

ALPENA POWER COMPANY

**RATE BOOK
FOR
ELECTRIC SERVICE**

These Standard Rules and Regulations and Rate Schedules contained herein have been adopted by the Company to govern its relations with customers and have been approved by the Michigan Public Service Commission as an integral part of its Rate Book for the delivery of Electric Service.

Copies of the Company's Rate Book for Electric Service are available on Alpena Power Company's website at the following website address:

<https://www.alpenapower.com/wp-content/uploads/2023/09/alpena9cur-3.pdf>

or at the Michigan Public Service Commission's website at the following website address:

<https://www.michigan.gov/mpsc/-/media/Project/Websites/mpsc/consumer/rate-books/electric/alpena/alpena9cur.pdf?rev=9793904964f944a498135e23584451be&hash=5E928EA7FEB72CAE023174D66CDCA273>

Territory

This Rate Book applies to the entire territory served by Alpena Power Company. All rates contained in these schedules are standard rates and have general application.

**THIS RATE BOOK SUPERSEDES AND CANCELS RATE BOOK
M.P.S.C. No. 8**

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service Commission
September 5, 2024
Filed by: DW

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Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

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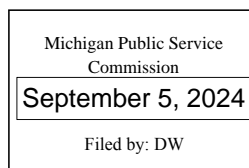
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Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



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Issued August 13, 2020, by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after July 10, 2020.

Issued under authority of the
Michigan Public Service Commission
dated July 9, 2020,
in Cases No. U-18485 and U-18361

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Issued July 7, 2008, by
 Ann K. Burton, President
 Alpena, MI 49707



Effective for service rendered on
 and after October 10, 2007

Issued under authority of the
 Michigan Public Service Commission
 dated October 9, 2007,
 in Case No. U-15152

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Issued July 7, 2008, by
 Ann K. Burton, President
 Alpena, MI 49707



Effective for service rendered on
 and after October 10, 2007

Issued under authority of the
 Michigan Public Service Commission
 dated October 9, 2007,
 in Case No. U-15152

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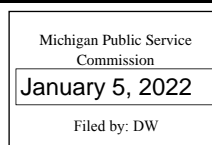
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Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

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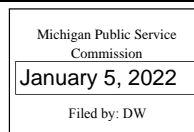
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Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

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Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service
Commission
September 5, 2024
Filed by: DW

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Issued December 18, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service
Commission
December 30, 2024
Filed by: DW

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Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service
Commission
September 5, 2024
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Second-Revised Sheet No. D-46.00	January 1, 2018
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Original Sheet No. D-48.00	October 10, 2007
Original Sheet No. D-49.00	October 10, 2007
Original Sheet No. D-50.00	October 10, 2007
Second-Revised Sheet No. D-51.00	January 1, 2022
Second-Revised Sheet No. D-52.00	January 1, 2022
First-Revised Sheet No. D-53.00	January 1, 2022
First-Revised Sheet No. D-54.00	January 1, 2022
Original Sheet No. D-55.00	May 1, 2018
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Original Sheet No. D-57.00	May 1, 2018
Original Sheet No. D-58.00	May 1, 2018
<i>First-Revised Sheet No. D-59.00</i>	<i>April 1, 2025</i>
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<i>First-Revised Sheet No. D-64.00</i>	<i>April 1, 2025</i>
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Third-Revised Sheet No. D-68.00	July 24, 2024
First-Revised Sheet No. D-69.00	July 24, 2024
Third-Revised Sheet No. D-70.00	July 24, 2024
Third-Revised Sheet No. D-71.00	July 24, 2024
First-Revised Sheet No. D-72.00	July 24, 2024

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Issued April 22, 2025, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service Commission
April 23, 2025
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Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

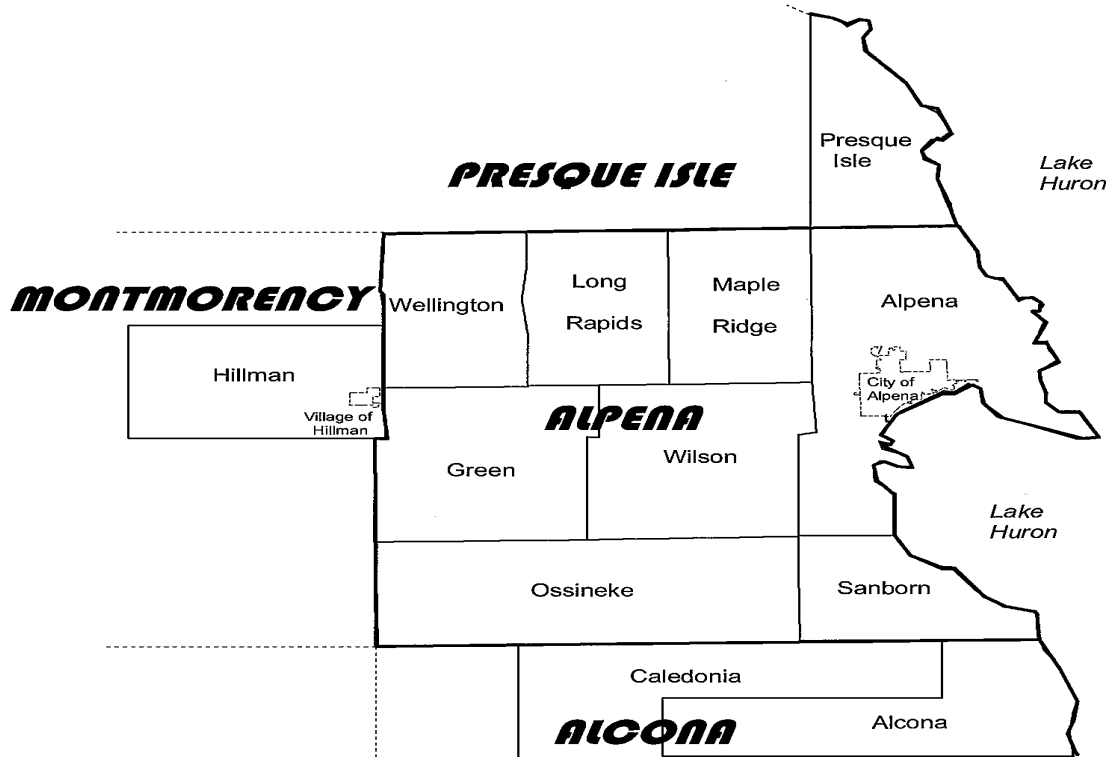
Michigan Public Service Commission
September 5, 2024
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DESCRIPTION OF TERRITORY SERVED

County	Cities	Unincorporated Villages	Townships
Alcona			Alcona Caledonia
Alpena	Alpena		Alpena Green Long Rapids Maple Ridge Ossineke Sanborn Wellington Wilson
Montmorency		Hillman	Hillman
Presque Isle			Presque Isle

TERRITORY MAP

Alpena Power Company Service Area



Issued July 7, 2008, by
 Ann K. Burton, President
 Alpena, MI 49707

Michigan Public Service
 Commission

July 10, 2008

Filed AL

Effective for service rendered on
 and after October 10, 2007

Issued under authority of the
 Michigan Public Service Commission
 dated October 9, 2007,
 in Case No. U-15152

DEFINITIONS, TECHNICAL TERMS AND ABBREVIATIONS

When used in Rates or Standard Rules and Regulations, the following terms and abbreviations shall have the meanings defined below:

- Acceptable to the Commission - A Commission order has been obtained.
- Approved by the Commission - A Commission order has been obtained.
- Advance - For the purposes of deposits and contributions, "in advance" means in advance of commencement of construction; however, under no circumstances will the meter(s) be set or the system energized until the required deposit or contribution has been made.
- Ampere (A) - Unit of electrical current.
- Applicant - Any person, firm or corporation applying for electrical service from the Company at one location.
- Billing Error - An undercharge or overcharge that is caused by any of the following:
1. An inaccurate actual meter read.
2. An inaccurate remote meter read.
3. An incorrect use of meter constants.
4. An incorrect calculation of the applicable rate.
5. A switched meter.
6. An incorrect application of the rate schedule.
7. Any other similar act or omission by the Company in determining the amount of a customer's bill.
An undercharge or overcharge that is caused by a nonregistering meter, a metering inaccuracy, or the use of an estimated meter read or a customer read is not a billing error.
- Commission - The Michigan Public Service Commission.
- Company - Alpena Power Company.
- Connected Load - A customer's connected load is the sum of the continuous rated capacities of the electric power consuming devices on his or her premises that are connected to the Company's electrical system, expressed in kilowatts.

(continued on Sheet No. A-16.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

DEFINITIONS, TECHNICAL TERMS AND ABBREVIATIONS

(Continued from A-15.00)

- Customer - except as used in Sheet No. E-2.00, any person, firm, association, or corporation or any agency of the federal, state, county, or municipal government that purchases electric service supplied by the Company.
- Demand - The load at the terminals of an installation or system averaged over a specified period of time. Demand is expressed in kilowatts, kilovolt-amperes, or other suitable units.
- Electric Plant - All real estate, fixtures, or property that is owned, controlled, operated, or managed in connection with, or to facilitate the production, transmission, and delivery of, electric energy.
- Energy - Current consumed, expressed in kilowatt-hours.
- Estimated Billing - A bill rendered by the Company for energy use which is not calculated or computed by employing an actual reading of a meter or other measuring device.
- File - To deliver to the Commission's Executive Secretary.
- Hertz (Hz) - Cycle per second.
- Horsepower (Hp) - Unit of mechanical power equivalent to 746 watts.
- Kilovolt-Ampere (kVA) - The product of volts and amperes, divided by 1000.
- Kilowatt (kW) - Unit of electrical power, representing rate of usage of energy, equivalent to 1000 watts, or about 1-1/3 horsepower.
- Kilowatt-hour (kWh) - Unit of electrical energy equivalent to the use of one kilowatt for one hour.
- Lumen - Unit of output of a light source.
- Meter - Unless otherwise qualified, a device that measures and registers the integral of an electrical quantity with respect to time.

(continued on Sheet No. A-17.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707

Effective for service rendered on
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Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
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DEFINITIONS, TECHNICAL TERMS AND ABBREVIATIONS

(Continued from Sheet No. A-16.00)

- Metering Inaccuracy - A failure to accurately measure and record all of the electrical quantities that are required by the applicable rate or rates.
- Meter Shop - A shop where meters are inspected, repaired, and tested. A meter shop may be at a fixed location or may be mobile.
- Month - Unless preceded by the word "calendar" the term "month" shall refer to a "billing month".
- Power Factor - Ratio of kilowatt power to kilovolt-ampere apparent power.
- Premises - An undivided piece of land that is not separated by public roads, streets, or alleys.
- Submit - To deliver to the Commission's designated representative.
- Utility - An electric company, whether private, corporate, or cooperative, that operates under the jurisdiction of the Commission.
- Volt (V) - Unit of electrical force.
- Watt (W) - Unit of electrical power.

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

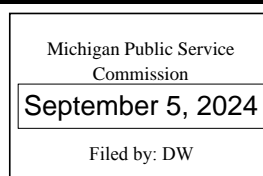
SECTION B

ADMINISTRATIVE RULES INDEX

- B1. TECHNICAL STANDARDS FOR ELECTRIC SERVICE (R 460.3101 - R 460.3703)**
<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.3101%20to%20R%20460.3908.pdf>
- PART 1. GENERAL PROVISIONS**
R 460.3101 Applicability; purpose; modification; adoption of rules and regulations by electric utility or cooperative.
R 460.3102 Definitions.
R 460.3103 Rescission.
- PART 2. RECORDS, REPORTS, AND OTHER INFORMATION**
R 460.3201 Records; location; examination.
R 460.3202 Records; preservation.
R 460.3203 Documents and information; required submission.
R 460.3204 Customer records; retention period; content
R 460.3205 Security Reporting
- PART 3. METER REQUIREMENTS**
R 460.3301 Metered measurement of electricity required; exceptions.
R 460.3303 Meter reading data.
R 460.3304 Meter data management system.
R 460.3305 Meter multiplier.
R 460.3308 Standards of good practice; adoption by reference.
- PART 4. CUSTOMER RELATIONS**
R 460.3408 Temporary service; cost of installing and removing equipment owned by utility.
R 460.3409 Protection of electric utility- or cooperative-owned equipment on customer's premises.
R 460.3410 Extension of facilities plan.
R 460.3411 Extension of electric service in areas served by 2 or more utilities or cooperatives.
- PART 5. ENGINEERING**
R 460.3501 Electric plant; construction, installation, maintenance, and operation pursuant to good engineering practice required.
R 460.3502 Standards of good practice; adoption by reference.
R 460.3503 Electric utility or cooperative plant capacity.
R 460.3504 Electric plant inspection program.
R 460.3505 Electric utility or cooperative line clearance program.
R 460.3506 Cybersecurity program.

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Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

SECTION B

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B1. TECHNICAL STANDARDS FOR ELECTRIC SERVICE (R 460.3101 - R 460.33703) (continued)
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PART 6. METERING EQUIPMENT INSPECTIONS AND TESTS

- R 460.3601 Customer-requested meter tests.
- R 460.3602 Meter and associated device inspections and tests; certification of accuracy.
- R 460.3603 Meters with transformers; post-installation inspection; exception.
- R 460.3604 Meters and associated devices; removal tests.
- R 460.3605 Metering electrical quantities.
- R 460.3606 Meters operating from instrument transformers; marking of multiplier on instruments; wathour constants.
- R 460.3607 Wathour meter requirements.

- R 460.3609 Instrument transformers used in conjunction with metering equipment; requirements;.
- R 460.3610 Portable indicating voltmeters; accuracy.
- R 460.3611 Meter testing equipment; availability; provision and use of primary standards.
- R 460.3612 Test standards; accuracy.
- R 460.3613 Solid state meter and metering equipment testing requirements.
- R 460.3613a Electro-mechanical meter and metering equipment testing requirements.
- R 460.3614 Standards check by the commission.
- R 460.3615 Metering equipment records.
- R 460.3616 Average meter error; determination.
- R 460.3617 Reports to be filed with the commission.
- R 460.3618 Generating and interchange station meter tests; schedule; accuracy limits.

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- R 460.3702 Standard nominal service voltage; limits; exceptions.
- R 460.3703 Voltage measurements and records.
- R 460.3704 Voltage measurements; required equipment; periodic checks; certificate or calibration card for standards.
- R 460.3705 Interruptions of service; records; planned interruption; notice to commission.

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Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service
Commission
September 5, 2024
Filed by: DW

Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

SECTION B

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- B1. TECHNICAL STANDARDS FOR ELECTRIC SERVICE (R 460.3101 - R 460.3703) (continued)**
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- PART 8. SAFETY**
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R 460.3802 Safety program.
R 460.3803 Energizing services.
R 460.3804 Accidents; notice to commission.

- B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND NATURAL GAS SERVICE (R460.101 - R 460.169)**
<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.101%20to%20R%20460.169.pdf>

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R 460.101 Applicability; purpose.
R 460.101a Scope of rules.
R 460.102 Definitions; A to F.
R 460.102a Definitions; G to P.
R 460.102b Definitions; Q to Z.
R 460.103 Discrimination Prohibited
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R 460.105 Additional rules

- PART 2. APPLICATION FOR SERVICE**
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R 460.107 Residential service account requirements.

- PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS**
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R 460.109 Deposit for residential customer.
R 460.110 Rescinded.
R 460.111 General deposit conditions for residential customers.
R 460.111a General deposit conditions for nonresidential customers.
R 460.112 Guarantee terms and conditions for residential customers.

- PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS, AND METER RELOCATION**
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R 460.114 Customer meter reading.
R 460.115 Meter accuracy and errors for electric and gas customers.
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R 460.116 Meter relocation.

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Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

SECTION B

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(Continued from Sheet No. B-3.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS
RESIDENTIAL SERVICE (R460.101 - R 460.169) (continued) .**

<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.101%20to%20R%20460.169.pdf>

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- R 460.117 Bill information.
- R 460.118 Electronic billing requirements.
- R 460.119 Separate bill; consolidation and balance transfers for residential and nonresidential customers.
- R 460.120 Billing frequency; method of delivery.
- R 460.121 Equal monthly billing.
- R 460.122 Cycle billing.
- R 460.123 Payment of bill.
- R 460.124 Payment period.
- R 460.125 Late payment charges.
- R 460.126 Billing for unregulated non-energy services.
- R 460.126a Billing error.
- R 460.126b Responsibility for unauthorized use of utility service.

PART 6. VOLUNTARY TERMINATION OF SERVICE
R 460.127 Voluntary termination.

**PART 7. ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS
FOR RESIDENTIAL CUSTOMERS**

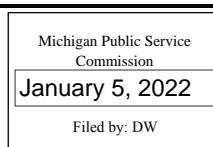
- R 460.128 Listing of energy assistance programs for residential customers.
- R 460.129 Notice of energy assistance programs for residential customers.
- R 460.130 Medical emergency.
- R 460.130a Critical care customer shut off protection.
- R 460.131 Winter protection plan for eligible low-income customers.
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- R 460.142 Manner of shutoff.
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- R 460.144 Restoration of service.

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Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

ADMINISTRATIVE RULES INDEX
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B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R460.101 - R 460.169) (continued)
<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.101%20to%20R%20460.169.pdf>

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- R 460.145 Applicability.
- R 460.146 Payment plan procedures for residential and small nonresidential customers.
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- R 460.149 Access to rules and rates.
- R 460.150 Complaint procedures.
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- R 460.169 Other remedies.

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Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

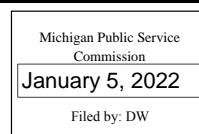
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Michigan Public Service Commission
dated, December 23, 2021
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- B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUNDS-*Rescinded November 12, 2013***
- B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (R 460.1601 - R 460.1640) -*Rescinded November 21, 2017***

(continued on Sheet No. B-7.00)

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022.

Issued under authority of the
Michigan Public Service Commission
dated December 22, 2021
in Case No. U-21045.

ADMINISTRATIVE RULES INDEX
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- B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (R 460.1601 - R 460.1640) (continued)-*Rescinded November 21, 2017***

(continued on Sheet No. B-8.00)

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated December 22, 2021
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B5. UNDERGROUND ELECTRIC LINES (R 460.511 - R 460.519)

https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=824_10790_AdminCode.pdf

- R 460.511 Payment of difference in costs.
- R 460.512 Extensions of residential distribution and service lines in the lower peninsula mainland.
- R 460.513 Extensions of commercial and industrial lines in lower peninsula mainland.
- R 460.514 Costs in case of special conditions.
- R 460.515 Extensions of lines in other areas of state.
- R 460.516 Replacement of existing overhead lines.
- R 460.517 Underground facilities for convenience of utilities or where required by ordinances.
- R 460.518 Exceptions.
- R 460.519 Effective dates.

B6. ELECTRICAL SUPPLY AND COMMUNICATION LINES AND ASSOCIATED EQUIPMENT (R 460.811 - R 460.815)

https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=1683_2017-007LR_AdminCode.pdf

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- R 460.812 Purpose.
- R 460.813 Standards of good practice; adoption by reference.
- R 460.814 Exemption from rules; application to commission; public hearing.

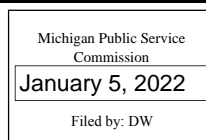
B7. RULES AND REGULATIONS GOVERNING ANIMAL CONTACT CURRENT MITIGATION (STRAY VOLTAGE) (R 460.2701 - R 460.2707)

https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=838_10804_AdminCode.pdf

- R 460.2701 Definitions.
- R 460.2702 Measuring animal contact voltage.
- R 460.2703 Action required to mitigate animal contact current.
- R 460.2704 Request for investigation.
- R 460.2705 Appointment of experts.
- R 460.2706 Request for a contested case hearing.
- R 460.2707 Protocol to evaluate utility contribution to animal contact current.

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Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
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ADMINISTRATIVE RULES INDEX
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B8. INTERCONNECTION AND DISTRIBUTED GENERATION STANDARDS (R 460.901a - R 460.1026)

<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.901a%20to%20R%20460.1026.pdf>

PART 1. GENERAL PROVISIONS

- R 460.901a Definitions; A-I.
- R 460.901b Definitions; J-Z.
- R 460.902 Adoption of standards by reference.
- R 460.904 Informal mediation.
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- R 460.908 Timelines for electric utilities serving fewer than 1,000,000 in-state customers
- R 460.910 Waivers

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- R 460.922 Online applications and electronic submissions.
- R 460.924 Communications.
- R 460.926 Fees.
- R 460.928 Fee and fee cap modifications.
- R 460.930 Pre-application report request form.
- R 460.932 Pre-application report.
- R 460.934 Site control.
- R 460.936 Interconnection applications.
- R 460.938 Public interconnection list.
- R 460.942 Non-export track review.
- R 460.944 Fast track applicability.
- R 460.946 Fast track; initial review.
- R 460.948 Fast track; customer options meeting.
- R 460.950 Fast track; supplemental review.
- R 460.952 Study track.
- R 460.954 Individual study.
- R 460.956 Alternative process.
- R 460.958 Scoping meeting for interconnection applications that are to be studied individually.
- R 460.960 System impact study agreement, scope, procedure, and review meeting.
- R 460.962 Facilities study agreement, scope, procedure; review meeting.
- R 460.964 Interconnection agreement.
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- R 460.968 Authorization required prior to parallel operation.
- R 460.970 Cost allocation of interconnection facilities, distribution upgrades, and associated operation and maintenance costs.

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Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for bills rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

ADMINISTRATIVE RULES INDEX
(Continued from Sheet No. B-9.00)

B8. INTERCONNECTION AND DISTRIBUTED GENERATION STANDARDS (R 460.901a - R 460.1026) (continued)

<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.901a%20to%20R%20460.1026.pdf>

- R 460.974 Interconnection metering and communications.
- R 460.976 Post commissioning remedy.
- R 460.978 Disconnection.
- R 460.980 Capacity of the DER.
- R 460.982 Modification of the interconnection application.
- R 460.984 Modifications to the DER.
- R 460.986 Insurance.
- R 460.988 Easements and rights-of-way.
- R 460.990 Interconnection penalties.
- R 460.991 Business day exclusions.
- R 460.992 Electric utility annual reports.

PART 3. DISTRIBUTED GENERATION PROGRAM STANDARDS

- R 460.1001 Application process.
- R 460.1004 Legacy net metering program application and fees.
- R 460.1006 Distributed generation program application and fees.
- R 460.1008 Legacy net metering program and distributed generation program size.
- R 460.1010 Generation and legacy net metering program or distributed generation program equipment.
- R 460.1012 Meters for legacy net metering program.
- R 460.1014 Meters for distributed generation program.
- R 460.1016 Billing and credit for legacy net metering program customers taking service under true net metering.
- R 460.1018 Billing and credit for legacy net metering program customers taking service under modified net metering.
- R 460.1020 Billing and credit for distributed generation program customers.
- R 460.1022 Renewable energy credits.
- R 460.1024 Penalties.
- R 460.1026 Legacy net metering grandfathering clause.

B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R460.701 - R460.752)

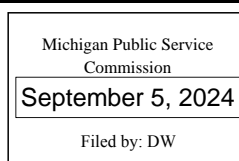
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PART 1. GENERAL PROVISIONS

- R 460.701 Application of rules.
- R 460.702 Definitions.
- R 460.703 Revision of tariff provisions.

(continued on Sheet No. B-11.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for bills rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

ADMINISTRATIVE RULES INDEX
(Continued from Sheet No. B-10.00)

B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R460.701 - R460.752) (continued)

<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.701%20to%20R%20460.752.pdf>

PART 2. UNACCEPTABLE LEVELS OF PERFORMANCE

- R 460.721 Duty to plan to avoid unacceptable levels of performance.
- R 460.722 Unacceptable levels of performance during service interruptions.
- R 460.723 Wire down relief requests.
- R 460.724 Unacceptable service quality levels of performance.

PART 3. RECORDS AND REPORTS

- R 460.731 Deadline for filing annual reports.
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- R 460.741 Approval of incentives by the commission.
- R 460.742 Criteria for receipt of an incentive.
- R 460.743 Disqualification.
- R 460.744 Customer accommodation for failure to restore service after sustained interruption due to gray sky and catastrophic conditions.
- R 460.745 Customer accommodation for failure to restore service during normal conditions.
- R 460.746 Customer accommodation for repetitive interruptions.
- R 460.747 Multiple billing credits allowed.
- R 460.748 Effect in other proceedings.

PART 5. WAIVERS AND EXCEPTIONS

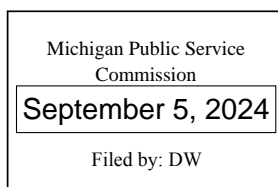
- R 460.751 Waivers and exceptions by electric utilities.
- R 460.752 Proceedings for waivers and exceptions.

ADDITIONAL ADMINISTRATIVE RULES

*Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below.

(continued on Sheet No. B-12.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
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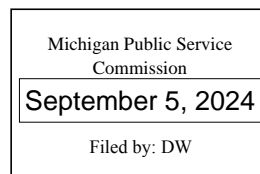
Effective for bills rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
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ADMINISTRATIVE RULES INDEX
(Continued from Sheet No. B-11.00)

- B10. ADMINISTRATIVE HEARING RULES. PP. 1-18. AND PRACTICE AND PROCEDURE BEFORE THE COMMISSION PP. 45-68.**
<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20792.10101%20to%20R%20792.11903.pdf>
- B11. FILING PROCEDURES FOR ELECTRIC, WASTEWATER, STEAM, AND GAS UTILITIES (R 460.2011 - R 460.2031)**
https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=832_10798_AdminCode.pdf
- B12. RESIDENTIAL CONSERVATION PROGRAM STANDARDS (R 460.2401 - R 460-2414)-*Rescinded***
- B13. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES (R460.2501 - R 460.2582)**
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- B14. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR ELECTRIC UTILITIES (R 460.9001-460.9019)**
https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=841_10807_AdminCode.pdf
- B15. RATE CASE FILING REQUIREMENTS FOR MAJOR ELECTRIC UTILITIES**
<https://mi-psc.my.site.com/sfc/servlet.shepherd/version/download/0688y000009M7qdAAC>
- B16. CODE OF CONDUCT (R 460.10101 - R 460.10113)**
<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.10101%20to%20R%20460.10113.pdf>

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for bills rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

SECTION C
STANDARD RULES AND REGULATIONS

INTRODUCTION

- A. These Rules and Regulations set forth the terms and conditions under which electric service will be provided by the Company. They shall apply to all classes of service and shall govern the terms of all contracts for such service except that the Company reserves the right to enter into special contracts subject to the general regulations of the Michigan Public Service Commission. Failure of the Company to enforce any of the terms of these Standard Rules and Regulations shall not be deemed as a waiver of the right to do so.
- B. Any promises or agreements made by agents or employees of the Company which are not in conformance with these Standard Rules and Regulations nor with the terms of special contracts executed by authorized representatives of the Company shall not have binding effect on the Company.
- C. No ownership rights in any facilities provided by the Company shall pass to any person as a result of any contribution or deposit made under these rules. No deposits or contributions made by customers shall be refundable unless expressly so provided in these rules.
- D. Copies of the Company's Standard Rules and Regulations and Rate Schedules for electric service, as filed with the Michigan Public Service Commission, are open to public inspection at the Company's offices and are available upon request.

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



(continued on Sheet No. C-2.00)
Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

TERMS AND CONDITIONS OF SERVICE

- A. ELECTRIC SERVICE** - Each applicant for electric service will be required to sign the Company's "Application For Electric Service". Acceptance of service, with or without a signed application, shall be subject to compliance with the terms of the Standard Rules and Regulations and Rate Schedules as filed with the Michigan Public Service Commission.
- B. OWNERSHIP AND RESPONSIBILITY**
- 1. COMPANY OWNED FACILITIES** - The Company will normally install, own, operate and maintain all distribution facilities on the supply side of the point of attachment as shown on the Company's Standard Drawings, including metering equipment. All service entrance conductor wiring from a point of connection to the Company's service line at a location satisfactory to the Company shall be the responsibility of the customer. If building modifications hinder access to metering facilities, create a hazardous condition, or cause a violation of code, the customer will be responsible for all costs incurred by the Company to correct these conditions.
- a. ACCESS TO PREMISES** - The customer shall provide at no expense to the Company suitable space with provisions for installation and maintenance of the Company's facilities on the customer's premises. Authorized agents of the Company shall have access to the premises at all reasonable times to install, read, repair or remove its meters; to install, operate or maintain other Company property; to perform tree-trimming and brushing to maintain line clearance standards; to determine the connected electrical load; and to inspect the customer's facilities. Authorized employees and agents shall carry identification furnished by the Company and shall display it upon request. Failure to provide access for any of the above reasons may result in termination of service, and assurance of access may be required before service is restored.
- b. USE OF FACILITIES** - The Company will not allow use of its poles or other facilities by others for installations or attachments of any kind without written authorization from the Company. This includes, but is not limited to, electrical or communication equipment, lights, signs, and fences. The Company assumes no liability for property owned by others attached to its facilities. Unauthorized attachments to Company facilities may be removed by the Company.
- c. PROTECTION** - The customer shall use reasonable diligence to protect the Company's facilities located on the customer's premises, and to prevent tampering or interference

(continued on Sheet No. C-3.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-2.00)

with such facilities. The Company may discontinue service in accordance with any applicable rules of the Michigan Public Service Commission, in case the meter or wiring on the customer's premises has been tampered with or altered in any manner to allow unmetered or improperly metered energy to be used. In case of such unauthorized use of service, the Company will continue service only after the customer has agreed to pay for the unmetered energy used, pay all costs of discovery and investigation including rewards for discovery, and make provisions and pay charges for an outdoor meter installation or other metering changes as may be required by the Company. Failure to enter into such an agreement or failure to comply with the terms of such an agreement shall be cause to discontinue service in accordance with any applicable rules of the Company or Commission. Restoration of service will be made upon receipt of reasonable assurance of the customer's compliance with the Company's approved Standard Rules and Regulations.

2. **CUSTOMER OWNED FACILITIES** - The Company reserves the right to deny or terminate service to any customer whose wiring or equipment shall constitute a hazard to the Company's employees or equipment or its service to others. However, it disclaims any responsibility to inspect customer's wiring, equipment or any subsequent wiring changes or modifications and shall not be held liable for any injury or damage or billing errors resulting from the condition thereof.
- a. The customer shall be responsible for inadequate performance of such facilities. Before purchasing equipment or installing wiring, it shall be the customer's responsibility to check with the Company as to the characteristics of the service available. Any changes required to bring customer's service into compliance with code will be paid for by the customer. The Company reserves the right to make reasonable service charges for work performed by Company personnel resulting from malfunction of the customer's facilities.
 - b. The customer shall be responsible for notifying the Company of any additions to or changes in the customer's equipment which might exceed the capacity of the Company's facilities, or otherwise affect the quality of service. The customer shall also be responsible for the installation of auxiliary or standby equipment and of alarms and protective devices as required to provide reasonable protection in the event of disturbance or interruption of electrical service. The customer shall install and maintain the necessary devices to protect his equipment against service interruptions and other disturbances on the Company's system, as well as the necessary devices to protect the Company's facilities against overload caused by the customer's equipment. Characteristics and installation of all such equipment or devices shall meet the approval of the Company.

(continued on Sheet No. C-4.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

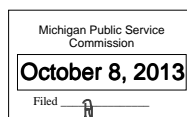
Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-3.00)

- c. *Existing customer electrical service equipment previously disconnected from the Company's facilities can be reconnected by contacting the Company's Customer Service Department. A Company service crew will be dispatched to the site where they will perform a visual inspection of the applicant's service equipment and to complete a voltage/safety check of the customer's wiring between their meter socket and the Company's point of attachment to the customer's wiring. If the service equipment is found to be in acceptable condition, the service will be energized. If a problem is found, the customer will be notified and the Company will not reconnect the service until all necessary repairs have been made and the Company has been notified of their completion.*
- C. **USE OF SERVICE** - Each customer shall, as soon as electric service becomes available, purchase from the Company practically all electric energy used on the premise, and shall become liable for all charges incurred in the purchase of said electrical energy from the Company. Standby and/or supplemental on-site generation may be utilized only if approved by the Company and properly connected so as to prevent parallel operations with the Company's system.
1. **NOTICE OF INTENT**
- a. **APPLICATION** - Prior to use of electric service, each customer shall make proper application to the Company, and shall furnish all reasonable information required by the Company. Failure to comply with this requirement may result in refusal by the Company to provide service.
- Any customer using service without first notifying and enabling the Company to establish a beginning meter reading may be held responsible for any amounts due for service supplied to the premises from the time of last reading reported immediately preceding his occupancy.
- b. **TERMINATION** - Any customer desiring termination of service shall so notify the Company a minimum of five (5) working days in advance so the service may be discontinued on a mutually agreeable date. Customers failing to give proper notice of intent to vacate the premises may be held responsible for use of service until a meter reading acceptable to the Company is obtained.
2. **CONDITIONS OF USE** - The customer shall not use the service in any way that causes a safety hazard, endangers the Company's facilities, or disturbs service to other customers. Failure to comply with this provision may result in discontinuance of the customer's service. The customer shall install only such motors or other apparatus or appliances as are suitable for operation with the character of the service supplied by the Company, and electric energy must not be used in such a manner as to cause detrimental voltage fluctuations or disturbances in the Company's distribution system.

(continued on Sheet No. C-5.00)

Issued September 27, 2013 by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after August 29, 2013

Issued under authority of the
Michigan Public Service Commission
dated August 29, 2013
in Case No. U-17348

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-4.00)

3. NONSTANDARD SERVICE

- a. NONSTANDARD VOLTAGE REQUIREMENTS** - The customer shall be liable for the cost of any special installation necessary to meet particular requirements for service at other than standard voltages or for the supply of closer voltage regulation than required by standard practice.
- b. EXTRAORDINARY FACILITY REQUIREMENTS AND CHARGES** - The Company reserves the right to charge a monthly extraordinary facilities charge or to make special contractual arrangements when, in the opinion of the Company, extraordinary facilities are required by the customer. Extraordinary facilities include, but are not limited to, the following:

- (1) Facilities required to accommodate a customer whose capacity requirements exceed 1,000 kW.
- (2) Facilities required to accommodate a customer whose establishment is remote from the Company's existing suitable facilities.
- (3) Facilities required to accommodate a customer's service requirements necessitating unusual investment by the Company and/or not normally provided by the Company.
- (4) Facilities required to accommodate a customer's service which may be of a short-term, temporary or transient nature.
- (5) Facilities required to avoid disturbing the service to others.

The Company shall build, own and maintain all such facilities, to and including any substation required at the customer's premises. The customer will have the following options:

- (1) Pay a monthly extraordinary facilities charge equal to 2 percent of the Company's total investment in such facilities, or
- (2) Make special contractual arrangements as to the provision of necessary service facilities, duration of contract, minimum bills, or other service conditions.

