Cindy Ahmad
Training Development Manager

E-mail: AhmadC@michigan.gov
Phone: 517-290-3158
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Cindy has over 28 years of experience in child welfare, most notably in training and education. As the OWDT development manager, she oversees the production of training and professional development for those working with Michigan’s most vulnerable children and adults. She is an MSW field liaison, teaches for Michigan State University, and is the president of the Michigan Chapter of the National Association of Social Workers.

Dawn Brown
Departmental Analyst/LMS Administrator

E-mail: BrownD3@michigan.gov
Phone: 517-331-8930
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Dawn has been with MDHHS since 1995. She has worked on various learning management systems and currently works with Cornerstone OnDemand (LMS) coordinating multiple trainings, assisting the MDHHSTraining help desk by providing technical assistance, LMS Learning Labs, and other assignments. Dawn graduated from Spring Arbor University with a Bachelor of Arts degree in Family Life Education. She has an Associates in General Studies and a certificate in Accounting from Lansing Community College. Before working at MDHHS, she worked for the City of Lansing, MSU Admissions and Scholarships-Evaluation Office, MSU Academic Personnel Records, and State of Alabama Unified Judicial System in Small Claims, District, and Circuit Courts. She volunteers in various non-profit organizations during the year. Dawn grew up in the foster care system in Upstate New York. Her passion is teaching life skills and mentoring young adults and foster care youth aging out of the foster care system.
Shaure Brewer
Human Resources Developer

E-mail: BrewerS@michigan.gov
Phone: 810-228-6782
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Shaure has over 17 years of experience working with the MDHHS; 11 of those years has been with Training. He has worked with youth since 1996. His experience includes working with male juvenile delinquent populations in residential facilities, as well as working with at risk runaway youth. Shaure worked as a Foster Care Specialist 2002-2008 and has been a Human Resources Developer/Consultant since 2008. He has experience working with families in both rural and urban counties. Prior to joining the State of Michigan, Shaure taught Kindergarten through Twelve in public schools. He currently coordinates and conducts trainings for the OWDT Training Division, as well as facilitates and participates in various other workgroups regarding Child Welfare.

Shulonda Brown
Child Welfare Trainer

E-mail: BrownS45@michigan.gov
Phone: 517-648-4863
ID Mail: 3040 W. Grand Blvd., Ste 6-300, Detroit, MI 48202

Shulonda Brown has over 21 years of experience in the Child Welfare System. She is very passionate about assisting and servicing children and families. After graduating from Wilberforce University in 1996, Shulonda worked for Odyssey House Substance Abuse Agency as a Specialist for high risk adolescents, YWCA Domestic Violence Shelter as an Intake Counselor, and Catholic Charities of Genesee County as a Child Welfare Specialist. Shulonda was hired by MDHHS in 1998 as a Social Service Specialist. She worked in Genesee County for 13 years as a Foster Care Worker, Maltreatment Infant and Toddler Court Program (Baby Court) Worker, and Child Welfare Funding Specialist (CWFS). In 2011, Shulonda was selected to work in Lansing on the MiSACWIS project. She remained on the project for five years as a Business Analyst, Help Desk Specialist, and Field Support Analyst/MiSACWIS Trainer. She provided assistance and training with MiSACWIS statewide to private agencies and DHHS offices in the areas of licensing, children’s protective services, adoption, foster care, MYOI, and juvenile justice. She joined the CWTI team in 2017 as a Child Welfare Trainer. Shulonda enjoys training and teaching others about empowering children and families to overcome barriers and reach their goals.
Tony Calleja
Facilities Coordinator

E-mail: CallejaA2@michigan.gov
Phone: 313-220-0133
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Tony has worked for MDHHS since 1995, serving Wayne County MDHHS administration, field operations, and the director's office before joining OWDT in December 2010. He is currently the training facilities coordinator, responsible for oversight of OWDT training centers located throughout the state. Tony has the administrative and technological skills required to keep the training facilities operational. He also does data analysis, internal/external collaboration, and DTMB liaison. With an interest in graphic design, Tony has also created the brand identity for various statewide initiatives, including the design of the former DHS logo.

Brenna Cavanaugh
Human Resources Developer

E-mail: CavanaughB@michigan.gov
Phone: 313-648-0071
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Brenna is a University of Michigan graduate with a background in psychology and mental health. While obtaining her bachelor's degree, Brenna worked with Genesee Health Systems as a tutor at the psychosocial rehabilitation center in Flint. Brenna then worked two years with the family reunification program at the Judson Center, transitioning later to a position as a post adoption resource center advocate for another year and a half. Ms. Cavanaugh also has experience working in children's protective services at the Genesee County MDHHS. Brenna is interested in the arts and is a freelance writer and musician in her free time.

Erica Childs
Secretary to the Training Delivery Division Manager

E-mail: ChildsE@michigan.gov
Phone: 517-887-9468
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Erica graduated from Ferris State University with a Bachelor of Science in Business Administration. She began her career with the SOM in 2014. Before coming to OWDT she worked as a General Office Assistant for DHHS-Children’s Services in Ingham County. Currently she is the Secretary registering trainees for Child Welfare Trainings.
Tiana Clemons
CP Secretary

E-mail:  ClemonsT1@michigan.gov  
Phone:  313-456-1399  
ID Mail:  3038 W. Grand Blvd, Suite 6-300, Detroit, MI 48202-6040  

Tiana started with the State of Michigan in February of 2019. She initially provided administrative support to the Regional Placement Unit but quickly transitioned to Wayne County North Central District as an administrative liaison for the Foster Parent Licensing Department. Along with initiating the licensing process, she oversaw ICPC referrals and county payment resolution. Tiana looks forward to continuing her service in her new role as Secretary to the Training Development & Logistics Division.

