



CAHC Site Review Accreditation Structure Summary Content Relevant to: Clinical and Alternative Clinical Models

In an effort to increase accountability and standardized measures of performance across state-funded Child and Adolescent Health Centers (CAHC's), a CAHC accreditation structure was implemented on October 1, 2011. Accreditation status, based on site review performance, is one mechanism of assuring CAHC program dollars are being used to fund strong and effective health centers that provide high quality care to Michigan's most vulnerable children and adolescents. Accreditation status is a factor in consideration of overall health center performance when determining any future programmatic model changes and/or funding reductions among state-funded health centers.

The accreditation structure recognizes that rule and regulation including but not limited to: state and/or federal statutes, standards of care, Request for Proposals/Non-Competitive Application Proposals, contract requirements and Minimum Program Requirements (MPRs) are at the core of the site review process. Accreditation status is, therefore, based on the site review score. The site review score is translated to a percentage score, a corresponding grade (A, B or NS), and to accreditation status (Full Accreditation, Provisional Accreditation and Probationary Status; respectively). Please note that "Best Practice" criteria are included in the site review tool to guide health centers in the improvement of policy and practice, but citations against "Best Practice" criteria are NOT included in determining a site review score or accreditation status.

CAHCs that receive **Full Accreditation** are granted a five-year site review rotation schedule and are not issued financial penalties as a direct result of the site review findings. These health centers have 45 days to respond to and correct all citations issued in the site review report (unless otherwise noted) before risk of being moved to Provisional Accreditation.

CAHCs that receive **Provisional Accreditation** (either as a direct result of the site review score or as a result of failure to respond to and correct citations issued in the site review report) are placed on a three-year, formal, follow-up review schedule. The formal follow-up review will focus on assessing whether the corrective actions required in the original site review report have been sustained. Additionally, these health centers may have subsequent quarterly CAHC grant payment(s) withheld until all citations are corrected. Failure to respond to and

correct all citations issued in the site review report within 45 days (unless otherwise noted) leads to the health center being placed on **Probationary Status**.

CAHCs may also be placed on **Probationary Status** as a result of poor performance on a site review. Health centers placed on Probationary Status for any reason will have one to two formal follow-up reviews within a three to six-month time period from the date of the original site review. These reviews will focus on the progress being made toward correcting citations. These health centers are also subject to a second full site review, to be conducted within one year of the date of the original site review. **If citations in the site review report are not corrected within six months, subsequent quarterly CAHC grant payment(s) may be withheld until such time all citations are corrected.** (After all citations are resolved with satisfaction, quarterly payments would then be released per the normal quarterly payment schedule.) Other actions may be necessary depending on the nature of the citations.

While CAHCs normally have 45 days to respond to citations within a site review report, there are on occasion citations which are so critical in nature that the health center must take action on resolution to the citation within 15 days. These citations are known as “**Sentinel Citations.**” **Each Sentinel Citation results in an automatic 30-point deduction from the site review score.** Should a site review include **any** Sentinel Citations, the health center will automatically be placed on **Probationary Status** until the citation is corrected. A formal, follow-up review focused on the Sentinel Citation will be conducted at a date determined by site reviewers, but no later than six months from the date of the original site review. **If corrective action is not taken on a Sentinel Citation within 15 days of the site review, or if such a citation remains unresolved for a prolonged period of time, further penalties including potential loss of funding may apply.**

An exhaustive list of Sentinel Citations cannot feasibly be created, but such citations are made if there are violations of law, non-compliance with certain MPR's, and any violations that increase liability and/or potential harm to clients, the health center and its parties of interest (e.g., school, agency, funders).

Site review grade and status may be made available for public review.

CAHC Clinical and Alternative Clinical Site Reviews 295 Possible Points

Full Accreditation

Score: 265 points to 295 points (90% - 100%)

Grade: A

CAHC is meeting or exceeding the requirements necessary to operate successfully:

- 5-year site review rotation
 - No withholding of payment/no funding reduction as a result of site review
 - 45 days to respond to and correct all citations issued in the site review report (unless otherwise noted) before being placed on Provisional Accreditation
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Provisional Accreditation

Score: 236 points to 264 points (80% – 89%)

Grade: B

CAHC is meeting many requirements necessary to operate successfully:

- 3-year formal, follow-up review rotation
 - Quarterly grant payments may be withheld until/unless citations are resolved
 - 45 days to respond to and correct all citations issued in the site review report (unless otherwise noted) before being placed on Probationary Status
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Probationary Status

Score: 235 points or less (79% or less)

Grade: NS (Not Satisfactory)

CAHC is not performing satisfactorily:

- Formal, follow-up review within six months
- One-year full site review rotation
- Quarterly grant payments may be withheld until/unless all citations are resolved
- **Other actions may be taken depending on nature of citations**