

Retired Electric Utility Rate Book

The entire rate book entitled Cloverland Electric Cooperative – MPSC No. 4, with approved rate schedules, rules, regulations, and standard forms, was retired May 16, 2008, in compliance with the Commission's Order in Case No. U-15152 issued on October 9, 2007.

CLOVERLAND ELECTRIC COOPERATIVE

Dafter, Michigan 49724

Schedule of Rates, Rules and Regulations

Governing

The Sale of Electricity

**This schedule applies to the entire
territory served by the Cooperative**



Issued: August 29, 1977

Effective: September 1, 1977

By: Harry Pechta, President

Dafter, Michigan

**Issued under the Authority of the
Michigan Public Service Commission order
dated August 29, 1977 in case No. U-5450.**

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| Original Sheet No. 6.34 | July 1, 1980 |
| Second Revised Sheet No. 6.35 | March 17, 2000 |
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(Continued on Sheet No. 3.04)

Issued: **March 1, 2004**
By Don Wozniak, Manager
Dafer, Michigan

Effective Date: See above

MICHIGAN PUBLIC
SERVICE COMMISSION

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| First Revised Sheet No. 17.00 | January 1, 2003 |
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| First Revised Sheet No. 18.01 – cancelled | May 25, 2005 |
| First Revised Sheet No. 18.02 – cancelled | May 25, 2005 |
| Second Revised Sheet No. 19.00 | January 1, 2006 |
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Issued: **December 1, 2005**

Effective Date: See above

By: Don Wozniak
Dafter, Michigan

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| Michigan Public Service Commission |
| December 7, 2005 |
| Filed <u>BJ</u> |

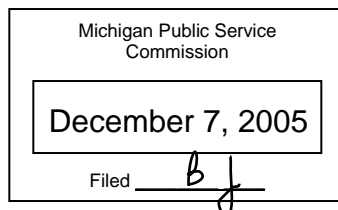
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| Original Sheet No. 25.01 | October 2005 billing month |
| Original Sheet No. 25.02 | October 2005 billing month |

Issued: **December 1, 2005**

By: Don Wozniak
Dafter, Michigan

Effective Date: See above



TERRITORY SERVED

Chippewa County

Villages (Unincorporated)

Paradise Barbeau
Eckerman Fibre
Strong's Stalwart
Raco Raber
Goetzville Drummond
Hulbert

Villages (Incorporated)
Detour

Townships:

Soo, Dafter, Superior, Kinross, Rudyard, Pickford, Trout Lake, Sugar Island, Drummond Bay Mills, Bruce, Chippewa, Detour, Hulbert, Raber and Whitefish.

MACKINAC COUNTY

Villages (Unincorporated)

Epoufette Ozark
Gilchrist Brevort
Garnet Naubinway
Moran

Townships:

Marquette, Clark, Moran, St. Ignace, Hendricks, Hudson, Garfield, Newton, Portage and Brevort.

LUCE COUNTY

Villages (Unincorporated)

McMillan

Townships:

Columbus, Lakefield, McMillan and Pentland



SCHOOLCRAFT COUNTY

Villages (Unincorporated)

Germfask

Townships: Germfask

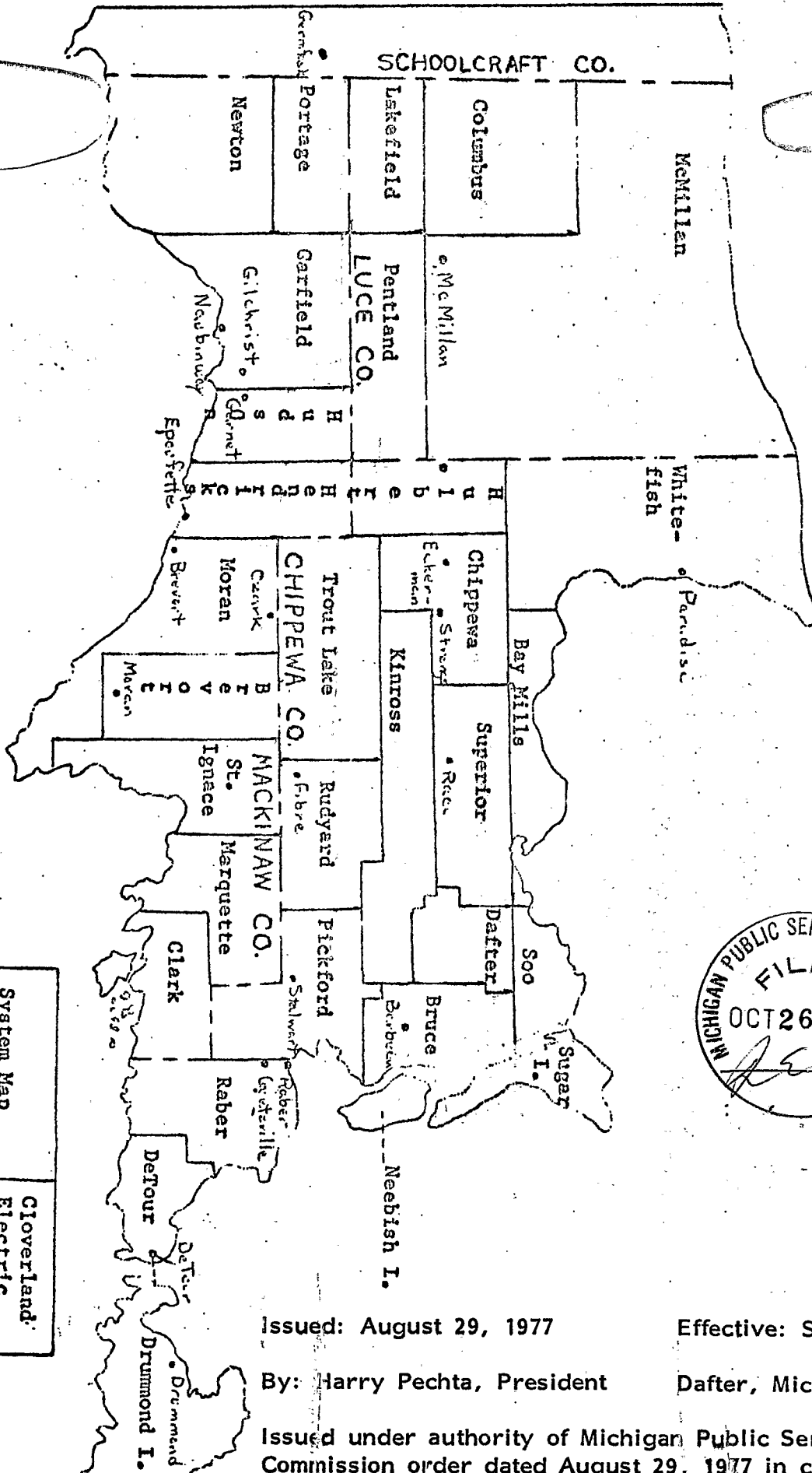
Issued: August 29, 1977

Effective: September 1, 1977

By: Harry Pechta, President

Dafter, Michigan

Issued under authority of Michigan
Public Service Commission order dated
August 29, 1977 in Case No. U-5450.



System Map
Cloverland Electric Cooperative

Issued: August 29, 1977

Effective: September 1, 1977

By: Harry Pechta, President

Dafer, Michigan

Issued under authority of Michigan Public Service Commission order dated August 29, 1977 in case No. U-5450.

**Consumer Standards and Billing Practices
For Electric Residential Service**

Please refer to the "Documents Library" section of the Michigan Public Service Commission web site at:

<http://www.michigan.gov/mpsc/>

Or, directly access the Consumer Standards and Billing Practices for Electric and Gas Residential Service rules (R 460.2101 – 460.2199) at:

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110

Issued: **December 6, 2007**
By Don Wozniak, Manager
Dafter, Michigan

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| Michigan Public Service Commission |
| November 30, 2007 |
| Filed <u> <i>RL</i> </u> |

Effective for **service** rendered on and
after **October 10, 2007**
Issued under the Authority of the M.P.S.C.
Order dated **October 9, 2007** in Case No.
U-15152

**Consumer Standards and Billing Practices
For Electric Residential Service**

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Original Sheet No. 5.04
Original Sheet No. 5.05
Original Sheet No. 5.06
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Original Sheet No. 5.42

These sheets have been cancelled and are reserved for future use.

