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Issued: June 14, 2007

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

Michigan Public Service
Commission

June 15, 2007

Filed RL

Effective: See Above

CANCELLED
BY ORDER U-15152,U-15400

REMOVED BY RL

DATE 12-21-07

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Original Sheet No. 14.09	January 1, 2002
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Michigan Public Service
Commission

February 26, 2007

Filed 

Issued: February 22, 2007

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

Effective: See Above

CANCELLED
BY
ORDER U-6300,U-15250

REMOVED BY NAP
DATE 06-19-07

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CANCELLED U-14261-R
BY ORDER U-15000,U-6300
REMOVED BY RL
DATE 02-26-07

Issued: December 20, 2005

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

Michigan Public Service
Commission
December 29, 2005
Filed PJ

Effective: See Above

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Michigan Public Service
Commission
November 28, 2005
Filed AL

CANCELLED
BY _____ U-14700
REMOVED BY PJ
DATE 12-29-05

Issued: November 21, 2005

Effective: See Above

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

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Issued: October 20, 2005

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

Michigan Public Service Commission
October 25, 2005
Filed <u>AL</u>

Effective:

CANCELLED BY <u>U-13903-R,14261</u> ORDER
REMOVED BY <u>RL</u>
DATE <u>11-22-05</u>

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Issued: January 18, 2005
By: Steven K. Mitchell
Executive Vice President
Alpena, Michigan

Michigan Public Service
Commission
January 21, 2005
Filed RL

Effect:

CANCELLED
BY
ORDER U-14261
REMOVED BY RL
DATE 10-25-05

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Issued: September 17, 2004

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

Michigan Public Service
Commission

September 20, 2004

Filed JKB

Effective: See Above

CANCELLED BY
ORDER U-13903, U-14261

REMOVED BY RL

DATE 1-21-05

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Issued: May 17, 2004

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

MICHIGAN PUBLIC
SERVICE COMMISSION

MAY 24 2004

FILED JKB

Effective: See Above

CANCELLED BY
ORDER U-6300

REMOVED BY JKB

DATE 9-20-04

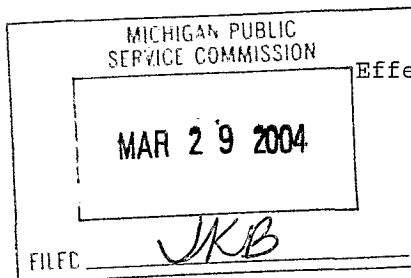
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Issued: March 24, 2004

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan



Effective: See Above

CANCELLED BY
ORDER U-13903

REMOVED BY JKB

DATE 5-24-04

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Issued: January 20, 2004

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

MICHIGAN PUBLIC
SERVICE COMMISSION

JAN 29 2004

FILED JKB

CANCELLED BY
ORDER U-13903

REMOVED BY JKB

DATE 3-29-04

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Issued: October 20, 2003

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

MICHIGAN PUBLIC SERVICE COMMISSION

OCT 27 2003

FILED JKB

Effective: See Above

CANCELLED BY

ORDER U-6300

REMOVED BY JKB

DATE 1-29-04

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Original Sheet No. 14.19	January 1, 2002
Original Sheet No. 14.20	January 1, 2002
Original Sheet No. 14.21	January 1, 2002
Original Sheet No. 14.22	January 1, 2002
Fourth Revised Sheet No. 15.00	May 1, 2003
Second Revised Sheet No. 15.01	January 1, 2002
Original Sheet No 15.02	January 1, 2002
Third Revised Sheet No. 16.00	May 1, 2003
Second Revised Sheet No. 16.01	January 1, 2002
Original Sheet No. 16.02	January 1, 2002
Fourth Revised Sheet No. 17.00	May 1, 2003
Original Sheet No. 17.01	January 1, 2002
Fourth Revised Sheet No. 18.00	May 1, 2003
Second Revised Sheet No. 18.01	January 1, 2002
Second Revised Sheet No. 18.02	January 1, 2002

Issued: May 19, 2003

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

MICHIGAN PUBLIC SERVICE COMMISSION	
Effective: See Above	
CANCELLED BY ORDER <u>U-13552</u>	
REMOVED BY <u>JKB</u>	
DATE <u>10-27-03</u>	
FILED <u>JKB</u>	JUN 3 2003

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Continued

SHEET NUMBER	EFFECTIVE DATE
First Revised Sheet No. 13.15	June 15, 1995
First Revised Sheet No. 13.16	June 15, 1995
First Revised Sheet No. 13.17	June 15, 1995
First Revised Sheet No. 13.18	June 15, 1995
First Revised Sheet No. 13.19	June 15, 1995
Original Sheet No. 13.20	June 15, 1995
Third Revised Sheet No. 14.00	January 1, 2002
Original Sheet No. 14.01	May 17, 1993
First Revised Sheet No. 14.02	January 1, 2000
Twenty-Eighth Revised Sheet No. 14.03	January 1, 2003
Fifteenth Revised Sheet No. 14.04	February 1, 2003
Original Sheet No. 14.05	January 1, 2002
Original Sheet No. 14.06	January 1, 2002
Original Sheet No. 14.07	January 1, 2002
Original Sheet No. 14.08	January 1, 2002
Original Sheet No. 14.09	January 1, 2002
Original Sheet No. 14.10	January 1, 2002
Original Sheet No. 14.11	January 1, 2002
Original Sheet No. 14.12	January 1, 2002
Original Sheet No. 14.13	January 1, 2002
Original Sheet No. 14.14	January 1, 2002
Original Sheet No. 14.15	January 1, 2002
Original Sheet No. 14.16	January 1, 2002
Original Sheet No. 14.17	January 1, 2002
Original Sheet No. 14.18	January 1, 2002
Original Sheet No. 14.19	January 1, 2002
Original Sheet No. 14.20	January 1, 2002
Original Sheet No. 14.21	January 1, 2002
Original Sheet No. 14.22	January 1, 2002
Fourth Revised Sheet No. 15.00	May 1, 2003
Second Revised Sheet No. 15.01	January 1, 2002
Original Sheet No 15.02	January 1, 2002
Third Revised Sheet No. 16.00	May 1, 2003
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Original Sheet No. 16.02	January 1, 2002
Fourth Revised Sheet No. 17.00	May 1, 2003
Original Sheet No. 17.01	January 1, 2002
Fourth Revised Sheet No. 18.00	May 1, 2003
Second Revised Sheet No. 18.01	January 1, 2002
Second Revised Sheet No. 18.02	January 1, 2002

Issued: April 30, 2003
By: Steven K. Mitchell
Executive Vice President
Alpena, Michigan

MICHIGAN PUBLIC
SERVICE COMMISSION

MAY 7 2003

FILED

JKB

Effective: See Above

CANCELLED BY
ORDER 21-6300

REMOVED BY JKB

DATE 6/3/03

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First Revised Sheet No. 13.16	June 15, 1995
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Original Sheet No. 13.20	June 15, 1995
Third Revised Sheet No. 14.00	January 1, 2002
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<i>Twenty-Eighth Revised Sheet No. 14.03</i>	<i>January 1, 2003</i>
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Original Sheet No. 14.08	January 1, 2002
Original Sheet No. 14.09	January 1, 2002
Original Sheet No. 14.10	January 1, 2002
Original Sheet No. 14.11	January 1, 2002
Original Sheet No. 14.12	January 1, 2002
Original Sheet No. 14.13	January 1, 2002
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Original Sheet No. 14.16	January 1, 2002
Original Sheet No. 14.17	January 1, 2002
Original Sheet No. 14.18	January 1, 2002
Original Sheet No. 14.19	January 1, 2002
Original Sheet No. 14.20	January 1, 2002
Original Sheet No. 14.21	January 1, 2002
Original Sheet No. 14.22	January 1, 2002
Third Revised Sheet No. 15.00	January 1, 2002
Second Revised Sheet No. 15.01	January 1, 2002
Original Sheet No 15.02	January 1, 2002
Second Revised Sheet No. 16.00	January 1, 2002
Second Revised Sheet No. 16.01	January 1, 2002
Original Sheet No. 16.02	January 1, 2002
Third Revised Sheet No. 17.00	January 1, 2002
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Second Revised Sheet No. 18.01	January 1, 2002
Second Revised Sheet No. 18.02	January 1, 2002

Issued: February 25, 2003

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

MICHIGAN PUBLIC
SERVICE COMMISSION

MAR 14 2003

FILED JKB

Effective:

CANCELLED BY
ORDER U-12133

REMOVED BY JKB

DATE 5-7-03

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Original Sheet No. 14.08	January 1, 2002
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Original Sheet No. 14.17	January 1, 2002
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Original Sheet No. 14.21	January 1, 2002
Original Sheet No. 14.22	January 1, 2002
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Second Revised Sheet No. 15.01	January 1, 2002
Original Sheet No 15.02	January 1, 2002
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Second Revised Sheet No. 16.01	January 1, 2002
Original Sheet No. 16.02	January 1, 2002
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Second Revised Sheet No. 18.02	January 1, 2002

CANCELLED BY
ORDER U-13552
REMOVED BY JKB
DATE 3-14-03

Issued: January 31, 2003
By: Steven K. Mitchell
Executive Vice President
Alpena, Michigan

MICHIGAN PUBLIC
SERVICE COMMISSION

FEB 13 2003

FILED JKB

Effective: See Above

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First Revised Sheet No. 13.19	June 15, 1995
Original Sheet No. 13.20	June 15, 1995
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Original Sheet No. 14.10	January 1, 2002
Original Sheet No. 14.11	January 1, 2002
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Original Sheet No. 14.22	January 1, 2002
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Second Revised Sheet No. 15.01	January 1, 2002
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Third Revised Sheet No. 18.00	January 1, 2002
Second Revised Sheet No. 18.01	January 1, 2002
Second Revised Sheet No. 18.02	January 1, 2002

Issued: August 30, 2002

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan



Effective: See Above

REMOVED BY	JKB
DATE	2-13-03

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SHEET NUMBER	EFFECTIVE DATE
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Second Revised Sheet No. 16.00	January 1, 2002
Second Revised Sheet No. 16.01	January 1, 2002
Original Sheet No. 16.02	January 1, 2002
Third Revised Sheet No. 17.00	January 1, 2002
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Second Revised Sheet No. 18.02	January 1, 2002

Issued: January 24, 2002

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan



Effective: See Above

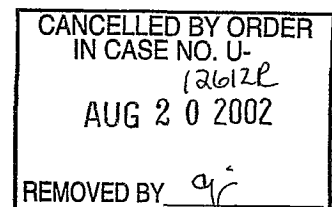


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Second Revised Sheet No. 15.01	January 1, 2002
Original Sheet No. 15.02	January 1, 2002
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Second Revised Sheet No. 16.01	January 1, 2002
Original Sheet No. 16.02	January 1, 2002
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Third Revised Sheet No. 18.00	January 1, 2002
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Second Revised Sheet No. 18.02	January 1, 2002

