

Michigan Statewide Automated Child Welfare Information System Transition to the Comprehensive Child Welfare Information System

(FY 2021 Appropriation Act - Public Act 166 of 2020)

May 1, 2021

Sec. 1906. (1) The workgroup, in collaboration with the Michigan Federation of Children and Families and the Association of Accredited Child and Family Agencies, shall issue a report to the house and senate appropriations subcommittees on the department budget, the house and senate fiscal agencies, the house and senate policy offices, and the state budget office no later than November 1, January 1, March 1, May 1, July 1, and September 1 of the current fiscal year that must consist of, but is not limited to, the following:

- a) Recommendations for the future funding and operations of MiSACWIS and the replacement state child welfare information system.***
- b) Recommendations for any remedial actions that the workgroup considers necessary for the department to implement in order to improve the functions of MiSACWIS and the subsequent state child welfare information system, and measures established to determine the success of MiSACWIS and the replacement state child welfare information system.***
- c) Any other information the workgroup would like to provide regarding MiSACWIS and the replacement state child welfare information system.***

(2) As used in this section, "workgroup" means the workgroup established by the department to facilitate the transition from the use of MiSACWIS to a replacement state child welfare information system, according to the independent assessment of Michigan's statewide automated child welfare information system and child welfare data reporting infrastructure submitted to the United States District Court for the Eastern District of Michigan on February 25, 2019.



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The Michigan Department of Health and Human Services (MDHHS) Children's Services Agency (CSA) continues preparation for the transition to a comprehensive child welfare information system (CCWIS).

Recommendations for the future funding and operations of Michigan Statewide Automated Child Welfare Information System MiSACWIS and the replacement state child welfare information system:

The department is pursuing the incremental, modular replacement of MiSACWIS. Following delays due to the COVID-19 pandemic and the lack of CCWIS FY20 funding, the contract has been finalized with Deloitte Consultants for the first module of the new CCWIS, Child Welfare Licensing. The Implementation Advance Planning Document requesting Federal Financial Participation for the FY21 costs has also been approved by the federal Administration for Children and Families (ACF), Department of State Systems. Immediately following the official approval of the contract on March 2, 2021, preparation meetings with the vendor were initiated.

Multiple CCWIS preparation activities have been under way since the funding was appropriated for FY 2021, including further planning for the project governance, development and posting of the product owner position, and preparations for initiation and planning meetings to establish the project schedule, project team and numerous other actions.

The initiation and planning meetings with the vendor will provide the necessary information to establish a roadmap for the remainder of the modules. Preparations for the second module have been initiated but will be assessed again once the proposed roadmap is available. The CSA business resources have initiated activities on business process review and redesign for what is expected to be the second module. The project plan will include checkpoints to review Deloitte's progress and performance to be utilized to determine the approach for the second and potentially additional modules. The state has the option to continue with Deloitte and expand the Statement of Work in the current contract or establish a new Request for Proposal.

Recommendations for remedial actions to improve MiSACWIS functionality and CCWIS, and measures established to determine the success of MiSACWIS and CCWIS:

Modifications critical to compliance with federal and state mandates that have financial implications, data quality and critical system functionality continue to be made in MiSACWIS. Due to the expansive scope of these mandated projects and continued budgetary deficits, there is limited, remaining resource capacity to make further adjustments or preparations for CCWIS. Where feasible, significant usability issues, especially those directly affecting service to the children and families, financials, health, and data quality, are considered for completion in MiSACWIS. All

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prioritization currently occurring must consider the transition to a new CCWIS and limited resource capacity. As the CCWIS transition activities are initiated, MiSACWIS resource capacity will be necessary to provide support. Modifications to support improved data quality are critical, especially in preparation to convert data to a new CCWIS system and are also becoming difficult to complete due to limited resources. Tasks addressing data clean-up continue to be prioritized and all options are considered to find ways to resolve issues and improve data quality. Measures to determine the success of MiSACWIS and the new CCWIS will be addressed with CSA executive leadership and our private agency and tribal government partners in the coming weeks with the vendor, and incorporates the initiation of organizational change management. Success factors, goals and outcomes will be part of the CCWIS transition workgroup discussions, in addition to various other stakeholder interactions.

Any other information the workgroup would like to provide regarding MiSACWIS and the replacement state child welfare information system.

The CCWIS Transition Workgroup meetings will continue to ramp up and take on planning activities in parallel to other CCWIS activities occurring for the first module. The next private agency CCWIS Transition Workgroup and Tribal meetings were held in early April 2021. The CCWIS Transition Workgroup offers a consistent opportunity for engagement back to the agencies to gather feedback and obtain additional support for CCWIS transition activities.

Close communication with the ACF on the CCWIS transition status will be maintained.