

**Orthotics and Prosthetics Provider Liaison Meeting  
Conference Call  
1:00 p.m. – 2:00 p.m.  
Wednesday, May 20, 2020**

**Minutes**

**Welcome**

Lisa Trumbell opened the meeting and welcomed the participants.

**COVID-19 Updates**

Jackie Prokop shared that many temporary policy changes have been issued to address the COVID-19, pandemic, including bulletin MSA 20-14 – COVID-19 Response: Home Delivery of Durable Medical Equipment and Medical Supplies. Lisa Trumbell further highlighted other policy changes that are currently pending approval for release that will impact Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) providers, including policy to allow non-physician practitioners within their scope of practice to authorize home health services, and policy to temporarily remove the prior authorization requirement for walking boots and wheelchair batteries.

In addition, Michigan Department of Health and Human Services (MDHHS) staff highlighted many other policies that have been released to relax face-to-face requirements, allow more telemedicine visits, and to allow certain providers to also conduct telephone-only visits. Policies have also been issued to eliminate the copayment requirement for COVID-19 related visits, allow limited oral evaluation via telemedicine, temporary Non-Emergency Medical Transportation (NEMT) policy changes, and temporary suspension of certain provider enrollment requirements. In addition, policies have been issued to address Children's Special Health Care Services (CSHCS) eligibility and renewal requirements, and to provide for expanded coverage for COVID-19 services for Medicaid Emergency Services Only (ESO) beneficiaries (MSA 20-40).

In response to a question about what modifier to use for when billing for COVID-19-related services for ESO beneficiaries, providers were advised to refer to institutional and professional provider billing guidelines in MSA 20-40. Medicaid policy bulletins are available on the Michigan Department of Health and Human Services (MDHHS) website at [www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders) >> Policy, Letters & Form

**L-Codes Fee Schedule Changes Effective April 1, 2020**

Effective April 1, Healthcare Common Procedure Coding System (HCPCS) Codes L0112, L1951, L2830, L2861, L3808, and L3891 have fees added to the DMEPOS database posted online at [www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders) >> Billing &

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Reimbursement >> Provider Specific Information >> Medical Supplier. Prior authorization is still required.

### **Project 2008-DMEPOS Update: Reimbursement Custom Items when Beneficiary Dies Prior to Delivery**

Proposed Policy 2008-DMEPOS is expected to be released soon as a final bulletin (MSA 20-26) and serves to formalize into policy existing procedures regarding reimbursement for custom items when a beneficiary dies prior to delivery. The policy requires an itemized invoice (not a quote) for providers to receive reimbursement. In response to an inquiry, providers were instructed to itemize all components of a customized item, including labor, that cannot be returned when submitting a claim for reimbursement under the guidelines of the policy. MDHHS staff indicated they would discuss this issue internally. For the purposes of the claims, the date of service will be determined by MDHHS, but must be on or before the date of death.

### **Q&A**

Gretchen Backer shared that MSA staff will be furloughed every Friday until July 24, but the Program Review Division will have staff available on call during these days to process emergent verbal prior authorization requests.