

Annual Assessment of Quality of Services – Master Contracts (Foster Care and Adoption Services)

(FY 2021 Appropriation Act - Public Act 166 of 2020)

February 1, 2021

Sec. 530. (1) *All master contracts relating to foster care and adoption services as funded by the appropriations in section 105 of part 1 shall be performance-based contracts that employ a client-centered results-oriented process that is based on measurable performance indicators and desired outcomes and includes the annual assessment of the quality of services provided.*

(2) By February 1 of the current fiscal year, the department shall provide the senate and house appropriations subcommittees on the department budget, the senate and house fiscal agencies and policy offices, and the state budget office a report detailing measurable performance indicators, desired outcomes, and an assessment of the quality of services provided by the department during the previous fiscal year.

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The Michigan Department of Health and Human Services has contracts with 56 private foster care agencies and 46 adoption agencies to deliver foster care and adoption services throughout the state. These master contracts identify performance measures that align with the federal outcomes. The outcomes of service intervention are to achieve safety, permanency, and well-being for each child under the care and supervision of the department.

Adoption Services

In fiscal year 2020, adoption contracts contain the following performance outcomes:

- 1. Fewer than 5% of placements for adoption will end in disruption (prior to the adoption being finalized).**

Based on preliminary data for fiscal year 2020, 1,852 adoptions were finalized in Michigan from the child welfare system. Preliminary data indicates four adoptive placements disrupted prior to adoption finalization for fiscal year 2020, or 0.2 percent of placements, which is substantially less than the performance standard of fewer than 5 percent.

- 2. Fewer than 5 % of finalized adoptions will end in dissolution.**

Based on preliminary data for fiscal year 2020, 1,852 adoptions were finalized in Michigan from the child welfare system, of which none were dissolved in FY2020.

- 3. By September 30th of the fiscal year, not less than 80% of the number of children with a goal of adoption who were legally free for adoption on September 30th of the previous fiscal year, shall have adoptions finalized.**

On September 30, 2019, 3,009 children had a goal of adoption and were legally eligible to be adopted. To meet the performance standards of not less than 80%, Michigan needed to finalize 2,407 adoptions during fiscal year 2020. Based on preliminary data, 1,852 adoptions were finalized during fiscal year 2020, which accounts for 62% of the number of legally eligible children at the beginning of the fiscal year.

- 4. By September 30th of the fiscal year, not less than 80% of the number of children with a goal of adoption who were legally free for adoption on September 30th of the previous fiscal year will have the adoption petition filed with the court.**

On September 30, 2019, 3,009 children had a goal of adoption and were legally eligible to be adopted. To meet the performance standards of not less than 80%, Michigan needed to have 2,407 adoption petitions filed with the court during fiscal year 2020. Based on preliminary data, during fiscal year 2020, the Order Placing Child was issued on 1,617

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adoption petitions filed with the court, which accounts for 54% of the number of legally eligible children at the beginning of the fiscal year.

Foster Care Services

In fiscal year 2020, the foster care contracts contained the following performance outcomes:

The Contractor is required to work toward the achievement of Key Performance Indicators. Compliance is assessed through monitoring and oversight of policy, licensing rules and contracts by the Division of Child Welfare Licensing.

During fiscal year 2020, the Division of Child Welfare Licensing (DCWL) completed 81 interim/renewal inspections involving 78 contracted child placing agencies (CPA). Overall, these reviews revealed that agencies complied with expectations of quality practice and service delivery.

Agencies that demonstrated non-compliance with licensing rules, foster care or adoption policies were required to complete a corrective action plan and submit it to DCWL for approval. Agencies that demonstrate willful and substantial non-compliance with licensing rules, or foster care or adoption policies are recommended for a provisional license or recommended for revocation. Of the 81 inspections completed on contracted CPAs in fiscal year 2020:

- No contracted child placing agencies were placed on a 1st provisional license.
- No contracted child placing agencies were placed on a 2nd provisional license.
- No contracted child placing agencies were placed on a 3rd provisional license.
- No contract child placing agencies were recommended for revocation. Three contracted CPAs voluntarily closed their licenses.

Residential Foster Care Abuse-Neglect performance outcome contract language:

During the contract period, the Contractor shall track individual youth for the performance objectives listed below. This data will be used for the purpose of identifying trends and establishing future outcome measures.

The following three measures are tracked in the Michigan Statewide Automated Child Welfare Information System (MiSACWIS) and statewide data is available:

1. **The number and percentage of all children supervised by the Contractor who were victims of substantiated maltreatment by facility staff.**

Number of Victims	Number of All Children	Percentage
43	1,392	3.09%

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2. The percentage of children who have a planned discharge to a less restrictive setting.

Total Number of Ended Child Caring Institute (CCI) Placements During FY 2020	Total Number of Ended CCI Placements with a Less Restrictive Next Placement	Percentage of Ended CCI Placements with a Less Restrictive Next Placement
1,663	965	58.03%

3. The percentage of children discharged from the Contractor’s program due to Absent Without Legal Permission (AWOLP) status.

Total Number of Ended CCI Placements During FY 2020	Total Number of Ended CCI Placements Due to AWOLP Greater Than 5 Days	Percentage of Ended CCI Placements Due to AWOLP
1,663	141	8.48%