

## Is Broadband Available?

Find Out with Connect Michigan

A broadband connection allows you to take full advantage of the many benefits of high speed Internet access. While the Michigan Public Service Commission does not regulate broadband service, it does support increased broadband availability and adoption.



### What is Connect Michigan?

Connect Michigan is a partnership between the Michigan Public Service Commission (MPSC) and Connected Nation to map broadband availability and to promote the adoption and use of broadband, and related technologies, in Michigan. The project includes mapping and verification of broadband availability data, broadband research and planning, and community outreach regarding the benefits of broadband.

### How can I find out if broadband is available at my home or business?

An interactive map of broadband availability is online at [connectmi.org](http://connectmi.org). The map allows users to search broadband availability by street address. The map also shows the types of broadband available in Michigan in layers that can be turned on or off. Also located at [connectmi.org](http://connectmi.org) are printable maps of broadband availability for the entire state, as well as by county.

### There is no broadband available at my home or business but I want to have access. What should I do?

The MPSC does not regulate broadband providers and cannot require a provider to offer service. However, you can take an important step by selecting the “feedback” button on the interactive map on the [Connect Michigan](http://Connect Michigan) website

([map.connectmi.org](http://map.connectmi.org)). By providing your information, representatives from Connect Michigan will work with providers near your area to determine whether they would be interested in serving your location.

Encourage your neighbors to visit the website and provide their information as well. A provider may be willing to invest in your area if there is demonstrated demand for broadband service.

### The map shows that I have broadband, but I called the provider(s) listed and service is not available to me.

The Connect Michigan website includes opportunities for citizen feedback on the accuracy of the map and on broadband in general. Feedback from citizens like you is important to help ensure the accuracy of the map, and assists map validation staff in improving the data. The map is still in beta form, which means it is constantly being updated and revised to present the most accurate picture of broadband availability possible.

### I don't have internet access, so I can't access the Connect Michigan website. How else can I find out whether broadband is available to me?

Your local library or other community institution may allow you to use the internet. Additionally, you can contact the MPSC Telecommunications Division for assistance. The contact information for the MPSC Telecommunication Division is 517-284-8190.

