

# Michigan Statewide Automated Child Welfare Information System (MiSACWIS) Implementation Plan

(FY 2021 Appropriation Act - Public Act 166 of 2020)

**November 1, 2020**

***Sec. 1903. (1) The department shall report to the senate and house appropriations subcommittees on the department budget, the senate and house fiscal agencies, the senate and house policy offices, and the state budget office by November 1 of the current fiscal year the status of an implementation plan regarding the appropriation in part 1 to modernize the MiSACWIS. The report shall include, but not be limited to, an update on the status of the settlement and efforts to bring the system in compliance with the settlement and other federal guidelines set forth by the United States Department of Health and Human Services Administration for Children and Families.***

*(2) The department shall report to the senate and house appropriations subcommittees on the department budget, the senate and house fiscal agencies, the senate and house policy offices, and the state budget office by November 1, January 1, March 1, May 1, July 1, and September 1 of the current fiscal year a status report on the planning, implementation, and operation, regardless of the current operational status, regarding the appropriation in part 1 to implement the MiSACWIS. The report shall provide details on the planning, implementation, and operation of the system, including, but not limited to, all of the following:*

*(a) Areas where implementation went as planned, and in each area including whether the implementation results in either enhanced user interface or portal access, conversion to new modules, or substantial operation improvement to the MiSACWIS system.*

*(b) The number of known issues.*

*(c) The average number of help tickets submitted per day.*

*(d) Any additional overtime or other staffing costs to address known issues and volume of help tickets.*

*(e) Any contract revisions to address known issues and volume of help tickets.*

*(f) Other strategies undertaken to improve implementation, and for each strategy area including whether the implementation results in either enhanced user interface or portal access, conversion to new modules, or substantial operation improvement to the MiSACWIS system.*

*(g) Progress developing cross-system trusted data exchange with MiSACWIS.*

*(h) Progress in moving away from a statewide automated child welfare information system (SACWIS) to a comprehensive child welfare information system (CCWIS).*

*(i) Progress developing and implementing a program to monitor data quality.*

*(j) Progress developing and implementing custom integrated systems for private agencies.*

*(k) A list of all change orders, planned or in progress.*

*(l) The status of all change orders, planned or in progress.*

*(m) The estimated costs for all planned change orders.*

*(n) The estimated and actual costs for all change orders in progress.*



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## **Federal Reporting**

The Michigan Statewide Automated Child Welfare Information System (MiSACWIS) project continues to work closely with the Division of Continuous Quality Improvement (DCQI) and the Michigan Department of Technology, Management and Budget (DTMB) to capture the required elements for the Adoption and Foster Care Analysis and Reporting System (AFCARS), National Child Abuse and Neglect Data System (NCANDS), and National Youth in Transition Database (NYTD) federal reports. The DTMB child welfare data warehouse federal reporting team continues to review and validate requirements to ensure data quality and reporting are accurate. Enhancements continue to be made within the MiSACWIS application to ensure data is collected for these federal reporting requirements. Michigan Department of Health and Human Services was found to be in compliance with the following federal reporting elements:

- 2019 – NCANDS.
- 2019B and 2020A – NYTD.
- 2019B and 2020A – AFCARS.
- Michigan completes information system reviews and continues to be at 94% or higher in reporting from MiSACWIS into the AFCARS file accurate data entered/captured by field staff.

## **Improvements Made to Capture AFCARS, NCANDS, and NYTD Data**

The MiSACWIS project will continue to work closely with the DTMB data warehouse, DCQI, and Children's Services program areas to assure progress continues related to data quality.

The AFCARS Improvement Plan (AIP) continues to be reviewed and updated to ensure all elements are captured for reporting. During FY20, the MiSACWIS application completed all changes required for the AFCARS AIP. The Children's Services Agency is awaiting final response from the federal Department of Health and Human Services Administration for Children and Families (ACF) that the improvement plan activities are accepted and considered complete. All other general requirements and foster care elements have been rated to be within compliance threshold.

## **Modernization of MiSACWIS:**

Required technical upgrades have been completed and are in progress to assure architectural support of the application. Enhancements and fixes to the application have been implemented to improve usability, support worker relief, and improve data quality. The focus on data quality has increased as it is a primary component of the Comprehensive Child Welfare Information System (CCWIS) regulations and as the department prepares to initiate the development of the technical solution to incrementally replace MiSACWIS. It is a priority to improve the data prior to converting the data into the new system.

MiSACWIS will be maintained throughout the process of implementing a new technology system. As modules are completed in the new CCWIS, the related MiSACWIS functionality will be "turned off". Enhancements and fixes to MiSACWIS will continue to

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be triaged to determine whether the items are required in MiSACWIS to support mandates, data quality, or users, or if they can be implemented in the new CCWIS only. The draft contract for a selected vendor to complete the first module of the new CCWIS system is in its final stages. Once complete it will be sent to ACF for review and approval. Following federal approval of the contract for the first module, the procurement will be completed, and the vendor onboarded. It is expected that a vendor will begin development of the new technology in 2021. The incremental transition from MiSACWIS to CCWIS is currently estimated to take 3 to 5 years.