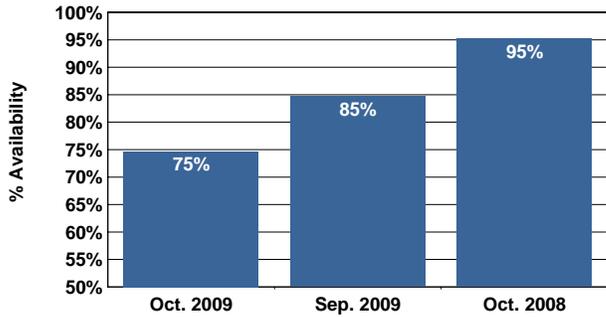
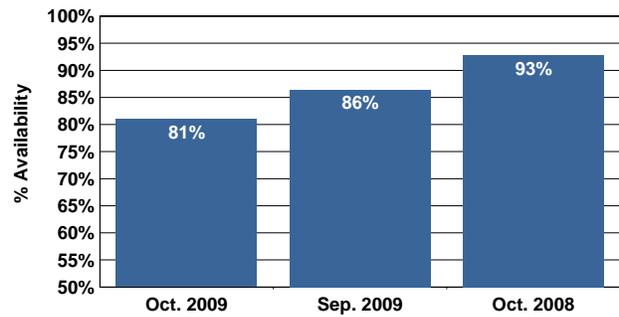