Rochelle Cooper
Human Resources Developer

E-mail:  CooperR11@michigan.gov  
Phone:  313-410-4450  
ID Mail:  3038 W. Grand Blvd, Suite 6-300, Detroit, MI 48202-6040  

Rochelle joined the State of Michigan in 2011. She worked in Washtenaw and Wayne counties as an eligibility specialist and assisted in various roles, such as a liaison with Washtenaw County for AMP and re-entry programs with various Washtenaw community partners. In Wayne County, she was a member of the FIP intake team. She is a recent graduate of the Emergent Leadership Program. She holds a bachelor’s degree in business administration and an MBA with a specialization in human resource management from Davenport University. She is joining the OWDT team because she has a passion to help others learn, develop, and excel in their role.

Michelle Coplin
Human Resources Developer

E-mail:  CoplinM@michigan.gov  
Phone:  517-230-3704  
ID Mail:  5303 S. Cedar Street, Building 3, Lansing 48911  

Michelle joined the OWDT team in early 2016. She graduated from Michigan State University in 2007 with a Bachelor of Arts degree in criminal justice. After graduating, she came to work with the MDHHS in Calhoun County. She worked as a children’s protective services investigator for over four years and a children’s foster care worker for over three years. Michelle provides training to child welfare field staff.
Darah Davis
Human Resources Developer

E-mail: DavisD11@michigan.gov
Phone: 313-530-8335
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Darah has over eighteen years’ experience in law enforcement and human services. Darah’s experiences include training Michigan State Police, Michigan Department of Corrections, the Annie E. Casey Foundation, and the National Conference on Community and Justice. She has worked as a foster care case manager, a children's protective services investigator, and as a children's protective services manager. Darah was instrumental in the development and implementation of Family to Family for the State of Michigan. She is a master trainer/coordinate for PRIDE Foster & Adoptive Parent Trainings.

Carrie Dax Hutchinson
Human Resources Developer

E-mail: DaxC@michigan.gov
Phone: 616-438-4824
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Carrie joined the OWDT team in August 2019. Her career with the State of Michigan and MDHHS began in November 2009. She worked in the Macomb County Sterling Heights District as an Eligibility Specialist for eight years and held various additional roles such as; MPRI Program Liaison, member of the Community Outreach Team, Affordable Care Act Trainer, Self-Employment Income Project Developer and Trainer, Project Re-Form Trainer for the New 1171 Application, as well as having a specialized CDC caseload. In January 2018, she became a Lead Worker for the Warren District. As a Lead Worker, she mentored and trained teams of probationary employees by providing one-on-one training sessions and case reads, as well as developed and facilitated numerous local office trainings for both new hires and seasoned staff. Carrie is a graduate of the Emerging Leadership Program and holds a Bachelor of Arts degree in English, French, and Secondary Education from the University of Michigan. Prior to working with the State, Carrie taught 7th and 8th grade Language Arts and Applied Technology and worked in online and print marketing for the mortgage and educational fundraising industries.

Jessica Dean
Human Resources Developer

E-mail: DeanJ@michigan.gov
Phone: 810-228-6778
ID Mail: 4809 Clio Road, Flint 48504

Jessica started her career with MDHHS in May of 1989 as an assistance payments worker in Genesee County. In December of 1989, she received her master’s degree in public administration from Wayne State University. She earned a bachelor's degree in speech and communication from Michigan State University in June of 1982. In January of 2003, she joined OWDT as a human resources developer. Since 2005 she has worked almost exclusively on the e-Learning team.
Susan Doyle
Human Resources Developer

E-mail:  DoyleS@michigan.gov
Phone:  313-530-8336
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Susan designs and develops training across all areas and provides train-the-trainer expertise for instructor led training (ILT) instructional design and development.

Veronica Eades
Human Resources Developer

E-mail:  EadesV1@michigan.gov
Phone:  313-402-9234
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Veronica has over 20 years of experience in human services. She worked for non-profit organizations in community and educational settings. She gained most of her work experience as a foster care case manager and guardianship specialist for MDHHS in Wayne County where she served for 14 years.

Veronica hopes to inspire PSI attendees to move from theory to practice with practical tips that will lead to a fulfilling career serving children and families.

Chris Fisher
Human Resources Developer

E-mail:  FisherC10@michigan.gov
Phone:  517-648-5282
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Chris joined the OWDT team in 2017. He graduated from Grand Valley State University in 2005 with a Bachelor of Science degree in criminal justice. Chris has experience working in various capacities with at risk youth and families in the child welfare system. Prior to OWDT, he worked for a private adoption agency for 10 years as an adoption worker and supervisor. Chris provides training to child welfare field staff.
Pam Fitzgerald
General Office Assistant
E-mail: FitzgeraldP1@michigan.gov
Phone: 517-887-9469
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Pam has many years of experience working in human services. She started with the Office of Child Support and then transferred to the Foster Care Reconciliation and Recoupment Department where she processed foster care payments and Social Security applications. She also did a WOC for the Office of Communications as a secretary. Currently working as support staff with OWDT, Pam orders materials for all the OWDT staff trainings. She not only helps produce the department's training materials, but she works closely with the trainers to translate their needs into viable products. She also schedules venues for all OWDT trainings.

