



## Provider Enrollment Updates Archives

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# Provider Relations

December

**December 19, 2017:** [Medicaid Managed Care Provider Enrollment Requirements Memo](#)

- MDHHS Press Release: [Providers Must enroll in the Michigan Medicaid Program](#)

**December 19, 2017: Attention ALL Providers: Website update:** In the coming weeks the Michigan Department of Health and Human Services (MDHHS) will be working to reconfigure the look and feel of the Medicaid Alerts, Provider Enrollment and CHAMPS webpages.

If you have any questions, please email [ProviderOutreach@Michigan.gov](mailto:ProviderOutreach@Michigan.gov)

**December 18, 2017: Attention ALL Providers:** As part of MCC, January 2, 2018, provider's that need to add or view admission records (required for certain provider types as outlined within [MSA 17-46](#)) will need to select the applicable profile when logging into CHAMPS.

January 2, 2018, MDHHS will manually add one of the below-listed specialty-driven admission profiles to all CHAMPS Full Access Profile users. The CHAMPS profile options available will be determined by a providers NPI enrollment information in CHAMPS. Admission profile options are: Hospital Admission, NF Admission, Hospice Admission, MI Choice Enrollment, PACE Enrollment or SPF Admin.

Providers who need to have an admission profile added after January 2, 2018, will need to work with their domain administrator to obtain the appropriate access.

For a list of MCC training dates and to register, please visit our [Medicaid Provider Training webpage](#).

Additional MCC resources can be found on the MCC portion of the [Medicaid Provider Tips webpage](#).

Providers with further questions can contact Provider Support (800) 292-2550 or email [Providersupport@Michigan.gov](mailto:Providersupport@Michigan.gov)

**December 18, 2017 & December 4, 2017: Attention ALL Providers:** As part of the December 29, 2017, CHAMPS update, the entire CHAMPS system will be moving to a cloud storage system. CHAMPS will be down beginning Thursday, December 28, 2017, 4:00 PM EST, through Tuesday, January 2, 2018, 12:00 AM EST.

As part of this outage:

- Cut-off for pay cycle 2 (pay date January 11, 2018) will be Thursday, December 28, 2017, at 4:00 pm EST.
- During the outage there will be no acknowledgments, 999, sent for electronic transactions submitted during the outage period.

Once CHAMPS is restored, submitters will receive their electronic acknowledgments for files submitted.



# Provider Relations

Please reference the Michigan Department of Health and Human Services (MDHHS) [pay cycle date calendar](#).

Providers with further questions can contact provider support by phone 1-800-292-2550 or by email [ProviderSupport@Michigan.gov](mailto:ProviderSupport@Michigan.gov)

Submitters or Billing Agents with electronic file questions or issues contact [AutomatedBilling@Michigan.gov](mailto:AutomatedBilling@Michigan.gov)

**December 13, 2017: Attention ALL Providers:** CHAMPS Remittance Advices (RA), i.e. HIPAA Electronic 835 transactions & paper, for pay cycle 50, pay date 12/14/2017, from Michigan Department of Health and Human Service (MDHHS) will be delayed one day to 12/15/2017.

For questions please contact Provider Support by phone 1-800-292-2550 or email [ProviderSupport@Michigan.gov](mailto:ProviderSupport@Michigan.gov).

**December 12, 2017: Attention ALL Providers:** CHAMPS EFT payments for pay cycle 50, pay date 12/14/2017, from Michigan Department of Health and Human Service (MDHHS) will be delayed one day to 12/15/2017.

**December 5, 2017: Attention ALL Providers:** Due to scheduled year-end maintenance and system upgrade activities, CHAMPS Provider Enrollment Screens will be view only starting at 6:00 PM EST, Friday, December 22, 2017, to 4:00 PM EST, Thursday, December 28, 2017. During this time, Providers will not be able to enroll or make enrollment modifications.

Beginning Thursday, December 28, 2017, 4:00 PM EST, the entire CHAMPS system will be unavailable until Tuesday, January 2, 2018, 12:00 AM EST.

## November

**November 30, 2017: Attention ALL Providers:** Effective January 1, 2018, any individual or entity that provides services to, or orders, prescribes, refers or certifies eligibility for services for, individuals who are eligible for medical assistance under the State Plan participating in a managed care organization's provider network are required to be screened and enrolled in the Michigan Medicaid Program.

Managed Care Organization (MCO) providers furnishing services to Medicaid beneficiaries must enroll in CHAMPS. Medicaid rules prohibit payment to providers not appropriately screened and enrolled.

Additional information can be found in [MSA 17-48](#) policy bulletin.

A [CHAMPS Provider Verification tool](#) is available for providers to verify if a provider is enrolled/registered within CHAMPS. Select the My Inbox tab within CHAMPS and choose the Provider Verification option in the drop-box menu. Enter the NPI of the provider and select Verify.

**November 29, 2017: Attention All Providers:** Due to scheduled year-end maintenance and system upgrade activities, CHAMPS Provider Enrollment Screens will be view only starting at 6:00 PM EST,



# Provider Relations

Friday December 22, 2017 to 6:00 PM EST, Thursday December 28th, 2017. During this time, Providers will not be able to enroll or make enrollment modifications.

**November 1, 2017: Attention ALL Providers:** As part of the December 29, 2017 CHAMPS update the entire CHAMPS system will be moving to a cloud storage system. This will increase the CHAMPS functionality and performance. As part of this upgrade the prior authorization screens and other insurance screens will be updated with a new look and feel.

Continue to check the [CHAMPS website](#) or the [Medicaid alerts page](#) for further updates associated to this change.

