### ALPENA POWER COMPANY

# RATE BOOK FOR **ELECTRIC SERVICE**

These Standard Rules and Regulations and Rate Schedules contained herein have been adopted by the Company to govern its relations with customers and have been approved by the Michigan Public Service Commission as an integral part of its Rate Book for the delivery of Electric Service.

Copies of the Company's Rate Book for Electric Service are available on Alpena Power Company's website at the following website address, http://www.alpenapower.com or at the Michigan Public Service Commission's website at the following website address:

http://www.michigan.gov/mpsc/0,4639,7-159-16377---,00.html

#### Territory

This Rate Book applies to the entire territory served by Alpena Power Company. All rates contained in these schedules are standard rates and have general application.

# THIS RATE BOOK SUPERSEDES AND CANCELS RATE BOOK M.P.S.C. No. 8

Issued August 16, 2	.012, by		
Ann K. Burton, President		Michigan Public Service	
Alpena, MI 49707		Commission	
	CANCELLED BY U-21045 ORDER DV-DW REMOVED BY DW DATE 01-05-22	August 20, 2012	

# ALPENA POWER COMPANY

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<a href="http://www.michigan.gov/mpsc/0.1607.7-159-16377-118910--.00.html">http://www.michigan.gov/mpsc/0.1607.7-159-16377-118910--.00.html</a>

#### Territory

This Rate Book applies to the entire territory served by Alpena Power Company. All rates contained in these schedules are standard rates and have general application.

#### THIS RATE BOOK SUPERSEDES AND CANCELS RATE BOOK M.P.S.C. No. 8

Issued July 7, 2008, by	
Ann K. Burton, President Alpena, MI 49707	Michigan Public Service Commission
CANCELLED BY ORDER_U-15152 BEMOVED BY_RL	July 10, 2008
REMOVED BYKL DATE08-20-12	Filed

Fifth-Revised Sheet No. A-3.00 Cancels Fourth-Revised Sheet No. A-3.00

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evel 1=Public+Service+Commission	
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Issued December 26, 2017, by Gary D. Graham, President Alpena, MI 49707

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Michigan Public Service Commission
December 28, 2017
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Issued June 25, 2015 by		1
Ann K. Burton, President Alpena, MI 49707	CANCELLED BY ORDER U-15152 REMOVED BY CEP DATE 01-10-18	Michigan Public Service Commission July 9, 2015

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Issued June 12, 2014 by Ann K. Burton, President Alpena, MI 49707

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REMOVED BY RL	
DATE 07-09-15	



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Issued August 16, 2012 by Ann K. Burton, President Alpena, MI 49707

CANCELLED BY ORDER <u>U-13150,U-151</u> 52
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Effective for service rendered on and after August 16, 2012.

Issued under authority of the Michigan Public Service Commission dated October 9, 2007 in Case No. U-15152

# (Continued from Sheet No. A-2.00) SECTION B ADMINISTRATIVE RULES INDEX

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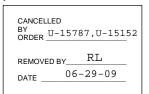
Title           http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Department&Dpt=LG&Level 1=Public+Service+Commiss	neet No. ion
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Issued June 25, 2009 by Ann K. Burton, President	Michigan Public Service Commission	Effective for bills rendered on and after June 26, 2009.
Alpena, MI 49707	June 29, 2009	Issued under authority of the Michigan Public Service Commission dated May 26, 2009 in Case No. U-15787

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# Issued July 7, 2008, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. A-4.00)

Effective for service rendered on and after October 10, 2007

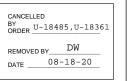
Issued under authority of the Michigan Public Service Commission dated October 9, 2007, in Case No. U-15152

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12. Billing

# Issued July 7, 2008, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. A-5.00)

C-24.00

Effective for service rendered on and after October 10, 2007

Issued under authority of the Michigan Public Service Commission dated October 9, 2007, in Case No. U-15152

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(continued on Sheet No. A-8.00) Issued December 16, 2009, by Effective for service rendered on Ann K. Burton, President and after January 1, 2010 Michigan Public Service Alpena, MI 49707 Commission Issued under authority of the December 17, 2009 CANCELLED Michigan Public Service Commission BY ORDER \_\_\_\_ U-21045 dated, October 13, 2009 REMOVED BY\_\_\_\_\_DW Filed R in Case No. U-15935

01-05-22

DATE \_\_\_\_

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Issued July 7, 2008, by Ann K. Burton, President Alpena, MI 49707





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D-34.00 D-35.00

D-39.00

Effective for service rendered on and after October 10, 2007

Issued under authority of the Michigan Public Service Commission dated October 9, 2007, in Case No. U-15152

(Continued from Sheet No. A-7.00)

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Issued July 7, 2008, by		Effective for service rendered on
Ann K. Burton, President		and after October 10, 2007
Alpena, MI 49707	Michigan Public Service Commission July 10, 2008	Issued under authority of the Michigan Public Service Commission dated October 9, 2007, in Case No. U-15152

SHEET NO. Third-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Seventh-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 Second-Revised Sheet No. A-7.00 First-Revised Sheet No. A-8.00 Forty Fifth-Revised Sheet No. A-9.00 Sixth-Revised Sheet No. A-10.00 Thirty Sixth-Revised Sheet No. A-11.00 Fifteenth-Revised Sheet No. A-12.00 Eighth-Revised Sheet No. A-13.00 First-Revised Sheet No. A-13.10 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Fifth-Revised Sheet No. B-1.00 Fifth-Revised Sheet No. B-2.00 Fifth-Revised Sheet No. B-3.00 Fourth-Revised Sheet No. B-4.00 Fourth-Revised Sheet No. B-5.00 Fifth-Revised Sheet No. B-6.00 Fourth-Revised Sheet No. B-7.00 Fourth-Revised Sheet No. B-8.00 Sixth-Revised Sheet No. B-9.00 Sixth-Revised Sheet No. B-10.00 Sixth-Revised Sheet No. B-11.00 Original Sheet No. B-12.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE July 24, 2024 October 10, 2007 July 24, 2024 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2022 January 1, 2022 January 1, 2025 July 24, 2024 January 1, 2025 July 24, 2024 July 24, 2024 July 24, 2024 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 July 24, 2024 July 24, 2024 July 24, 2024 January 1, 2022 July 24, 2024 July 24, 2024 July 24, 2024 July 24, 2024 October 10, 2007 October 10, 2007

# Issued December 18, 2024, by Kenneth A. Dragiewicz, President

Alpena, MI 49707

Michigan Public Service Commission December 30, 2024 Filed by: DW

CANCELLED BY U-21794 ORDER
REMOVED BY DW
DATE 04-23-25

SHEET NO.	EFFECTIVE DATE
Third-Revised Sheet No. A-1.00	July 24, 2024
Original Sheet No. A-2.00	October 10, 2007
Seventh-Revised Sheet No. A-3.00	July 24, 2024
Original Sheet No. A-4.00	October 10, 2007
Original Sheet No. A-5.00	October 10, 2007
Original Sheet No. A-6.00	October 10, 2007
Second-Revised Sheet No. A-7.00	January 1, 2022
First-Revised Sheet No. A-8.00	January 1, 2022
Forty-Fourth Revised Sheet No. A-9.00	July 24, 2024
Sixth-Revised Sheet No. A-10.00	July 24, 2024
Thirty Fifth-Revised Sheet No. A-11.00	July 24, 2024
Fifteenth-Revised Sheet No. A-12.00	July 24, 2024
Eighth-Revised Sheet No. A-13.00	July 24, 2024
First-Revised Sheet No. A-13.10	July 24, 2024
Original Sheet No. A-14.00	October 10, 2007
Original Sheet No. A-15.00	October 10, 2007
Original Sheet No. A-16.00	October 10, 2007
Original Sheet No. A-17.00	October 10, 2007
Fifth-Revised Sheet No. B-1.00	July 24, 2024
Fifth-Revised Sheet No. B-2.00	July 24, 2024
Fifth-Revised Sheet No. B-3.00	July 24, 2024
Fourth-Revised Sheet No. B-4.00	January 1, 2022
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Fourth-Revised Sheet No. B-7.00	January 1, 2022
Fourth-Revised Sheet No. B-8.00	January 1, 2022
Sixth-Revised Sheet No. B-9.00	July 24, 2024
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Sixth-Revised Sheet No. B-11.00	July 24, 2024
Original Sheet No. B-12.00	July 24, 2024
Original Sheet No. C-1.00	October 10, 2007
Original Sheet No. C-2.00	October 10, 2007

Issued August 12, 2024, by Kenneth A. Dragiewicz, President Alpena, MI 49707

# Michigan Public Service Commission September 5, 2024 Filed by: DW

CANCELLED BY ORDER	U-15152
REMOVED BY	DW 12-30-24

SHEET NO. Second-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Sixth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 Second-Revised Sheet No. A-7.00 First-Revised Sheet No. A-8.00 Forty Second-Revised Sheet No. A-9.00 Fifth-Revised Sheet No. A-10.00 Thirty Third-Revised Sheet No. A-11.00 Fourteenth-Revised Sheet No. A-12.00 Seventh-Revised Sheet No. A-13.00 Original Sheet No. A-13.10 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Fourth-Revised Sheet No. B-1.00 Fourth-Revised Sheet No. B-2.00 Fourth-Revised Sheet No. B-3.00 Fourth-Revised Sheet No. B-4.00 Fourth-Revised Sheet No. B-5.00 Fifth-Revised Sheet No. B-6.00 Fourth-Revised Sheet No. B-7.00 Fourth-Revised Sheet No. B-8.00 Fifth-Revised Sheet No. B-9.00 Fifth-Revised Sheet No. B-10.00 Fifth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

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Issued January 24, 2024 by Kenneth A. Dragiewicz, President Alpena, MI 49707

Michigan Public Service
Commission
January 24, 2024
Filed by: DW

CANCELLED BY U-17377 ORDER	
REMOVED BY DW	
DATE 08-23-24	1

SHEET NO. Second-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Sixth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 Second-Revised Sheet No. A-7.00 First-Revised Sheet No. A-8.00 Forty First-Revised Sheet No. A-9.00 Fifth-Revised Sheet No. A-10.00 Thirty Second-Revised Sheet No. A-11.00 Fourteenth-Revised Sheet No. A-12.00 Seventh-Revised Sheet No. A-13.00 Original Sheet No. A-13.10 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Fourth-Revised Sheet No. B-1.00 Fourth-Revised Sheet No. B-2.00 Fourth-Revised Sheet No. B-3.00 Fourth-Revised Sheet No. B-4.00 Fourth-Revised Sheet No. B-5.00 Fifth-Revised Sheet No. B-6.00 Fourth-Revised Sheet No. B-7.00 Fourth-Revised Sheet No. B-8.00 Fifth-Revised Sheet No. B-9.00 Fifth-Revised Sheet No. B-10.00 Fifth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

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Issued December 8, 2023
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service Commission
December 20, 2023
Filed by: DW

CANCELLED BY ORDER	U-21320	
REMOVED BY	DW	
DATE	01-24-24	

SHEET NO.

Second-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Sixth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 Second-Revised Sheet No. A-7.00 First-Revised Sheet No. A-8.00 Fortieth-Revised Sheet No. A-9.00 Fifth-Revised Sheet No. A-10.00 Thirty First-Revised Sheet No. A-11.00 Thirteenth-Revised Sheet No. A-12.00 Sixth-Revised Sheet No. A-13.00 Original Sheet No. A-13.10 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Fourth-Revised Sheet No. B-1.00 Fourth-Revised Sheet No. B-2.00 Fourth-Revised Sheet No. B-3.00 Fourth-Revised Sheet No. B-4.00 Fourth-Revised Sheet No. B-5.00 Fifth-Revised Sheet No. B-6.00 Fourth-Revised Sheet No. B-7.00 Fourth-Revised Sheet No. B-8.00 Fifth-Revised Sheet No. B-9.00 Fifth-Revised Sheet No. B-10.00 Fifth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

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#### Issued May 4, 2023 by Kenneth A. Dragiewicz, President Alpena, MI 49707

DATE

CANCELLED BY ORDER	U-21045	_
	DW	

12-20-23

# Michigan Public Service Commission May 11, 2023 Filed by: DW

SHEET NO. Second-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Sixth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 Second-Revised Sheet No. A-7.00 First-Revised Sheet No. A-8.00 Thirty Ninth-Revised Sheet No. A-9.00 Fifth-Revised Sheet No. A-10.00 Thirtieth-Revised Sheet No. A-11.00 Twelfth-Revised Sheet No. A-12.00 Sixth-Revised Sheet No. A-13.00 Original Sheet No. A-13.10 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Fourth-Revised Sheet No. B-1.00 Fourth-Revised Sheet No. B-2.00 Fourth-Revised Sheet No. B-3.00 Fourth-Revised Sheet No. B-4.00 Fourth-Revised Sheet No. B-5.00 Fifth-Revised Sheet No. B-6.00 Fourth-Revised Sheet No. B-7.00 Fourth-Revised Sheet No. B-8.00 Fifth-Revised Sheet No. B-9.00 Fifth-Revised Sheet No. B-10.00 Fifth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

# EFFECTIVE DATE January 1, 2022 October 10, 2007 January 1, 2022 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2022 January 1, 2022 January 1, 2023 January 1, 2022 January 1, 2023 January 1, 2023 January 1, 2023 January 1, 2022 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2022 October 10, 2007 October 10, 2007

#### Issued December 16, 2022 by Kenneth A. Dragiewicz, President Alpena, MI 49707



CANCELLED

REMOVED BY

ORDER

DATE

U-18089

DW

05-11-23

SHEET NO.

Second-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Sixth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 Second-Revised Sheet No. A-7.00 First-Revised Sheet No. A-8.00 Thirty Eighth-Revised Sheet No. A-9.00 Fifth-Revised Sheet No. A-10.00 Twenty Ninth-Revised Sheet No. A-11.00 Eleventh-Revised Sheet No. A-12.00 Fifth-Revised Sheet No. A-13.00 Original Sheet No. A-13.10 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Fourth-Revised Sheet No. B-1.00 Fourth-Revised Sheet No. B-2.00 Fourth-Revised Sheet No. B-3.00 Fourth-Revised Sheet No. B-4.00 Fourth-Revised Sheet No. B-5.00 Fifth-Revised Sheet No. B-6.00 Fourth-Revised Sheet No. B-7.00 Fourth-Revised Sheet No. B-8.00 Fifth-Revised Sheet No. B-9.00 Fifth-Revised Sheet No. B-10.00 Fifth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE January 1, 2022 October 10, 2007 January 1, 2022 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2022 January 1, 2022 August 22, 2022 January 1, 2022 August 22, 2022 January 1, 2022 January 1, 2022 January 1, 2022 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2022 October 10, 2007 October 10, 2007

# Issued August 22, 2022 by Kenneth A. Dragiewicz, President Alpena, MI 49707



CANCELLED

REMOVED BY

ORDER

DATE

U-21045

DW

01-05-23

SHEET NO. Second-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Sixth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 Second-Revised Sheet No. A-7.00 First-Revised Sheet No. A-8.00 Thirty Seventh-Revised Sheet No. A-9.00 Fifth-Revised Sheet No. A-10.00 Twenty Eighth-Revised Sheet No. A-11.00 Eleventh-Revised Sheet No. A-12.00 Fifth-Revised Sheet No. A-13.00 Original Sheet No. A-13.10 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Fourth-Revised Sheet No. B-1.00 Fourth-Revised Sheet No. B-2.00 Fourth-Revised Sheet No. B-3.00 Fourth-Revised Sheet No. B-4.00 Fourth-Revised Sheet No. B-5.00 Fifth-Revised Sheet No. B-6.00 Fourth-Revised Sheet No. B-7.00 Fourth-Revised Sheet No. B-8.00 Fifth-Revised Sheet No. B-9.00 Fifth-Revised Sheet No. B-10.00 Fifth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE January 1, 2022 October 10, 2007 January 1, 2022 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2022 January 1, 2022 September 1, 2022 January 1, 2022 September 1, 2022 January 1, 2022 January 1, 2022 January 1, 2022 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2022 October 10, 2007 October 10, 2007

#### Issued August 9, 2022 by Kenneth D. Dragiewicz, President Alpena, MI 49707

Michigan Public Service Commission August 24, 2022 Filed by: DW CANCELLED

BY ORDER \_\_\_\_\_

REMOVED BY

DATE

U-21234

DW

08-29-22

SHEET NO. Second-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Sixth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 Second-Revised Sheet No. A-7.00 First-Revised Sheet No. A-8.00 Thirty Sixth-Revised Sheet No. A-9.00 Fifth-Revised Sheet No. A-10.00 Twenty Seventh-Revised Sheet No. A-11.00 Eleventh-Revised Sheet No. A-12.00 Fifth-Revised Sheet No. A-13.00 Original Sheet No. A-13.10 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Fourth-Revised Sheet No. B-1.00 Fourth-Revised Sheet No. B-2.00 Fourth-Revised Sheet No. B-3.00 Fourth-Revised Sheet No. B-4.00 Fourth-Revised Sheet No. B-5.00 Fifth-Revised Sheet No. B-6.00 Fourth-Revised Sheet No. B-7.00 Fourth-Revised Sheet No. B-8.00 Fifth-Revised Sheet No. B-9.00 Fifth-Revised Sheet No. B-10.00 Fifth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE January 1, 2022 October 10, 2007 January 1, 2022 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2022 January 1, 2022 April 1, 2022 January 1, 2022 April 1, 2022 January 1, 2022 January 1, 2022 January 1, 2022 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2022 October 10, 2007 October 10, 2007

# Issued March 23, 2022 by Kenneth A. Dragiewicz, President Alpena, MI 49707

Michigan Public Service Commission March 23, 2022 Filed by: MT

# (continued on Sheet No. A-10.00)

CANCELLED BY ORDER\_\_\_\_\_\_U-17377\_\_\_\_\_ REMOVED BY\_\_\_\_\_\_DW\_\_\_\_ DATE \_\_\_\_\_08-24-22\_\_\_\_

SHEET NO.
Second-Revised Sheet No. A-1.00
Original Sheet No. A-2.00
Sixth-Revised Sheet No. A-3.00
Original Sheet No. A-4.00
Original Sheet No. A-5.00
Original Sheet No. A-6.00
Second-Revised Sheet No. A-7.00
First-Revised Sheet No. A-8.00
Thirty Fifth-Revised Sheet No. A-9.00
Fifth-Revised Sheet No. A-10.00
Twenty Sixth-Revised Sheet No. A-11.00
Eleventh-Revised Sheet No. A-12.00
Fifth-Revised Sheet No. A-13.00
Original Sheet No. A-13.10
Original Sheet No. A-14.00
Original Sheet No. A-15.00
Original Sheet No. A-16.00
Original Sheet No. A-17.00
Fourth-Revised Sheet No. B-1.00
Fourth-Revised Sheet No. B-2.00
Fourth-Revised Sheet No. B-3.00
Fourth-Revised Sheet No. B-4.00
Fourth-Revised Sheet No. B-5.00
Fifth-Revised Sheet No. B-6.00
Fourth-Revised Sheet No. B-7.00
Fourth-Revised Sheet No. B-8.00
Fifth-Revised Sheet No. B-9.00
Fifth-Revised Sheet No. B-10.00
Fifth-Revised Sheet No. B-11.00
Original Sheet No. C-1.00
Original Sheet No. C-2.00

EFFECTIVE DATE January 1, 2022 October 10, 2007 January 1, 2022 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2022 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2022 October 10, 2007 October 10, 2007

Issued December 27, 2021 by Kenneth D. Dragiewicz, President Alpena, MI 49707

Michigan Public Service Commission	
January 5, 2022	
Filed by: DW	

CANCELLED BY ORDER \_\_\_\_\_

U-20874

REMOVED BY MT DATE 03-23-22

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fifth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Thirty Fourth-Revised Sheet No. A-9.00 Third-Revised Sheet No. A-10.00 Twenty Fourth-Revised Sheet No. A-11.00 Ninth-Revised Sheet No. A-12.00 Fourth-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Third-Revised Sheet No. B-1.00 Third-Revised Sheet No. B-2.00 Third-Revised Sheet No. B-3.00 Third-Revised Sheet No. B-4.00 Third-Revised Sheet No. B-5.00 Fourth-Revised Sheet No. B-6.00 Third-Revised Sheet No. B-7.00 Third-Revised Sheet No. B-8.00 Fourth-Revised Sheet No. B-9.00 Fourth-Revised Sheet No. B-10.00 Fourth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10. 2007 December 11, 2017 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 January 1, 2022 October 25, 2018 September 1, 2021 January 1, 2020 May 1, 2018 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007

# (continued on Sheet No. A-10.00)

Issued December 17, 2021 by Kenneth D. Dragiewicz, President Alpena, MI 49707

ORDER \_\_

REMOVED BY DW

U-21045

Michigan Public Service Commission December 28, 2021 Filed by: DW

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fifth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Thirty Third-Revised Sheet No. A-9.00 Third-Revised Sheet No. A-10.00 Twenty Fourth-Revised Sheet No. A-11.00 Ninth-Revised Sheet No. A-12.00 Fourth-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Third-Revised Sheet No. B-1.00 Third-Revised Sheet No. B-2.00 Third-Revised Sheet No. B-3.00 Third-Revised Sheet No. B-4.00 Third-Revised Sheet No. B-5.00 Fourth-Revised Sheet No. B-6.00 Third-Revised Sheet No. B-7.00 Third-Revised Sheet No. B-8.00 Fourth-Revised Sheet No. B-9.00 Fourth-Revised Sheet No. B-10.00 Fourth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

**EFFECTIVE DATE** August 16, 2012 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 January 1, 2021 October 25, 2018 January 1, 2021 January 1, 2020 May 1, 2018 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007

#### (continued on Sheet No. A-10.00)

Issued December 18, 2020 by Gary D. Graham, President Alpena, MI 49707

CANCELLED BY ORDER\_U-21046,U-20800 REMOVED BY\_\_\_\_\_DW\_\_\_\_ DATE\_\_\_\_\_12-28-21\_\_\_\_ Michigan Public Service Commission December 18, 2020 Filed by: DW

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fifth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Thirty Second-Revised Sheet No. A-9.00 Third-Revised Sheet No. A-10.00 Twenty Third-Revised Sheet No. A-11.00 Ninth-Revised Sheet No. A-12.00 Fourth-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Third-Revised Sheet No. B-1.00 Third-Revised Sheet No. B-2.00 Third-Revised Sheet No. B-3.00 Third-Revised Sheet No. B-4.00 Third-Revised Sheet No. B-5.00 Fourth-Revised Sheet No. B-6.00 Third-Revised Sheet No. B-7.00 Third-Revised Sheet No. B-8.00 Fourth-Revised Sheet No. B-9.00 Fourth-Revised Sheet No. B-10.00 Fourth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 January 1, 2020 October 25, 2018 January 1, 2020 January 1, 2020 May 1, 2018 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007

# (continued on Sheet No. A-10.00)

Issued December 17, 2	2019 by
Gary D. Graham, Pres	ident
Alpena, MI 49707	041051155

#### CANCELLED BY ORDER <u>U-20371,U-17377</u> REMOVED BY <u>DW</u> DATE <u>12-18-20</u>

Michigan Public Service Commission

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fifth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Thirtieth-Revised Sheet No. A-9.00 Third-Revised Sheet No. A-10.00 Twenty First-Revised Sheet No. A-11.00 Eighth-Revised Sheet No. A-12.00 Fourth-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Third-Revised Sheet No. B-1.00 Third-Revised Sheet No. B-2.00 Third-Revised Sheet No. B-3.00 Third-Revised Sheet No. B-4.00 Third-Revised Sheet No. B-5.00 Fourth-Revised Sheet No. B-6.00 Third-Revised Sheet No. B-7.00 Third-Revised Sheet No. B-8.00 Fourth-Revised Sheet No. B-9.00 Fourth-Revised Sheet No. B-10.00 Fourth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 September 1, 2019 October 25, 2018 September 1, 2019 April 1, 2019 May 1, 2018 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007

# (continued on Sheet No. A-10.00)

Issued September 4, 2019 by Gary D. Graham, President Alpena, MI 49707

#### CANCELLED

BY ORDER U-20318 REMOVED BY DBR DATE 12-30-19 Michigan Public Service Commission September 5, 2019

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fifth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Thirtieth-Revised Sheet No. A-9.00 Third-Revised Sheet No. A-10.00 Twenty First-Revised Sheet No. A-11.00 Eighth-Revised Sheet No. A-12.00 Fourth-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Third-Revised Sheet No. B-1.00 Third-Revised Sheet No. B-2.00 Third-Revised Sheet No. B-3.00 Third-Revised Sheet No. B-4.00 Third-Revised Sheet No. B-5.00 Fourth-Revised Sheet No. B-6.00 Third-Revised Sheet No. B-7.00 Third-Revised Sheet No. B-8.00 Fourth-Revised Sheet No. B-9.00 Fourth-Revised Sheet No. B-10.00 Fourth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 April 1, 2019 October 25, 2018 April 1, 2019 April 1, 2019 May 1, 2018 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007

# (continued on Sheet No. A-10.00)

Issued March 29, 2019 by
Gary D. Graham, President
Alpena, MI 49707

CANCELLED BY ORDER U-17377 REMOVED BY DBR DATE 9-5-19 Michigan Public Service Commission April 1, 2019 Filed DBR

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fifth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Twenty Ninth-Revised Sheet No. A-9.00 Third-Revised Sheet No. A-10.00 Twentieth-Revised Sheet No. A-11.00 Seventh-Revised Sheet No. A-12.00 Fourth-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Third-Revised Sheet No. B-1.00 Third-Revised Sheet No. B-2.00 Third-Revised Sheet No. B-3.00 Third-Revised Sheet No. B-4.00 Third-Revised Sheet No. B-5.00 Fourth-Revised Sheet No. B-6.00 Third-Revised Sheet No. B-7.00 Third-Revised Sheet No. B-8.00 Fourth-Revised Sheet No. B-9.00 Fourth-Revised Sheet No. B-10.00 Fourth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