Issued: **December 6, 2007**
By Don Wozniak, Manager
Dafter, Michigan

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| Michigan Public Service Commission |
| November 30, 2007 |
| Filed <u> RK </u> |

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after **October 10, 2007**
Issued under the Authority of the M.P.S.C.
Order dated **October 9, 2007** in Case No.
U-15152

STANDARD RULES AND REGULATIONS

**Commercial and Industrial Standards Billing Practices
(Non-Residential Customers)**

R 460.3901 Customer deposits.

Rule 901. (1) Both of the following provisions apply to new customer deposits:

(a) Except as provided in subdivision (b) of this subrule, a utility shall not require a deposit from a new customer as a condition of receiving service. A utility may, with proper notification, require a deposit from a new customer if the customer exhibits an unsatisfactory record of bill payment within the first 6 months after service has commenced. Payment of bills on or before the due date shall constitute a satisfactory record of bill payment.

(b) A utility may require a deposit for a new customer under any of the following conditions:

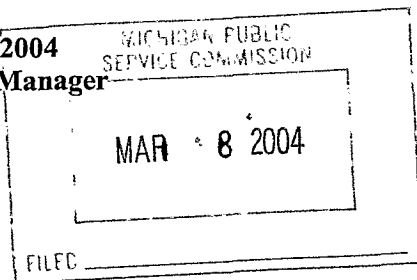
- (i) Service is for short periods or special occasions.
- (ii) The new customer has an existing bad debt with any company regulated by the commission.
- (iii) Other business accounts with the customer are experiencing collection activity.
- (iv) The customer has no established credit rating or an unfavorable credit rating with a credit-reporting agency.

(2) An existing customer shall be classified as one who has received service for more than a 6-month period. A deposit may be required under any of the following conditions:

- (a) If a shutoff notice has been issued on 2 or more occasions within the most recent 12-month period.
- (b) Service has been shut off for nonpayment.

(Continued on Sheet No. 5.44)

Issued: March 1, 2004
By Don Wozniak, Manager
Dafter, Michigan



Effective for electric bills rendered on and after March 17, 2000.

Issued under the Authority of the
M.P.S.C. Order dated February 9, 2000
in Case No. U-11397

STANDARD RULES AND REGULATIONS

(Continued from Sheet No. 5.43)

(c) The customer has tampered with the meter or converted utility electricity to the customer's use.

(3) A deposit of not more than 3 times an average monthly billing may be required from customers who are subject to deposit provisions. The utility shall provide reasonable terms for the payment of the deposit. If the applicant has sought any form of relief under the federal bankruptcy laws or is brought within the jurisdiction of the bankruptcy court for any reason, or if a receiver is appointed in a state court proceeding, the utility may assess a deposit as allowed by federal bankruptcy law or state law.

(4) A deposit may be retained by the utility until the customer compiles a record of up to 18 continuous months of bill payment on or before the due date.

(5) A utility shall pay simple interest to each customer who is required to make a deposit for the time the deposit is held by the utility. The interest rate shall be the rate paid on United States savings bonds, series EE, as of the first business day of the calendar year. Interest need not be paid unless the deposit is held for than 12 months. Payment of the interest to the customer shall be made annually if requested by the customer. If payment of the interest is not requested, the interest shall be paid at the time the deposit is returned. Interest shall be accrued annually. The deposit shall cease to draw interest on the date the deposit is returned, on the date service is terminated, or on the date that notice that the deposit is no longer required is sent to the customer's last known address.

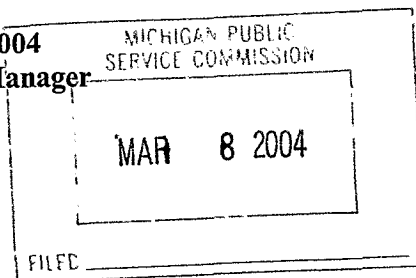
(6) If service is terminated or shut off, the utility may apply the deposit, plus accrued interest, to the customer's unpaid balance. If the deposit, plus accrued interest, is more than the unpaid balance, the excess shall be returned to the customer.

(7) Each utility shall keep records that show all of the following information:

- (a) The name and address of each depositor.
- (b) The amount and date of the deposit.
- (c) Each transaction concerning the deposit.

(Continued on Sheet No. 5.45)

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Dafter, Michigan



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in Case No. U-11397

STANDARD RULES AND REGULATIONS

(Continued from Sheet No. 5.44)

(8) Each utility shall issue a receipt of deposit to each customer from whom a deposit is received and shall provide means by which a depositor may establish a claim if the receipt is lost.

(9) A record of each unclaimed deposit shall be maintained for not less than 3 years, during which time the utility shall make a reasonable effort to return the deposit.

(10) Unclaimed deposits, together with accrued interest, shall be credited to an appropriate account and shall be disposed of pursuant to Michigan statutes.

(11) Deposits for residential customers are governed by the provisions of R 460.2101 et seq.

R460.3902 Customer bill forms for commercial and industrial customers.

Rule 902. (1) The utility shall bill each customer as promptly as possible after reading the meter or meters. The bill shall show all of the following information:

- (a) The reading or readings of each meter at the beginning and end of the period for which the bill is rendered.
- (b) The dates on which each meter was read at the beginning and end of the billing period.
- (c) The number and kind of units metered.
- (d) The applicable rate schedule or identification of the applicable rate schedule. If the actual rates are not shown, the bill shall carry a statement to the effect that the applicable rate schedule will be furnished on request.
- (e) The gross amount or net amount of the bill, or both, including any applicable tax shown separately from the net amount.
- (f) The date by which the customer must pay the bill to benefit from any discount or to avoid any penalty.
- (g) A distinct marking to identify an estimated bill.
- (h) Any conversions from meter reading units to billing units, any calculations to determine billing units from recording or other devices, or

(Continued on Sheet No. 5.46)

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By Don Wozniak, Manager
Dafer, Michigan

MICHIGAN PUBLIC
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M.P.S.C. Order dated February 9, 2000
in Case No. U-11397

STANDARD RULES AND REGULATIONS

(Continued from Sheet No. 5.45)

any other factors, such as power supply cost recovery adjustments, used in determining the bill.

(2) In place of the billing information specified in subrule (1)(h) of this rule, a statement may appear on the bill advising the customer that the information can be obtained by contacting the utility's principal office. Any multiplier used to determine billing units shall be shown when used.

(3) If the billing period differs from the meter reading cycle and the reading data is calculated from actual metered data, the actual meter reading shall be shown on the bill.

(4) Bill forms for residential customers are governed by R 460.2101 et seq.

R460.3903 Denial or shutoff of service to commercial and industrial customers.

Rule 903. (1) Service to commercial and industrial customers may be denied or shut off for any of the following reasons:

- (a) Without notice, if a condition on the customer's premises is determined by the utility or a governmental agency to be hazardous.
- (b) Without notice, if a customer uses equipment in a manner that adversely affects the utility's equipment or the utility's service to others.
- (c) Without notice, if the customer tampers with the equipment furnished and owned by the utility.
- (d) Without notice, if unauthorized use of the equipment furnished and owned by the utility occurs, including obtaining the use of equipment by submitting a falsified application.
- (e) For violation of, or noncompliance with, the utility's rules on file with, and approved by, the commission.
- (f) For failure of the customer to fulfill his or her contractual obligations for service or facilities that are subject to regulation by the commission.
- (g) For failure of the customer to permit the utility reasonable access to its equipment.

(Continued on Sheet No. 5.47)

Issued: March 1, 2004
By Don Wozniak, Manager
Dafter, Michigan

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| MICHIGAN PUBLIC SERVICE COMMISSION |
| MAR 8 2004 |
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Effective for electric bills rendered on and after March 17, 2000.

Issued under the Authority of the
M.P.S.C. Order dated February 9, 2000
in Case No. U-11397

STANDARD RULES AND REGULATIONS

(Continued from Sheet No. 5.46)

(h) For nonpayment of a bill if the utility has made a reasonable attempt to obtain payment.

