

MRS Report

(FY2018 Appropriation Act - Public Act 107 of 2017)

February 1, 2018

Sec. 803. The department shall provide an annual report by February 1 to the house and senate appropriations subcommittees on the department budget, the house and senate fiscal agencies, the house and senate policy offices, and the state budget office on efforts taken to improve the Michigan rehabilitation services. The report shall include all of the following items:

- (a) Reductions and changes in administration costs and staffing.***
- (b) Service delivery plans and implementation steps achieved.***
- (c) Reorganization plans and implementation steps achieved.***
- (d) Plans to integrate Michigan rehabilitative services programs into other services provided by the department.***
- (e) Quarterly expenditures by major spending category.***
- (f) Employment and job retention rates from both Michigan rehabilitation services and its nonprofit partners.***
- (g) Success rate of each district in achieving the program goals.***



**Michigan Department of
Health & Human Services**

RICK SNYDER, GOVERNOR
NICK LYON, DIRECTOR

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a) *Reduction and changes in administration costs and staffing:*

The number of total Full Time Equated (FTE) positions for Michigan Rehabilitation Services (MRS) increased by 24 FTEs for Fiscal Year 2017 (October 1, 2016 to September 30, 2017).

The MRS Administrative Staff (Central Office) was 33 FTEs at the beginning of Fiscal Year 2017 (October 1, 2016) and increased to 42 FTEs at the end of the fourth quarter (September 30, 2017).

b) *Service delivery plans and implementation steps achieved:*

Previous planning, preparation and subsequent consolidation of offices has enabled the MRS Clark Street co-location site to work more productively with DHHS providing more opportunities for collaborative planning and programming.

c) *Reorganization plans and implementation steps achieved:*

Michigan Rehabilitation Services (MRS) continues to align Bureau policies, programming and staffing to fully align with the Workforce Innovation and Opportunity Act (WIOA). MRS continues to work in all areas such as youth in transition, business services, and assisting Community Rehabilitation Organizations to transition individuals with disabilities out of sheltered workshops into community integrated settings as appropriate. MRS, also in alignment with WIOA, continues to work closely with other state agencies and partners such as: MI Works, Department of Education, Bureau of Services to Blind Persons, Department of Health and Human Services, Centers for Independent Living, and Community Rehabilitation Organizations to align programming and services.

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d) Plans to integrate Michigan Rehabilitation Services programs into other services provided by the department:

Michigan Career and Technical Institute (MCTI) continues to integrate and export programming and services to reach and serve mutual customers served by DHHS and MRS. The following outlines FY 17 programming.

Expansion Projects – Certified Nursing Assistant

Benton Harbor: MCTI continued its partnership with the Michigan Works/Kinexus in Benton Harbor. During FY17 we completed cohort 6 and 7 for the Certified Nursing Assistant (CNA) training session serving a total of 33 individuals. Since 2014 we have trained 79 individuals and 68 are currently employed (86% placement rate).

Grand Rapids: MCTI began a new partnership with Michigan Works! in Grand Rapids. During FY17 we completed our first cohort 1 serving 10 individuals for the Certified Nursing Assistant (CNA) training program. Of those 10, 8 are currently employed (80% placement rate).

Kalamazoo: MCTI began a new partnership with Friendship Village in Kalamazoo. During FY17 we completed our first cohort 1 serving 10 individuals for the Certified Nursing Assistant (CNA) training program. Of those 10, 8 are currently employed (80% placement rate).

Muskegon: MCTI began a new partnership with Michigan Works! and Orchard View Adult Ed in Muskegon. During FY17 we completed cohort 1 and 2 serving 15 individuals for the Certified Nursing Assistant (CNA) training program. Of those 15, 11 are currently employed (73% placement rate).