# EFFECTIVE DATE August 16, 2012 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 January 3, 2019 October 25, 2018 December 28, 2018 January 3, 2019 May 1, 2018 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007

# (continued on Sheet No. A-10.00)

Issued January 3, 2019 by Gary D. Graham, President Alpena, MI 49707

Michigan Public Service Commission February 4, 2019

Filed DBR

CANCELLED BY ORDER U-20318 REMOVED BY DBR DATE 4-1-19

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fifth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Twenty-Eighth Revised Sheet No. A-9.00 Third-Revised Sheet No. A-10.00 Twentieth-Revised Sheet No. A-11.00 Seventh-Revised Sheet No. A-12.00 Fourth-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Third-Revised Sheet No. B-1.00 Third-Revised Sheet No. B-2.00 Third-Revised Sheet No. B-3.00 Third-Revised Sheet No. B-4.00 Third-Revised Sheet No. B-5.00 Fourth-Revised Sheet No. B-6.00 Third-Revised Sheet No. B-7.00 Third-Revised Sheet No. B-8.00 Fourth-Revised Sheet No. B-9.00 Fourth-Revised Sheet No. B-10.00 Fourth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 December 28, 2018 October 25, 2018 December 28, 2018 January 3, 2019 May 1, 2018 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007

#### (continued on Sheet No. A-10.00)

Issued December 28, 2018 by Gary D. Graham, President Alpena, MI 49707

Michigan Public Service Commission

January 8, 2019

CANCELLED BY ORDER U-18089	
REMOVED BY DBR	

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fifth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Twenty Seventh-Revised Sheet No. A-9.00 Third-Revised Sheet No. A-10.00 Nineteenth-Revised Sheet No. A-11.00 Sixth-Revised Sheet No. A-12.00 Fourth-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Third-Revised Sheet No. B-1.00 Third-Revised Sheet No. B-2.00 Third-Revised Sheet No. B-3.00 Third-Revised Sheet No. B-4.00 Third-Revised Sheet No. B-5.00 Fourth-Revised Sheet No. B-6.00 Third-Revised Sheet No. B-7.00 Third-Revised Sheet No. B-8.00 Fourth-Revised Sheet No. B-9.00 Fourth-Revised Sheet No. B-10.00 Fourth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 October 25, 2018 October 25, 2018 October 1, 2018 October 1, 2018 May 1, 2018 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007

#### (continued on Sheet No. A-10.00)

Issued November 1, 2018 by Gary D. Graham, President Alpena, MI 49707

Michigan Public Service Commission

November 1, 2018

CANCELLED BY ORDER U-20027,U-20217
REMOVED BY DBR
DATE 1-8-19

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fifth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Twenty Sixth-Revised Sheet No. A-9.00 Second-Revised Sheet No. A-10.00 Nineteenth-Revised Sheet No. A-11.00 Sixth-Revised Sheet No. A-12.00 Fourth-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Third-Revised Sheet No. B-1.00 Third-Revised Sheet No. B-2.00 Third-Revised Sheet No. B-3.00 Third-Revised Sheet No. B-4.00 Third-Revised Sheet No. B-5.00 Fourth-Revised Sheet No. B-6.00 Third-Revised Sheet No. B-7.00 Third-Revised Sheet No. B-8.00 Fourth-Revised Sheet No. B-9.00 Fourth-Revised Sheet No. B-10.00 Fourth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 October 1, 2018 September 27, 2013 October 1, 2018 October 1, 2018 May 1, 2018 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007

#### (continued on Sheet No. A-10.00)

Issued October 4, 2018 by Gary D Graham, President Alpena, MI 49707

CANCELLED BY ORDER U-18485
REMOVED BY DBR
DATE 11-1-18

Michigan Public Service Commission

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fifth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Twenty Fifth-Revised Sheet No. A-9.00 Second-Revised Sheet No. A-10.00 Eighteenth-Revised Sheet No. A-11.00 Fifth-Revised Sheet No. A-12.00 Fourth-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Third-Revised Sheet No. B-1.00 Third-Revised Sheet No. B-2.00 Third-Revised Sheet No. B-3.00 Third-Revised Sheet No. B-4.00 Third-Revised Sheet No. B-5.00 Fourth-Revised Sheet No. B-6.00 Third-Revised Sheet No. B-7.00 Third-Revised Sheet No. B-8.00 Fourth-Revised Sheet No. B-9.00 Fourth-Revised Sheet No. B-10.00 Fourth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 June 1, 2018 September 27, 2013 June 1, 2018 June 1, 2018 May 1, 2018 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007

#### (continued on Sheet No. A-10.00)

Issued May 30, 2018 by Gary D Graham, President Alpena, MI 49707

Michigan Public Service Commission

May 31, 2018

CANCELLED BY ORDER U-20268	
REMOVED BY DBR	
<sub>DATE</sub> 10-4-18	

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fifth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Twenty Fourth-Revised Sheet No. A-9.00 Second-Revised Sheet No. A-10.00 Seventeenth-Revised Sheet No. A-11.00 Fourth-Revised Sheet No. A-12.00 Fourth-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Third-Revised Sheet No. B-1.00 Third-Revised Sheet No. B-2.00 Third-Revised Sheet No. B-3.00 Third-Revised Sheet No. B-4.00 Third-Revised Sheet No. B-5.00 Fourth-Revised Sheet No. B-6.00 Third-Revised Sheet No. B-7.00 Third-Revised Sheet No. B-8.00 Fourth-Revised Sheet No. B-9.00 Fourth-Revised Sheet No. B-10.00 Fourth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 May 1, 2018 September 27, 2013 January 1, 2018 January 1, 2018 May 1, 2018 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007

# (continued on Sheet No. A-10.00)

Issued May 1, 2018 by Gary D Graham, President Alpena, MI 49707

Mic	higan Public Service Commission
Мау	2, 2018
Filed	DBR

CANCELLED BY ORDER U-20101	
REMOVED BY_DBR DATE	

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fifth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Twenty Third-Revised Sheet No. A-9.00 Second-Revised Sheet No. A-10.00 Seventeenth-Revised Sheet No. A-11.00 Fourth-Revised Sheet No. A-12.00 Third-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Third-Revised Sheet No. B-1.00 Third-Revised Sheet No. B-2.00 Third-Revised Sheet No. B-3.00 Third-Revised Sheet No. B-4.00 Third-Revised Sheet No. B-5.00 Fourth-Revised Sheet No. B-6.00 Third-Revised Sheet No. B-7.00 Third-Revised Sheet No. B-8.00 Fourth-Revised Sheet No. B-9.00 Fourth-Revised Sheet No. B-10.00 Fourth-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 December 26, 2017 September 27, 2013 January 1, 2018 January 1, 2018 January 1, 2018 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 December 11, 2017 October 10, 2007 October 10, 2007

Issued December 26, 2017 by Gary D Graham, President Alpena, MI 49707

CANCELLED BY ORDER_U-18350	
REMOVED BY DBR	

Michigan Public Service Commission
December 28, 2017
File <u>d CEP</u>

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fourth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Twenty Second-Revised Sheet No. A-9.00 Second-Revised Sheet No. A-10.00 Sixteenth-Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Second-Revised Sheet No. B-1.00 Second-Revised Sheet No. B-2.00 Second-Revised Sheet No. B-3.00 Second-Revised Sheet No. B-4.00 Second-Revised Sheet No. B-5.00 Third-Revised Sheet No. B-6.00 Second-Revised Sheet No. B-7.00 Second-Revised Sheet No. B-8.00 Third-Revised Sheet No. B-9.00 Third-Revised Sheet No. B-10.00 Third-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 June 25, 2015 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 September 1, 2017 September 27, 2013 September 1, 2017 April 28, 2010 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 June 25, 2015 October 10, 2007 October 10, 2007

#### (continued on Sheet No. A-10.00)

Issued August 28, 2017 by Gary D Graham, President Alpena, MI 49707

CANCELLED BY ORDER U-15152	Michigan Public Service Commission
	August 29, 2017
<sub>REMOVED BY</sub> <u>CEP</u> <sub>DATE</sub> 01-10-18	Filed

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fourth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Twenty First-Revised Sheet No. A-9.00 Second-Revised Sheet No. A-10.00 Fifteenth Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Second-Revised Sheet No. B-1.00 Second-Revised Sheet No. B-2.00 Second-Revised Sheet No. B-3.00 Second-Revised Sheet No. B-4.00 Second-Revised Sheet No. B-5.00 Third-Revised Sheet No. B-6.00 Second-Revised Sheet No. B-7.00 Second-Revised Sheet No. B-8.00 Third-Revised Sheet No. B-9.00 Third-Revised Sheet No. B-10.00 Third-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 June 25, 2015 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 January 1, 2017 September 27, 2013 January 1, 2017 April 28, 2010 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 June 25, 2015 October 10, 2007 October 10, 2007

# (continued on Sheet No. A-10.00)

Issued December 30, 2016 by Ann K. Burton, President Alpena, MI 49707



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January 3, 2017
Filed

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fourth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Twentieth-Revised Sheet No. A-9.00 Second-Revised Sheet No. A-10.00 Fourteenth- Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Second-Revised Sheet No. B-1.00 Second-Revised Sheet No. B-2.00 Second-Revised Sheet No. B-3.00 Second-Revised Sheet No. B-4.00 Second-Revised Sheet No. B-5.00 Third-Revised Sheet No. B-6.00 Second-Revised Sheet No. B-7.00 Second-Revised Sheet No. B-8.00 Third-Revised Sheet No. B-9.00 Third-Revised Sheet No. B-10.00 Third-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 June 25, 2015 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 September 1, 2016 September 27, 2013 September 1, 2016 April 28, 2010 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 June 25, 2015 October 10, 2007 October 10, 2007

#### (continued on Sheet No. A-10.00)

Issued September 7, 2016 by Ann K. Burton, President Alpena, MI 49707



Michigan Public Service Commission	
September 8, 2016	;
Filed	

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fourth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Nineteenth-Revised Sheet No. A-9.00 Second-Revised Sheet No. A-10.00 Thirteenth- Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Second-Revised Sheet No. B-1.00 Second-Revised Sheet No. B-2.00 Second-Revised Sheet No. B-3.00 Second-Revised Sheet No. B-4.00 Second-Revised Sheet No. B-5.00 Third-Revised Sheet No. B-6.00 Second-Revised Sheet No. B-7.00 Second-Revised Sheet No. B-8.00 Third-Revised Sheet No. B-9.00 Third-Revised Sheet No. B-10.00 Third-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 June 25, 2015 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 January 1, 2016 September 27, 2013 January 1, 2016 April 28, 2010 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 June 25, 2015 October 10, 2007 October 10, 2007

#### (continued on Sheet No. A-10.00)

Issued December 18, 2015 by Ann K. Burton, President Alpena, MI 49707



Michigan Public Service Commission December 21, 2015

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SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fourth-Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First-Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Eighteenth-Revised Sheet No. A-9.00 Second-Revised Sheet No. A-10.00 Twelfth- Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second-Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Second-Revised Sheet No. B-1.00 Second-Revised Sheet No. B-2.00 Second-Revised Sheet No. B-3.00 Second-Revised Sheet No. B-4.00 Second-Revised Sheet No. B-5.00 Third-Revised Sheet No. B-6.00 Second-Revised Sheet No. B-7.00 Second-Revised Sheet No. B-8.00 Third-Revised Sheet No. B-9.00 Third-Revised Sheet No. B-10.00 Third-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 June 25, 2015 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 September 1, 2015 September 27, 2013 September 1, 2015 April 28, 2010 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 June 25, 2015 October 10, 2007 October 10, 2007

#### (continued on Sheet No. A-10.00)

Issued August 31, 2015 by Ann K. Burton, President Alpena, MI 49707



Michigan Public Service Commission
September 1, 2015
Filed

Michigan Public Service

Commission July 9, 2015

A

Filed

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Fourth Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Seventeenth Revised Sheet No. A-9.00 Second Revised Sheet No. A-10.00 Eleventh Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Second-Revised Sheet No. B-1.00 Second-Revised Sheet No. B-2.00 Second-Revised Sheet No. B-3.00 Second-Revised Sheet No. B-4.00 Second-Revised Sheet No. B-5.00 Third-Revised Sheet No. B-6.00 Second-Revised Sheet No. B-7.00 Second-Revised Sheet No. B-8.00 Third-Revised Sheet No. B-9.00 Third-Revised Sheet No. B-10.00 Third-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 June 25, 2015 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 June 25, 2015 September 27, 2013 January 1, 2015 April 28, 2010 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 June 25, 2015 October 10, 2007 October 10, 2007

#### (continued on Sheet No. A-10.00)

Issued June 25, 2015 by Ann K. Burton, President Alpena, MI 49707



SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Second Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Sixteenth Revised Sheet No. A-9.00 Second Revised Sheet No. A-10.00 Eleventh Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 First-Revised Sheet No. B-1.00 First-Revised Sheet No. B-2.00 First-Revised Sheet No. B-3.00 First-Revised Sheet No. B-4.00 First-Revised Sheet No. B-5.00 First-Revised Sheet No. B-6.00 First-Revised Sheet No. B-7.00 First-Revised Sheet No. B-8.00 Second-Revised Sheet No. B-9.00 Second-Revised Sheet No. B-10.00 Second-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 August 16, 2012 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 January 1, 2015 September 27, 2013 January 1, 2015 April 28, 2010 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 August 16, 2012 October 10, 2007 October 10, 2007

Issued December 26, 2014, by Ann K. Burton, President Alpena, MI 49707

CANCELLED BY ORDER \_\_\_\_\_

U-15152 REMOVED BY \_\_\_\_\_RL DATE 07-09-15

Michigan Public Service Commission
December 29, 2014
Filed

(continued on Sheet No. A-10.00)

Effective for service rendered on and after January 1, 2015.

Issued under authority of the Michigan Public Service Commission dated July 22, 2014 in Case No. U-17600.

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Third Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Fifteenth Revised Sheet No. A-9.00 Second Revised Sheet No. A-10.00 Tenth Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 First-Revised Sheet No. B-1.00 First-Revised Sheet No. B-2.00 First-Revised Sheet No. B-3.00 First-Revised Sheet No. B-4.00 First-Revised Sheet No. B-5.00 Second-Revised Sheet No. B-6.00 First-Revised Sheet No. B-7.00 First-Revised Sheet No. B-8.00 Second-Revised Sheet No. B-9.00 Second-Revised Sheet No. B-10.00 Second-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 November 12, 2013 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 September 3, 2014 September 27, 2013 September 3, 2014 April 28, 2010 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 August 16, 2012 November 12, 2013 August 16, 2012 October 10, 2007 October 10, 2007

#### (continued on Sheet No. A-10.00)

Issued September 3, 2014 by Ann K. Burton, President Alpena, MI 49707





SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Third Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Fourteenth Revised Sheet No. A-9.00 Second Revised Sheet No. A-10.00 Eighth Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 First-Revised Sheet No. B-1.00 First-Revised Sheet No. B-2.00 First-Revised Sheet No. B-3.00 First-Revised Sheet No. B-4.00 First-Revised Sheet No. B-5.00 Second-Revised Sheet No. B-6.00 First-Revised Sheet No. B-7.00 First-Revised Sheet No. B-8.00 Second-Revised Sheet No. B-9.00 Second-Revised Sheet No. B-10.00 Second-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 November 12, 2013 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 June 12, 2014 September 27, 2013 January 1, 2013 April 28, 2010 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 August 16, 2012 November 12, 2013 August 16, 2012 October 10, 2007 October 10, 2007

#### (continued on Sheet No. A-10.00)

Issued June 12, 2014 by Ann K. Burton, President Alpena, MI 49707

CANCELLED BY ORDER
REMOVED BY RL
DATE 09-03-14



SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Second Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Thirteenth Revised Sheet No. A-9.00 Second Revised Sheet No. A-10.00 Ninth Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 First-Revised Sheet No. B-1.00 First-Revised Sheet No. B-2.00 First-Revised Sheet No. B-3.00 First-Revised Sheet No. B-4.00 First-Revised Sheet No. B-5.00 First-Revised Sheet No. B-6.00 First-Revised Sheet No. B-7.00 First-Revised Sheet No. B-8.00 Second-Revised Sheet No. B-9.00 Second-Revised Sheet No. B-10.00 Second-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 August 16, 2012 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 January 1, 2014 September 27, 2013 January 1, 2014 April 28, 2010 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 August 16, 2012 October 10, 2007 October 10, 2007

Issued December 19, 2013, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. A-10.00)

Effective for service rendered on and after August 29, 2013.

Issued under authority of the Michigan Public Service Commission dated October 17, 2013 in Case No. U-17300.

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Second Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Twelfth Revised Sheet No. A-9.00 Second Revised Sheet No. A-10.00 Eighth Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 First-Revised Sheet No. B-1.00 First-Revised Sheet No. B-2.00 First-Revised Sheet No. B-3.00 First-Revised Sheet No. B-4.00 First-Revised Sheet No. B-5.00 First-Revised Sheet No. B-6.00 First-Revised Sheet No. B-7.00 First-Revised Sheet No. B-8.00 Second-Revised Sheet No. B-9.00 Second-Revised Sheet No. B-10.00 Second-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 August 16, 2012 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 September 27, 2013 September 27, 2013 January 1, 2013 April 28, 2010 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 August 16, 2012 October 10, 2007 October 10, 2007

Issued September 27, 2013, by Ann K. Burton, President Alpena, MI 49707



Michigan Public Service Commission October 8, 2013 Filed (continued on Sheet No. A-10.00)

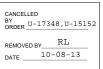
Effective for service rendered on and after August 29, 2013.

Issued under authority of the Michigan Public Service Commission dated August 29, 2013 in Case No. U-17348.

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Second Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Eleventh Revised Sheet No. A-9.00 First Revised Sheet No. A-10.00 Eighth Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 First-Revised Sheet No. B-1.00 First-Revised Sheet No. B-2.00 First-Revised Sheet No. B-3.00 First-Revised Sheet No. B-4.00 First-Revised Sheet No. B-5.00 First-Revised Sheet No. B-6.00 First-Revised Sheet No. B-7.00 First-Revised Sheet No. B-8.00 Second-Revised Sheet No. B-9.00 Second-Revised Sheet No. B-10.00 Second-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

### August 16, 2012 October 10, 2007 August 16, 2012 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 January 1, 2013 January 1, 2010 January 1, 2013 April 28, 2010 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 August 16, 2012 October 10, 2007 October 10, 2007

Issued December 18, 2012, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. A-10.00)

Effective for service rendered on and after January 1, 2013.

Issued under authority of the Michigan Public Service Commission dated August 28, 2012 in Case No. U-16735.

EFFECTIVE DATE

SHEET NO. First-Revised Sheet No. A-1.00 Original Sheet No. A-2.00 Second Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Tenth Revised Sheet No. A-9.00 First Revised Sheet No. A-10.00 Seventh Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 First-Revised Sheet No. B-1.00 First-Revised Sheet No. B-2.00 First-Revised Sheet No. B-3.00 First-Revised Sheet No. B-4.00 First-Revised Sheet No. B-5.00 First-Revised Sheet No. B-6.00 First-Revised Sheet No. B-7.00 First-Revised Sheet No. B-8.00 Second-Revised Sheet No. B-9.00 Second-Revised Sheet No. B-10.00 Second-Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE August 16, 2012 October 10, 2007 August 16, 2012 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 August 16, 2012 January 1, 2010 January 1, 2012 April 28, 2010 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 August 16, 2012 October 10, 2007 October 10, 2007

Issued August 16, 2012, by Ann K. Burton, President Alpena, MI 49707

> CANCELLED U-16735.U-16580.U-15152 BY U-16880 , U-17090 REMOVED BY RL DATE 12-19-12



(continued on Sheet No. A-10.00)

Effective for service rendered on and after August 16, 2012.

Issued under authority of the Michigan Public Service Commission dated October 9, 2007 in Case No. U-15152.

SHEET NO. Original Sheet No. A-1.00 Original Sheet No. A-2.00 First Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Ninth Revised Sheet No. A-9.00 First Revised Sheet No. A-10.00 Seventh Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Original Sheet No. B-1.00 Original Sheet No. B-2.00 Original Sheet No. B-3.00 Original Sheet No. B-4.00 Original Sheet No. B-5.00 Original Sheet No. B-6.00 Original Sheet No. B-7.00 Original Sheet No. B-8.00 First Revised Sheet No. B-9.00 First Revised Sheet No. B-10.00 First Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE October 10, 2007 October 10, 2007 June 26, 2009 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 January 1, 2012 January 1, 2010 January 1, 2012 April 28, 2010 January 1, 2010 October 10, 2007 June 26, 2009 June 26, 2009 June 26, 2009 October 10, 2007 October 10, 2007

Issued December 21, 2011, by Ann K. Burton, President Alpena, MI 49707

Michigan Public Service Commission
December 22, 2011
Filed

(continued on Sheet No. A-10.00)

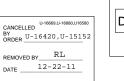
Effective for bills rendered on and after January 1, 2012.

Issued under authority of the Michigan Public Service Commission dated September 13, 2011 in Case No. U-16669.

SHEET NO. Original Sheet No. A-1.00 Original Sheet No. A-2.00 First Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Eighth Revised Sheet No. A-9.00 First Revised Sheet No. A-10.00 Sixth Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Original Sheet No. B-1.00 Original Sheet No. B-2.00 Original Sheet No. B-3.00 Original Sheet No. B-4.00 Original Sheet No. B-5.00 Original Sheet No. B-6.00 Original Sheet No. B-7.00 Original Sheet No. B-8.00 First Revised Sheet No. B-9.00 First Revised Sheet No. B-10.00 First Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE October 10, 2007 October 10, 2007 June 26, 2009 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 January 1, 2011 January 1, 2010 January 1, 2011 April 28, 2010 January 1, 2010 October 10, 2007 June 26, 2009 June 26, 2009 June 26, 2009 October 10, 2007 October 10, 2007

Issued December 21, 2010, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. A-10.00)

Effective for bills rendered on and after January 1, 2011.

Issued under authority of the Michigan Public Service Commission dated July 13, 2010 in Case No. U-16346

SHEET NO. Original Sheet No. A-1.00 Original Sheet No. A-2.00 First Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Seventh Revised Sheet No. A-9.00 First Revised Sheet No. A-10.00 Fifth Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Original Sheet No. B-1.00 Original Sheet No. B-2.00 Original Sheet No. B-3.00 Original Sheet No. B-4.00 Original Sheet No. B-5.00 Original Sheet No. B-6.00 Original Sheet No. B-7.00 Original Sheet No. B-8.00 First Revised Sheet No. B-9.00 First Revised Sheet No. B-10.00 First Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE October 10, 2007 October 10, 2007 June 26, 2009 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 August 1,2010 January 1, 2010 August 1, 2010 April 28, 2010 January 1, 2010 October 10, 2007 June 26, 2009 June 26, 2009 June 26, 2009 October 10, 2007 October 10, 2007

Issued July 19, 2010, by Ann K. Burton, President Alpena, MI 49707

> CANCELLED U-16000, U-16000, U-16000, U-16000, U-16000, U-16000 BY ORDER U-16346, U-15152 REMOVED BY RL DATE 12-21-10



(continued on Sheet No. A-10.00)

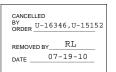
Effective for bills rendered on and after August 1, 2010.

Issued under authority of the Michigan Public Service Commission dated July 13, 2010 in Case No. U-16346

SHEET NO. Original Sheet No. A-1.00 Original Sheet No. A-2.00 First Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Sixth Revised Sheet No. A-9.00 First Revised Sheet No. A-10.00 Fourth Revised Sheet No. A-11.00 Third Revised Sheet No. A-12.00 Second Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Original Sheet No. B-1.00 Original Sheet No. B-2.00 Original Sheet No. B-3.00 Original Sheet No. B-4.00 Original Sheet No. B-5.00 Original Sheet No. B-6.00 Original Sheet No. B-7.00 Original Sheet No. B-8.00 First Revised Sheet No. B-9.00 First Revised Sheet No. B-10.00 First Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE October 10, 2007 October 10, 2007 June 26, 2009 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 April 28, 2010 January 1, 2010 January 1, 2010 April 28, 2010 January 1, 2010 October 10, 2007 June 26, 2009 June 26, 2009 June 26, 2009 October 10, 2007 October 10, 2007

Issued May 26, 2010, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. A-10.00)

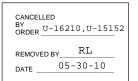
Effective for bills rendered on and after April 28, 2010.

Issued under authority of the Michigan Public Service Commission dated April 27, 2010 in Case No. U-16210

SHEET NO. Original Sheet No. A-1.00 Original Sheet No. A-2.00 First Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Fifth Revised Sheet No. A-9.00 First Revised Sheet No. A-10.00 Fourth Revised Sheet No. A-11.00 Second Revised Sheet No. A-12.00 Second Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Original Sheet No. B-1.00 Original Sheet No. B-2.00 Original Sheet No. B-3.00 Original Sheet No. B-4.00 Original Sheet No. B-5.00 Original Sheet No. B-6.00 Original Sheet No. B-7.00 Original Sheet No. B-8.00 First Revised Sheet No. B-9.00 First Revised Sheet No. B-10.00 First Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE October 10, 2007 October 10, 2007 June 26, 2009 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 January 1, 2010 October 10, 2007 June 26, 2009 June 26, 2009 June 26, 2009 October 10, 2007 October 10, 2007

Issued January 4, 2010, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. A-10.00)

Effective for bills rendered on and after January 1, 2010.