Issued: December 28, 2001

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

Effective: See Above

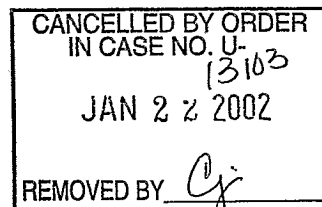


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First Revised Sheet No. 19.02	January 1, 2000
First Revised Sheet No. 19.03	January 1, 2000
Original Sheet No. 19.04	January 1, 2000
Second Revised Sheet No. 20.00	January 1, 2001

Issued: August 30, 2001

By: Stephen H. Fletcher
President

Alpena, Michigan



Effective: See Above

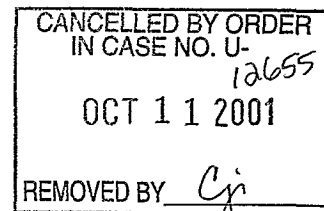


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Issued: April 19, 2001

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

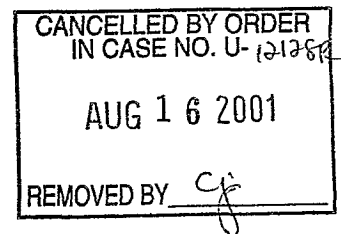
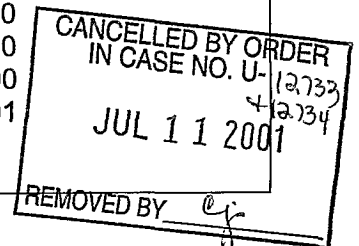


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Issued: February 1, 2001

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

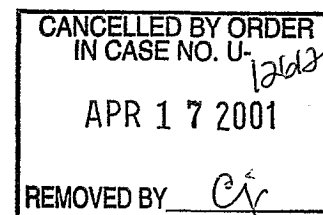


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Issued: December 27, 2000

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

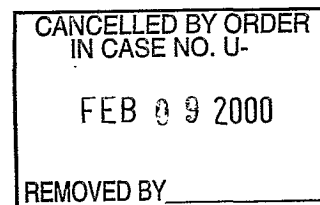


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Issued: August 22, 2000

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

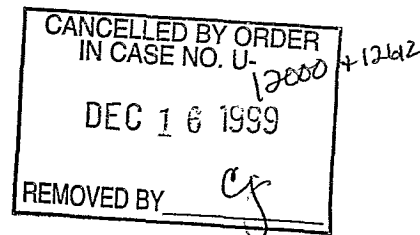


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First Revised Sheet No. 13.10	June 15, 1995
First Revised Sheet No. 13.11	June 15, 1995
First Revised Sheet No. 13.12	June 15, 1995
First Revised Sheet No. 13.13	June 15, 1995
First Revised Sheet No. 13.14	June 15, 1995
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First Revised Sheet No. 13.19	June 15, 1995
Original Sheet No. 13.20	June 15, 1995
Second Revised Sheet No. 14.00	March 1, 1996
Original Sheet No. 14.01	May 17, 1993
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Twenty-First Revised Sheet No. 14.03	January 1, 2000
<i>Eleventh Revised Sheet No. 14.04</i>	<i>March 1, 2000</i>
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First Revised Sheet No. 20.00	January 1, 2000

Issued: July 26, 2000

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

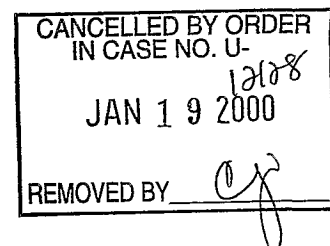


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First Revised Sheet No. 13.14	June 15, 1995
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First Revised Sheet No. 13.16	June 15, 1995
First Revised Sheet No. 13.17	June 15, 1995
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Original Sheet No. 13.20	June 15, 1995
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First Revised Sheet No. 20.00	January 1, 2000

Issued: March 1, 2000

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

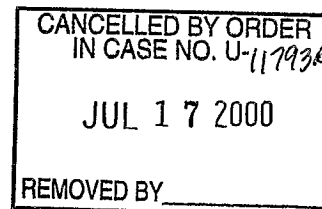


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Original Sheet No. 13.20	June 15, 1995
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Issued: January 25, 2000

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

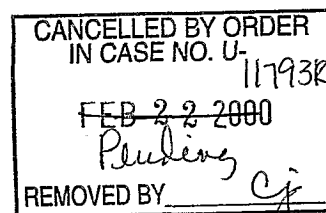
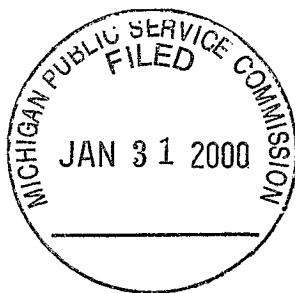


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Issued: December 27, 1999

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

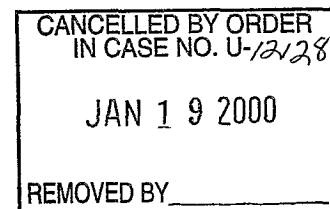
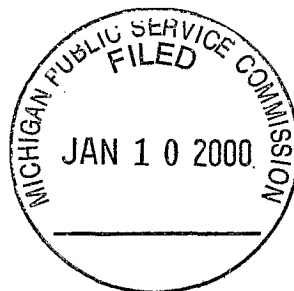


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Issued: **September 17, 1999**

Effective: See above

By: Stephen H. Fletcher
President
Alpena, Michigan

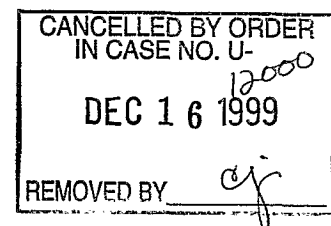


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Issued: December 15, 1998

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

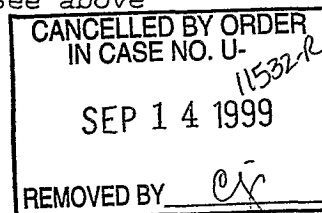


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Original Sheet No. 20.03	May 17, 1993
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Original Sheet No. 21.01	May 17, 1993

CANCELLED BY
ORDER 411793
DEC 07 1998
REMOVED BY Jef

Issued: **January 29, 1998**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

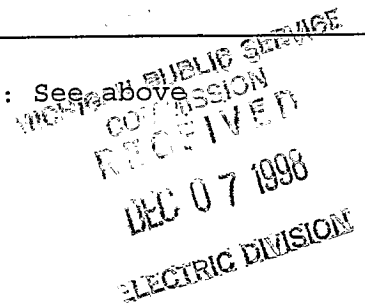


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Issued: **July 16, 1997**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

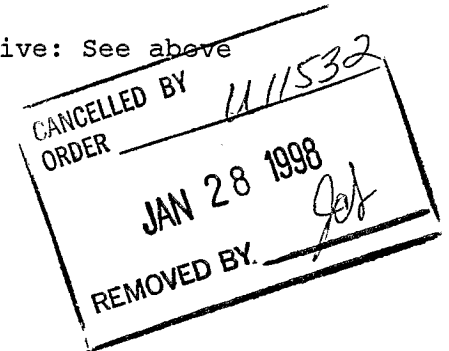


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Issued: **March 11, 1997**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

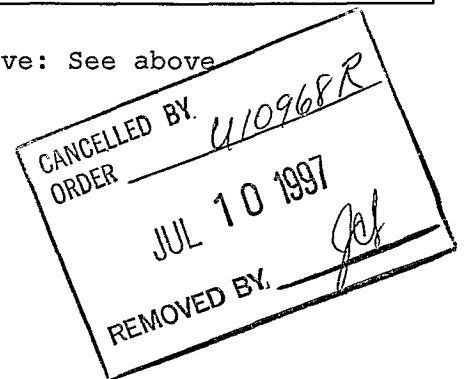


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Issued: **January 15, 1997**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

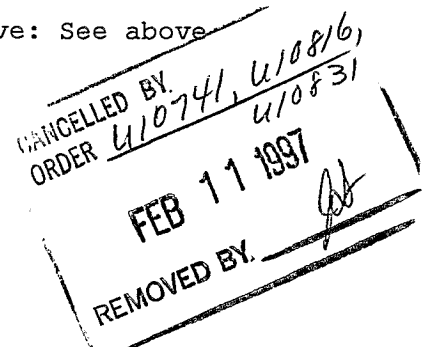


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Issued: **July 16, 1996**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

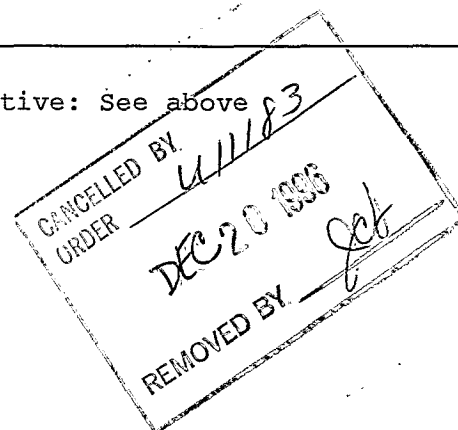


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Original Sheet No. 20.01	May 17, 1993
Original Sheet No. 20.02	May 17, 1993
Original Sheet No. 20.03	May 17, 1993
Original Sheet No. 21.00	May 17, 1993
Original Sheet No. 21.01	May 17, 1993

Issued: **February 14, 1996**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

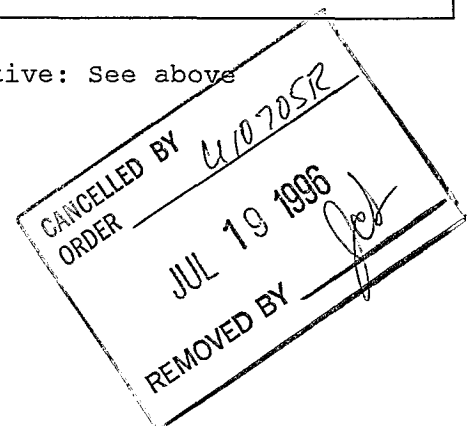


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First Revised Sheet No. 13.08	June 15, 1995
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First Revised Sheet No. 13.11	June 15, 1995
First Revised Sheet No. 13.12	June 15, 1995
First Revised Sheet No. 13.13	June 15, 1995
First Revised Sheet No. 13.14	June 15, 1995
First Revised Sheet No. 13.15	June 15, 1995
First Revised Sheet No. 13.16	June 15, 1995
First Revised Sheet No. 13.17	June 15, 1995
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Original Sheet No. 14.02	May 17, 1993
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Original Sheet No. 19.00	May 17, 1993
Original Sheet No. 19.01	May 17, 1993
Original Sheet No. 19.02	May 17, 1993
Original Sheet No. 19.03	May 17, 1993
Original Sheet No. 20.00	May 17, 1993
Original Sheet No. 20.01	May 17, 1993
Original Sheet No. 20.02	May 17, 1993
Original Sheet No. 20.03	May 17, 1993
Original Sheet No. 21.00	May 17, 1993
Original Sheet No. 21.01	May 17, 1993

