

## **Virtual Presentation**

- Welcome to MDHHS Virtual Presentation
- The presentation will begin momentarily
- You may download documents, including this presentation along with the Adobe user guide, from the File Pod located in the <u>upper right hand corner</u> of the webpage
- Within the Web Link Pod you will find the Provider Relations Training Evaluation
- Within the Chat Pod you are welcome to submit your questions during the presentation <u>OR</u>
- A Q&A will be held at the end of the presentation for questions

Please note: Audio is via your computer speakers.



### Facility Settlement Training December 20, 2017

Tribal Health Center (THC)

"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

### **Table of Contents**

- Provider Resources
- Provider Enrollment
- THC Support
- Facility Settlement
  - General Information <u>Slides 7-8</u>
  - Introduction to CHAMPS and the Facility Settlement system <u>Slides 9-14</u>
  - Prepare Cost Report <u>Slides 14-37</u>



### **Provider Resources**

- MDHHS website: <u>www.michigan.gov/medicaidproviders</u>
- We continue to update our Provider Resources, just click on the links below:
  - Listserv Instructions
  - Medicaid Alerts and Biller "B" Aware
  - Provider Tips
  - Medicaid Provider Training Sessions
  - <u>CHAMPS Resources</u>
- Provider Support:
  - ProviderSupport@Michigan.gov or 1-800-292-2550

Thank you for participating in the Michigan Medicaid Program



### Provider Enrollment

- \*\*Please Note: The CHAMPS Provider Enrollment screens will be view only from December 22, 2017 – January 2, 2018\*\*
- **Provider Enrollment website:** http://www.michigan.gov/mdhhs/0,5885,7-339-71551\_2945\_42542\_42543\_42546-104293--,00.html

#### • Trainings:

- <u>MILogin</u>
- Facility/Agency/Organization Enrollment
- <u>Rendering/Servicing Provider Enrollment</u>
- <u>Domain Administrator Functions</u>

#### • SIGMA:

- New FAOs must register with SIGMA
- Please visit: <u>Michigan.gov/SIGMAVSS</u>
- Provider Enrollment:
  - ProviderEnrollment@Michigan.gov\_or (800) 292-2550



## **THC Support**

• Jessica Fandel, Senior Auditor

Clinic Settlement Section Hospital and Clinic Reimbursement Division (517) 335-5336

 Kristie Pastor, Manager Clinic Settlement Section Hospital and Clinic Reimbursement Division (517) 335-5334



## Facility Settlement

### **General Information**

### **General Information**

- Each Facility is required to file an annual Medicaid Cost Report. The Medicaid Cost Report was developed to support the prospective payment system (PPS) reimbursement in compliance with Medicare, Medicaid, and SCHIP Benefits Improvement and Protection Act (BIPA) of 2000. The Medicaid Cost Report will be used to collect data required for the facility to receive the PPS rate for services provided to Medicaid, MIChild, and MOMS recipients.
- THCs are not required to submit a Cost Report; however, the Facility Settlement system will automatically submit a cost report once the due date has elapsed.
- The Facility Settlement system is meant to be a tool for THCs to use. In the case that a facility does choose to use the Facility Settlement system for cost settlement purposes please follow the succeeding slides.



# Facility Settlement

- Introduction to CHAMPS and the Facility Settlement system
  - <u>Slides 10-14</u>
- Prepare Cost Report
  - <u>Slides 14-35</u>

