

Services Provided to Older Adult Victims of Crime/Fraud

(FY2020 Appropriation Act - Public Act 67 of 2019)

March 1, 2020

Sec. 851. (1) *From the funds appropriated in part 1 for adult services field staff, the department shall seek to reduce the number of older adults who are victims of crime and fraud by increasing the standard of promptness in every county, as measured by commencing an investigation within 24 hours after a report is made to the department, establishing face-to-face contact with the client within 72 hours after a report is made to the department, and completing the investigation within 30 days after a report is made to the department.*

(2) *The department shall report no later than March 1 of the current fiscal year to the house and senate appropriations subcommittees on the department budget, the house and senate fiscal agencies, and the house and senate policy offices on the services provided to older adults who were victims of crime or fraud in the previous fiscal year. The report shall include, but is not limited to, the following by county: the percentage of investigations commenced within 24 hours after a report is made to the department, the number of face-to-face contacts established with the client within 72 hours after a report is made to the department, the number of investigations completed within 30 days after a report is made to the department, and the total number of older adults that were victims of crime or fraud in the previous fiscal year and were provided services by the department as a result of being victims of crime or fraud.*



Section 851(2) PA 67 of 2019

The department shall report no later than March 1 of the current fiscal year to the house and senate appropriations subcommittees on the department budget, the house and senate fiscal agencies, and the house and senate policy offices on the services provided to older adults who were victims of crime or fraud in the previous fiscal year. The report shall include, but is not limited to, the following by county:

- The percentage of investigations commenced within 24 hours after a report is made to the department
- The number of face-to-face contacts established with the client within 72 hours after a report is made to the department
- The number of investigations completed within 30 days after a report is made to the department
- The total number of older adults that were victims of crime or fraud in the previous fiscal year, and*
- Were provided services by the department as a result of being victims of crime or fraud*

*Adult Protective Services (APS) complaints are not tracked to include the last 2 data sources required of this section of the Boilerplate. Complaints are substantiated abuse, neglect or exploitation occurred. APS clients do not have to accept services from us and even though a case is substantiated, it may not lead to a crime being committed as not all cases are prosecuted.

County Name	The percentage of investigations commenced within 24 hours after a report is made to the department	The number of face-to-face contacts established with the client within 72 hours after a report is made to the department	The number of investigations completed within 30 days after a report is made to the department
Alcona	100%	22	16
Alger	100%	16	11
Allegan	100%	211	131
Alpena	100%	70	44
Antrim	100%	58	34
Arenac	100%	40	28
Baraga	82%	11	11
Barry	100%	132	105
Bay	100%	213	157
Benzie	100%	51	19
Berrien	97%	390	271
Branch	98%	113	81
Calhoun	99%	443	328
Cass	98%	124	24
Charlevoix	98%	40	21
Cheboygan	100%	57	37
Chippewa	97%	58	54

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County Name	The percentage of investigations commenced within 24 hours after a report is made to the department	The number of face-to-face contacts established with the client within 72 hours after a report is made to the department	The number of investigations completed within 30 days after a report is made to the department
Clare	98%	105	44
Clinton	98%	95	26
Crawford	99%	83	47
Delta	100%	52	42
Dickinson	100%	26	19
Eaton	100%	207	104
Emmet	99%	67	40
Genesee	99%	889	486
Gladwin	100%	70	47
Gogebic	98%	38	26
Grand Traverse	99%	260	142
Gratiot	99%	80	47
Hillsdale	99%	104	83
Houghton	100%	56	39
Huron	100%	74	11
Ingham	98%	506	235
Ionia	100%	113	57
Iosco	99%	83	60
Iron	100%	38	27
Isabella	100%	86	53
Jackson	99%	363	171
Kalamazoo	99%	610	304
Kalkaska	100%	63	49
Kent	99%	993	649
Keweenaw	100%	6	5
Lake	100%	31	27
Lapeer	98%	131	94
Leelanau	100%	43	14
Lenawee	100%	233	153
Livingston	98%	181	114
Luce	100%	10	9
Mackinac	100%	29	23
Macomb	97%	1008	831
Manistee	100%	70	39
Marquette	99%	107	53
Mason	100%	81	46

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County Name	The percentage of investigations commenced within 24 hours after a report is made to the department	The number of face-to-face contacts established with the client within 72 hours after a report is made to the department	The number of investigations completed within 30 days after a report is made to the department
Mecosta	100%	81	31
Menominee	96%	45	33
Midland	96%	107	73
Missaukee	100%	35	31
Monroe	97%	184	145
Montcalm	100%	109	64
Montmorency	97%	32	22
Muskegon	99%	440	325
Newaygo	100%	118	91
Oakland	99%	1601	838
Oceana	100%	41	20
Ogemaw	98%	59	42
Ontonagon	100%	10	7
Osceola	98%	54	14
Oscoda	100%	35	27
Otsego	99%	67	40
Ottawa	100%	288	189
Presque Isle	97%	34	16
Roscommon	100%	140	81
Saginaw	97%	385	341
St. Clair	99%	215	49
St. Joseph	89%	141	83
Sanilac	99%	72	18
Schoolcraft	100%	19	15
Shiawassee	100%	148	51
Tuscola	98%	91	38
Van Buren	99%	199	170
Washtenaw	89%	355	261
Wayne	99%	3110	1809
Wexford	100%	123	100