

Master Contract Performance

(FY2017 Appropriation Act - Public Act 268 of 2016)

February 1, 2017

Sec. 279.*(1) All master contracts relating to human services as funded by the appropriations in sections 103, 104, 105, 106, 107, 108, and 109 of part 1 shall be performance-based contracts that employ a client-centered results-oriented process that is based on measurable performance indicators and desired outcomes and includes the annual assessment of the quality of services provided.*

(2) By February 1 of the current fiscal year, the department shall provide the senate and house appropriations subcommittees on the department budget, the senate and house fiscal agencies and policy offices, and the state budget office a report detailing measurable performance indicators, desired outcomes, and an assessment of the quality of services provided by the department during the previous fiscal year.



Michigan Department of
Health & Human Services

RICK SNYDER, GOVERNOR
NICK LYON, DIRECTOR

This report is provided pursuant to the Department of Health and Human Services' (DHHS') Fiscal Year 2017 Appropriations Act, PA 268 of 2016, Article X, Section 279 (2). This section requires that DHHS submit a report detailing measurable performance indicators, desired outcomes, and an assessment of the quality of services provided by the department during the previous fiscal year.

DHHS has 84 contracts with 57 foster care agencies and 60 contracts with 49 adoption agencies to provide foster care and adoption services throughout the state. All foster care and adoption contracts identify performance measures that align with the federal outcomes. The outcomes of service intervention are to achieve safety, permanency and well-being for each child under the care and supervision of the department.

In regards to adoption services, the following two performance outcomes were part of the adoption contracts for fiscal Year 2016:

1. Fewer than 5% of placements for adoption will end in disruption.

Based on preliminary data for fiscal year 2016, there were 2,076 adoptions finalized in Michigan from the child welfare system. Preliminary data indicates that there were eleven disrupted adoptions for fiscal year 2016 or .005% of placements, which is substantially less than the performance outcome of fewer than 5% of placements will end in disruption.

2. By September 30, 2016, not less than 80% of the number of children with a goal of adoption who were legally free for adoption on September 30, 2015, shall have adoptions finalized.

On September 30, 2015, there were 2,738 children legally-free for adoption with a goal of adoption. In order to meet the performance outcome of not less than 80% of the number of children who were legally free for adoption with a goal of adoption on September 30, 2015 shall have adoptions finalized, Michigan needed to finalize 2,190 adoptions during fiscal year 2016. Based on preliminary data, Michigan finalized 2,076 adoptions during fiscal year 2016, which is 76% of the number of children who were legally free for adoption with a goal of adoption on September 30, 2015.

Licensing rules, foster care and adoption policies set expectations of quality practice that promote the delivery of quality service. Foster care service delivery is primarily assessed through monitoring and oversight of policy, licensing rules and contracts by the Division of Child Welfare Licensing. During fiscal year 2016, 93 contracted child placing agency interim/renewal inspections were completed. By and large, these reviews revealed agencies that complied with the expectations of quality practice and service delivery.

Agencies that demonstrated willful and substantial non-compliance with licensing rules, foster care or adoption policies were recommended for revocation or were required to complete a corrective action plan and were placed on a provisional license. Of the 93 agencies reviewed:

- One contracted child placing agency was placed on a 1st provisional license.
- One contracted child placing agency was placed on a 2nd provisional license.
- One contracted child placing agency was placed on a 3rd provisional license.
- One contracted child placing agency was recommended for revocation and an agreement was signed stating this license will close. The facility is closed.