



STATE OF MICHIGAN
ENTERPRISE PROCUREMENT
 Department of Technology, Management, and Budget
 525 W. ALLEGAN ST., LANSING, MICHIGAN 48913
 P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number **3**

to

Contract Number **071B7700111**

CONTRACTOR	Unisys Corporation
	801 Lakeview Drive
	Blue Bell, PA 19422
	David Tripp
	248-760-4031
	david.tripp@unisys.com
	CV0018747

STATE	Program Manager	Jim LeBlanc	MGCB
		517-335-3632	
		LeBlancj4@Michigan.gov	
	Contract Administrator	Marcy Sims	DTMB
		517-275-1132	
		sims4@michigan.gov	

CONTRACT SUMMARY				
MGCB ENTERPRISE IT SYSTEM				
INITIAL EFFECTIVE DATE	INITIAL EXPIRATION DATE	INITIAL AVAILABLE OPTIONS	EXPIRATION DATE BEFORE CHANGE(S) NOTED BELOW	
February 28, 2017	February 27, 2022	5 - 1 Year	February 27, 2022	
PAYMENT TERMS		DELIVERY TIMEFRAME		
ALTERNATE PAYMENT OPTIONS			EXTENDED PURCHASING	
<input type="checkbox"/> P-Card <input type="checkbox"/> Direct Voucher (DV) <input type="checkbox"/> Other			<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
MINIMUM DELIVERY REQUIREMENTS				
DESCRIPTION OF CHANGE NOTICE				
OPTION	LENGTH OF OPTION	EXTENSION	LENGTH OF EXTENSION	REVISED EXP. DATE
<input type="checkbox"/>		<input type="checkbox"/>		May 11, 2018
CURRENT VALUE		VALUE OF CHANGE NOTICE	ESTIMATED AGGREGATE CONTRACT VALUE	
\$9,327,141.00		\$0.00	\$9,327,141.00	
DESCRIPTION				
Effective 5/11/2018, this contract is terminated in accordance with the Mutual Termination Agreement dated May 11, 2018.				



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CONTRACT CHANGE NOTICE

Change Notice Number **2**

to

Contract Number **071B7700111**

CONTRACTOR	Unisys Corporation
	801 Lakeview Drive
	Blue Bell, PA 19422
	David Tripp
	248-760-4031
	david.tripp@unisys.com
	*****7840

STATE	Program Manager	Jim LeBlanc	DTMB
		517-335-3632	
		LeBlancj4@Michigan.gov	
	Contract Administrator	Marcy Sims	DTMB
		(517) 284-7016	
		sims4@michigan.gov	

CONTRACT SUMMARY				
MGC B ENTERPRISE IT SYSTEM				
INITIAL EFFECTIVE DATE	INITIAL EXPIRATION DATE	INITIAL AVAILABLE OPTIONS	EXPIRATION DATE BEFORE CHANGE(S) NOTED BELOW	
February 28, 2017	February 27, 2022	5 - 1 Year	February 27, 2022	
PAYMENT TERMS		DELIVERY TIMEFRAME		
ALTERNATE PAYMENT OPTIONS			EXTENDED PURCHASING	
<input type="checkbox"/> P-Card <input type="checkbox"/> Direct Voucher (DV) <input type="checkbox"/> Other			<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
MINIMUM DELIVERY REQUIREMENTS				
DESCRIPTION OF CHANGE NOTICE				
OPTION	LENGTH OF OPTION	EXTENSION	LENGTH OF EXTENSION	REVISED EXP. DATE
<input type="checkbox"/>		<input type="checkbox"/>		February 27, 2022
CURRENT VALUE	VALUE OF CHANGE NOTICE	ESTIMATED AGGREGATE CONTRACT VALUE		
\$9,327,141.00	\$0.00	\$9,327,141.00		
DESCRIPTION				
Effective 2/5/2018, Schedule F is amended and updated to reflect the addition of LaunchIT as an additional subcontractor. The state contract administrator is hereby changed to Marcy Sims. All other terms, conditions, specifications and pricing remain the same.				



STATE OF MICHIGAN ENTERPRISE PROCUREMENT

Department of Technology, Management, and Budget

525 W. ALLEGAN ST., LANSING, MICHIGAN 48913
P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number **1**

to

Contract Number **071B7700111**

CONTRACTOR	Unisys Corporation
	801 Lakeview Drive
	Blue Bell, PA 19422
	David Tripp
	248-760-4031
	david.tripp@unisys.com
	*****7840

STATE	Program Manager	Jim LeBlanc	DTMB-IT
		517-335-3632	
	Contract Administrator	LeBlancj4@Michigan.gov	
		Kim Harris	DTMB
		(517) 284-7016	
		harrisk16@michigan.gov	

CONTRACT SUMMARY				
MGC B ENTERPRISE IT SYSTEM				
INITIAL EFFECTIVE DATE	INITIAL EXPIRATION DATE	INITIAL AVAILABLE OPTIONS	EXPIRATION DATE BEFORE CHANGE(S) NOTED BELOW	
February 28, 2017	February 27, 2022	5 - 1 Year	February 27, 2022	
PAYMENT TERMS		DELIVERY TIMEFRAME		
		N/A		
ALTERNATE PAYMENT OPTIONS			EXTENDED PURCHASING	
<input type="checkbox"/> P-Card <input type="checkbox"/> Direct Voucher (DV) <input type="checkbox"/> Other			<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
MINIMUM DELIVERY REQUIREMENTS				
N/A				
DESCRIPTION OF CHANGE NOTICE				
OPTION	LENGTH OF OPTION	EXTENSION	LENGTH OF EXTENSION	REVISED EXP. DATE
<input type="checkbox"/>		<input type="checkbox"/>		February 27, 2022
CURRENT VALUE	VALUE OF CHANGE NOTICE	ESTIMATED AGGREGATE CONTRACT VALUE		
\$9,327,141.00	\$0.00	\$9,327,141.00		
DESCRIPTION				
Effective 8/31/2017 the parties agree to a zero-dollar Change Notice incorporating a noncriminal justice administrative functions addendum. All other terms, conditions, specifications and pricing remain the same. Per contractor, agency and DTMB procurement approval.				

ADDENDUM TO CONTRACT NO. 071B7700111

OUTSOURCING OF

NONCRIMINAL JUSTICE ADMINISTRATIVE FUNCTIONS

I. PURPOSE

This addendum to Contract No. 071B7700111 (this “**Addendum**”) is entered into by and between the State of Michigan (the “**State**”) and Unisys Corporation (the “**Contractor**”), under the terms of which the Michigan Gaming Control Board (the “**Authorized Recipient**”) is outsourcing the performance of noncriminal justice administrative functions involving the handling and storage of criminal justice information (“**CJI**”), which includes criminal history record information (“**CHRI**”). The intent of this Addendum is to make certain that CJI is securely maintained consistent with federal and state laws, regulations and standards.

II. AUTHORITIES

This Addendum is entered into pursuant to Title 28, Code of Federal Regulations, Part 906, and the Federal Bureau of Investigation (FBI) Compact Council’s Security and Management Control Outsourcing Standard for Non-Channelers (the “**Outsourcing Standard**”). The most current version of the Outsourcing Standard is incorporated by reference into this Addendum and appended hereto as Attachment 1. The provisions of this Addendum are established by the Compact Council pursuant to 28 CFR Part 906, and are subject to the scope of that rule. Provisions apply to all personnel, systems, networks, and facilities supporting and/or acting on behalf of the Authorized Recipient to perform noncriminal justice administrative functions requiring access to CJI.

III. BACKGROUND

The Authorized Recipient’s authority to submit fingerprints for non-criminal justice purposes and obtain the results of a fingerprint search, which may contain CHRI, is the Michigan Gaming Control and Revenue Act, MCL 432.201 *et seq.* The authority authorizes fingerprint-based background checks of occupational gaming licensees.

The Authorized Recipient will utilize a Records Management System (RMS) provided by Contractor that will process and store data in the Microsoft Azure Government Cloud, pursuant to the Contract. CJI data will be captured and stored in this RMS and, as such, certain federal requirements must be met as described in this Addendum and the Contract.

IV. AGREEMENT

- A. Contractor will comply with the Outsourcing Standard requirements (including but not limited to Section 3.0), the FBI CJIS Security Policy, any Michigan addendums to that policy, and the FBI Criminal Justice Information Services Security Addendum.
- B. Without limiting any other audit rights of the State under the Contract, Authorized Recipient and the Michigan State Police have the right to review and audit Contractor's compliance with the Outsourcing Standard.
- C. The specific noncriminal justice administrative function to be performed by the Contractor that involves access to CHRI on behalf of the Authorized Recipient is to store CJI including criminal history record check results.
- D. Contractor shall only use, provide access to, and disseminate CJI data as authorized by law, this Addendum, the Contract, and the Authorized Recipient. Contractor will certify in writing that all CJI data is, at the direction of the Authorized Recipient, returned to the Authorized Recipient or permanently erased from its computer systems as soon as no longer needed for the performance of the Contract.
- E. The Authorized Recipient acknowledges that audits or inspections of Microsoft Corporation's facilities relating to the provision of Microsoft Azure Government Cloud services will be made pursuant to the Criminal Justice Information Services (CJIS) Information Agreement for Covered Service between the Michigan Department of State Police and Microsoft Corporation (the "**CJIS Information Agreement**"), attached as Attachment 2.
- F. Authorized Recipient understands that certain responsibilities Authorized Recipient is required to fulfill pursuant to the Outsourcing Standard, including but not limited to Sections 2.03, 2.07, 3.05, 4.01, 6.02, and 8.01c, that relate to Microsoft Corporation, will be fulfilled through the CJIS Information Agreement.

V. TERM AND TERMINATION

This Addendum is effective when signed by the parties, by and through their duly authorized representatives, and shall remain in effect until the Contract is terminated or expires.

Any breach of this Addendum by Contractor will be considered a material breach of the Contract and the State may elect to terminate the Contract for cause under Section 24.1 of the Contract.

ATTACHMENT 1

SECURITY and MANAGEMENT CONTROL OUTSOURCING STANDARD for NON-CHANNELERS

The goal of this document is to provide adequate security and integrity for criminal history record information (CHRI) while under the control or management of an outsourced third party, the Contractor. Adequate security is defined in Office of Management and Budget Circular A-130 as “security commensurate with the risk and magnitude of harm resulting from the loss, misuse, or unauthorized access to or modification of information.”

The intent of this Security and Management Control Outsourcing Standard (Outsourcing Standard) is to require that the Contractor maintain a security program consistent with federal and state laws, regulations, and standards (including the FBI Criminal Justice Information Services (CJIS) Security Policy) as well as with rules, procedures, and standards established by the Compact Council and the United States Attorney General.

This Outsourcing Standard identifies the duties and responsibilities with respect to adequate internal controls within the contractual relationship so that the security and integrity of the Interstate Identification Index (III) System and CHRI are not compromised. The standard security program shall include consideration of site security, dissemination restrictions, personnel security, system security, and data security.

The provisions of this Outsourcing Standard are established by the Compact Council pursuant to 28 CFR Part 906 and are subject to the scope of that rule. They apply to all personnel, systems, networks, and facilities supporting and/or acting on behalf of the Authorized Recipient to perform noncriminal justice administrative functions requiring access to CHRI without a direct connection to the FBI CJIS Wide Area Network (WAN).

1.0 Definitions

- 1.1 *Access to CHRI* means to view or make use of CHRI obtained from the III System but excludes direct access to the III System by computer terminal or other automated means by Contractors other than those that may be contracted by the FBI or state criminal history record repositories or as provided by title 42, United States Code, section 14614(b).
- 1.2 *Authorized Recipient* means (1) a nongovernmental entity authorized by federal statute or federal executive order to receive CHRI for noncriminal justice purposes, or (2) a government agency authorized by federal statute, federal executive order, or state statute which has been approved by the United States Attorney General to receive CHRI for noncriminal justice purposes.

- 1.3 *Chief Administrator* means the primary administrator of a Nonparty State's criminal history record repository or a designee of such administrator who is a regular full-time employee of the repository, which is also referred to as the State Identification Bureau (SIB) Chief.
- 1.4 *CHRI*, as referred to in Article I(4) of the Compact, means information collected by criminal justice agencies on individuals consisting of identifiable descriptions and notations of arrests, detentions, indictments, or other formal criminal charges, and any disposition arising therefrom, including acquittal, sentencing, correctional supervision, or release; but does not include identification information such as fingerprint records if such information does not indicate involvement of the individual with the criminal justice system.
- 1.5 *Criminal History Record Check*, for purposes of this Outsourcing Standard only, means an authorized noncriminal justice fingerprint-based search of a state criminal history record repository and/or the FBI system.
- 1.6 *Compact Officer*, as provided in Article I(2) of the Compact, means (A) with respect to the Federal Government, an official [FBI Compact Officer] so designated by the Director of the FBI [to administer and enforce the compact among federal agencies], or (B) with respect to a Party State, the chief administrator of the State's criminal history record repository or a designee of the chief administrator who is a regular full-time employee of the repository.
- 1.7 *Contractor* means a government agency, a private business, non-profit organization or individual, that is not itself an Authorized Recipient with respect to the particular noncriminal justice purpose, who has entered into a contract with an Authorized Recipient to perform noncriminal justice administrative functions requiring access to CHRI.
- 1.8 *Dissemination* means the disclosure of CHRI by an Authorized Recipient to an authorized Contractor, or by the Contractor to another Authorized Recipient consistent with the Contractor's responsibilities and with limitations imposed by federal and state laws, regulations, and standards as well as rules, procedures, and standards established by the Compact Council and the United States Attorney General.
- 1.9 *Noncriminal Justice Administrative Functions* means the routine noncriminal justice administrative functions relating to the processing of CHRI, to include but not limited to the following:
1. Making fitness determinations/recommendations
 2. Obtaining missing dispositions

3. Disseminating CHRI as authorized by Federal statute, Federal Executive Order, or State statute approved by the United States Attorney General
 4. Other authorized activities relating to the general handling, use, and storage of CHRI
- 1.10 *Noncriminal Justice Purposes*, as provided in Article I(18) of the Compact, means uses of criminal history records for purposes authorized by federal or state law other than purposes relating to criminal justice activities, including employment suitability, licensing determinations, immigration and naturalization matters, and national security clearances.
- 1.11 *Outsourcing Standard* means a document approved by the Compact Council after consultation with the United States Attorney General which is to be incorporated by reference into a contract between an Authorized Recipient and a Contractor. This Outsourcing Standard authorizes access to CHRI for noncriminal justice purposes, limits the use of the information to the purposes for which it is provided, prohibits retention and/or dissemination except as specifically authorized, ensures the security and confidentiality of the information, provides for audits and sanctions, provides conditions for termination of the contract, and contains such other provisions as the Compact Council may require.
- 1.12 *Physically Secure Location* means a facility or an area, a room, or a group of rooms, within a facility with both the physical and personnel security controls sufficient to protect CHRI and associated information systems.
- 1.13 *Positive Identification*, as provided in Article I(20) of the Compact, means a determination, based upon a comparison of fingerprints¹ or other equally reliable biometric identification techniques, that the subject of a record search is the same person as the subject of a criminal history record or records indexed in the III System. Identifications based solely upon a comparison of subjects' names or other non-unique identification characteristics or numbers, or combinations thereof, shall not constitute positive identification.
- 1.14 *Public Carrier Network* means a telecommunications infrastructure consisting of network components that are not owned, operated, and managed solely by the agency using that network, i.e., any telecommunications infrastructure which supports public users other than those of the agency using that network. Examples of a public carrier network include but are not limited to the following: Dial-up and Internet connections,

¹ The Compact Council currently defines positive identification for noncriminal justice purposes as identification based upon a qualifying ten-rolled or qualifying ten-flat fingerprint submission. Further information concerning positive identification may be obtained from the FBI Compact Council office.

network connections to Verizon, network connections to AT&T, ATM Frame Relay clouds, wireless networks, wireless links, and cellular telephones. A public carrier network provides network services to the public; not just to the single agency using that network.

- 1.15 *Security Violation* means the failure to prevent or failure to institute safeguards to prevent access, use, retention, or dissemination of CHRI in violation of: (A) Federal or state law, regulation, or Executive Order; or (B) a rule, procedure, or standard established by the Compact Council and the United States Attorney General.

2.0 *Responsibilities of the Authorized Recipient*

- 2.1 Prior to engaging in outsourcing any noncriminal justice administrative functions, the Authorized Recipient shall: (a) Request and receive written permission from (1) the State Compact Officer/Chief Administrator² or (2) the FBI Compact Officer³; and (b) provide the State Compact Officer/Chief Administrator or the FBI Compact Officer copies of the specific authority for the outsourced work, criminal history record check requirements, and/or a copy of relevant portions of the contract as requested.
- 2.2 The Authorized Recipient shall execute a contract or agreement prior to providing a Contractor access to CHRI. The contract shall, at a minimum, incorporate by reference and have appended thereto this Outsourcing Standard.
- 2.3 The Authorized Recipient shall, in those instances when the Contractor is to perform duties requiring access to CHRI, specify the terms and conditions of such access; limit the use of such information to the purposes for which it is provided; limit retention of the information to a period of time not to exceed that period of time the Authorized Recipient is permitted to retain such information; prohibit dissemination of the information except as specifically authorized by federal and state laws, regulations, and standards as well as with rules, procedures, and standards established by the Compact Council and the United States Attorney General; ensure the security and

²The Compact Officer/Chief Administrator may not grant such permission unless he/she has implemented a combined state/federal audit program to, at a minimum, triennially audit a representative sample of the Contractors and Authorized Recipients engaging in outsourcing with the first of such audits to be conducted within one year of the date the Contractor first receives CHRI under the approved outsourcing agreement. A representative sample will be based on generally accepted statistical sampling methods.

³State or local Authorized Recipients based on State or Federal Statutes shall contact the State Compact Officer/Chief Administrator. Federal or Regulatory Agency Authorized Recipients shall contact the FBI Compact Officer.

confidentiality of the information to include confirmation that the intended recipient is authorized to receive CHRI; provide for audits and sanctions; provide conditions for termination of the contract; and ensure that Contractor personnel comply with this Outsourcing Standard.

- a. The Authorized Recipient shall conduct criminal history record checks of Contractor personnel having access to CHRI if such checks of the Authorized Recipient's personnel are required or authorized under an existing federal statute, executive order, or state statute approved by the United States Attorney General under Public Law 92-544.⁴ The Authorized Recipient shall maintain updated records of Contractor personnel who have access to CHRI and update those records within 24 hours when changes to that access occur and, if a criminal history record check is required, the Authorized Recipient shall maintain a list of Contractor personnel who successfully completed the criminal history record check.
- b. The Authorized Recipient shall ensure that the Contractor maintains site security. (See the current CJIS Security Policy [www.fbi.gov/about-us/cjis/cjis-security-policy-resource-center/view])
- c. The State Compact Officer/Chief Administrator or the FBI Compact Officer shall make available the most current versions of both the Outsourcing Standard and the CJIS Security Policy to the Authorized Recipient within 60 calendar days (unless otherwise directed) of notification of successor versions of the Outsourcing Standard and/or the CJIS Security Policy. The Authorized Recipient shall notify the Contractor within 60 calendar days of the FBI/state notification regarding changes or updates to the Outsourcing Standard and/or the CJIS Security Policy. The Authorized Recipient shall be responsible to ensure the most updated versions are incorporated by reference at the time of contract, contract renewal, or within the 60 calendar day notification period, whichever is sooner.

⁴If a national criminal history record check of Authorized Recipient personnel having access to CHRI is mandated or authorized by a federal statute, executive order, or state statute approved by the United States Attorney General under Public Law 92-544, the State Compact Officer/Chief Administrator and/or the FBI Compact Officer must ensure Contractor personnel accessing CHRI are either covered by the existing law or that the existing law is amended to include such Contractor personnel prior to authorizing outsourcing initiatives. The national criminal history record checks of Contractor personnel with access to CHRI cannot be outsourced and must be performed by the Authorized Recipient.

- d. The Authorized Recipient and/or Contractor shall make available to the State Compact Officer/Chief Administrator or the FBI Compact Officer the relevant portions of the current and approved contract relating to CHRI, upon request.
- 2.4 The Authorized Recipient shall understand the communications and record capabilities of the Contractor which has access to federal or state records through, or because of, its outsourcing relationship with the Authorized Recipient. The Authorized Recipient shall request and approve a topological drawing which depicts the interconnectivity of the Contractor's network configuration as it relates to the outsourced function(s). The Authorized Recipient shall understand and approve any modifications to the Contractor's network configuration as it relates to the outsourced function(s). For approvals granted through the State Compact Officer/Chief Administrator, the Authorized Recipient, if required, shall coordinate the approvals with the State Compact Officer/Chief Administrator.
- 2.5 The Authorized Recipient is responsible for the actions of the Contractor and shall monitor the Contractor's compliance to the terms and conditions of the Outsourcing Standard. For approvals granted through the FBI Compact Officer, the Authorized Recipient shall certify to the FBI Compact Officer that an audit was conducted with the Contractor within 90 days of the date the Contractor first receives CHRI under the approved outsourcing agreement. For approvals granted through the State Compact Officer/Chief Administrator, the Authorized Recipient, in conjunction with the State Compact Officer/Chief Administrator, will conduct an audit of the Contractor within 90 days of the date the Contractor first receives CHRI under the approved outsourcing agreement. The Authorized Recipient shall certify to the State Compact Officer/Chief Administrator that the audit was conducted.
- 2.6 The Authorized Recipient shall provide written notice of any early voluntary termination of the contract to the Compact Officer/Chief Administrator or the FBI Compact Officer.
- 2.7 The Authorized Recipient shall appoint an Information Security Officer. The Authorized Recipient's Information Security Officer shall:
 - a. Serve as the security POC for the FBI CJIS Division Information Security Officer.
 - b. Document technical compliance with this Outsourcing Standard.
 - c. Establish a security incident response and reporting procedure to discover, investigate, document, and report on major incidents that significantly endanger the security or integrity of the noncriminal justice agency systems to the CJIS Systems Officer, State Compact

Officer/Chief Administrator and the FBI CJIS Division Information Security Officer.

3.0 *Responsibilities of the Contractor*

- 3.1 The Contractor and its employees shall comply with all federal and state laws, regulations, and standards (including the CJIS Security Policy) as well as with rules, procedures, and standards established by the Compact Council and the United States Attorney General.
- 3.2 The Contractor shall develop, document, administer, and maintain a Security Program (Physical, Personnel, and Information Technology) to comply with the most current Outsourcing Standard and the most current CJIS Security Policy. The Security Program shall describe the implementation of the security requirements outlined in this Outsourcing Standard and the CJIS Security Policy. In addition, the Contractor is also responsible to set, maintain, and enforce the standards for the selection, supervision, and separation of personnel who have access to CHRI. The Authorized Recipient shall provide the written approval to the State Compact Officer/Chief Administrator or the FBI Compact Officer of a Contractor's Security Program. For approvals granted through the State Compact Officer/Chief Administrator, it is the responsibility of the State Compact Officer/Chief Administrator to ensure the Authorized Recipient is in compliance with the CJIS Security Policy.
- 3.3 The requirements for a Security Program should include, at a minimum:
 - a) Description of the implementation of the security requirements described in this Outsourcing Standard and the CJIS Security Policy.
 - b) Security Training.
 - c) Guidelines for documentation of security violations to include:
 - i) Develop and maintain a written incident reporting plan to address security events, to include violations and incidents. (See the CJIS Security Policy {www.fbi.gov/about-us/cjis/cjis-security-policy-resource-center/view}).
 - ii) A process in place for reporting security violations.
 - d) Standards for the selection, supervision, and separation of personnel with access to CHRI.

****If the Contractor is using a corporate policy, it must meet the requirements outlined in this Outsourcing Standard and the CJIS Security Policy. If the corporate policy is not this specific, it must flow down to a level where the documentation supports these requirements.**

- 3.4 Except when the training requirement is retained by the Authorized Recipient, the Contractor shall develop a Security Training Program for all Contractor personnel with access to CHRI prior to their appointment/assignment. The Authorized Recipient shall review and provide to the Contractor written approval of the Security Training Program. Training shall be provided upon receipt of notice from the Compact Officer/Chief Administrator on any changes to federal and state laws, regulations, and standards as well as with rules, procedures, and standards established by the Compact Council and the United States Attorney General. Annual refresher training shall also be provided. The Contractor shall annually, not later than the anniversary date of the contract, certify in writing to the Authorized Recipient that annual refresher training was completed for those Contractor personnel with access to CHRI.
- 3.5 The Contractor shall make its facilities available for announced and unannounced audits and security inspections performed by the Authorized Recipient, the state, or the FBI on behalf of the Compact Council.
- 3.6 The Contractor's Security Program is subject to review by the Authorized Recipient, the Compact Officer/Chief Administrator, and the FBI CJIS Division. During this review, provision will be made to update the Security Program to address security violations and to ensure changes in policies and standards as well as changes in federal and state law are incorporated.
- 3.7 The Contractor shall maintain CHRI only for the period of time necessary to fulfill its contractual obligations but not to exceed the period of time that the Authorized Recipient is authorized to maintain and does maintain the CHRI.
- 3.8 The Contractor shall maintain a log of any dissemination of CHRI, for a minimum of 365 days.
- 3.9 The Authorized Recipient and/or Contractor shall make available to the State Compact Officer/Chief Administrator or the FBI Compact Officer the relevant portions of the current and approved contract relating to CHRI, upon request.

4.0 Site Security

- 4.01 The Authorized Recipient shall ensure that the Contractor site(s) is a physically secure location to protect against any unauthorized access to CHRI.

5.0 Dissemination

- 5.1 The Contractor shall not disseminate CHRI without the consent of the Authorized Recipient, and as specifically authorized by federal and state laws, regulations, and standards as well as with rules, procedures, and standards

- established by the Compact Council and the United States Attorney General.
- 5.2 An up-to-date log concerning dissemination of CHRI shall be maintained by the Contractor for a minimum one year retention period. This log must clearly identify: (A) The Authorized Recipient and the secondary recipient with unique identifiers, (B) the record disseminated, (C) the date of dissemination, (D) the statutory authority for dissemination, and (E) the means of dissemination.
 - 5.3 If CHRI is stored or disseminated in an electronic format, the Contractor shall protect against unauthorized access to the equipment and any of the data. In no event shall responses containing CHRI be disseminated other than as governed by this Outsourcing Standard or more stringent contract requirements.

6.0 *Personnel Security*

- 6.1 If a local, state, or federal written standard requires or authorizes a criminal history record check of the Authorized Recipient's personnel with access to CHRI, then a criminal history record check shall be required of the Contractor's (and approved Sub-Contractor's) employees having access to CHRI. Criminal history record checks of Contractor and approved Sub-Contractor employees, at a minimum, will be no less stringent than criminal history record checks that are performed on the Authorized Recipient's personnel performing similar functions. Criminal history record checks must be completed prior to accessing CHRI under the contract.
- 6.2 The Contractor shall ensure that each employee performing work under the contract is aware of the requirements of the Outsourcing Standard and the state and federal laws governing the security and integrity of CHRI. The Contractor shall confirm in writing that each employee has certified in writing that he/she understands the Outsourcing Standard requirements and laws that apply to his/her responsibilities. The Contractor shall maintain the employee certifications in a file that is subject to review during audits. Employees shall make such certification prior to performing work under the contract.
- 6.3 The Contractor shall maintain updated records of personnel who have access to CHRI, update those records within 24 hours when changes to that access occur, and if a criminal history record check is required, maintain a list of personnel who have successfully completed criminal history record checks. The Contractor shall notify Authorized Recipients within 24 hours when additions or deletions occur.

7.0 *System Security*

- 7.1 The Contractor's security system shall comply with the CJIS Security Policy in effect at the time the Outsourcing Standard is incorporated into the contract and with successor versions of the CJIS Security Policy.
 - a. If CHRI can be accessed by unauthorized personnel via Wide Area Network/Local Area Network or the Internet, then the Contractor shall protect the CHRI with firewall-type devices to prevent such unauthorized access. These devices shall implement a minimum firewall profile as specified by the CJIS Security Policy in order to provide a point of defense and a controlled and audited access to CHRI, both from inside and outside the networks.
 - b. Data encryption shall be required throughout the network passing CHRI through a shared public carrier network.
- 7.2 The Contractor shall provide for the secure storage and disposal of all hard copy and media associated with the system to prevent access by unauthorized personnel.

See the current CJIS Security Policy to address:
[www.fbi.gov/about-us/cjis/cjis-security-policy-resource-center/view]

 - a. Physically secure location.
 - b. Sanitization procedures for all fixed and non-fixed storage media.
 - c. Storage procedures for all fixed and non-fixed storage media.
- 7.3 To prevent and/or detect unauthorized access to CHRI in transmission or storage, each Authorized Recipient, Contractor, or Sub-Contractor must be assigned a unique identifying number.

8.0 *Security Violations*

8.1 Duties of the Authorized Recipient and Contractor

- a. The Authorized Recipient shall develop and maintain a written policy for discipline of Contractor employees who violate the security provisions of the contract, which includes this Outsourcing Standard that is incorporated by reference. The Authorized Recipient shall develop and maintain a written incident reporting plan for security events, to include violations and incidents. (See also Sections 2.07 and 3.03)
- b. Pending investigation, the Contractor shall, upon detection or awareness, suspend any employee who commits a security violation from assignments in which he/she has access to CHRI under the contract.
- c. The Contractor shall immediately (within four hours) notify the Authorized Recipient of any security violation or termination of the

contract, to include unauthorized access to CHRI made available pursuant to the contract. Within five calendar days of such notification, the Contractor shall provide the Authorized Recipient a written report documenting such security violation, any corrective actions taken by the Contractor to resolve such violation, and the date, time, and summary of the prior notification.

- d. The Authorized Recipient shall immediately (within four hours) notify the State Compact Officer/Chief Administrator and the FBI Compact Officer of any security violation or termination of the contract, to include unauthorized access to CHRI made available pursuant to the contract. The Authorized Recipient shall provide a written report of any security violation (to include unauthorized access to CHRI by the Contractor) to the State Compact Officer/Chief Administrator, if applicable, and the FBI Compact Officer, within five calendar days of receipt of the written report from the Contractor. The written report must include any corrective actions taken by the Contractor and the Authorized Recipient to resolve such security violation.

8.2 Termination of the contract by the Authorized Recipient for security violations

- a. The contract is subject to termination by the Authorized Recipient for security violations involving CHRI obtained pursuant to the contract.
- b. The contract is subject to termination by the Authorized Recipient for the Contractor's failure to notify the Authorized Recipient of any security violation or to provide a written report concerning such violation.
- c. If the Contractor refuses to or is incapable of taking corrective actions to successfully resolve a security violation, the Authorized Recipient shall terminate the contract.

8.3 Suspension or termination of the exchange of CHRI for security violations

- a. Notwithstanding the actions taken by the State Compact Officer, if the Authorized Recipient fails to provide a written report notifying the State Compact Officer/Chief Administrator or the FBI Compact Officer of a security violation, or refuses to or is incapable of taking corrective action to successfully resolve a security violation, the Compact Council or the United States Attorney General may suspend or terminate the exchange of CHRI with the Authorized Recipient pursuant to 28 CFR §906.2(d).
- b. If the exchange of CHRI is suspended, it may be reinstated after satisfactory written assurances have been provided to the Compact Council Chairman or the United States Attorney General by the

Compact Officer/Chief Administrator, the Authorized Recipient and the Contractor that the security violation has been resolved. If the exchange of CHRI is terminated, the Contractor's records (including media) containing CHRI shall be deleted or returned in accordance with the provisions and time frame as specified by the Authorized Recipient.

- 8.4 The Authorized Recipient shall provide written notice (through the State Compact Officer/Chief Administrator if applicable) to the FBI Compact Officer of the following:
 - a. The termination of a contract for security violations.
 - b. Security violations involving the unauthorized access to CHRI.
 - c. The Contractor's name and unique identification number, the nature of the security violation, whether the violation was intentional, and the number of times the violation occurred.
- 8.5 The Compact Officer/Chief Administrator, Compact Council and the United States Attorney General reserve the right to investigate or decline to investigate any report of unauthorized access to CHRI.
- 8.6 The Compact Officer/Chief Administrator, Compact Council, and the United States Attorney General reserve the right to audit the Authorized Recipient and the Contractor's operations and procedures at scheduled or unscheduled times. The Compact Council, the United States Attorney General, and the state are authorized to perform a final audit of the Contractor's systems after termination of the contract.

9.0 *Miscellaneous Provisions*

- 9.1 This Outsourcing Standard does not confer, grant, or authorize any rights, privileges, or obligations to any persons other than the Contractor, the Authorized Recipient, Compact Officer/Chief Administrator (where applicable), and the FBI.
- 9.2 The following document is incorporated by reference and made part of this Outsourcing Standard: (1) The CJIS Security Policy.
- 9.3 The terms set forth in this document do not constitute the sole understanding by and between the parties hereto; rather they provide a minimum basis for the security of the system and the CHRI accessed therefrom and it is understood that there may be terms and conditions of the appended contract which impose more stringent requirements upon the Contractor.⁵

⁵Such conditions could include additional audits, fees, or security requirements. The Compact Council, Authorized Recipients, and the Compact Officer/Chief Administrator have the explicit authority to require more stringent standards than those contained in the Outsourcing Standard.

- 9.4 The minimum security measures as outlined in this Outsourcing Standard may only be modified by the Compact Council. Conformance to such security measures may not be less stringent than stated in this Outsourcing Standard without the consent of the Compact Council in consultation with the United States Attorney General.
- 9.5 This Outsourcing Standard may only be modified by the Compact Council and may not be modified by the parties to the appended contract without the consent of the Compact Council.
- 9.6 Appropriate notices, assurances, and correspondence to the FBI Compact Officer, Compact Council, and the United States Attorney General required by Section 8.0 of this Outsourcing Standard shall be forwarded by First Class Mail to:
- FBI Compact Officer
1000 Custer Hollow Road
Module D-3
Clarksburg, WV 26306

10.0 Exemption from Above Provisions

- 10.1 An Information Technology (IT) contract need only include Sections 1.0, 2.01, 2.02, 2.03, 3.01, 6.0, 8.0, and 9.0 of this Outsourcing Standard for Non-Channelers when all of the following conditions exist:
1. Access to CHRI by the IT contractor's personnel is limited solely for the development and/or maintenance of the Authorized Recipient's computer system;
 2. Access to CHRI is incidental, but necessary, to the duties being performed by the IT contractor;
 3. The computer system resides within the Authorized Recipient's facility;
 4. The Authorized Recipient's personnel supervise or work directly with the IT contractor personnel;
 5. The Authorized Recipient maintains complete, positive control of the IT contractor's access to the computer system and CHRI contained therein; and
 6. The Authorized Recipient retains all of the duties and responsibilities for the performance of its authorized noncriminal justice administrative functions, unless it executes a separate contract to perform such noncriminal justice administrative functions, subject to all applicable requirements, including the Outsourcing Standard.

- 10.2 An Authorized Recipient's contract where access to CHRI is limited solely for the purposes of: (A) storage (referred to as archiving in some states) of the CHRI at the Contractor's facility; (B) retrieval of the CHRI by Contractor personnel on behalf of the Authorized Recipient with appropriate security measures in place to protect the CHRI; and/or (C) destruction of the CHRI by Contractor personnel when not observed by the Authorized Recipient need only include Sections 1.0, 2.01, 2.02, 2.03, 3.01, 4.0, 6.0, 8.0, and 9.0 of this Outsourcing Standard for Non-Channelers when all of the following conditions exist:
1. Access to CHRI by the Contractor is limited solely for the purposes of: (A) storage (referred to as archiving in some states) of the CHRI at the Contractor's facility; (B) retrieval of the CHRI by Contractor personnel on behalf of the Authorized Recipient with appropriate security measures in place to protect the CHRI; and/or (C) destruction of the CHRI by Contractor personnel when not observed by the Authorized Recipient;
 2. Access to CHRI is incidental, but necessary, to the duties being performed by the Contractor;
 3. The Contractor is not authorized to disseminate CHRI to any other agency or contractor on behalf of the Authorized Recipient;
 4. The Contractor's personnel are subject to the same criminal history record checks as the Authorized Recipient's personnel;
 5. The criminal history record checks of the Contractor personnel are completed prior to work on the contract or agreement;
 6. The Authorized Recipient retains all other duties and responsibilities for the performance of its authorized noncriminal justice administrative functions, unless it executes a separate contract to perform such noncriminal justice administrative functions, subject to all applicable requirements, including the Outsourcing Standard; and
 7. The Contractor stores the CHRI in a physically secure location.

11.1 Duties of the State Compact Officer/Chief Administrator

- 11.1 The State Compact Officer/Chief Administrator shall review legal authority and respond in writing to the Authorized Recipient's request to outsource noncriminal justice administrative functions.

- 11.2 The State Compact Officer/Chief Administrator reserves the right to review relevant portions of the outsourcing contract relating to CHRI throughout the duration of the contract approval.
- 11.3 The State Compact Officer/Chief Administrator must ensure criminal history record checks on approved Contractor and Sub-Contractor employees with access to CHRI are completed by the Authorized Recipient, if such checks are required or authorized of the Authorized Recipient personnel by federal statute, executive order, or state statute approved by the United States Attorney General under Public Law 92-544. Criminal history record checks should be no less stringent than the checks performed on the Authorized Recipient personnel. Criminal history record checks must be completed prior to accessing CHRI under the contract.
- 11.4 Coordinate with the Authorized Recipient for the review and approval of the Contractor's Topological drawing which depicts the interconnectivity of the Contractor's network configuration as it relates to the outsourcing function(s).
- 11.5 90 Day Compliance Review
 - a. The State Compact Officer/Chief Administrator shall work in coordination with the Authorized Recipient to conduct an audit of the Contractor within 90 days of the date the Contractor first receives CHRI under the approved outsourcing agreement.
 - b. The State Compact Officer/Chief Administrator shall review the Authorized Recipient's audit certification to ensure compliance with the Outsourcing Standard.
 - i) The State Compact Officer/Chief Administrator shall address concerns with the Authorized Recipient resulting in non-compliance with the 90 day audit of the Contractor.
 - ii) The State Compact Officer/Chief Administrator shall have the right to terminate an Authorized Recipient's Outsourcing approval to a Contractor(s) for failure or refusal to correct a non-compliance issue(s).
- 11.6 The State Compact Officer/Chief Administrator shall coordinate with the Authorized Recipient to review the Contractor's Security Program. The program shall describe the implementation of the security requirements outlined in this Outsourcing Standard and the CJIS Security Policy. During the review, provisions will be made to update the Security Program to address security events and to ensure changes in policies and standards, as well as changes in federal and state law, are incorporated.
- 11.7 The State Compact Officer/Chief Administrator shall audit the Authorized Recipient and/or Contractor's operations and procedures. This may be done

- at scheduled and unscheduled times.
- 11.8 The State Compact Officer/Chief Administrator shall assign a unique identifying number to each Authorized Recipient, Contractor, or Sub-Contractor to ensure system security.
 - 11.9 The State Compact Officer/Chief Administrator shall require immediate (within four hours) notification by the Authorized Recipient of any security event, to include security violations and incidents or termination of the contract, to include unauthorized access to CHRI made available pursuant to the contract. The State Compact Officer/Chief Administrator shall receive a written report from the Authorized Recipient of any security event (to include unauthorized access to CHRI by the Contractor) within five calendar days of receipt of the written report from the Contractor, that must include any corrective actions taken by the Contractor and Authorized Recipient to resolve such security event. (See the CJIS Security Policy {www.fbi.gov/about-us/cjis/cjis-security-policy-resource-center/view})
 - 11.10 Suspension or termination of the exchange of CHRI for security events.
 - a. The State Compact Officer/Chief Administrator may suspend or terminate the exchange of CHRI for security events or refusal or incapability to take corrective action to successfully resolve a security event.
 - b. The State Compact Officer/Chief Administrator may reinstate access to CHRI between the Authorized Recipient and the Contractor after receiving written assurance(s) of corrective action(s) from the Authorized Recipient and/or the Contractor.
 - 11.11 The State Compact Officer/Chief Administrator shall provide written notification to the FBI Compact Officer of the termination of a contract for security events to include the security events involving access to CHRI; the Contractor's name and unique identification number; the nature of the security event; whether the event was intentional; and the number of times the event occurred.
 - 11.12 The State Compact Officer/Chief Administrator reserves the right to investigate or decline to investigate any report of unauthorized access to CHRI.
 - 11.13 The State Compact Officer/Chief Administrator is authorized to perform a final audit of the Contractor's system following termination of contract.

ATTACHMENT 2

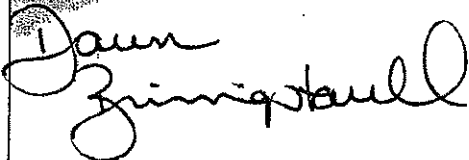

Amendment IDCIX-

000-dmlls-s-1230

Amendment to CJIS Information Agreement for Covered Services

This amendment ("Amendment") to the CJIS Information Agreement for Covered Services ("Agreement") between the parties signing below, numbered 000-dmlls-S-1109 and dated December 19, 2014, is entered into as of the Signature Date. "We," "us" and "our" refer to both of the parties signing below and our respective Affiliates.

The terms and conditions of this Amendment supersede any conflicting terms and conditions in the Agreement. Except for changes made by this Amendment, the Agreement identified above remains unchanged and in full force and effect. If there is any conflict between any provision in this Amendment and any provision in the Agreement identified above, this Amendment shall control.

MICHIGAN DEPARTMENT OF STATE POLICE AND ITS AFFILIATES ("Agency")	MICROS()FTCORP AND ITS AFFILIATES ("Microsoft")
Address: 333 S Grand Ave. Lansing MI, 48933	6100 Nell Road, Suite 210 Reno, NV 89511-1137 Dept. 551, Volume Licensing
USA	USA
Sign: 	 Microsoft Microsoft Corporation JUL 17 2017 WGcdrow Wood CYIY Authorized on behalf of Microsoft Corporation
Print Name: Dawn Brinn Ingstaul	
Print Title: Director, Criminal Justice Information Center	
Signature Date: 10/11/16	

The purpose of this Amendment Is to permit Enrolled Affiliates in the State to procure CRM Online Government services listed as being in the scope of the CJIS Policy at (<http://go.microsoft.com/fwlink/?LinkId=523874>) and otherwise to be included as Covered Services under the Agreement.

Capitalized terms used but not defined in this Amendment or the Agreement will have the meanings provided In the Enterprise Agreement or, if not defined In the Enterprise Agreement, in the CJIS Polley. The definition of "Covered Services" is amended as follows:

"Covered Services" means each of the following:

- 365 Government, "Purchase Agreement" means the agreement, either with Microsoft or a company authorized to contract on its behalf, pursuant to which a Covered Entity purchases Covered Services. Purchase Agreements include, but are not limited to, Enterprise Enrollments.

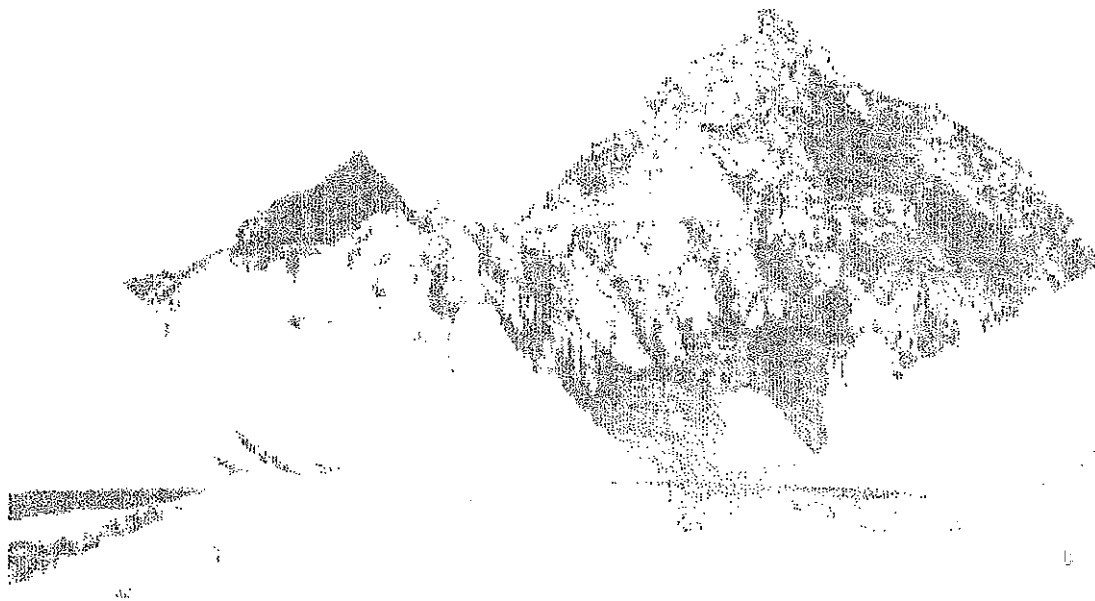
1. Purchase Agreements. For purposes of this Agreement, all references to Covered Enrolled Affiliates that purchase pursuant to Enrollments under the Enterprise Agreement shall be deemed to apply to other Covered Entities that purchase under their respective Purchase Agreements.
2. Data location for Dynamics 365 Government. The second paragraph of Section IV(C)(2) Is hereby amended by the addition of the following sentence:

(WWXENGXDec2016)

2. Other terms and conditions applicable to Dynamics 365 Government.


All terms and conditions of this Agreement applicable to Office 365 Government-branded Online Services shall also apply to Dynamics 365 Government-branded Online Services. For clarity, terms and conditions of Section IV(D)(3)(b) pertain solely to Penetration Testing of Covered Entities' penetration testing of their applications running on Azure Government-branded Online **Services**.

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I. PARTIES

MICHIGAN DEPARTMENT OF STATE POLICE AND ITS AFFILIATES ("Agency")	MICROSOFT CORPORATION AND ITS AFFILIATES ("Microoft")
Address: 333 S Grand Ave Lansing MI 48906-1137	Address: 6100 Nell Road, Suite 210 Reno, NV 89511-1437 Dept. 551, Volume Licensing
USA	USA
Sign: <i>[Signature]</i> t 11 t 11 6.2.	
Print Name: <i>[Signature]</i> Dawn Brinnlngstautl PrintTitle: Director, Criminal Justice Information Center	 Microsoft Co. Inc. SN EC 19 2011 Johanna Metheny
Signature Date: <i>December 6, 2014</i>	Duly Authorized on behalf of Microsoft Corporation

II. DEFINITIONS

The following definitions are used in this Agreement:

"Affiliate" and "Enrolled Affiliate" are defined in the Enterprise Agreement.

"Agency" means the CSA, as defined below, which is the Michigan State Police.

"Continental United States" means the area of the United States of America comprising the 48 states that are south of Canada and north of Mexico (known as the lower 48 states) and the state of Alaska,

"Criminal Justice Information Data" (CJIS Data) means data collected by criminal justice agencies that are needed for the performance of their functions, as authorized or required by law.

"CJIS Policy" means the Federal Bureau of Investigation (FBI) Criminal Justice Information Services (q)S Security Policy, Version 5.3, dated 8/4/2014, including updates (if any).

"CJIS Security Addendum" means the CJIS Security Addendum included in Appendix H to the OIS Policy.

"Confidential Information" is non-public information, known or reasonably ascertainable, that is designated as "confidential" or a reasonable person knows or reasonably should understand to be confidential. Confidential Information does not include the following types of Information, however marked;

1. Information that is, or becomes, publicly available through a breach of this Agreement;
2. Information that is already known to the receiver of the information; or
3. Information that is independently developed;
4. Information that is a comment or suggestion; or
5. Information that is received by the Agency and is to be Public Information under the laws of the State.

"Covered Enrolled Affiliate" means an Enrolled Affiliate (i.e., either a Michigan law enforcement agency, or a law enforcement agency in another state that purchases Covered Services pursuant to the Enterprise Agreement).

- "Covered Enrolled Affiliate Data" means Customer Data (as defined in the Enterprise Agreement) in all data, including all text, sound, video, or image files, and software, that are provided to Microsoft by, or on behalf of, the Covered Enrolled Affiliate through use of the Covered Services, including but not limited to CJIS Data.

"Covered Services" means (1) Exchange Online, SharePoint Online, Exchange Online Archiving, and Office Web Apps when delivered as part of Office 365 Government Plans E1 (formerly G1), E2 (formerly G2), E3 (formerly G3), E4 (formerly G4), K1, K2 or standalone Government Community Cloud plans; and/or (2) the Azure Government services listed as being in the scope of the OIS Policy at <http://azure.microsoft.com/en-us/support/trust-center/services/>. Without limitation, Covered Services do not include Office 365 ProPlus, Lync Online or other Office 365-branded or separately branded Online Services.

"CSA" means the CJIS Systems Agency (as that term is defined in the OIS Policy) for the State.

"Enterprise Agreement" means the Microsoft Enterprise Agreement, numbered O)-E-73218, between Microsoft and the State under which Enrolled Affiliates will purchase and use Covered Services.

"Personally Identifiable Information" (PII) means information which can be used to distinguish or trace an individual's identity, such as name, social security number, or biometric records, alone or when combined with other personal or identifying information which is linked or linkable to a specific individual, such as date and place of birth, or mother's maiden name.

"Representative" is an employee, contractor, advisor or consultant of one of the Parties or one of the Parties' respective Affiliates.

Security Incident means any:

- (a) unlawful or unauthorized access to any Covered Enrolled Affiliate Data stored on Microsoft's equipment or in Microsoft's facilities, resulting in loss, disclosure, or alteration of Covered Enrolled Affiliate Data; or
- (b) unlawful or unauthorized access to such facilities or equipment, resulting in loss, disclosure, or alteration of Covered Enrolled Affiliate Data.

"State" means the State of Michigan.

Capitalized terms used but not defined in this Agreement will have the meanings provided in the Enterprise Agreement or, if not defined in the Enterprise Agreement, in the CHS Policy.

III. PURPOSE

This Agreement is created in the spirit of the FBI 015 Policy, which recognizes the importance of Microsoft's commitment with respect to the Michigan Office 365, OneDrive, and SharePoint (GCC) and other services, as Covered Services, to the state of Michigan. Microsoft, as a provider of cloud services, provides a secure and reliable environment for the state of Michigan. The agency has signed this Agreement with an understanding that Microsoft will be responsible for implementing the Agreement. The Agreement is a blanket endorsement of the agency's commitment to the state of Michigan. The Agreement highlights the agency's criminal justice information systems oversight authority; however, the LEA has the direct compliance responsibility along with Microsoft's ongoing commitment to the GCC service offering.

This is an ongoing responsibility and requires diligence by Michigan LEAs and Microsoft. The Agreement identifies the agency's commitment to the state of Michigan and outlines certain responsibilities. LEAs and related CJIS jurisdictions in the state must consider as part of their overall OIS compliance efforts.

As part of the Agreement, relevant Microsoft personnel will be subject to, and must meet, State OIS adjudication standards conducted by the agency, including background checks performed by the agency in accordance with 015 Policy. For purposes of clarity, the phrase "adjudication standards," when used in this Agreement, shall mean those standards for personnel screening identified in CJIS Policy. In addition, to assure compliance with and meet the stringent oversight requirements of OIS Policy, Microsoft will provide the FBI and the agency: (a) quarterly continuous monitoring reports which will provide updates on status of security, privacy, and operational controls; (b) access to detailed audit materials and operational subject matter experts; and (c) physical access to facilities. Quarterly continuous monitoring reports and access to detailed audit materials and operational subject matter experts will be provided for the Covered Services provided to a Covered Enrolled Affiliate.

IV. TERMS AND CONDITIONS

A, FBI CJIS Security Addendum.

The Covered Services are multi-tenant cloud services offered as a "community cloud" as defined in the National Institute of Standards and Technology (NIST) Special Publication 800-145. Covered Services will be delivered subject to the terms of this Agreement, the Enterprise Agreement, the FBI CJIS Security Addendum attached as Attachment 1 (CHS Security Addendum), and the Enrollments under which Covered Enrolled Affiliates purchase the Covered Services. The FBI CJIS Security Addendum Certification Is Included as Attachment 2 (CJIS Certification),

B. Agency Role on Behalf of Covered Enrolled Affiliates.

Microsoft and Agency are entering into this Agreement to facilitate use of Covered Services by entities in the State that are Covered Enrolled Affiliates and are subject to the CJIS Policy. Agency is entering this Agreement acting in its capacity as the CSA for the State. On behalf of all Covered Enrolled Affiliates, Agency will perform personnel screening of Microsoft personnel engaged in the delivery of the Covered Services, and will exercise certain other rights or obligations under the CJIS Policy as described in this Agreement. In order for Agency to perform these functions, Microsoft will be required to provide Agency Information that is proprietary or confidential, including highly sensitive Personally Identifiable Information pertaining to Microsoft personnel.

C. Confidential Information.

This Confidential Information section will supersede any other confidentiality or disclosure agreement in effect between Agency and you, and, solely for purposes of this agreement, shall be deemed to be a part of this agreement.

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a) Subject to the other terms of this Agreement, Agency and Microsoft agree:

- 1) They will not disclose each other's Confidential Information to third parties; and
- 2) They will use and disclose each other's Confidential Information only for purposes of our business relationship with each other.

b) Security precautions. Agency and Microsoft agree:

- 1) To take reasonable steps to protect each other's Confidential Information. These steps must be at least as protective as those the party takes to protect its own Confidential information of similar sensitivity or importance;
- 2) To notify the other Party promptly upon discovery of any unauthorized use or disclosure of Confidential Information; and
- 3) To cooperate with the other party to help regain control of the Confidential Information and prevent further unauthorized use or disclosure of it.

c) Sharing Confidential Information with Affiliates and Representatives. Agency and Microsoft agree:

- j) Agency may disclose Microsoft's Confidential Information to its Representatives only if those Representatives have a need to know about it for purposes of our business relationship with each other. Before doing so, Agency must:

Microsoft will comply with all applicable laws relevant in the provision of Covered Services to covered Enrolled Affiliates. Microsoft will not voluntarily provide or grant access to Covered Enrolled Affiliate Data to any third party. Microsoft will ensure that all Its Representatives comply with all terms and conditions set out in this section. Furthermore, Microsoft accepts full liability for all acts or omissions of Its Representatives as if they were Microsoft's own acts or omissions.

Upon receipt of a third party request:

- a) Microsoft will review the demand to determine if it is valid and if Microsoft is required by law to disclose Covered Enrolled Affiliate Data. Microsoft will only disclose Covered Enrolled Affiliate Data when required by a third party request that is issued by a third party with the authority and jurisdiction to compel Microsoft to disclose the requested information and that is targeted at specific individual accounts or users associated with the Covered Service. If Microsoft is not required by law to disclose the Covered Enrolled Affiliate Data, Microsoft will reject it;
- b) Unless prohibited by law, Microsoft will notify each applicable Covered Enrolled Affiliate of the third party request;
- c) Even where a third party request is valid and could compel Microsoft to disclose the information, Microsoft will use best efforts to redirect the request to the applicable Covered Enrolled Affiliate;
- d) Microsoft will not provide any government or related agency with any kind of access to Covered Enrolled Affiliate Data; and
- e) Microsoft will not provide any government or related agency with any kind of access to Covered Enrolled Affiliate Data if Microsoft is aware that such data is used for other purposes than stated in the respective search warrant, court order, subpoena or discovery request.
- f) Microsoft will not provide any government or related agency with any kind of access to Covered Enrolled Affiliate Data if Microsoft is aware that such data is used for other purposes than stated in the respective search warrant, court order, subpoena or discovery request.
- g) Microsoft will not provide any government or related agency with any kind of access to Covered Enrolled Affiliate Data if Microsoft is aware that such data is used for other purposes than stated in the respective search warrant, court order, subpoena or discovery request.

Microsoft will comply with a Covered Enrolled Affiliate's reasonable requests to respond to or oppose a third party request if it comes from a governmental entity, and will provide the applicable Covered Enrolled Affiliate(s) with the information and tools required for them to respond to such third party request, provided that such information is within Microsoft's reasonable control and with such tools typically made available to Covered Enrolled Affiliates.

In support of the above, Microsoft may provide a Covered Enrolled Affiliate's basic contact information to the third party. Covered Enrolled Affiliates are each responsible for responding to requests by a third party regarding their use of Covered Services, such as a request to take down content under the Digital Millennium Copyright Act.

D. CJIS Requirements.

In providing Covered Services for Covered Enrolled Affiliates, Microsoft will adhere to the provisions in this Section D, and will be responsible to each Covered Enrolled Affiliate separately for complying with those terms and conditions herein governing Microsoft's delivery of Covered Services to Covered Enrolled Affiliates pursuant to an agreement containing such terms and conditions and

(iv) If the Agency identifies what It believes to be non-compliance Issues In the Covered Services as a result of an audit, Microsoft and Agency are committed to working together In good faith through discussion and Interaction to Pring Covered Enrolled Affiliates' use of the covered services back Into compliance. Should the participation of a Covered Enrolled Affiliate be required, Agency will coordinate Such participation.

(v) In accordance with (11), above, If required and upon Agency's written request, In lieu of an on-site audit, Agency may be able to satisfy Its req uirements for information via reference to Microsoft's services documentation, including audit reports prepared by Microsoft's qualified third party auditors.

(vi) In the event Agency reasonably determines Information provided as described In (v) above Is not sufficient for Agency's audit objectives then, upon Agency's written request, Microsoft will provide Agency or Its qualified third party auditor the opportunity to communicate with Mlcropft's auditor at Agency's expense.

(vii) Agency will be provided quarterly access to Information generated by Microsoft's regular monitoring of security, privacy, and operfoonal controls in place to afford Agency an ongoing view Into effectIVENESS of sudt'ion.roJ.s, <Ind Agency may communicate with Microsoft..up)eci ml 1tte/t;®.! 'i; 111';\V'..

(viii) Age 'n acknowledges thttC } red EnroJled Aff:ili 1 req,(1g:l:y Microsoft to rely on Agency for the full satlsaction of E:lhY..aWttha.t:maY

Division of the Agency will ensure that the information is provided to the public in the most appropriate format and will ensure that the information is provided to the public in the most appropriate format and will ensure that the information is provided to the public in the most appropriate format.

a) Microsoft shall design, test and operate the Covered Services to ensure they are free of common security vulnerabilities. Microsoft shall regularly conduct penetration testing to evaluate the security controls at the application (Office 365 GCC services), platform (Azure Government services), host, and network layers used to provide the Services. Microsoft shall take commercially reasonable steps to remediate significant weaknesses discovered. Assessment of penetration testing will be done by Independent third party auditors and **Included In the scope of audit relevant to Service certification or accreditation.**

b) Additionally, Microsoft has established a policy for Azure Government customers to carry out authorized penetration testing only on their applications hosted in Azure Government. Because such testing can be indistinguishable from a real attack, it is critical that customers conduct such penetration testing only after obtaining approval in advance from Azure Customer Support. Penetration testing must be conducted in accordance with Microsoft's terms and conditions. Requests for penetration testing should be submitted with a minimum of 7-day advanced notice. To learn more or to initiate penetration testing, please download the Penetration Testing Approval Form at <http://download.microsoft.com/download/Cf/A1/CA1E438E-CE2F-4659-B1C9->

C61491713663/Penetration%20Test%20Questionnaire.docx, and then contact Azure Customer Support.

4. 015 Polley Section 5.3, Polley Area 3: Incident Response

In the event of a Security Incident affecting the Covered Services, Microsoft will address such incident with Covered Enrolled Affiliates as set forth in this Section.

- a) If Microsoft becomes aware of any Security Incident, Microsoft will promptly: (i) notify the affected Covered Enrolled Affiliate(s) of the Security Incident; (ii) Investigate the Security Incident and provide Covered Enrolled Affiliate(s) with detailed information about the Security Incident; and (iii) take reasonable steps to mitigate the effects and to minimize any damage resulting from the Security Incident.
- b) An unsuccessful Security Incident will not be subject to notification under this section. An unsuccessful Security Incident is one that results in no unlawful or unauthorized access to Covered Enrolled Affiliate Data or to any Microsoft equipment or facilities storing Covered Enrolled Affiliate Data, and may include, without limitation, ping and other broadcast attacks on firewalls or edge servers, port scans, unsuccessful log-on attempts, denial of service attacks, packet sniffing (or other unauthorized access) to traffic data that does not result in access beyond IP addresses or headers, or similar incidents.
- c) Microsoft's obligation to report or respond to a Security Incident will not be construed as an acknowledgement by Microsoft of any fault or liability with respect to the Security Incident.

- d) Notification of a Security Incident will be provided to Covered Enrolled Affiliates as follows: (i) Microsoft will notify Covered Enrolled Affiliates of a Security Incident as soon as it is aware of the incident, and (ii) Microsoft will provide Covered Enrolled Affiliates with a detailed report of the incident as soon as it is available.

Microsoft will notify Covered Enrolled Affiliates of a Security Incident as soon as it is aware of the incident, and will provide Covered Enrolled Affiliates with a detailed report of the incident as soon as it is available. Microsoft will also notify Covered Enrolled Affiliates of a Security Incident as soon as it is aware of the incident, and will provide Covered Enrolled Affiliates with a detailed report of the incident as soon as it is available.

- e) Covered Enrolled Affiliates will be notified of a Security Incident as soon as it is aware of the incident, and will provide Covered Enrolled Affiliates with a detailed report of the incident as soon as it is available.

- f) In the event Microsoft reasonably anticipates that a Security Incident may require legal action against an involved individual(s), or where the Security Incident involves either civil or criminal action, Microsoft will conduct its investigative activities under guidance of legal staff and in accordance with applicable rules of evidence, to the extent consistent with the primary incident response objectives of containing, resolving, and mitigating the impact of a Security Incident to Covered Enrolled Affiliates.

5. CJIS Policy Section 5.10, Policy Area 5.10.1.5: Cloud Computing

- a) Microsoft uses Covered Enrolled Affiliate Data as set forth in Section C.3 of this Information Agreement and its agreement with the Covered Enrolled Affiliate for provision of the Covered Services.

6. CJIS Policy Section 5.12, Policy Area 12: Personnel Security

- a) Agency will be responsible to perform personnel screening to ensure that Microsoft personnel have met the adjudication standards pursuant to Section 5.12 of the OIS Policy, To Facilitate such screening:
 - i. Agency will provide Microsoft with the adjudication criteria employed by Agency as may be updated from time to time;
 - ii. Microsoft will provide Agency a list of personnel reasonably anticipated to have physical or logical access to (a) Covered Enrolled Affiliate Data and (b) OI Data during the migration and onboarding process for Covered Enrolled Affiliates. If Covered Enrolled

Agency acknowledges and affirms that the current NCIC 2000 Operating Manual consists of guidance and/or requirements for Covered Enrolled Affiliates' use of the Covered Services. In the event Agency determines the NCIC 2000 Operating Manual imposes obligations with respect to the Covered Services that can, in Agency's opinion, only be satisfied via changes in the manner in which the Covered Services are operated or delivered to Agency, Agency will provide, or will cause Covered Enrolled Affiliates to provide, Microsoft with written notification of changes believed to be required of Microsoft in order to enable Covered Enrolled Affiliates' continued compliance with the NCIC 2000 Operating Manual, and Microsoft agrees to consider such request(s) in good faith.

6. Covered Enrolled Affiliate Considerations for Compliance with CJIS Policy

As part of each Covered Enrolled Affiliate's preparation to use the Covered Services, the Covered Enrolled Affiliate should review applicable services documentation, including Office 365 CJIS implementation reference document(s). Covered Enrolled Affiliates are responsible to determine how they can use the Covered Services in a manner compliant with the CJIS Policy, whether they can appropriately use any other services or products offered with the Covered Services, and to adopt and implement policies and practices for appropriate use of the Covered Services, and use (or non-use) of other services or products offered with the Covered Services, to achieve such compliance. Covered Enrolled Affiliates' compliance, with the Policy, will be dependent, in part, upon Covered Enrolled Affiliate's configuration of the Covered Services. Covered Enrolled Affiliates' compliance with the Policy shall be dependent, in part, upon Covered Enrolled Affiliate's configuration of the Covered Services, and use (or non-use) of other services or products offered with the Covered Services, to achieve such compliance. Covered Enrolled Affiliates' compliance, with the Policy, will be dependent, in part, upon Covered Enrolled Affiliate's configuration of the Covered Services, and use (or non-use) of other services or products offered with the Covered Services, to achieve such compliance.

V.

VJ. GENERAL RIGHTS AND OBLIGATIONS

A. No license.

Agency obtains no rights or license to use the Covered Services under this Agreement. Purchase or use of Covered Services by any entity in the State will require the entity to contract for the purchase of such Covered Services via appropriate agreements with Microsoft.

B. Incorporation of terms.

The terms and conditions of the Enterprise Agreement, including but not limited to its provisions regarding governing law, are hereby incorporated into this Agreement.

C. Compliance with law.

Agency and Microsoft will comply with all export laws that apply to Confidential Information.

D. Waiver,

Any delay or failure of either of the Parties to exercise a right or remedy will not result in a waiver of that, or any other, right or remedy.

E. Money damages insufficient.

Agency and Microsoft acknowledge that money damages may not be sufficient compensation for a breach of this Agreement. Agency and Microsoft agree that either of the Parties may seek court orders to stop Confidential Information from becoming public in breach of this Agreement.

F. Attorneys' fees.

In any dispute relating to this Agreement, the prevailing party will be entitled to recover reasonable attorneys' fees and costs.

G. Assignment.

Microsoft may assign this Agreement to an Affiliate. Agency may not assign this Agreement without Microsoft's approval, which shall not unreasonably be withheld. Notwithstanding the preceding, Agency may assign this Agreement to a successor entity that assumes Agency's role as CSA for the State.

H. severability.

If a court holds any provision(s) of this Agreement to be illegal, invalid, or unenforceable, the rest of the document will remain in effect and this Agreement will be amended to give effect to the eliminated provision(s) to the maximum extent possible.

VII. ENTIRE AGREEMENT

This Agreement is the complete and exclusive statement of the agreement between the Parties with respect to the Subject matter thereof, and supersedes all prior negotiations, representations, proposals, and other communications between the Parties either oral or written. It may only be amended by a written document signed by the Parties and their duly authorized Representatives.

This Agreement, including any Implied intellectual property license, Confidentiality, Non-Solicitation, and other provisions, shall be binding on the Parties and their Representatives. The Parties acknowledge that the purpose of this Agreement is to provide for the continued use of the Covered Services by the Covered Enrolled Affiliate. The Parties agree that the Covered Services are essential to the operation of the Covered Enrolled Affiliate and that the Covered Services are provided on a non-exclusive basis. The Parties agree that the Covered Services are provided on a non-exclusive basis. The Parties agree that the Covered Services are provided on a non-exclusive basis.

