

Table of Contents

APPLICATION FOR BENEFITS 1

SELF-REFERRAL 1

UNIQUE EMAIL AND CELL PHONE NUMBER..... 1

NOTIFICATION 1

COMMUNITY PARTNER..... 2

APPENDIX 3

 SCREENSHOTS:3

Application for Benefits (AFB)

Figure	Update
1	AFB. Enhanced icon for the Cash program.
NA	AFB. Removal of the felony question from Application for Benefits and Renew My Benefits.

Self-Referral

Figure	Update
2 – 3	Self-Referral. New referral organization, Michigan Works Agencies (LEO)! When a resident user applies for Medical Assistance, Child Dependent Care, and/or State Emergency Relief only and added Additional Income of the type Unemployment or Unemployment Compensation Benefits, then a LEO referral will be displayed.
4 – 5	Self-Referral. New referral organization Area Agency on Aging (AAA)! When a resident user submits an AFB for any program and one or more household member is 60+, a referral to AAA will be displayed.
6	Self-Referral. When a MI Bridges resident user completes a self-referral to LEO or AAA, the self-referral will display on the My Saved Resources page, Applicant Self-Referral for LEO with the location information.

Unique Email and Cell Phone Number

Figure	Update
NA	Email Mobile Phone. During the MI Bridges registration process, or selecting notifications during the AFB flow, a unique email address and mobile phone number is now required. When attempting to add an email or mobile phone number that is currently registered in another MI Bridges account, a notification will be received: “This email address is already associated to another account. Update the email address to proceed.” “This cell phone number is already associated to another account. Update the cell phone number to proceed.”

Notification

Figure	Update
7	Notification. MI Bridges resident users will see a new page related to text message information to be informed on the texts received.
8	Notification. Additional notification type(s) for announcements from Michigan Department of Health and Human Services can be received via an email or text.



Community Partner (CP)

Figure	Update
NA	CP. Assign referral permissions will be automatically assigned to the LOE in a Referral partner type organization.
9	CP. Manage organization LEO selection added.
10 – 14	CP. A newly added Community Partner, the user will see an updated registration and new user process for steps needed to be completed.

Appendix

Screenshots:

