

Michigan Public Service Commission

MI Power Grid

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Background:

In the Statewide Energy Assessment ([U-20464](#) – Recommendations E-3 & S-2), the Commission opened new dockets and directed Staff to establish workgroups to provide recommendations for updating two rulesets: the Service Quality and Reliability Standards for Electric Distribution Systems ([U-20629](#)) and the Technical Standards for Electric Service ([U-20630](#)). The workgroups will look to other states for best practices and optimal standards and will consider current and probable future technological advances in electric distribution systems, electric service, and cybersecurity to develop recommendations for updates to the standards. The Commission's goal is to receive input from the workgroups to provide a foundation for potential future rule changes that are flexible and responsive to changing technology and ensure safe, reliable electric service.

What do these standards do?

The [Service Quality and Reliability Standards for Electric Distribution Systems](#) (Service Quality and Reliability Standards) serve as a set of administrative rules promulgated for the purposes of monitoring the service quality and reliability performance of a distribution utility. These rules govern the service quality and reliability standards for the electric utilities in the state of Michigan. Specifically, these standards are comprised of the following requirements:

- Unacceptable levels of performance
- Records and reports
- Financial incentives and penalties
- Waivers and exceptions

The [Technical Standards for Electric Service](#) (Technical Standards) were adopted in 1983 to promote safe and adequate service to the public by providing standards for uniform and reasonable utility practices for both investor owned utilities and electric cooperatives. Specifically, these standards are comprised of the following requirements:

- Records and reports
- Meter requirements
- Customer relations
- Engineering
- Metering equipment inspections and tests
- Standards of quality of services
- Safety

December 3, 2019 kick-off meeting and how to provide comments:

The agenda for the December 3, 2019 Stakeholder Session is attached for your convenience and is now posted to the webpage under "December 3, 2019" [here](#). This December 3rd kick-off session will feature presentations from MPSC Staff Workgroup leads Charyl Kirkland (Service Quality & Reliability Standards) and Tayler Becker and Brian Sheldon (Technical Standards) which provide an overview of the rules and areas which may be ripe for revision. This kick-off meeting will also solicit feedback from participants on areas to consider for revision. Feedback may be provided in person, or via written comments submitted to the docket in a couple different ways:

1. Written comments can be submitted to the docket by emailing mpscdockets@michigan.gov and referencing MPSC Docket No. U-20629 or U-20630.
2. Alternatively, comments referencing the specific docket can be mailed to:

Michigan Public Service Commission
P.O. Box 30221
Lansing, MI 48909

Note that comments are posted publicly and part of the official record. Do not include sensitive personal information in your comments.

What is next and how to stay engaged and informed:

The Commission directed Staff to file a report describing preliminary recommendations by April 30, 2020 and a final report by September 1, 2020. This timeline is aggressive. Staff will provide more detail at the kick-off meeting on the plan to meet these deadlines.

To stay informed of future meetings, subscribe to the listserv at the bottom of the workgroup webpage [here](#).

RSVP:

We look forward to seeing you on December 3rd at the Michigan Public Service Commission offices for an information-rich session addressing the Technical Standards for Electric Service and Service Quality & Reliability Standards for Electric Distribution Systems. Please RSVP your attendance, either in-person or using the remote Skype option, by emailing Michelle Conarton at ConartonM@michigan.gov before 5 pm on November 26, 2019.

- [December 3rd Electric Service Quality Reliability Standards and Technical Standards Agenda.pdf](#)

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