



## **Blue Water Edge Pass Program**

### **Pre-Paid Toll Accounts with the Blue Water Bridge**

Thank you for your interest in the Blue Water Bridge Edge Pass Program. Your application is processed, and your account number \_\_\_\_\_ and card(s) are activated. Please follow the steps below to add US Funds to your account for use with the Michigan Department of Transportation (MDOT) Blue Water Bridge (BWB) Edge Pass program. The discounted rate will be \$2.50 and applies only to non-commercial passenger vehicles with no more than two axles.

The following information is needed to complete the process:

- Submit a deposit payable in **U.S. funds** using one of the following methods.
  - Online Payment using a credit card (VISA, MasterCard, or Discover) at the following web portal: <https://bluewaterbridge.us/en/home/index.shtml> This link takes you to the Blue Water Bridge account page. **First Time Users MUST click on the click here to get started! under Notes: at the bottom of the screen. You will be asked to set up a new password which will be emailed to you.**

*The most convenient method is to automatically replenish your account by credit card. Login to your account and select Add/Update Credit Card Info to change to a credit card replenishment method.*

Account Menu
Overview
Account Profile
Card List
Request Cards
Add/Update Credit Card
One Time Payment
Transactions
Statements

Your account status will be available twenty-four hours a day by using the following link:

<https://bluewaterbridge.us/en/home/index.shtml> You may also receive information about your Blue Water Bridge U.S. account and/or balance by calling Blue Water Bridge (BWB) Customer Care at (810) 984-3131. Please have your account number readily available at the time of inquiry.



### **Edge Pass Program Instructions:**

The Edge Pass Program utilizes a prepaid proximity card; the card deducts the toll amount and allows passage through the tolling operations. The commuter will hold the proximity card close to the reader at which time the discounted transaction will be processed. The commuter card is only eligible for passenger vehicles; vehicles with a trailer or any commercial vehicle will not be processed using the proximity card.

### **Dedicated Toll Lane:**

The Edge Pass Program has a dedicated unstaffed lane which is only available to Edge Pass customers; the dedicated lane will be unstaffed, and the overhead signage will read **Edge Pass Program Only**. The dedicated and unstaffed lane will be on the North side of the tolling operations; this is referred to as lane #6 and does not have a booth for collections, this lane only has a proximity reader and is only available to Edge Pass customers. If the signage at the lane reads Closed, the Edge commuter lane is unavailable. Additionally, the Edge Pass card can be utilized in any toll lane; all lanes have a proximity card reader.

### **Proximity Card Instructions for Dedicated Lane Use:**

Once the car in front of you has completely vacated the lane and the gate has fully closed, pull forward and utilize the proximity card reader (this is a box reader mounted on a stand) on the North side of the toll lane; please ensure that you pull as near to the proximity card reader as possible for optimal performance. Once you have reached the proximity card reader, you will see a Patron Fare Display in front of you on the left side of the lane; as you hold your Edge Pass card up to the proximity card reader, you will see a red light turn on and the Patron Fare Display will show your toll paid and your account balance. The gate will open, and you can proceed.

If you have problems when using the lane, please sound your horn and wait for assistance. You may also call 810-984-3131, Ext 1 and get assistance if needed. **DO NOT WALK INTO TRAFFIC LANES TO GET TO ANOTHER BOOTH, PLEASE STAY IN YOUR VEHICLE.**

### **Proximity Card Instructions for Non-Dedicated Lane Use:**

Once the vehicle in front of you has completely vacated the lane and the gate has fully closed, pull forward and wait for the Bridge Safety Officer to classify your vehicle. Patron Fare Display will read \$3.00 this will change to \$2.50 once the proximity card reader is utilized (this is a box reader mounted on a stand) on the North side of the toll lane; please ensure that you pull as near to the proximity card reader as possible for optimal performance. Once you have reached the proximity card reader, you will see a Patron Fare Display in front of you on the left side of the lane; as you hold your Edge Pass card up to the proximity card reader, you will see a red light turn on and the Patron Fare Display will show your toll paid and your account balance. The gate will open, and you can proceed. If you have any questions or concerns, please call 810-984-3131, Ext 1 during normal business hours or send an email to [MDOT-BWB-Customercare@michigan.gov](mailto:MDOT-BWB-Customercare@michigan.gov)



## **BLUE WATER BRIDGE**

### **Edge Program**

#### **Blue Water Bridge (U.S) Operations**

By using your toll account card, you are automatically indicating acceptance of this agreement in its entirety and you will be responsible for every use of the card(s) issued on your account. You agree to keep a \$10.00 minimum balance at all times. If your account falls below the minimum balance, it will become inactive and drivers will be required to use another form of payment.