(i) For failure of the customer to provide the utility with a deposit as authorized by R 460.3901.

(2) Except as provided in subrule (1)(a), (b), (c), and (d) of this rule, a utility shall give a customer written notice that if the customer does not settle the account or comply with the rules and regulations of the utility within 10 days of issuance of the notice to the customer, the utility may deny or shut off service.

(3) At least 1 day before scheduled field action for shutoff, an attempt shall be made to contact the customer by telephone or in person. If contact is not made within 24 hours before the scheduled shutoff, a notice shall be left at the premises in a conspicuous location indicating that service may be shut off the next business day if the bill is not paid.

(4) If the customer's premises are not occupied for residential purposes, the utility may give the notice required in subrule (3) of this rule by mailing the notice to the customer. The notice shall indicate the date on which service may be shut off, which shall be not less than 4 calendar days after the postmark date.

(5) Service shall not be shut off on the day preceding a day or days on which the utility does not provide for receiving payments and restoring service, except as provided in subrule (1)(a), (b), (c), and (d) of this rule.

R460.3904 Denial or shutoff of service to commercial and industrial customers; insufficient cause.

Rule 904. (1) The following reasons do not constitute sufficient cause for denial or shutoff of service to a prospective or present commercial or industrial customer:

(a) Delinquency in payment for service by a previous occupant of the premises to be served.

(Continued on Sheet No. 5.48)

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By Don Wozniak, Manager
Dafter, Michigan

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| MICHIGAN PUBLIC SERVICE COMMISSION |
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Issued under the Authority of the
M.P.S.C. Order dated February 9, 2000
in Case No. U-11397

STANDARD RULES AND REGULATIONS

(Continued from Sheet No. 5.47)

(b) Failure to pay for items, such as merchandise or appliances, or services that are not approved by the commission as an integral part of the electric service provided by the utility.

(c) Failure to pay for a different type or class of public utility service.

(d) Failure to pay the bill of another customer as guarantor.

(2) A utility shall not shut off service during a reasonable time period given to a customer to pay the amount of a backbilling as provided in R460.3403(12) and R 460.3404(3).

R460.3905 Discounts and late payment charges.

Rule 905. Where provided for in an approved rate schedule for commercial and industrial customers, a utility may grant a discount for prompt payment of a bill for service or may make a late payment charge for failure to make prompt payment. A late payment charge may be applied to the unpaid balance if the bill is not paid in full on or before the due date.

R460.3906 Delivery and payment of bills.

Rule 906. A bill shall be mailed or delivered to the customer not less than 21 days before the due date, unless otherwise approved by the commission. Failure to receive a bill properly rendered by the utility does not extend the net bill period. If the date on which the net bill is due falls on Saturday, Sunday, or a nationally recognized holiday the bill shall be due on the next business day. Customers who mail remittances before midnight of the last day of the net bill period shall receive the benefit of the net bill--the date of mailing to be determined as 2 days before its receipt by the utility.

R460.3907 Transfer of unpaid balance.

Rule 907. In the event of shutoff or termination of service to a non- residential customer, a utility may transfer an unpaid balance to any other nonresidential account of the customer.

(Continued on Sheet No. 5.49)

Issued: March 1, 2004
By Don Wozniak, Manager
Dafer, Michigan

MICHIGAN PUBLIC
SERVICE COMMISSION

MAR 8 2004

Effective for electric bills rendered on and after March 17, 2000.

Issued under the Authority of the
M.P.S.C. Order dated February 9, 2000
in Case No. U-11397

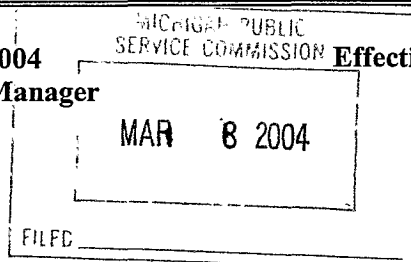
STANDARD RULES AND REGULATIONS

(Continued from Sheet No. 5.48)

R460.3908 Notice of Shutoff.

Rule 908. Not less than 10 days before the proposed shutoff of service to a commercial or industrial facility that is occupied by more than 5 business entities that are not responsible for payment of the bill, a utility shall make a reasonable attempt to notify each occupant that service may be subject to shutoff after a specified date.

Issued: March 1, 2004
By Don Wozniak, Manager
Dafer, Michigan



Effective for electric bills rendered on and after March 17, 2000.

Issued under the Authority of the M.P.S.C. Order dated February 9, 2000 in Case No. U-11397

STANDARD RULES AND REGULATIONS

SECTION I INTRODUCTION

- A. These rules and regulations set forth the terms and conditions under which electric service will be provided by the Cooperative. They shall apply to all classes of service and shall govern the terms of all contracts for such service except that the Cooperative reserves the right to enter into special contracts subject to the general regulations of the Michigan Public Service Commission. Failure of the Cooperative to enforce any of the terms of these rules and regulations shall not be deemed as a waiver of the right to do so.
- B. Any promises or agreements made by agents or employees of the Cooperative which are not in conformance with these rules and regulations, nor with the terms of special contracts executed by authorized representatives of the Cooperative shall not have binding effect on the Cooperative.
- C. No ownership rights in any facilities provided by the Cooperative shall pass to any person as a result of any contributions or deposit made under these rules. No deposits or contributions made by members shall be refundable unless expressly so provided in these rules.
- D. Copies of the Cooperative's Rules and Regulations and Rate Schedules for electric service, as filed with the Michigan Public Service Commission, are open to public inspection at the Cooperative's offices and are available upon request.

SECTION II TERMS AND CONDITIONS OF SERVICE

A. Membership and Electrical Service

Each Applicant for electric service may be required to sign the Cooperative's "Application for Membership and For Electric Service." Acceptance of service, with or without a signed application, shall be subject to compliance with the terms of the Standard Rules and Regulations and Rate Schedules as filed with the Commission.

Issued: August 29, 1977

Effective: September 1, 1977

By: Harry Pechta, President

Dafer, Michigan

Issued under authority of Michigan Public
Service Commission order dated August 29, 1977
in Case No. U-5450.



B. Ownership and Responsibility

1. Cooperative Owned Facilities - The Cooperative will normally install, own, operate and maintain all distribution facilities on the supply side of the point of attachment as shown on the Cooperative's Standard Drawings, including metering equipment. All service entrance conductor wiring from a point of connection to the Cooperative's service line at a location satisfactory to the Cooperative shall be the responsibility of the member. If building modifications hinder access to metering facilities, create a hazardous condition, or cause a violation of code, the member will be responsible for all costs incurred by the Cooperative to correct these conditions.

a. Access to Premises - The member shall provide at no expense to the Cooperative suitable space with provisions for installation and maintenance of the Cooperative's facilities on the member's premises. Authorized agents of the Cooperative shall have access to the premises at all reasonable times for construction, operation, maintenance, removal or inspection of the Cooperative's facilities, or to inspect the member's facilities or measure the member's load. Authorized employees and agents shall carry identification furnished by the Cooperative and shall display it upon request. Failure to provide access for any of the above reasons may result in termination of service.

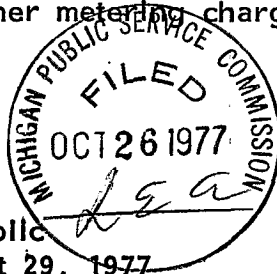
b. Use of Facilities - The Cooperative will not allow use of its poles or other facilities by others for installations or attachments of any kind without written authorization from the Cooperative. This includes, but is not limited to, electrical or communication equipment, lights, signs and fences. The Cooperative assumes no liability for property owned by others attached to its facilities. Unauthorized attachments to Cooperative facilities may be removed by the Cooperative.

c. Protection - The member shall use reasonable diligence to protect the cooperative's facilities located on the member's premises, and to prevent tampering or interference with such facilities. The Cooperative may discontinue service in accordance with any applicable rules of the Michigan Public Service Commission, in case the meter or wiring on the member's premises has been tampered with or altered in any manner to allow unmetered or improperly metered energy to be used. In case of such unauthorized use of service, the Cooperative will continue service only after the member has agreed to pay for the unmetered energy used, pay all costs of discovery and investigation including rewards for discovery, and make provisions and pay charges for an outdoor meter installation or other metering charges as may be required

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By: Harry Pechta, President

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in Case No. U-5450



Effective: September 1, 1977

Dafter, Michigan

by the Cooperative. Failure to enter into such an agreement or failure to comply with the terms of such an agreement shall be cause to discontinue service in accordance with any applicable rules of the Cooperative or Commission. Restoration of service will be made upon receipt of reasonable assurance of the member's compliance with the Cooperative's approved Standard Rules and Regulations.