(continued on Sheet No. C-6.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707

Effective for service rendered on
and after October 10, 2007



Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-5.00)

4. **RESALE OF ELECTRIC ENERGY** - The customer shall not resell to, or share with others, any electric service furnished by the Company under the terms of its filed Rate Schedules (except Rate Schedules applicable to such resale of energy), unless otherwise authorized by the Michigan Public Service Commission.
5. **SERVICE TO SINGLE METERING POINTS** - Where resale of electric service exists, the Company will be under no obligation to furnish or maintain meters or other facilities for the resale of service by the reselling customer to the ultimate user.

Electric service will no longer be granted where connection is made to a single metering point for the purpose of resale to the reselling customer's ultimate user. Each user will be metered as an individual unit. For the purposes of this rule, resale will also include sales where the electric service is included in the rent.

6. **SERVICE REQUIREMENTS** - The customer may be required to provide, at no expense to the Company, space for Company facilities on the customer's premises.

Where a suitable distribution line is available, the Company shall install service connections from its distribution lines to a suitable point of attachment on the customer's premises designated by the Company. Where the customer requests a point of attachment other than that specified by the Company, and such alternative point of attachment is approved by the Company, the additional cost resulting therefrom shall be borne by the customer. This includes, but is not limited to, the cost of installing additional intermediate supports, wires or fixtures necessary to reach the point of attachment requested by the customer.

For overhead service, the location of the point of attachment must be such that the Company's service conductors can be installed without attachment to the building in any other locations.

For underground service, the point of attachment may be on the building, meter pedestal, or other agreed point.

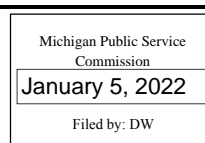
Service *may, at the discretion of the Company*, be provided to meters on poles for the following:

- Modular or pre-built homes
- Trailers
- Temporary construction services
- Permanent services where more than one structure is to be supplied from a single meter.

The customer shall be required to install a fused disconnect switch on the pole below the Company's meter, at the customer's expense, in accordance with Company specifications.

(continued on Sheet No. C-7.00)

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-6.00)

Should it become necessary for any cause beyond the Company's control to change the location of the point of attachment of service connections, the entire cost of any changes in the customer's wiring made necessary thereby shall be borne by the customer.

When relocation or modification of the Company's facilities is requested or made necessary by the customer, all costs for relocation or modification may be charged to the requesting party. However, relocation or modification necessary to accommodate load additions or changes in service characteristics are governed by other provisions of these Standard Rules and Regulations.

All service entrances shall comply with the National Electrical Code and/or local electrical codes, whichever governs. Any poles, wires or other equipment required beyond the customer's meter shall be furnished, installed and maintained by the customer. The customer is responsible for obtaining all permits and inspections of customer's wiring or equipment required by applicable law. Service shall be denied for failure to obtain such permits or inspections.

All residential customers shall install three-wire service entrance connections of not less than 100 ampere capacity, except as required with pre-manufactured mobile homes.

The customer may have to provide a deposit and/or contribution if the service the customer requires cannot be provided from available distribution lines. The extension policy is stated in Section C - Construction Policy starting on Sheet No. C-21.00.

- 7. SERVICE TO HOUSE TRAILERS, VANS, OR BUSES USED AS DWELLING UNITS** - To be considered as permanent, house trailers, vans, or buses used as dwelling units shall meet the following requirements:
- a. Mounted on a permanent foundation so that it cannot be readily moved to a new location.
 - b. Have its own well, or be connected to a central water system, or have an executed contract for such a well or connection.
 - c. Have its own septic system or connected to a central sewer system.

(continued on Sheet No. C-8.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-7.00)

- d. Have electrical wiring that meets the requirements of the regulatory electrical codes governing the area within which the service has been requested.

For permanent house trailers, vans, or buses used as dwelling units, the Company will make service connections at an appropriate structure adjacent to the house trailer, van, or bus without special charges, except as specified in the Company's Construction Policy starting on Sheet No. C-21.00.

If the above conditions are not met, such installations and service facilities shall be considered to be Temporary Service as described on Sheet No. C-40.00, Section D.

8. AUXILIARY OR STANDBY SERVICE - (These provisions shall not apply to customers served under auxiliary provisions of Residential Service or General Service Rates.)

"Auxiliary" service is defined as that electric service which supplements another source of power supply, there being throw-over arrangements, either electrical or mechanical, which enables either or both sources of supply to be utilized for all or any part of the customer's total requirements.

"Standby" service is defined as that electric service which is capable of being used in place of the generally used source of power supply, there being no actual use of the "standby" service except in emergency.

Customers who purchase all or practically all of their energy requirements from the Company, but who install generating equipment for use only in case of failure of the Company's service, or who use a relatively small amount of energy generated as a by-product of testing or manufacturing processes, will not be considered to be using the Company's service for either auxiliary or standby purposes.

Where a customer desires to use the Company's facilities as an auxiliary or standby to primary or secondary service supplied or capable of being supplied from another source, the Company only offers its Large Power and Standard Power Service rates for such service.

The application of the above rates to auxiliary or standby service shall be subject to the following special conditions:

(continued on Sheet No. C-9.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
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(Continued from Sheet No. C-8.00)

- a. Contracts for such service shall be executed on a special contract form.
- b. A "contract demand" shall be initially established by mutual agreement between the Company and the customer and stated in the service contract. The Company shall not be required to supply power to the customer in excess of the contract demand; however, the Company will at the written request of the customer made at least thirty days in advance, permit an increase in the contract demand provided the Company has power available.
- c. No customer shall be permitted to effect a reduction in his contract demand by recontracting for the same service, unless a bona fide reduction in load has occurred.
- d. The billing demand provisions in the Standard Power Service Rate shall be modified to provide that the billing demand shall not be less than 50% of the highest billing demand of the preceding 11 months, or 50% of the contract demand. In no case will billing demand be less than 15 kW.

When the billing demand is determined by any of the modifications stated above, the capacity charge credit based on average power factor shall not apply.

- e. For the protection of the Company's facilities, the customer may be required to furnish, install and maintain a load limiting device approved by and under the sole control of the Company.
- D. NATURE AND QUALITY OF SERVICE** - The Company will endeavor to, but does not guarantee to, furnish a continuous supply of electric energy and to maintain voltage and frequency within reasonable limits. (See subrule 3 of this rule for voltage regulations.)

1. INTERRUPTIONS OF SERVICE; RECORDS; PLANNED INTERRUPTION; NOTICE TO THE MICHIGAN PUBLIC SERVICE COMMISSION

- a. The Company shall make a reasonable effort to avoid interruptions of service. When interruptions occur, service shall be reestablished within the shortest time practicable, consistent with safety.
- b. The Company shall keep records of interruptions of service on its primary distribution system and shall make an analysis of the records for the purpose of determining steps to

(continued on Sheet No. C-10.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-9.00)

be taken to prevent recurrence of such interruptions. Such records shall include the following information concerning the interruptions: Cause; Date and time; and, Duration.

- c. The log for each unattended substation shall show interruptions which require attention at the substation to restore service, together with the estimated time of service restoration.
 - d. Planned interruptions shall be made at a time that will not cause unreasonable inconvenience to customers and shall be preceded, if feasible, by adequate notice to those who will be affected.
 - e. The Company shall notify the Michigan Public Service Commission by telephone of any interruption to the service of a major portion of its distribution system if such interruption lasts for more than 1 hour.
- 2. LIABILITY FOR SERVICE INTERRUPTIONS** - The Company shall not be liable for interruptions in the service, phase failure or reversal, or variations in the service characteristics, or for any loss or damage of any kind or character occasioned thereby, due to causes or conditions beyond the Company's control, and such causes or conditions shall be deemed to specifically include, but not be limited to, the following: acts or omissions of customers or third parties; operation of safety devices, except when such operation is caused by the negligence of the Company; absence of an alternate supply of service; failure, malfunction, breakage, necessary repairs or inspection of machinery, facilities or equipment when the Company has carried on a program of maintenance consistent with the general practices prevailing in the industry; act of God; war; action of the elements; storm or flood; fire; riot; labor dispute or disturbances; or the exercise of authority or regulation by governmental or military authorities.

The customer shall be responsible for giving immediate notice to the Company of interruptions or variations in electric service so that appropriate corrective action can be taken.

The Company reserves the right to temporarily interrupt service for construction, repairs, emergency operations, shortages in power supply, safety, and State or National emergencies and shall be under no liability with respect to any such interruption, curtailment or suspension.

(continued on Sheet No. C-11.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707

Effective for service rendered on
and after October 10, 2007



Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
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TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-10.00)

3. STANDARD NOMINAL SERVICE VOLTAGE; LIMITS; EXCEPTIONS

- a. The Company shall adopt and file with the Michigan Public Service Commission standard nominal service voltages used on its distribution system.
- b. With respect to secondary voltages, the following provisions shall apply:
 - (1) For all retail service, the variations of voltage shall be not more than 5% above or below the standard voltage, except as noted in subdivision d of this subrule.
 - (2) Where 3-phase service is provided, the Company shall exercise reasonable care to assure that the phase voltages are balanced within practical tolerances.
- c. With respect to primary voltages, the following provisions shall apply:
 - (1) For service rendered principally for industrial or power purposes, the voltage variation shall not be more than 5% above or below the standard nominal voltages as filed, except as noted in subdivision d of this subrule.
 - (2) The limitations in subdivision (1) of this subdivision do not apply to special contracts in which the customer specifically agrees to accept service with unregulated voltage.
- d. Voltages outside the limits specified in this subrule shall not be considered a violation in the following situations:
 - (1) If they arise from the action of the elements.
 - (2) If they are infrequent fluctuations.
 - (3) If they arise from service interruptions.
 - (4) If they arise from temporary separation of parts of the system from the main system.
 - (5) If they arise from voltage reductions that are required to reduce the system load at times of supply deficiency.
 - (6) If they are from causes beyond the control of the Company.

(continued on Sheet No. C-12.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-11.00)

E. METERS AND METERING EQUIPMENT - The customer shall provide, free of expense to the Company and close to the point of service entrance, a space suitable to the Company for the installation of the necessary metering equipment. The customer shall permit only authorized agents of the Company or other persons lawfully authorized to do so, to initiate service or to inspect, test, repair, or remove Company owned equipment. If the meters or metering equipment are tampered with, damaged or destroyed through either the intent or neglect of the customer, the cost of necessary repairs or replacements shall be paid by the customer.

The Company reserves the right to make the final decision with respect to methods and equipment used in measurement of loads for billing purposes.

Meters for all new or relocated single or multiple family residential service will be installed outdoors.

Meters for other services may be installed outdoors if they are located so they are protected from traffic and are readily accessible for reading and testing. Meters which must be protected from inclement weather while being serviced or tested shall be located indoors or in a suitable housing where such work can be performed.

Meters located indoors shall be as near as possible to the service entrance, in a clean, dry place, reasonably secure from injury, not subject to vibration, and readily accessible for reading and testing.

An authorized representative of the Company will determine the acceptability of the meter location in all cases.

(continued on Sheet No. C-13.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707

Effective for service rendered on
and after October 10, 2007



Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-12.00)

F. **SPECIAL CHARGES** - The Company will make such charges for reasonable special services as necessary to discourage abuse, and to prevent subsidy of such services by other customers.

1. **AMOUNTS** - The following schedule of amounts shall apply as applicable:

Charge for any Special Services at Customer's Request -	
During Regular Working Hours	\$40
Outside Regular Working Hours	\$80
Meter Reading Charge	\$17
Meter Test Charge	\$34
Meter Relocation Charge	Actual Cost
Reconnect Charge -	
Disconnected at Meter, During Regular Working Hours	\$34
Disconnected at Pole, During Regular Working Hours	\$40
Collection Charge When Nonpayment Disconnect Order is Written	\$17
Bad Check Handling Charge	\$25

2. **DESCRIPTIONS** - The above charges shall be applied in the following instances:

- a. **CHARGES FOR ANY SPECIAL SERVICES AT CUSTOMER'S REQUEST** - Special services provided by the Company at the customer's request including, but not limited to, the following items:
- (1) When the Company temporarily disconnects service to facilitate repairs or other work on the customer's premises.
 - (2) When the Company reconnects service after repairs or other work on the customer's premises have been completed.
 - (3) When the Company makes a service call in response to an outage and it is determined that the outage was caused by a problem with the customer's facilities and not by the Company's facilities.

(continued on Sheet No. C-14.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz President
Alpena, MI 49707

Michigan Public Service
Commission
September 5, 2024
Filed by: DW

Effective for service rendered on
and after July 24, 2024

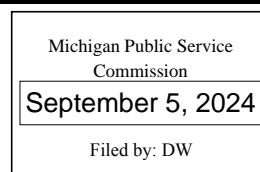
Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-13.00)

- b. **METER READING CHARGE** - If the customer requests the Company to read his meter, the meter reading charge shall be paid in advance by the customer. If such read reveals that the Company had misread the meter, the meter reading charge shall be refunded and a billing adjustment made. This charge does not apply to meter reads made in conjunction with service connects or disconnects.
- c. **METER TEST CHARGE** - If the customer requests a test of his meter the meter test charge shall be paid in advance by the customer. If such test reveals the meter registration to be outside the accuracy limits prescribed by the Michigan Public Service Commission as specified in R 460.3301 through R 460.3306, the meter test charge shall be refunded and a billing adjustment made.
- d. **METER RELOCATION CHARGE** - Where service has been discontinued for reasons outlined in Sheet No. C-4.00, or as prescribed by the Michigan Public Service Commission as specified R 460.101 through R 460.169 (Residential Customers) or R 460.1601 through R 460.1640 a meter relocation charge, if applicable, and assessed in accordance with applicable rules shall be collected from the customer whose service was discontinued. The Company shall charge the customer for relocating the meter, based on the Company's actual cost.
- e. **RECONNECT CHARGE** - Where service has been discontinued for reasons outlined in Sheet No. C-4.00, or as prescribed by the Michigan Public Service Commission as specified in R 460.3301 through R 460.3306 a reconnect charge shall be collected from the customer as follows:
 - (1) Reconnections during regular working hours where the service was disconnected at the meter shall be **\$34**.
 - (2) Reconnections during regular working hours where the service was disconnected at the point of contact with the Company's distribution system shall be **\$40**.
- f. **COLLECTION CHARGE WHEN NONPAYMENT DISCONNECT ORDER IS WRITTEN** - If the customer, about to be disconnected for nonpayment, elects to pay the energy arrears in full at the time of disconnection, the Company employee shall be authorized to accept payment. In addition to full payment of arrears, an additional **\$17** charge shall be paid by the customer if the Company has dispatched an employee to the customer's premises for the purpose of disconnecting the customer's service for nonpayment and the customer pays the full amount of the arrearage before the disconnection has occurred.

(continued on Sheet No. C-15.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

TERMS AND CONDITIONS OF SERVICE

(Continued from Sheet No. C-14.00)

- g. BAD CHECK HANDLING CHARGE** - A \$25 charge shall be assessed to the customer for processing a check returned by a bank or other financial institution for reason of insufficient funds, account closed, no account and similar situations, excluding bank or financial institution errors.
- G. SERVICE DISCONNECT (CUSTOMER REQUEST)** - Service to the customer's premises may be discontinued by the Company at the request of the customer under the following conditions:
- 1. UPON TERMINATION** - The Company will disconnect service with no charge to the customer upon due notice as provided elsewhere in these rules. However, if restoration of service at the same location is requested by the same customer or property owner(s), a reconnect charge will be applied. The reconnect charge will be increased by the amount of the minimum charge in the applicable rate schedule for the months service was disconnected, provided such reconnect is made during the twelve (12) month period immediately following disconnect.
 - 2. FOR REPAIRS** - The Company will temporarily disconnect service to facilitate repairs or other work on the customer's equipment or premises. Special service charges as set forth in Sheet No C-13.00, Section F will be applied.

H. APPLICATION OF RATES

- 1. CLASSES OF SERVICE** - The rates specified in this schedule are predicated upon the delivery of each class of service to a single metering point for the total requirements of each separate premises of the customer, unless otherwise provided for in these Standard Rules and Regulations.

Service to different points and/or different classes of service on the same premises shall be separately metered and separately billed. In no case shall service be shared with another premises or transmitted off the premises to which it is delivered.

(continued on Sheet No. C-16.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-15.00)

2. **CHOICE OF RATES** - When a customer is eligible to have service billed under any one of two or more rates or provisions of a rate, upon request, the Company shall advise the customer in the selection of the rate or rate provision which is most likely to give the customer the lowest cost of service based on the information provided to the Company. The selection of the rate or provision of a rate is the responsibility of the customer. Because of varying customer usage patterns and other reasons beyond its reasonable knowledge or control, the Company does not guarantee that the most economical applicable rate will be applied.

After the customer has selected the rate and rate provision under which service shall be provided, the customer shall not be permitted to change from that rate and rate provision to another until at least twelve months have elapsed. The customer shall not be permitted to evade this rule by temporarily terminating service. However, the Company may, at its option, waive the provisions of this paragraph where it appears a change is for permanent rather than temporary or seasonal advantage. The provisions of this paragraph may also be waived where the customer can demonstrate that a bona fide change in load has occurred. The effective date of a rate change under this rule shall be the beginning read date of the next bill issued. The intent of this rule is to prohibit frequent shifts from rate to rate.

The Company shall not make refunds in instances where the customer would have paid less for service had the customer been billed on another applicable rate or provision of a rate.

Where the customer has provided the Company with incorrect information to gain an economic benefit, backbilling may be rendered to the date the incorrect rate selection initially occurred.

3. **APPLICATION OF RESIDENTIAL USAGE AND NONRESIDENTIAL USAGE**

a. **RESIDENTIAL USAGE AND RATE APPLICATION**

- (1) **GENERAL** - For purposes of rate application "residential usage" shall be usage metered and consumed within an individual household, and reasonably appurtenant and related to and normally associated with such a household, for such applications as space conditioning, cooking, water heating, refrigeration, clothes drying, incineration, lighting and other similar household applications.

The term "household" includes single-family homes, farm homes, seasonal

(continued on Sheet No. C-17.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-16.00)

dwellings, duplexes, and individual living units within mobile home parks, condominiums, apartments and cooperatives; provided, however, to qualify for residential usage a household must have the normal household facilities such as bathroom, individual cooking and kitchen sink facilities.

(2) PRIVATE FAMILY DWELLINGS - Private family dwellings where individual household usage is separately metered and consumed shall be billed on a Residential Service rate. A private family dwelling shall include:

- (a) a single-family home
- (b) a farm home
- (c) a seasonal dwelling
- (d) a duplex
- (e) a separately metered mobile home
- (f) a separately metered household within a condominium
- (g) a separately metered household within an apartment complex
- (h) a separately metered household within a cooperative complex

(3) COTTAGES AND CABINS - Cottages and cabins where individual household usage is separately metered and consumed shall be billed on the appropriate Residential Service Rate. Cottages and cabins shall not be served at Residential Service Rates through the same meter with year-round residences. All newly constructed cottages and cabins shall be metered separately from year-round residences.

Groups of 2 or more cottages and/or cabins may be served through one meter and billed on the appropriate General Service or Standard Power Service Rate or through individual meters which will be billed on the appropriate Residential Rate. The appropriate General Service or Standard Power Service Rate shall apply where year-round residence and cottages or cabins are combined.

(4) HOMES OR DORMITORIES FOR GROUPS OTHER THAN PRIVATE FAMILY DWELLINGS - Tourist homes, rooming houses, dormitories, nursing homes and other similarly occupied buildings containing sleeping accommodations for up to 6 persons where residential usage is metered and consumed shall be classified as

(continued on Sheet No. C-18.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-17.00)

residential. The landlord and his immediate family are not included in the 6-person limitation.

(5) MULTIFAMILY DWELLINGS

(a) GENERAL - A "multifamily dwelling" shall be considered any duplex, apartment building, mobile home park, condominium, cooperative or other grouping of households. All newly constructed multifamily dwellings shall have separately metered households.

(b) COMMON AREA USAGE IN MULTIFAMILY DWELLINGS CONTAINING SEPARATELY METERED HOUSEHOLDS - Common area usage, excluding mobile home parks, shall be metered and billed as follows:

- (i) Dwellings containing less than five households shall be separately metered and billed as residential usage. When the landlord lives in one of the units, the common area usage may be metered and billed through the landlord's meter.
- (ii) Dwellings containing five or more households shall be separately metered and billed on the appropriate General Service or Standard Power Service Rate.

Common area usage in mobile home parks shall be separately metered and billed on the appropriate General Service or Standard Power Service Rate.

(c) MULTIFAMILY DWELLINGS SERVED THROUGH A SINGLE METER - A multifamily dwelling served through a single meter shall be billed as follows:

- (i) Dwellings containing two households, including common area, shall be billed on the appropriate Residential Service Rate.
- (ii) Dwellings containing three or four households, including common area, shall be billed under either the appropriate Residential Service Rate or the appropriate General Service or Standard Power Service Rate, at the customer's option.

(continued on Sheet No.C-19.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-18.00)

- (iii) Dwellings containing five or more households, including common area, shall be billed on the appropriate General Service or Standard Power Service Rate.

(6) **FARM SERVICE** - Single-phase service shall be available to farms for residential use under the appropriate Residential Service Rate. In addition, service may be used through the same meter so long as such use is confined to single-phase service for the culture, processing and handling of products grown or used on the customer's farm. Use of service for purposes other than set forth above shall be served and billed on the appropriate General Service or Standard Power Service Rate.

- b. **NONRESIDENTIAL USAGE AND RATE APPLICATION** - For purposes of rate application, "nonresidential usage" shall be usage metered and consumed that does not qualify for residential usage. Nonresidential usage includes usage associated with the purchase, sale, or supplying (for profit or otherwise) of a commodity or service by a public or private person, entity, organization or institution. Nonresidential usage includes usage associated with penal institutions, corrective institutions, motels, hotels, separately metered swimming pool heater usage, yachts, boats, tent, campers or recreational vehicles.

Nonresidential usage shall be billed on the appropriate General Service, Standard Power Service, Large Power Service, Large Industrial Service or Alternative Energy Manufacturing Service rates.

Tourist homes, rooming houses, dormitories, nursing homes and other similarly occupied buildings containing sleeping accommodations for more than six persons shall be classified as nonresidential and billed on the appropriate General Service or Standard Power Service Rate.

- c. **COMBINED RESIDENTIAL AND NONRESIDENTIAL USAGE AND RATE APPLICATION** - When the electricity supplied to a customer is used for both residential and nonresidential purposes, the wiring may be so arranged that the residential and nonresidential usage are metered separately. Each type of usage shall be billed on the appropriate rate. If usage is not separately metered, the combined usage shall be billed on the appropriate General Service or Standard Power Service Rate.

(continued on Sheet No. C-20.00)

Issued December 16, 2009, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2010

Issued under authority of the
Michigan Public Service Commission
dated, October 13, 2009
in Case No. U-15935

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-19.00)

When, in the Company's opinion, the usage attributable to the nonresidential purpose is not substantial in relation to the residential usage, the combined usage shall be billed on the appropriate Residential Service Rate.

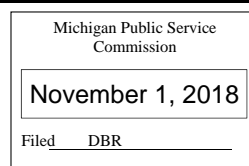
I. CUSTOMER DATA PRIVACY

DEFINITIONS

- A. "Aggregated Data" means any Consumption Data or Customer Account Information, from which all identifying information has been removed so that the individual data or information of a customer cannot be associated with that customer without extraordinary effort.
- B. "Anonymized Data" means any Customer Data, from which all identifying information has been Removed so that the individual data or information of a Customer cannot be associated with that Customer without extraordinary effort.
- C. "Contractor" means an entity or person performing a function or service under contract with or on behalf of the Company, including customer service, demand response, energy waste reduction programs, payment assistance, payroll services, bill collections, or other functions related to providing electric service.
- D. "Customer" means a purchaser of electricity that is supplied or distributed by a utility for residential or non-residential purposes.
- E. "Customer Account Information" means personally identifiable information including customer address, contact information, payment history, account number, and amount billed. Customer Account Information also includes information received by the Company from the Customer for purposes of participating in regulated utility programs, including, but not limited to, bill payment assistance, shutoff protection, renewable energy, or energy waste reduction.
- F. "Consumption Data" means customer specific electric usage data, or weather adjusted data, including, but not limited to kW, kWh, voltage, var, power factor, and other information that is collected by the electric meter by the Company and stored in its systems.
- G. "Informed Customer Consent" means, in the case where consent is required: (1) the Customer is provided with a clear statement of the data or information to be collected and allowable uses of that data or information by the party seeking consent; (2) the frequency of data or information release and the duration of time for which the consent is valid; and (3) process by which the Customer may revoke consent. In no case shall silence by the Customer ever be construed to

(continued on Sheet No. C-20.01)

Issued November 1, 2018, by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after October 25, 2018

Issued under authority of the
Michigan Public Service Commission
dated October 24, 2018,
in Case No. U-18485

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-20.00)

G. "Informed Customer Consent" (cont'd):

mean express or implied consent to a request by the Company, or its Contractors. Customer consent may be documented in writing, electronically, or through recording of an oral communication.

H. "Personal Data" means specific pieces of information collected or known by the Company that merit special protection including that standard types of positive identification information used to establish an account. Personal Data includes, but is not limited to, name and address in conjunction with birth date, telephone number, electronic mail address, Social Security Number, financial account numbers, driver's license number, credit reporting information, bankruptcy or probate information, health information, network, or, Internet protocol address.

I. "Primary Purpose" means the collection, use, or disclosure of information collected by the Company or supplied by the Customer in order to: (1) provide, bill, or collect for, regulated electric service; (2) provide for system, grid, or operational needs; (3) provide services as required by state or federal law or as specifically authorized by an order of the Commission; (4) plan, implement, or evaluate programs, products or services related to energy assistance, renewable energy, or energy waste reduction by the Company or under contract with the Company, under contract with the Commission, or as part of a Commission-authorized program conducted by an entity under the supervision of the Commission, or pursuant to state or federal statutes governing energy assistance.

J. "Secondary Purpose" means any purpose that is not a Primary Purpose.

K. "Standard Usage Information" means the usage data that is made available by the electric utility to all similarly situated customers on a regular basis, delivered by the electric utility in a standard format.

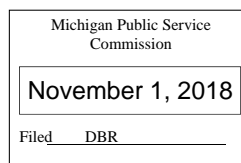
L. "Third-party" means a person or entity that has no contractual relationship with the Company to perform services or act on behalf of the Company.

M. "Weather Adjusted Data" means gas or electric consumption data for a given period that has been normalized using stated period's heating or cooling degree days.

N. "Written Consent" means a signed form with the Customer's signature received by the Company through mail, facsimile, or email. A Customer may also digitally sign a form that is transmitted to the Company.

(continued on Sheet No. C-20.02)

Issued November 1, 2018, by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after October 25, 2018

Issued under authority of the
Michigan Public Service Commission
dated October 24, 2018,
in Case No. U-18485

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-20.02)

COLLECTION AND USE OF DATA AND INFORMATION

- A. The Company, its Contractor or Company Agent collects Customer Account Information as necessary to accomplish Primary Purposes only. Informed Customer Consent is **NOT** necessary for Primary Purposes.
- B. Informed Customer Consent is necessary before collection or use of Customer Account Information for a Secondary Purpose.
- C. The Company will not sell Customer Account Information, except in connection with sales of certain aged receivables to collection firms for purposes of removing this liability from its accounts, unless it receives Informed Customer Consent.

DISCLOSURE WITHOUT CUSTOMER CONSENT

- A. The Company shall disclose Customer Account Information when required by law or Commission requests or rules. This includes law enforcement requests supported by warrants or court orders specifically naming the customers whose information is sought, and judicially enforceable subpoenas. The provision of such information will be reasonably limited to the amount authorized by law or reasonably necessary to fulfill a request compelled by law.
- B. *Informed Customer Consent is not required for the disclosure of customer name and address to a provider of a value-added program or service, regardless of whether that provider is a utility affiliate or other entity within the corporate structure, or to a value-added program or service competitor, in compliance with MCL 460.10ee(10)(a) and Mich Admin Code, R 460.10109(2).*
- C. Informed Customer Consent is not required for the disclosure of Aggregated Data.

DISCLOSURE TO COMPANY AGENTS AND CONTRACTORS

- A. The company shall disclose only the necessary Customer Account Information to Company Agents and Contractors working on behalf of the Company for Primary Purposes and any other function relating to providing electric services without obtaining Informed Customer Consent.

(continued on Sheet No. C-20.03)

Issued August 13, 2020, by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after July 10, 2020

Issued under authority of the
Michigan Public Service Commission
dated July 9, 2020,
in Cases No. U-18485 and U-18361

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-20.02)

- B. Contracts between the Company and its Company Agents or Contractors specify that all Company Agents and Contractors are held to the same confidentiality and privacy standards as the Company, its employees, and its operations. These contracts also prohibit Company Agents or Contractors from using any information supplied by the Company for any purpose not defined in the applicable contract.
- C. The Company requires its Company Agents and Contractors who maintain Customer Account Information to implement and maintain reasonable data security procedures and practices appropriate to the private nature of the information received. These data security procedures and practices shall be designed to protect the Customer Account Information from unauthorized access, destruction, use, modification, or disclosure. The data security procedures and practices adopted by the Contractor or Company Agent shall meet or exceed the data privacy and security policies and procedures used by the Company to protect Customer Account Information.
- D. The Company requires Company Agents and Contractors to return or destroy any Customer Account Information that it maintained and that is no longer necessary for the purpose for which it was transferred.
- E. The Company maintains records of the disclosure of customer data to Company Agents and Contractors in accordance with Company record retention policies and Commission rules. These records include all contracts with the Company Agent or Contractor and all executed non-disclosure agreements.

CUSTOMER ACCESS TO DATA

- A. Michigan Administrative Code, R 460.153 (Rule 53) of the Commission's Consumer Standards and Billing Practices for Electric and Natural Gas Service provides for Customer access to consumption data and confidentiality for that data.
- B. The Company will provide to customers upon request, a clear and concise statement of the customer's actual energy usage, or weather adjusted consumption data for each billing period during the last 12 months, or both. The Company will notify customers at least once each year that customers may request energy usage, or weather adjusted consumption data, or both.
- C. The Customer has a right to know what Customer Account Information the Company maintains about the Customer. The Company shall not provide data to a customer which the Company considers proprietary or used for internal Company business. The Company will respond to requests for this information within a maximum of fourteen calendar days or ten business days of being contacted by the Customer.

continued on Sheet No. C-20.04)

Issued August 13, 2020, by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after July 10, 2020

Issued under authority of the
Michigan Public Service Commission
dated July 9, 2020,
in Case No. U-18485

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-20.03)

- D. Customers have the right to share their own Customer Account Information with third parties of their choice to obtain services or products provided by those third parties. These services or products may include, but are not limited to, in-home displays or smart devices, energy audits, or energy waste reduction programs.
- E. Customers have the opportunity to request corrections or amendments to Customer Account Information that the Company maintains.
- F. Fulfilling certain requests for data in accordance with the provisions of this tariff is consistent with the provision of normal utility service to Customers. When the data requested is Standard Usage Information, the request will be fulfilled without charge. Some requests for information extend beyond Standard Usage Information. Fulfilling these requests requires special data processing that is not a part of normal utility service and results in expenses that would not otherwise be incurred. Such requests are fulfilled at the discretion of the Company within the parameters of this Customer Data Privacy tariff. The costs of fulfilling any special requests shall be borne solely by the Customer, or third party if deemed appropriate, and be based on the specifics of the data request and the associated costs of developing, processing, and transmitting the requested data.
- G. Customer may request that his or her Customer Account Information be released to a third party of the Customer's choice. Such requests may be made by calling the Company's Customer Service at 989-358-4900 and providing them with oral consent to provide such information to a specific third party. The Customer calling with the request must be listed on the Customer's account and must be able to establish their identity by answering specific questions concerning their account. The Customer can also access the Company's website www.alpenapower.com where the Company's written consent form is available for the Customer to fill out and electronically submit to the Company's Customer Service personnel at solutions@alpenapower.com via the link in the form. The form will be activated for use by the Company on the first business day following the submittal of the form by the Customer on the Company's website.
- H. Once the Company obtains Informed Customer Consent from the Customer, the Company shall release the requested customer account data to the third party by the end of the following business Day in a readily accessible format such as an Excel spreadsheet or a pdf. The Company is not responsible for loss, theft, alteration, or misuse of the data by third parties or customers after the information has been transferred to the Customer or the Customer's designated third party.

Issued August 13, 2020, by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after July 10, 2020

Issued under authority of the
Michigan Public Service Commission
dated July 9, 2020,
in Cases No. U-18485 and U-18361

TERMS AND CONDITIONS OF SERVICE
(Continued from Sheet No. C-20.03)

CUSTOMER NOTICE OF PRIVACY POLICIES

- A. New Customers receive a copy of the privacy policy upon the initiation of utility service from the Company. Existing Customers receive a copy of the privacy policy once per year by whatever method is used to transmit their bill and whenever the privacy policy is amended.
- B. Notice of the Company's privacy policies will be made available and is prominently posted on the Company's website. The notice includes a customer service phone number and Internet address where Customer can direct additional questions or obtain additional information.

LIMITATION OF LIABILITY

The Company and each of its directors, officers, affiliates, and employees that disclose Customer Information, Customer Usage Data, Personal Data, Aggregated Data or Anonymized Data to Customers, Company Agents, or Contractors, as provided in this tariff, shall not be liable or Responsible for any claims for loss or damages resulting from such disclosure.

Issued August 13, 2020, by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after July 10 2020

Issued under authority of the
Michigan Public Service Commission
dated July 9, 2020,
in Cases No. U-18485 and U-18361

CONSTRUCTION POLICY

This section of the Standard Rules and Regulations sets forth the terms and conditions under which the Company shall construct and extend its facilities to serve new loads and to replace, relocate or otherwise modify its existing facilities.

Upon application for new or increased service, the Company will make extensions or alterations of its electric supply facilities under the following conditions, provided that the service applied for will not disturb or impair the service to existing customers.