18. TERMINATION

This Agreement will be effective when executed by both Parties. The Parties will commence performance subsequent to the execution of this Agreement. This Agreement will terminate automatically upon termination of the last Covered Enrolled Affiliate's subscription for Covered Services then in effect.

Should Agency determine that Microsoft is in material breach of this Agreement, and if such breach is either incurable or not cured within 30 days following the determination of such breach, then Microsoft will allow each Covered Enrolled Affiliate with which Microsoft has executed a Microsoft Online Services Criminal Justice Information Services (CJIS) Amendment to terminate its Enrollment. For up to 90 days following each such termination, the applicable Covered Enrolled Affiliate may extract its Covered Enrolled Affiliate Data from the Covered Services, subject to the other terms and conditions of the Agreement and Enrollment which pertain to termination.

Remainder of page Intentionally left blank,

IX. MICROSOFT CONTACT INFORMATION

A. Notices to Microsoft,

Notices, authorizations, and requests in connection with this Agreement must be sent by regular or overnight mail, express courier, or fax to the addresses listed below. Microsoft will treat notices as delivered on the date shown on the return receipt or the courier or fax confirmation of delivery.

Notices should be sent to:	Copies should be sent to:
Microsoft Corporation Volume Licensing Group One Microsoft Way Redmond, WA 98052 USA Via Facsimile: (425) 936-7329	Microsoft Corporation Legal and Corporate Affairs Volume Licensing Group One Microsoft Way Redmond, WA 98052 USA Via Facsimile: (425) 936-7329

- B. Notices to Agency In connection with Covered Services. Any notification with the Covered Services will be delivered to Covered Enrolled Affiliate(s). Microsoft will determine whether these or any other notices are required to be delivered to Agency, the FBI CJIS Division, or the FBI CJIS Security Addendum and, if required, deliver such notices.

Remainder of page intentionally left blank.

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Attachment 1-FBI CJIS Security Addendum

FEDERAL BUREAU OF INVESTIGATION
CRIMINAL JUSTICE INFORMATION SERVICES
SECURITY ADDENDUM

The goal of this document is to augment the CJIS Security Policy to ensure adequate security is provided for criminal justice systems while (1) under the control or management of a private entity or (2) connectivity to FBI OIS Systems has been provided to a private entity (contractor). Adequate security is defined in Office of Management and Budget Circular A-130 as "security commensurate with the risk and magnitude of harm resulting from the loss, misuse, or unauthorized access to or modification of information."

The intent of this Security Addendum is to require that the Contractor maintain a security program consistent with federal and state laws, regulations, and standards (including the OIS Security Policy in effect when the contract is executed), as well as with policies and standards established by the Criminal Justice Information Services (OIS) Advisory Policy Board (APB).

This Security Addendum identifies the duties and responsibilities with respect to the installation and maintenance of adequate internal controls within the contractual relationship. The security and integrity of the FBI's information resources are not compromised. These include: personnel security, site security, system security, and data security, all of which are the responsibility of the Contractor. The provisions of this Addendum apply to all personnel, systems, and support.

1. Contractor Contracting Government Agency (CGA) is the primary responsibility of the Criminal Justice Information Services (OIS) or a Noncriminal Justice Agency, which enters into an agreement with a private entity, subject to this Security Addendum.

2. Contractor is a private business, organization or individual who has entered into an agreement for the administration of criminal justice with a Criminal Justice Agency or a Noncriminal Justice Agency.

2.1. The Contractor shall ensure that each Contractor employee receives a copy of the Security Addendum and the CJIS Security Policy and executes an acknowledgment of such receipt and the contents of the Security Addendum.

The signed acknowledgments shall remain in the possession of the CGA and available for audit purposes. The acknowledgment may be signed by hand or via digital signature (see glossary for definition of digital signature).

3.1 Responsibilities of the Contractor.

3.2 The Contractor will maintain a security program consistent with federal and state laws, regulations, and standards (including the CJIS Security Policy in effect when the contract is executed), as well as with policies and standards established by the Criminal Justice Information Services (CJIS) Advisory Policy Board (APB).

4.1 Security Violations.

4.2 The CGA must report security violations to the CJIS systems Officer (CSO) and the Director, FBI, along with indications of actions taken by the CGA and Contractor.

4.3 Security violations can justify termination of the appended agreement.

4.4 Upon notification, the FBI reserves the right to:

- a. Investigate or decline to Investigate any report of unauthorized use;
- b. Suspend or terminate access and services, including telecommunications links. The FBI will provide the CSO with timely written notice of the suspension. Access and services will be reinstated only after satisfactory assurances have been provided to the FBI by the OA and contractor. Upon termination, the Contractor's records containing CHRI must be deleted or returned to the CGA.

5.00 Audit

5.01 The FBI is authorized to perform a final audit of the Contractor's systems after termination of the Security Addendum.

6.1 Scope and Authority

6.2 This Security Addendum does not confer, grant, or authorize any rights, privileges, or obligations on any persons other than the Contractor, CGA, OA (where applicable), CSA, and FBI.

6.3 The following documents are incorporated by reference and made part of this agreement: (1) the Security Addendum; (2) the NCIC 2000 Operating Manual; (3) the OIS Security Policy; and (4) Title 28, Code of Federal Regulations, Part 20. The parties are also subject to applicable federal and state laws and regulations.

6.4 The terms set forth in this document do not constitute the sole understanding by and between the parties hereto; rather they augment the provisions of the CJIS Security Policy to provide a basis for the security of the system and contained information and its use, storage, transmission, and disposal. The conditions of the appended Agreement which impose more stringent requirements apply.

6.5 This Security Addendum will be modified by the FBI, and may conflict with the appended Agreement which imposes more stringent requirements.

6.6 All information and data provided to the FBI is classified, and will be handled accordingly.

Assistant Director

Criminal Justice Information Services Division, FBI

1000 Custer Hollow Road

Clarksburg, West Virginia 26306

This Attachment 2 is part of the CJS Information Agreement for Office 365 Services. To be valid, it must be accompanied by and signed with the CJS Information Agreement.

CERTIFICATION

[illegible]

RESERVED FOR SIGNATURE BLOCK

TO BE SIGNED ONLY WHEN INFORMATION AGREEMENT IS SIGNED



STATE OF MICHIGAN ENTERPRISE PROCUREMENT

Department of Technology, Management, and Budget

525 W. Allegan, Lansing MI 48913
P.O. Box 30026, Lansing, MI 48909

NOTICE OF CONTRACT

NOTICE OF CONTRACT NO. **071B7700111**

between

THE STATE OF MICHIGAN

and

CONTRACTOR	Unisys Corporation
	801 Lakeview Drive, Suite 100
	Blue Bell, PA 19422
	David Tripp
	248-760-4031
	david.tripp@unisys.com
	7840

STATE	Program Manager	Jim LeBlanc	DTMB
		517-335-3632	
		LeBlancj4@michigan.gov	
	Contract Administrator	Jarrod Barron	DTMB
		517-284-7045	
		Barronj1@michigan.gov	

CONTRACT SUMMARY			
DESCRIPTION: MGCB Enterprise IT System			
INITIAL EFFECTIVE DATE	INITIAL EXPIRATION DATE	INITIAL AVAILABLE OPTIONS	EXPIRATION DATE BEFORE CHANGE(S) NOTED BELOW
2/28/2017	2/27/2022	Five 1-year	2/27/2022
PAYMENT TERMS		DELIVERY TIMEFRAME	
N/A		N/A	
ALTERNATE PAYMENT OPTIONS			EXTENDED PURCHASING
<input type="checkbox"/> P-card <input type="checkbox"/> Direct Voucher (DV) <input type="checkbox"/> Other			<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
MINIMUM DELIVERY REQUIREMENTS			
N/A			
MISCELLANEOUS INFORMATION			
This Contract is awarded from Request for Proposal # 007116B0006774 to establish an enterprise IT system for the Michigan Gaming Control board (MGCB) to replace the legacy applications MGCB uses to license and regulate its various industries and move to one agency-wide solution for all data and file management needs for mission-based business processes.			
ESTIMATED CONTRACT VALUE AT TIME OF EXECUTION			\$9,327,141.00

FOR THE CONTRACTOR:

Company Name

Authorized Agent Signature

Authorized Agent (Print or Type)

Date

FOR THE STATE:

Signature

Name & Title

Agency

Date



STATE OF MICHIGAN

CONTRACT TERMS COTS Software with Hosting Contract

This COTS Software with Hosting Contract (this “**Contract**”) is agreed to between the State of Michigan (the “**State**”) and Unisys Corporation (“**Contractor**”), a Delaware corporation. This Contract is effective on the date this Contract is fully executed (“**Effective Date**”), and unless earlier terminated, will expire five (5) years thereafter (the “**Term**”).

This Contract may be renewed after the initial five (5) year Term for up to five (5) additional one-year period(s). Renewal must be by written notice from the State at least ninety (90) days prior to the end of the then current Term and such renewal will automatically extend the Term of this Contract.

1. Definitions. For the purposes of this Contract, the following terms have the following meanings:

“**Acceptance**” has the meaning set forth in **Section 9.5**.

“**Acceptance Tests**” means such tests as may be conducted in accordance with **Section 9** and the Statement of Work to determine whether the Software meets the requirements of the Specifications.

“**Affiliate**” of a Person means any other Person that directly or indirectly, through one or more intermediaries, controls, is controlled by, or is under common control with, such Person. For purposes of this definition, the term “control” (including the terms “controlled by” and “under common control with”) means the direct or indirect ownership of more than fifty percent (50%) of the voting securities of a Person.

“**Allegedly Infringing Materials**” has the meaning set forth in **Section 27.3(b)(ii)**.

“**Authorized Services**” means any and all services performed by any Authorized User for the State for or in connection with the State's use of the Software or Documentation in accordance with this Contract, including any services comprising or relating to the analysis, development, delivery, installation, configuration, integration, testing, deployment, maintenance, support, repair, storage, copying, modification, enhancement, improvement or disaster recovery of, or training of Authorized Users concerning, the Software or Documentation.

“Authorized Users” means all Persons authorized by the State to access and use the Software under this Contract, subject to the maximum number of users specified in the applicable Statement of Work.

“Availability Requirement” has the meaning set forth in **Section 11.1**.

“Business Day” means a day other than a Saturday, Sunday or other day on which the State is authorized or required by Law to be closed for business.

“Business Owner” is the individual appointed by the agency buyer to (a) act as the agency’s representative in all matters relating to the Contract, and (b) co-sign off on notice of Acceptance for the Software. The Business Owner will be identified in the Statement of Work.

“Business Requirements Specification” means the specification setting forth the State’s business requirements regarding the features and functionality of the Software, as set forth in the Statement of Work.

“Change” has the meaning set forth in **Section 2.1**.

“Change Notice” has the meaning set forth in **Section 2.1(b)**.

“Change Proposal” has the meaning set forth in **Section 2.1(a)**.

“Change Request” has the meaning set forth in **Section 2.1**.

“Confidential Information” has the meaning set forth in **Section 18.1**.

“Configuration” means State-specific changes made to the Software without Source Code or structural data model changes occurring.

“Contract” has the meaning set forth in the preamble.

“Contract Administrator” is the individual appointed by each party to (a) administer the terms of this Contract, and (b) approve any Change Notices under this Contract. Each party’s Contract Administrator will be identified in the Statement of Work.

“Contractor” has the meaning set forth in the preamble.

“Contractor’s Bid Response” means the Contractor’s proposal submitted in response to the RFP.

“Contractor Personnel” means all employees of Contractor or any Permitted Subcontractors involved in the performance of Services hereunder.

“Contractor’s Test Package” has the meaning set forth in **Section 8.2**.

“Criminal Justice Information Data” or **“CJI Data”** means data necessary for criminal justice agencies to perform their mission and enforce the laws.

“Deliverables” means the Software, and all other documents and other materials that Contractor is required to or otherwise does provide to the State under this Contract and otherwise in connection with any Services, including all items specifically identified as Deliverables in the Statement of Work.

“Dispute Resolution Procedure” has the meaning set forth in **Section 32.1**.

“Documentation” means all user manuals, operating manuals, technical manuals and any other instructions, specifications, documents or materials, in any form or media, that describe the functionality, installation, testing, operation, use, maintenance, support, technical or other components, features or requirements of the Software.

“DTMB” means the Michigan Department of Technology, Management and Budget.

“Effective Date” has the meaning set forth in the preamble.

“Ensure” shall be construed not to create a warranty obligation unless used in conjunction with any express “warranty” language in the Contract.

“Fees” means collectively, the License Fees, Implementation Fees, Software Support Services Fees, and Infrastructure Services Fees.

“Financial Audit Period” has the meaning set forth in **Section 30.1**.

“Force Majeure” has the meaning set forth in **Section 33.1(a)**.

“Harmful Code” means any software, hardware or other technologies, devices or means, the purpose or effect of which is to: (a) permit unauthorized access to, or to destroy, disrupt, disable, distort, or otherwise harm or impede in any manner, any (i) computer, software, firmware, hardware, system or network, or (ii) any application or function of any of the foregoing or the integrity, use or operation of any data Processed thereby; or (b) disable a computer program automatically with the passage of time or under the positive control of any Person or prevent the State or any Authorized User from accessing or using the Software, Services, or Infrastructure Services as intended by this Contract, and includes any virus, bug, trojan horse, worm, backdoor or other malicious computer code and any time bomb or drop dead device.

“HIPAA” has the meaning set forth in **Section 17.1**.

“Hosted Services” means the Software, Infrastructure Services, and other services, systems, and tools, for remote electronic access and use by the State and its Authorized Users.

“Implementation Fees” has the meaning set forth in **Section 14.2**.

"Implementation Phase" means the performance of the Implementation Plan under the Statement of Work.

"Implementation Plan" means the schedule included in the Statement of Work setting forth the sequence of events for the performance of Services to implement the Software into production in the Operating Environment under the Statement of Work, including the Milestones and Milestone Dates.

"Industry" means the 5 industries under the MGCB to be included in the scope of the project as defined in the Statement of Work, which are: 1) Horse Racing; 2) Millionaire Party; 3) FOIA Administration; 4) Casino; and 5) Criminal Investigations.

"Infrastructure Services" means the Microsoft Azure Government Cloud infrastructure, and any other services Contractor is required to or otherwise does provide to host the Software and State Data for remote electronic access and use by the State and its Authorized Users as described in this Contract, the Statement of Work, and the Service Level Agreement Schedule.

"Infrastructure Services Fees" has the meaning set forth in **Section 14.4**.

"Infrastructure Services Provider" means Microsoft Corporation.

"Integration Testing" has the meaning set forth in **Section 9.1(c)**.

"Intellectual Property Rights" means all or any of the following: (a) patents, patent disclosures, and inventions (whether patentable or not); (b) trademarks, service marks, trade dress, trade names, logos, corporate names, and domain names, together with all of the associated goodwill; (c) copyrights and copyrightable works (including computer programs), mask works and rights in data and databases; (d) trade secrets, know-how and other confidential information; and (e) all other intellectual property rights, in each case whether registered or unregistered and including all applications for, and renewals or extensions of, such rights, and all similar or equivalent rights or forms of protection provided by applicable Law in any jurisdiction throughout the world.

"Key Personnel" means any Contractor Personnel identified as key personnel in the Statement of Work.

"Law" means any statute, law, ordinance, regulation, rule, code, order, constitution, treaty, common law, judgment, decree or other requirement or rule of any federal, state, local or foreign government or political subdivision thereof, or any arbitrator, court or tribunal of competent jurisdiction.

"License Agreements" has the meaning set forth in **Section 3**.

"License Fees" has the meaning set forth in **Section 14.1**.

“Maintenance Release” means any update, upgrade, release or other adaptation or modification of the Software, including any updated Documentation, that Contractor may generally provide to its licensees from time to time during the Term for a given Software product and level, and is intended to be used until a New Version that contains the correction is generally made available by Contractor, which may contain, among other things, error corrections, enhancements, improvements or other changes to the user interface, functionality, compatibility, capabilities, performance, efficiency or quality of the Software.

“MGCB” means the Michigan Gaming Control Board.

“Milestone” means an event or task described in the Implementation Plan under the Statement of Work that must be completed by the corresponding Milestone Date.

“Milestone Date” means the date by which a particular Milestone must be completed as set forth in the Implementation Plan under the Statement of Work.

“New Version” means any new version of the Software that the Contractor may from time to time introduce and market generally as a distinct licensed product, as may be indicated by Contractor's designation of a new version number (i.e.; by a change in the digit to the left of the decimal point, for example, a change from version x.x to y.x).

“Non-conformity” or **“Non-conformities”** means any failure or failures of the Software to conform to the requirements of this Contract, including any applicable Documentation.

“Open-Source Components” means any software component that is subject to any open-source copyright license agreement, including any GNU General Public License or GNU Library or Lesser Public License, or other obligation, restriction or license agreement that substantially conforms to the Open Source Definition as prescribed by the Open Source Initiative or otherwise may require disclosure or licensing to any third party of any source code with which such software component is used or compiled.

“Open-Source License” has the meaning set forth in **Section 4**.

“Operating Environment” means, collectively, the platform, environment and conditions on, in or under which the Software is intended to be installed and operate, as set forth in the Statement of Work, including but not limited to the Microsoft Azure Government Cloud infrastructure.

“Permitted Subcontractor” has the meaning set forth in **Section 6.5**.

“Person” means an individual, corporation, partnership, joint venture, limited liability company, governmental authority, unincorporated organization, trust, association or other entity.

“Pricing” means any and all fees and prices payable under this Contract, including pursuant to any Schedule.

"Pricing Schedule" means the schedule attached as **Schedule C**, setting forth the License Fees, Implementation Fees, Software Support Service Fees, Infrastructure Service Fees, and any other fees and prices payable under this Contract.

"Process" means to perform any operation or set of operations on any data, information, material, work, expression or other content, including to (a) collect, receive, input, upload, download, record, reproduce, store, organize, combine, log, catalog, cross-reference, manage, maintain, copy, adapt, alter, translate or make other improvements or derivative works, (b) process, retrieve, output, consult, use, disseminate, transmit, submit, post, transfer, disclose or otherwise provide or make available, or (c) block, erase or destroy. **"Processing"** and **"Processed"** have correlative meanings.

"Project Manager" is the individual appointed by each party to (a) monitor and coordinate the day-to-day activities of this Contract, and (b) for the State, to co-sign off on its notice of Acceptance for the Software. Each party's Project Manager will be identified in the Statement of Work.

"Project Plan" or "Project Management Plan" means the approved State of Michigan Project Management Plan PMM-0102 document identified as a deliverable in the SOW, which includes information on how the project will be executed and controlled, such as the project's summary, scope, assumptions, risks, communication plan, and budget.

"Representatives" means a party's employees, officers, directors, partners, shareholders, agents, attorneys, successors and permitted assigns.

"RFP" means the State's request for proposal designed to solicit responses for Services under this Contract.

"Services" means any of the services Contractor is required to provide under this Contract, the Statement of Work, or other attached Schedules as more fully described in the body of this Contract, the Statement of Work, and the Schedules.

"Service Level Agreement" or "SLA" means the schedule attached as **Schedule B**, setting forth 1) the service level agreement for the Hosted Services, including but not limited to, the Availability Requirement for the Hosted Services and any corresponding service level credits associated with missing such Availability Requirement; and 2) the service level agreement for Software Support Services, and the parties' additional rights and obligations with respect thereto.

"Software" means the State approved Third Party software, State approved Open-Source Components, and any other State approved software applications provided by the Contractor as set forth in the Statement of Work, and any Maintenance Releases and New Versions provided to the State and any Configurations made by or for the State pursuant to this Contract, and all copies of the foregoing permitted under this Contract and the License Agreements.

“Software Support Services” means the software maintenance and support services Contractor is required to or otherwise does provide to the State under the Service Level Agreement Schedule.

“Software Support Services Commencement Date” means, with respect to the Software, the date on which the Warranty Period for the Software expires or such other date as may be set forth in the Statement of Work or the Service Level Agreement Schedule.

“Software Support Services Fees” has the meaning set forth in **Section 14.3**.

“Source Code” means the human readable source code of the Software to which it relates, in the programming language in which the Software was written, together with all related flow charts and technical documentation, including a description of the procedure for generating object code, all of a level sufficient to enable a programmer reasonably fluent in such programming language to understand, build, operate, support, maintain and develop modifications, upgrades, updates, adaptations, enhancements, new versions and other derivative works and improvements of, and to develop computer programs compatible with, the Software.

“Specifications” means, for the Software, the specifications collectively set forth in the Business Requirements Specification and Technical Specification, for such Software, or elsewhere in the Statement of Work.

“State” means the State of Michigan.

“State Data” has the meaning set forth in **Section 17.1**.

“State Materials” means all materials and information, including documents, data, know-how, ideas, methodologies, specifications, software, content and technology, in any form or media, directly or indirectly provided or made available to Contractor by or on behalf of the State in connection with this Contract.

“State Resources” has the meaning set forth in **Section 7.1(a)**.

“State Systems” means the information technology infrastructure, including the computers, software, databases, electronic systems (including database management systems) and networks, of the State or any of its designees.

“Statement of Work” means the statement of work entered into by the parties and attached as **Schedule A** to this Contract.

“Stop Work Order” has the meaning set forth in **Section 25**.

“Technical Specification” means, with respect to any Software, the document setting forth the technical specifications for such Software and included in the Statement of Work and the Documentation.

“Term” has the meaning set forth in the preamble.

“Test Data” has the meaning set forth in **Section 8.2**.

“Test Scripts” has the meaning set forth in **Section 8.2**.

“Testing Period” has the meaning set forth in **Section 9.1(b)**.

“Third Party” means any Person other than the State or Contractor.

“Third Party Materials” means any materials and information, including documents, data, know-how, ideas, methodologies, specifications, software, content, and technology, in any form or media, in which any Person other than the State or Contractor owns any Intellectual Property Right, but excluding Open-Source Components.

“Third Party Software Provider” means a Person other than the State or Contractor that licenses any of the Software that Contractor provides under this Contract.

“Transition Period” has the meaning set forth in **Section 24.5**

“Transition Responsibilities” has the meaning set forth in **Section 24.5**.

“Unauthorized Removal” has the meaning set forth in **Section 6.4(b)**.

“Unauthorized Removal Credit” has the meaning set forth in **Section 6.4(c)**.

“User Data” means all data, information and other content of any type and in any format, medium or form, whether audio, visual, digital, screen, GUI or other, that is input, uploaded to, placed into or collected, stored, processed, generated or output by any device, system or network by or on behalf of the State, including any and all works, inventions, data, analyses and other information and materials resulting from any use of the Software by or on behalf of the State under this Contract, except that User Data does not include the Software or data, information or content, including any GUI, audio, visual or digital or other display or output, that is generated automatically upon executing the Software without additional user input.

“Warranty Period” means the period of time commencing on the date of the State's Acceptance of the Software for each respective Industry implementation and continuing for ninety (90) calendar days thereafter for that respective Industry.

2. Statement of Work. Contractor shall provide Software, Services, and Deliverables pursuant to the Statement of Work entered into under this Contract. The terms and conditions of this Contract will apply at all times to the Statement of Work. Contractor agrees that prompt and timely performance of its obligations in accordance with this Contract and the Statement of Work (including the Implementation Plan and all Milestone Dates) is strictly required.

2.1 Change Control Process. The State may at any time request in writing (each, a “**Change Request**”) changes to the Statement of Work (each, a “**Change**”). Upon the State’s submission of a Change Request, the parties will evaluate and implement all Changes in accordance with this **Section 2.1**.

(a) As soon as reasonably practicable, and in any case within ten (10) Business Days, (or such other period as may be agreed upon by the Parties in writing, which may be longer provided Contractor notifies the State it has insufficient information to process the request) following receipt of a Change Request, Contractor will provide the State with a written proposal for implementing the requested Change (“**Change Proposal**”), setting forth:

- (i) a written description of the proposed Changes to any Services or Deliverables;
- (ii) an amended Implementation Plan reflecting: (A) the schedule for commencing and completing any additional or modified Services or Deliverables; and (B) the effect of such Changes, if any, on completing any other Services under the Statement of Work;
- (iii) any additional State Resources Contractor deems necessary to carry out such Changes; and
- (iv) any increase or decrease in Fees resulting from the proposed Changes, which increase or decrease will reflect only the increase or decrease in time and expenses Contractor requires to carry out the Change.

(b) Within ten (10) Business Days (or such other period as may be agreed upon by the Parties in writing) following the State’s receipt of a Change Proposal, the State will by written notice to Contractor, approve, reject, or propose modifications to such Change Proposal. If the State proposes modifications, Contractor must modify and re-deliver the Change Proposal reflecting such modifications, or notify the State of any disagreement, in which event the parties will negotiate in good faith to resolve their disagreement. Upon the parties’ agreement on all proposed modifications, the parties will execute a written agreement to the Change Proposal (“**Change Notice**”), which Change Notice will be signed by both parties and will constitute an amendment to the Statement of Work to which it relates; and

(c) If the parties fail to enter into a Change Notice within fifteen (15) Business Days following the State’s response to a Change Proposal, the State may, in its discretion:

- (i) require Contractor to perform the Services under the Statement of Work without the Change;
- (ii) require Contractor to continue to negotiate a Change Notice; or
- (iii) initiate a Dispute Resolution Procedure.

(d) No Change will be effective until the parties have executed a Change Notice signed by both Parties. Except as the State may request in its Change Request or otherwise in writing, Contractor must continue to perform its obligations in accordance with the Statement of Work pending negotiation and execution of a Change Notice. Contractor will use commercially reasonable efforts to limit any delays or Fee increases from any Change to those necessary to perform the Change in accordance with the applicable Change Notice. Each party is responsible for its own costs and expenses of preparing, evaluating, negotiating, and otherwise processing any Change Request, Change Proposal, and Change Notice.

(e) The performance of any functions, activities, tasks, obligations, roles and responsibilities comprising the Services as described in this Contract are considered part of the Services and, thus, will not be considered a Change. This includes the delivery of all Deliverables in accordance with their respective Specifications, and the diagnosis and correction of Non-Conformities discovered in Deliverables prior to their Acceptance by the State or, subsequent to their Acceptance by the State, as necessary for Contractor to fulfill its associated warranty requirements and its Maintenance and Support Services under this Contract.

(f) Contractor may, on its own initiative and at its own expense, prepare and submit its own Change Request to the State. However, the State will be under no obligation to approve or otherwise respond to a Change Request initiated by Contractor.

3. Software Licenses. Contractor and its Third Party Software Providers hereby grant to the State and its Authorized Users the right and license to use the Software and Documentation in accordance with the terms and conditions of this Contract and the License Agreements set forth in **Schedule D** (collectively, the “**License Agreements**”).

4. Open-Source Licenses. Any use hereunder of Open-Source Components shall be governed by, and subject to, the terms and conditions of the applicable open-source license (“**Open-Source License**”). Contractor shall identify and describe in an exhibit to the Statement of Work the Open-Source Components of the Software, and include an exhibit attaching all applicable Open-Source Software Licenses or identifying the URL where these licenses are publicly available.

5. Software Implementation.

5.1 Implementation. Contractor will deliver, install, configure, integrate, and otherwise provide and make fully operational the Software on or prior to the applicable Milestone Date in

accordance with the criteria set forth in the Statement of Work. It is contemplated that subsequent to signing this Contract, the parties will formalize a detailed project plan, and both parties will make commercially reasonable efforts to meet their respective commitments in such plan.

5.2 Site Preparation. Contractor is responsible for ensuring the relevant Operating Environment is set up and in working order to allow Contractor to provide the Software on or prior to the applicable Milestone Date. Contractor will provide the State with such notice as is specified in the Statement of Work, prior to providing the Software to give the State sufficient time to complete its preparation activities, if any.

6. Performance of Services. Contractor will provide all Services and Deliverables in a timely, professional and workmanlike manner and in accordance with the terms, conditions, and Specifications set forth in this Contract and the Statement of Work.

6.1 State Standards.

(a) The Contractor must adhere to all applicable existing standards as described within the comprehensive listing of the State's existing technology standards at <http://www.michigan.gov/dmb/0,4568,7-150-56355-108233--,00.html>.

(b) To the extent that Contractor has access to the State's computer system, Contractor must comply with the State's Acceptable Use Policy, see http://michigan.gov/cybersecurity/0,1607,7-217-34395_34476---,00.html. All Contractor Personnel will be required, in writing, to agree to the State's Acceptable Use Policy before accessing the State's system. The State reserves the right to terminate Contractor's access to the State's system if a violation occurs.

(c) Contractor is not authorized to make changes to any State Systems without prior written authorization from the State's Project Manager. Any changes Contractor makes to any State Systems with the State's approval must be done according to applicable State procedures, including security, access, and configuration standards that are made known to Contractor.

6.2 Contractor Personnel.

(a) Contractor is solely responsible for all Contractor Personnel and for the payment of their compensation, including, if applicable, withholding of income taxes, and the payment and withholding of social security and other payroll taxes, unemployment insurance, workers' compensation insurance payments and disability benefits.

(b) Prior to any Contractor Personnel performing any Services, Contractor:

(i) will ensure that, where applicable, such Contractor Personnel have the legal right to work in the United States;

- (ii) will upon request, require such Contractor Personnel to execute written agreements, in form and substance acceptable to the State, that bind such Contractor Personnel to confidentiality provisions that are at least as protective of the State's information (including all Confidential Information) as those contained in this Contract; and
- (iii) acknowledges that the State will perform background checks in accordance with **Schedule E**. The State will pay for any costs associated with such background checks.

(c) Contractor and all Contractor Personnel will comply with all internal rules, regulations, and policies of the State that are communicated to Contractor in writing, including security procedures concerning systems and data and remote access, building security procedures, including the restriction of access by the State to certain areas of its premises or systems, and general health and safety practices and procedures. Changes required to Contractor's performance due to a change in such internal policies and procedures shall be subject to **Section 2.1** Change Control Process.

(d) The State reserves the right to require the removal of any Contractor Personnel found, in the judgment of the State, to be unacceptable, such acceptance not to be unreasonably withheld. The State's request must be written with reasonable detail outlining the reasons for the removal request. Replacement personnel for the removed person must be fully qualified for the position. If the State exercises this right, and Contractor cannot immediately replace the removed personnel, the State agrees to negotiate an equitable adjustment in schedule or other terms that may be affected by the State's required removal.

6.3 Contractor's Project Manager, Service Manager, and Security Officer. Throughout the Term of this Contract, Contractor must maintain: (i) a Contractor employee to serve as a primary contact with respect to the Services who will have the authority to act on behalf of Contractor in matters pertaining to the receipt and processing of support requests and the Infrastructure and Software Support Services (the "**Contractor Service Manager**"); and (ii) a Contractor employee to respond to the State's inquiries regarding the security of the Infrastructure Services who has sufficient knowledge of the security of the Infrastructure Services and the authority to act on behalf of Contractor in matters pertaining thereto ("**Contractor Security Officer**"). Throughout the Implementation Phase of this Contract, Contractor must maintain a Contractor employee acceptable to the State to serve as Contractor's Project Manager. Contractor's Project Manager, will be identified in the Statement of Work and will be considered Key Personnel of Contractor.

- (a) Contractor's Project Manager must:
 - (i) have the requisite authority, and necessary skill, experience, and qualifications, to perform in such capacity;

- (ii) be responsible for overall management and supervision of Contractor's performance under this Contract; and
 - (iii) be the State's primary point of contact for communications with respect to this Contract, including with respect to giving and receiving all day-to-day approvals and consents.
- (b) Contractor's Project Manager must attend all regularly scheduled meetings as set forth in the Implementation Plan, and will otherwise be available as set forth in the Statement of Work.
- (c) Contractor will maintain the same Project Manager throughout the Implementation Phase, unless:
 - (i) the State requests in writing the removal of Contractor's Project Manager;
 - (ii) the State consents in writing to any removal requested by Contractor in writing;
 - (iii) Contractor's Project Manager, ceases to be employed by Contractor, whether by resignation, involuntary termination or otherwise.
- (d) Contractor will promptly replace its Project Manager, on the occurrence of any event set forth in **Section 6.3(c)**. Such replacement will be subject to the State's prior written approval.

6.4 Contractor's Key Personnel.

- (a) The State has the right to recommend and approve in writing the initial assignment, as well as any proposed reassignment or replacement, of any Key Personnel. Before assigning an individual to any Key Personnel position, Contractor will notify the State of the proposed assignment, introduce the individual to the State's Project Manager, and provide the State with a resume and any other information about the individual reasonably requested by the State. The State reserves the right to interview the individual before granting written approval. In the event the State finds a proposed individual unacceptable, the State will provide a written explanation including reasonable detail outlining the reasons for the rejection.
- (b) Contractor will not remove any Key Personnel from their assigned roles on this Contract without the prior written consent of the State, such consent not to be unreasonably withheld. The Contractor's removal of Key Personnel without the prior written consent of the State is an unauthorized removal ("**Unauthorized Removal**"). An Unauthorized Removal does not include replacing Key Personnel for reasons beyond the reasonable control of Contractor, including illness, disability, leave of absence, personal emergency circumstances, resignation, or for cause termination of the Key Personnel's employment. Any Unauthorized

Removal may be considered by the State to be a material breach of this Contract, in respect of which the State may elect to terminate this Contract for cause under **Section 24.1**.

(c) It is further acknowledged that an Unauthorized Removal will interfere with the timely and proper completion of this Contract, to the loss and damage of the State, and that it would be impracticable and extremely difficult to fix the actual damage sustained by the State as a result of any Unauthorized Removal. Therefore, Contractor and the State agree that in the case of any Unauthorized Removal in respect of which the State does not elect to exercise its rights under **Section 24.1**, Contractor will issue to the State an amount equal to \$25,000 per individual (each, an “**Unauthorized Removal Credit**”).

(d) Contractor acknowledges and agrees that each of the Unauthorized Removal Credits assessed under **Subsection (c)** above: (i) is a reasonable estimate of and compensation for the anticipated or actual harm to the State that may arise from the Unauthorized Removal, which would be impossible or very difficult to accurately estimate; and (ii) may, at the State’s option, be credited or set off against any Fees or other charges payable to Contractor under this Contract.

6.5 Subcontractors. Contractor will not, without the prior written approval of the State, which consent will not be unreasonably withheld, engage any Third Party to perform Services. The State’s approval of any such Third Party (each approved Third Party, a “**Permitted Subcontractor**”) does not relieve Contractor of its representations, warranties or obligations under this Contract. Without limiting the foregoing, Contractor will:

(a) be responsible and liable for the acts and omissions of each such Permitted Subcontractor in their role as a subcontractor to Contractor (including such Permitted Subcontractor’s employees who, to the extent providing Services or Deliverables, shall be deemed Contractor Personnel) to the same extent as if such acts or omissions were by Contractor or its employees and any noncompliance by any Permitted Subcontractor or its employees or agents with the provisions of this Contract or any Statement of Work will constitute a breach by Contractor;

(b) be responsible for all fees and expenses payable to, by or on behalf of each Permitted Subcontractor in connection with this Contract, including, if applicable, withholding of income taxes, and the payment and withholding of social security and other payroll taxes, unemployment insurance, workers’ compensation insurance payments and disability benefits; and

(c) notify the State of the location of the Permitted Subcontractor and indicate if it is located within the continental United States;

(d) prior to the provision of the Infrastructure Services, Contractor must obtain from the Infrastructure Services Provider the location of all its data centers that will be used in

Processing any State Data including any secondary sites used for disaster recovery purposes, which information Contractor shall promptly disclose to the State in writing; and

(e) Contractor shall not, without the prior written approval of the State, which approval will not be unreasonably withheld, change the Infrastructure Services Provider. The Contractor's change of Infrastructure Services Provider without the prior written consent of the State may be considered by the State to be a material breach of this Contract. In the event the Contractor changes the Infrastructure Services Provider without the prior written consent of the State, the State reserves the right, at its sole election to: a) move the Infrastructure Services to the Infrastructure Services Provider of its choosing at the sole cost and expense of the Contractor, including but not limited to, administrative costs and transition costs, and Contractor must promptly reimburse to the State any Fees prepaid by the State for Infrastructure Services prorated to the date of such change; or b) elect to terminate this Contract for cause under **Section 24.1**

The initial listing of the subcontractors that are approved by the State as Permitted Subcontractors as of the effective date of this Contract are set forth in **Schedule F**.

7. State Obligations.

7.1 State Resources and Access. The State is responsible for:

- (a) providing the State Materials and such other resources as may be specified in the Statement of Work (collectively, "**State Resources**"); and
- (b) providing Contractor Personnel with such access to State locations and State Systems as is necessary for Contractor to perform its obligations on a timely basis as set forth in the Statement of Work.

7.2 State Project Manager. Throughout the Term of this Contract, the State will maintain a State employee to serve as the State's Project Manager under this Contract. The State's Project Manager will be identified in the Statement of Work. The State's Project Manager will be available as set forth in the Statement of Work.

8. Pre-Delivery Testing.

8.1 Testing By Contractor. Before delivering and installing the Software, Contractor must:

- (a) test the Software to confirm that it is fully operable, meets all applicable Specifications and will function in accordance with the Specifications and Documentation when properly installed in the Operating Environment;
- (b) scan the Software using the State standard scanning software and definitions to confirm it is free of Harmful Code; and

(c) remedy any Non-Conformity or Harmful Code identified and retest and rescan the Software.

8.2 Test Data and Scripts. Unless otherwise specified in the Statement of Work, Contractor shall provide to the State all test data and testing scripts used by Contractor for its pre-delivery testing ("**Test Data**"), together with the results Contractor expects to be achieved by processing the Test Data using the Software ("**Test Scripts**," and together with Test Data, "**Contractor's Test Package**").

9. **Acceptance Testing; Acceptance.**

9.1 Acceptance Testing.

(a) Unless otherwise specified in the Statement of Work, upon installation of the Software, Acceptance Tests will be conducted as set forth in this **Section 9** to ensure the Software conforms to the requirements of this Contract as set forth in the applicable Specifications. The State may, but is not obligated, to perform its own pretest on the Software utilizing Contractor's Test Package. If the State does perform a pretest, and Contractor's Test Package does not successfully pass the Test Data or Test Scripts as described by Contractor, the State, at its discretion, is not obligated to move into the formal Acceptance Tests set forth in this Section. The State may elect to send Contractor's Test Package back to Contractor to correct any problems encountered with the Test Data or Test Scripts.

(b) Acceptance Testing will commence in accordance with the parties' mutually negotiated Project Plan. All Acceptance Tests will take place at the designated locations in the Operating Environment described in the Statement of Work and be conducted diligently for up to thirty (30) Business Days, or such other period as may be agreed upon by the Parties in writing (the "**Testing Period**"). Acceptance Tests will be conducted by the State, and Contractor will make suitable Contractor Personnel available to observe or participate in such Acceptance Tests. Contractor is solely responsible for all costs and expenses related to Contractor's performance of, participation in, and observation of Acceptance Testing.

(c) Additional Acceptance Tests will be performed on the configured Software as a whole to ensure full operability, integration, and compatibility among all elements of the Software ("**Integration Testing**"). Integration Testing is subject to all procedural and other terms and conditions set forth in **Section 9.1**, **Section 9.3**, and **Section 9.4**.

(d) In the event the State discovers Non-Conformities, the State will continue to conduct the Acceptance Tests during the corresponding Testing Period to the extent possible. Should Acceptance Testing not be practicable, then the State will suspend Acceptance Testing by providing written notice to Contractor. In such event, Contractor will immediately, and in any case within ten (10) Business Days, or such timeframe as may be otherwise agreed by the parties, correct such Non-Conformity, whereupon the Acceptance Tests and Testing Period will resume for the balance of the Testing Period.

9.2 Notices of Completion, Non-Conformities, and Acceptance. Within fifteen (15) Business Days (or such other period as may be agreed upon by the Parties in writing) following the completion of any Acceptance Tests, including any Integration Testing, the State will prepare and provide Contractor written notice of the completion of the tests. Such notice must include a report describing in reasonable detail the tests conducted and the results of such tests, including any uncorrected Non-Conformity in the tested Software.

(a) If such notice identifies any Non-Conformities, the parties' rights, remedies, and obligations will be as set forth in **Section 9.3** and **Section 9.4**. Notwithstanding the foregoing, if the Non-Conformities requires only minor corrections and do not materially affect the functional operation of the Software (such determination being mutually agreed to by the parties in writing), then the Software will be considered Accepted and such Non-Conformities must be corrected within an agreed upon period after Acceptance, not to exceed the Warranty Period for that Industry implementation.

(b) If such notice is signed by the State's Business Owner and Project Manager, and identifies no Non-Conformities, such notice constitutes the State's Acceptance of such Software.

9.3 Failure of Acceptance Tests. If Acceptance Tests identify any Non-Conformities, Contractor, at Contractor's sole cost and expense, will remedy all such Non-Conformities and re-deliver the Software, in accordance with the requirements set forth in the Statement of Work. Redelivery will occur as promptly as commercially possible and, in any case, within thirty (30) Business Days (or longer timeframe if agreed to by the State) following Contractor's receipt of the State's notice under **Section 9.1(a)**, identifying any Non-Conformities.

9.4 Repeated Failure of Acceptance Tests. If Acceptance Tests identify a recurring Non-Conformity in the Software after a third or subsequent delivery of the Software, a Non-Conformity that results in a Critical Severity 1 or High Severity 2 Service Error (as defined in **Schedule B Service Level Agreement**), or Contractor fails to re-deliver the Software on a timely basis, the State may, in its sole discretion, by written notice to Contractor:

(a) continue the process set forth in this **Section 9**;

(b) accept the Software as a non-conforming deliverable, in which case the Specifications and Fees for such Software will be revised and reduced equitably via the Change Control Process to reflect the value of the Software as received relative to the value of the Software had it conformed;

(c) subject to Contractor's written agreement, accept the Software as a non-conforming deliverable in order to deploy to production, and the non-conformity will be remedied via Contractor's warranty or service level obligations; or

(d) deem the failure to be a non-curable material breach of this Contract and the Statement of Work and terminate this Contract for cause in accordance with **Section 24.1**.

9.5 Acceptance. Acceptance (“**Acceptance**”) of the Software (subject, where applicable, to the State’s right to Integration Testing) will occur on the date that is the earliest of (a) the State’s delivery of a notice accepting the Software under **Section 9.2(b)**, or (b) ten (10) Business Days following the expiration of the Testing Period (or any extension thereof), where the State has not notified Contractor in accordance with **Sections 9.2 or 9.3** above.

10. Training. Training will be provided in accordance with **Schedule A** attached to this Contract.

11. Software Support Services and SLA

11.1 Availability Requirement.

(a) Contractor will make the Software Available as set forth in the SLA attached as **Schedule B (the “Availability Requirement”)**. Further, Contractor is solely responsible for any failure of the Infrastructure Services, and the SLA will apply regardless of any such failure of the Infrastructure Services.

11.2 Support and Maintenance. Contractor shall provide the State with the Software Support Services set forth in the Service Level Agreement.

12. Infrastructure Services. Contractor shall provide the State with the Infrastructure Services pursuant to the Service Level Agreement Schedule. At a minimum, the Infrastructure Services must adhere to the following requirements:

12.1 Data Center. The Software and all State Data must be securely hosted, supported, administered, and accessed in a government cloud data center that resides in the continental United States, and be FedRAMP certified. The Infrastructure Services Provider shall maintain FedRAMP certification throughout the Term of the Contract. If the FedRAMP standards set forth above change during the Term, Contractor will maintain the new standard. Contractor shall provide the State’s Contract Administrator with evidence of Infrastructure Services Provider’s compliance with this **Section 12.1** annually on the same date it supplies its annual Attestation of Compliance (AOC) or a Report on Compliance (ROC) showing compliance with the PCI Data Security Standard as required in **Section 19**. In the event the Infrastructure Services Provider fails to maintain FedRAMP certification during the Term, the State reserves the right, at its sole election to: a) move the Infrastructure Services to the Infrastructure Services Provider of its choosing at the sole cost and expense of the Contractor, including but not limited to, administrative costs and transition costs, and Contractor must promptly reimburse to the State any Fees prepaid by the State for Infrastructure Services prorated to the date of such change, and costs for the Infrastructure Services; or b) elect to terminate this Contract for cause under **Section 24.1**.

12.2 Disaster Recovery. Contractor and its Infrastructure Service Provider must maintain a Disaster Recovery Plan for the Software, and implement such DR Plan in the event of any

unplanned interruption of the Software. The State shall be entitled to inspect such DR Plan upon request.

12.3 Backup. Contractor and its Infrastructure Service provider will conduct, or cause to be conducted, daily back-ups of State Data and perform, or cause to be performed, other periodic back-ups of State Data on at least a weekly basis and store such back-ups for at least 30 days. On written notice from the State and, in any case, on a quarterly basis, Contractor will provide the State with a copy of the backed up State Data in such machine format as specified in the Statement of Work or the State reasonably requests. Contractor will provide all quarterly back-ups at its sole cost and expense. The State will reimburse Contractor for all media costs and shipping charges reasonably incurred in fulfilling the State's additional requests for copies of backed up State Data.

12.4 Right of Audit by the State. Without limiting any other audit rights of the State, the State has the right to review Contractor's data privacy and information security program prior to the commencement of Services and from time to time during the term of this Contract, subject to Contractor's confidentiality and site security policies, procedures and practices. Upon request by the State, Contractor agrees to complete, within forty-five (45) calendar days of receipt, an audit questionnaire provided by the State regarding Contractor's data privacy and information security program. Such audit is limited to once annually.

12.5 Audit Findings. With respect to State Data, Contractor must implement any required safeguards as identified by the State or by any audit of Contractor's data privacy and information security program that are in violation of State security policies as set forth in the Statement of Work. Changes required to the previously agreed to standards shall be subject to **Section 2.1 Change Control Process**.

13. Source Code Escrow

13.1 Escrow Contract. The parties shall enter into a separate intellectual property escrow agreement. Such escrow agreement will govern all aspects of Source Code escrow and release. Contractor will assist the State with entering into any necessary escrow agreements with the Amanda and Infolmage software products.

14. Fees

14.1 License Fees. In consideration of, and as payment in full for, the rights and license to use the Software and Documentation as provided in this Contract and the License Agreements, the State shall pay to Contractor the license fees (the "**License Fees**") set forth on the Pricing Schedule, subject to and in accordance with the terms and conditions of this Contract and the License Agreements, including the applicable timetable and other provisions of the Statement of Work and this **Section 14**.

14.2 Implementation Fees. In consideration of, and as payment in full for, Contractor's provision of implementation services as provided in this Contract and the Statement of Work, the State shall pay to Contractor the implementation fees (the "**Implementation Fees**") set forth on the Pricing Schedule, subject to and in accordance with the terms and conditions of this Contract, including the applicable timetable and other provisions of the Statement of Work and this **Section 14**.

14.3 Software Support Service Fees. In consideration of Contractor providing the Software Support Services as required under the Service Level Agreement Schedule, the State shall pay to Contractor the Software Support Services fees (the "**Software Support Services Fees**") set forth in the Pricing Schedule, subject to and in accordance with the terms and conditions of this Contract, including the applicable provisions of the Service Level Agreement Schedule and this **Section 14**.

14.4 Infrastructure Services Fees. In consideration of Contractor providing the Infrastructure Services as provided in the Contract and the Service Level Agreement Schedule, the State shall pay to Contractor the Infrastructure Services fees (the "**Infrastructure Services Fees**") set forth in the Pricing Schedule, subject to and in accordance with the terms and conditions of this Contract, including the applicable provisions of the Service Level Agreement Schedule and this **Section 14**.

14.5 Firm Pricing/Fee Changes. All Pricing set forth in this Contract is firm and will not be increased during the initial five (5) year Term of the Contract, except as otherwise expressly provided in this **Section 14.5** or **Schedule C Pricing Schedule**. After the initial five (5) year Term, Fees for the Hosted Services will not increase by more than two percent (2%) per year over the prior year's Fees for such Hosted Services for each of the renewal option years under the Contract. All Fees for the other services provided under the Contract shall remain fixed during these option years.

14.6 Administrative Fee And Reporting.

(a) The Contractor must remit an administrative fee of 1% on all payments remitted to Contractor under the Contract including transactions with the State (including its departments, divisions, agencies, offices, and commissions). Contractor must submit an itemized purchasing activity report, which includes at a minimum, the name of the purchasing entity and the total dollar volume in sales.

(b) Itemized purchasing activity reports must be mailed to DTMB-Procurement and the administrative fee payments shall be made by check payable to the State of Michigan and mailed to:

**The Department of Technology, Management and Budget
Cashiering**

**P.O. Box 30681
Lansing, MI 48909**

The administrative fee and purchasing activity report are due within 30 calendar days from the last day of each quarter.

15. Invoices and Payment.

15.1 Invoices. Contractor will invoice the State for Fees in accordance with the requirements set forth in the Statement of Work, including any requirements that condition the rendering of invoices and the payment of Fees upon Acceptance of the payment Milestones designated in **Schedule C** Pricing Schedule. Contractor must submit each invoice in both hard copy and electronic format, via such delivery means and to such address as are specified by the State in the Statement of Work. Each separate invoice must:

- (a) clearly identify the Contract to which it relates, in such manner as is required by the State;
- (b) list each Fee item separately;
- (c) include sufficient detail for each line item to enable the State to satisfy its accounting and charge-back requirements;
- (d) for Fees determined on a time and materials basis, report details regarding the number of hours performed during the billing period, the skill or labor category for such Contractor Personnel and the applicable hourly billing rates; and
- (e) include such other information as may be required by the State as set forth in the Statement of Work.

15.2 Responsibility for Costs. Contractor is responsible for all costs and expenses incurred in or incidental to the performance of Services, including all costs of any materials supplied by Contractor, all fees, fines, licenses, bonds, or taxes required of or imposed against Contractor, and all other of Contractor's costs of doing business.

15.3 Payment. Invoices are due and payable by the State, in accordance with the State's standard payment procedures as specified in 1984 Public Act no. 279, MCL 17.51, *et seq.*, within forty-five (45) calendar days after receipt, provided the State determines that the invoice was properly rendered. The State will only disburse payments under this Contract through Electronic Funds Transfer (EFT). Contractor must register with the State at <http://www.michigan.gov/cpexpress> to receive electronic fund transfer payments. If Contractor does not register, the State is not liable for failure to provide payment.

15.4 Taxes. The State is exempt from State sales tax for direct purchases and may be exempt from federal excise tax, if Services or Deliverables purchased under this Contract are for

the State's exclusive use. Notwithstanding the foregoing, all Fees are exclusive of taxes, and the State is responsible for all sales, use and excise taxes, and any other similar taxes, duties and charges of any kind imposed by any federal, state, or local governmental entity on any amounts payable by the State under this Contract.

15.5 Payment Disputes. The State may withhold from payment any and all payments and amounts the State disputes in good faith, pending resolution of such dispute, provided that the State:

- (a) timely renders all payments and amounts that are not in dispute;
- (b) notifies Contractor of the dispute prior to the due date for payment, specifying in such notice:
 - (i) the amount in dispute; and
 - (ii) the reason for the dispute set out in sufficient detail to facilitate investigation by Contractor and resolution by the parties;
- (c) works with Contractor in good faith to resolve the dispute promptly; and
- (d) promptly pays any amount determined to be payable by resolution of the dispute.

15.6 Contractor shall not withhold any Services or fail to perform any obligation hereunder by reason of the State's good faith withholding of any payment or amount in accordance with **Section 15.5** or any dispute arising therefrom.

15.7 Right of Setoff. Without prejudice to any other right or remedy it may have, the State reserves the right to set off at any time any amount owing to it under this Contract by Contractor against any amount payable by the State to Contractor under this Contract.

15.8 Availability and Service Credits. Contractor acknowledges and agrees that any credits assessed pursuant to the Service Level Agreement: (a) is a reasonable estimate of and compensation for the anticipated or actual harm to the State that may arise from the corresponding service level failure, which would be impossible or very difficult to accurately estimate; and (b) may, at the State's option, be credited or set off against any Fees or other charges payable to Contractor under this Contract or be payable to the State upon demand. No service credits for any service period may exceed the total amount of Fees that would be payable for that service period if the Services were fully provided in accordance with this Contract and the Specifications. Credits assessed pursuant to the Service Level Agreement will not constitute a waiver or release of any other remedy the State may have under this Contract for Contractor's breach of this Contract, including without limitation, the State's right to terminate this Contract for cause under **Section 24.1**, and the State will be entitled in its discretion to recover actual damages caused by Contractor's failure to perform its obligations under this Contract. However,

the State will reduce such actual damages by the amounts of service credits received for the same events causing the actual damages.

15.9 Support Not to be Withheld or Delayed. Contractor may not withhold or delay any Infrastructure Services or Software Support Services or fail to perform any other Services or obligations hereunder by reason of: (a) the State's good faith withholding of any payment or amount in accordance with this **Section 15.5**; or (b) any dispute whatsoever between the parties, including any disputed payment or other dispute arising under or concerning this Contract or any other agreement between the parties.

16. Intellectual Property Rights

16.1 Ownership Rights in Software

(a) Subject to the rights and licenses provided in this Contract and the License Agreements, and the provisions of **Section 16.1(b)**:

- (i) Contractor and its Third Party Software Providers reserve and retain their entire right, title and interest in and to all Intellectual Property Rights arising out of or relating to the Software; and
- (ii) none of the State or Authorized Users acquire any ownership of Intellectual Property Rights in or to the Software or Documentation as a result of this Contract.

(b) As between the State, on the one hand, and Contractor, on the other hand, the State has, reserves and retains, sole and exclusive ownership of all right, title and interest in and to User Data, including all Intellectual Property Rights arising therefrom or relating thereto.

16.2 Rights in Open-Source Components. Ownership of all Intellectual Property Rights in Open-Source Components shall remain with the respective owners thereof, subject to the State's rights under the applicable Open-Source Licenses.

16.3 State License Grant. The State hereby grants to Contractor a limited, non-exclusive, non-transferable license (i) to use the State's (or individual agency's, department's or division's) name, trademarks, service marks or logos, solely in accordance with the State's specifications, and (ii) to display, reproduce, distribute and transmit in digital form the State's (or individual agency's, department's or division's) name, trademarks, service marks or logos in connection with promotion of the Services as communicated to Contractor by the State. Use of the State's (or individual agency's, department's or division's) name, trademarks, service marks or logos will be specified in the applicable Statement of Work.

17. State Data.

17.1 Ownership. The State's data ("**State Data**"), which will be treated by Contractor as Confidential Information, includes: (a) User Data; and (b) any other data collected, used, processed, stored, or generated by the State in connection with the Services, including but not limited to (i) personally identifiable information ("**PII**") collected, used, processed, stored, or generated as the result of the Services, including, without limitation, any information that identifies an individual, such as an individual's social security number or other government-issued identification number, date of birth, address, telephone number, biometric data, mother's maiden name, email address, credit card information, or an individual's name in combination with any other of the elements here listed; (ii) personal health information ("**PHI**") collected, used, processed, stored, or generated as the result of the Services, which is defined under the Health Insurance Portability and Accountability Act ("**HIPAA**") and its related rules and regulations; and (iii) CJI Data. State Data is and will remain the sole and exclusive property of the State and all right, title, and interest in the same is reserved by the State. This **Section 17.1** survives termination or expiration of this Contract.

17.2 Contractor Use of State Data. Contractor is provided a limited license to State Data for the sole and exclusive purpose of providing the Services, including a license to collect, process, store, generate, and display State Data only to the extent necessary in the provision of the Services. Contractor must: (a) keep and maintain State Data in strict confidence, using such degree of care as is appropriate and consistent with its obligations as further described in this Contract and applicable law to avoid unauthorized access, use, disclosure, or loss; (b) use and disclose State Data solely and exclusively for the purpose of providing the Services, such use and disclosure being in accordance with this Contract, any applicable Statement of Work, and applicable law; and (c) not use, sell, rent, transfer, distribute, or otherwise disclose or make available State Data for Contractor's own purposes or for the benefit of anyone other than the State without the State's prior written consent. This **Section 17.2** survives termination or expiration of this Contract.

17.3 Unauthorized Use. Contractor shall not alter or remove any State Data that is in the production Operating Environment without the State's express prior written authorization. Such authorization may be revoked by the State in writing at any time in its sole discretion. Any such alteration or removal of State Data must be solely in accordance with this Contract, and in no case exceed the scope of the State's written authorization to Contractor pursuant to this **Section 17.3**. All State-authorized alterations or removals of State Data shall follow any written instructions from the State and any applicable State procedures. Contractor shall maintain complete and accurate records and audit logs relating to all such alterations and removals, and, upon the State's request, shall provide all such records, audit logs, and other relevant materials to the State.

17.4 Loss or Compromise of Data. In the event of any act, error or omission, negligence, misconduct, or breach on the part of Contractor that compromises the security, confidentiality, or integrity of State Data or the physical, technical, administrative, or organizational safeguards put in place by Contractor that relate to the protection of the security, confidentiality, or integrity of

State Data as required under this Contract, Contractor must, as applicable: (a) notify the State as soon as practicable but no later than twenty-four (24) hours of becoming aware of such occurrence; (b) cooperate with the State in investigating the occurrence of such a compromise or suspected compromise, including making available all relevant records, logs, files, data reporting, and other materials required to comply with applicable law or as otherwise required by the State; (c) in the case of PII or PHI, at the State's sole election, (i) with approval and assistance from the State, notify the affected individuals who comprise the PII or PHI as soon as practicable but no later than is required to comply with applicable law, or, in the absence of any legally required notification period, within ten (10) Business Days of the occurrence; or (ii) reimburse the State for any costs in notifying the affected individuals; (d) in the case of PII, provide third-party credit and identity monitoring services to each of the affected individuals who comprise the PII for the period required to comply with applicable law, or, in the absence of any legally required monitoring services, for no less than twelve (12) months following the date of notification to such individuals; (e) perform or take any other actions required to comply with applicable law as a result of the occurrence; (f) pay for any costs associated with the occurrence, including but not limited to any costs incurred by the State in investigating and resolving the occurrence, including reasonable attorney's fees associated with such investigation and resolution; (g) without limiting Contractor's obligations of indemnification as further described in this Contract, indemnify, defend, and hold harmless the State for any and all claims, including reasonable attorneys' fees, costs, and incidental expenses, which may be suffered by, accrued against, charged to, or recoverable from the State in connection with the occurrence; (h) be responsible for recreating lost State Data in the manner and on the schedule set by the State without charge to the State; and (i) provide to the State a detailed plan within ten (10) Business Days of the occurrence describing the measures Contractor will undertake to prevent a future occurrence. Notification to affected individuals, as described above, must comply with applicable law, be written in plain language, not be tangentially used for any solicitation purposes, and contain, at a minimum: name and contact information of Contractor's representative; a description of the nature of the loss; a list of the types of data involved; the known or approximate date of the loss; how such loss may affect the affected individual; what steps Contractor has taken to protect the affected individual; what steps the affected individual can take to protect himself or herself; contact information for major credit card reporting agencies; and, information regarding the credit and identity monitoring services to be provided by Contractor. The State will have the option to review and approve any notification sent to affected individuals prior to its delivery. Notification to any other party, including but not limited to public media outlets, must be reviewed and approved by the State in writing prior to its dissemination. This **Section 17.4** survives termination or expiration of this Contract.

18. Confidential Information. Each party acknowledges that it may be exposed to or acquire communication or data of the other party that is confidential in nature and is not intended to be disclosed to third parties. This **Section 18** survives termination or expiration of this Contract.

18.1 Meaning of Confidential Information. The term "**Confidential Information**" means all information and documentation of a party that: (a) has been marked "confidential" or with words of

similar meaning, at the time of disclosure by such party; (b) if disclosed orally or not marked “confidential” or with words of similar meaning, was subsequently summarized in writing by the disclosing party and marked “confidential” or with words of similar meaning; and, (c) should reasonably be recognized as confidential information of the disclosing party. The term “Confidential Information” does not include any information or documentation that was or is: (a) in the possession of the State and subject to disclosure under the Michigan Freedom of Information Act (FOIA); (b) already in the possession of the receiving party without an obligation of confidentiality; (c) developed independently by the receiving party, as demonstrated by the receiving party, without violating the disclosing party’s proprietary rights; (d) obtained from a source other than the disclosing party without an obligation of confidentiality; or, (e) publicly available when received, or thereafter became publicly available (other than through any unauthorized disclosure by, through, or on behalf of, the receiving party). Notwithstanding the above, in all cases and for all matters, State Data is deemed to be Confidential Information.

18.2 Obligation of Confidentiality. The parties agree to hold all Confidential Information in strict confidence and not to copy, reproduce, sell, transfer, or otherwise dispose of, give or disclose such Confidential Information to third parties other than employees, agents, or subcontractors of a party who have a need to know in connection with this Contract or to use such Confidential Information for any purposes whatsoever other than the performance of this Contract. The parties agree to advise and require their respective employees, agents, and subcontractors of their obligations to keep all Confidential Information confidential. Disclosure to the Contractor’s subcontractor is permissible where: (a) the subcontractor is a Permitted Subcontractor; (b) the disclosure is necessary or otherwise naturally occurs in connection with work that is within the Permitted Subcontractor’s responsibilities; and (c) Contractor obligates the Permitted Subcontractor in a written contract to maintain the State’s Confidential Information in confidence. At the State’s request, any of the Contractor’s Representatives may be required to execute a separate agreement to be bound by the provisions of this **Section 18.2**.

18.3 Cooperation to Prevent Disclosure of Confidential Information. Each party must use commercially reasonable efforts to assist the other party in identifying and preventing any unauthorized use or disclosure of any Confidential Information. Without limiting the foregoing, each party must advise the other party immediately in the event either party learns or has reason to believe that any person who has had access to Confidential Information has violated or intends to violate the terms of this Contract. Each party will cooperate with the other party in seeking injunctive or other equitable relief against any such person.

18.4 Remedies for Breach of Obligation of Confidentiality. Each party acknowledges that breach of its obligation of confidentiality may give rise to irreparable injury to the other party, which damage may be inadequately compensable in the form of monetary damages. Accordingly, a party may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies which may be available, to include, in the case of the State, at the sole election of the State, the immediate

termination, without liability to the State, of this Contract or any Statement of Work corresponding to the breach or threatened breach.

18.5 Surrender of Confidential Information upon Termination. Upon termination or expiration of this Contract or a Statement of Work, in whole or in part, each party must, within five (5) Business Days from the date of termination, return to the other party any and all Confidential Information received from the other party, or created or received by a party on behalf of the other party, which are in such party's possession, custody, or control. If Contractor or the State determine that the return of any Confidential Information is not feasible, such party must destroy the Confidential Information and certify the same in writing within five (5) Business Days from the date of termination to the other party.

19. Payment Card Industry Data Security Standard

(a) Contractors that process, transmit, store or affect the security of credit/debit cardholder data, must adhere to the Payment Card Industry Data Security Standard (PCI DSS). The Contractor is responsible for the security of cardholder data in its possession. The data may only be used to assist the State or for other uses specifically authorized by law.

(b) The Contractor must notify the State's Contract Administrator (within 48 hours of discovery) of any breaches in security where cardholder data has been compromised. In that event, the Contractor must provide full cooperation to the card associations (e.g. Visa, MasterCard, and Discover) and state acquirer representative(s), or a PCI approved third party, to conduct a thorough security review. The Contractor must provide, at the request of the State, the results of such third party security review. The review must validate compliance with the PCI Data Security Standard for protecting cardholder data. At the State's sole discretion, the State may perform its own security review, either by itself or through a PCI approved third party.

(c) The Contractor is responsible for all costs incurred as the result of the breach. Costs may include, but are not limited to, fines/fees for non-compliance, card reissuance, credit monitoring, and any costs associated with a card association, PCI approved third party, or State initiated security review.

(d) Without limiting Contractor's obligations of indemnification as further described in this Contract, Contractor must indemnify, defend, and hold harmless the State for any and all claims, including reasonable attorneys' fees, costs, and incidental expenses, which may be suffered by, accrued against, charged to, or recoverable from the State in connection with the breach.

(e) The Contractor must dispose of cardholder data when it is no longer needed in compliance with PCI DSS policy. The Contractor must continue to treat cardholder data as confidential upon contract termination.

(f) The Contractor must provide the State's Contract Administrator with an annual Attestation of Compliance (AOC) or a Report on Compliance (ROC) showing the contractor is in compliance with the PCI Data Security Standard. The Contractor must notify the State's Contract Administrator of all failures to comply with the PCI Data Security Standard.

20. CEPAS Electronic Receipt Processing Standard. All electronic commerce applications that allow for electronic receipt of credit or debit card and electronic check (ACH) transactions must be processed via the State's Centralized Electronic Payment Authorization System (CEPAS).

21. CJIS Compliance.

21.1 Contractor shall comply with all Criminal Justice Information Services (CJIS) Security Policy requirements that are communicated to the Contractor in writing, including the FBI CJIS Security Addendum attached as **Schedule G**. Changes required to Contractor's performance due to a change in CJIS requirements shall be subject to **Section 2.1 Change Control Process**.

21.2 Contractor personnel who will be subject to an MGCB performed background check pursuant to **Schedule E**, as determined by the State, shall complete security awareness training within six (6) months of initial assignment and biennially thereafter. MGCB shall provide Contractor with the required training materials. Documentation of completion of the training will be provided to MGCB upon request.

21.3 The State reserves the right to perform additional background checks on Contractor personnel as may be required to comply with the CJIS Security Policy.

21.4 During the term, Contractor will maintain complete and accurate records relating to its data protection practices and the security of any of the State's Confidential Information, including any backup, disaster recovery or other policies, practices or procedures relating to the State's Confidential Information and any other information relevant to its compliance with this **Section 21**. Contractor shall make all such records, appropriate personnel, and relevant materials available in the event of an audit initiated by the State or the FBI.

21.5 Contractor shall comply with all CJIS requirements for the Infrastructure Services Provider's data center including, if necessary, entering into an FBI CJIS Security Addendum or other required agreements with its Infrastructure Services Provider on behalf of the State. Contractor will assist the State with entering into any other necessary agreements with the Infrastructure Services provider.

22. ADA Compliance. The State is required to comply with the Americans with Disabilities Act of 1990 (ADA), and has adopted a formal policy regarding accessibility requirements for software applications. The State is requiring that the Software conforms, where relevant, to level AA of the World Wide Web Consortium (W3C) Web Content Accessibility Guidelines (WCAG)

2.0. Contractor may provide a description of conformance with the above mentioned specifications by means of a completed Voluntary Product Accessibility Template for WCAG 2.0 (WCAG 2.0 VPAT) or other comparable document. Contractor may consider, where relevant, the W3C's Guidance on Applying WCAG 2.0 to Non-Web Information and Communications Technologies (WCAG2ICT) for non-web software and content.

23. OWASP Compliance. The State has adopted a policy regarding coding requirements. The State is requiring that, where relevant, Contractor's coding be secure in accordance with standards designated by the Open Web Application Security Project (OWASP).

