



mentor**PRO**

The word 'mentor' is in a white, lowercase, sans-serif font. The word 'PRO' is in a bold, red, uppercase, sans-serif font. To the right of 'PRO' is a gray circular icon with two curved arrows forming a loop, representing a refresh or update function.

In Michigan

What is MentorPRO?

A comprehensive, user-friendly, online data tracking and analysis system that:

- Helps mentoring programs manage their **P**rograms, monitor their mentoring **R**elationships and evaluate **O**utcomes
- Supports adherence to Quality Program Standards, allowing programs to easily monitor best practices



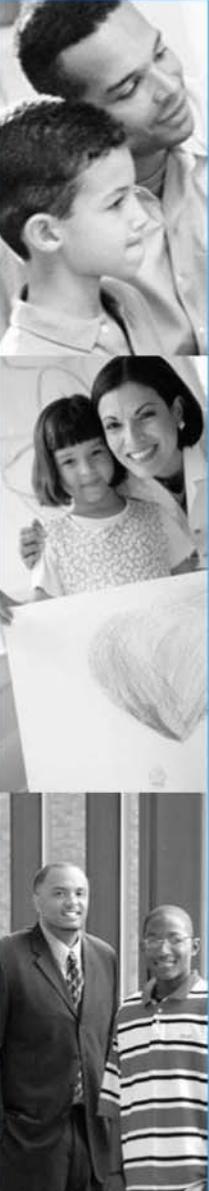
How was MentorPRO developed?

- Designed and built specifically for mentoring programs
- Developed in conjunction with researchers and practitioners
- Field tested and modified based on user feedback



How can MentorPRO help?

- Assists with day-to-day operations
 - Volunteer Inquiries and Referrals
 - Mentor Applications
 - Mentor Screening
 - Mentee Applications
 - Orientation and Training
 - Matching
 - Match Supervision
 - Match Activities
 - Match Closure
 - Outcome Evaluation



How can MentorPRO help?

- Streamlines and centralizes paperwork
 - Accessible anywhere via the internet
 - Program administrators and coordinators have access to the same information
 - Provides standardizes models for program operations
 - Minimizes paperwork by recording and storing information electronically



How can MentorPRO help?

MentorPRO can generate on-demand, downloadable reports that can be easily manipulated to analyze desired elements

- Mentor, mentee, group, and match activities
- Mentor and mentee contact information
- Mentee parent/guardian contact information
- Mentor and mentee wait-list
- Status report of mentor and mentee application and screening process
- Mentor referrals and recruitment data
- Time lapse between mentor application process to match
- Current match status
- Match closure
- Match supervision
- Mentee and Program report card
- Program statistics



How can MentorPRO help?

- Provides measurements of youth outcomes:
 - Academic
 - Behaviors
 - Psychological-Social Functioning



Confidentiality

- MENTOR and Mentor Michigan can only see aggregated information
- Mentor and Mentor Michigan **cannot** see:
 - Names
 - Contact Information
 - Case Notes



Security

- MentorPRO is a secured application that utilizes the following security measures:
 - Username-password access
 - Firewalls to block unauthorized connection attempts
 - Server software is updated with current security patches



System Requirements

- Internet Access
 - Internet Explorer is recommended
 - Mozilla Firefox and Safari are supported
- Microsoft Excel
- Adobe Reader (free download)





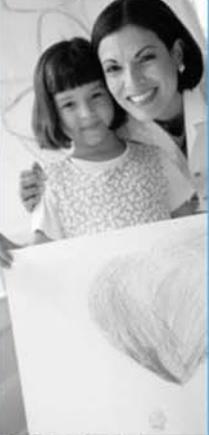
MentorPRO in Your Program

- General Program Requirements
 - Be registered in the Mentor Michigan Directory
 - Have completed the Mentor Michigan census
 - Demonstrate strong programmatic capacity
 - Work toward achieving *Quality Program Standards for Youth Mentoring*



Training and Support

- Initial staff training
- Ongoing technical support
- Online training modules
- Online user manual



Questions or Comments?

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