A. GENERAL

1. **EXTENSIONS ARE DISTINCT** - Each distribution line extension shall be a separate, distinct unit and any further extension there from shall have no effect upon any agreement under which previous extensions were constructed.
2. **NORMAL TYPE OF EXTENSION** - The Company normally provides overhead construction for its electric supply lines. Underground construction will be provided, at the option of the Company, for its own convenience, where necessary for public safety, or where overhead construction is impractical.
3. **UNDERGROUND INSTALLATIONS FOR COMPANY'S CONVENIENCE** - Where the Company, for its own convenience, installs its facilities underground, the differential between estimated overhead construction costs and underground costs of such installation will be borne by the Company. All other costs will be governed by the Company's Overhead Extension Policy. (See Rule B of this Construction Policy.)
4. **SPECIAL CONTRACTS** - The Company reserves the right to make special contractual arrangements as the provision of necessary service facilities, duration of contract, customer advances for construction, contributions in aid of construction, deposits, amounts of refunds, minimum bills, service charges or other service conditions. This applies to existing customers and prospective customers whose load requirements exceed the capacity of the available distribution system in the area, or whose load characteristics or special service needs require unusual or additional investments by the Company. (See Sheet No. C-5.00, Section 3)
5. **LINE EXTENSION POLICY BASED ON OVERHEAD EXTENSIONS** - Except where specifically stated otherwise, line extension policy is based on overhead construction and any financial participation by the applicant for underground facilities shall be in addition to charges provided for in these rules for overhead facilities.

(continued on Sheet No. C-22.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

CONSTRUCTION POLICY
(Continued from Sheet No. C-21.00)

- 6. ADVANCES AND CONTRIBUTIONS** - Prior to commencement of construction, the applicant shall make any refundable construction advance required by the Company's overhead extension policy (Rule B of this section), plus any non-refundable contribution in aid of construction required by the underground extension policy (Rule C of this section). Refunds, where applicable, will be based on the overhead extension refund policy. Refunds shall not exceed the refundable construction advance, which shall not bear interest.
- 7. UNDERGROUND EXTENSIONS ON ADJACENT LANDS** - When a line extension to serve an applicant or group of applicants must cross adjacent land on which underground construction is required by the property owner (such as on State or Federal lands) the applicant(s) shall make a non-refundable contribution in aid of construction equal to the estimated difference in cost between the underground and equivalent overhead facilities. The Company may establish a per foot charge to be considered the difference in cost. Such charge shall be adjusted from time to time to reflect the Company's actual construction cost experience.
- 8. EASEMENTS AND PERMITS**
- a. NEW RESIDENTIAL SUBDIVISIONS** - The developer of a new residential subdivision shall cause to be recorded with the plat of the subdivision a public utility easement approved by the Company for the entire plat. Such easement shall include a legal description of areas within the plat which are dedicated for utility purposes, and also other restrictions as shall be determined by the Company for construction, operation, maintenance and protection of its facilities.
- b. OTHER EASEMENTS AND PERMITS** - Where suitable easements do not exist, the Company will provide the necessary easement forms, and solicit their execution. The applicant shall furnish without cost to the Company, all necessary rights-of-way and line clearance permits in a form satisfactory to the Company for his premises. The applicant(s), as a condition of service, will be ultimately responsible for obtaining all easements and permits (including railroad crossing permits) required by the Company, for construction, maintenance, operation and protection of the facilities to be constructed. Where State or Federal lands or railroads are to be crossed to extend service to an applicant or group of applicants, the additional costs incurred by the Company for rights-of-way and permit fees shall be borne by the applicant(s).

(continued on Sheet No. C-23.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707

Effective for service rendered on
and after October 10, 2007



Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

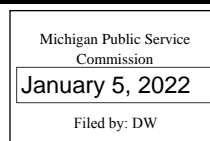
CONSTRUCTION POLICY
(Continued from Sheet No. C-22.00)

If the applicant is unable to secure satisfactory easements and/or permits, the Company shall extend its facilities along an alternate route selected by the Company. The applicant shall be required to make a non-refundable contribution in aid of construction for all additional costs thereby incurred.

9. **ABILITY TO PERFORM CONSTRUCTION** - The Company will construct electrical distribution facilities and extensions only in the event that it is able to obtain or use the necessary materials, equipment and supplies. Subject to review by the Michigan Public Service Commission, the Company reserves the right to allocate the use of such materials, equipment and supplies as it may have on hand from time to time among the various customers and prospective customers.
10. **CONSTRUCTION SCHEDULING** - Scheduling of construction shall be done on a basis mutually agreeable to the Company and applicant. The Company reserves the right not to begin construction until the applicant has demonstrated to the Company's satisfaction his intent to proceed in good faith with installation of his facilities by acquiring property ownership, obtaining all necessary permits, starting construction, installing driveway or access road, and/or, in the case of mobile homes, meeting the Company's requirements for permanency.
11. **DESIGN OF FACILITIES** - The Company reserves the right to make the final determination of selection, application, location, routing and design of its facilities. Where additional construction costs are incurred by the Company at the request of the applicant, the applicant shall be required to make a non-refundable contribution in aid of construction to the Company for such excess costs.

(continued on Sheet No. C-24.00)

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated December 22, 2021
in Case No. U-21045

CONSTRUCTION POLICY
(Continued from Sheet No. C-23.00)

- 12. BILLING** - When an applicant fails to take service within two months after an extension has been completed to the premises or within two months after the time period requested by the applicant, whichever is later, the Company shall have the right, after said period, to commence billing the applicant under the Company's applicable rates and rules for the type of service requested by the applicant.
- B. OVERHEAD EXTENSION POLICY** - Application for electric service which requires the construction of an extension to the Company's overhead distribution line system shall be granted under the following conditions:
- 1. RESIDENTIAL SERVICE**
- a. STANDARD ALLOWANCE** - For each permanent, year-round dwelling, the Company shall provide a single-phase line extension, excluding service drop, at no additional charge for a distance of 600 feet, of which no more than 200 feet is a lateral extension on the customer's private property. For each permanent, seasonal type dwelling, the Company shall provide at no extra charge a 200 foot extension from a main line distribution feeder.
- For each permanent, year-round or seasonal type dwelling, the Company shall provide a service drop, at no additional charge for a distance of no more than 100 feet.
- b. CHARGES** - Single-phase overhead line extensions or service drops in excess of the above footage shall require a refundable construction advance of \$3.50 per lineal foot for all such excess footage.
- c. MEASUREMENT** - The length of any main line distribution feeder extension shall be measured along the route of the extension from the Company's nearest facilities from which the extension can be made to the customer's property line. The length of any lateral extension on the customer's property shall be measured from the customer's property line to the service pole. The length of any service drop shall be measured from the service pole to the point of attachment above the meter. Should the Company for its own reasons choose a longer route, the customer shall not be charged for the additional distance. However, if the customer requests special routing of the line, the customer shall be required to pay a non-refundable contribution in aid of construction for the extra cost resulting from the special routing.

(continued on Sheet No. C-25.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

CONSTRUCTION POLICY
(Continued from Sheet No. C-24.00)

- d. **REFUNDS** - During the five (5) year period immediately following the date of payment, the Company shall make refunds of the refundable construction advance paid for a financed extension under provisions of Paragraph b above. The amount of any such refund shall be \$500 for each permanent electric service subsequently connected directly to the facilities financed by the original customer. Directly connected customers are those which do not require the construction of more than 300 feet of single-phase distribution line. Such refunds shall be made only to the original customer and shall not include any amount of non-refundable contribution in aid of construction for underground service made under the provisions of the Company's underground service policy, as set forth in this section. The total refund shall not exceed the refundable portion of the construction advance. The refundable construction advance shall not bear interest.
- e. **CLEARING OF LAND** - Applicants shall be responsible for clearing all trees and brush along the route of a prospective line extension on their property, at no cost to the Company, prior to construction of the line extension. The Company shall provide to the applicant specific instructions as to the amount of clearing and trimming required.
- f. **THREE-PHASE OVERHEAD LINE EXTENSIONS** - All three-phase overhead line extensions will be made on the same basis as Commercial and Industrial Service overhead line extensions.

2. COMMERCIAL OR INDUSTRIAL SERVICE

- a. **STANDARD ALLOWANCE** - Except for non-refundable contributions in aid of construction for underground service made under the provisions of Rule C of this section, the Company shall finance the construction cost necessary to extend its overhead facilities to serve commercial or industrial customers when such investment does not exceed two (2) times the estimated annual distribution charge revenue anticipated to be collected from customers initially served by the extension. This standard allowance does not apply to owners or developers of mobile home parks.

(continued on Sheet No. C-26.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
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CONSTRUCTION POLICY
(Continued from Sheet No. C-25.00)

- b. **CHARGES** - When the estimated cost of construction of such facilities exceeds the Company's maximum initial investment as defined in Paragraph a, the applicant shall be required to make a refundable construction advance for the entire amount of such excess construction costs. Owners or developers of mobile home parks shall be required to make a refundable construction advance for the entire amount of the estimated cost of construction. These refundable construction advances are subject to the refund provisions of Paragraph c.
- c. **REFUNDS** - During the five (5) year period immediately following the date the line extension is completed, the Company shall make refunds of the refundable construction advance paid for a financed line extension. The total refund shall not exceed the total refundable construction advance. The refundable construction advance shall not bear interest. Such refunds shall be computed as follows:
- (1) **ORIGINAL CUSTOMER** - At the end of the first complete 12-month billing period immediately following the date of completion of the line extension, the Company shall compute a revised initial investment based on two (2) times the actual distribution charge revenue provided by the original customer in the 12-month billing period. Any amount by which twice the actual annual distribution charge revenue exceeds the Company's initial investment, as defined in Paragraph a, shall be made available for refund to the original customer.
- (2) **ADDITIONAL NEW CUSTOMERS** - Refunds for additional new customers directly connected to the financed extension during the refund period shall be made as follows:

The amount of any such refund shall be equal to two (2) times the estimated annual distribution charge revenue or \$500 (whichever is greater) for each standard allowance customer subsequently connected directly to the facilities financed by the original customer.

(continued on Sheet No. C-27.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
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Michigan Public Service Commission
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CONSTRUCTION POLICY
(Continued from Sheet No. C-26.00)

Directly connected residential customers are those that do not require the construction of more than 600 feet of single-phase line extension of which no more than 200 feet is a lateral extension on private property. Directly connected commercial and industrial customers are those which do not require payment of a refundable construction advance. Refunds shall not be made under this subparagraph until the original customer's estimated annual distribution charge revenues are exceeded by the sum of the actual annual distribution charge revenues of the original customer plus the estimated annual distribution charge revenues of any additional new customers.

3. **SERVICE EXTENSIONS TO LOADS OF QUESTIONABLE PERMANENCE** - When service is requested for loads of questionable permanence, such as, but not limited to, saw mills, mixer plants, gravel pits, oil wells, oil facilities, etc., the Company will install, own, operate and maintain all distribution facilities up to the point of attachment to the customer's service equipment subject to the following:
- a. **CHARGES** - Prior to commencement of construction, the customer shall make a refundable construction advance with the Company in the amount of the Company's estimated construction and removal costs less estimated cost of salvage. Such estimates shall include the cost of extending the Company's distribution facilities and of increasing capacity of its existing facilities to serve the customer's load.
 - b. **REFUNDS** - During the five year period immediately following the date the line extension is completed, the Company shall make refunds of the refundable construction advance. The total refund shall not exceed the total refundable construction advance. The refundable construction advance shall not bear interest. Such refunds shall be computed as follows:
 - (1) At the end of each billing year for the first four years the lesser of 20% of the original refundable construction advance or 20% of the annual distribution charge revenue shall be refunded.
 - (2) At the end of the five year refund period the refund shall be computed as follows:

(continued on Sheet No. C-28.00)

Issued July 7, 2008, by
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CONSTRUCTION POLICY
(Continued from Sheet No. C-27.00)

- (a) If at the end of the five year refund period, the total distribution charge revenue for the five year period is equal to or greater than five times the original refundable construction advance, the balance of the original refundable construction advance shall be refunded.
- (b) If (a) is not applicable, the refund for the fifth year shall be calculated in accordance with Subparagraph (1) above.

C. UNDERGROUND SERVICE POLICY

- 1. **GENERAL** - This portion of the rules provides for the extension and/or replacement of underground electric distribution facilities.
 - a. **GENERAL POLICY** - The general policy of the Company is that real estate developers, property owners or other applicants for underground service shall make a non-refundable contribution in aid of construction to the Company in an amount equal to the estimated difference in cost between underground and equivalent overhead facilities. Methods for determining this cost differential for specific classifications of service are provided herein. In cases where the nature of service or the construction conditions are such that these provisions are not applicable, the general policy stated above shall apply.
 - b. **CONTRIBUTION** - Prior to commencement of construction, the applicant shall make a non-refundable contribution in aid of construction as required by these underground service rules plus a refundable construction advance based on the Company's overhead extension policy. Refunds shall be based on the overhead extension refund policy and shall apply only to the refundable construction advance.
 - c. **UNDERGROUND SERVICE REQUIRED** - Existing rules issued by the Michigan Public Service Commission require that distribution facilities in all new residential subdivision and existing residential subdivisions in which electric distribution facilities have not already been constructed shall be placed underground, except that a lot facing a previously existing street or county road and having an existing overhead distribution line on its side of the street or county road shall be served with an underground service from the overhead line and shall be considered part of the underground service area. Additionally, commercial distribution facilities in the vicinity of or on the customer's property and constructed solely to serve a customer or a group of adjacent customers shall be placed underground. Commercial distribution specifically includes, but is not limited to, apartment houses, motels and shopping centers.

(continued on Sheet No. C-29.00)

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Alpena, MI 49707



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Michigan Public Service Commission
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CONSTRUCTION POLICY
(Continued from Sheet No. C-28.00)

An exception to the foregoing mandatory requirement for undergrounding may be made, where, in the Company's judgment, any of the following conditions exist:

- (1) Physical site conditions, such as, but not limited to, bedrock located along the majority of the proposed route, are such that underground service would place an unreasonable economic burden on the customer; or
- (2) Such facilities would serve Commercial or Industrial customers having loads of temporary duration; or
- (3) Such facilities would serve Commercial or Industrial customers in areas where little aesthetic improvement would be realized if such facilities were placed underground; or
- (4) Such facilities would serve Commercial or Industrial customers in areas where it is impractical to design and place such facilities underground because of uncertainty of the size and character of the loads to be ultimately served there from.

The Commercial and Industrial customers referred to in (2) above would include in all instances, but are not limited to, those who operate carnivals or portable asphalt plants or who are engaged in construction or oil exploration activities. The Commercial and Industrial customers referred to in (3) above would include in many instances, but are not limited to, those who operate gravel pits, junkyards, railroad yards, steel mills or foundries. The Commercial and Industrial customers referred to in (4) above would include in many instances, but are not limited to, those located in industrial parks which are under development.

- d. **SIGNED AGREEMENT** - The Company, at the request of the developer, will install an underground electric distribution system for all new residential subdivisions, mobile home parks, multiple occupancy building complexes, and commercial subdivisions, in cooperation with the developer or owner, evidenced by a signed agreement, and in compliance with the specific conditions in this rule.

(continued on Sheet No. C-30.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707

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CONSTRUCTION POLICY
(Continued from Sheet No. C-29.00)

- e. **EASEMENTS AND RIGHTS-OF-WAY** - The developer or owner must provide for recorded easements or rights-of-way acceptable to the Company. The easements are to be coordinated with other utilities and shall include easements for street lighting cable.
- f. **GRADING AND CLEARING** - The developer or owner must provide for grading the easement to finished grade and for clearing the easement of trees, large stumps and other obstructions sufficiently to allow trenching equipment to operate. Survey stakes indicating easements, lot lines and grade must be in place. The developer or owner must certify to the Company that the easements are graded within four (4) inches of final grade before the underground distribution facilities are installed.
- g. **SWITCHING CABINETS AND MANHOLES** - The developer or owner must make a non-refundable contribution in aid of construction to the Company for any primary switching cabinets and/or manholes that are required. When a switching cabinet and/or manhole is required exclusively for one customer, that customer shall contribute the actual installed cost of the switching cabinet and/or manhole. When more than one customer is served from the switching cabinet and/or manhole, each customer's non-refundable contribution in aid of construction shall be the prorated total installed cost of the switching cabinet and/or manhole based on the number of positions required for each customer.
- h. **RELOCATING UNDERGROUND FACILITIES** - The developer or owner shall be responsible for any costs of relocating Company facilities to accommodate changes in grade or other changes after the underground equipment is installed, and shall also be responsible for any damage to Company facilities caused by his operations or the operations of his contractors. An amount equal to the total costs involved, including overheads, is required for relocation or rearrangement of facilities whether specifically requested by the developer or owner, or due to the facilities becoming endangered by a change in grade, or other changes.

(continued on Sheet No. C-31.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



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Michigan Public Service Commission
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CONSTRUCTION POLICY
(Continued from Sheet No. C-30.00)

- i. **OBSTACLES TO CONSTRUCTION** - Where unusual construction costs are incurred by the Company due to physical obstacles such as, but not limited to: rock, surface water, frost, other utility facilities, heavy concentration of tree roots, patios, swimming pools, roadway crossings, or other paved areas, the applicant shall make a non-refundable contribution in aid of construction, before the line is energized, equal to the estimated difference in cost of the underground installation and that of equivalent overhead facilities. In no case shall this contribution be less than the per foot charges in this rule for the type of service involved. The Company reserves the right to refuse to place its facilities under road or railroad rights-of-way or waterways in cases where, in the Company's judgment, such construction is impractical.
- j. **WINTER CONSTRUCTION** - An additional non-refundable contribution in aid of construction of \$3.00 per trench foot shall be added to trenching charges for practical difficulties associated with winter construction in the period from December 1 to March 31 inclusive. This charge will not apply to jobs that are ready for construction and for which both the on-site construction planning meeting has been held with the applicant prior to October 15 and all applicable construction charges due from the customer have been paid by November 1.
- k. **COMPANY'S REFUSAL RIGHT** - Consistent with Michigan law and Michigan Public Service Commission rules, the Company reserves the right to refuse to install its facilities underground in cases where, in the Company's opinion, such construction would be impractical or present a potential detriment to the service of other customers.
- l. **REPLACEMENT OF OVERHEAD FACILITIES** - Existing overhead electric distribution service lines shall, at the request of a customer(s), be replaced with underground facilities where, in the opinion of the Company, such replacement will not be detrimental to the electric service of other customers.

Before construction is started the customer(s) shall be required to pay the Company the depreciated cost (net cost) of the existing overhead facilities plus cost of removal less the value of materials salvaged and also make a non-refundable contribution in aid of construction toward installation of the underground facilities in an amount equal to the estimated difference in cost between the new underground facilities and equivalent new overhead facilities, including, but not limited to, the costs of breaking and repairing streets, walks, parking lots and driveways, and of repairing lawns and replacing grass, shrubs and flowers.

(continued on Sheet No. C-32.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
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CONSTRUCTION POLICY
(Continued from Sheet No. C-31.00)

- m. **OWNERSHIP OF UNDERGROUND FACILITIES** - The Company will furnish, install, own and maintain the entire underground electric distribution system including the pre-meter portion of the service lateral cable. Generally, the trenches will be occupied jointly by facilities of the Company and other utilities where satisfactory agreement for reimbursement exists between the Company and the other utilities.
- n. **ABOVE GRADE EQUIPMENT** - Certain related equipment, such as pad-mounted transformers, switching equipment and service pedestals may be above grade. The area must be suitable for the direct burial of cable. Property owners shall not place trees, shrubs or bushes within six feet of the pad mounted transformers or switching cabinets.
- o. **LOCAL ORDINANCES** - The Company reserves the right, where local ordinance requirements are more stringent than these rules, to apply to the Michigan Public Service Commission for such relief as may be necessary.

2. RESIDENTIAL SERVICE

a. GENERAL

- (1) **RESIDENTIAL SERVICE DEFINED** - For the provisions of this rule, all one-family and two-family permanent dwellings on individual lots are residential. Mobile homes shall be considered permanent dwellings when meeting the Company's requirements for permanent installations (see Sheet No.C-7.00, Section 7). Additionally, see (Sheet No. C-37.00, Section 3) for the rule pertaining to mobile home parks.
- (2) **SERVICE CHARACTERISTICS** - The service normally available from the distribution system shall be at secondary voltage, single-phase, three wire, 60 Hz. Three-phase service shall be made available for schools, pumping stations, and other special installations only under terms of a separate agreement.
- (3) **MEASUREMENT LOCATION NOT CONTROLLING** - The use of the lot front-foot measurements in these rules shall not be construed to require that the underground electric distribution system be placed at the front of the lot.

(continued on Sheet No. C-33.00)

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Ann K. Burton, President
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CONSTRUCTION POLICY
(Continued from Sheet No. C-32.00)

- (4) **SEWER AND WATER LINES** - Where sewer and/or water lines will parallel Company cables, taps must be extended into each lot for a distance of one foot beyond the public utility easement prior to installation of the cables.
- (5) **CHANGES IN GRADE** - The property owner shall not make any changes in established grade in or near the easement that will interfere with utility facilities already installed. In the event that the property owner requests relocation of facilities, or such facilities are endangered by change in grade, the property owner shall pay the actual cost of relocation or rearrangement of the facilities.
- b. **NEW PLATTED SUBDIVISIONS** - In accordance with (Sheet No. C-28.00, Section 3); distribution facilities in all new residential subdivisions and existing residential subdivisions in which electric distribution facilities have not been constructed shall be placed underground.
- (1) **DISTRIBUTION SYSTEM** - The Company shall install an underground distribution system, including primary and secondary cable and all associated equipment, to provide service to the lot line of each lot in the subdivision.
- (a) **CHARGES** - The charges in this paragraph are in addition to those set forth in (Sheet No. C-24.00, Section B, 1, b). Prior to commencement of construction, the owner or developer shall pay to the Company an amount equal to the estimated cost of construction of the distribution system, but not less than the non-refundable contribution in aid of construction as set forth below.

The payment shall consist of a non-refundable contribution in aid of construction to cover the estimated difference in the cost of underground construction and the equivalent overhead facilities and a refundable construction advance.

The amount of the non-refundable contribution in aid of construction shall be determined by multiplying the sum of the lot front footage for all lots in the subdivision by \$3.50, except for those lots served by an underground service from an overhead distribution line under the provision of (Sheet No. C-28.00, Section, C, 1, c). Where underground extensions are necessary in unplatted

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Ann K. Burton, President
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CONSTRUCTION POLICY
(Continued from Sheet No. C-33.00)

portions of the property, an amount equal to \$8.00 per trench foot located in such unplatted property shall be added to the non-refundable contribution in aid of construction. The amount of the refundable construction advance shall be the difference, if any, between the required payment and the non-refundable contribution in aid of construction.

- (b) **REFUNDS** - The refundable construction advance shall be made available to the developer or owner on the following basis:

Following completion of its construction work order covering construction of the distribution system, the Company shall refund any amount by which its original estimate exceeded the actual construction costs. During the five year period immediately following completion of the distribution construction, the Company will refund \$500 for each permanent residential customer connected within the subdivision. Such refunds shall be made only to the original developer or owner and in total shall not exceed the refundable construction advance. The refundable construction advance shall bear no interest.

- (c) **MEASUREMENT** - The front foot measurement of each lot to be served by a residential underground distribution system shall be made along the contour of the front lot line. The front lot line is that line which usually borders on or is adjacent to a street. However, when streets border on more than one side of a lot, the shortest distance shall be used. In case of a curved lot line which borders on a street or streets and represents at least two sides of the lot, the front foot measurement shall be considered as one-half the total measurement of the curved lot line.

- (2) **SERVICE LATERALS** - The Company shall install, own, operate and maintain an underground service lateral from termination of its facilities at the property line to a metering point on each new residence in the subdivision.

(continued on Sheet No. C-35.00)

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CONSTRUCTION POLICY
(Continued from Sheet No. C-34.00)

- (a) **CONTRIBUTION** - The developer or owner shall be required to make a non-refundable contribution in aid of construction to the Company, to cover the additional cost resulting from the installation of an underground service connection. For standard installations such contribution shall be computed on the basis of \$4.50 per trench foot.
- (b) **MEASUREMENT** - The "trench feet" shall be determined by measuring from the termination of the Company's facilities at the property line along the route of the trench to a point directly below the electric meter. Where special routing of the service lateral is required by the customer, the \$4.50 per trench foot charge will apply to the route of the line as installed.
- c. **EXTENSION OF EXISTING DISTRIBUTION SYSTEMS IN SUBDIVISIONS PLATTED PRIOR TO 1971**

- (1) **GENERAL** - At the option of the applicant(s) the Company shall provide underground facilities from existing overhead facilities in subdivisions where overhead electric distribution facilities have been installed.

The Company may designate portions of existing subdivisions as "underground service areas" where, in the Company's opinion, such designation would be desirable for aesthetic or technical reasons. All future applicants for service in areas so designated shall be provided with underground service subject to the applicable provisions of these rules.

Any extensions made under this subrule shall be considered a distinct, separate unit, and any subsequent extensions there from shall be treated separately.

- (2) **CHARGES** - The charges in this paragraph are in addition to those set forth in (Sheet No. C-28.00, Section B, 1, b). Prior to commencement of construction the applicant shall make a non-refundable contribution in aid of construction in an amount equal to \$3.50 per lot front foot for the total front footage of all lots which can be directly served in the future from the distribution system installed to serve the initial applicant. When the new distribution system is connected to existing overhead facilities, the non-refundable contribution in aid of construction shall also include a \$150 riser fee. All subsequent applicant(s) for service on these lots shall be required to make a non-refundable contribution in aid of construction in the amount

(continued on Sheet No. C-36.00)

Issued July 7, 2008, by
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CONSTRUCTION POLICY
(Continued from Sheet No. C-35.00)

of \$3.50 per lot front foot for all lots owned by the subsequent applicant(s) which can be directly served from the original distribution extension.

- (3) **REFUNDS** - The Company shall make available for refund to the original applicant the amounts contributed in aid of construction by subsequent applicants as provided in Paragraph (2) above the amount included in the original contribution in aid of construction to cover the front footage of the lot(s) owned by the subsequent applicant(s). The total amount refunded shall not exceed the amount of the original non-refundable contribution in aid of construction, and shall be made only to the original applicant. The Company shall endeavor to maintain records for such purposes but the original applicant is ultimately responsible to duly notify the Company of refunds due; any refunds not claimed within five years after the date of completion of distribution construction shall be forfeited. Refunds made under the provisions of this paragraph shall be in addition to refunds made under the Company's overhead extension policy.
- (4) **MEASUREMENT** - The lot front footage used in computing charges and contributions in Paragraph 2) above shall be measured the same as for new subdivisions as set forth in (Sheet No. C-34.00, Section C).

The front footage used in determining the amount of the original non-refundable contribution in aid of construction or any refunds of subsequent contributions shall include only the front footage of lots directly served by the distribution system extension covered by the original non-refundable contribution in aid of construction.

d. DISTRIBUTION SYSTEMS IN UNPLATTED AREAS

- (1) **GENERAL** - At the option of the applicant the Company shall extend its primary or secondary distribution system from existing overhead or underground facilities. When any such extension is made from an existing overhead system the property owner may be required to provide an easement(s) for extension of the overhead system to a pole on his property where transition from overhead to underground can be made.

(continued on Sheet No. C-37.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

CONSTRUCTION POLICY
(Continued from Sheet No. C-36.00)

- (2) **CONTRIBUTION** - Prior to commencement of construction, the applicant shall make a non-refundable contribution in aid of construction equal to the difference between the estimated overhead construction costs and the underground construction costs, plus a refundable construction advance based on the Company's overhead extension policy. Refunds shall be based on the overhead extension refund policy and shall apply only to the refundable construction advance.
- e. **SERVICE LATERALS** - This paragraph applies to all new residential underground service laterals except for those for which (Sheet No. C-35.00, Section b, (2)) applies. The Company shall install, own, operate and maintain an underground service lateral from the termination of its primary or secondary system to a metering point on each new residence to be served. Such underground service laterals may be served either from an underground or overhead system.
- (1) **CONTRIBUTION** - When a service lateral is connected to an underground system the applicant shall be required to make a non-refundable contribution in aid of construction to the Company, to cover the additional cost resulting from the installation of an underground service lateral. For standard installations such contribution amount shall be equal to the product of the trench feet multiplied by \$4.50. When the service lateral is connected to existing overhead facilities, the non-refundable contribution in aid of construction shall include a \$150 riser fee in addition to \$4.50 per trench foot.
- (2) **MEASUREMENT** - The "trench feet" shall be determined by measuring from the pole or underground secondary terminal to which the service lateral is connected along the route of the trench to a point directly below the electric meter. Where special routing of the service lateral is required by the customer, the \$4.50 per trench foot charge will apply to the route of the line as installed.

3. MOBILE HOME PARKS

- a. **GENERAL** - For purposes of this rule, the definition of a mobile home park is a parcel or tract of land under the control of a person(s) upon which three or more mobile homes are located on a continual non-recreational basis not intended for use as a temporary trailer park.

(continued on Sheet No. C-38.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

CONSTRUCTION POLICY
(Continued from Sheet No. C-37.00)

Distribution facilities in new mobile home parks shall be placed underground. Extension from existing overhead systems in mobile home parks shall be placed underground at the option of the park owner.

This service is limited to mobile home parks in which the service is metered by the Company at secondary voltage. The service for tenant loads normally available from the system shall be at secondary voltage, single phase, 120/240 volt, three wire, 60 Hz. Three-phase service shall be made available for pumps and service installations only under terms of a separate agreement.

Company cables shall be separated by at least five feet from paralleling underground facilities which do not share the same trench. The park owner's cable systems, such as community antenna systems, should be in separate trenches, if possible. Subject to an agreement with the Company, these cable systems may occupy the same trench. The park owner must agree to pay a share of the trenching cost plus the extra cost of the additional back-fill, if required, and agree to notify the other using utilities when maintenance of his cables requires digging in the easement.

The park owner must provide for each mobile home lot a meter pedestal of a design acceptable to the Company.

- b. **CONTRIBUTION** - Prior to the commencement of construction, the park owner or developer shall be required to make a non-refundable contribution in aid of construction to cover the estimated difference in cost between overhead and underground facilities. Such contribution shall be computed on the basis of \$8.00 per foot of trench required for the underground distribution system, plus \$6.50 per foot of trench required for the service lateral. When the new distribution system is connected to existing overhead facilities, the non-refundable contribution in aid of construction shall also include a \$150 riser fee.
- c. **MEASUREMENT** - The length of the trench required shall be measured in the same manner as provided for the measurement of trench length for commercial installations (see Sheet No. C-39.00, Section C).

(continued on Sheet No. C-39.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

CONSTRUCTION POLICY
(Continued from Sheet No. C-38.00)

4. COMMERCIAL AND INDUSTRIAL SERVICE

- a. GENERAL** - The Company shall install underground service connections to commercial and industrial customers within designated underground districts in cooperation with the developer or owner, evidenced by a separate signed agreement, subject to the following specific conditions:
- (1) Where overhead lines are allowed by Michigan Public Service Commission Rules for a specific installation and are objected to by a person or municipality, the Company, where feasible, shall honor a request or directive that such lines be constructed underground. The objecting party shall be responsible for the payment of the additional cost of the underground facilities.
 - (2) Distribution facilities in the vicinity of new industrial loads and built solely to serve such loads will be placed underground at the option of the applicant. This includes service to all buildings used primarily for the assembly, processing or manufacturing of goods.
- b. CONTRIBUTION** - Prior to the commencement of construction, the owner or developer shall be required to make a non-refundable contribution in aid of construction to cover the estimated difference in cost between overhead and underground facilities. For standard installations such contribution shall be computed on the basis of \$8.00 per foot of trench required for the underground distribution system, plus \$6.50 per foot of trench required for the service lateral. When the new distribution facilities are connected to existing overhead facilities, the non-refundable contribution in aid of construction shall also include a \$150 riser fee.
- c. MEASUREMENT** - The length of the trench required shall be determined by measuring along the centerline of the trench as follows:
- (1) **PRIMARY EXTENSIONS** - Shall be measured along the route of the primary cable from the transition pole to each transformer or other primary termination.
 - (2) **SECONDARY EXTENSIONS** - Shall be measured from each transformer or other secondary supply terminal along the route of the secondary cable to each secondary pedestal or termination. No charge shall be made for secondary cable laid in the same trench with primary cable.

(continued on Sheet No. C-40.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

CONSTRUCTION POLICY
(Continued from Sheet No. C-39.00)

- (3) **SERVICE LATERALS** - Shall be measured from the pole or underground secondary terminal to which the service lateral is connected along the route of the lateral trench to the point of connection to the customer's facilities. No charge shall be made for service laterals laid in the same trench with primary or secondary cable.

Where special routing is required by the applicant, the per trench foot charges above shall apply to the actual installed route of the facilities.

- D. **MISCELLANEOUS GENERAL CONSTRUCTION POLICIES** - Except where specifically designated as overhead or underground policies, the following general policies will be applied to either overhead or underground construction:

1. **TEMPORARY SERVICE** - Customers desiring temporary service for a short time only, such as for construction jobs, traveling shows, outdoor or indoor entertainment or exhibitions, etc., shall be required to deposit, prior to commencement of construction, with the Company an amount equal to the estimated cost of electric service to be rendered calculated under the terms of applicable rate schedules. Meters may be read daily and the deposit modified if the energy actually used justifies such modifications. The deposit shall not bear interest.

In addition, prior to commencement of construction the applicant for the service shall make a non-refundable payment to cover the cost of installation and removal (net of salvage) of the temporary service calculated as follows:

- a. When 120/240 volt single-phase service is requested and when such service can be provided at the site without exceeding 100 feet of new overhead or 10 feet of new underground at the time temporary service is desired, the charge for installation and removal (net of any salvage) of temporary single-phase, three wire, 120/240 volt service shall be:

- | | |
|---|-------------|
| (1) For temporary overhead service | \$200.00 |
| (2) For temporary underground service, during the period from April 1 through November 30 | \$250.00 |
| (3) For temporary underground service, during the period from December 1 through March 31 | actual cost |

(continued on Sheet No. C-41.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

CONSTRUCTION POLICY
(Continued from Sheet No. C-40.00)

- b. If paragraph a. above is not applicable, the non-refundable payment shall be the actual cost of installation and removal (net of salvage) of the temporary service.

If a temporary service extends for a period in excess of six consecutive months, the customer may qualify for other of the Company's available rates, provided he meets all of the applicable provisions of the filed tariffs.

- 2. MOVING OF BUILDINGS OR EQUIPMENT** - When the Company is requested to assist in the moving of buildings or equipment through, under or over the Company's lines, the Company shall require the mover to pay, in advance of providing such assistance, the estimated costs to be incurred by the Company, including direct costs and applicable overhead costs. The amount of the contribution required shall be based on the Company's estimate of the probable cost, but in no event shall the required contribution be less than \$150. Upon completion of the moving assistance, the Company shall determine actual costs and shall bill or credit the mover according to the difference between actual costs and the contribution, except that the minimum actual cost shall not be less than \$150. In the event that the move is canceled, or changed to require a re-study, twenty percent (20%) of the contribution shall be retained by the Company as a non-refundable amount to cover preparing for and planning the move. If the building mover proceeds with the move without a Company escort, the total charge will be retained by the Company as a non-refundable amount to cover preparing for and planning the move plus a post move patrol of the route to identify any damages to the system caused by the mover. The building mover is also responsible to make payment for all work required to repair damages resulting from the move. Actual costs shall be determined in accordance with the following:

- a. Within regular working hours:
- (1) Actual individual wage rate applicable to employee(s) involved.
 - (2) Actual material used.
 - (3) Actual charges for vehicles involved based on the Company's transportation clearing rates.
 - (4) Appropriate overhead charges.