24. Termination, Expiration, Transition. The State may terminate this Contract, the Support Services, or any Statement of Work, in accordance with the following:

24.1 Termination for Cause.

A. By the State:

(a) The State may terminate this Contract for cause, in whole or in part, if Contractor, as determined by the State: (i) becomes insolvent, petitions for bankruptcy court proceedings, or has an involuntary bankruptcy proceeding filed against it by any creditor that is not dismissed within sixty (60) days of its commencement; or (ii) breaches any of its material duties or obligations under this Contract that remains uncured thirty (30) days after Contractor has received written notice of such material breach. Any reference to specific breaches being material breaches within this Contract will not be construed to mean that other breaches are not material.

(b) If the State terminates this Contract under this **Section 24.1**, the State will issue a termination notice specifying whether Contractor must: (a) cease performance immediately, or (b) continue to perform for a specified period. If it is later determined that Contractor was not in breach of this Contract, the termination will be deemed to have been a termination for convenience, effective as of the same date, and the rights and obligations of the parties will be limited to those provided in **Section 24.3**.

(c) The State will only pay for amounts due to Contractor for Services accepted by the State on or before the date of termination, subject to the State's right to set off any amounts owed by the Contractor for the State's reasonable costs in terminating this Contract. Contractor must promptly reimburse to the State any Fees prepaid by the State prorated to the date of such termination, including any prepaid Software Support Services Fees or Infrastructure Services Fees. Further, Contractor must pay all direct and verifiable costs incurred by the State in terminating this Contract for cause, including administrative costs, attorneys' fees, court costs, and transition costs.

B. By Contractor:

(a) Contractor may terminate this Contract for cause, in whole or in part, if the State breaches any of its material duties or obligations under this Contract that remains uncured thirty (30) days after the State has received written notice of such material breach.

24.2 Termination for Non-appropriation. The State may terminate this Contract for appropriation or budget shortfalls. The termination notice will specify whether Contractor must: (a) cease performance immediately, or (b) continue to perform in accordance with **Section 24.5**. If terminated for appropriation or budget shortfalls, the State will be liable for any accumulated payments due up to the effective date of such non-appropriation, subject to funding availability.

24.3 Termination for Convenience. With forty-five (45) days prior written notice to Contractor, the State may terminate this Contract for its convenience and pay Contractor (i) for amounts due to Contractor for Services rendered through the effective date of such termination; and (ii) for all Transition Responsibilities performed by Contractor.

24.4 Effect of Termination. Upon and after the termination or expiration of this Contract or one or more Statements of Work for any reason:

(a) Contractor will be obligated to perform all Transition Responsibilities specified in **Section 24.5**.

(b) All licenses granted to Contractor in State Data will immediately and automatically also terminate. Contractor must promptly return to the State all State Data not required by Contractor for its Transition Responsibilities, if any.

(c) Contractor will deliver copies of all Software and Documentation where a perpetual license has been granted to the State.

(d) Contractor will (i) return to the State all documents and tangible materials (and any copies) containing, reflecting, incorporating, or based on the State's Confidential Information; (ii) permanently erase the State's Confidential Information from its computer systems; and (iii) certify in writing to the State that it has complied with the requirements of this **Section 24.4**, in each case to the extent such materials are not required by Contractor for Transition Responsibilities, if any.

(e) Notwithstanding any provisions of this Contract or any Statement of Work to the contrary, upon the State's termination of this Contract or any Statement of Work for cause pursuant to **Section 24.1**, the State will have the right and option to continue to access and use the Services under each applicable Statement of Work, in whole and in part, for a period not to exceed one hundred and eighty (180) days from the effective date of such termination pursuant to the terms and conditions of this Contract and each applicable Statement of Work; provided that the State pays Contractor in full for such extended services per the terms of the Contract.

24.5 Transition Responsibilities. Upon termination or expiration of this Contract for any reason, Contractor must, for a period of time specified by the State (not to exceed 90 calendar days; the “**Transition Period**”), provide all reasonable transition assistance requested by the State, to allow for the expired or terminated portion of the Contract to continue without interruption or adverse effect, and to facilitate the orderly transfer of the Services to the State or its designees. Such transition assistance may include but is not limited to: (a) continuing to perform the Services at the established Contract rates; (b) taking all reasonable and necessary measures to transition performance of the work, including all applicable Services to the State or the State’s designee, subject to the applicable licensing terms, and Intellectual Property Rights; (c) securing for the State the right to continue to use any Third Party software along with any associated maintenance and support services provided by such Third Party Software Provider; (d) taking all necessary and appropriate steps, or such other action as the State may direct, to preserve, maintain, protect, or return to the State all State Data; and (e) preparing an accurate accounting from which the State and Contractor may reconcile all outstanding accounts (collectively, the “**Transition Responsibilities**”). The Term of this Contract is automatically extended through the end of the Transition Period.

24.6 Survival. This **Section 24** survives termination or expiration of this Contract.

25. Stop Work Order. The State may, at any time, order the Services of Contractor fully or partially stopped for its own convenience for up to ninety (90) calendar days at no additional cost to the State. The State will provide Contractor a written notice detailing such suspension (a “**Stop Work Order**”). Contractor must comply with the Stop Work Order upon receipt. Within 90 days, or any longer period agreed to by Contractor, the State will either: (a) issue a notice authorizing Contractor to resume work, or (b) terminate this Contract. The State will not pay for any Services, Contractor’s lost profits, or any additional compensation during a stop work period. The parties will mutually negotiate an equitable adjustment in schedules, Contractor resources, and Fees, if the Stop Work Order is lifted by the State.

26. Contractor Representations and Warranties.

26.1 Authority. Contractor represents and warrants to the State that:

- (a) It is duly organized, validly existing, and in good standing as a corporation or other entity as represented under this Contract under the laws and regulations of its jurisdiction of incorporation, organization, or chartering;
- (b) It has the full right, power, and authority to enter into this Contract, to grant the rights and licenses granted under this Contract, and to perform its contractual obligations;
- (c) The execution of this Contract by its Representative has been duly authorized by all necessary organizational action; and

(d) When executed and delivered by Contractor, this Contract will constitute the legal, valid, and binding obligation of Contractor, enforceable against Contractor in accordance with its terms.

26.2 Bid Response. Contractor represents and warrants to the State that:

(a) The prices proposed by Contractor were arrived at independently, without consultation, communication, or agreement with any other bidder for the purpose of restricting competition; the prices quoted were not knowingly disclosed by Contractor to any other bidder to the RFP; and no attempt was made by Contractor to induce any other Person to submit or not submit a proposal for the purpose of restricting competition;

(b) All written information furnished to the State by or for Contractor in connection with this Contract, including Contractor's Bid Response, is, to the best of Contractor's knowledge and belief, true, accurate, and complete, and contains no untrue statement of material fact or omits any material fact necessary to make the information not misleading;

(c) Contractor is not in material default or breach of any other contract or agreement that it may have with the State or any of its departments, commissions, boards, or agencies. Contractor further represents and warrants that it has not been a party to any contract with the State or any of its departments that was terminated by the State within the previous five (5) years for the reason that Contractor failed to perform or otherwise breached an obligation of the contract; and

(d) If any of the certifications, representations, or disclosures made in Contractor's Bid Response change after contract award, the Contractor is required to report those changes immediately to the Contract Administrator.

26.3 Infrastructure Service Warranties. Contractor represents and warrants to the State that:

(a) During the term of this Contract, the use of any Third Party software licensed by Contractor for use as part of the Infrastructure Services, as incorporated in or otherwise used in conjunction with the Software, will not violate any corresponding Third Party software license agreement or end user license agreement, and will be adequate to provide for the required processing capacity set forth in the Statement of Work. It shall be Contractor's sole responsibility to ensure compliance with such agreements, without any further cost to the State. Further, during the term of this Contract, Contractor hereby represents and warrants that it will be solely liable to pay for any additional license or maintenance fees associated with Contractor's non-compliance with any Contractor licensed Third Party software license agreement or end user license agreement.

(b) Contractor acknowledges and agrees that the State may look solely to Contractor for any failure of the Software to meet the Availability Requirement set forth in the SLA, regardless if it is effected by degradation of the Infrastructure Services.

26.4 Software Representations and Warranties. Contractor further represents and warrants to the State that:

- (a) it is the legal and beneficial owner of the entire right, title and interest in and to the Software, including all Intellectual Property Rights relating thereto or has obtained the legal right from the original licensor to use the Software as set forth in this Contract;
- (b) it has, and throughout the license term, will retain the right, power and authority to grant and perform the license hereunder;
- (c) the Software, and the State's use thereof, is and throughout the license term will be free and clear of all encumbrances, liens and security interests of any kind;
- (d) neither its grant of the license, nor its performance under this Contract does or to its knowledge will at any time:
 - (i) conflict with or violate any applicable Law;
 - (ii) require the consent, approval or authorization of any governmental or regulatory authority or other Third Party; or
 - (iii) require the provision of any payment or other consideration to any Third Party;
- (e) when used by the State or any Authorized User in accordance with this Contract and the Documentation, the Software or Documentation as delivered or installed by Contractor does not or will not:
 - (i) knowingly infringe, misappropriate or otherwise violate any Intellectual Property Right or other right of any third party; or
 - (ii) fail to comply with any applicable Law;
- (f) as provided by Contractor, the Software does not or will not at any time during the license term contain any:
 - (i) Harmful Code; or
 - (ii) Open-Source Components or operate in such a way that it is developed or compiled with or linked to any Open-Source Components, other than Open-Source Components specifically described in the Statement of Work.
- (g) all Documentation is and will be complete and accurate in all material respects when provided to the State such that at no time during the license term will the Software have any material undocumented feature; and

(h) it will perform all Services in a timely, skillful, professional and workmanlike manner in accordance with commercially reasonable industry standards and practices for similar services, using personnel with the requisite skill, experience and qualifications, and will devote adequate resources to meet its obligations under this Contract.

26.5 Performance Warranty and Limited Remedy.

(a) Contractor warrants that during the Warranty Period and during any period that the State is current on its Software Support Services Fees:

- (i) when used in the Operating Environment (or any successor thereto) in accordance with the Documentation, all Software as provided by Contractor, will be fully operable, meet all applicable specifications, and function in all respects, in conformity with this Contract and the Documentation; and
- (ii) no Maintenance Release or New Version, when properly installed in accordance with this Contract, will have a material adverse effect on the functionality or operability of the Software.

(b) If the Contractor breaches any of the warranties set forth in this **Section 26.5**, Contractor will, upon written notice from the State and at Contractor's sole cost and expense, remedy such breach in accordance with the Service Level Agreement Schedule, including the time periods set forth in such schedule, if any. In the event Contractor fails to remedy such breach on a timely basis, the State will be entitled to such remedies as are specified in the Service Level Agreement Schedule or as may otherwise be available under this Contract, at law or in equity for breach of its Maintenance and Support obligations. Nothing in this **Section 26.5** limits the State's right to indemnification under **Section 27**.

26.6 Disclaimer. EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH IN THIS AGREEMENT, CONTRACTOR HEREBY DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, WITH RESPECT TO THIS CONTRACT.

27. Indemnification

27.1 General Indemnification. Contractor must defend, indemnify and hold the State, its departments, divisions, agencies, offices, commissions, officers, and employees harmless, without limitation, from and against any and all actions, claims, losses, liabilities, damages, costs, attorney fees, and expenses (including those required to establish the right to indemnification), arising out of or relating to: (a) any breach by Contractor (or any of Contractor's employees, agents, subcontractors, or by anyone else for whose acts any of them may be liable) of any of the promises, agreements, representations, warranties, or insurance requirements contained in this Contract; (b) any infringement, misappropriation, or other violation of any Intellectual Property Right or other right of any Third Party; and (c) any bodily injury, death, or damage to real or

tangible personal property to the extent caused by Contractor (or any of Contractor's employees, agents, subcontractors, or by anyone else for whose acts any of them may be liable).

27.2 Indemnification Procedure. The State will notify Contractor in writing if indemnification is sought; however, failure to do so will not relieve Contractor, except to the extent that Contractor is materially prejudiced. The State is entitled to: (i) regular updates on proceeding status; (ii) participate in the defense of the proceeding at its own expense; and (iii) employ its own counsel for such participation and to (iv) retain control of the defense, at its own cost and expense, if the State deems necessary. Contractor will not, without the State's prior written consent (not to be unreasonably withheld), settle, compromise, or consent to the entry of any judgment in or otherwise seek to terminate any claim, action, or proceeding. Any litigation activity on behalf of the State or any of its subdivisions, under this **Section 27**, must be coordinated with the Department of Attorney General. An attorney designated to represent the State may not do so until approved by the Michigan Attorney General and appointed as a Special Assistant Attorney General.

27.3 Infringement Remedies.

(a) The remedies set forth in this **Section 27.3** are in addition to, and not in lieu of, all other remedies that may be available to the State under this Contract or otherwise, including the State's right to be indemnified for such actions.

(b) If any Software, Infrastructure Services, or any component thereof, other than State Materials, is found to be infringing or if any use of any Software, Infrastructure Services, or any component thereof is enjoined, threatened to be enjoined or otherwise the subject of an infringement claim, Contractor must, at Contractor's sole cost and expense:

- (i) procure for the State the right to continue to use such Software, Infrastructure Services, or component thereof to the full extent contemplated by this Contract; or
- (ii) modify or replace the materials that infringe or are alleged to infringe ("**Allegedly Infringing Materials**") to make the Software, Infrastructure Services, and all of its components non-infringing while providing fully equivalent features and functionality.

(c) If neither of the foregoing is possible notwithstanding Contractor's commercially reasonable efforts, then Contractor may direct the State to cease any use of any materials that have been enjoined or finally adjudicated as infringing, provided that Contractor will:

- (i) refund to the State all amounts paid by the State in respect of such Allegedly Infringing Materials and any other aspects of the Software or Infrastructure Services provided under the Statement of Work for the Allegedly Infringing

Materials that the State cannot reasonably use as intended under this Contract.

(d) If Contractor directs the State to cease using any Software under **subsection (c)**, the State may terminate this Contract for cause under **Section 24.1**.

(e) Contractor will have no liability for any claim of infringement arising solely from:

- (i) Contractor's compliance with any designs, specifications, or instructions of the State;
- (ii) modification of the Software by the State without the prior knowledge and approval of Contractor; or
- (iii) Approved Third Party Materials or Approved Open-Source Components

unless the claim arose against the Software independently of any of the above specified actions.

28. Liquidated Damages.

28.1 The parties agree that any delay or failure by Contractor to timely perform its obligations in accordance with the Implementation Plan and Milestone Dates agreed to by the parties will interfere with the proper and timely implementation of the Software, to the loss and damage of the State. Further, the State will incur major costs to perform the obligations that would have otherwise been performed by Contractor. The parties understand and agree that any liquidated damages Contractor must pay to the State as a result of such nonperformance are described in the Statement of Work, and that these amounts are reasonable estimates of the State's damages in accordance with applicable Law.

28.2 The parties acknowledge and agree that Contractor could incur liquidated damages for more than one event if Contractor fails to timely perform its obligations by each Milestone Date.

28.3 The assessment of liquidated damages will not constitute a waiver or release of any other remedy the State may have under this Contract for Contractor's breach of this Contract, including without limitation, the State's right to terminate this Contract for cause under **Section 24.1**, and the State will be entitled in its discretion to recover actual damages caused by Contractor's failure to perform its obligations under this Contract. However, the State will reduce such actual damages by the amounts of liquidated damages received for the same events causing the actual damages.

28.4 Amounts due the State as liquidated damages may be set off against any Fees payable to Contractor under this Contract, or the State may bill Contractor as a separate item and Contractor will promptly make payments on such bills.

29. Damages Disclaimers and Limitations.

29.1 Disclaimer of Damages. NEITHER PARTY WILL BE LIABLE, REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR BY STATUTE OR OTHERWISE, FOR ANY CLAIM RELATED TO OR ARISING UNDER THIS CONTRACT FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT, OR SPECIAL DAMAGES, INCLUDING WITHOUT LIMITATION LOST PROFITS AND LOST BUSINESS OPPORTUNITIES.

29.2 Limitation of Liability. IN NO EVENT WILL EITHER PARTY'S AGGREGATE LIABILITY TO THE OTHER PARTY UNDER THIS CONTRACT, REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR BY STATUTE OR OTHERWISE, FOR ANY CLAIM RELATED TO OR ARISING UNDER THIS CONTRACT, EXCEED \$8,000,000.

29.3 Exceptions. **Subsections 29.1** (Disclaimer of Damages) and **29.2** (Limitation of Liability) above, shall not apply to:

- (a) Contractor's obligation to indemnify under **Sections 27.1(b) and (c)** of this Contract; and
- (b) damages to the extent caused by either party's recklessness, bad faith, or intentional misconduct.

30. Records Maintenance, Inspection, Examination, and Audit.

30.1 Right of Audit. The State or its designee may audit Contractor to verify compliance with this Contract. Contractor must retain, and provide to the State or its designee and the auditor general upon request, all financial and accounting records related to this Contract through the Term of this Contract and for four (4) years after the latter of termination, expiration, or final payment under this Contract or any extension ("**Financial Audit Period**"). If an audit, litigation, or other action involving the records is initiated before the end of the Financial Audit Period, Contractor must retain the records until all issues are resolved.

30.2 Right of Inspection. Within ten (10) Business Days of providing written notice, the State and its authorized representatives or designees have the right to enter and inspect Contractor's premises or any other places where Services are being performed, and examine, copy, and audit all records related to this Contract. Contractor must cooperate and provide reasonable assistance. If financial errors are revealed, the amount in error must be reflected as a credit or debit on subsequent invoices until the amount is paid or refunded. Any remaining balance at the end of this Contract must be paid or refunded within forty-five (45) calendar days.

30.3 Application. This **Section 30** applies to Contractor and any Affiliate that performs Services in connection with this Contract.

31. Insurance.

31.1 Required Coverage.

(a) **Insurance Requirements.** Contractor must maintain the insurances identified below and is responsible for all deductibles. All required insurance must: (a) protect the State from claims to the extent caused by Contractor or a Permitted Subcontractor's performance; (b) be primary and non-contributing to any comparable liability insurance (including self-insurance) carried by the State to the extent of the liabilities assumed by Contractor as set forth in **Section 27.1** of this Contract; and (c) be provided by a company with an A.M. Best rating of "A" or better and a financial size of VII or better.

Insurance Type	Additional Requirements
Commercial General Liability Insurance	
<u>Minimal Limits:</u> \$1,000,000 Each Occurrence Limit \$1,000,000 Personal & Advertising Injury Limit \$2,000,000 General Aggregate Limit \$2,000,000 Products/Completed Operations <u>Deductible Maximum:</u> \$50,000 Each Occurrence	Contractor must have their policy endorsed to add "the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees, and agents" as additional insureds to the extent of the liabilities assumed by Contractor as set forth in Section 27.1 of this Contract using endorsement CG 20 37 04 13, CG 20 10 11 85, or both CG 2010 07 04 and CG 2037 07 0.
Umbrella or Excess Liability Insurance	
<u>Minimal Limits:</u> \$5,000,000 General Aggregate	Contractor must add "the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees, and agents" as additional insureds to the extent of the liabilities assumed by Contractor as set forth in Section 27.1 of this Contract.
Workers' Compensation Insurance	
<u>Minimal Limits:</u> Coverage according to applicable laws governing work activities.	Waiver of subrogation to the extent of the liabilities assumed by Contractor as set forth in Section 27.1 , except where waiver is prohibited by law.
Employers Liability Insurance	

<u>Minimal Limits:</u> \$500,000 Each Accident \$500,000 Each Employee by Disease \$500,000 Aggregate Disease.	
Privacy and Security Liability (Cyber Liability) Insurance	
<u>Minimal Limits:</u> \$1,000,000 Each Occurrence \$1,000,000 Annual Aggregate	Contractor must have their policy cover information security and privacy liability, privacy notification costs, regulatory defense and penalties, and website media content liability.
Crime Insurance	
<u>Minimal Limits:</u> \$1,000,000 Employee Theft Per Loss	Contractor must have their policy: (1) cover forgery and alteration, theft of money and securities, robbery and safe burglary, computer fraud, funds transfer fraud, money order and counterfeit currency, and (2) endorsed to add "the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees, and agents" as Loss Payees as their interests appear.
Professional Liability (Errors and Omissions) Insurance	
<u>Minimal Limits:</u> \$3,000,000 Each Occurrence \$3,000,000 Annual Aggregate	

(b) If Contractor's policy contains limits higher than the minimum limits, the State is entitled to coverage to the extent of the higher limits. The minimum limits are not intended, and may not be construed to limit any liability or indemnity of Contractor to any indemnified party or other persons.

(c) If any of the required policies provide claim-made coverage, the Contractor must: (a) provide coverage with a retroactive date before the effective date of the contract or the beginning of contract work; (b) maintain coverage and provide evidence of coverage for at least three (3) years after completion of the contract of work; and (c) if coverage is canceled or not renewed, and not replaced with another claims-made policy form with a retroactive date prior to the contract effective date, Contractor must purchase extended reporting coverage for a minimum of three (3) years after completion of work.

(d) Contractor must: (a) provide insurance certificates to the Contract Administrator, containing the agreement or purchase order number, at Contract formation and within 20 calendar days of the expiration date of the applicable policies; (b) require that subcontractors maintain the required insurances contained in this Section; (c) notify the Contract Administrator within 15 Business Days if any insurance is cancelled; and (d) waive all rights against the State to the extent of the liabilities assumed by Contractor as set forth in **Section 27.1**. Failure to maintain the required insurance does not limit this waiver.

31.2 Non-waiver. This **Section 31** is not intended to and is not be construed in any manner as waiving, restricting or limiting the liability of either party for any obligations under this Contract (including any provisions hereof requiring Contractor to indemnify, defend and hold harmless the State).

32. Dispute Resolution.

32.1 Unless otherwise specified in the Statement of Work, the parties will endeavor to resolve any Contract dispute in accordance with the **Section 31.1** (the “**Dispute Resolution Procedure**”). The initiating party will reduce its description of the dispute to writing (including all supporting documentation) and deliver it to the responding party’s Project Manager. The responding party’s Project Manager must respond in writing within ten (10) Business Days. The initiating party has ten (10) Business Days to review the response. If after such review resolution cannot be reached, both parties will have an additional ten (10) Business Days to negotiate in good faith to resolve the dispute. If the dispute cannot be resolved within a total of thirty (30) Business Days, the parties must submit the dispute to the parties’ Contract Administrators. The parties will continue performing while a dispute is being resolved, unless the dispute precludes performance. A dispute involving payment does not preclude performance.

32.2 Litigation to resolve the dispute will not be instituted until after the dispute has been elevated to the parties’ Contract Administrators, and either Contract Administrator concludes that resolution is unlikely, or fails to respond within fifteen (15) Business Days. The parties are not prohibited from instituting formal proceedings: (a) to avoid the expiration of statute of limitations period; (b) to preserve a superior position with respect to creditors; or (c) where a party makes a determination that a temporary restraining order or other injunctive relief is the only adequate remedy. This **Section 31.1** does not limit either party’s right to terminate this Contract.

33. General Provisions

33.1 Force Majeure.

(a) Force Majeure Events. Subject to **Subsection (b)** below, neither party will be liable or responsible to the other party, or be deemed to have defaulted under or breached this Contract, for any failure or delay in fulfilling or performing any term hereof, when and to the extent such failure or delay is caused by: acts of God, flood, fire or explosion, war, terrorism, invasion, riot or other civil unrest, embargoes or blockades in effect on or after the date of this Contract, national or regional emergency, or any passage of law or governmental order, rule, regulation or direction, or any action taken by a governmental or public authority, including imposing an embargo, export or import restriction, quota or other restriction or prohibition (each of the foregoing, a “**Force Majeure**”), in each case provided that: (a) such event is outside the reasonable control of the affected party; (b) the affected party gives prompt written notice to the other party, stating the period of time the occurrence is expected to continue; (c) the affected party uses diligent efforts to end the failure or delay and minimize the effects of such Force Majeure Event.

(b) State Performance; Termination. In the event of a Force Majeure Event affecting Contractor’s performance under this Contract, the State may suspend its performance hereunder until such time as Contractor resumes performance. The State may terminate this Contract by written notice to Contractor if a Force Majeure Event affecting Contractor’s performance hereunder continues substantially uninterrupted for a period of five (5) Business Days or more. Unless the State terminates this Contract pursuant to the preceding sentence, any date specifically designated for Contractor’s performance under this Contract will automatically be extended for a period up to the duration of the Force Majeure Event.

(c) Exclusions; Non-suspended Obligations. Notwithstanding the foregoing or any other provisions of this Contract:

- (i) in no event will any of the following be considered a Force Majeure Event:
 - (A) shutdowns, disruptions or malfunctions of the Infrastructure Services or any of Contractor’s telecommunication or internet services other than as a result of general and widespread internet or telecommunications failures that are not limited to the Infrastructure Services; or
 - (B) the delay or failure of any Contractor Personnel to perform any obligation of Contractor hereunder unless such delay or failure to perform is itself by reason of a Force Majeure Event; and
- (ii) no Force Majeure Event modifies or excuses Contractor’s obligations under **Section 17** (State Data), **Section 18** (Confidentiality), **Section 12.3** (Data Backup), **Section 12.2** (Disaster Recovery), **Section 27** (Indemnification), or

the Availability Requirement defined in **Schedule B**, or any security requirements under this Contract or the Statement of Work, or applicable Schedule.

33.2 Further Assurances. Each party will, upon the reasonable request of the other party, execute such documents and perform such acts as may be necessary to give full effect to the terms of this Contract.

33.3 Relationship of the Parties. The relationship between the parties is that of independent contractors. Nothing contained in this Contract is to be construed as creating any agency, partnership, joint venture or other form of joint enterprise, employment or fiduciary relationship between the parties, and neither party has authority to contract for or bind the other party in any manner whatsoever.

33.4 Media Releases. News releases (including promotional literature and commercial advertisements) pertaining to this Contract or project to which it relates must not be made without the prior written approval of the State, and then only in accordance with the explicit written instructions of the State.

33.5 Notices. All notices, requests, consents, claims, demands, waivers and other communications under this Contract must be in writing and addressed to the parties as follows (or as otherwise specified by a party in a notice given in accordance with this **Section 33.5**):

If to Contractor:	Unisys Corporation 801 Lakeview Drive, Suite 100 Blue Bell, PA 19422 Email: david.tripp@unisys.com Attention: David Tripp Account Executive With a copy to the Law Department
If to State:	State of Michigan Procurement Office 525 West Allegan Street Lansing, MI 48915 Email: barronj1@michigan.gov Attention: Jarrod Barron

Notices sent in accordance with this **Section 33.5** will be deemed effectively given: (a) when received, if delivered by hand (with written confirmation of receipt); (b) when received, if

sent by a nationally recognized overnight courier (receipt requested); (c) on the date sent by e-mail (with confirmation of transmission), if sent during normal business hours of the recipient, and on the next Business Day, if sent after normal business hours of the recipient; or (d) on the fifth (5th) day after the date mailed, by certified or registered mail, return receipt requested, postage prepaid.

33.6 Headings. The headings in this Contract are for reference only and do not affect the interpretation of this Contract.

33.7 Assignment. Contractor may not assign or otherwise transfer any of its rights, or delegate or otherwise transfer any of its obligations or performance, under this Contract, in each case whether voluntarily, involuntarily, by operation of law or otherwise, without the State's prior written consent, such consent not to be unreasonably withheld. The State has the right to terminate this Contract in its entirety under the Statement of Work hereunder, pursuant to **Section 24.1**, if Contractor delegates or otherwise transfers any of its obligations or performance hereunder, whether voluntarily, involuntarily, by operation of law or otherwise, and no such delegation or other transfer will relieve Contractor of any of such obligations or performance. For purposes of the preceding sentence, and without limiting its generality, any merger, consolidation or reorganization involving Contractor (regardless of whether Contractor is a surviving or disappearing entity) will be deemed to be a transfer of rights, obligations, or performance under this Contract for which the State's prior written consent is required. Any purported assignment, delegation, or transfer in violation of this **Section 33.7** is void.

33.8 No Third-party Beneficiaries. This Contract is for the sole benefit of the parties and their respective successors and permitted assigns. Nothing herein, express or implied, is intended to or will confer on any other person or entity any legal or equitable right, benefit or remedy of any nature whatsoever under or by reason of this Contract.

33.9 Amendment and Modification; Waiver. No amendment to or modification of this Contract is effective unless it is in writing, identified as an amendment to this Contract and is signed by both parties' Contract Administrator. Further, certain amendments to this Contract may require State Administrative Board Approval. No waiver by any party of any of the provisions of this Contract will be effective unless explicitly set forth in writing and signed by the party so waiving. Except as otherwise set forth in this Contract, no failure to exercise, or delay in exercising, any right, remedy, power, or privilege arising from this Contract will operate or be construed as a waiver. Nor will any single or partial exercise of any right, remedy, power or privilege under this Contract preclude the exercise of any other right, remedy, power or privilege.

33.10 Severability. If any term or provision of this Contract is invalid, illegal or unenforceable in any jurisdiction, such invalidity, illegality or unenforceability will not affect any other term or provision of this Contract or invalidate or render unenforceable such term or provision in any other jurisdiction. Upon such determination that any term or other provision is invalid, illegal or unenforceable, the parties hereto will negotiate in good faith to modify this Contract so as to effect the original intent of the parties as closely as possible in a mutually acceptable manner in order

that the transactions contemplated hereby be consummated as originally contemplated to the greatest extent possible.

33.11 Governing Law. This Contract is governed, construed, and enforced in accordance with Michigan law, excluding choice-of-law principles, and all claims relating to or arising out of this Contract are governed by Michigan law, excluding choice-of-law principles. Any dispute arising from this Contract must be resolved in the Michigan Court of Claims. Complaints against the State must be initiated in Ingham County, Michigan. Contractor waives any objections, such as lack of personal jurisdiction or forum non conveniens. Contractor must appoint agents in Michigan to receive service of process.

33.12 Equitable Relief. Each party to this Contract acknowledges and agrees that (a) a breach or threatened breach by such party of any of its obligations under this Contract may give rise to irreparable harm to the other party for which monetary damages would not be an adequate remedy and (b) in the event of a breach or a threatened breach by such party of any such obligations, the other party hereto is, in addition to any and all other rights and remedies that may be available to such party at law, at equity or otherwise in respect of such breach, entitled to seek equitable relief, including a temporary restraining order, an injunction, specific performance and any other relief that may be available from a court of competent jurisdiction, without any requirement to post a bond or other security, and without any requirement to prove actual damages or that monetary damages will not afford an adequate remedy. Each party to this Contract agrees that such party will not oppose or otherwise challenge the appropriateness of equitable relief or the entry by a court of competent jurisdiction of an order granting equitable relief, in either case, consistent with the terms of this **Section 33.12**.

33.13 Nondiscrimination. Under the Elliott-Larsen Civil Rights Act, 1976 PA 453, MCL 37.2101, *et seq.*, and the Persons with Disabilities Civil Rights Act, 1976 PA 220, MCL 37.1101, *et seq.*, Contractor and its Permitted Subcontractors agree not to discriminate against an employee or applicant for employment with respect to hire, tenure, terms, conditions, or privileges of employment, or a matter directly or indirectly related to employment, because of race, color, religion, national origin, age, sex, height, weight, marital status, or mental or physical disability. Breach of this covenant is a material breach of this Contract.

33.14 Unfair Labor Practice. Under MCL 423.324, the State may void any Contract with a Contractor or Permitted Subcontractor who appears on the Unfair Labor Practice register compiled under MCL 423.322.

33.15 Schedules. All Schedules that are referenced herein and attached hereto are hereby incorporated by reference. The following Schedules are attached hereto and incorporated herein:

Schedule A	Statement of Work
Schedule B	Service Level Agreement
Schedule C	Pricing Schedule
Schedule D	License Agreements
Schedule E	Background Screening
Schedule F	Permitted Subcontractors
Schedule G	Federal Bureau of Investigation Criminal Justice Information Systems Security Addendum
Schedule H	Requirements
Schedule I	Day 1 Reports and Templates

33.16 Counterparts. This Contract may be executed in counterparts, each of which will be deemed an original, but all of which together are deemed to be one and the same agreement and will become effective and binding upon the parties as of the Effective Date at such time as all the signatories hereto have signed a counterpart of this Contract. A signed copy of this Contract delivered by facsimile, e-mail or other means of electronic transmission (to which a signed copy is attached) is deemed to have the same legal effect as delivery of an original signed copy of this Contract.

33.17 Effect of Contractor Bankruptcy. All rights and licenses granted by Contractor under this Contract are and will be deemed to be rights and licenses to “intellectual property,” and all Software and Deliverables are and will be deemed to be “embodiments” of “intellectual property,” for purposes of, and as such terms are used in and interpreted under, Section 365(n) of the United States Bankruptcy Code (the “**Code**”). If Contractor or its estate becomes subject to any bankruptcy or similar proceeding, the State retains and has the right to fully exercise all rights, licenses, elections, and protections under this Contract, the Code and all other applicable bankruptcy, insolvency, and similar Laws with respect to all Software and other Deliverables. Without limiting the generality of the foregoing, Contractor acknowledges and agrees that, if Contractor or its estate shall become subject to any bankruptcy or similar proceeding:

- (a) all rights and licenses granted to the State under this Contract will continue subject to the terms and conditions of this Contract, and will not be affected, even by Contractor’s rejection of this Contract; and

(b) the State will be entitled to a complete duplicate of (or complete access to, as appropriate) all such intellectual property and embodiments of intellectual property comprising or relating to any Software or other Deliverables, and the same, if not already in the State's possession, will be promptly delivered to the State, unless Contractor elects to and does in fact continue to perform all of its obligations under this Contract.

33.18 Compliance with Laws. Contractor and its Representatives must comply with all Laws applicable to them in connection with this Contract.

33.19 Non-Exclusivity. Nothing contained in this Contract is intended nor is to be construed as creating any requirements contract with Contractor. This Contract does not restrict the State or its agencies from acquiring similar, equal, or like Services from other sources.

33.20 Entire Agreement. This Contract, together with all Schedules, Exhibits, and the Statement of Work constitutes the sole and entire agreement of the parties to this Contract with respect to the subject matter contained herein, and supersedes all prior and contemporaneous understandings and agreements, representations and warranties, both written and oral, with respect to such subject matter. In the event of any inconsistency between the statements made in the body of this Contract, the Schedules, Exhibits, and the Statement of Work, the following order of precedence governs: (a) first, this Contract, excluding its Exhibits and Schedules, and the Statement of Work; and (b) second, the Statement of Work as of the Effective Date; and (c) third, the Exhibits and Schedules expressly incorporated into this Contract as of the Effective Date. NO TERMS ON CONTRACTOR'S INVOICES, ORDERING DOCUMENTS, WEBSITE, BROWSE-WRAP, SHRINK-WRAP, CLICK-WRAP, CLICK-THROUGH OR OTHER NON-NEGOTIATED TERMS AND CONDITIONS PROVIDED WITH ANY OF THE SERVICES, OR DOCUMENTATION HEREUNDER WILL CONSTITUTE A PART OR AMENDMENT OF THIS CONTRACT OR IS BINDING ON THE STATE OR ANY AUTHORIZED USER FOR ANY PURPOSE. ALL SUCH OTHER TERMS AND CONDITIONS HAVE NO FORCE AND EFFECT AND ARE DEEMED REJECTED BY THE STATE AND THE AUTHORIZED USER, EVEN IF ACCESS TO OR USE OF SUCH SERVICE OR DOCUMENTATION REQUIRES AFFIRMATIVE ACCEPTANCE OF SUCH TERMS AND CONDITIONS.

SCHEDULE A

STATEMENT OF WORK

1 Enterprise Solution Overview

The Contractor shall provide the CSDC Systems, Inc.'s AMANDA Case Management Platform to track all licensing, inspections and other regulatory case management activities and data, and, the Unisys Infolmage document management platform to serve as the MGCB's document/content repository. These two components come tightly integrated in a unified platform. In addition, Contractor is proposing the use of ABBYY for Optical Character Recognition (OCR) services and the use of Geocortex Essentials Viewer by Latitude Geographics and ESRI ArcGIS Online (State of Michigan standard) for geographic information services, and YellowFin module of AMANDA for data analytics.

The Contractor shall provide a hosted off-premise Hosting Center solution in a Microsoft Azure FedRAMP, PCI DSS and CJIS certified compliant government cloud. This shall include the establishment, maintenance, and proof of annual testing of the disaster recovery site.

The purpose of this contract is for MGCB to obtain scalable and configurable solution to assist MGCB in completing its mission – “to ensure the conduct of fair and honest gaming to protect the interests of the citizens of the State of Michigan”. MGCB has five industries that it wishes to include in scope of this Statement of Work, which are to be completed in a phased implementation approach order as follows:

1. Millionaire Party
2. FOIA/Admin
3. Criminal Investigations
4. Casino
5. Horse Racing*

**The integration and implementation of the horse racing Industry must align with the off season of live horse racing (typically fall through early spring, annually). MGCB may request the implementation order for the horse racing Industry be changed due to the timing of completion of other industries to minimize the impact of the project during the live horse racing season pursuant to a change request.*

MGCB has identified the following project goals for this Statement of Work:

1. Replace several redundant, end-of-life IT systems within the MGCB IT portfolio with an integrated data and document repository solution using current technology;
2. Increase data sharing, transparency of information and data analytic capabilities throughout the agency and with the public;

3. Modernize and protect MGCB data and assets by utilizing role-based segregation of duties and system security controls in accordance with standard IT audit standards and procedures;
4. Automate licensing and case management workflows to gain efficiencies; Increase customer service by providing secure web portals for stakeholders to apply for MGCB licenses and approvals and pay related fees online;
5. Provide the ability to perform inspections and investigations using mobile devices;
6. Implement a scalable and configurable solution in order to accommodate possible new gaming industries MGCB may license or regulate in the future; and
7. Move to a FedRAMP, CJIS and PCI DSS compliant government cloud for server infrastructure services.

2 Software Licensing

Contractor will provide the following quantities of software user licenses in accordance with the phased implementation:

Licenses needed for AMANDA, Infolmage, Geocortex, ArcGIS Online, YellowFin and ABBYY by Industry:

1. Millionaire Party Industry – (85 licenses)
2. FOIA/Admin Industry – (5 additional licenses)
3. Criminal Investigations Industry – (0 additional licenses)
4. Casino Industry – (75 additional licenses)
5. Horse Racing Industry – (25 additional licenses)

Licenses for AMANDA, Infolmage, Geocortex, and YellowFin and ABBYY shall be purchased periodically throughout the project as they are needed for the implementation of an Industry in the quantities listed above. The purchase of ESRI ArcGIS will be through the current State of Michigan Enterprise Contract. The license types are as follows:

- AMANDA BackOffice is licensed by module, by server and by named or user accounts
- AMANDA Portal is licensed by server
- YellowFin is licensed by server and by named user accounts
- Geocortex is licensed by server.
- ArcGIS is licensed as provided in the State of Michigan Enterprise Contract independent of this Contract
- ABBYY is licensed by server

At any time the State and Contractor agree that the State may purchase additional quantities of the licenses stated above. The need to purchase additional licenses shall not constitute a project change request or contract change, and will be handled using an invoice for the additional license quantities as specified by the State.

Additionally, Contractor shall provide access to the Microsoft Test Manager and Work Item Tracking tools to MGCB Subject Matter Experts (SMEs) and other State staff as required for testing and defect tracking throughout implementation. Contractor will incur all licensing costs necessary for this service.

3 IT Policies, Standards and Procedures

Separate and Distinct – MCL 432.204(17)(j)

Contractor accepts that all records contained in this system will not be integrated with those of any other state board and hence will be kept separate and distinct in accordance with the Michigan Gaming Control and Revenue Act – MCL 432.204(17)(j), and can be made available for public inspections. In addition, Contractor and State will use securities and permissions to control access to data.

Contractor acknowledges this requirement and commits to maintain “MGCB’s records separate and distinct from the records of any other state board”. Contractor’s provided solutions and data architecture complies with this requirement through database isolation, interface design and other data storage and application access safe in accordance with all applicable compliance measures (FedRAMP, PCI DSS and CJIS).

IT Policies, Standards and Procedures

Additionally, the State requires software, services and work to be done in conjunction with this Statement of Work, and hosted services provided in this Contract and attached Service Level Agreement, to be in compliance with State of Michigan IT policies, standards and procedures. This includes the following policies, standards and procedures, which shall be provided to Contractor by the State by no later than the Orientation Meeting:

[Policy 1305 – Enterprise Information Technology \(IT Policy\)](#)

[Policy 1335 – Information Technology Access Control](#)

- 1335.00.02 – Authentication Requirements for Remote Access to IT Resources and Applications Standard
- 1335.00.07 – Identity, Credentialing and Access Management Standard

[Policy 1340 – Information Technology Information Security](#)

- 1340.00.01 – Acceptable Use of Information Technology Standard
- 1340.00.02 – IT Resource Security Operational Standard
- 1340.00.040.01 – Audit and Accountability Standard
- 1340.00.050.01 – Security Assessment and Authorization Standard
- 1340.00.060.02 – Database Security Standard
- 1340.00.060.20.01 – Oracle Database Security Procedure

- 1340.00.060.04 – Enterprise Change Control Process Standard
- 1340.00.080.01 – Identification and Authentication Standard
- 1340.00.080.02 – Electronic Signatures Standard
- 1340.00.080.02.01 – Electronic Signatures Procedure
- 1340.00.090.01.01 – How to Handle a Security Breach Procedure
- 1340.00.090.02.01 – Root Cause Analysis (RCA) Procedure
- 1340.00.110.03 – Storage of Sensitive Information on Mobile Devices and Portable Media Standard
- 1340.00.120.01 – Physical and Environmental Protection Standard
- 1340.00.150.01 – Risk Assessment Standard
- 1340.00.170.03 – Electronic Data Encryption Standard
- 1340.00.170.04 – Virtual Private Network Standard
- 1340.00.180.01 – System and Information Integrity Standard

Policy 1345 – Information Technology Network and Infrastructure

- 1345.00.06 – Temporary Elevated Server Access Rights Standard
- 1345.00.06.01 – Temporary Elevated Server Access Rights Procedure
- 1345.00.09 – Firewall and SOM-NET Perimeter Security Standard
- 1345.00.10 – Internet Domain Name Standard for Michigan.gov Portal
- 1345.00.13 – Server Configuration Management Standard
- 1345.00.50.01 – Third Party and Vendor Server Management
- 1345.00.50.04 – Third Party and Vendor Server Management – Servers External to the SOM Network Procedure
- 1345.00.50.06 – File Integrity Monitoring Procedure
- 1345.00.50.07 – Server Logging Procedure
- 1345.00.50.08 – Server Patch Management Procedure
- 1345.00.80 – Enterprise Architecture Solution Assessment Standard
- 1345.00.80.01 – Enterprise Architecture Solution Assessment Procedure

Policy 1355 – Project Management Methodology

Policy 1360 – Systems Engineering Methodology

- 1365.00.02 – Electronic Mail Standard

Policy 1370 – Information Technology Configuration Management

- 1370.00.01.01 – Request for Change (RFC) Procedure
- 1370.00.02.02 – Incident-Problem Investigation Log Procedure

4 Project Schedule

Contractor has developed a Microsoft Project Schedule for the MGCB Enterprise Solution Project. The Microsoft Project Schedule contains the Work Breakdown Structure (WBS). Each WBS has the tasks required to complete each piece of

work, effort, duration, predecessors, and resource assigned to the task. Although Contractor has included some tasks that it expects the State of Michigan/MGCB to participate in during the project, at the start of the project the Contractor Project Manager (PM) and the State's/MGCB's PM will mutually negotiate the Project Schedule. The Project Schedule is a living project document and will be updated periodically.

The project shall be executed with a phased implementation approach of five phases, by Industry. This approach is designed to optimize the requirements collection, employ an iterative approach to development, testing and releasing the features of the solution.

The implementation period, including the post production warranty period to be about 24 months. The final phase should be in production around the 21st month, followed by three months of solution warranty. The releases also include the Industry warranty period built into the releases for each of the phases. Implementation approach is described in detail under **Section 5.5 Implementation of Phases (1-5)**.

The State requires the Project Plan and Project Schedule to allow for and be planned around "Designated Time Off" for the State and State Resources. During "Designated Time Off", the State shall not be responsible or be scheduled for any work under this Contract, and this time shall not be counted against the State as far as Acceptance timeframes or the approval of any deliverables.

"Designated Time Off" is defined as annually the last two calendar weeks in December and the calendar week of the United States Independence Day (July 4th) holiday.

5 Project Scope

This SOW describes the services Contractor (and its Permitted Subcontractors under this Contract) will perform and the roles and responsibilities of each party, for the implementation and support of the Enterprise Solution for MGCB. Contractor, and its Permitted Subcontractors under this Contract, will configure and deploy the Enterprise Solution to meet MGCB's requirements as provided in **Schedule H of this Contract**, and as set forth in this SOW in order to support the MGCB's Enterprise Solution initiative. The Enterprise Solution will serve as the core solution to serve MGCB's vision to seamlessly be able to license and regulate its various industries (new and existing) and move to one agency-wide solution for all data and file management needs for mission-based business processes. Under this SOW, Contractor will provide the following services listed below, including any additional work deemed necessary by both parties and documented in the detailed project schedule:

- **5.1 Initiation & Planning**

- **5.2 Weekly Status Meetings and Reporting**
- **5.3 Licenses, Hosting and Installation**
- **5.4 Disaster Recovery/High Availability**
- **5.5 Implementation of Phases (1-5)**
 - 5.5.1 Requirements Analysis & Validation
 - 5.5.2 Configuration of Software
 - 5.5.3 Configuration of Day 1 Reports and Templates
 - 5.5.4 Data Cleansing
 - 5.5.5 Data Conversion/Migration
 - 5.5.6 File Conversion/Migration
 - 5.5.7 Interfaces/Integration Testing (Only Phase 1, with exception of LabHash)
 - 5.5.8 System Testing
 - 5.5.9 User Acceptance Testing
 - 5.5.10 Performance/Load Testing
 - 5.5.11 Training and Knowledge Transfer
 - 5.5.12 Staging and Production Deployment
- **5.6 Final Project Acceptance**
- **5.7 Maintenance**
- **5.8 Future Enhancements**

Interface Requirements in Scope

Included within scope of this SOW are interfaces with State of Michigan and other standard software products as listed below:

Required Interfaces for all Phases:

1. Treasury Centralized Electronic Payment Authorization System (CEPAS) - used for collecting online payments and invoicing accounts
2. MILogin - State of Michigan Identity, Credential and Access Management (MICAM) solution
3. MiPage – State of Michigan Mobile Application
4. Zoned OCR tool (as provided by Contractor with product ABBYY)

5. Geographic Information System tools (as provided by Contractor with product Geocortex, and as provided by the State of Michigan using ESRI ArcGIS)
6. Business intelligence and data analytics tool (as provided by Contractor with YellowFin within AMANDA)
7. Add-In for Microsoft Office Applications (as provided by Contractor with AMANDA)
8. Add-In for Adobe Acrobat (as provided by Contractor with AMANDA)
9. State of Michigan e-mail services (Office 365)

Required Interface for the Casino Industry Phase:

10. LabHash or equivalent product used by MGCB for hashing of Electronic Gaming Devices (EGDs)

Out of Scope

The following services, as noted by the State of Michigan RFP, are out of scope for this Statement of Work:

1. Building core components from scratch.
2. Application design and development not related to the services described in this Contract
3. Server Hardware (excluding server infrastructure services provided by the Microsoft government cloud Azure platform)

During each phase of the project calling for requirements review and validation, as specified below (System Design Phases), Contractor will validate or clarify how the applicable requirements in **Schedule H** of this Contract will be met and document the results in the Requirements Definition document, which for greater certainty may not increase or decrease the functional requirements for the system from those documented in the Functional Requirements Matrix except as otherwise agreed pursuant to the Change Control process in this Contract.

Any deviation from the activities, deliverables and requirements for the Services and deliverables described in this SOW must be submitted pursuant to the Change Control process outlined in **Section 2.1** of the Terms and Conditions of this Contract.

5.1 Initiation & Planning

Contractor will attend the Orientation Meeting described in Section 1.301 of the RFP and meet with State staff to review the requirements specified in this **Schedule A - Statement of Work** to ensure the Enterprise Solution will be implemented successfully. Contractor will identify any functional, general or technical issues that need to be addressed to ensure successful implementation and will propose resolutions to be undertaken and timing thereof.

The parties will review the Preliminary Executive Summary and Preliminary Project Schedule that Contractor submitted with its proposal and identify any issues that need to be addressed. Contractor will then provide the Final Executive Summary, Initial Project Plan, Project Schedule and final report formats described in Section 1.300 of the RFP detailing how the System will be set up to provide the State's requested functionality.

The parties will review the Preliminary Enterprise Architecture Solution Assessment (EASA) that Contractor submitted with its proposal and identify any issues that need to be addressed. Contractor will then submit a Final EASA to the State Project Manager encapsulating any identified changes within the timeframe established in the Initial Project Schedule.

It is Contractor's responsibility to complete a DTMB-0170 Security Assessment, or an equivalent process as required by the State. The State may also require Contractor to obtain additional Michigan Cyber Security written approvals as required by the State within the timeframe established in the Initial Project Schedule. The State reserves the right to require Contractor to update the DTMB-0170 Security Assessment throughout the project life cycle to remain consistent with any newly identified functionality that may affect the original assessment.

Contractor will review the proposed Architecture Diagram and List of components and their specifications with key MGCB and DTMB technical personnel during the initiation and planning stage of the project. The project will have a five phase rollout by Industry. During each of those phases, Contractor will validate the System Architecture initially arrived at during the initiation and planning phase, and make any modifications required. The Systems Design Document will be developed by Contractor and reviewed with key state personnel, including any of the State's contractors.

Finally, Contractor will conduct meetings with various areas of the State of Michigan to plan for the interfaces with MiLogin, MiPage, CEPAS and State of Michigan e-mail services onsite at a State facility and as needed and complete any necessary documentation to receive approval to integrate.

5.1.1 Contractor Activities

The following activities will be performed as part of Initiation and Planning:

- Orientation Meeting held in accordance with Section 1.301 of the RFP
- Contractor will perform a live demonstration of the AMANDA suite of products at the MGCB Detroit Cadillac Place office
- Contractor will perform a live demonstration of the Infolmage system at the MGCB Detroit Cadillac Place office
- Create a Risk Management Plan
- Attend any required meetings and complete any required documentation for

interfaces listed within the scope of the project

- Develop, distribute and review the Project Schedule with input from, and subject to the approval of, the SOM appointed MGCB's Project Manager and stakeholders, and update it periodically when applicable
- Develop, distribute and review the Project Charter with input from, and subject to the approval of, the SOM appointed MGCB's Project Manager and stakeholders, and update it periodically when applicable
- Develop, distribute and review the Initial Project Plan with input from, and subject to the approval of, the SOM appointed MGCB's Project Manager and stakeholders, and update it periodically when applicable. The Project Plan will detail the Project activities and deliverables
- Develop, distribute and review the Final Executive Summary with input from, and subject to the approval of, the SOM appointed MGCB's Project Manager and stakeholders
- Develop, distribute and review the Final Enterprise Architecture Solution Assessment (EASA) with input from, and subject to the approval of, the SOM appointed MGCB's Project Manager and stakeholders
- Develop, distribute and review the Final DTMB-0170 Security Assessment documentation with input from, and subject to the approval of, the SOM appointed MGCB's Project Manager and stakeholders
- Kick-off meeting and any subsequent planning meetings or deliverables deemed necessary by the State and the Contractor with the CEPAS team necessary for planning for the CEPAS Integration
- Kick-off meeting and any subsequent planning meetings or deliverables deemed necessary by the State and the Contractor with the MiLogin/MiPage DTMB necessary planning for the MiLogin integration
- Kick-off meeting and any subsequent planning meetings or deliverables deemed necessary by the State and Contractor with MGCB-dedicated DTMB staff necessary for planning the LabHash Integration
- Kick off meeting and any subsequent planning meetings or deliverables deemed necessary by the State and the Contractor with DTMB Cybersecurity or Enterprise Architecture teams regarding EASA or DTMB 170 approvals
- Participate and provide all documentation necessary for the State to be able to complete background checks in accordance with this Contract
- Ensure approval of all the deliverables is achieved as per the Acceptance Criteria laid out in this Contract
- Finalize and execute escrow agreements as required by the SOM
- Finalize all End User License Agreements as required by licensee of all software included as a part of this project
- Execution of all required CJIS agreements prior to the completion of the Initiation and Planning

5.1.2 SOM Responsibilities

- Ensure timely availability of access to relevant documentation, systems/portals etc. for Contractor to ensure they have all the

information needed for understanding the AS IS state and be able to modify, revise Project Plan/Schedule taking all the constraints into consideration

- Ensure timely availability of relevant stakeholders/SMEs from MGCB for review and discussion workshops for each of the deliverables for Initiation and Planning – Project Schedule, Charter, Initial Plan, Final Executive Summary, EASA and Final DTMB-0170 Security Assessment documentation
- Perform background checks on relevant Contractor staff/personnel in accordance with this Contract
- Coordinate meetings with various areas of MGCB and the State of Michigan for interface requirements
- Provide timely approval and signoff on the finalized deliverables in compliance with the MGCB process

5.1.3 Payment Milestone Deliverables

- Project Charter- PMM-0101
- Project Management Plan, also known as (aka) Project Plan - PMM-0102
- Project Schedule
- Final Executive Summary
- Final EASA
- Security Assessment Documentation – (DTMB-0170), or equivalent documentation or process as required by DTMB Cyber Security
- Kick-off Interface Meetings - CEPAS
- Kick-off Interface Meetings – MiLogin/MiPage
- Stage Exit Process (SEM-0189)

5.2 Weekly Project Status Meetings and Reporting

MGCB requires at a minimum a weekly status meeting, or other mutually acceptable timeframe, to be used to report on the status of the project. For example, the MGCB may move to a bi-weekly status meeting at some point in the future. MGCB reserves the right to change the frequency of the status meetings on an as needed basis. All status report meetings must be held in person at an MGCB office location of MGCB's choosing or via video conference at MGCB's discretion. Contractor will provide agendas for all status report meetings.

The parties will review the sample project reporting format Contractor submitted with its proposal and identify any issues that need to be addressed. Contractor will then submit project reporting format to the State Project Manager for approval within fourteen (14) calendar days after the Orientation Meeting. Once both parties have agreed to the format of the weekly status report, it shall become the standard to follow for the duration of the Contract. Below is a list of report components that should be included in a weekly status report and reviewed during a weekly status meeting:

- Weekly project overall status

- Updated Project Plan (if necessary)
- Updated Project Schedule (if necessary)
- Summary of activity during the report period
- Accomplishments during the report period
- Deliverable statuses
- Project Schedule status
- Action Item statuses
- Project Risks and Risk Mitigation Plans
- Overview of Issues
- Overview of Project Change Controls and Change Controls Pending
- Repair status
- Maintenance Activity
- Upcoming Scheduled Project Meetings
- Project Cost Summary
- Project Resource (Staffing) Allocation Summary
- Screen shots/views of work performed since last meeting (if applicable)
- Weekly Functional Design Screens/Configuration Demos (if applicable)
- System, Performance, Penetration and User Acceptance Testing progress (if applicable)
- Defect log and progress with glide path (if applicable)

5.2.1 Contractor Activities

The Contractor will coordinate with the MGCB Project Manager to hold Weekly Status Meetings:

- Coordinate and facilitate weekly project status meetings
- Provide weekly status report deliverable each meeting to all attendees outlining all report components as documented in 5.2, above

5.2.2 SOM Responsibilities

- Provide Contractor a conference room and videoconference capabilities
- Assist in providing Contractor a list of attendees for all weekly status meetings

5.3 Licenses, Hosting and Installation

The Contractor will provide licenses for the following products in scope of this Statement of Work and load the applicable software components on FedRAMP, CJIS and PCI DSS compliant Microsoft's Government Cloud Azure platform:

- AMANDA (various modules as listed in **Schedule C – Pricing, Table 3(A)**)
- InfoImage
- ABBYY
- YellowFin
- Geocortex

MGCB wishes to purchase licenses for the AMANDA and Infolmage products as they are needed at the point in time and in quantities per phase as defined in **Section 2 – Software Licensing**. Additionally, Contractor shall provide access to the Microsoft Test Manager and Work Item Tracking tools to MGCB SMEs as required for testing and defect tracking throughout implementation, and Contractor will incur all licensing costs necessary for this service.

5.3.1 Contractor Activities

The Contractor will provide the AMANDA and Infolmage Software on the Microsoft Azure platform (Government Cloud version). The following activities will be completed:

- Create an installation plan
- Detail license purchasing needs and timeline for purchases
- Develop Responsibility Matrix to define the roles and responsibilities between Contractor and MGCB/DTMB for the software installation
- Prepare deployment models
- Execute installation plan
- Install and provide MGCB validation that the following environments: Development, Test, Staging and Production Configurations with the following modules and features
- Configure users and administrators on the platform
- Review of MGCB's architecture policies, standards and current technical architecture
- Provide plan detailing license purchasing needs and timeline for purchases
- Development of a Responsibility Matrix to define the roles and responsibilities between Contractor and MGCB/DTMB for the software installation
- Preparation of Deployment Models for each environment (development, testing, production, etc.)
- Validation all software provided under the contract has been installed on proper Microsoft Azure Server environment
- Systems Design Document (SEM-0602)
- Structured walkthroughs for each project Deliverable (SEM-0187)
- Signoffs obtained for each phase via the Stage Exit Process (SEM-0189)

5.3.2 SOM Responsibilities

- Ensure all validation checks – network firewall, data security etc. – are in place from an SOM Enterprise IT standpoint are in place to validate the solution
- SOM to ensure timely availability of relevant stakeholders – IT and functional SMEs – to validate the Contractor installed platform for Enterprise Solution, in terms of cross device accessibility, role based access, workability

- (features/functions) and system response time
- Ensure availability of relevant stakeholders to review, approve and signoff the Systems Design Document of the AMANDA and Infolmage integrated setup for MGCB Enterprise solution

5.3.3 Payment Milestone Deliverables

- Installation Plan
- Installation Responsibilities Matrix
- Stage Exit Process (SEM-189)

5.4 Disaster Recovery

Contractor is responsible for establishing, implementing, testing, and maintaining a MGCB-specific Disaster Recovery Plan designed to provide continuous access to, and support for, the MGCB's ordered Services. At a minimum, Contractor will: (i) back up MGCB Data incrementally on a daily basis and fully on a weekly basis; (ii) archive and maintain duplicate or redundant systems; and (iii) establish and follow procedures and frequency intervals for transmitting backup data and systems to a backup location. Such backup storage and systems will be located at a secure physical location other than the location of Contractor's primary system(s). Additionally, Contractor shall be responsible for fully testing the Disaster Recovery Plan no less than annually in accordance with State of Michigan policies and provide proof of testing and test results.

MGCB is responsible for IT service continuity management for any State of Michigan external systems not provided by Contractor.

5.4.1 Contractor Activities

The Contractor will

- Establish the Disaster Recovery (DR) environment
- Complete failover tests the DR environment no less than annually (providing proof to the State of said tests)
- Develop an approved Disaster Recovery Plan deliverable for the State

5.4.2 SOM Responsibilities

- Ensure availability of relevant SOM stakeholders/SMEs for timely review, approval and signoff of documentation containing details on Contractor's DR plan

5.4.3 Payment Milestone Deliverables

- Approved Disaster Recovery Plan

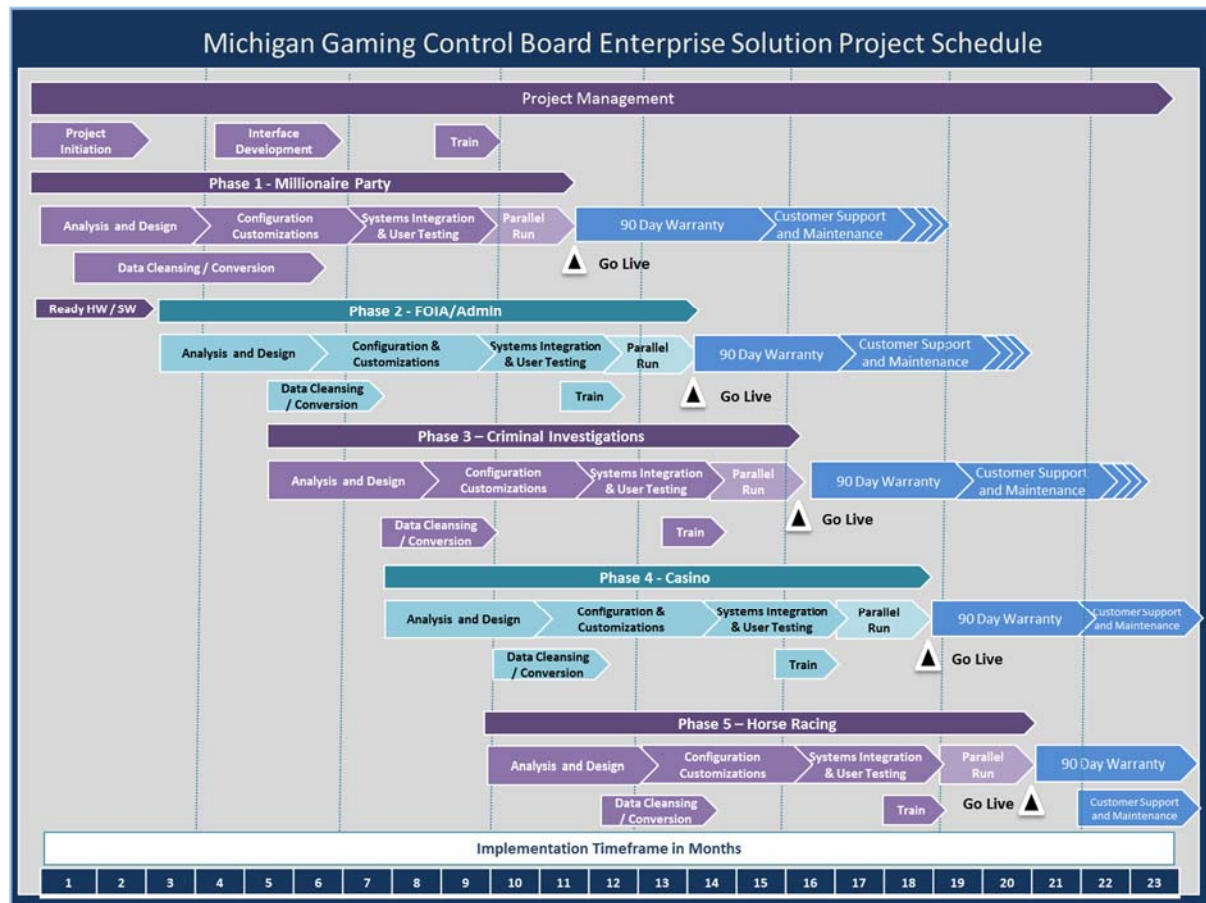
5.5 Implementation of Phases (1-5)

The project is to be completed with a phased implementation approach of five phases, by Industry. This approach is designed to optimize the requirements collection, employ an iterative approach to development, testing and releasing the features of the solution. During the planning phase, the Contractor will work with MGCB and DTMB to identify how the implementation should be phased. The five phases will be based on the following five 'in scope' Industries:

- Millionaire Party
- FOIA / Administration
- Criminal Investigations
- Casino
- Horse Racing

The diagram below lays out how Contractor is to handle the phased approach to the software implementation. Each phase will follow a similar format of analysis, design, configuration, system integration and testing, followed by an Acceptance period. The phases are designed to overlap, so that the configuration for an earlier phase will proceed in parallel with the analysis and design for the succeeding phase. The Project Schedule will be designed in conjunction with the MGCB team to facilitate this overlap. This approach not only shortens the implementation period, but also reduces the overall risk for MGCB. During the implementation period of

about 20 months, the Contractor will provide the support for the solution (for the phases that are released for the departments). After the final phase is done, this will transition to warranty support and then the post production maintenance and support period, and be supported by the Contractor support team. The users for each phase will be trained before that phase is released and goes live. Therefore, the training will be done in a phased manner along with the releases as well.



Note: The Customer Support and Maintenance for Phase 5 will begin after the completion of the 90 Day Warranty period.

5.5.1 Requirements Analysis & Validation

As part of scope of 'Requirements Analysis & Validation', Contractor will analyze and validate the requirements to determine if there are further requirements necessary for the new system. Further, after analyzing the requirements, Contractor will initiate the Functional Design process with MGCB.

Contractor will work with SMEs for each Industry implementation to verify all business processes to be incorporated into the MGCB Enterprise Solution System for that Industry and verify the documentation of business workflows. The Contractor will perform and provide a gap analysis from the standard database model of the system and how additional requirements will be met if they are outside the standard database model.