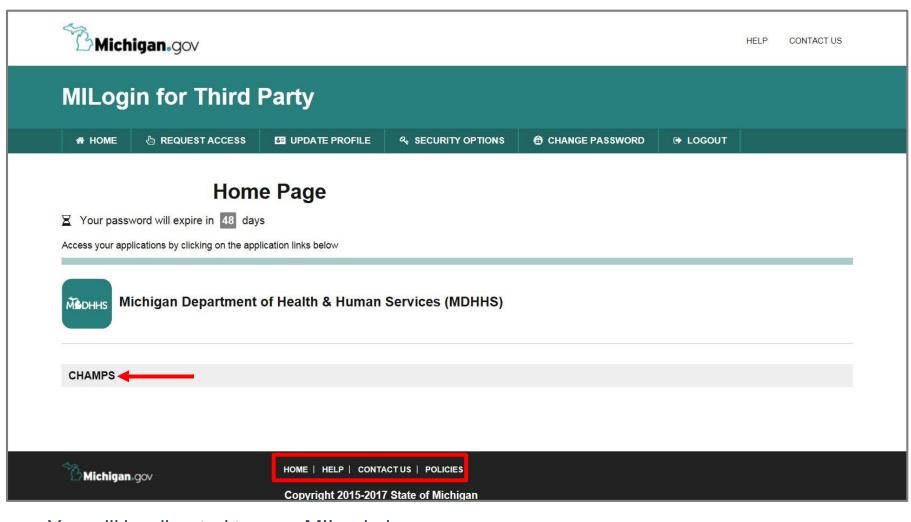


HELP CONTACT US

### Login to your account User ID **MILogin for** Password **Third Party** Password LOGIN SIGN UP Forgot your User ID? Forgot your password? Need Help? Copyright 2015-2017 State of Michigan

- Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
- Enter <u>https://milogintp.Michigan.gov</u> into the search bar
- Enter your User ID and Password
- Click Login

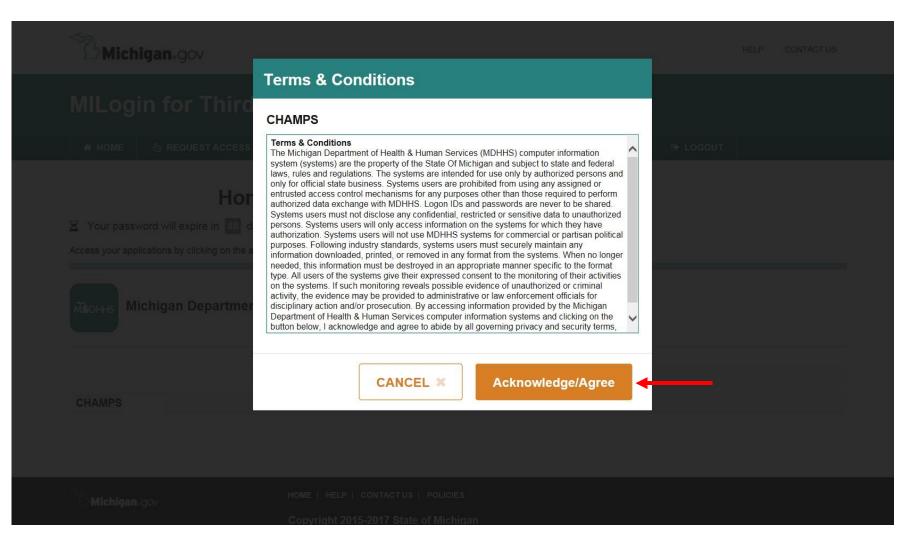




- You will be directed to your MILogin home page
- Click the CHAMPS hyperlink

\*MILogin resource links are listed at the bottom of the page





Click Acknowledge/Agree to accept the Terms & Conditions to get into CHAMPS



Community Health Automated Medicaid Processing System
Select Domain *
 Select Profile *
Select Favorite

- Select the Billing NPI from the Domain dropdown
- Beginning January 2, 2018, providers will be able to choose the applicable FS profile (for example, FS LPHD, FS Clinic, FS LEA, FS ISD, FS THC Clinic, etc.)
- Click Go



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- Click Facility Settlement
- Select Prepare Cost Report



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• Click Execute for the most recent fiscal year



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Click Populate Claims Data

(Please Note: This is only required once prior to making any changes)



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- Message will pop-up, "Any changes made to the cost report worksheet will be overwritten. Do you want to continue?"
- Click Ok
- Click Primary Eligibility Encounters



### Definitions:

- **Populate Claims Data -** This will return up-to-date claim summary details into each cost report. (Any values previously loaded or overwritten will be replaced)
- Calculate Cost This will update all the calculated fields across worksheets after any changes have been made.