Issued under authority of the Michigan Public Service Commission And 1982 PA 304 in Case No. U-16030

SHEET NO. Original Sheet No. A-1.00 Original Sheet No. A-2.00 First Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 First Revised Sheet No. A-7.00 Original Sheet No. A-8.00 Fourth Revised Sheet No. A-9.00 First Revised Sheet No. A-10.00 Third Revised Sheet No. A-11.00 Second Revised Sheet No. A-12.00 Second Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Original Sheet No. B-1.00 Original Sheet No. B-2.00 Original Sheet No. B-3.00 Original Sheet No. B-4.00 Original Sheet No. B-5.00 Original Sheet No. B-6.00 Original Sheet No. B-7.00 Original Sheet No. B-8.00 First Revised Sheet No. B-9.00 First Revised Sheet No. B-10.00 First Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE October 10, 2007 October 10, 2007 June 26, 2009 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2010 October 10, 2007 January 1, 2010 October 10, 2007 June 26, 2009 June 26, 2009 June 26, 2009 October 10, 2007 October 10, 2007

Issued December 16, 2009, by Ann K. Burton, President Alpena, MI 49707

BY ORDER <u>U15400r</u>, U-16030 REMOVED BY <u>RL</u> DATE <u>01-05-10</u>



(continued on Sheet No. A-10.00)

Effective for bills rendered on and after January 1, 2010.

Issued under authority of the Michigan Public Service Commission dated, October 13, 2009 in Case No. U-15935

SHEET NO. Original Sheet No. A-1.00 Original Sheet No. A-2.00 First Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 Original Sheet No. A-7.00 Original Sheet No. A-8.00 Third Revised Sheet No. A-9.00 Original Sheet No. A-10.00 Second Revised Sheet No. A-11.00 First Revised Sheet No. A-12.00 First Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Original Sheet No. B-1.00 Original Sheet No. B-2.00 Original Sheet No. B-3.00 Original Sheet No. B-4.00 Original Sheet No. B-5.00 Original Sheet No. B-6.00 Original Sheet No. B-7.00 Original Sheet No. B-8.00 First Revised Sheet No. B-9.00 First Revised Sheet No. B-10.00 First Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE October 10, 2007 October 10, 2007 June 26, 2009 October 10, 2007 July 1, 2009 October 10, 2007 July 1, 2009 July 1, 2009 June 26, 2009 October 10, 2007 June 26, 2009 June 26, 2009 June 26, 2009 October 10, 2007 October 10, 2007

Issued June 29, 2009, by Ann K. Burton, President Alpena, MI 49707

> CANCELLED BY ORDER <u>U-15935</u>, U-15152 REMOVED BY <u>RL</u> DATE <u>12-17-09</u>

Michigan Public Service Commission
June 30, 2009
Filed

(continued on Sheet No. A-10.00)

Effective for bills rendered on and after July1, 2009

Issued under authority of the Michigan Public Service Commission dated May 12, 2009, in Case No. U-15804

#### Second Revised Sheet No. A-9.00 Cancels First Revised Sheet No. A-9.00

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SHEET NO. Original Sheet No. A-1.00 Original Sheet No. A-2.00 First Revised Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 Original Sheet No. A-7.00 Original Sheet No. A-8.00 Second Revised Sheet No. A-9.00 Original Sheet No. A-10.00 First Revised Sheet No. A-11.00 Original Sheet No. A-12.00 First Revised Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Original Sheet No. B-1.00 Original Sheet No. B-2.00 Original Sheet No. B-3.00 Original Sheet No. B-4.00 Original Sheet No. B-5.00 Original Sheet No. B-6.00 Original Sheet No. B-7.00 Original Sheet No. B-8.00 First Revised Sheet No. B-9.00 First Revised Sheet No. B-10.00 First Revised Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE October 10, 2007 October 10, 2007 June 26, 2009 October 10, 2007 June 26, 2009 October 10, 2007 December 22, 2008 October 10, 2007 June 26, 2009 October 10, 2007 June 26, 2009 June 26, 2009 June 26, 2009 October 10, 2007 October 10, 2007

Issued June 25, 2009, by Ann K. Burton, President Alpena, MI 49707

> CANCELLED BY ORDER U-15804,U-15152 REMOVED BY RL DATE 06-30-09

Michigan Public Service Commission
June 29, 2009
Filed

(continued on Sheet No. A-10.00)

Effective for bills rendered on and after June 26, 2009

Issued under authority of the Michigan Public Service Commission dated May 26, 2009, in Case No. U-15787

#### First Revised Sheet No. A-9.00 Cancels Original Sheet No. A-9.00

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SHEET NO. Original Sheet No. A-1.00 Original Sheet No. A-2.00 Original Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 Original Sheet No. A-7.00 Original Sheet No. A-8.00 First Revised Sheet No. A-9.00 Original Sheet No. A-10.00 First Revised Sheet No. A-11.00 Original Sheet No. A-12.00 Original Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Original Sheet No. B-1.00 Original Sheet No. B-2.00 Original Sheet No. B-3.00 Original Sheet No. B-4.00 Original Sheet No. B-5.00 Original Sheet No. B-6.00 Original Sheet No. B-7.00 Original Sheet No. B-8.00 Original Sheet No. B-9.00 Original Sheet No. B-10.00 Original Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

EFFECTIVE DATE October 10, 2007 December 22, 2008 October 10, 2007 December 22, 2008 October 10, 2007 October 10, 2007

Issued December 22, 2008, by Ann K. Burton, President Alpena, MI 49707

BY ORDER <u>U-15787,U-15152</u> REMOVED BY <u>RL</u> DATE <u>06-29-09</u>



(continued on Sheet No. A-10.00)

Effective for service rendered on and after October 10, 2007

Issued under authority of the Michigan Public Service Commission dated October 9, 2007, in Case No. U-15152

SHEET NO. Original Sheet No. A-1.00 Original Sheet No. A-2.00 Original Sheet No. A-3.00 Original Sheet No. A-4.00 Original Sheet No. A-5.00 Original Sheet No. A-6.00 Original Sheet No. A-7.00 Original Sheet No. A-8.00 Original Sheet No. A-9.00 Original Sheet No. A-10.00 Original Sheet No. A-11.00 Original Sheet No. A-12.00 Original Sheet No. A-13.00 Original Sheet No. A-14.00 Original Sheet No. A-15.00 Original Sheet No. A-16.00 Original Sheet No. A-17.00 Original Sheet No. B-1.00 Original Sheet No. B-2.00 Original Sheet No. B-3.00 Original Sheet No. B-4.00 Original Sheet No. B-5.00 Original Sheet No. B-6.00 Original Sheet No. B-7.00 Original Sheet No. B-8.00 Original Sheet No. B-9.00 Original Sheet No. B-10.00 Original Sheet No. B-11.00 Original Sheet No. C-1.00 Original Sheet No. C-2.00

Issued July 7, 2008, by Ann K. Burton, President Alpena, MI 49707

CANCELLED BY ORDER	U-15152

REMOVED BY RL

DATE \_\_\_\_\_12-29-08



EFFECTIVE DATE October 10, 2007 October 10, 2007

(continued on Sheet No. A-10.00)

Effective for service rendered on and after October 10, 2007

Issued under authority of the Michigan Public Service Commission dated October 9, 2007, in Case No. U-15152

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**EFFECTIVE DATE** October 10, 2007 August 29, 2013 October 10, 2007 January 1, 2010 October 25, 2018 October 25, 2018 August 13, 2020 August 13, 2020 August 13, 2020 August 13, 2020 October 10, 2007 October 10, 2007

(continued on Sheet No. A-11.00)

Issued August 13, 2020 by Gary D. Graham, President Alpena, MI 49707

CANCELLED BY U-21045 ORDER U-21045 REMOVED BY DW DATE 01-05-22 Michigan Public Service Commission August 18, 2020 Filed by: DW

Issued under authority of the Michigan Public Service Commission dated, July 9, 2020 in Cases No. U-18485 and U-18361

(Continued from Sheet No. A-9.00)

SHEET NO.	EFFECTIVE DATE
Original Sheet No. C-3.00	October 10, 2007
First Revised Sheet No. C-4.00	August 29, 2013
Original Sheet No. C-5.00	October 10, 2007
Original Sheet No. C-6.00	October 10, 2007
Original Sheet No. C-7.00	October 10, 2007
Original Sheet No. C-8.00	October 10, 2007
Original Sheet No. C-9.00	October 10, 2007
Original Sheet No. C-10.00	October 10, 2007
Original Sheet No. C-11.00	October 10, 2007
Original Sheet No. C-12.00	October 10, 2007
Original Sheet No. C-13.00	October 10, 2007
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Original Sheet No. C-16.00	October 10, 2007
Original Sheet No. C-17.00	October 10, 2007
Original Sheet No. C-18.00	October 10, 2007
First Revised Sheet No. C-19.00	January 1, 2010
First Revised Sheet No. C-20.00	October 25, 2018
Original Sheet No. C-20.01	October 25, 2018
Original Sheet No. C-20.02	October 25, 2018
Original Sheet No. C-20.03	October 25, 2018
Original Sheet No. C-20.04	October 25, 2018
Original Sheet No. C-20.05	October 25, 2018
Original Sheet No. C-21.00	October 10, 2007
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Original Sheet No. C-30.00	October 10, 2007
Original Sheet No. C-31.00	October 10, 2007

10, 2007 10, 2007 October 10, 2007 (continued on Sheet No. A-11.00)

Issued November 1, 2018 by Gary D. Graham, President Alpena, MI 49707



Commission
November 1, 20
Filed DBP

Effective for service rendered on and after October 25, 2018.

Issued under authority of the Michigan Public Service Commission dated, October 24, 2018 in Case No. U-18485

#### Second Revised Sheet No. A-10.00 Cancels First Revised Sheet No. A-10.00

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(Continued from Sheet No. A-9.00)

SHEET NO. Original Sheet No. C-3.00 First Revised Sheet No. C-4.00 Original Sheet No. C-5.00 Original Sheet No. C-6.00 Original Sheet No. C-7.00 Original Sheet No. C-8.00 Original Sheet No. C-9.00 Original Sheet No. C-10.00 Original Sheet No. C-11.00 Original Sheet No. C-12.00 Original Sheet No. C-13.00 Original Sheet No. C-14.00 Original Sheet No. C-15.00 Original Sheet No. C-16.00 Original Sheet No. C-17.00 Original Sheet No. C-18.00 First Revised Sheet No. C-19.00 Original Sheet No. C-20.00 Original Sheet No. C-21.00 Original Sheet No. C-22.00 Original Sheet No. C-23.00 Original Sheet No. C-24.00 Original Sheet No. C-25.00 Original Sheet No. C-26.00 Original Sheet No. C-27.00 Original Sheet No. C-28.00 Original Sheet No. C-29.00 Original Sheet No. C-30.00 Original Sheet No. C-31.00

EFFECTIVE DATE October 10, 2007 August 29, 2013 October 10, 2007 January 1, 2010 October 10, 2007 October 10, 2007

Issued September 27, 2013 by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. A-11.00)

Effective for service rendered on and after August 29, 2013.

Issued under authority of the Michigan Public Service Commission dated, August 29, 2013 in Case No. U-17348

#### First Revised Sheet No. A-10.00 Cancels Original Sheet No. A-10.00

# TABLE OF CONTENTS - CHECKLIST

(Continued from Sheet No. A-9.00)

SHEET NO. Original Sheet No. C-3.00 Original Sheet No. C-4.00 Original Sheet No. C-5.00 Original Sheet No. C-6.00 Original Sheet No. C-7.00 Original Sheet No. C-8.00 Original Sheet No. C-9.00 Original Sheet No. C-10.00 Original Sheet No. C-11.00 Original Sheet No. C-12.00 Original Sheet No. C-13.00 Original Sheet No. C-14.00 Original Sheet No. C-15.00 Original Sheet No. C-16.00 Original Sheet No. C-17.00 Original Sheet No. C-18.00 First Revised Sheet No. C-19.00 Original Sheet No. C-20.00 Original Sheet No. C-21.00 Original Sheet No. C-22.00 Original Sheet No. C-23.00 Original Sheet No. C-24.00 Original Sheet No. C-25.00 Original Sheet No. C-26.00 Original Sheet No. C-27.00 Original Sheet No. C-28.00 Original Sheet No. C-29.00 Original Sheet No. C-30.00 Original Sheet No. C-31.00

EFFECTIVE DATE October 10, 2007 January 1, 2010 October 10, 2007 October 10. 2007 October 10, 2007

Issued December 16, 2009, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. A-11.00)

Effective for service rendered on and after January 1, 2010.

Issued under authority of the Michigan Public Service Commission dated, October 13, 2009 in Case No. U-15935

#### Original Sheet No. A-10.00

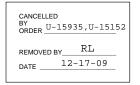
### TABLE OF CONTENTS - CHECKLIST

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SHEET NO. Original Sheet No. C-3.00 Original Sheet No. C-4.00 Original Sheet No. C-5.00 Original Sheet No. C-6.00 Original Sheet No. C-7.00 Original Sheet No. C-8.00 Original Sheet No. C-9.00 Original Sheet No. C-10.00 Original Sheet No. C-11.00 Original Sheet No. C-12.00 Original Sheet No. C-13.00 Original Sheet No. C-14.00 Original Sheet No. C-15.00 Original Sheet No. C-16.00 Original Sheet No. C-17.00 Original Sheet No. C-18.00 Original Sheet No. C-19.00 Original Sheet No. C-20.00 Original Sheet No. C-21.00 Original Sheet No. C-22.00 Original Sheet No. C-23.00 Original Sheet No. C-24.00 Original Sheet No. C-25.00 Original Sheet No. C-26.00 Original Sheet No. C-27.00 Original Sheet No. C-28.00 Original Sheet No. C-29.00 Original Sheet No. C-30.00 Original Sheet No. C-31.00

EFFECTIVE DATE October 10, 2007 October 10. 2007 October 10, 2007

#### Issued July 7, 2008, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. A-11.00)

Effective for service rendered on and after October 10, 2007

Issued under authority of the Michigan Public Service Commission dated October 9, 2007, in Case No. U-15152

(Continued from Sheet No. A-10.00)

SHEET NO.
Original Sheet No. C-32.00
Original Sheet No. C-33.00
Original Sheet No. C-34.00
Original Sheet No. C-35.00
Original Sheet No. C-36.00
Original Sheet No. C-37.00
Original Sheet No. C-38.00
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Original Sheet No. C-40.00
Original Sheet No. C-41.00
Original Sheet No. C-42.00
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Original Sheet No. C-45.00
Original Sheet No. C-46.00
Original Sheet No. C-47.00
Original Sheet No. D-1.00
Fourth-Revised Sheet No. D-2.00
Hundred and Eighth-Revised Sheet No. D-3.00
Sixteenth -Revised Sheet No. D-4.00
Second-Revised Sheet No. D-4.01
Eighth-Revised Sheet No. D-4.10
Fifteenth-Revised Sheet No. D-4.90
Fifth-Revised Sheet No. D-4.91
First-Revised Sheet No. D-4.95
Eleventh-Revised Sheet No. D-5.00
Fifth-Revised Sheet No. D-6.00
Second-Revised Sheet No. D-7.00
Eleventh-Revised Sheet No. D-8.00
Second-Revised Sheet No. D-9.00
Second-Revised Sheet No. D-10.00
First-Revised Sheet No. D-10.10
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First-Revised Sheet No. D-13.00
Eleventh-Revised Sheet No. D-14.00
Fifth-Revised Sheet No. D-15.00

EFFECTIVE DATE October 10, 2007 July 24, 2024 January 1, 2024 January 1, 2024 January 1, 2022 September 1, 2022 January 1, 2022 July 24, 2024 January 1, 2022 July 24, 2024 July 24, 2024 April 13, 2023 July 24, 2024 January 1, 2022 April 13, 2023 July 24, 2024 July 24, 2024 July 24, 2024 April 13, 2023 July 24, 2024 July 24, 2024

Issued August 12, 2024, by Kenneth A. Dragiewicz, President Alpena, MI 49707 (continued on Sheet No. A-12.00)

CANCELLED BY ORDER	U-15152
REMOVED BY	DW
DATE1	L2-30-24

September 5, 2024 Filed by: DW

Michigan Public Service

Commission

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EFFECTIVE DATE October 10, 2007 October 10. 2007 October 10, 2007 January 1, 2022 January 1, 2024 January 1, 2024 January 1, 2022 September 1, 2022 January 1, 2022 January 24, 2024 January 1, 2022 January 1, 2024 January 1, 2022 April 13, 2023 January 1, 2024 January 1, 2022 April 13, 2023 July 27, 2022 January 1, 2024 January 1, 2022 April 13, 2023 January 1, 2024 January 1, 2022

Issued January 24, 2024 Kenneth A. Dragiewicz, President Alpena, MI 49707

Michigan Public Service Commission January 24, 2024 Filed by: DW

CANCELLED

REMOVED BY

ORDER

DATE

U-17377

DW

08-23-24

(continued on Sheet No. A-12.00)

(Continued from Sheet No. A-10.00)

SHEET NO. Original Sheet No. C-32.00 Original Sheet No. C-33.00 Original Sheet No. C-34.00 Original Sheet No. C-35.00 Original Sheet No. C-36.00 Original Sheet No. C-37.00 Original Sheet No. C-38.00 Original Sheet No. C-39.00 Original Sheet No. C-40.00 Original Sheet No. C-41.00 Original Sheet No. C-42.00 Original Sheet No. C-43.00 Original Sheet No. C-44.00 Original Sheet No. C-45.00 Original Sheet No. C-46.00 Original Sheet No. C-47.00 Original Sheet No. D-1.00 Third-Revised Sheet No. D-2.00 Hundred and Eighth-Revised Sheet No. D-3.00 Sixteenth -Revised Sheet No. D-4.00 Second-Revised Sheet No. D-4.01 Eighth-Revised Sheet No. D-4.10 Fifteenth-Revised Sheet No. D-4.90 Third -Revised Sheet No. D-4.91 First-Revised Sheet No. D-4.95 Tenth-Revised Sheet No. D-5.00 Fourth-Revised Sheet No. D-6.00 Second-Revised Sheet No. D-7.00 Tenth-Revised Sheet No. D-8.00 Second-Revised Sheet No. D-9.00 Second-Revised Sheet No. D-10.00 Original Sheet No. D-10.10 Tenth-Revised Sheet No. D-11.00 Fourth-Revised Sheet No. D-12.00 First-Revised Sheet No. D-13.00 Tenth-Revised Sheet No. D-14.00 Fourth-Revised Sheet No. D-15.00

EFFECTIVE DATE October 10, 2007 October 10. 2007 October 10, 2007 January 1, 2022 January 1, 2024 January 1, 2024 January 1, 2022 September 1, 2022 January 1, 2022 January 1, 2024 January 1, 2022 January 1, 2024 January 1, 2022 April 13, 2023 January 1, 2024 January 1, 2022 April 13, 2023 July 27, 2022 January 1, 2024 January 1, 2022 April 13, 2023 January 1, 2024 January 1, 2022

Issued December 8, 2023 Kenneth A. Dragiewicz, President Alpena, MI 49707

Michigan Public Service Commission December 20, 2023 Filed by: DW (continued on Sheet No. A-12.00)

CANCELLED BY U-21320 ORDER	-
REMOVED BY DW	-

(Continued from Sheet No. A-10.00)

SHEET NO.
Original Sheet No. C-32.00
Original Sheet No. C-33.00
Original Sheet No. C-34.00
Original Sheet No. C-35.00
Original Sheet No. C-36.00
Original Sheet No. C-37.00
Original Sheet No. C-38.00
Original Sheet No. C-39.00
Original Sheet No. C-40.00
Original Sheet No. C-41.00
Original Sheet No. C-42.00
Original Sheet No. C-43.00
Original Sheet No. C-44.00
Original Sheet No. C-45.00
Original Sheet No. C-46.00
Original Sheet No. C-47.00
Original Sheet No. D-1.00
Third-Revised Sheet No. D-2.00
Ninety Sixth-Revised Sheet No. D-3.00
Fifteenth -Revised Sheet No. D-4.00
Second-Revised Sheet No. D-4.01
Eighth-Revised Sheet No. D-4.10
Fifteenth-Revised Sheet No. D-4.90
Second -Revised Sheet No. D-4.91
First-Revised Sheet No. D-4.95
Ninth-Revised Sheet No. D-5.00
Fourth-Revised Sheet No. D-6.00
Second-Revised Sheet No. D-7.00
Ninth-Revised Sheet No. D-8.00
Second-Revised Sheet No. D-9.00
Second-Revised Sheet No. D-10.00
Original Sheet No. D-10.10
Ninth-Revised Sheet No. D-11.00
Fourth-Revised Sheet No. D-12.00
First-Revised Sheet No. D-13.00
Ninth-Revised Sheet No. D-14.00
Fourth-Revised Sheet No. D-15.00

EFFECTIVE DATE October 10, 2007 January 1, 2022 January 1, 2023 January 1, 2022 January 1, 2022 September 1, 2022 January 1, 2022 January 1, 2023 January 1, 2022 January 1, 2023 January 1, 2022 April 13, 2023 January 1, 2023 January 1, 2022 April 13, 2023 July 27, 2022 January 1, 2023 January 1, 2022 April 13, 2023 January 1, 2023 January 1, 2022

Issued May 4, 2023 Kenneth A. Dragiewicz, President Alpena, MI 49707



(continued on Sheet No. A-12.00)

CANCELLED BY ORDER	U-21045
REMOVED BY	DW
DATE	12-20-23

(Continued from Sheet No. A-10.00)

SHEET NO. Original Sheet No. C-32.00 Original Sheet No. C-33.00 Original Sheet No. C-34.00 Original Sheet No. C-35.00 Original Sheet No. C-36.00 Original Sheet No. C-37.00 Original Sheet No. C-38.00 Original Sheet No. C-39.00 Original Sheet No. C-40.00 Original Sheet No. C-41.00 Original Sheet No. C-42.00 Original Sheet No. C-43.00 Original Sheet No. C-44.00 Original Sheet No. C-45.00 Original Sheet No. C-46.00 Original Sheet No. C-47.00 Original Sheet No. D-1.00 Third-Revised Sheet No. D-2.00 Ninety Sixth-Revised Sheet No. D-3.00 Fifteenth -Revised Sheet No. D-4.00 Second-Revised Sheet No. D-4.01 Eighth-Revised Sheet No. D-4.10 Fifteenth-Revised Sheet No. D-4.90 Second -Revised Sheet No. D-4.91 First-Revised Sheet No. D-4.95 Ninth-Revised Sheet No. D-5.00 Fourth-Revised Sheet No. D-6.00 First-Revised Sheet No. D-7.00 Ninth-Revised Sheet No. D-8.00 Second-Revised Sheet No. D-9.00 First-Revised Sheet No. D-10.00 Original Sheet No. D-10.10 Ninth-Revised Sheet No. D-11.00 Fourth-Revised Sheet No. D-12.00 Original Sheet No. D-13.00 Ninth-Revised Sheet No. D-14.00 Fourth-Revised Sheet No. D-15.00

EFFECTIVE DATE October 10, 2007 October 10. 2007 October 10, 2007 January 1, 2022 January 1, 2023 January 1, 2022 January 1, 2022 September 1, 2022 January 1, 2022 January 1, 2023 January 1, 2022 January 1, 2023 January 1, 2022 January 1, 2022 January 1, 2023 January 1, 2022 July 27, 2022 July 27, 2022 January 1, 2023 January 1, 2022 October 10, 2007 January 1, 2023 January 1, 2022

Issued December 16, 2022 Kenneth A, Dragiewicz President Alpena, MI 49707

Michigan Public Service Commission December 21, 2022 Filed by: DW

CANCELLED BY ORDER U-18089 REMOVED BY DW

(continued on Sheet No. A-12.00)

REMOVED BY DW DATE 05-11-23

(Continued from Sheet No. A-10.00)

SHEET NO.
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Original Sheet No. C-34.00
Original Sheet No. C-35.00
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Original Sheet No. C-47.00
Original Sheet No. D-1.00
Third-Revised Sheet No. D-2.00
Seventy Third-Revised Sheet No. D-3.00
Fourteenth -Revised Sheet No. D-4.00
Second-Revised Sheet No. D-4.01
Eighth-Revised Sheet No. D-4.10
Fifteenth-Revised Sheet No. D-4.90
Original Sheet No. D-4.91
First-Revised Sheet No. D-4.95
Eighth-Revised Sheet No. D-5.00
Fourth-Revised Sheet No. D-6.00
First-Revised Sheet No. D-7.00
Eighth-Revised Sheet No. D-8.00
Second-Revised Sheet No. D-9.00
First-Revised Sheet No. D-10.00
Original Sheet No. D-10.10
Eighth-Revised Sheet No. D-11.00
Fourth-Revised Sheet No. D-12.00
Original Sheet No. D-13.00
Eighth-Revised Sheet No. D-14.00
Fourth-Revised Sheet No. D-15.00

EFFECTIVE DATE October 10, 2007 January 1, 2022 February 1, 2021 January 1, 2022 January 1, 2022 September 1, 2022 January 1, 2022 July 27, 2022 July 27, 2022 January 1, 2022 January 1, 2022 October 10, 2007 January 1, 2022 January 1, 2022

#### (continued on Sheet No. A-12.00)

Issued August 22, 2022 Kenneth A, Dragiewicz President Alpena, MI 49707

Michigan Public Service Commission August 29, 2022 Filed by: DW

CANCELLED

REMOVED BY\_\_\_

U-21045

DW

01-05-23

BY ORDER

DATE

(Continued from Sheet No. A-10.00)