5.5.1.1 Contractor Activities

The following activities will be performed as part of Requirements Analysis & Validation:

- Industry Requirements Kick-off Meeting – meeting held onsite at a MGCB location designated by the State to meet with the Industry SMEs and agree and discuss the approach to requirements gathering for the Industry.
- System Demo Screens – demonstration led by the vendor showing AMANDA and Infolmage screens relating to how the various objects as defined in the **Schedule H** of this Contract – Requirements could be configured (previous screens from the oral presentation may be used), including the following:
 - Individuals and Entities
 - Associations
 - Applications Approvals
 - Inspections
 - Cases
 - Legal Authority Types
 - Violations
 - Payments/Fees
 - Tags
 - Events
 - Items
 - Document Templates
 - Ad Hoc Reporting
 - Content/Document Management
 - Dashboards and Key Performance Indicators (Multi-Level Indicators)
- Weekly Functional Design Screen Demos – held weekly within status meetings where Contractor shows MGCB screens and changes that have been constructed in the last week period for review and approval.
- Hold several SME meetings at an MGCB location to document To Be business process, which includes discussions/workshops with MGCB stakeholders/SMEs to understand their enhancement/optimization expectations in the space of:
 - Membership Registration Membership Maintenance Membership Renewal
 - Membership Code of Conduct & Enforcement
 - Continuing Competence & Member Consultation
 - Review/Report and consultation
- Compile the requirements document, which will contain detailed description of the requirements of the proposed solution based on the Contractor's analysis of the existing system and the provided requirements in **Schedule H** of this Contract.
- Develop proposed use test cases and scenarios (Phase Test Plan)
- Seek approval of proposed changes from the existing system from State of Michigan appointed MGCB stakeholders and SMEs for this engagement
- Develop and review with SOM stakeholders the review all deliverables identified in 5.5.1.3, below

- Hold and facilitate requirements gathering meetings held onsite at an MGCB office location as designated by the state to draft requirements deliverables
- Architecture Analysis

5.5.1.2 SOM Responsibilities

- Ensure availability of relevant SOM stakeholders/SMEs for timely review, approval and signoff of documentation containing details on Contractor's assessment of:
 - Requirements/Expectations from SOM/MGCB - as will be provided in Requirements Document
 - Proposed changes to the current business workflow - as will be provided in Conceptual Business Workflow Diagram

5.5.1.3 Payment Milestone Deliverables

- Business Requirements Gathering Plan – document outlining Contractor's approach to gather all requirements for the Industry, approved by the State and Contractor
- Industry Inventories Package - document to include all of the following:
 - *Business Process Inventory*
 - *Global Requirements Inventory*
 - *System Roles/User Inventory*
 - *Activities Inventory*
 - *Applications Inventory*
 - *Approvals Inventory*
 - *Associations Inventory*
 - *Cases Inventory*
 - *Entities Inventory*
 - *Individuals Inventory*
 - *Inspections Inventory*
 - *Items Inventory*
 - *Legal Authorities Inventory*
 - *Licenses/Exemptions Inventory*
 - *Payment/Fees Inventory*
 - *Tags Inventory*
 - *Violations/Violation Actions Inventory*
- Documented dashboard requirements for all roles for the phase
- Selectable List Values Listing – *a listing of the available choices for all selectable list values relative to the Industry*
- Data and Document Retention Schedule Requirements
- **Schedule H** of this Contract and Industry Business Requirements Acceptance Criteria Document – *This document should provide:*
 - *Detailed descriptions of how the business rules will be achieved and enforced*
 - *Listing of relevant business rules*
 - *Workflow diagrams of business processes in the Industry*
 - *Description of the proposed solution processes and flows*
- Requirements Specifications Document (SEM-402)

- Requirements Traceability Matrix (SEM-401)
- Technical Requirements Document - This is a detailed description of the technical requirements of the proposed solution including:
 - *Detailed description of online and server based data validations*
 - *Detailed description of error handling, logging and error recovery*
 - *Application data flow including appropriate diagrams and data formats*
 - *Detailed description of application interaction with the database and any middle-tier objects.*
- GAP Analysis
- Phase Test Plan (including system, integration and user acceptance testing)
- Stage Exit Process (SEM-189)

5.5.2 Configuration of Software

The Contractor will work to configure the various software systems provided under this Statement of Work (AMANDA, Infolmage, ABBYY, YellowFin, Geocortex, and ArcGIS) to meet the requirements in **Schedule H** of this Contract, as well as the Industry specific requirements gathered during the requirements gathering sessions from the specified phase of the project.

5.5.2.1 Contractor Activities

The following activities will be performed as part of Configuration of Software:

- Configure software systems provided under the Statement of Work to meet requirements as stated in **Schedule H** of this Contract
- Further configure software systems provided under the Statement of Work to meet the Industry-specific requirements identified in the requirements gathering sessions held between the Contractor and MGCB
- Configure all Industry-specific retention schedules in Infolmage
- Configure all dashboards with multi-level indicators (key performance indicators) for all roles within the phase using Yellowfin and AMANDA
- Hold multiple functional design meetings with SMEs onsite at an MGCB location
- Configure all business processes identified in the business process inventory for the Industry, including relevant tasks and notifications
- Provide functional walkthroughs of the system to show how all of the following data elements will be managed in the software systems provided under the Statement of Work:
 - Association
 - Application
 - Approvals
 - Inspections (Including demonstrating mobile inspections)
 - Cases
 - Legal Authority Types
 - Violations

- Payments/Fees
- Tags
- Events
- Items
- Document Templates
- Ad Hoc Reporting
- Content/Document Management
- Dashboards and Key Performance Indicators (Multi-Level Indicators)
- Configure all roles and users for the Industry identified in the requirements gathering sessions held between the Contractor and MGCB
- Configuration necessary for all portal account types with appropriate access privileges as identified in the requirements gathering sessions held between the Contractor and MGCB
- Configure masking of Personal Identifiable Information (PII), and CJIS data fields
- Configure AMANDA, InfoImage, ABBYY, YellowFin, Geocortex, and ArcGIS to meet **Schedule H** of this Contract
- Configure AMANDA, InfoImage, ABBYY, YellowFin, Geocortex, and ArcGIS to Industry-specific requirements identified in the requirements gathering sessions held between the Contractor and MGCB

5.5.2.2 SOM Responsibilities

- Ensure availability of relevant SOM stakeholders/SMEs for timely review, approval and signoff of documentation containing details on Contractor's configuration of software

5.5.2.3 Payment Milestone Deliverables

- Functional Design Document (SEM-0501)
- Multiple Functional Design Walkthrough Meetings
- System Design Document (SEM-604)
- Web Review with e-Michigan
- Stage Exit Process (SEM-189)

5.5.3 Configuration of Day 1 Reports and Template Documents

5.5.3.1 Contractor Activities

Configure all MGCB's Day 1 Reports and Templates identified in **Schedule I** of this Contract, using the following features:

- AMANDA Reports (via Crystal Reports)
- AMANDA Yellowfin component
- AMANDA Multi-Merge (via Microsoft Word templates)

Contractor shall develop Day 1 Reports and Templates alongside the other phased product configuration activities (e.g. requirements, design, configuration, etc.) for each Industry.

5.5.3.2 SOM Responsibilities

- Ensure availability of relevant SOM stakeholders/SMEs for timely review, approval and signoff of documentation containing details on Contractor's configuration of Day 1 Reports and Templates for the Industry

5.5.3.3 Payment Milestone Deliverables

- Approved Day 1 Reports Mock-ups – including all requirements in **Schedule I** of this Contract for the Industry
- Approved Day 1 Template Document Mock-ups – including all requirements in **Schedule I** of this Contract for the Industry, including standardized font type, font size, headers and footers
- Stage Exit Process (SEM-189)

5.5.4 Data Cleansing

Perform data cleansing and data conversion aligned to the Contractor recommended approach which includes Stage 1 - data profiling analysis, Stage 2 - data quality cleansing through normalization, and Stage 3 - loading services.

5.5.4.1 Contractor Activities

- Coordinate with identified MGCB team members/stakeholders to determine what will be a business entity and individual and what will be records in the database
- Develop Information Sharing Agreement, if deemed necessary, same to be reviewed by State Attorney General prior to approval.
- Coordinate with identified Schema Lead to verify and resolve the business entities in a master spreadsheet and catalog any pending issues with MGCB's data coordination team and work with this team for refinement of the business rules for data quality assessment
- As part of data normalization (Stage 2) perform data profiling to measure data quality based on pre-defined metrics and develop a collection of scripts which will query the existing application databases and build the flattened data structure required for MGCB's Enterprise Solution. Flattened data structure output should be a form importable to the MGCB Enterprise Solution application provided by Contractor
- Provide a Data Conversion Plan that addresses data cleansing, a collection of scripts which will query the existing application databases and build our flattened data structure
- Documentation identifying entities and individuals and what will be records in the database
- Approved Information Sharing Agreement
- Data Cleansing/Conversion Plan

- Complete pre-defined data cleansing metrics
- Flatten data structure outputs
- Verification and resolution resolve the business entities in a master spreadsheet and catalog any pending issues with MGCB's data coordination team and work with this team for refinement of the business rules for data quality assessment
- Documentation identifying valid business rules and data constraints for the Industry
- Completing scripts which will query the existing application databases and build our flattened data structure
- Hold meetings onsite at a MGCB location as needed

5.5.4.2 SOM Responsibilities

- Ensure availability of relevant SOM stakeholders/SMEs for timely review, cleansing efforts, approval and signoff of documentation containing details on data cleansing
- Ensure availability of necessary resources from SOM/MGCB to ensure all formalities (from SOM) leading to signoff of Information Sharing Agreement is completed on a timely basis
- SOM to be responsible for data extraction

5.5.4.3 Payment Milestone Deliverables

- Conversion Plan (SEM-601)
- Data Conversion/Migration Validation Plan
- Documentation of valid business rules and data constraints of the Industry
- Data cleansing and validation – *successful tests results provided to MGCB with proof of testing (screen shots)*
- Stage Exit Process (SEM-189)

5.5.5 Data Conversion/Migration

The final step (Stage 3), after any data cleansing is to complete data migration to the MGCB Enterprise Solution system and then upload the flattened data structures. The final stage of this process is addressed in the Data Conversion stage below.

5.5.5.1 Contractor Activities

- Document and confirm all data migration sources for the Industry
- Identify non-relevant or duplicate data to be reviewed by State
- Convert data as needed in order to migrate into the proper database tables of AMANDA
- Apply data constraints and masking in accordance with established business rules
- Review data outside the constraints and masking of established business rules and provide corrections

- Migrate data from MGCB databases and other data sources identified in requirements gathering sessions for the Industry into the AMANDA and Infolmage systems
- Migrate all the following data from data sources identified in requirements gathering sessions for each Industry (regardless of active or inactive status):
 - All Individuals
 - All Entities
 - All Licenses/Exemptions/Qualifications
 - All Approvals
 - All Items
 - All Associations
 - All Violations
 - All Comments on individuals and entities
 - All of the following types of Payments/Fees:
 - Fines (Assessed and Abeyance)
 - Delinquent SOM/Federal Tax Info
- Migrate the following data only if open or active status:
 - All Active Tags
 - All Open Cases/Investigations
 - All Open Applications
 - All Payments/Fees related to Open Cases/Investigations
 - All Payments/Fees related to Open Applications
- Migrate the following data only if they occurred after 09/01/2012:
 - All Inspections
 - All Events
- Hold meetings onsite at a MGCB location as needed

5.5.5.2 SOM Responsibilities

- Review non-relevant or duplicated data reports from Contractor and identify how to correct or handle data
- Assist Contractor in identifying all data sources for migration
- Ensure availability of relevant SOM stakeholders/SMEs for timely review and discussions regarding purging or cleansing duplicate data, non-relevant data, and assist converting data outside the constraints and maskings established in business rules
- Provide access to MGCB production data to select Contractor members who have completed and have been approved through the necessary background checks as described in **Schedule E** of this Contract
- Provide the Contractor adequate network bandwidth and infrastructure necessary for data conversion and migration efforts

5.5.5.3 Payment Milestone Deliverables

- Inventory of all data sources for migration
- Data migration testing and validation – *successful tests results provided to MGCB with proof of testing (screen shots)*

- Stage Exit Process (SEM-189)

5.5.6 File Conversion/Migration

The Contractor will assist MGCB in the conversion and migration of MGCB files/documents into the Infolmage software system in accordance with established State of Michigan established retention schedules from the current two MGCB enterprise content management instances of OpenText (i.e. – Livelink). Additionally, the Contractor shall integrate Infolmage as a backend content management solution with the AMANDA system, so end users can easily view and navigate to files regarding the individuals and entities within the AMANDA system. Additionally, the Contractor will assist the MGCB Records Department ensuring the automatic application of retention requirements on files and documents uploaded into the system based on their classification.

5.5.6.1 Contractor Activities

- Identify all files to be converted and migrated into Infolmage
- Create classifications/indexing of files with retention schedules in accordance with State of Michigan established retention schedules
- Establish process for handling and indexing/classifying paper records
- Apply constraints and masking in accordance with established business rules
- Review files outside the constraints and masking of established business rules and provide corrections
- Migrate files from current MGCB file repositories identified in requirements gathering sessions for the Industry into the AMANADA and Infolmage systems
- Hold meetings onsite at a MGCB location as needed

5.5.6.2 SOM Responsibilities

- Ensure availability of relevant SOM stakeholders/SMEs for timely review and discussions regarding file conversion and migration
- Provide retention schedule requirements for each Industry and which files which fall into which retention schedule category
- Provide access to the appropriate instance(s) of OpenText in order to migrate files/documents

5.5.6.3 Payment Milestone Deliverables

- Conversion Plan (SEM-601)
- File migration, testing and validation – *successful tests results provided to MGCB with proof of testing (screen shots)*
- Stage Exit Process (SEM-189)

5.5.7 Interfaces and Integration Testing

The Contractor in coordination with the MGCB DTMB team, shall assist and complete the designated integrations and interfacing of software systems, designated in scope of this Statement of Work:

- State of Michigan Centralized Electronic Payment Authorization System (CEPAS)
- MGCB's Lab Track application (Lab Hash) or equivalent product
- Zoned OCR Tool (ABBYY)
- State of Michigan E-mail Services
- Data analytics tool YellowFin
- Geographic Information System tools Geocortex, and ArcGIS
- Microsoft Office Add-Ins
- Adobe Acrobat Add-Ins
- MiLogin
- MiPage

5.5.7.1 Contractor Activities

- Create working interfaces identified in 5.5.7, as well the various software systems supplied in this Contract (AMANDA, Infolmage, ABBYY and Geocortex, ArcGIS Online, YellowFin)
- Complete all necessary documents and deliverables required for interfaces identified in 5.5.7
- Attend any meetings necessary with various parts of MGCB, DTMB and the State of Michigan in order to establish interfaces identified in 5.5.7
- Integration testing of all interfaces identified in 5.5.7
- Grant MGCB and MGCB DTMB team access to Microsoft Test Manager to conduct integration testing
- Hold meetings onsite at a MGCB location as needed

5.5.7.2 SOM Responsibilities

- Ensure availability of relevant SOM stakeholders/SMEs/MGCB DTMB Team for timely review, discussions and testing regarding interfaces and integration testing
- Coordinate and schedule meetings with various areas of DTMB as needed for the Contractor to discuss requirements for interfaces

5.5.7.3 Payment Milestone Deliverables

- Integration Plan - *includes plans for integrating with each interface listed in scope of this project*
- Integration Traceability Matrix – *includes requirements and testing for integrating with each interface listed in scope of this project*
- Completion of all required documents necessary for interfacing with CEPAS, MiLogin and MiPage
- Completion of all required integrations – *includes integration, successful*

tests results provided to MGCB with proof of testing (screen shots), and Accepted in accordance with the Terms and Conditions of this Contract:

- Integration of CEPAS
- Integration of Lab Hash (or equivalent product for Casino Phase)
- Integration of MiLogin/MiPage
- Integration of Zoned OCR (ABBYY)
- Integration of State of Michigan Email Services
- Integration of Geocortex, ArcGIS Online, YellowFin
- Integration of MS Office Add-In
- Integration of Adobe Acrobat Add-In
- Stage Exit Process (SEM-189)

5.5.8 System Testing

For the purposes of this Statement of Work, system testing includes all unit, component and regression testing of prior industries in production.

Tool	Key Features	Use as Related to Testing
Work Item Tracking	<ul style="list-style-type: none"> ● Allows flexible workflow management and defect and change tracking across the application life cycle ● Provides incident status and workload information for defect submissions and enhancement requests ● Allows incidents to be easily monitored and prioritized through queries, charts, and reporting capabilities 	Used to manage all change requests and incidents (defects)
Microsoft Test Manager	<ul style="list-style-type: none"> ● Provides Quality Assurance leads, project managers, and business analysts with a comprehensive view of all test activities and test results ● Supports establishing and managing traceability by allowing requirements to be linked to test cases ● Flags test cases to show that requirements were updated and the test case may need to be revised ● Provides reports and views that can be used to show each test run's status and details 	Used to manage and communicate the status of testing activities

5.5.8.1 Contractor Activities

- Create System Test Plan

- Create System Test Traceability Matrix
- Create Multiple System Test Scenarios, Scripts and Cases
- Receive State Approval of Test Scenarios, Scripts and Cases
- Upload System Test Cases into Microsoft Test Manager
- Perform System Testing for current Industry
- Perform Regression Testing of Prior Industries in Production
- Provide Proof of System Testing
- Provide Periodic Glidepath Reporting
- Creating and updating Defect Log
- Resolving Defects
- Hold meetings onsite at an MGCB location as needed

5.5.8.2 SOM Responsibilities

- Ensure timely availability of relevant team(s)/stakeholders from SOM/MGCB for review and signoff on system testing results based on agreed upon system test cases

5.5.8.3 Payment Milestone Deliverables

- System Design Document (SEM-604)
- System Test Cases- MGCB review and approve
- System Testing - *successful test results provided to MGCB with proof of testing (screen shots), and includes full regression testing of prior implemented industries/phases, Accepted in accordance with the Terms and Conditions of this Contract*
- Stage Exit Process (SEM-189)

5.5.9 User Acceptance Testing

The Contractor will provide support and access to the Microsoft Test Manager in order for MGCB to perform User Acceptance Testing.

5.5.9.1 Contractor Activities

- Perform Qualys scans on all software to be deployed into production
- Remediate any vulnerabilities levels 3, 4 and 5
- Grant SOM/MGCB access to Microsoft Test Manager and Work Item Tracking
- Create the User Acceptance Test Plan
- Create User Acceptance Test Traceability Matrix
- Create Multiple User Acceptance Test Scenarios, Scripts and Cases
- Upload User Acceptance Test Cases and other relevant information into Microsoft Test Manager and Work Item Tracking
- Receive State Approval of Test Scenarios, Scripts and Cases
- Creating and updating the Defect Logs
- Supporting the State in their user acceptance activities

- Provide Error Handling Reports
- Resolve Defects in accordance with this Contract
- Participate in meetings onsite at a MGCB location as needed

5.5.9.2 SOM Responsibilities

- Assist Contractor in creating User Acceptance Test Plan
- Assist Contractor in creating User Acceptance Test Traceability Matrix
- Assist Contractor in creating multiple User Acceptance Test Scenarios, Scripts and Cases
- Perform User Acceptance Testing for current Industry
- Review and updating the Defect Log in accordance with User Acceptance Test results
- Ensure timely availability of relevant team(s)/stakeholders from SOM/MGCB for review and signoff on user acceptance test results based on agreed upon test cases
- Ensure availability of relevant team(s)/stakeholders from SOM/MGCB and perform user acceptance testing

5.5.9.3 Payment Milestone Deliverables

- Qualys Vulnerabilities Report
- Proof that Qualys scan vulnerabilities levels 3,4 and 5 have been resolved
- User Acceptance Test Cases
- User Acceptance Testing - *includes full regression testing of prior implemented industries/phases, Accepted in accordance with the Terms and Conditions of this Contract*
- Stage Exit Process (SEM-189)

5.5.10 Performance and Load Testing

The Contractor shall complete performance, load and volume testing of the proposed software solutions and services provided in this Contract to ensure they meet the needs of MGCB.

5.5.10.1 Contractor Activities

- Confirm requirements with MGCB for Performance and Load Testing
- Create Performance and Load Test Traceability Matrix
- Create Multiple Performance and Load Test Scenarios, Scripts and Cases, Testing:
 - System performance with a specified number concurrent users
 - Server utilization and performance
 - System performance from all MGCB office locations at once
 - System performance on a concurrent number of mobile devices
 - System performance uploading files of a specified size or file type
 - System performance performing a mass action on a specified number of data elements at once
 - System performance generating a document template within a

- specified number of seconds
 - System performance generating a query result containing over 1,000 results of data or files within a specified number of seconds
- Perform Performance and Load Testing
- Perform Regression Testing of prior Industries in production
- Creating and updating Performance/Load Testing Issue Log
- Resolving Performance/Load Testing Issues

5.5.10.2 SOM Responsibilities

- Ensure timely availability of relevant team(s)/stakeholders from SOM/MGCB for review and signoff on performance and load test results based on agreed upon test cases
- Ensure availability of relevant team(s)/stakeholders from SOM/MGCB and perform performance and load testing as needed
- Ensure mobile devices are procured and available for performance and load testing

5.5.10.3 Payment Milestone Deliverables

- Performance and Load Test Plan
- Performance and Load Test Cases
- Performance and Load Testing - *successful test results provided to MGCB with proof of testing (screen shots), and includes full regression testing of prior implemented Industries/phases, and Accepted in accordance with the Terms and Conditions of this Contract*
- Multiple Test Scenarios, Cases and Scripts uploaded into Microsoft Test Manager
- Performance and Load Testing Test Results
- Stage Exit Process (SEM-189)

5.5.11 Training and Knowledge Transfer

The Contractor and its Permitted Subcontractor shall train MGCB staff and the MGCB DTMB team on the software solutions as provided under this Contract.

In addition to the end user training, Contractor will also provide administrator training for AMANDA and Infolmage system administrators designated by MGCB. A maximum of up to five individuals will be trained for the Administration of AMANDA, and a maximum of 8 individuals will be trained for the Infolmage Administrator class. The Contractor will provide a maximum of one administrator class for Infolmage and a maximum of one AMANDA administrator class.

Additionally, the training provided by Contractor shall include and cover training on the third-party components of the solution, including the Geocortex, ArcGIS Online, and YellowFin integrations within AMANDA.

The Contractor has allocated up to ten days of Administrator Training for all the five

phases combined. Training will be conducted for each Industry. The training materials for each class will be delivered to MGCB hard-copy format.

5.5.11.1 Contractor Activities

- Develop a Training Plan
- Review the curriculum for the training with key MGCB stakeholders and make any adjustments required
- Develop “Training Materials” for each of the classes that need to be delivered and review with MGCB personnel and make changes as required
- Deliver the Training – Contractor will plan on delivering “train the trainer” training to identified MGCB Trainers. A certain number of end user training classes will also be offered, and the State will be able to procure additional training as required and needs dictate.
 - Includes 100 hours of onsite MGCB training; and
 - Includes 80 hours of onsite technical training
- Provide annually free 7 registrations for the duration of the Contract to the CSDC Annual International User Conference (CTAC)
- Provide ongoing free new release/upgrade training for Software (AMANDA, Infolmage, ABBYY, Geocortex, ArcGIS Online, and YellowFin)

5.5.11.2 SOM Responsibilities

- SOM/MGCB appointed stakeholders to ensure timely review, feedback and signoff on the Contractor provided Training Plan
- SOM/MGCB to ensure timely availability of relevant stakeholders/users for training sessions identified and agreed between SOM/MGCB and Contractor.
- Identify and make available the SOM/MGCB Training Liaison for “Train-the-trainer” trainings

5.5.11.3 Payment Milestone Deliverables

- Training Plan – (SEM-703)
- AMANDA Administrator Training
- Infolmage Administrator Training
- Geocortex, ArcGIS Online, ABBYY, YellowFin training
- AMANDA Executive Training
- User Training
- Technical Training
- Training Manuals and Materials – provided in hard copy for all attendees of trainings and electronically for all Softwares (AMANDA, Infolmage, ABBYY, Geocortex, ArcGIS Online, and YellowFin)
- Stage Exit Process (SEM-189)

5.5.12 Staging and Production Deployment

The Contractor shall work with MGCB and the MGCB DTMB team to adequately

plan, and roll out the staging and production environments for each Industry implementation.

5.5.12.1 Contractor Activities

- Development and set up of the staging environment
- Development and set up of the production environment
- Develop a production deployment plan
- Organize and develop rollback plan for deployment
- Develop deployment communication plan
- Agree, coordinate and establish a deployment window
- Complete the State of Michigan Request for Change (RFC) process prior to production deployment
- Complete production verification
- Organize, itemize, monitor and resolve production deployment issues
- Successfully complete the Industry's Warranty Period

5.5.12.2 SOM Responsibilities

- SOM/MGCB appointed stakeholders to ensure timely review, feedback and signoff on the Contractor provided production deployment plan, rollback plan and communication plan
- SOM/MGCB to ensure timely availability of relevant stakeholders/users for production verification during deployment window
- Provide communication support by the MGCB Communications Manager

5.5.12.3 Payment Milestone Deliverables

- Deployment Plan
- Deployment Rollback Plan
- Deployment Communication Plan
- SOM approved RFC at least 3 weeks prior to production deployment
- Successful completion of Industry's Warranty Period
- Stage Exit Process (SEM-189)

5.6 Final Project Acceptance

Upon the implementation of the final Industry in accordance with this Statement of Work and any approved change controls, the final deliverables are required. The Final Project Holdback amount as indicated in the **Schedule C - Pricing Schedule**, shall not be paid until the Acceptance of all deliverables as indicated below:

5.6.1 Payment Milestone Deliverables

- Mutually agreed upon resolution, and sign off, for any and all non-conformities that cannot be fixed or resolved
- Project Closure Request
- Lessons Learned Document

- Completion of 120 consecutive days without a Defect or Hosted Service Availability Error that is categorized as Critical Severity 1 or High Severity 2 (as defined in **Schedule B – Service Level Agreement**) after the State's Acceptance of the Software for the final Industry implementation
- Stage Exit Process (SEM-189)

5.7 Maintenance

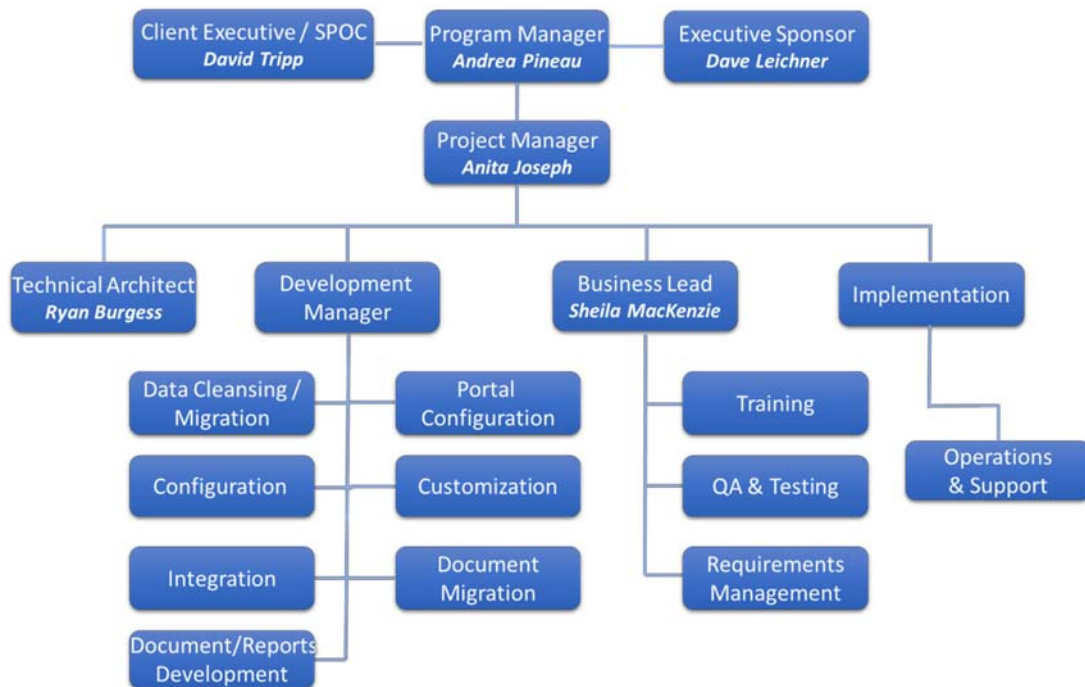
All maintenance and service availability requirements for this Contract shall be inherited from **Schedule B - Service Level Agreement** and the Terms and Conditions of this Contract.

5.8 Future Enhancements

During the 24 months of project implementation, the Contractor Project Manager will be responsible for responding to any enhancement requests or "Statements of Work" from MGCB. After the system is placed into production during the warranty period, and during post production support period, the Contractor Project Manager assigned to oversee the support will respond to any requests from the State or MGCB in terms of providing a response, or an estimate/proposal etc. If additional resources are required to satisfy the request, the Contractor Project Manager will coordinate with the MGCB manager. For the duration of this Contract, Contractor will price any additional resources that are required to complete tasks related to requested enhancements according to the pricing rates (hourly rates) defined in this Contract within **Schedule C – Pricing Schedule, Table 8**.

6 Unisys Project Structure and Roles & Responsibilities

The Contractor's project organization structure is described below, and has been designed to operate in close coordination with the key stakeholders at MGCB:



As shown in the Figure above, the Unisys Executive Sponsor, **Dave Leichner** is the Client Executive for Public Sector (US & Canada). He will perform the role of the Executive Sponsor and represents senior level management for the MGCB Enterprise Solution project. Unisys Client Executive, **David Tripp**, will be the project SPOC and lead the Steering Committee and provide the Contractor project team with guidance and overall project direction. The Program Manager, **Andrea Pineau**, will oversee this project's delivery and provide SME guidance from a perspective of the AMANDA Solution.

The team's day-to-day activities will be led by the Unisys Project Manager, **Anita Joseph**, PMP certified, an experienced Senior Project Manager who successfully led multiple complex integrated ECM projects for Contractor. Anita will manage our partners. **Ryan Burgess**, a Solution Architect, will be the Technical Lead in the AOS architecture for the MGCB Enterprise Solution. He is a senior architect with expertise and experienced at architecting and configuring the AMANDA solution, including interfaces. He has been the lead architect in the implementation of AMANDA at multiple enterprises. **Susan Jean-Louis**, the Functional Lead is experienced at leading business requirements, design and testing teams. Anita, Susan and Ryan will work very closely with MGCB staff throughout the project.

The table below describes the roles and responsibilities of the Unisys project team:

Project Team Member	Role	Responsibilities	Estimated Level of Effort	Percentage of Time on the Project	On-site
David Tripp	Client Executive	<ul style="list-style-type: none"> • Manage the overall relationship with MGCB, the contract as well as providing guidance and oversight • Interface with MGCB Executive Sponsors 	Part Time	5%	
David Leichner	Delivery Executive	<ul style="list-style-type: none"> • Overall responsibility for the Delivery of the Engagement 	Part Time	5%	
Andrea Pineau	Program Manager	<ul style="list-style-type: none"> • Provide guidance and oversight to the project • Expertise on the AMANDA Platform and Licensing solutions 	Part Time	20%	

Project Team Member	Role	Responsibilities	Estimated Level of Effort	Percentage of Time on the Project	On-site
Anita Joseph	Project Manager	<ul style="list-style-type: none"> Manages day-to-day project activities Works closely with the MGCB project manager Communicates the project's performance to MGCB and Unisys stakeholders Identifies the project's development mitigation strategies Manages all Unisys staff and subcontractors Manages the project's constraints: scope, time, cost, and quality Manages project budget and scope Manages the deliverables to Completion and acceptance Coordinates with Post Production Support during Transition 	Full time	100%	75%
Service Manager (TBD)	Service Manager	<ul style="list-style-type: none"> Manage the operational support and direct resources that provide ongoing Maintenance and support 	Part Time		

Project Member	Team	Role	Responsibilities	Estimated Level of Effort	Percentage of Time on the Project	On-site
Ryan Burgess		Technical Architect	<ul style="list-style-type: none"> • Provide Solution Design Expertise on AMANDA and Technical Expertise • Overall responsibility for Technical Design of the solution • Leads Unisys technical resources • Leads subcontractors working on the implementation's technical aspects Leads all aspects of the application technical design and development • Leads all aspects of the data Conversion and migrating data • Manages and oversees the development and configuration team 	Full Time	100%	25%

Project Team Member	Role	Responsibilities	Estimated Level of Effort	Percentage of Time on the Project	On-site
Development Manager (TBD)	Development Manager	<ul style="list-style-type: none"> • Lead the Technical Resources on the Project Configuration, Interfaces, Design • Lead subcontractors working on the implementation's technical aspects • Lead all aspects of the technical design • Review requirements, design, and other deliverables with key State Stakeholders for approval • Lead testing and deployment • Lead the creation of the Interface Definition Documents through deployment, and the development of Interfaces with other Systems • Lead Portal Configuration, Document and Data Migration 	Full time	100%	

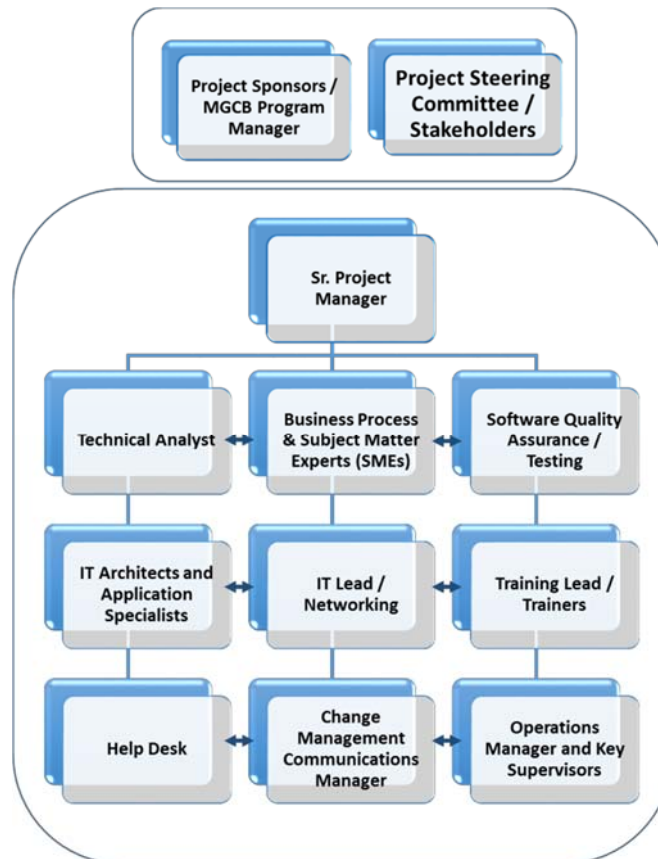
Project Team Member	Role	Responsibilities	Estimated Level of Effort	Percentage of Time on the Project	On-site
Business Analysts (TBD)	Business Analysts	<ul style="list-style-type: none"> • Document the gap requirements • Provide developers with the conceptual design • Work closely with MGCB to document business processes and other requirements • Identify requirements for data loading, service requests, data conversion, reports, and interfaces • Assist with testing • Support the solution after it is moved to production by Phase 	100%	Requirements Design and Development Testing	75%
Testing Analysts (TBD)	Testing Analysts	<ul style="list-style-type: none"> • Develop test scripts • Document testing procedures • Assist with developing and Maintaining the Requirements Traceability Matrix • Perform the System Test and System Integration Tests • Support MGCB's User Acceptance Testing activities 	75%	Requirements Design Development Testing Deployment	75%

Project Team Member	Role	Responsibilities	Estimated Level of Effort	Percentage of Time on the Project	On-site
Developers / Configurators (TBD)	Developers / Configurators	<ul style="list-style-type: none"> • Develop and configure the solution according to the approved technical design • Create the technical design • Develop the interfaces to the API clients as required • Develop the interface to the external systems and points according to the technical design • Unit test the developed solution; support the team during system testing and deployment • Support the solution after it is moved to production 	100%	Design Testing Deployment	

Project Team Member	Role	Responsibilities	Estimated Level of Effort	Percentage of Time on the Project	On-site
Trainers (TBD)	Training	<ul style="list-style-type: none"> • Works with the business analysts to understand the business processes for system use and training delivery • Develops training curriculum and material • Works with MGCB trainers to identify training resources (rooms) and schedule training • Works with MGCB trainers to deliver Train-the-Trainer sessions • Delivers initial training sessions and complete the Train-the-Trainer sessions • Delivers on-site and Technical Training per the Training Plan • Supports deployment from a training perspective 	25%	Requirements Design Training	50%

7 MGCB Team Roles and Responsibilities

The project organization for MGCB is shown in the chart below. The role matrix outlines the responsibilities and the time commitments to the project by role.



The table below shows the various roles and descriptions of the MGCB and DTMB project team(s) that would work closely with the Contractor on the project.

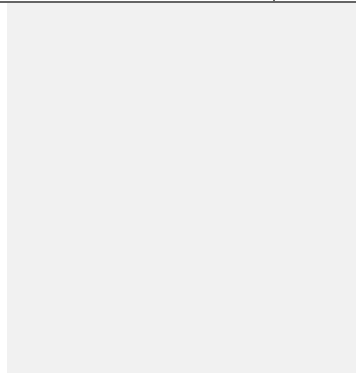
Project Team Member	Role	Responsibilities	Estimated Level of Effort	Percentage of Time on the Project
Clark Toohy	State Project Manager (one full-time role)	<ul style="list-style-type: none"> • Manages day-to-day project activities • Communicates the project's performance to stakeholders • Identifies the project's issues and risks; develops mitigation strategies • Manages the project's constraints: scope, time, cost, and quality • Works with the Unisys Project Manager to manage risks, issues, and the Change Control process • Provide required signoff on all payment milestones/deliverables 	Full time	100%
TBD	Business Analyst (at least one role)	<ul style="list-style-type: none"> • Technical team member • Assists with gathering requirements and Configuring the application • Assists the departmental users with using the application (post-implementation support) • Works with Unisys in knowledge transfer sessions • Performs system and user acceptance testing 	Full time	100%

Project Team Member	Role	Responsibilities	Estimated Level of Effort	Percentage of Time on the Project
TBD	Technical Analyst (at least one role)	<ul style="list-style-type: none"> • IT technical team member • Assists with gathering technical requirements and configuring the application • Assists the departmental users with using the application (post-implementation support) • Works with Unisys in knowledge transfer sessions • Performs system and user acceptance testing 	Full time	100%
MGCB SMEs	Department and IT Liaisons (one for each functional area)	<ul style="list-style-type: none"> • Support change management and communication management • Assist with the development of business process documentation, business requirements analysis, configuration, testing, and training • Assist with the future state business process design • Participate in user acceptance testing • Support change management and communication management • Assist the project team with scheduling meetings and identifying key personnel to meet with • Inform their functional group of the project's status • Attend status meetings • Review and sign off on key deliverables 	Part time	25%

Project Team Member	Role	Responsibilities	Estimated Level of Effort	Percentage of Time on the Project
Carl Anderson	Training Liaison/MGCB Trainer	<ul style="list-style-type: none"> Assists in the development of the training plan and training material Identifies training resources (rooms) and schedules training Delivers any subsequent training sessions after completion of train-the-trainer sessions 	Part time	25%
Jim LeBlanc	DTMB / IT Lead/ SMEs	<ul style="list-style-type: none"> Assists with the requirements Manages the interface between AMANDA solution and other systems Coordinates procurement of additional hardware (printers, servers, desktops, faxes, and so forth) and software Coordinates project activities with networking, security, help desk, and training Coordinates project team connectivity 	Part time	25%
Umesha Maregowda	Application Specialists	<ul style="list-style-type: none"> Helps with requirements for API interfaces to external systems Manages any changes that may be required for interfaces Identifies data to be loaded to the AMANDA solution 	Part time	25%

Project Team Member	Role	Responsibilities	Estimated Level of Effort	Percentage of Time on the Project
Bob Simon / Kati Martin	Project Sponsors/Business Owners	<ul style="list-style-type: none"> Assist the Project Manager with project decision-making Assist with project communication Assist with managing the project steering committee Update the executive stakeholders on the project Provide required signoff on all payment milestones/deliverables 	Part time	20%
MGCB Section Managers and Supervisors	Manager (and key supervisors)	<ul style="list-style-type: none"> Acts as the liaison between the project team and the MGCB Reviews and approves project deliverables Assists the team with understanding the section's operations Develops, maintains, and updates the section's policies and procedures Updates MGCB stakeholders on the project's status 	Part time	20%
Jim LeBlanc	IT Manager	<ul style="list-style-type: none"> Identifies and assigns help desk resources for Level 1 training on the AMANDA application Adopts and implements procedures for Level 1 support 	Part time	15%
Mary Kay Bean	Communications Manager	<ul style="list-style-type: none"> Assists in the development of the Public Relations Marketing and Communication Plan Assists the project team with crafting communication / messages for each project stakeholder group Creates and distributes marketing collateral Creates and distributes press releases 	Part time	10%

Project Team Member	Role	Responsibilities	Estimated Level of Effort	Percentage of Time on the Project
MGCB IT Governance Committee	Project Steering Committee	<ul style="list-style-type: none"> Executive leadership that provides guidance and overall project direction 	Part time	5%



8 Appendix A – Change Control

If either party determines that a change to the contracted services or specifications is required, the party requesting the change will submit a Change Request Form (listed below) to the other party. This Change Request Form will bear a unique reference number and will outline the new or modified specification, or other requested change. The procedure in the Terms and Conditions **Section 2.1 Change Control Process** will be used to process the change request. No additional work shall be performed prior to executing an approved Contract Change Notice.

CHANGE REQUEST FORM

Ref: ____/____/ CRF/ ____

Originator's Name: Functional Area: Phase/Process: Client Request?: YES/NO (Circle one)	Priority: Critical/High/Medium/Low (Circle one) Date Raised: Assigned to: Date Resolution Required:
Status: Open/Assigned/Investigated/Resolved/Approved/Deferred/No Action (Circle one)	
Change Details (description of proposed change, the reason for the proposed change, the impact of the proposed change and the implications of not performing the proposed change):	
Investigation: Estimated Impact: Effort: Charge: Schedule:	
Possible Action (list changes): Actual Impact: Effort: Charge: Schedule:	
Accepted (Unisys): Date:	Accepted (State of Michigan): Date:
Completion Verified By:	Completion Date:
Associated Problem Report:	Associated Risk and Issue Form:
Form 18/V2 Page of It is understood and agreed that all services provided in accordance with this Change Request are subject to the terms and conditions of the Statement of Work currently in effect between the State of Michigan and Unisys for MGCB Enterprise Solution Project dated (the "Agreement" or "Contract").	

CHANGE REQUEST Register

Ref: ___/___/ CRL/ ___

CRF No.	Description	Originator	Date Raised	Current Status	Date Approved	Date Closed

Status: O=Open

A=Assigned I=Investigated

R=Resolved

A=Approved

D=Deferred N=No Action

Schedule B

Service Level Agreement

1. Definitions. For purposes of this Schedule, the following terms have the meanings set forth below. All initial capitalized terms in this Schedule that are not defined in this Section 1 shall have the respective meanings given to them in the Contract.

“Actual Uptime” means the total minutes in the Service Period that the Hosted Services are Available.

“Availability” has the meaning set forth in **Section 2.1**.

“Availability Requirement” has the meaning set forth in **Section 2.1**.

“Available” has the meaning set forth in **Section 2.1**.

“Corrective Action Plan” has the meaning set forth in **Section 3.6**.

“Defect” means any material non-conformity of the Software to perform in accordance with this Contract and the Specifications.

“Disaster Recovery Timeframe” has the meaning set forth in **Section 2.5**

“Exceptions” has the meaning set forth in **Section 2.2**.

“Hosted Service Availability Error” means a failure to make the Hosted Services Available.

“Resolve” has the meaning set forth in **Section 3.4(b)**.

“Scheduled Downtime” has the meaning set forth in **Section 2.3**.

“Scheduled Uptime” means the total minutes in the Service Period.

“Service Availability Credits” has the meaning set forth in **Section 2.7(a)**.

“Service Error” means a Hosted Service Availability Error or a Defect.

“Service Period” has the meaning set forth in **Section 2.1**.

“Support Request” means an incident or request to Contractor from approved State resources that identify a possible Defect or Hosted Service Availability Error.

“Support Services” has the meaning set forth in **Section 3**.

2. Service Availability and Service Availability Credits.

2.1 Availability Requirement. Contractor will make the Hosted Services Available, as measured over the course of each calendar month during the Term and any additional periods during which Contractor does or is required to perform any Hosted Services (each such calendar month, a “**Service Period**”), at least 99.9% of the time, excluding only the time the Hosted Services are not Available solely as a result of one or more Exceptions (the “**Availability Requirement**”). “**Available**” means the Hosted Services are available and operable for access and use by the State and its Authorized Users over the Internet. “**Availability**” has a correlative meaning. The Hosted Services are not considered Available in the event of a material performance degradation or inoperability of the Hosted Services, in whole or in part. The Availability Requirement will be calculated for the Service Period as follows: $(\text{Actual Uptime} - \text{Total Minutes in Service Period Hosted Services are not Available Due to an Exception}) \div (\text{Scheduled Uptime} - \text{Total Minutes in Service Period Hosted Services are not Available Due to an Exception}) \times 100 = \text{Availability}$.

2.2 Exceptions. No period of Hosted Service degradation or inoperability will be included in calculating Availability to the extent that such downtime or degradation is due to any of the following (“**Exceptions**”):

- (a) failures of the State’s or its Authorized Users’ internet connectivity;
- (b) internet or other network traffic problems other than problems arising in or from networks actually or required to be provided or controlled by Contractor;
- (c) a root cause analysis determines the downtime or degradation was due to one of following interfaces provided and supported by the State:
 - a. Treasury Centralized Electronic Payment Authorization System (CEPAS),
 - b. MILogin - State of Michigan Identity, Credential and Access Management (MICAM) solution,
 - c. MiPage – State of Michigan Mobile Application,
 - d. Geographic Information System tools as provided by the State using ESRI ArcGIS,
 - e. State of Michigan e-mail services (Office 365),
 - f. LabHash or equivalent product used by the State for hashing of Electronic Gaming Devices (EGDs);
- (d) due to a Force Majeure Event, but only during the Disaster Recovery Timeframe as set forth in **Section 2.5**, after such timeframe has elapsed no such Exception will apply;
- (e) Scheduled Downtime as set forth in **Section 2.3**; or
- (f) State approved Emergency Maintenance as set forth in **Section 2.4**, provided that Contractor notifies and obtains verbal approval from the State prior to performing

such Emergency Maintenance, the Emergency Maintenance does not last longer than the timeframe agreed to by the State, and after the Emergency Maintenance has been performed the Contractor provides to the State in writing the reason for the maintenance, the length of the outage, and confirmation approval from the State was received.

2.3 Scheduled Downtime. Contractor must notify the State at least three (3) Business Days in advance of all scheduled outages of the Hosted Services in whole or in part (“**Scheduled Downtime**”). All such scheduled outages will: (a) last no longer than three and one-half (3.5) hours; (b) be scheduled between the hours of 2:30 a.m. and 7:30 a.m., Eastern Time; and (c) occur no more frequently than once per week; provided that Contractor may request for the State’s approval, extensions of Scheduled Downtime above three and one-half (3.5) hours and such approval by the State may not be unreasonably withheld or delayed.

2.4 Emergency Maintenance is an unscheduled service outage initiated by Contractor. Contractor reserves the right to perform emergency maintenance in order to prevent or mitigate circumstances that Contractor deems serious. Examples may include investigation of possible security breaches, or other conditions. Contractor will inform the State as soon as reasonably possible about the outage, the anticipated length of the outage and the reasons why Contractor needs to perform the maintenance activities.

2.5 Disaster Recovery Timeframe. Contractor and its Infrastructure Service Provider shall implement the Disaster Recovery Plan for the Hosted Services in the event of any unplanned interruption or Force Majeure Event. The maximum timeframe for restoring the Hosted Services to Available status is four (4) hours after the State has made a disaster declaration (“**Disaster Recovery Timeframe**”).

2.6 Service Availability Reports. Within thirty (30) days after the end of each Service Period, Contractor will provide to the State a report describing the Availability and other performance of the Hosted Services during that calendar month as compared to the Availability Requirement and Specifications. The report must be in electronic or such other form as the State may approve in writing and shall include, at a minimum: (a) the actual performance of the Hosted Services relative to the Availability Requirement and Specifications; and (b) if Hosted Service performance has failed in any respect to meet or exceed the Availability Requirement or Specifications during the reporting period, a description in sufficient detail to inform the State of the cause of such failure and the corrective actions the Contractor has taken and will take to ensure that the Availability Requirement and Specifications are fully met.

2.7 Remedies for Service Availability Failures.

(a) If the actual Availability of the Hosted Services is less than the Availability Requirement for any Service Period, such failure will constitute a Service Error for which Contractor will issue to the State the following credits on the Fees payable for Hosted

Services provided during the Service Period ("**Service Availability Credits**"):

Availability	Credit of Fees
≥99.9%	None
<99.9% but ≥99.0%	2% rounded up to the nearest \$100
<99.0% but ≥95.0%	4% rounded up to the nearest \$100
<95.0%	6% rounded up to the nearest \$100

Fee Credit will be calculated by multiplying the appropriate percentage by the monthly fee for Hosted Services for the given month in which the penalty occurred. At the State's option, as described in **Section 15.8 ("Availability and Service Credits")** of the Contract, this amount may be applied as a credit against the following month's invoice for Hosted Services.

(b) Service Levels shall commence being measured on date of the State's Acceptance of the Software for the first Industry implementation into production. Service Level Credits shall apply 90 calendar days after the date of the State's Acceptance of the first Industry implementation and subsequent move into production. This time period allows for the stabilization of the environment.

(c) Any Service Availability Credits due under this **Section 2.7** will be applied in accordance with **Section 15.8 ("Availability and Service Credits")** of the Contract.

(d) If the actual Availability of the Hosted Services is less than the Availability Requirement in any three (3) consecutive or any four (4) of six (6) consecutive Service Periods, then, in addition to all other remedies available to the State, the State may terminate this Contract and/or the applicable Statement of Work on written notice to Contractor with no liability, obligation or penalty to the State by reason of such termination.

3. Support and Maintenance Services. Contractor will provide Hosted Service maintenance and support services (collectively, "**Support Services**") in accordance with the provisions of this **Section 3** throughout the Term. The Support Services are included in the Services, and Contractor may not assess any additional Fees, costs or charges for such Support Services beyond those already agreed to in this Contract.

3.1 Support Service Responsibilities. Contractor will:

(a) correct all Defects and Hosted Service Availability Errors in accordance with the Support Service Level Requirements, including by providing defect repair, programming corrections and remedial programming;

(b) Provide unlimited live answer telephone support to authorized State support personnel during the hours of 9:00 a.m. to 5:00 pm. Eastern Time five (5) days per week, Monday through Friday, excluding State holidays;

(c) Provide on-call support twenty-four (24) hours per day, seven (7) days per week, three-hundred-sixty-five (365) days per year (“**24x7x365**”) for Critical Severity 1 and High Severity 2 Defects and Hosted Service Availability Errors;

(d) The State reserves the right to periodically request additional unlimited live answer telephone support outside the hours and days specified in (b) above, as agreed upon by both the State and Contractor. This shall not constitute a contract change or amendment, and the rate for this additional support service shall be calculated in accordance with **Schedule C Pricing Schedule, Table 8**.

(e) Provide online access to technical support bulletins and other user support information and forums, to the full extent Contractor makes such resources available to its other customers; and

(f) Respond to and Resolve Support Requests as specified in this **Section 3**.

3.2 Service Monitoring and Management. Contractor will continuously monitor and manage the Hosted Services to optimize Availability that meets or exceeds the Availability Requirement. Such monitoring and management includes:

(a) proactive monitoring on a “**24x7x365**” basis all Hosted Service functions, servers, firewall and other components of Hosted Service security;

(b) if such monitoring identifies, or Contractor otherwise becomes aware of, any circumstance that is reasonably likely to threaten the Availability of the Hosted Service, taking all necessary and reasonable remedial measures to promptly eliminate such threat and ensure full Availability, and notifying the State of the circumstance and the remedial measures that Contractor is taking to eliminate such threat within twenty-four (24) hours of becoming aware of the circumstance; and

(c) if Contractor receives knowledge that the Hosted Service or any Hosted Service function or component is not Available (including by written notice from the State pursuant to the procedures set forth herein or in the applicable Statement of Work):

(i) confirming (or disconfirming) the outage by a direct check of the associated facility or facilities;

(ii) if Contractor’s facility check in accordance with clause (i) above confirms a Hosted Service outage in whole or in part: (A) notifying the State in writing pursuant to the procedures set forth herein or in the applicable Statement of Work that an outage has occurred, providing such details as may be available, including a Contractor trouble ticket number, if appropriate, and time of outage; and (B) working all problems causing and caused by the outage until they are Resolved as Critical Service Errors in accordance with the Support Request Classification set forth in **Section 3.4**, or, if determined

to be an internet provider problem, open a trouble ticket with the internet provider; and

(iii) notifying the State that Contractor has fully corrected the outage and any related problems, along with any pertinent findings or action taken to close the trouble ticket.

3.3 Service Maintenance. Contractor will continuously maintain the Hosted Services to optimize Availability that meets or exceeds the Availability Requirement.

(a) Provided that the State is current on its Support Services Fees, during the Term, Contractor shall provide the State and its Authorized Users, at no additional charge, with the following:

(i) all Maintenance Releases, New Versions and other improvements to the Hosted Services, including the Software, provided that Contractor shall consult with the State and is required to receive State approval prior to modifying or upgrading Hosted Services, including Maintenance Releases and New Versions of Software, or any changes in Infrastructure Services provided in this Contract; and

(ii) all such services and repairs as are required to maintain the Hosted Services or are ancillary, necessary or otherwise related to the State's or its Authorized Users' access to or use of the Hosted Services, so that the Hosted Services operate properly in accordance with this Contract and the Specifications.

(b) Should the State decide to implement a new feature available in a Maintenance Release or New Version that was not part of the existing Specifications, the State may issue a Change Request to the Contractor to utilize the new feature.

3.4 Support Service Level Requirements. Contractor will Respond to and Resolve all Support Requests in accordance with the required times and other terms and conditions set forth in this **Section 3.4 ("Support Service Level Requirements")**, this Contract and the applicable Statement of Work.

(a) Support Requests. The State will classify its requests for Defects and Hosting Service Availability Error corrections in accordance with the descriptions set forth in the chart below (each a "**Support Request**"). The State Project Manager will notify Contractor of Support Requests by e-mail, telephone or such other means as the parties may hereafter agree to in writing.

Defects and Hosted Service Availability Error Support Request Classification	Description: Any Defect or Hosted Service Availability Error Comprising or Causing any of the Following Events or Effects
Critical Severity 1	<ul style="list-style-type: none"> • Issue affecting entire system or single critical production function; • System or single critical production function is down or operating in a materially degraded state; • Data integrity or security at risk; • Loss or corruption of State Data; • Material financial impact; • Declared a Critical Support Request by the State; or • Widespread access interruptions or impacting the ability of citizens to access the system. • Issue materially impacting MGCB's ability to license or regulate gaming in the State of Michigan.
High Severity 2	<ul style="list-style-type: none"> • Important production functions are down or experiencing significant performance degradation and no reasonable (as determined by the State) workaround exists, however, operations can continue in a restricted fashion; • Primary component failure that materially impairs its performance; or • Data entry or access is materially impaired on a limited basis.
Minor Severity 3	<ul style="list-style-type: none"> • Hosted Service is operating with minor issues or partial, non-critical loss of functionality that can be addressed with an acceptable (as determined by the State) temporary workaround.
Low Severity 4	<ul style="list-style-type: none"> • Request for assistance, information, or services that are routine in nature, including but not limited to an inquiry regarding a routine technical issue; information requested on application capabilities, navigation, installation or configuration; or a non-critical error affecting a small number of users.

(b) Response and Resolution Time Service Levels. Response and Resolution times will be measured from the time Contractor receives a Support Request until the respective times Contractor has (i) responded to, in the case of response time and (ii) Resolved such Support Request, in the case of Resolution time. **“Resolve”** (including **“Resolved”**, **“Resolution”** and correlative capitalized terms) means that, as to any Defects or Hosted Service Availability Errors, Contractor has provided the State the corresponding Defect or Hosted Service Availability Error correction and the State has confirmed such correction and its acceptance thereof. Contractor will Respond to all Defects and Hosted Service Availability Errors and

Resolve all Defects and Hosted Service Availability Errors within the following times based on the severity level:

Support Request Classification	Service Level Metric (Required Response Time)	Service Level Metric (Required Resolution Time)	Service Level Credits (For Failure to Respond to any Support Request Within the Corresponding Response Time)	Service Level Credits (For Failure to Resolve any Support Request Within the Corresponding Required Resolution Time)
Critical Severity 1	One (1) hour	Two (2) hours for Service Requests received between 6am to 8:30pm Eastern Time Monday to Sunday excluding State holidays otherwise, Four (4) hours	Five percent (5%) of the Fees for the month in which the initial Service Level Failure begins and five percent (5%) of such monthly Fees for each additional hour or portion thereof that the corresponding Defect or Hosting Service Availability Error is not responded to within the required response time.	Five percent (5%) of the Fees for the month in which the initial Service Level Failure begins and five percent (5%) of such monthly Fees for the first additional hour or portion thereof that the corresponding Defect or Hosting Service Availability Error remains un-Resolved, which amount will thereafter double for each additional one (1) hour increment.

Support Request Classification	Service Level Metric (Required Response Time)	Service Level Metric (Required Resolution Time)	Service Level Credits (For Failure to Respond to any Support Request Within the Corresponding Response Time)	Service Level Credits (For Failure to Resolve any Support Request Within the Corresponding Required Resolution Time)
High Severity 2	Two (2) hours	Four (4 hours for Service Requests received between 6am to 8:30pm Eastern Time Monday to Sunday excluding State holidays otherwise eight (8)hours	Five percent (5%) of the Fees for the month in which the initial Service Level Failure begins and five percent (5%) of such monthly Fees for each additional hour or portion thereof that the corresponding Defect or Hosting Service Availability Error is not responded to within the required response time.	Five percent (5%)of the Fees for the month in which the initial Service Level Failure begins and five percent (5%) of such monthly Fees for each additional four (4) hour period or portion thereof that the corresponding Defect or Hosting Service Availability Error remains un-Resolved.
Minor Severity 3	One (1) Business Day	Two (2) Business Days	N/A	N/A
Low Severity 4	Two (2) Business Days	Five (5) Business Days	N/A	N/A

(c) Defects identified by the State will be subject to both the Response SLA and the Resolution SLA in the table above unless otherwise agreed to in writing by the State. Defects will be prioritized by the State. The Contractor team will establish corrective action plans that

will be validated and approved by the State and when required proper testing and approval prior to release into production.

(d) Escalation. With respect to any Critical Severity 1 Support Request, until such Support Request is Resolved, Contractor will escalate that Support Request within one hundred twenty (120) minutes of the receipt of such Support Request by the appropriate Contractor support personnel.

3.5 Support Service Level Credits. Failure to achieve any of the Support Service Level Requirements will constitute a Service Level Failure for which Contractor will issue to the State the corresponding service credits set forth in **Section 3.4(b) (“Service Level Credits”)** in accordance with **Section 15.8 (“Availability and Service Credits”)** of the Contract. Support Service Level Credits will be capped to a maximum of 12% of Fees for Hosted Services in a given month in which one or more SLA failures occur.

3.6 Corrective Action Plan. If any Critical Severity 1 Defect or Hosted Service Availability Errors occur in any thirty (30) day period during (a) the Term or (b) any additional periods during which Contractor does or is required to perform any Hosted Services, Contractor will promptly investigate the root causes of these Defects or Hosted Service Availability Errors and provide to the State within five (5) Business Days of its receipt of such Support Request an analysis of such root causes and a proposed written corrective action plan for the State’s review, comment and approval, which, subject to and upon the State’s written approval, shall be a part of, and by this reference is incorporated in, this Contract as the parties’ corrective action plan (the “**Corrective Action Plan**”). The Corrective Action Plan must include, at a minimum: (a) Contractor’s commitment to the State to devote the appropriate time, skilled personnel, systems support and equipment and other resources necessary to Resolve and prevent any further occurrences of the Defects or Hosted Service Availability Errors giving rise to such Support Requests; (b) a strategy for developing any programming, software updates, fixes, patches, etc. necessary to remedy, and prevent any further occurrences of, such Defects or Hosted Service Availability Errors; and (c) time frames for implementing the Corrective Action Plan. There will be no additional charge for Contractor’s preparation or implementation of the Corrective Action Plan in the time frames and manner set forth therein.

SCHEDULE C

PRICING SCHEDULE

Payment Milestones

The State will pay Contractor on a firm-fixed price, Deliverables-based milestones payment schedule to be determined in conjunction with the project plan and finalized during the Initiation and Planning phase. The State plans to pay incremental project fees associated to payment milestones upon acceptance of one or more specified document Deliverables for each of the stages listed to be in scope as referenced in in the Statement of Work. A high-level description of Deliverables associated to the project is detailed in **Section 5.5** of the Statement of Work. The State will not make partial payments nor make progress payments for Deliverable based-payments. Contractor may invoice for a completed milestone only after the State has formally accepted any and all Deliverables associated with that milestone. The formal acceptance procedure is detailed in the Terms and Conditions of this Contract.

Extended purchasing program volume requirements are not included, unless stated otherwise.

Payment for the final milestone payment of the last Industry implementation shall be due upon the State's written notice signed by the State's Business Owner and Project Manager of both the Acceptance of the deliverables identified in the Statement of Work for the final milestone and the completion of 120 consecutive days without a Critical Severity 1 or High Severity 2 Service Error after the State's Acceptance of the Software for the final Industry implementation (Final Project Acceptance). The final payment milestone equates to 10% of the implementation milestone payments through Phase 5 (**see Table 6**) which shall be held back until the above criteria has been met.

Table 1: Summary of the Project Fees (COTS with Hosting)

These figures do not include the Hold-Back

Table #	Project Fees(s)	Fee (\$)	Comments
2	Initiation & Planning	\$75,020	
3(A)	Software Licenses	<p>\$1,528,785</p> <p><u>\$1,154,941</u></p> <p>\$2,683,726</p>	<p>Includes pricing for all Unisys-provided software licenses to be utilized by the State under this Contract. Prices assume all Unisys-provided software is acquired at the onset of the project.</p> <p>The first figure represent the one-time software license acquisition Fees. The second figure represents on-going annual software maintenance. The third figure is the total.</p> <p>This includes 600,000 OCR pages per year is an incremental \$32,000 plus 20% software maintenance.</p> <p>Unisys has agreed to a 5% discount (\$134,186.30) on this amount to be issued as a credit against the 1st invoice per Pricing Schedule.</p>
3(B)	Hosting Fees	<p>\$963,805</p> <p><u>\$37,510</u></p> <p>\$1,001,315</p>	<p>Includes 5 years of Unisys provided hosting services:</p> <ol style="list-style-type: none"> 1. 5 years of hosting on Microsoft Azure Government Cloud (FedRAMP, C.JIS) 2. On-going Infrastructure Management 3. Disaster Recovery services 4. One-time deliverables related to installation 5. (25) Licenses for Microsoft Visual Team Services for on-going defect management <p>Consumption based fees for Internet Bandwidth (2TB), Data storage (5TB), etc. as per standard Unisys specifications.</p>
4	Disaster Recovery	\$28,132	Preparation of a Disaster Recovery plan. Unisys agrees to a 10% Hold-Back for this item.
5(A)	<u>Implementation</u> Phase 1	\$936,227	<p>This includes the following stages for each Industry:</p> <ol style="list-style-type: none"> 5.5.1 Requirements Analysis and Validation 5.5.2 Configuration of Software 5.5.3 Configuration of Day 1 Reports and Templates 5.5.4 Data Cleansing 5.5.5 Data Configuration/Migration 5.5.6 File Conversion/Migration 5.5.7 Interfaces and Integration Testing (Only Phase 1) 5.5.8 System Testing 5.5.9 User Acceptance Testing 5.5.10 Performance and Load Testing 5.5.11 Training and Knowledge Transfer 5.5.12 Staging and Production Deployment <p>Unisys agrees to a 10% Hold-Back for implementation phase costs 5(A) and 5(B).</p> <p>Unisys has agreed to a 2% discount on this amount (\$72,206) to be issued as 12 equal credits against months 13-24 of the contract per Pricing Schedule.</p>
5(B)	<u>Implementation</u> Phases 2-5	\$2,674,091	
7	Maintenance and Support	\$928,630	<p>Includes 4 years of annual support services:</p> <ol style="list-style-type: none"> 1. Software maintenance (e.g. patches, upgrades) 2. Application maintenance (e.g. defect correction) 3. (Live Answer) End-User Support for 5X8 (9am to 5pm EST) 4. (On-call) End-user Support for 24x7x365 for Severity 1 & 2 incidents & Hosted Service Availability Errors
8	Additional Services	\$1,000,000	See Labor Rates for Additional Services
	TOTAL CONTRACT FEES	\$9,327,141	

Table 2: Initiation & Planning

Deliverable	Resources Required (List all IT classifications needed for each line item)	Total # of hours (Identify # of hours per resource)	Total fee (\$) (Transfer category totals to Table 1)	Comments (Provide a narrative to explain how the identified fees were derived)
Project Charter	Service Delivery Manager, Project Manager, Development Manager, Solution Architect	124	\$ 15,004	For brevity, only the primary resources involved in each activity are provided. Fee estimates are based on our experiences with clients and projects of similar size and requirements. A blended hourly rate of \$121 is used in these calculations.
Initial Project Plan	Project Manager, Solution Architect, Business Analyst, Technical Architect, Service Delivery Manager	186	\$22,506	
Final Executive Summary	Service Delivery Manager Solution Architect Project Manager	124	\$15,004	
Final EASA	Solution Architect Technical Architect	62	\$7,502	
Final DTMB-0170 Security Assessment Documentation	Solution Architect Technical Architect	124	\$15,004	
Kick-off CEPAS Interface Meetings				
Kick-off MiLogin/MiPage Meetings				
TOTAL FEES Stage Exit Signoff (SEM-189)			\$75,020	

Table 3(A): Software Licenses
(Including all Software provided in this Contract)

Licenses/Hosting and Deliverables	# of Licenses	Per License Price	Total Fee (\$)	Comments
AMANDA Modules	1	N/A	\$585,100	<u>Back Office Modules</u> Gaming License Business License Request For Service Dev Conditions Multi-Merge Documents Professional License Time & Activity Tracking Enhanced Inspection FOI Mobile Inspection Server <u>Middleware</u> Web Services Toolkit EDMS Adapter EAI Server EAI Connections Batch Scheduler Enterprise Authentication Adapter <u>Portal Modules</u> Portal - Production User Registration Payment Public Search RFS Business License Professional License Gaming License Inspection <u>3rd Party Modules</u> SmartGuide Designer (Qty. 2) Analytics & BI Reporting (YellowFin) Geocortex for GIS
AMANDA User Licenses*				
Millionaire Party	85	\$2298	\$195,321	Based on Named User Access licenses. FOIA Redaction licenses included for 5 FOIA users. Casino includes 40 Mobile user licenses. All user access licenses include Data Analytics/BI (YellowFin)
FOIA/Admin (+Redaction)	5	\$8498	\$42,409	
Criminal Investigations	0	\$0	\$0	
Casino (+Mobile Qty 40)	75	\$2298	\$229,302	
Horse Racing	25	\$2298	\$57,450	
Infolmage**	50	N/A	\$376,156	User licensing is based on 50 concurrent users.
ABBYY	N/A	N/A	\$43,047	Assuming zoned-based OCR of 100% of the 600,000/yr day-forward documents.
ESRI	N/A	N/A	N/A	Assuming State purchases ESRI licensing via current State contract.
Total Annual Fee for all Software Licenses (190 Licenses) (Transfer category totals to Table 1)	N/A	N/A	\$1,154,941	Annual software maintenance for 2-5 years for AMANDA (YellowFin, GeoCortex), Infolmage and ABBYY.

*If the State opts to purchase additional AMANDA User Licenses beyond the quantities listed above, price of each shall be based on the applicable Per License Price shown in the table above.

**If the State opts to purchase additional Infolmage User Licenses beyond the quantity listed above, price of each shall be prorated based on (\$376,156 / 50 users).

