How to get the Michigan WIC Mobile App

The Michigan WIC Mobile App is available on both the iPhone App Store and Google Play for Android by simply searching for Michigan WIC or by scanning here.
Registering with an Active WIC account.

To register, enter:

• Email Address

• Password - passwords must be:
  ✓ Between 8 to 20 characters
  ✓ Contain at least 1 lowercase and 1 uppercase letter
  ✓ Contain at least one number (0-9)

• Confirm Password

• Active Family ID

• Active EBT Card Number

• Parent/Proxy Birth Date
Use the Forgot Password screen to reset the password linked to the account.

To reset the password, enter:

• Email Address

Once the account is verified, a new password can be entered.
This screen provides information about the program.

*You do not need to have an account to get this information.*

**What is WIC?**

WIC is the Women, Infants and Children Supplemental Nutrition Program. It is a health and nutrition program.

Women who are pregnant (or were recently pregnant), and children up to age 5 that qualify for WIC benefits get healthy foods, education, and referrals to other services.

- WIC foods are good sources of protein, iron, calcium, folic acid, Vitamin C and fiber. These foods help mom have a healthy pregnancy. They also help children to be healthy and grow well.

- WIC promotes breastfeeding and gives help to moms and babies to breastfeed successfully.

- A WIC visit includes discussion, screenings and nutrition and breastfeeding education. This can help parents make good decisions on what and how to feed their family.

In Michigan, over 200,000 moms, babies and children receive WIC benefits each month!
This screen has questions that you can answer to see if you are eligible for the program.

Depending on your responses, it is possible it will ask you for information about your household and income to determine eligibility.

After you answer these questions, it will tell you if you are eligible. If you are, there will be an option to register.
May Be Eligible - WIC Client
Am I Eligible? screen decides whether the client is eligible for WIC program or not.
Clients are eligible for WIC program with no household income

You may be eligible for WIC benefits. Continue the eligibility process.

You appear to be eligible for WIC benefits. If you would like to create login account to WIC Connect, and schedule an appointment with a WIC Clinic please click on 'Register' button OR contact your local WIC office to schedule an appointment.
Not Eligible - WIC Client
Am I Eligible? screen decides whether the client is eligible for WIC program or not.

Based on your responses to the questions, it may tell you that you are not eligible for the program.

You do NOT appear to be eligible for WIC benefits.

Due to not being a resident of Michigan. If you have questions please contact your local WIC office.
This screen provides access to several different links with additional information and resources for WIC.

The resource links screen is found on the WIC mobile app home screen.
Clinics and Stores

Access Clinic information and locate other WIC Clinics around you on the Clinics screen.

Find out where to shop on the Vendor screen.

View address and phone number by selecting each pin on the map.

Expand or limit your search criteria by using the address search or simply by zooming in or out at the bottom of the screen.
There is a form that you can fill out in order to contact WIC with any question or problem you might have regarding the app.

You just need to put your first name, last name, address, city, zip code, email address, and your problem or question.

WIC staff can use this information to contact you to respond to your question.
Access the Settings screen on the Main Screen prior to logging into the App to view the version of the app.
Prospective WIC Client
Registering a Prospective WIC Client:

To register, enter:

- First Name
- Last Name
- Birth Date
- Email Address
- **Password - passwords must be:**
  - Between 8 to 20 characters
  - Contain at least 1 lowercase and 1 uppercase letter
  - Contain at least one number (0-9)
- Confirm Password
After registering as a prospective WIC client, the home page screen displays the following options:

- Family information
- Schedule Appointment
- What will you need

Home Menu displays the following options:

- Home
- Family Information
- Schedule Appointment
- Clinics
- Stores
- Change Password
- Logout
Family Information screen has been partitioned with the below five sections:

- Proxy Information
- Participant Information
- Address
- Phone
- Other
Family Information: Proxy Information

Proxy Information:
Add/ Update proxy Information from this screen.
Participant Information:
Add/Update participant information from this screen.

If you need to add a child, select the “Add Child” button, fill in the information, and hit “ok.”
Address:
Add/ Update Address Information from this screen.

To select a city, hit the “show cities” button after filling in your zip code.
Family Information: Phone

Phone:
Add/ Update Contact Information from this screen.

There are various options in this screen:
- You can select “no phone” to indicate you do not have a phone.
- You can select the button “add phone” and enter the necessary information.
- You can select a phone that already exists and update or erase that phone.
Family Information: Other

Other:
Add/ Update Other Information from this screen.
Other:
Add/ Update Other Information from this screen.
Family Information: Other(..)