(continued on Sheet No. C-42.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

CONSTRUCTION POLICY
(Continued from Sheet No. C-41.00)

- b. Outside regular working hours:
- (1) Actual overtime wage rate applicable to employee(s) involved.
 - (2) Actual material used.
 - (3) Actual charges for vehicles involved based on the Company's transportation clearing rates.
 - (4) Appropriate overhead charges.

3. RELOCATION OF FACILITIES

- a. **ROAD IMPROVEMENTS** - The Company shall cooperate with political subdivisions in the construction, improvement or rehabilitation of public streets and highways. It is expected that the Company will receive reasonable notice so that any required relocation work can be properly scheduled.

If the Company's overhead or underground facilities are located within the confines of the public right-of-way, the Company shall make the necessary relocation at its own expense with the following exceptions:

- (1) The facilities were originally installed within the confines of the public right-of-way at the request of the political entity.
- (2) Existing facilities are within the confines of a new public right-of-way obtained after construction of the Company's facilities.
- (3) The facilities provide public services such as lighting, traffic signals, etc.

When the exceptions above apply or if the Company's overhead or underground facilities are located on private property, the political subdivision must agree in advance to reimburse the Company for any expenses involved in relocating its facilities.

(continued on Sheet No. C-43.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

CONSTRUCTION POLICY
(Continued from Sheet No. C-42.00)

b. OTHER RELOCATIONS - When the Company is requested to relocate its facilities for reasons other than public road improvements, any expense involved shall be paid for by the firm, person, or persons requesting the relocation, unless one or more of the following conditions are met:

- (1) The relocation is made for the convenience of the Company.
- (2) The relocation is associated with other regularly scheduled conversion or construction work at the same location and can be done at the same time.

Before actual relocation work is performed, the Company shall estimate the cost of moving the facilities and an advance deposit in the amount of the estimate must be received from the firm, person, or persons requesting such relocation. Upon completion of the relocation work, the Company shall determine the actual cost of the relocation, and the firm, person, or persons requesting the relocation shall be billed or credited for the difference between the advance deposit and the actual cost.

When the Company is requested to relocate a residential service lateral because of a new garage, swimming pool, addition to the house or similar reason that creates a clearance problem or physically interferes with the location of the existing service lateral and/or pole, there shall be a non-refundable payment of \$200.00 made by the customer prior to the start of the relocation work. This charge is in lieu of the payment described in the preceding paragraph. This charge is not applicable to relocation of primary facilities.

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

EMERGENCY ELECTRICAL PROCEDURES

- A. GENERAL** - Emergency electrical procedures may be necessary if there is a shortage in the electrical energy supply to meet the demands of customers in the electrical service area of Alpena Power Company. It is recognized that such deficiencies can be short-term (less than one week) or long-term (more than one week) in duration; and, in view of the difference in nature between short-term and long-term deficiencies, different and appropriate procedures shall be adopted for each.

Essential health and safety customers given special consideration in these procedures shall, insofar as the situation permits, include the following types of customers and such other customers or types of customers which the Michigan Public Service Commission may subsequently identify:

1. "Governmental Detention Institutions" which shall be limited to those facilities used for the detention of persons.
2. "Fire Stations" which shall be limited to attended, publicly owned facilities housing mobile fire fighting apparatus.
3. "Hospitals" which shall be limited to institutions providing medical care to patients and where surgical procedures are performed.
4. Life support equipment such as a kidney machine or respirator, used to sustain the life of a person.
5. "Water Pumping Plants" which shall be limited to publicly owned facilities essential to the supply of potable water to a community.
6. "Sewage Plants" which shall be limited to publicly owned facilities essential to the collection, treatment or disposal of a community's sewage.
7. Radio and television stations utilized for the transmittal of emergency messages and public information broadcasts related to these procedures.

Although these types of customers will be given special consideration from the manual load shedding provisions of this procedure, they are encouraged to install emergency generation equipment if continuity of service is essential. It is known that some of the township fire departments in the more rural parts of Michigan have portable generation equipment available. Maximum use should be made of these facilities. In the case of customers supplied from two utility sources, only one source shall be given special consideration. All customers who, in their opinion, have critical equipment or circumstances, should install emergency battery or portable generating equipment.

(continued on Sheet No. C-45.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

EMERGENCY ELECTRICAL PROCEDURES

(Continued from Sheet No. C-44.00)

The Michigan Public Service Commission shall be promptly advised of the nature, time and duration of all implemented emergency conditions and procedures which affect normal service to customers. The Michigan Public Service Commission may order the implementation of additional procedures or the termination of the procedures previously employed when circumstances so require.

As may be appropriate in accordance with the nature of the occurring or anticipated emergency, the Company shall initiate the following procedures.

B. SUDDEN OR UNANTICIPATED SHORT-TERM CAPACITY SHORTAGE - In the event of a sudden decline of the frequency on the system or a sudden breakup which isolates all or parts of the system or power pool from other electric systems with which it is interconnected and which results in the area so isolated being deficient in electric generation, with consequent rapid decline in frequency:

1. Every effort shall be made to maintain at least partial service to the system by means of automatic load shedding of selected distribution circuits. The Company shall make every reasonable effort to provide continuous service to essential health and safety customers.
2. With no generation of its own and being completely dependent on outside sources for energy, the short-term, sudden unanticipated capacity shortage may result in temporary complete loss of service to the Company. However, the Company shall make every effort to resume service to essential customers as soon as practicable.

C. ANTICIPATED OR PREDICTABLE SHORT-TERM CAPACITY SHORTAGES IN THE COMPANY SYSTEM - In the event an emergency condition of short-term duration is anticipated or predicted which cannot be relieved by sources of generation within or outside the system serving as the Company source of energy, the following steps shall be taken at the appropriate time and in the order appropriate to the situation:

1. The internal demand of substations, offices and other premises owned by the Company shall be reduced to the largest extent consistent with the maintenance of service.
2. Service shall be interrupted to loads rendered service under interruptible tariffs.
3. Voltage shall be reduced not more than six percent.

(continued on Sheet No. C-46.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

EMERGENCY ELECTRICAL PROCEDURES

(Continued from Sheet No. C-45.00)

4. Voluntary load reductions shall be requested of large commercial and industrial customers with an electric demand of 500kW or greater by procedures established in their respective load management plans.
 5. Voluntary load reductions shall be requested of all other customers through appropriate media appeals.
 6. Load shedding of firm customer loads shall be initiated. Service so interrupted shall be of selected distribution circuits throughout the Company's service area. Such interruptions shall be consistent with the criteria established for essential health and safety customers and shall, insofar as practicable, be alternated among circuits. Records shall be maintained to insure that during subsequent capacity shortages, service interruptions may be rotated throughout the Company's service area in an equitable manner.
- D. LONG-TERM CAPACITY OR FUEL SHORTAGE** - The following actions shall be implemented until it is determined by the Company energy suppliers that any or all actions may be terminated. The public shall be immediately advised through appropriate media sources of the implementation of these procedures. If an emergency situation of long-term duration arises out of a long-term capacity or fuel shortage in the area which cannot be relieved by sources of generation within or outside the system, the following actions shall be taken in the order noted, as required:
1. Curtail use during hours of maximum system demand of nonessential energy on premises controlled by the Company including parking and large area lighting and interior lighting, except lighting required for security and safety, and other uses of energy both during and outside normal business hours.
 2. Initiate voluntary energy curtailment during hours of maximum system demand of all customers by requesting, through mass communication media, voluntary curtailment by all customers of a minimum of ten percent of their electric use. This use shall include lighting, air conditioning, heating, manufacturing processes, cooking, refrigeration, clothes washing and drying, and any other loads that can be curtailed or deferred to off peak hours.

(continued on Sheet No. C-47.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

EMERGENCY ELECTRICAL PROCEDURES

(Continued from Sheet No. C-46.00)

3. Implement procedures for interruption of selected distribution circuits during periods of maximum system demand on a rotational basis in accordance with specified load reduction amounts minimizing interruption to facilities which are essential to the public health and safety. The length of an interruption of any selected circuit should not exceed two hours and the total interruption should not exceed four hours in any 24 hour period without prior notification to the Michigan Public Service Commission.

If the above actions are made necessary because of a long-term fuel shortage, they will be continued in the order taken to maintain as nearly as possible a 30 day fuel supply.

- E. **EMERGENCY PROCEDURES OF WHOLESALE SUPPLIERS** - Where appropriate, the emergency procedures shall be the same as those placed in effect by the Company's wholesale for resale energy supplier(s).

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

**SECTION D
RATE SCHEDULES**

A. GENERAL TERMS AND CONDITIONS OF THE RATE SCHEDULES

1. **SALES TAX** - Bills for electric service are subject to Michigan State Sales Tax. Customers may file a request with the Company for partial or total exemption from the application of sales tax in accordance with the laws of the State of Michigan and the rules of the Michigan State Department of Treasury.

2. TAX ADJUSTMENTS

- a. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Company's property, or its operation, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other customers from being compelled to share such local increases.
- b. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority upon the Company's generation or sale of electrical energy.

B. POWER SUPPLY COST RECOVERY CLAUSE - This clause permits the monthly adjustment of rates for power supply to allow recovery of the booked costs of purchased power incurred under reasonable and prudent policies and practices.

1. **DEFINITIONS** - For purposes of this clause, the following definitions apply:

- a. **"Power Supply Cost Recovery Factor"** means that element of the rates to be charged for electric service to reflect power supply costs incurred and made pursuant to a power supply cost recovery clause incorporated in the rates or rate schedule.
- b. **"Power Supply Cost Recovery Plan"** means a filing made annually describing the expected sources of electric power supply and changes over a future 12 month period specified by the Commission and requesting for each of those 12 months a specified power supply cost recovery factor.
- a. **"Power Supply Costs"** means those elements of the costs of purchased power as determined by the Commission to be included in the calculation of the power supply cost recovery factor

(continued on Sheet No. D-2.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707

Michigan Public Service Commission
July 10, 2008
Filed _____ 

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

POWER SUPPLY COST RECOVERY CLAUSE

(Continued from Sheet No. D-1.00)

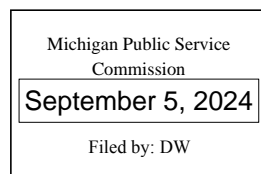
2. **PSCR FACTOR** - All rates for metered electric service shall include an amount up to the Power Supply Cost Recovery Factor (PSCR Factor) for the specified billing period as set below. The PSCR factor shall consist of an increase or decrease of **0.010758** mills per kWh for each full 0.01 mill per kWh increase or decrease in the projected annual power supply costs above or below a base cost of **77.25** mills per kWh, rounded to the nearest one-hundredth of a mill per kWh. The projected power supply costs per kWh shall equal the total projected annual net power cost divided by the projected annual net system energy requirements. Net system energy requirements shall be the sum of net generation and net purchased and interchange power.

Should the Company apply lesser factors than those shown below or if the factors are later revised pursuant to Commission orders or 1982 PA 304, the Company will notify the Commission if necessary and file a revision.

3. **MONTHLY REPORTS** - Not more than 45 days following the last day of each billing month in which a PSCR factor has been applied to customers' bills, the Company shall file with the Commission a detailed statement for that month of the revenues recorded pursuant to the PSCR factor and the allowance for cost of power included in the base rates established in the latest Commission Order for the Company, and the cost of power supply.
4. **ANNUAL RECONCILIATION** - All power supply revenues received by the Company, whether included in base rates or collected pursuant to a PSCR clause, shall be subject to annual reconciliation with the cost of power supply. Such annual reconciliations shall be conducted in accordance with the reconciliation procedures described in section 6j(12) to (18) of 1939 PA 3, as amended, including the provisions for refunds, additional charges, deferral and recovery, and shall include consideration by the Commission of the reasonableness and prudence of expenditures charged pursuant to any PSCR clause in existence during the period being reconciled.

(continued on Sheet No. D-3.00)

Issued, August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U- 21488

POWER SUPPLY COST RECOVERY CLAUSE

(Continued from Sheet No. D.2.00)

POWER SUPPLY COST RECOVERY FACTORS

Billing Month	Maximum	
	Authorized 2025 PSCR Factor (\$/kWh)	Actual Factor Billed (\$/kWh)
Jan-2025	0.00820	0.00820
Feb-2025	0.00820	0.00820
Mar-2025	0.00820	0.00820
Apr-2025	0.00820	0.00820
May-2025	0.00820	0.00820
Jun-2025	0.00820	
Jul-2025	0.00820	
Aug-2025	0.00820	
Sep-2025	0.00820	
Oct-2025	0.00820	
Nov-2025	0.00820	
Dec-2025	0.00820	

The Company will file a revised Sheet No. D-3.00 monthly to reflect the actual factor to be billed the following month.

(continued on Sheet No. D-4.00)

Issued May 1, 2025, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service Commission
May 1, 2025
Filed by: DW

Effective for bills rendered on
and after May 1, 2025

Issued under authority of the
Michigan Public Service Commission
and 1982 PA304 in Case No.
U-21590.

POWER SUPPLY COST RECOVERY CLAUSE
(Continued from Sheet No. D-3.00)

POWER SUPPLY COST RECOVERY FACTORS

Billing Month	Maximum Authorized 2024 PSCR Factor (\$/kWh)	Actual Factor Billed (\$/kWh)
	Factor (\$/kWh)	Billed (\$/kWh)
Jan-2024	0.01142	0.01142
Feb-2024	0.01142	0.01142
Mar-2024	0.01142	0.01142
Apr-2024	0.01142	0.01142
May-2024	0.01142	0.01142
Jun-2024	0.01142	0.01142
Jul-2024	0.01142	0.01142
Aug-2024	0.01142	0.01142
Sep-2024	0.01142	0.01142
Oct-2024	0.01142	0.01142
Nov-2024	0.01142	0.01142
Dec-2024	0.01142	0.01142

Issued December 18, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service
Commission
December 30, 2024
Filed by: DW

Effective for bills rendered on
and after January 1, 2024

Issued under authority of the
Michigan Public Service Commission
in Case No. U-21421 dated
December 21, 2023.

DEFINITIONS

- A. RENEWABLE ENERGY PROGRAM CLAUSE** - This clause permits, pursuant to Section 45(1) of 2008 PA 295 and amended in 2016 PA 342, the adjustment of rates for power supply, through the application of a Renewable Energy Surcharge, to allow recovery of the incremental cost of compliance with the renewable energy standards included in 2008 PA 295 and amended in 2016 PA 342.

Customers of Alternative Energy Suppliers do not pay the Renewable Energy surcharge to Alpena Power Company.

An annual renewable cost reconciliation shall be conducted pursuant to Section 47 (4) and Section 49 of 2008 PA 295 and as amended in 2016 PA 342.

The approved Renewable Energy Surcharges are shown on Sheet No. D-4.90.

- B. ENERGY WASTE REDUCTION PROGRAM CLAUSE** - This clause permits, pursuant to Section 91(4) of 2008 PA 295 and as amended in 2016 PA 342, the adjustment of distribution rates, via the application of an Energy Waste Reduction Surcharge, to allow recovery of the energy waste reduction alternative compliance payment made by the Company in compliance with Section 91(1) of 2008 PA 295 and as amended in 2016 PA 342.

Senate bill No. 438, Subpart B. Section 89 (2) Under subsection (1), costs shall be recovered from all natural gas customers and from residential electric customers by volumetric charges (kW), from all other metered electric customers by per-meter charges, and from unmetered electric customers by an appropriate charge. Fixed, per-meter charges under this subsection may vary by rate class. Charges under this subsection may be itemized on utility bills but **shall not be itemized on or after January 1, 2021.**

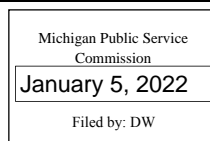
Customers of Alternative Energy Suppliers must continue to pay the Energy Waste Reduction surcharge.

An annual energy waste reduction cost reconciliation shall be conducted.

The approved Energy Waste Reduction Surcharges are shown on Sheet No. D-4.91.

(continued on Sheet No. D-4.90)

Issued December 27, 2021 by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for bills rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

**Low-Income Energy
Assistance Fund
Surcharge
Effective September 2024
Bill Month**

Rate Schedule

Residential	\$0.87/meter/month
General Service	\$0.87/meter/month
Standard Power	\$0.87/meter/month
Large Power	\$0.87/meter/month
Large Industrial	\$0.87/meter/month

Issued August 8, 2024 by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service
Commission
August 23, 2024
Filed by: DW

Effective for bills rendered on
and after September 1, 2024

Issued under authority of the
Michigan Public Service Commission
in Case No. U-17377 dated
July 23, 2024.

SURCHARGES

(continued from Sheet No. D-4.01)

<u>Rate Schedule</u>	<u>Renewable Energy Surcharge Effective July 2015 Bill Month</u>
Residential	\$0.00/meter/month
General Service	\$0.00/meter/month
Standard Power	\$0.00/meter/month
Large Power (less than 13,200 volts)	\$0.00/meter/month
Large Power (13,200 volts or higher)	\$0.00/meter/month
Large Industrial (13,200 volts or lower)	\$0.00/meter/month
Large Industrial (higher than 13,200 volts)	\$0.00/meter/month
Large Industrial (>13,200 volts-Self Direct)	\$0.00/meter/month
Outdoor Protective Lighting (100 watt)	\$0.00/meter/month
Outdoor Protective Lighting (250 watt)	\$0.00/meter/month
Street & Highway Lighting	\$0.00/meter/month
Special Power Contracts(Self Direct)	\$0.00/meter/month

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service
Commission
January 5, 2022
Filed by: DW

Effective for services rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case U-21045

SURCHARGES
 (continued from Sheet D-4.90)

Rate Schedule	<u>Energy Waste</u>	<u>Distribution</u>	<u>Total</u>
	<u>Reduction Surcharge</u>	<u>Charge</u>	
	<u>Effective January 2025</u>	<u>for all Residential</u>	
	<u>Bill Month</u>	<u>Effective July 24,</u>	<u>Distribution Charge</u>
		<u>2024</u>	
		<u>Rate Schedules</u>	
Residential	<i>\$0.00341/kWh</i>	\$0.07926/kWh	<i>\$0.08267/kWh</i>
Rate Schedule		<u>Customer Charge</u>	<u>Total Customer</u>
General Service	<i>\$3.01/meter/month</i>	\$7.50/month	<i>\$10.51/month</i>
Standard Power	<i>\$48.32/meter/month</i>	\$35.00/month	<i>\$83.32/month</i>
Large Power (less than 13,200 volts)	<i>\$434.67/meter/month</i>	\$125.00/month	<i>\$559.67/month</i>
Large Power (13,200 volts or higher)	<i>\$434.67/meter/month</i>	\$125.00/month	<i>\$559.67/month</i>
Large Industrial (13,200 volts or lower)	<i>\$1,912.33/meter/month</i>	\$425.00/month	<i>\$2,337.33/month</i>
Large Industrial (higher than 13,200 volts)	<i>\$0.00/meter/month</i>	\$425.00/month	<i>\$425.00/month</i>
Large Industrial (>13,200 volts-Self Direct)	<i>\$226.67/meter/month</i>	\$425.00/month	<i>\$651.67/month</i>
Outdoor Protective Lighting (100 watt)	<i>\$0.29/light/month</i>	NA	<i>\$0.29/light/month</i>
Outdoor Protective Lighting (250 watt)	<i>\$0.50/light/month</i>	NA	<i>\$0.50/light/month</i>
Street & Highway Lighting	<i>\$0.30/light/month</i>	NA	<i>\$0.30/light/month</i>
Special Power Contracts (Self Direct)	<i>\$712.75/meter/month</i>	\$600.00/month	<i>\$1,312.75/month</i>

Issued December 18, 2024, by
 Kenneth A. Dragiewicz, President
 Alpena, MI 49707

Michigan Public Service Commission
December 30, 2024
Filed by: DW

Effective for services rendered on
 and after January 1, 2025

Issued under authority of the
 Michigan Public Service Commission
 Dated July 23, 2024 in Case U-21488 and
 December 1, 2023 in Case U-21320

This Sheet has been cancelled and is reserved for future use.

Issued December 27, 2021 by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service Commission
January 5, 2022
Filed by: DW

Effective for bills rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

RESIDENTIAL SERVICE

Availability:

Open to any customer desiring service for domestic and farm uses, which include only those purposes which are usual in individual private family dwellings, or separately metered apartments, and in the usual appurtenant buildings served through the residential meter. This rate is not available for commercial or industrial service, or for resale purposes.

Residences in conjunction with commercial or industrial enterprises; homes or dormitories for groups other than private family units; apartment buildings or multiple dwellings; and mobile homes in courts may take service on this rate only under the terms and conditions contained in the Company's Standard Rules and Regulations.

Service for single phase motors may be included under this rate, provided the individual capacity of such motors does not exceed 3 Hp, and the total capacity of such motors does not exceed 10 Hp, without the specific consent of the Company.

Nature of Service:

Alternating current, 60 hertz, single phase, 120/240 volts.

Customer Choice of Generation Service Provider:

A customer may choose to have its Generation Service provided by an Alternative Electric Supplier, under the terms and conditions applicable to Retail Access Service as delineated in (Sheet No E-1.00). A customer whose Generation Service is provided by an AES is subject to the Distribution Charges shown below but is not subject to the Power Supply Charges shown below.

A customer that does not choose to have its Generation Service provided by an AES shall be provided Full Requirements Service by the Company and is subject to both the Distribution Charges and the Power Supply Charges shown below.

Monthly Rate:

Distribution Charges:

Customer Charge: \$ *5.25* per customer per month

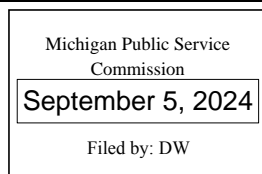
Energy Charge: \$ *0.07926* per kWh for all kWh

Energy Waste Reduction Surcharge:

This rate is subject to the Energy Waste Reduction Surcharge shown on Sheet No. D-4.91.

(continued on Sheet No. D-6.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
Dated July 23, 2024
in Case No. U-21488

RESIDENTIAL SERVICE
(Continued from Sheet No. D-5.00)

Power Supply Charges:

Energy Charge: \$ *0.08536* per kWh for all kWh

Power Supply Cost Recovery:

This rate is subject to the Company's Power Supply Cost Recovery Factors as shown on Sheet Nos. D-3.00 and D-4.00.

Renewable Energy Surcharge:

This rate is subject to the Renewable Energy Surcharge shown on Sheet No. D-4.90.

Note: Power Supply Charges are applicable only to customers who receive Full Requirements Service from the Company.

Minimum Charge:

The Customer Charge and Renewable Energy Surcharge.

Income Assistance Service Provision (RIA):

When service is provided to a Residential Customer, where total household income does not exceed 150% of the Federal Poverty level, a credit shall be applied during all billing months. The total household income is verified when the customer has provided proof that they have received, or are currently participating in, one of the following in the past 12 months:

1. A Home Heating Credit energy draft
2. State Emergency Relief
3. Assistance from a Michigan Energy Assistance Program (MEAP)
4. Medicaid
5. Supplemental Nutrition Assistance Program (SNAP)

If a customer does not meet any of the above requirements, a low-income verification form will be provided by the Company for the customer to complete and return.

The Company reserves the right to verify eligibility. This provision is not available for alternate or seasonal homes. The customer must re-certify annually.

The monthly credit for the Income Assistance Service Provision (RIA) shall be applied as follows:

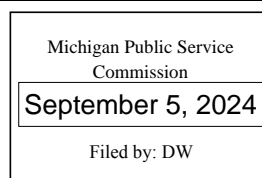
Distribution Charges: These charges are applicable to Full-Service Customers.

Income Assistance Credit: *\$(5.25)* per customer per month

If a credit balance occurs, the credit shall apply to the customer's future electric utility charges.

(continued on Sheet No. D-7.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for bills rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
Dated July 23, 2024,
in Case No. U-21488

GENERAL SERVICE

Availability:

Open to any customer desiring lighting and incidental power service for any metered non-residential use, provided the load does not exceed 35 kW, measured on a 15-minute interval basis.

Nature of Service:

Alternating current, 60 hertz, single phase or three-phase, the particular voltage level in each case to be determined by the Company.

When the service is three-phase, 3-wire, lighting may be included provided the customer furnishes all transformation facilities required for such purpose, and so arranges the lighting circuits as to avoid excessive unbalance of the three-phase load. When service is single-phase, or 4-wire, three-phase, the single-phase individual motor capacity shall not exceed 3 Hp, and the total single-phase motor capacity shall not exceed 10 Hp, without the specific consent of the Company.

Customer Choice of Generation Service Provider:

A customer may choose to have its Generation Service provided by an Alternative Electric Supplier, under the terms and conditions applicable to Retail Access Service as delineated in Section E, starting on (Sheet No. E-1.00). A customer whose Generation Service is provided by an AES is subject to the Distribution Charges shown below but is not subject to the Power Supply Charges shown below.

A customer that does not choose to have its Generation Service provided by an AES shall be provided Full Requirements Service by the Company and is subject to both the Distribution Charges and the Power Supply Charges shown below.

Monthly Rate:

Distribution Charges:

Customer Charge: \$7.50 per customer per month

Energy Charge for service from July 1, 2024 to June 30, 2025: \$ 0.07439 per kWh for all kWh

Energy Charge for service from July 1, 2025 to June 30, 2026: \$ 0.07426 per kWh for all kWh

Energy Charge for service from July 1, 2026 to June 30, 2027: \$ 0.07413 per kWh for all kWh

Energy Charge for service from July 1, 2027 to June 30, 2028: \$ 0.07401 per kWh for all kWh

Energy Charge for service on and after July 1, 2028: \$ 0.07388 per kWh for all kWh

Energy Waste Reduction Surcharge:

This rate is subject to the Energy Waste Reduction Surcharge shown on Sheet No. D-4.91.

Power Supply Charges:

Energy Charge: \$ 0.08801 per kWh for all kWh

Power Supply Cost Recovery:

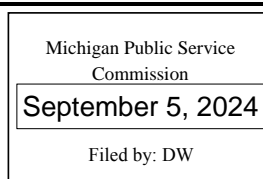
This rate is subject to the Company's Power Supply Cost Recovery Factors as shown on Sheet Nos. D-3.00 and D-4.00.

Renewable Energy Surcharge:

This rate is subject to the Renewable Energy Surcharge shown on Sheet No. D-4.90.

(continued on Sheet No. D-9.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
Dated July 23, 2024
in Case No. U-21488

RESIDENTIAL SERVICE
(Continued from Sheet No. D-6.00)

Customer Switching Service Charge:

\$5.00 each time a customer switches between Generation Service providers. This includes switches from one AES to another, from the Company to an AES, and from an AES to the Company. The customer may switch Generation Service providers at the end of any billing month provided the notice requirements of (Sheet No. E-6.00, Section 2.4) are met. The Customer Switching Service Charge shall not be applied for the first switch of each calendar year or at a time the customer returns to its immediately previous Generation Service provider because the customer was Slammed by an AES.

Due Date and Late Payment Charge:

The due date of the customer bill shall be 21 days from the date of transmittal. A late payment charge of 2%, not compounded, of the unpaid balance, net of taxes, shall be assessed to any bill which is delinquent. The late payment charge shall not apply to customers participating in the Winter Protection Plan.

Auxiliary Power Provision:

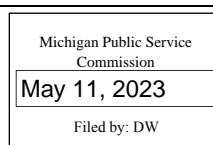
Customers desiring electric service as an auxiliary source of power to wind- or solar-powered generating equipment may take service under this rate schedule under special agreement with the Company.

A customer taking auxiliary power under this rate shall pay all reasonable direct costs of metering, controlling, and protective equipment necessitated by the presence of a source of power on his premises. Minor modifications off the premises of the customer shall be the responsibility of the Company. The customer shall pay the monthly rate set forth above.

Rules and Regulations:

Service under this rate is governed by the Company's Standard Rules and Regulations. The charges under this rate are subject to the General Terms and Conditions of Rate Schedules (Sheet No. D-1.00 through Sheet No. D-4.00).

Issued May 4, 2023, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after April 13, 2023

Issued under authority of the
Michigan Public Service Commission
dated April 13, 2023,
in Case No. U-18089

GENERAL SERVICE

(Continued from Sheet No. D-8.00)

Monthly Rate (Continued):

Power Supply Charges (Continued):

Note: Power Supply Charges are applicable only to customers who receive Full Requirements Service from the Company.

Minimum Charge:

The Customer Charge, *Energy Waste Reduction* Surcharge and Renewable Energy Surcharge.

Customer Switching Service Charge:

\$5.00 each time a customer switches between Generation Service providers. This includes switches from one AES to another, from the Company to an AES, and from an AES to the Company. The customer may switch Generation Service providers at the end of any billing month provided the notice requirements on (Sheet No. E-6.00, Section 2.4) are met. The Customer Switching Service Charge shall not be applied for the first switch of each calendar year or at a time the customer returns to its immediately previous Generation Service provider because the customer was Slammed by an AES.

Due Date and Late Payment Charge:

The due date of the customer bill shall be 21 days from the date of transmittal. A late payment charge of 2% of the total net bill shall be added to any bill which is not paid on or before the due date shown thereon.

Unmetered Service:

Loads that can be readily calculated and are impractical to meter, such as CATV Power Supply Units, may, at the option of the Company, be served hereunder without the use of a meter. In such cases a flat kWh usage per month shall be billed.

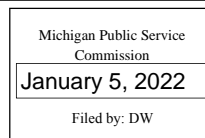
Monthly kWh usage shall be determined by multiplying the total connected load in kW (including the lamps, ballasts, transformers, amplifiers, and control devices) times 730 hours. The kWh for cyclical devices shall be 50% of the total kWh so calculated. The kWh for continuous, nonintermittent devices shall be 100% of the total kWh so calculated. No reduction in kWh shall be made for devices not operated 24 hours per day, or not operated every day.

The kWh for CATV Power Supply Units shall be 50% of the total kWh as determined from the manufacturer's rated input capacity of the Power Supply Units or the actual test load, whichever is greater.

The Company may, at its option, install test meters for the purpose of determining the monthly kWh usage to be used for billing purposes.

(continued on Sheet No. D-10.00)

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

GENERAL SERVICE
(Continued from Sheet No. D-9.00)

Auxiliary Power Provision:

Customers desiring electric service as an auxiliary source of power to wind- or solar-powered generating equipment may take service under this rate schedule under special agreement with the Company.

A customer taking auxiliary power under this rate shall pay all reasonable direct costs of metering, controlling, and protective equipment necessitated by the presence of a source of power on his premises. Minor modifications off the premises of the customer shall be the responsibility of the Company. The customer shall pay the monthly rate set forth above.

Rules and Regulations:

Service under this rate is governed by the Company's Standard Rules and Regulations. The charges under this rate are subject to the General Terms and Conditions of Rate Schedules (Sheet No. D-1.00 through Sheet No. D-4.00).

(continued on Sheet No. D-10.10)

Issued May 4, 2023, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service Commission
May 11, 2023
Filed by: DW

Effective for service rendered on and after
April 13, 2023.

Issued under authority of the Michigan
Public Service Commission

Dated April 13, 2023, in Case No. U-18089

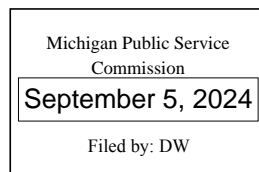
GENERAL SERVICE
(Continued from Sheet No. D-10.00)

Demand Waiver for Electric Vehicle Chargers:

An Electric Vehicle Charging (“EVC”) customer may take service under rate schedule General Service if the following criteria are met:

- (1) The maximum monthly demand must not exceed 150 kW, measured on a 15-minute interval basis.
- (2) The EVC installations taking service under rate schedule General Service pursuant to the terms of the demand waiver are required to establish a new, dedicated service for the EVC system.
- (3) EVC equipment load that is aggregated with other material non-EVC load at existing or new service locations are not permitted to participate in the Demand Waiver for Electric Vehicle Chargers.
- (4) EVC systems must be installed in locations where the existing distribution system can support the additional load without material modifications or incurrence of atypical interconnection costs, unless otherwise approved by the Company.
- (5) The Demand Waiver for Electric Vehicle Chargers will expire no later than *December 31, 2028*.**

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

STANDARD POWER SERVICE

Availability:

Open to any customer desiring secondary or primary voltage service where the annual highest actual demand, measured on a 15-minute interval basis, is at least 30 kW but less than 275 kW.

This rate is not available for street lighting service or for resale purposes.

Nature of Service:

Alternating current, 60 hertz, single phase or three-phase, the particular voltage level in each case to be determined by the Company.

When the service is three-phase, 3-wire, lighting may be included provided the customer furnishes all transformation facilities required for such purpose, and so arranges the lighting circuits as to avoid excessive unbalance of the three-phase load. When service is single-phase, or 4-wire, three-phase, the single-phase individual motor capacity shall not exceed 3 Hp, and the total single-phase motor capacity shall not exceed 10 Hp, without the specific consent of the Company.

Where the Company elects to measure the service on the primary side of the transformers, 2% shall be deducted for billing purposes from the energy measurements thus made.

Customer Choice of Generation Service Provider:

A customer may choose to have its Generation Service provided by an Alternative Electric Supplier, under the terms and conditions applicable to Retail Access Service as delineated in Section E, starting on (Sheet No. E-1.00). A customer whose Generation Service is provided by an AES is subject to the Distribution Charges shown below but is not subject to the Power Supply Charges shown below.

A customer that does not choose to have its Generation Service provided by an AES shall be provided Full Requirements Service by the Company and is subject to both the Distribution Charges and the Power Supply Charges shown below.

Monthly Rate:

Distribution Charges:

Customer Charge:

\$35.00 per customer per month

Capacity Charge:

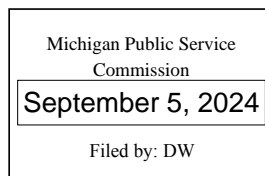
\$15.922 per kW of billing demand

Energy Waste Reduction Surcharge:

This rate is subject to the Energy Waste Reduction Surcharge shown on Sheet No. D-4.91.

(continued on Sheet No. D-12.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
Dated, July 23, 2024
in Case No. U-21488

STANDARD POWER SERVICE
(Continued from Sheet No. D-11.00)

Monthly Rate (Continued):

Power Supply Charges:

Energy Charge:

\$ **0.09219** per kWh for the first 300 kWh per kW of billing demand

\$ **0.08297** per kWh for the excess kWh

Power Supply Cost Recovery:

This rate is subject to the Company's Power Supply Cost Recovery Factors as shown on Sheet Nos. D-3.00 and D-4.00.