Table 3(B): Hosting Fees

(Including all hosting fees and deliverables under this Contract)

Deliverable	Resources Required (List all IT classifications needed for each line item)	Total # of hours (Identify # of hours per resource)	Fee (\$)	Comments
Annual Fees				
Total Annual Hosting Fees on the Microsoft Azure Cloud	N/A	N/A	\$ 192,761	To include all annual hosting fees
One Time Installation Fees				
Installation Plan	Solution Architect, Technical Architect	155	\$18755	
Installation Responsibilities Matrix	Solution Architect, Technical Architect	155	\$18755	
Total One Time Installation Fees	N/A	N/A		
TOTAL FEES Stage Exit Signoff (SEM-189) (Transfer category totals to Table 1)	N/A	N/A	\$1,001,315 (\$963,805 + \$37,510)	5 year hosting fees plus one-time installation

Table 4: Disaster Recovery

Deliverable	Resources Required (List all IT classifications needed for each line item)	Total # of hours (Identify # of hours per resource)	Total fee (\$) (Transfer category totals to Table 1)	Comments (Provide a narrative to explain how the identified costs were derived)
Disaster Recovery Plan	Solution Architect, Technical Architect	232.5	\$28,132	
TOTAL FEES (Transfer category totals to Table 1)			\$28,132	

Table 5(A): Implementation Phase 1

Stage (Includes completion of all deliverables listed in the Statement of Work for this stage and signoff (SEM-189))	Total fee (\$) (Transfer category totals to Table 1)	Comments (Provide a narrative to explain how the identified costs were derived)
Requirements Analysis and Validation	\$116,275	
Configuration of Software	\$266,318	
Configuration of Day 1 Reports/Templates	\$75,019	
Data Cleansing	\$75,018	
Data Conversion/Migration	\$60,015	
File Conversion/Migration	\$75,018	
Interfaces and Integration Testing	\$112,528	
System Testing	\$71,266	
User Acceptance Testing	\$26,256	
Performance and Load Testing	\$16,129	
Training and Knowledge Transfer	\$26,256	
Documentation	\$0	Included in overall implementation fees
Staging and Production Deployment	\$16,129	
TOTAL FEES (Transfer category totals to Table 1)	\$936,227	

Table 5(B): Implementation Phases 2-5

Stage (Includes completion of all deliverables listed in the Statement of Work for this stage and signoff (SEM-189))	Total fee (\$) (Transfer category totals to Table 1)	Comments (Provide a narrative to explain how the identified costs were derived)
Requirements Analysis and Validation	\$465,100	
Configuration of Software	\$1,065,272	
Configuration of Day 1 Reports/Templates	\$300,076	
Data Cleansing	\$150,036	
Data Conversion/Migration	\$120,030	
File Conversion/Migration	\$75,018	
System Testing	\$240,056	
User Acceptance Testing	\$75,460	
Performance and Load Testing	\$64,516	
Training and Knowledge Transfer	\$54,012	
Staging and Production Deployment	\$64,516	
TOTAL FEES (Transfer category totals to Table 1)	\$2,674,091	

Table 6: Final Project Acceptance (Holdback)
Payable upon Final Project Acceptance

Final Project Acceptance	Amount	Comments (Provide itemized breakdown for services/maintenance provided)
Project Closure Request	\$0	
Lessons Learned	\$0	
Final Project Acceptance - 10% Holdback	\$363,845	This amount represents 10% of fees for Disaster Recovery Planning, Implementation Phase 1, and Implementation Phases 2-5. It will be deducted from Milestone Payments as they occur and will be payable upon Final Project Acceptance as described above under Payment Milestones.
TOTAL FEES Stage Exit Signoff (SEM-189)	\$363,845	

Table 7: Maintenance & Support
(To begin according to Pricing Schedule)

Maintenance and Support fee <i>(includes helpdesk and any SLA services provided. Excludes license costs covered in Table 3(A) and hosting costs covered in Table 3(B))</i>	Maintenance Support Fee	Comments (Provide itemized breakdown for services/maintenance provided)
Annual Service and Maintenance Fees after Warranty Acceptance (Completion of Implementation)		
First Year	\$0	
Second Year	\$191,279	Includes annual support services: 1. Software maintenance (e.g. patches, upgrades) 2. Application maintenance (e.g. defect correction) 3. (Live Answer) End-User Support for 5X8 (9am to 5pm Eastern Time, excluding State holidays) 4. (On-call) End-user Support for 24x7x365 for Severity 1 & 2 incidents and Hosted Service Availability Errors
Third Year	\$243,727	
Fourth Year	\$246,812	
Fifth Year	\$246,812	
Sixth thru Tenth Year	**	** Unisys agrees to limit years 6-10 to no more than 2% year-over-year increases.
TOTAL FEES (Transfer category totals to Table 1)	\$928,630	

Table 8: Additional Services

Staffing Category	Key Staff	Firm Fixed Hourly Rate	Notes
Senior Project Manager / Program Manager	Yes	\$232	
Project Manager		\$200	
Technical Lead		\$206	
Data Architect		\$270	
Business Analyst Lead		\$190	
Senior Business Analyst		\$160	
Business Analyst		\$131	
Development Manager		\$196	
Senior Software Developer		\$150	
Software Developer		\$131	
Trainer		\$150	
QA Lead		\$180	
QA Testers		\$110	
Technical writers		\$99	
Data Modeler/ETL Developer		\$110	
Scheduled After Hours Support		\$75	Hourly rate for access to phone support and problem resolution during scheduled, after hours special events, projects, etc. (4hr minimum)
Additional Services Fund		\$1,000,000	

Notes:

Hourly rates quoted are firm, fixed rates for the duration of the Initial Term of the Contract. After the Initial Term, the hourly rates for years 6-10 will not be increased by more than 2% over the prior year. Travel and other expenses will not be reimbursed. "Estimated Hours" and "Extended Price" are non-binding and will be used at the State's discretion to determine best value to the State.

Unisys agrees to provide up to \$1M of additional services via the change order process during the initial term of the Contract.

The Contractor will utilize the fully loaded hourly rates detailed above for quoting labor rates for additional services in accordance with **Section 5.8** of the Statement of Work.

SCHEDULE D
LICENSE AGREEMENTS

Schedule D

CSDC's AMANDA Software License Agreement

This Software License Agreement consisting of the following terms: Section 1 License Grant, Section 2 Infringement Indemnity, and Section 3 Authorization Warranty, shall apply to each license acquired under Contract Number [] (the "Contract") between Unisys and the State of Michigan (the "State") for the following software: 1) CSDC's Amanda software, including all back office modules, middleware, portal modules, named user licenses, and named mobile user licenses identified in the Contract (the "Amanda Software"); and 2) third party modules identified in the Contract to be provided with the CSDC Amanda Software, including SmartGuide Design, YellowFin Analytics and BI Reporting, and Geocortex for GIS software (the "Third Party Modules"). If the State chooses to continue using the Amanda Software after the expiration of the term of the Contract, the State and CSDC may enter into a mutually acceptable agreement for maintenance and support; understanding that no further license fees shall apply for the licenses acquired during the term of the Contract.

1. SOFTWARE LICENSE

1.1. Rights Granted

- A. CSDC hereby grants to the State a non-exclusive perpetual license to use the Amanda Software and the Third Party Modules provided to the State under this Contract. The State obtains rights, pursuant to this Software License Agreement, as follows:
 - 1. To use the Amanda Software and Third Party Modules on a server designated for production use, and up to the number of named user licenses identified in the Contract, and on the number of mobile device(s) equal to the number of named mobile user licenses identified in the Contract;
 - 2. To copy the Amanda Software and the Third Party Modules for archival, disaster recovery or backup purposes. All archival and backup or disaster recovery copying of the Amanda Software and the Third Party Modules is subject to the provisions of the Contract and this Software License Agreement, and all titles, trademarks, copyright and restricted rights notices shall be reproduced in such copies;
 - 3. To modify the Amanda Software and the Third Party Modules only with CSDC's approval;
 - 4. To use the Amanda Software and the Third Party Modules on the State's development machines, including its cloud environment, for the purposes of testing software upgrades.
- B. The State agrees not to cause or permit the reverse engineering, disassembly, or decompilation of the Amanda Software or the Third Party Modules.
- C. By virtue of this Software License Agreement, the State acquires only the right to use the Amanda Software and the Third Party Modules and does not acquire any

rights of ownership. All right, title and interest in the Amanda Software and the Third Party Modules shall at all times remain the property of CSDC.

1.2. Transfer and Assignment

- A. The Amanda Software and the Third Party Modules may be transferred to a different operating system or transferred to different servers or devices, and the servers or devices may be transferred to other locations within the State's organization.
- B. The rights granted herein may not be assigned or transferred to a third party without the prior written permission of CSDC, which consent shall not be unreasonably withheld; provided, however, that no such prior written consent from CSDC is necessary in the event of a legislative mandate or executive order to transfer the rights to another State agency.

1.3. Documentation

CSDC will provide the State with one (1) bound paper copies and one electronic, PDF, copy of all relevant user documentation in addition to one (1) bound paper copies and one electronic, PDF, copy of all relevant Technical Documentation. Help documentation is provided only in an electronic format on-line with the application. On-line help may be printed as required. The State is authorized to make unlimited copies of the documentation and / or the on-line help in its entirety and / or extracted sections for internal staff training purposes only. Full printed documentation and / or any extracted sections and / or on-line help must include CSDC's copyright and confidential statements.

2. INFRINGEMENT INDEMNITY

- A. CSDC will indemnify and hold harmless the State, at its expense, any legal proceeding brought against the State to the extent that it is based on a claim brought by a third party that materials and services, including the Amanda Software and Third Party Modules, as provided by CSDC to the State infringe, violate, or misappropriate such third party's Canadian or United States patent, trademark, or copyright or misappropriates such third party's Canadian or United States trade secret ("IP Claim"), provided that the State:
 - 1. gives written notice of the IP Claim to CSDC promptly after learning of the IP Claim;
 - 2. provides to CSDC, at the expense of CSDC, all available information and assistance; and
 - 3. does not compromise the IP Claim.
- B. If such provided materials and/or services are found to infringe or misappropriate pursuant to an IP Claim, or in the reasonable opinion of CSDC are likely to be the subject of an IP Claim, CSDC will at its option:
 - 1. obtain for the State the right to use such provided materials and/or services;
 - 2. replace or modify such provided materials and/or services in such a way that (i) they become non-infringing and non-misappropriating and (ii) they substantially perform in the same manner or substantially provide the same results, or there is no material adverse effect in their overall performance; or

3. if neither 1 nor 2 is reasonably achievable, remove such provided materials and/or services and refund to the State the original price paid therefor less net benefits realized by the State through accumulated depreciation or expensing thereof, up until the date of removal.
- C. Notwithstanding anything to the contrary, and for the avoidance of doubt, Sections A and B do not apply to, and CSDC has no obligation or liability of any kind for any IP Claim arising from:
 1. compliance by CSDC with the designs or specifications of the State;
 2. modification of such provided materials and/or services that are not specifically authorized in writing by CSDC;
 3. use of an allegedly infringing version of such provided materials and/or services, if the alleged infringement could have been avoided by the use of a different version made available to the State;
 4. a combination comprising such provided materials and/or services in combination with any third party services, hardware, software, data or other materials, unless they were either (i) provided by CSDC pursuant to the Contract or (ii) authorized in writing by an authorized representative of CSDC pursuant to the Contract;
 5. a violation of CSDC's license grant; or
 6. any third party open source or freeware technology.
- D. This provision is excluded from any limitation of liability provision of this Contract for any proceedings or claims that any services, hardware, software, data or other materials infringe or misappropriate a third party's intellectual property.

3. AUTHORIZATION WARRANTY

CSDC warrants that it has legal title, rights, and authority to grant the licenses under this Software License Agreement for the Amanda Software and Third Party Modules.

The parties acknowledge that they have read and understand this Software License Agreement and have the authority to bind their respective organizations.

CSDC

By: 

Name: Dan Mishra

Title: Chief Executive Officer

Date: Feb 17, 2017

The State

By: _____

Name: _____

Title: _____

Date: _____

Unisys Infolmage Software License Agreement

For purposes of this Schedule, all initial capitalized terms in this Schedule that are not defined in this Schedule shall have the respective meanings given to them in the Contract.

The following Section 1 License shall apply to the Unisys Infolmage Software (the "Infolmage Software") licenses acquired under this Contract. If the State chooses to continue using the Infolmage Software after the expiration of the term of this Contract, the State and Unisys may enter into a mutually acceptable agreement for maintenance and support; understanding that no further license fees shall apply for the licenses acquired during the term of this Contract.

Section 1 - License

Licenses begin upon Contractor's shipment or when the Infolmage Software is made available for download. Contractor licenses each copy of the Infolmage Software and documentation to the State on a perpetual, non-exclusive and non-transferable (except for the State's inter-agency transfers) basis for State's internal use in the United States up to the number of concurrent users specified in the Contract. The State cannot use the Infolmage Software as a service bureau, nor for outsourcing, nor for facilities management.

The State may not use the Infolmage Software in connection with any system where malfunction can reasonably be expected to result in personal injury, death, or damage to tangible property or to the environment. Without limiting the foregoing, the Infolmage Software shall not be used in connection with any life support or patient care system, nuclear facility, aircraft operation, air traffic control, or other application representing a similar degree of hazard.

The State will not copy Infolmage Software or documentation except for a reasonable number of copies necessary to exercise the rights granted, which must bear all the legends and notices of the original item. No license is granted to the State to use any Contractor proprietary software to assess, test, or develop any hardware products or device handler software, operating system software or hardware diagnostic software. The State may develop other software programs and may test fully-developed, commercially-available third party hardware products or software programs where such testing is solely intended for the State's internal evaluation of the fitness of such product or program for the State's own internal business purposes. The State will not create, copy, deduce or attempt to create, copy, deduce (by reverse engineering, disassembling or otherwise) the source code, internal structure, design architecture or organization of the Infolmage Software, except and only to the extent expressly permitted by applicable law. The State shall not, nor shall the State encourage or permit others to, interfere with or alter any initialization system, or license authentication

techniques, provided such initialization system or license authentication techniques do not involve any network access either to or from State systems, including the Infrastructure Services provided by Contractor in the Contract, and does not use crawlers, bots, data mining, time bombs, electronic disablement, or other similar software. Contractor may request written certification from the State regarding the State's use of the Infolmage Software. The State agrees to respond to any such request within 15 Business Days of such request. If the State's use is greater than contracted, the State, at its option, shall either reduce its use to the contracted amount or purchase additional licenses based on the pricing in **Schedule C - Pricing**, and the fees shall be payable in accordance with **Section 15** of the Contract. Reduction of use or payment under this provision shall be Contractor's sole and exclusive remedy to cure these issues.

The Infolmage Software and any accompanying documentation are commercial items that have been developed entirely at private expense. They are delivered and licensed as commercial computer software and commercial software documentation within the meaning of the applicable acquisition regulation(s). This license prescribes exclusively the Government's use and disclosure of the Infolmage Software and documentation.

Contractor reserves any rights not expressly granted.

ABBYY Software Sublicense ("Software Sublicense")

For purposes of this Schedule, all initial capitalized terms in this Schedule that are not defined in this Schedule shall have the respective meanings given to them in the Contract.

This Software Sublicense shall apply to the ABBYY Software ("ABBYY Software") sublicenses acquired from Contractor under this Contract. It is acknowledged that the initial term of the ABBYY Software sublicenses is for five (5) years to coincide with the initial term of this Contract, but that the State will pay Contractor the applicable annual license fees for the ABBYY Software during the initial term and any of the five (5) one-year extensions that the State may exercise under this Contract, per the applicable provisions of the Contract. If the State chooses to continue using the ABBYY Software after the expiration of the term or termination of this Contract, the State and ABBYY, or an authorized ABBYY reseller, may enter into a mutually acceptable agreement; understanding that the State will not be required to pay license fees to ABBYY through the twelve (12) month period for which the State has already paid Contractor under this Contract for the ABBYY Software sublicenses.

1. LICENSE GRANTS AND RESTRICTIONS

1.1 License Grant. Contractor grants to the State a limited, non-exclusive, non-transferable (except as described in 1.2.3 below), non-assignable (except as described in 1.2.3 below) right and sublicense for the State and its Authorized Users to use the ABBYY Software for the State's own internal business purposes during the Term of the Contract within the United States. The State has the right to use the ABBYY Software to process the total number of pages per year ("Total Page Count") specified in the Contract. The ABBYY Software is licensed, not sold. The State acknowledges that the ABBYY Software and all related information, including without limitation all documentation, support, updates, upgrades, and maintenance are proprietary to ABBYY or its suppliers.

1.2 License Restrictions.

1.2.1 The State may not use or permit any other person or entity to use the ABBYY Software as a service bureau, nor for outsourcing, nor for facilities management without prior written consent from Contractor.

1.2.2 Contractor will provide to the State a monthly report showing the State's usage of the ABBYY Software, including the number of pages that have been processed by the State. In order to assist the State with tracking its usage of the number of pages processed for the then current twelve (12) month window, the report will also include a projected usage should the State continue processing pages at its then current usage rate through the remainder of the twelve (12) month period to enable the State to compare such projected usage against the Total Page Count. Additional usage reports will be provided when requested by the State's Program Manager. Also, Contractor will assist the State with configuring the ABBYY Software so that the State may pull its own usage reports on-demand and receive email alerts showing usage.

- 1.2.3 Contractor does not grant the State the right to sublicense the ABBYY Software. No title or ownership of the ABBYY Software is transferred to the State. The rights granted herein may not be assigned or transferred to a third party, except in the event of a legislative mandate or executive order to transfer the rights to another State agency.
- 1.2.4 Except and only to the extent expressly permitted by applicable law, the State may not copy, reverse engineer, disassemble, decompile, or translate the ABBYY Software, or otherwise attempt to derive the source code of, decrypt, modify, create derivative works, sell or distribute the ABBYY Software or its documentation, or any information concerning the ABBYY Software's inner structure, function calls, user interface via paper, disk, email or using any other media.
- 1.2.5 In addition, the State may not:
- (a) Distribute the ABBYY Software, nor copy, sell, rent or lease the ABBYY Software or any of its components (including without limitation the ABBYY Software type library and the associated files including the ABBYY Software Application Programming Interface description), except that the State may copy the ABBYY Software for archival, disaster recovery or backup purposes;
 - (b) Copy, sell, disclose or distribute the ABBYY Software's documentation (ABBYY Software manual or any information concerning the ABBYY Software's inner structure, function calls, user interface) whether via paper, disk, email or using any other media, except that the State may copy and distribute such documentation for internal staff training and support purposes and all copies shall include ABBYY's copyright and intellectual property statements; or
 - (c) Compete with ABBYY in the area of OCR and/or ICR products development and sales using ABBYY's Software provided to the State under this Agreement.

2. WARRANTY

- 2.1 Contractor warrants that it has legal rights and authority to grant the license herein.
- 2.2 Contractor warrants that the ABBYY Software does not and will not at any time during the license term contain (i) any code that will render the ABBYY Software unusable, (ii) code that will render the data contained within the ABBYY Software inaccessible, (iii) a back door, or (iv) a phone-home function.

3. INDEMNIFICATION

Notwithstanding Contractor's obligations of indemnification as described in **Section 27** of the Contract, this Section 3 Indemnification applies only to the ABBYY Software provided to the State by the Contractor.

3.1 Infringement Indemnity. Subject to the limitations in this Section, Contractor agrees to, at its expense, defend the State against a third party claim that the ABBYY Software provided by Contractor pursuant to the Contract, and not made in whole or in part according to the State's specifications or other direction received in writing from the State, infringes any U.S. patent, copyright, or trade secret rights, and to indemnify and hold harmless the State from and against any settlement amount agreed to by Contractor, or finally awarded judgment where the ABBYY Software or its documentation is judicially determined to have infringed or misappropriated such third party rights, as a result of such alleged infringement or misappropriation.

3.2 Limits on Defense and Indemnification.

3.2.1 Contractor shall have no indemnity or defense obligation if the State does not: (A) notify Contractor in writing of any such claim promptly after the State's receipt of such claim, or (B) cooperate with Contractor in the defense or any related settlement negotiations. The State may participate in any such claim at its own expense.

3.2.2 Contractor shall have no defense or indemnity obligation, including without limitation, for the ABBYY Software or its documentation, or any portion or component thereof:

(A) that is not provided by Contractor,

(B) that is modified by a Person other than ABBYY or Contractor and the modification is not at the direction of ABBYY or Contractor and the Person is not under ABBYY's or Contractor's control, if the alleged infringement would not have occurred in the absence of such modification,

(C) that is combined with other products, processes or materials where the alleged infringement would not have occurred in the absence of such combination,

(D) to the extent the State continues allegedly infringing activity or using allegedly infringing versions of the ABBYY Software or its documentation, or any portion or component thereof, after

(1) being notified thereof, and

(2) being provided at no additional cost to the State modifications to the ABBYY Software or its documentation that would have avoided the alleged infringement without significant loss of performance, compatibility or functionality,

(E) where the State's use or distribution of the ABBYY Software or documentation, rather than the ABBYY Software or the documentation itself, is not consistent with the terms of the Contract, this Software Sublicense, or any applicable license or is the primary cause of an alleged infringement,

(F) to the extent the claim is based on infringing activity that occurred after the expiration or termination of this Software Sublicense, and

(G) that is the result of, in whole or in part, due to the State's specifications or other direction received in writing from the State, or otherwise caused by the State or a third party not acting under the direction and control of ABBYY or Contractor.

3.2.3 In the event a third party makes a claim against the State alleging that the ABBYY Software or documentation infringes upon such third party's U.S. patent or copyright, or misappropriates such third party's trade secrets, Contractor may, at its option and at its sole cost and expense:

- (i) provide modified ABBYY Software or documentation that does not infringe upon or misappropriate such intellectual property rights of the third party while providing fully equivalent features and functionality,
- (ii) obtain for the State a license or other right to use the allegedly infringing ABBYY Software or documentation, or
- (iii) replace the ABBYY Software or documentation with non-infringing materials that provide fully equivalent features and functionality.

If the foregoing options are not practical or available on commercially reasonable terms and conditions as determined by Contractor in its sole judgment, Contractor may require the return of the ABBYY Software and its documentation, and upon its return will refund to the State amounts paid for the allegedly infringing ABBYY Software and documentation, minus a reasonable allowance for the period the State used the ABBYY Software and documentation. If the ABBYY Software and documentation must be returned and Contractor is unable to provide replacement software with equivalent features and functionality, the State may terminate the Contract for cause under **Section 24.1**.

OPEN SOURCE LICENSE AGREEMENTS

The following is the list of open source components included in the Amanda Software.

Component	Purpose	License
Apache Solr	Full text search	Apache 2 License
SLF4J/ Log4J	Logging	MIT/Apache
Apache Commons	Several re-usable apache commons component are used	Apache 2 License
Apache Cxf	Web Service	Apache 2 License
Commons Email and JavaMail	Sending email through SMTP server	Apache 2 License
EhCache	Cache management and replication	Apache 2 License
Apache POI	Import and Export of Excel data in batch scheduler	Apache 2 License
Jasper Report Community Edition	Report generation	LGPL
iText Community Edition	PDF generation from Java code	AGPL
jCraft	For SFTP communication from batch scheduler	BSD
jTDS Driver	To communicate with SQL Server	LGPL

APACHE 2.0 - [HTTP://APACHE.ORG/LICENSES/LICENSE-2.0.HTML](http://apache.org/licenses/LICENSE-2.0.html)

BSD- [HTTPS://OPENSOURCE.ORG/LICENSES/BSD-3-CLAUSE](https://opensource.org/licenses/BSD-3-clause)

JASPER REPORTS COMMUNITY EDITION - [HTTPS://OPENSOURCE.ORG/LICENSES/LGPL-](https://opensource.org/licenses/lgpl-3.0)

[3.0](https://opensource.org/licenses/agpl-3.0) ITEXT COMMUNITY EDITION - [HTTPS://OPENSOURCE.ORG/LICENSES/AGPL-3.0](https://opensource.org/licenses/agpl-3.0)

GPL - [HTTPS://WWW.GNU.ORG/LICENSES/GPL-3.0.EN.HTML](https://www.gnu.org/licenses/gpl-3.0.en.html)

MIT LICENSE - [HTTPS://OPENSOURCE.ORG/LICENSES/MIT](https://opensource.org/licenses/mit)

LGPL-[HTTPS://OPENSOURCE.ORG/LICENSES/LGPL-3.0](https://opensource.org/licenses/lgpl-3.0)

SCHEDULE E

Required Background Check and Prohibition of Gaming Activity of Contractor Personnel

All initial capitalized terms in this Schedule that are not defined in this Schedule shall have the respective meanings given to them in the Contract.

- a. Contractor Personnel who will have access to User Data, State Data, and/or MGCB records are to be treated as an "Agent" of MGCB as defined in MCL 432.202(d) of the Michigan Gaming Control and Revenue Act.
 - i. Contractor Personnel considered to be an "Agent" will be subject to a MGCB performed background check consisting of the following:
 - 1. Credit Check
 - 2. Criminal History Check
 - 3. Fingerprinting
 - 4. Driving Record Check
 - 5. Delinquent Tax Check with the State of Michigan
 - 6. Education History Check
 - 7. Employment History Check
 - 8. Additional Personal Identifying Information Received through a LexisNexis Accurant Check
 - ii. Contractor Personnel considered to be an "Agent" by MGCB will be prohibited from participating in any "Gaming Activity" at any "Prohibited Gaming Facility Location" during the duration of the Contractor Personnel's involvement in the project.
- b. Contractor Personnel who will have unescorted access to MGCB facilities, but will not have access to User Data, State Data, and/or MGCB records shall be subject to a MGCB performed background check consisting of the following:
 - i. Criminal History Check
 - ii. Delinquent Tax Check with the State of Michigan
 - iii. Fingerprinting
- c. Any Contractor Personnel who will not have not have unescorted access to MGCB facilities and will not have access to User Data, State Data, and/or MGCB records will not be subject to a background check.
- d. MGCB requires the appropriate background check process to be complete for Contractor Personnel prior to the Contractor Personnel being involved in the project.
- e. MGCB reserves the right to make a determination that a Contractor Personnel is unsuitable to work on the project due to the results of the conducted background check.
- f. MGCB reserves the right to determine which Contractor Personnel is to be considered "Agents" and which Contractor Personnel are subject the appropriate background due to the role of the Contractor Personnel on the project.
- g. It is the responsibility of the Contractor to supply Contractor Personnel for the project that can successfully pass the appropriate background check and will comply with the prohibition of "Gaming Activity" (if the Contractor Personnel is designated by MGCB to be an "Agent").
- h. Contractor will pay for all costs associated with ensuring Contractor Personnel meet with all applicable background check requirements and suitability.
- i. "Gaming Activity" is defined in this section as "Wagering, participating, volunteering, assisting, associating or performing any other actions or activities with any entities and their subsidiaries which MGCB has authority to license, regulate, qualify or ensure compliance under the Michigan Gaming Control & Revenue Act, Traxler-McCauley-Law-Bowman Bingo Act, Horse Racing Law of 1995 or Tribal-State Class

III Gaming Compacts. This includes visiting, outside the scope of duties performed on this project, "Prohibited Gaming Facility Locations" as defined in this section.

- j. "Prohibited Gaming Facility Locations" is defined in this section as "Detroit commercial casinos, Michigan tribal casinos, demarcated areas of locations conducting millionaire party events, Michigan horse racing tracks and any other gaming facility owned in another jurisdiction by a MGCB licensee."
- k. MGCB shall provide a listing of "Prohibited Gaming Facility Locations" to the Contractor no later than the Orientation Meeting.
- l. In the event a Contractor Personnel does not meet MGCB's background requirements, MGCB shall only notify the following Contractor contact: Mary E. Collins, Senior HR. Manager, (703) 662-2977, mary.collins@unisys.com of such results.

SCHEDULE F
PERMITTED SUBCONTRACTORS

MICROSOFT CORPORATION

TEKSYSTEMS INC.

CSDC SYSTEMS INC.

ABBYY USA SOFTWARE HOUSE, INC.

SCHEDULE G
FEDERAL BUREAU OF INVESTIGATION
CRIMINAL JUSTICE INFORMATION
SERVICES
SECURITY ADDENDUM

The goal of this document is to augment the CJIS Security Policy to ensure adequate security is provided for criminal justice systems while (1) under the control or management of a private entity or (2) connectivity to FBI CJIS Systems has been provided to a private entity (contractor). Adequate security is defined in Office of Management and Budget Circular A- 130 as "security commensurate with the risk and magnitude of harm resulting from the loss, misuse, or unauthorized access to or modification of information."

The intent of this Security Addendum is to require that the Contractor maintain a security program consistent with federal and state laws, regulations, and standards (including the CJIS Security Policy in effect when the contract is executed), as well as with policies and standards established by the Criminal Justice Information Services (CJIS) Advisory Policy Board (APB).

This Security Addendum identifies the duties and responsibilities with respect to the installation and maintenance of adequate internal controls within the contractual relationship so that the security and integrity of the FBI's information resources are not compromised. The security program shall include consideration of personnel security, site security, system security, and data security, and technical security.

The provisions of this Security Addendum apply to all personnel, systems, networks and support facilities supporting and/or acting on behalf of the government agency.

1.1 Definitions.

1.2 Contracting Government Agency (CGA) - the government agency, whether a Criminal Justice Agency or a Noncriminal Justice Agency, which enters into an agreement with a private contractor subject to this Security Addendum.

1.3 Contractor - a private business, organization or individual which has entered into an agreement for the administration of criminal justice with a Criminal Justice Agency or a Noncriminal Justice Agency.

2.1 Responsibilities of the Contracting Government Agency.

2.2 The CGA will ensure that each Contractor employee receives a copy of the Security Addendum and the CJIS Security Policy and executes an acknowledgment of such receipt and the contents of the Security Addendum. The signed acknowledgments shall remain in the possession of the CGA and available for audit purposes. The acknowledgement may be signed by hand or via digital signature (see glossary for definition of digital signature).

3.1 Responsibilities of the Contractor.

3.2 The Contractor will maintain a security program consistent with federal and state laws, regulations, and standards (including the CJIS Security Policy in effect when the contract is executed and all subsequent versions), as well as with policies and standards established by the Criminal Justice Information Services (CJIS) Advisory Policy Board (APB).

4.1 Security Violations.

4.2 The CGA must report security violations to the CJIS Systems Officer (CSO) and the Director, FBI, along with indications of actions taken by the CGA and Contractor.

4.3 Security violations can justify termination of the appended agreement.

4.4 Upon notification, the FBI reserves the right to:

- a. Investigate or decline to investigate any report of unauthorized use;
- b. Suspend or terminate access and services, including telecommunications links. The FBI will provide the CSO with timely written notice of the suspension. Access and services will be reinstated only after satisfactory assurances have been provided to the FBI by the CGA and Contractor. Upon termination, the Contractor's records containing CHRI must be deleted or returned to the CGA.

5.1 Audit.

5.2 The FBI is authorized to perform a final audit of the Contractor's systems after termination of the Security Addendum.

6.1 Scope and Authority.

6.2 This Security Addendum does not confer, grant, or authorize any rights, privileges, or obligations on any persons other than the Contractor, CGA, CJA (where applicable), CSA, and FBI.

6.3 The following documents are incorporated by reference and made part of this agreement: (1) the Security Addendum; (2) the NCIC 2000 Operating Manual; (3) the CJIS Security Policy; and (4) Title 28, Code of Federal Regulations, Part 20. The parties are also subject to applicable federal and state laws and regulations.

6.4 The terms set forth in this document do not constitute the sole understanding by and between the parties hereto; rather they augment the provisions of the CJIS Security Policy to provide a minimum basis for the security of the system and contained information and it is understood that there may be terms and conditions of the appended Agreement which impose more stringent requirements upon the Contractor.

6.5 This Security Addendum may only be modified by the FBI, and may not be modified by the parties to the appended Agreement without the consent of the FBI.

6.6 All notices and correspondence shall be forwarded by First Class mail to:

Information Security Officer

Criminal Justice Information Services Division, FBI

1000 Custer Hollow Road

Clarksburg, West Virginia 26306

**FEDERAL BUREAU OF INVESTIGATION
CRIMINAL JUSTICE INFORMATION SERVICES
SECURITY ADDENDUM**

CERTIFICATION

I hereby certify that I am familiar with the contents of (1) the Security Addendum, including its legal authority and purpose; (2) the NCIC Operating Manual; (3) the CJIS Security Policy; and (4) Title 28, Code of Federal Regulations, Part 20, and agree to be bound by their provisions.

I recognize that criminal history record information and related data, by its very nature, is sensitive and has potential for great harm if misused. I acknowledge that access to criminal history record information and related data is therefore limited to the purpose(s) for which a government agency has entered into the contract incorporating this Security Addendum. I understand that misuse of the system by, among other things: accessing it without authorization; accessing it by exceeding authorization; accessing it for an improper purpose; using, disseminating or re-disseminating information received as a result of this contract for a purpose other than that envisioned by the contract, may subject me to administrative and criminal penalties. I understand that accessing the system for an appropriate purpose and then using, disseminating or re-disseminating the information received for another purpose other than execution of the contract also constitutes misuse. I further understand that the occurrence of misuse does not depend upon whether or not I receive additional compensation for such authorized activity. Such exposure for misuse includes, but is not limited to, suspension or loss of employment and prosecution for state and federal crimes.

Printed Name/Signature of Contractor Employee

Date

Printed Name/Signature of Contractor Representative

Date

Organization and Title of Contractor Representative

SCHEDULE H

Requirements

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
1. General Requirements								
Objects - Defined	1.01	The system shall support administratively maintainable objects in correlation to industries (See Industries Requirements, Section 13). Objects are defined as the following:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.01.01	Activities (See Section 19)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.01.02	Applications (See Section 21)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.01.03	Approvals (See Section 24)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.01.04	Associations (See Section 20)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	1.01.05	Cases (See Section 22)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.01.06	Entities (See Section 15)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.01.07	Events (See Section 18)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.01.08	Individuals (See Section 17)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.01.09	Inspections (See Section 23)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.01.10	Items (See Section 16)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.01.11	Legal Authorities (See Section 14)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.01.12	Licenses/Exemptions (See Section 25)			X		AMANDA provides the capability for clients to define custom data	

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			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							and business workflows to address unique client requirements.	
	1.01.13	Payments/Fees (See Section 29)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.01.14	Tags (See Section 26)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.01.15	Violations (See Section 27)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.02	The system shall support many-to-many type relationships between Objects using Associations (See Association Requirements, Section 20)		X				
New Object Validation	1.03	Prior to allowing for the creation of new object, the system shall display a warning if an object currently exists with similar characteristics based on the core data fields		X				
	1.03.01	An authorized user/role shall be able to administratively maintain what fields with similar data shall prompt a display warning based on the type of new object (<i>Examples – Entity Name, Individual Name (First, Middle and Last), ID Number, Alias, DBA, Date of Birth, FEIN/SSN, Address</i>)			X		This is a basic capability available via the AMANDA Admin console.	
	1.03.02	Upon receiving a display warning, an authorized user/role shall be able to view and navigate to the current objects with the similar characteristics		X				

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			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Configurability	1.04	The system shall support configurability functions to be performed and administratively maintained by an authorized user/role		X				
	1.04.01	The system shall support the creation and maintenance of new database fields		X				
	1.04.01.01	Database fields shall be able to be conditionally assigned to the object types that they apply to as core data or specific data		X				
	1.04.01.02	The system shall support the designation of core data or specific data fields as being required for object types that they apply to		X				
	1.04.01.02.01	The system shall support a visual indicator such as “*” to indicate which database fields are required		X				
	1.04.01.03	The system shall support assigning edit patterns to database fields for dates, numbers, phone numbers, lookup tables, value ranges, valid values, and business rules		X				
	1.04.02	The system shall support the creation and maintenance of screen input and outputs, including:		X				
	1.04.02.01	General display and layout formats		X				
	1.04.02.02	Data fields and data formats presented on the screen		X				
	1.04.02.03	Designation of fields to display as hyperlinks for users to optionally select in order to access additional data		X				
Valid Values - Selectable Lists	1.05	An authorized user/role shall be able to administratively maintain selectable lists of valid values linked to data fields in the system			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.05.01	The system shall support fields with selectable list values only allowing one value selection unless specified otherwise for the requirement of that field			x		AMANDA provides the capability for clients to define custom data and business workflows to	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							address unique client requirements.	
	1.05.02	Each selectable list of valid values shall allow an authorized user/role to set a default value for each			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Multi-Level Indicators	1.06	The system shall support multi-level indicators			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.06.01	The system shall support administratively maintainable multi-level indicators in correlation with values of specified fields, (<i>Example - red, yellow, green</i>) including:			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.01.01	Dates			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.01.02	Selectable Lists			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.01.03	Numbers			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.02	The system shall support an authorized user/role administratively maintaining which specific list value in a field shall automatically populate a specific multi-level indicator value			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	1.06.03	The system shall support an authorized user/role administratively maintaining the number of days which trigger the change in value in a multi-level indicator in correlation to a date field			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions. See section 1.104 Work and	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							Deliverables - D. Implementation 7. Interfaces (Item 6 – Provide a list of development standards/model/patterns.) AMANDA Batch...	
	1.06.04	The system shall support an authorized user/role administratively maintaining what value shall automatically populate in the multi-level indicator for number fields based on calculations, including:			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.04.01	Less Than (<)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.04.02	Greater Than (>)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.04.03	Between (< x <)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.04.04	Equal (=) or not Equal to (≠)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05	The system shall support multi-level indicators for the following fields:			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05.01	Application Due Date (See Requirement 21.04.15)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05.02	Application Status – Level 1 (See Requirement 21.04.10)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	1.06.05.03	Application Status – Level 2 (See Requirement 21.04.11)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05.04	Case Due Date (See Requirement 22.04.02)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05.05	Case Status – Level 1 (See Requirement 22.04.19)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05.06	Case Status – Level 2 (See Requirement 22.04.20)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05.07	Case Status – Level 3 (See Requirement 22.04.21)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05.08	Task Due Date (See Requirement 12.02.04)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05.09	Task Outcome (See Requirement 12.02.06)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05.10	Number of Days Case Open (See Requirement 22.04.10)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05.11	Number of Days Application Open (See Requirement 21.04.08)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05.12	Number of Days Inspection Open						

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		(See Requirement 23.04.11)						
	1.06.05.13	Inspection Due Date (See Requirement 23.04.12)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05.14	Inspection Recommendation (See Requirement 23.04.25)						
	1.06.05.15	MP Event Percentage Expenses to Gross Profit (See Requirement 18.07.22)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05.16	Total Chip Sales (See Requirement 18.07.09)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.05.17	Tag Urgency (See Requirement 26.03.11)			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.06	The system shall support an authorized user/role creating and associating new multi-level indicators to additional fields			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.06.07	The system shall display the multi-level indicator near the field it is populated from on the object's detail screen			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
Data Security Classification	1.07	The system shall support data security classification			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	1.07.01	The system shall support the automatic security classification of all data entered into a specific field in the database, based on the following administratively maintainable data security classifications, including:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.07.01.01	Public Data			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.07.01.02	Internal Use Data			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.07.01.03	Confidential Data			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	1.07.01.04	Restricted Data			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.07.02	An authorized user/role shall be able to administratively maintain which data fields shall be applied which security classifications			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.07.03	The system shall support data obfuscation (masking) for data fields with a specific data security classification			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.07.04	An authorized user/role shall be able to administratively maintain which users shall have access to view a specific field based on the:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	1.07.04.01	Field security classification			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.07.04.02	Industry the user is assigned to			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.07.04.03	Section the user is assigned to			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.07.04.04	Division the user is assigned to			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	

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			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	1.07.04.05	Role the user is assigned to			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.07.04.06	Specific user			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
Retention Schedules and Permanent Deletes	1.08	The system shall support the permanent deletion/purging of data in the system and files in the content repository according to assigned retention schedules			X		Infomage Record Manager	
	1.08.01	Any deletes made by an authorized user/role shall be "logical deletes" and shall not be permanently deleted until the data/file has reached its retention schedule			X		Infomage Record Manager	
	1.08.01.01	An authorized user/role shall be able to "restore" a logically deleted item if the item has not reached its retention schedule			X		Infomage Record Manager	
	1.08.02	An authorized user/role shall be able to administratively maintain retention schedules to data owned by specific objects, based on the types			X		Infomage Record Manager	
	1.08.03	An authorized user/role shall be able to administratively maintain retention schedules to files in the content repository based on classifications or indexes applied to the files			X		Infomage Record Manager	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	1.08.04	The system shall support calculating record retention schedules based on:			X		Infolmage Record Manager	
	1.08.04.01	Creation Dates			X		Infolmage Record Manager	
	1.08.04.02	Status Dates			X		Infolmage Record Manager	
	1.08.04.03	Date the object or file was last modified			X		Infolmage Record Manager	
Spell Check	1.09	The system shall support spell check capabilities		X				
	1.09.01	The system shall support automatically performing spell check on all free-form entry data fields		X				
Error Messages	1.10	The system shall provide meaningful error messages which provide a user detailed information on why they are receiving the error message <i>(Example - when a required field has not been completed, the message shall identify what field(s) are missing data)</i>			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Notifications	1.11	The system shall support the use of notifications			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.01	The system shall support notifications being sent:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.01.01	Internally within the system to an authorized user/role's account			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.01.02	Externally to users through e-mail			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.01.02.01	The system shall integrate with current State of Michigan email servers to			X		AMANDA provides the capability for clients to define custom data and business workflows to	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		deliver e-mail notification messages via e-mail					address unique client requirements.	
	1.11.01.02.02	The system shall support e-mail notifications sent to portal users automatically saved as PDF documents in the content repository		X			AMANDA sends email notifications to portal users, and saves the message as PDF	
	1.11.02	The system shall automatically record any notifications sent to portal users in the content/document repository in reference to the object the notification was on		X			AMANDA	
	1.11.02.01	An authorized MGCB user/role shall be able to read the notification saved in the content/document repository		X			Infolmage	
	1.11.03	An authorized user/role shall be able to configure and administratively maintain when the user receives notifications, including, but not limited to:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.03.01	When data is updated on a specific object type			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.03.02	When a new document/file is uploaded or generated on a specific object type			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.03.03	In conjunction to status dates on specific object types			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.03.04	When new object types are created			X		AMANDA provides the capability for clients to define custom data and business workflows to	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							address unique client requirements.	
	1.11.03.05	Based on a time period of an action in the system (<i>Example - 10 business days after an event</i>)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.03.06	Based on a specific date (<i>Example – April 15, 2016</i>)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.03.07	When a new task has been assigned to the user			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.03.08	When a task, case or inspection assigned to a user is close to the due date			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.03.09	When a task, case or inspection assigned to a user has exceeded its due date			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.04	An authorized user/role shall be able to configure and administratively maintain notifications for other users/roles			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.05	The system shall support notifications containing a hyperlink allowing an authorized user/role to navigate to the object the notification is on			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	1.11.06	The system shall support an authorized user/role being able to view another user's notifications			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.07	The system shall support user-friendly notifications display for notifications sent within the system, examples to include:		X				
	1.11.07.01	As a pop-up alert			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	1.11.07.02	Displayed on an alert page specific to the user			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	1.11.07.03	As a task in the user's workflow to read the notification		X				
	1.11.08	The system shall support an authorized user/role administratively maintaining notifications to be sent to select group of users or roles based on the following:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.08.01	Updates in license/exemption status of an individual, event or entity			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.08.02	New tags being placed on an entity or individual based on the specific tag type			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.08.03	New violations being placed on an entity or individual			X		AMANDA provides the capability for clients to define custom data and business workflows to	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							address unique client requirements.	
	1.11.08.04	Updates in approvals for an entity, individual, item or event			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.11.08.05	Updates to an entity or individual received through a portal						
Pop-Up Messages	1.12	The system shall support pop-up messages prior to the completion of specific actions in the system		X				
	1.12.01	The system shall provide messages (soft warnings) prior to the completion of:		X				
	1.12.01.01	Modifications to an object		X				
	1.12.01.02	Logical deletions of an object		X				
	1.12.02	The system shall provide confirmation messages upon the completion of:		X				
	1.12.02.01	Creation of new object types		X				
	1.12.02.02	Modifications of object types (saves)		X				
	1.12.02.03	Logical deletions of object types		X				
Print Screen	1.13	The system shall allow an authorized user/role to print any screen in the system in a “printer-friendly” manner		X				
Dashboards	1.14	The system shall support a user-friendly, administratively maintainable dashboard component			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	1.14.01	The system shall support an authorized user/role administratively maintainable dashboards specific to each MGCB user			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	1.14.02	The system shall support dashboards being configured based on the following parameters:			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	1.14.02.01	Field values of selectable list fields			X		AMANDA provides the capability for clients to define custom	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							screens to address their unique requirements.	
	1.14.02.02	Date Fields			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	1.14.02.03	Current Multi-level indicator values			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	1.14.02.04	Timeframes			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	1.14.02.05	Counts of objects			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	1.14.02.06	Averages of a number fields belonging to objects			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	1.14.02.07	Statuses of objects			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	1.14.02.08	Workflow queues of other users			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	1.14.03	The system shall support dashboards being updated real-time with the update of data used to calculate the dashboard			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	1.14.04	The system shall support dashboards displaying in graphs or other visual displays to present data contained in the dashboard			X		AMANDA provides the capability for clients to define custom	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							screens to address their unique requirements.	
	1.14.05	An authorized user/role shall be able to configure and administratively maintain different layout views of the dashboard component			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	1.14.06	An authorized user/role shall be able to configure what data is to be used for different dashboards for different MGCB users			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
Audit Log	1.15	The system shall support an audit log component which captures and records all system activity within a predetermined timeframe		X				
	1.15.01	The system shall support the audit log being uneditable by any user		X				
	1.15.02	The system shall support maintaining the audit log for all system activity for 30 calendar days		X				
	1.15.03	The system shall support archiving audit logs automatically after 30 days and retaining the archived audit logs for six months in the content repository		X				
	1.15.04	The audit log shall support containing all system update activity completed:		X				
	1.15.04.01	By Date Range		X				
	1.15.04.02	By User(s)		X				
	1.15.04.03	By Role(s)		X				
	1.15.04.04	By Role Type(s) – (web self-service, casino portal, MGCB)		X				
	1.15.04.05	By Action Taken (logical deletion, update, input, creation)		X				
	1.15.04.06	By Field(s)		X				
	1.15.04.07	By Object Type(s)		X				
	1.15.04.08	By Industry(ies)		X				
	1.15.05	The system shall support an authorized user/role generating and exporting an audit log report:			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	1.15.05.01	Based on one or more users			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	1.15.05.02	Based on one or more roles			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	1.15.05.03	Based on one or more specific object types			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	1.15.05.04	Based on configurable timeframe			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	1.15.06	The system shall support an authorized user/role viewing the current or archived audit log		X				
Electronic Signatures	1.16	The system shall support the capture and use of electronic signatures		X			AMANDA	
	1.16.01	The system shall support the use of electronic signatures in accordance with:			X		AMANDA	
	1.16.01.01	Uniform Electronic Transactions Act (Act 305 of 2000) MCL 450.848			X		AMANDA	
	1.16.01.02	DTMB Procedure Number 1340.00.05.01 – Electronic Signature Procedure (See <i>Schedule 7 of the RFP</i>)			X		AMANDA	
	1.16.02	The system shall capture electronic signatures:			X		AMANDA	
	1.16.02.01	As images retrieved from an electronic signature pad and imported into the system			X		AMANDA	
	1.16.02.02	As a mouse-drawn signature used in conjunction with:			X		AMANDA	
	1.16.02.02.01	Completing an application in a portal			X		AMANDA	
	1.16.02.02.02	Approval of a specific approval type			X		AMANDA	
Address Normalization	1.17	The system shall support address normalization for all addresses maintained in the system using a tool similar to the United States Postal Service (USPS) standards			X		AMANDA provides the capability for clients to integrate with various external systems. See section 1.104 Work and Deliverables - D. Implementation 7. Interfaces (Item 2 - Describe	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							your approach to ensuring the proposed solution integrates...	
	1.17.01	Historical addresses migrated to the new system shall have address normalization applied to them during data migration			X		AMANDA provides the capability for clients to integrate with various external systems. See section 1.104 Work and Deliverables - D. Implementation 7. Interfaces (Item 2 - Describe your approach to ensuring the proposed solution integrates...	
Favorites	1.18	The system shall support allowing a MGCB user to have functionality similar to "adding to favorites" or "bookmarking" specific screens in the system			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.18.01	A user shall be able to quickly navigate from a "favorites" item to that screen via a hyperlink			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Geographic Information System (GIS) Capabilities	1.19	The system shall support a GIS component/add-on functionality			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.01	The system shall support a user-friendly GIS development tool for the creation of:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.01.01	Maps			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.01.02	Tables			X		AMANDA provides the capability for clients to define custom data	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							and business workflows to address unique client requirements.	
	1.19.01.03	Graphs			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.01.04	Reports			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.02	The GIS component shall feature interactive maps that allow for business data analysis			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.03	The interactive features shall be user-friendly, not requiring custom coding or GIS expertise			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.04	An authorized user/role shall be able to view, browse, query, and manipulate maps			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.05	The GIS component shall include a wide range of geo-processing capabilities, including:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.05.01	Overlay—Superimposing two or more map layers for the purpose of showing relationships between features that occupy the same geographic space			X		AMANDA provides the capability for clients to define custom data and business workflows to	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							address unique client requirements.	
	1.19.05.02	Proximity Query—Selecting geographic features within a specified distance of a particular feature			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.05.03	Selection—Selecting areas or features on a map that automatically highlight the corresponding records in a table or selecting records in a table that automatically highlight the corresponding areas or features on a map			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.05.04	Extraction—Electronically extraction of selected records or map features to be saved in a common file format, such as:						
	1.19.05.04.01	Word Processing file (.docx)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.05.04.02	PDF format (.pdf)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.05.04.03	Picture Format (.jpg)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.05.04.04	Comma Separated Values format (.csv)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.05.04.05	Excel formats (.xlsx)			X		AMANDA provides the capability for clients to define custom data	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							and business workflows to address unique client requirements.	
	1.19.06	The GIS component shall include interactive and extractable tables			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.07	All data attributes shall be displayable in a tabular format			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.08	Users shall be able to modify the table layout			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.09	Records selected from a table shall be exportable to:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.09.01	Excel formats (.xlsx)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.19.09.02	Comma Separated Values format (.csv)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	1.19.10	The GIS component shall allow for user-developed reports and displays			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
PCI Compliance	1.20	The system shall pass a Payment Card Industry (PCI) compliance check and be kept up-to-date with PCI standards			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Input of Data	1.21	The system shall support the input of data		X			AMANDA calls a PCI-compliant Payments System	
	1.21.01	Manually by authorized users/roles		X				
	1.21.02	Uploaded from the Casino Portal or Web Self-Service Portal		X				
	1.21.03	Uploaded by a MGCB user role		X				
	1.21.04	By using Zoned Optical Character Recognition (OCR)		X				
Data Validation	1.22	The system shall support data validation on fields			X		Infolmage	
	1.22.01	The system shall validate data which is being entered in a field by:		X				
	1.22.01.01	Data Type		X				
	1.22.01.02	Field Length		X				
	1.22.01.03	Data Formats			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	1.22.01.04	Data Ranges		X				
	1.22.02	The system shall support data validation in conjunction with the values in two or more other fields			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Help Feature	1.23	The system shall provide the capability for context-sensitive help functions at multiple levels, including page-level, field-level, and system-wide help			X		AMANDA provides the capability for clients to define custom data and business workflows to	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							address unique client requirements.	
	1.23.01	The system shall allow an authorized user/role to edit help information for each of the help levels provided			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
2. Content/Document Management Repository								
	2.01	The system shall support a fully integrated file/content/document management repository solution within the system (<i>herein referred to as content repository</i>)		X				
Initial Content Management Size Requirements	2.02	The content repository functionality shall support initial data comprised of at least 3.5 million documents and at least 450GB of storage space			X		Infolmage	
Integration with Microsoft Office and Adobe	2.03	The system shall support integration with the Microsoft Office applications and Adobe to support easily accessing existing content and uploading new content directly from within Microsoft Office Applications and Adobe (<i>Example - as an add-in</i>)		X			Infolmage Office Connector is a plug-in for MS Word, Excel, PPT, allowing direct access to Infolmage from within the application. We do not have this functionality for Adobe. We can store PDF format files from Word	
Files Supported	2.04	The content repository shall be able to store and retrieve the following document/file types		X			Infolmage can store all data types.	
	2.04.01	Image files (.jpg, .gif, .bmp)		X				
	2.04.02	Audio files (.mp3, .wav, .wma)		X			Infolmage can support audio and video files. Streaming support is planned.	
	2.04.03	Video files (.avi, .mov, .pg, .vob)		X			Infolmage can support audio and video files. Streaming support is planned.	
	2.04.04	Word-processing files (.dot, .doc, .dotx, .docx, .rtf)		X				
	2.04.05	Email files (.msg)		X				
	2.04.06	PDF files (.pdf)		X				
	2.04.07	Spreadsheet files (.xls, .xlsx)		X				
	2.04.08	Comma Separated Values (.csv)		X				
	2.04.09	Microsoft PowerPoint files (.ptx)		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	2.04.10	Microsoft Visio files (.vsd)		X				
	2.04.11	Microsoft Publisher files (.pub)		X				
	2.04.12	Microsoft Project files (.mpp)		X				
	2.04.13	Text files (.txt)		X				
	2.04.14	XML Format files (.xml)		X				
	2.04.15	Microsoft Access files (.mdb)		X				
	2.05	The system shall support common Microsoft Office file formats in the older and newer formats		X				
Uploading Content	2.06	The content repository shall support a user-friendly interface to add files to a related object in the system including:		X				
	2.06.01	Drag-and-drop		X			IWM supports drag and drop	
	2.06.02	Browse and upload		X			IWM supports browse and upload	
	2.07	The system shall support being able to store files locally when the system is unable to upload to the content repository		X			AMANDA has one mobile app that supports offline mode. Most mobile apps are online	
Downloading Content	2.08	The system shall support an audit trail of when documents/files were locally downloaded by:		X			Supported	
	2.08.01	Date of the Download		X				
	2.08.02	Time of the Download		X				
	2.08.03	User		X				
	2.08.04	File		X				
Metadata	2.09	The system shall support automatically collecting specific meta-data regarding files in the content repository, including:		X			Supported	
	2.09.01	Created Date		X				
	2.09.02	User who created the file		X				
	2.09.03	Modified Date		X				
	2.09.04	User who modified the file		X				
	2.09.05	File Type		X				
	2.10	The system shall support an authorized user/role entering a "Content Description" for a file in the content repository		X				
	2.11	An authorized user/role shall be able to complete the following actions using the content repository:		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	2.11.01	Create new files directly within the system that can be edited		X				
	2.11.02	View and print files related to the user's current location/activity in the system		X				
	2.11.03	Download files from the content repository		X				
	2.11.04	Upload files into the content repository while logged into the system		X				
Saving Files to Related Objects	2.12	The system shall support files being saved in the content repository in coordination with the object the file is associated to		X				
	2.12.01	Files associated to an object in the content repository shall be able to be easily retrieved from the associated object's detail screen via a hyperlink		X				
Saving Files Not Related to Objects	2.13	The content repository shall accommodate the storage of files not directly associated to objects in an administratively maintainable folder structure		X				
	2.13.01	An authorized user/role shall be able to administratively maintain folder structures for files not directly associated to objects		X				
Security on Files	2.14	The system shall support a file inheriting permission rights from the object the file is associated to		X				
	2.15	An authorized user/role shall be able to administratively maintain access rights and permissions on specific files and folders in the content repository, including:		X			Amanda has access control at the folder and document level.	
	2.15.01	Users/roles who can have access to specific folders and files		X			as above	
	2.15.02	Users/roles who can modify a file or folder		X				
	2.15.03	Users/roles who can enter a description of the file		X				
	2.15.04	Users/roles who can request to logically delete a file		X				
	2.15.05	Users/roles who can approve a logical deletion of a file		X				
	2.15.06	Users/roles who can maintain index information related to each file classification		X				
	2.15.07	Users/roles who can update a file index		X				
	2.15.08	Users/roles who can delete a file index		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Versioning	2.16	The system shall support the versioning of a file in the content repository by:		X				
	2.16.01	Checking a file out to "edit"		X			Checkin. Checkout is supported	
	2.16.02	Uploading a new version of the file		X			Amanda supports versioning	
	2.17	The system shall support an authorized user/role being able to purge prior versions of a file		X				
	2.18	The system shall support an authorized user/role opening a prior version of a file		X				
	2.19	The system shall support an authorized user/role restoring a prior version of a file		X				
	2.20	The system shall support saving a file as a "final" version and not allowing additional versions to be created		X				
	2.21	The system shall support an audit trail of versions including:		X				
	2.21.01	Version Number		X				
	2.21.02	Date the Version was Created		X				
	2.21.03	User who Created the Version		X				
Special Features	2.22	The system shall support an authorized user/role being able to redact or watermark documents prior to print		X			Supported	
	2.23	The content repository shall support storage of external URL content links and permit them to be indexed		X			Amanda WebLink	
	2.24	The content repository shall support generating an email with a hyperlink to a specific file in the content repository		X			Supported	
	2.25	The system shall support an authorized user/role "categorizing" files in the content repository		X			Supported	
Scanning/Indexing	2.26	The system shall support a solution to scan and index paper documents into the content repository		X			Supported	
	2.27	The system shall support generation and printing of barcodes on separator sheets or other automated means to control the bulk indexing and loading of paper documents into the content repository		X			Amanda supports barcode printing and turnaround documents	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	2.27.01	Physical barcode identifiers shall be preserved to avoid relabeling an estimated 70,000 files in the records room		X			Supported	
	2.27.02	The content repository shall support the use of a barcode reader in conjunction with records management features for barcode label management of physical records			X		Supported	
	2.28	System shall allow user to preview/verify scanned document before document is posted to the content repository		X			Supported with Scan Manager	
	2.29	System shall be capable of reading a barcode containing a tracking number to retrieve user defined data		X			Supported	
	2.30	System shall be capable of reading the following barcode types:		X			Supported	
	2.30.01	Code 39 (Code 3 of 9)		X			Supported	
	2.30.02	Code 128		X			Supported	
	2.30.03	QR Code		X			Supported	
3. Search Features								
Search Features - General	3.01	The system shall have one unified system for search, with all data fields, objects and files searchable by an authorized user/role		X				
	3.01.01	The system shall support allowing returning and displaying search results to a user/role if that user/role is authorized to view that specific field, object type or file		X				
	3.02	When completing a search the system shall provide a numerical count of the search results returned		X				
	3.03	Search results shall be returned with paging. The number of search results displayed per page shall be selectable values from an administratively maintainable list prior to submitting the search (Example - 10, 25, 50, All results)		X				
	3.04	When searching for content, within the search results, the system shall provide to the user a function to sort records by:		X				
	3.04.01	Dates		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	3.04.02	Names		X				
	3.04.03	Index Codes		X				
	3.04.04	Object Types		X				
	3.04.05	Industry		X				
	3.04.06	Status		X				
	3.05	The system shall return “core data” by default in the search result set		X				
	3.06	The system shall support searching for a file in the content repository based on key words in the title or body of the document/file		X			Infolmage and Amanda supported	
	3.07	When searching for files in the content repository, the system shall return relevance score, document name, document type as icon and corresponding metadata in the results set		X				
	3.08	File metadata shall include:		X				
	3.08.01	File Name		X				
	3.08.02	File Description		X				
	3.08.03	File Type		X				
	3.08.04	File Size		X				
	3.08.05	Create Date		X				
	3.08.06	Created By		X				
	3.08.07	Modified By		X				
	3.08.08	Modified Date		X				
Basic Search	3.09	The system shall have basic and advanced search capabilities		X				
	3.09.01	Search functions to allow for:		X				
	3.09.02	Full text search using wildcards		X				
	3.09.03	Ignore diacritical marks (<i>Example - Café</i>)		X				
	3.09.04	Ignore case		X				
Advanced Search	3.10	Advanced search shall include full text options for:		X				
	3.10.01	All Words (“and”)		X				
	3.10.02	Any Words (“or”)		X				
	3.10.03	Exact Phrase		X				
	3.10.04	Case Sensitivity		X				
	3.11	The system shall support searches that include “begin” and “end” dates for all date fields		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Actions	3.12	The system shall allow the search results to be exported in the following formats:		X				
	3.12.01	Word format (.docx)		X				
	3.12.02	PDF format (.pdf)		X				
	3.12.03	Picture format (.jpg)		X				
	3.12.04	Comma Separated Values format (.csv)		X				
	3.12.05	Excel format (.xlsx)		X				
	3.13	The system shall allow an authorized user/role to complete mass actions based on the search results			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	3.14	The system shall support the user to be able to click on a hyperlink within the search results, and the response redirects the user to the appropriate view/edit process			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	3.15	The system shall allow the user to save search queries		X				
	3.15.01	Save search queries for individual use		X				
	3.15.02	Save search queries can be published for all users after approved by an authorize role		X				
4. Mass Actions								
General	4.01	The system shall support mass actions to be done in a basic, user-friendly manner			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.02	The system shall support an authorized user/role to complete mass actions based search results			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.02.01	The system shall allow a user to select one or more specific records from search results complete an action upon			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.02.02	The system shall allow a user to select all search results to complete an action upon			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	4.03	The system shall support a two-tiered approval process before completion of a mass action			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	4.03.01	The system shall not allow the same user who requests a mass action to be the approver of a mass action			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	4.03.02	The system shall support specific workflows for approval of mass actions specific to the type of mass action being conducted and the object types the mass action is being conducted upon			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Mass Action Types	4.04	The system shall support an authorized user/role to perform the following mass actions in conjunction with user/role based permissions and rules specific to the types of objects the mass actions are being performed on:			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.01	Updating Any Common Fields of the Selected Search Results			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.01.01	Upon selecting one or more search record results, the system shall support modifying a field all selected records have in common to the same new value entered			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.02	Updating Statuses			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.02.01	Upon selecting one or more search result records, the system shall support modifying a specific "Status" field all selected results have in common and updating all selected records to the new status value			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	4.04.03	Updating Due Dates			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.03.01	Upon selecting one or more search result records, the system shall support modifying a specific "Due Date" field all selected results have in common and updating all selected records to the "Due Date" selected			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.04	Generation of Template Documents (See Section 5)			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements. AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	4.04.04.01	Upon selecting one or more search result records, the system shall support generating a document using the same specific document template type for all the selected results			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements. AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	4.04.05	Generation of Notifications			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements. AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	4.04.05.01	Upon selecting one or more search result records, the system shall support creating a specific notification for all the selected results			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements. AMANDA provides the capability for clients to execute batch and other scheduled transactions.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	4.04.06	Generation of Licenses			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements. AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	4.04.06.01	Upon selecting one or more search result records, the system shall support generating a specific license document template type for all the selected results			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements. AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	4.04.07	Generation of Payments/Fees			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.07.01	Upon selecting one or more specific Individual or Entity search result record, the system shall support creating a specific payment/fee type for all the selected results			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.08	Assignment of Applications			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.08.01	Upon selecting one or more MGCB users, the system shall support creating assigning the same "Assigned Application Reviewer" for all the selected results			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.09	Assignment of Tasks			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements. AMANDA provides the capability for clients to define custom	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows to match their business processes.	
	4.04.09.01	Upon selecting one or more MGCB users, the system shall support creating assigning a task with the same "Task Name" value for all the selected results			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements. AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	4.04.10	Assignment of Cases			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements. AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	4.04.10.01	Upon selecting one or more MGCB users, the system shall support creating assigning the same "Staff Assigned to Case " value for all the selected results			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements. AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	4.04.11	Assignment of Inspections			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements. AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	4.04.11.01	Upon the selection of a specific "Inspection Type" and upon selecting one or more MGCB users, the system shall support assigning			X		AMANDA provides the capability for clients to define custom screens to address their unique	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		multiple inspections using that inspection type to one or more "Assigned Inspector" and create more than one inspection on a "Inspected Party"					requirements. AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	4.04.12	Assignment of Tags			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.12.01	Upon the selection of one or more Individuals or Entities in a search result record, the system shall support assigning the same tag type for all the selected results			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.13	Assignment of Violations			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements. AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	4.04.13.01	Upon the selection of one or more Individuals or Entities in a search result record, the system shall support assigning the same violation type for all the selected results			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements. AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	4.04.14	Assignment of multiple Cases on multiple Entity or Individual Types from a single Application			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.14.01	The system shall support the assignment of multiple cases with a single application being the source			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	4.04.15	Inserting Comments			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.15.01	Upon selecting one or more search result records, the system shall support the same comment to be entered for all the selected results			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.16	Inserting Associations			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.16.01	Upon selecting one or more search result records, the system shall support the same association type to another specific object to be entered for all the selected results			X			
	4.04.17	Requests for Logical Deletes			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.17.01	Upon selecting one or more search result records, the system shall support initiating a request to logically delete all items selected			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.18	Requests for Refunds			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.18.01	Upon selecting one or more specific payments/fees, the system shall support requesting a refund on all items selected			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.04.19	Approval of Logical Deletes, Mergers or Refunds			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	4.04.19.01	A user with multiple requests to approve/deny a request to logically delete or merge an object, or approve/deny a refund request in their workflow shall be able to enter the same approval/denial decision on all items selected			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	4.04.20	Merger of Multiple Like Objects into a Single Object			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements. AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Rules	4.05	An authorized user/role shall be able to administratively maintain what users and roles shall be able to complete specific mass actions based on:		X				
	4.05.01	Section the user is assigned to		X				
	4.05.02	Division the user is assigned to		X				
	4.05.03	Industries the user is assigned to		X				
	4.05.04	Role the user is assigned to		X				
	4.05.05	The specific user		X				
	4.06	The system shall support "undo" feature for completed mass actions		X				
	4.07	The system shall support an audit trail feature for all mass actions		X				
	4.08	The system shall support a "mass action comment" field in conjunction with any mass action being performed			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	4.08.01	The mass action comment shall be added as a comment on any objects altered by the mass action			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
5. Document Templates								

