

Michigan Statewide Automated Child Welfare Information System (MiSACWIS) Implementation Plan

(FY 2020 Appropriation Act - Public Act 67 of 2019)

November 1, 2019

Sec. 1903. (1) The department shall report to the senate and house appropriations subcommittees on the department budget, the senate and house fiscal agencies, the senate and house policy offices, and the state budget office by November 1 of the current fiscal year the status of an implementation plan regarding the appropriation in part 1 to modernize the MiSACWIS. The report shall include, but not be limited to, an update on the status of the settlement and efforts to bring the system in compliance with the settlement and other federal guidelines set forth by the United States Department of Health and Human Services Administration for Children and Families.

(2) The department shall report to the senate and house appropriations subcommittees on the department budget, the senate and house fiscal agencies, the senate and house policy offices, and the state budget office by November 1 of the current fiscal year a status report on the planning, implementation, and operation, regardless of the current operational status, regarding the appropriation in part 1 to implement the MiSACWIS. The report shall provide details on the planning, implementation, and operation of the system, including, but not limited to, all of the following:

- (a) Areas where implementation went as planned.
- (b) The number of known issues.
- (c) The average number of help tickets submitted per day.
- (d) Any additional overtime or other staffing costs to address known issues and volume of help tickets.
- (e) Any contract revisions to address known issues and volume of help tickets.
- (f) Other strategies undertaken to improve implementation.
- (g) Progress developing cross-system trusted data exchange with MiSACWIS.
- (h) Progress in moving away from a statewide/tribal automated child welfare information system (SACWIS/TACWIS) to a comprehensive child welfare information system (CCWIS).
- (i) Progress developing and implementing a program to monitor data quality.
- (k) A list of all change orders, planned or in progress.
- (l) The status of all change orders, planned or in progress
- (m) The estimated costs for all planned changed orders.
- (n) The estimated and actual costs for all change orders in progress.



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Federal reporting:

The MiSACWIS project continues to work closely with the Division of Continuous Quality Improvement (DCQI) and the Michigan Department of Technology, Management and Budget (DTMB) to capture the required elements for the Adoption and Foster Care Analysis and Reporting System (AFCARS), National Child Abuse and Neglect Data System (NCANDS), and National Youth in Transition Database (NYTD) federal reports. The DTMB child welfare data warehouse federal reporting team continues to review and validate requirements to ensure data quality and reporting are accurate. Enhancements continue to be made within the MiSACWIS application to ensure data is collected for these federal reporting requirements. MDHHS was found to be in compliance with the following federal reporting elements:

- 2018 - NCANDS.
- 2019A - NYTD.
- 2018B and 2019A - AFCARS.
- Michigan's third round of the Child and Family Services Review conducted in August of 2018, also revealed substantial conformity.

Improvements made to capture AFCARS, NCANDS, and NYTD data:

The MiSACWIS project will continue to work closely with the DTMB data warehouse, DCQI, and Children's Services program areas to assure progress continues related to data quality.

The AFCARS Improvement Plan (AIP) continues to be reviewed and updated to ensure all elements are captured for reporting. During FY19, the MiSACWIS application made changes to capture adoption elements specific to special needs; leaving only two items to be completed. All other general requirements and foster care elements have been rated to be within compliance threshold.

Modernization of MiSACWIS:

Required technical upgrades have been completed to assure architectural support of the application. Enhancements and fixes to the application have been implemented to improve usability, support worker relief, and improve data quality. The focus on data quality will continue to increase as it is a primary component of the Comprehensive Child Welfare Information System (CCWIS) regulations and as the department prepares to initiate the development of the technical solution to incrementally replace MiSACWIS. It is a priority to improve the data prior to converting the data into the new system.

MiSACWIS will be maintained throughout the process of implementing a new technology system. Enhancements and fixes to MiSACWIS will continue to be triaged to determine whether the items are required in MiSACWIS to support mandates, data quality, or users, or if they can be implemented in the new CCWIS only. The request for proposal for the new CCWIS system is in its final stages of review. It is expected that a vendor will begin development of the new technology in 2020. The incremental transition from MiSACWIS to CCWIS is currently estimated to take 3 to 5 years.