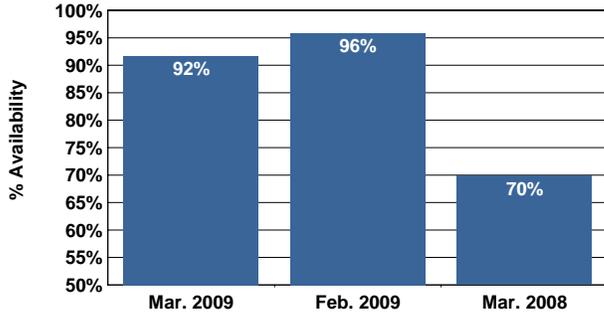
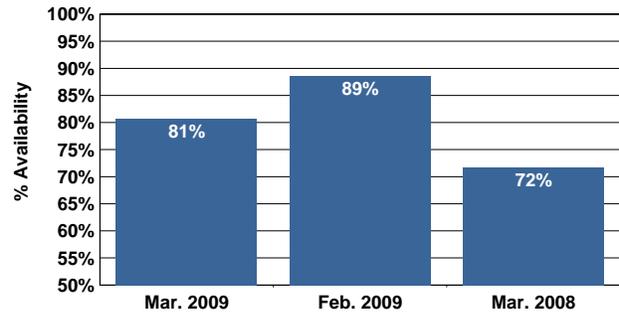


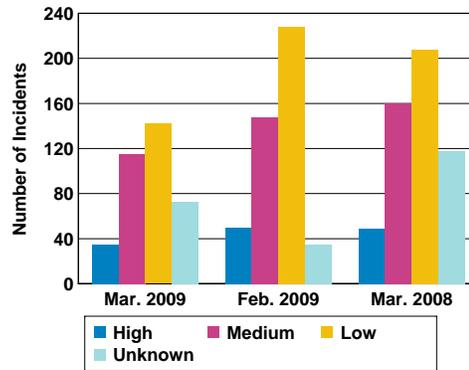
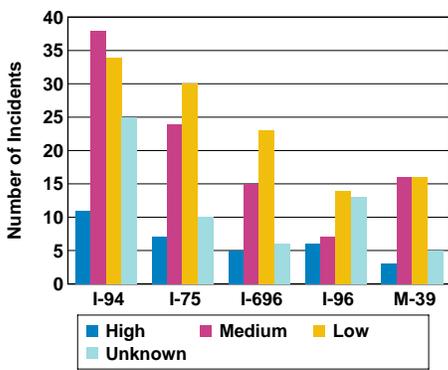
### DMS Availability