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
General	5.01	The system shall support a user-friendly document template developer tool to build document templates that merge database field values into documents		X				
	5.02	The system shall support using rule-based conditions and business logic in the generation of document templates		X				
	5.03	The system shall support a document templates library		X				
	5.03.01	The document template library shall support the versioning of document templates similar to the versioning functionality of the content repository (See Requirement 2.16)		X				
Permissions	5.04	The system shall support an authorized user/role administratively maintaining which users/roles can:		X				
	5.04.01	Modify a specific document template in the library		X				
	5.04.02	Use a specific document template in the library to generate a document		X				
	5.05	Permissions on which users can modify a document template and which users can generate a merged document based on a specific template shall be configurable based on:		X				
	5.05.01	Section the user is assigned to		X				
	5.05.02	Division the user is assigned to		X				
	5.05.03	Industries the user is assigned to		X				
	5.05.04	Role the user is assigned to		X				
	5.05.05	Specific user		X				
Configurability	5.06	An authorized user/role shall be able to administratively maintain field merging document templates, including:		X				
	5.06.01	Field placeholders which indicate what database field values shall be inserted into what parts of the merged document upon merger		X				
	5.06.02	Text or other formatting features that are part of the document template remain unmerged/unchanged		X				
	5.06.03	Format the mask the field shall be displayed in specific to each instance it is used in the document template upon merger		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	5.06.04	Create formulas based on database values to insert conditional text statements to be executed upon merger		X				
	5.06.05	Modify standard formatting of the document template (<i>Example – headers, margins, numbering, table of contents</i>)		X				
	5.07	The system shall support allowing an authorized user/role to select multiple objects to be used as sources for the document template to be used to merge database values when merging		X				
	5.07.01	The system shall support document templates being able to merge one or more specific database field values of an object into a single merged document		X				
	5.08	The system shall support predefined language to be added into a merged template based on a selectable list database value (<i>example – if Task Outcome is "none", insert template paragraph</i>)		X				
	5.09	The system shall support allowing an authorized user/role to select which objects and related tasks from those objects are used in the template prior to merging and generation of the document		X				
Output	5.10	The output of merged template documents shall be created in the following formats:		X				
	5.10.01	Word-Processing file format (.docx)		X				
	5.10.02	PDF (.pdf)		X				
	5.10.03	Excel format (.xlsx)		X				
	5.10.04	Picture format (.png or .jpeg)		X				
	5.10.05	Outlook Message format (.msg)		X				
Merged Documents	5.11	The system shall support allowing an authorized user/role to edit the generated merged document after the document is created in the program which corresponds to the document extension of the merged document (if it is created in an editable format)		X				
	5.12	The system shall support document templates to be merged on specific objects and automatically sent to		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		outside parties based on business rules in conjunction with notifications and e-mail						
	5.13	The system shall support automatically saving a merged document to the content repository in correlation to the object(s) used to generate the merged document		X				
	5.14	The system shall support an audit trail which captures what user generated a template document for an object and the date the document was created		X				
Day 1 Document Templates	5.15	The system shall support specific document templates to be functional upon system implementation – (See Day 1 Document Templates, Schedule 11 of the RFP)			X		@Document AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
6. Standard Reports								
Day 1 Reports	6.01	The system shall support specific generated reports upon system implementation – (See Day 1 Reports, Schedule 11 of the RFP)			X		AMANDA provides the capability for clients to define customized reports and document templates. See AMANDA Reports in section 1.104 Work and Deliverables - C. Software (Item 4 - Provide a list of components that are configurable in your solution) of Sched AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
Website Reports	6.02	The system shall support specific reports be automatically updated and visible on the MGCB website on a configurable time basis			X		AMANDA provides the capability for clients to define customized reports and document templates. See AMANDA Reports in section 1.104 Work and Deliverables - C. Software (Item 4 - Provide a list	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							of components that are configurable in your solution) of Sched AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
Ad Hoc Reporting	6.03	The system shall support either or both of the following options for reporting ad hoc queries:		X				
	6.03.01	A fully integrated system-supported ad hoc query tool		X				
	6.03.02	Access to the database fields and full integration with the State of Michigan Standard – SAP Business Objects 4.1			X		AMANDA provides the capability for clients to integrate with various external systems. See section 1.104 Work and Deliverables - D. Implementation 7. Interfaces (Item 2 - Describe your approach to ensuring the proposed solution integrates...	
If fully integrated system-supported ad hoc query tool is chosen (Requirement 6.03.01), please answer the requirements below:								
System Integrated Ad-Hoc Reporting	6.04	The system shall support administratively maintainable report-level and query level security configurable based on the:		X				
	6.04.01	Section the user is assigned to		X				
	6.04.02	Division the user is assigned to		X				
	6.04.03	Industries the user is assigned to		X				
	6.04.04	Role the user is assigned to		X				
	6.04.05	Specific user		X				
	6.05	The system shall support an authorized user/role to select one or more database fields to display as the output results reported from the query		X				
	6.06	The system shall allow for one or more parameters to be placed on the database fields selected for a query including:		X				
	6.06.01	Mathematical parameters (Examples - averages, maximums, minimums, etc.)		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	6.06.02	Filtering parameters on one or more possible values of a field with selectable list values		X				
	6.06.03	Date-based parameters		X				
	6.06.04	Conditional statement parameters (<i>Examples - and/if/or</i>)		X				
	6.07	The system shall support a combination of parameters on multiple database fields on a single query		X				
	6.08	The system shall support the system generating a report on the live data based on fields and parameters selected		X				
	6.08.01	Data shall be accessed real-time directly from the source, not a copy		X				
	6.09	The system shall support reporting how many rows of data have resulted from a query		X				
	6.10	The system shall support allowing an authorized user/role to limit the rows of data that are be returned from a query		X				
	6.11	The system shall support exporting report results to the following formats:		X				
	6.11.01	Word-Processing format (.docx)		X				
	6.11.02	PDF format (.pdf)		X				
	6.11.03	Excel format (.xlsx)		X				
	6.11.04	Comma Separated Values format (.csv)		X				
	6.11.05	Single Webpage File format (.mht, .mhtml)		X				
	6.11.06	XML Data format (.xml)		X				
	6.11.07	Access Database format (.mdb)		X				
	6.12	The system shall support an authorized user/role saving a query as a template		X				
	6.13	The system shall support saved queries that input variable selection data prior to running the query (<i>Example – prompts user to enter the start date, end date for the query</i>)		X				
	6.14	The system shall support an authorized user/role deleting a query		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	6.15	The system shall support an authorized user/role editing a query		X				
	6.16	The system shall support an authorized user/role being able to "refresh" the data in a query to receive live results		X				
	6.16	The system shall support displaying when the last "refresh date" of the query was, including date and time		X				
	6.17	The system shall support scheduling a query to run automatically		X				
	6.18	The system shall support the automatic e-mailing of scheduled query results		X				
	6.19	The system shall support inheriting security permissions on an object type or data field as to which users/roles are authorized to use which data fields in queries		X				
	6.20	The system shall support template charts, including:		X				
	6.20.01	Bar Graph		X				
	6.20.02	Pie Graph		X				
	6.20.03	Column Graph		X				
	6.20.04	Line Graph		X				
	6.20.05	Area Graph		X				
	6.20.06	X Y Scatter		X				
	6.21	The system shall support an authorized user/role to apply a template chart type to query results		X				
	6.22	The system shall support an authorized user/role to be able to modify what data results shall belong to what chart axis		X				
	6.23	The system shall support modifying aspects of the chart, including:		X				
	6.23.01	Chart Title		X				
	6.23.02	Axis Titles		X				
	6.23.03	Legend		X				
	6.23.04	Data Labels		X				
	6.23.05	Data Table		X				
	6.23.06	Axis		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	6.23.07	Gridlines		X				
	6.23.08	Plot Area		X				
	6.23.09	Trendlines		X				
	6.23.10	3D Rotation		X				
	6.23.11	Chart Colors		X				
	6.23.11	Chart Layout		X				
	6.24	The system shall support displaying query results of locations on a map (See GIS Requirement 1.19)		X				
	6.25	The system shall support displaying multi-level indicators that are associated to fields being queried (See Multi-Level Indicator Requirement 1.06)		X				
	6.26	The system shall support performing the following functions on query results:		X				
	6.26.01	Sorting		X				
	6.26.02	Filtering		X				
	6.26.03	Conditional Formatting		X				
	6.26.04	Apply/Remove Ranking		X				
	6.26.05	Basic Mathematical Calculations, including:		X				
	6.26.05.01	Sum		X				
	6.26.05.02	Count		X				
	6.26.05.03	Average		X				
	6.26.05.04	Min		X				
	6.26.05.05	Max		X				
	6.26.05.06	Percentage		X				
	6.26.06	Inserting:		X				
	6.26.06.01	Charts/Graphs		X				
	6.26.06.02	Tables		X				
	6.26.06.03	Rows		X				
	6.26.06.04	Columns		X				
	6.26.06.05	Cells		X				
	6.26.07	Format Text, including:		X				
	6.26.07.01	Text Color		X				
	6.26.07.02	Text Font		X				
	6.26.07.03	Text Size		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	6.26.07.04	Text Stylization (Bold, Underlined, Italicized)		X				
	6.26.07.05	Wrap Text		X				
	6.26.07.06	Change Text Orientation		X				
	6.26.07.07	Format Painting		X				
7. Comments								
Core Data	7.01	The system shall support collecting and maintaining the following core data on Comments for all Objects:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	7.01.01	Comment Date – (mm/dd/yyyy) – automatically populated with the date the comment was entered			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	7.01.02	Comment – text box			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	7.01.03	Comment Author – automatically populated with a combination of "First Name" "Middle Name" "Last Name" and "Suffix" of the user who originally created the comment			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	7.01.04	Modified Date – (mm/dd/yyyy) – automatically populated with the date the comment was modified			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	7.01.05	Modified By - automatically populated with a combination of "First Name" "Middle Name" "Last Name" and "Suffix" of the user who modified the comment			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Rules	7.02	Comments shall be automatically ordered in reverse chronological order by "Comment Date"			X		AMANDA provides the capability for clients to define custom data	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							and business workflows to address unique client requirements.	
	7.03	The system shall support comments being visible on an object's detail screen by an authorized user/role			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	7.04	The system shall support an authorized user/role administratively maintaining how many comments are viewable at a time			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	7.05	The system shall support an authorized user/role being able to sort or filter comments on an object's detail screen			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	7.06	The system shall support an authorized user/role adding a comment to an object			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	7.07	The system shall support an authorized user/role editing a comment on an object			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	7.08	The system shall support an authorized user/role logically deleting a comment to an object			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	7.08.01	The system shall support a two-tiered approval process of a logical delete of a comment on an object			X		AMANDA provides the capability for clients to define custom data and business workflows to	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							address unique client requirements.	
8. Technical Requirements								
	8.01	All vendor supplied computer hardware and software shall be kept current and on platforms or versions supported by the respective manufacturers and/or software vendors		X				
Initial Data Capacity Planning	8.02	The current MGCB systems consist of approximately 200 million rows of data and 80 GB of data size. The new system shall support at least equivalent data storage capacity upon initial implementation		X				
	8.03	The system shall support 250 concurrent users		X				
	8.04	The system shall support transaction rates of approximately 5,000 transactions per hour		X				
Capacity Planning - Generally	8.05	Regardless of data storage type (local disk or SAN), an additional 20% to 30% of additional data storage shall be planned as free space to ensure adequate room for efficient operations and peak or unexpected short-term demand		X				
	8.06	The system shall support annual data and content management (files) growth rates of up to 20% annually		X				
	8.07	Sufficient pre-planned excess local disk capacity shall be provided to hold the intended operating system, temporary files, virtual memory paging space, and room for four (4) years of routine operating system and application patches		X				
	8.08	The system processing capacity shall accommodate some headroom for a modest increase in users (30% over a period of 4 years) with the corresponding utilization growth in memory and processor usage without maxing out system resources		X				
System Response Times	8.09	Simple interactive user interface transactions shall take less than three (3) seconds 90% of the time and less than five (5) seconds 96% of the time as measured at the users workstation		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	8.10	Simple interactive user interface transactions using remote connections such as mobile devices shall take less than six (6) seconds 90% of the time and less than ten (10) seconds 96% of the time		X				
	8.11	Longer running transactions, such as reports of up to 100 pages, shall be completed within a one minute window to run and another minute for download. Similarly, large file attachment uploads or downloads/viewing can take longer than simple interactive transactions		X				
	8.12	Large/complex queries that may take more than five (5) minutes shall include an offline generation capability to avoid user session timeout		X				
	8.13	The total disk space requirements for the new system shall be estimated and provided to DTMB for any corresponding expansion of the backup and SAN storage capacities		X				
Environment Segregation	8.14	All applications comprising the system shall utilize configuration management best practices by providing three distinct development, test, and production environments for systems undergoing development http://www.michigan.gov/documents/dmb/1370.00_281433_7.pdf		X				
	8.15	The system shall include a development environment scaled to between 20% and 25% of production capacity for evaluating system changes		X				
	8.16	Data in the development environment shall be safeguarded and/or masked for security and privacy concerns		X				
	8.17	The system shall include a separate test environment with the ability to validate functional behavior on full production data volume with equivalent production data scenarios		X				
	8.18	The test system shall reproduce the (scaled) performance of the production environment in order to validate that new release and system		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		configurations meet performance thresholds before migration to production						
	8.19	All mobile-enabled and remotely accessible features of the production system shall be available to the test environment so all features and relative performance can be evaluated before approving a new release for migration to production		X				
	8.20	The state policy is oriented toward a virtual-first approach to data centers and requires the use of virtual servers where feasible. The system shall have the capability of operating in a virtualized environment		X				
	8.21	The system shall support mobile, secure access using a State of Michigan approved internet browser. Current approved browsers are IE 11 and Firefox		X				
	8.22	The system shall support a link within the Citrix profile for authorized users		X				
	8.23	The system's applications and databases shall be located in separate security zones protected by a firewall as a protocol boundary		X				
	8.24	The system shall use a centralized identity management and single sign-on (SSO) for all components of the system			X		AMANDA integrates with Microsoft AD.	
	8.25	The system requires a configurable idle session timeout initially set at a maximum of 15 minutes to reduce the window of opportunity for unauthorized access		X				
	8.25.01	In the event of an idle session timeout, the system shall support resuming the user's session at the user's next login						X
	8.26	Network security requirements require the use of Secure Sockets Layer (SSL) for data in motion		X				
	8.27	Web servers require support for 256bit cipher suites		X				
Data Encryption	8.28	Data encryption is required for data at rest and data in motion		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	8.28.01	The system shall comply with existing DTMB data encryption policy http://www.michigan.gov/documents/mshda/1340_1_T_Information_Security_Policy_459671_7.pdf		X				
	8.29	The system shall provide auditing for security events including successful user login, failed user login attempts, account lockouts due to failed attempts, user logout, and user session timeout (forced logout). The audit logs shall be tamper resistant (the application does not provide any capability to delete or clear the logs outside of system administration). The log size shall be configurable and be of sufficient capacity to prevent the data from being overwritten to mask intrusion attempts or to impose any denial-of-service		X				
	8.30	The system shall be accessible over a virtual private network (VPN)		X				
	8.31	The system shall support access over the public internet requires web pages to support HTTPS encryption of data in transit		X				
Unique Usernames	8.32	Each user on the system shall have a unique username		X				
Passwords	8.33	The system shall support users of the system having a password		X				
	8.33.01	The system shall support the following password protocols for all users (Including Web Self-Service and Casino Portal users):		X				
	8.33.01.01	At least 8 characters in length		X				
	8.33.01.02	Contain the 4 following criteria:		X				
	8.33.01.02.01	Upper case characters (A-Z)		X				
	8.33.01.02.02	Lower case characters (a-z)		X				
	8.33.01.02.03	Numerical Digits (0-9)		X				
	8.33.01.02.04	Special Characters		X				
	8.33.02	Passwords shall be stored in an encrypted format		X				
	8.33.03	Passwords shall not be in any reversible form within application code		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	8.33.04	The system shall require passwords to be changed every 90 calendar days		X				
	8.33.05	The same password cannot be used within 12 months			X		AMANDA's password policy is configurable.	
Unsuccessful Password Attempts Locking An Account	8.34	User accounts shall automatically lock after 4 unsuccessful password attempts		X				
	8.34.01	Locked user accounts shall automatically unlock after an administratively maintainable lockout timeframe			X		AMANDA's password policy is configurable.	
	8.34.01.01	An authorized user/role shall be able to administratively maintain the lockout timeframe		X				
	8.34.02	A user account shall be able to unlocked by the user upon:			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	8.34.02.01	The user resetting the user account password in accordance with Requirement 8.35, below			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	8.34.02.02	The user resetting the user account username in accordance with Requirement 8.36, below			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	8.34.02.03	The user answering three pre-established security questions for the user's account correctly			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	8.34.03	An authorized user/role shall be able to unlock a user account on a user's behalf prior to the lockout timeframe elapsing		X				
Resetting a Forgotten User Password	8.35	The system shall support a user being e-mailed a link to reset the user's account password if it is forgotten			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Resetting a Forgotten User Username	8.36	The system shall support a user being e-mailed a link to reset the user's username if it is forgotten			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
9. Permissions/Access Controls and Roles								
	9.01	The system shall support Role Based Access Controls (RBAC)		X				
	9.02	The system shall support a user-friendly RBAC configuration tool to allow an authorized user to administratively maintain users, user profiles and roles		X				
	9.03	The system shall support an authorized user/role administratively maintaining additional security permissions (read and/or read/write) to be placed on specific object based on the object's type (Examples – DPL Individual – Individual Type, Internal Investigation - Case Type)		X				
	9.04	The system shall support a user inheriting specific permissions based on the following attributes of the user:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.04.01	Roles the user is assigned to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.04.02	Industries the user is assigned to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.04.03	Division the user is assigned to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	9.04.04	Section the user is assigned to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.04.05	If the Section the user is assigned to is the "Section Owner" of a specific type of:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.04.05.01	Application			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.04.05.02	Case			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.04.05.03	Inspection			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.04.05.04	License/Exemption			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.04.05.05	Approval			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.04.05.06	Tag			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	9.04.05.07	Violation			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.04.05.08	Payment/Fee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.05	The system shall support multiple users per role			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.06	The system shall allow a single user to be assigned to multiple roles			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.07	The system shall support Role Types of:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.07.01	MGCB			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.07.02	Casino Portal			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	9.07.03	Web Self-Service Portal			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.08	The system shall support different roles specific to each Role Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Core Data	9.09	The system shall support collecting and maintaining the following system user profile/roles core data for all individual system users in order to provide role based security and functional access privileges:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.09.01	First Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.09.02	Middle Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.09.03	Last Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.09.04	Suffix - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	9.09.05	Phone Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.09.06	E-mail Address			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.09.07	Street Address			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.09.08	Street Address 2			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.09.09	City			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.09.10	State - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.09.11	Zip Code			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.09.12	Roles – administratively maintainable selectable list, allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	9.09.13	Role Type – administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – MGCB Role Type	9.10	The system shall support the following user profile/roles data for the individual system users in order to provide role based security and functional access privileges with the Role Type of "MGCB"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.10.01	Position/Title			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.10.02	Initials - automatically populated by combining the first initial of each of the "First Name", "Middle Name", "Last Name" and "Suffix"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.10.03	Division – administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.10.04	Section – administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.10.05	Industry – automatically populated with a selectable list of current industries, allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		(See Section 13)					roles to address unique client requirements.	
Specific Data – Casino Portal Role Type	9.11	The system shall support the following user profile/roles data for the individual system users in order to provide role based security and functional access privileges with the Role Type of "Casino Portal"			X			
	9.11.01	Position/Title			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.11.02	Casino			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.11.02.01	The system shall allow a Casino Portal Role Type's "Casino" data field be populated by associating an existing entity with an Entity Type of "Commercial Casino" within the system			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	9.11.03	Business Area			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Casino Portal User Roles	9.12	The system shall only allow a Casino Portal User to see specific data relating only to the Casino the user is assigned to		X				
	9.13	An authorized user/role shall be able to administratively maintain specific to role, what data a casino portal user may:		X				
	9.13.01	View		X				
	9.13.02	Edit		X				
	9.13.03	Create		X				
	9.13.04	Request to logically delete		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Read Prior Data	9.14	Any role with permissions to read data relating to an Object shall be able to view the historic data for any core data or specific data field including:		X				
	9.14.01	Date the data was last updated		X				
	9.14.02	User who modified the data		X				
	9.14.03	Role that modified the data						X
	9.14.04	How data was updated – <i>(Examples - through data received in an Application, Web Self-Service Portal, Casino Portal, manually by user)</i>		X				
Updating Data on Objects	9.15	The system shall support updating data on objects:		X				
	9.15.01	Manually by an authorized user/role		X				
	9.15.02	Automatically in coordination with specific Applications, files or information submitted through the Web Self-Service Portal		X				
	9.15.03	Automatically in coordination with specific Application, files or information submitted through the Casio Portal		X				
Logically Deleting Objects	9.16	The system shall support a two-tiered approval process of logically deleting an object with all of its core and specific data		X				
	9.16.01	The system shall support an authorized user/role to request to logically delete an object			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	9.16.02	The system shall support an authorized user/role to approve the request to logically delete an object			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	9.16.03	The system shall not allow the same user to request to logically delete an object and approve the logical deletion of the same object			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Merging Objects	9.17	The system shall support the two-tiered approval process of merging of two or more objects of the same kind into one object <i>(Example – two individuals merging into one single individual)</i>			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	9.17.01	The system shall support an authorized user/role to request to merge two or more objects into one object			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	9.17.02	The system shall support an authorized user/role to approve the request to merge two or more objects into one object			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	9.17.03	The system shall not allow the same user to request to merge objects and approve the merger of the same objects			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	9.17.04	The system shall allow an authorized user/role to complete the following actions when merging objects:			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	9.17.04.01	Select if a Tracking Number is to be retained, or whether a new tracking number is to be assigned			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	9.17.04.02	Select if the name of one of the objects is to be retained as the name of the new merged object, or whether the object is to be given a new name			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	9.17.04.03	Reassign all data, associations and any files from the content repository owned from the prior objects to the new merged object			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
10. Portals – Casino and Web Self-Service								
General	10.01	The system shall support specific external users to perform specific actions in the system using secure, user-friendly portals		X				
	10.01.01	The system shall support an authorized user/role being able to create authenticated accounts for Entities and Individuals and determine which portal the account is authorized to use		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Casino Portals	10.02	The system shall support individualized Casino Portals for each of the three Detroit Commercial Casinos		X				
	10.02.01	Specific users assigned the Role Type "Casino Portal" shall be assigned to each Casino Portal			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	10.02.02	All Casino Portal user roles shall only be able to view data specific to their casino		X				
	10.02.03	The Casino Portal shall support authorized casino portal users/roles to:		X				
	10.02.03.01	Create, submit, modify and update specific applications		X				
	10.02.03.02	Upload and associate one or more files with an application		X				
	10.02.03.03	Navigate to pay a fee associated with the submission of an application (See Payment/Fee Requirements Section 29)		X				
	10.02.03.04	Upload a Comma Separated Value (.csv) file to mass create/update data on specific objects			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	10.02.03.05	Navigate to view and pay for invoices (See Payment/Fee Requirements Section 29)		X				
	10.02.03.06	Receive and view notifications upon specific actions in the system						
	10.02.03.07	Receive view and complete tasks assigned to that user/role		X				
	10.02.03.08	View limited data regarding of specific types of objects associated to the "Casino Industry"		X				
	10.02.03.08.01	The object types and fields specific to the object allowed to be viewed in the casino portal shall be specific to the Role of the Casino Portal User			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	10.02.03.08.01.01	An authorized user/role shall be able to administratively maintain			X		AMANDA provides the capability for clients to define custom	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		what data fields can be viewed, or edited specific to the Casino User Role and Object Type					business workflows to match their business processes.	
	10.02.03.09	View the status of specific types of applications, cases, inspections, approvals or licenses/exemptions of the casino		X				
	10.02.03.09.01	An authorized user/role shall be able to administratively maintain what types of applications, cases, inspections, approvals or licenses/exemption "statuses" can be viewed specific to the casino portal role		X				
Web Self-Service Portal	10.03	The system shall support a web self-service portal which shall be accessible from the MGCB website: www.michigan.gov/mgcb		X				
	10.03.01	The web self-service portal shall allow for:		X				
	10.03.01.01	Authenticated web self-service account users created by an authorized MGCB Role		X				
	10.03.01.02	Anonymous submissions from the general public without needing an account or password		X				
	10.03.02	An authorized user/role shall be able to administratively maintain which application types are available on the web self-service portal specific to either:			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	10.03.02.01	Authenticated user accounts		X				
	10.03.02.02	Anonymous general public users (not needing a password or account)		X				
	10.03.03	The system shall support authenticated accounts to perform the following transactions in the web self-service portal:			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	10.03.03.01	Navigate to view pay for invoices (See Payment/Fee Requirements Section 29)		X				
	10.03.03.02	Create, submit, modify and update specific applications		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	10.03.03.03	Upload and associate one or more files with an application		X				
	10.03.03.04	Navigate to pay a fee associated with the submission of an application (See <i>Payment/Fee Requirements Section 29</i>)		X				
	10.03.03.05	View limited data fields regarding the Entity or Individual the account belongs to		X				
	10.03.03.06	Manually update limited data fields regarding the Entity or Individual the account belongs to		X				
	10.03.03.06.01	An authorized MGCB user/role shall be able to administratively maintain which fields can be updated through the web self-service portal		X				
	10.03.03.06.01.01	The system shall be able to send an automatic notification to administratively maintainable predefined groups of MGCB users/roles when specific data fields have been updated on an account through the web self-service portal		X				
	10.03.03.07	View the status of specific types of applications, cases, inspections, approvals or licenses/exemptions owned by the Entity or Individual the account belongs to			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	10.03.03.07.01	An authorized user/role shall be able to administratively maintain what types of applications, cases, inspections, approvals or licenses/exemption "statuses" can be viewed by a web self-service portal user			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	10.03.03.08	Receive and View notifications upon specific actions in the system		X				
Portals - Generally	10.04	Identifying transaction information shall be logged and maintained by the system for all portal transactions		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	10.05	The system shall provide portal users with authenticated accounts the ability to save unfinished applications for completion at a later time		X				
	10.06	Prior to allowing for the submission of specific application types, the system shall require online payment based on whether the application is being completed in the:		X				
	10.06.01	Casino Portal		X				
	10.06.02	Web Self-Service Portal		X				
	10.07	Prior to allowing for the submission of specific application types, the system shall collect an electronic signature			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	10.08	The system shall support all files attempted to be uploaded to the system through a portal being scanned for viruses prior to upload		X				
	10.08.01	Any files found to contain a virus shall not be uploaded into the system		X				
	10.09	The system shall support only allowing for the upload of files with the following extension types in a portal:			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	10.09.01	Images (.jpg, .gif, .bmp)			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	10.09.02	Word-processing files (.dot, .doc, .dotx, .docx, .rtf)			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	10.09.03	Emails (.msg)			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	10.09.04	PDF (.pdf)			X		AMANDA provides the capability for clients to define custom	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows to match their business processes.	
	10.09.05	Spreadsheets (.xls, .xlsx)			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	10.09.06	Comma Separated Values (.csv)			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	10.10	An authorized role shall be able to administratively maintain additional file types/extensions to be accepted through a portal			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes. AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	10.11	Upon the submission of an application, the system shall:			X			
	10.11.01	Automatically save a copy of the application and any associated documents in the content repository			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	10.11.02	Automatically initiate a workflow based on the application type		X				
	10.11.03	Provide the "Application Tracking Number" as the confirmation number of the submission		X				
	10.11.04	Allow the applicant to print the application in a printer-friendly view				X	AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
11. Workflows								
	11.01	The system shall support administratively maintainable configurable workflows		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	11.02	The system shall support a workflow designer tool which provides a user-friendly interface to create workflows <i>(Example – drag-and-drop)</i>		X				
	11.03	The system shall support administratively maintainable workflows specific to:		X				
	11.03.01	Application Types		X				
	11.03.02	Inspection Types		X				
	11.03.03	Case Types		X				
	11.03.04	Approval Types		X				
	11.03.05	License/Exemption Types		X				
	11.03.06	Tag Types		X				
	11.03.07	Violation Types		X				
	11.03.08	Payment/Fee Types		X				
	11.04	The system shall support administratively maintaining workflows specific to changes in statuses of specific objects		X				
	11.05	An authorized user/role shall be able to configure and administratively maintain workflows various types of objects into one workflow <i>(Example – a single workflow connecting an application type, case type, approval type, license/exemption type)</i>		X				
	11.06	An authorized user/role shall be able to administratively maintain workflows based on specific tasks to be completed with an associated object		X				
	11.07	An authorized user/role shall be able to build workflows depending on specific "Task Outcomes" of a task associated to an object		X				
	11.08	The system shall support electronic signatures being applied to specific workflow steps/tasks		x				
	11.09	The system shall support automatically executing to the next workflow step after a user takes the required workflow action		X				
	11.10	An authorized user/role shall be able to require automatic deliverable documents to workflow tasks			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	11.11	An authorized user/role shall be able to build workflows using the workflow designer tool and schedule automatic deliverable documents to workflow tasks			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	11.12	The system shall support a comprehensive audit trail/log for all workflow actions		X				
	11.13	An authorized user/role shall be able to administratively maintain which users:		X				
	11.13.01	Can view the workflows of other specific users/roles		X				
	11.13.02	Can complete tasks in a workflow of another user on the other user's behalf		X				
	11.13.03	Can move one or more tasks out of the workflow of one user and into workflow of another specific user		X				
12. Tasks								
General	12.01	The system shall support administratively maintainable specific Task Types being assigned for specific objects		X				
Core Data	12.02	The system shall support collecting and maintaining the following core data on Tasks:		X				
	12.02.01	Task Tracking Number – (unique identifier assigned to each task created in the system)		X				
	12.02.02	Task Name		X				
	12.02.03	Task Description – administratively maintainable text box specific to each individual task		X				
	12.02.04	Task Due Date – (mm/dd/yyyy)		X				
	12.02.05	Task Assigned To – automatically populated with a combination of "First Name", "Middle Name", "Last Name" and Suffix" of the MGCB user the task is assigned to		X				
	12.02.06	Task Outcome – administratively maintainable field specific to each individual task		X				
	12.02.06.01	An authorized shall be able to administratively maintain "Task Outcome" specific to each task with a mask of either:		X				
	12.02.06.01.01	Selectable list with choices		X				
	12.02.06.01.02	Selectable list with choices or text field		X				
	12.02.06.01.03	Text Field		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	12.02.06.01.04	Number		X				
	12.02.07	Task Date Completed – automatically populated with the date the "Task Outcome" field was changed		X				
	12.02.08	Task Completed By - automatically populated with a combination of "First Name", "Middle Name", "Last Name" and Suffix" of the user who changed the "Task Outcome" field		X				
General Rules - Tasks	12.03	Users with tasks to complete shall have tasks automatically populate in their workflow queue to complete with a due date		X				
	12.04	Once a task is completed, the task shall disappear from the user's workflow queue		X				
Tasks Due Dates for Inspection Tasks	12.05	Tasks assigned to inspections shall automatically have the "Task Due Date" inherit the "Inspection Due Date"		X				
Tasks for Cases	12.06	Predefined tasks assigned with specific case types shall automatically have the "task due date" inherit from the "Case Due Date"		X				
	12.06.01	An authorized user/role shall be able to modify the task due date		X				
Task Due Dates for Cases and Applications	12.07	The system shall not allow a "Task Due Date" for a task assigned to a Case or Application to extend past the "Case Due Date" or "Application Due Date"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Tasks for Cases	12.08	An authorized user/role shall be able to administratively maintain which Case Types have predefined tasks to be completed with the case		X				
	12.08.01	An authorized user/role shall be able to administratively maintain predefined specific tasks to always be completed with specific case types or inspection types		X				
Tasks for Cases	12.09	An authorized user/role shall be able to administratively maintain which Case Types allow specific MGCB users/roles to manually add additional tasks to the case		X				
Task Outcomes Required	12.10	An authorized user/role shall be able to administratively maintain what tasks shall require			X		AMANDA provides the capability for clients to define custom	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		the "Task Outcome" field to be updated (required fields) prior to allowing the an Inspection Status, Case Status, Approval Status, License/Exemption or Application Status to be updated					business workflows to match their business processes.	
Task Assignments	12.11	Tasks may be assigned by:						
	12.11.01	Role assigned round-robin		X				
	12.11.02	Specific User		X				
	12.11.03	User group assigned round-robin		X				
	12.11.04	Based on triggered event		X				
	12.11.05	Based on specific calendar date			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	12.11.06	Based on recurring date			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	12.12	An authorized user/role may add and assign tasks to a user independent of an application, case, inspection, approval or license/exemption						
	12.13	An authorized user/role may view tasks in another user's workflow queue		X				
	12.14	An authorized user/role may reassign tasks in one user's workflow queue to one or more other users' workflow queues		X				
13. Industries								
Industry Types	13.01	The system shall support an authorized user/role administratively maintaining Industry Types		X				
	13.02	Current Industry Types include:						
	13.02.01	Casino			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements. Group	
	13.02.02	Criminal Investigations			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements. Group	
	13.02.03	FOIA/Admin			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements. Group	
	13.02.04	Horse Racing			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements. Group	
	13.02.05	Millionaire Party			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements. Group	
	13.03	The system shall support an authorized user/role administratively maintaining the assignment of one or more industry types to one or more:		X				
	13.03.01	Divisions			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements. Group	
	13.03.02	Sections			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements. Group	
	13.03.03	Users			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements. Group	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	13.04	The system shall support an authorized user/role administratively maintaining an Industry for a specific Object Type – Level 1		X				
14. Legal Authorities								
	14.01	The system shall support administratively maintainable four-tiered hierarchy-dependent Legal Authority Types			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	14.02	The system shall support an association between industries and Legal Authority Types in an many-to-many relationship			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Level 1 Legal Authority Types	14.03	Legal Authority Type Level 1:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.03.01	Gaming Control & Revenue Act			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.03.02	Administrative Rules to the Gaming Control & Revenue Act			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.03.03	Minimum Internal Control Standards (MICS)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.03.04	Internal Control Standards (ICS)			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	14.03.05	Traxler-McCauley-Law-Bowman Bingo Act			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.03.06	Administrative Rules to the Traxler-McCauley-Law-Bowman Bingo Act			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.03.07	Horse Racing Law of 1995			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.03.08	Administrative Rules to the Horse Racing Law of 1995			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.03.09	Michigan Freedom of Information Act (FOIA)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Core Data	14.04	The system shall support collecting and maintaining the following core data for all Legal Authority Objects:			X			
	14.04.01	Legal Authority Tracking Number – unique identifier assigned when the legal authority type is created in the system			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.04.02	Legal Authority Type – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	14.04.03	Legal Authority Type – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.04.04	Legal Authority Type – Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.04.05	Legal Authority Type – Level 4 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.04.06	Legal Authority Heading/Section Enumeration			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.04.07	Legal Authority Title			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.04.08	Legal Authority Text			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.04.09	Legal Authority Status - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	14.04.10	Legal Authority Status Date – (mm/dd/yyyy) automatically populated on the date the Legal Authority Status was changed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.04.11	Legal Authority Status Reason – administratively maintainable list, specific to each Legal Authority Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.04.12	Legal Authority Key Word(s) – more than one value allowed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.04.12.01	The system shall support one or more (Legal Authority Key Word(s)) to be entered specific to each lowest level Legal Authority Level Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.04.12.02	An authorized user/role shall be able to search "Legal Authority Key Words(s) when attempting to enter a value into a field that is pulling from a Legal Authority database table			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
General Rules	14.05	An authorized user/role shall be able to associate and administratively maintain what "Legal Authority Type" shall be automatically created, updated or otherwise modified by the creation or approval of a specific "Application Type" or "Approval Type"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	14.06	Upon the creation of a new legal authority, the Legal Authority Status shall automatically equal "Active"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL		BIDDER RESPONSE				
				YES				NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
15. Entities								
	15.01	The system shall support administratively maintainable three-tiered hierarchy-dependent Entity Types which correspond to their respective Industry Types			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Entity Types to Industries	15.02	The system shall support the following administratively maintainable Entity Types – Level 1:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.02.01	Casino Industry Entity - corresponds to "Casino Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.02.02	Criminal Industry Entity - corresponds to "Criminal Investigation Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.02.03	FOIA/Admin Industry Entity – corresponds to "FOIA/Admin Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.02.04	Horse Racing Industry Entity - corresponds to "Horse Racing Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.02.05	Millionaire Party Industry Entity corresponds to "Millionaire Party Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Core Data	15.03	The system shall support collecting and maintaining the following core data on all Entity Objects:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	15.03.01	Entity Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.02	Entity Tracking Number (unique identifier assigned when entity is created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.03	Created Date (mm/dd/yyyy) – (populated with date the entity was created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.04	DBA			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.05	FEIN/SSN/SSI			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.06	Ownership Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	15.03.07	Phone Number (Primary)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.08	Phone Number (Secondary)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.09	Fax Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.10	E-mail Address - (displays as hyperlink)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements. AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	15.03.11	Website - (displays as hyperlink)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.12	Physical Address			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.12.01	Country - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	15.03.12.02	Street Address			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.12.03	Street Address 2			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.12.04	City			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.12.05	State/Province/Territory (administratively maintainable selectable list, populated based on Country selected)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.12.06	Zip Code			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.12.07	County – (automatically populated based on Zip Code)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.13	Mailing Address			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	15.03.13.01	Country - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.13.02	Street Address			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.13.03	Street Address 2			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.13.04	City			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.13.05	State/Province/Territory (administratively maintainable selectable list, populated based on Country selected)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.13.06	Zip Code			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.14	Industries - (automatically populated based on Entity Type(s) – Level 1 selected) for the entity			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	15.03.14.01	If an Entity is associated to more than one industry, all additional industries the Entity is associated to shall also be populated			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.15	Entity Type – Level 1 (administratively maintainable selectable list, allowing for more than one value to be selected)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.16	Entity Type – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.17	Entity Type – Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.17.01	If an Entity is more than one type of Level 1 Entity Type, all additional Level 1 Entity Types, and hierarchy dependent Level 2 and 3 Entity Types are listed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.18	Entity Status – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.19	Entity Status – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.03.19.01	If an Entity is more than one type of Level 1 Entity Type, all Corresponding Level 1 Entity			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		Statuses, and hierarchy dependent Level 2 Entity Statuses are					business workflows and security roles to address unique client requirements.	
	15.03.20	Picture – jpeg or other picture extension file of the entity displayed and clearly visible on an entity's detail screen			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	15.03.21	Picture Taken Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data	15.04	The system shall support collecting and maintaining the following specific data for specific entities with the Entity Type – Level 1 – Horse Racing Industry Entity			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.04.01	Municipality			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.04.02	Place of Incorporation			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.04.03	Date Business Was Established - (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.04.04	Horse Breed Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	15.05	The system shall support collecting and maintaining the following specific data for specific entities with the Entity Type – Level 1 – Casino Industry Entity			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.05.01	Publicly Traded Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.05.02	Michigan Taxpayer Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.05.03	Dun & Bradstreet Number (DUNS)					AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.05.04	Goods and Services Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.05.05	Gaming-Related Services/Goods Provided - (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.05.06	Casino Conducting Business With - automatically populates a selectable list of Entities with a Level 2 Entity type of "Commercial Casino" with a "Entity Status – Level 1" of "Active", allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	15.05.07	Date Business Was Established - (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.06	The system shall support collecting and maintaining the following specific data for specific entities with the Entity Type – Level 1 – Millionaire Party Entity			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.06.01	Date Business Was Established - (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.06.02	Organization Purpose			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.06.03	Organization ID Number – (number automatically populated by the system upon creation of a Charitable Organization Entity Type. Must be 6 digits long beginning with 4 and increases sequentially (<i>Example - 400001</i>))			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.06.04	MP Supplier ID Number – (number automatically populated by the system upon creation of a MP Supplier Entity Type. Must begin with the letter "W" and be preceded with 5 digits, beginning with 5 and increases sequentially (<i>Example - W50001</i>))			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.06.05	MP Location ID Number – (number automatically populated by the system upon creation of a MP Location Entity Type. Must be 6 digits long beginning with 5 and increases sequentially (<i>Example - 500001</i>))			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	15.06.06	Jurisdiction – (administratively maintainable number automatically populated based on the "County"			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		selected on the physical address of the MP Location (Example - if Kent County is selected, "Jurisdiction" populates with the number "7")					business workflows and security roles to address unique client requirements.	
General Rules	15.07	An authorized user/role shall be able to associate and administratively maintain what "Entity Type" shall be automatically created, updated or otherwise modified by the creation or approval of a specific "Application Type" or it's respective/associated "Approval Type"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	15.08	Upon the creation of a new entity, the Entity Status – Level 1 shall automatically equal "Active"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Deleted Entities	15.09	Upon logical deletion of an entity, the system shall automatically change the Entity Status – Level 1 to "Inactive" and Level 2 status to "Deleted Entity"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Merged Entities	15.10	Upon completion of the merged entity, the system shall automatically change previous Entities' Level 1 statuses to "Inactive" and Level 2 statuses to "Merged Entity"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Entity Types and Automatic Tags	15.11	An authorized user/role shall be able to administratively maintain which Level 1, 2 or 3 Entity Types are to have a "Tag" automatically generated and assigned to the entity upon designation of the specific Level 1, 2 or 3 Entity Type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	15.11.01	An authorized user/role shall be able to administratively maintain Level 1, 2 or 3 Entity Types to their corresponding Level 1, 2 or 3 Tag Types			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
16. Items								
	16.01	The system shall support administratively maintainable three-tiered hierarchy-dependent Item Types which correspond to their respective Industry Types			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Item Types to Industries	16.02	The system shall support the following administratively maintainable Item Types – Level 1 which correspond to their respective Industry Types as follows:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.02.01	Casino Industry Item - corresponds to "Casino Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.02.02	Criminal Industry Item - corresponds to "Criminal Investigation Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.02.03	FOIA/Admin Industry Item – corresponds to "FOIA/Admin Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.02.04	Horse Racing Industry Item - corresponds to "Horse Racing Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.02.05	Millionaire Party Industry Item corresponds to "Millionaire Party Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Core Data	16.03	The system shall support collecting and maintaining the following core data on all Item Objects:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.03.01	Item Tracking Number (unique identifier assigned when item is created in the system)			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	16.03.02	Created Date (mm/dd/yyyy) – (populated with date the item was created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.03.03	Item Type – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.03.04	Item Type – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data	16.04	The system shall support collecting and maintaining the following specific data for specific items with the Item Type – Level 1 “Casino Industry Item”			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.01	Associated Supplier – (populated with a selectable list of entities with an Entity Type – Level 2 of "Casino Supplying Entity" and an Entity Type – Level 3 of "Gaming", with status of "Active" and Gaming Supplier License with a License/Exemption status of "Active")			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.01.01	Upon selecting the associated entity, the system shall automatically associate the Item to the Entity with an association type of "Item"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.02	Media Submission Type - administratively maintainable selectable list allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	16.04.03	Reference Request #			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.05	Submission Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.06	Submission Classification - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.07	Platform			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.08	Game Theme			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.09	Manufacturers ID #:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.10	Version			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	16.04.11	Function			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.12	SHA-1 Hash Code			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.13	Alternate Hash Code			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.14	Alternate Hash Code Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.15	Approval Status - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.16	Withdrawn Removal Effective Date – (mm/dd/yyyy) automatically populated with date the item's approval status was populated with "Withdrawn" in the system			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.17	Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.18	Reference Item - (Yes/No)			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	16.04.19	Minimum Payback Percentage - (###%)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.20	Maximum Payback Percentage – (###%)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.21	Optimal – (###%)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.22	Maximum Odds – (###,###,###,###":1" - example 556,000:1)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.23	Top Award Odds - (###,###,###,###":1" - example 556,000:1)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.24	Progressive Awards - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.25	Skill Based Features - (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	16.04.26	Group Play Features - (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.27	RNG Code			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.28	Tests Conducted (administratively maintainable selectable list allowing for more than one value to be selected)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.29	Test Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.29.01	If more than one value is selected for "Tests Conducted", the system shall allow for an individual "Test Date" field for "Tests Conducted" value			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.30	Manufacturers Part #			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.04.31	Revision			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Specific Data - EGD	16.05	The system shall support collecting and maintaining the following specific data for Item Type – Level 1 “Casino Industry Item” and the Item Type – Level 2 “EGD”:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.05.01	Casino – prepopulated selectable list with the Entity Type of "Commercial Casino", allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.05.02	The system shall support the following fields being populated for each "Casino" value selected:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.05.02.01	Serial Number/Machine Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.05.02.02	Location Reference			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.05.02.03	Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.05.02.04	Casino Floor Status - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.05.02.04.01	"Casino Floor Status" shall be automatically populated based on values			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		imported on the list of EGD items submitted through the casino portal					business workflows and security roles to address unique client requirements.	
	16.05.02.05	Casino Floor Status Date (mm/dd/yyyy) – automatically populated based on the date the "Casino Floor Status" last changed for that casino			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data - Vehicle	16.06	The system shall support collecting and maintaining the following specific data for Item Type – Level 2 “Vehicle”			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.06.01	Vehicle Year - (####)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.06.02	Vehicle Make - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.06.03	Vehicle Model - (administratively maintainable selectable list, values dependent on the "Vehicle Make" selected)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.06.04	Vehicle Color			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.06.05	License Plate Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	16.06.06	State/Province/Territory of License Plate - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.06.07	Vehicle Identification Number (VIN)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.06.08	Vehicle Distinguishing Characteristics			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.06.09	Vehicle Owner Information			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data - Exhibit	16.07	The system shall support collecting and maintaining the following specific data for Item Type – Level 2 “Exhibit”			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.07.01	Exhibit Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.07.02	Exhibit Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	16.07.03	Case Associated – automatically references the "Case Number" of any case the exhibit is associated to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.07.03.01	The system shall support an exhibit being associated to more than one case and allow "Case Associated" to display the "Case Number" of each case the exhibit is associated to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.07.03.02	All results of "Case Associated" shall be displayed as a hyperlink, allowing an authorized user/role to navigate to that case's detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.07.04	Inspection Associated – automatically references the "Inspection Tracking Number" of any inspection the exhibit is associated to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.07.04.01	The system shall support an exhibit being associated to more than one inspection and allow "Inspection Associated" to display the "Inspection Tracking Number" of each case the exhibit is associated to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.07.04.02	All results of "Inspection Associated" shall be displayed as a hyperlink, allowing an authorized user/role to navigate to that inspection's detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.07.05	Exhibit Number – automatically populated based in sequential order when the exhibit is associated to a case or inspection (<i>Example – the first exhibit added to a case/inspection would be Exhibit Number 1</i>)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.07.06	The system shall support a single "exhibit" to have multiple "Exhibit Numbers"			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
Specific Data – Transfer of Interest	16.08	The system shall support collecting and maintaining the following specific data for Item Type – Level 1 “Casino Industry Item” and the Item Type – Level 2 “Transfer of Interest”:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.08.01	Transfer of Interest Origination – administratively maintainable selectable list, including:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.08.01.01	Transfer of Interest Application			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.08.01.02	Renewal Application			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.08.02	Proposed TOI Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.08.03	Actual TOI Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.08.04	TOI Approval Status - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	16.08.04.01	Upon creation of an Item Type "Transfer of Interest", the "TOI Approval Status" shall be "Pending"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.08.04.02	Upon the selection of a value on the "Approval Status" field of the associated Approval Type of "Transfer of Interest" the "TOI Approval Status" shall be automatically updated			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.08.05	TOI Associated to a Violation (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.08.05.01	If "Yes", an authorized user/role shall be prompted to create or associate to a Violation Type "Unauthorized Transfer of Interest (TOI)"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.08.06	TOI Entity – automatically references the "Entity Name" of the entity the TOI record is being created on			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.08.07	TOI Diluted to the Applicant Percentage - (% - not to exceed 100%)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – FOIA	16.09	The system shall support collecting and maintaining the following specific data for Item Type – Level 1 “FOIA/Admin Industry Item” and the Item Type – Level 2 “FOIA”:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	16.09.01	FOIA Request Language			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.09.02	FOIA Time Extension Taken – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.09.02.01	If "Yes, "Application Due Date" of the FOIA Application shall be automatically updated by adding a configurable amount of business days to the application due date (<i>Example – 10 business days</i>)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.09.03	Extension Letter Date (mm/dd/yyyy) – shall be automatically populated with the date the "FOIA Extension Letter" was sent to the FOIA requester			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.09.04	Number of Pages – (###,####,#####)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.09.05	Total Estimated Hours – (###,###.##)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Illegal Machine	16.10	The system shall support collecting and maintaining the following specific data for Item Type – Level 1 “Criminal Industry Item” and the Item Type – Level 2 “Illegal Machine”:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.10.01	Illegal Machine Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	16.10.02	Illegal Game Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.10.03	Case Associated – automatically references the "Case Number" of any case the "Illegal Machine" is associated to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.10.03.01	The system shall support an exhibit being associated to more than one case and allow "Case Associated" to display the "Case Number" of each case the exhibit is associated to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.10.03.02	All results of "Case Associated" shall be displayed as a hyperlink, allowing an authorized user/role to navigate to that case's detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.10.04	Application Associated – automatically references the "Application Tracking Number" of the application which created the Illegal Machine			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.10.04.01	The system shall support an Illegal Machine being associated to more than one application and allow "Application Associated" to display the "Application Tracking Number" of each application the Illegal Machine is associated to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	16.10.04.01	All results of "Application Associated" shall be displayed as a hyperlink, allowing an			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		authorized user/role to navigate to that application's detail screen					roles to address unique client requirements.	
General Rule	16.11	An authorized user/role shall be able to associate and administratively maintain what "Item Type" shall be automatically created, updated or otherwise modified by the creation or approval of a specific "Application Type" or "Approval Type"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
17. Individuals								
	17.01	The system shall support administratively maintainable three-tiered hierarchy-dependent Individual Types which correspond to their respective Industry Types			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Individual Types to Industries	17.02	The system shall support the following administratively maintainable Individual Types – Level 1 which correspond to their respective Industry Types as follows:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.02.01	Casino Industry Individual - corresponds to "Casino Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.02.02	Criminal Investigation Industry Individual - corresponds to "Criminal Investigation Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.02.03	FOIA/Admin Industry Individual – corresponds to "FOIA/Admin Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.02.04	Horse Racing Industry Individual - corresponds to "Horse Racing Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	17.02.05	Millionaire Party Industry Individual- corresponds to "Millionaire Party Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Core Data	17.03	The system shall support collecting and maintaining the following core data on all Individual Objects:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.02	First Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.03	Alias – one to many			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.04	Date of Birth (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.05	Age – (system calculated subtracting current date from the Date of Birth, stated in years)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.06	Gender Type:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	17.03.06.01	Male			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.06.02	Female			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.07	Individual Tracking Number (unique identifier assigned when individual is created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.08	Created Date (mm/dd/yyyy) – (automatically populated with date the individual was created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.09	ID Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.10	ID Type – administratively maintainable selectable list, allowing for more than one value to be selected, including:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.10.01	Driver's License			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.10.01.01	Driver's License State - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	17.03.10.02	State ID			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.10.02.01	ID State - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.10.03	Passport			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.10.04	Military ID			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.10.05	Alien Registration Papers			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.10.06	Lip Tattoo (Horses Only)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.10.07	Other – insert comment			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	17.03.10.07.01	The system shall support more than one ID Number and ID Type to be entered per individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.10.07.02	All ID numbers and respective ID Types shall be displayed on the individual's detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.08	ID Expiration Date (mm/dd/yyyy) (for Lip Tattoo, populates "N/A")			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.08.01	If more than one ID Type has been entered for an individual, the system shall create an "ID Expiration Date" field to correspond with the number of ID Types created			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.09	Industries (populated based on the Individual Type(s) – Level 1 selected)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.09.01	If an Individual is associated to more than one industry, all additional industries the Entity is associated to shall also be populated			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.10	Individual Type – Level 1 administratively maintainable selectable list, allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	17.03.11	Individual Type – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.12	Individual Type – Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.12.01	If an Individual is more than one type of Level 1 Individual Type, all additional Level 1 Individual Types, and hierarchy dependent Level 2 and 3 Individual Types (subtypes) are also listed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.13	Individual Status – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.13.01	If an Individual is more than one type of Level 1 Individual Type, all Corresponding Level 1 Individual Statuses, and hierarchy dependent Level 2 Individual Statuses are also listed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.14	Individual Status – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.03.15	Picture – picture file of the individual displayed and clearly visible on an individual's detail screen			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	17.03.16	Picture Taken Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
Specific Data – Not Horse	17.04	The system shall support collecting and maintaining the following specific data on all Individual Types except "Horse":			X			
	17.04.01	Middle Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.02	Last Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.03	Suffix - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.04	SSN/SIN (XXX-XX-XXXX)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.05	Marital Status Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.06	Prior Last Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.07	Phone Number 1 - (###-###-####)			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	17.04.08	Phone Number 1 Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.09	Phone Number 2 - (###-###-####)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.10	Phone Number 2 Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.11	E-mail Address – (displayed as a hyperlink)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.12	Physical Address:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.12.01	Country - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.12.02	Street Address			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	17.04.12.03	Street Address 2			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.12.04	City			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.12.05	State			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.12.06	Zip			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.13	Mailing Address:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.13.01	Country - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.13.02	Street Address			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	17.04.13.03	Street Address 2			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.13.04	City			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.13.05	State			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.04.13.06	Zip			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Group 1	17.05	The system shall support collecting specific data on the following Individual Type – Level 1 and Individual Type – Level 2 combinations:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.05.01	Casino Industry Individual – DPL			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.05.02	Casino Industry Individual – Excluded Person			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.05.03	Casino Industry Individual – Licensee			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	17.05.04	Casino Industry Individual – Person of Interest			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.05.05	Criminal Investigations Industry Individual – Applicant			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.05.06	Criminal Investigations Industry Individual – Criminal Investigations Industry Individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.05.07	Criminal Investigations Industry Individual – Internal Investigation Individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.05.08	Horse Racing Industry Individual – Excluded Person			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.05.09	Horse Racing Industry Individual – Horse Racing Industry Individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.05.10	Horse Racing Industry Individual – Licensee			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	17.05.11	Millionaire Party Industry Individual - Charitable Organization Individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.05.12	Millionaire Party Industry Individual – MP Dealer			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.05.13	Millionaire Party Industry Individual – Millionaire Party Industry Individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.05.14	Millionaire Party Industry Individual – MP Supplier Individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.06	The system shall collect the following specific data for the Individual types listed above:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.06.01	Skin Color/Race Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.06.02	Height - (###")			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	17.06.03	Weight - (### lbs.)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.06.04	Eye Color Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.06.05	Hair Color Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.06.06	Citizenship - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.06.07	Citizenship Status Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.06.07.01	If "Alien" is selected from the "Citizenship Status Type, the following specific data shall be collected:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.06.07.01.01	Alien Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.06.07.01.02	Admission/Arrival #			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
Specific Data – Group 2	17.07	The system shall support collecting specific data on the following Individual Type – Level 1 and Individual Type – Level 2 combinations:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.07.01	Casino Industry Individual – DPL			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.07.02	Casino Industry Individual – Excluded Person			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.07.03	Casino Industry Individual – Person of Interest			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.07.04	Criminal Investigations Industry Individual – Criminal Investigations Industry Individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.07.05	Horse Racing Industry Individual – Excluded Person			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.07.06	Horse Racing Industry Individual – Horse Racing Industry Individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	17.07.07	Millionaire Party Industry Individual – Millionaire Party Industry Individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.08	The system shall collect the following specific data for the Individual types listed above:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.08.01	Tattoos			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.08.02	Distinguishing Physical Characteristics			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Group 3	17.09	The system shall support collecting specific data on the following Individual Type – Level and Individual Type – Level 2 combinations:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.09.01	Horse Racing Industry Individual – Horse			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.09.02	Horse Racing Industry Individual – Licensee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	17.10	The system shall collect the following specific data for the Individual types listed above:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.10.01	Horse Breed Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Group 4	17.11	The system shall support collecting specific data on the following Individual Type – Level and Individual Type – Level 2 combination:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.11.01	Horse Racing Industry Individual – Horse			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.12	The system shall collect the following specific data for the Individual type listed above:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.12.01	Last Inoculation Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.12.02	Inoculation Expiration Date – (mm/dd/yyyy) automatically populated by adding an administratively maintainable number of months to the "Last Inoculation Date (example 6 months after the "Last Inoculation Date")			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Specific Data – Horse Racing Licensees	17.13	The system shall support collecting specific data on the following Individual Type – Level and Individual Type – Level 2 combination:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.13.01	Horse Racing Industry Individual – Licensee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.14	The system shall collect the following specific data for the Individual type listed above:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.14.01	USTA #			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.14.02	USTA Category			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.14.03	USTA Expiration Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.14.04	Equatrack #			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.14.05	Equatrack Category			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	17.14.06	Equatrack Expiration Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data - DPL	17.15	The system shall support collecting and maintaining the following specific data on the Individual Type "DPL":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.15.01	Added to DPL Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.15.02	Casino Player Card Account Information			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.15.03	Casino of Card Account - (The system shall allow the "Casino of Card Account" data field be populated with a selectable list of entities with the Entity Type of "Commercial Casino" within the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.15.03	The system shall support multiple "Casino Player Card Account Information" fields and corresponding "Casino of Card Account" fields			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.15.04	DPL File # - (YYYY-###) automatically populated with the year the DPL individual was created in the system and the sequential number of the DPL Individual per that year (example – 2015-003)			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	17.15.05	Occupation Title			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.15.06	Occupation Street Address 1			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.15.07	Occupation Street Address 2			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.15.08	Occupation City			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.15.09	Occupation State			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.15.10	Occupation Zip Code			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.15.11	Occupation Phone Number 1 (###-###-####)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	17.15.12	Occupation Phone Number 2 (###-###-####)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.15.13	Violated DPL – (Yes/No) automatically populated with a "Yes" if the DPL Individual has ever been the "Violator" in a Violation Type "Disassociated Person – Individual Violated DPL List". Otherwise populated with a "No"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data	17.16	The system shall support collecting and maintaining the following specific data on the Individual Type "Criminal Investigations Industry Individual":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.16.01	Prison #			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.16.02	FBI #			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	17.16.03	SID #			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
General Rules	17.17	An authorized user/role shall be able to associate and administratively maintain what "Individual Type" shall be automatically created, updated or otherwise modified by the creation or approval of a specific "Application Type" or "Approval Type"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	17.18	Upon the creation of a new individual, the Individual Status – Level 1 shall automatically equal "Active"			X		AMANDA provides the capability for clients to define custom	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows to match their business processes.	
Deleting Individuals	17.19	Upon logical deletion, the system shall automatically change the Individual's Level 1 status to "Inactive" and Level 2 status to "Deleted Individual"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Merging Individuals	17.20	Upon completion of the merged individual, the system shall automatically change previous Individuals' Level 1 statuses to "Inactive" and Level 2 statuses to "Merged Individual"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Individual Types and Automatic Tags	17.21	An authorized user/role shall be able to administratively maintain which specific Level 1, 2 or 3 Individual Types are to have a specific "Tag" automatically generated and assigned to the Individual upon designation of the specific Level 1, 2 or 3 Individual Type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	17.21.01	An authorized user/role shall be able to administratively maintain Level 1, 2 or 3 Individual Types to their corresponding Level 1, 2 or 3 Tag Types			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
18. Events								
	18.01	The system shall support administratively maintainable three-tiered hierarchy-dependent Event Types which correspond to their respective Industry Types			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Event Types to Industries	18.02	The system shall support the following administratively maintainable Event Types – Level 1 which correspond to their respective Industry Types as follows:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.02.01	Casino Event - corresponds to "Casino Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	18.02.02	Criminal Event - corresponds to "Criminal Investigation Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.02.03	FOIA/Admin Event – corresponds to "FOIA/Admin Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.02.04	Horse Racing Event - corresponds to "Horse Racing Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.02.05	Millionaire Party Event - corresponds to "Millionaire Party Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Core Data	18.03	The system shall support collecting and maintaining the following core data on all Event Objects:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.01	Event Tracking Number (unique identifier assigned when Event is created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.02	Event Creation Date - (mm/dd/yyyy) - (automatically populated with date the event was created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.03	Start Date - (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	18.03.04	Start Time - (##:## *M)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.05	End Date - (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.06	End Time - (##:## *M)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.07	Event Type – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.08	Event Type – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.09	Event Type – Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.09.01	An authorized user/role shall be able to administratively maintain what Event Types can have multiple Start Dates, Start Times, End Dates and End Times within a single			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		event and how many Start Dates, Start Times, End Dates and End Times an Event Type may have					roles to address unique client requirements.	
	18.03.09.02	If an Event has multiple Start Dates, Start Times, End Dates and End Times, all Start Dates, Start Times, End Dates and End Times shall also be listed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.10	Event Status – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.11	Event Status Level 2 – administratively maintainable selectable list automatically populated based on the following business rules:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.11.01	If the last "End Date" and "End Time" are in the future or the present, Event Status – Level 2 shall equal "Pending"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.11.02	If the last "End Date" and "End Time" are in the past, the Event Status – Level 2 shall equal "Completed"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Deleted Events	18.03.11.03	Upon logical deletion of an event, the system shall automatically change the Event Status – Level 1 to "Inactive" and Event Status – Level 2 to "Deleted Event"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Merged Events	18.03.11.04	Upon completion of the merged event, the system shall automatically change previous Events' Level 1 statuses to "Inactive" and Level 2 statuses to "Merged Event"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	18.03.12	Event Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.13	Event Location – The system shall support the following rules for the field "Event Location":		X				
	18.03.13.01	The system shall allow "Event Location" to be selected by a user from a list of entities in the system with a status of "Active" by searching by "Entity Name", "Tracking Number" or "MP Location ID Number"			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
	18.03.13.02	A user shall be able to create a new entity and select that entity as the "Event Location" when creating specific types of events		X				
	18.03.14	Event Source – populated based on whether the association was created:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	18.03.14.01	Manually by a user – populated with the combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the user who created the Event			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.03.14.02	Automatically created by/in correlation to an object's business rule – populated with the Level 1 Type of that object		X				
	18.03.14.02.01	If the Event was created by/in correlation to an object's business rule, an authorized user/role shall be able to navigate to that object from the Event Source via hyperlink		X				
Specific Data – Casino Tournaments	18.04	The system shall support collecting and maintaining the following specific data for the Event Type – Level 1 "Casino Industry Event" and Event Type – Level 2 "Tournament":			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	18.04.01	Tournament Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.04.02	Department - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.04.03	Previously Approved Tournament? (Official Rules, Prize Structure and Slot Machines the same) – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.04.03.01	If "Yes", enter:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.04.03.01.01	Previously Held Tournament Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.04.03.01.02	Dates of Previously Held Tournament – allowing a user to select a date range in the past			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.04.03.01.03	Previously Held Tournament Application Tracking Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	18.04.03.01.04	Previously Held Tournament Approval Tracking Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Casino Promotions	18.05	The system shall support collecting and maintaining the following specific data for the Event Type – Level 1 "Casino Industry Event" and Event Type – Level 2 "Promotion":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.01	Promotion Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.02	Department - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.03	Previously Approved Promotion? (Official Rules, the same) – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.03.01	If "Yes", enter:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.03.01.01	Previously Held Tournament Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	18.05.03.01.02	Dates of Previously Held Tournament – allowing a user to select a date range in the past			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.03.01.03	Previously Held Tournament Application Tracking Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.03.01.04	Previously Held Tournament Approval Tracking Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.04	Beginning Date of Earning Period - (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.05	Beginning Time of Earning Period - (##:## *M)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.06	End Date of Earning Period - (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.07	End Time of Earning Period - (##:## *M)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.08	Beginning Date of Entry Period - (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	18.05.09	Beginning Time of Entry Period - (##:## *M)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.10	End Date of Entry Period - (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.11	End Time of Entry Period - (##:## *M)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.12	Slot Bank Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.13	Pit Number – administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.14	Method of Advertisement – administratively maintainable selectable list, allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.15	Method of Entering - administratively maintainable selectable list, allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	18.05.16	Eligibility to Enter			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.17	Method of Earning - administratively maintainable selectable list, allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.18	Method of Earning Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.19	Method of Determining Winners			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.20	Prize Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.21	Dollar Amount for Each Price			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.22	Prize Structure			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	18.05.23	Will this promotion affect Adjusted Gross Revenue – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.23.01	If "Yes", then:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.23.01.01	Description of Effect of Adjusted Gross Revenue			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.24	Has all Applicable Tax Reporting Criteria Been Met – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.25	Tax Reporting Criteria Review Comment			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.05.26	Employees Involved – automatically populated with a selectable list of the Individual Type – Level 1 "Casino Industry Individual" and Individual Type – Level 2 "Licensee" with the "Employer being from the casino submitting the request, allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. See section 1.104 Work and Deliverables - C. Software (Item 4 - Provide a list of components that are configurable in your...	
	18.05.26.01	The system shall support allowing an authorized user/role to select "non-licensed employee" and create a new Individual			X		AMANDA provides the capability for clients to define custom data and business workflows to	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							address unique client requirements. See section 1.104 Work and Deliverables - C. Software (Item 4 - Provide a list of components that are configurable in your...	
	18.05.26.02	The system shall automatically associate any "Employee Involved" selected to the promotion event			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. See section 1.104 Work and Deliverables - C. Software (Item 4 - Provide a list of components that are configurable in your...	
Specific Data – Horse Races	18.06	The system shall support collecting and maintaining the following specific data for Event Type – Level 1 "Horse Racing Industry Event" and Event Type – Level 2 "Race":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.06.01	Race Number - (##)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.06.02	Track Condition			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.06.03	Weather Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.06.04	Reporting Steward – (populated with a selectable list with the combination of "First Name", "Middle			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		Name", "Last Name", "Suffix", of any MGCB user with the role "Steward")					business workflows and security roles to address unique client requirements.	
	18.06.05	Walking Steward - (populated with a selectable list with the combination of "First Name", "Middle Name", "Last Name", "Suffix", of any MGCB user with the role "Steward")			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.06.06	Steward 1 - (populated with a selectable list with the combination of "First Name", "Middle Name", "Last Name", "Suffix", of any MGCB user with the role "Steward")			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.06.07	Steward 2 - (populated with a selectable list with the combination of "First Name", "Middle Name", "Last Name", "Suffix", of any MGCB user with the role "Steward")			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Millionaire Party Event	18.07	The system shall support collecting and maintaining the following specific data for Event Type – Level 1 "Millionaire Party Event":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.01	MP Event Status - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.02	MP Event Status Date – automatically populated with the date the "MP Event Status" last changed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.03	MP Event Status Comment - allowing for more than one comment to be entered			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	18.07.03.01	The system shall automatically collect and populate the user who entered the comment and the date			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.04	Source of Location - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.05	Source of Equipment - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.05.01	If "Rented" is selected for "Source of Equipment", then the following data shall be collected and maintained:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.05.01.01	Supplier – automatically populated with a selectable list of the "Entity Name"(s) of Millionaire Party Entities with an Entity Type "MP Supplier" and with millionaire party supplier license with a status of "Active"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.06	Games Conducted (administratively maintainable selectable list allowing for more than one value to be selected)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements. See section 1.104 Work and Deliverables - C. Software (Item 4 - Provide a list of components that are configurable in your...	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	18.07.07	Charitable Organization – automatically populated with a selectable list by "Entity Name" of a Level 2 Entity Type of "Charitable Organization" with a License/Approval Status of "Active")			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.08	License/Exemption Number - automatically referenced with the license number of the event once the License issued			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.09	Total Chip Sales – (\$0.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.10	Total Tournament Buy-Ins/Rebuys – (\$0.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.11	Total Chip Redemption – (\$0.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.12	Total Rake Amount Collected – (\$0.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.13	Total Cash Prizes – (\$0.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.14	Total Worker Compensation – (\$0.00)			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	18.07.15	Total Advertising – (\$00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.16	Total Location Rental Fee - (\$00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.17	Total Equipment and Supply Rental – (\$00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.18	Total Other Expenses – (\$00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.19	Event Gross Profit – (\$00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.20	Event Accumulated Total – (\$00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.21	Total Event Expenses – (\$00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	18.07.22	MP Event Percentage Expenses to Gross Profit – (%) automatically calculated by dividing "Total Event Expenses" by "Event Gross Profit"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.23	Financial Statement Review Comments – allowing for more than one comment to be entered			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.23.01	The system shall automatically collect and populate the user who entered the comment and the date			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.07.24	Financial Statement Review Categorized – administratively maintainable selectable list, allowing for more than one value			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Millionaire Party Event Statuses	18.08	The system shall automatically change the "Event Status" of the Millionaire Party Event based on the following business rules:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	18.08.01	Upon creation of a Millionaire Party Event, the "MP Event Status" shall automatically be populated with "Application Received"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
		Upon the designation of a Millionaire Party Event Application with an "Application Status" of "Incomplete – Information Requested", the "MP Event Status" of the Millionaire Party Event shall be automatically populated with "Omission Process"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	18.08.02	Upon the designation of a Millionaire Party Event Application with an "Application Status" of "Complete – Closed", the "MP Event Status" of the Millionaire Party Event shall be automatically populated with "Approval Pending"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.08.03	Upon the designation of a Millionaire Party Event Application with an "Application Status" of "Invalid" or "Incomplete-Closed", the "Event Status" of the Millionaire Party Event shall be automatically populated with "Denied"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.08.04	Upon the designation of a Millionaire Party Event Cancellation Application with an "Application Status" of "Complete – Closed", or upon the approval of a manual cancellation of an event by an authorized user/role, the "Event Status" shall be automatically populated with "Canceled"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.08.05	Upon the generation of a Millionaire Party Event License with a License/Exemption Status of "Active" being issued for the event, the "MP Event Status" shall be automatically populated with "License Issued"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.08.06	The system shall automatically populate a Millionaire Party Event with the "MP Event Status" of "Revoked" if the License belonging to the Millionaire Party Event is given a status of "Revoked"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.08.07	The system shall automatically populate a Millionaire Party Event with the "MP Event Status" of "Suspended" if the License belonging to the Millionaire Party event is given a status of "Suspended"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.08.08	The system shall support an authorized user/role manually changing the Millionaire Party Event Status			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Specific Rules for Millionaire Party Events	18.08	The system shall support the following rules for the Level 1 Event Type "Millionaire Party Event":			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.09.01	Millionaire Party Events shall associate to the associated "Charitable Organization" "MP Location" and "MP Supplier" (if selected) entities as an event			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Restrictions on Millionaire Party Events	18.09.02	An authorized user/role shall be able to globally administrator and maintain the quantity of Millionaire Party Events with a status of "License Issued" that are allowed for all entities identified as an entity type "MP Location" or "Charitable Organization" independently, using the following parameters:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.09.02.01	By Days (<i>Example – Tuesdays, Wednesdays</i>)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.09.02.02	By Time Frames (<i>Example – Not after 5 pm</i>)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.09.02.03	By Number of Consecutive Days in a Row (<i>Example – no more than 4 consecutive calendar days in a row</i>)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.09.02.04	Number of Events Being Conducted Within the Same Day (<i>Example – no more than two events from two different Charitable Organizations for the same MP Location on the same day</i>)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.09.02.05	Number of Total Events Annually – (<i>Example – no more than 4 events per calendar year</i>)			X		AMANDA provides the capability for clients to define custom data,	

