

SIM CHIR Newsletter

A publication of Michigan's State Innovation Model October 2017

In this Issue

- Upcoming Action Items
- Program News and Updates
- Resources
- October Meetings

About the Initiative

In 2015, the Centers for Medicare and Medicaid Services (CMS) awarded the State of Michigan \$70 million over 4 years to test and implement an innovative model for delivering and paying for health care in the state. A major focus area has been strengthening connections among providers of clinical care and community-based organizations that address social determinants of health through the creation of Community Health Innovation Region (CHIRs).

Contact Us

Questions can be sent to: CHIR@mail.mihealth.org

Links

SIM Initiative Website

SIM Population Health Webpage

SIM Care Delivery Webpage Welcome to the October edition of the SIM Community Health Innovation (CHIR) Newsletter. The newsletter provides updates on SIM activities and highlights CHIR work and successes. It also provides resources to inform the continued development and implementation of CHIR work. In this issue, we highlight the work of the Jackson Community Living Room.

Upcoming Action Items

CHIRs

- Monthly Status Report-CHIRs will submit their first report, due October 13
- Unrestriction Requests-CHIRs will submit their second round of Unrestriction Requests related to their approved LOP by November 1

State SIM CHIR Team

- □ Individual Budget Sessions-The team will schedule meetings to discuss budgets and Unrestriction requests for each region.
- □ Individual Data Request Sessions-The team will schedule meetings to discuss data requests and provide assistance with needed forms.

Program News and Updates

CHIR 2017 Annual Summit

We would like to thank all of you for helping to make the 2017 Annual Summit such a success. It was a great reminder of all the work and successes that each community has achieved. We look forward to beginning implementation over the course of the next year. The meeting materials are available on the CHIR SharePoint, here link.

PCMH CHIR Map

In response to requests from both CHIR and PCMH participants, the tech team created a map that offers a visualization of CHIR regions and PCMH practices. The map shows where practices are located both inside and outside CHIR regions. The map is located at the following SharePoint <u>link</u>. Please feel free to share it with partners throughout your community.



TA Session

The September CHIR TA call focused on the Michigan Pathways to Better Health Project and the Pathways to Better Health of the Lakeshore – Muskegon HUB. The first presenter provided an overview of the Pathways community HUB model, roles within the model, referral sources and partners, and project evaluation results. The presenter also described the MiPathways data system. The system was used by HUB staff, Community Health Workers (CHWs), and community-based service providers for referrals and case management. The Muskegon HUB presentation provided an overview of the implementation of Pathways in Muskegon. The presenter described the Muskegon HUB's administrative support and clinical oversight, the process for supporting HUB clients, and Pathway's tools. The presenter also described Muskegon efforts in workforce development, strategies for partnering, and other programs administered by the HUB. The presentation and recording can be found <u>here</u> on SharePoint. Thank you to our presenters and call participants!

MPHI Coaching Update

The MPHI coaching staff fielded a survey to gather feedback from those who participated in the interactive logic model sessions with CHIRs in July/August. If you attended a session and have not completed a survey, please do so using this <u>link</u>. The coaches would like feedback on the facilitation method used and to learn ways to improve the process in the future. The survey should take less than 5 minutes to complete. If you have any questions about the survey or about MPHI coaching support in general, please email Lauren LaPine at <u>llapine@mphi.org</u>.

As your CHIR continues to move forward, please remember that the coaching team is here to support your work in any way that we can. Feel free to reach out to your coach with any questions or assistance.