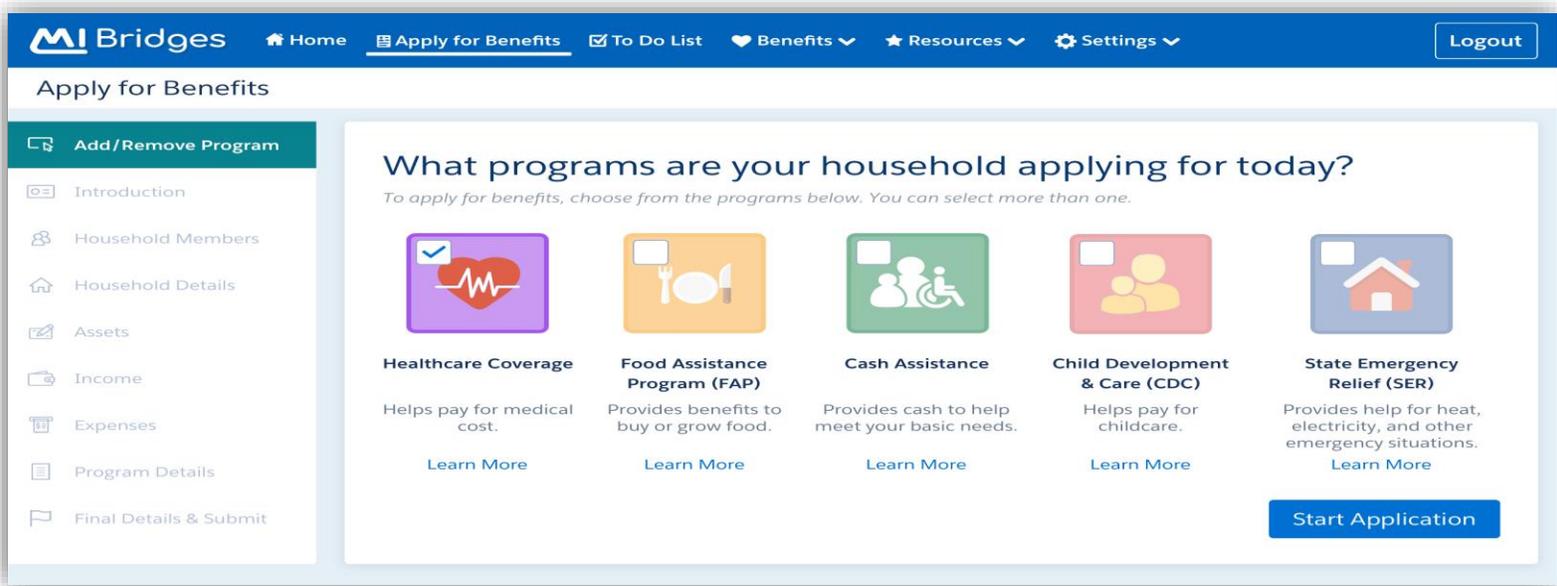


Figure 1: AFB

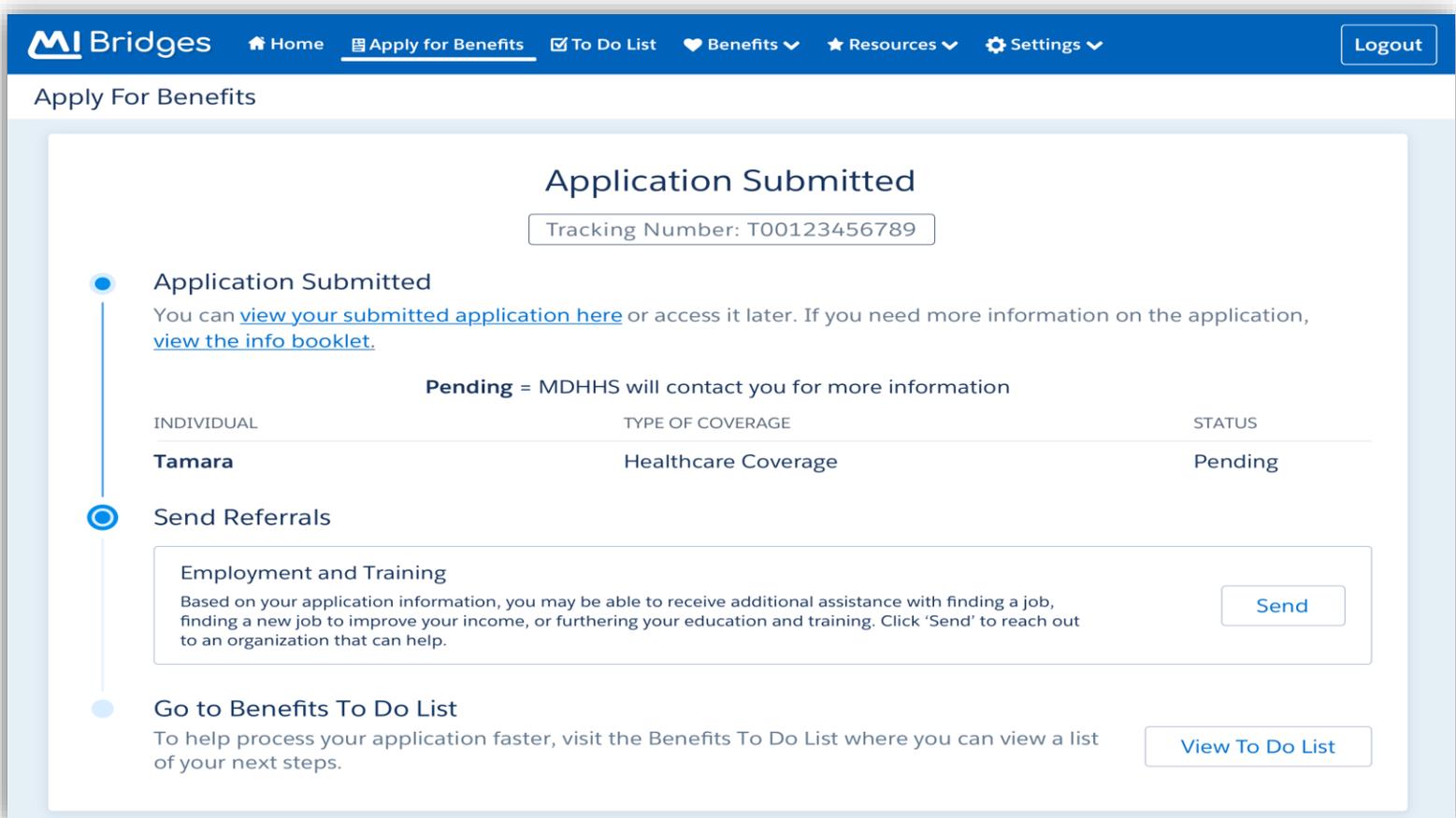


Figure 2: Self-Referral

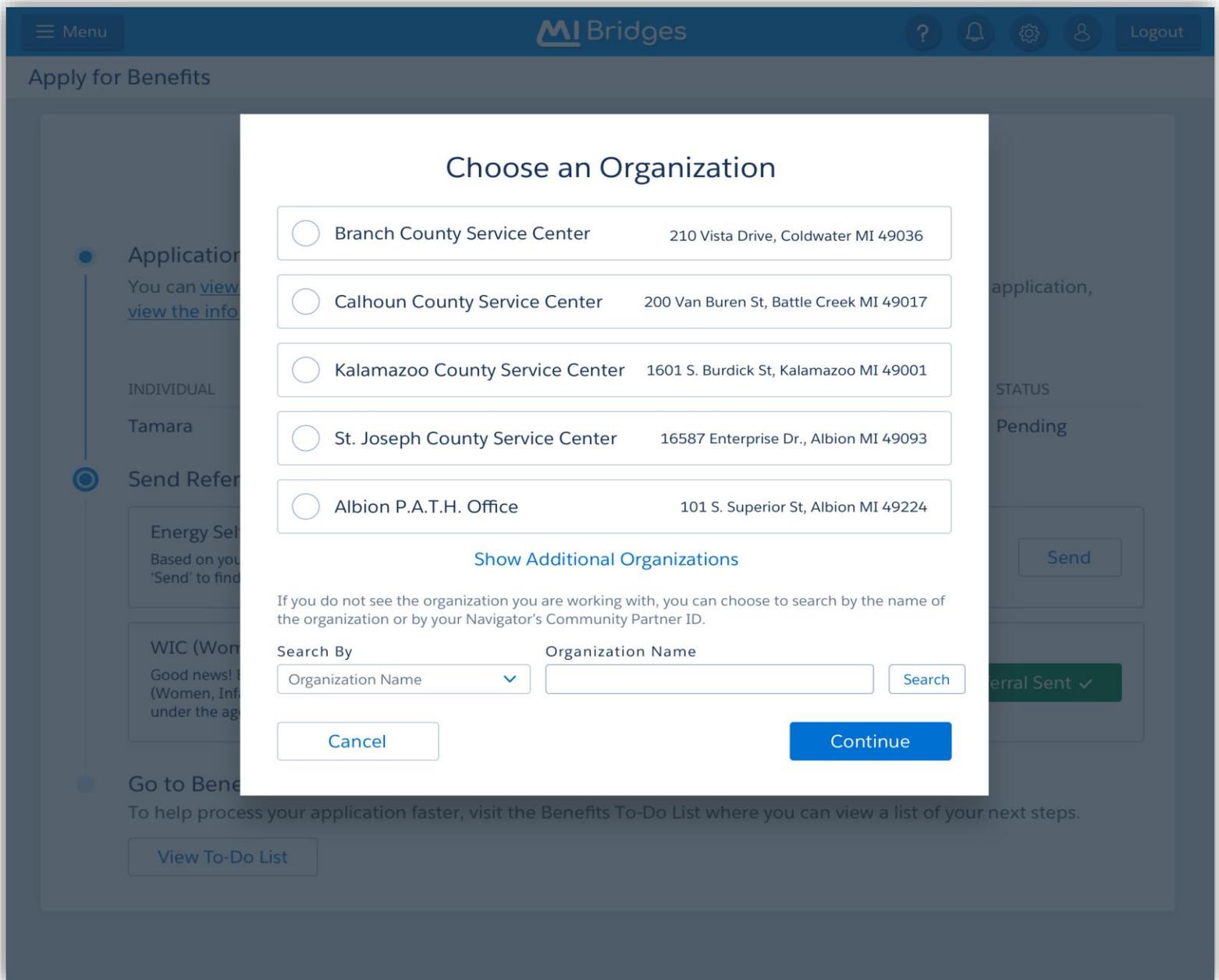


Figure 3: Self-Referral

The screenshot shows the 'Apply For Benefits' page in the MI Bridges system. The top navigation bar includes 'Home', 'Apply for Benefits', 'To Do List', 'Benefits', 'Resources', 'Settings', and 'Logout'. The main content area is titled 'Apply For Benefits' and features a central 'Application Submitted' section with a tracking number 'T00123456789'. Below this, a progress indicator shows 'Application Submitted' as the active step. A message explains that the application is 'Pending' and that MDHHS will contact the user for more information. A table lists the application details for 'Tamara' with 'Healthcare Coverage' and a 'Pending' status. The 'Send Referrals' section is active, showing a referral from 'Area Agency on Aging (AAA) - Lisa Davis' with a 'Send' button. The 'Go to Benefits To Do List' section includes a 'View To Do List' button.

MI Bridges [Home](#) [Apply for Benefits](#) [To Do List](#) [Benefits](#) [Resources](#) [Settings](#) [Logout](#)

Apply For Benefits

Application Submitted

Tracking Number: T00123456789

Application Submitted
You can [view your submitted application here](#) or access it later. If you need more information on the application, [view the info booklet](#).

Pending = MDHHS will contact you for more information

INDIVIDUAL	TYPE OF COVERAGE	STATUS
Tamara	Healthcare Coverage	Pending

Send Referrals

Area Agency on Aging (AAA) - Lisa Davis
Based on your application information, they may be able to receive additional assistance with nutrition support, home-delivered meals, transportation, in-home care and more from the Area Agency on Aging. Click 'Send' to reach out to an organization that can help. [Send](#)

Go to Benefits To Do List
To help process your application faster, visit the Benefits To Do List where you can view a list of your next steps. [View To Do List](#)

