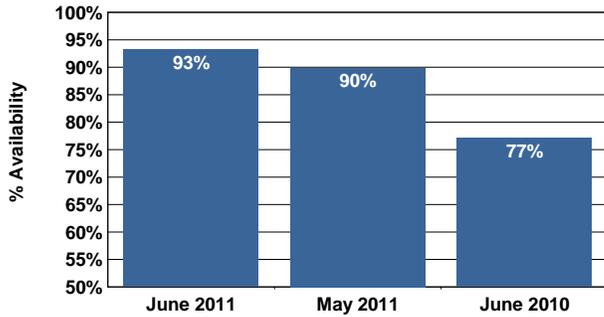
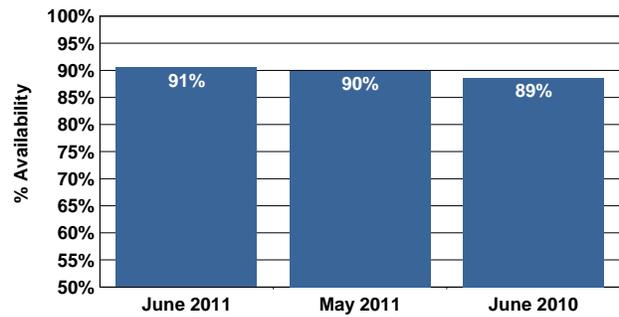


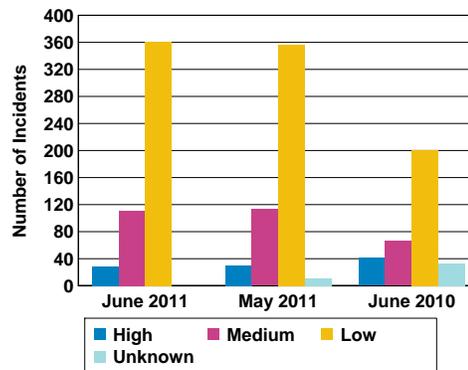
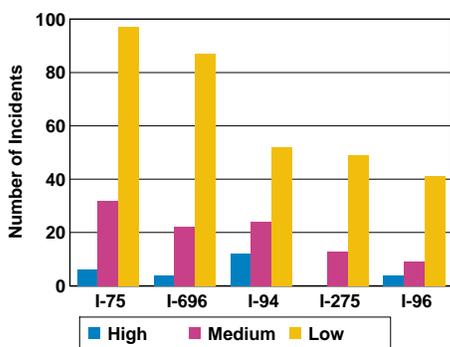
DMS Availability



CCTV Camera Availability

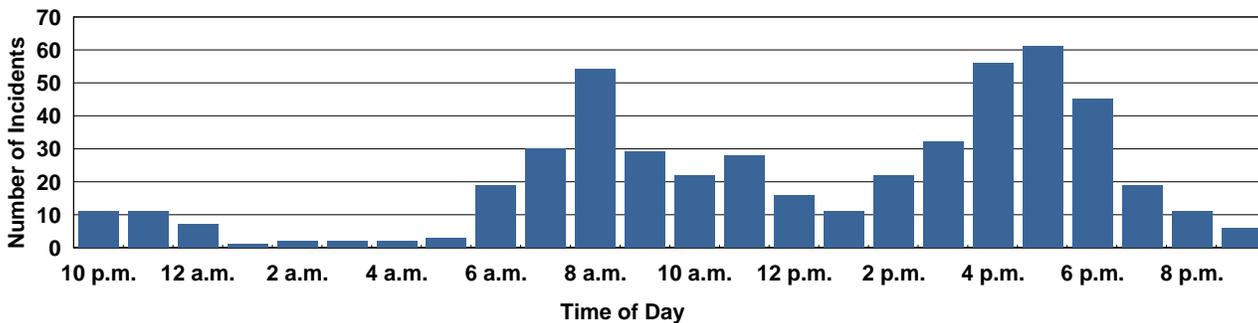


Total Incident Severity/Duration by Month

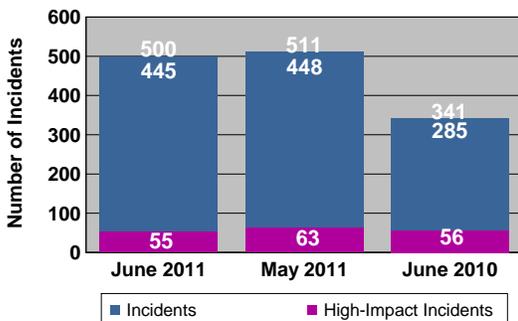


- Single-lane closures equal to 90+ minutes, partial closures (more than one lane, but not all) equal to 45+ minutes, or total closures (all lanes) 20+ minutes
- Shoulder closures equal to 90+ minutes, single-lane closures between 20 and 89 minutes, partial closures (more than one lane, but not all) between 20 and 44 minutes, and total closures (all lanes) less than 20 minutes
- Shoulder closures less than 90 minutes, single-lane closures or partial closures (more than one lane, but not all) less than 20 minutes
- The duration and/or severity is unknown

Total Incidents per Hour



Total Number of Incidents



High-Impact Incident Activity

	June 2011	May 2011	June 2010
Freeway Closures	10	7	17
All Lanes Closed			
Lane Closures	43	49	30
Only One Lane Open			
Ramp Closures	2	7	9
Freeway-to-Freeway			
Total	55	63	56

High-impact incidents account for **11%** of the total incidents in June.

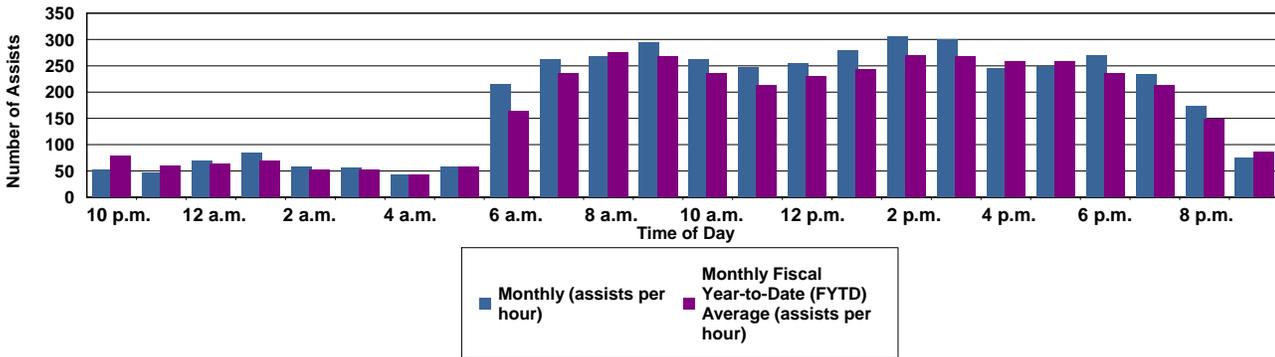
Freeway Courtesy Patrol (FCP) Service Area



Motorist Quote of the Month

"I was driving home from a Detroit Tiger's game and got a flat tire on the I-96 expressway. I was in the process of making some calls to have someone come change my tire, and one of your MDOT courtesy vans pulled up. It was so nice to see him! Your courtesy van driver changed my tire and I was on my way within 15 minutes. I wanted to say thanks to him for handling the tire change in such a quick manner - and he was very courteous, and thanks to your company for this awesome service. I really appreciate it!"

FCP Assists by Time of Day



FCP Average Service Times