Renewable Energy Surcharge:

This rate is subject to the Renewable Energy Surcharge shown on Sheet No. D-4.90.

Note: Power Supply Charges are applicable only to customers who receive Full Requirements Service from the Company.

Billing Demand:

The billing demand shall be the maximum kilowatt demand, on a 15-minute interval basis, during the billing month, but not less than 50% of the highest billing demand of the preceding eleven months.

Billing demand determinations shall be rounded to the next highest full kilowatt.

Adjustment for Power Factor:

When the average power factor during the billing month is less than 80% lagging, the Company reserves the right to increase the capacity charge or charges, as applicable, for such billing month in the ratio that 80% bears to such average power factor. The Company shall determine the average power factor by test or by permanently installed measuring equipment.

Substation Ownership Credit:

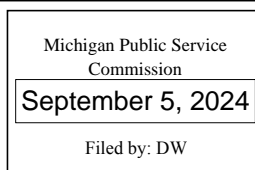
When the customer furnishes and maintains complete substation equipment, including all transformers, switches, and other apparatus necessary to take service at primary voltage, 3% of the capacity charge or charges, as applicable, shall be deducted for billing purposes.

Minimum Charge:

The Customer Charge, Energy Waste Reduction Surcharge, Renewable Energy Surcharge and the Capacity Charge .

(continued on Sheet No. D-13.00)

Issued, August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

STANDARD POWER SERVICE
(Continued from Sheet No. D-12.00)

Monthly Rate (Continued):

Customer Switching Service Charge:

\$5.00 each time a customer switches between Generation Service providers. This includes switches from one AES to another, from the Company to an AES, and from an AES to the Company. The customer may switch Generation Service providers at the end of any billing month provided the notice requirements on (Sheet No. E-6.00, Section 2.4) are met. The Customer Switching Service Charge shall not be applied for the first switch of each calendar year or at a time the customer returns to its immediately previous Generation Service provider because the customer was Slammed by an AES.

Due Date and Late Payment Charge:

The due date of the customer bill shall be 21 days from the date of transmittal. A late payment charge of 2% of the total net bill shall be added to any bill which is not paid on or before the due date shown thereon.

Auxiliary Power Provision:

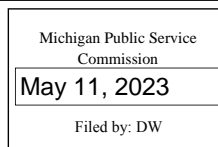
Customers desiring electric service as an auxiliary source of power to wind- or solar-powered generating equipment may take service under this rate schedule under special agreement with the Company.

A customer taking auxiliary power under this rate shall pay all reasonable direct costs of metering, controlling, and protective equipment necessitated by the presence of a source of power on his premises. Minor modifications off the premises of the customer shall be the responsibility of the Company. The customer shall pay the monthly rate set forth above.

Rules and Regulations:

Service under this rate is governed by the Company's Standard Rules and Regulations. The charges under this rate are subject to the General Terms and Conditions of Rate Schedules (Sheet No. D-1.00 through Sheet No. D-4.00).

Issued May 4, 2023, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after April 13, 2023

Issued under authority of the
Michigan Public Service Commission
Dated April 13, 2023,
in Case No. U-18089

LARGE POWER SERVICE

Availability:

Available to any customer where the annual highest actual demand is at least 250 kW, measured on a 15-minute interval basis, but not more than 1,300 kW, measured on a 60-minute interval basis.

This rate is not available for resale purposes.

Nature of Service:

Alternating current, 60 hertz, three-phase, the particular voltage level in each case to be determined by the Company.

Customer Choice of Generation Service Provider:

A customer may choose to have its Generation Service provided by an Alternative Electric Supplier, under the terms and conditions applicable to Retail Access Service as delineated in Section E, starting on (Sheet No. E-1.00). A customer whose Generation Service is provided by an AES is subject to the Distribution Charges shown below but is not subject to the Power Supply Charges shown below.

A customer that does not choose to have its Generation Service provided by an AES shall be provided Full Requirements Service by the Company and is subject to both the Distribution Charges and the Power Supply Charges shown below.

Monthly Rate:

Distribution Charges:

Customer Charge:

\$125.00 per month

Capacity Charge:

Maximum Demand Charge:

For service provided at 13,200 volts or higher nominal voltage:

\$ **9.919** per kW of maximum demand

For service provided at less than 13,200 volts nominal voltage:

\$ **12.099** per kW of maximum demand

Power Factor Charge:

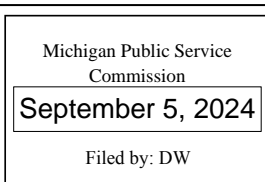
\$ **0.284** per excess kVar

Energy Waste Reduction Surcharge:

This rate is subject to the Energy Waste Reduction Surcharge shown on Sheet No. D-4.91.

(continued on Sheet No. D-15.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

LARGE POWER SERVICE
(Continued from Sheet No. D-14.00)

Monthly Rate (Continued):

Power Supply Charges:

Energy Charge:

For service provided at 13,200 volts or higher nominal voltage:

\$**0.09048** per kWh for all kWh consumed during the on-peak period

\$**0.06751** per kWh for all kWh consumed during the off-peak period

For service provided at less than 13,200 volts nominal voltage:

\$**0.09227** per kWh for all kWh consumed during the on-peak period

\$**0.06886** per kWh for all kWh consumed during the off-peak period

On-Peak Billing Demand Charge:

For service provided at 13,200 volts or higher nominal voltage:

\$ 4.560 per kW of on-peak billing demand

For service provided at less than 13,200 volts nominal voltage:

\$ 4.651 per kW of on-peak billing demand

Power Factor Charge:

\$ **0.39** per excess kVar

Power Supply Cost Recovery:

This rate is subject to the Company's Power Supply Cost Recovery Factors as shown on Sheet Nos. D-3.00 and D-4.00.

Renewable Energy Surcharge:

This rate is subject to the Renewable Energy Surcharge shown on Sheet No. D-4.90.

Note: Power Supply Charges are applicable only to customers who receive Full Requirements Service from the Company.

On-Peak Billing Demand:

The on-peak billing demand shall be based on the highest on-peak demand created during the billing month, provided that no on-peak billing demand shall be less than 50% of the highest on-peak billing demand of the previous eleven billing months.

The on-peak demand shall be the highest 60-minute demand created during on-peak hours. Billing demand determinations shall be rounded to the next highest full kilowatt.

(continued on Sheet No. D-16.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
Dated July 23, 2024,
in Case No. U- 21488

LARGE POWER SERVICE
(Continued from Sheet No. D-15.00)

Monthly Rate (Continued):

Maximum Demand:

The maximum demand shall be the highest 60-minute demand created during the current month or previous eleven billing months.

Maximum demand determinations shall be rounded to the next highest full kilowatt.

Existing Customers:

Customers who switch to this rate from another rate shall have their demand history utilized in determining the minimum on-peak billing demand and maximum demand, until they have been on this rate for a full year.

Schedule of On-Peak and Off-Peak Hours:

The following schedule shall apply Monday through Friday (except holidays designated by the Company). Weekends and holidays are off-peak.

On-Peak Hours: *1:00 p.m. to 7:00 p.m.*

Off-Peak Hours: All other hours

Holidays Designated by the Company:

The following are designated as holidays by the Company:

New Year's Day

Labor Day

Memorial Day

Thanksgiving Day

Independence Day

Christmas Day

New Year's Day, Independence Day, and Christmas Day, by definition, are predetermined dates each year. However, in the event that they fall on a Sunday, the Holiday is celebrated the Monday immediately following that Sunday. If these days fall on a Saturday, the Holiday remains on that Saturday.

Power Factor:

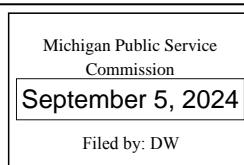
This rate requires the metering of kilovar-hours during the billing period. Each month an excess kilovar amount will be calculated using the following method:

- 1) Determine total lagging kilovar-hour usage by subtracting the metered leading kilovar-hours from the metered lagging kilovar-hours.
- 2) Determine the total lagging kilovar-hours that would have resulted in an average power factor of 90% for the billing month.
- 3) Subtract 2) from 1), divide the result by the actual number of hours in the billing month and round to the nearest whole number.

If the excess kilovar amount is positive a power factor charge will be added to the bill. If the excess kilovar amount is negative a power factor charge will be credited to the bill.

(continued on Sheet No. D-17.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

LARGE POWER SERVICE
(Continued from Sheet No. D-16.00)

Monthly Rate (Continued):

Billing Determinants:

All billing determinants shall be based upon recorded meter information.

Minimum Charge:

The capacity charge, *Energy Waste Reduction* Surcharge, Renewable Energy Surcharge and the customer charge.

Customer Switching Service Charge:

\$5.00 each time a customer switches between Generation Service providers. This includes switches from one AES to another, from the Company to an AES, and from an AES to the Company. The customer may switch Generation Service providers at the end of any billing month provided the notice requirements of Section E, starting on (Sheet No. E-1.00). are met. The Customer Switching Service Charge shall not be applied for the first switch of each calendar year or at a time the customer returns to its immediately previous Generation Service provider because the customer was Slammed by an AES.

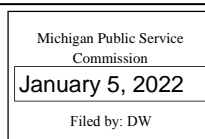
Due Date and Late Payment Charge:

The due date of the customer bill shall be 21 days from the date of transmittal. A late payment charge of 2% of the total net bill shall be added to any bill which is not paid on or before the due date shown thereon.

Rules and Regulations:

Service under this rate is governed by the Company's Standard Rules and Regulations. The charges under this rate are subject to the General Terms and Conditions of Rate Schedules (Sheet No. D-1.00 through Sheet No. D-4.00).

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

LARGE INDUSTRIAL SERVICE

Availability:

Available to any customer desiring primary voltage service where the capacity requirement is 1,250 kW or more. However, customers whose capacity requirements exceed 2,000 kW, or whose service requirements involve unusual Company investments, may be required to enter into a special contract. This rate is not available for resale purposes.

Nature of Service:

Alternating current, 60 hertz, three-phase, the particular voltage level in each case to be determined by the Company.

Term and Form of Contract:

All service under this rate shall require a written contract with a minimum term of one year.

Customer Choice of Generation Service Provider:

A customer may choose to have its Generation Service provided by an Alternative Electric Supplier, under the terms and conditions applicable to Retail Access Service as delineated in Section E, starting on (Sheet No. E-1.00). A customer whose Generation Service is provided by an AES is subject to the Distribution Charges shown below but is not subject to the Power Supply Charges shown below.

A customer that does not choose to have its Generation Service provided by an AES shall be provided Full Requirements Service by the Company and is subject to both the Distribution Charges and the Power Supply Charges shown below.

Monthly Rate:

Distribution Charges:

Customer Charge:

\$ **425.00** per month

Capacity Charge:

Maximum Demand Charge:

For service provided at 34,500 volts nominal voltage:

\$ **3.956** per kW of maximum demand

For service provided at 13,800 volts nominal voltage:

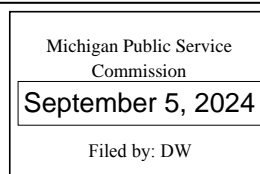
\$ **3.956** per kW of maximum demand

For service provided at 13,200 or lower volts nominal voltage:

\$ **9.417** per kW of maximum demand

(continued on Sheet No. D-19.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

LARGE INDUSTRIAL SERVICE
(Continued from Sheet No. D-18.00)

Monthly Rate (Continued):

Distribution Charges (Continued):

Power Factor Charge: \$ 0.284 per excess kVar

Energy Waste Reduction Surcharge:

This rate is subject to the Energy Waste Reduction Surcharge shown on Sheet No. D-4.91.

Power Supply Charges:

Capacity Charge:

On-Peak Billing Demand Charge:

For service provided at 34,500 volts nominal voltage:

\$ 12.431 per kW of on-peak billing demand

For service provided at 13,800 volts nominal voltage:

\$ 12.431 per kW of on-peak billing demand

For service provided at 13,200 volts or lower nominal voltage:

\$ 17.699 per kW of on-peak billing demand

Energy Charge:

For service provided at 34,500 volts nominal voltage:

\$ 0.06078 per kWh for all kWh consumed during the on-peak period

\$ 0.04536 per kWh for all kWh consumed during the off-peak period

For service provided at 13,800 volts nominal voltage:

\$ 0.06078 per kWh for all kWh consumed during the on-peak period

\$ 0.04536 per kWh for all kWh consumed during the off-peak period

For service provided at 13,200 volts or lower nominal voltage:

\$ 0.06323 per kWh for all kWh consumed during the on-peak period

\$ 0.04719 per kWh for all kWh consumed during the off-peak period

Power Factor Charge: \$0.39 per excess kVar

Power Supply Cost Recovery:

This rate is subject to the Company's Power Supply Cost Recovery Factors as shown on Sheet Nos. D-3.00 and D-4.00.

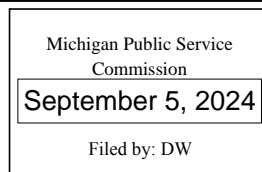
Renewable Energy Surcharge:

This rate is subject to the Renewable Energy Surcharge shown on Sheet No. D-4.90.

Note: Power Supply Charges are applicable only to customers who receive Full Requirements Service from the Company.

(continued on Sheet No. D-20.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
Dated July 23, 2024,
in Case No. U-21488

LARGE INDUSTRIAL SERVICE
(Continued from Sheet No. D-19.00)

Monthly Rate (Continued):

Power Supply Charges (Continued):

On-Peak Billing Demand:

The on-peak billing demand shall be based on the highest on-peak demand created during the billing month, provided that no on-peak billing demand shall be less than 50% of the highest on-peak billing demand of the previous eleven billing months.

The on-peak demand shall be the highest 60-minute demand created during on-peak hours. Billing demand determinations shall be rounded to the next highest full kilowatt.

Maximum Demand:

The maximum demand shall be the highest 60-minute demand created during the current month or previous eleven billing months.

Maximum demand determinations shall be rounded to the next highest full kilowatt.

Existing Customers:

Customers who switch to this rate from another rate (including special contract rates) shall have their demand history utilized in determining the minimum on-peak billing demand and maximum demand, until they have been on this rate for a full year.

Schedule of On-Peak and Off-Peak Hours:

The following schedule shall apply Monday through Friday (except holidays designated by the Company). Weekends and holidays are off-peak.

On-Peak Hours: *1:00 p.m. to 7:00 p.m.*

Off-Peak Hours: All other hours

Holidays Designated by the Company:

The following are designated as holidays by the Company:

New Year's Day

Memorial Day

Independence Day

Labor Day

Thanksgiving Day

Christmas Day

New Year's Day, Independence Day, and Christmas Day, by definition, are predetermined dates each year. However, in the event that they fall on a Sunday, the Holiday is celebrated the Monday immediately following that Sunday. If these days fall on a Saturday, the Holiday remains on that Saturday.

(continued on Sheet No. D-21.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for bills rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
Dated July 23, 2024, in Case No.
U-21488

LARGE INDUSTRIAL SERVICE
(Continued from Sheet No. D-20.00)

Monthly Rate (Continued):

Extension of Off-Peak Hours:

The Customer may request that the off-peak billing hours be extended beyond **1:00 p.m.**, on any day of the year, for a time period of one to **six** additional hours. The first hour of any such extension shall be the hour ending at **2:00 p.m.** Such extension of the off-peak hours shall be continuous and may last for the entire on-peak period of that day.

The Customer shall request such extension at least 90 minutes before the beginning of the hour that would otherwise be an on-peak hour. The Customer's request will be automatically deemed approved by the Company unless the Company, at its sole discretion, specifically denies the request by informing the Customer of its denial at least 45 minutes prior to the beginning of the hour that would otherwise be an on-peak hour. All requests, approvals, or denials shall be transmitted in a mutually agreed upon method.

The total number of off-peak extended hours shall be limited to **36** hours in a calendar year. Once a Customer's request for extending off-peak hours is approved, either directly or indirectly, such request is irrevocable and the requested hours shall count against the **36** hour limit, regardless of the Customer's actual load during such hours.

During extended off-peak hours the Customer's energy charge shall be computed using the on-peak energy rate. When computing the monthly on-peak billing demand, demands set during extended off-peak hours will not be considered.

Power Factor:

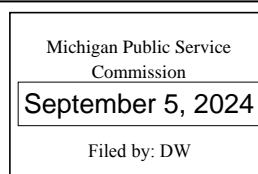
This rate requires the metering of kilovar-hours during the billing period. Each month an excess kilovar amount will be calculated using the following method:

- 1) Determine total lagging kilovar-hour usage by subtracting the metered leading kilovar-hours from the metered lagging kilovar-hours.
- 2) Determine the total lagging kilovar-hours that would have resulted in an average power factor of 90% for the billing month.
- 3) Subtract 2) from 1), divide the result by the actual number of hours in the billing month and round to the nearest whole number.

If the excess kilovar amount is positive a power factor charge will be added to the bill. If the excess kilovar amount is negative a power factor charge will be credited to the bill .

(continued on Sheet No. D-22.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
Dated July 23, 2024,
in Case No. U-21488

LARGE INDUSTRIAL SERVICE
(Continued from Sheet No. D-21.00)

Monthly Rate (Continued):

Interruptible Load Discount:

A credit of **\$6.961** per kW of on-peak billing demand shall be applied to any Full Requirements Service customer who contracts in writing to permit the Company to curtail its entire load during a period of short-term power emergency.

If the customer wishes to allow a portion, but not all, of its load to be curtailed during a period of short-term power emergency, it can, subject to approval by the Company, nominate a firm load reservation that is no more than 25% of its maximum load. The customer's load above the firm load reservation will then be subject to curtailment. A credit of **\$ 6.683** per kW of that portion of the on-peak billing demand which is in excess of the customer's firm load reservation shall be applied to any customer who contracts in writing to permit the Company to curtail a portion of its load during a period of short-term power emergency.

The customer shall be provided, whenever possible, notice in advance of probable interruption and the estimated duration of the interruption. Customers who do not interrupt within one hour following notice of an interruption order shall be billed at the cost of replacement energy plus \$0.01 per kWh during the time of the interruption, but not less than \$0.07 per kWh. Additionally the customer shall be billed at the rate of \$50 per kW for the highest 60-minute kW demand created during the interruption period for all usage above the customer's firm demand, in addition to the prescribed monthly rate.

Once the customer has contracted in writing to permit all or a portion of its load to be curtailed it must provide 24 months written notice of its desire to revert to firm service or to increase the firm load reservation. The Company may waive all or a portion of this notice requirement.

Billing Determinants:

All billing determinants shall be based upon recorded meter information.

Minimum Charge:

The Capacity Charge plus the Customer Charge, ***Energy Waste Reduction Surcharge***, and Renewable Energy Surcharge.

(continued on Sheet No. D-23.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

LARGE INDUSTRIAL SERVICE
(Continued from Sheet No. D-22.00)

Monthly Rate (Continued):

Customer Switching Service Charge:

\$5.00 each time a customer switches between Generation Service providers. This includes switches from one AES to another, from the Company to an AES, and from an AES to the Company. The customer may switch Generation Service providers at the end of any billing month provided the notice requirements on (Sheet No. E-6.00, Section 2.4) are met. The Customer Switching Service Charge shall not be applied for the first switch of each calendar year or at a time the customer returns to its immediately previous Generation Service provider because the customer was Slammed by an AES.

Due Date and Late Payment Charge:

The due date of the customer bill shall be 21 days from the date of transmittal. A late payment charge of 2% of the total net bill shall be added to any bill which is not paid on or before the due date shown thereon.

Rules and Regulations:

Service under this rate is governed by the Company's Standard Rules and Regulations. The charges under this rate are subject to the General Terms and Conditions of Rate Schedules (Sheet No. D-1.00 through Sheet No. D-4.00).

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

This Sheet has been cancelled and is reserved for future use.

(continued on Sheet No. D-25.00)

Issued December 26, 2017, by
Gary D. Graham, President
Alpena, MI 49707

Effective for service rendered on
and after January 1, 2018

Michigan Public Service Commission
December 28, 2017
Filed CEP _____

Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017,
in Case No. U-18324

M.P.S.C. No. 9

Alpena Power Company

(To cancel Alternative Energy Manufacturing Service Rate)

Third-Revised Sheet No. D-25.00

Cancels Second-Revised Sheet No. D-25.00

This Sheet has been cancelled and is reserved for future use.

(continued on Sheet No. *D-25.01*)

Issued December 26, 2017, by
Gary D. Graham, President
Alpena, MI 49707

Effective for service rendered on
and after January 1, 2018

Michigan Public Service Commission
December 28, 2017
Filed _____ CEP _____

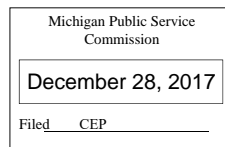
Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017,
in Case No. U-18324

This Sheet has been cancelled and is reserved for future use.

(continued on Sheet No. D-25.02)

Issued December 26, 2017, by
Gary D. Graham, President
Alpena, MI 49707

Effective for service rendered on
and after January 1, 2018



Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017,
in Case No. U-18324

This Sheet has been cancelled and is reserved for future use.

(continued on Sheet No. D-25.03)

Issued December 26, 2017, by
Gary D. Graham, President
Alpena, MI 49707

Effective for service rendered on
and after January 1, 2018

Michigan Public Service Commission
December 28, 2017
Filed CEP _____

Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017,
in Case No. U-18324

This Sheet has been cancelled and is reserved for future use.

(continued on Sheet No. D-26.00)

Issued December 26, 2017, by
Gary D. Graham, President
Alpena, MI 49707

Effective for service rendered on
and after January 1, 2018

Michigan Public Service Commission
December 28, 2017
Filed CEP _____

Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017,
in Case No. U-18324

This Sheet has been cancelled and is reserved for future use.

(continued on Sheet No. D-27.00)

Issued December 26, 2017, by
Gary D. Graham, President
Alpena, MI 49707

Effective for service rendered on
and after January 1, 2018

Michigan Public Service Commission
December 28, 2017
Filed CEP

Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017,
in Case No. U-18324

EFFICIENT ELECTRIC HEAT SERVICE (EEHS)

Availability:

Open to any customer eligible for the Residential or General Service Rates who uses Geothermal or Heat Pump Systems and take service from the Company. This rate is not available for resale purposes. Total load is not to exceed 35kW, measured on a 15-minute interval basis. Customers under this tariff may not operate distributed generation resources or participate in the Company's Net Metering Program.

The customer can select from two billing options, both of which include metering that is capable of separately identifying EEHS usage. Customer-specific information will be held confidential and the data presented in any analysis will protect the identity of the individual customer.

Nature of Service:

Alternating current, 60 hertz, single phase or three-phase, the particular voltage level in each case to be determined by the Company.

Customer Choice of Generation Service Provider:

A customer may choose to have its Generation Service provided by an Alternative Electric Supplier, under the terms and conditions applicable to Retail Access Service as delineated in (Sheet No E-1.00). A customer whose Generation Service is provided by an AES is subject to the Distribution Charges shown below but is not subject to the Power Supply Charges shown below.

A customer that does not choose to have its Generation Service provided by an AES shall be provided Full Requirements Service by the Company and is subject to both the Distribution Charges and the Power Supply Charges shown below.

Monthly Rate:

Option 1 - Separately Metered EEHS Time-of-Day: An additional multi-register meter capable of measuring electrical energy consumption during on-peak and off-peak billing periods will be installed to separately measure EEHS kWh usage from all other kWh usage at the residence. EEHS kWh usage will be billed at the following Monthly Rates and all other kWh usage will be billed separately at applicable Rates.

Distribution Charges for Residential Service Customer:

Customer Charge: \$ **5.25** per customer per month
Energy Charge: \$ **0.07926** per kWh for all kWh consumed

(continued on Sheet No. D-28.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service
Commission
September 5, 2024
Filed by: DW

Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

EFFICIENT ELECTRIC HEAT (EEHS)
(Continued from Sheet No. D-27.00)

Distribution Charges for General Service Customer:

Customer Charge: \$ 7.50 per customer per month
Energy Charge for service from July 1, 2024 to June 30, 2025: \$ 0.07439 per kWh for all kWh
Energy Charge for service from July 1, 2025 to June 30, 2026: \$ 0.07426 per kWh for all kWh
Energy Charge for service from July 1, 2026 to June 30, 2027: \$ 0.07413 per kWh for all kWh
Energy Charge for service from July 1, 2027 to June 30, 2028: \$ 0.07401 per kWh for all kWh
Energy Charge for service on and after July 1, 2028: \$ 0.07388 per kWh for all kWh

Energy Waste Reduction Surcharge:

This rate is subject to the Energy Waste Reduction Surcharge shown on Sheet No. D-4.91.

Power Supply Charges for Residential Service Customer:

Energy Charge: \$ 0.08536 per kWh for all kWh consumed during the on-peak period
\$ 0.04423 per kWh for all kWh consumed during the off-peak period

Power Supply Charges for General Service Customer:

Energy Charge: \$ 0.08801 per kWh for all kWh consumed during the on-peak period
\$ 0.04560 per kWh for all kWh consumed during the off-peak period

Power Supply Cost Recovery:

This rate is subject to the Company's Power Supply Cost Recovery Factors as shown on Sheet Nos. D-3.00 and D-4.00.

Renewable Energy Surcharge:

This rate is subject to the Renewable Energy Surcharge shown on Sheet No. D-4.90.

Note: Power Supply Charges are applicable only to customers who receive Full Requirements Service from the Company.

Minimum Charge:

The Customer Charge and Renewable Energy Surcharge.

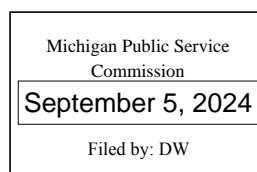
Option 2 - Sub-metered EEHS Time-of-Day: A standard meter will measure total kWh usage and an additional submeter capable of measuring electrical energy consumption during on-peak and off-peak billing periods will be installed to separately measure EEHS kWh usage only. Total usage will be billed at Standard Monthly Rates. A second meter charge will apply and for all off-peak EEHS kWh usage additional credits will apply as follows:

Distribution Charges:

Second Meter Charge: \$3.00 per customer per month

(continued on Sheet No. D-29.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for bills rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

EFFICIENT ELECTRIC HEAT (EEHS)
(Continued from Sheet No. D-28.00)

Power Supply Charges

Power Supply Charge Credit for Residential Customers: *\$(0.04113)* per kWh for all kWh consumed during the off-peak period.

Power Supply Charge Credit for General Service Customers: *\$(0.04241)* per kWh for all kWh consumed during the off-peak period.

Minimum Charge:

The Customer Charge, Renewable Energy Surcharge and a second meter charge shall apply.

Customer Switching Service Charge:

\$5.00 each time a customer switches between Generation Service providers. This includes switches from one AES to another, from the Company to an AES, and from an AES to the Company. The customer may switch Generation Service providers at the end of any billing month provided the notice requirements of (Sheet No. E-6.00, Section 2.4) are met. The Customer Switching Service Charge shall not be applied for the first switch of each calendar year or at a time the customer returns to its immediately previous Generation Service provider because the customer was Slammed by an AES.

Due Date and Late Payment Charge:

The due date of the customer bill shall be 21 days from the date of transmittal. A late payment charge of 2%, not compounded, of the unpaid balance, net of taxes, shall be assessed to any bill which is delinquent. The late payment charge shall not apply to customers participating in the Winter Protection Plan.

Schedule of On-Peak and Off-Peak Hours:

The following schedule shall apply Monday through Friday (except holidays designated by the Company). Weekends and holidays are off-peak.

On-Peak Hours: *1:00 p.m. to 7:00 p.m.*

Off-Peak Hours: All other hours

Holidays Designated by the Company:

The following are designated as holidays by the Company:

New Year's Day

Labor Day

Memorial Day

Thanksgiving Day

Independence Day

Christmas Day

New Year's Day, Independence Day, and Christmas Day, by definition, are predetermined dates each year. However, in the event that they fall on a Sunday, the Holiday is celebrated the Monday immediately following that Sunday. If these days fall on a Saturday, the Holiday remains on that Saturday.

Rules and Regulations:

Service under this rate is governed by the Company's Standard Rules and Regulations. The charges under this rate are subject to the General Terms and Conditions of Rate Schedules (Sheet No. D-1.00 through Sheet No. D-4.00).

OUTDOOR PROTECTIVE LIGHTING SERVICE

Availability:

Customers desiring controlled service for outdoor protective lighting on premises where the customer is presently taking service under a standard rate schedule.

Hours of Service:

Dusk to dawn service controlled by photo-sensitive devices which provide service every night and all night for approximately 4,200 hours per year.

Nature of Service:

New Service requests will consist of a light emitting diode (LED) fixture appropriately mounted. Customers that have existing high-pressure sodium (HPS) lights in place are able to continue to use those lights until such time as the fixture is damaged or the company determines it needs to be replaced. At that time, it will be replaced with an LED fixture. Non-functioning lights must be reported by the customer and the Company shall undertake to repair the light as soon as reasonably possible during regular working hours.

Customers that request to have their existing HPS lights replaced with the new LED lights would be responsible for paying a \$200.00 service charge to have a company service crew go to their site, remove the old HPS light and install a new LED light.

Monthly Rate:

Existing pole and existing secondary facilities:

100 watt, 8,500 nom. lumens	\$ 17.76 per month, per light
250 watt, 24,000 nom. lumens	\$ 29.85 per month, per light
60 watt, 7,100 nom. lumens	\$ 17.76 per month, per light
177 watt, 18,050 nom. lumens	\$ 29.85 per month, per light

New pole and single span of new secondary facilities:

100 watt, 8,500 nom. lumens	\$ 20.51 per month, per light
250 watt, 24,000 nom. lumens	\$ 32.77 per month, per light
60 watt, 7,100 nom. lumens	\$ 20.51 per month, per light
177 watt, 18,050 nom. lumens	\$ 32.77 per month, per light

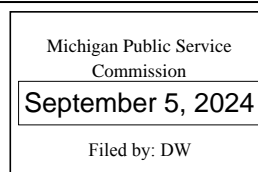
Bills shall be rendered in equal monthly installments without provision for partial or seasonal service.

Energy Waste Reduction Surcharge:

This rate is subject to the Energy Waste Reduction Surcharge shown on Sheet No. D-4.91.

(continued on Sheet No. D-31.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

OUTDOOR PROTECTIVE LIGHTING SERVICE
(Continued from Sheet No. D-30.00)

Power Supply Cost Recovery:

This rate is subject to the Company's Power Supply Cost Recovery Factors as shown on Sheet Nos. D-3.00 and D-4.00.

The monthly kilowatt-hours for application of the Power Supply Cost Recovery Factor shall be 41 kWh for 100 watt lights, 111 kWh for 250 watt lights, ***21kWh for 100W equivalent LED and 62 kWh for 250W equivalent LED.***

Renewable Energy Surcharge:

This rate is subject to the Renewable Energy Surcharge shown on Sheet No. D-4.90.

Due Date and Late Payment Charge:

The due date of the customer bill shall be 21 days from the date of transmittal. A late payment charge of 2% of the total net bill shall be added to any bill which is not paid on or before the due date shown thereon.

Special Terms and Conditions:

Outdoor protective lighting is primarily intended for installations on existing poles and served from existing secondary facilities. All lights will be installed so as to overhang private property from existing or new poles set at points satisfactory to the customer and the Company.

Special purpose facilities are considered to be line extensions, transformers and any additional poles without lights, excluding facilities provided under stated charges above. Where special purpose facilities are required, the customer shall make a non-refundable contribution in aid of construction for 100% of the cost of such special purpose facilities.

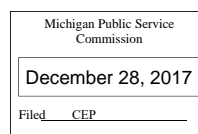
In the event the customer discontinues service before the end of one year, the established rate for the remaining portion of the year shall immediately become due and payable.

Rules and Regulations:

Service under this rate is governed by the Company's Standard Rules and Regulations. The charges under this rate are subject to the General Terms and Conditions of Rate Schedules (Sheet No. D-1.00 through Sheet No. D-4.00).

Issued December 26, 2017, by
Gary D. Graham, President
Alpena, MI 49707

Effective for service rendered on
and after January 1, 2018



Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017,
in Case No. U-18324

STREET AND HIGHWAY LIGHTING SERVICE

Availability:

Open to the State of Michigan or any political subdivision thereof having jurisdiction over public streets or roadways, for street or highway lighting service for any system where the Company has existing distribution facilities appropriate for supplying such services.

Hours of Service:

Dusk to dawn service controlled by photo-sensitive devices which provide service every night and all night for approximately 4,200 hours per year.

Nature of Service:

The Company shall furnish, install and own the entire equipment, including wood poles, overhead lines, luminaires, supporting brackets for wood pole mounting and lamps. All new installations shall consist of a light emitting diode (LED) fixture. Existing high-pressure sodium (HPS) lights shall continue to be maintained by the company until such time as the fixture is damaged or the Company determines it needs to be replaced. At that time, it will be replaced with an LED fixture. Non-functioning lights must be reported by the customer and the Company shall undertake to repair the lights as soon as reasonably possible during regular working hours.

Monthly Rate:

The charge per light, with the Company reserving the right to select the type of fixture to be installed, shall be:

For Service from July 1, 2024 to June 30, 2025: \$ 16.21 per month, per light

For Service from July 1, 2025 to June 30, 2026: \$ 18.63 per month, per light

For Service from July 1, 2026 to June 30, 2027: \$ 21.05 per month, per light

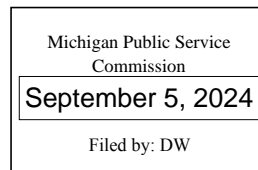
For Service from July 1, 2027 to June 30, 2028: \$ 23.46 per month, per light

For Service on or after July 1, 2028: \$ 25.88 per month, per light

Bills shall be rendered in equal monthly installments without provision for partial or seasonal service.

(continued on Sheet No. D-33.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

STREET AND HIGHWAY LIGHTING SERVICE
(Continued from Sheet No. D-32.00)

Energy Waste Reduction Surcharge:

This rate is subject to the *Energy Waste Reduction* Surcharge shown on Sheet No. D-4.91.

Power Supply Cost Recovery:

This rate is subject to the Company's Power Supply Cost Recovery Factors as shown on Sheet Nos. D-3.00 and D-4.00.

The monthly kilowatt-hours for application of the Power Supply Cost Recovery Factor shall be 41 kWh for 100 watt lights and 14 kWh for 100W equivalent LED Fixtures.

Renewable Energy Surcharge:

This rate is subject to the Renewable Energy Surcharge shown on Sheet No. D-4.90.

Due Date and Late Payment Charge:

The due date of the customer bill shall be 21 days from the date of transmittal. A late payment charge of 2% of the total net bill shall be added to any bill which is not paid on or before the due date shown thereon.