### CCTV Camera Availability

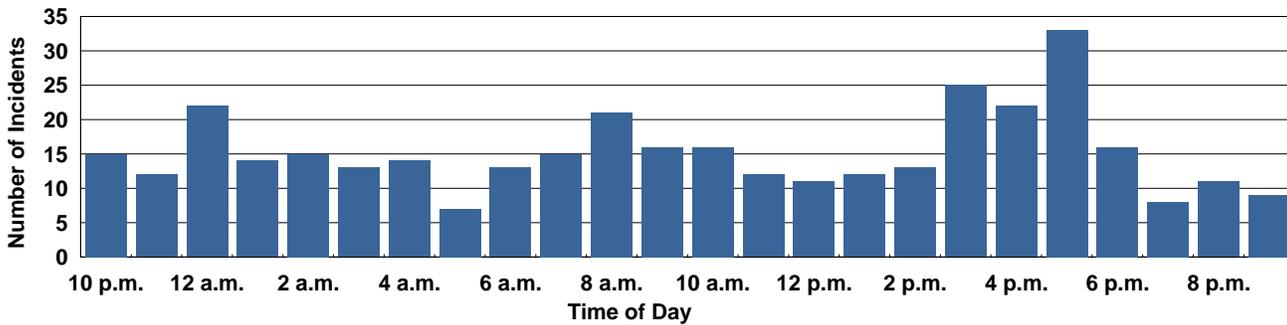


### Total Incident Severity/Duration by Month

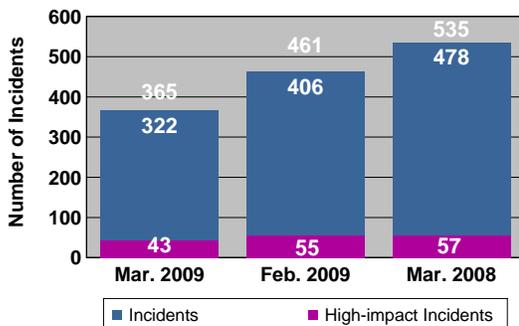


- Single-lane closures equal to 90+ minutes, partial closures (more than one lane, but not all) equal to 45+ minutes, or total closures (all lanes) 20+ minutes
- Shoulder closures equal to 90+ minutes, single-lane closures between 20 and 89 minutes, partial closures (more than one lane, but not all) between 20 and 44 minutes, and total closures (all lanes) less than 20 minutes
- Shoulder closures less than 90 minutes, single-lane closures or partial closures (more than one lane, but not all) less than 20 minutes
- The duration and/or severity is unknown

### Total Incidents per Hour



### Total Number of Incidents



### High-Impact Incident Activity

	Mar. 2009	Feb. 2009	Mar. 2008
<b>Freeway Closures</b>	10	16	22
All Lanes Closed			
<b>Lane Closures</b>	32	34	30
Only One Lane Open			
<b>Ramp Closures</b>	1	5	5
Freeway-to-Freeway			
<b>Total</b>	43	55	57

High-impact incidents account for **8%** of the total incidents in March.

# Freeway Courtesy Patrol (FCP) Service Area

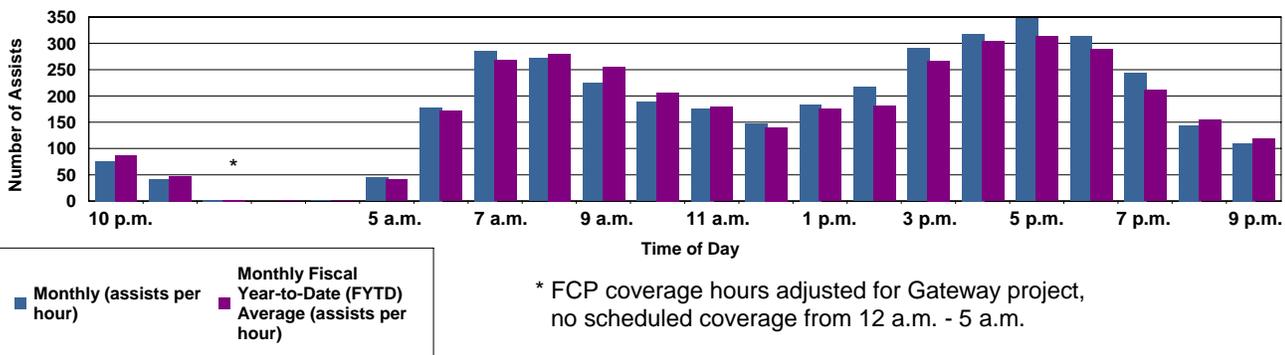


## Motorist Quote of the Month:

"I am writing to thank you for your MDOT Courtesy Patrol service. I had a flat tire this morning (3/9/09) on I-75 during rush-hour traffic and no sooner had I pulled over and put on my hazard lights, then a Courtesy Patrolman pulled up behind me. He was very kind, professional, efficient and fast. He asked me if he could help, saw that I had a flat tire and set about to change it. He even checked to make sure that my spare was full of air before putting it on the car! In less than ten minutes, my car was ready to go and I was on the road again.

I am so very grateful to you and to the gentleman who helped me. I was not exactly sure what I was going to do nor how long I was going to be stranded on the side of a very busy (and scary) interstate highway. Thanks go to you and your amazing service."

## FCP Assists by Time of Day



## FCP Average Service Times

