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DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
PUBLIC SERVICE COMMISSION

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## U-20629: Service Quality and Reliability Standards for Electric Service Workgroup Meeting #4

Thursday, March 12, 2020; 1:00 p.m. – 2:00 p.m.  
*Lake Michigan Hearing Room, Michigan Public Service Commission*

Map to MPSC Offices: [7109 West Saginaw Highway, Lansing, MI 48917](#)

[Join Skype Meeting](#)

Join by phone: +1 (248) 509-0316,,161088667#

Agenda Items		
1:00 pm	Welcome, Introduction, and Recap	Charyl Kirkland Electric Operations Section
1:05 pm	Service Quality and Reliability: Issue Statements and Proposals	Charyl Kirkland Electric Operations Section
1:50 pm	Closing Statements	MPSC Staff
2:00 pm	Adjourn	

*\*Agenda Subject To Change\**