



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
PUBLIC SERVICE COMMISSION

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COMMISSIONER

DAN SCRIPPS
CHAIR

KATHERINE PERETICK
COMMISSIONER

MI Power Grid: Customer Education and Participation Workgroup Meeting #3: Customer Engagement in Commission-related Activities: Opportunities and Barriers

August 4, 2021

1:00 PM- 4:00 PM (Eastern)

[Join Microsoft Teams Meeting](#)

Join by phone: +1 248-509-0316, 493402745#

Agenda Items		
1:00 PM	Welcome & Opening Statements	Commissioner Tremaine Phillips & Kayla Gibbs , MPSC Staff
1:05 PM	MPSC: Processes and Opportunities for Customer Education, Participation, and Outreach	Reka Holley , MPSC Staff
1:55 PM	The MPSC's Customer Shutoff Data Portal	Jake Thelen , MPSC Staff
2:05 PM	Barriers to Customer Participation in Commission-related Activities	Moderator: Keith Cooley Principia, LLC Monica Martinez Coalition to Keep Michigan Warm Conan Smith MI Environmental Council Briana DuBose EcoWorks
2:55 PM	Break	
3:00 PM	Successes in Customer Education, Outreach and Engagement	Stacey Steep Office of Public Participation, FERC Christina Chase-Pettis Pennsylvania Public Utility Commission Shari Williams Pennsylvania Public Utility Commission Don Tormey Iowa Utilities Board
3:55 PM	Closing Statements	Danielle Rogers , MPSC Staff
4:00 PM	Adjourn	

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