

Michigan Statewide Automated Child Welfare Information System Transition to the Comprehensive Child Welfare Information System

(FY 2021 Appropriation Act - Public Act 166 of 2020)

July 1, 2021

Sec. 1906. (1) The workgroup, in collaboration with the Michigan Federation of Children and Families and the Association of Accredited Child and Family Agencies, shall issue a report to the house and senate appropriations subcommittees on the department budget, the house and senate fiscal agencies, the house and senate policy offices, and the state budget office no later than November 1, January 1, March 1, May 1, July 1, and September 1 of the current fiscal year that must consist of, but is not limited to, the following:

- a) Recommendations for the future funding and operations of MiSACWIS and the replacement state child welfare information system.***
- b) Recommendations for any remedial actions that the workgroup considers necessary for the department to implement in order to improve the functions of MiSACWIS and the subsequent state child welfare information system, and measures established to determine the success of MiSACWIS and the replacement state child welfare information system.***
- c) Any other information the workgroup would like to provide regarding MiSACWIS and the replacement state child welfare information system.***

(2) As used in this section, "workgroup" means the workgroup established by the department to facilitate the transition from the use of MiSACWIS to a replacement state child welfare information system, according to the independent assessment of Michigan's statewide automated child welfare information system and child welfare data reporting infrastructure submitted to the United States District Court for the Eastern District of Michigan on February 25, 2019.



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The Michigan Department of Health and Human Services (MDHHS) Children's Services Agency (CSA) continues preparation for the transition to a comprehensive child welfare information system (CCWIS).

Recommendations for the future funding and operations of Michigan Statewide Automated Child Welfare Information System MiSACWIS and the replacement state child welfare information system:

The department is in the process of creating the modular replacement of MiSACWIS. The department contracted with Deloitte Consultants to be the technical vendor for the first module of the new CCWIS, Child Welfare Licensing in March of 2021. Multiple activities have occurred to begin the discovery process, framework, and initial development of the module. Several items are in discussion and review to make final decisions regarding specific foundational technological elements that will be utilized throughout the entire CCWIS. Significant effort is being given to this assessment to prevent re-work as future modules are developed.

Significant end user engagement is under way and discovery sessions are in progress to begin the design and development stages of the module. Change management, training, testing, and business process review activities are occurring in parallel. Discussions are also in progress on the detailed project integration and conversion plan.

The meetings with the vendor to date have provided the necessary information to establish a proposed roadmap for the remainder of the modules. Preparations for planning the second module have been initiated but will be assessed again once the proposed roadmap is available. The project plan will include checkpoints to review Deloitte's progress and performance to determine the approach for the second and potentially additional modules. The state has the option to continue to utilize Deloitte and expand the statement of work or issue a new request for proposal.

Recommendations for remedial actions to improve MiSACWIS functionality and CCWIS, and measures established to determine the success of MiSACWIS and CCWIS:

Modifications required by federal and state mandates that have financial implications, data quality, and critical system functionality will continue to be made in MiSACWIS. Certain activities must occur in MiSACWIS to support the transition to CCWIS such as deactivating items in MiSACWIS as they are initiated in CCWIS as well as data clean-up items that will provide higher quality data and increase efficiency when utilized by or in CCWIS. Additionally, since MiSACWIS is still the primary system, daily operations must continue to assure current users are appropriately supported. Thorough assessment of requested or mandated changes in MiSACWIS will continue to consider risk, cost, and benefit as staffing resources are shared between MiSACWIS and CCWIS activities.

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Activities are under way to establish measures of success of CCWIS and mechanisms to monitor and establish the improvements. CSA executive leadership has provided initial measures that are in review with Division of Child Welfare Licensing and will soon be shared with our private agency and tribal government partners. Success factors, goals, and outcomes will be part of the CCWIS transition workgroup discussions, in addition to various other stakeholder interactions.

Any other information the workgroup would like to provide regarding MiSACWIS and the replacement state child welfare information system.

The CCWIS Transition Workgroup meetings will continue in parallel to the multiple other activities for the first module. The workgroup will continue in depth discussion over agency specific needs in CCWIS to assure gaps in MiSACWIS are addressed. The CCWIS Transition Workgroup offers a consistent opportunity for engagement with agencies to gather feedback and obtain additional support for CCWIS transition activities. Close communication with the Administration for Children and Families on the CCWIS transition status will be maintained.