2. Member Owned Facilities - The Cooperative reserves the right to deny or terminate service to the member whose wiring or equipment shall constitute a hazard to the Cooperative's equipment or its service to others. However, it disclaims any responsibility to inspect the member's wiring, equipment or any subsequent wiring changes or modifications and shall not be held liable for any injury or damage or billing errors resulting from the condition thereof.

a. The member shall be responsible for inadequate performance of such facilities. Before purchasing equipment or installing wiring, it shall be the member's responsibility to check with the Cooperative as to the characteristics of the service available. Any changes required to bring member's service into compliance with code will be paid for by member. The Cooperative reserves the right to make reasonable service charges for work performed by Cooperative personnel resulting from malfunction of the member's facilities.

b. The member shall be responsible for notifying the Cooperative of any additions to or changes in the member's equipment which might exceed the capacity of the Cooperative's facilities, or otherwise affect the quality of service. The member shall also be responsible for the installation of auxiliary or standby equipment and of alarms and protective devices as required to provide reasonable protection in the event of disturbance or interruption of electrical service. The member shall install and maintain the necessary devices to protect his equipment against service interruptions and other disturbances on the Cooperative's system, as well as the necessary devices to protect the Cooperative's facilities against overload caused by the member's equipment. Characteristics and installation of all such equipment or devices shall meet the approval of the Cooperative.

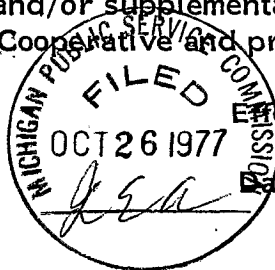
C. Use Of Service

Each member shall, as soon as electrical service becomes available, purchase from the cooperative practically all electric energy used on the premise, and shall become liable for all charges incurred in the purchase of said electrical energy from the Cooperative. Standby and/or supplemental on-site generation may be utilized only if approved by the Cooperative and properly connected

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so as to prevent parallel operations with the Cooperative's system.

1. Notice of Intent

a. Application - Prior to use of electric service, each member shall make proper application to the Cooperative, and shall furnish all reasonable information required by the Cooperative. Failure to comply with this requirement may result in refusal by the Cooperative to provide service.

Any member using service without first notifying and enabling the Cooperative to establish a beginning meter reading may be held responsible for any amounts due for service supplied to the premises from time of last reading reported immediately preceding his occupancy.

b. Termination - Any customer desiring termination of service shall so notify the Cooperative a minimum of five (5) working days in advance so the service may be discontinued on a mutually agreeable date. Members failing to give proper notice of intent to vacate the premises may be held responsible for use of service until a meter reading acceptable to the Cooperative is obtained.

2. Conditions of Use

The member shall not use the service in any way that causes a safety hazard, endangers the Cooperative's facilities, or disturbs service to other members. Failure to comply with this provision may result in discontinuance of the member's service.

Member shall install only such motors or other apparatus or appliances as are suitable for operation with the character of the service supplied by Cooperative, and electric energy must not be used in such a manner as to cause detrimental voltage fluctuations or disturbances in Cooperative's distribution system.

3. Nonstandard Service

Members shall be liable for the cost of any special installation necessary to meet particular requirements for service at other than standard voltages or for the supply of closer voltage regulation than required by standard practice.

The usual supply of electric service shall be subject to the provision of MPSC rules, but where special service-supply conditions or problems arise for which provision is not otherwise made, the Cooperative may modify or adapt its supply terms to meet the peculiar requirements of such case.

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Dafter, Michigan

The Cooperative reserves the right to make special contractual arrangements as to the provision of necessary service facilities, duration of contract, minimum bills, or other service conditions with respect to customers whose establishments are remote from the Cooperative's existing suitable facilities, or whose service requirements exceeds the capabilities of the Cooperative system in the area, or otherwise necessitate unusual investments by the Cooperative in service facilities or where the permanence of the service is questionable.

4. Resale of Electric Energy

Members shall not resell to, or share with others, any electric service furnished by the Cooperative under the terms of its filed rate schedules not applicable to such resale of energy, unless otherwise authorized by the Michigan Public Service Commission.

5. Service to Single Metering Points

Where resale of electric service exists, the Cooperative will be under no obligation to furnish or maintain meters or other facilities for the resale of service by the reselling member to the ultimate user.

Electric service will no longer be granted where connection is made to a single metering point for the purpose of resale to the reselling member's ultimate user. Each user will be metered as an individual unit. For the purposes of this rule, resale will also include sales where the electric service is included in the rent.

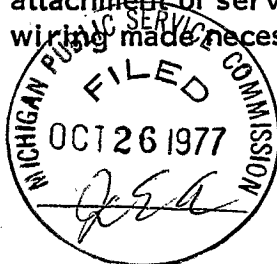
6. Point of Attachment

Where suitable service is available, the Cooperative will install service connections from its distribution lines to a suitable point of attachment on the member's premises designated by the Cooperative. Where the member requests a point of attachment other than that specified by the Cooperative, and such alternative point of attachment is approved by the Cooperative, the cost of installing additional intermediate supports, wires or fixtures necessary to reach the point of attachment requested by the member, shall be borne by the member.

Should it become necessary for any cause beyond the Cooperative's control to change the location of the point of attachment of service connections, the entire cost of any changes in the member's wiring made necessary thereby shall be borne by the member.

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A service connection will not be made unless the member has installed his service entrance facilities in compliance with code requirements and specifications set forth by the Cooperative.

The member may be required to provide at no expense to the Cooperative space for Cooperative facilities on the member's premises.

For overhead service, the location of the point of attachment must be such that the Cooperative's service conductors can be installed without attachment to the building in any other locations.

For underground service, the point of attachment may be on the building, meter pedestal, or other agreed point.

Service will be provided to meter pedestal for farm service or other service where more than one structure is to be supplied from a single meter. The member shall be required to install a fused disconnect switch on the pedestal at his own expense in accordance with Cooperative specifications.

7. Service to House Trailers, Vans, Buses, Used as Dwelling Units

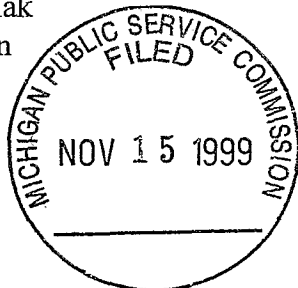
The Cooperative will make service connection to house trailers, vans, buses, or any other dwelling of a mobile nature without special charges, except as specified herein under Section III, when the member owns the premises and has installed an approved septic tank and well for his own use.

If the above conditions are not met, such installation and service facilities shall be considered to be Temporary Service as applicable under Rule III, C, 2.

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D. Nature and Quality of Service

The Cooperative will endeavor to, but does not guarantee to furnish a continuous supply of electric energy and to maintain voltage and frequency within reasonable limits.

The Cooperative shall not be liable for interruptions in the service, phase failure or reversal, or variations in the service characteristics, or for any loss or damage of any kind or character occasioned thereby, due to causes or conditions beyond the Cooperative's control, and such causes or conditions shall be deemed to specifically include, but not be limited to, the following: acts or omissions of members or third parties; operation of safety devices, except when such operation is caused by the negligence of the Cooperative, absence of an alternate supply of service; failure, malfunction, breakage, necessary repairs or inspection of machinery, facilities or equipment when the Cooperative has carried on a program of maintenance consistent with the general practices prevailing in the industry; act of God, war; action of the elements; storm or flood; fire; riot; labor dispute or disturbances; or the exercise of authority or regulation by governmental or military authorities.

The member shall be responsible for giving immediate notice to the Cooperative of interruptions or variations in electric service so that appropriate corrective action can be taken.