Special Terms and Conditions:

In case of new or added installations, requiring a substantial investment, the Company may require a contract for a reasonable period not exceeding 10 years.

The Company reserves the right to make special contractual arrangements as to term or duration of contract, termination charges, annual charges, or other special consideration when the customer requests service, equipment or facilities not normally provided under this rate.

In the event the customer discontinues service before the end of one year, the established rate for the remaining portion of the year shall immediately become due and payable.

The customer shall be obligated to reimburse the cost of relocation made necessary by street and highway construction repairs.

Rules and Regulations:

Service under this rate is governed by the Company's Standard Rules and Regulations. The charges under this rate are subject to the General Terms and Conditions of Rate Schedules (Sheet No. D-1.00 through Sheet No. D-4.00).

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

SPECIAL POWER CONTRACTS

The Company reserves the right to make Special Contracts for the sale of primary power or large blocks of secondary power for use in a tax-supported enterprise for resale, for institutional, or for industrial purposes. Such Special Contracts shall be subject to approval by the Michigan Public Service Commission.

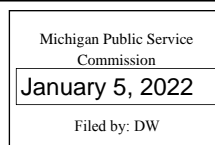
Energy *Waste Reduction* Surcharge:

This rate is subject to the *Energy Waste Reduction* Surcharge shown on Sheet No. D-4.91.

Renewable Energy Surcharge:

This rate is subject to the Renewable Energy Surcharge shown on Sheet No. D-4.90.

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

COGENERATION AND SMALL POWER PRODUCTION PURCHASE RATE "1"

Availability:

Available to any generating installation with a capacity of 550 kW or less which employs cogeneration or other small power production technology utilizing biomass, waste, renewable resources or geothermal energy as fuel and which meets the Federal Energy Regulatory Commission's criteria for a Qualifying Facility (QF). Purchases shall be covered by contract.

The terms and conditions applicable under this schedule are controlled by the Michigan Public Service Commission's order in Case U-18089 dated *April 13, 2023* and by the Code of Federal Regulations, Title 18, Part 292.

Nature of Service:

Except for billing meters for the sale of energy under any other of the Company's rate schedules, the QF shall be responsible for furnishing, installing and maintaining at his expense, all necessary controlling and protective equipment for connecting the generating facility to the Company's electric system. Such equipment and its installation shall be in accordance with specifications and standards of the Company. The Company shall not be liable for damage to the QF's equipment caused by the interconnection. The Company shall own, operate and maintain all metering devices; however, the QF shall be required to pay for the cost of such equipment. No refund shall be made for any QF contribution required under this rate schedule.

Energy delivered to the Company shall be alternating current, 60 hertz, single or three-phase, the particular voltage in each case to be determined by the Company.

The Company may discontinue purchases during system emergencies.

(continued on Sheet No. D-36.00)

Issued May 4, 2023, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service Commission
May 11, 2023
Filed by: DW

Effective for service rendered on
and after April 13, 2023.

Issued under authority of the
Michigan Public Service Commission
dated April 13, 2023,
in Case No. U-18089.

COGENERATION AND SMALL POWER PRODUCTION PURCHASE RATE "1"
(Continued from Sheet No. D-35.00)

Monthly Purchase Price:

Until January 1, 2025, the QF may sell energy to the Company under the company's Standard Offer Rate defined as its "Avoided Energy Cost" as shown below or under an Auxiliary Power Provision (all require the QF to have installed an hourly interval registering meter).

Administrative Cost Charge:
\$0.001 per kWh purchased.

Avoided Energy Cost (Available through December 31, 2024):

For power delivered when the Company's net load, after purchases from QF, is greater than or equal to 35,000 kilowatts: Hourly Supplemental Power Energy Charge as set forth in Subsection 6(b)(i)(B).

For power delivered when the Company's net load, after purchases from QF, is less than 35,000 kilowatts: The Firm Energy Charge as set forth in Subsection 6(a)(ii) of the Consumers Contract less the Charge for Prescheduled Energy Not Delivered as set forth in Subsection 6(a)(iii) of the Consumers Contract as a result of the energy delivered by QF under this rate.

The power supply bills used to determine avoided costs will be kept on file at the Company's office. Personnel shall be available, during normal business hours, to explain how this methodology is applied to these bills to obtain the avoided energy costs for any particular month.

Historical Average Supplemental Energy Cost (for informational purposes only)

Annual Average Supplemental Energy Cost	Cost per kWh
<i>2017</i>	<i>\$ 0.0341</i>
<i>2018</i>	<i>\$ 0.0373</i>
<i>2019</i>	<i>\$ 0.0299</i>
<i>2020</i>	<i>\$ 0.0257</i>
<i>2021</i>	<i>\$ 0.0414</i>

On a case-by-case basis, the Average Avoided Energy cost may be increased if the line losses are reduced due to the interconnection location of the QF on the distribution system.

Supplemental Power Capacity Price

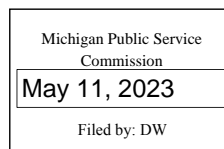
For power delivered when Company's net load, after purchases from QF, is greater than or equal to 35,000 kilowatts: \$0.0187/kWh

For power delivered when Buyer's net load, after purchases from QF, is less than 35,000 kilowatts: \$0.00

Net Load is defined as the Company's total load less purchases under the COGENERATION AND SMALL POWER PRODUCTION PURCHASE RATE "1" or the COGENERATION AND SMALL POWER PRODUCTION PURCHASE RATE "2". Purchases will be subtracted in the order of contract execution, oldest to newest.

(continued on Sheet No. D-37.00)

Issued May 4, 2023 by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after April 13, 2023

Issued under authority of the
Michigan Public Service Commission
dated April 13, 2023
in Case No. U-18089.

COGENERATION AND SMALL POWER PRODUCTION PURCHASE RATE "1"
(Continued from Sheet No. D-36.00)

Monthly Purchase Price (Available beginning on January 1, 2025):

Beginning on January 1, 2025, the QF may sell energy to the Company under one of the following options:

1. An "As Available Rate" (requires the QF to have installed an hourly interval registering meter) or
2. A Standard Offer Rate" through the execution of Alpena's Standard Purchase Power Agreement (requires the QF to have installed an hourly interval registering meter) as shown in the chart on Sheet No. D-38.00.

Administrative Cost Charge:

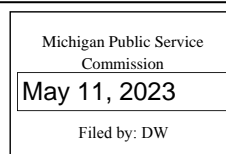
\$0.001 per kWh purchased except for those QF's electing to sell energy under the "Auxiliary Power Provision".

As Available Rate

The As Available rate will be the actual MISO Day Ahead Locational Marginal Price (LMP) at the company's CONS.ALPENTHBA load node plus the line loss adjustment factor and less the Administrative Fee of \$0.001 per kWh as noted in the following chart.

(continued on Sheet No. D-38.00)

Issued May 4, 2023, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after April 13, 2023.

Issued under authority of the
Michigan Public Service Commission
Dated April 13, 2023,
in Case No. U-18089.

COGENERATION AND SMALL POWER PRODUCTION PURCHASE RATE "1"

(Continued from Sheet No. D-37.00)

Monthly Purchase Price (Cont'd)

Rate Options	Energy Rate \$/kWh	
1. As Available Rate	Actual MISO Day Ahead Locational Marginal Price (LMP) at the Company's CONS.ALPENTHBA load node then multiply by 1 plus the line loss adjustment factor and less the Administrative Fee of \$0.001 per kWh.	
2. LMP Energy Rate Forecast	Forecasted LMP's will be applicable after December 31, 2024 and through the fifth contract year. For year 6 through year 10 of the contract term, the rate will be equal to the rate in the fifth year less the Administrative Fee of \$0.001per kWh.	
	On-Peak Energy Rate	Off-Peak Energy Rate
Year	\$/kWh	\$/kWh
2025	<i>\$0.03634</i>	<i>\$0.03100</i>
2026	<i>\$0.03752</i>	<i>\$0.03200</i>
2027	<i>\$0.03875</i>	<i>\$0.03310</i>
<i>2028</i>	<i>\$0.03985</i>	<i>\$0.03424</i>
<i>2029</i>	<i>\$0.04133</i>	<i>\$0.03557</i>

Capacity

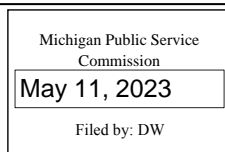
If the Company has a capacity need after completion of a competitive bidding process then the remaining capacity will be awarded to a QF on a first-come first-serve basis at the Company's full avoided cost rates that match the highest priced proposal that received a contract in the Company's most recent competitive solicitation and the contract term will be the same as offered in that competitive solicitation.

The monthly capacity payment will be equal to the number of Zonal Resource Credits (ZRC's) that MISO determines the seller's QF can supply to the Company for the applicable MISO resource planning period multiplied by the applicable capacity rate expressed in units of capacity. The current resource planning is the planning year that runs from June 1st of each year through May 31st of the following year. If no historical generation data is available for the first year of generation, a QF shall be assigned the MISO class average capacity credits by technology.

When the Company has a capacity need, MISO ZRCs will be equal to the project's nameplate capacity (in MWac) modified by the MISO effective load carrying capacity (ELCC) calculation method effective at the time of the QR contract execution.

(continued on Sheet No. *D-38.01*)

Issued May 4, 2023, by
 Kenneth A. Dragiewicz, President
 Alpena, MI 49707



Effective for service rendered on
 and after April 13, 2023.

Issued under authority of the
 Michigan Public Service Commission
 dated April 13, 2023,
 in Case No. U-18089.

COGENERATION AND SMALL POWER PRODUCTION PURCHASE RATE "1"

(Continued from Sheet No. D-38.00)

Capacity (Cont'd)

At the time the QF contract is executed, the MISO ELCC calculation method shall be set for the term of the QF contract according to the MISO Business Practices Manual (BPM) calculation method effective at the time of the QF contract execution.

When the Company has no capacity need *no capacity payment will be made to the QF.*

Renewable Energy Credits

Renewable Energy Credits (RECs) are owned by the seller. The Company may purchase RECs from sellers that are willing to sell RECs generated. The Company would enter into a separate agreement with the seller for the purchase of any RECs.

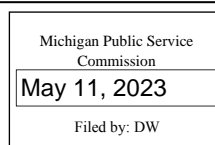
Execution of Standard PPA

In order to execute the Standard PPA, the QF must complete all of the general project information requested in the applicable Standard PPA. When all information required in the Standard PPA has been received in writing from the QF, the Company will respond within 15 business days with a draft Standard PPA.

The QF may request in writing that the Company prepare a final draft Standard PPA. The Company will respond to this request within 15 business days. In connection with such request, the QF must provide the Company with any additional or clarified project information that the Company reasonably determines to be necessary for the preparation of a final draft Standard PPA. When both parties are in full agreement as to all terms and conditions of the final draft Standard PPA, the Company will prepare and forward to the QF a final executable version of the agreement within 15 business days.

(continued on Sheet No. D-38.02)

Issued May 4, 2023, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after April 13, 2023.

Issued under authority of the
Michigan Public Service Commission
dated April 13, 2023,
in Case No. U-18089.

COGENERATION AND SMALL POWER PRODUCTION PURCHASE RATE "1"
(Continued from Sheet No. D-38.01)

Early Termination

Sellers shall be required, based on the options made available by the Company, to select a form of security to cover the financial risk associated with the Company's cost for replacement capacity in the event the QF ceases operation prior to the end of the PPA.

Security shall be provided through a letter of credit, surety bond, one-time escrow payment or monthly escrow payments.

The amount of security required will be based on the estimated amount of capacity the QF will deliver and the term of the contract. This early termination security amount will be calculated using the following table:

<i>Contract Term (Years)</i>	<i>Early Termination Security Amount</i>
<i>5</i>	<i>\$20,000 x Expected Annual ZRC's</i>
<i>10</i>	<i>\$60,000 x Expected Annual ZRC's</i>
<i>15</i>	<i>\$105,000 x Expected Annual ZRC's</i>
<i>20</i>	<i>\$125,000 x Expected Annual ZRC's</i>

Schedule of On-Peak and Off-Peak Hours:

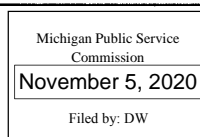
The on-peak hours shall be 7:00 a.m. to 11:00 p.m. of each weekday excluding the holidays of New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. All other times shall be considered off-peak.

Standby Power:

The QF may contract for standby power for equipment failure or maintenance in accordance with (Sheet No. C-8.00, Section 8), Auxiliary or Standby Service.

(continued on Sheet No. D-38.03)

Issued October 30, 2020, by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after October 30, 2020.

Issued under authority of the
Michigan Public Service Commission
dated October 29, 2020,
in Case No. U-18089.

COGENERATION AND SMALL POWER PRODUCTION PURCHASE RATE "1"

(Continued from Sheet No. D-38.02)

Optional Standby Rate

Optional Standby Rate

A QF who otherwise would qualify under terms defined in (Sheet No. C-8.00, Section 8), Auxiliary or Standby Service, may at the time the purchase contract is entered into, agree to a payment of \$ 0.60 per kW per day for the highest on-peak demand occurring each day in which standby service is utilized. The QF shall pay a monthly maximum demand charge of \$ 1.42 per kW of maximum demand. A maximum demand in kilowatts shall be initially established by mutual agreement for electrical capacity sufficient to meet the maximum standby requirements which the Company is expected to supply. Whenever the standby capacity so established is exceeded by the creation of a greater actual maximum demand then such greater demand becomes the new standby capacity. Energy costs shall be the average avoided energy cost. The on-peak demand shall be the highest 15-minute demand during the on-peak hours included in the above Schedule of On-Peak and Off-Peak Hours.

A QF who has agreed to this Optional Standby Rate shall also be eligible to receive supplemental power and/or maintenance power under the following provisions:

1. Supplemental Power:

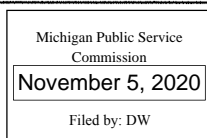
A QF may contract to purchase power from the Company to supplement his generation. The Company only offers its Standard Power Service as modified below, for such service and for a minimum term of one year. A "contract demand" shall be established for such service by mutual agreement between the Company and the QF. The billing demand shall be the highest demand during the month but shall not be less than 60% of the "contract demand" and shall in no case be less than 30 kW. Any billing demand above the "contract demand" shall be considered as standby service and priced according to the above Optional Standby Rate.

2. Maintenance Power:

Standby power for maintenance shall be available to a QF for a maximum of 30 consecutive days once per calendar year upon 90 days' written request by the QF and agreement by the Company as to when the maintenance power will be supplied within that calendar year. At least 60 days prior to the commencement date of the requested period of maintenance power, the Company shall notify the QF as to whether it is in agreement with the period of maintenance power. During the period of maintenance, the charge of \$0.60 per kW per day under the Optional Standby Power Rate shall be waived. The QF shall continue to pay the monthly maximum demand charge provided for in the first paragraph of the above Optional Standby Rate. Energy charges for the period of maintenance power shall be the average avoided energy cost plus 25 percent.

(continued on Sheet No. D-39.00)

Issued October 30, 2020, by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after October 30, 2020.

Issued under authority of the
Michigan Public Service Commission
dated October 29, 2020,
in Case No. U-18089.

COGENERATION AND SMALL POWER PRODUCTION PURCHASE RATE "2"

Availability:

Available to any generating installation with a capacity of over *550 kW* which employs cogeneration or other small power production technology utilizing biomass, waste, renewable resources or geothermal energy as fuel and which meets the Federal Energy Regulatory Commission's criteria for a Qualifying Facility (QF). Purchases shall be covered by contract.

The terms and conditions applicable under this schedule are controlled by the Michigan Public Service Commission's order in Case U-18089 dated *October 29, 2020* and by the Code of Federal Regulations, Title 18, Part 292.

Nature of Service:

Except for billing meters for the sale of energy under any other of the Company's rate schedules, the QF shall be responsible for furnishing, installing and maintaining at his expense, all necessary controlling and protective equipment for connecting the generating facility to the Company's electric system. Such equipment and its installation shall be in accordance with specifications and standards of the Company. The Company shall not be liable for damage to the QF's equipment caused by the interconnection. The Company shall own, operate and maintain all metering devices; however, the QF shall be required to pay for the cost of such equipment. No refund shall be made for any QF contribution required under this rate schedule.

Energy delivered to the Company shall be alternating current, 60 hertz, single or three-phase, the particular voltage in each case to be determined by the Company.

The Company may discontinue purchases during system emergencies and other operational circumstances such as light load conditions.

Monthly Purchase Price:

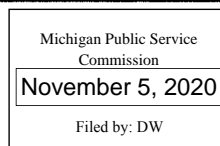
As negotiated.

Schedule of On-Peak and Off-Peak Hours:

The on-peak hours shall be 7:00 a.m. to 11:00 p.m. of each weekday excluding the holidays of New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. All other times shall be considered off-peak.

(continued on Sheet No. D-40.00)

Issued October 30, 2020 by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after October 30, 2020.

Issued under authority of the
Michigan Public Service Commission
dated October 29, 2020,
in Case No. U-18089.

COGENERATION AND SMALL POWER PRODUCTION PURCHASE RATE "2"

(Continued from Sheet No. D-39.00)

Standby Power:

The QF may contract for standby power for equipment failure or maintenance in accordance with (Sheet No. C-8.00, Section 8), Auxiliary or Standby Service.

Optional Standby Rate:

A QF who otherwise would qualify under the terms starting at (Sheet No. C-8.00), Auxiliary or Standby Service, may at the time the purchase contract is entered into, agree to a payment of \$0.60 per kW per day for the highest on-peak demand occurring each day in which standby service is utilized. The QF shall pay a monthly maximum demand charge of \$1.42 per kW of maximum demand. A maximum demand in kilowatts shall be initially established by mutual agreement for electrical capacity sufficient to meet the maximum standby requirements which the Company is expected to supply. Whenever the standby capacity so established is exceeded by the creation of a greater actual maximum demand, then such greater demand becomes the new standby capacity. Energy costs shall be the average avoided energy cost as determined in Rate "1". The on-peak demand shall be the highest 15-minute demand during the on-peak hours included in the above Schedule of On-Peak and Off-Peak Hours.

A QF who has agreed to this Optional Standby Rate shall also be eligible to receive supplemental power and/or maintenance power under the following provisions:

1. Supplemental Power:

A QF may contract to purchase power from the Company to supplement his generation. The Company only offers its Standard Power Service as modified below, or its' Large Industrial Service for such service. A "contract demand" shall be established for such service by mutual agreement between the Company and the QF. The on-peak billing demand shall be the highest demand during the on-peak hours included in the above Schedule of On-Peak and Off-Peak Hours but shall not be less than 60% of the "contract demand" and shall in no case be less than 30 kW. Any on-peak billing demand above the "contract demand" shall be considered as standby service and priced according to the above Optional Standby Rate.

(continued on Sheet No. D-41.00)

Issued January 3, 2019, by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after December 7, 2018

Issued under authority of the
Michigan Public Service Commission
dated December 6, 2018,
in Case No. U-18089

COGENERATION AND SMALL POWER PRODUCTION PURCHASE RATE "2"

(Continued from Sheet No. D-40.00)

Optional Standby Rate (Continued):

2. Maintenance Power:

Standby power for maintenance shall be available to a QF for a maximum of 30 consecutive days once per calendar year upon 90 days' written request by the QF and agreement by the Company as to when the maintenance power will be supplied within that calendar year. At least 60 days prior to the commencement date of the requested period of maintenance power, the Company shall notify the QF as to whether it is in agreement with the period of maintenance power. During the period of maintenance, the charge of \$0.60 per kW per day under the Optional Standby Power Rate shall be waived. The QF shall continue to pay the monthly maximum demand charge provided for in the first paragraph of the above Optional Standby Rate. Energy charges for the period of maintenance power shall be the average avoided energy cost plus 25 percent.

Issued January 3, 2019, by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after December 7, 2018

Issued under authority of the
Michigan Public Service Commission
dated December 6, 2018,
in Case No. U-18089

POLE ATTACHMENT RATE

Availability:

This rate is open to any customer other than a utility or municipality seeking to attach to three or more of the Company's electric distribution poles for any wire, cable, facility or apparatus used for the transmission of electricity or any form of intelligence (herein referred to as an Attachment). Service is governed by the Company's Standard Rules and Regulations. A written contract is required. Such contract sets out in detail terms and conditions of service which are summarized in this schedule.

Nature of Service:

Attachments to Company poles must conform to applicable National, State and local electrical code requirements, as well as the Company's standards for separation of services. The customer must obtain all necessary permits and approvals from private property owners and governmental authorities. The Company reserves the right to designate the particular locations at which the Attachments may be made and the manner in which the Attachments will be supported. The Company also reserves the right to remove or relocate poles at its sole discretion. The Customer taking service under this rate (Customer) shall, upon 30 days' written notice, remove its Attachments from such poles. The Company also reserves the right to remove Attachments at any time without notice if removal is required for safety reasons.

The Customer shall indemnify the Company against all costs associated with legal claims arising from the Customer's Attachments to the Company's facilities.

The Company reserves to itself, its successors and assigns, the right to maintain its poles and to operate its facilities thereon in such a manner as will best enable it to fulfill its own service requirements. The Company shall not be liable to the Customer for any damage to the Customer's equipment or for any interruption in the use of the Customer's Attachments or for interference with the operation of the cables, equipment and facilities of the Customer arising in any manner, unless caused by the Company's gross negligence or willful misconduct.

Prior to the Customer making an Attachment to any pole, the Customer shall apply for a pole attachment license, and the Company shall inspect the pole(s) for which a license is requested to see if the Attachment can be safely made. If such Attachment cannot be safely made or cannot be made in conformance to applicable codes, the Company shall notify the Customer. With respect to pole attachments, the Company shall, if required, modify its facilities or replace the pole in accordance with the Facility Modification provision of this schedule, to accommodate the Customer's Attachment.

(continued on Sheet No. D-43.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707

Effective for service rendered on
and after October 10, 2007



Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

POLE ATTACHMENT RATE
(Continued from Sheet No. D-42.00)

Rate and Charges:

Application Fees:

Pole Application Fee: \$1.00 per pole, but not less than \$25.00
per application, nonrefundable.

Annual Fees:

Pole Attachment Annual Fee: \$3.74 per pole.

Other:

Inspection Fee: Actual cost.

Unauthorized Attachment Fee:

An Unauthorized Attachment shall be treated as having existed for a period of three years, and unless satisfactory evidence is presented to the contrary, shall require payment of the Annual Rate(s) applicable to such a period of time. An Unauthorized Attachment is an Attachment made without the Company's prior approval.

Facility Modification:

The Customer shall pay the Company all costs (including overheads) associated with modifying Company facilities to accommodate any Customer Attachments. These costs shall be determined in accordance with the regular and customary methods used by the Company in determining same. The Customer shall also reimburse the owners of any other Attachments for the cost of modifying their facilities except to the extent, if any, that such other party has agreed to pay same. If the Company modifies its facilities after the Customer makes an Attachment, the Customer shall, at no expense to the Company, move its Attachments as required to accommodate the modified facility. Payment for facility alterations shall not vest the Customer with any ownership or property rights in such facilities.

Contract:

Customers desiring service under this rate schedule shall execute a standard Pole License Agreement. For purposes of applying the rate contained herein, a license year shall begin on January 1 and continue through December 31. The annual rate for additions or removals shall be prorated for the time such Attachments are in existence.

(continued on Sheet No. D-44.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

POLE ATTACHMENT RATE
(Continued from Sheet No. D-43.00)

Due Date and Late Payment Charge:

Payment of the Annual Rate shall be due February 1 of each year for the license year beginning January 1 preceding that February 1. However, the Annual Rate shall be due 21 days following the date the bill is mailed, if such mailing is later than January 10. The Application Fee is due with the Application.

The due date for all other fees and charges shall be 21 days following the date a bill is mailed.

A late payment charge of 2%, not compounded, of the unpaid balance net of taxes, shall be added to any bill not paid by the due date shown thereon.

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

EXPERIMENTAL PRIMARY DISTRIBUTION SERVICE

Availability:

Available to any customer desiring delivery of customer owned power from a primary (nominal voltage of either 4,160 volts, 13,200 volts or 34,500 volts) connection point located within 4,000 circuit feet of either 1) a Company interchange point or 2) a Company owned substation, to a Company interchange point.

Each connection point shall be considered a separate service.

Nature of Service:

Alternating current, 60-hertz, three-phase, the particular nature of the voltage in each case to be determined by the Company.

Term and Form of Contract:

All service under this rate shall require a written contract with a minimum term of one year.

Metering Equipment:

The load under this tariff shall be separately metered by demand and energy hourly recording (Time-of-Use) meters of billing quality. Such metering equipment shall be furnished, installed, maintained and owned by the Company.

Monthly Rate:

Customer Charge:

\$100.00 per month

Distribution Service Charge:

\$0.143 per kW of maximum demand

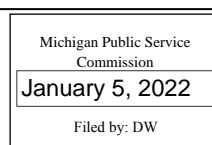
Monthly Variable Customer Charge:

For those connection points where the voltage at the metering point is different than the voltage at the connection point the following Monthly Variable Customer Charge will be applied:

The monthly metered kWh multiplied by 2% multiplied by the prior month's average power costs (rounded to the nearest \$0.001) from the Company's primary power supplier.

(continued on Sheet No. D-46.00)

Issued December 27, 2021, by
Kenneth A Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

EXPERIMENTAL PRIMARY DISTRIBUTION SERVICE

(Continued from Sheet No. D-45.00)

Reactive Power Supply Service Charge:

If the customer's monthly average power factor is lagging then there shall be no charge. If the customer's monthly average power factor is leading then there shall be a charge based upon the hourly average kilovars as follows:

For power supplied on or after January 1, 2018 \$0.2912 per kilovar

Real Power Losses:

There shall be no real power losses associated with this rate.

Maximum Demand:

The maximum demand shall be the highest 60-minute demand created during the current month or the previous eleven months.

Minimum Charge:

The Customer Charge plus the Distribution Service Charge included in the rate.

Due Date and Late Payment Charge:

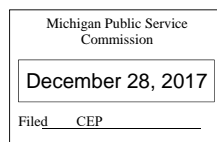
The due date of the customer bill shall be 21 days from the date of mailing. A late payment charge of 2% of the unpaid balance, net of taxes, shall be assessed to any bill which is not paid on or before the due date shown thereon.

Rules and Regulations:

Service under this rate is governed by the Company's Standard Rules and Regulations. The charges under this rate are subject to the General Terms and Conditions of Rate Schedules (Sheet No. D-1.00 through Sheet No. D-4.00), except for Rule B, Power Supply Cost Recovery Clause.

Issued December 26, 2017, by
Gary D. Graham, President
Alpena, MI 49707

Effective for service rendered on
and after January 1, 2018



Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017,
in Case No. U-18324

REACTIVE SUPPLY SERVICE

Availability:

Available to any Alternative Electricity Supplier. This service must be purchased by an AES serving retail customers located on the Company's distribution system, unless alternative comparable arrangements for reactive supply service that are satisfactory to the Company have been made by the AES.

Nature of Service:

The Company will supply reactive power to the AES's customers.

Monthly Rate:

Reactive Supply Charge:

\$0.080 per kW of aggregated maximum demand.

Aggregated Maximum Demand:

The aggregated maximum demand shall be the sum of the individual maximum demands of each of the AES's customers created in the current month or the previous eleven months.

A 15-minute period shall be used to determine the maximum demand period for all customers, except those that are served under the Company's Large Power, Large Industrial, and Alternative Energy Manufacturing rates, whose maximum demand shall be based upon a 60-minute period.

For those customers without a demand meter, the maximum demand shall be estimated using the appropriate load profile.

Maximum demand determinations shall be rounded to the next highest full kilowatt.

Due Date and Late Payment Charge:

The due date of the bill shall be 21 days from the date of transmittal. A late payment charge of 2% of the total net bill shall be added to any bill which is not paid on or before the due date shown thereon.

Rules and Regulations:

Service under this rate is governed by the Company's Retail Access Service Tariff, as set forth in Section E, starting on (Sheet No. E-1.00). The charges under this rate are subject to the General Terms and Conditions of Rate Schedules (Sheet No. D-1.00 through Sheet No. D-4.00).

Issued December 16, 2009, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2010

Issued under authority of the
Michigan Public Service Commission
dated, October 13, 2009
in Case No. U-15935

ENERGY IMBALANCE SERVICE

Availability:

Available to any Alternative Electricity Supplier. This service must be purchased by an AES serving retail customers located on the Company's distribution system, unless alternative comparable arrangements for energy imbalance service that are satisfactory to the Company have been made by the AES.

Nature of Service:

Energy Imbalance Service is provided by the Company when a difference occurs between the energy actually received at the Distribution Point of Receipt and the energy actually delivered to the Distribution Point of Delivery (adjusted for distribution losses) over a single hour. In hours when the energy received is less than the energy delivered (adjusted for distribution losses) the Company will supply the difference. In hours when the energy received is greater than the energy delivered (adjusted for distribution losses) the Company will absorb the difference.

Monthly Rate:

Energy Imbalance Charge:

The energy imbalance charge shall be calculated for each hour that an imbalance occurs as follows:

For hours that the energy received is less than the energy delivered:

A charge to the AES of 110% of the Company's Incremental Power Cost Rate on an hourly basis applied to the hourly usage (adjusted for distribution losses).

For hours that the energy received is greater than the energy delivered:

A credit to the AES of 90% of the Company's Avoided Cost Rate on an hourly basis applied to the hourly usage (adjusted for distribution losses).

Incremental Power Cost Rate:

The Incremental Power Cost Rate shall be the hourly cost rate of Supplemental Power, including energy and capacity charges, under the Company's September 19, 1994 contract with Consumers Energy, as amended.

(continued on Sheet No. D-49.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

ENERGY IMBALANCE SERVICE
(Continued from Sheet No. D-48.00)

Monthly Rate (Continued):

Avoided Cost Rate:

The Avoided Cost Rate shall be as follows:

For hours when the Company actually purchases Supplemental Power from Consumers Energy:

The hourly cost rate of Supplemental Power, including energy and capacity charges, under the Company's September 19, 1994 contract with Consumers Energy, as amended.

For hours when the Company does not actually purchase Supplemental Power from Consumers Energy:

The lesser of 1) the hourly energy cost rate of Firm Power, and 2) the hourly energy cost rate of Supplemental Power, both under the Company's September 19, 1994 contract with Consumers Energy, as amended.

Due Date and Late Payment Charge:

The due date of the bill shall be 21 days from the date of transmittal. A late payment charge of 2% of the total net bill shall be added to any bill which is not paid on or before the due date shown thereon.

Rules and Regulations:

Service under this rate is governed by the Company's Retail Access Service Tariff, as set forth in Section E, starting on (Sheet No. E-1.00). The charges under this rate are subject to the General Terms and Conditions of Rate Schedules (Sheet No. D-1.00 through Sheet No. D-4.00).

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

DEFAULT SUPPLY SERVICE

Availability:

This service is mandatory, for the period that begins with the Company's provision of Generation Service and ends with the first regular scheduled meter reading after the expiration of the six month notice requirement of (Sheet No. E-9.00, Section 2.6), for any customer, who has previously chosen to utilize an AES, that requests that the Company provide Generation Service.

This service does not apply and is not available to any customer who has provided the six-month notice requirement of (Sheet No. E-9.00, Section 2.6). This service also does not apply and is not available to any customer who was Slammed.

The Company will provide this service on a best-efforts basis and is not required to build or purchase new capacity or interrupt customers receiving firm service to provide service under this rate.

Nature of Service:

The Company will provide, if available, Generation Service to meet the customer's load. The Generation Service supplied will include applicable distribution losses.

Monthly Rate:

Default Supply Service Charge:

The default supply service charge shall be calculated for each hour utilizing the greater of:

1. The Power Supply Energy Charge rate (under the applicable Full Requirements Service rate for the customer) applied to the hourly usage (excluding distribution losses), or
2. 110% of the Company's Incremental Power Cost Rate on an hourly basis applied to the hourly usage (including distribution losses).

Incremental Power Cost Rate:

The Incremental Power Cost Rate shall be the hourly cost rate of Supplemental Power, including energy and capacity charges, under the Company's September 19, 1994 contract with Consumers Energy, as amended.

Due Date and Late Payment Charge:

The due date of the bill shall be 21 days from the date of transmittal. A late payment charge of 2% of the total net bill shall be added to any bill which is not paid on or before the due date shown thereon.

Rules and Regulations:

Service under this rate is governed by the Company's Retail Access Service Tariff, as set forth in Section E, starting on (Sheet No. E-1.00). The charges under this rate are subject to the General Terms and Conditions of Rate Schedules (Sheet No. D-1.00 through Sheet No. D-4.00).

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

NET METERING PROGRAM

Program Availability:

As of January 1, 2022 the Net Metering Program is closed to new participants. Applications received prior to January 1, 2022 and operational by August 1, 2022 are eligible to participate in the Net Metering Program. The Company's Net Metering Program is available on a first come, first served basis until the nameplate capacity of all participating generators is equal to the maximum program limit of 1% of the Company's peak load for the preceding calendar year allocated to include no more than 0.5% for customers generating 20 kW or less, no more than 0.25% for customers generating more than 20kw and up to 150 kW and no more than 0.25% for customers generating more than 150 kW and up to 550 kW.

Under MCL 460.1183 and MCL 460.6a(14), any customer participating in the Net Metering Program before the Distributed Generation Tariff (DG Tariff) is in effect starting January 1, 2022, may continue net metering for 10 years from original participation date or may opt to receive service under the DG Tariff. For the purposes of this tariff the original participation date is the first month the generator(s) began producing energy under the Net Metering Program. A participating customer may terminate participation in the Company's Net Metering Program at any time for any reason.

Customer Eligibility:

To be eligible to participate in the Net Metering Program, customers must generate a portion or all of their own retail electricity requirements using a renewable energy resource. A renewable energy resource comes from the sun or from thermal inertia of the earth and minimizes the output of toxic material in the conversion of the energy and includes, but is not limited to, all of the following:

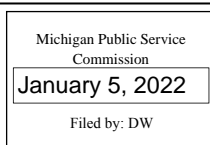
- a. Biomass
- b. Solar and solar thermal energy
- c. Wind energy
- d. Kinetic energy of moving water, including the following:
 - i. Waves, tides or currents
 - ii. Water released through a dam
- e. Geothermal energy
- f. Municipal solid waste
- g. Landfill gas produced by municipal solid waste.

Eligible customers must be Full Requirements Service customers under either Residential, General, Standard Power or Large Power services. A customer using biomass blended with fossil fuel as their renewable energy source must submit proof to the Company substantiating the percentage of the fossil fuel blend either by (1) separately metering the fossil fuel, or (2) providing other documentation that will allow the Company to correctly apply a generation credit to the output associated with the customer's renewable fuel only.