Expansion Projects – Manufacturing

Allegan County Adult Ed: MCTI began a partnership with Allegan County Adult Ed to coordinate a manufacturing training program utilizing the Allegan County Manufacturing Grant. Students were trained on the following: Rewinder Machine, Flexo-Press, Screen Print Machine, Machine Tools, Mechanical Fabrication, OSHA-10 General Industry Safety, Fork Truck Operator Safety, LEAN Manufacturing and Application Technology. During this program the students were here for two days per week for 10 weeks. All 6 completed the program and received certificates in basic manufacturing.

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e) Quarterly expenditures by major spending category:

FY 17 – Expenditures

PROGRAM AREA:	DHHS - Michigan Rehabilitation Services				
LINE ITEM:	81520				
	Q1	Q2	Q3	Q4	Total
Personnel *	12,090,719	11,995,694	14,017,975	14,854,226	52,958,614
CSS&M Costs	668,357	995,160	1,036,179	1,431,050	4,130,746
Facilities Costs	2,137	4,370	4,952	8,488	19,947
Direct Services to Customer Service	4,433,343	9,016,604	10,433,208	20,724,436	44,607,591
Contract Costs	427,020	1,339,967	983,910	1,663,831	4,414,728
IT	-	22,686	30,931	215,694	269,311
Travel	120,818	148,685	203,232	276,680	749,415
Training	42,214	69,130	40,960	102,369	254,673
Other	-	-	-	-	-
Total	\$17,784,608	\$23,592,296	\$26,751,347	\$39,276,774	\$107,405,025
* Field Personnel Expenditures	11,054,383	11,014,152	12,885,787	13,414,895	48,369,217

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f) Employment and job retention rates from both Michigan Rehabilitation Services and its nonprofit partners:

The employment rate (or job retention rate) is defined as the number of customers that successfully obtain and maintain employment for 90-days.

The chart below provides the following information by MRS district site:

Annual Projected Goals/Goals Attained Fiscal Year 2017 – October 1, 2016 through September 30, 2017			
District Site	Annual Projected Employment Goal by District	Customers who Attained Competitive Employment During the Fiscal Year	Percentage of Customers who Attained Competitive Employment During the Fiscal Year
Ann Arbor	459	449	84%
Detroit Renaissance	1,139	925	81%
Grand Rapids	402	499	124%
Lansing	335	357	107%
Eastern	670	457	68%
Macomb	404	440	109%
Marquette	302	259	86%
Mid-Michigan	436	438	100%
Northern	402	387	96%
Oakland	603	603	100%
Southwestern	503	498	99%
Wayne	838	685	82%
West Central	570	597	105%
Total	7,140	6,594	92%

Annual Projected Employment Goal:

The number of customers projected to obtain and maintain competitive employment by September 30, 2017.

Number of Customers who Attained Competitive Employment During Fiscal Year 2017:

The total number of customers whose cases were closed as they successfully obtained and maintained employment for 90 days, between October 1, 2016 and September 30, 2017, as it relates to the annual goal.

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The chart below provides this information for MRS' nonprofit partners:

Purchased Placement Services Fiscal Year 2017 – October 1, 2016 through September 30, 2017	
Vendor	Customers who Attained Competitive Employment During the Fiscal Year
Michigan Association of Rehabilitation Organizations (MARO)	886
Non-MARO	614
Total	1,500

g) Success rate of each district in achieving program goals:

The success rate (or rehabilitation rate) is a federally-specified performance indicator defined as the percentage of clients, who after establishing a plan for employment within the Vocational Rehabilitation system, successfully complete rehabilitation services, and obtain and maintain competitive employment for at least 90 days.

Success Rate for MRS Districts (Fiscal Year 2017 – October 1, 2016 through September 30, 2017)	
Ann Arbor	84%
Detroit Renaissance	81%
Grand Rapids	124%
Lansing	107%
Eastern	68%
Macomb	109%
Marquette	86%
Mid-Michigan	100%
Northern	96%
Oakland	100%
Southwestern	99%
Wayne	82%
West Central	105%