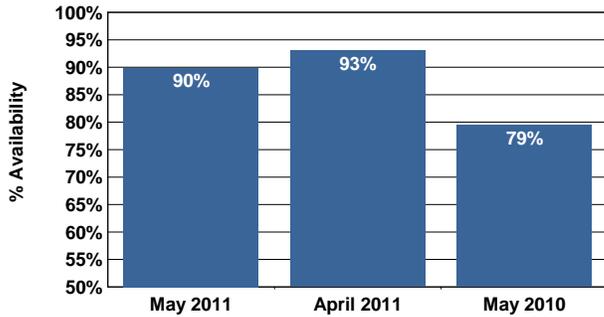
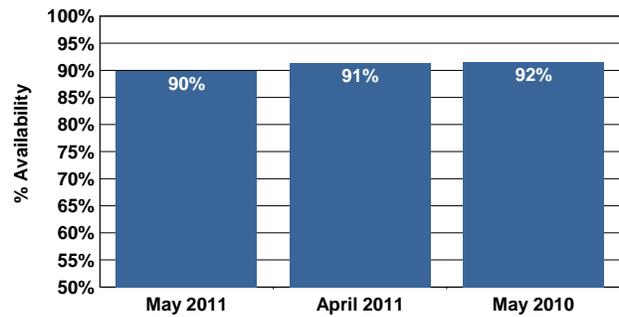


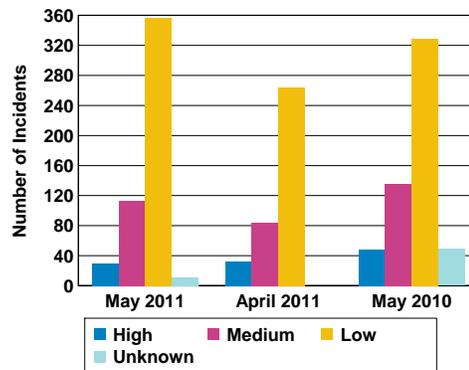
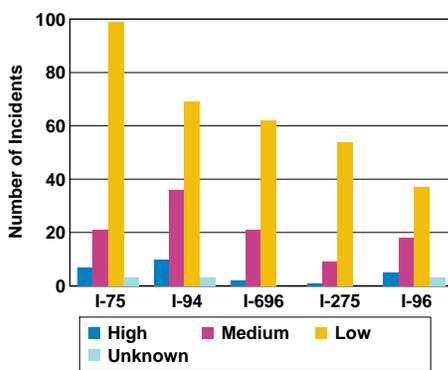
DMS Availability



CCTV Camera Availability

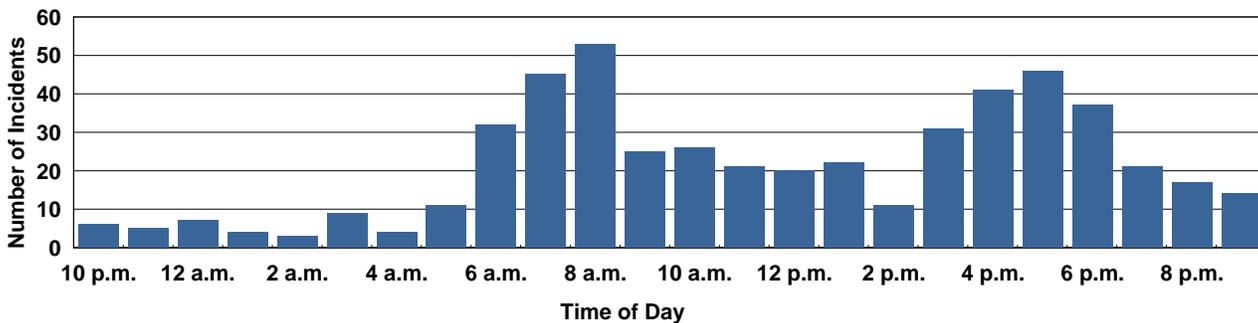


Total Incident Severity/Duration by Month

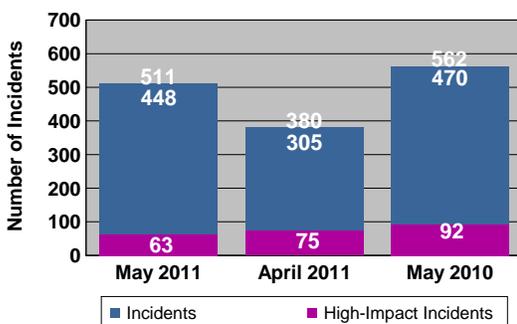


- Single-lane closures equal to 90+ minutes, partial closures (more than one lane, but not all) equal to 45+ minutes, or total closures (all lanes) 20+ minutes
- Shoulder closures equal to 90+ minutes, single-lane closures between 20 and 89 minutes, partial closures (more than one lane, but not all) between 20 and 44 minutes, and total closures (all lanes) less than 20 minutes
- Shoulder closures less than 90 minutes, single-lane closures or partial closures (more than one lane, but not all) less than 20 minutes
- The duration and/or severity is unknown

Total Incidents per Hour



Total Number of Incidents



High-Impact Incident Activity

	May 2011	April 2011	May 2010
Freeway Closures	7	11	15
All Lanes Closed			
Lane Closures	49	57	68
Only One Lane Open			
Ramp Closures	7	7	9
Freeway-to-Freeway			
Total	63	75	92

High-impact incidents account for **12%** of the total incidents in May.

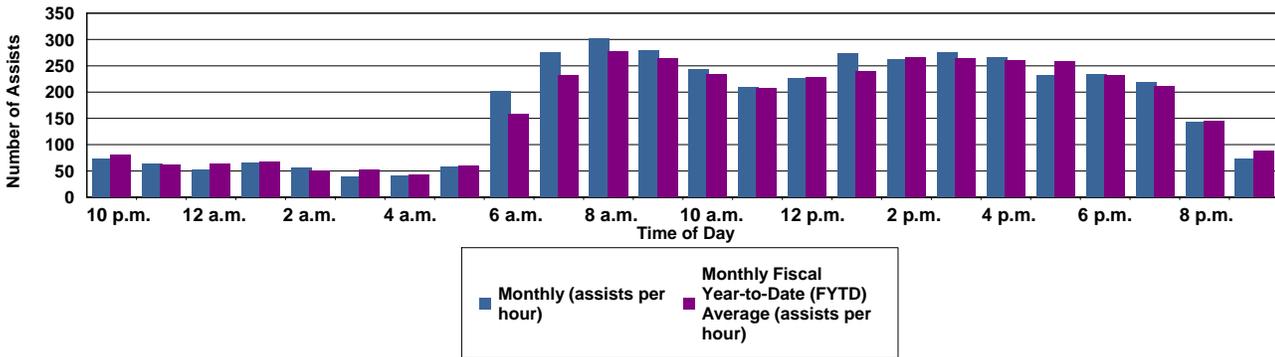
Freeway Courtesy Patrol (FCP) Service Area



Motorist Quote of the Month

“Thank you MDOT for providing the Freeway Courtesy Patrol service. My vehicle was experiencing mechanical issues and I had to pull over onto the shoulder. I called my road service for a tow and they stated it would take 40 minutes until they arrived. A Courtesy Patrol driver arrived at my location shortly after and stayed with me until the tow arrived. He made the situation so much better, and made me feel more secure. Thanks again MDOT.”

FCP Assists by Time of Day



FCP Average Service Times

