

U-20464 Statewide Energy Assessment

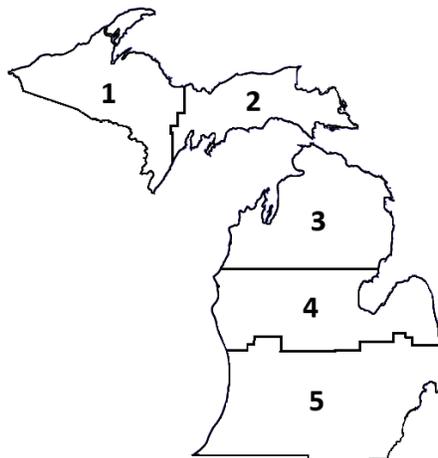
Propane Survey Questions

Responses due by April 24, 2019

1. What percentage of your residential customers participate in keep full/courtesy fill programs?
2. Do you offer a pre-buy or lock-in price program?
Yes
No
3. If yes to the previous question, what percentage of your residential customers participate in each program?
4. How many residential customers – **excluding seasonal customers** – does your retail company serve? If this information is not available, please skip to the next question.
5. **Including seasonal users**, how many residential customers does your retail company serve?
6. What percentage of your retail company’s annual supply is contracted versus spot purchased?
< 25%
25% - 50%
50% - 75%
> 75%
7. Has your retail company had difficulty in receiving or distributing propane due to the availability of properly trained and qualified transport drivers?
Yes
No
8. What is your company’s level of concern regarding the availability of properly trained and qualified transport drivers?
Little or No Concern
Moderate Concern
Major Concern
9. Has your retail company increased on-site storage capacity due to the polar vortex of 2013/14?
Yes
No
10. If yes to the previous question, how much additional storage capacity was added?
< 30,000 gallons
30,000 gallons - 90,000 gallons
> 90,000 gallons
11. What is your retail company’s bulk storage capacity in gallons?

U-20464 Statewide Energy Assessment
Propane Survey Questions
Responses due by April 24, 2019

12. How many retail locations does your company operate?
13. Do you have established contingency plans for severe supply interruptions?
Yes
No
14. Please calculate your retail company's average annual residential customer usage in gallons, **excluding seasonal customers**. (If this cannot be calculated, please skip to the next question.)
15. **Including seasonal users**, please calculate your retail company's average annual residential customer usage in gallons.
16. How many of your residential customers receive low-income energy assistance funding from the State of Michigan?
17. Please provide any additional concerns regarding the supply, reliability, and deliverability of propane in Michigan.
18. Would you be willing to complete a similar survey on an annual basis?
Yes
No
19. If yes to the previous question, are there any additional questions you would be interested in seeing included in future surveys?



20. From the above image, in which region(s) does your company serve residential propane customers? **Check all that apply.**