SHEET NO. Original Sheet No. C-32.00 Original Sheet No. C-33.00 Original Sheet No. C-34.00 Original Sheet No. C-35.00 Original Sheet No. C-36.00 Original Sheet No. C-37.00 Original Sheet No. C-38.00 Original Sheet No. C-39.00 Original Sheet No. C-40.00 Original Sheet No. C-41.00 Original Sheet No. C-42.00 Original Sheet No. C-43.00 Original Sheet No. C-44.00 Original Sheet No. C-45.00 Original Sheet No. C-46.00 Original Sheet No. C-47.00 Original Sheet No. D-1.00 Third-Revised Sheet No. D-2.00 Seventy Third-Revised Sheet No. D-3.00 Fourteenth - Revised Sheet No. D-4.00 Second-Revised Sheet No. D-4.01 Eighth-Revised Sheet No. D-4.10 Fifteenth-Revised Sheet No. D-4.90 Original Sheet No. D-4.91 First-Revised Sheet No. D-4.95 Eighth-Revised Sheet No. D-5.00 Fourth-Revised Sheet No. D-6.00 First-Revised Sheet No. D-7.00 Eighth-Revised Sheet No. D-8.00 Second-Revised Sheet No. D-9.00 Original Sheet No. D-10.00 Eighth-Revised Sheet No. D-11.00 Fourth-Revised Sheet No. D-12.00 Original Sheet No. D-13.00 Eighth-Revised Sheet No. D-14.00 Fourth-Revised Sheet No. D-15.00

EFFECTIVE DATE October 10, 2007 January 1, 2022 February 1, 2021 January 1, 2022 January 1, 2022 September 1, 2022 January 1, 2022 October 10, 2007 January 1, 2022 January 1, 2022 October 10, 2007 January 1, 2022 January 1, 2022

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Issued August 9, 2022 Kenneth A, Dragiewicz President Alpena, MI 49707

Michigan Public Service Commission August 24, 2022 Filed by: DW

CANCELLED BY U-21234 ORDER U-21234 REMOVED BY DW DATE 08-29-22

(Continued from Sheet No. A-10.00)

SHEET NO.
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Original Sheet No. C-33.00
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Original Sheet No. C-37.00
Original Sheet No. C-38.00
Original Sheet No. C-39.00
Original Sheet No. C-40.00
Original Sheet No. C-41.00
Original Sheet No. C-42.00
Original Sheet No. C-43.00
Original Sheet No. C-44.00
Original Sheet No. C-45.00
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Original Sheet No. D-1.00
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Seventy Third-Revised Sheet No. D-3.00
Fourteenth -Revised Sheet No. D-4.00
Second-Revised Sheet No. D-4.01
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Fifteenth-Revised Sheet No. D-4.90
First-Revised Sheet No. D-4.91
First-Revised Sheet No. D-4.95
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First-Revised Sheet No. D-7.00
Eighth-Revised Sheet No. D-8.00
Eighth-Revised Sheet No. D-8.00 Second-Revised Sheet No. D-9.00
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Second-Revised Sheet No. D-9.00
Second-Revised Sheet No. D-9.00 Original Sheet No. D-10.00 Eighth-Revised Sheet No. D-11.00 Fourth-Revised Sheet No. D-12.00
Second-Revised Sheet No. D-9.00 Original Sheet No. D-10.00 Eighth-Revised Sheet No. D-11.00 Fourth-Revised Sheet No. D-12.00 Original Sheet No. D-13.00
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EFFECTIVE DATE October 10, 2007 January 1, 2022 February 1, 2021 January 1, 2022 January 1, 2022 September 1, 2021 January 1, 2022 April 1, 2022 January 1, 2022 October 10, 2007 January 1, 2022 January 1, 2022 October 10, 2007 January 1, 2022 January 1, 2022

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Issued March 23, 2022 Kenneth A, Dragiewicz President Alpena, MI 49707

Michigan Public Service Commission March 23, 2022 Filed by: MT

(Continued from Sheet No. A-10.00)

SHEET NO.
Original Sheet No. C-32.00
Original Sheet No. C-33.00
Original Sheet No. C-34.00
Original Sheet No. C-35.00
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Original Sheet No. C-37.00
Original Sheet No. C-38.00
Original Sheet No. C-39.00
Original Sheet No. C-40.00
Original Sheet No. C-41.00
Original Sheet No. C-42.00
Original Sheet No. C-43.00
Original Sheet No. C-44.00
Original Sheet No. C-45.00
Original Sheet No. C-46.00
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Original Sheet No. D-1.00
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Seventy Third-Revised Sheet No. D-3.00
Fourteenth -Revised Sheet No. D-4.00
Second-Revised Sheet No. D-4.01
Seventh-Revised Sheet No. D-4.10
Fifteenth-Revised Sheet No. D-4.90
Fifteenth-Revised Sheet No. D-4.90 Original Sheet No. D-4.91
Original Sheet No. D-4.91 First-Revised Sheet No. D-4.95
<i>Original Sheet No. D-4.91 First-Revised Sheet No. D-4.95 Eighth-Revised Sheet No. D-5.00</i>
Original Sheet No. D-4.91 First-Revised Sheet No. D-4.95
Original Sheet No. D-4.91 First-Revised Sheet No. D-4.95 Eighth-Revised Sheet No. D-5.00 Fourth-Revised Sheet No. D-6.00 First-Revised Sheet No. D-7.00
Original Sheet No. D-4.91 First-Revised Sheet No. D-4.95 Eighth-Revised Sheet No. D-5.00 Fourth-Revised Sheet No. D-6.00 First-Revised Sheet No. D-7.00 Eighth-Revised Sheet No. D-8.00
Original Sheet No. D-4.91 First-Revised Sheet No. D-4.95 Eighth-Revised Sheet No. D-5.00 Fourth-Revised Sheet No. D-6.00 First-Revised Sheet No. D-7.00 Eighth-Revised Sheet No. D-8.00 Second-Revised Sheet No. D-9.00
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Original Sheet No. D-4.91 First-Revised Sheet No. D-4.95 Eighth-Revised Sheet No. D-5.00 Fourth-Revised Sheet No. D-6.00 First-Revised Sheet No. D-7.00 Eighth-Revised Sheet No. D-8.00 Original Sheet No. D-10.00 Eighth-Revised Sheet No. D-11.00 Fourth-Revised Sheet No. D-12.00
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EFFECTIVE DATE October 10, 2007 January 1, 2022 February 1, 2021 January 1, 2022 January 1, 2022 September 1, 2021 January 1, 2022 October 10, 2007 January 1, 2022 January 1, 2022 October 10, 2007 January 1, 2022 January 1, 2022

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Issued December 27, 2021 Kenneth A, Dragiewicz President Alpena, MI 49707



#### Twenty Fifth-Revised Sheet No. A-11.00 Cancels Twenty Fourth-Revised Sheet No. A-11.00

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EFFECTIVE DATE October 10, 2007 October 10. 2007 October 10, 2007 January 1, 2018 January 1, 2022 January 1, 2010 September 1, 2021 January 1, 2019 October 1, 2018

October 1, 2018 January 1, 2020 October 1, 2018 October 10, 2007 January 1, 2020 January 1, 2010 October 10, 2007 January 1, 2018 October 10, 2007 January 1, 2020

January 1, 2018

U-21045

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01-05-22

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Issued December 17, 2021 Kenneth A, Dragiewicz President Alpena, MI 49707



M.P.S.C. No. 9 Alpena Power Company

#### Twenty Fourth-Revised Sheet No. A-11.00 Cancels Twenty Third-Revised Sheet No. A-11.00

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Original Sheet No. C-34.00	October 10, 2007
Original Sheet No. C-35.00	October 10, 2007
Original Sheet No. C-36.00	October 10, 2007
Original Sheet No. C-37.00	October 10, 2007
Original Sheet No. C-38.00	October 10, 2007
Original Sheet No. C-39.00	October 10, 2007
Original Sheet No. C-40.00	October 10, 2007
Original Sheet No. C-41.00	October 10, 2007
Original Sheet No. C-42.00	October 10, 2007
Original Sheet No. C-43.00	October 10, 2007
Original Sheet No. C-44.00	October 10, 2007
Original Sheet No. C-45.00	October 10, 2007
Original Sheet No. C-46.00	October 10, 2007
Original Sheet No. C-47.00	October 10, 2007
Original Sheet No. D-1.00	October 10, 2007
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Sheet No. D-3.00	
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First Revised Sheet No. D-4.01	January 1, 2010
Seventh Revised Sheet No. D-4.	
Twelfth Revised Sheet No. D-4.9	
Original Sheet No. D-4.95	October 1, 2018
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Third Revised Sheet No. D-6.00	October 1, 2018
Original Sheet No. D-7.00	October 10, 2007
Seventh Revised Sheet No. D-8.	
First Revised Sheet No. D-9.00	January 1, 2010
Original Sheet No. D-10.00	October 10, 2007
Seventh Revised Sheet No. D-11	-
Third Revised Sheet No. D-12.00	-
Original Sheet No. D-13.00	October 10, 2007
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Third Revised Sheet No. D-15.00	January 1, 2018

Issued August 10, 2021 Kenneth A, Dragiewicz President Alpena, MI 49707



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EFFECTIVE DATE October 10, 2007 October 10. 2007 October 10, 2007 January 1, 2018 January 1, 2020 January 1, 2010 September 1, 2019 January 1, 2019 October 1, 2018 January 1, 2020 October 1, 2018 October 10, 2007 January 1, 2020 January 1, 2010 October 10, 2007 January 1, 2020 January 1, 2018 October 10, 2007 January 1, 2020 January 1, 2018

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Issued December 17, 2019 Gary D Graham, Pres Alpena, MI 49707

ident	Michigan Public Service Commission
CANCELLED BY ORDER <u>U-20371, U-173</u> 77 REMOVED BY <u>DW</u> DATE <u>12-18-20</u>	December 30, 207

er 30, 2019

M.P.S.C. No. 9 Alpena Power Company

#### Twenty Second-Revised Sheet No. A-11.00 Cancels Twenty First-Revised Sheet No. A-11.00

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Original Sheet No. C-35.00	October 10, 2007
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Original Sheet No. C-37.00	October 10, 2007
Original Sheet No. C-38.00	October 10, 2007
Original Sheet No. C-39.00	October 10, 2007
Original Sheet No. C-40.00	October 10, 2007
Original Sheet No. C-41.00	October 10, 2007
Original Sheet No. C-42.00	October 10, 2007
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Original Sheet No. C-44.00	October 10, 2007
Original Sheet No. C-45.00	October 10, 2007
Original Sheet No. C-46.00	October 10, 2007
Original Sheet No. C-47.00	October 10, 2007
Original Sheet No. D-1.00	October 10, 2007
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Sheet No. D-3.00	
Eleventh-Revised Sheet No. D-4.00	January 1, 2019
First-Revised Sheet No. D-4.01	January 1, 2010
Fifth-Revised Sheet No. D-4.10	September 1, 2019
Twelfth-Revised Sheet No. D-4.90	January 1, 2019
Original Sheet No. D-4.95	October 1, 2018
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Original-Sheet No. D-7.00	October 10, 2007
Sixth-Revised Sheet No. D-8.00	April 1, 2019
First-Revised Sheet No. D-9.00	January 1, 2010
Original Sheet No. D-10.00	October 10, 2007
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Third-Revised Sheet No. D-12.00	January 1, 2018
Original Sheet No. D-13.00	October 10, 2007
Sixth-Revised Sheet No. D-14.00	April 1, 2019
Third-Revised Sheet No. D-15.00	January 1, 2018

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Issued September 4, 2019 Gary D Graham, President Alpena, MI 49707

# Michigan Public Service Commission September 5, 2019 Filed DBR

CANCELLED BY ORDER U-20318	_
REMOVED BY DBR	_

M.P.S.C. No. 9 Alpena Power Company

#### Twenty First-Revised Sheet No. A-11.00 Cancels Twentieth-Revised Sheet No. A-11.00

	BLE OF CONTENTS - CHECKLIST Continued from Sheet No. A-10.00)
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Original Sheet No. C-32.00	October 10, 2007
Original Sheet No. C-33.00	October 10, 2007
Original Sheet No. C-34.00	October 10, 2007
Original Sheet No. C-35.00	October 10, 2007
Original Sheet No. C-36.00	October 10, 2007
Original Sheet No. C-37.00	October 10, 2007
Original Sheet No. C-38.00	October 10, 2007
Original Sheet No. C-39.00	October 10, 2007
Original Sheet No. C-40.00	October 10, 2007
Original Sheet No. C-41.00	October 10, 2007
Original Sheet No. C-42.00	October 10, 2007
Original Sheet No. C-43.00	October 10, 2007
Original Sheet No. C-44.00	October 10, 2007
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Original Sheet No. C-46.00	October 10, 2007
Original Sheet No. C-47.00	October 10, 2007
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First-Revised Sheet No. D-9.00	January 1, 2010
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Sixth-Revised Sheet No. D-11.00	April 1, 2019
Third-Revised Sheet No. D-12.00	January 1, 2018
Original Sheet No. D-13.00	October 10, 2007
Sixth-Revised Sheet No. D-14.00	April 1, 2019
Third-Revised Sheet No. D-15.00	January 1, 2018

Issued March 29, 2019 Gary D Graham, President Alpena, MI 49707



#### (continued on Sheet No. A-12.00)

#### Twentieth-Revised Sheet No. A-11.00 Cancels Nineteenth-Revised Sheet No. A-11.00

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EFFECTIVE DATE October 10, 2007 October 10. 2007 October 10, 2007 January 1, 2018 January 1, 2019 January 1, 2010 September 1, 2018 January 1, 2019 October 1, 2018 October 1, 2018 October 1, 2018 October 10, 2007 October 1, 2018 January 1, 2010 October 10, 2007 October 1, 2018 January 1, 2018 October 10, 2007 October 1, 2018 January 1, 2018

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Issued December 28, 2018 Gary D Graham, President Alpena, MI 49707

Michigan Public Service Commission
January 8, 2019
File <u>d DBR</u>

CANCELLED BY ORDER U-20318	
REMOVED BY DBR	

#### Nineteenth-Revised Sheet No. A-11.00 Cancels Eighteenth-Revised Sheet No. A-11.00

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EFFECTIVE DATE October 10, 2007 October 10. 2007 October 10, 2007 January 1, 2018 January 1, 2018 January 1, 2010 September 1, 2018 January 1, 2018 October 1, 2018 October 1, 2018 October 1, 2018 October 10, 2007 October 1, 2018 January 1, 2010 October 10, 2007 October 1, 2018 January 1, 2018 October 10, 2007 October 1, 2018 January 1, 2018

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Issued October 4, 2018 Gary D Graham, President Alpena, MI 49707

Michigan Public Service Commission	
October 4, 2018	CANCELLED BY ORDER U-20027,U-20217
File <u>d DBR</u>	REMOVED BY_DBR
	DATE 1-8-19

#### Eighteenth-Revised Sheet No. A-11.00 Cancels Seventeenth-Revised Sheet No. A-11.00

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EFFECTIVE DATE October 10, 2007 January 1, 2018 January 1, 2018 January 1, 2010 September 1, 2017 January 1, 2018 June 1, 2018 January 1, 2010 October 10, 2007 June 1, 2018 January 1, 2010 October 10, 2007 June 1, 2018 January 1, 2018 October 10, 2007 June 1, 2018 January 1, 2018

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Issued May 30, 2018
Gary D Graham, President
Alpena, MI 49707

Michigan Public Se Commission	ervice
May 31, 2018	3
Filed DBR	

CANCELLED BY ORDER U-20268
REMOVED BY DBR

M.P.S.C. No. 9 Alpena Power Company

#### Seventeenth-Revised Sheet No. A-11.00 Cancels Sixteenth-Revised Sheet No. A-11.00

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Issued December 26, 2017 Gary D Graham, President Alpena, MI 49707

EFFECTIVE DATE October 10, 2007 January 1, 2018 January 1, 2018 January 1, 2010 September 1, 2017 January 1, 2018 January 1, 2018 January 1, 2010 October 10, 2007 January 1, 2018 January 1, 2010 October 10, 2007 January 1, 2018 January 1, 2018 October 10, 2007 January 1, 2018

(continued on Sheet No. A-12.00)

Mi	chigan Public Service Commission
Dec	ember 28, 2017
Filed	CEP

January 1, 2018

CANCELLED BY ORDER U-20101

REMOVED BY DBR DATE 5-31-18

#### Sixteenth-Revised Sheet No. A-11.00 Cancels Fifteenth-Revised Sheet No. A-11.00

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Issued August 28, 2017 Gary D Graham, President Alpena, MI 49707

Michigan Public Service Commission
August 29, 2017
Filed

EFFECTIVE DATE October 10, 2007 January 1, 2010 January 1, 2017 January 1, 2010 September 1, 2017 January 1, 2017 January 1, 2010 January 1, 2010 October 10, 2007 January 1, 2010 January 1, 2010 October 10, 2007

January 1, 2010 January 1, 2010 October 10, 2007 January 1, 2010

January 1, 2010

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CANCELLED BY ORDER U-15152 REMOVED BY CEP DATE 01-10-18

#### Fifteenth-Revised Sheet No. A-11.00 Cancels Fourteenth-Revised Sheet No. A-11.00

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Issued December 30, 2016 Ann K. Burton, President Alpena, MI 49707





EFFECTIVE DATE October 10, 2007 January 1, 2010

#### January 1, 2017

January 1, 2010 September 1, 2016 *January 1, 2017* January 1, 2010 October 10, 2007 January 1, 2010

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(continued on Sheet No. A-12.00)

Effective for service rendered on and after September 1, 2016.

Issued under authority of the Michigan Public Service Commission dated July 22, 2016 in Case No. U-17377.

#### Issued September 7, 2016 Ann K. Burton, President Alpena, MI 49707





#### Thirteenth-Revised Sheet No. A-11.00 Cancels Eleventh-Revised Sheet No. A-11.00

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Issued December 18, 2015 Ann K. Burton, President Alpena, MI 49707





EFFECTIVE DATE October 10, 2007 January 1, 2010

#### January 1, 2016

January 1, 2010 September 1, 2015 January 1, 2010 January 1, 2010 October 10, 2007 January 1, 2010 January 1, 2010

#### (continued on Sheet No. A-12.00)

Effective for service rendered on and after January1, 2016

Issued under authority of the Michigan Public Service Commission dated October 7, 2015 in Case U-17600 and Dated August 14, 2015 in Case U-17791

#### Twelfth-Revised Sheet No. A-11.00 Cancels Eleventh-Revised Sheet No. A-11.00

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Issued August 31,2015 Ann K. Burton, President Alpena, MI 49707





EFFECTIVE DATE October 10, 2007 January 1, 2010 January 1, 2015 January 1, 2010 September 1, 2015 January 1, 2015 January 1, 2010 January 1, 2010 October 10, 2007 January 1, 2010 January 1, 2010 October 10, 2007

January 1, 2010 January 1, 2010 October 10, 2007 January 1, 2010 January 1, 2010

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Effective for service rendered on and after September 1, 2015.

Issued under authority of the Michigan Public Service Commission dated July 23, 2015 in Case No. U-17377.

#### Eleventh Revised Sheet No. A-11.00 Cancels Tenth Revised Sheet No. A-11.00

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EFFECTIVE DATE October 10, 2007 January 1, 2010 January 1, 2015 January 1, 2010 January 1, 2015 January 1, 2010 January 1, 2010 October 10, 2007 January 1, 2010 January 1, 2010 October 10, 2007 January 1, 2010 January 1, 2010 October 10, 2007 January 1, 2010

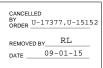
(continued on Sheet No. A-12.00)

Effective for service rendered on and after January 1, 2015.

January 1, 2010

Issued under authority of the Michigan Public Service Commission dated July 22, 2014 in Case No. U-17600.







#### Tenth Revised Sheet No. A-11.00 Cancels Ninth Revised Sheet No. A-11.00

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(continued on Sheet No. A-12.00)

Effective for service rendered on and after September 1, 2014.

Issued under authority of the Michigan Public Service Commission dated July 22, 2014 in Case No. U-17377.

#### Issued September 3, 2014 Ann K. Burton, President Alpena, MI 49707





#### Ninth Revised Sheet No. A-11.00 Cancels Eighth Revised Sheet No. A-11.00

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No. U-17300.

			(continued on Sheet No. A-12.00)
Issued December 1 Ann K. Burton, Pres		Michigan Public Service Commission December 19, 2013	Effective for service rendered on and after January 1, 2014.
Alpena, MI 49707	CANCELLED BY ORDER U-17377, U-15152 REMOVED BY RL DATE 09-03-14	Filed	Issued under authority of the Michigan Public Service Commission dated October 17,2013 in Case

#### Eighth Revised Sheet No. A-11.00 Cancels Seventh Revised Sheet No. A-11.00

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### Issued December 18, 2012

Ann K. Burton, Presi Alpena, MI 49707

sident	
CANCELLED	U-17300,U-17280,U-17090
ORDER	17297,U-15152
REMOVED B	YRL
DATE	12-19-13

Michigan Public Service Commission
December 19, 2012
Filed

#### (continued on Sheet No. A-12.00)

Effective for service rendered on and after January 1, 2013.

Issued under authority of the Michigan Public Service Commission dated August 28, 2012 in Case No. U-16735.

#### Seventh Revised Sheet No. A-11.00 Cancels Sixth Revised Sheet No. A-11.00

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# Issued December 21, 2011

Ann K. Burton, President Alpena, MI 49707



Michigan Public Service Commission
December 22, 2011
Filed

#### (continued on Sheet No. A-12.00)

Effective for service rendered on and after January 1, 2012.

Issued under authority of the Michigan Public Service Commission dated September 13, 2011 in Case No. U-16669.

#### Sixth Revised Sheet No. A-11.00 Cancels Fifth Revised Sheet No. A-11.00

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Issued December 21, 2010 Ann K. Burton, President Alpena, MI 49707 CANCELLED U-16420, U-15152 BY CRUCE U-16420, U-15152 REMOVED BY RL Michigan Public Service Commission December 21, 2010 Filed Filed

12-22-11

DATE

(continued on Sheet No. A-12.00)

Effective for service rendered on and after January 1, 2011.

Issued under authority of the Michigan Public Service Commission dated July 13, 2010 in Case No. U-16346.

#### Fifth Revised Sheet No. A-11.00 Cancels Fourth Revised Sheet No. A-11.00

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Issued July 19, 2010 Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. A-12.00)

Effective for service rendered on and after August 1, 2010.

Issued under authority of the Michigan Public Service Commission dated July 13, 2010 in Case No. U-16346

#### Fourth Revised Sheet No. A-11.00 Cancels Third Revised Sheet No. A-11.00

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EFFECTIVE DATE October 10, 2007 January 1, 2010 October 10, 2007 January 1, 2010 January 1, 2010 October 10, 2007 January 1, 2010 January 1, 2010 October 10, 2007 January 1, 2010 January 1, 2010

Issued January 4, 2010 Ann K. Burton, President Alpena, MI 49707

CANCELLED BY ORDER0716346,U-15152
REMOVED BY RL
DATE 07-19-10



(continued on Sheet No. A-12.00)

Effective for service rendered on and after January 1, 2010.

Issued under authority of the Michigan Public Service Commission And 1982 PA 304 in Case No. U-16030

#### Third Revised Sheet No. A-11.00 Cancels Second Revised Sheet No. A-11.00

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Issued December 16, 2009 Ann K. Burton, President Alpena, MI 49707



DATE

CANCELLED U-15152,U-15660

REMOVED BY RL 01-05-10

BY ORDER \_\_\_\_\_\_

EFFECTIVE DATE October 10, 2007 January 1, 2010 December 22, 2008 January 1, 2010 January 1, 2010 January 1, 2010 January 1, 2010 October 10, 2007 January 1, 2010 January 1, 2010 October 10, 2007 January 1, 2010 January 1, 2010 October 10, 2007

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Effective for service rendered on and after January 1, 2010.

January 1, 2010

January 1, 2010

Issued under authority of the **Michigan Public Service Commission** dated, October 13, 2009 in Case No. U-15935

#### Second Revised Sheet No. A-11.00 Cancels First Revised Sheet No. A-11.00

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EFFECTIVE DATE October 10, 2007 December 22, 2008 July 1, 2009 July 1,2009 July 1, 2009 July 1, 2009 October 10, 2007 July 1, 2009 October 10, 2007 October 10, 2007 July 1, 2009 July 1, 2009 October 10, 2007 July 1, 2009 July 1, 2009

Issued June 29, 2009 Ann K. Burton, President Alpena, MI 49707

DATE 12-17-09

	Michigan Public Service Commission
	June 30, 2009
:	Filed

(continued on Sheet No. A-12.00)

Effective for service rendered on and after July 1, 2009.