Issued: **February 1, 1996**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

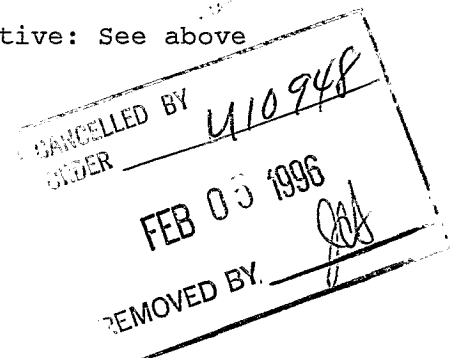


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First Revised Sheet No. 13.10	June 15, 1995
First Revised Sheet No. 13.11	June 15, 1995
First Revised Sheet No. 13.12	June 15, 1995
First Revised Sheet No. 13.13	June 15, 1995
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Original Sheet No. 14.02	May 17, 1993
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Original Sheet No. 19.01	May 17, 1993
Original Sheet No. 19.02	May 17, 1993
Original Sheet No. 19.03	May 17, 1993
Original Sheet No. 20.00	May 17, 1993
Original Sheet No. 20.01	May 17, 1993
Original Sheet No. 20.02	May 17, 1993
Original Sheet No. 20.03	May 17, 1993
Original Sheet No. 21.00	May 17, 1993
Original Sheet No. 21.01	May 17, 1993

Issued: **January 3, 1996**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

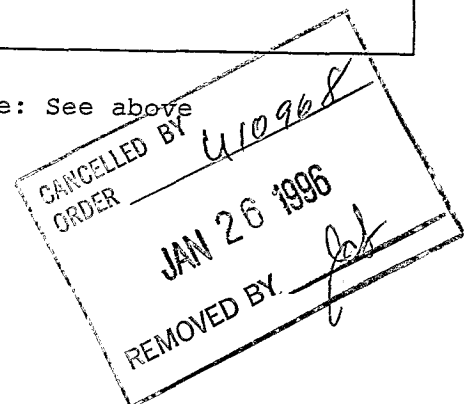


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<i>First Revised Sheet No. 13.09</i>	<i>June 15, 1995</i>
<i>First Revised Sheet No. 13.10</i>	<i>June 15, 1995</i>
<i>First Revised Sheet No. 13.11</i>	<i>June 15, 1995</i>
<i>First Revised Sheet No. 13.12</i>	<i>June 15, 1995</i>
<i>First Revised Sheet No. 13.13</i>	<i>June 15, 1995</i>
<i>First Revised Sheet No. 13.14</i>	<i>June 15, 1995</i>
<i>First Revised Sheet No. 13.15</i>	<i>June 15, 1995</i>
<i>First Revised Sheet No. 13.16</i>	<i>June 15, 1995</i>
<i>First Revised Sheet No. 13.17</i>	<i>June 15, 1995</i>
<i>First Revised Sheet No. 13.18</i>	<i>June 15, 1995</i>
<i>First Revised Sheet No. 13.19</i>	<i>June 15, 1995</i>
<i>Original Sheet No. 13.20</i>	<i>June 15, 1995</i>
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Original Sheet No. 14.01	May 17, 1993
Original Sheet No. 14.02	May 17, 1993
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Original Sheet No. 19.02	May 17, 1993
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Original Sheet No. 20.00	May 17, 1993
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Original Sheet No. 20.02	May 17, 1993
Original Sheet No. 20.03	May 17, 1993
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Issued: *July 19, 1995*

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

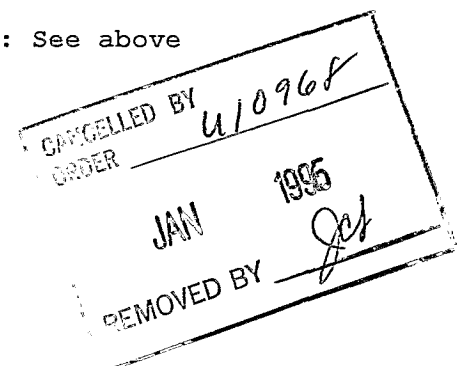


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Original Sheet No. 13.13	May 17, 1993
Original Sheet No. 13.14	May 17, 1993
Original Sheet No. 13.15	May 17, 1993
Original Sheet No. 13.16	May 17, 1993
Original Sheet No. 13.17	May 17, 1993
Original Sheet No. 13.18	May 17, 1993
Original Sheet No. 13.19	May 17, 1993
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Original Sheet No. 14.01	May 17, 1993
Original Sheet No. 14.02	May 17, 1993
Tenth Revised Sheet No. 14.03	July 1, 1995
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Original Sheet No. 15.00	May 17, 1993
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Original Sheet No. 21.00	May 17, 1993
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Issued: **June 12, 1995**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

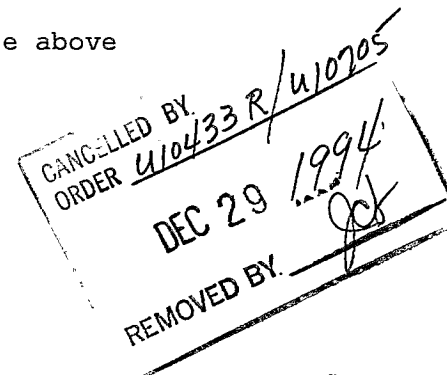


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Original Sheet No. 13.13	May 17, 1993
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Original Sheet No. 13.15	May 17, 1993
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Original Sheet No. 13.17	May 17, 1993
Original Sheet No. 13.18	May 17, 1993
Original Sheet No. 13.19	May 17, 1993
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Original Sheet No. 14.01	May 17, 1993
Original Sheet No. 14.02	May 17, 1993
Ninth Revised Sheet No. 14.03	January 1, 1995
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Original Sheet No. 18.02	May 17, 1993
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Original Sheet No. 19.01	May 17, 1993
Original Sheet No. 19.02	May 17, 1993
Original Sheet No. 19.03	May 17, 1993
Original Sheet No. 20.00	May 17, 1993
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Original Sheet No. 20.02	May 17, 1993
Original Sheet No. 20.03	May 17, 1993
Original Sheet No. 21.00	May 17, 1993
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Issued: **December 30, 1994**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

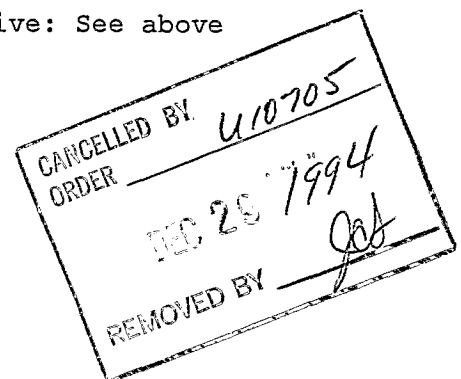


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Original Sheet No. 13.17	May 17, 1993
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Original Sheet No. 19.02	May 17, 1993
Original Sheet No. 19.03	May 17, 1993
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Original Sheet No. 20.03	May 17, 1993
Original Sheet No. 21.00	May 17, 1993
Original Sheet No. 21.01	May 17, 1993

Issued: **October 3, 1994**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan



*Cancelled by
4/10/95
December 29, 1994
Jef*

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Continued

SHEET NUMBER	EFFECTIVE DATE
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Original Sheet No. 13.09	May 17, 1993
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Original Sheet No. 13.13	May 17, 1993
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Original Sheet No. 13.18	May 17, 1993
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Original Sheet No. 14.01	May 17, 1993
Original Sheet No. 14.02	May 17, 1993
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Original Sheet No. 16.01	May 17, 1993
Original Sheet No. 17.00	May 17, 1993
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Original Sheet No. 19.00	May 17, 1993
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Original Sheet No. 20.03	May 17, 1993
Original Sheet No. 21.00	May 17, 1993
Original Sheet No. 21.01	May 17, 1993

Issued: **May 27, 1994**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

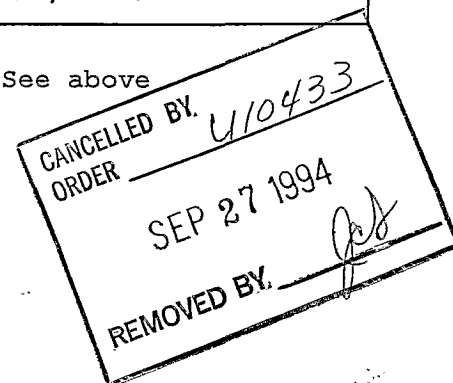


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Original Sheet No. 13.18	May 17, 1993
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Issued: April 22, 1994

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

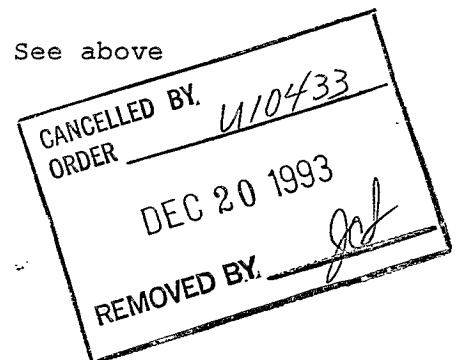


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Issued: **February 18, 1994**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

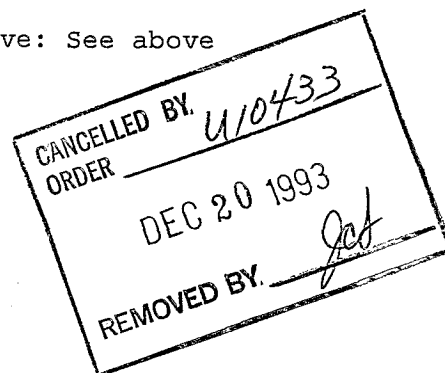


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Original Sheet No. 13.14	May 17, 1993
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Original Sheet No. 13.19	May 17, 1993
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Original Sheet No. 14.01	May 17, 1993
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Original Sheet No. 21.00	May 17, 1993
Original Sheet No. 21.01	May 17, 1993

Issued: **December 21, 1993**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

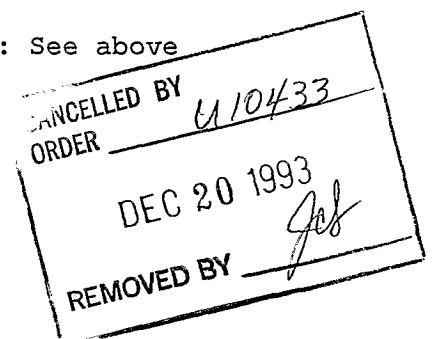


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Original Sheet No. 19.03	May 17, 1993
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Original Sheet No. 20.02	May 17, 1993
Original Sheet No. 20.03	May 17, 1993
Original Sheet No. 21.00	May 17, 1993
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Issued: *October 11, 1993*