Other:
Add/ Update Other Information from this screen.

Translator Required? (Check if 'Yes')

Disability Accomodations Needed?

Hearing impaired

*Primary Language

English

Program Referred From

Children's Hospital of Michigan and Metabolic Clinic

Save

Select Program Referred From

Hats and Wigs
Children's Hospital of Michigan and Metabolic Clinic
Churches
Community Mental Health & Mental Health Services
Crisis Centers
CSFP/Focus: Hope
Children's Special Health Care Services (CSHCS)
Child Support Services
College student services
Credit Unions
Dental
Department of Human Services (DHS)
Doctor
View details on upcoming appointments.

The Appointments screen displays:

- The clinic where the appointment is scheduled, including telephone number and address.
- Names of each participant in the family who has an appointment scheduled.
- Date and time of each appointment.
- An information(i) icon which gives you the list of required documentation information to carry for an appointment.

You are also able to request an appointment, by filling in the information shown on the right.
What will you need? Screen gives you the details of the required documentation to bring for the specific appointment types.
Clinics and Stores

Access Clinic information and locate other WIC Clinics around you on the Clinics screen.

Find out where to shop on the Vendor screen.

View address and phone number by selecting each pin on the map.

Expand or limit your search criteria by using the address search or simply by zooming in or out at the bottom of the screen.
Use the Change Password screen to update an existing password.

You just need to enter your current password, your new password, and a confirmation of the new password in order to change it.
WIC Client
After registering/Login as Existing-WIC client, the home page screen displays the following options:

- Appointments
- Benefits
- Family Info
- Clinics
- Stores
- UPC Scan
After registering/Login as Existing-WIC client, the menu displays the following options:

- Home
- Appointments
- Benefits
- Family Information
- PDF Forms
- Broadcast Messages
- Clinics
- Stores
- Change Password
- My Account
- Logout
Request for an Appointment from this screen:

Select a Client

Select appointment Date /Time

Select Clinic
Request for an Appointment from this screen:

Select a Client

Select appointment Date/Time

Select Clinic
View details on upcoming appointments. The Appointments screen displays:

• The clinic where the appointment is scheduled, including telephone number and address.
• Names of each participant in the family who has an appointment scheduled.
• Date and time of each appointment.
• An information(i) icon which gives you the list of required documentation information to carry for an appointment.
Benefits

View balance and other benefit information for current and future benefits.

Navigate back and forth between current and future benefits using the arrows, or right with your finger. buttons on the bottom of the screen, or by swiping left or right. View details for each food item by selecting the icon.
View WIC Client Family Information screen:

- Only Email Address field is editable in this screen.
Family Information:
Proxy Information:
Add/Update proxy Information from this screen.

Proxy Information:
First Name: miwic07
Last Name: test
Middle Initial:
Birth Date: 09/09/1999
Email Address: miwic07@gmail.com

Proxy 1:
First Name: proxy1
Middle Initial:
Last Name: proxy1
Proxy 2:
First Name: proxy2
Middle Initial: M
Last Name: proxy2
View WIC Client Participant Information screen:

- All fields are Read-Only, cannot make any updates on this screen.
Address Information: Address

Address:

Add/ Update Address Information from this screen.

To select a city, hit the “show cities” button after filling in your zip code.
Phone:

Add/ Update Contact Information from this screen.

There are various options in this screen:
- You can select “no phone” to indicate you do not have a phone.
- You can select the button “add phone” and enter the necessary information.
- You can select a phone that already exists and update or erase that phone.
Other:
Add/ Update Other Information from this screen.
PDF Forms screen prints the following for the family:

- Shopping list
- NE Plan
- VOC
- Referral Notification
- Client Agreement
- Client Vendor Listing
Broadcast messages for the family would be displayed in this screen.
Access Clinic information and locate other WIC Clinics around you on the Clinics screen.

Find out where to shop on the Vendor screen.

View address and phone number by selecting each pin on the map.

Expand or limit your search criteria by using the address search or simply by zooming in or out at the bottom of the screen.
Use the Change Password screen to update an existing password.

You just need to enter your current password, your new password, and a confirmation of the new password in order to update it.
My Account screen displays the following family account details:

- Email Address
- First Name
- Last Name
- Family ID
- EBT Card Number
- Parent/Proxy Birth Date (MM/DD/YYYY)

You are not able to change this information.