

Outcome and Performance Measures for Dental Patients

(FY2020 Appropriation Act - Public Act 67 of 2019)

October 15, 2020

Sec. 1317. (1) *From the funds appropriated in part 1 for dental programs, \$1,550,000.00 of general fund/general purpose revenue and any associated federal match shall be distributed to local health departments who partner with a qualified nonprofit provider of dental services for the purpose of providing high-quality dental homes for seniors, children, and adults enrolled in Medicaid, and low-income uninsured.*

(2) *In order to be considered a qualified nonprofit provider of dental services, the provider must demonstrate the following:*

(a) *An effective health insurance enrollment process for uninsured patients.*

(b) *An effective process of charging patients on a sliding scale based on the patient's ability to pay.*

(c) *Utilization of additional fund sources including, but not limited to, federal Medicaid matching funds.*

(3) *Providers shall report to the department by September 30 of the current fiscal year on outcomes and performance measures for the program under this section including, but not limited to, the following:*

(a) *The number of uninsured patients who visited a participating dentist over the previous year, broken down between adults and children.*

(b) *The number of patients assisted with health insurance enrollment, broken down between adults and children.*

(c) *A 5-year trend of the number of uninsured patients being served, broken down between adults and children.*

(d) *The number of unique patient visits by center.*

(e) *The number of unique Medicaid or Healthy Michigan plan patients served broken down by center.*

(f) *The number of children, seniors, and veterans served broken down by center.*

(g) *The total value of services rendered by the organization broken down by center.*

(4) *Within 15 days after receipt of the report required in subsection (3), the department shall provide a copy of the report to the senate and house appropriations subcommittees on the department budget, the senate and house fiscal agencies, the senate and house policy offices, and the state budget office.*





**My Community Dental Centers, Inc. (MCDC) FY 20 Boilerplate report – Sec. 1317(1)
September 21, 2020**

My Community Dental Centers Inc. (MCDC) is a 501(c) 3 nonprofit established to expand access to quality dental homes for Medicaid recipients and low-income uninsured. MCDC currently operates 34 dental centers throughout the State of Michigan on behalf of local health departments. Funds appropriated in Part 1 (sec. 1317) for dental programs, \$1,550,000 of general fund/general purpose revenue and associated federal match, are used to support the provision of services in 16 of the MCDC dental centers. These are centers that were newly established in Fiscal Years (FY) 2017-2019 and provide expanded access to dental care since the funds were first appropriated. Note that there is a considerable time period from the point of working with a local health department who expresses interest in expanding access to dental care for the underserved in a partnership with MCDC to the establishment of a functioning dental center, fully staffed and delivering care to Medicaid and low-income uninsured. The following centers were established with the support of state general fund/general purpose revenue:

Allegan 2017	Howell 2017
Battle Creek 2018	Ionia 2017
Cedar Springs 2017	Roscommon 2017
Coldwater 2017	Saginaw 2017
Detroit 2018	Sandusky 2018
Engadine 2017	Sturgis 2017
Flint 2018	Walker 2019
Grand Haven 2019	Warren 2017

MCDC works closely with our health department partners to provide health insurance enrollment assistance. Fortunately, there have been significant improvements in recent years in Michigan’s on-line enrollment system, MI Bridges. MCDC has systems in place to inform and assist persons who are uninsured and may be eligible for Medicaid. Information regarding the Michigan Medicaid Program is listed on our website, with a link to the State of Michigan portal to apply for benefits. Staff in MCDC centers are trained to inform persons who are uninsured that they may be eligible for Medicaid or the Healthy Michigan Plan. Information about the

MyCommunityDentalCenters

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Medicaid and Healthy Michigan Program is available and provided to patients. If a patient is unable to enroll via the state's online system, they are referred to our health department partners for one on one assistance. Unfortunately, MCDC data systems are not linked to health department data, therefore we are unable to report on total patients assisted with health insurance enrollment. We are confident that this assistance is being provided and persons eligible for state assistance are being directed to appropriate resources.