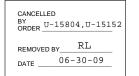
Issued under authority of the Michigan Public Service Commission dated May 12, 2009, in Case No. U-15804

#### First Revised Sheet No. A-11.00 Cancels Original Sheet No. A-11.00

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Issued December 22, 2008 Ann K. Burton, President Alpena, MI 49707



Michigan Public Service Commission December 29, 2008 EFFECTIVE DATE October 10, 2007 October 10, 2007

December 22, 2008 July 1, 2008 October 10, 2007 October 10, 2007 July 1, 2008 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 July 1, 2008 October 10, 2007

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Effective for service rendered on and after October 10, 2007

Issued under authority of the Michigan Public Service Commission dated October 9, 2007, in Case No. U-15152

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Issued July 7, 2008, by Ann K. Burton, President Alpena, MI 49707

CANCELLED BY ORDER	U-15152
REMOVED BY	RL
DATE	12-29-08



EFFECTIVE DATE October 10, 2007 July 1, 2008 October 10, 2007 October 10, 2007 July 1, 2008

October 10, 2007 October 10, 2007 July 1, 2008 October 10, 2007 October 10, 2007 July 1, 2008 October 10, 2007

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Effective for service rendered on and after October 10, 2007

Issued under authority of the Michigan Public Service Commission dated October 9, 2007, in Case No. U-15152

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EFFECTIVE DATE October 10, 2007 January 1, 2022 January 1, 2023 January 1, 2023 July 1, 2009 October 10, 2007 January 1, 2022 October 10, 2007 January 1, 2018 January 1, 2023 January 1, 2023 January 1, 2022 January 1, 2023 January 1, 2018 January 1, 2023 January 1, 2022 January 1, 2022 April 13, 2023 October 30, 2020 October 30, 2020 October 30, 2020 January 3, 2019 January 3, 2019 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2022

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Issued May 4, 2023, by Kenneth A. Dragiewicz, President Alpena, MI 49707

Michi	gan Public Service
	Commission
May	11, 2023
1	Filed by: DW

CANCELLED BY ORDER	U-21045
REMOVED BY	DW
DATE	L2-20-23

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EFFECTIVE DATE October 10, 2007 January 1, 2022 January 1, 2023 January 1, 2023 July 1, 2009 October 10, 2007 January 1, 2022 October 10, 2007 January 1, 2018 January 1, 2023 January 1, 2023 January 1, 2022 January 1, 2023 January 1, 2018 January 1, 2023 January 1, 2022 January 1, 2022 October 30, 2020 January 3, 2019 January 3, 2019 October 10, 2007 October 10. 2007 October 10, 2007 January 1, 2022

#### continued on Sheet No. A-13.00)

Issued December 16, 2022, by Kenneth A. Dragiewicz, President Alpena, MI 49707



CANCELLED

REMOVED BY\_\_\_

ORDER

DATE

U-18089

DW

05-11-23

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First-Revised Sheet No. D-20.00	July 1, 2009
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First-Revised Sheet No. D-25.01	January 1, 2018
First-Revised Sheet No. D-25.02	January 1, 2018
First-Revised Sheet No. D-25.03	January 1, 2018
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Second-Revised Sheet No. D-37.00	October 30, 2020
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Original Sheet No. D-38.02	October 30, 2020
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First-Revised Sheet No. D-41.00	January 3, 2019
Original Sheet No. D-42.00	October 10, 2007
Original Sheet No. D-43.00	October 10, 2007
Original Sheet No. D-44.00	October 10, 2007
Seventh-Revised Sheet No. D-45.00	January 1, 2022

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DW

Issued December 27, 2021, by Kenneth A. Dragiewicz, President Alpena, MI 49707



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Issued October 30, 2020, by Gary D. Graham, President Alpena, MI 49707

Michigan Public Service CANCELLED BY Commission U-21045 November 5, 2020 ORDER Filed by: DW REMOVED BY 01-05-22 DATE

DW

#### Ninth-Revised Sheet No. A-12.00 Cancels Eighth-Revised Sheet No. A-12.00

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EFFECTIVE DATE October 10, 2007 January 1, 2010 June 1, 2018 January 1, 2020 July 1, 2009 October 10, 2007 June 1, 2018 October 10, 2007 January 1, 2018 January 1, 2020 January 1, 2018 June 1, 2018 January 1, 2020 January 1, 2020 January 3, 2019 October 10, 2007 October 10, 2007 October 10, 2007 January 1, 2020

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Issued December 17, 2019, by Gary D. Graham, President Alpena, MI 49707

Michigan Public Service Commission December 30, 2019

Filed DBR

CANCELLED BY U-18089 ORDER U-18089 REMOVED BY DW DATE 11-05-20

#### Eighth-Revised Sheet No. A-12.00 Cancels Seventh-Revised Sheet No. A-12.00

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EFFECTIVE DATE October 10, 2007 January 1, 2010 June 1, 2018 April 1, 2019 July 1, 2009 October 10, 2007 June 1, 2018 October 10, 2007 January 1, 2018 April 1, 2019 January 1, 2018 June 1, 2018 April 1, 2019 April 1, 2019 January 3, 2019 October 10, 2007 October 10, 2007 October 10, 2007 April 1, 2019

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Issued March 29, 2019, by Gary D. Graham, President Alpena, MI 49707

CANCELLED
BY ORDER U-20318
REMOVED BY DBR
DATE 12-30-19

Michigan Public Service Commission April 1, 2019 Filed DBR

#### Seventh-Revised Sheet No. A-12.00 Cancels Sixth-Revised Sheet No. A-12.00

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Issued January 3, 2019, by Gary D. Graham, President Alpena, MI 49707

	Michigan Public Service Commission				
	February 4, 2019				
Fi	led	DBR			

CANCELLED BY ORDER_U-20318	_
REMOVED BY DBR DATE 4-1-19	-

#### Sixth-Revised Sheet No. A-12.00 Cancels Fifth-Revised Sheet No. A-12.00

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EFFECTIVE DATE October 10, 2007 January 1, 2010 June 1, 2018 October 1, 2018 July 1, 2009 October 10, 2007 June 1, 2018 October 10, 2007 January 1, 2018 October 1, 2018 January 1, 2018 June 1, 2018 October 1, 2018 July 1, 2009 October 10, 2007 October 1, 2018

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Issued October 4, 2018, by Gary D. Graham, President Alpena, MI 49707

CANCELLED BY ORDER U-18089	
REMOVED BY DBR DATE 2-4-19	-

Michigan Public Service Commission

Filed DBR

#### Fifth-Revised Sheet No. A-12.00 Cancels Fourth-Revised Sheet No. A-12.00

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EFFECTIVE DATE October 10, 2007 January 1, 2010 June 1, 2018 June 1, 2018 July 1, 2009 October 10, 2007 June 1, 2018 October 10, 2007 January 1, 2018 June 1, 2018 January 1, 2018 June 1, 2018 January 1, 2018 July 1, 2009 October 10, 2007 June 1, 2018

#### continued on Sheet No. A-13.00)

Issued May 30, 2018, by
Gary D. Graham, President
Alpena, MI 49707

Michigan Public Service Commission

May 31, 2018

Filed DBR

BY ORDER U-20268 REMOVED BY DBR DATE 10-4-18

CANCELLED

#### Fourth-Revised Sheet No. A-12.00 Cancels Third-Revised Sheet No. A-12.00

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EFFECTIVE DATE October 10, 2007 January 1, 2010 January 1, 2018 January 1, 2018 July 1, 2009 October 10, 2007 January 1, 2018 October 10, 2007 January 1, 2018 July 1, 2009 October 10, 2007 January 1, 2018

#### continued on Sheet No. A-13.00)

Mic	chigan Public Service Commission
Dece	ember 28, 2017
Filed	CEP

Issued December 26, 2017, by Gary D. Graham, President Alpena, MI 49707

CANCELLED

ORDER\_U-20101

REMOVED BY DBR DATE 5-31-18

#### Third Revised Sheet No. A-12.00 Cancels Second Revised Sheet No. A-12.00

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EFFECTIVE DATE October 10, 2007 January 1, 2010 January 1, 2010 January 1, 2010 July 1, 2009 October 10, 2007 January 1, 2010 October 10, 2007 January 1, 2010 April 28, 2010 April 28, 2010 April 28, 2010 April 28, 2010 July 1, 2009 October 10, 2007 January 1, 2010

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Issued May 26, 2010, by	Michigan Public Service Commission	Effective for
Ann K. Burton, President Alpena, MI 49707	May 30, 2010	and after Apr
CANCELLED BY ORDER U-15152 REMOVED BY CEP DATE 01-10-18	Filed	Issued under Michigan Pul dated April 2 U-16210

continued on Sheet No. A-13.00)

Effective for service rendered on and after April 28, 2010.

Issued under authority of the Michigan Public Service Commission dated April 27, 2010 in Case No. U-16210

### Second Revised Sheet No. A-12.00 Cancels First Revised Sheet No. A-12.00

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Issued December 16, 2009, by Ann K. Burton, President		Michigan Public Service Commission
Alpena, MI 49707	CANCELLED	December 17, 2009
	BY ORDER U-16210,U-15152 REMOVED BY RL	Filed
	DATE 05-30-10	

### continued on Sheet No. A-13.00)

Effective for service rendered on and after January 1, 2010.

M.P.S.C. No. 9 Alpena Power Company

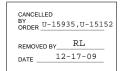
#### First Revised Sheet No. A-12.00 Cancels Original Sheet No. A-12.00

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Issued June 29, 2009, by Ann K. Burton, President Alpena, MI 49707



Michigan Public Service Commission June 30, 2009 EFFECTIVE DATE October 10, 2007 October 10, 2007 October 10, 2007 July 1, 2009 July 1, 2009 October 10, 2007 October 10, 2007 October 10, 2007 July 1, 2009 July 1, 2009 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 July 1, 2009 October 10, 2007 July 1, 2009 October 10, 2007 July 1, 2009 October 10, 2007 October 10, 2007

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Effective for service rendered on and after July 1, 2009

#### Original Sheet No. A-12.00

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EFFECTIVE DATE October 10, 2007 October 10, 2007 October 10, 2007 July 1, 2008 October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 July 1, 2008 October 10, 2007 October 10, 2007

Issued July 7, 2008, by Ann K. Burton, President Alpena, MI 49707





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Effective for service rendered on and after October 10, 2007

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Issued August 12, 2024, by Kenneth A. Dragiewicz, President Alpena, MI 49707

> CANCELLED BY U-21794 ORDER \_\_\_\_\_\_DW REMOVED BY \_\_\_\_\_DW DATE \_\_\_\_\_04-23-25

Michigan Public Service Commission September 5, 2024 Filed by: DW

### Sixth-Revised Sheet No. A-13.00 Cancels Fifth-Revised Sheet No. A-13.00

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Issued December 16, 2022, by Kenneth A. Dragiewicz, President Alpena, MI 49707

Michigan Public Service Commission December 21, 2022 Filed by: DW

CANCELLED BY U-21045 ORDER
REMOVED BYDW
DATE12-20-23

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Original Sheet No. D-50.00	October 10, 2007
Second-Revised Sheet No. D-51.00	January 1, 2022
Second-Revised Sheet No. D-52.00	January 1, 2022
First-Revised Sheet No. D-53.00	January 1, 2022
First-Revised Sheet No. D-54.00	January 1, 2022
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Original Sheet No. D-70.00	January 1, 2022
Original Sheet No. D-71.00	January 1, 2022
Original Sheet No. D-72.00	January 1, 2022

Issued December 27, 2021, by Kenneth A. Dragiewicz, President Alpena, MI 49707



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### Fourth-Revised Sheet No. A-13.00 Cancels Third-Revised Sheet No. A-13.00

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EFFECTVE DATE January 1, 2018 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 June 26, 2009 June 26, 2009 June 26, 2009 June 26, 2009 May 1, 2018 May 1, 2018 May 1, 2018 May 1, 2018 October 10, 2007 January 1, 2010 October 10, 2007 October 10, 2007

Issued May 1, 2018, by Gary D. Graham, President Alpena, MI 49707

CANCELLED BY U-21045 ORDER U-21045 REMOVED BY DW DATE 01-05-22 Michigan Public Service Commission

May 2, 2018

Filed DBR

### Third-Revised Sheet No. A-13.00 Cancels Second-Revised Sheet No. A-13.00

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EFFECTVE DATE January 1, 2018 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 June 26, 2009 June 26, 2009 June 26, 2009 June 26, 2009 October 10, 2007 January 1, 2010 October 10, 2007 October 10, 2007

Issued December 26, 2017, by Gary D. Graham, President Alpena, MI 49707 CANCELLED BY ORDER U-18350 REMOVED BY DBR DATE 5-2-18 Michigan Public Service Commission December 28, 2017 Filed CEP

### Second Revised Sheet No. A-13.00 Cancels First Revised Sheet No. A-13.00

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EFFECTVE DATE January 1, 2010 January 1, 2010 October 10, 2007 October 10, 2007 October 10, 2007 June 26, 2009 June 26, 2009 June 26, 2009 June 26, 2009 October 10, 2007 January 1, 2010 October 10, 2007 October 10, 2007

Issued January 16, 2009, by Ann K. Burton, President Alpena, MI 49707

> CANCELLED BY ORDER U-15152 REMOVED BY CEP DATE 01-10-18

Michigan Public Service Commission
December 17, 2009
Filed

Effective for bills rendered on and after January 1, 2010.

First Revised Sheet No. A-13.00 Cancels Original Sheet No. A-13.00

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EFFECTVE DATE October 10, 2007 October 10, 2007 October 10, 2007 October 10, 2007 June 26, 2009 June 26, 2009 June 26, 2009 June 26, 2009 October 10, 2007 October 10, 2007

Issued June 25, 2009, by Ann K. Burton, President	Michigan Public Service Commission	Effective for bills rendered on and after June 26, 2009
Alpena, MI 49707	June 29, 2009	Issued under authority of the
CANCELLED BY ORDER <u>U-15935</u> , U-15152 REMOVED BY <u>RL</u> DATE <u>12-17-09</u>	Filed	Michigan Public Service Commission dated May 26, 2009,
DATE		in Case No. U-15787

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## EFFECTVE DATE October 10, 2007 October 10, 2007

CANCELLED BY ORDER <u>U-15787,U-15152</u>
REMOVED BY DATE06-29-09

Issued July 7, 2008, by Ann K. Burton, President Alpena, MI 49707



Effective for service rendered on and after October 10, 2007

#### ADMINISTRATIVE RULES INDEX

#### B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3908) (FOR ALL CUSTOMERS)

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1625\_2016-018LR\_AdminCode.pdf

#### PART 1. **GENERAL PROVISIONS**

R 460.3101 Applicability; purpose; modification; adoption of rules and regulations by utility. R 460.3102 Definitions.

#### RECORDS AND REPORTS PART 2.

- R 460.3201 Records; location; examination.
- R 460.3202 Records; preservation.
- Documents and information; required submission. R 460.3203
- R 460.3204 Customer records; retention period; content

#### PART 3. METER REQUIREMENTS

- R 460.3301 Metered measurement of electricity required; exceptions.
- R 460.3303 Meter reading data.
- R 460.3304 Meter data collection system.
- R 460.3305 Meter multiplier.
- R 460.3308 Standards of good practice; adoption by reference.
- R 460.3309 Metering inaccuracies; billing adjustments

#### PART 4. CUSTOMER RELATIONS

- R 460.3408 Temporary service; cost of installing and removing equipment owned by utility.
- R 460.3409 Protection of utility-owned equipment on customer's premises.
- R 460.3410 Extension of facilities plan.
- R 460.3411 Extension of electric service in areas served by 2 or more utilities.

#### **ENGINEERING** PART 5.

- R 460.3501 Electric plant; construction, installation, maintenance, and operation pursuant to good engineering practice required.
- Standards of good practice; adoption by reference. R 460.3502
- R 460.3503 Utility plant capacity.
- Electric plant inspection program. R 460.3504
- R 460.3505 Utility line clearance program.

Issued December 26, 2017, by Gary D. Graham, President Alpena, MI 49707 CANCELLED

CANCELLED BY U-21045 ORDER	Michigan Public Service Commission	ls M
REMOVED BY	December 28, 2017	M da
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(continued on Sheet No. B-2.00)

Effective for service rendered on and after June 25, 2015

#### ADMINISTRATIVE RULES INDEX

# B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3908) (FOR ALL CUSTOMERS)

http://w3.lara.state.mi.us/orrsearch/108 11 AdminCode.pdf

- PART 1. GENERAL PROVISIONS
- R 460.3101 Applicability; purpose; modification; adoption of rules and regulations by utility.R 460.3102 Definitions.

#### PART 2. RECORDS AND REPORTS

- R 460.3201 Records; location; examination.
- R 460.3202 Records; preservation.
- R 460.3203 Documents and information; required submission.
- R 460.3204 Customer records; retention period; content

#### PART 3. METER REQUIREMENTS

- R 460.3301 Metered measurement of electricity required; exceptions.
- R 460.3303 Meter reading data.
- R 460.3304 Meter data collection system.
- R 460.3305 Meter multiplier.
- R 460.3308 Standards of good practice; adoption by reference.
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- R 460.3410 Extension of facilities plan.
- R 460.3411 Extension of electric service in areas served by 2 or more utilities.

#### PART 5. ENGINEERING

- R 460.3501 Electric plant; construction, installation, maintenance, and operation pursuant to good engineering practice required.
- R 460.3502 Standards of good practice; adoption by reference.
- R 460.3503 Utility plant capacity.
- R 460.3504 Electric plant inspection program.
- R 460.3505 Utility line clearance program.

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(continued on Sheet No. B-2.00)

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#### ADMINISTRATIVE RULES INDEX

# B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3908) (FOR ALL CUSTOMERS)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C108 11 AdminCode.pdf

#### PART 1. GENERAL PROVISIONS

R 460.3101 Applicability; purpose; modification; adoption of rules and regulations by utility.R 460.3102 Definitions.

#### PART 2. RECORDS AND REPORTS

- R 460.3201 Records; location; examination.
- R 460.3202 Records; preservation.
- R 460.3203 Documents and information; required submission.
- R 460.3204 Customer records; retention period; content

#### PART 3. METER REQUIREMENTS

- R 460.3301 Metered measurement of electricity required; exceptions.
- R 460.3303 Meter reading data.
- R 460.3304 Meter data collection system.
- R 460.3305 Meter multiplier.
- R 460.3308 Standards of good practice; adoption by reference.
- R 460.3309 Metering inaccuracies; billing adjustments

## PART 4. CUSTOMER RELATIONS

- R 460.3408 Temporary service; cost of installing and removing equipment owned by utility.
- R 460.3409 Protection of utility-owned equipment on customer's premises.
- R 460.3410 Extension of facilities plan.
- R 460.3411 Extension of electric service in areas served by 2 or more utilities.

#### PART 5. ENGINEERING

- R 460.3501 Electric plant; construction, installation, maintenance, and operation pursuant to good engineering practice required.
- R 460.3502 Standards of good practice; adoption by reference.
- R 460.3503 Utility plant capacity.
- R 460.3504 Electric plant inspection program.
- R 460.3505 Utility line clearance program.

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#### ADMINISTRATIVE RULES INDEX

# B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3804) (FOR ALL CUSTOMERS)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46003101&Dpt =CI&RngHigh=48702110

#### PART 1. GENERAL PROVISIONS

- R 460.3101 Applicability; purpose; modification; adoption of rules and regulations by utility.R 460.3102 Definitions.
- PART 2.

#### RECORDS AND REPORTS

- R 460.3201 Records; location; examination.
- R 460.3202 Records; preservation.
- R 460.3203 Documents and information; required submission.
- R 460.3204 Customer records; retention period; content

#### PART 3. METER REQUIREMENTS

- R 460.3301 Metered measurement of electricity required; exceptions.
- R 460.3303 Meter reading data.
- R 460.3304 Meter data collection system.
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#### PART 5. ENGINEERING

- R 460.3501 Electric plant; construction, installation, maintenance, and operation pursuant to good engineering practice required.
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- R 460.3503 Utility plant capacity.
- R 460.3504 Electric plant inspection program.
- R 460.3505 Utility line clearance program.

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ADMINISTRATIVE RULES INDEX

(Continued from Sheet No. B-1.00)

B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3908) (FOR ALL CUSTOMERS) (continued)

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1625\_2016-018LR\_AdminCode.pdf

#### PART 6. METERING EQUIPMENT INSPECTIONS AND TESTS

- R 460.3601 Customer-requested meter tests.
- R 460.3602 Meter and associated device inspections and tests; certification of accuracy.
- Meters with transformers; post-installation inspection; exception. R 460.3603
- Meters and associated devices; removal tests. R 460.3604
- Metering electrical quantities. R 460.3605
- R 460.3606 Nondirect reading meters and meters operating from instrument transformers; marking of multiplier on instruments; marking of charts and magnetic tapes; marking of register ratio on meter registers; watthour constants.
- R 460.3607 Watthour meter requirements.
- R 460.3608 Demand meters, registers, and attachments; requirements.
- R 460.3609 Instrument transformers used in conjunction with metering equipment; requirements; phase shifting transformers; secondary voltage.
- R 460.3610 Portable indicating voltmeters; accuracy.
- R 460.3611 Meter testing Meter testing equipment; availability; provision and use of primary standards.
- R 460.3612 Test standards; accuracy.
- R 460.3613 Metering equipment testing requirements.
- R 460.3614 Standards check by the commission.
- R 460.3615 Metering equipment records.
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- R 460.3617 Reports to be filed with the commission.
- R 460.3618 Generating and interchange station meter tests; schedule; accuracy limits.
- PART 7.
  - STANDARDS OF QUALITY OF SERVICES
- R 460.3701 Alternating current systems; standard frequency.
- Standard nominal service voltage; limits; exceptions. R 460.3702
- R 460.3703 Voltage measurements and records.

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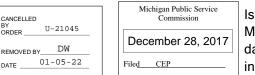
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- Voltage measurements; required equipment; periodic checks; certificate or R 460.3704 calibration card for standards.
- R 460.3705 Interruptions of service; records; planned interruption; notice to commission.

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ADMINISTRATIVE RULES INDEX

(Continued from Sheet No. B-1.00)

# B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3908) (FOR ALL CUSTOMERS) (continued)

http://w3.lara.state.mi.us/orrsearch/108\_11\_AdminCode.pdf

#### PART 6. METERING EQUIPMENT INSPECTIONS AND TESTS

- R 460.3601 Customer-requested meter tests.
- R 460.3602 Meter and associated device inspections and tests; certification of accuracy.
- R 460.3603 Meters with transformers; post-installation inspection; exception.
- R 460.3604 Meters and associated devices; removal tests.
- R 460.3605 Metering electrical quantities.
- R 460.3606 Nondirect reading meters and meters operating from instrument transformers; marking of multiplier on instruments; marking of charts and magnetic tapes; marking of register ratio on meter registers; watthour constants.
- R 460.3607 Watthour meter requirements.
- R 460.3608 Demand meters, registers, and attachments; requirements.
- R 460.3609 Instrument transformers used in conjunction with metering equipment; requirements; phase shifting transformers; secondary voltage.
- R 460.3610 Portable indicating voltmeters; accuracy.
- R 460.3611 Meter testing Meter testing equipment; availability; provision and use of primary standards.
- R 460.3612 Test standards; accuracy.
- R 460.3613 Metering equipment testing requirements.
- R 460.3614 Standards check by the commission.
- R 460.3615 Metering equipment records.
- R 460.3616 Average meter error; determination.
- R 460.3617 Reports to be filed with the commission.
- R 460.3618 Generating and interchange station meter tests; schedule; accuracy limits.

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- R 460.3701 Alternating current systems; standard frequency.
- R 460.3702 Standard nominal service voltage; limits; exceptions.
- R 460.3703 Voltage measurements and records.
- R 460.3704 Voltage measurements; required equipment; periodic checks; certificate or calibration card for standards.
- R 460.3705 Interruptions of service; records; planned interruption; notice to commission.

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# ADMINISTRATIVE RULES INDEX

(Continued from Sheet No. B-1.00)

# B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3908) (FOR ALL CUSTOMERS) (continued)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C108 11 AdminCode.pdf

PART 6.

## T 6. METERING EQUIPMENT INSPECTIONS AND TESTS

- R 460.3601 Customer-requested meter tests.
- R 460.3602 Meter and associated device inspections and tests; certification of accuracy.
- R 460.3603 Meters with transformers; post-installation inspection; exception.
- R 460.3604 Meters and associated devices; removal tests.
- R 460.3605 Metering electrical quantities.
- R 460.3606 Nondirect reading meters and meters operating from instrument transformers; marking of multiplier on instruments; marking of charts and magnetic tapes; marking of register ratio on meter registers; watthour constants.
- R 460.3607 Watthour meter requirements.
- R 460.3608 Demand meters, registers, and attachments; requirements.
- R 460.3609 Instrument transformers used in conjunction with metering equipment; requirements; phase shifting transformers; secondary voltage.
- R 460.3610 Portable indicating voltmeters; accuracy.
- R 460.3611 Meter testing Meter testing equipment; availability; provision and use of primary standards.
- R 460.3612 Test standards; accuracy.
- R 460.3613 Metering equipment testing requirements.
- R 460.3614 Standards check by the commission.
- R 460.3615 Metering equipment records.
- R 460.3616 Average meter error; determination.
- R 460.3617 Reports to be filed with the commission.
- R 460.3618 Generating and interchange station meter tests; schedule; accuracy limits.

#### PART 7. STANDARDS OF QUALITY OF SERVICES

- R 460.3701 Alternating current systems; standard frequency.
- R 460.3702 Standard nominal service voltage; limits; exceptions.
- R 460.3703 Voltage measurements and records.
- R 460.3704 Voltage measurements; required equipment; periodic checks; certificate or calibration card for standards.
- R 460.3705 Interruptions of service; records; planned interruption; notice to commission.

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PART 6.

#### SECTION B

## ADMINISTRATIVE RULES INDEX

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B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3804) (FOR ALL CUSTOMERS) (continued)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46003101&Dpt=CI&Rn gHigh=48702110

#### METERING EQUIPMENT INSPECTIONS AND TESTS

- R 460.3601 Customer-requested meter tests.
- R 460.3602 Meter and associated device inspections and tests; certification of accuracy.
- R 460.3603 Meters with transformers; post-installation inspection; exception.
- R 460.3604 Meters and associated devices; removal tests.
- R 460.3605 Metering electrical quantities.
- R 460.3606 Nondirect reading meters and meters operating from instrument transformers; marking of multiplier on instruments; marking of charts and magnetic tapes; marking of register ratio on meter registers; watthour constants.
- R 460.3607 Watthour meter requirements.
- R 460.3608 Demand meters, registers, and attachments; requirements.
- R 460.3609 Instrument transformers used in conjunction with metering equipment; requirements; phase shifting transformers; secondary voltage.
- R 460.3610 Portable indicating voltmeters; accuracy.
- R 460.3611 Meter testing Meter testing equipment; availability; provision and use of primary standards.
- R 460.3612 Test standards; accuracy.
- R 460.3613 Metering equipment testing requirements.
- R 460.3614 Standards check by the commission.
- R 460.3615 Metering equipment records.
- R 460.3616 Average meter error; determination.
- R 460.3617 Reports to be filed with the commission.
- R 460.3618 Generating and interchange station meter tests; schedule; accuracy limits.