## October

**October 19, 2017: Attention ALL Providers:** CHAMPS EFT payments for pay cycle 42, pay date 10/19/2017, from Michigan Department of Health and Human Service (MDHHS) will be delayed one day to 10/20/2017.

CHAMPS Remittance Advices (RA), i.e. HIPAA Electronic 835 transactions & paper, will be generated as scheduled today, Thursday 10/19/17.

For questions please contact Provider Support by phone (800) 292-2550 or email [ProviderSupport@Michigan.gov](mailto:ProviderSupport@Michigan.gov)

**October 11, 2017: Attention ALL Providers:** As part of the transition to Statewide Integrated Governmental Management Application (SIGMA), a very small number of providers will experience a one day or two day delay in payment for combined 40 & 41 pay cycles from Michigan Department of Health and Human Service (MDHHS).

Please NOTE: MDHHS will make all efforts to directly contact providers impacted by this delay.

CHAMPS Remittance Advices (RA), i.e. HIPAA Electronic 835 transactions & paper, will be generated as scheduled on Thursday 10/12/17.

We appreciate your patience during this transition. If you have not received your payment from pay cycles 40 & 41 by pay cycle 42 please contact Provider Support by phone (800) 292-2550 or email [ProviderSupport@Michigan.gov](mailto:ProviderSupport@Michigan.gov)

Additional SIGMA resources and Provider information can be found at [Michigan.gov/MedicaidProviders](http://Michigan.gov/MedicaidProviders)

For more information on SIGMA's major improvements, visit [Michigan.gov/SIGMAVSS](http://Michigan.gov/SIGMAVSS)

**October 10, 2017: Attention ALL Providers:** In January 2018 the Michigan Department of Health and Human Services (MDHHS) will implement the first phase of the Community Health Automated Medicaid Processing System (CHAMPS) Modernizing Continuum of Care (MCC) project. As part of MCC, Medicaid Health Plan (MHP) Providers will need to enroll in CHAMPS ([MSA 17-04](#)).

## September



# Provider Relations

**September 8, 2017: Attention ALL Providers - Please be advised:** As part of the transition from the current State of Michigan (SOM) financial system, Michigan Administrative Information Network (MAIN), to Statewide Integrated Governmental Management Application (SIGMA), there will be a delay in payment and Remittance Advices (RA), i.e. HIPAA Electronic 835 transactions & paper, from the Michigan Department of Health and Human Services (MDHHS).

CHAMPS Pay cycle 40 payments (pay date 10/5/2017) and RAs will be delayed and pushed into pay cycle 41 (pay date 10/12/2017). **Please be mindful as there will be no payments and RAs generated on 10/5/2017; pay cycles 40 and 41 payments and RAs from CHAMPS will be combined on pay date 10/12/2017.**

In the event issues may arise given the transition from MAIN to SIGMA, MDHHS will immediately notify providers.

SIGMA Key Dates:

- July 31, 2017: Providers converted to SIGMA VSS
- September 22, 2017: C&PE no longer available for update
- **October 5, 2017: No Payments and RAs from CHAMPS**
- October 12, 2017: Combined 40 & 41 pay cycles from CHAMPS

Benefits Include:

- Manage account information, view invoice and payment information for checks and EFTs 24 hours a day, 7 days a week!
- Improved communication through automated e-mails
- Unique Vendor/Customer ID improves privacy
- Provides more detailed spending analysis and robust report options

For more information on SIGMA's major improvements, visit [Michigan.gov/SIGMAVSS](http://Michigan.gov/SIGMAVSS)

Additional SIGMA resources and Provider information can be found at [Michigan.gov/MedicaidProviders](http://Michigan.gov/MedicaidProviders)

For questions please contact the SIGMA Vendor Customer Support Center (VCSC) at [SIGMA-Vendor@Michigan.gov](mailto:SIGMA-Vendor@Michigan.gov)

## July

**July 11, 2017: Attention ALL Providers - Please be advised:** As part of the transition from the current State of Michigan (SOM) financial system, Michigan Administrative Information Network (MAIN), to Statewide Integrated Governmental Management Application (SIGMA), there will be a delay in payment and Remittance Advices (RA), i.e. HIPAA Electronic 835 transactions & paper, from the Michigan Department of Health and Human Services (MDHHS).

CHAMPS Pay cycle 40 payments (pay date 10/5/2017) and RAs will be delayed and pushed into pay cycle 41 (pay date 10/12/2017). **Please be mindful as there will be no payments and RAs generated on 10/5/2017; pay cycles 40 and 41 payments and RAs from CHAMPS will be combined on pay date 10/12/2017.**



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## June

**June 15, 2017:** The State of Michigan is upgrading its financial and business systems to a new system, SIGMA.

SIGMA, Statewide Integrated Governmental Management Application, will improve the way Michigan performs all financial activities, including budgeting, accounting, payments, and business and grant opportunities. SIGMA Vendor Self-Service (VSS) improves how we work with vendors, payees and grantees, replacing Contract & Payment Express (C&PE) and Buy4Michigan.

If you have an active account in the C&PE system on June 30, 2017, you will be converted to the user-friendly SIGMA VSS.

## Key Dates:

- July 31, 2017: Claim your account and verify information
- October 2, 2017: C&PE no longer available for update

## Benefits Include:

- Manage account information, view invoice and payment information for checks and EFTs 24 hours a day, 7 days a week!



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Prior to 2017

**February 10, 2014-** CMS Moratoria on Enrollment of Home Health and Ground Ambulance Supplies for specific Counties in Michigan.

**April 19, 2010-** Please view the notice regarding the verification of Taxonomy codes reported in CHAMPS

**April 14, 2010-** [Letter regarding CHAMPS SED Waiver, Children's Waiver Program \(CWP\) Payment Implications](#)

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