The Cooperative reserves the right to temporarily interrupt service for construction, repairs, emergency operations, shortages in power supply, safety, and State of National emergencies and shall be under no liability with respect to any such interruption, curtailment or suspension.

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John F. Holt, General Manager
Dafer, Michigan 49724



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MPSC Dated September 22, 1981
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E. Metering and Metering Equipment

The member shall provide, free of expense to the Cooperative and close to the point of service entrance, a space suitable to the Cooperative for the installation of the necessary equipment. The member shall permit only authorized agents of the Cooperative or other persons lawfully authorized to do so; to inspect, test or remove the same. If the meters or metering equipment are damaged or destroyed through the neglect of the member, the cost of necessary repairs or replacements shall be paid by the member.

The Cooperative reserves the right to make final decision with respect to methods and equipment used in measurement of loads for billing purposes.

1. Meter Testing - All testing of metering equipment will be done by qualified personnel, either Cooperative employees or by independent agents meeting the requirements of both the Cooperative and the Commission. The Cooperative may, at its option, either conduct field tests on the member's premises, or remove metering equipment for shop testing.

a. Routine Tests - The Cooperative will, through test procedures established by the Commission, endeavor to maintain its metering equipment within the accuracy limits prescribed by the Commission.

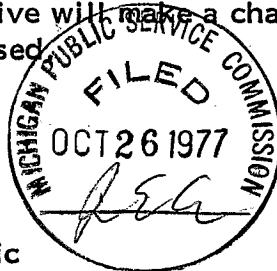
b. Tests Requested by Member - Tests of individual meters will be made upon request of the customer, with payment of a meter test fee in advance of test. The Cooperative reserves the right to refuse to test any meter upon request more frequently than once in six (6) months. If such test reveals meter registration of more than 102% of that of the test equipment, the charge will be refunded and a billing adjustment made. If meter accuracy is found to be within the plus or minus two percent (2%) accuracy range, the charge will not be refunded and a billing adjustment will not be required. When it appears that there may be sufficient reason to question meter accuracy (for example, a marked increase in metered consumption without a corresponding change in a member's living or working patterns or in the number and kind of appliances or equipment in use on the member's premises), the Cooperative may waive the meter test charge or it may install a second meter, at no charge to the member, to provide check readings.

c. Failure to Register - When a meter has stopped, or has failed to register all of the energy used, the Cooperative will make a charge to the customer for the energy estimated to have been used.

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Dafter, Michigan

2. Location of Meters - Meters for all single family residential service will be installed outdoors if they are located so they are protected from traffic and are readily accessible for reading and testing. Meters which must be protected from inclement weather while being serviced or tested shall be located indoors or in a suitable housing where such work can be performed.

Meters located indoors shall be as near as possible to the service entrance, in a clean, dry place, reasonably secure from injury, not subject to vibration, and readily accessible for reading and testing.

In cases of multiple buildings such as two-family flats or apartment buildings, if the meters are installed indoors, they shall be located within the premises served or at a common location readily accessible to the tenants and the Cooperative.

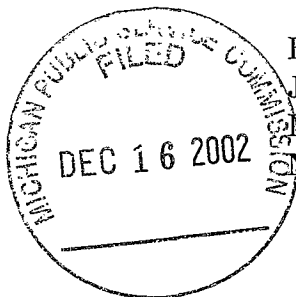
An authorized representative of the Cooperative will determine the acceptability of the meter location in all cases.

F. Special Charges

The Cooperative will make such charges for reasonable special services as necessary to discourage abuse, and to prevent subsidy of such services by other **member-consumers**. The following schedule shall apply where applicable:

| | |
|--|-------------|
| Charge for any Special Service at Member-consumer's request | |
| During regular working hours | \$25 |
| Outside regular working hours | \$40 |
| Meter Reading Charge | \$15 |
| Meter Test Charge | \$20 |
| Reconnect Charge | |
| During Regular Working Hours | \$20 |
| Outside Regular Working Hours | \$55 |
| Disconnect at Pole | |
| During Regular Working Hours | \$25 |
| Outside Regular Working Hours | \$55 |

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| | |
|--|------|
| Collection Charge when Nonpayment Disconnect Order is Written | \$15 |
| Bad Check Handling Charge | \$ 5 |
| Connections Outside Regular Working Hours | \$40 |
| Home Energy Audit | \$10 |

G. Other Conditions of Service

1. Service Disconnect - Service to the **member-consumer**'s premises may be disconnected by the Cooperative under the following conditions:
 - a. At Member-consumer's Request
 - (1) Upon Termination - The Cooperative will disconnect service with no charge to the **member-consumer** upon due notice as provided elsewhere in these rules. However, if restoration of service at the same location is requested by the same **member-consumer** or property owner(s), a reconnect charge will be applied. The reconnect charge will be increased by the amount of the minimum charge in the applicable rate schedule for the months service was disconnected; provided such reconnect is made during the twelve (12) month period immediately following disconnect.
 - (2) For Repairs - The Cooperative will temporarily disconnect service to facilitate repairs or other work on the **member-consumer**'s equipment or premises. Special service charges as set forth in Section II, F, will be applicable.
 - b. At Cooperative's Option - Commercial and Industrial (Also see Rule II, D)
 - (1) With Due Notice - the Cooperative may disconnect service upon due notice for any of the following reasons:
 - (a) For violation of these rules and regulations.
 - (b) For failure to fulfill contractual obligations.
 - (c) For failure to provide reasonable access to the **member-consumer**'s premises.

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- (d) For failure to pay any bill within the established collection period.
 - (e) For failure to provide deposits as provided elsewhere in these rules.
 - (f) Upon notice from governmental inspection authorities of condemnation of the **member-consumer's** facilities or premises.
 - (g) For fraudulent representation as to the use of service.
- (2) Without Notice - The Cooperative reserves the right to disconnect service without notice for any of the following reasons:
- (a) Where hazardous conditions exists in the **member-consumer's** facilities.
 - (b) Where the **member-consumer's** use of service adversely affects the Cooperative's facilities or service to other **member-consumers**.
 - (c) For unauthorized reconnection after disconnection with due notice.
 - (d) For unauthorized use of or tampering with the Cooperative's service or facilities.
- (3) Reconnect - After service has been discontinued at the Cooperative's option for any of the above reasons, service will be reconnected only after the **member-consumer** has taken necessary corrective action and made satisfactory arrangements for payment of all fees and charges, including any applicable reconnect fees and deposits to guarantee payment for service.
2. Rate Application - The rates specified in this schedule are predicated upon the delivery of each class of service to a single metering point for the total requirements of each separate premises of the **member-consumer**, unless otherwise provided for in these rules and regulations. In no case may service be shared with another or transmitted off the premises at which it is delivered. Service at different points and at different premises shall be separately metered and separately billed.

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- a. Selection of Rates - In some cases the **member-consumer** is eligible to take service under any one or two or more rates. Upon request, the Cooperative will advise the **member-consumer** in the selection of the rate which will give **the member-consumer** the lowest cost of service, based on the information provided to the Cooperative, but the responsibility for the selection of the rate lies with the **member-consumer**.

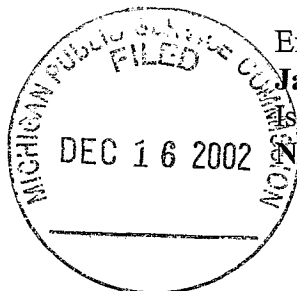
After the **member-consumer** has selected the rate under which **the member-consumer** elects to take service, the **member-consumer** will not be permitted to change from that rate to another rate until at least twelve months have elapsed. Neither will the **member-consumer** be permitted to evade this rule by temporarily terminating service. However, the Cooperative may, at its option, waive the provisions of this paragraph where it appears that an earlier change is requested for permanent rather than for temporary or seasonal advantage. The intent of this rule is to prohibit frequent shifts from rate to rate.

No refund will be made of the difference in charges under different rates applicable to the same class of service.