Figure 4: Self-Referral

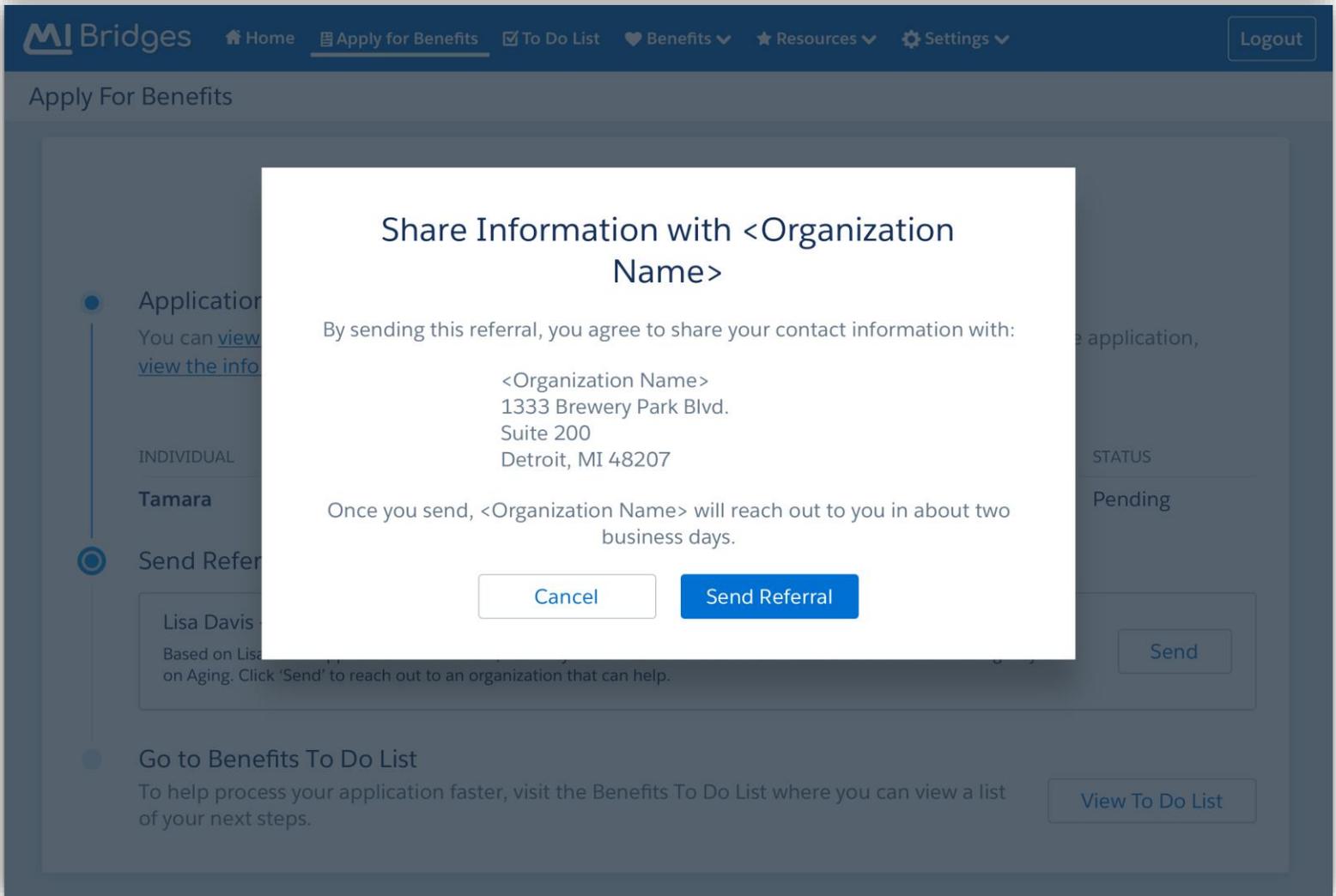


Figure 5: Self-Referral

[Home](#) [Apply for Benefits](#) [To Do List](#) [Benefits](#) [Resources](#) [Settings](#) [Logout](#)

My Saved Resources

Show **Applicant Self-Referral**

Applicant Self-Referral

Employment and Training: Currently collecting unemployment

Resource Name	Address	Contact Number	
<LEO Organization Name>	35731 West Michigan Avenue, Wayne, Wayne, MI, 48184	(513) 483-2833	

Employment and Training: Lost/reduced employment in the last 30 days

Resource Name	Address	Contact Number	
<LEO Organization Name>	35731 West Michigan Avenue, Wayne, Wayne, MI, 48184	(513) 483-2833	

Employment and Training: Currently collecting unemployment and Lost/Reduced employment in the last 30 days

Resource Name	Address	Contact Number	
<LEO Organization Name>	35731 West Michigan Avenue, Wayne, Wayne, MI, 48184	(513) 483-2833	

Benefits application submitted with household member(s) age 60+

Resource Name	Address	Contact Number	
<AAA Organization Name>	35731 West Michigan Avenue, Wayne, Wayne, MI, 48184	(513) 483-2833	

Next Steps

- [Apply for State Programs](#)
- [Send My Info to Saved Resources](#)
- [View PDF of Saved Resources](#)
- [Add More Resources](#)
- [View Removed Resources](#)