#### PART 7. STANDARDS OF QUALITY OF SERVICES

- R 460.3701 Alternating current systems; standard frequency.
- R 460.3702 Standard nominal service voltage; limits; exceptions.
- R 460.3703 Voltage measurements and records.
- R 460.3704 Voltage measurements; required equipment; periodic checks; certificate or calibration card for standards.
- R 460.3705 Interruptions of service; records; planned interruption; notice to commission.

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(Continued from Sheet No. B-2.00)

# B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3908) (FOR ALL CUSTOMERS) (continued)

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1625\_2016-018LR\_AdminCode.pdf

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R 460.3801 Protective measures.

R 460.3802 Safety program.

R 460.3803 Energizing services.

R 460.3804 Accidents; notice to commission.

# B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND NATURAL GAS SERVICE (R460.101 - R 460.169)

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1365 2014-038LR AdminCode.pdf

- PART 1. GENERAL PROVISIONS
- R 460.101 Applicability; purpose.
- R 460.101a Scope of rules.
- R 460.102 Definitions; A to F.
- R 460.102a Definitions; G to P.
- R 460.102b Definitions; Q to Z.
- PART 2. APPLICATION FOR SERVICE
- R 460.106 Service requests.
- R 460.107 Residential service account requirements.

### PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS

- R 460.108 Prohibited practices.
- R 460.109 Deposit for residential customer.
- R 460.110 Rescinded.
- R 460.111 General deposit conditions for residential customers.
- R 460.111a General deposit conditions for nonresidential customers.
- R 460.112 Guarantee terms and conditions for residential customers.

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- R 460.113 Actual and estimated meter reading.
- R 460.114 Customer meter reading.
- R 460.115 Meter accuracy and errors..

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R 460.116 Meter relocation.

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#### (continued on Sheet No. B-4.00)

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(Continued from Sheet No. B-2.00)

# B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3908) (FOR ALL CUSTOMERS) (continued)

http://w3.lara.state.mi.us/orrsearch/108 11 AdminCode.pdf

PART 8.	SAFETY
R 460.3801	Protective measures.
R 460.3802	Safety program.
R 460.3803	Energizing services.
R 460.3804	Accidents; notice to commission.

# B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R460.101 - R 460.169)

http://w3.lara.state.mi.us/orrsearch/107\_92\_AdminCode.pdf

- PART 1. GENERAL PROVISIONS
- R 460.101 Application of rules.
- R 460.102 Definitions.
- R 460.103 Discrimination prohibited.
- R 460.104 Conduct of proceedings.
- R 460.105 Additional rules.

#### PART 2. APPLICATION FOR SERVICE

- R 460.106 Service requests for new or previous customers.
- R 460.107 Applicant information.

#### PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS

- R 460.108 Prohibited practices.
- R 460.109 Deposit for new customer.
- R 460.110 Deposit for a previous customer or for continued service.
- R 460.111 General deposit conditions.
- R 460.112 Guarantee terms and conditions.

#### PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS, AND RELOCATION

- R 460.113 Actual and estimated meter reading.
- R 460.114 Company representative identification.
- R 460.115 Customer meter reading.
- R 460.116 Meter accuracy, meter errors, meter relocation.

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## ADMINISTRATIVE RULES INDEX

(Continued from Sheet No. B-2.00)

# B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3908) (FOR ALL CUSTOMERS) (continued)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C108\_11\_AdminCode.pdf

PART 8. SAFETY

- R 460.3801 Protective measures.
- R 460.3802 Safety program.
- R 460.3803 Energizing services.
- R 460.3804 Accidents; notice to commission.

# B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R460.101 - R 460.169)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C107\_92\_AdminCode.pdf

#### PART 1. GENERAL PROVISIONS

- R 460.101 Application of rules.
- R 460.102 Definitions.
- R 460.103 Discrimination prohibited.
- R 460.104 Conduct of proceedings.
- R 460.105 Additional rules.

### PART 2. APPLICATION FOR SERVICE

- R 460.106 Service requests for new or previous customers.
- R 460.107 Applicant information.

#### PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS

- R 460.108 Prohibited practices.
- R 460.109 Deposit for new customer.
- R 460.110 Deposit for a previous customer or for continued service.
- R 460.111 General deposit conditions.
- R 460.112 Guarantee terms and conditions.

PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS, AND RELOCATION

- R 460.113 Actual and estimated meter reading.
- R 460.114 Company representative identification.
- R 460.115 Customer meter reading.
- R 460.116 Meter accuracy, meter errors, meter relocation.

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(continued on Sheet No. B-4.00)

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## ADMINISTRATIVE RULES INDEX

(Continued from Sheet No. B-2.00)

## B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3804) (FOR ALL

CUSTOMERS) (continued)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46003101&Dpt=CI&Rn gHigh=48702110

PART	8.	SAFETY
	•••	• • • • • • •

R 460.3801 Protective measures.

R 460.3802 Safety program.

R 460.3803 Energizing services.

R 460.3804 Accidents; notice to commission.

# B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R460.101 - R 460.169)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46000101&Dpt=Cl&Rn\_gHigh=48702110

- PART 1. GENERAL PROVISIONS
- R 460.101 Application of rules.
- R 460.102 Definitions.
- R 460.103 Discrimination prohibited.
- R 460.104 Conduct of proceedings.
- R 460.105 Additional rules.

#### PART 2. APPLICATION FOR SERVICE

- R 460.106 Service requests for new or previous customers.
- R 460.107 Applicant information.

#### PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS

- R 460.108 Prohibited practices.
- R 460.109 Deposit for new customer.
- R 460.110 Deposit for a previous customer or for continued service.
- R 460.111 General deposit conditions.
- R 460.112 Guarantee terms and conditions.

# PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS, AND RELOCATION

- R 460.113 Actual and estimated meter reading.
- R 460.114 Company representative identification.
- R 460.115 Customer meter reading.
- R 460.116 Meter accuracy, meter errors, meter relocation.

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## ADMINISTRATIVE RULES INDEX

(Continued from Sheet No. B-3.00)

# B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R460.101 - R 460.169) (continued).

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1365 2014-038LR AdminCode.pdf

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R 460.117	Bill information.
R 460.118 R 460.119	Electronic billing requirements.
R 400.119	Separate bill; consolidation and balance transfers for residential and nonresidential customers.
R 460.120	Billing frequency; method of delivery.
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R 460.122	Cycle billing.
R 460.123	Payment of bill.
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R 460.125	Late payment charges.
R 460.126	Billing for unregulated non-energy services.
R 460.126a	Billing error.
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R 460.127	Voluntary termination.
PART 7.	ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS FOR RESIDENTIAL CUSTOMERS
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R 460.134	Extreme weather condition policy.
R 460.135	RESCINDED.
PART 8.	PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE
R 460.136	Emergency shutoff.
R 460.137	Shutoff or denial of service permitted.
R 460.138	Shutoff prohibited.
R 460.139	Notice of shutoff.
R 460.140	Form of notice.
R 460.141	Time of shutoff.
R 460.142	Manner of shutoff.

R 460.143 Manner of shutoff for service provided with remote shutoff and restoration capability.

R 460.144 Restoration of service.

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### ADMINISTRATIVE RULES INDEX

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# B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS

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- PART 5. BILLING AND PAYMENT STANDARDS
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- R 460.118 Equal monthly billing.
- R 460.119 Cycle billing.
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- R 460.122 Allowable charges.
- R 460.123 Bill information.
- R 460.124 Separate bills.
- R 460.125 Billing for non-tariff services.
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#### PART 7. UTILITY PROCEDURES

- R 460.128 Applicability.
- R 460.129 Complaint procedures.
- R 460.130 Personnel procedures.
- R 460.131 Publication of procedures.
- R 460.132 Access to rules and rates.
- R 460.133 Reporting requirements.
- R 460.134 Inspection.
- R 460.135 Customer access to consumption data.

### PART 8. PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE

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- R 460.137 Shutoff permitted.
- R 460.138 Notice of shutoff.
- R 460.139 Form of notice.
- R 460.140 Time of shutoff.
- R 460.141 Manner of shutoff.
- R 460.142 Manner of shutoff for service provided with remote shutoff and restoration capability.

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- R 460.143 Shutoff prohibited.
- R 460.144 Restoration of service.

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## ADMINISTRATIVE RULES INDEX

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# B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R460.101 - R 460.169) (continued)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C107\_92\_AdminCode.pdf

- PART 5. BILLING AND PAYMENT STANDARDS
- R 460.117 Billing frequency; method of delivery.
- R 460.118 Equal monthly billing.
- R 460.119 Cycle billing.
- R 460.120 Payment of bill.
- R 460.121 Payment period.
- R 460.122 Allowable charges.
- R 460.123 Bill information.
- R 460.124 Separate bills.
- R 460.125 Billing for non-tariff services.
- R 460.126 Billing error.

### PART 6. VOLUNTARY TERMINATION OF SERVICE

R 460.127 Voluntary termination.

#### PART 7. UTILITY PROCEDURES

- R 460.128 Applicability.
- R 460.129 Complaint procedures.
- R 460.130 Personnel procedures.
- R 460.131 Publication of procedures.
- R 460.132 Access to rules and rates.
- R 460.133 Reporting requirements.
- R 460.134 Inspection.
- R 460.135 Customer access to consumption data.

### PART 8. PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE

- R 460.136 Emergency shutoff.
- R 460.137 Shutoff permitted.
- R 460.138 Notice of shutoff.
- R 460.139 Form of notice.
- R 460.140 Time of shutoff.
- R 460.141 Manner of shutoff.
- R 460.142 Manner of shutoff for service provided with remote shutoff and restoration capability.
- R 460.143 Shutoff prohibited.
- R 460.144 Restoration of service.

Issued August 16, 2012, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. B-5.00)

Effective for service rendered on and after August 16, 2012

### SECTION B

#### ADMINISTRATIVE RULES INDEX

(Continued from Sheet No. B-3.00)

#### CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS B2.

RESIDENTIAL SERVICE (R460.101 - R 460.169) (continued)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin Num=46000101&Dpt=Cl&Rn gHigh=48702110

PART 5. R 460.117 R 460.118 R 460.120 R 460.121 R 460.122 R 460.123 R 460.123 R 460.125 R 460.126	BILLING AND PAYMENT STANDARDS Billing frequency; method of delivery. Equal monthly billing. Cycle billing. Payment of bill. Payment period. Allowable charges. Bill information. Separate bills. Billing for non-tariff services. Billing error.
<b>PART 6.</b>	VOLUNTARY TERMINATION OF SERVICE
R 460.127	Voluntary termination.
PART 7.	UTILITY PROCEDURES
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R 460.129	Complaint procedures.
R 460.130	Personnel procedures.
R 460.131	Publication of procedures.
R 460.132	Access to rules and rates.
R 460.133	Reporting requirements.
R 460.134	Inspection.
R 460.135	Customer access to consumption data.
PART 8. R 460.136 R 460.137 R 460.138 R 460.139 R 460.140 R 460.141 R 460.142	<ul> <li>PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE</li> <li>Emergency shutoff.</li> <li>Shutoff permitted.</li> <li>Notice of shutoff.</li> <li>Form of notice.</li> <li>Time of shutoff.</li> <li>Manner of shutoff.</li> <li>Manner of shutoff.</li> <li>Manner of shutoff for service provided with remote shutoff and restoration capability.</li> </ul>
R 460.143	Shutoff prohibited.
R 460.144	Restoration of service.

Issued July 7, 2008, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. B-5.00)

Effective for service rendered on and after October 10, 2007

(Continued from Sheet No. B-4.00)

#### B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R460.101 - R 460.169) (continued)

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1365 2014-038LR AdminCode.pdf

PART 9.	CUSTOMER RELATIONS AND UTILITY PROCEDURES
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R 460.146	Payment plan procedures for residential and small nonresidential customers
R 460.147	Personnel procedures.
R 460.148	Publication of procedures for residential and small nonresidential customers
R 460.149	Access to rules and rates.
R 460.150	Complaint procedures.
R 460.151	Reporting requirements.
R 460.152	Inspection.
R 460.153	Customer access to consumption data and confidentiality.
PART 10.	DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT
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R 460.155	Utility hearing and hearing officers.
R 460.156	Notice of hearing.
R 460.157	Hearing procedures.
R 460.158	Settlement agreement.
R 460.159	Default of settlement agreement.
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R 460.160	Customer hearing appeal.
R 460.161	Filing procedures.
R 460.162	Customer hearing appeal procedures.
R 460.163	Interim determination.
R 460.164	Appeal review.
R 460.165	Customer hearing appeal decision.
R 460.165	Failure to comply with customer hearing appeal decision``.

- Same dispute. R 460.167 Formal appeal.
- R 460.168 R 460.169 Other remedies.

Issued December 26, 2017, by Gary D. Graham, President Alpena, MI 49707

(continued on Sheet No. B-6.00)

Effective for service rendered on and after December 11, 2017

Issued under authority of the Michigan Public Service Commission dated November 21, 2017, in Case No. U-18120

# CANCELLED BY U-21045 ORDER \_\_\_\_\_ REMOVED BY\_\_\_\_\_DW DATE 01-05-22



(Continued from Sheet No. B-4.00)

#### B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R460.101 - R 460.169) (continued) http://w3.lara.state.mi.us/orrsearch/107 92 AdminCode.pdf

PART 9.	ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS
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- R 460.145 Listing of energy assistance programs.
- R 460.146 Notice of energy assistance programs.
- Medical emergency. R 460.147
- R 460.148 Winter protection plan for low-income customers.
- Winter protection plan for senior citizens. R 460.149
- R 460.150 Military protections.

#### **PART 10.** DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT

- R 460.151 Disputed claim.
- R 460.152 Utility hearing and hearing officers.
- Notice of hearing. R 460.153
- R 460.154 Hearing procedures.
- R 460.155 Settlement agreement.
- R 460.156 Default of settlement agreement.
- R 460.157 Same dispute.

#### PART 11. **COMMISSION APPEAL PROCEDURES**

- R 460.158 Informal appeal.
- R 460.159 Filing procedures.
- R 460.160 Informal appeal procedures.
- R 460.161 Interim determination.
- R 460.162 Appeal review.
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- R 460.164 Informal appeal decision.
- R 460.165 Failure to comply with informal appeal decision.
- Same dispute. R 460.166
- R 460.167 Formal appeal.
- Other remedies. R 460.168
- R 460.169 Scope of rules.

(continued on Sheet No. B-6.00) Issued June 25, 2015, by Effective for service rendered on Ann K. Burton, President and after June 25, 2015 Michigan Public Service Alpena, MI 49707 Commission CANCELLED Issued under authority of the ORDER U-15152 July 9, 2015 Michigan Public Service Commission Filed REMOVED BY\_CEP A dated October 9, 2007, DATE 01-10-18

in Case No. U-15152

(Continued from Sheet No. B-4.00)

# B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R460.101 - R 460.169) (continued)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C107\_92\_AdminCode.pdf

#### PART 9. ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS

- R 460.145 Listing of energy assistance programs.
- R 460.146 Notice of energy assistance programs.
- R 460.147 Medical emergency.
- R 460.148 Winter protection plan for low-income customers.
- R 460.149 Winter protection plan for senior citizens.
- R 460.150 Military protections.

#### PART 10. DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT

- R 460.151 Disputed claim.
- R 460.152 Utility hearing and hearing officers.
- R 460.153 Notice of hearing.
- R 460.154 Hearing procedures.
- R 460.155 Settlement agreement.
- R 460.156 Default of settlement agreement.
- R 460.157 Same dispute.

### PART 11. COMMISSION APPEAL PROCEDURES

- R 460.158 Informal appeal.
- R 460.159 Filing procedures.
- R 460.160 Informal appeal procedures.
- R 460.161 Interim determination.
- R 460.162 Appeal review.
- R 460.163 Shutoff pending decision.
- R 460.164 Informal appeal decision.
- R 460.165 Failure to comply with informal appeal decision.
- R 460.166 Same dispute.
- R 460.167 Formal appeal.
- R 460.168 Other remedies.
- R 460.169 Scope of rules.

Issued August 16, 2012, by Ann K. Burton, President Alpena, MI 49707

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CANCELLED BY U-15152 ORDER	
REMOVED BY RL	
DATE 07-09-15	



(continued on Sheet No. B-6.00)

Effective for service rendered on and after August 16, 2012

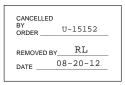
(Continued from Sheet No. B-4.00)

# B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R460.101 - R 460.169) (continued)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46000101&Dpt=CI&Rn gHigh=48702110

PART 9.	ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS
R 460.145	Listing of energy assistance programs.
R 460.146	Notice of energy assistance programs.
R 460.147	Medical emergency.
R 460.148	Winter protection plan for low-income customers.
R 460.149	Winter protection plan for senior citizens.
R 460.150	Military protections.
PART 10.	DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT
R 460.151	Disputed claim.
R 460.152	Utility hearing and hearing officers.
R 460.153	Notice of hearing.
R 460.154	Hearing procedures.
R 460.155	Settlement agreement.
R 460.156	Default of settlement agreement.
R 460.157	Same dispute.
PART 11. R 460.158 R 460.160 R 460.161 R 460.162 R 460.163 R 460.164 R 460.165 R 460.165 R 460.166 R 460.167 R 460.168 R 460.168 R 460.169	COMMISSION APPEAL PROCEDURES Informal appeal. Filing procedures. Informal appeal procedures. Interim determination. Appeal review. Shutoff pending decision. Informal appeal decision. Failure to comply with informal appeal decision. Same dispute. Formal appeal. Other remedies. Scope of rules.

Issued July 7, 2008, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. B-6.00)

Effective for service rendered on and after October 10, 2007

ADMINISTRATIVE RULES INDEX (Continued from Sheet No. B-5.00)

#### B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUNDS-Rescinded November 12, 2013

# B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (R 460.1601 - R 460.1640) - *Rescinded November 21, 2017*

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1364 2014-037LR AdminCode.pdf

- PART 1. GENERAL PROVISIONS
- R 460.1601 Applicability; purpose.
- R 460.1602 Definitions.
- R 460.1603 Discrimination prohibited.
- R 460.1604 Form of proceedings.
- R 460.1605 Additional rules.

### PART 2. APPLICATION FOR SERVICE

- R 460.1606 Application for new service.
- PART 3. GENERAL CUSTOMER DEPOSIT CONDITIONS.
- R 460.1607 Customer deposits.

# PART 4. METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS, VOLUNTARY TERMINATION, AND METER RELOCATION.

- R 460.1608 Meter reading interval and estimated bills.
- R 460.1609 Metering inaccuracies; billing adjustments.
- R 460.1610 Voluntary termination.
- R 460.1611 Meter or facilities relocation charge.

(continued on Sheet No. B-7.00) Issued December 26, 2017, by Effective for service rendered on Gary D. Graham, President and after December 11, 2017. Alpena, MI 49707 Michigan Public Service Issued under authority of the Commission Michigan Public Service Commission CANCELLED U-21045 December 28, 2017 ORDER dated November 21, 2017 Filed CEP DW in Case No. U-18120. REMOVED BY 01-05-22 DATE

ADMINISTRATIVE RULES INDEX (Continued from Sheet No. B-5.00)

#### B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUNDS (R 460.2601 - R 460.2625)-*Rescinded November 12, 2013*

http://w3.lara.state.mi.us/orrsearch/108 09 AdminCode.pdf

#### PART 1. GENERAL PROVISIONS

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R 460.2602 Definitions.

#### PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND

- R 460.2621 Uncollectibles allowance recovery fund.
- R 460.2622 Annual deposits.
- R 460.2623 Notice of deposit.
- R 460.2624 Disputes; procedure for resolution.
- R 460.2625 Disbursement of funds.

# B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (R 460.1601 - R 460.1640)

http://w3.lara.state.mi.us/orrsearch/108\_03\_AdminCode.pdf

#### PART 1. GENERAL PROVISIONS

- R 460.1601 Applicability; purpose.
- R 460.1602 Definitions.
- R 460.1603 Discrimination prohibited.
- R 460.1604 Form of proceedings.
- R 460.1605 Additional rules.

#### PART 2. APPLICATION FOR SERVICE

R 460.1606 Application for new service.

#### PART 3. GENERAL CUSTOMER DEPOSIT CONDITIONS.

R 460.1607 Customer deposits.

# PART 4. METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS, VOLUNTARY TERMINATION, AND METER RELOCATION.

- R 460.1608 Meter reading interval and estimated bills.
- R 460.1609 Metering inaccuracies; billing adjustments.
- R 460.1610 Voluntary termination.
- R 460.1611 Meter or facilities relocation charge.

Issued June 25, 2015, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. B-7.00)

Effective for service rendered on and after June 25, 2015

ADMINISTRATIVE RULES INDEX (Continued from Sheet No. B-5.00)

#### B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUNDS (R 460.2601 - R 460.2625)-*Rescinded* November 12, 2013

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C108 09 AdminCode.pdf

#### PART 1. GENERAL PROVISIONS

R 460.2601	Application of rules.
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R 460.2602 Definitions.

#### PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND

- R 460.2621 Uncollectibles allowance recovery fund.
- R 460.2622 Annual deposits.
- R 460.2623 Notice of deposit.
- R 460.2624 Disputes; procedure for resolution.
- R 460.2625 Disbursement of funds.

## B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (R 460.1601 - R 460.1640)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C108\_03\_AdminCode.pdf

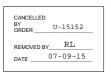
#### PART 1. GENERAL PROVISIONS

- R 460.1601 Applicability; purpose.
- R 460.1602 Definitions.
- R 460.1603 Discrimination prohibited.
- R 460.1604 Form of proceedings.
- R 460.1605 Additional rules.
- PART 2. APPLICATION FOR SERVICE
- R 460.1606 Application for new service.
- PART 3. GENERAL CUSTOMER DEPOSIT CONDITIONS.
- R 460.1607 Customer deposits.

# PART 4. METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS, VOLUNTARY TERMINATION, AND METER RELOCATION.

- R 460.1608Meter reading interval and estimated bills.R 460.1609Metering inaccuracies; billing adjustments.
- R 460.1610 Voluntary termination.
- R 460.1611 Meter or facilities relocation charge.

Issued June 12, 2014, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. B-7.00)

Effective for service rendered on and after November 12, 2013

(Continued from Sheet No. B-5.00)

#### B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUNDS (R 460.2601 - R 460.2625)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C108 09 AdminCode.pdf

#### PART 1. **GENERAL PROVISIONS**

R 460.2601 Application of rules.

R 460.2602 Definitions.

#### PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND

R 460.2621 Uncollectibles allowance recovery fund.

Annual deposits. R 460.2622

R 460.2623 Notice of deposit.

- Disputes; procedure for resolution. R 460.2624
- Disbursement of funds. R 460.2625

#### B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (R 460.1601 - R 460.1640)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C108 03 AdminCode.pdf

#### PART 1. **GENERAL PROVISIONS**

- R 460.1601 Applicability; purpose.
- Definitions. R 460.1602
- Discrimination prohibited. R 460.1603
- Form of proceedings. R 460.1604
- R 460.1605 Additional rules.

#### PART 2. APPLICATION FOR SERVICE

R 460.1606 Application for new service.

#### PART 3. GENERAL CUSTOMER DEPOSIT CONDITIONS.

R 460.1607 Customer deposits.

#### PART 4. METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS, VOLUNTARY TERMINATION, AND METER RELOCATION.

- R 460.1608 Meter reading interval and estimated bills.
- R 460.1609 Metering inaccuracies; billing adjustments.
- R 460.1610 Voluntary termination.
- R 460.1611 Meter or facilities relocation charge.

Issued August 16, 2012, by Ann K. Burton, President Alpena, MI 49707

CANCELLED BY ORDER U-13150, U-15152
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(continued on Sheet No. B-7.00)

Effective for service rendered on and after August 16, 2012

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#### ADMINISTRATIVE RULES INDEX

(Continued from Sheet No. B-5.00)

#### B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUNDS (R 460.2601 - R 460.2625)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46002601&Dpt=CI&Rn aHigh=48702110

PART 1.	GENERAL	PROVISIONS

460.2601	Application of rules.

R 460.2602 Definitions.

#### PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND

- R 460.2621 Uncollectibles allowance recovery fund.
- R 460.2622 Annual deposits.
- R 460.2623 Notice of deposit.
- R 460.2624 Disputes; procedure for resolution.
- R 460.2625 Disbursement of funds.

## B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS

CUSTOMERS (R 460.1601 - R 460.1640)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46001601&Dpt=LG&Rn gHigh

PART 1.	GENEF	RAL PROVISIONS

- R 460.1601 Applicability; purpose. R 460.1602 Definitions.
- R 460.1602 Definitions. R 460.1603 Discrimination prohibi
- R 460.1603 Discrimination prohibited. R 460.1604 Form of proceedings.
- R 460.1605 Additional rules.

### PART 2. APPLICATION FOR SERVICE

- R 460.1606 Application for new service.
- PART 3. GENERAL CUSTOMER DEPOSIT CONDITIONS.
- R 460.1607 Customer deposits.

# PART 4. METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS, VOLUNTARY TERMINATION, AND METER RELOCATION.

- R 460.1608 Meter reading interval and estimated bills. R 460.1609 Metering inaccuracies; billing adjustments.
- R 460.1610 Voluntary termination.
- R 460.1611 Meter or facilities relocation charge.