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

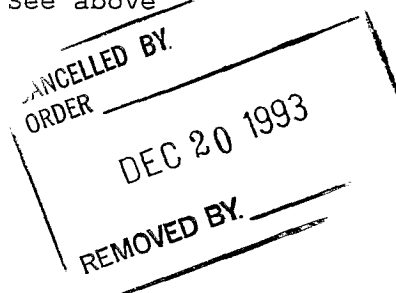


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Original Sheet No. 20.02	May 17, 1993
Original Sheet No. 20.03	May 17, 1993
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Original Sheet No. 21.01	May 17, 1993

CANCELLED BY
ORDER 4110166
DEC 22 1992
REMOVED BY Dec
MICHIGAN PUBLIC SERVICE
COMMISSION
DEC 22 1992
ELECTRIC DIVISION

Issued: July 12, 1993

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan



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Original Sheet No. 13.11	May 17, 1993
Original Sheet No. 13.12	May 17, 1993
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Original Sheet No. 16.01	May 17, 1993
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Original Sheet No. 20.03	May 17, 1993
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Original Sheet No. 21.01	May 17, 1993

Issued: **June 15, 1993**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

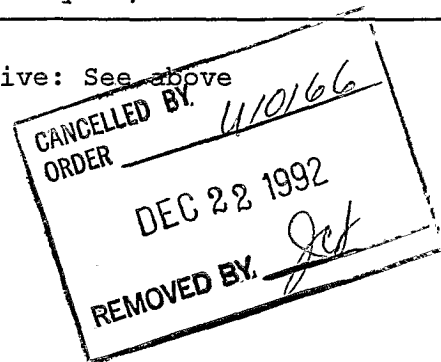
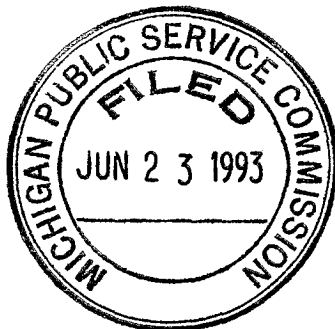


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Original Sheet No. 21.01	May 17, 1993

Issued: May 14, 1993

By: Stephen H. Fletcher
President

Alpena, Michigan



Effective: See above

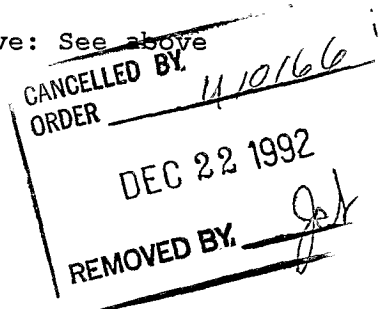


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Issued: June 13, 2007

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

Michigan Public Service
Commission

June 15, 2007

Filed 

Effective: See Above

CANCELLED
BY
ORDER U-15152

REMOVED BY NAP

DATE 02-20-08

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Issued: August 16, 2005

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

Michigan Public Service
Commission

August 23, 2005

Filed JKB

Effective: See Above

CANCELLED
BY
ORDER U-6300,U-15250

REMOVED BY NAP

DATE 06-19-07

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Original Sheet No. 30.00	January 1, 2002

CANCELLED
BY ORDER U-14346
REMOVED BY JKB
DATE 08-23-05

Issued: April 30, 2003

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan

MICHIGAN PUBLIC
SERVICE COMMISSION
MAY 17 2003
FILED JKB

Effective: See Above

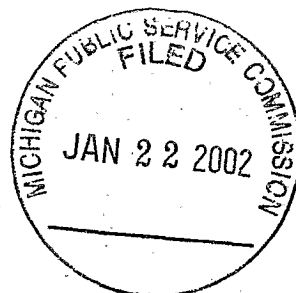
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<i>Original Sheet No. 26.02</i>	<i>July 1, 1986</i>
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Issued: December 28, 2001

By: Steven K. Mitchell
Executive Vice President

Alpena, Michigan



Effective: See Above

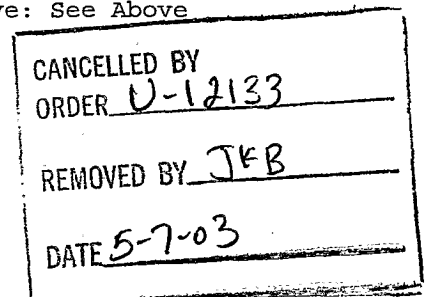


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Issued: December 27, 2000

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

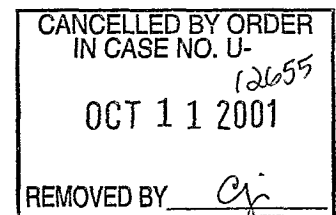


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Original Sheet No. 26.02	July 1, 1986
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Issued: December 27, 1999

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

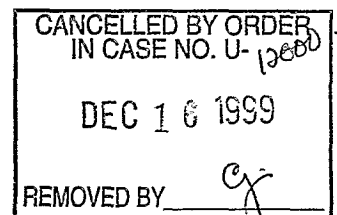


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Original Sheet No. 24.02	May 17, 1993
Original Sheet No. 24.03	May 17, 1993
Original Sheet No. 25.00	May 17, 1993
Original Sheet No. 25.01	May 17, 1993
Original Sheet No. 25.02	May 17, 1993
Original Sheet No. 26.00	July 1, 1986
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Original Sheet No. 26.02	July 1, 1986
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Issued: May 19, 1999

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

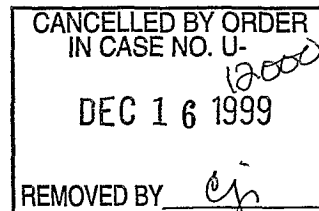


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Original Sheet No. 25.02	May 17, 1993
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Original Sheet No. 26.02	July 1, 1986

CANCELLED BY ORDER
IN CASE NO. U-11971
MAY 11 1999
REMOVED BY *aj*

Issued: **March 11, 1997**

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

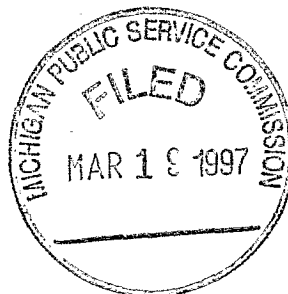


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Issued: *July 12, 1993*

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan

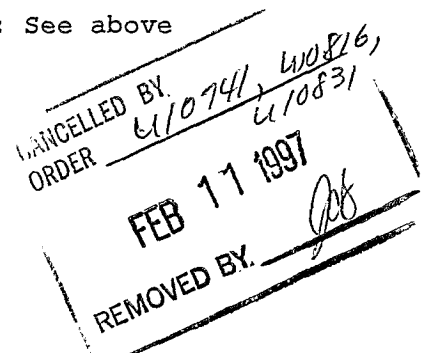


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Original Sheet No. 25.02	May 17, 1993

CANCELLED BY
ORDER 11/01/66
DEC 22 1992
REMOVED BY JCS

Issued: May 14, 1993

Effective: See above

By: Stephen H. Fletcher
President

Alpena, Michigan



DESCRIPTION OF TERRITORY SERVED

Alpena Power Company supplies electric energy at retail to the City of Alpena and the Townships of Alpena, Maple Ridge, Ossineke, Sanborn and Wilson in Alpena County; to the Village of Hillman and Township of Hillman in Montmorency County; and to the Township of Presque Isle in Presque Isle County, all in the State of Michigan.

*Cancelled by
U10705
Alexander 29, 1994
JF*

Issued: May 14, 1993

By: Stephen H. Fletcher
President

Alpena, Michigan



Effective for service rendered
on and after May 17, 1993

Issued under authority of the
Michigan Public Service Commission
dated May 11, 1993
in Case No. U-10228

DEFINITIONS, TECHNICAL TERMS AND ABBREVIATIONS

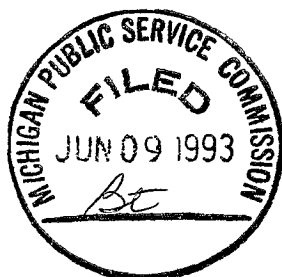
When used in Rates or Standard Rules and Regulations, the following terms and abbreviations shall have the meanings defined below:

- Advance - For the purposes of deposits and contributions, "in advance" means in advance of commencement of construction; however, under no circumstances will the meter(s) be set or the system energized until the required deposit or contribution has been made.
- Ampere (A) - Unit of electrical current.
- Applicant - Any person, firm or corporation applying for electrical service from the Company at one location.
- Commission - The Michigan Public Service Commission.
- Company - Alpena Power Company.
- Connected Load - A customer's connected load is the sum of the continuous rated capacities of the electric power consuming devices on his or her premises that are connected to the Company's electrical system, expressed in kilowatts.
- Customer - Any person, firm or corporation purchasing electric service from the Company under these Standard Rules and Regulations at one location.
- Demand - The load at the terminals of an installation or system averaged over a specified period of time. Demand is expressed in kilowatts, kilovolt-amperes, or other suitable units.
- Energy - Current consumed, expressed in kilowatt-hours.
- Estimated Billing - A bill rendered by the Company for energy use which is not calculated or computed by employing an actual reading of a meter or other measuring device.
- Hertz (Hz) - Cycle per second.
- Horsepower (Hp) - Unit of mechanical power equivalent to 746 watts.
- Kilovolt-Ampere (kVA) - The product of volts and amperes, divided by 1000.

Issued: May 14, 1993

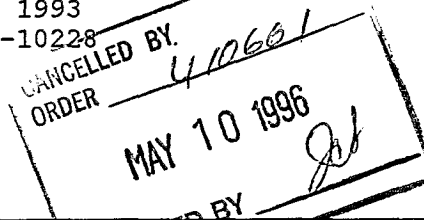
By: Stephen H. Fletcher
President

Alpena, Michigan



Effective for service rendered on and after May 17, 1993

Issued under authority of the Michigan Public Service Commission dated May 11, 1993 in Case No. U-10228



DEFINITIONS, TECHNICAL TERMS AND ABBREVIATIONS
Continued

- Corrected
Dem: typographical
error on line 1
per phone converse-
tion 5-30-2001
w/ Steve Mitchell
A2*
- Customer** - except as used in Section IV, ^UK, any person, firm, association, or corporation or any agency of the federal, state, county, or municipal government that purchases electric service supplied by the Company.
- Dem: load** - load at the terminals of an installation or item averaged over a specified period of time. and is expressed in kilowatts, kilovolt-amperes, or other suitable units.
- Elect.** - All real estate, fixtures, or property that is owned, controlled, operated, or managed in connection with, or to facilitate the production, transmission, and delivery of, electric energy.
- Energy** - Current consumed, expressed in kilowatt-hours.
- Estimated Billing** - A bill rendered by the Company for energy use which is not calculated or computed by employing an actual reading of a meter or other measuring device.
- File** - To deliver to the Commission's Executive Secretary.
- Hertz (Hz)** - Cycle per second.
- Horsepower (Hp)** - Unit of mechanical power equivalent to 746 watts.
- Kilovolt-Ampere (kVA)** - The product of volts and amperes, divided by 1000.
- Kilowatt (kW)** - Unit of electrical power, representing rate of usage of energy, equivalent to 1000 watts, or about 1-1/3 horsepower.
- Kilowatt-hour (kWh)** - Unit of electrical energy equivalent to the use of one kilowatt for one hour.
- Lumen** - Unit of output of a light source.
- Meter** - Unless otherwise qualified, a device that measures and registers the integral of an electrical quantity with respect to time.