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			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	18.09.03	An authorized user/role may limit the above parameters on Millionaire Party Events further for a specific MP Location or Charitable Organization, on an specific entity basis			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.09.03.01	The system shall record the user and the date any parameters are changed by an authorized user/role regarding Millionaire Party Events			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.09.03.02	The system shall not allow a Millionaire Party Event License to be issued if the event is outside of the predetermined parameters for either the MP Event Location or the Charitable Organization associated to the event			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.09.04	An authorized user/role shall be able to administratively maintain days and times an entity with the Entity Type of "MP Location" cannot have an event and shall "block off" the calendar for that "MP Location"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	18.09.04.01	The system shall not allow an event using an "MP Location" as the "Event Location" if any of the "Start Dates" "Start Times", "End Dates" or "End Times" conflict with days, times "Blocked off" for that "MP Location"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Automatic Export of Event Reports in Content Repository	18.10	The system shall support the automatic generation of event reports daily by "Event Location" and the automatic saving of the report into the content repository as a PDF			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
Calendar View of Events	18.11	The system shall support events to be viewed on an calendar for entity identified as the "Event Location" or any other associated entity either:			X			
	18.11.01	By using a fully integrated calendar feature in the system			X		AMANDA provides the capability for clients to define custom	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							screens to address their unique requirements.	
	18.11.02	By integrating with Microsoft Outlook						X
	18.11.03	The "Event" shall be blocked off on the calendar view of the corresponding entity selected as the "Event Location" based on the Start Date(s), Start Time(s), End Date(s) and End Time(s) of the Event			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	18.11.04	In Calendar View, an authorized user/role shall be able to view Event Type, the Event Source, Event Status and Tracking Number			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	18.11.04.01	By opening an event from calendar view, a user/role shall be able to view all core and specific data relative to the event, including any other objects or files/documents associated to the event			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
	18.11.06	A user/role shall be able to filter the calendar to view only specific Event Types and Event Statuses			X		AMANDA provides the capability for clients to define custom screens to address their unique requirements.	
Millionaire Party Locator	18.12	An external user shall be able to search for Millionaire Party Events with an "MP Event Status" of "License Issued" on the MGCB website based on the following parameters:			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.12.01	By City of the MP Location			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.12.02	By County of the MP Location			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.12.03	By the first Start Date and Start Time of the Event			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	18.12.04	By Charitable Organization			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.13	An external user on the MGCB website shall be able to view, sort and filter a report listing all of Millionaire Party Events with an "Event Status" of "License Issued" and view the following details, automatically sorted by reverse chronological order of Event first Start Date:			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.13.01	Charitable Organization Name			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.13.02	Charitable Organization Purpose			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.13.03	Event Location Entity Name			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.13.04	Event Location Street Address (1 and 2)			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.13.05	Event Location City			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.13.06	Event Location County			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.13.07	Event Location State			X		AMANDA provides the capability for clients to define custom	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows to match their business processes.	
	18.13.08	Event Location Zip Code			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.13.09	Event First Start Date			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.13.10	Event First Start Time and End Time			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.13.11	Games Being Conducted			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Event Types and Prompts to Create a Case	18.14	An authorized user/role shall be able to administratively maintain which Level 1, 2 or 3 Event Types automatically generate a workflow to specified users or roles prompting a case should be opened			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.14.01	If a case is opened, the event shall automatically be associated to the case			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
General Rules	18.15	An authorized user/role shall be able to associate and administratively maintain what "Event Type" shall be automatically created, updated or otherwise modified by the creation or approval of a specific "Application Type", "Approval Type" or "License/Exemption Type"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.16	Upon the creation of a new event, the Event Status – Level 1 shall automatically equal "Active"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	18.17	Events shall automatically associate to the entity that is the "Event Location" with an association status of "Active"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	18.18	If an event is canceled or logically deleted, the association status between the event and the entity shall change to "Inactive"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
19. Activities								
	19.01	The system shall support administratively maintainable two-tiered hierarchy-dependent Activity Types which correspond to their respective Industry Types			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Activity Types to Industries	19.02	The system shall support the following administratively maintainable Activity Types – Level 1 which correspond to their respective Industry Types as follows:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.02.01	Casino Event Activity - corresponds to "Casino Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.02.02	Criminal Event Activity - corresponds to "Criminal Investigations Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.02.03	FOIA/Admin Event Activity– corresponds to "FOIA/Admin Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.02.04	Horse Racing Event Activity - corresponds to "Horse Racing Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	19.02.05	Millionaire Party Event Activity - corresponds to "Millionaire Party Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.03	The system shall support one or more activities to take place during an event			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.03.01	Activities shall automatically associate to the event they are created within			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Core Data	19.04	The system shall support collecting and maintaining the following core data on all Activity Objects:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.04.01	Activity Tracking Number (unique identifier assigned when activity is created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.04.02	Activity Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.04.03	Created Date – (mm/dd/yyyy) – automatically populated with the date the activity was created in the system			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	19.04.04	Event Tracking Number – automatically populated with the event tracking number of the event the activity is being created within			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.04.05	Activity Date – (mm/dd/yyyy) automatically populated with the date the activity is entered			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.04.05.01	An authorized user/role shall be able to select a different date for activity date			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.04.06	Activity Start Time – (##:## *M)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.04.07	Activity End Time – (##:## *M)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.04.08	Activity Status – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.04.09	Activity Status - Level 2 – administratively maintainable selectable list automatically populated based on the following business rules:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

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			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	19.04.10.01	If the "End Date" and "End Time" are in the future or the present, Activity Status – Level 2 shall equal "Pending"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.04.10.02	If the "End Date" and "End Time" are in the past, the Activity Status – Level 2 shall equal "Completed"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Deleted Activity	19.04.10.03	Upon logical deletion of an activity, the system shall automatically change the Activity Status - Level 1 to "Inactive" and Activity Status - Level 2 status to "Deleted Activity"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Merged Activity	19.04.10.04	Upon completion of the merged activity, the system shall automatically change previous Activities' Level 1 statuses to "Inactive" and Level 2 statuses to "Merged Activity"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	19.04.11	Activity Source - shall be populated with the combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the user who created the activity			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	19.04.12	Activity Type – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	19.04.13	Activity Type – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Specific Data – Horse Racing Event Activity	19.05	The system shall support collecting and maintaining the following specific data on the Activity Type "Horse Racing Event Activity":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.05.01	Horse Number – (using the following format ("###"), example #07)			X		AMANDA provides the capability for clients to define custom data,	

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			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	19.05.02	Horse Name – populated with a list of "First Names" of any Individuals with the Level 2 Individual Type "Horse" that are associated with event the activity is taking place within			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.05.03	Individual Name – populated with a selectable list allowing for more than one selection of the combination of "First Name", "Middle Name", "Last Name", "Suffix" of any Individuals with the Level 1 Individual Type "Horse Racing Industry Individual" that are associated with event the activity is taking place within			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.05.04	Track Condition – administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Horse Injury	19.06	The system shall support collecting and maintaining the following specific data on the Activity Type – Level 2 of "Horse Injury"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.01	Reporting Vet – administratively maintainable selectable list automatically populated with a combination of "First Name", "Middle Name", "Last Name" and "Suffix" of all MGCB users with the role "Veterinarian"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.02	Location on Track			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.03	Injury Occurred During – administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data,	

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			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	19.06.04	Shoeing			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.05	Non-MS/Sick – Yes/No			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.06	Non-MS/Sickness			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.07	Other – Yes/No			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.08	Other Reason			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.09	Lameness – Yes/No			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.10	If "Lameness" equals "Yes, then:			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	19.06.10.01	Lameness Severity – administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.10.02	Lameness Leg(s) – administratively maintainable selectable list allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.11	Fracture – administratively maintainable selectable list, allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.12	Soft Tissue – administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.13	Joint – administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.14	Other MS – administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.15	Action Taken - administratively maintainable selectable list, allowing for more than one value selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	19.06.16	Drug Given			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.17	Euthanized – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.17.01	If "Euthanized" equals "Yes", then:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.17.02	Date Euthanized – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.18	Class Condition			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	19.06.19	Additional Activity Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Activity Types and Prompts to create a Case	19.07	An authorized user/role shall be able to administratively maintain which Level 1 or 2 Activity Types automatically generate a workflow to specified users or roles prompting a case to be opened			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	19.07.01	If a case is opened, the Activity and its Event shall automatically be associated to the case			X		AMANDA provides the capability for clients to define custom	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows to match their business processes.	
	19.08	Upon the creation of a new activity, the Activity Status – Level 1 shall automatically equal "Active"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Activity Types and Prompts to create a Violation	19.09	An authorized user/role shall be able to administratively maintain which Activity Types shall prompt a user to create a "Violation" and assign an Individual or Entity associated to the Activity as the "Violator" for the Violation			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	19.09.01	An authorized user/role shall be able to administratively maintain specific Activity Types to their corresponding Violation Types			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	19.09.02	If a violation is opened, the activity the event the activity takes place in shall automatically be associated to the violation			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Activity Types and Automatic Tags	19.10	An authorized user/role shall be able to administratively maintain which Activity Types are to have a "Tag" automatically generated and assigned to the Individual associated to the Activity upon designation of the specific Activity Type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	19.10.01	An authorized user/role shall be able to administratively maintain which Activity Types to their corresponding Tag Types			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
20. Associations								
	20.01	The system shall support administratively maintainable three-tiered hierarchy-dependent Association Types which correspond to their respective Industry Types			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Association Types – Level 1	20.02	The system shall support the following administratively maintainable Association Types –			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		Level 1 which correspond to their respective Industry Types as follows:					roles to address unique client requirements.	
	20.02.01	Casino Industry Association – corresponds to "Casino Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.02.02	Criminal Industry Association – corresponds to "Criminal Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.02.03	FOIA/Admin Industry Association – corresponds to "FOIA/Admin Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.02.04	Horse Racing Industry Association – corresponds to "Horse Racing Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.02.05	Millionaire Party Industry Association – corresponds to "Millionaire Party Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Core Data	20.03	The system shall support collecting and maintaining the following core data on all Association Objects:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.01	Association Tracking Number (unique identifier assigned when association is created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	20.03.02	Associated Object Tracking Number – (automatically populated with the tracking number of the object being associated)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.02.01	The Associated Object Tracking number is displayed as a hyperlink which allows a user to navigate to that associated object			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.03	Association Name – automatically populated in conjunction with the Level 2 Association Type as follows:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.03.01	For Activities, populated with the word "Activity"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.03.02	For Applications, populated with the word "Application"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.03.03	For Cases, populated with the "Case Number" of the Case			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.03.04	For Entities, populated with the "Entity Name" of the Entity			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.03.05	For Events, populated with "Event"			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	20.03.03.06	For Individuals, populated with the combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.03.07	For Inspections, populated with the word "Inspection"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.04	Association Type – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.05	Association Type – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.06	Association Type – Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.07	Association Status - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.08	Association Status Date (mm/dd/yyyy) – populated with date the "Association Status" last changed			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	20.03.09	Association Source – populated based on whether the association was created:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.03.09.01	Manually by a user – populated with the combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the user who created the association		X				
	20.03.09.02	Automatically created by/in correlation to an object's business rule – populated with the Level 1 Type of that object						
	20.03.09.02.01	If the Association was created by/in correlation to an object's business rule, an authorized user/role shall be able to navigate to that object from the Association Source via hyperlink		X				
Specific Data – Entity Qualifier Associations	20.04	The system shall support collecting and maintaining the following specific data on the Association Type "Casino Industry Association – Entity – Qualifier – Business":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.04.01	% of Director Ownership – (% not to exceed 100%)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Trust Qualifier Associations	20.05	The system shall support collecting and maintaining the following specific data on the Association Type "Casino Industry Association – Entity – Qualifier – Trust":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.05.01	% of Director Ownership – (% not to exceed 100%)			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	20.05.02	Date Trust Was Established - (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.05.03	Trust Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.05.04	Does Trust File Taxes – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.05.04.01	If "Yes", then			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	20.05.04.01.01	Is the Trust Grantor the same person who files taxes (Yes/No)		X				
	20.05.04.02	If "No", then		X				
	20.05.04.02.01	Name of Individual who Files Taxes – the system shall prompt the creation or validation of an Individual Type "Casino Industry Individual" with an association "Grantor"		X				
Specific Data – Individual Qualifier Associations	20.06	The system shall support collecting and maintaining the following specific data on the Association Type "Casino Industry Association – Individual – Qualifier – Individual":		X				
	20.06.01	% of Director Ownership – (% not to exceed 100%)			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	20.06.02	Committee Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.06.03	Committee Title/Position			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.06.03.01	The system shall support the entry of more than one "Committee Name" corresponding "Committee Title/Position"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Institutional Investor/Institutional Investor Manager	20.07	The system shall support collecting and maintaining the following specific data on Association Types below:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.07.01	Casino Industry Associations – Entity – Institutional Investor			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.07.02	Casino Industry Associations – Individual – Institutional Investor Manager			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.07.03	Casino Industry Associations – Individual – Institutional Investor – Other Contact			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	20.08	The system shall support collecting and maintaining the following specific data on the Association Types listed above:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	20.08.01	Fund Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
General Rules	20.09	The system shall support a single Object to be associated to another Object multiple times using different Association Types			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Creating/Modifying Associations	20.10	The system shall support being able to create or modify the status of specific associations:			X			
	20.10.01	Manually by an authorized user/role		x				
	20.10.02	Automatically in coordination with the input of data for specific types of:			x		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	20.10.02.01	Activities			x		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	20.10.02.02	Events			x		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	20.10.02.03	Inspections			x		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	20.10.02.04	Cases			x		AMANDA provides the capability for clients to define custom	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows to match their business processes.	
	20.10.02.05	Applications			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	20.10.02.06	Approvals			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	20.10.02.07	Licenses/Exemptions			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	20.10.03	An authorized user/role shall be able to administratively maintain which specific types of objects with specific statuses shall create or modify the status of specific types of Associations			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Viewing Active/Pending Associations	20.11	An authorized user/role shall be able to clearly view any associated objects with an Association Status of "Active" or "Pending" on an object's detail screen		X				
	20.11.01	The system shall support an authorized user/role being able to sort all associations on a single object based on the core data fields		X				
	20.11.02	The system shall support an authorized user/role being able to filter all associations on a single object based on parameters within the core or specific data of the association			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Navigating to Inactive Associations	20.12	An authorized user/role shall be able to navigate to any associated objects with an Association Status is "Inactive" from the object's detail screen		X				
Hyperbolic Tree View of Associations	20.13	The system shall support an authorized user/role being able to view associations of one or more objects in a hyperbolic tree view or similar information visualization functionality		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	20.13.01	The system shall support exporting a hyperbolic tree view or similar information visualization functionality into a file in the following formats:			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	20.13.01.01	Image files (.jpg, .gif, .bmp)			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	20.13.01.02	Word-processing files (.docx)			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	20.13.01.03	PDF files (.pdf)			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
21. Applications								
General	21.01	The system shall support applications to be completed/submitted on behalf of entities or individuals			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.02	The system shall support entities or individuals to complete applications for an approval and/or license/exemption for a specific types of:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.02.01	Items			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.02.02	Individuals			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.02.03	Entities			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	21.02.04	Events			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.03	The system shall support entities and or individuals to complete applications to provide or update data regarding specific types of:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.03.01	Items			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.03.02	Individuals			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.03.03	Entities			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.03.04	Events			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.03.05	Legal Authorities			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	21.04	The system shall support administratively maintainable three-tiered hierarchy-dependent Application Types for items, individuals, events, and entities			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Application Types – Level 1	21.05	The system shall support the following administratively maintainable Application Types – Level 1 which correspond to their respective Industry Types as follows:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.05.01	Casino Industry Applications - corresponds to "Casino Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.05.02	Criminal Investigations Industry Applications - corresponds to "Criminal Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.05.03	FOIA/Admin Industry Applications – corresponds to "FOIA/Admin Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.05.04	Horse Racing Industry Applications - corresponds to "Horse Racing Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.05.05	Millionaire Party Industry Applications - corresponds to "Millionaire Party Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Core Data	21.06	The system shall support collecting and maintaining the following core data on all Application Objects			X		AMANDA provides the capability for clients to define custom data,	

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			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	21.06.01	Applicant – automatically populated with the "Entity Name" or combination of the "First Name", "Middle Name", "Last Name" and "Suffix" of the Entity or Individual who the application is being submitted on behalf of		X				
	21.06.01.01	"Applicant" shall be displayed as a hyperlink allowing a user to navigate to entity or individual's detail screen						
	21.06.02	Application Tracking Number (unique identifier assigned when application is created in the system)		X				
	21.06.03	Application Type – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.06.04	Application Type – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.06.05	Application Type – Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.06.06	Application Section Owner – administratively maintainable selectable list populated with the values equal to the values in the "Section" field, automatically populated with the designated section			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.06.06.01	The system shall support an authorized user/role administratively maintaining one or more sections being designated as the			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		Application Section Owner specific to each Application Type					roles to address unique client requirements.	
	21.06.07	Received Date (mm/dd/yyyy) – (automatically populated with date the application was submitted through a portal or created manually by an MGCB user in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.06.08	Number of Days Application Open – (###,###) – automatically populated based on the number of calendar days since the "Received Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.06.08.01	The system shall support automatically cease calculating "Number of Days Application Open" once an application's "Application Status – Level 1" has been changed to "Closed"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.06.09	Application Source – automatically populated based on whether the application was created:		X				
	21.06.09.01	Manually by a MGCB user – populated with the combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the user who created the application		X				
	21.06.09.02	Automatically through a Web-Portal Submission – populated with the "Entity Name" or combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the Entity or Individual submitting the application, respectively		X				
	21.06.09.03	Automatically through a Casino Portal Submission – populated with the combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the Casino Portal user who created the application		X				
	21.06.09.03.01	The application source shall allow a user to navigate to that entity or individual's detail screen		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	21.06.10	Application Status - Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.06.11	Application Status - Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.06.12	Application Status - Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.06.13	Level 2 Application Status Date (mm/dd/yyyy) – (automatically populated with date the "Application Status Level 2" last changed)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.06.14	Level 3 Application Status Date (mm/dd/yyyy) – (automatically populated with the date the "Application Status Level 3" was populated)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.06.15	Application Due Date - (mm/dd/yyyy) automatically populated			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.06.15.01	An authorized user/role shall be able to administratively maintain a number of calendar or business days that should be used to calculate the "Application Due Date" specific to each Application Type by adding the configurable number of business days or calendar days to the "Received Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	21.06.16	Assigned Application Reviewer – automatically populated with a combination of "First Name" "Middle Name" "Last Name" and "Suffix" of the MGCB user who has the application in their workflow to review			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.06.17	Omitted Items – administratively maintainable selectable list, more than 1 selection permitted			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	21.06.17.01	An authorized user/role shall be able to administratively maintain different selectable lists for the "Omitted Items" field specific to each Level 2 Application Type			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Specific Data – Applications with Application Fees	21.07	The system shall support specific Application Types having required Application Fees. The system shall support collecting and maintaining the following specific data for applications with application fees:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.07.01	Payment/Fee Amount – automatically references the "Payment/Fee Amount" of the fee paid		X				
	21.07.02	Payment/Fee Tracking Number – automatically references the unique "Payment/Fee Tracking Number" assigned to the Payment/Fee		X				
	21.07.02.01	The "Payment/Fee Tracking Number" shall be displayed as a hyperlink allowing an authorized user/role to navigate to the Payment/Fee detail screen for that Payment/Fee			X		AMANDA provides the capability for clients to define user customized screens to address unique GUI requirements.	
Rules for Applications for Events	21.08	The system shall not allow the Application Due Date to be past the first Start Date of an event			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Specific Data – Tournament Request	21.09	The system shall collect the following information on the Application Type "Tournament Request"			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	21.09.01	Previously Approved Tournament? (Official Rules, Prize Structure and Slot Machines the same) – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.09.01.01	If "Yes", enter:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.09.01.01.01	Previously Held Tournament Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.09.01.01.02	Dates of Previously Held Tournament – allowing a user to select a date range in the past			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.09.01.01.03	Previously Held Tournament Application Tracking Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.09.01.01.04	Previously Held Tournament Approval Tracking Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Promotion Request	21.10	The system shall collect the following information on the Application Type "Promotion Request"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	21.10.01	Previously Approved Promotion? (Official Rules the same) – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.10.01.01	If "Yes", enter:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.10.01.01.01	Previously Held Promotion Name			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.10.01.01.02	Former PR Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.10.01.01.03	Dates of Previously Held Promotion – allowing a user to select a date range in the past			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.10.01.01.04	Previously Held Promotion Application Tracking Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.10.01.01.05	Previously Held Promotion Approval Tracking Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Rule Waivers	21.11	The system shall collect the following information on the Application Type "Casino Industry Application -			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		Rule Waiver Request – Temporary" and "Casino Industry Application - Rule Waiver Request – Permanent"					business workflows and security roles to address unique client requirements.	
	21.11.01	Administrative Rule to Be Waived – automatically populates selectable list of three-tiered heading and enumeration structure specific to the Authority Type "Administrative Rules to the Gaming Control & Revenue Act"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.11.02	Rule Waiver Reason			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.11.03	Requested Start Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.11.04	Requested End Date – allowing a user to select an end date or select "N/A"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – ICS Change	21.12	The system shall collect the following information on the Application Type "Casino Industry Application - Internal Control Change"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.12.01	Internal Control to be Changed - automatically populates selectable list of three-tiered heading and enumeration structure specific to the Authority Type "Internal Control Standards (ICS)" allowing a casino portal user to select one or more ICS for his/her commercial casino to be changed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.12.02	ICS Change Reason/Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
Specific Data – Patron Dispute	21.13	The system shall collect the following information on the Application Type "Casino Industry Application - Patron Dispute"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.13.01	Incident Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.13.02	Time of Incident – (##:## (am/pm))			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.13.03	PD within 21 Business Days – automatically calculated based on whether the application's "Received Date" is within 21 business days of the "Incident Date".			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.13.03.01	If the "Received Date" is within 21 business days of the "Incident Date", populate with the word "Yes"			x		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.13.03.02	If the "Received Date" is not within 21 business days of the "Incident Date", populate with the word "No"			x		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.13.04	Does the Application Meet the Definition of Patron Complaint – (Yes/No)			x		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Specific Data	21.14	The system shall collect the following information on the Application Types "Casino Industry Applications – Occupational License Application"						
	21.14.01	PCode – administratively maintainable selectable list			x		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.14.02	License Category – Level 1 - administratively maintainable selectable list			x		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.14.03	License Category – Level 2 - administratively maintainable selectable list			x		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.14.04	License Category – Level 3 - administratively maintainable selectable list			x		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.14.04.01	The system shall support more than one "License Category" to be selected			x		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.14.05	Employer – automatically populated with a selectable list of entities with entity types of:			x		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.14.05.01	"Commercial Casino" with a License/Exemption Type " Casino License" with a License/Exemption Status of "Active"			x		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	21.14.05.02	"Casino Supplying Entity" with an Entity Status – Level 1 of "Active"			x		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.14.05.02.01	The system shall support an authorized user/role selecting "other" from the list of "Employer" and creating a new "Casino Supplying Entity"			x		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Horse Racing Applications	21.15	The system shall collect specific data on specific types of Horse Racing Industry Applications			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.15.01	License Category – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.15.02	License Category – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.15.03	License Category – Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.15.04	Breed/Race Method Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	21.15.04.01	The system shall support more than one " Breed/Race Method Type " to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – FOIA/Admin Requests Applications	21.16	The system shall collect specific data on the following Level 2 Application Types under the Level 1 Application Type " FOIA/Admin Industry Applications":			X			
	21.16.01	FOIA			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.16.02	Request for Information (RFI)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.16.03	Subpoena			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.16.04	Memorandum of Understanding (MOU)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.17	The system shall support collecting and maintaining the following specific data on the Application Types listed above:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.17.01	Industry – administratively maintainable selectable list which is populated based on the "Industry" field, allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	21.17.02	Request Subtype – administratively maintainable list specific to the "Industry" selected (<i>Example Licensee Information under Casino Industry</i>)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – FOIA Applications	21.18	The system shall support collecting and maintaining the following specific data on the Level 2 Application Type "FOIA":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.18.01	FOIA Request Language			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.18.02	FOIA Time Extension Taken – selectable option			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.18.03	If "FOIA Time Extension Taken" is selected, the field "Application Due Date" shall be automatically updated by adding a configurable amount of business days to the application due date (example – 10 business days)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.18.04	Extension Letter Date (mm/dd/yyyy) – shall be automatically populated with the date the "FOIA Extension Letter" was sent to the FOIA requester			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Initial Supplier Applications	21.19	The system shall support collecting specific data on the following Level 2 Application types under the Level 1 Application Type "Casino Industry Applications", listed directly below:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	21.19.01	Initial Supplier License Application - Gaming			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.19.02	Initial Supplier License Application – Non-Gaming			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.20	The system shall support collecting and maintaining the following specific data on the application types listed directly above:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.20.01	Estimated Annual Dollar Amount of Goods/Services – (\$.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Supplier License Exemption	21.21	The system shall support collecting and maintaining the following specific data on the Level 2 Application Type " Supplier License Exemption":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.21.01	Exemption Classification – administratively maintainable selectable list allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.21.02	Exemption Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Specific Data – Transfer of Interest	21.22	The system shall support collecting and maintaining the following specific data on the Level 2 Application Type " Transfer of Interest":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.22.01	Transfer of Interest Origination – administratively maintainable selectable list, including:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.22.02	Date of Proposed Transaction – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Qualifier/Institutional Investor Applications	21.23	The system shall support collecting specific data on the following Level 2 Application types under the Level 1 Application Type "Casino Industry Applications", listed directly below:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.23.01	Exemption - Qualifier Business - Initial			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.23.02	Exemption - Qualifier Business - Renewal			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.23.03	Qualifier – Business - Initial			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.23.04	Qualifier – Business - Renewal			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	21.23.05	Qualifier - Individual - Initial			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.23.06	Qualifier - Individual - Renewal			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.23.07	Qualifier - Trust - Initial			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.23.08	Qualifier - Trust - Renewal			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.23.09	Waiver - Institutional Investor Waiver			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.23.10	Institutional Investor Manager			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.24	The system shall support collecting and maintaining the following specific data on the application types listed directly above:			X			

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	21.24.01	Entity Qualified For – automatically populated with a selectable list of "Entity Name" of Level 2 Entity Types of:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.24.01.01	"Commercial Casino"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.24.01.02	"Casino Supplying Entity"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.24.02	Casino/Supplier Application Tracking Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.24.02.01	The system shall support validating that only Application Tracking Numbers for the following Application Types are accepted in the "Casino/Supplier Application Tracking Number":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.24.02.01.01	Casino License - Initial			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.24.02.01.02	Casino License – Renewal			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.24.02.01.03	Supplier License – Gaming – Initial			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	21.24.02.01.04	Supplier License – Gaming - Renewal			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.24.02.01.05	Supplier License – Non-Gaming - Initial			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.24.02.01.06	Supplier License – Non-Gaming - Renewal			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.24.02.01.07	Multijurisdictional Form			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Application Status – Level 1	21.25	The system shall support the following administratively maintainable selectable list for "Application Status – Level 1":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.25.01	Open			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.25.02	Closed			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
Application Status – Level 2	21.26	The system shall support the following administratively maintainable "Application Status – Level 2":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.26.01	Complete - Closed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.26.02	Incomplete – Additional Information Requested			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.26.03	Incomplete – Closed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.26.04	Invalid – Closed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.26.05	Pending			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.26.06	Denied – Closed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	21.26.07	Withdrawn – Closed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Application Status – Level 3	21.27	The system shall support the following administratively maintainable Level 3 for the Level 2 status "Incomplete – Additional Information Requested":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.27.01	1st Request			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.27.02	2nd Request			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.27.03	3rd Request			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
General Rules	21.28	An authorized user/role shall be able to administratively maintain which applications automatically create or modify specific types of:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.28.01	Associations			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.28.02	Events			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	21.28.03	Individuals			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.28.04	Entities			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.28.05	Items			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Application Fees	21.29	An authorized user/role shall be able to administratively maintain which specific Application Types shall create and have required Application Payments/Fees			X		AMANDA provides the capability for clients to define custom fees, bill and other payments.	
	21.29.01	An authorized user/role shall be able to administratively maintain business rules on whether an application fee is required at the time of application submission or shall be invoiced depending on the:			X		AMANDA provides the capability for clients to define custom fees, bill and other payments.	
	21.29.01.01	Application Type			X		AMANDA provides the capability for clients to define custom fees, bill and other payments.	
	21.29.01.02	Type of employer selected for Casino Industry Application – Occupational License Application			X		AMANDA provides the capability for clients to define custom fees, bill and other payments.	
Application Types to License/Exemption Types	21.30	The system shall support specific Application Types creating and associating to a specific License/Exemption Types			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	21.30.01	An authorized user/role shall be able to administratively maintain which specific Application Types shall create a specific License/Exemption Type with a License/Exemption Status of "Pending"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Application Types to Approval Types	21.31	The system shall support one or more Application Types creating and associating to a specific Approval Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.31.01	An authorized user/role shall be able to administratively maintain which specific Application Types shall create a specific Approval Type with an Approval Status of "Pending"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Application on Webpage	21.32	The system shall support fillable applications on a webpage			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Automatic Associations	21.33	The system shall support any Associations created automatically by an Application having an "Association Status" of "Pending"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.33.01	The "Association Status" shall automatically update to "Active" once the application reaches a status of "Completed – Closed"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Application in Progress	21.34	If the application is for an approval or license/exemption of an individual, event, item or entity and the Level 1 Application Status is "Open", a user shall view from the object's detail screen:			X			
	21.34.01	An application has been submitted by showing text "Application in Progress"			X		AMANDA provides the capability for clients to define user	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							customized screens to address unique GUI requirements.	
	21.34.02	The Words "Application in Progress" shall be displayed as a hyperlink allowing a user to navigate to the Application's detail screen		X				
	21.35	If the Level 1 Application Status changes to "Closed", the text "Application in Progress" is hidden			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Who Can Complete the Application	21.36	An authorized user/role shall be able to administratively maintain by Application Type whether an application can be completed by:			X			
	21.36.01	A web self-service user			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.36.02	Specific casino portal user roles			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.36.03	Specific MGCB roles			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Maintainable Fields	21.37	The system shall support administratively maintainable fields specific to each Application Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Updating Data	21.38	The system shall support specific core data or specific data fields relative to the Individual or Entity completing the application to be automatically			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		updated upon the completion of a specific application					roles to address unique client requirements.	
Validating Data	21.39	The system shall support specific fields of an application validating data regarding of an Entity, Individual or Event based on designated core data or specific data fields relative to the Entity, Individual or Event			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Required Fields	21.40	An authorized user/role shall be able to administratively maintain what fields shall be completed in order for an application to be submitted specific to the Application Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Rules Based on Application Statuses	21.41	The system shall automatically populate the Application Status – Level 1 as "Open" and the Application Status – Level 2 as "Pending" upon the application submission through a portal or when the application is created manually by an MGCB user			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.42	The system shall support a workflow task for an authorized user/role to approve changing the Application Status – Level 1 to "Closed", when the following Application Status – Level 2 are selected:			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.42.01	Complete – Closed			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.42.02	Incomplete – Closed			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.42.03	Invalid – Closed			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.42.04	Denied – Closed			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	21.42.05	Withdrawn – Closed			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.43	The system shall support not allowing the same user who changed the Application Status – Level 2 to be the approver of the Application Status – Level 1 changing to "Closed"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.43.01	Upon approval of the workflow task, the Application Status – Level 1 shall automatically change to "Closed"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.44	The system shall support specific applications with an Application Status – Level 1 of "Closed" and an Application Status – Level 2 of "Complete Closed" automatically:			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.44.01	Creating one or more specific case and automatically assigning the same staff to the case that reviewed the application			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.44.02	Creating one or more specific cases and creating a workflow task for an authorized user/role to assign staff to the case			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.44.03	Creating a workflow task for an authorized user/role to create a specific case type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.45	An authorized user/role shall be able to administratively maintain which application types with an Application Status – Level 1 of "Closed" and an Application Status – Level 2 of "Complete Closed" shall automatically generate one or more specific case types			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Incomplete - Additional	21.46	If a MGCB Role who has the application in their workflow chooses the Application Status – Level 2 of			X			

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Information Requested		"Incomplete – Additional Information Requested" that user shall be able to:						
	21.46.01	Select the Application Status – Level 3			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.46.02	Select one or more items from "Omitted Items" that are being requested			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	21.46.03	Populate an administratively maintainable template letter (omission letter) or email (omission e-mail) to the entity or individual who submitted the application regarding the request for additional information specific to each Application Type (<i>See Day 1 Templates, Schedule 11</i>)			X		AMANDA provides the capability to define custom documents templates.	
Application Due Date Automatically Updating	21.47	Upon the selection of an Application Status – Level 3 the "Application Due Date" shall be automatically update by adding the preset number of calendar or business days to the current calendar date specific to the Application Type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.47.01	An authorized user/role shall be able to administratively maintain the preset number of calendar or business days which are added to the "Application Due Date" upon selection of the Application Status – Level 3 specific to each Application Type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.48	Upon reaching the updated "Application Due Date", a MGC B role with the application in their workflow can designate a new Application Status – Level 3 and generate a new omission letter			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Application Supplemental Documents	21.49	The system shall support one or more files/documents being uploaded and automatically associated to the application through a portal or manually associated by a MGC B user			X		AMANDA provides the ability to store and manage documents.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	21.50	An authorized user/role shall be able to administratively maintain the requirements on application supplemental documents, including:			X			
	21.50.01	Which supplemental documents are required to be attached to the application before it can be submitted			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.50.02	The label each type of supplemental document is to be given in upon attachment through a portal			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.50.03	Corresponding administratively maintainable lists which allow a portal user to indicate a subtype label for the type of supplemental document being attached			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Withdrawn Apps	21.51	An authorized user/role shall be able to administratively maintain what Application Types can be withdrawn			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.51.01	Upon withdrawal of an application, the system shall automatically change the Application Status – Level 2 to "Withdrawn – Closed" and the Application Status – Level 1 to "Closed"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Required Applications Due by Specific Dates	21.52	An authorized user/role shall be able to administratively maintain specific Application Types being required to be received in the system by a specific Individual Type or Entity Type by:			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.52.01	Specific Calendar Date (example – April 15th)			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.52.02	Specific Date After the last "End Date" of a Millionaire Party Event with the status of "License Issued" (Example 15th day of the preceding month after a the last Event End Date of a Millionaire Party Event with a status of "License Issued")			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	21.52.03	Specific date automatically calculated in correlation to when a specific license or approval type is expiring (<i>Example – 30 days out from the License/Exemption Expiration Date</i>)			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.52.04	Specific date equal to the "Required Renewal Date" of a specific license/exemption held by the Individual or Entity			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
If Required Application is Not Received	21.53	If a required application is not received on the date required, an authorized user/role shall be able to administratively maintain:			X			
	21.53.01	A notification to be sent to one or more users/roles notifying that the application has not been received timely			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.53.02	A specific tag type being placed on an entity or individual			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.53.03	A workflow task being sent to one or more specific users or roles prompting a specific case type be created			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Warning for Potential Duplicate Applications	21.54	The system shall support displaying an alert notifying a user a possible duplicate application has been created if the same "Application Type" is created for the same "Applicant" within a specified timeframe			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	21.54.01	An authorized user/role shall be able to administratively maintain what timeframe shall display an alert of a possible duplicate application specific to the Application Type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
22. Case Management								
Creation of Cases	22.01	The system shall support cases being created:			x		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	22.01.01	Automatically through the designation of specific Application Statuses on specific Application Types			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.01.02	Automatically through the designation of specific Inspection Statuses on specific Inspection Types			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.01.03	Automatically through the designation of specific Tag statuses on specific Tag Types			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.01.04	Manually by an authorized user/role selecting the Case Type and selecting one or more specific activities, items, individuals, entities or events and opening a case		X			AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.01.04.01	Any object a case is created on shall automatically associate to the case		X			AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Case Types to Industries and Sections	22.02	The system shall support three levels of administratively maintainable, hierarchy-dependent Case Types in correlation to their industry		X				
Case Types – Level 1	22.03	The system shall support administratively maintainable Case Types – Level 1 which correspond to their respective Industry Types as follows:		X			AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.03.01	Casino Industry Cases – correspond to "Casino Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	22.03.02	Criminal Investigations Industry Cases – correspond to "Criminal Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.03.03	FOIA/Admin Industry Cases – correspond to "FOIA/Admin Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.03.04	Horse Racing Industry Cases - correspond to "Horse Racing Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.03.05	Millionaire Party Industry Cases - correspond to "Millionaire Party Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Core Data	22.04	The system shall support collecting and maintaining the following core data on all Case Objects:		X			AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.01	Case Tracking Number - (unique identifier assigned when case is created in the system)			x		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.02	Case Due Date - (mm/dd/yyyy) automatically populated			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.02.01	An authorized user/role shall be able to administratively maintain a number of			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		calendar or business days that should be used to calculate the "Case Due Date" specific to each Case Type by adding the configurable number of business days or calendar days to the "Case Opened Date"					business workflows and security roles to address unique client requirements.	
Case Party Generation	22.04.03	Case Party – automatically populated as follows:						
	22.04.03.01	If the Case has been created in conjunction with the completion of an Application, the "Case Party" shall prepopulate with the "Applicant" of the Application			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.03.02	If the Case has been created in conjunction with the completion of an Inspection, the "Case Party" shall prepopulate with the "Inspected Party" of the Inspection			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.03.03	If the Case has been created in conjunction with a specific Tag, the "Case Party" shall prepopulate with the "Tagged Party" of the Tag			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.03.04	If the Case has been created manually by selecting a specific Activity, Event, Entity, Individual or Item, "Case Party" shall be prepopulated as follows:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.03.04.01	If the Case is manually created on an Activity, "Case Party", an authorized user/role shall be able to select an individual or entity associated to the Activity as the "Case Party"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.03.04.02	If the Case is manually created on an Event, "Case Party" an authorized user/role shall be able to select an individual or entity associated to the Event as the "Case Party"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	22.04.03.04.03	If the Case is manually created on an Entity, "Case Party" shall prepopulate with the "Entity Name" core data from the Entity			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.03.04.04	If the Case is manually created on an Individual, "Case Party" shall prepopulate with a combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.03.04.05	If the Case is manually created on an Item, "Case Party" shall prepopulate with the "Level 2 Item Type" core data from the Item			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.03.05	The system shall support one or more individuals or entities being selected as the "Case Party"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Case Number Generation	22.04.04	Case Number - (unique identifier populated based on a combination of year and sequence number, assigned when case is created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.04.01	The system shall support a "Case Number" automatically being generated based on the following format: Year the Case was created – Year Sequence Number (<i>Example – 2015-4 would equal the fourth case created in the system during the year 2015</i>)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.04.02	The system shall support the Year Case was Created and Year Sequence Number to restart automatically at the beginning of each calendar year (January 1)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	22.04.05	Case Section Owner – administratively maintainable selectable list populated with the values equal to the values in the "Section" field, automatically populated with the designated section			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.05.01	The system shall support an authorized user/role administratively maintaining one or more sections being designated as the Case Section Owner specific to each Case Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06	Subcase – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06.01	If "Subcase" is "Yes", then the system shall prompt an authorized user/role to create an Association Type of "Subcase" to a single case which is associated as the "Parent Case"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06.02	If Subcase is "Yes", then:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06.02.01	"Parent Case Number" shall be automatically populated with the "Case Number" of each case associated to the subcase as the "Parent Case"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06.02.02	"Parent Case Tracking Number" shall be automatically populated with the "Case Tracking Number" of each case associated to the subcase as the "Parent Case"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06.02.03	"Parent Case Tracking Number" shall be displayed as a hyperlink allowing an			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		authorized user/role to navigate to the parent case's detail screen					business workflows and security roles to address unique client requirements.	
	22.04.06.02.04	If Subcase is "Yes", the system shall support an authorized user/role to designate whether all following fields shall be automatically inherited from the parent case:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06.02.04.01	Case Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06.02.04.02	Case Due Date			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06.02.04.03	Staff Assigned to Case			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06.02.04.04	Staff Recommendation			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06.02.04.05	Case Summary			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06.02.04.06	Case Status (All Levels)			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	22.04.06.02.05	If the subcase is designated to have fields inherited from the parent case, the subcase all inherited fields shall equal the parent case fields			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06.02.06	If the subcase inherits the "Case Number" of the "Parent Case", the former "Case Number" of the "Subcase" shall be reused by the system upon the generation of the next case in the system			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06.02.07	If the subcase is designated to have fields inherited from the parent case, the system shall not allow a user to change the inherited case fields on the subcase			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.06.02.08	The system shall support an authorized user/role to designate to stop inheriting fields from the parent case			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.07	Parent Case – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.07.01	If "Parent Case" is "Yes", then the system shall prompt an authorized user/role to create an Association Type of "Parent Case" to one or more other cases which is associated as the "Subcase"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.04.07.02	If "Parent Case" is "Yes", then :			X			
	22.04.07.02.01	"Subcase Number" shall be automatically populated with the "Case Number" of each case associated to the parent case as the "Subcase"			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	22.04.07.02.02	"Subcase Tracking Number" shall automatically populate the "Case Tracking Number" of each case added as a "subcase" to the parent case			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.07.02.03	"Subcase Tracking Number" shall be displayed as a hyperlink allowing an authorized user/role to navigate to each subcase case's detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.08	Case Source – automatically populated based on whether the case was created:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.08.01	Manually by a MGCB user – populated with the combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the user who created the case			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.08.02	Automatically because of an Application Status – populated with "Application"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.08.03	Automatically because of an Inspection Status – populated with "Inspection"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.08.04	Automatically because of a Tag Status – populated with "Tag"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	22.04.08.04.01	The Case Source shall allow a user to navigate to that application, inspection or tag's detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.09	Case Opened Date (mm/dd/yyyy) – (automatically populated with date the case was created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.10	Number of Days Case Open – (###,###) – automatically populated based on the number of calendar days since the "Case Opened Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.10.01	The system shall support automatically cease calculating "Number of Days Case Open" once a cases' "Case Status – Level 1" has been changed to "Closed"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.11	Case Summary – narrative text box with unlimited characters			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.04.12	Staff Assigned to Case – automatically populated with a selectable list of MGCB users, allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.12.01	"Staff Assigned to Case" shall be populated with a combination of "First Name", "Middle Name", "Last Name", "Suffix" and "Position Title" of each MGCB user selected to be assigned to the case			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.13	Staff Case Recommendation – administratively maintainable selectable list specific to Case Type			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	22.04.13.01	The system shall support "Staff Case Recommendation" only being updated by a MGCB user which is selected in the "Staff Assigned to Case" field			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.14	Staff Case Recommendation Date – (mm/dd/yyyy) automatically populated when the "Staff Case Recommendation" is entered			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.15	Staff Case Recommendation By – automatically populated with the combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the MGCB role who entered the "Staff Case Recommendation"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.16	Case Type – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.17	Case Type – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.18	Case Type – Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.19	Case Status – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	22.04.20	Case Status – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.21	Case Status – Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.22	Case Status Date - Level 1 - (mm/dd/yyyy) – (automatically populated with date the "Case Status - Level 1" last changed)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.23	Case Status Date - Level 2 - (mm/dd/yyyy) – (automatically populated with date the "Case Status - Level 2" last changed)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.24	Case Status Date- Level 3 - (mm/dd/yyyy) – (automatically populated with the date the "Case Status - Level 3" was last changed)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.24.01	The system shall support only allowing specific roles/users to updated specific Case Status Levels			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.25	Alternative Case Number Type – administratively maintainable selectable list allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	22.04.26	Alternative Case Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.26.01	The system shall support an "Alternative Case Number" for each "Alternative Case Number Type" value selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.04.26.02	The system shall only allow an authorized user/role to administratively maintain "Alternative Case Number Type" and "Alternative Case Number" for cases specific to case type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Viewing Specific Data – Cases On Events	22.05	The system shall support displaying event data on the case detail screen for the following Case Types:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.05.01	Promotion Request			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.05.02	Tournament Request			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.05.03	MP Event Application			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.05.04	MP Event Application – Event Change			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	22.05.05	MP Event – Cancellation			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.06	The system shall support displaying the below following core data on the events for the Case Types above:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.06.01	Start Date (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.06.02	Start Time (##:## *M)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.06.03	End Date (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.06.04	End Time (##:## *M)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.06.04.01	If an Event has multiple Start Dates, Start Times, End Dates and End Times, all Start Dates, Start Times, End Dates and End Times shall also be listed			X		AMANDA provides the capability for clients to define custom data and business workflows to	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							address unique client requirements.	
	22.06.05	Event Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Cases with NOSCs	22.07	An authorized user/role shall be able to administratively maintain which specific case types support collecting and maintaining the following specific data:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.07.01	NOSC – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.07.01.01	If "NOSC" equals "Yes", the following fields shall display:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.07.01.01.01	NOSC Letter Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.07.01.01.02	NOSC Letter Required Response Date – (mm/dd/yyyy) automatically populated by adding 14 calendar days to the "NOSC Letter Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.07.01.01.03	NOSC Proposed Penalty (Option 1)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	22.07.01.01.04	Proposed Penalty Accepted – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.07.01.01.05	Outcome of NOSC Letter – - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.07.01.01.06	Compliance Conference Date – (mm/dd/yyyy)			x		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.07.01.01.07	Contested Case/Administrative Hearing Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.07.01.01.08	Compliance Conference Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.07.01.01.09	Appeal Due By – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.07.01.01.10	Appealed - (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.07.01.01.11	Appealed Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
Specific Data – Cases at MAHS	22.08	An authorized user/role shall be able to administratively maintain specific case types support collecting and maintaining the following specific data:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.08.01	Appealed to MAHS – (Yes/No)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.08.01.01	If "Appealed to MAHS" equals "Yes", the following fields shall display			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.08.01.01.01	MAHS ALJ			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.08.01.01.02	MAHS Court Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.08.01.01.03	MAHS Court Date Title/Description			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.08.01.01.03.01	The system shall support multiple "MAHS Court Date" and "MAHS Court Date Title/Description" to be entered on a single case, and shall			X		AMANDA provides the capability for clients to define custom data and business workflows to	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		display the most recent "MAHS Court Date" first					address unique client requirements.	
	22.08.01.01.04	MAHS Decision/Outcome			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.08.01.01.05	MAHS Decision/Outcome Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.08.01.01.06	Appeal Due By – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.08.01.01.07	Appealed – (Yes/No)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	22.08.01.01.08	Appealed Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Specific Data – Cases Appealed to Other Courts	22.09	An authorized user/role shall be able to administratively maintain specific case types support collecting and maintaining the following specific data:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	29.09.01	Appealed to Another Court (Not MAHS) – (Yes/No)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	29.09.01.01	If "Appealed to Another Court (Not MAHS)" equals "Yes", the following fields shall display:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	29.09.01.01.01	Court Name			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	29.09.01.01.02	Court Judge/Authority Official			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	29.09.01.01.03	Court Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	29.09.01.01.04	Court Date Title/Description			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	29.09.01.01.04.01	The system shall support multiple "Court Date" and " Court Date Title/Description" to be entered on a single case, and shall display the most recent " Court Date" first			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	29.09.01.01.05	Court Decision/Outcome			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	29.09.01.01.06	Court Decision/Outcome Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							and business workflows to address unique client requirements.	
	29.09.01.01.07	Appeal Due By – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	29.09.01.01.08	Court Decision/Outcome Appealed – (Yes/No)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	29.09.01.01.08.01	If "Court Decision/Outcome Appealed" equals "Yes", the system shall prompt an authorized user/role to reenter new values for the fields listed as requirements (29.09.01.01.01 – 29.09.01.01.08)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	29.09.01.01.08.02	The system shall display all values input for the requirements above in correlation to each "Court Name" input into the system			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Rules for Cases for MP Events	22.10	The system shall not allow specific cases to have the "Case Due Date" to be past the first "Start Date" of an event the case is on for the following Case Types listed below:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.10.01	Promotion Request			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.10.02	Tournament Request			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	22.10.03	MP Event Application			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.10.04	MP Event Application – Event Change			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.10.05	MP Event – Cancellation			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.11	An authorized user/role shall be able to administratively maintain additional case types on events where the "Case Due Date" cannot be past the first "Start Date" of an event the case is on			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Case Status – Level 1	22.12	The system shall support the following administratively maintainable Level 1 Case Statuses to correspond to Level 2 Case Types:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.12.01	Open			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.12.02	Closed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Case Status – Level 2 and 3	22.13	The system shall support administratively maintainable Level 2 and Level 3 Case Statuses specific to each Case Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Case Types to License/Approval Types	22.14	The system shall support specific Case Types with corresponding specific Case Statuses being associated to specific Approvals or License/Exemption Types			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Rules Based on Case Statuses	22.15	The system shall automatically populate the Case Status – Level 1 as "Open" when a case is created			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	22.15.01	An authorized user/role shall be able to administratively maintain what Case Status – Level 2 and Case Status – Level 3 a case shall have upon creation specific to each Case Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Closed Cases Not allowed to be edited	22.16	If a case has a Case Status – Level 1 designation of "Closed" the system shall support a case to be ready-only			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Assignment of Cases	22.17	An authorized user/role shall be able to administratively maintain how a case can be assigned in the system specific to Case Type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.17.01	The system shall support cases being assigned:			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.17.01.01	Automatically - round-robin/based on next available workflow queue of a group of users			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	22.17.01.02	Automatically assigned to the user who completed the application review			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.17.01.03	Manually to a specific MGCB user(s)			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.17.02	An authorized user/role shall be able batch assign specific Case Types			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Case Due Dates	22.18	The "Case Due Date" Field shall be automatically populated based on a configurable number of business days from when the case has been created in the system			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.18.01	An authorized user/role shall be able to administratively maintain the configurable number of business days which calculate the "Case Due Date" specific to the Case Type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Withdrawn Cases	22.19	An authorized user/role shall be able to administratively maintain what lowest level Case Types can have a status of Withdrawn			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.19.01	Upon the designation of "Withdrawn" status of a case, the system shall automatically change the Level 2 Application Status to "Withdrawn – Closed" and the Level 1 Application Status to "Closed"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.19.02	The system shall support collecting a "Withdrawal Date" (mm/dd/yyyy) on any Case Types with the Level 2 Case Status of "Withdrawn"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.19.03	The system shall require the upload of a file for "Withdrawal Documentation" on any Case Types with the Status of "Withdrawn"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Special Rules on Specific Cases Upon Closing	22.20	The system shall support specific rules on the following Case Types listed below:			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.20.01	FOIA/Admin Industry Case - Internal Investigation			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.20.02	FOIA/Admin Industry Case - Background Investigation – MGCB Employee			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.20.03	FOIA/Admin Industry Case - Background Investigation – Agent of the Board			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.20.04	FOIA/Admin Industry Case - Background Investigation – Contractor			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.21	The system shall support the following specific rules for the Case Types listed above:			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	22.21.01	Upon the Case Status – Level 1 of "Closed", the system shall support restricting which authorized user/roles may be able to read data or view associated files in the content repository on the cases above			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
23. Inspections								
Inspections - General	23.01	The system shall support inspections to be completed on types of events, items, individuals and entities			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Inspection Types to Industries and Sections	23.02	The system shall support administratively maintainable, four tiered, hierarchy-dependent Inspection Types in correlation to their industry			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Inspection Types – Level 1	23.03	The system shall support the following Level 1 Inspection Types and correspond to the following industries:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.03.01	Casino Industry Inspections - corresponds to "Casino Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.03.02	Criminal Industry Inspections - corresponds to "Criminal Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.03.03	FOIA/Admin Industry Inspections – corresponds to "FOIA/Admin Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.03.04	Horse Racing Industry Inspections - corresponds to "Horse Racing Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.03.05	Millionaire Party Industry Inspections - corresponds to "Millionaire Party Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Core Data	23.04	The system shall support collecting and maintaining the following core data on all Inspection Objects:			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	23.04.01	Industry – Automatically populated with the industry associated to the "Inspection Type – Level 1" of the inspection			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.02	Inspected Party – automatically populated based on whether an entity, individual, item or event is being inspected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.02.01	If the "Inspected Party" is an individual, "Inspected Party" shall be automatically populated with a combination of the "First Name", "Middle Name", "Last Name" and "Suffix" of the individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.02.02	If the "Inspected Party" is an entity, "Inspected Party" shall be automatically populated with the "Entity Name" of the entity			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.02.03	If the "Inspected Party" is an event, "Inspected Party" shall be automatically populated with the word "Event"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.02.04	If the "Inspected Party" is an item, "Inspected Party" shall be automatically populated with "Level 2 Item Type" assigned to that Item (<i>example – EGD</i>)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.02.05	The "Inspected Party" shall be displayed as a hyperlink allowing a user to navigate to individual, entity or event's detail screen		X				

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	23.04.03	Inspection Tracking Number (unique identifier assigned when inspection is created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.04	Inspection Section Owner – administratively maintainable selectable list populated with the values equal to the values in the "Section" field, automatically populated with the designated section			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.04.01	The system shall support an authorized user/role administratively maintaining one or more sections being designated as the "Inspection Section Owner" specific to each Inspection Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.05	Inspection Category – automatically populated with the lowest level of "Inspection Type" applicable			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.06	Inspection Start Time – (##:## *m)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.07	Inspection End Time - (##:## *m)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.08	Inspection Frequency – automatically populated			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
		"Inspection Frequency" shall be an administratively maintainable list including timeframes based on			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		days, weeks or months and the selection of "Random" and "Specific Date"					business workflows and security roles to address unique client requirements.	
	23.04.09	Assigned Date – (mm/dd/yyyy) automatically populated with the date the inspection was assigned to a user as the "Assigned Inspector"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.10	Number of Days Inspection Open – (###,###) – automatically populated based on the number of calendar days since the "Assigned Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.10.01	The system shall support automatically cease calculating "Number of Days Inspection Open" once an inspection's "Inspection Status – Level 1" has been changed to "Closed"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	23.04.11	Inspection Due Date – (mm/dd/yyyy) automatically calculated by adding the selection made in the "Inspection Frequency" field to the "Assigned Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.11.01	The system shall support "Inspection Due Date" being automatically populated if an a time based Inspection Frequency (Daily, Weekly, Monthly, etc.) is selected by adding a number of business days to the "Assigned Date" based on the selection made in the "Inspection Frequency" field"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.11.02	The system shall support "Inspection Due Date" being manually chosen by an authorized user/role if "Inspection Frequency" equals "Specific Date" or "Random"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.11.03	The system shall support "Inspection Due Date" being randomly assigned based on a			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		total percentage of an item type with a specific status to be inspected within a year					roles to address unique client requirements.	
	23.04.12	Inspection Source – automatically populated with a combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the MGCB user role who originally assigned the inspection			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.13	Assigned Inspector - automatically populated with a combination of "First Name", "Middle Name", "Last Name" and "Suffix" of all the MGCB users who receives the inspection in their workflow to complete			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.14	Inspection Reason - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.15	Inspection Purpose – automatically populated based on the inspection type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.15.01	An authorized user/role shall be able to maintain the "Inspection Purpose" specific to the Inspection Type			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	23.04.16	Inspection Type – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.17	Inspection Type – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	23.04.18	Inspection Type – Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.19	Inspection Type – Level 4 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.20	Inspection Status – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.21	Inspection Status – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.22	Inspection Status Date – (mm/dd/yyyy) (automatically populated with date the "Inspection Status Level 2" last changed)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.23	Inspection Summary - narrative text box with unlimited characters			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	23.04.24	Inspection Recommendation – administratively maintainable selectable list specific to the Inspection Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.24.01	An authorized user/role shall be able to administratively maintain which "Inspection			X		AMANDA provides the capability for clients to define custom	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		Recommendation" selection made, specific to Inspection type, shall prompt a workflow to:					business workflows to match their business processes.	
	23.04.24.01.01	Create a specific Case Type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	23.04.24.01.02	Create a specific Tag Type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	23.04.24.01.03	Request to change Inspection Status – Level 1 of the Inspection to be changed to "Closed"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	23.04.24.01.04	Approve and change the Inspection Status – Level 1 of the Inspection to be changed to "Closed"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	23.04.24.01.04.01	The system shall support not allowing the same user who requested to change the Inspection Status – Level 1 to "Closed" to be the same user who approves and changes the Inspection Status – Level 1 to "Closed"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	23.04.25	Inspection Recommendation Date – (mm/dd/yyyy) automatically populated with the date the Inspection Recommendation was entered			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.04.26	Recommendation Author: automatically populated with the combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the MGCB user who entered the "Inspection Recommendation"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Specific Data – Monitoring Inspections	23.05	The system shall support collecting and maintaining the following specific information on inspections with an Inspection Type of "Monitoring Inspection":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.05.01	Casino Personnel Contacted Data:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.05.01.01	License/Exemption Number – validated against the list of "License/Exemption Numbers" for the License/Exemption Type Casino Industry Licenses/Exemptions – Occupational License"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.05.01.02	Name – automatically populated with a combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the Individual associated to the "License Number" entered			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
		The system shall support a user adding more than one "Casino Personnel Contacted" to a single inspection			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.05.01.02.01	The system shall support the "Name" field being displayed as a hyperlink, allowing a user to navigate to that individual's detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Referenced Data – EGD Inspections	23.06	The system shall support reference the following specific information on inspections with an Inspection Type – Level 2 of "EGD Verification" from the item "EGD":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.06.01	Item Tracking Number			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	23.06.02	Casino			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.06.03	Serial Number/Machine Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.06.04	Location Reference			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.06.05	Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.06.06	Casino Floor Status			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.07	The system shall support an collecting the data field when conducting an EGD Verifications Inspection:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.07.01	Inspected Hash Code Value			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
		Serial Number/Machine Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Conduction of EGD Inspections	23.08	The system shall support validating the "Inspected Hash Code Value" against the following values listed below for all "Casino Industry Item – Software" items in the system with an "Approval Status" of Approved with the			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.08.01	SHA-1 Hash Code			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.08.02	Alternate Hash Code			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.09	The system shall support validating the "Serial Number/Machine Number" against the "Serial Number/Machine Number" for an item type "EGD" with a "Casino Floor Status" of "Active" for the casino the inspection is being conducted at			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Failing EGD Inspections	23.10	An EDG Inspection shall have an "Inspection Recommendation" of "Failed" if the "Inspected Hash Code Value" does not equal a value in the system for either of the following:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.10.01	SHA-1 Hash Code			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	23.10.02	Alternate Hash Code			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
		An EDG Inspection shall have an "Inspection Recommendation" of "Failed" if the "Serial Number/Machine Number" does not equal a value in the system for an EGD Item with a "Casino Floor Status" of "Active" for the casino the inspection is being conducted at			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Passing EGD Inspections	23.11	An EGD Inspection shall have an "Inspection Recommendation" of "Passed" if the "Inspection Hash Code Value" does equal a value in the system for either of the following:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.11.01	SHA-1 Hash Code			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.11.02	Alternate Hash Code			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.12	An EGD Inspection shall have an "Inspection Recommendation" of "Passed" if the Serial Number/Machine Number" does equal a value in the system for an EGD Item with a "Casino Floor Status" of "Active" for the casino the inspection is being conducted at			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Rules – EGD Inspections	23.13	The system shall support randomly assigning a predetermined percentage of the EGDs with a "Casino Floor Status of "Active" EDG inspections per casino per month			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	23.13.01	An authorized user/role shall be able to administratively maintain the percentage of EGDs with a "Casino Floor Status" of "Active" shall be assigned per casino per month			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	23.13.02	The system shall not randomly assign the same EGD at the same casino location to be inspected two months in a row			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	23.14	The system shall support an authorized user/role choosing one or more specific EGDs and manually creating or assigning EGD inspections			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	23.15	The system shall support integration with the MGCB Lab Track (Lab Hash) application to complete EGD verification inspections			X		AMANDA provides the capability for clients to integrate with various external systems. See section 1.104 Work and Deliverables - D. Implementation 7. Interfaces (Item 2 - Describe your approach to ensuring the proposed solution integrates...	
24. Approvals								
	24.01	The system shall support approvals being requested by entities or individuals as the "Applicant" for:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.01.01	Licenses/Exemptions			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.01.02	Individuals			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	24.01.03	Entities			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.01.04	Items			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.01.05	Events			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.02	Approvals shall associate to a specific application and case			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.03	The system shall support three levels of administratively maintainable hierarchy-dependent Approval Types in correlation to their industry			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Approval Types – Level 1	24.04	The system shall support the following administratively maintainable Approval Types – Level 1 which correspond to their respective Industry Types as follows:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.04.01	Casino Industry Approvals - corresponds to "Casino Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.04.02	Criminal Investigations Industry Approvals - corresponds to "Criminal Industry"			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	24.04.03	FOIA/Admin Industry Approvals– corresponds to "FOIA/Admin Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.04.04	Horse Racing Industry Approvals - corresponds to "Horse Racing Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.04.05	Millionaire Party Industry Approvals - corresponds to "Millionaire Party Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Approval Types – Level 3	24.05	The system shall support administratively maintaining Level 3 Approval Types for the following Level 2 Approval Types:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.05.01	Initial Occupational License – Casino Industry Approval			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.05.01	Renewal Occupational License – Casino Industry Approval			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.05.01	Occupational License Application – Horse Racing Industry Approval			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	24.06	The Level 3 Approval Type for the Level 2 Approval Types immediately listed above shall be populated using the "License Category – Level 3" from the application associated to the approval (See Requirements 21.14 and 21.15)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Core Data	24.07	The system shall support collecting and maintaining the following core data on all Approvals:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.01	Approval Tracking Number – (unique identifier assigned when an approval is created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.02	Applicant – automatically populated with the "Applicant" of the Application that the Approval is associated to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.02.01	"Applicant" shall be displayed as a hyperlink allowing a user to navigate to the detail screen of the entity or individual who is the Applicant			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.03	Case Number – automatically populated with the "Case Number" of the case that the Approval is associated to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.03.01	"Case Number" shall be displayed as a hyperlink allowing a user to navigate to the detail screen of that specific case			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	24.07.04	Application Tracking Number – automatically populated with the "Tracking Number" of the application associated to the Approval			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.04.01	"Application Tracking Number" shall be displayed as a hyperlink allowing a user to navigate to the detail screen of that specific application			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.05	Approval Section Owner – administratively maintainable selectable list populated with the values equal to the values in the "Section" field, automatically populated with the designated section			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.05.01	The system shall support an authorized user/role administratively maintaining one or more sections being designated as the "Approval Section Owner" specific to each Approval Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.06	Approval Type – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.07	Approval Type – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.08	Approval Type – Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.09	Approval Decision - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	24.07.10	Approval Status - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.11	Approval Decision Reason - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.12	Approval Decision Legal Authority - automatically populated with a selectable list of all three-tiered hierarchy dependent heading, enumeration and text structure specific to each lowest level Legal Authority Level Type associated to the same Industry as the Approval with a "Legal Authority Status" of "Active"			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	24.07.12.01	The system shall support more than one selection being made for "Approval Decision Legal Authority"			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	24.07.12.02	A user shall be able to search for legal authority by "Legal Authority Key Words"			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	24.07.12.03	Upon the selection of one or more "Approval Decision Legal Authority" options, the following fields shall prepopulate selectable lists for each:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	24.07.12.03.01	Legal Authority Heading/Section Enumeration			X		AMANDA provides the capability for clients to define custom data	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							and business workflows to address unique client requirements.	
	24.07.12.03.02	Legal Authority Title			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	24.07.12.03.03	Legal Authority Text			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	24.07.13	Approval Date - (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	24.07.14	Final Approval Authority – automatically populated based on the approval type selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.14.01	"Final Approval Authority" shall consist of a selectable list that an authorized role can select and assign based on the approval type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.14.02	An authorized user/role shall be able to administratively maintain what user/role shall be designated as the "Final Approval Authority" specific to each Approval Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.07.15	Approval Status Entry By – automatically populated with a combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the MGCB user which changed the Approval Status			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	24.07.16	Approval Status Entry Date – (mm/dd/yyyy) automatically populated with the date the "Approval Status" last changed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Specific Casino Industry Approvals	24.08	The system shall support specific Approvals with the Approval Type – Level 1 of "Casino Industry Approvals" collecting and maintaining the following specific data:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.08.01	Board Order Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.08.02	Board Order Date			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.08.03	An authorized user/role shall be able to administratively maintain which Approvals with the Approval Type – Level 1 of "Casino Industry Approvals" shall collect the "Board Order Number" and "Board Order Date" data			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
General Rules	24.09	The system shall support the following general rules regarding Approvals			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.09.01	An authorized user/role shall be able to administratively maintain which task within a specific Case Type creating a workflow for an authorized user/role to enter an "Approval Decision"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	24.09.02	An authorized user/role shall be able to administratively maintain what MGCB user or MGCB role shall be able to enter an "Approval Status" and "Approval Date" specific to the Approval Type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	24.09.03	An authorized user/role shall be able to navigate Approvals associated to an object from that object's detail screen		X				
	24.09.05	An authorized user/role shall be able to administratively maintain what specific task within a specific Case Type creating a workflow to enter create or modify a specific License/Exemption Type after the associated "Approval Decision" and "Approval Decision Date" is entered			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	24.09.06	An authorized user/role shall be able to administratively maintain which Approval Types shall automatically create and be associated to one or more specific Payment/Fee Types			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
25. Licenses/Exemptions								
	25.01	The system shall support administratively maintainable Licenses/ Exemptions Types for specific types of Events, Individuals and Entities			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.02	The system shall support three levels of administratively maintainable hierarchy-dependent License/Exemption Types in correlation to their industry			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
License/Exemption Types – Level 1	25.03	The system shall support the following administratively maintainable License/Exemption Types – Level 1 which correspond to their respective Industry Types as follows:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.03.01	Casino Industry Licenses/Exemptions - corresponds to "Casino Industry"			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	25.03.02	Criminal Investigations Industry Licenses/Exemptions - corresponds to "Criminal Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.03.03	FOIA/Admin Industry Licenses/Exemptions – corresponds to "FOIA/Admin Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.03.04	Horse Racing Industry Licenses/Exemptions - corresponds to "Horse Racing Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.03.05	Millionaire Party Licenses/Exemptions - corresponds to "Millionaire Party Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
License/Exemption Types – Level 3	25.04	The system shall support administratively maintaining Level 3 License/Exemption Types for the following Level 2 License/Exemption Types:			X			
	25.04.01	Initial Occupational License – Casino Industry Approval			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.04.01	Renewal Occupational License – Casino Industry Approval			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	25.04.01	Occupational License Application – Horse Racing Industry Approval			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.05	The Level 3 Approval Type for the Level 2 Approval Types immediately listed above shall be populated using the "License Category – Level 3" from the application associated to the approval (See Requirements 21.14 and 21.15)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Core Data – License/Exemptions	25.06	The system shall support collecting and maintaining the following core data on License/Exemptions:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.01	License/Exemptions Tracking Number - unique identifier assigned when a license/exemption is created in the system			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.02	License/Exemption Number –unique number automatically populated when a license/exemption is created in the system			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.02.01	The system shall support a different alpha-numeric and special character sequential numbering system for the "License/Exemption Number" specific to each "License/Exemption Type"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.03	License/Exemption Owner - automatically populated with the "Applicant" of the Application that the License/Exemption is associated to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.03.01	"License/Exemption Owner" shall be displayed as a hyperlink allowing a user to			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		navigate to the detail screen of the entity or individual who is the Applicant					business workflows and security roles to address unique client requirements.	
	25.06.04	License/Exemption Section Owner – administratively maintainable selectable list populated with the values equal to the values in the "Section" field, automatically populated with the designated section			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.04.01	The system shall support an authorized user/role administratively maintaining one or more sections being designated as the "License/Exemption Section Owner" specific to each License/Exemption Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.05	License/Exemption Type – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.06	License/Exemption Type – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.07	License/Exemption Type – Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.08	License/Exemption Classification - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.09	License/Exemption Classification Update Date - (mm/dd/yyyy) automatically populated with the date the "License/Exemption Classification" last changed"						

