

Michigan Statewide Automated Child Welfare System (MiSACWIS) Status Report

(FY 2019 Appropriation Act - Public Act 207 of 2018)

November 1, 2018

Sec. 1903. (1) The department shall report to the senate and house appropriations subcommittees on the department budget, the senate and house fiscal agencies, the senate and house policy offices, and the state budget office by November 1 of the current fiscal year the status of an implementation plan regarding the appropriation in part 1 to modernize the MiSACWIS. The report shall include, but not be limited to, efforts to bring the system in compliance with the settlement and other federal guidelines set forth by the United States Department of Health and Human Services Administration for Children and Families.

(2) The department shall report to the senate and house appropriations subcommittees on the department budget, the senate and house fiscal agencies, the senate and house policy offices, and the state budget office by November 1 of the current fiscal year a status report on the planning, implementation, and operation, regardless of the current operational status, regarding the appropriation in part 1 to implement the MiSACWIS. The report shall provide details on the planning, implementation, and operation of the system, including, but not limited to, all of the following:

- (a) Areas where implementation went as planned.
- (b) The number of known issues.
- (c) The average number of help tickets submitted per day.¹⁹²
- (d) Any additional overtime or other staffing costs to address known issues and volume of help tickets.
- (e) Any contract revisions to address known issues and volume of help tickets.
- (f) Other strategies undertaken to improve implementation.
- (g) Progress developing cross-system trusted data exchange with MiSACWIS.
- (h) Progress in moving away from a statewide automated child welfare information system (SACWIS) to a comprehensive child welfare information system (CCWIS).
- (i) Progress developing and implementing a program to monitor data quality.
- (j) Progress developing and implementing custom integrated systems for private agencies.
- (k) A list of all change orders, planned or in progress.
- (l) The status of all change orders, planned or in progress.
- (m) The estimated costs for all planned change orders.
- (n) The estimated and actual costs for all change orders in progress.



RICK SNYDER, GOVERNOR | NICK LYON, DIRECTOR

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Efforts specific to the Implementation, Sustainability and Exit Plan:

The Michigan Department of Health and Human Services' (MDHHS) MiSACWIS and children's services data warehouse teams, collaborate to ensure the relevant data elements are captured to comply with the Implementation, Sustainability and Exit Plan (ISEP). Improvements continue to be made to the MiSACWIS system in order to address compliance with ISEP measures including: adding due date reminders, improving system usability, adding new data elements, development of reports and refining data tracking processes.

Changes were made to increase assurance that Maltreatment in Care cases are identified in the application and the relevant data is documented. Modifications were made to show a missing worker or incorrect data when the worker saves and submits an intake for approval. Additional changes have also been made regarding Placement Exception Request (PER) functionality to improve usability and reporting.

Federal Reporting:

The MiSACWIS project continues to work closely with the Division of Continuous Quality Improvement (DCQI) program office and the Michigan Department of Technology, Management and Budget (DTMB) to capture the required elements for the AFCARS (Adoption and Foster Care Analysis and Reporting System), NCANDS (National Child Abuse and Neglect Data System) and NYTD (National Youth in Transition Database) federal reports. The DTMB child welfare data warehouse federal reporting team continues to review and validate requirements to ensure data quality and reporting are accurate for compliance with federal reporting requirements. Enhancements continue to be made within the MiSACWIS application to enhance the system and ensure data is collected for these federal reporting requirements.

Multiple items were also changed and added to support Sexual Orientation, Gender Identity and Expression (SOGIE) and Prison Rape Elimination Act (PREA).

Improvements made to capture AFCARS and NCANDS data:

AFCARS 2018A was submitted and data entry of discharge data was the only area to be found to be non-compliant. Work continues on improving this by providing training to the field and enhancements to the application to accurately reflect discharge information.

The NCANDS file was submitted and required technical changes and was resubmitted. Changes were completed to correct relationship mapping. Records in the 2017 file that were missing vital details were fixed. A correction to the coding around prior victimizations was implemented as well. Quality assurance processes continue to be reviewed and implemented to assist in increasing the compliance for this federal reporting.

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The results of the NCANDS 2017 resubmission have not yet been received.

The MiSACWIS project will continue to work closely with the DTMB data warehouse, DCQI and Children's Services program areas to assure progress continues related to data quality.

Improvements made to capture NYTD data:

NYTD 2018A was submitted in May 2018. A response to the submission has not yet been received.

Efforts to bring the system in compliance with other federal guidelines:

The department submitted the Advance Planning Document (APD) for MiSACWIS to the Department of Health and Human Services, Administration for Children and Families (ACF). This year's APD also required the department to indicate if there is a plan to comply with the Comprehensive Child Welfare Information System (CCWIS) regulations and to describe that plan. MDHHS provided information on the planning and declared to transition from a Statewide Automated Child Welfare Information System (SACWIS) to a CCWIS system utilizing the existing application, MiSACWIS. The APD has been reviewed and approved by ACF. The department's Information Technology Strategic Roadmap also includes and supports CCWIS planning.

Key next steps for moving forward toward CCWIS compliance is the initiation and planning of the formal data quality plan for the CCWIS, which is to begin in October 2018. In addition to the data quality plan, compliance with the AFCARS federal reporting changes, the Family First Act, ISEP reporting and audit findings are key to becoming CCWIS compliant. Moving toward utilization of the Enterprise Service Bus Hub provides progress toward standardized data exchanges which is also a component of the CCWIS regulation.