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3	FFS	77,894.00	9,050.00	312.00	0.00	620.00	2.00	136.00	44.00	68.00	No	No
4	Delta Dental	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	No	No

- This worksheet allows providers to manipulate any field not greyed out
- Once the worksheet is complete:
  - Click Save  $\rightarrow$  Validate  $\rightarrow$  Validation Errors



### Definitions:

- **Save -** Updates database and calculates worksheet values.
- Validate Performs validation rules against all saved data.
- Validation Errors Provides a list of errors and warnings. Comments must be added to warnings and errors must be corrected before the cost report can be validated/submitted.
- Validate and Validation Errors -

The Validate button performs the activity, whereas the Validation Error button provides the list to address the variances and errors found.



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• After clicking on Validation Errors, the Error List pops-up. Each line represents a variance; two error types;

- Warning must be commented upon to explain why the variance is appropriate
- Error must be resolved in order for the worksheet to validate
- Click on the Comment Icon to access Comment Detail page



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- Add comments within the Facility Comments sections as to why the variance is appropriate
- Click Save
- Click Upload Attachment



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- Select Cost Report Validation under Document Sub-Type
- Click Browse; locate the document that will support the Warning Variance
- Michigan Department of Health & Human Services

Click Ok

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Primary Eligibility Encounters	3	FFS	MIChild	136	0	100	32	Warning	Cost exceeds variance threshold		N		10/30/2017
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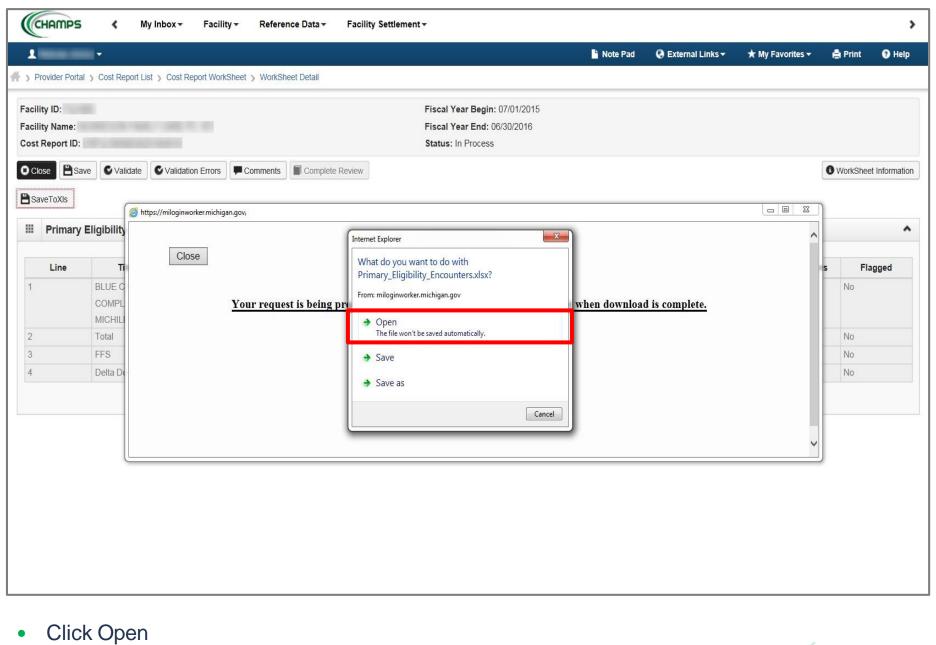
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Line	Title	Medicaid	MAGII	MAGI D	MAGI R	MAGI Q	MAGI P	MIChild	MOMS	Healthy Kids	Comments	Flagged
1	BLUE CROSS COMPLETE MICHILD	2.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	No	No
2	Total	2.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	No	No
3	FFS	77,894.00	9,050.00	312.00	0.00	620.00	2.00	136.00	44.00	68.00	No	No
4	Delta Dental	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	No	No

- Some providers might find it helpful to work in Microsoft Excel versus the Facility Settlement (FS) system, in order to do this;
- Click SaveToXls





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Worksheet opens-up in Microsoft Excel

(Please Note: providers can only manipulate the fields not greyed out in the Worksheet)

Providers may choose to copy and paste Microsoft Excel data into the Worksheet

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III Primary Eligibility Encounters

