“Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time.”

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Revalidation Overview

- All providers are required to revalidate their Medicaid enrollment information a minimum of once every five years, or more often if requested by MDHHS. MDHHS will notify providers when revalidation is required.

- This presentation will cover the provider enrollment steps that are required during revalidation, additional provider enrollment steps may need to be updated or reviewed by providers but are listed as optional and are not covered in this presentation.

- Providers should review information within each enrollment step to ensure it’s up to date and accurate.

- When providers update their enrollment information a new record is created for Provider Enrollment to review. Providers can change the updated information through the new record until the enrollment is submitted to the State for review.
Provider Enrollment Revalidation Process

- Providers have a 90-day period to complete their revalidation in CHAMPS.
  - **Note:** The 90-day period to complete a revalidation **ONLY** applies to Home Help providers on their original revalidation attempt. If MDHHS re-opens a closed enrollment, providers will be told of the new timeframe to complete the re-opened revalidation.

- The first day of the revalidation period, providers will be mailed a letter addressed to their CHAMPS correspondence address located within the Provider Enrollment information.
- 30 days prior to the revalidation period end date a second letter is mailed if the revalidation has not been completed.
- If the revalidation has not been completed by the end of the last day of the revalidation period, a termination letter will be generated.
  - For example: 2/24/20 is the revalidation cycle end date, the termination letter will be generated the night of 2/24/20.

If revalidation is not completed during the revalidation period, the provider will have their enrollment closed and payments will stop immediately.

- Once an enrollment is closed due to not completing revalidation providers must contact MDHHS Provider Enrollment to have the enrollment re-opened.
  - **Note:** If MDHHS opens the enrollment manually the changes cannot be made by the provider until the following day.
Log in to MILogin and CHAMPS

MILogin is a website that allows a user to enter one ID and password in order to access multiple applications.

CHAMPS (Community Health Automated Medicaid Processing System) is the program where providers enroll, update enrollment information, and report services performed.

If you are already logged into CHAMPS and have just completed Step 1, click to begin Step 2.
Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)

Enter https://milogintp.Michigan.gov into the search bar

Enter your User ID and Password and click Login
  • If you don’t remember your User ID or Password, you can select “Forgot your User ID” or “Forgot your password?”
You will be directed to the MILogin Home Page
Click the CHAMPS hyperlink
Click ‘Acknowledge/Agree’ button to accept the Terms & Conditions to get into CHAMPS
- The Provider ID and Name will show in the top drop-down menu
- In the Select Profile drop-down menu, select Atypical Access
- Click Go
Click the Provider drop-down menu
Select Manage Provider Information
Please update all steps to complete your revalidation process

<table>
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<tr>
<th>Step</th>
<th>Required</th>
<th>Last Modification Date</th>
<th>Last Review Date</th>
<th>Status</th>
<th>Modification Status</th>
<th>Step Remark</th>
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<tbody>
<tr>
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<tr>
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- **Click on Step 2: Locations**
- Click Primary Practice Location
- If hours are already listed, verify they are correct and proceed to the next slide.
- In the Office Hours section, use the drop-down menus to select available hours.
  - If hours are not already listed, choose a selection for Open At, AM/PM, and Close At for each day.
  - If a Provider is not available any given day, they should select Closed from the Open At drop-down menu for that day.
- Click Save
If the listed address information and Office Hours are accurate, click Close to be returned to the Locations List page.

To update the Correspondence Address, click the Correspondence hyperlink from the address type column.

Please Note: Primary Pay To Address cannot be changed in CHAMPS. For instructions on how to update your Primary Pay To address, please click here.
Complete all fields marked with an asterisk (*)
Click Validate Address
  A blue message will display stating “Address Validation Successful”.
Click Save
Click Close
Notice there are now two rows for correspondence address, one that is approved and one that is in review.

- If no other addresses need to be updated, update hours, click save and close to return to the Locations List page.
- Click the Location hyperlink from the address type if the Location address needs to be updated.
- Complete all fields marked with an asterisk (*)
- Click Validate Address
  - A blue message will display stating “Address Validation Successful”.
- Click Save
- Click Close
Notice there are now two rows for Location address, one that is approved and one that is in review.

Click Close

- Please Note: Primary Pay To Address cannot be changed in CHAMPS. For instructions on how to update your Primary Pay To address, please [click here](#).
• Notice there are now two Primary Practice Location types listed, one with a status of Approved and one with a status of In Review.
• Click Close
- Step 2 is Complete
  - If changes were made an additional status of Updated would be listed in the Modification Status column.
Provider Resources

- Home Help Provider Support Hotline
  1-800-979-4662

- Home Help Provider Support Email:
  ProviderSupport@Michigan.gov

- Home Help Website
  www.Michigan.gov/HomeHelp