Donated Dental Services Program Annual Report

(FY2018 Appropriation Act - Public Act 107 of 2017)

December 1, 2017

- **Sec. 1223.** (1) From the funds appropriated in part 1 for dental programs, \$150,000.00 shall be allocated to the Michigan Dental Association for the administration of a volunteer dental program that provides dental services to the uninsured.
- (2) By December 1 of the current fiscal year, the department shall report to the senate and house appropriations subcommittees on the department budget, the senate and house standing committees on health policy, the senate and house fiscal agencies, and the state budget office the number of individual patients treated, number of procedures performed, and approximate total market value of those procedures from the previous fiscal year.



RICK SNYDER, GOVERNOR NICK LYON, DIRECTOR

Donated Dental Services (DDS) Program Legislative Report

Reporting Period: October 1, 2016 to September 30, 2017

Report Addressing: Section 1223(2) of PA 107 of 2017

Overview of Fiscal Year 2016/2017 Achievements

Description	FY 2017
Number of patients treated:	270
Number of dental procedures provided:	3,688
Number of volunteer dentists:	829
Number of dentists involved with patients treated:	308
Value of donated services by dentists:	\$1,044,963
Number of volunteer dental laboratories:	201
Value of donated laboratory services:	\$107,569
Value of donated treatment:	\$1,152,532

The Donated Dental Services Program is 22 years old. The funds provide for the administration of the program, which matches dentists who are willing to donate services to persons in specific target groups (identified below) needing extensive dental care. The department has contracted with the Michigan Dental Association (MDA) to administer this fund for the FY17 period. The MDA has the responsibility of direct administration and is a licensee of Dental Lifeline Network which is located in Denver, Colorado. The funding to the MDA supports costs for two employees to administer and operate the program, some lab fees and other incentives for dentists.

The populations for whom dental services are provided are the following:

- Persons who are physically and/or mentally impaired
- Persons with sensory impairments
- Persons who are medically compromised
- Elderly persons

MICHIGAN DONATED DENTAL SERVICES (DDS) PROGRAM PROGRESS REPORT FOR Fiscal Year 2017

In compliance with section 1223(2) of PA 107 of 2017, the Michigan Department of Health and Human Services' Oral Health Program is providing the following report on the Michigan Donated Dental Services Program.

Background

This Program aims to treat patients who are disabled and elderly with seriously-neglected dental problems. As a result of their ages and/or disabilities, many cannot work and depend on public assistance for their health care. Medicare, however, does not provide dental benefits and Michigan's Medicaid Program limits procedures and the frequency of the procedures it covers for adult beneficiaries. Moreover, many dentists do not accept Medicaid insurance due to the low reimbursement rates.

To help some of these individuals, the Michigan Dental Association (MDA) and the Dental Lifeline Network launched the statewide Michigan Donated Dental Services (DDS) project in 1995. This program is similar to others developed by the Dental Lifeline Network in 39 additional states. The Michigan Dental Association is the licensee for the Michigan effort and has direct administration of the program.

Accomplishments

By the end of the fiscal year (September 30, 2017), 270 individuals had received care worth \$1,152,532. Many individuals were able to receive diagnostic, preventive and simple restorative treatment covered by Medicaid and relied on the Donated Dental Services Program for more complex restorative treatment. The comprehensive care received illustrates the generosity of the volunteer dentists and labs.

The 270 individuals who completed treatment required 3,688 dental procedures. Each person who finished treatment received an average of \$4,031 worth of dental treatment; illustrating the comprehensive nature of the care provided.

Labs donated \$107,569 worth of fabrications (crowns, bridges, removable partials, or dentures) by fiscal year end closing. MDA staff have spent the year establishing relationships with a number of dental labs. Davis Dental Laboratory of Wyoming, Michigan was the top dental laboratory for the year, donating more than \$2,595 in fabrications. Of the volunteer dentists, Dr. Cynthia Skiba provided more than \$10,000 in donated dental services for this fiscal year.

Financial

Though the dentists and many of the labs donate their services, the funding also includes costs to provide administrative support for their volunteer efforts (the Volunteer DDS Coordinators, telephone, postage, and other program costs) and to pay some of the laboratory bills when no volunteers could be found. The ratio of donated treatment per dollar of operating costs is \$8.20.

Staffing

Services are managed by two coordinators who act as liaisons between patients, referring organizations, dentists, and labs. The coordinators manage the services from offices within the Michigan Dental Association.

