



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
PUBLIC SERVICE COMMISSION

ORLENE HAWKS  
DIRECTOR

TREMAINE L. PHILLIPS  
COMMISSIONER

SALLY A. TALBERG  
CHAIRMAN

DANIEL C. SCRIPPS  
COMMISSIONER

## Energy Waste Reduction (EWR) Low Income Workgroup

July 9, 2020 9:00 a.m. – 12:00 p.m.

<https://us02web.zoom.us/j/81553275662>

EWR Low Income Workgroup webpage link

[https://www.michigan.gov/mpsc/0,9535,7-395-93307\\_93312\\_93320\\_94834-484084--,00.html](https://www.michigan.gov/mpsc/0,9535,7-395-93307_93312_93320_94834-484084--,00.html)

- |               |  |
|---------------|--|
| 9:00 -9:15    | Welcome and Introductions <ul style="list-style-type: none"><li>• Agenda overview</li><li>• Icebreaker exercise</li><li>• Workgroup mission review</li></ul>             |
| 9:15 – 9:40   | MPSC Staff Report on U-20757, EWR and Low Income Brad Banks, EWR   |
| 9:40 – 10:00  | MPSC Staff Report on Utility Data Reporting Anne Armstrong-Cusak, Customer Assistance Division   |
| 10:00 – 10:30 | Utility Report on EWR program rollout <ul style="list-style-type: none"><li>▪ Consumers Energy</li><li>▪ DTE</li><li>▪ UPPCO</li><li>▪ SEMCO</li><li>▪ I&amp;M</li></ul> |
| 10:30 – 10:40 | Weatherization Assistance Program rollout Maddy Kamalay, DHHS BCAEO  |
| 10:40 – 10:45 | Break  |
| 10:45 – 11:40 | Discussion: Public Service Announcement Brad Banks, Nick Dreher, Guillermo Diaz  |

LARA is an equal opportunity employer/program.

Auxiliary aids, services and other reasonable accommodations are available upon request to individuals with disabilities.  
7109 W. SAGINAW HIGHWAY • P.O. BOX 30221 • LANSING, MICHIGAN 48909 • [www.michigan.gov/mpsc](http://www.michigan.gov/mpsc) • 517-284-8100

- Concept presentation
- Small Group Discussion
- Report back

11:40 – 11: 45

Wrap Up, Next steps:

Idea collection

August 6-- PSA Development Committee

Adjourn

U-20757 Staff Report

<https://mi-psc.force.com/sfc/servlet.shepherd/version/download/068t000000CHkfaAAD>

Choose small group discussion topics

- Workforce: How can we ensure that the EE workforce continues to get paid and is still available and ready to ramp up quickly when the crisis is over?
- Flexibility: What amount of flexibility is appropriate in program delivery?
- Safety: How can utilities and implementers ensure safety and build trust with customers, especially with income-eligible housing that needs upgrades the most?
- Income-eligible programs: What is the best way to move forward with income-eligible programs? What strategies or measures are opportune?

- Growing need: How can income-eligible programs adapt to accommodate a growing number of income-qualified customers?
- Marketing & education: What consumer education needs are there related to energy assistance, weatherization, and income-eligible programs as they face the long-term impacts of the pandemic? What is the role of reducing energy consumption?
- From Brad: MPSC Staff are working on a report to the Commissioners and want stakeholder input on what should be in that report. What do work group members think is important? What best practices are out there? How can negative impacts, both short-term and long-term, be mitigated? What is the path forward? What PPE protocols need to be in place, what are the baseline standards that utilities are already using? Executive Orders 202070 and 202077 from the Governor address some of this. Would like PPE guidance to be standard across state agencies.
- Give instructions on how to sign up

#### Review timeline to-date

- Summarize Commission order
- Summarize 05.01 meeting
- Summarize 05.14 meeting
- Summarize MPSC Staff needs and progress to-date
- Questions from the group

#### Instructions for small groups

- Notetaker
- Specific questions that MPSC Staff need answered
- Questions from the group

#### Small group discussion

#### Short Break

#### Large group discussion

- Concise report-back on specific questions. Perhaps these concise answers are all pasted by groups into the same spot in a Google Doc for folks to look at?
- Discussion

#### Wrap up and next steps