MATERNAL INFANT HEALTH PROGRAM (MIHP)

NEW PROVIDER INQUIRY MEETING
Introductions

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Maternal Infant Health Program Overview
Target Population

Statewide program for the entire population of Medicaid-eligible pregnant women and Medicaid eligible infants using evidence-based interventions.
MIHP Funding Source: Michigan Medicaid
- Michigan State Plan Authority
  - Extended Services to Pregnant Women
  - Early and Periodic Screening, Diagnostic and Treatment Services (EPSDT)
Maternal Infant Health Program

- Administered by Michigan Department of Health and Human Services (Medical Services Administration and Public Health Administration, Bureau of Family Health Services)
- Michigan’s largest evidence-based home visiting program
Organizational Overview

- MDHHS
  - Public Health Administration
    - Family Health Services Bureau
      - Division of Maternal and Infant Health
        - Perinatal and Infant Health Section
          - Maternal Infant Health Program
MIHP Goals
Maternal Infant Health Program Goals

Support Medicaid beneficiaries to promote healthy pregnancies, positive birth outcomes, and infant health and development with the long-term goal to reduce infant mortality and morbidity among the Medicaid population.
Maternal Infant Health Program Goals

Supplement medical prenatal and infant care and support beneficiary in attaining health and well-being by identifying and addressing the impact of the social determinants of health.

Promote health equity and provide case management and health education intervention services, focusing on the mother-infant dyad.
Services Provided

- MIHP services include:
  - Case Management delivered by Registered Nurses (RN) and Licensed Social Workers (LSW)
  - Professional Visits delivered by RNs, LSWs, Registered Dietitians (RD) and Infant Mental Health Specialists (IMHS)
  - Lactation Support and Counseling Services billed separately delivered by International Board Certified Lactation Consultant® (IBCLC®) certified RNs and LSWs

- Coordination with medical care providers and Medicaid health plans
- Validated Maternal or Infant Risk Identifier (RI) for each beneficiary
- Plan of care interventions based on identified risks
Who Provides MIHP Services?

Maternal Infant Health Program (MIHP) services delivered by statewide network of certified providers.

- Federally Qualified Health Centers
- Home health agencies
- Hospital based clinics
- Native American tribes
- Private providers
- Local and regional public health departments
Maternal Infant Health Program: A Population Based Case Management Program
Ten Components of Service Delivery

1. Risk Identification
2. Plan of Care development
3. Plan of Care Implementation
4. MIHP Action Plan
5. MIHP Safety Plan
6. Documentation of Visits
7. Plan of Care Implementation Monitoring
8. Coordination with Medicaid Health Plans
9. Coordination with Medical Care Provider
10. Conclusion of MIHP Services
MIHP Case Management Services

- Assist beneficiary with problematic situations and needs, as they arise
- Motivational interviewing (MI) and coaching of the beneficiary toward self-empowerment and self-management
- Continuous communication with the beneficiary/caregiver to evaluate Plan of Care effectiveness in meeting the beneficiary’s goals
- Collaboration with beneficiary medical care provider and Medicaid health plan
Maternal Infant Health Program (MIHP)-Medicaid Health Plan (MHP)-Medical Care Provider (MCP) Team Coordination
Community Agency Partners

- Women, Infants and Children (WIC)
- Community Mental Health (CMH)
- Early On
- Great Start
- Food Pantries
- Churches
- Shelters
- Child Protective Services (CPS)
- Michigan Department of Health and Human Services (MDHHS)
- Local Health Department (LHD)
- AND MANY MORE
Take Away Points

- Michigan’s largest evidence-based home visiting program
- Supplements medical care for Medicaid infants and pregnant women
- A case management and health education program for the family
- Promotes: positive birth outcomes, healthy pregnancy and healthy infants, as well as reduced infant mortality and morbidity
Application Process
Application Process

- Send email requesting application to mihp@Michigan.gov.
- Send completed application to mihp@Michigan.gov.
- Application must be received by MDHHS no later than 5:00 pm on Wednesday, September 18, 2019.
- No extensions to the deadline will be granted.
- Applications reviewed by MDHHS MIHP application committee.

application Process

becoming an MHP provider requires significant time, commitment and accountability. The application and certification processes demand ongoing efforts to adhere to program policies and procedures, which are outlined the Medicaid Provider Manual and the MHP Operations Guide.

1. After reviewing MHP requirements, your organization wishes to apply to become an MHP provider, you must:

Participate in a New Provider In-person webinar.
Application Process

- Approved applications
  - Notified of New Provider Orientation requirements and must provide the documents below to attend the New Provider Orientation:
    - Agency Personnel Roster detailing the required professional staff
    - Proof of approval as a Medicaid provider with a MIHP specialty code (B356)

- Denied Applications
  - Prospective agencies must wait until the next calendar year (2020) to participate in another New Provider Inquiry webinar and complete a new application.
Application Process

_additional instructions:_

- Applications must be complete.
- Applications may only be submitted one time per application period.
- Attachments or supplemental information other than what is specified in the application will not be accepted or reviewed.
- Applications containing wording or sections copied directly from the MIHP Operations Guide or other official MIHP documents will be rejected as “unsatisfactory.”
Next Steps

- After application is approved
  - Obtain NPI (unless agency has done this already)
  - Apply for enrollment in CHAMPS (provider type B356)
  - Attend New Provider Orientation
  - Provisional Certification Review
  - Upon receipt of Provisional Certification Review results, agency may begin enrolling beneficiaries into the MIHP program.
New Provider Orientation
New Provider Orientation

- The New Provider Orientation provides an in-depth review of:
  - MIHP program operations
  - Getting started providing MIHP services
  - Required forms
  - Interventions
  - Criteria used during the onsite provisional certification review
New Provider Orientation

- Mandatory Attendance
  - Required members of the agency staff must attend and successfully complete the entire MIHP New Provider Orientation (NPO)
- The following members of the approved applicant’s staff must attend the entire NPO
  - Agency owner/MIHP Program Coordinator
  - Registered Nurse (RN)
  - Licensed Social Worker (LSW)
- The staff members must be listed on the Personnel Roster
New Provider Orientation

- 2019-2020 Dates
- Four-day training in October/November 2019
  - Required pre-requisite training
  - Required online training
  - Required onsite training

- Location
  - Operation Center in Dimondale Michigan
Provisional Certification
Certification for New Providers

Approved MIHP Applicant
Attends MIHP New Provider Training
Session 1
2 Consecutive Days
Approved Applicant sends MIHP Agency Coordinator, RN, and LSW to Training

Approved MIHP Applicant
Attends MIHP New Provider Training
Session 2
2 Consecutive Days
Approved Applicant sends MIHP Agency Coordinator, RN, and LSW to Training

MIHP Reviewer
Conducts Onsite Agency Review
Assess Agency Readiness To Enroll/Serve Beneficiaries
Agency Granted Provisional Certification Status If All Expectations are Met

MIHP Reviewer Conducts New Provider Review
(9 MONTHS after Provisional Cert)
Receives a Conditional Certification Status Requiring Re-Review in 9 Months or Decertification if Agency Receives 18+ Not-Met Citations

MIHP State Consultant
Conducts Onsite Agency Consultation
4-5 Months After Conditional Certification to Prepare New MIHP Agency for 9-Month Conditional Certification Review

MIHP Reviewer
Conducts Certification Review, Agency Granted Conditional or Full Certification Status
Places Agency on the Existing Agency Certification Schedule or Decertification if Agency Receives 18+ Not-Met Citations