Mike Firestone
Human Resources Developer
E-mail: FirestoneD2@michigan.gov
Phone: 517-881-9034
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Mike is a trainer for OWDT, specializing in new ES and long-term care Medicaid trainings. Prior to joining OWDT, Mike had experience as a family independence manager, an assistance payments worker, and a teacher at the college and high school levels.

Mychael D. Foster
Human Resources Developer
E-mail: FosterM2@michigan.gov
Phone: 313-204-6099
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Mychael has been employed with the MDHHS for over 11 years. Ten years of Mychael’s state career was spent under the umbrella of child and family services. Mychael investigated allegations of child abuse and neglect for seven years before becoming employed as a peer coach for three years. While still a peer coach, Mychael was asked to become a trainer and train Crucial Accountability to child welfare staff on a part-time basis. Mychael later obtained a full-time position training Crucial Accountability to public assistance employees as a member of OWDT. Before becoming employed with MDHHS, Mychael was a teacher at the middle and elementary school levels.
Bill Furby
Human Resources Developer

E-mail: FurbyW@michigan.gov
Phone: 517-881-2427
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Bill started with the MDHHS in February 2001. He has extensive experience as a public assistance case manager/case worker, a public assistance classroom trainer, and as a developer of public assistance e-Learning and job aids. Bill believes his main purpose as a trainer and training developer is to bridge the gap between Central Office policies and procedures and local office staff.

Ann Gaines
Training Delivery Manager

E-mail: GainesA@michigan.gov
Phone: 313-530-3208
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Ann has over 14 years of experience in human services. For three years, she specialized in working with developmentally disabled adults. For the past 11 years, child welfare has been her specialty. Ann has worked both in management and as a supportive staff person. Her child welfare experience was gained in the field as a children’s protective services specialist in Macomb County. She has also worked with the Family to Family Program as a team decision-making facilitator (back-up). She also has experience conducting trainings for the nine-week CPS New Hire Institute, the New CPS Supervisor Institute, and Safety by Design. She currently manages staff that deliver public assistance and family preservation training.

Stacie Gibson
Director

E-mail: GibsonS2@michigan.gov
Phone: 517-887-9439
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Stacie has 20 years of experience with the MDHHS including Services Specialist, Family Independence Specialist, Public Assistance Trainer, Director at the Bureau of Community Action and Economic Opportunity, and Public Assistance Training Manager. She has been the Director of OWDT since 2013. Stacie also has experience as a Sociology Instructor for MSU and Southern New Hampshire University.
Kevon Goodge
Human Resources Developer

E-mail: GoodgeK@michigan.gov
Phone: 517-881-1820
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Kevon is a 30+ year state employee with experience in Children’s Services delivery, and AP administration. He is a Certified Master Trainer and holds an MSW degree. Kevon has worked as an e-Learning specialist in project training and software presentations for over 16 years. After training CPS, CFC, and ES; he worked with the Crucial Conversations and Crucial Confrontations programs, which continue to be taught and valued by the MDHHS staff. Currently, he is assisting OWDT in the conversion of its resources and training materials into digital and mobile platforms.

Robin Grant
Human Resources Developer

E-mail: GrantR1@michigan.gov
Phone: 313-530-1746
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Robin has over 20 years of experience working with children, families, and other at-risk populations. Robin's MDHHS child welfare experience includes CPS, foster care, and TDM facilitation. She has also represented MDHHS on the Dexter/Elmhurst Area Building Community Partnership Committee to bring awareness to the needs of foster care givers, recruitment, and children aging out of the foster care system. She has served as one of the primary trainers for TDM community representatives and the Parent Partners Program.

Romell Green
Leadership Development Specialist

E-mail: GreenR2@michigan.gov
Phone: 313-938-0233
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Romell co-leads development for trainings that are being created to enhance awareness, performance, and accountability. As a member of the Leadership Development Functional team, he specializes in the development of leaders within OWDT and the MDHHS. He also participates and contributes to various internal and work groups which focus on employee engagement. He completed the inaugural Leadership Track through the Michigan Lean Consortium and has completed LPI boot camp and Visio Mapping certifications. He has experience as a Social Services Specialist in Wayne and Oakland counties, Services Program Manager in Oakland County, and State Administrative Manager in Business Service Center 5. Additionally, Romell has program experience in Foster Care and CPS. He has been a local training liaison on several initiatives including Safety by Design, Licensing Foster Care Case Facilitation, MiTEAM, Problem Based Learning, Permanency Planning, and Health Liaison Officer training.
Michele Harper
Leadership Development Division Manager

E-mail:  DavenportM2@michigan.gov
Phone:  313-402-8623
ID Mail:  3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Michele has worked with the state of Michigan for 20+ years. In her current role with the OWDT, she is responsible for the overall direction of the Leadership Development Division as well as the Co-Lead of their Race Equity work. In addition to her work with OWDT, she is the Co-Officer of the MDHHS Equity and Inclusion plan (DEI). As the Co-Officer, she provides support to the DEI council, whose collective goal is to support Michigan’s most vulnerable populations and ensure equitable health and human service outcomes for all our citizens. Michele remains committed to leading this important work and is intentional in ensuring it is demonstrated in how she does business every day.