Genesee: Julia Heany; <u>iheany@mphi.org</u> Jackson: Jeanette Ball; <u>iball@mphi.org</u> Livingston-Washtenaw: Angela Precht <u>alewispr@mphi.org</u> Muskegon: Kristin Ward; <u>kward@mphi.org</u> & Vondie Woodbury; <u>vondiew@gmail.com</u> Northern Michigan: Robin VanDerMoere; <u>rvanderm@mphi.org</u>

Bright Spot

The Deloitte Center for Health Solutions conducted a national online survey to gather information from hospitals and health systems regarding their health-related social needs activities and investments along with their vision for future efforts. The goal was to identify how these organizations are navigating the challenges of addressing the social determinants of health and effectively linking community and clinical services to improve long term health outcomes. The Center also conducted interviews to gain a better understanding of the operations in the larger health care ecosystem and challenges encountered. The study found that "hospitals are screening patients and intervening around social needs, through some activity is fragmented and ad hoc, health care system's shift toward value-based care may spur more investment and activity around addressing social needs, and hospital investments vary and sustainable funding may be a challenge." The study also identified strategies for addressing patients' social needs, such as partnering with Uber to provide transportation, providing physician letters to protect chronically ill patients from utility shutoffs, providing Medicaid recipients access to free General Educational Development (GED) testing, and investing in housing units for homeless and low income people. Please use the following link to read the full article.

CHIR Spotlight

Jackson CHIR Community Living Room Model

The vision for the community living room was inspired by work in Berkeley, California and Liverpool, England to offer simple, person-centered solutions to loneliness and social isolation. Jackson's community living room was developed to provide community-based assistance and support. It is envisioned as a warm, welcoming environment where anyone can come to fend off loneliness and build community around shared struggles. The model encourages individuals to come "hang out" with no formal agenda, but it can also serve as a place to connect with resources such as healthcare, housing or employment. Recent articles were published detailing the public health benefits of these programs. The Jackson CHIR initiative aims to reduce emergency department use through more effective linkage to housing, mental health, and primary care resources.

Jackson County Department of Health and Human Services and the Jackson Housing Commission are champions for this initiative. A workgroup (with representation from diverse sectors as housing/homelessness, the public library, community mental health, law enforcement, health care, and substance abuse) is preparing to launch the community living room at Reed Manor, a Jackson Housing Commission property. Community resource specialists will be hired and supervised by the Community Action Agency and health related information and navigation will be provided by Jackson Community Paramedics and the Center for Family Health.

Resources

MiCHWA Community Health Worker Registry

The Michigan Community Health Worker Alliance (MiCHWA) is excited to announce the online CHW Registry was launched on September 29, 2017. The Registry will contain a statewide database of all CHWs in Michigan and access to MiCHWA CHW Certification. To learn more about MiCHWA CHW Registry features, please <u>click here</u>.

Communities Joined in Action 2018 Conference

Communities Joined in Action (CJA) is a private, non-profit membership organization of nearly 150 community health collaboratives. Members are committed to improving health, improving access, and eliminating disparities in their communities.

CJA will host its National Conference on February 14-16, 2018 in Atlanta, GA. The conference aims to connect people from across the country to share community experiences and best practices to overcome barriers, work across sectors, engage the community voice, influence leaders, and contribute to research. Participants will leave with evidence-based tools, practical knowledge, and strategies for community health improvement. More information on the conference, and a link for registration, can be found on this link.

Breakout sessions will include presentations from innovators and leaders on the strategies and tools used in their work. Because this aligns with SIM work, CHIR BBO representatives are encouraged to submit proposals to present their work during one of these three breakout sessions. Presenters are required to register for the entire conference, doing so at a discounted rate. If you are interested in submitting a Proposal, you may do so <u>here</u>. The deadline for submissions is Wednesday, October 11 and decisions will be announced on Monday, October 23.

October Meeting Information

Events

Oct. 24, 2017 8:00-5:00pm: Northern PCMH Summit Crystal Mountain Resort Meeting Information: Crystal Mountain 12500 Crystal Mountain Dr, Thompsonville, MI 49683

All CHIR Calls

Oct. 4, 2017 1:30-2:00pm: CHIR Backbone Organization Cohort Status Call Oct 24, 2017 3:00-4:30pm: CHIR TA Call

Individual CHIR Calls

Oct 9, 2017 1:30-2:30pm: Muskegon

Oct. 13, 2017 10:00-11:00am: Jackson

Oct. 17, 2017 2:30-3:30pm: Northern

Oct. 19, 2017 1:00-2:00pm: Genesee



www.michigan.gov/SIM | CHIR@mail.mihealth.org

For More Information