MCDC also has My Dental Plan (MYDP) a self-funded program which provides a sliding fee schedule (discount on the cost of care) based on the patient's household income and family size using the Federal Poverty Level Determination. Information regarding MYDP is also available on our website and via printed materials. MCDC is also pleased to offer dental care for our Veterans at reduced rates.

Through contractual arrangements with local health departments to provide dental services on their behalf, MCDC is able to obtain federal Medicaid matching funds for dental services provided to Adults enrolled in the traditional fee for service program.

This report contains the following outcomes and performance measures for the program (see attached data tables). Note, due to the timing of the compilation of this report FY 2020, it is for 11 months ending August 31, 2020. All MCDC centers discontinued routine dental care due to COVID-19 pandemic on March 17 through mid-June 2020. MCDC center reopening for routine dental care was phased in starting in June through mid-July to ensure adequate staff training as well as the procurement of additional personal protection equipment (PPE) and other infection control standards. This significantly reduced service numbered for 2020. Children are defined as age 20 and younger. Seniors are defined as over age 60.

- a. The number of uninsured patients who visited a participating dentist (one of 16 MCDC centers) for FY 2019, 2020 – Table 1
- b. The number of patients assisted with health insurance enrollment – MCDC works with health department partners on individualized enrollment assistance. Specific numbers are not available.
- c. A 5-year trend of the number of uninsured patients being served, broken down by children and adults. Note: FY 2017 was the first year of state funding for the program, therefore, there is not 5-year information available -Table 2
- d. The number of unique (unduplicated) patient visits by center FY 2019 and 2020– Table 3

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My Community Dental Centers

- e. The number of unique Medicaid and Healthy Michigan Plan patients served broken down by center FY 2019 and 2020 – Table 4
- f. The number of children, seniors and veterans served broken down by center FY 2019 and 2020 – Table 5

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Uninsured Patient Data

Table 1

State IGT Center Total		
	FY 2019	FY 2020
All IGT Centers	2,764	2,293



Detail Uninsured Patient Data

Table 2

Center	FY 2017	FY 2018	FY 2019	FY 2020		FY 2017	FY 2018	FY 2019	FY 2020
ALLEGAN	230	272	242	172					
Adult	218	257	219	162					
Children	12	15	23	10					
BATTLECREEK		73	68	72					
Adult		67	60	62					
Children		6	8	10					
CEDAR SPRINGS	75	244	278	224					
Adult	66	222	246	201					
Children	9	22	32	23					
COLDWATER	196	268	214	194					
Adult	184	248	197	179					
Children	12	20	17	15					
DETROIT SVDP		70	106	58					
Adult		68	100	54					
Children		2	6	4					
ENGADINE	26	20	23	30					
Adult	26	20	23	30					
FLINT		35	45	40					
Adult		35	44	37					
Children			1	3					
GRAND HAVEN			106	149					
Adult			103	139					
Children			3	10					
HOWELL	114	231	236	173					
Adult	109	222	226	168					
Children	5	9	10	5					
IONIA	29	136	136	124					
Adult	25	125	122	104					
Children	4	11	14	20					
ROSCOMMON	395	413	343	295					
Adult	373	396	333	288					
Children	22	17	10	7					
SAGINAW	66	130	147	110					
Adult	64	124	140	106					
Children	2	6	7	4					
SANDUSKY		48	211	201					
Adult		46	200	188					
Children		2	11	13					
STURGIS	211	347	349	221					
Adult	192	324	316	199					
Children	19	23	33	22					
WALKER			61	94					
Adult			56	87					
Children			5	7					
WARREN	102	221	199	136					
Adult	100	211	187	128					
Children	2	10	12	8					
All IGT Centers	1,444	2,508	2,764	2,293					
Adult	1,357	2,365	2,572	2,132					
Children	87	143	192	161					

Children are defined as age 20 and under
 Adults are defined as age 21 and over



Unique Patient Data

Table 3

By Center		
Center	FY 2019	FY 2020
ALLEGAN	2,531	2,210
BATTLECREEK	658	869
CEDAR SPRINGS	3,090	2,529
COLDWATER	2,142	2,081
DETROIT SVDP	1,618	1,126
ENGADINE	138	152
FLINT	889	1,010
GRAND HAVEN	973	1,418
HOWELL	2,355	2,124
IONIA	1,750	1,726
ROSCOMMON	1,557	1,356
SAGINAW	2,333	2,225
SANDUSKY	1,849	1,951
STURGIS	2,579	2,038
WALKER	721	1,212
WARREN	1,620	1,487
Total	26,803	25,514



