

From: [Heather Mourer](#)
To: [LARA-MPSC-EDOCKETS](#)
Subject: Comment on Case U-20629
Date: Thursday, August 6, 2020 9:29:43 AM

[REDACTED]

Dear Michigan Public Service Commissioners,

I am writing to demand action from the Michigan Public Service Commission in response to DTE Energy's deadly disregard for the safety of our communities.

We are demanding that the Michigan Public Service Commission:

- > Ensure that customers are compensated for power outages – customers should receive rapid, automatic bill credits that reflect the actual costs associated with power outages, including lost groceries & lost work.
- > Make DTE pay for their poor performance – utilities' allowed profits should be based on their quality of service, relative to national standards
- > Require that DTE prioritize safety and reliability, with an explicit focus on low-income communities – to prevent future power outages and injuries from down power lines
- > Commit to racial and economic justice in health – consider the economic costs of health impacts caused by energy pollution in all MPSC decision-making
- > Commit to supporting community-based clean energy as a reliability measure, and don't approve short-sighted investments in fossil fuels.

It is time for the Michigan Public Service Commission to go further to protect the entire public - not just those who can afford to live in affluent communities that receive better service from DTE.

Yours sincerely,

Heather Mourer

Highland Park, Michigan, 48203, United States

[REDACTED]

[REDACTED]

[REDACTED]

From: [Teresa Kelly](#)
To: [LARA-MPSC-EDOCKETS](#)
Subject: Comment on Case U-20629
Date: Thursday, August 6, 2020 8:29:05 AM

CAUTION: This is an External email. Please send suspicious emails to abuse@michigan.gov

Dear Michigan Public Service Commissioners,

Please listen! I live in Highland Park and I hold my breath when the wind blows. When the wind blows, DTE goes. So am writing to demand action from the Michigan Public Service Commission in response to DTE Energy's deadly disregard for the safety of our communities.

We are demanding that the Michigan Public Service Commission:

- > Ensure that customers are compensated for power outages – customers should receive rapid, automatic bill credits that reflect the actual costs associated with power outages, including lost groceries & lost work.
- > Make DTE pay for their poor performance – utilities' allowed profits should be based on their quality of service, relative to national standards
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- > Commit to supporting community-based clean energy as a reliability measure, and don't approve short-sighted investments in fossil fuels.

It is time for the Michigan Public Service Commission to go further to protect the entire public - not just those who can afford to live in affluent communities that receive better service from DTE.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [Kathryn Savoie](#)
To: [LARA-MPSC-EDOCKETS](#)
Subject: Comment on Case U-20629
Date: Thursday, July 30, 2020 11:27:18 AM

[REDACTED]

Dear Michigan Public Service Commissioners,

I am writing to demand action from the Michigan Public Service Commission in response to DTE Energy's deadly disregard for the safety of our communities.

I have experienced the poor service that DTE provides to customers experiencing power outages. In my Southwest Detroit neighborhood, poor infrastructure, which has not been adequately maintained by DTE, results in frequent power outages, especially with summer storms and winter snow storms. I have thrown out more than one fridge full of food, and never once been compensated for my loss of service, never mind the cost of my groceries, even when outages extended for several days. This is inexcusable, and DTE must do better.

We are demanding that the Michigan Public Service Commission:

- > Ensure that customers are compensated for power outages – customers should receive rapid, automatic bill credits that reflect the actual costs associated with power outages, including lost groceries & lost work.
- > Make DTE pay for their poor performance – utilities' allowed profits should be based on their quality of service, relative to national standards
- > Require that DTE prioritize safety and reliability, with an explicit focus on low-income communities – to prevent future power outages and injuries from down power lines
- > Commit to racial and economic justice in health – consider the economic costs of health impacts caused by energy pollution in all MPSC decision-making
- > Commit to supporting community-based clean energy as a reliability measure, and don't approve short-sighted investments in fossil fuels.

It is time for the Michigan Public Service Commission to go further to protect the entire public - not just those who can afford to live in affluent communities that receive better service from DTE.

Yours sincerely,
Kathryn Savoie

[REDACTED]

[REDACTED]

[REDACTED]

From: [Bridget Vial](#)
To: [LARA:MPSC:EDOCKETS](#)
Subject: Comment on Case U-20629
Date: Wednesday, July 29, 2020 12:05:35 PM

[REDACTED]

Dear Michigan Public Service Commissioners,

Power outages have huge consequences for vulnerable customers and poor communities. You must do more to ensure customers impacted by power outages are fairly compensated, and to incentivize DTE to prioritize safety & reliability by insisting that they pay the price for outages.

We are demanding that the Michigan Public Service Commission:

- > Ensure that customers are compensated for power outages – customers should receive rapid, automatic bill credits that reflect the actual costs associated with power outages, including lost groceries & lost work.
- > Make DTE pay for their poor performance – utilities’ allowed profits should be based on their quality of service, relative to national standards
- > Require that DTE prioritize safety and reliability, with an explicit focus on low-income communities – to prevent future power outages and injuries from down power lines
- > Commit to racial and economic justice in health – consider the economic costs of health impacts caused by energy pollution in all MPSC decision-making
- > Commit to supporting community-based clean energy as a reliability measure, and don’t approve short-sighted investments in fossil fuels.

It is time for the Michigan Public Service Commission to go further to protect the entire public - not just those who can afford to live in affluent communities that receive better service from DTE.

Yours sincerely,

Bridget Vial

Detroit, Michigan, 48214, United States

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]