Issued July 7, 2008, by Ann K. Burton, President Alpena, MI 49707

> CANCELLED BY U-15152 ORDER <u>U-15152</u> REMOVED BY <u>RL</u> DATE <u>08-20-12</u>



(continued on Sheet No. B-7.00)

Effective for service rendered on and after October 10, 2007

(Continued from Sheet No. B-6.00)

#### B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS

CUSTOMERS (R 460.1601 - R 460.1640) (continued)-Rescinded November 21, 2017

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1364 2014-037LR AdminCode.pdf

#### **BILLING AND PAYMENTS.** PART 5.

- R 460.1612 Cycle billing.
- R 460.1613 Billing information.
- R 460.1614 Discounts and late payment charges.
- Delivery and payment of bills. R 460.1615
- Billing for unregulated service. R 460.1616
- R 460.1617 Billing errors.

#### PART 6. CUSTOMER RELATIONS AND UTILITY PROCEDURES.

- R 460.1618 Selection of rate, customer information, and service.
- R 460.1619 Inspection
- Customer access to consumption data. R 460.1620
- R 460.1621 Servicing utility equipment on customer's premises.
- Customer complaints; investigation; records. R 460.1622
- R 460.1623 Records and reports.

#### PART 7. SHUTOFFS AND RESTORATION.

- R 460, 1624 Notice of shutoff.
- R 460.1625 Denial or shutoff of service to customers.
- R 460.1626 Manner of shutoff for service provided with remote shutoff and restoration capability.

#### PART 8. DISPUTED CLAIMS, HEARINGS, AND SETTLEMENT AGREEMENTS.

- R 460.1628 Disputed claim.
- R 460.1629 Settlement agreement.
- R 460.1630 Default of settlement agreement.
- R 460.1631 Informal hearing and hearing officers.
- R 460.1632 Notice of hearing.
- R 460.1633 Hearing procedures.
- Informal appeal procedures. R 460.1634
- Interim determination. R 460.1635
- R 460.1636 Appeal review.
- Shutoff pending decision. R 460.1637
- Informal appeal decision. R 460.1638
- R 460.1639 Failure to comply with informal appeal decision.
- Scope of Rules. R 460.1640

Issued December 26, 2017, by Effective for service rendered on and after December 11, 2017 Gary D. Graham, President Alpena, MI 49707 CANCELLED Michigan Public Service Issued under authority of the ORDER \_\_\_\_\_U-21045 Commission Michigan Public Service Commission REMOVED BY. DW December 28, 2017 dated November 21, 2017 DATE \_\_\_\_\_01-05-22 Filed CEP in Case No. U-18120

(continued on Sheet No. B-8.00)

B4.

#### ADMINISTRATIVE RULES INDEX

(Continued from Sheet No. B-6.00)

BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS

CUSTOMERS (R 460.1601 - R 460.1640) (continued)

http://w3.lara.state.mi.us/orrsearch/108\_03\_AdminCode.pdf

#### PART 5. BILLING AND PAYMENTS.

- R 460.1612 Cycle billing.
- R 460.1613 Billing information.
- R 460.1614 Discounts and late payment charges.
- R 460.1615 Delivery and payment of bills.
- R 460.1616 Billing for unregulated service.
- R 460.1617 Billing errors.

#### PART 6. CUSTOMER RELATIONS AND UTILITY PROCEDURES.

- R 460.1618 Selection of rate, customer information, and service.
- R 460.1619 Inspection
- R 460.1620 Customer access to consumption data.
- R 460.1621 Servicing utility equipment on customer's premises.
- R 460.1622 Customer complaints; investigation; records.
- R 460.1623 Records and reports.

#### PART 7. SHUTOFFS AND RESTORATION.

- R 460.1624 Notice of shutoff.
- R 460.1625 Denial or shutoff of service to customers.
- R 460.1626 Manner of shutoff for service provided with remote shutoff and restoration capability.

#### PART 8. DISPUTED CLAIMS, HEARINGS, AND SETTLEMENT AGREEMENTS.

- R 460.1628 Disputed claim.
- R 460.1629 Settlement agreement.
- R 460.1630 Default of settlement agreement.
- R 460.1631 Informal hearing and hearing officers.
- R 460.1632 Notice of hearing.
- R 460.1633 Hearing procedures.
- R 460.1634 Informal appeal procedures.
- R 460.1635 Interim determination.
- R 460.1636 Appeal review.
- R 460.1637 Shutoff pending decision.
- R 460.1638 Informal appeal decision.
- R 460.1639 Failure to comply with informal appeal decision.
- R 460.1640 Scope of Rules.

CANCELLED

ORDER\_U-15152

REMOVED BY CEP

DATE 01-10-18

Issued June 25, 2015, by Ann K. Burton, President Alpena, MI 49707

Michigan Public Service Commission
 July 9, 2015
 Filed

(continued on Sheet No. B-8.00)

Effective for service rendered on and after June 25, 2015

B4.

### ADMINISTRATIVE RULES INDEX

(Continued from Sheet No. B-6.00)

#### BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS

CUSTOMERS (R 460.1601 - R 460.1640) (continued)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C108\_03\_AdminCode.pdf

#### PART 5. BILLING AND PAYMENTS.

- R 460.1612 Cycle billing.
- R 460.1613 Billing information.
- R 460.1614 Discounts and late payment charges.
- R 460.1615 Delivery and payment of bills.
- R 460.1616 Billing for unregulated service.
- R 460.1617 Billing errors.

#### PART 6. CUSTOMER RELATIONS AND UTILITY PROCEDURES.

- R 460.1618 Selection of rate, customer information, and service.
- R 460.1619 Inspection
- R 460.1620 Customer access to consumption data.
- R 460.1621 Servicing utility equipment on customer's premises.
- R 460.1622 Customer complaints; investigation; records.
- R 460.1623 Records and reports.

#### PART 7. SHUTOFFS AND RESTORATION.

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- R 460.1625 Denial or shutoff of service to customers.
- R 460.1626 Manner of shutoff for service provided with remote shutoff and restoration capability.

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- R 460.1628 Disputed claim.
- R 460.1629 Settlement agreement.
- R 460.1630 Default of settlement agreement.
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- R 460.1632 Notice of hearing.
- R 460.1633 Hearing procedures.
- R 460.1634 Informal appeal procedures.
- R 460.1635 Interim determination.
- R 460.1636 Appeal review.
- R 460.1637 Shutoff pending decision.
- R 460.1638 Informal appeal decision.
- R 460.1639 Failure to comply with informal appeal decision.
- R 460.1640 Scope of Rules.

Issued August 16, 2012, by Ann K. Burton, President Alpena, MI 49707

PART 8.





(continued on Sheet No. B-8.00)

Effective for service rendered on and after August 16, 2012

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### ADMINISTRATIVE RULES INDEX

#### (Continued from Sheet No. B-6.00)

#### BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS

### CUSTOMERS (R 460.1601 - R 460.1640) (continued)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46001601&Dpt=LG&Rn gHigh

#### PART 5. BILLING AND PAYMENTS.

- R 460.1612 Cycle billing.
- R 460.1613 Billing information.
- R 460.1614 Discounts and late payment charges.
- R 460.1615 Delivery and payment of bills.
- R 460.1616 Billing for unregulated service.
- R 460.1617 Billing errors.

#### PART 6. CUSTOMER RELATIONS AND UTILITY PROCEDURES.

- R 460.1618 Selection of rate, customer information, and service.
- R 460.1619 Inspection
- R 460.1620 Customer access to consumption data.
- R 460.1621 Servicing utility equipment on customer's premises.
- R 460.1622 Customer complaints; investigation; records.
- R 460.1623 Records and reports.

#### PART 7. SHUTOFFS AND RESTORATION.

- R 460.1624 Notice of shutoff.
- R 460.1625 Denial or shutoff of service to customers.
- R 460.1626 Manner of shutoff for service provided with remote shutoff and restoration capability.

DISPUTED CLAIMS, HEARINGS, AND SETTLEMENT AGREEMENTS.

#### PART 8.

- R 460.1628 Disputed claim.
- R 460.1629 Settlement agreement.
- R 460.1630 Default of settlement agreement.
- R 460.1631 Informal hearing and hearing officers.
- R 460.1632 Notice of hearing.
- R 460.1633 Hearing procedures.
- R 460.1634 Informal appeal procedures.
- R 460.1635 Interim determination.
- R 460.1636 Appeal review.
- R 460.1637 Shutoff pending decision.
- R 460.1638 Informal appeal decision.
- R 460.1639 Failure to comply with informal appeal decision.
- R 460.1640 Scope of Rules.

#### Issued July 7, 2008, by Ann K. Burton, President Alpena, MI 49707



Michigan Public Service Commission	
July 10, 2008	
Filed	

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#### B5. UNDERGROUND ELECTRIC LINES (R 460.511 - R 460.519)

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/824 10790 AdminCode.pdf

- R 460.511 Payment of difference in costs.
- R 460.512 Extensions of residential distribution and service lines in the lower peninsula mainland.
- R 460.513 Extensions of commercial and industrial lines in lower peninsula mainland.
- R 460.514 Costs in case of special conditions.
- R 460.515 Extensions of lines in other areas of state.
- R 460.516 Replacement of existing overhead lines.
- R 460.517 Underground facilities for convenience of utilities or where required by ordinances.
- R 460.518 Exceptions.
- R 460.519 Effective dates.

# B6. ELECTRICAL SUPPLY AND COMMUNICATION LINES AND ASSOCIATED EQUIPMENT (R 460.811 - R 460.815)

http://dmbinternet.state.mi.us/DMB/ORRDocs/Admin Code/1683 2017-007LR AdminCode.pdf

- R 460.811 Definitions.
- R 460.812 Purpose.
- R 460.813 Standards of good practice; adoption by reference.
- R 460.814 Exemption from rules; application to commission; public hearing.

# B7. RULES AND REGULATIONS GOVERNING ANIMAL CONTACT CURRENT MITIGATION (STRAY VOLTAGE) (R 460.2701 - R 460.2707)

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/838 10804 AdminCode.pdf

- R 460.2701 Definitions.
- R 460.2702 Measuring animal contact voltage.
- R 460.2703 Action required to mitigate animal contact current.
- R 460.2704 Request for investigation.
- R 460.2705 Appointment of experts.
- R 460.2706 Request for a contested case hearing.
- R 460.2707 Protocol to evaluate utility contribution to animal contact current.

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Issued December 26, 201	7, by		Effective for service rendered on
Gary D. Graham, Presider	nt		and after June 25, 2015
Alpena, MI 49707	CANCELLED BY U-21045 ORDER U-21045 REMOVED BY DW DATE 01-05-22	Michigan Public Service Commission December 28, 2017 Filed <u>CEP</u>	Issued under authority of the Michigan Public Service Commission dated October 9, 2007 in Case No. U-15152

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#### B5. UNDERGROUND ELECTRIC LINES (R 460.511 - R 460.519)

http://w3.lara.state.mi.us/orrsearch/107 96 AdminCode.pdf

- R 460.511 Payment of difference in costs.
- R 460.512 Extensions of residential distribution and service lines in the lower peninsula mainland.
- R 460.513 Extensions of commercial and industrial lines in lower peninsula mainland.
- R 460.514 Costs in case of special conditions.
- Extensions of lines in other areas of state. R 460.515
- Replacement of existing overhead lines. R 460.516
- R 460.517 Underground facilities for convenience of utilities or where required by ordinances.
- R 460.518 Exceptions.
- R 460.519 Effective dates.

#### B6. ELECTRICAL SUPPLY AND COMMUNICATION LINES AND ASSOCIATED EQUIPMENT (R 460.811 - R 460.815)

http://w3.lara.state.mi.us/orrsearch/107 99 AdminCode.pdf

- R 460.811 Definitions.
- R 460.812 Purpose.
- R 460.813 Standards of good practice; adoption by reference.
- Exemption from rules; application to commission; public hearing. R 460.814

#### B7. RULES AND REGULATIONS GOVERNING ANIMAL CONTACT CURRENT MITIGATION (STRAY VOLTAGE) (R 460.2701 - R 460.2707)

http://w3.lara.state.mi.us/orrsearch/108 10 AdminCode.pdf

R 460.2701	Definitions.
R 460.2702	Measuring animal contact voltage.
R 460.2703	Action required to mitigate animal contact current.
R 460.2704	Request for investigation.
R 460.2705	Appointment of experts.
R 460.2706	Request for a contested case hearing.
R 460.2707	Protocol to evaluate utility contribution to animal contact current.

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Issued June 25, 201 Ann K. Burton, Presi		[]	Effective for service rendered on and after June 25, 2015
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#### B5. UNDERGROUND ELECTRIC LINES (R 460.511 - R 460.519)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C107\_96\_AdminCode.pdf

- R 460.511 Payment of difference in costs.
- R 460.512 Extensions of residential distribution and service lines in the lower peninsula mainland.
- R 460.513 Extensions of commercial and industrial lines in lower peninsula mainland.
- R 460.514 Costs in case of special conditions.
- R 460.515 Extensions of lines in other areas of state.
- R 460.516 Replacement of existing overhead lines.
- R 460.517 Underground facilities for convenience of utilities or where required by ordinances.
- R 460.518 Exceptions.
- R 460.519 Effective dates.

# B6. ELECTRICAL SUPPLY AND COMMUNICATION LINES AND ASSOCIATED EQUIPMENT (R 460.811 - R 460.815)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C1029\_2012-024LR\_AdminCode.pdf

- R 460.811 Definitions.
- R 460.812 Purpose.
- R 460.813 Standards of good practice; adoption by reference.
- R 460.814 Exemption from rules; application to commission; public hearing.

### B7. RULES AND REGULATIONS GOVERNING ANIMAL CONTACT CURRENT MITIGATION (STRAY VOLTAGE) (R 460.2701 - R 460.2707)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C108\_10\_AdminCode.pdf

- R 460.2701 Definitions.
- R 460.2702 Measuring animal contact voltage.
- R 460.2703 Action required to mitigate animal contact current.
- R 460.2704 Request for investigation.
- R 460.2705 Appointment of experts.
- R 460.2706 Request for a contested case hearing.
- R 460.2707 Protocol to evaluate utility contribution to animal contact current.

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Effective for service rendered on and after August 16, 2012

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#### B5. UNDERGROUND ELECTRIC LINES (R 460.511 - R 460.519)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46000511&Dpt =CI&RngHigh=48702110

- R 460.511 Payment of difference in costs.
- R 460.512 Extensions of residential distribution and service lines in the lower peninsula mainland.
- R 460.513 Extensions of commercial and industrial lines in lower peninsula mainland.
- R 460.514 Costs in case of special conditions.
- R 460.515 Extensions of lines in other areas of state.
- R 460.516 Replacement of existing overhead lines.
- R 460.517 Underground facilities for convenience of utilities or where required by ordinances.
- R 460.518 Exceptions.
- R 460.519 Effective dates.

## B6. ELECTRICAL SUPPLY AND COMMUNICATION LINES AND ASSOCIATED EQUIPMENT (R 460.811 - R 460.814)

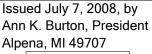
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46000811&Dpt =CI&RngiHigh=48702110

- R 460.811 Definitions.
- R 460.812 Purpose.
- R 460.813 Standards of good practice; adoption by reference.
- R 460.814 Exemption from rules; application to commission; public hearing.

# B7. RULES AND REGULATIONS GOVERNING ANIMAL CONTACT CURRENT MITIGATION (STRAY VOLTAGE) (R 460.2701 - R 460.2707)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46002701&Dpt =CI&RngHigh=48702110

- R 460.2701 Definitions.
- R 460.2702 Measuring animal contact voltage.
- R 460.2703 Action required to mitigate animal contact current.
- R 460.2704 Request for investigation.
- R 460.2705 Appointment of experts.
- R 460.2706 Request for a contested case hearing.
- R 460.2707 Protocol to evaluate utility contribution to animal contact current.







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Effective for service rendered on and after October 10, 2007

#### ADMINISTRATIVE RULES INDEX (Continued from Sheet No. B-8.00)

#### B8. ELECTRIC INTERCONNECTION AND NET METERING STANDARDS (R 460.601 - R 460.656)

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/825\_10791\_AdminCode.pdf

- PART 1. GENERAL PROVISIONS
- R 460.601a Definitions A-I.
- R 460.601b Definitions J-Z
- R 460.602 Adoption of standards by reference.
- R 460.604 Prohibited practices.
- R 460.606 Designated point of contact.
- R 460.608 Alternative dispute resolution.
- R 460 610 Appointment of experts.
- R 460 612 Waivers.

#### PART 2. INTERCONNECTION STANDARDS

- R 460 615 Electric utility interconnection procedures.
- R 460 618 Interconnection fees.
- R 460 620 Application and interconnection process.
- R 460 622 Modifications to project.
- R 460.624 Insurance.
- R 460.626 Disconnection.
- R 460.628 Easements and rights-of-way.

#### PART 3. NET METERING STANDARDS

- R 460 640 Application process.
- R 460 642 Net metering application and fees.
- R 460 644 Program size.
- R 460 646 Generation and net metering equipment.
- R 460.648 Meters.
- R 460.650 Billing and credit for true net metering customers.
- R 460.652 Billing and credit for modified net metering customers.
- R 460.654 Renewable energy credits.
- R 460.656 Penalties.

# B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R460.701 - R460.752)

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/826\_10792\_AdminCode.pdf

PART 1.	GENERAL PROVISIONS	
	· · · · · · · · · · · · · · · · · · ·	

- R 460.701 Application of rules.
- R 460.702 Definitions.
- R 460.703 Revision of tariff provisions.

Issued December 26, 2017, by Gary D. Graham, President Alpena, MI 49707

#### (continued on Sheet No. B-10.00)

Effective for bills rendered on and after June 25, 2015

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#### ADMINISTRATIVE RULES INDEX (Continued from Sheet No. B-8.00)

#### B8. ELECTRIC INTERCONNECTION AND NET METERING STANDARDS (R 460.601 - R 460.656) http://w3.lara.state.mi.us/orrsearch/107 97 AdminCode.pdf

- PART 1. GENERAL PROVISIONS
- R 460.601a Definitions A-I.
- R 460.601b Definitions J-Z
- R 460.602 Adoption of standards by reference.
- R 460.604 Prohibited practices.
- R 460.606 Designated point of contact.
- R 460.608 Alternative dispute resolution.
- R 460 610 Appointment of experts.
- R 460 612 Waivers.

#### PART 2. INTERCONNECTION STANDARDS

- R 460 615 Electric utility interconnection procedures.
- R 460 618 Interconnection fees.
- R 460 620 Application and interconnection process.
- R 460 622 Modifications to project.
- R 460.624 Insurance.
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- R 460.650 Billing and credit for true net metering customers.
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- R 460.654 Renewable energy credits.
- R 460.656 Penalties.

# B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R460.701 - R460.752)

http://w3.lara.state.mi.us/orrsearch/107\_98\_AdminCode.pdf

#### PART 1. GENERAL PROVISIONS

- R 460.701Application of rules.R 460.702Definitions.
- R 460.703 Revision of tariff provisions.

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Ann K. Burton, President
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Effective for bills rendered on and after June 25, 2015

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### B8. ELECTRIC INTERCONNECTION AND NET METERING STANDARDS (R 460.601 - R 460.656)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C107\_97\_AdminCode.pdf

- PART 1. GENERAL PROVISIONS
- R 460.601a Definitions A-I.
- R 460.601b Definitions J-Z
- R 460.602 Adoption of standards by reference.
- R 460.604 Prohibited practices.
- R 460.606 Designated point of contact.
- R 460.608 Alternative dispute resolution.
- R 460 610 Appointment of experts.
- R 460 612 Waivers.

### PART 2. INTERCONNECTION STANDARDS

- R 460 615 Electric utility interconnection procedures.
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- R 460 640 Application process.
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- R 460 644 Program size.
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- R 460.650 Billing and credit for true net metering customers.
- R 460.652 Billing and credit for modified net metering customers.
- R 460.654 Renewable energy credits.
- R 460.656 Penalties.

# B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R460.701 - R460.752)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C107\_98\_AdminCode.pdf

PART 1.	GENERAL PROVISIONS
R 460.701	Application of rules.
R 460.702	Definitions.
R 460.703	Revision of tariff provisions.

Issued August 16, 2012 by Ann K. Burton, President Alpena, MI 49707

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#### ADMINISTRATIVE RULES INDEX (Continued from Sheet No. B-8.00)

#### B8. ELECTRIC INTERCONNECTION AND NET METERING STANDARDS (R 460.601 - R 460.656)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=460 00601&Dpt=LG&RngHigh

- PART 1. GENERAL PROVISIONS
- R 460.601a Definitions A-I.
- R 460.601b Definitions J-Z
- R 460.602 Adoption of standards by reference.
- R 460.604 Prohibited practices.
- R 460.606 Designated point of contact.
- R 460.608 Alternative dispute resolution.
- R 460 610 Appointment of experts.
- R 460 612 Waivers.

#### PART 2. INTERCONNECTION STANDARDS

- R 460 615 Electric utility interconnection procedures.
- R 460 618 Interconnection fees.
- R 460 620 Application and interconnection process.
- R 460 622 Modifications to project.
- R 460.624 Insurance.
- R 460.626 Disconnection.
- R 460.628 Easements and rights-of-way.

#### PART 3. NET METERING STANDARDS

- R 460 640 Application process.
- R 460 642 Net metering application and fees.
- R 460 644 Program size.
- R 460 646 Generation and net metering equipment.
- R 460.648 Meters.
- R 460.650 Billing and credit for true net metering customers.
- R 460.652 Billing and credit for modified net metering customers.
- R 460.654 Renewable energy credits.
- R 460.656 Penalties.

#### B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R460.701 - R460.752)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46000701&Dpt =Cl&RngHigh=48702110

PART 1.	<b>GENERAL PROVISIONS</b>
R 460.701	Application of rules.
R 460.702	Definitions.
R 460.703	Revision of tariff provisions.

Issued June 25, 2009 by Ann K. Burton, President Alpena, MI 49707

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Effective for bills rendered on and after June 26,2009

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#### B8. ELECTRIC INTERCONNECTION STANDARDS (R 460.481 - R 460.489)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46000481&Dpt =CI&RngHigh=48702110

- R 460.481 Definitions.
- R 460.482 Electric utility interconnection procedures.
- R 460.483 Technical criteria.
- R 460.484 Project application.
- R 460.485 Project filing fee.
- R 460.486 Interconnection deadlines.
- R 460.487 Additional services provided by electric utility.
- R 460.488 Pre-certified equipment.
- R 460.489 Waivers.

## B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R460.701 - R460.752)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46000701&Dpt =CI&RngHigh=48702110

#### PART 1. GENERAL PROVISIONS

- R 460.701 Application of rules.
- R 460.702 Definitions.
- R 460.703 Revision of tariff provisions.

#### PART 2. UNACCEPTABLE LEVELS OF PERFORMANCE

- R 460.721 Duty to plan to avoid unacceptable levels of performance.
- R 460.722 Unacceptable levels of performance during service interruptions.
- R 460.723 Wire down relief requests.
- R 460.724 Unacceptable service quality levels of performance.
- PART 3. RECORDS AND REPORTS
- R 460.731 Deadline for filing annual reports.
- R 460.732 Annual report contents.
- R 460.733 Availability of records.
- R 460.734 Retention of records.

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## B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R460.701 - R460.752) (continued)

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/826 10792 AdminCode.pdf

- PART 2. UNACCEPTABLE LEVELS OF PERFORMANCE
- R 460.721 Duty to plan to avoid unacceptable levels of performance.
- R 460.722 Unacceptable levels of performance during service interruptions.
- R 460.723 Wire down relief requests.
- R 460.724 Unacceptable service quality levels of performance.
- PART 3. RECORDS AND REPORTS
- R 460.731 Deadline for filing annual reports.
- R 460.732 Annual report contents.
- R 460.733 Availability of records.
- R 460.734 Retention of records.

#### PART 4. FINANCIAL INCENTIVES AND PENALTIES

- R 460.741 Approval of incentives by the commission.
- R 460.742 Criteria for receipt of an incentive.
- R 460.743 Disqualification.
- R 460.744 Penalty for failure to restore service after an interruption due to catastrophic conditions.
- R 460.745 Penalty for failure to restore service during normal conditions.
- R 460.746 Penalty for repetitive interruptions of the same circuit.
- R 460.747 Multiple billing credits allowed.
- R 460.748 Effect in other proceedings.

#### PART 5. WAIVERS AND EXCEPTIONS

- R 460.751 Waivers and exceptions by electric utilities.
- R 460.752 Proceedings for waivers and exceptions.

#### ADDITIONAL ADMINISTRATIVE RULES

\*Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below.

			(continued on Sheet No. B-11.00)
Issued December 26, 2017, by Gary D. Graham, President			Effective for bills rendered on and after June 25, 2015
Alpena, MI 49707	CANCELLED BY U-21045 ORDER U-21045 REMOVED BY DW DATE 01-05-22	Michigan Public Service Commission December 28, 2017 Filed CEP	Issued under authority of the Michigan Public Service Commission dated October 9, 2007 in Case No. U-15152

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#### ADMINISTRATIVE RULES INDEX

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### B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION

SYSTEMS (R460.701 - R460.752) (continued)

http://w3.lara.state.mi.us/orrsearch/107\_98\_AdminCode.pdf

- PART 2. UNACCEPTABLE LEVELS OF PERFORMANCE
- R 460.721 Duty to plan to avoid unacceptable levels of performance.
- R 460.722 Unacceptable levels of performance during service interruptions.
- R 460.723 Wire down relief requests.
- R 460.724 Unacceptable service quality levels of performance.
- PART 3. RECORDS AND REPORTS
- R 460.731 Deadline for filing annual reports.
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- R 460.745 Penalty for failure to restore service during normal conditions.
- R 460.746 Penalty for repetitive interruptions of the same circuit.
- R 460.747 Multiple billing credits allowed.
- R 460.748 Effect in other proceedings.