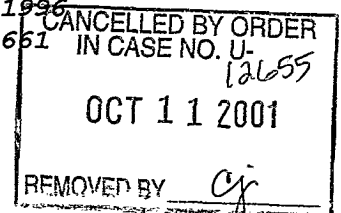
Issued: **May 31, 1996**

By: Stephen H. Fletcher
President

Alpena, Michigan

Effective for service rendered
on and after **May 10, 1996**

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dated **April 10, 1996**
in Case No. U-10661



DEFINITIONS, TECHNICAL TERMS AND ABBREVIATIONS
Continued

- Kilowatt (kW) - Unit of electrical power, representing rate of usage of energy, equivalent to 1000 watts, or about 1-1/3 horsepower.
- Kilowatt-hour (kWh) - Unit of electrical energy equivalent to the use of one kilowatt for one hour.
- Lumen - Unit of output of a light source.
- Month - Unless preceded by the word "calendar" the term "month" shall refer to a "billing month".
- Power Factor - Ratio of kilowatt power to kilovolt-ampere apparent power.
- Volt (V) - Unit of electrical force.
- Watt (W) - Unit of electrical power.

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STANDARD RULES AND REGULATIONS

SECTION II - TERMS AND CONDITIONS OF SERVICE

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STANDARD RULES AND REGULATIONS

SECTION II, B, 1, c

c. **PROTECTION** - See Section IV, Rule **H** for the required protection of the Company's facilities located on the customer's premises.

2. **CUSTOMER OWNED FACILITIES** - The Company reserves the right to deny or terminate service to any customer whose wiring or equipment shall constitute a hazard to the Company's equipment or its service to others. However, it disclaims any responsibility to inspect customer's wiring, equipment or any subsequent wiring changes or modifications and shall not be held liable for any injury or damage or billing errors resulting from the condition thereof.

a. The customer shall be responsible for inadequate performance of such facilities. Before purchasing equipment or installing wiring, it shall be the customer's responsibility to check with the Company as to the characteristics of the service available. Any changes required to bring customer's service into compliance with code will be paid for by the customer. The Company reserves the right to make reasonable service charges for work performed by Company personnel resulting from malfunction of the customer's facilities.

b. The customer shall be responsible for notifying the Company of any additions to or changes in the customer's equipment which might exceed the capacity of the Company's facilities, or otherwise affect the quality of service. The customer shall also be responsible for the installation of auxiliary or standby equipment and of alarms and protective devices as required to provide reasonable protection in the event of disturbance or interruption of electrical service. The customer shall install and maintain the necessary devices to protect his equipment against service interruptions and other disturbances on the Company's system, as well as the necessary devices to protect the Company's facilities against overload caused by the customer's equipment. Characteristics and installation of all such equipment or devices shall meet the approval of the Company.

c. Existing customer electrical service equipment that has been disconnected from the Company's facilities for sixty or more continuous days must be reinspected by the state or local electrical inspector having jurisdiction for electrical inspections in the area that the existing service is located prior to being reconnected to the Company's facilities. The customer shall be responsible for scheduling the inspection and shall pay for all

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STANDARD RULES AND REGULATIONS

SECTION II, B, 1, c

c. **PROTECTION** - See Section IV, Rule I for the required protection of the Company's facilities located on the customer's premises.

2. **CUSTOMER OWNED FACILITIES** - The Company reserves the right to deny or terminate service to any customer whose wiring or equipment shall constitute a hazard to the Company's equipment or its service to others. However, it disclaims any responsibility to inspect customer's wiring, equipment or any subsequent wiring changes or modifications and shall not be held liable for any injury or damage or billing errors resulting from the condition thereof.

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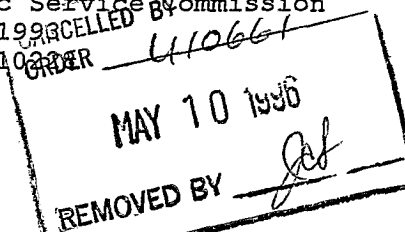
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STANDARD RULES AND REGULATIONS

SECTION II,C,4

4. **RESALE OF ELECTRIC ENERGY** - The customer shall not resell to, or share with others, any electric service furnished by the Company under the terms of its filed Rate Schedules (except Rate Schedules applicable to such resale of energy), unless otherwise authorized by the Michigan Public Service Commission.
5. **SERVICE TO SINGLE METERING POINTS** - Where resale of electric service exists, the Company will be under no obligation to furnish or maintain meters or other facilities for the resale of service by the reselling customer to the ultimate user.

Electric service will no longer be granted where connection is made to a single metering point for the purpose of resale to the reselling customer's ultimate user. Each user will be metered as an individual unit. For the purposes of this rule, resale will also include sales where the electric service is included in the rent.

6. **SERVICE REQUIREMENTS** - The customer may be required to provide, at no expense to the Company, space for Company facilities on the customer's premises.

Where a suitable distribution line is available, the Company shall install service connections from its distribution lines to a suitable point of attachment on the customer's premises designated by the Company. Where the customer requests a point of attachment other than that specified by the Company, and such alternative point of attachment is approved by the Company, the additional cost resulting therefrom shall be borne by the customer. This includes, but is not limited to, the cost of installing additional intermediate supports, wires or fixtures necessary to reach the point of attachment requested by the customer.

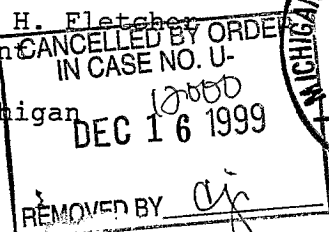
For overhead service, the location of the point of attachment must be such that the Company's service conductors can be installed without attachment to the building in any other locations.

For underground service, the point of attachment may be on the building, meter pedestal, or other agreed point.

Service will be provided to meter poles for farm service or other service where more than one structure is to be supplied from a single meter. The customer shall be required to install a fused disconnect

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STANDARD RULES AND REGULATIONS

SECTION II, C, 6 (Continued)

switch on the pole at his own expense in accordance with Company specifications.

Should it become necessary for any cause beyond the Company's control to change the location of the point of attachment of service connections, the entire cost of any changes in the customer's wiring made necessary thereby shall be borne by the customer.

When relocation or modification of the Company's facilities is requested or made necessary by the customer, all costs for relocation or modification may be charged to the requesting party. However, relocation or modification necessary to accommodate load additions or changes in service characteristics are governed by other provisions of these Standard Rules and Regulations.

All service entrances shall comply with the National Electrical Code and/or local electrical codes, whichever governs. Any poles, wires or other equipment required beyond the customer's meter shall be furnished, installed and maintained by the customer. The customer is responsible for obtaining all permits and inspections of customer's wiring or equipment required by applicable law. Service shall be denied for failure to obtain such permits or inspections.

All residential customers shall install three-wire service entrance connections of not less than 100 ampere capacity, except as required with pre-manufactured mobile homes.

The customer may have to provide a deposit and/or contribution if the service the customer requires cannot be provided from available distribution lines. The extension policy is stated in Section VII.

7. SERVICE TO HOUSE TRAILERS, VANS, OR BUSES USED AS DWELLING UNITS - To be considered as permanent, house trailers, vans, or buses used as dwelling units shall meet the following requirements:

- a. Mounted on a permanent foundation so that it cannot be readily moved to a new location.
- b. Have its own well, or be connected to a central water system, or have an executed contract for such a well or connection.
- c. Have its own septic system or connected to a central sewer system.

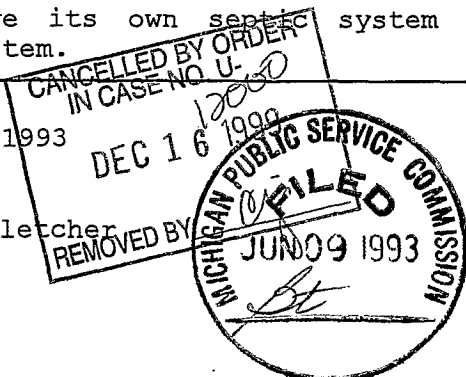
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STANDARD RULES AND REGULATIONS

SECTION II, C, 7, d

- d. Have electrical wiring that meets the requirements of the regulatory electrical codes governing the area within which the service has been requested.

For permanent house trailers, vans, or buses used as dwelling units, the Company will make service connections at an appropriate structure adjacent to the house trailer, van, or bus without special charges, except as specified herein under Section VII.

If the above conditions are not met, such installations and service facilities shall be considered to be Temporary Service as applicable under Section VII, D, 1.

8. **AUXILIARY OR STANDBY SERVICE** - (These provisions shall not apply to customers served under auxiliary provisions of Residential Service or General Service Rates.)

"Auxiliary" service is defined as that electric service which supplements another source of power supply, there being throw-over arrangements, either electrical or mechanical, which enables either or both sources of supply to be utilized for all or any part of the customer's total requirements.

"Standby" service is defined as that electric service which is capable of being used in place of the generally used source of power supply, there being no actual use of the "standby" service except in emergency.

Customers who purchase all or practically all of their energy requirements from the Company, but who install generating equipment for use only in case of failure of the Company's service, or who use a relatively small amount of energy generated as a by-product of testing or manufacturing processes, will not be considered to be using the Company's service for either auxiliary or standby purposes.

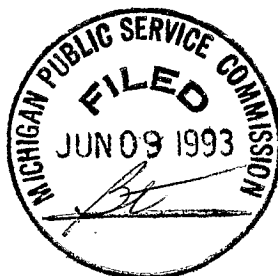
Where a customer desires to use the Company's facilities as an auxiliary or standby to primary or secondary service supplied or capable of being supplied from another source, the Company only offers its Standard Power Service Rate for such service.