Medicaid & HMP Data

Table 4

By Center		
Center	FY 2019	FY 2020
ALLEGAN	840	763
Adult Medicaid	532	463
HMP	308	300
BATTLECREEK	342	510
Adult Medicaid	204	321
HMP	138	189
CEDAR SPRINGS	1,370	1,086
Adult Medicaid	829	682
HMP	541	404
COLDWATER	1,103	1,132
Adult Medicaid	607	597
HMP	496	535
DETROIT SVDP	1,060	721
Adult Medicaid	711	484
HMP	349	237
ENGADINE	54	69
Adult Medicaid	37	47
HMP	17	22
FLINT	636	767
Adult Medicaid	411	535
HMP	225	232
GRAND HAVEN	630	955
Adult Medicaid	414	556
HMP	216	399
HOWELL	1,543	1,393
Adult Medicaid	1,044	912
HMP	499	481
IONIA	1,047	1,061
Adult Medicaid	711	701
HMP	336	360
ROSCOMMON	782	656
Adult Medicaid	440	331
HMP	342	325
SAGINAW	1,400	1,413
Adult Medicaid	848	843
HMP	552	570
SANDUSKY	1,218	1,284
Adult Medicaid	823	824
HMP	395	460
STURGIS	853	669
Adult Medicaid	440	334
HMP	413	335

State IGT Center Total		
	FY 2019	FY 2020
All IGT Centers	14,358	14,200
Adult Medicaid	9,065	8,768
HMP	5,293	5,432

Center data continued on next page



Medicaid & HMP Data Continued

Table 4

Center	FY 2019	FY 2020	State IGT Center Total	
			FY 2019	FY 2020
WALKER	432	698		
Adult Medicaid	259	393	All IGT Centers	14,358
HMP	173	305	Adult Medicaid	9,065
WARREN	1,048	1,023	HMP	5,293
Adult Medicaid	755	745		
HMP	293	278		



Demographic Data

Table 5

By Center			State IGT Center Total		
Center	FY 2019	FY 2020		FY 2019	FY 2020
ALLEGAN				All IGT Centers	
Children	561	475		Children	5,663
Seniors	628	518		Seniors	4,654
Veterans	3	31		Veterans	291
BATTLECREEK					
Children	130	173			
Seniors	135	140			
Veterans	2	88			
CEDAR SPRINGS					
Children	948	783			
Seniors	432	374			
Veterans	17	55			
COLDWATER					
Children	413	404			
Seniors	378	349			
Veterans	23	23			
DETROIT SVDP					
Children	261	160			
Seniors	275	223			
Veterans	-	3			
ENGADINE					
Children	30	22			
Seniors	36	48			
Veterans	-	7			
FLINT					
Children	93	131			
Seniors	159	143			
Veterans	5	35			
GRAND HAVEN					
Children	145	185			
Seniors	182	217			
Veterans	36	49			
HOWELL					
Children	360	364			
Seniors	360	270			
Veterans	16	51			
IONIA					
Children	365	348			
Seniors	234	219			
Veterans	17	27			

Center data continued on next page



Demographic Data Continued

Table 5

Center	FY 2019	FY 2020
ROSCOMMON		
Children	265	242
Seniors	370	369
Veterans	64	89
SAGINAW		
Children	463	407
Seniors	385	338
Veterans	26	75
SANDUSKY		
Children	291	328
Seniors	376	328
Veterans	35	96
STURGIS		
Children	898	758
Seniors	348	243
Veterans	14	39
WALKER		
Children	178	327
Seniors	76	123
Veterans	5	36
WARREN		
Children	262	248
Seniors	280	229
Veterans	28	79

State IGT Center Total		
	FY 2019	FY 2020
All IGT Centers		
Children	5,663	5,355
Seniors	4,654	4,131
Veterans	291	783