Raquelle Harris
Human Resources Developer

E-mail:  HarrisR3@michigan.gov
Phone:  517-242-8501
ID Mail:  3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Passionate about connecting with people, Raquelle has serviced at-risk children and their families for almost 20 years. Her child welfare experience includes residential care, Families First, and juvenile delinquency. Prior to joining OWDT as a foster care program trainer, Raquelle worked at MDHHS in Wayne County, as a MiTeam specialist for five years and as a foster care specialist for eight years. A proud alumna of the University of Michigan and Specs Howard School of Media Arts, Raquelle holds a Bachelor of Arts degree in psychology and Afro-American and African studies, and a broadcast media arts diploma.

Robert Harvey
Human Resources Developer

E-mail:  HarveyR@michigan.gov
Phone:  517-281-5619
ID Mail:  3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Robert Harvey holds a Master of Business Administration degree from Madonna University and a BS in Sociology from Kenyon College. Robert comes with several years of experience working for the state and private agencies, as well as corporate America. His experience ranges from the automotive industry as a supervisor, and CPS, Foster Care, Human Trafficking, the statewide Medical/Dentals workgroup, and the MiSACWIS launch team. Robert enjoys empowering new and seasoned workers to complete their jobs to the best of their potential.
**Jennifer Henderson**  
Leadership Development Trainer  

**E-mail:** HendersonJ@michigan.gov  
**Phone:** 517-599-8134  
**ID Mail:** 3038 W. Grand Blvd, Suite 6-300, Detroit 48202  

Jen has 14 years of experience with MDHHS. In her current role as a Leadership Development Trainer with OWDT, she is responsible for creating and delivering curriculum for all levels of leadership. She also partners with other DHHS departments who have similar leadership goals for the agency. She has experience in performance consultation services and general skills training. Jen co-facilitates Women in Leadership and led the project to create additional Women in Leadership trainings. She remains very passionate about the material and excited for ability to have discussion with women across the state to assist them in achieving their leadership goals. Jen also assisted with the development of the Middle Management Training Track and currently facilitates that content.

**Linda Henderson**  
Human Resources Developer  

**E-mail:** HendersonL@michigan.gov  
**Phone:** 517-243-7421  
**ID Mail:** 5303 S. Cedar Street, Building 3, Lansing 48911  

Linda has been a trainer/developer for over 35 years in corporate, non-profit, and government settings. Since coming to the state in 2009, she built and continues to deliver all three adult services programs including Adult Community Placement, Home Help, and Adult Protective Services. Linda also supports centralized intake in taking and making assignment decisions for adult protective services referrals. She has a passion for facilitating the learning and performance of her customers, so they are equipped to address the adult vulnerable population of Michigan.

**Tiffany Hughes**  
Human Resources Developer  

**E-mail:** HughesT2@michigan.gov  
**Phone:** 517-281-5671  
**ID Mail:** 3038 W. Grand Blvd, Suite 6-300, Detroit 48202  

Tiffany has been employed with the State of Michigan for 13 years, of which, all her tenure has been in Oakland County, in Children’s Services. She worked as a direct foster care worker and purchase of services monitor for approximately 7 years, before transitioning to a foster care supervisor in 2012. During that time, she supervised a direct foster care staff, in addition to several specialized programs including the Youth in Transition (YIT) program, the Young Adult Voluntary Foster Care (YAVFC) program, and the Michigan Youth Opportunity Initiative (MYOI) program. In 2015, she volunteered to transition to the CPS program, and spent approximately 8 months supervising CPS investigators, and the Pathways to Potential Program, before returning to foster care supervision in 2016. She has a passion for training.
Marcetta Johnson-Wood
Human Resources Developer

E-mail: JohnsonWoodM@michigan.gov
Phone: 313-418-4607
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Marcetta has been in human services for over 15 years. Prior to joining state employment, she was a Youth Specialist for Whaley’s Children’s Center in Flint, MI. She continued her passion for working with youth in the foster care system as a case manager for Alternatives for Children and Families. Marcetta also worked as a Youth in Transition Case manager through Catholic Charities of Genesee County. Having approximately 10 years of State service, she began her career with the MDDHS as a foster Care specialist in Genesee County and later transitioned her journey from foster care to Children’s Protective Services, later becoming a CPS Investigator ongoing specialist. She then transitioned to Adult Services where she held the positions of Independent Living Specialist and Adult Protective Services. Marcetta has worked with several training based and diversity teams in both the Children and Adult Services which has prepared her for the current position as a Human Resources Developer.

Ola Latimore
Human Resources Developer

E-mail: LatimoreO@michigan.gov
Phone: 517-243-0826
ID Mail: 5303 S. Cedar St., Building 3, Lansing MI 48911

Ola has been with MDHHS since 2003. She began her career in Child Welfare as a CPS Investigator in Calhoun County, and served as a Child Welfare Funding Specialist. Ola became a first line CPS manager in 2011 and supervised both CPS investigators and ongoing workers in Calhoun and Kalamazoo counties. In addition, she served on the community resource team for Kalamazoo County Community Mental Health where she worked with community partners to screen and provide services to youth who experienced serious emotional disturbance. Ola graduated from Michigan State University with a Bachelor of Science degree in Family & Consumer Resources in 1999 and obtained a Master of Social Work degree from Western Michigan University in 2002. She currently provides training in the New Supervisor Institute for new CPS Supervisors.
Martin Levin
Human Resources Developer

E-mail: LevinM@michigan.gov
Phone: 313-530-1745
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Marty has worked in the training department of MDHHS for over 15 years. He has served as the administrator of the Pathlore Learning Management system (LMS) and was involved in its migration to Cornerstone LMS. He has trained many policy and non-policy related courses including children’s services, safety, customer service, telephone interviewing, cultural diversity, engagement, Crucial Conversations, resolving conflict, coaching, team building, and workplace bullying. Marty has also helped with the organization, development, training, and monitoring of OWDT’s Management Development Program.