The application of the above rates to auxiliary or standby service shall be subject to the following special conditions:

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STANDARD RULES AND REGULATIONS

SECTION II, C, 8, a

- a. Contracts for such service shall be executed on a special contract form.
- b. A "contract demand" shall be initially established by mutual agreement between the Company and the customer and stated in the service contract. The Company shall not be required to supply power to the customer in excess of the contract demand; however, the Company will at the written request of the customer made at least thirty days in advance, permit an increase in the contract demand provided the Company has power available.
- c. No customer shall be permitted to effect a reduction in his contract demand by recontracting for the same service, unless a bona fide reduction in load has occurred.
- d. The billing demand provisions in the Standard Power Service Rate shall be modified to provide that the billing demand shall not be less than 60% of the highest billing demand of the preceding 11 months, or 60% of the contract demand. In no case will billing demand be less than 30 kW.

When the billing demand is determined by any of the modifications stated above, the capacity charge credit based on average power factor shall not apply.

- e. For the protection of the Company's facilities, the customer may be required to furnish, install and maintain a load limiting device approved by and under the sole control of the Company.
- D. NATURE AND QUALITY OF SERVICE** - The Company will endeavor to, but does not guarantee to, furnish a continuous supply of electric energy and to maintain voltage and frequency within reasonable limits. (See subrule 3 of this rule for voltage regulations.)
- 1. INTERRUPTIONS OF SERVICE; RECORDS; PLANNED INTERRUPTION; NOTICE TO THE MICHIGAN PUBLIC SERVICE COMMISSION**
- a. The Company shall make a reasonable effort to avoid interruptions of service. When interruptions occur, service shall be reestablished within the shortest time practicable, consistent with safety.
 - b. The Company shall keep records of interruptions of service on its primary distribution system and shall make an analysis of the

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STANDARD RULES AND REGULATIONS

SECTION II, D, 3, d, (6)

(6) If they are from causes beyond the control of the Company.

E. METERS AND METERING EQUIPMENT - The customer shall provide, free of expense to the Company and close to the point of service entrance, a space suitable to the Company for the installation of the necessary metering equipment. The customer shall permit only authorized agents of the Company or other persons lawfully authorized to do so, to initiate service or to inspect, test, repair, or remove Company owned equipment. If the meters or metering equipment are tampered with, damaged or destroyed through either the intent or neglect of the customer, the cost of necessary repairs or replacements shall be paid by the customer.

The Company reserves the right to make the final decision with respect to methods and equipment used in measurement of loads for billing purposes.

Meters for all single family residential service will be installed outdoors. Meters for other services may be installed outdoors if they are located so they are protected from traffic and are readily accessible for reading and testing. Meters which must be protected from inclement weather while being serviced or tested shall be located indoors or in a suitable housing where such work can be performed.

Meters located indoors shall be as near as possible to the service entrance, in a clean, dry place, reasonably secure from injury, not subject to vibration, and readily accessible for reading and testing.

In cases of multiple buildings such as two-family flats or apartment buildings, if the meters are installed indoors, they shall be located within the premises served or at a common location readily accessible to the tenants and the Company.

An authorized representative of the Company will determine the acceptability of the meter location in all cases.

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STANDARD RULES AND REGULATIONS

SECTION II, F

F. SPECIAL CHARGES - The Company will make such charges for reasonable special services as necessary to discourage abuse, and to prevent subsidy of such services by other customers.

1. AMOUNTS - The following schedule of amounts shall apply as applicable:

Charge for any Special Services at Customer's Request -	
During Regular Working Hours	\$25
Outside Regular Working Hours	\$50
Meter Reading Charge	\$10
Meter Test Charge	\$30
Meter Relocation Charge	Actual Cost
Reconnect Charge -	
Disconnected at Meter, During Regular Working Hours	\$25
Disconnected at Pole, During Regular Working Hours	\$25
Outside Regular Working Hours	\$50
Collection Charge When Nonpayment Disconnect Order is Written	\$10
Bad Check Handling Charge	\$15

2. DESCRIPTIONS - The above charges shall be applied in the following instances:

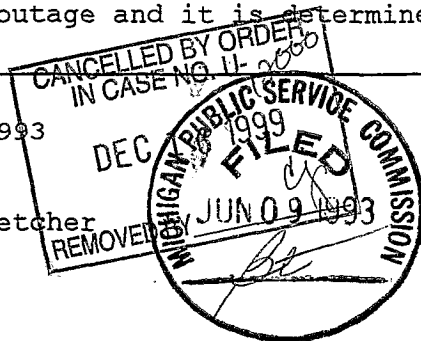
a. CHARGES FOR ANY SPECIAL SERVICES AT CUSTOMER'S REQUEST - Special services provided by the Company at the customer's request including, but not limited to, the following items:

- (1) When the Company temporarily disconnects service to facilitate repairs or other work on the customer's premises.
- (2) When the Company reconnects service after repairs or other work on the customer's premises have been completed.
- (3) When the Company makes a service call in response to an outage and it is determined that the outage was caused by a

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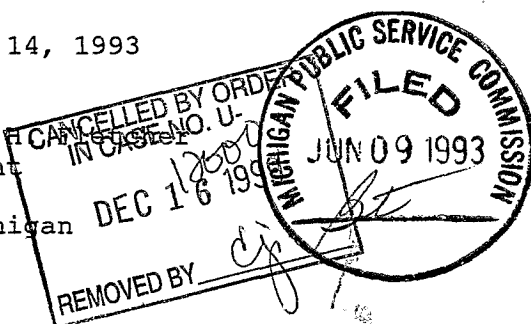
SECTION II, F, 2, a, (3) (Continued)

problem with the customer's facilities and not by the Company's facilities.

- b. METER READING CHARGE** - If the customer requests the Company to read his meter, the meter reading charge shall be paid in advance by the customer. If such read reveals that the Company had misread the meter, the meter reading charge shall be refunded and a billing adjustment made. This charge does not apply to meter reads made in conjunction with service connects or disconnects.
- c. METER TEST CHARGE** - If the customer requests a test of his meter the meter test charge shall be paid in advance by the customer. If such test reveals the meter registration to be outside the accuracy limits prescribed in Section VIII, the meter test charge shall be refunded and a billing adjustment made.
- d. METER RELOCATION CHARGE** - Where service has been discontinued for reasons outlined in Section II, C, Section V, F or Section VI, C a meter relocation charge, if applicable, and assessed in accordance with Section V, E, 5, shall be collected from the customer whose service was discontinued. The Company shall charge the customer for relocating the meter, based on the Company's actual cost.
- e. RECONNECT CHARGE** - Where service has been discontinued for reasons outlined in Section II, C, Section V, F, or Section VI, C a reconnect charge shall be collected from the customer as follows:
 - (1) Reconnections during regular working hours where the service was disconnected at the meter shall be \$25.
 - (2) Reconnections during regular working hours where the service was disconnected at the point of contact with the Company's distribution system shall be \$25.
 - (3) Reconnections made outside regular working hours at the customer's request, regardless of the manner of disconnection, shall be \$50.
- f. COLLECTION CHARGE WHEN NONPAYMENT DISCONNECT ORDER IS WRITTEN** - If the customer, about to be disconnected for nonpayment, elects to pay the energy arrears in full at the time of disconnection,

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STANDARD RULES AND REGULATIONS

SECTION II, F, 2, f (Continued)

the Company employee shall be authorized to accept payment. In addition to full payment of arrears, a \$10 charge shall be paid by the customer for sending the employee to the customer's premises.

g. BAD CHECK HANDLING CHARGE - A check remitted to the Company as a bill payment and returned by the bank or financial institution against which it is drawn shall be rebilled to the customer's account. A \$15 charge shall be assessed to the customer for processing a check returned by a bank or other financial institution for reason of insufficient funds, account closed, no account and similar situations, excluding bank or financial institution errors.

G. SERVICE DISCONNECT (CUSTOMER REQUEST) - Service to the customer's premises may be discontinued by the Company at the request of the customer under the following conditions:

1. UPON TERMINATION - The Company will disconnect service with no charge to the customer upon due notice as provided elsewhere in these rules. However, if restoration of service at the same location is requested by the same customer or property owner(s), a reconnect charge will be applied. The reconnect charge will be increased by the amount of the minimum charge in the applicable rate schedule for the months service was disconnected, provided such reconnect is made during the twelve (12) month period immediately following disconnect.

2. FOR REPAIRS - The Company will temporarily disconnect service to facilitate repairs or other work on the customer's equipment or premises. Special service charges as set forth in Section II, F, will be applied.

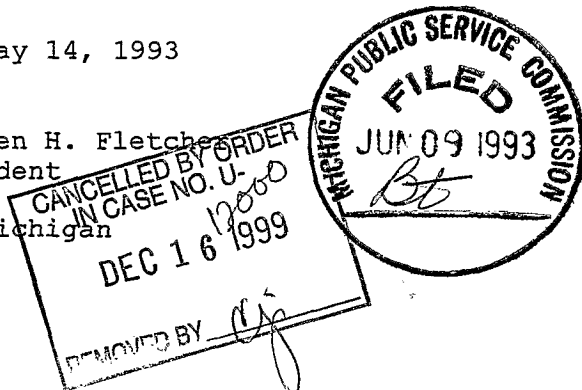
H. APPLICATION OF RATES

1. CLASSES OF SERVICE - The rates specified in this schedule are predicated upon the delivery of each class of service to a single metering point for the total requirements of each separate premises of the customer, unless otherwise provided for in these Standard Rules and Regulations.

Service to different points and/or different classes of service on the same premises shall be separately metered and separately billed. In no case shall service be shared with another premises or transmitted off the premises to which it is delivered.

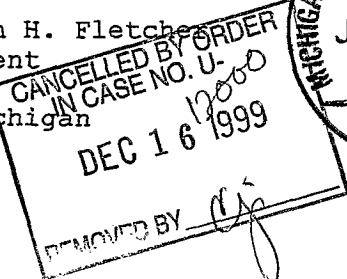
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STANDARD RULES AND REGULATIONS

SECTION II, H, 3, a, (5), (c), (iii)

(iii) Dwellings containing five or more households, including common area, shall be billed on the appropriate General Service or Standard Power Service Rate.

(6) FARM SERVICE - Single-phase service shall be available to farms for residential use under the appropriate Residential Service Rate. In addition, service may be used through the same meter so long as such use is confined to single-phase service for the culture, processing and handling of products grown or used on the customer's farm. Use of service for purposes other than set forth above shall be served and billed on the appropriate General Service or Standard Power Service Rate.

b. NONRESIDENTIAL USAGE AND RATE APPLICATION - For purposes of rate application, "nonresidential usage" shall be usage metered and consumed that does not qualify for residential usage. Nonresidential usage includes usage associated with the purchase, sale, or supplying (for profit or otherwise) of a commodity or service by a public or private person, entity, organization or institution. Nonresidential usage includes usage associated with penal institutions, corrective institutions, motels, hotels, separately metered swimming pool heater usage, yachts, boats, tent, campers or recreational vehicles.

Nonresidential usage shall be billed on the appropriate General Service or Standard Power Service Rate.

