

Q1 In a word or a phrase what is the primary goal for energy affordability?

Answered: 23 Skipped: 0

#	RESPONSES	DATE
1	Help households' energy use to be efficient and affordable	6/16/2021 11:49 AM
2	Obtain energy services at a fair, economical price.	6/16/2021 11:48 AM
3	on time payments, arrears forgiveness, avoided shut offs	6/16/2021 11:46 AM
4	Holistic household sustainability	6/16/2021 11:46 AM
5	to contribute to people's ability to become self sufficient to meet their personal goals	6/16/2021 11:46 AM
6	Homeowners can pay for the energy used.	6/16/2021 11:45 AM
7	Improved payment behaviors	6/16/2021 11:45 AM
8	Peace of mind	6/16/2021 11:45 AM
9	A foundation for the future to flourish	6/16/2021 11:45 AM
10	household stability	6/16/2021 11:44 AM
11	Stability	6/16/2021 11:44 AM
12	Affordable for all	6/16/2021 11:44 AM
13	Sustainable bill payment (there is a lot incorporated into the word "sustainable")	6/16/2021 11:44 AM
14	to give those in need room to breathe	6/16/2021 11:44 AM
15	Sustainability	6/16/2021 11:44 AM
16	Enabling households to maintain essential utility service without financial strain so that households can invest time, mental energy, and money in other essential areas of their lives.	6/16/2021 11:44 AM
17	Lowering high bills	6/16/2021 11:44 AM
18	relief	6/16/2021 11:44 AM
19	Payments based on % of income	6/16/2021 11:43 AM
20	reducing energy consumption	6/16/2021 11:43 AM
21	Providing basic dignities	6/16/2021 11:43 AM
22	bill stability	6/16/2021 11:43 AM
23	Dependability	6/16/2021 11:42 AM

Q2 If we figured out the right approach to energy affordability, how would we know we were successful? Respond using one phrase or sentence.

Answered: 23 Skipped: 0

#	RESPONSES	DATE
1	Households only use the energy they need and are able to afford the cost.	6/16/2021 11:49 AM
2	Majority of people who want energy services can obtain them.	6/16/2021 11:48 AM
3	ease of enrollment, customers active on program	6/16/2021 11:46 AM
4	Reducing burden on households, across multiple components of life, including health and safety, mental health, education, financial insecurity, etc	6/16/2021 11:46 AM
5	less people needing energy assistance; more financial confidence	6/16/2021 11:46 AM
6	Challenged customers begin to exit energy debt sustainably.	6/16/2021 11:45 AM
7	Uncollectibles	6/16/2021 11:45 AM
8	Reduced energy burden for all	6/16/2021 11:45 AM
9	Myriad benefits quantified by health and economic outcomes.	6/16/2021 11:45 AM
10	reduction in shut-off or risk of shut-off status	6/16/2021 11:44 AM
11	Nobody would have to be too hot or too cold in their homes.	6/16/2021 11:44 AM
12	Reduced disconnections	6/16/2021 11:44 AM
13	VARIOUS PAYMENT METRICS--DOESN'T PICK UP "PAID BUT UNAFFORDABLE"	6/16/2021 11:44 AM
14	not seeing families in an energy crisis	6/16/2021 11:44 AM
15	Reducing the number of customers who cycle on and off the utility services.	6/16/2021 11:44 AM
16	Everyone in Michigan would have affordable bills. Impacted community members would co-create and endorse the approach.	6/16/2021 11:44 AM
17	More regular, on-time payments	6/16/2021 11:44 AM
18	reduced enrollment	6/16/2021 11:44 AM
19	There will be more than one approach available. There is not going to be one "right" approach.	6/16/2021 11:43 AM
20	Average payment by household reduced	6/16/2021 11:43 AM
21	Better than national metrics on energy burden	6/16/2021 11:43 AM
22	Low income ratepayers would be able to afford bills without giving up other bills.	6/16/2021 11:43 AM
23	Knowing that residents are comfortable with a flexibility	6/16/2021 11:42 AM

Q3 List one or two elements of energy affordability that will help lead to this success.

Answered: 23 Skipped: 0

#	RESPONSES	DATE
1	First reduce costs by reducing energy waste. No sense for the customer or state to pay for unnecessary use. Then make any necessary financial assistance easy to access.	6/16/2021 11:49 AM
2	Cost of energy	6/16/2021 11:48 AM
3	benchmarking, data	6/16/2021 11:46 AM
4	Payment plans, energy efficiency/weatherization measures, reducing disconnects, reducing household mobility	6/16/2021 11:46 AM
5	sustainable bill payment; energy and financial education; savings matching	6/16/2021 11:46 AM
6	Targeted efficiency measures and addressing challenges of multi-family housing	6/16/2021 11:45 AM
7	Holistic, environment	6/16/2021 11:45 AM
8	New Deal scale energy efficiency interventions	6/16/2021 11:45 AM
9	Centering occupant health	6/16/2021 11:45 AM
10	a climate justice approach needs to be embedded in the efforts (focus on populations that are adversely impacted)	6/16/2021 11:44 AM
11	Put solar panels on every building no questions asked.	6/16/2021 11:44 AM
12	Broader APP eligibility	6/16/2021 11:44 AM
13	AFFORDABLE BURDENS	6/16/2021 11:44 AM
14	Ease of Access. Consistency.	6/16/2021 11:44 AM
15	Predictable billing. Increasing customer awareness of time of use rates and services to reduce costs.	6/16/2021 11:44 AM
16	PIPP plans and integration with EWR	6/16/2021 11:44 AM
17	energy efficiency measures	6/16/2021 11:44 AM
18	collaboration	6/16/2021 11:44 AM
19	Holistically looking at client needs & getting client input	6/16/2021 11:43 AM
20	weatherization and affordable payment plans	6/16/2021 11:43 AM
21	Funding	6/16/2021 11:43 AM
22	Financial Assistance, Outreach	6/16/2021 11:43 AM
23	Dependability and Flexibility	6/16/2021 11:42 AM