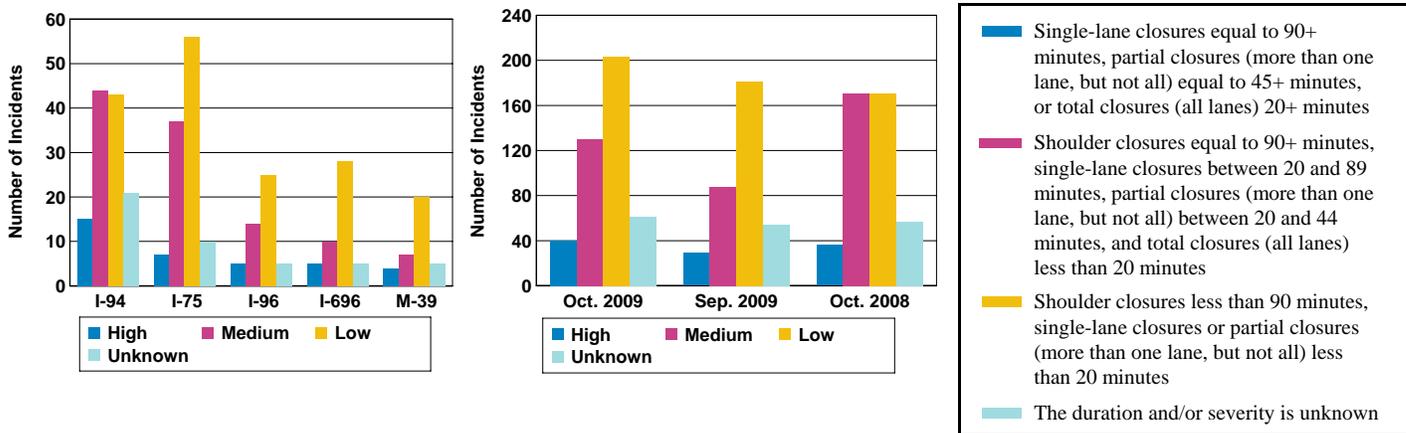
DMS Availability *



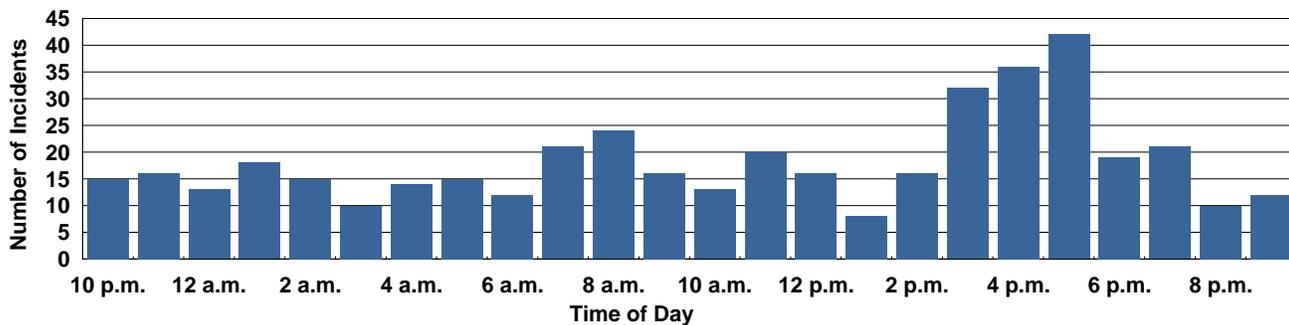
CCTV Camera Availability *



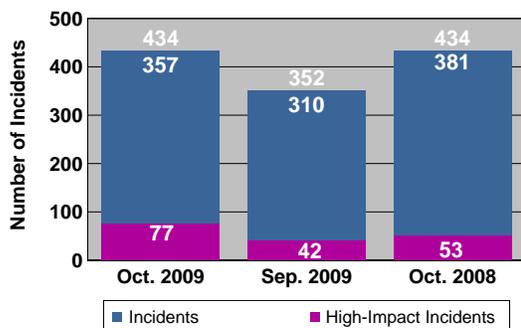
Total Incident Severity/Duration by Month



Total Incidents per Hour



Total Number of Incidents



High-Impact Incident Activity

	Oct. 2009	Sep. 2009	Oct. 2008
Freeway Closures	19	13	12
All Lanes Closed			
Lane Closures	45	25	38
Only One Lane Open			
Ramp Closures	13	4	3
Freeway-to-Freeway			
Total	77	42	53

High-impact incidents account for **18%** of the total incidents in October.

* Starting October 2009, availability is now calculated as a monthly average instead of a monthly median value.

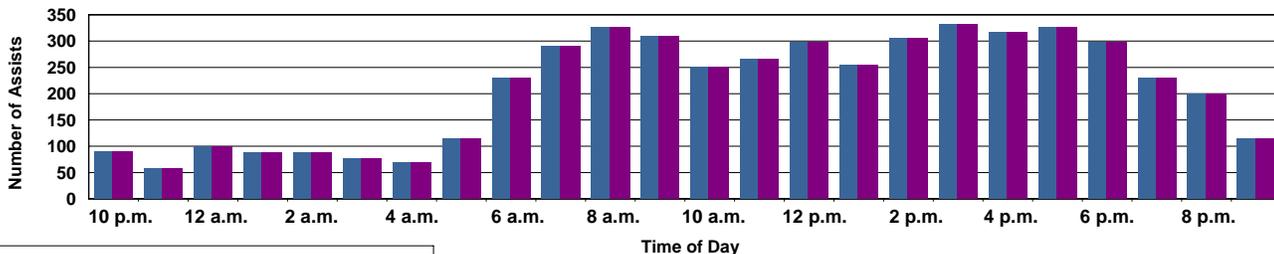
Freeway Courtesy Patrol (FCP) Service Area



Motorist Quote of the Month:

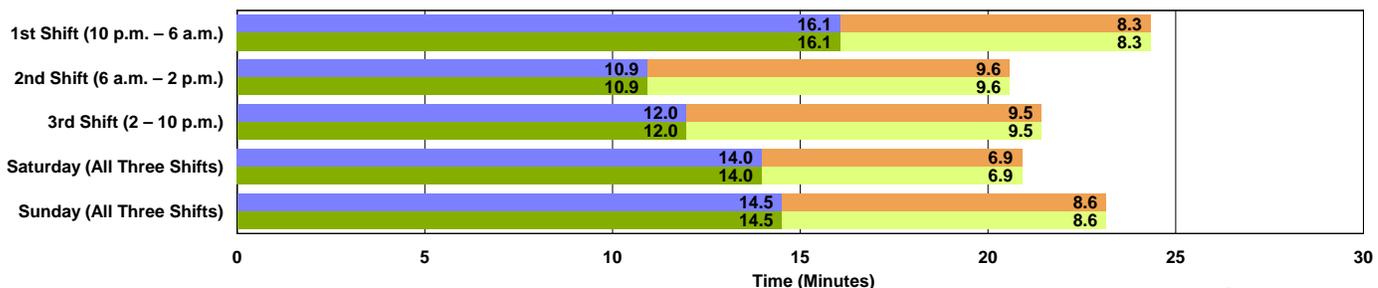
"Wow! While heading home to Dearborn and about to get on southbound M-39, my front tire blew out! Luckily, I was able to get on the median without incident at the beginning of rush hour traffic. A wonderful safety patrol man named Rob showed up with a Freeway Courtesy Patrol van funded by the state! Rob quickly changed my front tire and got me back on the road in no time! Rob quickly relieved me of my anxiety, and I am already home safe and sound! Thank you to Rob and the state for this valuable service! Today you gained an advocate for this program! Thanks again!"

FCP Assists by Time of Day



October begins the new fiscal year; therefore, any graph or chart showing the monthly fiscal year-to-date average will match the monthly total or average.

FCP Average Service Times



■ Current Month Average Response Times
 ■ Monthly FYTD Average Response Times
 ■ Current Month Average Clear Times
 ■ Monthly FYTD Average Clear Times

Compiled by:
URS