Marsha Lewis
Human Resources Developer

E-mail: LewisM9@michigan.gov
Phone: 313-530-0724
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Marsha joined the Family Preservation (FP) training team in 2003. Her experience as a non-degreed parent-aid at Black Family Development, Inc. (BFDI) led her to continue her education and graduate studies to provide services to mothers and infants born addicted to substances. As a supervisor with BFDI, her experiences using the strength-based model has led to her success as a trainer with OWDT, specializing in Family Preservation.

Angelica MacFarlane
Human Resources Developer

E-mail: MacfarlaneA@michigan.gov
Phone: 313-236-9703
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Angelica has been with MDHHS for over 10 years. Her experience in child welfare includes working as a teen parent support partner and infant mental health specialist with St. Vincent and Sarah Fisher. Angelica has worked as a foster care specialist for Wayne County MDHHS - Western Wayne District and has experience as a family independence specialist. Her experience in working with families and her dedication has led to her success as an OWDT trainer, specializing in foster care programs.
Amy Makowski
Human Resources Developer

E-mail: MakowskiA@michigan.gov
Phone: 517-881-4978
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Amy currently works with the Development Team at OWDT. She was the co-creator and facilitator for the Emerging Leader program. Formally, she was involved in performance consultation services, general skills training, and the development and organization of structured curricula for leadership at all levels. Amy previously trained new eligibility specialist classes and was a lead worker in the field.

Sabrenah May
Administrative Manager

E-mail: MayS3@michigan.gov
Phone: 517-242-2843
ID Mail: Green Oaks Conference Center, 8701 East M-36, Whitmore Lake

Sabrenah has a very diverse background with MDHHS. She has over 20 years of cross programmatic experience as a departmental manager, foster care/licensing supervisor, permanency resource manager, HR Developer, Wayne County Grants Coordinator, foster care and CPS specialist, and assistance payments worker.

Additionally, Sabrenah successfully owned and operated a training and development institute where she was awarded state, local and federal contracts to provide services to various target populations. Duties included development and implementation of training materials, budget oversight, developing request for proposals (RFP's) and contract management along with other day-to-day operations. She received numerous awards from law enforcement, city councils, City of Detroit mayor's office, and others for outstanding leadership and commitment to providing quality training, development, community organizing and facilitation services.

Sabrenah was also selected as the Regional Director for one of Michigan's large child placement agency's (CPA's). Her overall responsibility entailed oversight for the foster care, family reunification and licensing programs. She was tasked with developing and monitoring the annual budget, conducting cost-analysis, contract management, staff training and other daily functions.

Sabrenah currently co-leads the community and faith-based collaborative group, ICare4Children, seeking to increase the number of foster homes and supports within four (4) large urban communities. She has a strong commitment to diversity, equity and inclusion (DEI). Not only does Sabrenah train and facilitate discussions within the community, she has attended multiple race equity workshops within the department, attends caucus meetings, is a member of the DEI Culture and Climate Team and has implemented activities to support diversity.
LaToya McCants
Human Resources Developer

E-mail: McCantsL2@michigan.gov
Phone: 517-281-6888
ID Mail: 5303 S. Cedar St., Building 3, Lansing MI 48911

LaToya McCants graduated from Saginaw Valley State University in 2004 with a Bachelor of Arts in Psychology and Sociology. Before working for the State of Michigan she taught high school Psychology, Careers, and Sociology at Michigan Health Academy High School in Detroit, where she learned value skills of teaching a diverse population. LaToya began her career with the MDHHS as an Eligibility Specialist in Macomb County in February 2010. In November 2012 she began a new journey with MDHHS in Kalamazoo County as a Services Specialist where she quickly because acclimated to the programs supporting older youth, including YAVFC, YIT, and ETV. After just 6 months, LaToya was selected to interview with the Setia Scholars Program at Western Michigan University. Through a partnership with Kalamazoo DHHS this is where LaToya has worked since May 2013. Her work at Setia has given her the opportunity to work with a diverse group of young adults who have the lived experience of foster care, learn more about the programs that support them and built partnerships with other agencies to support these youth. LaToya joined OWDT in December 2018 to pursue her passion of training new workers.

Amalia Mitchell
Human Resources Developer

E-mail: MitchellA2@michigan.gov
Phone: 517-230-1987
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Amalia has worked in child welfare for over 10 years and has experience as a CPS worker, a contract compliance analyst, and a peer coach. She currently serves as the liaison with OWDT and MiSACWIS.