Line	Title	Medicaid	MAGII	MAGI D	MAGI R	MAGI Q	MAGI P	MIChild	MOMS	Healthy Kids	Comments	Flagged
1	BLUE CROSS COMPLETE MICHILD	2.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	No	No
2	Total	2.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	No	No
3	FFS	77,894.00	9,050.00	312.00	0.00	620.00	2.00	136.00	44.00	68.00	No	No
4	Delta Dental	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	No	No

- Click Save
- Click Validate
- Click Close



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Member Month Counts	No	No	09/25/2017		Created		
Primary Eligibility Encounters	Yes	Yes	10/30/2017	`	/alidated		
Crossover Encounters	Yes	No	10/30/2017		Created		
APM Dental	Yes	No	11/08/2017		Created		
Primary Eligibility Payments	Yes	No	11/08/2017		Created		
Capitation Payments	No	No	09/25/2017		Created		
Crossover Payments	Yes	No	11/08/2017		Created		
Other Insurance	Yes	No	11/08/2017		Created		
Rates	Yes	No	09/25/2017		Created		
Determination Of Liability	Yes	No	09/25/2017		Created		
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• Click Crossover Encounters



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- This is the Crossover Encounters worksheet
- Follow the same instructions as the Primary Eligibility Encounters worksheet
- Continue to go through each required worksheet until you have reached the Rate worksheet

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imary Eligibility Encounters	Yes	Yes	10/30/2017	Va	lidated		
ossover Encounters	Yes	Yes	10/30/2017	Va	lidated		
PM Dental	Yes	Yes	11/08/2017	Va	lidated		
imary Eligibility Payments	Yes	Yes	11/08/2017	Va	lidated		
apitation Payments	No	No	09/25/2017	Cre	eated		
ossover Payments	Yes	Yes	11/08/2017	Va	lidated		
ther Insurance	Yes	Yes	11/08/2017	Va	lidated		
ates	Yes	No	09/25/2017	Cre	eated	_	
etermination Of Liability	Yes	No	09/25/2017	Cre	eated		
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- Once you get to the Rates worksheet, click Calculate Cost
  - This will validate the Rates worksheet
- Click Determination Of Liability worksheet and validate



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Primary Eligibility Encounters	Yes	Yes	10/30/2017	Vi	alidated	_	
Crossover Encounters	Yes	Yes	10/30/2017	Vi	alidated		
APM Dental	Yes	Yes	11/08/2017	V	alidated		
Primary Eligibility Payments	Yes	Yes	11/08/2017	Vi	alidated		
Capitation Payments	No	No	09/25/2017	С	reated		
Crossover Payments	Yes	Yes	11/08/2017	Vi	alidated		
Other Insurance	Yes	Yes	11/08/2017	V	alidated		
Rates	Yes	Yes	09/25/2017	V	alidated		
Determination Of Liability	Yes	Yes	09/25/2017	1V	alidated		
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• Once all required worksheets have a status of validated, click Submit



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• Click Confirm to proceed (remarks optional)



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Primary Eligibility Encounters	Yes	Yes	10/30/2017		Submitted		
Crossover Encounters	Yes	Yes	10/30/2017		Submitted		
APM Dental	Yes	Yes	11/08/2017		Submitted		
Primary Eligibility Payments	Yes	Yes	11/08/2017		Submitted		
Capitation Payments	No	No	09/25/2017		Submitted		
Crossover Payments	Yes	Yes	11/08/2017		Submitted		
Other Insurance	Yes	Yes	11/08/2017		Submitted		
Rates	Yes	Yes	09/25/2017		Submitted		
Determination Of Liability	Yes	Yes	09/25/2017		Submitted		
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- Cost Report Status will show as Submitted
- Click Close



### **Final Steps**

- After the Cost Report is submitted, the status will show submitted (<u>Slide 37</u>).
- When the MDHHS auditor begins review, the status will update to 'In Review'.
- After the auditor completes review, the status will update to either Approved or Rejected.
- View the status of a Cost Report via the Settlement Process List under the Facility Settlement tab.
- Providers will receive an email notification with the Approved or Rejected Cost Report status once completed by the auditor.
- Cost Report questions should be directed to your auditor.



### Questions?