Applications

During the reporting period of October 1, 2016 through September 30, 2017, there were 508 applications received from people in need and at the end of the reporting period, 218 applications were pending or waiting to be linked with volunteer dentists. The waiting list is continually monitored to assess whether new applications can be accepted.

As a result of the MDA efforts to promote and recruit new dentists and to re-establish contact with the current volunteer dentists, applications for services are being accepted from all counties. In prior years, applications from rural counties and the City of Detroit were not accepted due to the limited number of volunteer dentists available. During this fiscal year, treatment was provided in nine counties that have not taken applications in prior years. The treatment provided in those nine counties amounted to \$77,401.

Volunteers

Since the MDA took responsibility for the direct administration of the program in 2016, new promotion and recruitment materials have been developed and disseminated. MDA staff have attended the Developmental Disabilities annual conference, promoted materials on social media along with a video to be shared at health fairs to promote the program and to recruit dentists. The response has been heartening and the number of dentists interested in volunteering has risen. There are 829 volunteer dentists with 308 actively treating patients at the end of the reporting period. There are currently 102 volunteers in counties with no wait list of applicants. In addition, 201 dental laboratories donated some of the fabrications needed by so many of the people treated.

Attachment

A Treatment by County Report that depicts the number of individuals treated and the value of the treatment for the fiscal year is attached.

TREATMENT BY COUNTY 10/1/16-9/30/17

City #	County Name	Transactions (all client contacts)	Treatment Value	City #	County Name	Transactions (all client contacts)	Treatment Value	City #	County Name	Transactions (all client contacts)	Treatment Value	
01	Alcona	1	\$5,500	31	Houghton			61	Muskegon	6	\$17,222	
02	Alger			32	Huron			62	Newaygo	1	\$3,490	
03	Allegan	5	\$17,729	33	Ingham	10	\$27,796	63	Oakland	40	\$153,037	
04	Alpena	3	\$17,398	34	Ionia	4	\$14,296	64	Oceana			
05	Antrim	1	\$4,380	35	losco			65	Ogemaw	1	\$2,460	
06	Arenac	2	\$1,134	36	Iron			66	Ontonagon			
07	Baraga	1	\$120	37	Isabella	1	\$67	67	Osceola	1	\$4,956	
08	Barry	1	\$3,659	38	Jackson	5	\$15,582	68	Oscoda			
09	Bay	6	\$29,589	39	Kalamazoo	5	\$20,216	69	Otsego	3	\$6,058	
10	Benzie			40	Kalkaska	1	\$3,072	70	Ottawa	4	\$16,836	
11	Berrien	2	\$4,104	41	Kent	11	\$27,812	71	Presque Isle			
12	Branch	2	\$12,695	42	Keweenaw			72	Roscommon	5	\$25,977	
13	Calhoun	1	\$2,660	43	Lake			73	Saginaw	8	\$36,570	
14	Cass			44	Lapeer	4	\$11,821	74	St. Clair	14	\$64,032	
15	Charlevoix			45	Leelanau			75	St. Joseph			
16	Cheboygan			46	Lenawee	3	\$15,725	76	Sanilac	1	\$325	
17	Chippewa	1	\$4,260	47	Livingston	4	\$11,634	77	Schoolcraft	1	\$3,627	
18	Clare	2	\$6,400	48	Luce			78	Shiawassee			
19	Clinton	7	\$11,704	49	Mackinac	1	\$2,000	79	Tuscola	2	\$3,771	
20	Crawford			50	Macomb	43	\$130,197	80	Van Buren			
21	Delta	3	\$10,239	51	Manistee	1	\$13,488	81	Washtenaw	14	\$35,659	
22	Dickinson			52	Marquette	2	\$3,735	82	Wayne	66	\$207,575	
23	Eaton	5	\$11,201	53	Mason			83	Wexford	4	\$12,459	
24	Emmet			54	Mecosta	1	\$4,034					
25	Genesee	15	\$53,363	55	Menominee				Total	347	\$1,152,532	
26	Gladwin	1	\$1,975	56	Midland	5	\$4,264					
27	Gogebic			57	Missaukee				Total # Unduplicated Clients: 270			
28	Grand Traverse	4	\$16,522	58	Monroe	1	\$4,589					
29	Gratiot	4	\$13,266	59	Montcalm	2	\$6,643					
30	Hillsdale	5	\$13,608	60	Montmorency							