



## Billing or Service Complaints

For complaints involving **billing or service** please contact:

Better Business Bureau of Michigan

Detroit & Eastern Michigan – 248-223-9400

Western Michigan – 616-774-8236

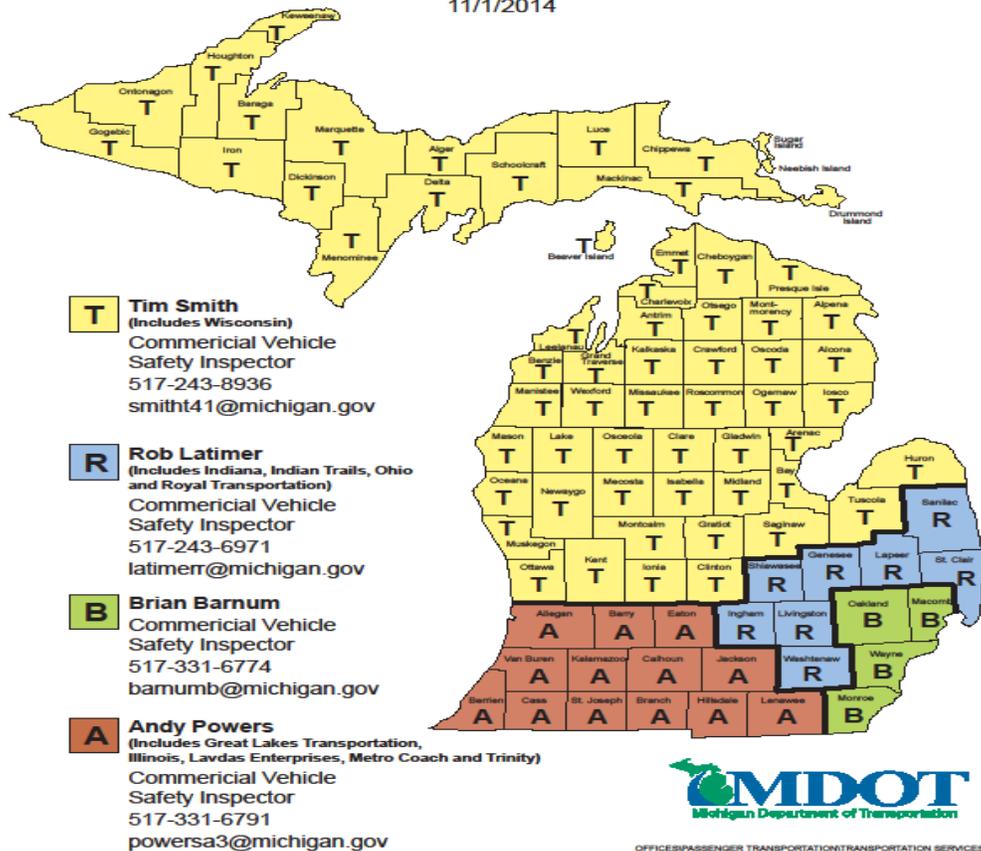
## Mechanical Vehicle Safety Complaints

**Mechanical vehicle safety** complaints may be filed by contacting the inspector in the county the carrier is located:

### Vehicle Safety Inspector Area Map

[www.michigan.gov/BusandLimo](http://www.michigan.gov/BusandLimo)

11/1/2014



Please have the following information ready:

- Carrier Name (including address, city or county location)
- Date of incident
- Vehicle Fleet Number or make, model or license plate
- Description of mechanical failure

Without specific vehicle information the Michigan Department of Transportation (MDOT) may not be able to investigate your complaint.