MI Bridges

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Document Upload

Figure	Update
NA	**AFB.** A new Verification Check List for the Food Assistance Program to upload proof of student exempt status titled as "Perkins Exemption".

Resources

Figure	Update
1	**Resources.** A new subtopic tile on the dashboard related to COVID 19 for a resident to locate "Quarantine Care Kits".
NA	**Resources.** New Explore Resources topic for "COVID-19 Diagnostic Tests" and "Quarantine Care Kits" are subtopics within COVID-19 Resources.
NA	**Resources.** A new topic in HMFR related to COVID-19 Resources to find local resources.

Community Partners (CP)

Figure	Update
2 - 3	**CP.** Referral partners will now see a "referral sent" tag on their client's resource list to quickly identify referrals sent.
NA	**CP.** Enhancement! When a CP removes a partner level, permissions will automatically be removed for that user provided referrals have been completed and clients removed. When the LPOC removes the Navigation Partner LOE from the location/organization, MI Bridges will determine if there are any CP Users associated with the impacted Provide Navigation permission.
4	**CP.** A new option to provide contact information to 2-1-1 when reporting inaccurate data about a resource if 2-1-1 needs to verify additional information.

Notification

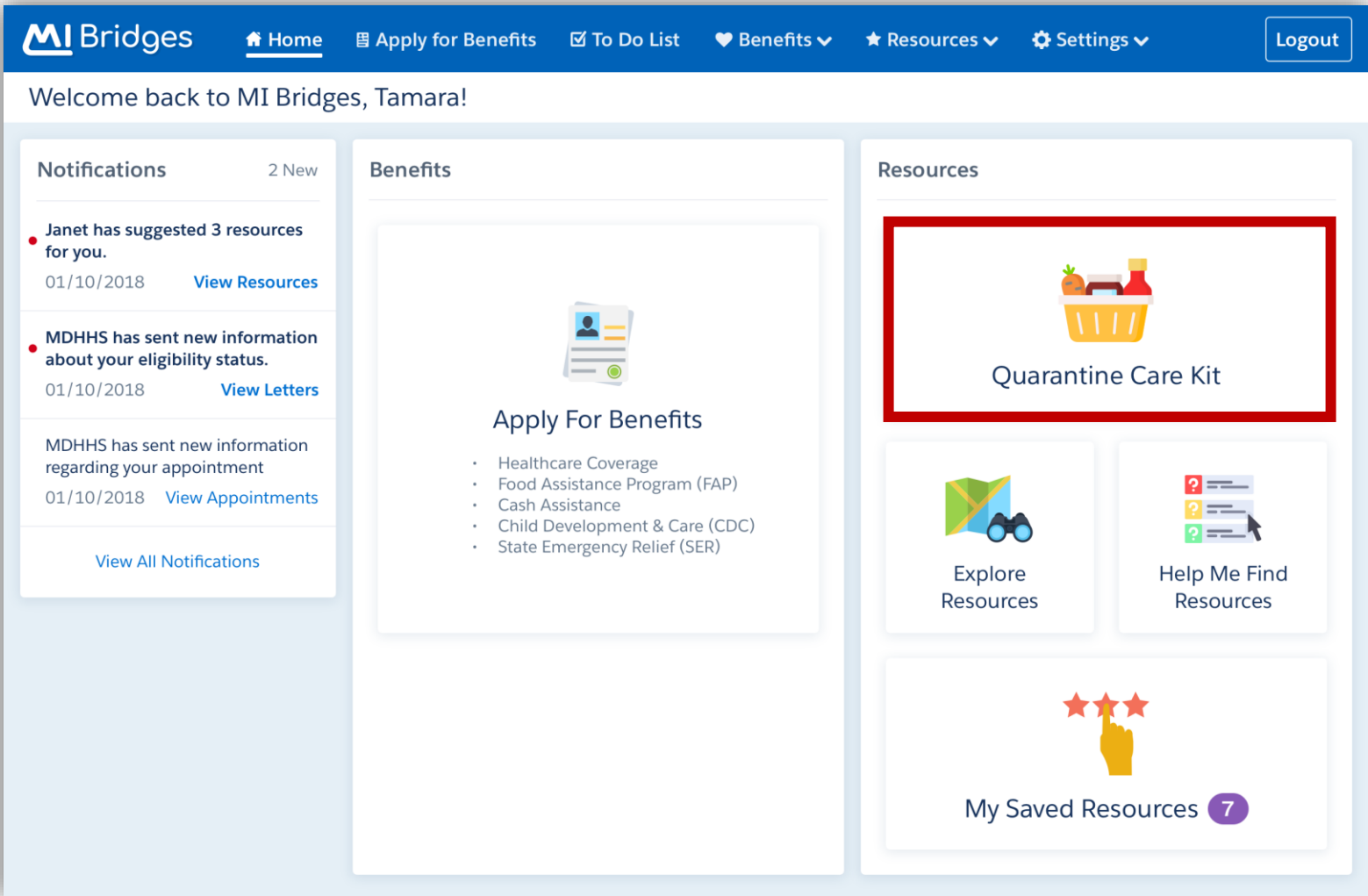| Figure	Update
5 -6	**Notification.** New notification every 90 days with additional messaging about privacy/security while using MI Bridges and account security tips.

