MDOT Small Urban Program Survey

1. Which Small Urban Area are you a member of?

2. Which Regional Planning Agency (RPA) are you a member of?

3. What type of agency do you represent?

   a. Municipality
   b. County
   c. Transit Agency
   d. Other

   Rating Scale: 1(Poor) / 2 / 3 / 4 / 5(Average) / 6 / 7 / 8 / 9 / 10(Excellent)
   Please apply this scale to questions 4 - 8.
   Please provide a response to all questions.

4. Please rate the RPA on Small Urban meeting management:

   a. Scheduling meetings.
   b. Public involvement and notices.
   c. Agendas, meeting materials.
   d. Minutes.
   e. Facilities, technology, accessibility, logistics.
   f. The RPA planner provides professional leadership in the 3C planning process.
   g. The RPA planner provides professional leadership that facilitates local agency cooperation.

5. Customer Service

   a. The RPA is responsible in a timely manner.
   b. RPA dissemination of information in a timely manner.
   c. RPA professionalism and conduct.
   d. MDOT Small Urban Program responsiveness in a timely manner.
   e. How involved are MDOT Region staff in the local and regional Small Urban meetings.

If you answered below average or poor in A-E please put comments below.

6. Please rate how knowledgeable is each of the following of the Small Urban process:

    a. Your RPA Planner
    b. Your MDOT Central Office staff
    c. Your MDOT Region Office staff
    d. Your local agency
    e. Your transit agency

7. Rate the Small Urban website on the following:

    a. User friendliness
    b. Up to date
    c. Contains the information I am looking for
    d. I use the Small Urban website often
    e. I know that information is available on the Small Urban website

8. How responsive is the Small Urban program to changes in local jobs?

9. Recommendations to improve the Small Urban program.

10. I would like to have training in the following parts of the Small Urban process.

    a. Public involvement
    b. All season roads
    c. S/TIP process
    d. Financial tracking
    e. Project Eligibility
    f. Transit funding needs
    g. Project selection criteria