Natasha Myles
Human Resources Developer

E-mail: MylesN@michigan.gov
Phone: 313-236-9782
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Natasha has been with MDHHS since 1999, specializing in New ES training, supervisor training, general skills training, and the development of those structured curricula. Prior to joining OWDT, Natasha was an assistance payments worker, and she worked on piloted programs within MDHHS.
Neetin Parag
Human Resources Developer

E-mail: ParagN@michigan.gov
Phone: 517-599-7248
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Neetin is currently part of the Leadership Development Unit and is primarily charged with training the New Supervisor Institute (NSI). In addition, he is also involved in delivering the Emerging Leader program at OWDT. Neetin has over 15 years of training experience with both the public and private sectors which included working as a Program Manager for a private non-profit employment and training program for ex-offenders. He has held various other positions within MDHHS including serving as an Analyst, Social Service Specialist, and Assistance Payments Worker; which have all contributed to his success as a Senior Human Resource Developer (Trainer).

Tammy Novak, CGMP
Executive Secretary

E-mail: NovakT5@michigan.gov
Phone: 517-887-9444
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Tammy is responsible for assisting the Director of OWDT, along with the all OWDT staff in a variety of admin duties. She has over 20 years of state service, starting her career with Corrections in 1998. She has worked for MDOC, MDOT, MSP (MIOC), Treasury, OCS, DTMB, and DHHS. She has a certificate in Information Processing from Jackson Community College. She currently serves as the First Vice President on the board for the Michigan Society of Government Meeting Professionals (MiSGMP) and serves as board liaison for their Membership Committee. Tammy has earned the Government Meeting Specialist (GMS) certificate and the Certified Government Meeting Professional (CGMP) designation. She is also a state of Michigan Red Cross blood drive coordinator, serving three locations in the Lansing area. In her free time, she enjoys playing poker and riding her Harley 883 SuperLow.

Joe Peterson
Human Resources Developer

E-mail: PetersonJ10@michigan.gov
Phone: 517-887-9466
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Joe was a teacher for the Lansing School District where he taught special education for seven years. For two of those years, he developed and taught the middle school autistic program. Joe has worked in three state youth residential facilities including the Michigan School for the Deaf, Adrian Training School for Girls, and the Pine Lodge Halfway House for Boys. Joe has his degree in legal studies from National University in San Diego, California. He is also POST (Police Officer Standard Training) certified from California.
Leticia Pittman  
Human Resources Developer  

**E-mail:** PittmanL@michigan.gov  
**Phone:** 517-281-8948  
**ID Mail:** 5303 S. Cedar Street, Building 3, Lansing 48911  

Leticia has her master’s degree in social work from Western Michigan University. She has worked with children and families since 2009 including nonprofit work. She began her career with the state of Michigan in 2014 as a CPS Services Specialist in Kent County. During that time, she worked tirelessly as an advocate and supporter of families while enforcing policy, safety, wellbeing, and permanency of children and families. Shortly after Leticia started with MDHHS, she was identified as an experienced worker in her office, often mentoring co-workers and being chosen to conduct various trainings and serve on teams to enhance County practices and atmosphere. As a result of her hard work, Leticia was a recipient of the state of Michigan Good Governance Award for Leadership in 2017 among other rewards. She completed the state of Michigan Emerging Leadership Program in 2019. Leticia became a Foster Care Performance Based Funding Specialist and carried this role before becoming a Human Resource Developer with OWDT in 2019. As a result of her experience and positive personality, Leticia now conducts trainings for new hire child welfare workers. She recently became a member of OWDT’s Race Equity Team as a result of her continued desire to promote institutional change within the organization in order to better serve the community. Because of her passion for Equity and Community Outreach in 2016, she was chosen to serve as Helping Hands Ministry Director at Life Center Church and leads projects such as Clothing Closets, Food Pantry, Homeless Giveaways, Back to School, and Christmas giveaway programs.

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Katie Saputo Reece  
Human Resources Developer  

**E-mail:** SaputoK@michigan.gov  
**Phone:** 517-599-8090  
**ID Mail:** 3038 W. Grand Blvd, Suite 6-300, Detroit 48202  

Katie, LBSW, is leadership development trainer and curriculum developer for MDHHS with OWDT. She graduated from the University of Michigan with a Bachelor of Arts in psychology. She began her career as a preschool teacher. She has also worked with homeless teens and mentally ill adults. In January of 2000, she became a foster care caseworker for a private agency. She transitioned within the agency to an adoption worker position in a year and a half time. She spent nine years as an adoption worker for a private agency and placed over 120 children for adoption from the foster care system. In June of 2010, she became a trainer for the State of Michigan with a focus on training all new child welfare workers and supervisors. She transitioned to become a leadership development trainer in May of 2016.
**Kimberly Reese**  
Training Delivery Division Manager  

E-mail: ReeseK@michigan.gov  
Phone: 517-243-7701  
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Kimberly has over 19 years with the Department of Health and Human Services. She began her career as an Eligibility Specialist with Lapeer County and later transferred to Genesee County. She has experience as a CPS investigator, CP/CP Prevention Specialist, Family-to-Family team decision-making facilitator, Michigan Youth Opportunities Initiative Coordinator, Child Welfare Trainer for OWDT, Departmental Analyst for the Division of Continuous Quality Improvement, CPS and Peer Coach Supervisor, Centralized Intake Supervisor, and now Training Delivery Manager with OWDT. Kimberly has a BSW from Ferris State University and an MSW from Michigan State University. Her vision is to “build a team so strong that you cannot tell who the boss is.”