Appendix

Screenshots:

Figure 1: Resources

MI Bridges

MI Bridges 🏠 Home 🔷 Manage ⌄ 📁 Organization 🔗 Reports ⚙ Settings ⌄   Logout

‹ Back to Referral Management

Tamara Davis

Referral Reason

Referral Date	Topic	Need	Referral Status
06/06/2018	Utilities	Get Help with Energy Self-Sufficiency	Completed

Contact Info

Cell Number	Home Number	Email	Preferred Language
810-878-9988	810-878-9988	Tamara_Davis12345@gmail.com	English

Referral Feedback

Helped	Description	Forwarded
No	Client did not want to proceed	Yes - <<Organization Name>>

Resources   View All

| 🥬 Food 3 | 🏠 Housing & Shelter 3 | **Referral Sent** | 👛 Income & Employment 3 |

Find and share resources directly with <First Name>.   Explore Resources   Help Me Find Resources

Notes

This space is provided for your own use. Type in any thoughts or reminders that are relevant.

Navigator

🧭 Janet Jenkins
Cherry Hill Clinic

Figure 2: CP

MI Bridges

Figure 3: CP

MI Bridges

MI Bridges   🏠 Home   ⚓ Manage ⌄   🗂 Organization   ⚲ Reports   ⚙ Settings ⌄   Logout

‹ Back to Client Directory

Find Resources

← Michigan Department of Health and Human Services

Address   Call this organization for their location.

Phone   517-555-1234

Email   commresc1@michigan.gov

Hours   Mon-Fri 8am - 11:45am

Website   mdhhs.org

Service Description

Operates a program that lets SSI recipients get food benefits without a lot of paperwork.

Services Offered

SUPPLEMENTAL FOOD PROGRAM   Show More

Eligibility

Must be receiving SSI
Have no other income
Are at least 18 years of age
Reside in Michigan

Fees

There are no fees for this institution.

Application Process

There is not application process for this resource.

Report Inaccurate Information ⌃

⚠ Note: This section is not for requesting help or benefits.

MI Bridges Information Change Request

What type of information needs to be updated for <<Resource Name>>?

☐ Address   ☐ Website

☐ Phone Number   ☐ Hours

☐ Services

Describe the issue:

☑ Share my Contact Info with 2-1-1 so they can contact me with follow-up questions

Cancel   Send Report

Send Resource to Tamara

Figure 4: CP

MI Bridges

Figure 5: Notification

MI Bridges

| ⌂ Home | 🗐 Apply for Benefits | ☑ To Do List | ❤ Benefits ⌄ | ★ Resources ⌄ | ⚙ Settings ⌄ | Logout |

‹ Back to Dashboard

Your Security and Privacy

Your Security and Privacy

You may be worried about how your privacy will be impacted by using an online account such as MI Bridges. MI Bridges will only share personal information about you with others if we have your consent to share the information, if we need to share the information to provide the product or service you have requested, or if we are authorized to do so by law. We limit access to personally identifiable information gathered through Michigan.gov to employees and agents who need access to perform a specific job. Security measures have been integrated into the design, implementation, and day-to-day operations of this website as part of our continuing commitment to the security of electronic content as well as the electronic transmission of information.

You can follow a few simple steps to increase the security of your MI Bridges account:

- **Use a strong password.** You may be worried about someone else accessing your account. Do not use the same password for multiple accounts, a password that someone who knows you can easily guess, or a one-word password that is easily cracked. Create a password system so that you use a unique password that only you will know. You can change your password from your MI Bridges Profile page.

- **Protect your account on a shared computer or device.** If you are using a shared or public computer or other shared device to access your account, do not allow the web browser to remember your password. This will prevent someone from accessing your account without your permission.

- **Logout of MI Bridges when you are done.** Be sure to log out of your MI Bridges account when you are finished with your business, this will prevent someone else from sitting down and browsing though your account information. MI Bridges will automatically log you out if you are have not used the site for more than 15 minutes.

- **Use more than one email account.** It is free and easy to set up an email account. You can create a separate email address with a super strong password for MI Bridges or other sensitive online services. Use another email for all the junk mail and accounts you have for other communications or less sensitive services. You can change the email where you receive alerts and updates from your MI Bridges Preferences page.

- **Use Incognito, Private Browsing, or In Private Browsing.** Most internet browsers allow you to browse the internet privately. Basically, privately browsing means that someone else cannot open your browser after you have used it to see the sites you have visited. Keep in mind when using this mode that you will still need to close the browser when you are done to erase your browsing history. You can also simply erase your browsing history when you are done.

- **More Resources:** For more information about protecting yourself online visit Technology Safety & Privacy: A Toolkit for Survivors.

Back to Dashboard

Figure 6: Notification