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	25.06.10	License/Exemption Classification Updated By – automatically populated with a combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the MGCB user who changed the "License/Exemption Classification"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.11	License/Exemption Issued Date – (mm/dd/yyyy)		X				
	25.06.12	License/Exemption Status – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.13	License/Exemption Status – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.13.01	If License/Exemption Status – Level 2 is "Suspended" is then the following specific data is collected:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.13.01.01	Suspension Start Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.13.01.02	Suspension End Date – (mm/dd/yyyy)						
	25.06.13.02	The system shall support "Suspension Start Date" and "Suspension End Date" being in the past			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.13.03	The system shall automatically change the "License/Exemption Status – Level 1" to "Inactive" during the time between the "Suspension Start Date" and "Suspension End Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	25.06.13.04	Upon the expiration of the "Suspension End Date", the system shall automatically change the "License/Exemption Status – Level 1" to "Active" and the "License/Exemption Status – Level 2" to "Good Standing"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.14	License/Exemption Length - automatically populated based on the Level 2 or 3 License/Exemption Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
License/Exemption Length	25.06.14.01	An authorized user/role shall be able to administratively maintain the "License Length" for specific to Level 2 and 3 License/Exemption Types which by selecting in the following formats:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.14.01.01	Number of calendar days			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.14.01.02	Number of months			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.14.01.03	Number of years			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.14.01.04	Specific Calendar Date			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.14.01.05	No Expiration Date			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	25.06.14.01.06	Event License			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
License/Exemption Expiration Date	25.06.15	License/Exemption Expiration Date – (mm/dd/yyyy) automatically populated by calculating the addition of the License Issued Date and the number of calendars days long the "License/Exemption Length" equates to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.15.01	If the "License/Exemption Length" equals "No Expiration Date", the "License/Exemption Expiration Date" shall automatically populate with "N/A"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.15.02	If the "License/Exemption Length" equals "Event License", the "License/Exemption Expiration Date" shall equal the last "End Date" of the event			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.06.15.03	If the "License/Exemption Length" equals "Specific Calendar Date", the system shall allow the user to manually enter the "License/Exemption Expiration Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Licenses with Renewal Dates	25.07	An authorized user/role shall be able to administratively maintain which License/Exemption Types shall have a "License/Exemption Required Renewal Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.07.01	An authorized user/role shall be able to administratively maintain License/Exemption Types how the "License/Exemption Required Renewal Date" field shall be automatically populated based			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		on License/Exemption Type by selecting the following formats:					roles to address unique client requirements.	
	25.07.01.01	Equal to the same date as the "License/Exemption Expiration Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.07.01.02	# of calendar or business days prior to the "License/Exemption Expiration Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.07.01.03	# of months prior to the "License/Exemption Expiration Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.07.01.04	Specific Calendar Date Annually			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.07.02	License/Exemption Required Renewal Date – (mm/dd/yyyy) automatically populated by calculating the rules listed above			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.07.03	License/Exemption Renewed Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.07.03.01	Upon entering the "License/Exemption Renewed Date", the "License/Exemption Required Renewal Date" and "License/Exemption Expiration Date" shall automatically update based on the			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		"License/Exemption Length" of the specific License/Exemption type						
Specific Data – MP Event License	25.08	The system shall reference the following existing event information for a Level 2 License/Exemption Type "MP Event License"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.08.01	Event Location			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.08.02	Charitable Organization			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.08.03	Start Date (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.08.04	Start Time (##:## *M)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.08.05	End Date (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.08.06	End Time (##:## *M)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	25.08.06.01	If an Event has multiple Start Dates, Start Times, End Dates and End Times, all Start Dates, Start Times, End Dates and End Times shall also be listed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data - Specific Casino Industry Licenses/Exemptions	25.09	The system shall support specific Licenses/Exemptions with the License/Exemption Type – Level 1 of "Casino Industry License/Exemption" collecting and maintaining the following specific data:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.09.01	Board Order Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.09.02	Board Order Date			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.09.03	An authorized user/role shall be able to administratively maintain which Licenses/Exemptions with the License/Exemption Type – Level 1 of "Casino Industry License/Exemption" shall collect the "Board Order Number" and "Board Order Date" data			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
General Rules	25.10	The system shall support the following general rules regarding Licenses/Exemptions:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.10.01	The system shall automatically populate the License/Exemption Status – Level 1 as "Pending" and License/Exemption Status – Level 2 as "Application Pending" when a License/Exemption is created in the system in conjunction with a specific application type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Specific Rules – Not Applying to Millionaire Party Event Licenses	25.11	The system shall support the following general rules regarding Licenses/Exemptions: (except for Millionaire Party Event Licenses):			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.11.01	The system shall automatically populate the License/Exemption Status – Level 1 as "Active" when a "License/Exemption Renewal Date" is entered			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.11.02	The system shall automatically populate the License/Exemption Status – Level 1 as "Active" when a "License/Exemption Issued Date" is entered			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.11.03	If the application to renew the license/exemption is not received by the " License/Exemption Required Renewal Date", the License/Exemption Status – Level 1 shall change to "Inactive" and License/Exemption Status – Level 2 shall change to "Expired License"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.11.04	The system shall support administratively maintaining specific License/Exemption Types automatically creating one or more specific Payment/Fee Types with a corresponding "Payment Due Date" upon the entry of the "License/Exemption Issued Date" and a " License/Exemption Classification" of "Permanent"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.11.04.01	An authorized user/role shall be able to administratively maintain which License/Exemption Types shall be associated to one or more specific Payment/Fee Types			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.11.05	An authorized user/role shall be able to administratively maintain which MGCB user roles, levels or users have the authority to change the Level 1 and Level 2 License/Exemption Statuses of			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		a specific License/Exemption Type specific to each License/Exemption Type					roles to address unique client requirements.	
	25.11.06	An authorized MGCB role shall be able to designate a License/Exemption Type with a "License/Exemption Classification" value of "Temporary" after an outcome of a specific task as part of a case associated to that type of License/Exemption			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.11.07	An authorized user/role shall be able to administratively maintain which License/Exemption Types shall have their "License/Exemption Classification" automatically changed to "Permanent" upon the population of the "Approval Date" of specific types of Approval Types by an authorized MGCB role			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.11.08	The system shall support not allowing a specific License/Exemption to have a "License/Exemption Classification" changed to "Temporary" after it has had a "License/Exemption Classification" of "Permanent"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.11.09	An authorized user/role shall be able to administratively maintain which License/Exemption Types shall have their "License/Exemption Issued Date" allowed to be populated only after the "Approval Date" of specific types of "Approval Types"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.11.10	The system shall support viewing the most recent license/exemption data on an individual/entity/event's detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.11.11	The system shall support allowing a user to navigate to prior license/exemption history/data including "Inactive" licenses/exemptions from the individual/entity/event's detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Specific Rules – Licenses/Exemptions Which Renew	25.12	The system shall support the following specific rules for license/exemption types that require renewal:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.12.01	The system shall automatically populate the License/Exemption Status – Level 1 as "Active" when a "License/Exemption Renewal Date" is entered			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.12.02	An authorized user/role shall be able to administratively maintain which License/Exemption Types shall generate/populate automatic renewal reminder notifications to the "License/Exemption Owner" and selected other entities within configurable time periods of the "License/Exemption Required Renewal Date" to the "License Exemption Owner" (<i>Example - 90 days and 60 days from the "License/Exemption Required Renewal Date"</i>)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.12.02.01	The system shall support sending automatic renewal reminder notifications for expiring Licenses/Exemptions which need renewal within configurable time periods by:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	25.12.02.01.01	Notices through the web-self-service portal			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	25.12.02.01.02	Notices through the casino portal			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	25.12.02.01.03	Email			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	25.12.02.02	The system shall automatically save any automatic renewal reminders as PDFs in the content repository relative to the license/exemption owner			X		@report	
Specific Rules – Casino Industry Occupational Licenses	25.13	The system shall support the following specific rules on Casino Industry – Occupational Licenses:						
	25.13.01	The system shall support not renewing an "Occupational License – Casino Industry Licenses/Exemptions" if the "Date Picture Taken" of the Individual who is the "License/Emption Owner" a configurable number of months or older without "Date Picture Taken" being updated			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	25.13.02	The system shall support an automatic renewal reminder notification sent for expiring occupational licenses in the casino industry to notify the license/exemption owner if a new picture needs to be taken prior to their license being renewed			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	25.13.03	The system shall support allowing a Casino Industry – Occupational License, to be renewed if the occupational license for the same or lower level "License Category – Level 3" the applicant was previously approved for (<i>Example – a L2 license can renew an L2 or an L3 license</i>)			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
	25.13.04	The system shall not allow a Casino Industry Occupational License to be renewed if the "License Category – Level 3" is higher than the level the applicant was previously approved for (<i>Example – a L2 license cannot renew as an L1 license</i>)			X		AMANDA provides the capability for clients to execute batch and other scheduled transactions.	
26. Tags								
	26.01	The system shall support three levels of administratively maintainable hierarchy-dependent Tags Types in correlation to their respective Industry Types			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
Tag Type – Level 1	26.02	The system shall support the following administratively maintainable Tag Types – Level 1 which correspond to their respective Industry Types as follows:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.02.01	Casino Industry Tag – corresponds to the "Casino Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.02.02	Criminal Investigations Industry Tag – corresponds to the "Criminal Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.02.03	FOIA/Admin Industry Tag – corresponds to the "FOIA/Admin Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.02.04	Horse Racing Industry Tag – corresponds to the "Horse Racing Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.02.05	Millionaire Party Industry Tag – corresponds to the "Millionaire Party Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Core Data	26.03	The system shall support collecting and maintaining the following core data for all Tag Objects:			X			
	26.03.01	Tag Tracking Number – (unique identifier assigned when a tag is created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	26.03.02	Tag Status - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.03	Tag Status Date – (mm/dd/yyyy) automatically populated with the date the "Tag Status" was last updated			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.04	Tagged Party– automatically populated as follows:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.04.01	If the Tag is created on an Individual, "Tagged Party" shall prepopulate with a combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.04.02	If the Tag is created on an Entity, "Tagged Party" shall prepopulate with the "Entity Name" core data from the Entity			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.04.03	"Tagged Party" shall display as a hyperlink, allowing a user to navigate to detail screen for that specific individual or entity		X				
	26.03.05	Tag Section Owner – administratively maintainable selectable list populated with the values equal to the values in the "Section" field, automatically populated with the designated section			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.05.01	The system shall support an authorized user/role administratively maintaining one or			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		more sections being designated as the Tag Section Owner specific to each Tag Type					business workflows and security roles to address unique client requirements.	
	26.03.06	Tag Type – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.07	Tag Type – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.08	Tag Type – Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.09	Tag Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.10	Tag Permanence - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.10.01	If "Temporary"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.10.01.01	Tag Start Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			Comments / Development Tools to be Used	Customize	Configure	COTS	SaaS	Unable To Fulfill
			roles to address unique client requirements.					
	26.03.10.01.02	Tag End Date – (mm/dd/yyyy)	AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.		X			
	26.03.10.02	If "Permanent"	AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.		X			
	26.03.10.02.01	Tag Start Date – (mm/dd/yyyy)	AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.		X			
	26.03.11	Tag Urgency – administratively maintainable selectable list, automatically populated based on assignment of the Tag Type – Level 3. Each tag can only have one urgency value.	AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.		X			
	26.03.11.01	An authorized user/role shall be able to administratively maintain assignments of "Tag Urgency" to specific Level 3 Tag Types	AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.		X			
	26.03.12	Tag Source – (automatically populated based on whether the tag was created)	AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.		X			
	26.03.12.01	Manually by a user – populated with the combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the user who created the tag	AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.		X			

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	26.03.12.02	Automatically, in conjunction with the creation of a specific Individual or Entity Type – populated with "Individual/Entity Type"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.12.03	Automatically, with the failure to complete a required application by an entity or individual within predetermined timeframes – populated with "Failure to File Required Application Type"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.12.03.01	The system shall support displaying the required application type which was not filed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.03.12.04	Automatically, in conjunction with the creation of a specific Violation Type – populated with "Violation Type"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data - Rapback	26.04	The system shall support collecting and maintaining the following specific data on a Tag Type "Rapback Arrest Notification":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.04.01	Incident Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.04.02	Arresting Jurisdiction			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.04.03	Offense/Charge			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	26.04.04	Court Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Misdemeanor	26.05	The system shall support collecting and maintaining the following specific data on a Tag Type "Misdemeanor Conviction":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.05.01	Misdemeanor Type – administratively maintainable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.05.02	Misdemeanor Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.05.03	Conviction Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.05.04	Jurisdiction			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Felony	26.06	The system shall support collecting and maintaining the following specific data on a Tag Type "Felony Conviction":			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	26.06.01	Felony Type – administratively maintainable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.06.02	Felony Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.06.03	Conviction Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.06.04	Jurisdiction			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
General Rules	26.07	The system shall support the following general rules regarding Tags:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.07.01	The system shall support multiple tags to a single individual or entity			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.07.02	Upon creation of a Tag, the system shall automatically populate the "Tag Status" as "Active"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	26.07.02.01	An authorized user/role shall be able to administratively maintain what MGCB roles have the ability to change the "Tag Status" specific to the Tag Type – Level 3			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.07.03	The system shall support Tags with a status of "Active" being prominently displayed and visible on an Entity or Individual's detail screen		X				
	26.07.04	If the Entity or Individual has any Tags with a status of "Inactive", the system shall support a user being able to navigate to inactive Tags from a hyperlink on the Entity or Individual's detail screen		X				
	26.07.05	An authorized user/role shall be able to administratively maintain what specific tag types can only go on what specific individual or entity types			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.07.06	The system shall support only allowing tags to be placed on an individual or entity if the tag type (Level 1) is for the same industry as the individual or entity type (Level 1)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.07.07	The system shall not allow a Tag to be logically deleted if the Tag has a "Tag Permanence" value equal to "Permanent"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.07.08	If a specific tag has a current " Tag Permanence" equal to "Permanent", the "Tag Status" must equal "Active"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Rule – Delinquent Tax Tags	26.08	Upon the creation of a Tag Type – Level 3 of "Delinquent Tax" with a status of "Active" the system shall prompt a user to create Payment/Fee Type – Level 3 of "Delinquent Tax" on the entity or individual which is the "Tagged Party"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	26.08.01	The Delinquent Tax Payment/Fee "Payment/Fee Owner" shall be automatically populated with the same entity or individual which is the "Tagged Party"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Rules – Tags to Millionaire Party Event Licenses	26.09	The system shall support preventing a Millionaire Party Event License from being issued if there are specific Tag Types with a status of "Active" on an Entity or Individual associated to the Millionaire Party Event			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.09.01	An authorized user/role shall be able to maintain what specific tag types with a status of "Active" on what specific entities or individuals associated to the Millionaire Party Event shall prohibit the issuance of a Millionaire Party Event License			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Rules – Tags to Race Events	26.10	The system shall support preventing adding specific individuals to an Event Type "Horse Racing Event – Race" if they are a tagged party in a specific tag type with a status of "Active"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.10.01	An authorized user/role shall be able to administratively maintain what specific tag types with a status of "Active" on shall prevent the "Tagged Party" from being added to a "Horse Racing Event – Race"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Rules – Tags Preventing Licensing/Exemptions Approvals	26.11	The system shall support specific tag types with a status of "Active" preventing the issuance of specific approval types or license/exemption types to the Tagged Party of the tag			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	26.11.01	An authorized user/role shall be able to administratively maintain what specific tag types with a status of "Active" shall prevent what specific approval types and license/exemption types being issued to the Tagged Party			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
27. Violations								

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	27.01	The system shall support violations to be created on entities and individuals		X				
	27.02	The system shall support three levels of hierarchy-dependent administratively maintainable Violation Types in correlation to their respective Industry Types			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Violation Type – Level 1	27.03	The system shall support the following administratively maintainable Violation Types – Level 1 which correspond to their respective Industry Types as follows:		X				
	27.03.01	Casino Industry Violations – corresponds to the "Casino Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.03.02	Criminal Investigations Industry Violations – corresponds to the "Criminal Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.03.03	FOIA/Admin Industry Violations – corresponds to the "FOIA/Admin Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.03.04	Horse Racing Industry Violations – corresponds to the "Horse Racing Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.03.05	Millionaire Party Industry Violations – corresponds to the "Millionaire Party Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Core Data	27.04	The system shall support collecting and maintaining the following core data for all Violation Objects:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.04.01	Violation Tracking Number – (unique identifier assigned when a violation is created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.04.02	Violation Status - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.04.03	Violation Status Date – (mm/dd/yyyy) automatically populated with the date the "Violation Status" was last updated			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.04.04	Violation Section Owner – administratively maintainable selectable list populated with the values equal to the values in the "Section" field, automatically populated with the designated section			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.04.04.01	The system shall support an authorized user/role administratively maintaining one or more sections being designated as the Violation Section Owner specific to each Violation Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.04.05	Violation Type – Level 1 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.04.06	Violation Type – Level 2 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	27.04.07	Violation Type – Level 3 - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.04.08	Violation Source – automatically populated based on whether the violation was created)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.04.08.01	Manually by a MGCB user – populated with the combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the user who created the violation			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.04.08.02	Automatically with a specific "Inspection Recommendation" selection for an "Inspection", populated with "Inspection"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.04.08.03	Automatically with a specific Tag with a Tag Status of "Active" – populated with "Tag"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.04.08.04	The "Violation Source" shall be displayed as a hyperlink and allow a user to navigate to that specific tag or inspection's detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.04.09	Violation Created Date (mm/dd/yyyy) – (automatically populated with date the violation was created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	27.04.10	Violation Found By - administratively maintainable selectable list specific to the violation type, allowing for more than one value			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.04.11	Violation Case(s) – automatically populated with a selectable list of "Case Numbers" of cases, allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.12	Violation Inspection(s) – automatically populated with a selectable list of "Inspection Tracking Numbers", allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.13	Violation Event(s) – automatically populated with a selectable list of either "Event Tracking Numbers", or "License Number" for Millionaire Party Events, allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.14	Violation Activity(ies) – automatically populated with a selectable list of activities in the same industry as the violation, allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.15	Violator– automatically populated as follows:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.15.01	If the Violation is created on an Individual, "Violator" shall prepopulate with a combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the individual			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	27.04.15.02	If the Violation is created on an Entity, "Violator" shall prepopulate with the "Entity Name" core data from the Entity			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.15.03	"Violator" shall display as a hyperlink, allowing a user to navigate to detail screen for that specific individual or entity			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.16	Violation Description – unlimited character narrative text box			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.17	Compliance Conference Number			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.18	AG Assigned - administratively maintainable selectable list allowing more than one value to be selected			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.19	Violation Action (- administratively maintainable selectable list allowing for more than one selection			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.19.01	If Probation is selected, then			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.19.01.01	Probation Length - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							and business workflows to address unique client requirements.	
	27.04.19.02	If Verbal Warning is selected then			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.19.02.01	Verbal Warning Given By – automatically populated with a selectable list of MGCB users			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.19.02.02	Verbal Warning Given By shall display the "First Name", "Middle Name", "Last Name" and "Suffix" of the MGCB user selected			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.20	Violation Action Details			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.21	Violation Legal Authority – automatically populated with a selectable list of all three-tiered hierarchy dependent heading, enumeration and text structure specific to each lowest level Legal Authority Level Type associated to the same Industry as the Violation with a "Legal Authority Status" of "Active" at the time of the "Violation Dates"			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.21.01	The system shall support more than one selection being made for "Violation Legal Authority"			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.21.02	A user shall be able to search for legal authority by "Legal Authority Key Words"			X		AMANDA provides the capability for clients to define custom data	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							and business workflows to address unique client requirements.	
	27.04.21.03	Upon the selection of one or more "Violation Legal Authority" options, the following fields shall prepopulate for each selection:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.21.03.01	Legal Authority Heading/Section Enumeration			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.21.03.02	Legal Authority Title			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.21.03.03	Legal Authority Text			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.22	Violation Location – automatically populated with a selectable list of entities in the system			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.22.01	An authorized user/role shall be able to create a new entity and chose that entity as the violation location if it does not exist in the system			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.23	Violation Location Comments			X		AMANDA provides the capability for clients to define custom data and business workflows to	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							address unique client requirements.	
	27.04.24	Violation Date(s) – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	27.04.24.01	An authorized user/role shall be able to select a single date or a date range for the "Violation Date(s)"			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
Specific Data – Casino Industry Violations	27.05	The system shall support collecting and maintaining the following specific data on Level 1 Violation Type "Casino Industry Violations":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.05.01	Board Meeting AOV Signed – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.05.02	Violator Type - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.05.03	AG Issued an MOA – (yes/no)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.05.04	MOA Signed Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
Specific Data – Horse Racing Industry Violations	27.06	The system shall support collecting and maintaining the following specific data on Level 1 Violation Type "Horse Racing Industry Violations":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.06.01	Violator Type - administratively maintainable selectable list allowing for more than one selection			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.06.02	Horse Breed Type – automatically populated with the selectable list of "Horse Breed Type" from specific data on Group 3 Individual Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.06.03	Steward Hearing Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.06.04	Steward Ruling Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.06.05	Appeal Due Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.06.06	Appealed – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.06.07	Appealed Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	27.06.08	Racing Commissioner Decision			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.06.09	Racing Commissioner Decision Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – DPL Violation	27.07	The system shall support collecting and maintaining the following specific data on the Level 2 Violation Type "Casino Industry Violations – Disassociated Person – Individual Violated DPL List ":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.01	DPL Funds Confiscated – Yes/No			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.01.01	If "Yes" is selected, the system shall prompt an authorized user/role to create the Payment/Fee Type "Casino Industry Payments/Fees – DPL Confiscated Funds" and enter the amount			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02	Diversion Offered – Yes/No			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02.01	The system shall not allow "Diversion Offered" to equal "Yes", if the violator has had 2 or more Individual Violated DPL List type violations			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	27.07.02.02	If "Yes", the following data shall be collected:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02.02.01	Date Diversion Letter Sent – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02.02.01.01	The system shall allow a user to create more than one "Date Diversion Letter Sent"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02.02.02	Required Response Date – (mm/dd/yyyy) – automatically calculated based on a configurable number of calendar days			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02.02.02.01	An authorized user/role shall be able to administratively maintain the number of calendar days to be used to calculate the "Required Response Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02.02.03	AG File Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02.02.04	Diversion Status – administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	27.07.02.02.05	Diversion Status Reason			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02.02.06	Diversion Status Date – (mm/dd/yyyy) automatically populated with the date the "Diversion Status" last changed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02.02.07	Accepted Diversion – Yes/No			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02.02.08	Accepted Diversion Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02.02.09	Diversion Completion Required By – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02.02.09.01	An authorized user/role shall be able to administratively maintain the number of weeks or months to be used to calculate the "Diversion Completion Required By Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02.02.10	Completed Diversion Program – Yes/No			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.07.02.02.11	Diversion Comments – allowing for more than one comment to be entered			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
Specific Data – Minor Gambling	27.08	The system shall support collecting and maintaining the following specific data on the Violation Type – Casino Industry Violations – Minor in the Casino – Minor Gambling:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.08.01	Minor Funds Confiscated – Yes/No			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.08.01.01	If "Yes" is selected, the system shall prompt an authorized user/role to create the Level 2 Payment/Fee Type "Casino Industry Payments/Fees – Minor Confiscated Funds" and enter the amount			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.08.02	Gaming Type (administratively maintainable selectable list, allowing for more than one value to be selected)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
General Rules	27.09	The system shall support the following general rules regarding Violations:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.09.01	Upon creation of a Violation, the system shall automatically populate the "Violation Status" as "Pending"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	27.09.01.01	An authorized user/role shall be able to administratively maintain what MGCB roles have the ability to change the "Violation Status" specific to the Violation Type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	27.09.01.02	The system shall support Violations with a status of "Pending" or "Assessed" being visible on an Entity or Individual's detail screen		X				
	27.09.01.03	The system shall support a user being able to navigate to Violations with a status of "Not Pursued" on an Entity or Individual from the detail screen		X				
Specific Rules – Based on Violation Action	27.10	The system shall support administratively maintaining specific actions based on the selection made for "Violation Action", including:			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	27.10.01	If the Violation Action contains "Abeyance Fine", the system shall prompt an authorized user/role to create the a Payment/Fee Type – Abeyance Fine for the Violator			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	27.10.02	If the Violation Action contains "Assessed Fine", the system shall prompt an authorized user/role to create a Payment/Fee Type – Assessed Fine for the Violator			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	27.10.03	If the Violation Action contains "License/Exemption/Qualification Action", the system shall prompt an authorized user/role to change the license/exemption status of a license/exemption held by the Violator			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	27.10.04	If the Violation Action contains "MP Events Restricted", the system prompt an authorized user/role to create a Tag Type "Restricted Events" on the Violator			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	27.10.05	If the Violation Action contains "Probation", the system shall prompt an authorized user/role to create a Tag Type "Probation" on the Violator with a start date and end date of the tag of the tag equal to when the probation starts and ends and a "Tag Permanence" of "Temporary"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	27.10.06	If the Violation Action contains "Race Days Limited", the system shall prompt an authorized user/role to			X		AMANDA provides the capability for clients to define custom	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		create a Tag Type "Race Days Limited" on the Violator					business workflows to match their business processes.	
	27.10.07	If the Violation Action contains "Written Warning", the system shall prompt an authorized user/role to associate a document to the violation as the "Written Warning"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	27.10.08	If the "Violation Status" is updated to "Not Pursued", "Violation Action" must equal "Not Pursued"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
28. Time Tracking								
	28.01	The system shall support an integrated time tracking component		X				
	28.02	The system shall support an authorized MGCB user/role to be able to apply time spent on a specific:			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	28.02.01	Event			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	28.02.02	Activity			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	28.02.03	Application			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	28.02.04	Case			X		AMANDA provides the capability for clients to define custom data and business workflows to	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							address unique client requirements.	
	28.02.05	Inspection			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	28.02.06	Approval			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	28.02.07	License/Exemption			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	28.02.08	Tag			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	28.02.09	Violation			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	28.03	An authorized user/role shall be able to easily navigate to all the time applied to a specific object from that object's detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.04	An authorized user/role shall be able to view the total time applied to a specific object by:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	28.04.01	User(s)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.04.02	Date Range			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.04.03	Time Category			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.05	The system shall support an authorized user/role being able to enter time spent on administrative tasks (not associated to a specific object)			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	28.06	An authorized user/role shall be able to administratively maintain which users and roles are allowed to apply time on specific object types			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	28.07	The system shall support an authorized user/role to create an administratively maintainable list of time categories to be used when entering time			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Core Data	28.08	The system shall support the following core data for collecting time:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.08.01	Time Tracking ID – automatically populated with a unique identifier assigned when the time entry is created			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	28.08.02	Industry – automatically populated with a selectable list of the "Industries" that exist in the system, allowing for more than one value to be selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.08.03	User Name - automatically populated with the combination of the "First Name", "Middle Name", "Last Name" and "Suffix" of the user entering the time			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.08.04	Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.08.05	Number of Hours – (00.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.08.06	Time Category – administratively maintainable selectable list specific to object type, or specific to "Administrative Time" as a "Time Type" selected			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.08.07	Description			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.08.08	Time Type – administratively maintainable selectable list containing:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.08.08.01	Administrative Time			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	28.08.08.02	Object Based Time			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.08.08.02.01	If "Object Based" is Selected, the system shall support the following specific data:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.08.08.02.01.01	Object Tracking Number – automatically references and populates the tracking number of the object the time is being applied to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.08.08.02.01.02	Object Type – automatically references and populates populated all levels of "Type" the object is			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	28.09	The system shall support an authorized user/role being able to view the time entered by a specific user/role			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	28.10	The system shall support an authorized user/role generating a report of the time entered by filtering any core data elements or based on date range			X		AMANDA provides the capability for clients to define customized reports and document templates. See AMANDA Reports in section 1.104 Work and Deliverables - C. Software (Item 4 - Provide a list of components that are configurable in your solution) of Sched	

DESCRIPTION	REQ. NO.	DETAIL		BIDDER RESPONSE				
				YES				NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
29. Payments/Fees								
	29.01	The system shall support an accounts receivable, invoicing and transaction tracking system			X		AMANDA provides the capability for clients to define custom data and business workflows to address unique client requirements.	
	29.02	Payments/Fees shall be created on entities or individuals			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.03	The system shall provide an interface to the State of Michigan Centralized Electronic Payment Authorization System (CEPAS) for the online collection of money for payments/fees (see Schedule 12 of the RFP for more information on CEPAS)			X		AMANDA provides the capability for clients to integrate with various external systems. See section 1.104 Work and Deliverables - D. Implementation 7. Interfaces (Item 2 - Describe your approach to ensuring the proposed solution integrates...	
	29.04	The system shall support an authorized user/role administratively maintaining associations of specific payment/fee types to specific:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.04.01	Application Types			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.04.01	Violation Actions			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.04.01	License/Exemption Types			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	29.04.01	Case Types			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.04.01	Specific Entities or Individuals			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.05	The system shall support administratively maintainable four levels of hierarchy-dependent Payment/Fee Types in correlation to their industry			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Payment/Fee Types – Level 1	29.06	The system shall support the following administratively maintainable Level 1 Payment/Fee Types which correlate to the following industries:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.06.01	Casino Industry Payments/Fees - corresponds to "Casino Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.06.02	Criminal Investigations Industry Payments/Fees - corresponds to "Criminal Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.06.03	FOIA/Admin Industry Payments/Fees – corresponds to "FOIA/Admin Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	29.06.04	Horse Racing Industry Payments/Fees - corresponds to "Horse Racing Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.06.05	Millionaire Party Industry Payments/Fees - corresponds to "Millionaire Party Industry"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Core Data – Payments/Fees	29.07	The system shall support collecting and maintaining the following core data on all Payment/Fee Objects:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.01	Payment/Fee Tracking Number – (unique identifier automatically assigned when a payment/fee is created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.02	Created Date – (mm/dd/yyyy) – automatically populated with the date the payment/fee is created in the system			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.03	Payment/Fee Type – Level 1			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.04	Payment/Fee Type – Level 2			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.05	Payment/Fee Type – Level 3			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	29.07.06	Payment/Fee Type – Level 4			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.07	Payment/Fee Owner – Automatically referenced core data from other objects based on the owner of the payment/fee is an entity or an individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.07.01	If the "Payment/Fee Owner" is an individual, "Payment/Fee Owner" shall be populated with a combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the Individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.07.02	If the "Payment/Fee Owner" is an entity, "Payment/Fee Owner" shall be populated with the "Entity Name"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.07.03	Payment/Fee Owner shall be displayed as a hyperlink allowing a user to navigate back to the detail screen of that individual or entity			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.08	Payment/Fee Source – automatically reference core data from other objects based on the whether the Payment/Fee was created:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.08.01	Manually by a MGCB user – populated with the combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the user who created the case			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	29.07.08.02	Automatically with the creation of a specific Application Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.08.03	Automatically in conjunction with the population of the "License/Exemption Issued Date" within a specific License/Exemption Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.08.04	Automatically in conjunction with a specific Violation Action			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.08.04.01	If the payment/fee was created automatically, the "Payment/Fee Source" shall display the text "Automatic"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.08.05	Imported through the casino portal			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.08.06	If the payment/fee was created through the import of the casino portal, the "Payment/Fee Source" shall display the text "Imported"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.09	Payment/Fee Paid – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	29.07.09.01	Upon selection of "Yes" the "Payment/Fee Status" shall automatically update to "Paid"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.10	Payment/Fee Due Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.11	Payment/Fee Refunded – (Yes/No)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.12	Payment/Fee Status - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.13	Payment/Fee Status Date – (mm/dd/yyyy) automatically populated with the date the "Payment/Fee Status Date last changed"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.14	Payment/Fee Status Comment			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.15	Days Past Due – system calculated based on taking the current date and subtracting the " Payment/Fee Due Date", if "Payment Received Date" is not populated			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	29.07.15.01	Upon the system calculating "Past Due Date", the system shall automatically change the "Payment/Fee Status" to "Past Due"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.15.02	The system shall support end calculating "Past Due Date" once "Payment Received Date" is populated			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.16	Payment Received Date – (mm/dd/yyyy) automatically populated on the date the payment is received			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.17	Payment Received Method - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.17.01	If "Online Payment" is selected "CEPAS Confirmation Number" – automatically referenced number received from CEPAS			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.17.02	If "Mail" is selected, then "Mail Openers" field is required			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.18	Mail Opener – automatically populates a selectable list of MGCB users and requires selection of two or more individuals			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.18.01	Mail Opener shall display the "First Name", "Middle Name", "Last			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		Name" and "Suffix" of each MGCB user selected in the "Mail Opener" field					business workflows and security roles to address unique client requirements.	
	29.07.19	Payment Method - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.19.01	If "Check" or "Electronic Check" is selected, "Check Number" is required			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.19.02	If "Money Order" is selected, then "Money Order Number" is required			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.19.03	If the "Payment Received Method" equals a value of "Wire Transfer", the "Payment Method" field shall automatically populate with "Wire Transfer"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.20	Payment/Fee Amount – (\$.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.21	Payment/Fee Amount Paid – (\$.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.22	Payment/Fee Balance – (\$.00) automatically populated by calculated by subtracting the "Payment/Fee Amount Paid" from the "Payment/Fee Amount"			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	29.07.23	Payment/Fee Section Owner - administratively maintainable selectable list populated with the values equal to the values in the "Section" field, automatically populated with the designated section			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.07.23.01	The system shall support an authorized user/role administratively maintaining one or more sections being designated as the Payment/Fee Section Owner specific to each Payment/Fee Type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Refunded Fees	29.08	The system shall support collecting and maintaining the following specific data on a payment/fee with a "Payment/Fee Status" of Refund Requested			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.08.01	Refund Request Date – (mm/dd/yyyy) automatically populated with the date the refund was requested in the system			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.08.01.01	Upon the generation of the "Requested Refund Date", the " Payment/Fee Status" shall automatically change to "Refund Requested"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	29.08.02	Refund Requester – automatically populated with a combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the MGCB user who requested the refund			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.08.03	Refund Decision – (Approved/Denied)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	29.08.03.01	If "Refund Decision" equals "Denied", the system shall automatically change the "Payment/Fee Status" back to "Paid"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.08.04	Refund Approver – automatically populated with the combination of "First Name", "Middle Name", "Last Name" and "Suffix" of the MGCB user who approved the refund			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.08.05	Refunded Amount – (\$.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.08.06	Refund Reason - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.08.07	Refunded Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.08.07.01	Upon the generation of the "Refunded Date", the " Payment/Fee Status" shall automatically change to "Refunded" and "Payment/Fee Refunded" shall automatically change to "yes"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Payments and Fees for Invoicing	29.09	The system shall support collecting specific data on specific types of payment/fee types which allow invoicing			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	29.09.01	An authorized user/role shall be able to administratively maintain which specific payment/fee types can be invoiced			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.09.02	The system shall support collecting below specific data payment/fee types which allow invoicing:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.09.02.01	Invoice Number – (unique identifier created when an invoice is created in the system)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.09.02.02	Invoice Original Created Date – (mm/dd/yyyy) automatically populated with the date that the Invoice is first created in the system			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.09.02.02.01	The system shall support additional "Invoice Created Dates" to be captured each time an invoice with the same tracking number is generated in the system			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.09.02.03	Invoiced Party – automatically referencing the "Entity Name" or combination "First Name", "Middle Name", "Last Name" and "Suffix" of the entity or individual being invoiced			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.09.02.04	Invoice Due Date – automatically populated as thirty days after the "Invoice Created Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.09.02.04.01	The system shall support additional "Invoice Due Dates" to be automatically			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		populated and captured each time an invoice with the same tracking number is generated in the system					business workflows and security roles to address unique client requirements.	
	29.09.02.04.02	The system shall support an authorized user/role modifying the "Invoice Due Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.09.02.05	Invoice Notice – administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.09.02.05.01	The system shall support automatically having the "Invoice Notice" value be "Initial" the first time an invoice is created			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Group 1	29.10	The system shall support collecting specific data on specific types of payments/fees which have transaction data in the State of Michigan standard accounting system (MAIN or Sigma)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.10.01	An authorized user/role shall be able to administratively maintain which specific payment/fee types shall capture the specific data provided from MAIN or Sigma						
	29.10.02	The system shall support collecting and maintaining the following specific data payments/fees which have transaction data in the State of Michigan standard accounting system:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.10.02.01	Document Number			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	29.10.02.02	Effective Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.10.02.02.01	The system shall support specific authorized users to be able to enter data into the fields of "Document Number" and "Effective Date" on any payment/fee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data - Horse Racing Industry Payments/Fees	29.11	The system shall support collecting and maintaining the following specific data on the Payment/Fee Type "Horse Racing Industry Payments/Fees":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.11.01	Horse Track Location – automatically populated with a selectable list of values equal to the Level 2 Entity Type "Horse Track" with a "Level 1 Entity Status" of "Active"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Delinquent Tax Payment/Fees	29.12	The system shall support collecting and maintaining the following specific data on all Payment/Fee Types of "Delinquent Tax":			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.12.01	Memo Date of Tax Liability - (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.12.02	Initial Tax Liability Amount – (\$.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.12.03	MGCB Recovery Amount – (\$.00)			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	29.12.04	Amount Tax Received/Paid – (\$.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.12.05	Payment Plan Amount – (\$.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.12.06	Amount on Hold – (\$.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.12.07	Amount Resolved by Adjustment - (\$.00)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.12.08	Delinquent Tax Status - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.12.09	Delinquent Tax Status Date – (mm/dd/yyyy) automatically populated on the date the "Delinquent Tax Status" last changed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Payments/Fees Applied to Cases	29.13	The system shall support collecting and maintaining the following specific data on the below Payment/Fee Types:			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	29.13.01	Casino Industry Payments/Fees - Application Fee/Investigative Deposit			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.13.02	Casino Industry Payments/Fees - Investigative Charge			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.13.03	Casino Industry Payments/Fees – Case Flat Fee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.13.04	Casino Industry Payments/Fees - Hourly Labor Fee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.13.05	Criminal Investigation Industry Payments/Fees – Criminal Case Confiscated Funds			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.14	The system shall support collecting and maintaining the following specific data on the above Payment/Fee Types:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.14.01	Case Number – automatically referencing the "Case Number" from the core data of the specific case the "Application Fee/Investigative Deposit" is being applied to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	29.14.02	"Case Number" shall be displayed as a hyperlink allowing an authorized user/role to navigate back to that specific case detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Payments/Fees Applied to Application	29.15	The system shall support referencing the specific data on the below Payment/Fee Types:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.15.01	Casino Industry Payments/Fees – Application Fee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.15.02	Horse Racing Industry Payments/Fees – Occupational License/Application Fee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.15.03	Millionaire Party Industry Payments/Fees – Millionaire Party Event License Fee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.15.04	FOIA/Admin Industry Payment/Fees - FOIA Estimate – Full Amount					AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.15.05	FOIA/Admin Industry Payments/Fees - FOIA Estimate – Deposit			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.15.06	FOIA/Admin Industry Payments/Fees - FOIA Additional Cost			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	29.16	The system shall support referencing the following specific data on the above Payment/Fee Types:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.16.01	Application Type –Level 1 – automatically referencing the "Application Type – Level 1" from the core data of the application the payment/fee is being applied to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.16.02	Application Type –Level 2 – automatically referencing the "Application Type – Level 2" from the core data of the application the payment/fee is being applied to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.16.03	Application Type –Level 3 – automatically referencing the "Application Type – Level 3" from the core data of the application the payment/fee is being applied to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.16.04	Application Tracking Number – automatically referencing the "Application Tracking Number" from the core data of the application the payment/fee is being applied to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.16.04.01	"Application Tracking Number" shall be displayed as a hyperlink allowing an authorized user/role to navigate back to that specific application detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Payments/Fees Applied to Licenses	29.17	The system shall support referencing the specific data on the below Payment/Fee Types:			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	29.17.01	Casino Industry Payments/Fees – License Fee - Initial			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.17.02	Casino Industry Payments/Fees –License Fee - Renewal			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.17.03	Millionaire Party Industry Payments/Fees - Millionaire Party Event License Fee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.17.04	Millionaire Party Industry Payments/Fees – License Fee – Initial			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.17.05	Millionaire Party Industry Payments/Fees – License Fee – Renewal			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.17.06	Horse Racing Industry Payments/Fees – Occupational License/Application Fee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.17.07	Horse Racing Industry Payments/Fees – Horse Track License Fee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	29.18	The system shall support referencing the following specific data on the above Payment/Fee Types:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.18.01	License/Exemption Number – automatically referencing the "License/Exemption Number" from the core data of the License/Exemption with the "License/Exemption Issued Date" that automatically generated the payment/fee type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.18.01.01	"License/Exemption Number" shall be displayed as a hyperlink allowing an authorized user/role to navigate back to that specific license/exemption detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Payments/Fees Applied to Violations	29.19	The system shall support referencing the specific data on the below Payment/Fee Types:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.19.01	Casino Industry Payment/Fee - Fine - Assessed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.19.02	Casino Industry Payment/Fee – Abeyance Fine			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.19.03	Horse Racing Industry Payment/Fee – Fine - Assessed			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.20	The system shall support referencing the following specific data on the above Payment/Fee Types:			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows and security roles to address unique client requirements.	
	29.20.01	Violation Type – Level 1 - automatically referencing the "Violation Type – Level 1" from the core data of the Violation with the "Violation Action" that automatically generated the payment/fee type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.20.02	Violation Type – Level 2 – automatically referencing the "Violation Type – Level 2" from the core data of the Violation with the "Violation Action" that automatically generated the payment/fee type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.20.03	Violation Tracking Number – automatically referencing the "Violation Tracking Number" from the core data of the Violation with the "Violation Action" that automatically generated the payment/fee type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.20.03.01	"Violation Tracking Number" shall be displayed as a hyperlink allowing an authorized user/role to navigate back to that specific violation detail screen			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Abeyance Fine	29.21	The system shall support collecting and maintaining the following specific data on the Payment/Fee Type Casino Industry Payment/Fee – Abeyance Fine:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.21.01	Abeyance Fine Expiration Date – (mm/dd/yyyy)			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Annual Assessments	29.22	The system shall support collecting and maintaining the specific data on the level 2 Payment/Fee Type – "Casino Industry Payment/Fee – Annual Assessment":			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	29.22.01	Fiscal Year - administratively maintainable selectable list			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Data – Casino Transactions	29.23	The system shall support collecting and maintaining the following specific data on the level 2 Payment/Fee Type – "Casino Industry Payment/Fee – Casino Transactions"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.23.01	Commercial Casino – automatically populated with the "Entity Name" of the Commercial Casino supplying the transaction data			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.23.02	Transaction Month – selectable list allowing for month of the transactions			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.23.03	Transaction Year – administratively maintainable selectable list allowing for the selection of the year the transactions			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
General Rules	29.24	The system shall support the following general rules regarding payments/fees:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.24.01	An authorized user/role shall be able to administratively maintain specific to the payment/fee type, which payment/fee types shall have:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	29.24.01.01	Have a predetermined "Payment/Fee Amount" which shall automatically be populated when that type of payment/fee is created			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.24.01.02	Will allow an authorized user/role to enter a value "Payment/Fee Amount" when creating that type of payment/fee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.24.02	An authorized user/role shall be able to administratively maintain all predetermined payment/fee amounts			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.24.03	Upon the creation of a Payment/Fee, the "Payment/Fee Status" shall automatically be "Applied" and the "Payment/Fee Refunded" shall automatically be "No"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.24.04	The system shall support a user being able to sort all payments/fees on a single entity or individual's record based on the core data fields			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.24.05	The system shall support a user being able to filter all payments/fees on a single entity or individual's record based on parameters within the core or specific data of the parameters of the data			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Creation of Payments/Fees	29.25	The system shall support payments/fees being created for individuals and entities:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.25.01	Manually by authorized MGCB users/roles			X		AMANDA provides the capability for clients to define custom	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							business workflows to match their business processes.	
	29.25.02	Automatically in conjunction with the creation of specific Application Types			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	29.25.03	Automatically in conjunction with the selection of specific "Violation Action" within a specific Violation Type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	29.25.04	Automatically in conjunction with the population of the "License/Exemption Issued Date" within a specific License/Exemption Type			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	29.25.05	Automatically in conjunction with the creation specific Tag Types with a Status of "Active"			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	29.25.06	Data imported through the Casino Portal regarding financial transactions between the Casino and Casino Supplying Entities			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Status on Creating a Payment/Fee	29.26	Upon the creation of a Payment/Fee, the "Payment/Fee Status" shall automatically be "Applied" and the "Payment/Fee Refunded" shall automatically be "No"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.26.01	The system shall support a user being able to sort all payments/fees on a single entity or individual's record based on the core data fields		X				
	29.26.02	The system shall support a user being able to filter all payments/fees on a single entity or individual's record based on parameters within the core or specific data of the parameters of the data		X				
Specific Rules – Refunds	29.27	The system shall support specific Payment/Fee Types to be refunded			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	29.27.01	An authorized user/role shall be able to administratively maintain what specific Payment/Fee Types shall allow Refunds			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.27.02	The System shall support Refunds of specific payments/fees for the total amount or partial amount of the payment/fee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.27.03	An authorized user/role shall be able to administratively maintain specific to each Payment/Fee Type, what MGCB roles may:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.27.03.01	Request a Refund			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.27.03.02	Approve the Refund			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.27.04	The system shall not allow the same user who initiates the refund request be the approver of the refund request			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.27.05	The system shall support specific refund request workflows specific to the payment fee type			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
	29.27.06	The system shall automatically update the "Payment/Fee Balance" when a refund is issued			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Rules – Annual Assessments	29.28	The system shall support the creation of the Level 2 Payment/Fee Type "Casino Industry Payment/Fee – Annual Assessment" on an Level 2 Entity Type "Commercial Casino" with a Level 1 Entity Status of "Active"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Rules - Invoicing	29.29	The system shall support specific Payment/Fee Types to be invoiced			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.29.01	An authorized user/role shall be able to administratively maintain what Payment/Fee Types are allowed to be invoiced			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.29.02	An authorized user/role may generate an invoice for a specific entity or individual			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.29.03	An authorized user/role may add one or more specific payments/fees of varying payment/fee types on a single invoice			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.29.03.01	Specific payment/fees added to an invoice shall have the "Payment Due Date" automatically populate as the same date as the "Invoice Due Date"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.29.03.02	Upon adding a specific payment/fee to an invoice, the "Payment/Fee Status" of the			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		specific payment/fee shall automatically change to "Invoiced"					business workflows and security roles to address unique client requirements.	
	29.29.04	Specific payments/fees added to an invoice shall automatically have their "Invoice Number" field populated with the "Invoice Number" the invoice the payments/fees were assigned to			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.29.05	Upon passing of the "Invoice Due Date" an authorized user/role may generate the invoice again and indicate a new value in " Invoice Notice Number"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.29.06	The system shall support an authorized user/role to be able to select an "Invoiced Party" which does not equal the "Payment/Fee Owner"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Rules – Credit/Debit Balance	29.30	The system shall support specific payment/fee types being associated to either being a credit or debit balance on an entity or individual's account			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	29.30.01	An authorized user/role shall be able to administratively maintain what payment/fee types being a credit, a debit or neither a credit or a debit			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	29.30.02	The system shall support calculating the current total balance of an entity or individual's account			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
Specific Rules - Automatic Tags	29.31	The system shall support specific payment/fee types becoming past-due to automatically assign a specific tag type on the individual or entity which is the "Invoice Owner"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.31.01	An authorized user/role shall be able to administratively maintain what specific payment/fee			X		AMANDA provides the capability for clients to define custom data,	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
		types, if past due, shall automatically generate a specific tag type on the "Invoice Owner"					business workflows and security roles to address unique client requirements.	
Specific Rules – Cases and Applications	29.32	The system shall support only specific case types and application types having the following payment/fee types applied to them:			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.32.01	Application Fee/Investigative Deposit			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.32.02	Case – Flat Fee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.32.03	Case Hourly Fee			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.32.04	FOIA Estimate – Full Amount			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.32.05	FOIA Estimate – Deposit			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.32.06	FOIA Additional Cost			X		AMANDA provides the capability for clients to define custom data, business workflows and security	

DESCRIPTION	REQ. NO.	DETAIL	BIDDER RESPONSE					
			YES					NO
			SaaS	COTS	Configure	Customize	Comments / Development Tools to be Used	Unable To Fulfill
							roles to address unique client requirements.	
	29.32.06.01	An authorized user/role shall be able to administratively maintain what specific Application Types and Case Types allow the specific payment/fee types above			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Rules – Casino Transaction Payments	29.33	The system shall support the Payment/Fee Type "Casino Industry Payments/Fees – Casino Transaction" to only be applied to specific Level 2 Entity Types			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
	29.33.01	An authorized user/role shall be able to administratively maintain what entity types shall allow the application of the Level 2 Payment/Fee Type – Casino Industry Payments/Fees – Casino Transaction"			X		AMANDA provides the capability for clients to define custom data, business workflows and security roles to address unique client requirements.	
Specific Rules – Abeyance Fine	29.34	The system shall support automatically changing the Payment/Fee Status of a Payment/Fee Type – Casino Industry Payment/Fee – Abeyance Fine, to "Expired" when the field " Abeyance Fine Expiration Date" equals the current date or is in the past			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	
	29.34.01	The system shall support an authorized user/role changing an Payment/Fee Type from Casino Industry Payment/Fee - Abeyance Fine to Casino Industry Payment/Fee – Fine-Assessed			X		AMANDA provides the capability for clients to define custom business workflows to match their business processes.	

SCHEDULE I

DAY 1 REPORTS & TEMPLATES

This Schedule provides a listing of the Day 1 Reports & Templates required by the MGCB. The Contractor will be required to develop these reports and make them available in the proposed solution on day 1 of production implementation.

DAY 1 REPORTS

Report Name	Report Description	Report Fields/Calculations	
Case Status Report	Ability to view multiple cases and see specific core data attributes regarding the cases.	Case Number Case Tracking Number Case Type (1 – 3) Case Created Date Case Due Date Case Section Owner Case Status (1 – 2) Case Party Section Owner	Case Tracking Number Case Source Associated Inspection Tracking Number Associated Approval Status Associated Violation Status Days Open Subcase Parent Case Assigned Staff
Application Status Report	Ability to view multiple applications and see specific core data attributes regarding the applications.	Application Tracking Number Applicant Application Type (1-2) Application Section Owner Received Date Application Source Application Status (1-3) Application Status Date	Application Due Date Assigned Application Reviewer Number of Days Application Open Case Number of Case Associated to the Application Omitted Items Application Fee Amount Payment/Fee Tracking Number

Report Name	Report Description	Report Fields/Calculations	
		Omitted Items	Payment/Fee Payment Method
Inspection Status Report	Ability to view multiple inspections and see specific core data attributes regarding the inspections.	Industry Inspected Party License/Exemption Number Inspection Tracking Number Inspection Section Owner Inspection Category Inspection Frequency Inspection Type (1-4) Inspection Summary Inspection Recommendation Associated Case Number	Assigned Date Number of Days Inspection Open Inspection Due Date Inspection Source Inspection Reason Inspection Purpose Inspection Status (1-2) Inspection Status Date Inspection Recommendation Date Recommendation Author
Approval Status Report	Ability to view multiple approvals and see specific core data attributes regarding the approvals.	Approval Tracking Number Approval Owner Case Number Application Tracking Number Approval Type (1-3) Approval Decision	Approval Decision Legal Authority Approval Date Final Approval Authority Approval Status Entry By Approval Status Entry Date Approval Decision Reason
License Status Report	Ability to view multiple license/exemptions and see specific core data attributes regarding the license/exemptions.	License/Exemption Tracking Number License/Exemption Number License Exemption Owner License/Exemption Type (1-3) License/Exemption Classification License/Exemption Classification Update Date License/Exemption Issued Date	License/Exemption Status (1-2) Suspension Start Date Suspension End Date License/Exemption Length License/Exemption Expiration Date License/Exemption Required Renewal Date
Violation Status Report	Ability to view multiple violations and see specific core data attributes regarding the violations.	Violation Tracking Number Violation Status Violation Status Date Violation Type (1-3) Violation Source Violation Created Date	Violation Cases Violation Inspections Violation Events Violator Violation Description Violation Action

Report Name	Report Description	Report Fields/Calculations	
		Violation Found By Industry	Violation Legal Authority NOSC
Tag Status Report	Ability to view multiple tags and see specific core data attributes regarding the tags.	Tag Tracking Number Tag Status Tagged Party Tag Status Date Tag Type (1-3)	Tag Permanence Tag Start Date Tag End Date Tag Urgency Tag Source
Payment/Fee Status Report	Ability to view multiple payments/fees and see specific core data attributes regarding the payment/fees.	Payment/Fee Tracking Number Created Date Payment/Fee Type (1-4) Payment/Fee Owner Payment/Fee Source Payment/Fee Status Comment Days Past Due Payment Received Date Payment Received Method	Payment/Fee Paid Payment/Fee Due Date Payment/Fee Refunded Payment/Fee Status Payment/Fee Status Date Payment Method Payment/Fee Amount Payment/Fee Amount Paid Invoice Number
Entity Status Report	Ability to view multiple entities and see specific core data attributes regarding the entities.	Entity Name Entity Tracking Number Created Date DBA FEIN/SSN/SSI Ownership Type Phone Number (primary & secondary)	Entity Type (1-3) Entity Status (1-2) E-mail Address Physical Address Fields Mailing Address Fields Fax Number Industry Website
Individual Status Report (Not Horses)	Ability to view multiple individuals and see specific core data attributes regarding the individuals.	Individual Tracking Number First Name Middle Name Last Name Suffix Alias Date of Birth Age	ID Number ID Type ID Expiration Industry Height Weight Eye Color Hair Color

Report Name	Report Description	Report Fields/Calculations	
		Created Date Individual Type (1-3) Individual Status (1-2) SSN/SIN E-mail address	Citizenship Citizenship Status Type Picture Taken Date Gender Type Marital Status Prior Last Name
Events and Activity Status Report	Ability to view multiple events and activities that correspond with events and see specific core data attributes regarding the events and activities.	Event Created Date Start Date Start Time End Date End Time Event Type (1-3) Event Location Event Source	Event Status Event Description Event Tracking Number Activity Tracking Number Activity Description Activity Start Time Activity End Time Activity Source
Millionaire Party Event Statistics	Ability to view multiple millionaire party events and specific data regarding the events	Event Created Date Event Tracking Number Start Date Start Time End Date End Time Event Status Event Description Event Location Charitable Organization Charitable Organization Type Charitable Organization Purpose Financial Statement Comments MP Supplier MP Supplier Number Post Event Inspection Tracking Number Onsite Inspection Tracking Number Associated Case Number	MP Location ID Number MP Location Entity Name Source of Location Source of Equipment Games Conducted License Number Total Chip Sales Total Tournament Buy-Ins/Rebuys Total Chip Redemption Total Worker Compensation Total Advertising Total Location Rental Fee Total Equipment Supply Rental Total Other Expenses Event Gross Profit Event Accumulated Total Total Event Expenses

Report Name	Report Description	Report Fields/Calculations	
		Event Application Number	MP Event Percentage Expenses to Gross Profits
DPL Statistics	Ability to view core and specific data on DPL Individuals and perform simple calculations	Individual Tracking Number First Name Middle Name Last Name Suffix Alias Date of Birth Age Height Weight Distinguishing Characteristics Eye color Hair Color Gender Street Address City State/Province/Territory Zip code Country Marital Status Prior Last Name E-mail Address Years on the DPL list	Citizenship Citizenship Status Type Added to DPL Date DPL File Number Occupation Title Occupation City Occupation State Occupation Zip Code Violated DPL Number of Times Violated Violation Number(s) Violation Dates Violation Location Offered Diversion Program Diversion File Number Associated Case Numbers Date Offered Division Program Accepted Diversion Program Completed Diversion Program Date Completed Diversion Program Diversion Care Provider Casino Player Card Account Information Casino of Casino Player Card Account
Associations	Ability to all the associations on an object	Association Tracking Number Associated Object Tracking Number Association Name Association Type (1-3)	Association Status Association Status Date Association Comments
Qualifiers	The ability to view specific data for entities and individuals who are qualifiers for other entities	Association Tracking Number Associated Object Tracking Number Association Name	Association Status Association Status Date Association Comments

Report Name	Report Description	Report Fields/Calculations	
		Association Type: Entity – Qualifier – Trust Entity – Qualifier – Business Entity – Qualifier - Individual Associated Object Entity Name Associated Object Entity License Number Associated Object Entity License Expiration	% of Direct Ownership Date Trust Was Established Trust Type Does Trust File Taxes Title/Position Committee Name Associated Entity Name Associated Entity Status (1-2)

TEMPLATES

Document Template Type Name	Industry	Document Template Description
Licenses/Exemptions	Millionaire Party	Millionaire Party - Event License Millionaire Party - Supplier License Millionaire Party - Charitable Organization Qualification Millionaire Party - Dealer Registration
Licenses/Exemptions	Horse Racing	Horse Racing - Track License Horse Racing – Simulcast License Horse Racing – Occupational License (Badge) – Temporary Horse Racing – Occupational License (Badge) - Permanent
Licenses/Exemptions	Casino	Casino License Supplier License – Temporary Supplier License – Permanent Supplier License Exemption - Temporary Supplier License Exemption – Permanent Vendor Exemption Occupational License (Badge) - Temporary Occupational License (Badge) - Permanent
Approval/Denial Letters	Millionaire Party	Millionaire Party – Event License Millionaire Party – Event License - Change Millionaire Party – Event License - Canceled Millionaire Party – Dealer Registration Millionaire Party – Charitable Organization Qualification Millionaire Party – Dealer Registration Millionaire Party – Supplier License
Approval/Denial Letters	Horse Racing	Horse Racing - Track License Horse Racing – Simulcast License Horse Racing – Occupational License Horse Racing – Medical Device Decision Horse Racing – Medication Decision Horse Racing – Excluded Person
Approval/Denial Letters	Casino	Casino License

Document Template Type Name	Industry	Document Template Description
Licenses/Exemptions	Millionaire Party	Millionaire Party - Event License Millionaire Party - Supplier License Millionaire Party - Charitable Organization Qualification Millionaire Party - Dealer Registration
		Supplier License Supplier License Exemption Vendor Exemption Occupational License Institutional Investor Waiver Transfer of Interest Disassociated Persons List Casino – Excluded Persons Admin Rule Waiver – Temporary Admin Rule Waiver – Permanent Internal Control Change Promotion Request Tournament Request Patron Dispute Labor Union Registration
Approval/Denial Letters	FOIA-Admin	FOIA Decision Letter RFI Decision Letter Subpoena Decision Letter
Omission Letters	Millionaire Party	MP Event Application - Omission Letter MP Event Financial Statement - Omission Letter MP Supplier License - Omission Letter MP Charitable Organization Qualification - Omission Letter MP Dealer Registration - Omission Letter MP Post-Event Inspection - Omission Letter
Omission Letters	Horse Racing	Horse Racing - Track License Omission Letter Horse Racing – Simulcast License Omission Letter Horse Racing – Occupational License Omission Letter
Omission Letters	Casino	Casino License – Omission Letter

Document Template Type Name	Industry	Document Template Description
Licenses/Exemptions	Millionaire Party	Millionaire Party - Event License Millionaire Party - Supplier License Millionaire Party - Charitable Organization Qualification Millionaire Party - Dealer Registration
		Supplier License – Omission Letter Supplier License Exemption – Omission Letter Vendor Exemption – Omission Letter Occupational License – Omission Letter Labor Union Registration – Omission Letter Institutional Investor Waiver – Omission Letter Transfer of Interest – Omission Letter Disassociated Persons List – Omission Letter Promotion – Omission Letter Tournament – Omission Letter Internal Control Change – Omission Letter Rule Waiver – Omission Letter
Omission Letters	FOIA-Admin	FOIA – Omission Letter RFI – Omission Letter
Other Letters	Millionaire Party	Post Event Inspection – Initial Letter NOSC Letter Delinquent Taxes Letter
Other Letters	Horse Racing	NOSC Letter Delinquent Taxes Letter Fine Letter
Other Letters	Casino	Notice Onsite Investigation Letter Occupational License – 72 Hour Letter NOSC Letter Delinquent Taxes Letter Fine Letter Casino Assessment Letter Invoice Letter Board Hearing Notice Letter

Document Template Type Name	Industry	Document Template Description
Licenses/Exemptions	Millionaire Party	Millionaire Party - Event License Millionaire Party - Supplier License Millionaire Party - Charitable Organization Qualification Millionaire Party - Dealer Registration
		Diversion Program Offered Letter DPL Appointment Confirmation Letter Rule 1906 – Proposed Internal Controls Letter
Other Letters	FOIA-Admin	Additional FOIA Costs Letter FOIA – Sending Documents Letter
Official Reports	Millionaire Party	Post-Event Inspection Report Compliance Report Qualification Recommendation Report MP Supplier License Recommendation Report
Official Reports	Horse Racing	Compliance Report Horse Track License Recommendation Report Horse Track Simulcast License Recommendation Report Stewards Report – Daily Race Log
Official Reports	Casino	Casino License Renewal EDR Supplier License – Initial – EDR Supplier License – Renewal – EDR Supplier License Exemption – EDR Vendor Exemption - EDR Occupational License Recommendation – Level 3 Transfer of Interest Recommendation Institutional Investor Waiver Recommendation Labor Union Registration Recommendation DPL Recommendation Excluded Person Recommendation Enforcement Event Log Report by Casino Rule Waiver Recommendation Report Internal Control Change Recommendation Report Compliance Report

Document Template Type Name	Industry	Document Template Description
Licenses/Exemptions	Millionaire Party	Millionaire Party - Event License Millionaire Party - Supplier License Millionaire Party - Charitable Organization Qualification Millionaire Party - Dealer Registration
Official Reports	Criminal	Compliance Report – Internal Investigation Compliance Report - Generic Compliance Report – Report to Outside Jurisdictions