

Home Help Individual Provider Revalidation Instructions Step 8: Provider Controlling Interest/Ownership Details

"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

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Revalidation Overview

- All providers are required to revalidate their Medicaid enrollment information a minimum of once every five years, or more often if requested by MDHHS. MDHHS will notify providers when revalidation is required.
- This presentation will cover the provider enrollment steps that are required during revalidation, additional provider enrollment steps may need to be updated or reviewed by providers but are listed as optional and are not covered in this presentation.
 - For complete Home Help Individual Provider enrollment instruction: <u>www.Michigan.gov/HomeHelp</u> >> New Enrollment >> <u>New Individual Provider CHAMPS</u> <u>Registration and Enrollment Instructions</u>
- Providers should review information within each enrollment step to ensure it's up to date and accurate.
- When providers update their enrollment information a new record is created for Provider Enrollment to review. Providers can change the updated information through the new record until the enrollment is submitted to the State for review.



Provider Enrollment Revalidation Process

- Providers have a 90-day period to complete their revalidation in CHAMPS.
 - Note: The 90-day period to complete a revalidation ONLY applies to Home Help providers on their original revalidation attempt. If MDHHS re-opens a closed enrollment, providers will be told of the new timeframe to complete the re-opened revalidation.
 - The first day of the revalidation period, providers will be mailed a letter addressed to their CHAMPS correspondence address located within the Provider Enrollment information.
 - 30 days prior to the revalidation period end date a second letter is mailed if the revalidation has not been completed.
 - If the revalidation has not been completed by the end of the last day of the revalidation period, a termination letter will be generated.
 - For example: 2/24/20 is the revalidation cycle end date, the termination letter will be generated the night of 2/24/20.

If revalidation is not completed during the revalidation period, the provider will have their enrollment closed and payments will stop immediately.

- Once an enrollment is closed due to not completing revalidation providers must contact MDHHS Provider Enrollment to have the enrollment re-opened.
 - Note: If MDHHS opens the enrollment manually the changes cannot be made by the provider until the following day.



Log in to MILogin and CHAMPS

MILogin is a website that allows a user to enter one ID and password in order to access multiple applications.

CHAMPS (Community Health Automated Medicaid Processing System) is the program where providers enroll, update enrollment information, and report services performed.

If you are already logged into CHAMPS and have just completed Steps 3 or 4, click to begin <u>Step 8</u>.



HELP CONTACT US



- Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
- Enter <u>https://milogintp.Michigan.gov</u> into the search bar
- Enter your User ID and Password and click Login
 - If you don't remember your User ID or Password, you can select "Forgot your User ID" or "Forgot your password?"



- You will be directed to the MILogin Home Page
- Click the CHAMPS hyperlink







Click 'Acknowledge/Agree' button to accept the Terms & Conditions to get into CHAMPS





- The Provider ID and Name will show in the top drop-down menu
- In the Select Profile drop-down menu, select Atypical Access
- Click Go



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- Click the Provider drop-down menu
- Select Manage Provider Information



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ep 4: Associate Billing Provider/Other Associations	Optional	12/15/2015	12/15/2015	Incomplete					
ep 5: License/Certification/Other	Optional	12/15/2015	12/15/2015	Incomplete					
p 6: Mode of Claim Submission/EDI Exchange	Optional	12/15/2015	12/15/2015	Incomplete					
p 7: Associate Billing Agent	Optional	12/15/2015	12/15/2015	Incomplete					
ep 8: Provider Controlling Interest/Ownership Details	Required	12/15/2015	12/15/2015	Incomplete					
ep 9: Taxonomy Details	Optional	12/15/2015	12/15/2015	Incomplete					
p 10: View Servicing Provider Details	Optional	12/15/2015	12/15/2015	Incomplete					
ep 11: Associate MCO Plan	Optional	12/15/2015	12/15/2015	Incomplete					
	Optional	12/15/2015	12/15/2015	Incomplete					
ep 12: 835/ERA Enrollment Form	Optional	12/23/2017	12/23/2017	Incomplete					
ep 12: 835/ERA Enrollment Form ep 13: Upload Documents									
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• Click Step 8: Provider Controlling Interest/Ownership Details



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- Click Owner SSN/EIN/TIN hyperlink of the Individual or Managing Employee to make updates to owners' personal information or address.
- If no updates are needed, click Close to complete this step and be returned to the <u>Business</u> <u>Process Wizard Steps</u>.

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- Update any required information marked with an asterisk (*).
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- Any updated Owner Information will now have a status of In Review.
 - Ensure any necessary updates for all Owner Types have been completed.
- If changes were made, notice in the Adverse Action column the status shows Not Completed. To complete, in the Actions drop-down menu select Owners Adverse Action.

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Any felony or misdemeanor of	onviction, under Federal or State law, relating f	to the interference with or obstruction of any ir	nvestigation into any criminal offense described in	42 C.F.R. Section 1001.101 or 1001.201.
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Any revocation or suspensior	of accreditation.			
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- Read the Final Adverse Legal Actions/Convictions statement
- Answer the questions at the bottom by choosing Yes or No for each owner and comment if necessary.
- Click Ok

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- The Adverse Action column will show Yes or No indicating it's complete.
- Click Close.



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Step 3: Specialties	Required	12/15/2015	12/15/2015	Complete					
Step 4: Associate Billing Provider/Other Associations	Optional	12/15/2015	12/15/2015	Incomplete					
Step 5: License/Certification/Other	Optional	12/15/2015	12/15/2015	Incomplete					
Step 6: Mode of Claim Submission/EDI Exchange	Optional	12/15/2015	12/15/2015	Incomplete					
Step 7: Associate Billing Agent	Optional	12/15/2015	12/15/2015	Incomplete					
Step 8: Provider Controlling Interest/Ownership Details	Required	12/15/2015	12/15/2015	Complete	←				
Step 9: Taxonomy Details	Optional	12/15/2015	12/15/2015	Incomplete					
Step 10: View Servicing Provider Details	Optional	12/15/2015	12/15/2015	Incomplete					
Step 11: Associate MCO Plan	Optional	12/15/2015	12/15/2015	Incomplete					
Step 12: 835/ERA Enrollment Form	Optional	12/15/2015	12/15/2015	Incomplete					
Step 13: Upload Documents	Optional	12/23/2017	12/23/2017	Incomplete					
Step 14: Complete Modification Checklist	Required	12/15/2015	12/15/2015	Incomplete					
Step 15: Submit Modification Request for Review	Required	05/30/2018	12/15/2015	Incomplete		Modification Request	has not been Submitted		

- Step 8 is Complete.
 - If changes were made an additional status of Updated would be listed in the Modification Status column.



Provider Resources

Home Help Provider Support Hotline
 1-800-979-4662

 Home Help Provider Support Email: <u>ProviderSupport@Michigan.gov</u>

Home Help Website
 <u>www.Michigan.gov/HomeHelp</u>

