

MEAP

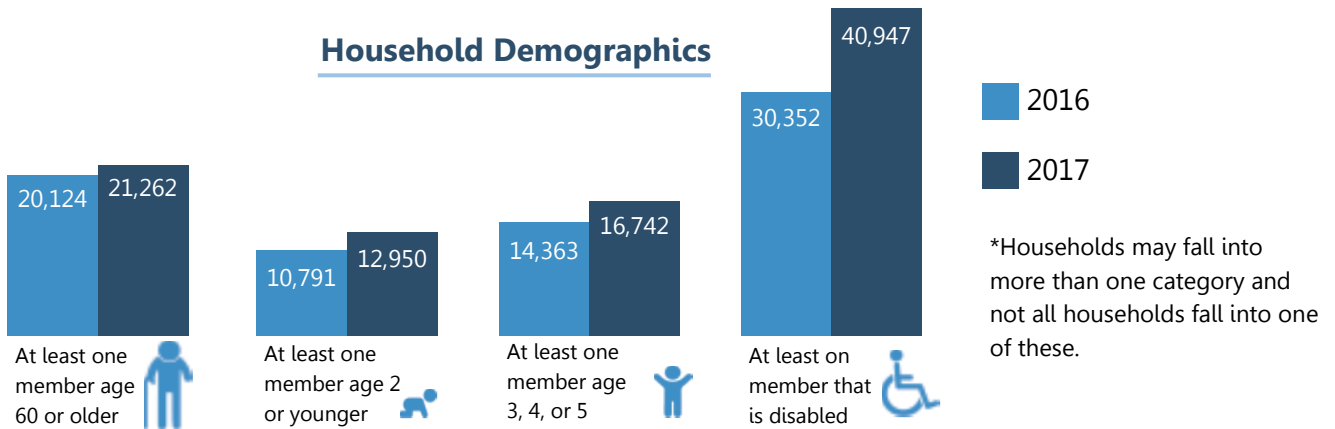
Michigan Energy Assistance Program

Agencies Providing Assistance to Michigan Households for 2018

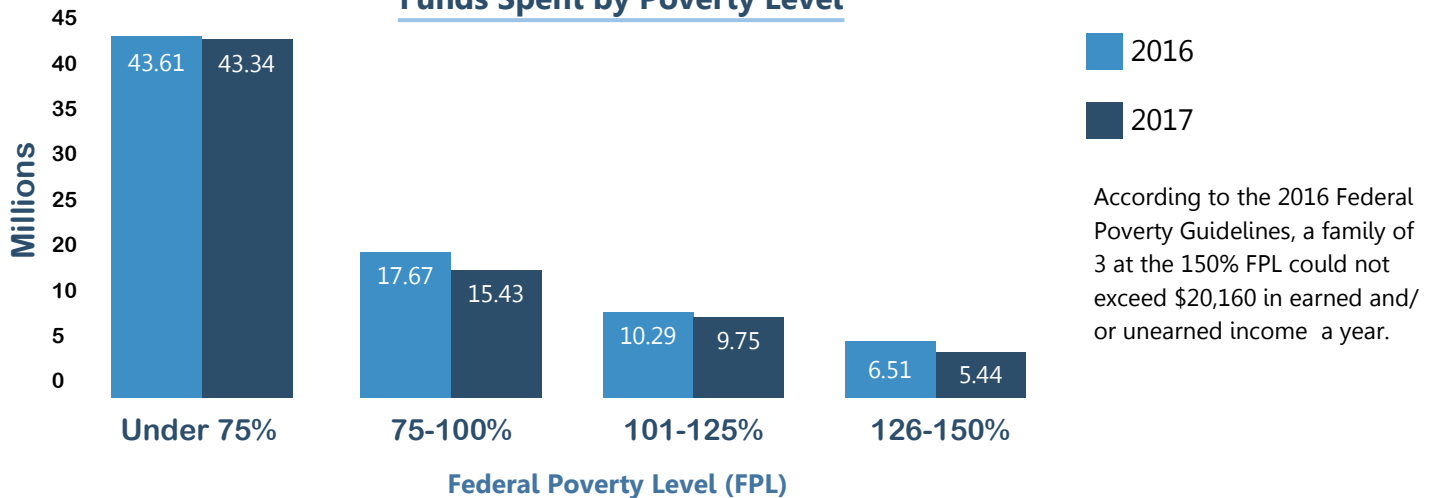
- | | |
|--|----------------------------------|
| 1 Barry County United Way | 6 The Heat and Warmth Fund |
| 2 Flat River Outreach Ministries, INC | 7 The Salvation Army |
| 3 Michigan Community Action Agency (MCA) | 8 TrueNorth Community Services |
| 4 Society of St. Vincent de Paul in the Archdiocese of Detroit | 9 United Way of Jackson County |
| 5 Superior Watershed Partnership | 10 United Way of Southeastern MI |

MEAP Is Assisting Michigan's Most Vulnerable Customers - 2016 & 2017

Household Demographics



Funds Spent by Poverty Level



MEAP

Michigan Energy Assistance Program

Making A Difference—2017*



81,975 households received assistance on budgeting.



47,406 households had earned income.



72,629 households received energy services to reduce their energy use.



48,365 households received extensive wrap around services like rent assistance, food or clothing, employment or training.

**These figures may slightly change as 2017 MEAP Final Progress Reports are finalized*

Utility Affordable Payment Plans

Consumers Energy

Consumers Affordable Resource for Energy Program (CARE)

Participation in CARE resulted in an average annual reduction from the previous year in gas usage of 1.34% and electric usage of 8.37%.

DTE Energy

Low-Income Self-Sufficiency Plan (LSP)

The service disconnection rate for customers on the LSP program has been consistently low. In 2017, DTE reported only 0.37% of enrolled households were shut off.

SEMCO

Monthly Assistance Plan (MAP)

During the 2017 program year, individuals who participated in the MAP program had an on-time bill payment rate of 84%.



For more information on MEAP, visit:

www.michigan.gov/energy and www.michigan.gov/mpsc