- b. Apartment Buildings and Multiple Dwellings - An apartment building or multiple dwelling shall be considered as one containing nine or more rooms in which single rooms, suites or groups of rooms have individual cooking and kitchen sink accommodations. Service supplied through a single meter to an apartment building or multiple dwelling containing less than three apartments may be billed on the residential service rates on a single **member-consumer** basis. Service supplied through a single meter to an apartment building or multiple dwelling containing three or more apartments shall be billed in accordance with the following provisions:

- (1) Apartment Buildings or Multiple Dwellings Containing Three or Four Apartments - The **member-consumer** may have the option of being billed under either the **Farm and Home Service Rate**, or the appropriate General Service or **Large Power Service Rate**. For the purpose of billing under the **Farm and Home Service Rate**, the initial charge, the kilowatt-hour blocks and the minimum charge shall be multiplied by the number of apartments served through one meter.
- (2) Apartment Buildings or Multiple Dwellings Containing Five or More Apartments - The **member-consumer** shall be billed under the appropriate General Service or **Large Power Service Rate**.

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Overland Electric Cooperative

(3) "Master Metering" will be limited to existing customers.

c. Homes or Dormitories for Groups Other Than Private Family Units

Service supplied through a single meter to rooming houses, dormitories, nurses' homes, and other similarly occupied buildings containing sleeping accommodations for more than six persons shall be classified as commercial and billed on the appropriate service rate.

D. Farm Service - Single phase service shall be available to farms for residential use under either the Residential Service Rate, or the Residential Electric Heating Service Rate for heating members, and in addition service may be used through the same meter for any purpose as long as such case is confined to single phase service for the culture, processing and handling of products grown or used on the member's farm. Use of service for purposes other than set forth above shall be served and billed on the appropriate General Service Rate.

e. Year Round Service - Service to member at the address shown on his driver's license and voter's registration card.

f. Seasonal Service - Service to members other than to year-round customers.

3. Deposits Commercial and Industrial

a. Amount of the deposit will be limited to two (2) times the member's estimated maximum bill.

Interest on deposits will be accrued at the rate of 7% per year and will be payable annually on request or at time the deposit is returned.

c. Deposits will be refunded when the member has established a satisfactory credit rating with the Cooperative. Payment on time of bills for utility service for two (2) years shall be evidence of satisfactory credit.

d. The Cooperative may require a new or increased deposit from an existing member when it determines that the member's credit rating with the Cooperative has become unsatisfactory. An unsatisfactory payment record is one consisting of two or more late payments in any twelve (12) month period or one necessitating the discontinuation of energy service.

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John F. Holt, General Manager
Dafer, Michigan



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- e. Failure to make the required deposit as a condition to receiving service shall constitute grounds for discontinuance of service.
- f. Deposits with accrued interest shall be refunded or credited to the final bill after discontinuance of service.

SECTION III. CONSTRUCTION POLICY

This section of the rules and regulations sets forth the terms and conditions under which the Cooperative will construct and extend its facilities to serve new loads and replace, relocate or otherwise modify its facilities.

All applicants for new electric service, with the exception of Outdoor Lighting Service will be required to deposit in advance of construction a nonrefundable connection charge of \$100.00 for a service connection. This is a one time service connection charge and successor **member-consumers** will not be required to pay this charge.

Contributions in aid of construction and other deposits made with the Cooperative under the provisions of this section shall be considered nonrefundable except where provisions for refunds are specifically stated.

No refunds will be made in excess of the refundable amount deposited, and **aid-to-construction** shall not bear interest. Refunds, where applicable, will be made in accordance with the terms stated hereinafter.

Each distribution line extension shall be a separate, distinct unit and any further extension there from shall have no effect upon the agreements under which such extension is constructed. Additional requirements for underground facilities are set forth in Subsection B, Sheet Number 6.16

A. Overhead Facilities Extension Policy.

1. Residential Service

- a. Charges - For each permanent year-round service, the Cooperative will provide a single-phase line extension excluding service drop at no additional charge for a distance of 600 feet, of which no more than 200 feet is a lateral extension on the **member-consumer's** private property. For each permanent, seasonal-type service with an **approved** well and septic, the will provide at no extra charge, a 200-foot extension from a main line distribution feeder. Distribution line extension in

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excess of the above footages will require a **contribution in aid-to-construction** in the entire amount of the excess construction costs. There will also be a non-refundable contribution equal to the cost of right-of-way clearing on such **excess** footage. The three phase extensions will be on the same basis as Commercial and Industrial. For purposes of this subsection, year-round service means service to a **member-consumer** at an address shown on **the member-consumer's** driver's license and voter registration card at the time of application. Seasonal residential service means service to a **member-consumer** other than a year-round **member-consumer**. **Permanent seasonal-type service without an approved well and septic will be charged as set forth in Section III, A, 4b.**

- b. Measurement - The length of any main line distribution feeder extension will be measured along the route of the extension from the Cooperative's nearest facilities from which the extension can be made to the **member-consumer's** property line. The length of any lateral extension to the **member-consumer's** property shall be measured from the **member-consumer's** property line to the service pole. Should the Cooperative for its own reasons choose a longer route, the applicant will not be charged for the additional distance, however, if the **member-consumer** requests special routing of the lines, the **member-consumer** will be required to pay the extra cost resulting from the special routing.
- c. Refunds - During the five (5) year period immediately following the date of payment, the Cooperative will make refunds of the charges paid for a financed extension under provisions of Paragraph (a) above. The amount of any such refund shall be \$500 for each permanent electric service subsequently connected directly to the facilities financed by the **member-consumer**. Directly connected **member-consumers** are those which do not require the construction of more than 300 feet of lateral primary distribution line. Such refunds will be made only to the original contributor. The total refund shall not exceed the refundable portion of the contribution.

2. Commercial or Industrial Service

- a. Cooperative Financed Extensions - The Cooperative will finance the construction cost necessary to extend its facilities to serve commercial or industrial **member-consumers** when such investment does not exceed two (2) times the annual revenue anticipated to be collected from **member-consumers** initially served by the extension.

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- b. Charges - When the estimated cost of construction of such facilities exceeds the Cooperative maximum initial investment as defined in Paragraph "a" (above), the applicant shall be required to make a deposit in the entire amount of such excess construction costs. Owners or developers of mobile home parks shall be required to deposit the entire amount of the estimated cost of construction, subject to the refund provisions of paragraph "c" (below).
- c. Refunds - This amount shall be determined under applicable provisions of the Cooperative's underground service policy as set forth in this section. The Cooperative will make refunds on remaining amounts of deposits collected under the provisions of paragraph (b) above in the cases where actual experience shows that the electric revenues supplied by the member are sufficient to warrant a greater initial investment by the Cooperative. Such refunds shall be computed as follows:

(1) Original Member - At the end of the first complete 12-month period immediately following the date of initial service, the Cooperative will compute a revised initial investment based on two (2) times the actual revenue provided by the original member in the 12-month period. Any amount by which twice the actual annual revenue exceeds the Cooperative's initial investment will be made available for refund to the member. No such refund shall exceed the amount deposited under provisions of paragraph (b) above.

(2) Additional New Members - Refunds for additional new members directly connected to the financed extension during the refund period will be governed by Section III, A,1,c.

3. Service Extensions to Loads of Questionable Permanence - When service is requested for loads of questionable permanence, such as, but not limited to, saw mills, mixer plants, gravel pits, oil wells, oil facilities, etc. , the Cooperative will install, own, operate and maintain all distribution facilities up to the point of attachment to the member's service equipment subject to the following:
- a. Charges - Prior to commencement of construction, the member will make a deposit with the Cooperative in the amount of the Cooperative's estimated construction and removal less cost of salvage. Such estimate shall include the cost of extending the Cooperative distribution facilities and of increasing capacity of its existing facilities to serve the member's load.

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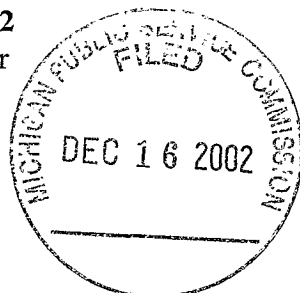
- b. **Refunds** - At the end of each year the Cooperative will make refund on the amount of **aid-to-construction** from revenues derived from the **member-consumer** for electric service from the facilities covered by the **aid-to-construction** . The amount of such refund for any given year or part thereof shall be computed as follows:
- (1) Year to year for the first four years of the **aid-to-construction** period.
 - (a) Twenty percent (20%) of the deposit if this amount is equal to or less than 20% of the new annual revenue, excluding fuel adjustment and sales tax revenues.
 - (b) If at the end of the five-year refund period, the total revenue, excluding fuel adjustment and sales tax revenue, is less than five (5) times the original deposit, the refund for the fifth year will be applied in accordance with 1. (a) or (b) above.