The generation equipment must be located on the customer's premises, serving only the customer's premises and must be intended primarily to offset a portion or all of the customer's requirements for electricity. At the customer's option, the generation capacity shall be determined by 1 of the following methods:

(continued on Sheet No. D-52.00)

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
Dated December 22, 2021
in Case No. U-21045

NET METERING PROGRAM
(Continued from Sheet No. D-51.00)

Customer Eligibility (Continued):

- a. Aggregate nameplate capacity of the generator(s).
- b. An estimate of the expected annual kWh output of the generator(s).

Customers shall not be allowed to switch their generation back and forth between two or more rate schedules to circumvent the intent of rate design. At the customer's option, the customer's annual electricity needs shall be determined by one of the following methods: (1) the customer's annual energy usage, measured in kWh, during the previous 12 month period: (2) for a customer with metered demand data available, the maximum integrated hourly demand measured in kW during the previous 12 month period: or (3) in cases where no data, incomplete data, or incorrect data for the customer's pas annual energy usage is available, or where the customer is making changes on-site that will affect their future total annual electric usage, the Company and the customer shall mutually agree on a method to determine the customer's future annual energy usage.

The requirements for interconnecting a generator with the Company's facilities are contained in the Michigan Public Service Commission's Electric Interconnection and Net Metering Standards Rules (R460.601a-460.656) and the Company's Michigan Electric Utility Generator Interconnection Requirements, copies of which will be provided to customers upon request. Customers shall be provided a copy of the Company's Generator Interconnection Application and Net Metering Application and shall be required to complete both applications and submit them with all applicable application fees for review and approval prior to interconnection of their generator to the Company's facilities. The Company's net metering application fee is \$25. All requirements of the MSPC's Electric Interconnection and Net Metering Standards and the Company's Net Metering Program must be met prior to commencing Net Metering service.

A customer that is enrolled in the Net Metering Program will continue to take electric service under the Company's applicable service tariff.

(continued on Sheet No. D-53.00)

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service
Commission
January 5, 2022
Filed by: DW

Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

NET METERING PROGRAM
(Continued from Sheet No. D-52.00)

Metering:

For a customer with a generating system capable of generating 20 kW or less, the Company may determine the customer's net usage using the customer's existing meter if it is capable of reverse registration or may, at the Company's expense, install a single meter with separate registers measuring power flow in each direction. If the Company uses the customer's existing meter, the Company shall test and calibrate the meter to assure accuracy in both directions. If the customer's meter is not capable of reverse registration and if meter upgrades or modifications are required, the Company shall provide a meter or meters capable of measuring the flow of energy in both direction to the customer at cost.

Only the incremental cost above that for meter(s) provided by the Company to similarly situated nongenerating customers shall be paid by the eligible customer. A generator meter will be supplied to the customer, at the customer's request, at cost.

For a customer with a generation system capable of generating more than 20 kW, if the existing electrical meter installed at the customer's facility is not capable of separately measuring the flow of electricity in both directions, the Company shall install appropriate metering equipment at cost. Only the incremental cost above that for meter(s) provided by the Company to similarly situated nongenerating customers shall be paid by the eligible customer. For customers with generators capable of generating more than 20 kW and not more than 150 kW, the Company shall provide a generator meter. The cost of the generator meter shall be considered a cost of operating a net metering program.

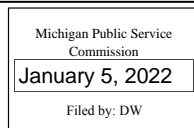
For customers with generators capable of generating more than 150 kW, the customer will be responsible for paying the costs of providing any new meters where meter upgrades are necessary.

Monthly Charges:

Customers enrolled in the Net Metering Program with a system capable of generating 20 kW or less qualify for true net metering billings or credits under the program. The customer shall pay the Distribution Charges and Power Supply Charges associated with the customer's standard service tariff applicable to the customer when the customer's monthly net usage results in a net flow of energy from the Company to the customer. When the customer's monthly net usage results in a net flow of energy from the customer to the Company, the customer shall be credited for the energy provided to the Company at full retail rate from their applicable service tariff.

(continued on Sheet No. D-54.00)

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

NET METERING PROGRAM
(Continued from Sheet No. D-53.00)

Monthly Charges (Continued):

Customers enrolled in the Net Metering Program with a system capable of generating more than 20 kW qualify for modified net metering billings or credits under the program. The customer shall pay the Power Supply Charges associated with the customer's standard service tariff applicable to the customer with the customer's monthly net usage results in a net flow of energy from the Company to the customer. A negative net metered quantity of energy during a billing period shall reflect a net excess of energy provided to the Company from the generator for which the customer shall receive a credit equal to the Power Supply charge associated with the customer's standard service tariff. Customers with generators capable of generating more than 20 kW and not more than 150 kW, shall pay Distribution Charges associated with the customer's standard service tariff for energy delivered by the Company to the customer. A customer that qualifies for modified net metering shall not have net metering credits applied against the Distribution Charge

Standby charges shall not be applied to customers with systems capable of generating 150 kW or less. Standby charges for modified net metering customers on an energy rate schedule shall be equal to the retail Distribution Charge applied to the imputed customer usage during the billing period. The imputed customer usage is calculated as the sum of the metered on-site generation and the net of the bidirectional flow of flow of energy across the customer's net meter during the billing period. If standby charges for demand-based customers have not been established by the Commission, upon receipt of a request for net metering service by a demand-based customer, the Company shall file an application requesting approval of a method for calculating standby charges.

For customers that qualify for true net metering or modified net metering under the Net Metering Program, the credit for any excess generation, as determined by each month's meter reading, shall be credited against the following month's bill. Any credit carried forward to the following month that is not used up that month, shall be carried forward for use in subsequent billing periods. If a customer terminates service with the Company while having a net metering credit amount on their account, the Company shall refund the remaining credit amount to the customer following a final reading by the Company of the customer's net meter.

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service
Commission
January 5, 2022
Filed by: DW

Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

VOLUNTARY GREEN PRICING PROGRAM

Availability:

Available to any residential, commercial or industrial customer desiring the option of purchasing renewable energy credits to match all or a part of their monthly energy usage. Purchases of renewable energy credits under this program are covered by separate contracts executed between the company and each distinct customer taking service under this tariff. Customers who choose to participate in this program will remain on the company's rate schedule under which the customer currently takes service, and in addition pay for renewable energy credits provided under this program.

The terms and conditions applicable under this tariff are controlled by the Michigan Public Service Commission's (MPSC's) order in Case U-18349 dated March 28, 2017 and by the requirements of Section 61, MCL 460.1061 of Public Act 342 of 2016 which amended 2008 PA 295, MCL 460.1001 *et seq.*

Renewable Energy Credit Supply:

The nature and quality of the service offered under this tariff is dependent on the availability of renewable electric credits secured to use for this program, the company makes no representations as to the specific composition of the renewable energy credits that will be supplied to each customer and reserves the right to purchase Green-e certified or other Renewable Energy Certificates (RECs) to satisfy the renewable energy demand for this program. All customers that chose to participate in this program relinquish any rights to sell the Green-e certificates or Renewable Energy Certificates (RECs) associated with this program. The company will not provide certificates of ownership to individual customers for the renewable energy credits provided to customers but will retain them as proof of their actual purchase to meet the specific demand under this program.

Sources of renewable energy credits to be used by the company for this program may include wind, solar, hydro- electric, biomass, landfill gas, kinetic energy of moving water, geothermal, solid waste or any other type of renewable energy that meets the requirements of PA 295 of 2008, as amended.

Customer Eligibility:

Any full-service residential, commercial or industrial customer of the company is eligible to take service under this tariff subject to the on-going, full satisfaction of all payments due to the company under any of the company's other tariffs.

(continued on Sheet No. D-56.00)

Issued May 1, 2018, by
Gary D. Graham, President
Alpena, MI 49707

Michigan Public Service Commission
May 2, 2018
Filed _____ DBR _____

Effective for service rendered on
and after May 1, 2018

Issued under authority of the
Michigan Public Service Commission
dated April 18, 2018, in Case No.
U-18350

VOLUNTARY GREEN PRICING PROGRAM
(continued from Sheet No. D-55.00)

Customer Eligibility (cont'd):

Customers that are not eligible for the program include anyone who has received a shut-off notice within the 12-month period prior to the customer's request for participation in this program or any current customer of the program who has received a shut-off notice under any other company tariff while enrolled in this program. Current customers in the program that become ineligible for the program while enrolled in it due to the receipt of a shut-off notice, will be de-enrolled for a minimum of 12 months.

Voluntary Customer Participation:

Customers desiring to take service under this program must request to participate in it and will be enrolled in the program on a first come, first served basis for an initial, minimum 12-month subscription period. Once the customer opts into the program, they shall not be permitted to leave the program (unless they move out of the company's service territory) or change their initial level of participation in the program, until their initial 12-month subscription period has elapsed. At the end of their initial subscription period, the company, depending upon the amount of renewable energy credits it has available at that time for the program, retains the right to refuse to allow the customer to increase their level of participation in the program until additional renewable energy credits can be secured by the company for the program. If, at any point in time, the program would become oversubscribed due to the amount of new customer requests for participation in it, the company will maintain a waiting list of customers for the program in the order in which the requests have been received until the company is able to secure additional renewable energy credits to be able to increase the level of participation in the program.

Voluntary Green Pricing Options:

Option No. 1 - Percentage of monthly kilowatt-Hour (kWh) Usage

Customers may elect to purchase renewable energy credits to match 25%, 50% or 100% of their actual monthly kWh usage when they initially opt into the program. The customer will pay a green energy premium cost of \$ 0.0078 for each kWh of energy matched under this program pricing option. The green energy premium amount will be added to the customer's monthly bill. At the end of the customer's initial subscription period, the company, depending upon the amount of renewable energy credits it has available for the program, retains the right to refuse to allow the customer to increase their level of participation until additional renewable energy resources can be secured by the company for the program.

(continued on Sheet No. D-57.00)

Issued May 1, 2018, by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after May 1, 2018

Issued under authority of the
Michigan Public Service Commission
dated April 18, 2018, in Case No.
U-18350

VOLUNTARY GREEN PRICING PROGRAM
(continued from Sheet No. D-56.00)

Option No. 1 (cont'd):

Customers that opt to purchase renewable energy to match at least 50% of their total monthly energy usage under this pricing option are not required to pay the state mandated monthly Renewable Energy Surcharge assessed on their monthly bill under their normal billing tariff per the requirements of Section 61(a) of MCL 460.1061 of Public Act 342 of 2016. Customers that opt into the program at a percentage of participation less than 50% will continue to be responsible for paying the state mandated monthly Renewable Energy Surcharge assessed on their monthly bill.

Option No. 2 - Blocks of RECs:

Customers may elect to purchase blocks of RECs. One block represents 100 kWh of renewable energy credits. Customers may purchase any number of blocks under the program but must specify the number of blocks to be purchased at the time of their initial request when opting to participate in the program. The customer will pay a green pricing program premium cost of \$ 0.78 for each block purchased under this program pricing option. The green energy premium amount will be added to the customer's monthly bill calculated for the number of blocks the customer purchases. At the end of their initial subscription period, the company, depending upon the amount of renewable energy credits it has available for the program, retains the right to refuse to allow the customer to increase their level of participation until additional renewable energy credits can be secured by the company for the program.

Under this option, any month where the customer's actual metered kWh energy usage falls below their total monthly renewable energy block subscribed amount of kWh, the customer will still be billed for their subscribed amount of blocks under the program.

Customers that opt to match at least 50% of their total monthly energy usage under this pricing option are not required to pay the state mandated monthly Renewable Energy Surcharge assessed on their monthly bill under their normal billing tariff per the requirements of Section 61(a) of MCL 460.1061 of Public Act 342 of 2016. Customers that opt into the program at a percentage of participation less than 50% will continue to be responsible for paying the state mandated monthly Renewable Energy Surcharge assessed on their monthly bill.

(continued on Sheet No. D-58.00)

Issued May 1, 2018, by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after May 1, 2018

Issued under authority of the
Michigan Public Service Commission
dated April 18, 2018, in Case No.
U-18350

VOLUNTARY GREEN PRICING PROGRAM
(continued from Sheet No. D-57.00)

Program Terminations:

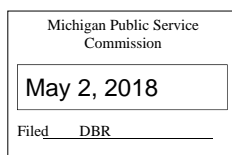
Customer Terminations:

- (1) The customer moves out of the company's service territory and is no longer eligible for the program.
- (2) The customer has reached the end of their initial or current 12-month subscription term and decides to opt out of the program. Under this option, customers are required to provide the company with a minimum of 60 days written notice of their intent to opt out of the program.

Company Terminations:

- (1) The company's Voluntary Green Program is terminated by the MPSC or by new state legislation and the company is no longer able to offer service under the program.
- (2) The customer has received a shut-off notice for failure to meet the payment terms of this program while taking service under the program.

Issued May 1, 2018, by
Gary D. Graham, President
Alpena, MI 49707



Effective for service rendered on
and after May 1, 2018

Issued under authority of the
Michigan Public Service Commission
dated April 18, 2018, in Case No.
U-18350

DISTRIBUTED GENERATION TARIFF

The combination of the customer's retail rate schedule and this rider (Rider) constitutes the cost-based distributed generation (DG) tariff pursuant to Public Act 341 of 2016 Section (6) (a) (14). The customer is billed according to their retail rate schedule for all Inflow and receive a credit in dollars, rather than kWh, based on the Outflow Credit provision shown on the Rider.

The credit for Outflow during the billing month is applied to the total monthly bill less ***any applicable securitization charges***. Any unused Outflow bill credit is added to any unused bill credit from previous months and carried forward to the next month. The Company will not issue a check for unused bill credit unless the customer leaves the DG program.

Distributed Generation Program:

- A. The Distributed Generation Program is offered as authorized by 2008 PA 295, as amended, 1939 PA 3, as amended by 2016 PA 341, Section (6) (a) (14), ***as amended by 2023 PA 235***, and the Commission in Case Nos. U-21045 ***and U-21794***.
- B. Distributed Generation Definitions
 - 1) ***Certified - an inverter-based system has met acceptable safety and reliability standards by a nationally recognized testing laboratory in conformance with IEEE 1547.1-2020 and the UL 1741 September 28, 2021 edition except that prior to commercial availability, an inverter-based system which conform to the UL 1741 SA September 7, 2016 edition are acceptable.***
 - 2) ***Category 1 - a certified project of 20 kWac or less.***
 - 3) ***Category 2 - a certified project of greater than 20 kWac and not more than 550 kWac.***
 - 4) ***Eligible Electric Generator - a methane digester or Renewable Energy Resource with a generation capacity limited to 110% of the customer's electricity consumption for the previous 12 months and not more than 550 kWac.***

(continued on Sheet No. D-60.00)

Issued, April 22, 2025 by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after April 1, 2025

Issued under authority of the
Michigan Public Service Commission
dated, March 13, 2025
in Case No. U-21794

DISTRIBUTED GENERATION TARIFF
(Continued from Sheet No. D-59.00)

- 5) Inflow - the metered inflow delivered by the Company to the customer during the billing month or time-based pricing period.
- 6) Outflow - the metered quantity of the customer's generation not used on site and exported to the utility during the billing month or time-based pricing period.
- 7) Renewable Energy Resource - a resource that naturally replenishes over a human, not a geological, timeframe and that is ultimately derived from solar power, water power or wind power. Renewable energy resource does not include petroleum, nuclear, natural gas, ***industrial waste, post-use polymers, tires, tire-derived fuel, plastic***, or coal. A renewable energy resource comes from the sun or from thermal inertia of the earth and minimizes the output of toxic material in the conversion of the energy and includes, but is not limited to, all of the following:
 - i. Biomass, ***as described in any of the following:***
 - a. ***Landfill gas as described in subparagraph (vii)***
 - b. ***Gas from a methane digester using only feedstock as described in subparagraph (viii)***
 - c. ***Biomass as used by renewable energy systems that are in commercial operation on the effective date of the amendatory act that added section 51 of 2023 PA 235.***
 - d. ***Trees and wood used in renewable energy systems that are placed in commercial operation after effective date of the amendatory act that added section 51 of 2023 PA 235, if the trees and wood are derived from sustainably managed forests or procurement systems, as defined in section 261c of the management and budget act, 1984 PA 431, MCL 18.1261c.***
 - ii. Solar and solar thermal energy
 - iii. Wind energy
 - iv. Kinetic energy of moving water, including the following:
 - a. Waves, tides or currents
 - b. Water released through a dam
 - v. Geothermal energy
 - vi. Thermal energy produced from a geothermal heat pump
 - vii. ***Landfill gas produced from solid waste facilities.***

(continued on Sheet No. D-61.00)

Issued April 22, 2025 by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after April 1, 2025

Issued under authority of the
Michigan Public Service Commission
Dated, March 13, 2025
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DISTRIBUTED GENERATION TARIFF
(Continued from Sheet No. D-60.00)

- i. Any of the following if used as feedstock in a methane digester:*
 - c. Municipal wastewater treatment sludge, wastewater, and sewage.*
 - d. Food waste and food production and processing waste.*
 - e. Animal manure.*
 - f. Organics separated from municipal solid waste.*

C. Distributed Generation Program Availability

The Distributed Generation Program is available for eligible Distributed Generation customers beginning January 1, 2022.

A customer participating in a net metering program approved by the Commission before January 1, 2022, shall have the option to take service under this tariff at the time service under the terms and conditions of the previous net metering program terminates in accordance with MCL 463.0183(1)

The Distributed Generation Program is voluntary and available on a first come, first served basis for new customer participants or existing customer participants increasing their aggregate generation. The combined legacy net metering and DG program size is equal to **10.0%** of the Company's average peak load for Full-Service customers during the previous 5 calendar years. ***The 10% limit shall be allocated as follows: not less than 50% for customers with an Eligible Electric Generator capable of generating 20 kilowatts or less; and not more than 50% for customers with an eligible electric generator capable of generating more than 20 kilowatts but not more than 550 kilowatts.*** The Company shall notify the Commission upon the Program reaching capacity in any Category.

D. Customer Eligibility

In order to be eligible to participate in the Distributed Generation Program, customers must generate a portion or all of their own retail electricity requirements with an Eligible Electric Generator which utilizes a Renewable Energy Resource, as defined in this Tariff, Distributed Generation Definitions.

(continued on Sheet No. D-62.00)

Issued, April 22, 2025 by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after April 1, 2025

Issued under authority of the
Michigan Public Service Commission
dated, March 13, 2025
in Case No. U-21794

DISTRIBUTED GENERATION TARIFF
(Continued from Sheet No. D-61.00)

A customer's eligibility to participate in the Distributed Generation Program is conditioned on the full satisfaction of any payment term or condition imposed on the customer by pre-existing contracts or tariffs with the Company, including those imposed by participation in the Distributed Generation Program, or those required by the interconnection of the customer's Eligible Electric Generator to the Company's distributed system.

E. Customer Billing on Inflow - Category 1 and 2

1) Full Service Customers

The customer will be billed according to their retail rate schedule, plus surcharges, and Power Supply Cost Recovery (PSCR) Factor on metered Inflow for the billing period or time-based pricing period.

2) Retail Access Service Customers

The customer will be billed as stated on the customer's Retail Access Service Rate Schedule on metered Inflow for the billing period or time-based pricing period.

F. Customer Billing - Outflow Credit

The customer will be credited on Outflow for the billing period or time-based pricing period. The credit shall be applied to the current billing month and shall be used to offset total utility charges (exclusive of *any applicable securitization charges*) on that bill. Any excess credit not used will be carried forward to subsequent billing periods. Unused Outflow Credit from previous months will be applied to the current billing month, if applicable. Outflow Credit is non-transferrable.

1) Full Service Customers

The customer will be credited according to their rate schedule's Power Supply Charges, including the Power Supply Cost Recovery (PSCR) Factor, on metered outflow for the billing period.

2) Retail Access Service Customers

The Outflow Credit will be determined by the Alternative Electric Supplier.

(continued on Sheet No. D-63.00)

Issued, April 22, 2025 by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after April 1, 2025

Issued under authority of the
Michigan Public Service Commission
dated, March 13, 2025
in Case No. U-21794

DISTRIBUTED GENERATION TARIFF
(Continued from Sheet No. D-62.00)

G. Application for Service

In order to participate in the Distributed Generation Program, a customer shall submit completed Interconnection and Distributed Generation Program Applications, including the application fee of \$50 to the Company.

The Distributed Generation Program application fee is waived if the customer is transitioning from the Net Metering Program.

If a customer does not act or correspond on an application for over 6 months, when some action is required by the customer, the application may be voided by the Company.

H. Generator Requirements

The Eligible Electric Generator(s) must be located on the customer's premises, serving only the customer's premises and must be intended primarily to offset a portion or *up to 110%* the customer's requirement for electricity.

The customer's requirement for electricity shall be determined by one of the following methods:

- 1) The customer's annual energy usage, measured in kWh, during the previous 12-month period
- 2) In instances where complete and correct data is not available or where the customer is making changes on-site that will affect total usage, the Company and the customer shall mutually agree on a method to determine the customer's annual electric requirement

The aggregate capacity of Eligible Electric Generators shall be determined by the aggregate projected annual kWh output of the generator(s).

The customer is required to provide the Company with a capacity rating in kW of the generating unit and a projected monthly and annual Kilowatt-hour output of the generating unit when completing the Company's Distributed Generation Program Application.

The customer need not be the owner or operator of the eligible generation equipment, but is ultimately responsible for ensuring compliance with all technical, engineering and operational requirements suitable for the Company's distribution system.

(continued on Sheet No. D-64.00)

Issued, April 22, 2025 by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after April 1, 2025

Issued under authority of the
Michigan Public Service Commission
dated, March 13, 2025
in Case No. U-21794

DISTRIBUTED GENERATION TARIFF
(Continued from Sheet No. D-63.00)

I. Generator Interconnection Requirements

The requirements for interconnecting a generator with the Company's facilities are contained in Rule B8., Electric Interconnection and Distributed Generation Standards and the *Company's Procedures for the Interconnection of Distributed Energy Resources to the Alpena Power Company Distribution System*. All such interconnection requirements must be met prior to the effective date of a customer's participation in the Distributed Generation Program. The customer must sign an Interconnection Agreement with the Company and fulfill all requirements as specified in the Agreement. The customer shall pay actual interconnection costs associated with participating in the Distributed Generation Program, subject to limits established by the Michigan Public Service Commission.

J. Metering Requirements

Metering requirements shall be specified by the Company, as detailed below. All metering must be capable of recording inflow and outflow and all parameters metered on the customer's otherwise applicable retail rate schedule, for both Full Service and Retail Access Service customers.

K. Distribution Line Extension and/or Extraordinary Facilities

The Company reserves the right to make special contractual arrangements with Distributed Generation Program customers whose utility service requires investment in electric facilities, as authorized by the Company's Section C Terms and Conditions of Service, rule C (3) (b) Extraordinary Facility Requirements and Charges, as set forth in the Company's Electric Rate Book. The Company further reserves the right to condition a customer's participation in the Distributed Generation Program on a satisfactory completion of any such contractual requirements.

L. Customer Termination from the Distributed Generation Program

A participating customer may terminate participation in the Company's Distributed Generation Program at any time for any reason on sixty days' notice. In the event that a customer who terminates participation in the Distributed Generation Program wishes to re-enroll, that customer must reapply as a new program participant, subject to program size limitations, application queue and application fees.

(continued on Sheet No. D-65.00)

Issued April 22, 2025, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after April 1, 2025

Issued under authority of the
Michigan Public Service Commission
dated, March 13, 2025
in Case No. U-21794

DISTRIBUTED GENERATION TARIFF
(Continued from Sheet No. D-64.00)

The Company may terminate a customer from the Distributed Generation Program if the customer fails to maintain the eligibility requirements, fails to comply with the terms of the operating agreement, or if the customer's facilities are determined not be in compliance with technical, engineering, or operational requirements suitable for the Company's distribution system. The Company will provide sixty days' notice to the customer prior to termination from the Distributed Generation Program, except in situations the Company deems dangerous or hazardous. Such notice will include the reason(s) for termination.

Upon customer termination from the Distributed Generation Program, any existing credit on the customer's account will either be applied to the customer's final bill or refunded to the customer. The Company will refund to the customer any remaining credit in excess of the final bill amount. Distributed Generation Program credit is non-transferrable.

M. Company Termination of the Distributed Generation Program

Company termination of the Distributed Generation Program may occur upon receipt of Commission approval.

Upon Company termination of the Distributed Generation Program, any existing credit on the customer's account will either be applied to the customer's final bill or refunded to the customer. The Company will refund to the customer any remaining credit in excess of the final bill amount. Distributed Generation Program credit is non-transferrable.

N. Distributed Generation Program Status and Evaluation Reports

The Company will submit an annual status report to the Commission Staff by March 31 of each year including Distributed Generation Program data for the previous 12 months, ending December 31. The Company's status report shall maintain customer confidentiality.

(continued on Sheet No. D-66.00)

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

DISTRIBUTED GENERATION TARIFF
(Continued from Sheet No. D-65.00)

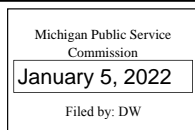
O. Renewable Energy Credits

Renewable Energy Credits (RECs) are owned by the customer.

The Company may purchase Renewable Energy Credits from participating Distributed Generation Program customers who are willing to sell RECs generated if the customer has a generator meter in place to accurately measure and verify generator output. REC certification costs are the responsibility of the customer.

The Company will enter into a separate agreement with the customer for the purchase of any RECs.

Issued December 27, 2021, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2022

Issued under authority of the
Michigan Public Service Commission
dated, December 22, 2021
in Case No. U-21045

RESIDENTIAL PLUG-IN ELECTRIC VEHICLE SERVICE

Availability:

Open to any customer eligible for Residential Service who uses Plug-In Electric Vehicles (PEV) and take service from the Company. This rate is not available for commercial or industrial service, or for resale purposes. Customers under this tariff may not operate distributed generation resources or participate in the Company's Net Metering Program.

The customer can select from two billing options, both of which include metering that is capable of separately identifying PEV usage. Customer-specific information will be held confidential and the data presented in any analysis will protect the identity of the individual customer.

Nature of Service:

Alternating current, 60 hertz, single phase, 120/240 volts.

Customer Choice of Generation Service Provider:

A customer may choose to have its Generation Service provided by an Alternative Electric Supplier, under the terms and conditions applicable to Retail Access Service as delineated in (Sheet No E-1.00). A customer whose Generation Service is provided by an AES is subject to the Distribution Charges shown below but is not subject to the Power Supply Charges shown below.

A customer that does not choose to have its Generation Service provided by an AES shall be provided Full Requirements Service by the Company and is subject to both the Distribution Charges and the Power Supply Charges shown below.

Monthly Rate:

Option 1 - Separately Metered PEV Time-of-Day: An additional single phase, multi-register meter capable of measuring electrical energy consumption during on-peak and off-peak billing periods will be installed to separately measure PEV kWh usage from all other kWh usage at the residence. PEV kWh usage will be billed at the following Monthly Rates and all other kWh usage will be billed separately at Residential Rates.

Distribution Charges:

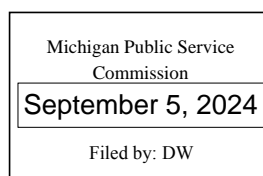
Customer Charge: \$ 5.25 per customer per month
Energy Charge: \$ 0.07926 per kWh for all kWh consumed

Energy Waste Reduction Surcharge:

This rate is subject to the Energy Waste Reduction Surcharge shown on Sheet No. D-4.91.

(continued on Sheet No. D-68.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
Dated July 23, 2024,
in Case No. U-21488

RESIDENTIAL PLUG-IN ELECTRIC VEHICLE SERVICE

(Continued from Sheet No. D-67.00)

Power Supply Charges:

Energy Charge: **\$ 0.08536** per kWh for all kWh consumed during the on-peak period
 \$ 0.04423 per kWh for all kWh consumed during the off-peak period

Power Supply Cost Recovery:

This rate is subject to the Company's Power Supply Cost Recovery Factors as shown on Sheet Nos. D-3.00 and D-4.00.

Renewable Energy Surcharge:

This rate is subject to the Renewable Energy Surcharge shown on Sheet No. D-4.90.

Note: Power Supply Charges are applicable only to customers who receive Full Requirements Service from the Company.

Minimum Charge:

The Customer Charge and Renewable Energy Surcharge.

Option 2 - Sub-metered PEV Time-of-Day: A standard meter will measure total residence kWh usage and an additional submeter capable of measuring electrical energy consumption during on-peak and off-peak billing periods will be installed to separately measure PEV kWh usage only. Total residence usage will be billed at Residential Service Monthly Rates. A second meter charge will apply and for all off-peak PEV kWh usage additional credits will apply as follows:

Distribution Charges:

Second Meter Charge: \$3.00 per customer per month

Power Supply Charges:

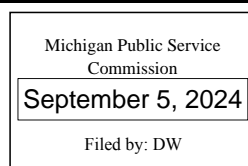
Power Supply Charge Credit: **\$ 0.04113** per kWh for all kWh consumed during the off-peak period

Minimum Charge:

The Customer Charge, Renewable Energy Surcharge and a second meter charge shall apply.

(continued on Sheet No. D-69.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for bills rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

RESIDENTIAL PLUG-IN ELECTRIC VEHICLE SERVICE
(Continued from Sheet No. D-68.00)

Customer Switching Service Charge:

\$5.00 each time a customer switches between Generation Service providers. This includes switches from one AES to another, from the Company to an AES, and from an AES to the Company. The customer may switch Generation Service providers at the end of any billing month provided the notice requirements of (Sheet No. E-6.00, Section 2.4) are met. The Customer Switching Service Charge shall not be applied for the first switch of each calendar year or at a time the customer returns to its immediately previous Generation Service provider because the customer was Slammed by an AES.

Due Date and Late Payment Charge:

The due date of the customer bill shall be 21 days from the date of transmittal. A late payment charge of 2%, not compounded, of the unpaid balance, net of taxes, shall be assessed to any bill which is delinquent. The late payment charge shall not apply to customers participating in the Winter Protection Plan.

Schedule of On-Peak and Off-Peak Hours:

The following schedule shall apply Monday through Friday (except holidays designated by the Company). Weekends and holidays are off-peak.

On-Peak Hours: **1:00 p.m. to 7:00 p.m.**

Off-Peak Hours: All other hours

Holidays Designated by the Company:

The following are designated as holidays by the Company:

New Year's Day

Labor Day

Memorial Day

Thanksgiving Day

Independence Day

Christmas Day

New Year's Day, Independence Day, and Christmas Day, by definition, are predetermined dates each year. However, in the event that they fall on a Sunday, the Holiday is celebrated the Monday immediately following that Sunday. If these days fall on a Saturday, the Holiday remains on that Saturday.

Rules and Regulations:

Service under this rate is governed by the Company's Standard Rules and Regulations. The charges under this rate are subject to the General Terms and Conditions of Rate Schedules (Sheet No. D-1.00 through Sheet No. D-4.00).

Issued August 12, 2024 by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for bills rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
Dated July 23, 2024,
in Case No. U-21488

GENERAL SERVICE PLUG-IN ELECTRIC VEHICLE

Availability:

Open to any customer eligible for the General Service Rate who uses Plug-In Electric Vehicles (PEV) and take service from the Company. This rate is not available for Residential Service, or for resale purposes. Total load is not to exceed 35kW, measured on a 15-minute interval basis. Customers under this tariff may not operate distributed generation resources or participate in the Company's Net Metering Program.

The customer can select from two billing options, both of which include metering that is capable of separately identifying PEV usage. Customer-specific information will be held confidential and the data presented in any analysis will protect the identity of the individual customer.

Nature of Service:

Alternating current, 60 hertz, single phase or three-phase, the particular voltage level in each case to be determined by the Company.

Customer Choice of Generation Service Provider:

A customer may choose to have its Generation Service provided by an Alternative Electric Supplier, under the terms and conditions applicable to Retail Access Service as delineated in (Sheet No E-1.00). A customer whose Generation Service is provided by an AES is subject to the Distribution Charges shown below but is not subject to the Power Supply Charges shown below.

A customer that does not choose to have its Generation Service provided by an AES shall be provided Full Requirements Service by the Company and is subject to both the Distribution Charges and the Power Supply Charges shown below.

Monthly Rate:

Option 1 - Separately Metered PEV Time-of-Day: An additional multi-register meter capable of measuring electrical energy consumption during on-peak and off-peak billing periods will be installed to separately measure PEV kWh usage from all other kWh usage at the location. PEV kWh usage will be billed at the following Monthly Rates and all other kWh usage will be billed separately at General Service Rates.

Distribution Charges:

Customer Charge: \$ 7.50 per customer per month

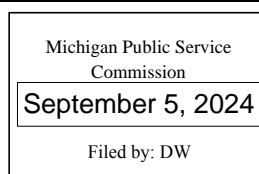
Energy Charge for service from July 1, 2024 to June 30, 2025: \$ 0.07439 per kWh for all kWh

Energy Charge for service from July 1, 2025 to June 30, 2026: \$ 0.07426 per kWh for all kWh

Energy Charge for service from July 1, 2026 to June 30, 2027: \$ 0.07413 per kWh for all kWh

(continued on Sheet No. D-71.00)

Issued August 12, 2024 by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

GENERAL SERVICE PLUG-IN ELECTRIC VEHICLE
(Continued from Sheet No. D-70.00)

Monthly Rate: (continued)

Distribution Charges: (continued)

Energy Charge for service from July 1, 2027 to June 30, 2028: \$ 0.07401 per kWh for all kWh

Energy Charge for service on and after July 1, 2028: \$ 0.07388 per kWh for all kWh

Energy Waste Reduction Surcharge:

This rate is subject to the Energy Waste Reduction Surcharge shown on Sheet No. D-4.91.

Power Supply Charges:

Energy Charge: \$0. *0.08801* per kWh for all kWh consumed during the on-peak period

\$0. *0.04560* per kWh for all kWh consumed during the off-peak period

Power Supply Cost Recovery:

This rate is subject to the Company's Power Supply Cost Recovery Factors as shown on Sheet Nos. D-3.00 and D-4.00.

Renewable Energy Surcharge:

This rate is subject to the Renewable Energy Surcharge shown on Sheet No. D-4.90.

Note: Power Supply Charges are applicable only to customers who receive Full Requirements Service from the Company.

Minimum Charge:

The Customer Charge and Renewable Energy Surcharge.