Figure 6: Self-Referral

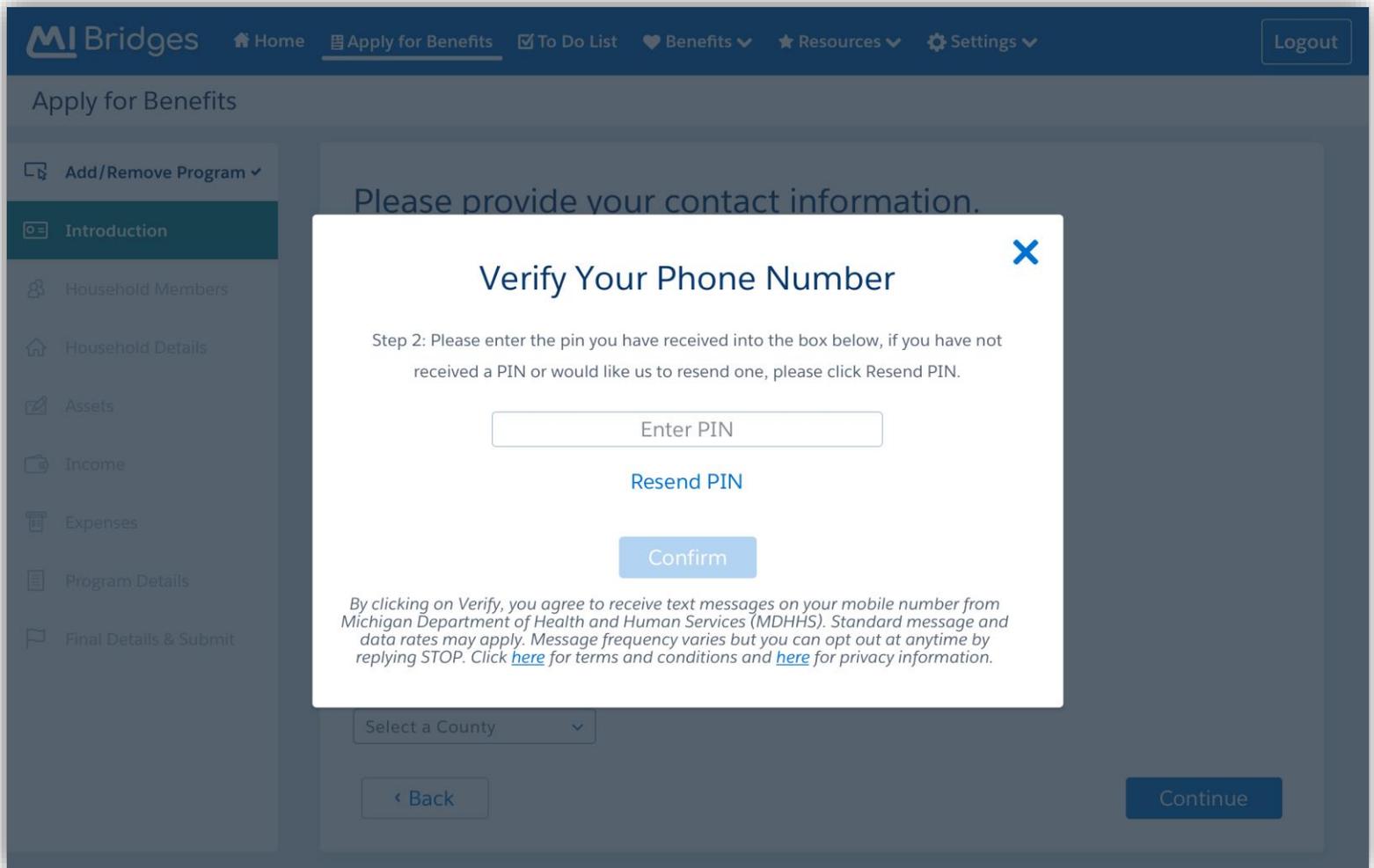


Figure 7: Notification

MI Bridges Home Apply for Benefits To Do List Benefits Resources Settings Logout

Tamara Davis's Preferences

MI Bridges Preferences Share Info: Resources

Language Preferences Edit

Press the Edit button to update your MI Bridges language preferences.
Por favor haga clic en el boton Edit Information para cambiar el Idioma o informacion.
انقر على زر "تعديل" لتحديث اختياراتك للغة ماي بريدجس.

In what language would you like to view MI Bridges?
 English Español العربية

MI Bridges will now be shown in English.

Notification Preferences Edit

Step 1: Enter the phone number or email where we can contact you. We will need to verify your phone number before you can receive text notifications.

Get Text Alerts and Updates Sent To:
Primary Mobile Number
810-932-2144 ✓ Add Mobile Number

Get Email Alerts and Updates Sent To:
tadavis@gmail.com

Step 2: Select your preference for how we should contact you.

Notification Type	Text	Email
Letters from MDHHS ?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Resource Updates ?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Application Submission	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Reminders	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
MDHHS Announcements ?	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Figure 8: Notification

MI Bridges Home Partners Announcements Feedback Reports Logout

< Back to Partner Management

Tamara's Bakery Organization

Organization Information **Locations** Active Users Removed Users

Manage, edit, and view locations. ● Main Location

NAME	COMMONLY USED NAME	LOCATION	LEVEL OF ENGAGEMENT	EDIT/REMOVE
● Heritage Hill Clinic	Heritage Hill	235 Grand Ave Lansing, MI 49503 • Ingham County	Navigation, Access, Referrals	

* = Required Cancel

Name of Location: Commonly Used Name :

Enter an address for your organization or select an option below:
 Confidential Address No Physical Address

Physical Address *: City *:

County *: State *: Zip Code *:

Level of Engagement: *

Select all that apply. Your request will be reflected after MDHHS review.