No refund is to be made in excess of the **aid-to-construction** and the **aid-to-construction** shall bear no interest.

4. **Permanent, Seasonal-Type Service (without an approved well and septic).**

- a. **Cooperative's Financed Extensions** - The Cooperative will finance the construction cost necessary to extend its facilities to serve permanent, seasonal-type member-consumers (without an approved well and septic) when such investment does not exceed two (2) times the annual revenue anticipated to be collected from member-consumers initially served by the extension.
- b. **Charges** - When the estimated cost of construction of such facilities exceeds the Cooperative maximum initial investment as defined in Paragraph "a" (above), the applicant shall be required to make an aid-to-construction in the amount of such constructions costs exceeding exceed two (2) times the annual revenue .
- c. **Refunds** - Refunds will be in accordance with refunds as set forth in Section III, A, 2c.

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B. Underground Service Policy

1. General

This portion of the rules provides for the extension and/or replacement of underground electric distribution facilities.

The Cooperative, at the request of the developer, will install an underground electric distribution system for all new residential subdivision, mobile home parks, multiple occupancy building complexes, and commercial subdivisions, in cooperation with the developer or owner, evidenced by a signed agreement, and in compliance with the following specific conditions:

The developer or owners must provide for recorded easements or right-of-way acceptable to the Cooperative. The easements are to be coordinated with other utilities and will include easements for street lighting cable.

The developer or owner must provide for grading the easement to finished grade or for clearing the easement of trees, large stumps and obstructions sufficiently to allow trenching equipment to operate. Survey stakes indicating easements, lot lines and grade must be in place. The developer or owner must certify to the Cooperative that the easements are graded to within four (4) inches of final grade before the underground distribution facilities are installed.

The developer or owner requesting the underground construction must make a nonrefundable contribution to the Cooperative for primary switching cabinets. When a switching cabinet is required exclusively for one **member-consumer**, that **member-consumer** will contribute the actual installed cost of the switching cabinet. When more than one **member-consumer** is served from the switching cabinet, each **member-consumer's** contribution will be the prorated total installed cost of the switching cabinet based on the number of positions required for each **member-consumer**.

If trenching is required where practical difficulties exist, such as in rock or in sodden ground or when boring under streets, driveways, patios or any other paved areas, the contribution in aid of construction shall be an amount equal to the total construction costs.

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The developer or owner will be responsible for any costs of relocating Cooperative facilities to accommodate changes in grade or other changes after underground equipment is installed, and also be responsible for any damage to Cooperative facilities caused by his operations or the operations of his contractors. An amount equal to the total costs involved, including overheads, is required for relocation or rearrangement of facilities whether specifically requested by the developer or owner, or due to the facilities becoming endangered by a change in grade.

An additional amount equal to the actual cost per foot shall be added to trenching charges for practical difficulties associated with winter construction in the period from November 14 to April 30 inclusive. This charge will not apply to jobs which are ready for construction and for which the construction meeting has been held prior to September 30.

2. Residential Service

These provisions, if underground facilities are requested, will apply to permanent dwellings. Mobile Homes will be considered permanent dwellings when meeting the Cooperative's requirements for permanent installations.

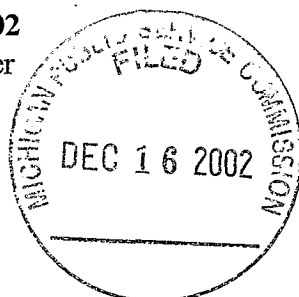
a. New Platted Subdivisions

When requested, distribution facilities in all new residential subdivisions and existing residential subdivisions in which electric distribution facilities have not already been constructed shall be placed underground, except that a lot facing a previously existing street or county road and having an existing overhead distribution line on its side of the street or county road shall be served with an underground service from these facilities and shall be considered a part of the underground service area.

- (1) Distribution System - The Cooperative will install an underground distribution system, including primary and secondary cable and all associated equipment, to provide service to the lot line of each lot in the subdivision.

For purposes of definition, all one-family and two-family buildings on individual lots are residential. The Cooperative will furnish, install, own and maintain the entire underground electric distribution system including the

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service lateral cables for new residential subdivisions. The trenches for primary or secondary main cables will be occupied jointly by facilities of the Cooperative and other utilities where satisfactory agreement for reimbursement exists between the Cooperative and other utilities.

The service normally available from the system will be at secondary voltage single-phase, three wire, 60 Hz. Three-phase service will be made available for schools, pumping stations, and other special installations only under terms of a separate agreement. Certain related equipment, such as pad-mounted transformers, switching equipment and service pedestals may be above grade. The area must be suitable for the direct burial installations of cable.

Where sewer and/or water lines will parallel Cooperative cables, taps must be extended into each lot for a distance of four (4) feet beyond the route of the cables prior to installation of the cables.

The property owner shall not make any changes in established grade in or near the easement that will interfere with utility facilities already installed. In the event the property owner requests relocation of facilities, or such facilities are endangered by change in grade, the property owner shall pay the cost of relocation or rearrangement of the facilities.

- (a) Charges - Prior to commencement of construction, the owner or developer shall **make a contribution in aid to construction** with the Cooperative an amount equal to the estimated cost of construction of the distribution system.
- (b) Refunds - That portion of the **contribution in aid to construction** related to the difference in the cost of underground construction and the equivalent overhead facilities shall be considered nonrefundable.

Following completion of its construction work order covering construction of the distribution system, the Cooperative will refund any amount by which its original estimate exceeds the actual construction costs. During the five (5) year period immediately following completion of the construction, the Cooperative will refund \$500 for each permanent residential **member-consumer** connected within the subdivision. Such refunds will be made only to the original depositor and in total shall not exceed the refundable portion of the **aid to construction**. The **aid to construction** shall bear no interest.

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(2) Service Laterals - The Cooperative will install, own, operate and maintain an underground service lateral from termination of its facilities at the property line to a metering point on each new residence in the subdivision.

(a) Contribution - For a standard installation the applicant shall make a non-refundable contribution in aid of construction in the amount of \$2.00 per trench foot.

(b) Measurement - The "trench feet" shall be determined by measuring from the termination of Cooperative facilities at the property line along the route of the trench to a point directly beneath the electric meter.

b. Other Residential Underground Facilities

At the option of the applicant(s) the Cooperative will provide underground facilities from existing overhead facilities in unplatted areas or in subdivisions where overhead electric distribution facilities have been installed.

The Cooperative reserves the right to refuse to install its facilities underground in cases where, in the Cooperative's opinion, such construction would be impractical or present a potential detriment to the service to other **member-consumers**. The Cooperative may designate portions of existing subdivisions as "underground service areas" where, in the Cooperative's opinion, such designation would be desirable for aesthetic or technical reasons. All future applicants for service in areas so designated will be provided with underground service subject to the applicable provisions of these rules.

(1) Extension of Existing Distribution Systems in Platted Subdivisions

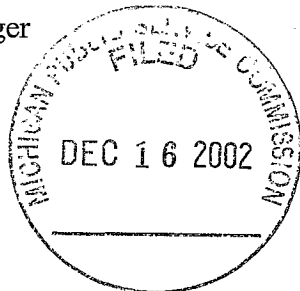
Any such extension shall be considered a distinct, separate unit, and any subsequent extensions therefrom shall be treated separately.

(a) Charges (In Addition to Those Charges Set Forth in Section III, A, 1, a) - Will be in accordance with charges as set forth in Section III, B, 2, a, Sheet No. 6.19.

(b) Refunds - Refunds will be in accordance with refunds as set forth in Section III, B, 2, b, Sheet No. 6.19.