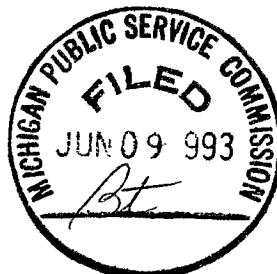
Tourist homes, rooming houses, dormitories, nursing homes and other similarly occupied buildings containing sleeping accommodations for more than six persons shall be classified as nonresidential and billed on the appropriate General Service or Standard Power Service Rate.

c. COMBINED RESIDENTIAL AND NONRESIDENTIAL USAGE AND RATE APPLICATION - When the electricity supplied to a customer is used for both residential and nonresidential purposes, the wiring may be so arranged that the residential and nonresidential usage are metered separately. Each type of usage shall be billed on the appropriate rate. If usage is not separately metered, the combined usage shall be billed on the appropriate General Service or Standard Power Service Rate.

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STANDARD RULES AND REGULATIONS

SECTION II, H, 3, c (Continued)

When, in the Company's opinion, the usage attributable to the nonresidential purpose is not substantial in relation to the residential usage, the combined usage shall be billed on the appropriate Residential Service Rate.

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STANDARD RULES AND REGULATIONS

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STANDARD RULES AND REGULATIONS

SECTION IV - CUSTOMER RELATIONS

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By: Stephen H. Fletcher
President

Alpena, Michigan



Issued under authority of the Michigan Public Service Commission dated May 11, 1993 in Case No. U-10228

STANDARD RULES AND REGULATIONS

SECTION IV - CUSTOMER RELATIONS

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CANCELLED BY 610661
ORDER
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STANDARD RULES AND REGULATIONS

SECTION IV - CUSTOMER RELATIONS

A. CUSTOMER INFORMATION AND SERVICE - The Company shall do all of the following:

1. Maintain up-to-date maps, plans, or records of the Company's entire transmission and distribution systems and such other information as may be necessary to enable the Company to advise prospective customers and others entitled to the information as to the facilities available for serving prospective customers in the Company's service area.
2. Assist the customer or prospective customer in selecting the most economical rate schedule based on the information supplied by the customer. However, the selection of the best available rate is the responsibility of the customer. Once the selection is made, the customer shall stay on the rate not less than 12 months or until he or she notifies the Company of changes in the conditions of his or her service which would warrant a different rate schedule. Refer to Section II, H, 2.
3. Notify customers affected by a proposed change in rates or schedule classification by publishing a notice in newspapers of general circulation in the Company's service area, individually or as otherwise required by the Michigan Public Service Commission.
4. Post a notice in a conspicuous place in each office of the Company where applications for service are received which informs the public that copies of the rate schedules and rules relating to the service of the Company, as filed with the Michigan Public Service Commission, are available for inspection.
5. Upon request, inform the Company's customers as to the method of reading meters.
6. Furnish such additional information as the customer may reasonably request.

B. CUSTOMER RECORDS; RETENTION PERIOD; CONTENT

1. The Company shall retain records as is necessary to effectuate compliance with Rules C and D below, but the records shall be retained for not less than 3 years.
2. Records for customers shall show, if applicable, all of the following information:

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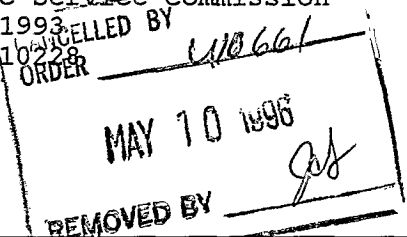
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STANDARD RULES AND REGULATIONS

SECTION IV, B, 2, a

- a. Kilowatthour meter reading.
- b. Kilowatthour consumption.
- c. Kilowatt, kilovoltampere, and kilovar meter reading.
- d. Kilowatt, kilovoltampere, and kilovar measured demand.
- e. Kilowatt, kilovoltampere, and horsepower billing demand.
- f. Total amount of bill.

C. METERING ERRORS

- 1. **ADJUSTMENT OF BILLS** - If a meter creeps, if a metering installation is found upon any test to have an average error of more than 2.0%, if a demand metering installation is found upon any test to have an average error of more than 1.0% in addition to the errors allowed under Section VIII, Q, or if a meter registration has been found to be in error due to apparent tampering by person or persons known or unknown, an adjustment of bills for service for the period of inaccuracy shall be made in the case of over-registration and may be made in the case of under-registration.
- 2. **ADJUSTMENT CALCULATION** - The amount of the adjustment shall be calculated on the basis that the metering equipment should be 100% accurate with respect to the testing equipment used to make the test.

For single-phase watthour meters, the average accuracy shall be the arithmetic average of the percent registration at light load and at heavy load, giving the heavy load registration a weight of 4 and the light load registration a weight of 1.

For polyphase meters, the average accuracy shall be the arithmetic average of the percent registration at light load given a weight of 1 and at heavy load and 100% power factor given a weight of 4 and at heavy load and 50% lagging power factor given a weight of 2.

- 3. **ERROR DATE DETERMINED** - If the date when the error in registration began can be determined, such date shall be the starting point for determination of the amount of the adjustment.
- 4. **ERROR DATE UNDETERMINED** - If the date when the error in registration began cannot be determined, it shall be assumed that the error has existed for a period equal to one-half of the time elapsed since the meter was installed or one-half of the time elapsed since the last test, whichever is later, except as otherwise provided in subrule 6 of this rule and subject to subrule 10 of this rule.

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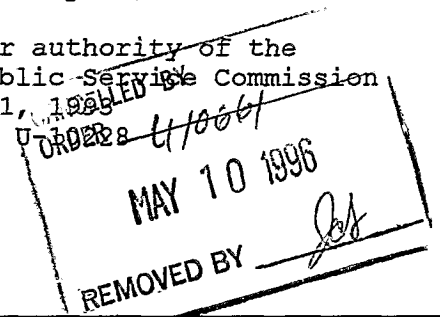
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STANDARD RULES AND REGULATIONS

SECTION IV, C, 5

5. **BILL RECALCULATION** - Recalculation of bills shall be on the basis of the corrected monthly consumption.
6. **METER CREEP** - The error in registration due to meter creep shall be calculated by timing the rate of creeping and by assuming that this creeping affected the registration of the meter for 25% of the time since the meter was installed or since the last test, whichever is later.
7. **METER FAILURE** - If the average error cannot be determined by test because of failure of part or all of the metering equipment, it is permissible to use the registration of check metering installations, if any, or to estimate the quantity of energy consumed based on available data. The customer shall be advised of the failure and of the basis for the estimate of the quantity billed. The same periods of error shall be used as explained in this rule.
8. **REFUNDS** - If the recalculated bills indicate that more than \$1.00 is due an existing customer or that more than \$2.00 is due a person who is no longer a customer of the Company, the full amount of the calculated difference between the amount paid and the recalculated amount shall be refunded.

Refunds shall be made to the two most recent customers who received service through the meter found to be in error. In the case of a previous consumer who is no longer a customer of the Company, a notice of the amount due shall be mailed to such previous consumer at his last known address, and the Company shall, upon demand made within 3 months thereafter, refund the same.

9. **AMOUNTS DUE** - If the recalculation of billing indicates that an amount due the Company is equal to or more than the amounts set forth in subrule 8 of this rule as minimum refunds, the Company may bill the customer for the amount due, subject to subrule 10 of this rule.

The Company may establish a policy whereby the minimum sum, above which it will commence billing for amounts due to under-registration, is more than the amounts set forth in subrule 8 of this rule as minimum refunds. The minimum sum established in the Company policy shall be applied in all cases of under-registration to determine whether the customer will be billed for the amount due the Company because of under-registration.

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STANDARD RULES AND REGULATIONS

SECTION IV,C,10

10. BACKBILLING - Except in cases of tampering, the following limitations shall apply to the backbilling of residential, commercial, and industrial customers:

- a. Backbilling of residential customers and commercial customers with single-phase 240 volt meters is limited to the one-year period immediately preceding discovery of the error. The customer shall be given a reasonable time in which to pay the amount of the backbilling and service shall not be discontinued during this time for nonpayment of the amount of the backbilling.
- b. Backbilling of industrial customers and commercial customers not included in paragraph a. above is limited to the one-year period immediately preceding discovery of the error, except in instances where the Company has complied with the requirements set forth in Section VIII governing the frequency and conditions under which a meter shall be tested and the Company could not have detected the error through regular meter readings or the exercise of reasonable diligence in preparing and reviewing a customer's bills and records. In these instances, the Company may backbill a customer for a period of up to 3 years immediately preceding discovery of the error. The customer shall be given a reasonable time in which to pay the amount of the backbilling and service shall not be discontinued during this time for nonpayment of the amount of the backbilling.

D. BILLING ERRORS

- 1. **OVERCHARGES** - If a customer has been overcharged as a result of incorrect reading of the meter, incorrect use of meter constants, incorrect application of the rate schedule, incorrect connection of the meter, or other similar reasons, the amount of the overcharge shall be adjusted, refunded, or credited to the customer. The Company is not required to adjust, refund, or credit an overcharge beyond the 3-year period immediately preceding discovery of the billing error, unless the customer is able to present a record establishing an earlier date of occurrence or commencement of the error.
- 2. **UNDERCHARGES** - If a customer has been undercharged as a result of incorrect reading of the meter, incorrect use of meter constants, incorrect application of the rate schedule, incorrect connection of the meter, or other similar reasons, the undercharge may be billed to the customer subject to subrule 3 of this rule.

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STANDARD RULES AND REGULATIONS

SECTION IV,D,3

3. **BACKBILLING** - Except in cases of tampering, the following limitations shall apply to the backbilling of residential, commercial, and industrial customers:
- a. Backbilling of residential customers and commercial customers with single-phase 240 volt meters is limited to the 1-year period immediately preceding the discovery of the error. The customer shall be given a reasonable time in which to pay the amount of the backbilling and service shall not be discontinued during this time for nonpayment of the amount of the backbilling.
 - b. Backbilling of industrial customers and commercial customers not included in subdivision a of this subrule is limited to the 1-year period immediately preceding the discovery of the error except in the instances where the Company could not have detected the error through regular meter readings or the exercise of reasonable diligence in preparing and reviewing a customer's bills and records. In these instances, the Company may backbill a customer for a period of up to 3 years immediately preceding discovery of the error. The customer shall be given a reasonable time in which to pay the amount of the backbilling and service shall not be discontinued during this time for nonpayment of the amount of the backbilling.
4. **ENERGY THEFT, STOLEN METER AND SWITCHED METER; TAMPERING** -In cases where metered or unmetered energy theft, stolen meter or switched meter are involved, refunds and backbillings are for the determined duration of the period. Where the duration cannot be reasonably established or estimated, the Company will adjust the billing for the past three years on the basis of actual monthly consumption determined from the most recent 36 months of consumption data.

Metered and unmetered energy theft includes, but is not limited to, tampering, unauthorized use, diversion and interference. For purposes of this rule, a stolen meter is classified as any meter not specifically assigned to that service location by the Company. For purposes of this rule, a switched meter is classified as a meter incorrectly assigned to a customer resulting in the customer being billed for another customer's consumption.