Access Partner
Provides Internet access and computers for clients to access MI Bridges.

Referral Partner
Receives referrals from MI Bridges clients.

Navigation Partner
Helps clients apply for benefits, find resources, and use MI Bridges.

Display to Public:

My organization may be listed as an Access Partner on the public page of MI Bridges

My organization may be listed as a Navigation Partner on the public page of MI Bridges

Referrals

MEAP Grantee

Statewide MEAP Grantee

LEO Location

Figure 9: CP



Helping you every step of the way.

Hi <CP First Name>!

<First Name Last Name> has indicated that you will be working in MI Bridges on behalf of <Organization Name>. Start by setting up your Community Partner account.

[Set Up Account](#)

Welcome to the MI Bridges Community Partner team! If you have questions, please reach out to Anne Li at anneli@salvationarmy.org.

Thanks,
MI Bridges Team

This message, including any attachments, is intended solely for the use of the above named recipient and may contain confidential and/or privileged information. Any unauthorized review, use, disclosure, or distribution of any confidential and/or privileged information contained in this e-mail is expressly prohibited. If you are not the intended recipient, please contact MDHHSPrivacySecurity@michigan.gov and destroy any and all copies of the original message.

Figure 10: CP

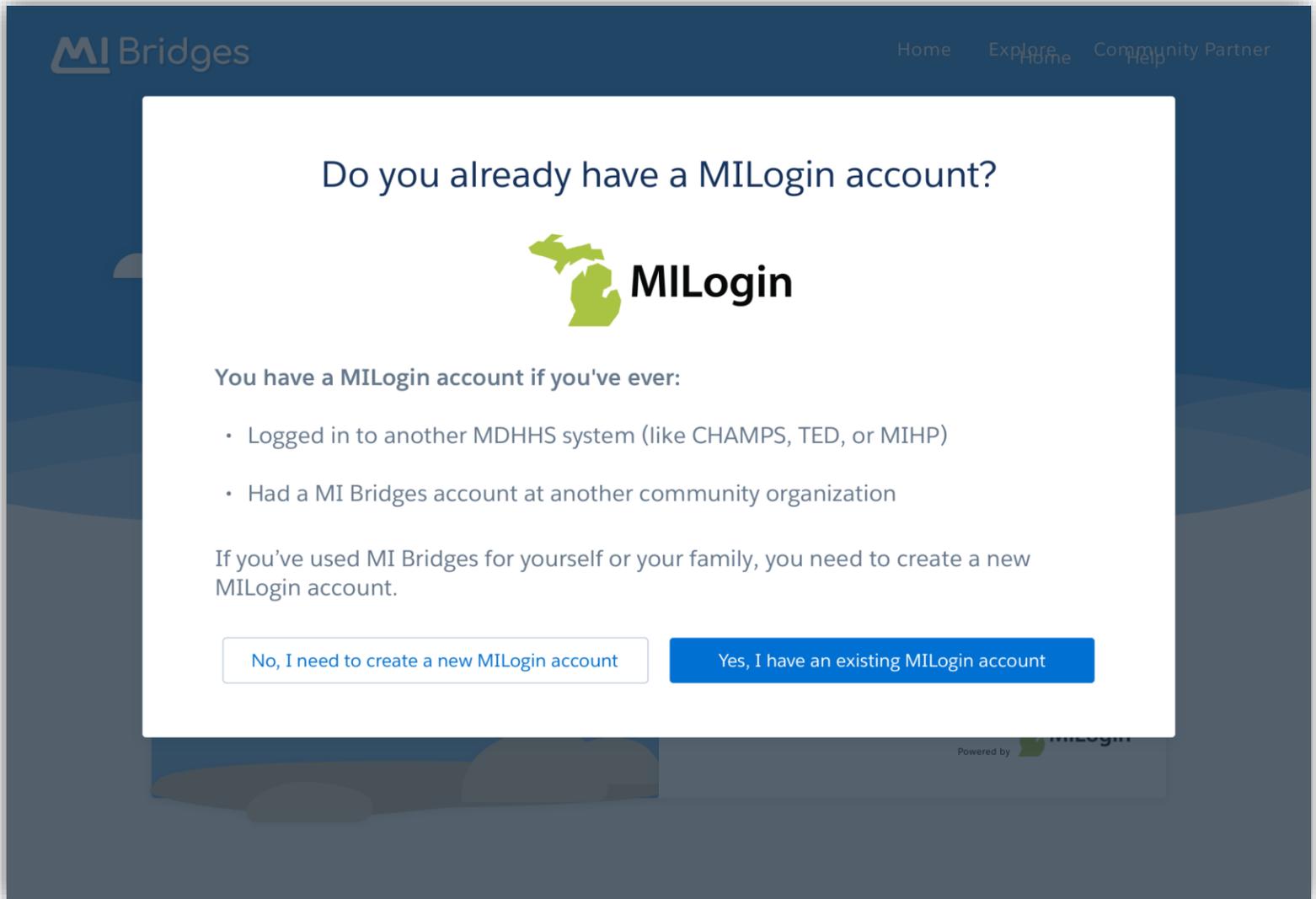


Figure 11: CP

MI Bridges [Home](#) [Manage](#) [Settings](#) [Logout](#)

Janet's Thompson's Dashboard CP ID 403-2319

My Community Partner Access

Action Needed

Before you can see and work with client info, you are required to do the following:

- Attend Online Training for Navigation Partner (2 Hours)**
Sign up for a Navigation Partner training session [here](#).
- Complete Webinar for Referral Partner (1 Hour)**
Find the on-demand webinar for Referral Partner training [here](#).
- Wait for Email(s) - Marked as Trained (1 Week)**
You will receive a "Marked as Trained" email for each training you complete. Only at this point can you access that functionality in MI Bridges.

CP ID: 403-2319