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**Marisol Rosser**  
Human Resources Developer  

E-mail: RosserM@michigan.gov  
Phone: 517-281-6390  
ID Mail: 5303 S. Cedar St., Building 3, Lansing 48911

Marisol is from the Kent County area where she has resided for over 15 years. She has worked in the child welfare field since December 2013 in various roles which included, Case Management, Treatment Case Management, Support Services Supervisor, and Foster Care Supervisor. Marisol received her undergraduate degree in Psychology from Cornerstone University in Grand Rapids. She is currently completing her master’s degree in counseling psychology at Western Michigan University.

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**Laura Schneider**  
Training Development & Logistics Division Manager  

E-mail: SchneiderL@michigan.gov  
Phone: 313-720-7263  
ID Mail: Green Oaks Conference Center, 8701 East M-36, Whitmore Lake

Laura started her career with the MDHHS in 2001 as a child protective services worker in Allegan County. She came to Training in May 2004 as a child welfare trainer and was instrumental in the development of the CPS supervisor training, as well as the drug-endangered children protocols. Laura then became the Child Welfare Training Institute manager, and now serves as the division manager of Training Development and Logistics for OWDT. Laura’s proudest work is in anti-racism, diversity, equity, and inclusion. She is involved in deepening her own analysis of systemic racism and works to educate others about how institutional racism was intentionally woven into all realms of life in the United States. Her lifelong work will be to disrupt and dismantle systems of oppression.
Charie Springfield
Public Assistant Trainer

E-mail: SpringfieldC@michigan.gov
Phone: 313-269-3399
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Charie started with the State of Michigan in November 2009, as an Eligibility Specialist in Macomb County. She quickly became acclimated and started helping others in her office. Upon seeing her love to help other specialist in the office, she was asked to assist the local office with New Hires and other employees who needed assistance. In the last year, Charie has worked on her professional development growth and was afforded the opportunity to develop and deliver trainings in her local office to staff. Within the last year, she has also become the hearings facilitator and shadow with OWDT. In September of 2017, she joined the OWDT staff as a New Eligibility Specialist Human Resource Developer. Prior to her employment with the State of Michigan, she worked for DTE Energy and Best Buy, where she was responsible for training of new hires within the company.

Meon Stubbs
Training Delivery Manager

E-mail: StubbsM@michigan.gov
Phone: 517-242-6659
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Meon holds a master’s degree in social work from Eastern Michigan University and a bachelor’s degree in psychology from Central Michigan University. She has worked at MDHHS for 16 years in various roles. She has experience as a family independence specialist with Genesee County, a foster care specialist, a Family-to-Family facilitator, a children’s protective services manager, and a training coordinator, and now the manager in OWDT’s training delivery division.

Dan Surratt
Leadership Development Manager

E-mail: SurrattD@michigan.gov
Phone: 517-242-9173
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Dan joined the OWDT leadership development team in 2016, providing training to child welfare workers and supervisors. He graduated from Wayne State University with a bachelor’s degree in criminal justice. He has worked in the child welfare field at MDHHS for eight years. Dan began his career at MDHHS as a services specialist in Macomb County, working as both a CPS worker and a CPS maltreatment in care worker. He became a CPS supervisor in Oakland County in 2013 and remained in that position until joining OWDT. Dan was promoted in 2019 to manager of the LD Section within OWDT.
Nichele Tell
Human Resources Developer

E-mail: TellN@michigan.gov
Phone: 517-281-8470
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Nichele holds a master’s degree in Psychology. She began her journey with the State of Michigan as an Assistant Payment Worker in Wayne County in 2011 and transitioned to a Service Specialist in Genesee County in 2012. She has worked as a Foster Care worker, Children Protective Services worker, and an Ongoing CPS worker in Genesee County. She has been a mentor to new workers and served on numerous local office committees such as IMPACT, MiTeam, Genesee County Emerging Leaders, and New Hire Training.

Andrell Thomas
Human Resources Developer

E-mail: ThomasA15@michigan.gov
Phone: 517-230-5426
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Andrell joined OWDT in the spring of 2017 to pursue his passion for teaching others. He has five years of experience working in MDHHS Foster Care and Children’s Protective Services. Prior to MDHHS, he worked at the Cooper Street Correctional Facility as a substance abuse therapist and program coordinator. He has diverse experience working in residential facilities serving delinquent teenagers and teenagers with substance abuse issues. Andrell graduated with a B.A. from Michigan State University and a M.A. from Spring Arbor University. He will help train child welfare workers assigned to Children’s Protective Services.

Jim Townsend
Departmental Analyst/LMS Administrator

E-mail: TownsendJ5@michigan.gov
Phone: 517-243-9702
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Jim joined OWDT in 2013. He is the primary administrator of the Cornerstone learning management system (LMS) and manages the MDHHSTraining@michigan.gov help desk. He also facilitates many OWDT webinars. He has a BA in business administration from Alma College. Prior to joining OWDT, he held various management positions over nine years with the Walgreen Company.
**Lisa Trimble**  
Human Resources Developer

**E-mail:** TrimbleL@michigan.gov  
**Phone:** 810-228-6784  
**ID Mail:** 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Lisa has over 17 years with the MDHHS. Lisa’s child welfare experience includes CPS, Children’s Foster Care, licensing, adoption, and MYOI coordinator. She has experience working with families in both rural and urban counties. Lisa coordinates and conducts trainings for the Pre-Service Institute as well as facilitates and participates in various workgroups regarding the MiTEAM practice model.