The Company reserves the right to recover all unbilled service revenue and costs associated with the theft of energy, stolen meters or

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STANDARD RULES AND REGULATIONS

SECTION IV,D,4 (Continued)

switched meters. Therefore, that customer or other user is responsible for payment of the reasonable cost of the service used during the period such fraudulent or unauthorized use or tampering occurred or is reasonably assumed to have occurred and is responsible for the cost of field calls and the cost of making repairs necessitated by such use and/or tampering, plus a charge of \$50.00 per occurrence with the exception that all costs be recovered in cases involving criminal prosecutions. The customer who did not intentionally steal a meter, switch a meter or who did not intentionally become involved in energy theft shall pay for energy usage according to Rule C of this section.

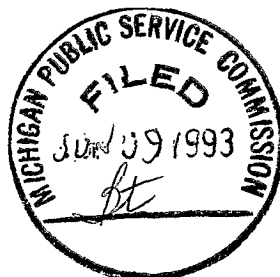
The owner of a multifamily dwelling shall be responsible for accurately tracing all lines and tagging such lines with tags provided by the Company to assure individual units are properly metered. The Company will not set the meters until the lines are identified. The owner of the multifamily dwelling could be held responsible for any underrecovery of revenues resulting from improperly tagged meters. Any future expense of tracing lines due to instances of switched meters related to errors in tracing and tagging of such lines shall be the responsibility of the current owner of the multifamily dwelling.

- E. ESTIMATED DEMAND BILLING** - Upon request of the customer, and if the customer's demand is normally estimated for billing purposes, the Company shall measure the demand during the customer's normal operation and shall use the measured demand for billing.
- F. SERVICING UTILIZATION CONTROL EQUIPMENT USED ON THE CUSTOMER'S PREMISES** - The Company shall service and maintain its equipment used on the customer's premises and shall correctly set and keep in proper adjustment any thermostats, clocks, relays, time switches, or other devices which control the customer's service in accordance with the provisions of the Company's rate schedules.
- G. CUSTOMER COMPLAINTS; INVESTIGATIONS; RECORDS** - Complaints concerning the charges, practices, facilities, or service of the Company shall be investigated promptly and thoroughly. The Company shall keep records of customer complaints that will enable the Company to review and analyze its procedures and actions.

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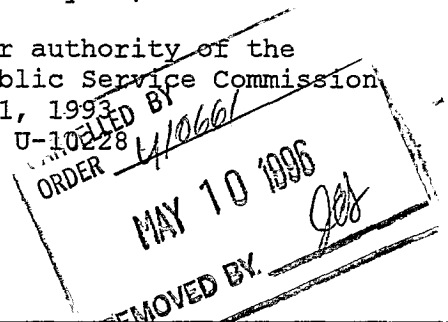
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STANDARD RULES AND REGULATIONS

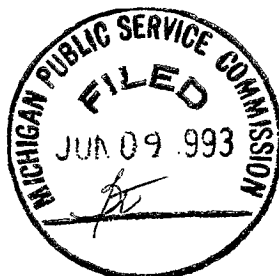
SECTION IV, H

- H. TEMPORARY SERVICE; COST OF INSTALLING AND REMOVING FACILITIES** - If the Company renders temporary service to a customer, it shall require that the customer bear the cost of installing and removing the facilities in excess of any salvage realized. Refer to Section VI, G.
- I. PROTECTION OF THE COMPANY'S FACILITIES ON CUSTOMER'S PREMISES** - The customer shall use reasonable diligence to protect the Company's facilities located on the customer's premises and to prevent tampering or interference with such facilities. The Company may discontinue service in accordance with any applicable rules of the Michigan Public Service Commission if the metering or wiring on the customer's premises has been tampered with or altered in any manner to allow unmetered or improperly metered energy to be used. If the Company discontinues service for unauthorized use of service, the Company is not required to restore service until the customer has made reasonable arrangements for payment of the unmetered energy used and all costs of discovery and investigation including rewards for discovery, agreed to pay the approved reconnection charges, and agreed to make provisions and pay charges for an outdoor meter installation or other metering charges as may be requested by the Company. Failure to comply with the terms of such an agreement shall be cause to discontinue service in accordance with applicable rules of the Company or the Michigan Public Service Commission. Restoration of services may also be contingent upon receipt of reasonable assurance of the customer's compliance with the Company's approved Standard Rules and Regulations.
- J. EXTENSION OF FACILITIES PLAN** - The Company shall develop a plan, acceptable to the Michigan Public Service Commission, for the extension of facilities, where the investment is in excess of that included in the regular rates for service and for which the customer is required to pay all or part of the cost. Refer to Section II, C, 3 and Section VII.
- K. EXTENSION OF ELECTRIC SERVICE IN AREAS SERVED BY TWO OR MORE UTILITIES**
- 1. DEFINITIONS** - As used in this rule:
- a. "Customer" means the buildings and facilities served rather than the individual, association, partnership or corporation taking service.
 - b. "Distances" means measurements which are determined by direct measurement from the closest point of a utility's existing distribution facilities to the customer's meter location and which are not determined by the circuit feet involved in any extension.

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STANDARD RULES AND REGULATIONS

SECTION IV, K, 1, c

- c. "Distribution facilities" mean single-phase, V-phase, and 3-phase facilities and does not include service drops.
2. **EXISTING CUSTOMERS** - Existing customers shall not transfer from one utility to another.
 3. **SINGLE-PHASE (300 FEET OR LESS)** - Prospective customers for single-phase service who are located within 300 feet of the distribution facilities of 2 or more utilities shall have the service of their choice.
 4. **SINGLE-PHASE (MORE THAN 300 FEET BUT NOT MORE THAN 2,640 FEET)** - Prospective customers for single-phase service who are located more than 300 feet, but within 2,640 feet, from the distribution facilities of one or more utilities shall be served by the closest utility.
 5. **SINGLE-PHASE (MORE THAN 2,640 FEET)** - Prospective customers for single-phase service who are located more than 2,640 feet from the distribution facilities of any utility shall have the service of their choice, subject to the provisions of subrule 10 of this rule.
 6. **3-PHASE (300 FEET OR LESS)** - Prospective customers for 3-phase service who are located within 300 feet of the 3-phase distribution facilities of 2 or more utilities shall have the service of their choice.
 7. **3-PHASE (MORE THAN 300 FEET BUT NOT MORE THAN 2,640 FEET)** - Prospective customers for 3-phase service who are located more than 300 feet, but within 2,640 feet, from the 3-phase distribution facilities of 1 or more utilities shall be served by the closest utility.
 8. **3-PHASE (MORE THAN 2,640 FEET)** - Prospective customers for 3-phase service who are located more than 2,640 feet from the 3-phase distribution facilities of any utility shall have the service of their choice, subject to the provisions of subrule 10 of this rule.
 9. **INDUSTRIAL CUSTOMERS** - Regardless of any other provisions in these rules, a prospective industrial customer, as defined under the Industrial Classification Manual, Division D, Manufacturing, for 3-phase service that will have a connected load of more than 500 kW shall have its choice of service from any nearby utility that is willing to construct the necessary facilities. The facilities that are

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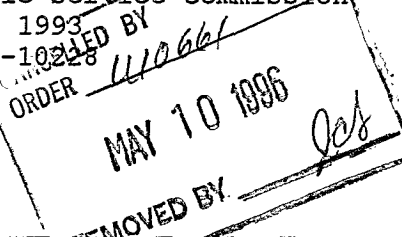
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STANDARD RULES AND REGULATIONS

SECTION IV, K, 9 (Continued)

constructed to serve an industrial customer that would otherwise have been served by another utility shall not qualify as a measuring point in determining who will serve new customers in the future.

10. **NOTICE OF EXTENSION** - The extension of distribution facilities, except as provided in subrules 3, 4, 6, and 7, of this rule, where such extension will be located within 1 mile of another utility's distribution facilities, shall not be made by a utility without first giving the Michigan Public Service Commission and any affected utility 10 days' notice of its intention by filing a map showing the location of the proposed new distribution facilities, the location of the prospective customers, and the location of the facilities of any other utility in the area. If no objections to the proposed extension of distribution facilities are received within the 10-day notice period by the Michigan Public Service Commission, the utility may proceed to construct the facilities. If objections are received, the determination of who will extend service may be the subject of a public hearing and a determination by the Michigan Public Service Commission, upon proper application by any affected party.
11. **FIRST UTILITY** - The first utility serving a customer pursuant to these rules is entitled to serve the entire electric load on the premises of that customer even though another utility is closer to a portion of the customer's load.
12. **RIGHTS WAIVER** - A utility may waive its rights to serve a customer or group of customers if another utility is willing and able to provide the required service and if the Michigan Public Service Commission is notified and has no objections.
13. **ACT 69 REQUIREMENTS** - Nothing contained in these rules shall be construed to circumvent the requirements of Act No. 69 of the Public Acts of 1929, being Section 460.501 et seq. of the Michigan Compiled Laws, or to authorize a utility to extend its service into a municipality then being served by another utility without complying with the provisions of Act No. 69 of the Public Acts of 1929.
14. **DUPLICATION OF FACILITIES** - Regardless of other provisions of this rule, except subrule 9, a utility shall not extend service to a new customer in a manner that will duplicate the existing electric distribution facilities of another utility, except where both utilities are within 300 feet of the prospective customer. Three-phase service

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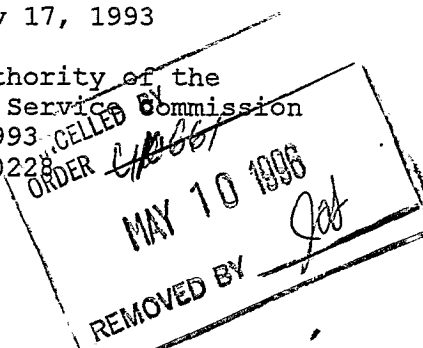
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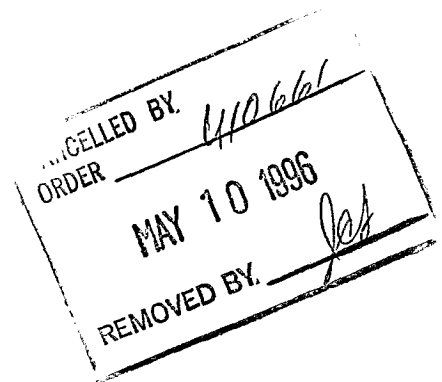


STANDARD RULES AND REGULATIONS

SECTION IV,K,14 (Continued)

does not duplicate single-phase service when extended to serve a 3-phase customer.

- 15. SUBDIVISIONS** - The first utility to serve a customer in a new subdivision under the other provisions of this rule has the right to serve the entire subdivision. In extending service to reach the subdivision, the utility shall not duplicate the existing facilities of another utility.



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