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- R 460.751 Waivers and exceptions by electric utilities.
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#### ADDITIONAL ADMINISTRATIVE RULES

\*Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below.

Issued June 25, 2015, by Ann K. Burton, President Alpena, MI 49707		Michigan Public Service Commission July 9, 2015	Effective for bills rendered on and after June 25, 2015 Issued under authority of the Michigan Public Service Commission
	REMOVED BY CEP	Filed	Michigan Public Service Commission dated October 9, 2007 in Case No. U-15152

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#### B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R460.701 - R460.752) (continued)

http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C107\_98\_AdminCode.pdf

#### PART 2. UNACCEPTABLE LEVELS OF PERFORMANCE

- R 460.721 Duty to plan to avoid unacceptable levels of performance.
- R 460.722 Unacceptable levels of performance during service interruptions.
- R 460.723 Wire down relief requests.
- R 460.724 Unacceptable service quality levels of performance.

#### PART 3. **RECORDS AND REPORTS**

- R 460.731 Deadline for filing annual reports.
- R 460.732 Annual report contents.
- Availability of records. R 460.733
- R 460.734 Retention of records.

#### FINANCIAL INCENTIVES AND PENALTIES PART 4.

- Approval of incentives by the commission. R 460.741
- R 460.742 Criteria for receipt of an incentive.
- R 460.743 Disgualification.
- R 460.744 Penalty for failure to restore service after an interruption due to catastrophic conditions.
- R 460.745 Penalty for failure to restore service during normal conditions.
- R 460.746 Penalty for repetitive interruptions of the same circuit.
- Multiple billing credits allowed. R 460.747
- R 460.748 Effect in other proceedings.

#### WAIVERS AND EXCEPTIONS PART 5.

- R 460.751 Waivers and exceptions by electric utilities.
- R 460.752 Proceedings for waivers and exceptions.

#### ADDITIONAL ADMINISTRATIVE RULES

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\*Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below.

(continued on Sheet No. B-11.00) Issued August 16, 2012, by Effective for bills rendered on Ann K. Burton, President and after August 16, 2012 Michigan Public Service Commission Alpena, MI 49707 August 20, 2012 Issued under authority of the Filed Michigan Public Service Commission R dated May 26, 2009, in Case No. U-15787

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## B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION

SYSTEMS (R460.701 - R460.752) (continued)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46000701&Dpt =CI&RngHigh=48702110

#### PART 2. UNACCEPTABLE LEVELS OF PERFORMANCE

- R 460.721 Duty to plan to avoid unacceptable levels of performance.
- R 460.722 Unacceptable levels of performance during service interruptions.
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- R 460.724 Unacceptable service quality levels of performance.

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#### PART 4. FINANCIAL INCENTIVES AND PENALTIES

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- R 460.743 Disqualification.
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- R 460.747 Multiple billing credits allowed.
- R 460.748 Effect in other proceedings.

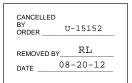
#### PART 5. WAIVERS AND EXCEPTIONS

- R 460.751 Waivers and exceptions by electric utilities.
- R 460.752 Proceedings for waivers and exceptions.

#### ADDITIONAL ADMINISTRATIVE RULES

\*Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below.

Issued June 25, 2009, by Ann K. Burton, President Alpena, MI 49707





(continued on Sheet No. B-11.00)

Effective for bills rendered on and after June 26, 2009

(Continued from Sheet No. B-9.00)

## B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R460.701 - R460.752) (continued)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46000701&Dpt =CI&RngHigh=48702110

PART 4.	FINANCIAL INCENTIVES AND PENALTIES
R 460.741	Approval of incentives by the commission.
R 460.742	Criteria for receipt of an incentive.
R 460.743	Disgualification.
R 460.744	Penalty for failure to restore service after an interruption due to catastrophic conditions.
R 460.745	Penalty for failure to restore service during normal conditions.
R 460.746	Penalty for repetitive interruptions of the same circuit.
R 460.747	Multiple billing credits allowed.
R 460.748	Effect in other proceedings.
PART 5.	WAIVERS AND EXCEPTIONS
R 460.751	Waivers and exceptions by electric utilities.
R 460.752	Proceedings for waivers and exceptions.

#### ADDITIONAL ADMINISTRATIVE RULES

\*Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below.

B10. PRACTICE AND PROCEDURE BEFORE THE COMMISSION (R 460.17101 - R 460.17701) <u>http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46017101&Dpt</u> <u>=Cl&RngHigh=48702110</u>

## B11. FILING PROCEDURES FOR ELECTRIC, WASTEWATER, STEAM, AND GAS UTILITIES (R 460.2011 - R 460.2031)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46002011&Dpt =CI&RngHigh=48702110

B12. RESIDENTIAL CONSERVATION PROGRAM STANDARDS (R 460.2401 - R 460-2414) http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46002401&Dpt =Cl&RngHigh=48702110

## B13. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES (R460.2501 - R 460.2582)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46002501&Dpt =CI&RngHigh=48702110

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(continued on Sheet No. B-11.00)

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(Continued from Sheet No. B-10.00)

- B10. PRACTICE AND PROCEDURE BEFORE THE COMMISSION (R 460.17101 R 460.17701) http://w3.lara.state.mi.us/GSA\_Indexed/ORR/108\_15\_AdminCode.pdf
- B11. FILING PROCEDURES FOR ELECTRIC, WASTEWATER, STEAM, AND GAS UTILITIES (R 460.2011 R 460.2031)

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/832\_10798\_AdminCode.pdf

- B12. RESIDENTIAL CONSERVATION PROGRAM STANDARDS (R 460.2401 R 460-2414)-*Rescinded* <u>http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/835\_10801\_AdminCode.pdf</u>
- B13. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES (R460.2501 R 460.2582) http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1679 2017-003LR AdminCode.pdf
- B14. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR ELECTRIC UTILITIES (R 460.9001-460.9019) http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/840 10806 AdminCode.pdf
- B15. RATE CASE FILING REQUIREMENTS FOR MAJOR ELECTRIC UTILITIES http://www.michigan.gov/documents/mpsc/U-4771\_05-10-1976\_586636\_7.PDF

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Alpena, MI 49707	CANCELLED BY ORDER U-21045 REMOVED BY DW DATE 01-05-22	Michigan Public Service Commission December 28, 2017 Filed CEP	Issued under authority of the Michigan Public Service Commission dated October 9, 2007, in Case No. U-15152

(Continued from Sheet No. B-10.00)

- B10. PRACTICE AND PROCEDURE BEFORE THE COMMISSION (R 460.17101 R 460.17701) http://w3.lara.state.mi.us/orrsearch/934 2009-046LR AdminCode.pdf
- B11. FILING PROCEDURES FOR ELECTRIC, WASTEWATER, STEAM, AND GAS UTILITIES (R 460.2011 - R 460.2031) http://w3.lara.state.mi.us/orrsearch/832\_10798\_AdminCode.pdf
- B12. RESIDENTIAL CONSERVATION PROGRAM STANDARDS (R 460.2401 R 460-2414) http://w3.lara.state.mi.us/orrsearch/835\_10801\_AdminCode.pdf
- B13. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES (R460.2501 R 460.2582) http://w3.lara.state.mi.us/orrsearch/836\_10802\_AdminCode.pdf
- B14. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR ELECTRIC UTILITIES (R 460.9001-460.9019) http://w3.lara.state.mi.us/orrsearch/108\_12\_AdminCode.pdf
- B15. RATE CASE FILING REQUIREMENTS FOR MAJOR ELECTRIC UTILITIES http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-4771\_05-10-1976.PDF

Issued June 25, 2015 Ann K. Burton, Presid	•		Effective for bills rendered on and after June 25, 2015
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(Continued from Sheet No. B-10.00)

- B10. PRACTICE AND PROCEDURE BEFORE THE COMMISSION (R 460.17101 R 460.17701) http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C934\_2009-046LR\_AdminCode.pdf
- B11. FILING PROCEDURES FOR ELECTRIC, WASTEWATER, STEAM, AND GAS UTILITIES (R 460.2011 - R 460.2031) http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C108\_04\_AdminCode.pdf
- B12. RESIDENTIAL CONSERVATION PROGRAM STANDARDS (R 460.2401 R 460-2414) http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C108\_07\_AdminCode.pdf
- B13. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES (R460.2501 R 460.2582) http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C836\_10802\_AdminCode.pdf
- B14. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR ELECTRIC UTILITIES (R 460.9001-460.9019) http://www7.dleg.state.mi.us/orr/Files%5CAdminCode%5C108 12 AdminCode.pdf
- B15. RATE CASE FILING REQUIREMENTS FOR MAJOR ELECTRIC UTILITIES http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-4771\_05-10-1976.PDF

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Alpena, MI 49707	August 20, 2012	Issued under authority of the Michigan Public Service Commissior dated May 26, 2009, in Case No. U-15787
CANCELLED BY U-15152 ORDER <u>U-15152</u> REMOVED BY <u>RL</u> DATE 07-09-15		III Case No. 0-15787

(Continued from Sheet No. B-10.00)

- B10. PRACTICE AND PROCEDURE BEFORE THE COMMISSION (R 460.17101 R 460.17701) http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46017101&Dpt =Cl&RngHigh=48702110
- B11. FILING PROCEDURES FOR ELECTRIC, WASTEWATER, STEAM, AND GAS UTILITIES (R 460.2011 - R 460.2031) http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46002011&Dpt =Cl&RngHigh=48702110
- B12. RESIDENTIAL CONSERVATION PROGRAM STANDARDS (R 460.2401 R 460-2414) http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46002401&Dpt =Cl&RngHigh=48702110
- B13. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES (R460.2501 R 460.2582) http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46002501&Dpt =Cl&RngHigh=48702110
- B14. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR ELECTRIC UTILITIES (R 460.9001) http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46009001&Dpt =Cl&RngHigh=48702110
- B15. RATE CASE FILING REQUIREMENTS FOR MAJOR ELECTRIC UTILITIES http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-4771\_05-10-1976.PDF

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Effective for bills rendered on and after June 26, 2009

(Continued from Sheet No. B-10.00)

# B14. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR ELECTRIC UTILITIES (R 460.9001)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin Num=46009001&Dpt =CI&RngHigh=48702110

B15. RATE CASE FILING REQUIREMENTS FOR MAJOR ELECTRIC UTILITIES http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-4771\_05-10-1976.PDF

BY ORDER <u>U-15787,U-15152</u>
REMOVED BYRL DATE06-29-09

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Effective for service rendered on and after October 10, 2007

#### TERMS AND CONDITIONS OF SERVICE (Continued from Sheet No. C-3.00)

- c. Existing customer electrical service equipment that has been disconnected from the Company's facilities for sixty or more continuous days must be reinspected by the state or local electrical inspector having jurisdiction for electrical inspections in the area that the existing service is located prior to being reconnected to the Company's facilities. The customer shall be responsible for scheduling the inspection and shall pay for all costs associated with the inspection. The Company shall not reconnect the service until it receives authorization to do so from the appropriate electrical inspector.
- C. USE OF SERVICE Each customer shall, as soon as electric service becomes available, purchase from the Company practically all electric energy used on the premise, and shall become liable for all charges incurred in the purchase of said electrical energy from the Company. Standby and/or supplemental on-site generation may be utilized only if approved by the Company and properly connected so as to prevent parallel operations with the Company's system.

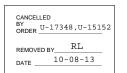
### 1. NOTICE OF INTENT

a. APPLICATION - Prior to use of electric service, each customer shall make proper application to the Company, and shall furnish all reasonable information required by the Company. Failure to comply with this requirement may result in refusal by the Company to provide service.

Any customer using service without first notifying and enabling the Company to establish a beginning meter reading may be held responsible for any amounts due for service supplied to the premises from the time of last reading reported immediately preceding his occupancy.

- b. TERMINATION Any customer desiring termination of service shall so notify the Company a minimum of five (5) working days in advance so the service may be discontinued on a mutually agreeable date. Customers failing to give proper notice of intent to vacate the premises may be held responsible for use of service until a meter reading acceptable to the Company is obtained.
- 2. CONDITIONS OF USE The customer shall not use the service in any way that causes a safety hazard, endangers the Company's facilities, or disturbs service to other customers. Failure to comply with this provision may result in discontinuance of the customer's service. The customer shall install only such motors or other apparatus or appliances as are suitable for operation with the character of the service supplied by the Company, and electric energy must not be used in such a manner as to cause detrimental voltage fluctuations or disturbances in the Company's distribution system.

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Michigan Public Service Commission July 10, 2008 (continued on Sheet No. C-5.00)

Effective for service rendered on and after October 10, 2007

#### TERMS AND CONDITIONS OF SERVICE (Continued from Sheet No. C-5.00)

- 4. RESALE OF ELECTRIC ENERGY The customer shall not resell to, or share with others, any electric service furnished by the Company under the terms of its filed Rate Schedules (except Rate Schedules applicable to such resale of energy), unless otherwise authorized by the Michigan Public Service Commission.
- 5. SERVICE TO SINGLE METERING POINTS Where resale of electric service exists, the Company will be under no obligation to furnish or maintain meters or other facilities for the resale of service by the reselling customer to the ultimate user.

Electric service will no longer be granted where connection is made to a single metering point for the purpose of resale to the reselling customer's ultimate user. Each user will be metered as an individual unit. For the purposes of this rule, resale will also include sales where the electric service is included in the rent.

6. SERVICE REQUIREMENTS - The customer may be required to provide, at no expense to the Company, space for Company facilities on the customer's premises.

Where a suitable distribution line is available, the Company shall install service connections from its distribution lines to a suitable point of attachment on the customer's premises designated by the Company. Where the customer requests a point of attachment other than that specified by the Company, and such alternative point of attachment is approved by the Company, the additional cost resulting therefrom shall be borne by the customer. This includes, but is not limited to, the cost of installing additional intermediate supports, wires or fixtures necessary to reach the point of attachment requested by the customer.

For overhead service, the location of the point of attachment must be such that the Company's service conductors can be installed without attachment to the building in any other locations.

For underground service, the point of attachment may be on the building, meter pedestal, or other agreed point.

Service will be provided to meters on poles for the following:

Modular or pre-built homes

Trailers

Temporary construction services

Permanent services where more than one structure is to be supplied from a single meter. The customer shall be required to install a fused disconnect switch on the pole below the Company's meter, at the customer's expense, in accordance with Company specifications.

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Michigan Public Service Commission July 10, 2008 Effective for service rendered on and after October 10, 2007

(continued on Sheet No. C-7.00)

#### TERMS AND CONDITIONS OF SERVICE (Continued from Sheet No. C-18.00)

- (iii) Dwellings containing five or more households, including common area, shall be billed on the appropriate General Service or Standard Power Service Rate.
- (6) FARM SERVICE Single-phase service shall be available to farms for residential use under the appropriate Residential Service Rate. In addition, service may be used through the same meter so long as such use is confined to single-phase service for the culture, processing and handling of products grown or used on the customer's farm. Use of service for purposes other than set forth above shall be served and billed on the appropriate General Service or Standard Power Service Rate.
- b. NONRESIDENTIAL USAGE AND RATE APPLICATION - For purposes of rate application, "nonresidential usage" shall be usage metered and consumed that does not qualify for residential usage. Nonresidential usage includes usage associated with the purchase, sale, or supplying (for profit or otherwise) of a commodity or service by a public or private person, entity, organization or institution. Nonresidential usage includes usage associated with penal institutions, corrective institutions, motels, hotels, separately metered swimming pool heater usage, yachts, boats, tent, campers or recreational vehicles.

Nonresidential usage shall be billed on the appropriate General Service, Standard Power Service, Large Power Service, Large Industrial Service or Large Electric Furnace Service rates.

Tourist homes, rooming houses, dormitories, nursing homes and other similarly occupied buildings containing sleeping accommodations for more than six persons shall be classified as nonresidential and billed on the appropriate General Service or Standard Power Service Rate.

C. COMBINED RESIDENTIAL AND NONRESIDENTIAL USAGE AND RATE APPLICATION - When the electricity supplied to a customer is used for both residential and nonresidential purposes, the wiring may be so arranged that the residential and nonresidential usage are metered separately. Each type of usage shall be billed on the appropriate rate. If usage is not separately metered, the combined usage shall be billed on the appropriate General Service or Standard Power Service Rate.



(continued on Sheet No. C-20.00)

Effective for service rendered on

Michigan Public Service Commission

## TERMS AND CONDITIONS OF SERVICE

(Continued from Sheet No. C-19.00)

When, in the Company's opinion, the usage attributable to the nonresidential purpose is not substantial in relation to the residential usage, the combined usage shall be billed on the appropriate Residential Service Rate.

I. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND - The uncollectible provision as recorded on the Company's financial records for 1999 was \$17,532.95.

See R 460.2601 - R 460.2625 for more details regarding the Uncollectibles Allowance Recovery Fund.

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(continued on Sheet No. C-20.03)

### TERMS AND CONDITIONS OF SERVICE (Continued from Sheet No. C-20.02)

#### DISCLOSURE WITHOUT CUSTOMER CONSENT

- A. The Company shall disclose Customer Account Information when required by law or Commission requests or rules. This includes law enforcement requests supported by warrants or court orders specifically naming the customers whose information is sought, and judicially enforceable subpoenas. The provision of such information will be reasonably limited to the amount authorized by law or reasonably necessary to fulfill a request compelled by law.
- B. Informed Customer Consent is not required for the disclosure of customer name and address to a provider of appliance repair services in compliance with MCL 460.10a(9)(a).
- C. Informed Customer Consent is not required for the disclosure of Aggregated Data.

#### DISCLOSURE TO COMPANY AGENTS AND CONTRACTORS

- A. The company shall disclose only the necessary Customer Account Information to Company Agents and Contractors working on behalf of the Company for Primary Purposes and any other function relating to providing electric services without obtaining Informed Customer Consent.
- B. Contracts between the Company and its Company Agents or Contractors specify that all Company Agents and Contractors are held to the same confidentiality and privacy standards as the Company, its employees, and its operations. These contracts also prohibit Company Agents or Contractors from using any information supplied by the Company for any purpose not defined in the applicable contract.
- C. The Company requires its Company Agents and Contractors who maintain Customer Account Information to implement and maintain reasonable data security procedures and practices appropriate to the private nature of the information received. These data security procedures and practices shall be designed to protect the Customer Account Information from unauthorized access, destruction, use, modification, or disclosure. The data security procedures and practices adopted by the Contractor or Company Agent shall meet or exceed the data privacy and security policies and procedures used by the Company to protect Customer Account Information.
- D. The Company requires Company Agents and Contractors to return or destroy any Customer Account Information that it maintained and that is no longer necessary for the purpose for which it was transferred.

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#### TERMS AND CONDITIONS OF SERVICE (Continued from Sheet No. C-20.02)

- C. The Company requires its Company Agents and Contractors who maintain Customer Account Information to implement and maintain reasonable data security procedures and practices appropriate to the private nature of the information received. These data security procedures and practices shall be designed to protect the Customer Account Information from unauthorized access, destruction, use, modification, or disclosure. The data security procedures and practices adopted by the Contractor or Company Agent shall meet or exceed the data privacy and security policies and procedures used by the Company to protect Customer Account Information.
- D. The Company requires Company Agents and Contractors to return or destroy any Customer Account Information that it maintained and that is no longer necessary for the purpose for which it was transferred.
- E. The Company maintains records of the disclosure of customer data to Company Agents and Contractors in accordance with Company record retention policies and Commission rules. These records include all contracts with the Company Agent or Contractor and all executed nondisclosure agreements.

### CUSTOMER ACCESS TO DATA

- A. Michigan Administrative Code, R 460.153 (Rule 53) of the Commission's Consumer Standards and Billing Practices for Electric and Natural Gas Service provides for Customer access to consumption data and confidentiality for that data.
- B. The Company will provide to customers upon request, a clear and concise statement of the customer's actual energy usage, or weather adjusted consumption data for each billing period during the last 12 months, or both. The Company will notify customers at least once each year that customers may request energy usage, or weather adjusted consumption data, or both.
- C. The Customer has a right to know what Customer Account Information the Company maintains about the Customer. The Company shall not provide data to a customer which the Company considers proprietary or used for internal Company business. The Company will respond to requests for this information within a maximum of fourteen calendar days or ten business days of being contacted by the Customer.
- D. Customers have the right to share their own Customer Account Information with third parties of their choice to obtain services or products provided by those third parties. These services or products may include, but are not limited to, in-home displays or smart devices, energy audits, or energy waste reduction programs.

			continued on Sheet No. C-20.04)
Issued November 1, 2 Gary D. Graham, Pre-		Michigan Public Service Commission	Effective for service rendered on and after October 25, 2018
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	REMOVED BY DW DATE08-18-20		Michigan Public Service Commission dated October 24, 2018, in Case No. U-18485

#### TERMS AND CONDITIONS OF SERVICE (Continued from Sheet No. C-20.03)

- E. Customers have the opportunity to request corrections or amendments to Customer Account Information that the Company maintains.
- F. Fulfilling certain requests for data in accordance with the provisions of this tariff is consistent with the provision of normal utility service to Customers. When the data requested is Standard Usage Information, the request will be fulfilled without charge. Some requests for information extend beyond Standard Usage Information. Fulfilling these requests requires special data processing that is not a part of normal utility service and results in expenses that would not otherwise be incurred. Such requests are fulfilled at the discretion of the Company within the parameters of this Customer Data Privacy tariff. The costs of fulfilling any special requests shall be borne solely by the Customer, or third party if deemed appropriate, and be based on the specifics of the data request and the associated costs of developing, processing, and transmitting the requested data
- G. Customer may request that his or her Customer Account Information be released to a third party of the Customer's choice. Such requests may be made by calling the Company's Customer Service at 989-358-4900 and providing them with oral consent to provide such information to a specific third party. The Customer calling with the request must be listed on the Customer's account and must be able to establish their identity by answering specific questions concerning their account. The Customer can also access the Company's website <u>www.alpenapower.com</u> where the Company's written consent form is available for the Customer to fill out and electronically submit to the Company's Customer Service personnel at <u>solutions@alpenapower.com</u> via the link in the form. The form will be activated for use by the Company on the first business day following the submittal of the form by the Customer on the Company's website.
- H. Once the Company obtains Informed Customer Consent from the Customer, the Company shall release the requested customer account data to the third party by the end of the following business Day in a readily accessible format such as an Excel spreadsheet or a pdf. The Company is not responsible for loss, theft, alteration, or misuse of the data by third parties or customers after the information has been transferred to the Customer or the Customer's designated third party.

### CUSTOMER NOTICE OF PRIVACY POLICIES

- A. New Customers receive a copy of the privacy policy upon the initiation of utility service from the Company. Existing Customers receive a copy of the privacy policy once per year by whatever method is used to transmit their bill and whenever the privacy policy is amended.
- B. Notice of the Company's privacy policies will be made available and is prominently posted on the Company's website. The notice includes a customer service phone number and Internet address where Customer can direct additional questions or obtain additional information.

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	REMOVED BY DW	Filed DBR	Issued under authority of the
	DATE08-18-20		Michigan Public Service Commission
			dated October 24, 2018,
			in Case No. U-18485

#### TERMS AND CONDITIONS OF SERVICE (Continued from Sheet No. C-20.04)

### LIMITATION OF LIABILITY

The Company and each of its directors, officers, affiliates, and employees that disclose Customer Information, Customer Usage Data, Personal Data, Aggregated Data or Anonymized Data to Customers, Company Agents, or Contractors, as provided in this tariff, shall not be liable or Responsible for any claims for loss or damages resulting from such disclosure.

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Alpena, MI 49707	CANCELLED BY ORDER U-18485, U-18361	November 1, 2018	
	REMOVED BYDW	Filed DBR	Issued under authority of the
	DATE 08-18-20		Michigan Public Service Commission
			dated October 24, 2018,
			in Case No. U-18485

### CONSTRUCTION POLICY

(Continued from Sheet No. C-22.00)

If the applicant is unable to secure satisfactory easements and/or permits, the Company shall extend its facilities along an alternate route selected by the Company. The applicant shall be required to make a non-refundable contribution in aid of construction for all additional costs thereby incurred.

If an applicant is not able to obtain the necessary line clearance permits to allow standard overhead line brushing and trimming but is able to obtain the necessary line clearance permits to allow the reduced brushing and trimming required by hendrix cable, the Company shall extend its facilities using hendrix cable in the appropriate area. The applicant shall be required to make a non-refundable contribution in aid of construction for all additional costs thereby incurred.

- 9. ABILITY TO PERFORM CONSTRUCTION The Company will construct electrical distribution facilities and extensions only in the event that it is able to obtain or use the necessary materials, equipment and supplies. Subject to review by the Michigan Public Service Commission, the Company reserves the right to allocate the use of such materials, equipment and supplies as it may have on hand from time to time among the various customers and prospective customers.
- 10. CONSTRUCTION SCHEDULING Scheduling of construction shall be done on a basis mutually agreeable to the Company and applicant. The Company reserves the right not to begin construction until the applicant has demonstrated to the Company's satisfaction his intent to proceed in good faith with installation of his facilities by acquiring property ownership, obtaining all necessary permits, starting construction, installing driveway or access road, and/or, in the case of mobile homes, meeting the Company's requirements for permanency.
- 11. DESIGN OF FACILITIES The Company reserves the right to make the final determination of selection, application, location, routing and design of its facilities. Where additional construction costs are incurred by the Company at the request of the applicant, the applicant shall be required to make a non-refundable contribution in aid of construction to the Company for such excess costs.

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(continued on Sheet No. C-24.00)

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