Option 2 - Sub-metered PEV Time-of-Day: A standard meter will measure total kWh usage and an additional submeter capable of measuring electrical energy consumption during on-peak and off-peak billing periods will be installed to separately measure PEV kWh usage only. Total usage will be billed at General Service Monthly Rates. A second meter charge will apply and for all off-peak PEV kWh usage additional credits will apply as follows:

Distribution Charges:

Second Meter Charge: \$3.00 per customer per month

Power Supply Charges:

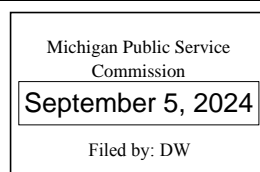
Power Supply Charge Credit: \$(*0.04241*) per kWh for all kWh consumed during the off-peak period

Minimum Charge:

The Customer Charge, Renewable Energy Surcharge and a second meter charge shall apply.

(continued on Sheet No. D-72.00)

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707



Effective for bills rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

GENERAL SERVICE PLUG-IN ELECTRIC VEHICLE
(Continued from Sheet No. D-71.00)

Customer Switching Service Charge:

\$5.00 each time a customer switches between Generation Service providers. This includes switches from one AES to another, from the Company to an AES, and from an AES to the Company. The customer may switch Generation Service providers at the end of any billing month provided the notice requirements of (Sheet No. E-6.00, Section 2.4) are met. The Customer Switching Service Charge shall not be applied for the first switch of each calendar year or at a time the customer returns to its immediately previous Generation Service provider because the customer was Slammed by an AES.

Due Date and Late Payment Charge:

The due date of the customer bill shall be 21 days from the date of transmittal. A late payment charge of 2%, not compounded, of the unpaid balance, net of taxes, shall be assessed to any bill which is delinquent.

Schedule of On-Peak and Off-Peak Hours:

The following schedule shall apply Monday through Friday (except holidays designated by the Company). Weekends and holidays are off-peak.

On-Peak Hours: **1:00 p.m. to 7:00 p.m.**

Off-Peak Hours: All other hours

Holidays Designated by the Company:

The following are designated as holidays by the Company:

New Year's Day

Labor Day

Memorial Day

Thanksgiving Day

Independence Day

Christmas Day

New Year's Day, Independence Day, and Christmas Day, by definition, are predetermined dates each year. However, in the event that they fall on a Sunday, the Holiday is celebrated the Monday immediately following that Sunday. If these days fall on a Saturday, the Holiday remains on that Saturday.

Rules and Regulations:

Service under this rate is governed by the Company's Standard Rules and Regulations. The charges under this rate are subject to the General Terms and Conditions of Rate Schedules (Sheet No. D-1.00 through Sheet No. D-4.00).

Issued August 12, 2024, by
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Alpena, MI 49707



Effective for bills rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
in Case No. U-21488

SECTION E
RETAIL ACCESS SERVICE TARIFF

1.0 INTRODUCTION AND DEFINITIONS

This tariff is intended to provide the terms and conditions associated with Retail Access Service as well as provide information regarding the roles of the various market participants. This tariff includes the following sections:

Introduction and Definitions	Section 1.0
Customer	Section 2.0
Alternative Electric Supplier (AES)	Section 3.0
Dispute Resolution	Section 4.0
Liability	Section 5.0

In cases where a Customer chooses to participate in Retail Access Service and obtain Generation Service from an Alternative Electric Supplier (AES), the Company will maintain a relationship and interact with two separate participants -- the Customer and the AES.

1.1 The Customer Role

The Customer is the end-user of Power at one or more locations in the State of Michigan who has facilities connected to the Company's Distribution System. Under Retail Access Service, the Customer will conduct transactions with at least two participants - the Company and an AES. The decision to choose an AES or to remain on Company service will be made by the Customer.

The Customer must already be connected to the Company's Distribution System as a Full Requirements Service Customer or meet the requirements for new Customers connecting to the Company's Distribution System as defined in the Company's applicable tariffs and service rules.

1.2 The Supplier Role

An Alternative Electric Supplier (AES) is a Person that has been licensed to sell retail electricity in Michigan. AESs take title to Power and sell Power in Michigan's retail electric market.

An AES makes necessary arrangements to provide Power to Customers, assembles products and/or services, and sells the products and/or services to Customers. AESs must meet all applicable statutory and regulatory requirements of Michigan and federal law.

(continued on Sheet No. E-2.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-1.00)

Market participation responsibilities of the AES include: scheduling energy, obtaining and paying for transmission and ancillary services (including energy imbalance charges), and payment or provision of energy for losses incurred on the Transmission System and the Distribution System to deliver Power. The AES is responsible for assuring power supply, arranging deliveries to the Company's Distribution System and managing its own retail sales.

1.3 Definitions

"Alternative Electric Supplier" or "AES" means a Person properly licensed by the Commission to sell electric Generation Service to retail Customers in the state of Michigan. AES does not include the Person who physically delivers electricity from the AES directly to retail Customers in Michigan.

"Commission" means the Michigan Public Service Commission.

"Company" means Alpena Power Company or its agent.

"Customer" means, for purposes of Retail Access Service, a Person with electrical load facilities connected to the Company's Distribution System and to whom Power is delivered to its Location(s) pursuant to this tariff. All Customers, regardless of the voltage level of the service, are considered to be connected to the Company's Distribution System.

"Default Service" means Generation Service provided by the Company to Customers who are no longer being served by an AES for any number of reasons, in situations where the Customer is not eligible for Full Requirements Service.

"Demand" means the amount of Power required to meet the Customer's load at a given instant or averaged over any designated interval of time, expressed in kilowatts or megawatts.

"Distribution Point of Delivery" means the point of interconnection between the Company's Distribution System and the Customer's service Location.

"Distribution Point of Receipt" means the point of interconnection between the Company's Distribution System and the Transmission System or other facilities where electric Energy is received for delivery to a Customer.

(continued on Sheet No. E-3.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707

Effective for service rendered on
and after October 10, 2007



Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-2.00)

"Distribution System" means facilities operated by the Company for the purpose of distributing electric power within the Company's electric service territory, which are subject to the jurisdiction of the Commission.

"Drop Request" means a request by an AES to terminate Generation Service to a Customer.

"Energy" means the capacity for doing work. In the context of this tariff the word energy refers to "electrical energy". Energy is usually measured in kilowatt-hours (kWh).

"Energy Meter" means a meter capable of measuring and recording energy on a kWh basis.

"Enrollment" means a transaction between an AES and a Customer whereby a Customer accepts electric service from the AES according to the terms of the AES's offer.

"Full Requirements Service" means the provision of retail regulated electric service including generation, transmission, distribution and ancillary services all provided by the Company.

"Generation Service" means the provision of electric Power and related ancillary services.

"Interval Demand Meter" means a meter capable of measuring and recording kW demands and kVAR demands on a sub-hour time interval and hourly integrated basis and measuring energy in kWh on a cumulative basis.

"Load" means any end-use device drawing energy from the electric system.

"Load Profile" means an allocation of a Customer's electricity usage to discrete time intervals over a period of time, based on individual Customer data or class averages, used to estimate electric supply requirements and to determine cost of service to the Customer.

"Location" means each Customer facility whether owned or leased.

"Maximum Demand" means for Large Power, Large Industrial and *Alternative Energy Manufacturing* Customers the highest 60-minute and for all other Customers the highest 15-minute integrated demand created during the current and previous 11 billing months at each voltage level, whether the Customer received service under this tariff or another.

(continued on Sheet No. E-4.00)

Issued December 16, 2009, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after January 1, 2010

Issued under authority of the
Michigan Public Service Commission
dated, October 13, 2009
in Case No. U-15935

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-3.00)

Company retail tariff. For Customers that do not have an Interval Demand Meter installed, the Company will determine the Maximum Demand utilizing the average load factor of the rate class of the Customer.

"Open Access Transmission Tariff (OATT)" means the Open Access Transmission Tariff of a Person owning or controlling the Transmission System, on file with the Federal Energy Regulatory Commission, as amended from time to time.

"Person" means an individual, governmental body, corporation, partnership, association, or other legal entity.

"Power" means a combination of the electric Demand and Energy requirements of the Customer.

"Retail Access Service" means the service offered by the Company under applicable laws, regulations, tariffs and agreements, which allows the Customer to purchase Generation Service and transmission service from a licensed AES, with Power delivered through the Company's Distribution System.

"Regulated Electric Service" means the services offered by the Company under terms and conditions approved by the Commission.

"Settlement Invoice" means a detailed bill of all energy and ancillary services provided to an AES by the transmission service provider, control area operator, or the Company, as appropriate.

"Settlement Statement" means a reconciliation of the energy and ancillary services scheduled by the AES with those actually consumed or used by the AES and its Retail Access Service customers. The energy and ancillary services will be quantified in units generally accepted by the utility industry, e.g., energy will be measured in kilowatt-hours or megawatt-hours. Contents of the Settlement Statement will be suitable for the preparation of the Settlement Invoice, i.e., energy and ancillary services scheduled and used will be presented for discrete time periods such as hourly or 15-minute intervals.

"Slamming" means the act of changing the Customer's chosen AES, or changing the Customer from Full Requirements Service to Generation Service from an AES, without the Customer's consent.

"Switch" means a Customer move from one provider of Generation Service and transmission service to another.

(continued on Sheet No. E-5.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-4.00)

"Switch Date" means the date on which the Customer is actually assigned to a new AES for purposes of Energy supply responsibility.

"Switch Request" means a request by an AES to switch a Customer from the Company or another AES to the requesting AES, for Generation Service.

"Switch Response" means a response sent by the Company to an AES which submitted a Switch Request that confirms the requested Customer switch as pending and provides certain Customer information or, if the Switch Request is denied, provides a reason or invalidation code explaining why the request was denied.

"Transition Charge" is a surcharge for the recovery of costs associated with the implementation of Retail Access Service and/or the Company's stranded costs arising from implementation of Retail Access Service.

"Transmission System" means facilities operated by a Person used for transmitting electric Power to the Distribution Point of Receipt, and subject to the jurisdiction of the Federal Energy Regulatory Commission.

"Uniform Data Transaction" means specific technical arrangements for trading information, initiating business requests and executing other common transactions. These arrangements may encompass a number of electronic media and use specified transport protocols.

2.0 CUSTOMER SECTION

2.1 Availability

Retail Access Service is available on and after January 1, 2002 to all existing or new Customers that meet the terms and conditions of this Retail Access Service tariff and other applicable Company tariffs, subject to contracting with an AES. The Company will begin to accept and process Switch Requests on and after January 1, 2002.

2.2 Eligibility

A Customer's eligibility to take Retail Access Service is subject to the full satisfaction of any terms or conditions imposed by pre-existing contracts with or tariffs of the Company. Customers must have satisfied any past due amounts for Regulated Electric Service owed to the Company under any other arrangements or provisions for Regulated Electric Service before taking service under this tariff.

(continued on Sheet No. E-6.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-5.00)

2.3 Customer Information

An AES must obtain written authorization from the Customer before the Company will provide an AES with a Customer's currently available usage and billing information. Customers will be provided their own usage and billing information upon request. No fee shall be charged for the first request per calendar year related to a specific Customer account. Subsequent requests will require a fee of \$8.00/account that will be billed to the Customer.

2.4 Customer Enrollment and Switching

2.4.1 A Customer will specify only one AES at any given time for the supply of Power to each Customer account or Customer Location.

2.4.2 The AES shall submit to the Company a Switch Request via a Uniform Data Transaction after a required 10-day customer rescission period. The Company's processing will not start until the legal rescission period is over.

2.4.3 The Company will process one (1) valid Switch Request per Customer per meter reading cycle. Where multiple Switch Requests for the same Customer are received during the same meter reading cycle, the Company will process the first valid switch request received during a meter read cycle. A Switch Response for each rejected Switch Request will be sent to the appropriate AES via a Uniform Data Transaction within three (3) business days.

2.4.4 The Company will normally validate a Switch Request within three (3) business days of the receipt of the Switch Request and will transmit a Switch Response to the AES. As part of the validation process, the Company shall notify the Customer in writing that a Switch Request has been received and is being processed. For valid Switch Requests, the Company will at the same time send to the AES currently serving the Customer, via the appropriate Uniform Data Transaction, notice that the AES's service is to be terminated, including the scheduled Customer Switch Date. In the event that the Customer or the new AES cancels the Switch before the Switch Date, the Company will send to the current AES, via appropriate Uniform Data Transaction, notice reinstating the current AES's service unless the current AES has submitted a valid Drop Request.

(continued on Sheet No. E-7.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-6.00)

2.4.5 Customers shall be permitted to change AESs. Customers will be assessed a fee of \$5.00 processing charge per Customer account for each change beyond one (1) within a calendar year. The change will be submitted to the Company by the Customer's newly chosen AES as a Switch Request.

2.4.6 Other than in situations where Customers require new meter installations as part of a Switch, the Switch Date shall be effective on the next scheduled meter read date that is not less than eight (8) business days after a Switch Request has been validated by the Company. The AES change shall occur at midnight (00:00) local time at the beginning of the effective date.

2.4.7 For Customers required to have Interval Demand Meters, Retail Access Service will be subject to the Company installing an Interval Demand Meter at the Customer's expense and at the service location(s) designated for Retail Access Service. If the Customer is not required to have an Interval Data Meter, Retail Access Service is contingent upon the Customer agreeing to be subject to the load profiling method used by the Company to determine the Customer's interval load data or having the Company install an Interval Demand Meter at the Customer's expense.

2.5 Metering and Load Profiling

2.5.1 Metering equipment for Customers taking Retail Access Service shall be furnished, installed, read, maintained and owned by the Company. Customer accounts with a threshold of a Maximum Demand of 30 kW or more that receive service under Retail Access Service shall be required to have an Interval Demand Meter and time and material costs to install the Interval Demand Meter will be assessed to the Customers unless the charges are otherwise stated in the applicable distribution service tariff.

The Company reserves the right to require the installation of an Interval Demand Meter for a Customer not meeting the criteria in Section 2.5.1 of this tariff at the Company's expense, for the purpose of determining the Customer's hourly load for settlement. The Customer will not be subject to a fee for this service unless the growth in the Customer's load reaches or surpasses the criteria in Section 2.5.1 of this tariff.

(continued on Sheet No. E-8.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-7.00)

2.5.2 For Customers required or who elect to have an Interval Demand Meter, the Company may require that the meter be read via telephone. In such cases, Customers may be required to provide telephone connection for purposes of meter interrogation by the Company. The Customer shall be responsible for all costs of the telephone connection.

If a Customer is not able to allow sharing of a telephone connection, the Customer may be required to obtain a separate telephone connection for such purposes and Customer shall pay all charges therewith. The Customer is responsible for assuring the performance of the telephone connection.

2.5.3 In cases where a telephone connection used by the Company for meter interrogation is out of service, the Company may retrieve the data manually for a nominal monthly fee of \$15.00 payable by the Customer. In the event that the telephone connection is out for three consecutive billing months, the Customer's Retail Access Service may be terminated and the Customer will be returned to service under the Company's Full Requirements Service tariffs subject to the provisions of Section 2.6, (on sheet E-9.00) unless said outage is due to non-performance by the telecommunication service provider.

2.5.4 For Customers not required to have an Interval Demand Meter installed, i.e., subject to Load Profiling per section 2.5.7, (on Sheet E-9.00) when monthly metered Energy data is not available due to metering errors, malfunctions, or otherwise, the usage will be estimated by the Company using the procedure approved by the Commission under applicable rules and practices.

2.5.5 For Customers with Interval Demand Meters installed, i.e., not subject to Load Profiling requirements, where monthly metered Energy data is not available due to metering errors, malfunctions, or otherwise, the billing quantities will be estimated by the Company using the available historical data and other relevant information for the Customer.

2.5.6 Customers who choose Retail Access Service and who have Interval Demand Meters will have their Energy consumption and Demand for settlement purposes based on the data from the Interval Demand Meters. This method to calculate Energy consumption and Demand does not apply to those Customers who have an Interval Demand Meter installed by the Company solely for load research purposes.

(continued on Sheet No. E-9.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-8.00)

2.5.7 Customers who choose Retail Access Service but do not meet the criteria in Section 2.5.1 (on Sheet No. E-7.00) of this tariff, will have, unless the Company has exercised its right to require an Interval Demand Meter under Section 2.5.1 (on Sheet No. E-7.00), the option to use a calculated Load Profile to estimate Energy consumption patterns. If a Customer chooses to install an Interval Demand Meter, that Customer will be assessed time and material costs to install the Interval Demand Meter unless charges are otherwise stated in the applicable distribution service tariff.

2.5.7.1 The Company will determine the Load Profiles utilizing the system residual method. The Company reserves the right to modify or change the Load Profiling method after proper review and consideration by the Commission.

2.5.7.2 The system residual Load is calculated for each one (1) hour interval as the difference between the total measured or estimated system Load and the sum of the Interval Demand Metered Loads including losses and the deemed Loads including losses.

2.5.7.3 The Company may apply a deemed profile to some Loads with simple predictable use patterns, such as street lighting or irrigation. Deemed profiles are calculated by assuming on- and off-times each day and assuming constant Load when on.

2.6 Return to Full Requirements Service

2.6.1 The AES shall transmit a Customer Drop Request to the Company via a Uniform Data Transaction when the Customer requests return to Full Requirements Service or when AES service is not being continued for any reason. The AES shall inform the Customer of the Drop Request in writing.

2.6.2 The Company will normally validate a Drop Request within three (3) business days of the receipt of the Drop Request and will transmit a Drop Response to the AES. As part of the validation process the Company will notify the Customer in writing that a Drop Request has been received and is being processed.

2.6.3 The actual switch of the Customer from AES service to Full Requirements Service shall be effective on the next scheduled meter read date that is not less than eight (8) business days after the Drop Request has been validated by the Company. The return to Full Requirements Service (or Default Service for Customers meeting criteria of 2.6.5) shall occur at midnight (00:00) local time at the beginning of the effective date.

(continued on Sheet No. E-10.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-9.00)

- 2.6.4 All customers whose total load is less than 4 MW Maximum Demand shall return to Full Requirements Service on the same terms as any new customer applying for Full Requirements Service. Any such Customers returning to Full Requirements Service shall be ineligible to switch to an AES for a period of twelve (12) months thereafter.
- 2.6.5 Customers whose total load is greater than or equal to 4 MW Maximum Demand ("large load Customers" as used herein) shall return to the Company's Default Service tariff initially and will not be eligible for Full Requirements Service until after a notice period, not to exceed 12 months, to allow the Company to secure incremental generating capacity to serve the returning large load Customer without adversely impacting Customers who have chosen to remain with the Company. The Company will return the large load Customer to Full Requirements Service from Default Service no later than 12 months after the Customer has returned to utility service. Customers may switch to another AES at any point during the period that they are on Default Service.
- 2.6.6 In the event that a Customer is slammed by an AES from Full Requirements Service and desires to return to Full Requirements Service, the Company will waive the notice period not to exceed twelve months. The Company's Default Service does not apply to such Customers.
- 2.6.7 In the event a Customer is returned to Company service after being dropped by the AES or due to the bankruptcy of the AES, or upon the AES's complete withdrawal from the market, the Customer will be served under the Company's Default Service tariff. The Customer may return to Full Requirements Service under the provisions of 2.6.1 to 2.6.3 above.

2.7 Billing and Payment

- 2.7.1 The Company will bill the Customer for Retail Access Service as outlined in section 3.3 (on Sheet No. E-12.00) of this tariff.
- 2.7.2 The Customer shall pay the Company the amount billed by the Company on or before a due date established by Customer billing rules approved by the Commission in accordance with the Commission's consumer standards and billing practices, MAC R 460.101 et seq., as amended, for residential customers, and MAC R 460.1601 et seq., as amended, for nonresidential customers.

(continued on Sheet No. E-11.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-10.00)

2.7.3 Where incorrect billing results from a calculation error discovered by either the Company, the AES or the Customer, the error will be corrected and revised bills for the Customer and the AES will be calculated and settled on the next billing period after the error is discovered. Billing errors discovered by the Company shall be adjusted as provided for in the residential and commercial and industrial billing rules.

2.8 Disconnection of Service

2.8.1 The Company is the only Person allowed to physically shut off service to a Customer.

2.8.2 Disconnection of service to a Customer for nonpayment of the Company's bill or for any violation of the Company's tariffs shall be in accordance with applicable Commission rules and Company tariffs. The Company will provide notice to the AES of the date/time of actual disconnection. The Company shall not be liable for any losses to the AES due to disconnection.

3.0 ALTERNATIVE ELECTRIC SUPPLIER SECTION

3.1 Availability

The Company will not process any switch Request from an AES unless and until:

3.1.1 The AES has been granted a license as an electric Power provider by the Commission.

3.1.2 The AES has demonstrated creditworthiness as described in Section 3.5. (on Sheet No. E-14.00)

3.1.3 AES has complied with all applicable statutory and administrative requirements.

3.1.4 The AES has demonstrated Uniform Data Transaction capability, which meets the Company's defined standards and protocols.

3.1.5 The AES has executed a Retail Access Service agreement (which may include, but is not limited to, a portfolio of Customers, negotiated services, etc.) with the Company and complied with the Company's Customer enrollment requirements to prevent Slamming of Customers.

3.1.6 The AES has obtained a valid agreement from the Customer, indicating that the Customer has chosen to Switch to the AES for Generation Service.

(continued on Sheet No. E-12.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707

Effective for service rendered on
and after October 10, 2007



Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-11.00)

3.1.7 The AES has executed agreements with the appropriate transmission provider(s), control area(s) and ancillary services provider(s) as applicable.

3.2 Switch Requests

Service availability shall be on and after January 1, 2002 for all eligible Customers. All Switch Requests will be handled in accordance with Section 2.4 (on Sheet No. E-6.00) of this tariff, and will be accepted for processing by the Company on or after January 1, 2002.

3.3 Billing

3.3.1 Unless otherwise agreed, the Company and the AES will separately bill the Customer for the respective services provided by each. The Customer will receive two separate bills and is responsible for making payments to the Company for service provided in accordance with requirements of the Company as set forth in the applicable billing rules and Commission approved tariffs.

3.3.2 The Company may elect to offer a service where it bills the Customer for services that the Company provides as well as the services provided by an AES. When the Company bills for charges on behalf of an AES, the following conditions will apply:

- A. The Company and the AES must have entered into a billing agreement, which specifies the terms, conditions and charges under which such billing will occur.
- B. Any discrepancies in charges collected and remitted will be corrected and reflected in the subsequent billing cycles.
- C. Payments received from or on behalf of a Customer shall be applied in the following order:
 1. To the Company's past due and current distribution and distribution related charges,
 2. To the AES's past due and current Generation Service and transmission supply charges,
 3. To the Company's other charges, and
 4. To the AES's other charges.
- D. Optional Services (i.e., billing and remittance processing, credit and collections, meter read information, Customer information, etc.) may be provided by the Company pursuant to terms negotiated with the AES, and shall be offered on a non-discriminatory basis.

(continued on Sheet No. E-13.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-12.00)

E. Amounts owed to the Company by an AES may be deducted from the AES's Customer payments received by the Company prior to remittance to the AES.

F. The Company will not pursue collections action for any AES.

3.3.3 Unless otherwise specified by the Company, all payments made to the Company by the AES will be made by electronic funds transfer to the Company's account.

3.4 Terms and Conditions of Service

3.4.1 The AES is responsible for providing Power to be transmitted by the appropriate transmission provider(s) to the Company's Distribution Point of Receipt. The AES shall meet all obligations necessary to schedule Power to match the Customer's Load, subject to energy imbalance charges and penalties in accordance with the terms of the OATT of the transmission provider(s). The AES shall comply with all applicable requirements of NERC and any regional reliability council or their successor organization(s) associated with the AES's deliveries to the Company's facilities and will meet all applicable requirements according to the transmission provider(s)' OATT.

3.4.2 An AES must obtain and maintain a minimum aggregate load of 1,000 kW of Maximum Demand of Customers in Company's service territory to provide Retail Access Service to Customers.

3.4.3 Retail Access Service may not commence until metering has been installed as specified in this Tariff as outlined in section 2.5 (on Sheet No. E-7.00).

3.4.4 The AES will provide the Company daily energy schedules for all services including losses associated with use of the Distribution System. The AES will provide verification that it has arranged for and scheduled transmission service to deliver Energy and that the energy schedule has been approved by the transmission provider(s), and that the AES has covered energy losses on the Transmission System(s).

3.4.5 The AES will pay the Company for all applicable ancillary services, emergency energy services and backup services provided by the Company to the AES for the AES's Customer(s) from the service commencement date to the service termination date under applicable tariffs.

(continued on Sheet No. E-14.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707

Effective for service rendered on
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Michigan Public Service Commission
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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-13.00)

3.4.6 The Company shall bill the AES for all associated switching fees incurred as a result of Slamming by the AES plus the actual administrative cost incurred for switching a Slammed Customer from one rate service to another.

3.4.7 An AES shall not resell Customer account information or transfer it to other parties for any purpose.

3.5 Creditworthiness

3.5.1 Except as otherwise provided in Sections 3.5.2 and 3.5.3 below, an AES must provide security for performance of its obligations to the Company in the form of cash deposit, surety bond, letter of credit, acceptable affiliate guarantee or a combination of these methods. The total amount of the security shall be equal to one third of the estimated total annual amount to be billed under this tariff by Company to the AES, to be revised as needed to account for AES customer additions during the year. The Company shall be a named beneficiary of any bond or letter of credit, and providers of such instruments shall have an acceptable credit rating. Interest earned on security deposits held by the Company shall be payable to the AES and deposits shall be returned when no longer required. Absent previous interactions between the AES and the Company, or where the business interactions span a time period of less than two (2) years, the AES shall provide to Company a historical record of up to two (2) years, documenting prompt and timely payment for all charges previously incurred with other business entities involved in the delivery of Power to customers whether in Michigan or another jurisdiction, if available. The AES shall provide copies of its financial statements and credit bureau rating(s) to Company on request.

3.5.2 The security deposit under Subsection 3.5.1 shall no longer be required after the AES has made timely payments of all amounts due under this tariff and has not otherwise defaulted on any obligations to Company for a period of twenty four (24) consecutive months. If the AES fails to make a timely payment or otherwise defaults on its obligations to Company following removal of the security deposit requirement under this subsection, then the security deposit obligation under Subsection 3.5.1 applies and continues in the same manner as provided above for an AES with no established payment and compliance history.

(continued on Sheet No. E-15.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-14.00)

3.5.3 In order to avoid duplication of effort, if the Company has another electric tariff approved by the Commission or FERC that includes creditworthiness standards applicable to AESs, the AES may demonstrate and maintain creditworthiness under those standards.

3.5.4 The AES will notify the Company immediately of any material adverse change in the AES's financial condition that prevents the AES from meeting the creditworthiness conditions of this tariff.

3.6 Real Power (Distribution) Losses

The AES is responsible for replacing losses associated with the delivery of Power to the Customer's meter. The amount of Power that the AES shall cause to be delivered to the Company's Distribution System will be the amount of Power delivered at the Customer meter plus an amount to reflect the Distribution System loss factors as set forth below:

The real Power loss factors shall be based upon the voltage at which the Customer's usage is metered in accordance with the following:

<u>Voltage</u>	<u>Loss Factor</u>
13.8 kV and above	2.44%
4.16 kV thru 13.2 kV (except where the transformation to 4.16 kV is directly from 13.2 kV)	4.87%
Below 4.16 kV (also 4.16 kV where transformation to 4.16 kV is directly from 13.2 kV)	7.22%

3.7 Settlement

3.7.1 The Company may produce a periodic preliminary Settlement Statement for the transmission service provider or control area operator, as appropriate, and each AES operating in the Company's distribution service territory. Periodic preliminary Settlement Statements may be issued every one (1) to seven (7) days.

3.7.2 The Company shall produce a final monthly Settlement Statement for the transmission service provider or control area operator, as appropriate, and each AES operating in the Company's distribution service territory.

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Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

RETAIL ACCESS SERVICE TARIFF
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- 3.7.3 Final monthly Settlement Statements will be issued fifteen (15) calendar days following the completion of all scheduled meter reads for each billing cycle that begins in the calendar month of the settlement. In the event the fifteenth (15th) calendar day falls on a weekend or holiday, the final monthly Settlement Statement will be issued on the following business day.
- 3.7.4 The periodic and final monthly Settlement Statements may be issued in paper format or electronically.
- 3.7.5 The transmission service provider, control area operator, or Company, as appropriate, shall prepare a monthly Settlement Invoice for each AES operating in the Company's distribution service territory based on items listed in the final monthly Settlement Statement and other services that may be provided by the transmission service provider, control area operator, or the Company.
- 3.7.6 Payment process for the Settlement Invoice shall be comprised of the following two-step process:
- A. All Settlement Invoices with net funds owed by the AES are paid to the transmission service provider, control area operator, or the Company, as appropriate, by 1000 Eastern Prevailing Time (EPT) on the payment date, and
 - B. All Settlement Invoices with net funds owed to an AES shall be paid by 1400 EPT on the payment date.
- 3.7.7 In the event the AES does not remit full payment for the monthly Settlement Invoice, the transmission service provider, control area operator, or the Company, as appropriate, will initiate the following procedure:
- 3.7.7.1 The transmission service provider, control area operator, or the Company, as appropriate, will draw on any available line of credit or security posted by the AES to cover payment shortages.
 - 3.7.7.2 The transmission service provider, control area operator or the Company, as appropriate, may cease scheduling additional energy deliveries for the AES and petition the Commission to de-certify the AES if, after executing any available line of credit or security posted, there is still insufficient funds available to pay in full the monthly Settlement Invoice.

(continued on Sheet No. E-17.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-16.00)

3.7.8 Disputes between the transmission service provider, the control area operator, or the Company, where appropriate, and the AES regarding the final monthly Settlement Statement or the Settlement Invoice shall be resolved utilizing the procedure outlined in Section 4.0, below.

A revised final monthly Settlement Statement and/or a revised Settlement Invoice will be issued when disputes are resolved or when data errors are corrected that result in a two (2) percent change or greater from the initial final Settlement Statement or initial Settlement Invoice. Resolved disputes or data errors that result in a change to the final monthly Settlement Statement or Settlement Invoice of less than two (2) percent shall be addressed in the next monthly Settlement Statement.

4.0 DISPUTE RESOLUTION

4.1 The Company shall have no duty or obligation to resolve any complaints or disputes between AESs and their Customers.

4.2 In the event the Customer or AES has a dispute over the implementation service provided under the transmission service provider's OATT, the dispute shall be resolved using the dispute resolution procedures as described in the appropriate transmission service provider's OATT section.

4.3 In the event a dispute arises between an AES and the Company regarding the Company's Retail Access Service, then the party seeking resolution shall provide the other party with a statement of the dispute and the proposed resolution, delivered to the designated contact person. Upon receipt of a statement of dispute, the Company and/or AES shall attempt to resolve the dispute according to the following process:

4.3.1 The party receiving the statement will investigate the dispute and attempt to resolve the dispute informally in a manner that is satisfactory to both parties within 5 business days of initial receipt of the statement.

4.3.2 If the dispute is not resolved in five business days, the parties shall attempt to resolve the dispute by promptly appointing a senior representative of each party to attempt to mutually agree upon a resolution. The two senior representatives shall meet within ten (10) business days. If the two senior representatives cannot reach a resolution within a 30-day period, either party may then request arbitration or pursue other means of dispute resolution.

(continued on Sheet No. E-18.00)

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. E-17.00)

- 4.3.3 The dispute, if mutually agreed by the parties, may be submitted for resolution in accordance with the American Arbitration Association (“AAA”) commercial arbitration rules. The judgment rendered by the arbitrator may be enforced in any court having jurisdiction of the subject matter and the parties.
- 4.3.4 The arbitrator may be determined by AAA.
- 4.3.5 The findings and award of the arbitrator shall be final and conclusive and shall be binding upon the parties, except as otherwise provided by law. Any award shall specify the manner and extent of the division of the costs between the parties.
- 4.3.6 Nothing in this section shall restrict the rights of any party to seek resolution of the dispute with the appropriate regulatory agency with jurisdiction.

5.0 LIABILITY

- 5.1 In no event will the Company, its affiliates, or its suppliers be liable under any cause of action relating to the subject matter of this tariff, whether based on contract, warranty, tort (including negligence), strict liability, indemnity or otherwise for any incidental or consequential damages including but not limited to loss of use, interest charges, inability to operate full capacity, lost profits or claims of AES or Customers.
- 5.2 The Company will not be liable to an AES or Customer for damages caused by interruption of service, voltage or frequency variations, single-phase supply to three-phase lines, reversal of phase rotation, or carrier-current frequencies imposed by the Company for system operations or equipment control except such as result from the failure of the Company to exercise reasonable care and skill in furnishing the service.
- 5.3 In no event will the Company be liable to the AES or Customer for loss of revenue or other losses due to meter or calculation errors or malfunctions. The Company’s sole obligation and the AES and Customer’s sole remedy will be for the Company to repair or replace the meter and prepare revised bills as described above.

Issued July 7, 2008, by
Ann K. Burton, President
Alpena, MI 49707



Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007,
in Case No. U-15152

**SECTION F
STANDARD FORMS INDEX**

**STANDARD FORMS, INCLUDING APPLICATIONS, AGREEMENTS AND CONTRACTS FOR
ELECTRIC SERVICE. ELECTRIC LINE EXTENSIONS, STREET LIGHTING ETC.**

F1. Residential, Commercial, or Industrial Overhead Service

<https://www.alpenapower.com/new-service/>

F2. Residential, Commercial, or Industrial Underground Service

<https://www.alpenapower.com/underground-service-2/>

F3. Outdoor Protective Lighting Service

<https://www.alpenapower.com/outdoor-protective-lighting/>

F4. Credit Card Enrollment Form

<https://www.alpenapower.com/wp-content/uploads/2023/03/MONTHLY-CREDIT-CARD-ENROLLMENT-FORM-03.13.23.pdf>

F5. Direct Payment Enrollment Form

https://www.alpenapower.com/wp-content/uploads/2013/12/AUTOMATIC_PAYMENT_ENROLLMENT_FORM.pdf

F6. Emergency Contact Form

<https://www.alpenapower.com/emergency-contact-form/>

F7. Landlord Update Form

<https://www.alpenapower.com/wp-content/uploads/2013/12/LANDLORD-FORM-2013.pdf>

F8. Medical Hold Form

<https://www.alpenapower.com/wp-content/uploads/2018/03/Medical-Hold-Form.pdf>

F9. Voluntary Green Pricing Program Application

<http://www.alpenapower.com/wp-content/uploads/2018/04/voluntary-green-pricing-program-application-2018.pdf>

F10. Standard Purchase Power Agreement

<https://www.alpenapower.com/wp-content/uploads/2020/12/Power-Purchase-Agreement.pdf>

Issued August 12, 2024, by
Kenneth A. Dragiewicz, President
Alpena, MI 49707

Michigan Public Service
Commission
September 5, 2024
Filed by: DW

Effective for service rendered on
and after July 24, 2024

Issued under authority of the
Michigan Public Service Commission
dated, July 23, 2024
In Case No. U-21488