Permissions: Provide Navigation *Training Required*
Manage Referrals *Training Required*
Assign Referrals

Lead Point of Contact: Anne Li
anneli@salvationarmy.org

[View Profile](#)

I want to...

Explore Resources

Community Partner Tools & Resources

Figure 12: CP



Helping you every step of the way.

Hi <CP First Name>!

You were marked as trained to <permission> on MM/DD/YYYY.



Login



Now you can [log into your MI Bridges](#) account to access the full Provide Navigation functionality.



Check your Dashboard

Check “Action Needed” on your MI Bridges dashboard to see if you need any further training.

Thanks,
MI Bridges Team

This message, including any attachments, is intended solely for the use of the above named recipient and may contain confidential and/or privileged information. Any unauthorized review, use, disclosure, or distribution of any confidential and/or privileged information contained in this e-mail is expressly prohibited. If you are not the intended recipient, please contact MDHHSPrivacySecurity@michigan.gov and destroy any and all copies of the original message.

Figure 13: CP

MI Bridges
Partners
Announcements
Feedback
Reports

[Back to Partner Management](#)

Tamara's Bakery Organization

[Organization Information](#)
[Locations](#)
Active Users
[Removed Users](#)

Manage, edit, and view current users and their information. ● *Lead Point of Contact*

C.P. ID	NAME	PERMISSIONS	NO. OF CLIENTS	TR/
PENDING	New Pending User	Navigator	--	Na
2467-301	Janet Thompson	Referral	0	Re
2467-302	Janet Thompson-Two	Navigator, Referral	35	Na Re
2467-303	Janet Thompson-Three	Navigator	35	Na
2467-304	Janet Thompson-Four	Referral	35	Re
2467-305	Janet Thompson-Five	Navigator, Metrics	35	Na
● 2467-306	Janet Thompson-Six	Navigator, Referral, Metrics, Users	35	Na Re
2467-307	Janet Thompson-Seven	Users	35	N/
2467-308	Janet Thompson-Eight	Metrics	35	N/
2467-309	Janet Thompson-Nine	Metrics, Users	35	N/

+ Add New User

Janet Thompson

View Profile

Resend Set Up Account Email

✕ Remove User

Permissions

- Provides Navigation
- Manage Organization

Date Trained Not Trained

CP ID PENDING

Contact Info

✉ Janet_Thompson@gmail.com

Figure 14: CP