**Denise Turner**  
Executive Secretary

**E-mail:** TurnerD@michigan.gov  
**Phone:** e-mail only  
**ID Mail:** 5303 S. Cedar Street, Building 3, Lansing 48911

Denise has been with OWDT (former CWTI) since 2009 under a temporary agreement to audit private agency travel vouchers.

**Debbie Ulbrich**  
Administrative Assistant to the Director

**E-mail:** UlbrichD1@michigan.gov  
**Phone:** 517-643-3049  
**ID Mail:** 5303 S. Cedar Street, Building 3, Lansing 48911

Beginning in 1996, Debbie worked in child welfare serving boys and girls in foster care, residential county and state facilities, and in independent living. In 2000, she managed the Byrne Grant at the former W.J. Maxey Boys Training School. Debbie has been with OWDT since 2009, training for MDHHS and private agency employees. She was a developer and a trainer presenting CWTI’s supervisory training, and she facilitated New Supervisor Institute and provided local office consultation when she was with Office of Professional Development. As the administrative assistant to the director, Debbie supports OWDT’s strategic planning, implements the onboarding and exiting protocols, and provides lean process improvement workshops and implementation support. She was Lean Process Improvement in June of 2018. Debbie is an active Race Equity Team member promoting institutional change to create an anti-racist workplace culture. Debbie has two master’s degrees—one in agency counseling and the other in human resource development.
Eric Washburn  
Human Resources Developer  

E-mail: WashburnE1@michigan.gov  
Phone: 517-348-2991  
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911  

Eric has over 21 years of child welfare experience through a variety of positions with at-risk youth through juvenile court and Community Mental Health, as well as working at a private child placing agency as a caseworker, team leader, and supervisor. Eric has also taught PRIDE classes for foster and adoptive families. He is currently on the Leadership Team at OWDT and is involved in training NSI Adoption, Leadership Topics, Communication skills, Indian Child Welfare Act, and Cultural Awareness.

Janet Waterstradt  
Media Production Specialist  

E-mail: WaterstradtJ@michigan.gov  
Phone: 517-388-7385  
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911  

Janet is a media specialist with many years of experience developing training and communication materials. She has completed numerous instructional web and video projects on many different topics for the department. Prior to MDHHS, she worked on development teams at two multimedia companies to create e-Learning for Fortune 500 companies. She has also worked in the training departments at two major west Michigan corporations. She has a bachelor’s degree in communications from Grand Valley State University.

Ramona Webster-Kroning  
Human Resources Developer  

E-mail: WebsterR3@michigan.gov  
Phone: 517-582-2440  
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911  

Ramona joined the OWDT team in October 2016. She has worked in various training departments for nearly 30 years in both the private and government sectors. Ramona’s roles have included being an instructor, trainer, and instructional designer. Her favorite talent development quote is: “Tell me and I forget. Teach me and I may remember. Involve me and I learn.” ~ Benjamin Franklin
Alvin Williams
Human Resources Developer

E-mail: WilliamsA11@michigan.gov
Phone: 517-256-6495
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Alvin has been with MDHHS since 2008, working as an assistance payments worker in both Wayne and Oakland counties. In that time, he served as an expert in Bridges, providing site support and post training assistance to newly hired ES staff in his local office. Prior to working for MDHHS, Alvin had extensive management experience gained from hiring, training, and providing guidance to his employees to help them be successful. Alvin has a Bachelor of Arts degree in public administration from Michigan State University.

Brant Wimbush
Human Resources Developer

E-mail: Wimbushb@michigan.gov
Phone: 517-614-1036
ID Mail: 3038 W. Grand Blvd, Suite 6-300, Detroit 48202

Brant has over 18 years of experience with MDHHS. He has served in many roles: departmental analyst, administrative assistant, and contract administrator. During Brant’s career, he has contributed to several of the department’s initiatives, projects, and committees and has provided his support and leadership.

Clinton Wirtz
Human Resources Developer

E-mail: WirtzC@michigan.gov
Phone: 517-599-8392
ID Mail: 5303 S. Cedar Street, Building 3, Lansing 48911

Clint trains juvenile justice programs with the OWDT Child Welfare Training Institute. He has over 18 years with MDHHS in the JJ, CPS, and APS fields. Clint was a CPS supervisor prior to joining OWDT in June 2013.
Jennifer Wozniak
Human Resource Developer

E-mail: WozniakJ@michigan.gov
Phone: 517-281-9882
ID Mail: 5303 S. Cedar St., Building 3, Lansing 48911

Jennifer has seven years with MDHHS. She began her career as a Departmental Technician with the MiSACWIS project and then transferred to Genesee County. Jennifer has over four years of experience as a CPS Investigator and CPS ongoing worker. Jennifer also worked for the MiSACWIS project as a Field Support Analyst and has experience in development using Articulate Storyline and ROBOHelp. Jennifer also comes with other technical skills including developing instructor led trainings, job aids, and student guides.

Pamela Zsolzai
Human Resources Developer

E-mail: ZsolzaiP@michigan.gov
Phone: 810-228-6779
ID Mail: 5303 S. Cedar St., Building 3, Lansing 48911

Pam has over 20 years’ experience with public assistance at MDHHS, where she has spent the last nine years with OWDT. In her time at OWDT, she has contributed to projects such as administrative hearings and PATH redesign. Pam has also worked very closely with an external non-profit where she contributed to the development, training, and statewide roll out of the new and improved Assistance Application. She has also completed a WOC as a training manager within OWDT.