

Services Provided to Older Adult Victims of Crime/Fraud

(FY2021 Appropriation Act - Public Act 166 of 2020)

March 1, 2021

Sec. 851. (1) *From the funds appropriated in part 1 for adult services field staff, the department shall seek to reduce the number of older adults who are victims of crime and fraud by increasing the standard of promptness in every county, as measured by commencing an investigation within 24 hours after a report is made to the department, establishing face-to-face contact with the client within 72 hours after a report is made to the department, and completing the investigation within 30 days after a report is made to the department.*

(2) *The department shall report no later than March 1 of the current fiscal year to the house and senate appropriations subcommittees on the department budget, the house and senate fiscal agencies, and the house and senate policy offices on the services provided to older adults who were victims of crime or fraud in the previous fiscal year. The report shall include, but is not limited to, the following by county: the percentage of investigations commenced within 24 hours after a report is made to the department, the number of face-to-face contacts established with the client within 72 hours after a report is made to the department, the number of investigations completed within 30 days after a report is made to the department, and the total number of older adults that were victims of crime or fraud in the previous fiscal year and were provided services by the department as a result of being victims of crime or fraud.*



Section 851(2) PA 166 of 2020

The department shall report no later than March 1 of the current fiscal year to the house and senate appropriations subcommittees on the department budget, the house and senate fiscal agencies, and the house and senate policy offices on the services provided to older adults who were victims of crime or fraud in the previous fiscal year. The report shall include, but is not limited to, the following by county:

- The percentage of investigations commenced within 24 hours after a report is made to the department
- The number of face-to-face contacts established with the client within 72 hours after a report is made to the department
- The number of investigations completed within 30 days after a report is made to the department
- The total number of older adults that were victims of crime or fraud in the previous fiscal year, and*
- Were provided services by the department as a result of being victims of crime or fraud*

*Adult Protective Services (APS) complaints are not tracked to include the last 2 data sources required of this section of the Boilerplate. Complaints are substantiated abuse, neglect or exploitation occurred. APS clients do not have to accept services from us and even though a case is substantiated, it may not lead to a crime being committed as not all cases are prosecuted.

County Name	The percentage of investigations commenced within 24 hours after a report is made to the department	The number of face-to-face contacts established with the client within 72 hours after a report is made to the department	The number of investigations completed within 30 days after a report is made to the department
Alcona	100%	26	20
Alger	100%	4	4
Allegan	100%	119	92
Alpena	94%	46	42
Antrim	97%	55	26
Arenac	100%	13	16
Baraga	100%	17	14
Barry	98%	109	91
Bay	100%	133	118
Benzie	99%	35	26
Berrien	99%	208	156
Branch	99%	65	41
Calhoun	98%	246	165
Cass	97%	59	26
Charlevoix	88%	31	22
Cheboygan	95%	35	35
Chippewa	85%	57	51

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County Name	The percentage of investigations commenced within 24 hours after a report is made to the department	The number of face-to-face contacts established with the client within 72 hours after a report is made to the department	The number of investigations completed within 30 days after a report is made to the department
Clare	100%	66	46
Clinton	95%	59	26
Crawford	99%	48	40
Delta	97%	58	51
Dickinson	96%	41	38
Eaton	99%	141	91
Emmet	94%	50	34
Genesee	98%	533	322
Gladwin	100%	47	43
Gogebic	95%	30	19
Grand Traverse	97%	178	136
Gratiot	99%	70	42
Hillsdale	98%	78	77
Houghton	98%	48	33
Huron	100%	43	17
Ingham	95%	345	180
Ionia	100%	64	46
Iosco	97%	72	46
Iron	100%	27	20
Isabella	99%	67	40
Jackson	94%	211	127
Kalamazoo	99%	401	194
Kalkaska	95%	41	44
Kent	99%	653	464
Keweenaw	100%	5	4
Lake	100%	25	16
Lapeer	98%	78	57
Leelanau	97%	27	18
Lenawee	100%	142	90
Livingston	94%	129	109
Luce	92%	8	10
Mackinac	89%	25	30
Macomb	98%	694	656
Manistee	100%	50	23
Marquette	98%	103	47
Mason	100%	42	30

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County Name	The percentage of investigations commenced within 24 hours after a report is made to the department	The number of face-to-face contacts established with the client within 72 hours after a report is made to the department	The number of investigations completed within 30 days after a report is made to the department
Mecosta	96%	45	25
Menominee	95%	27	25
Midland	97%	73	54
Missaukee	100%	22	25
Monroe	84%	128	69
Montcalm	99%	76	55
Montmorency	100%	24	18
Muskegon	99%	223	193
Newaygo	100%	68	38
Oakland	99%	930	584
Oceana	100%	25	14
Ogemaw	100%	61	40
Ontonagon	100%	15	9
Osceola	91%	25	13
Oscoda	98%	27	25
Otsego	86%	40	27
Ottawa	99%	191	141
Presque Isle	94%	21	17
Roscommon	99%	102	81
Saginaw	99%	224	155
St. Clair	98%	163	93
St. Joseph	98%	104	35
Sanilac	98%	47	14
Schoolcraft	96%	17	10
Shiawassee	100%	69	28
Tuscola	97%	56	38
Van Buren	97%	129	106
Washtenaw	87%	236	181
Wayne	99%	2142	1300
Wexford	100%	85	81