

# Medicaid Standards of Promptness Report 1

(FY2017 Appropriation Act - Public Act 268 of 2016)

January 20, 2017

**Sec. 620.** (1) *The department shall make a determination of Medicaid eligibility not later than 90 days if disability is an eligibility factor. For all other Medicaid applicants, including patients of a nursing home, the department shall make a determination of Medicaid eligibility within 45 days of application.*

(2) *The department shall report on a quarterly basis to the senate and house appropriations subcommittees on the department budget, the senate and house standing committees on families and human services, the senate and house fiscal agencies, the senate and house policy offices, and the state budget office on the average Medicaid eligibility standard of promptness for each of the required standards of promptness under subsection (1) and for medical review team reviews achieved statewide and at each local office.*



Michigan Department of  
Health & Human Services

RICK SNYDER, GOVERNOR  
NICK LYON, DIRECTOR

**Section 620(2) Report #1**  
(FY2017 Appropriation Act - Public Act 286 of 2016)

<b>Section 620(2) of Public Act 286 of 2016 Report #1 (October 1, 2016 – December 31, 2016) Medicaid Standard of Promptness</b>	
Average Medicaid eligibility standard of promptness when disability is an eligibility factor	<b>96.31%</b>
Average Medicaid eligibility standard of promptness for all other Medicaid applications	<b>98.39%</b>

<b>Section 620(2) of Public Act 286 of 2016 Report #1 (October 1, 2016 – December 31, 2016) Medical Review Team Reviews Processing Time</b>	
Average processing time for medical review team reviews <b>Statewide*</b>	<b>93.75 days</b>
Average processing time for medical review team reviews <b>Central Service Area (Lansing office)</b>	<b>86.89 days</b>
Average processing time for medical review team reviews <b>Detroit Service Area (Detroit office)</b>	<b>99.11 days</b>
Average processing time for medical review team reviews <b>Northern Service Area (Traverse City office)</b>	<b>170.42 days</b>
Average processing time for medical review team reviews <b>Southwest Service Area (Kalamazoo office)</b>	<b>157.34 days</b>

\*The statewide average is a weighted average based on the caseload of each DDS office.