The cards are required to be presented in the assigned commuter lane for each individual passage; this lane will not have a toll attendant present and will utilize a proximity card to conduct the payment of the toll fare. The toll patron fare display will provide you with the specifics of the transaction; no receipt will be provided with the transaction. Each account holder will receive a monthly statement with transaction and payment history. If documentation is needed prior to the monthly statement, please contact MDOT-BWB-CustomerCare@michigan.gov.

You are responsible for all debits made with the card. Lost or stolen cards must be immediately reported to our office via e-mail MDOT-BWB-CustomerCare@michigan.gov to be invalidated within our system. You are responsible for any use of the card(s) until notice is received.

The toll account card(s) will be supplied to you without cost at the time of application.

You will receive a statement of your account monthly. It will remain your responsibility to ensure that adequate funds are on deposit. Your statement of transactions shall be presumed to be correct unless you notify us in writing within 15 days from the date of receipt. Any dispute to the accuracy of your account can be addressed by contacting the Blue Water Bridge at (810) 984-3131.

We retain the right to change, amend or alter the terms of this agreement at any time. Customers will be sent written notice no less than 15 days in advance of any agreement changes, amendments, or alterations. We also retain the right to terminate your account at any time without notice. You may close your account by writing to us at the above address. If your account is closed, the remaining balance will be sent to you upon request.

All card(s) remain the property of MDOT and the Blue Water Bridge and cannot be transferred or used by another company. Upon the termination of your account, the card(s) in your possession are to be returned to the MDOT – Blue Water Bridge address.

The undersigned agrees to abide by the terms and conditions of this agreement. If this application is completed on behalf of a corporation, the undersigned expressly affirms that they are authorized to enter into binding agreements on behalf of the corporation.

Signature: \_\_\_\_\_

Printed Name and Title: \_\_\_\_\_

#### **RETURN TO:**

**Return to Collector in Lane:** Blue Water Bridge MDOT

**Email:** [MDOT-BWB-CustomerCare@michigan.gov](mailto:MDOT-BWB-CustomerCare@michigan.gov)

**Mail:** MDOT Blue Water Bridge  
1410 Elmwood Street  
Port Huron, MI 48060



## **Pre-Paid Toll Accounts with the Blue Water Bridge**

Thank you for your interest in the Blue Water Bridge Edge Pass Program. Please fill out and return the application with the requested information to set up your account with the Michigan Department of Transportation (MDOT). You will be assigned an account number and a proximity card to be used for your discounted toll rate utilizing the eastbound span of the Blue Water Bridge (BWB). This program is separate from the Canadian Connexion program; if you carry the Connexion tag this will **NOT** work in the US toll plaza. If you need more than the initial card assigned to the account, please indicate the additional cards needed on the application. You will be notified when the extra cards are ready for pick up. The Blue Water Bridge discounted rate will be \$2.50 and applies only to non-commercial passenger vehicles with no more than two axles.

At this time, all account applications will be processed through our toll lanes; as other options are made available, we will provide updated information on service options. You will be given additional instructions once we process your application, assign an account number, and activate your card(s).

For more information regarding the Edge Pass program please email [MDOT-BWB-CustomerCare@michigan.gov](mailto:MDOT-BWB-CustomerCare@michigan.gov)

Safe travels!

Sincerely,  
*MDOT-BWB Team*



## **BLUE WATER BRIDGE**

### **Application for Edge Pass Program**

#### **Commuter Discount Program to Canada (Eastbound)**

**Account Number (to be assigned by office)** \_\_\_\_\_ **Number of Additional Cards:** \_\_\_\_\_  
(You will be notified when they are ready for pick-up)

**Customer Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **City:** \_\_\_\_\_

**State/Province:** \_\_\_\_\_ **Zip/Postal Code:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_ **Fax Number:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_

Complete and Return this Application using any of the following methods.

**Return to Collector in Lane:** Blue Water Bridge MDOT

After receiving the completed application along with the required U.S. funds the Blue Water Bridge will activate your account and cards for funds to be used for eastbound tolls in the designated commuter lane.