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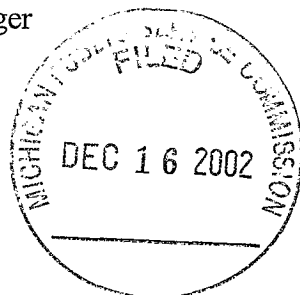
- (2) Distribution Systems in Unplatted Areas - The Cooperative will extend its primary or secondary distribution system from existing overhead or underground facilities. When any such extension is made from an existing overhead system the property owner may be required to provide an easement(s) for extension of the overhead system to a pole on his property where transition from overhead to underground can be made.

Contribution - Prior to commencement of construction, the applicant shall make a contribution in aid of construction equal to the difference between the estimated overhead construction costs and the underground costs, plus an aid to construction based on the Cooperative's overhead extension policy. Refunds will be based on the overhead extension refund policy and shall apply only to that portion related to the overhead aid to construction.

- (3) Service Laterals - The Cooperative will install, own, operate and maintain an underground service lateral from the termination of its primary or secondary system to a metering point on each new residence to be served. Such underground service laterals may be served either from an underground or overhead system.
- (a) Contributions - When a service lateral is connected to an underground system the applicant shall make a nonrefundable contribution in aid of construction in the amount equal to the product of the trench length in feet multiplied by \$2.00. When the service lateral is connected to existing overhead facilities, the contribution shall be \$50 plus \$2.00 per trench foot.
- (b) Measurement - The "trench length" shall be determined by measuring from the pole or underground secondary terminal to which the service lateral is connected along the route of the lateral trench to a point directly beneath the electric meter.

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3. Nonresidential Service

- a. Commercial Service - Distribution facilities in the vicinity of new commercial loads and built solely to serve such loads will be placed underground (optional for companies serving the Upper Peninsula). This includes service to all buildings used primarily for business purposes, where the major activity is the sale of goods or services at wholesale or retail. This category shall include, but not be limited to, apartment houses, motels and shopping centers.

It shall not be mandatory that any new commercial or industrial distribution systems or service connections be placed underground where, in the Cooperative's judgment, any of the following conditions exist:

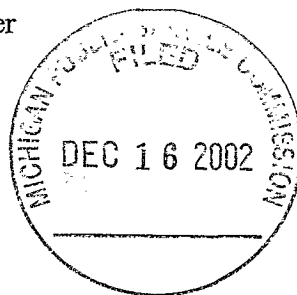
- (1) Such facilities would serve commercial or industrial **member-consumer's** having loads of temporary duration; or
- (2) Such facilities would serve commercial or industrial **member-consumers** in areas where little aesthetic improvement would be realized if such facilities were placed underground; or
- (3) Such facilities would serve commercial or industrial **member-consumers** in areas where it is impractical to design and place such facilities underground because of uncertainty of the size and character of the loads to be ultimately served therefrom.

The Cooperative will furnish, install, own and maintain the entire underground electric distribution system including the service lateral cables for new commercial subdivisions. Generally, the trenches will be occupied jointly by facilities of the Cooperative and other utilities where satisfactory agreement for reimbursement exists between the Cooperative and the other utilities.

The service for individual **member-consumers** within a commercial subdivision will be furnished as provided for in Underground Service Connections. Certain related equipment, such as pad-mounted transformers, switching, equipment, and service pedestals, may be above-grade.

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In the event the developer(s), owner(s), **member-consumer(s)** or tenant(s) request relocation of facilities which are endangered by change in grade, the total cost of relocation or rearrangement of the facilities shall be borne by the requesting party(s).

The Cooperative will install underground service connections to commercial and industrial **member-consumers** and other installations within designated underground districts in cooperation with the developer or owner, evidenced by a separate signed agreement, subject to the following specific conditions:

When required, the developer or owner must provide suitable space and the necessary foundations and/or vaults for equipment and provide trenching, back-filling, conduits and manholes acceptable to the Cooperative for installation of cables on his property.

- (1) Contribution - Contribution will be in accordance with charges as set forth in Section III, A, 2, b, Sheet No. 6.15.
 - (2) Refunds - Refunds will be in accordance with the Refund Policy set forth in Section III, A, 2, c, Sheet No. 6.15.
- b. Industrial Service - Distribution facilities in the vicinity of new industrial loads and built solely to serve loads will be placed underground at the option of the applicant. This includes service to all buildings used primarily for assembly, processing or manufacturing of goods.

Contribution - The applicant(s) shall make a contribution according to the provisions above for commercial service.

Refunds - Refunds will be in accordance with the Refund Policy set forth in Section III, A, 2, c, Sheet No. 6.15.

- c. Mobile Home Parks - Distribution facilities in new mobile home parks shall be placed underground. Extension from existing overhead systems in mobile home parks will be placed underground at the option of the park owner.

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The Cooperative will furnish, install, own or maintain the entire underground electric distribution system including the pre-meter portion of the service lateral cables for new mobile home parks. The trenches for primary or secondary main cables will be occupied jointly by facilities of the Cooperative and other utilities where satisfactory agreement for reimbursement exists between the Cooperative and the other utilities.

The Service for tenant loads normally available from the system will be at secondary voltage, single-phase, 120/240 volt, three wire, 60 Hz. Three-phase service will be made available for pumps and service installations only under terms of a separate agreement. Certain related equipment, such as pad-mounted transformers, switching equipment, and service pedestals may be above-grade. The area must be suitable for the direct burial installation of cable.

This service is limited to mobile home parks in which the service is metered by the Cooperative at secondary voltage.

Cooperative cables shall be separated by at least five feet from paralleling underground facilities which do not share the same trench. The park owner's cable systems, such as community antenna systems, should be in separate trenches, if possible. Subject to an agreement with the Cooperative, these cable systems may occupy the same trench. The park owner must agree to pay a share of the trenching cost plus the extra cost of the additional backfill, if required; and agree to notify the other using the additional backfill, if required; and agree to notify the other using utilities when maintenance of his cables requires digging in the easement.

The park owner must provide for each mobile home lot a meter pedestal of a design acceptable to the Cooperative.

In the event the park owner requests relocation of facilities or such facilities are endangered by change in grade, the park owner shall pay the cost of the relocation or rearrangement of the facilities.

- (1) Contribution - Owners or developers of mobile home parks shall be required to deposit the entire amount of the estimated cost of construction.
- (2) Refund - Refunds will be in accordance with the Refund Policy set forth in Section III, 2, B, 2, a, 1, b, Sheet No. 6.19.

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4. Other Conditions

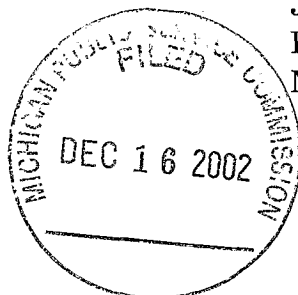
- a. Obstacles to Construction - Where unusual construction costs are incurred by the Cooperative due to physical obstacles such as, but not limited to: rock, surface water, frost, other utility facilities, heavy concentration of tree roots, or roadway crossings, the applicant(s) shall make a non-refundable contribution in aid of construction equal to the total construction cost. The Cooperative reserves the right to refuse to place its facilities under road or railroad rights-of-way in cases where, in the Cooperative's judgment, such construction is impractical.
- b. Contribution - Prior to commencement of construction, the applicant shall make a contribution in aid of construction as required by the underground extension rules plus a contribution based on the Cooperative's overhead extension policy. Refunds will be based on the overhead extension refund policy and shall apply only to that portion related to the overhead contribution.
- c. Replacement of Overhead Facilities - Existing overhead electric distribution service lines shall, at the request of an applicant(s), be replaced with underground facilities where, in the opinion of the Cooperative, such replacement will not be detrimental to the electric service to other *member-consumers*.

Before construction is started, the applicant(s) shall be required to pay the Cooperative the depreciated cost (net cost) of the existing overhead facilities plus the cost of removal less the value of materials salvaged and make a contribution in aid of construction toward the installation of underground facilities in an amount equal to the estimated cost of the underground facilities.

- d. Underground Installation for Cooperative's Convenience - Where the Cooperative, for its own convenience, installs its facilities underground, the differential between estimated overhead construction costs and underground costs of such installation will be borne by the Cooperative. All other costs will be governed by the Cooperative's Overhead Extension Policy.
- e. Underground Extensions On Adjacent Lands - When a primary extension to serve an applicant or group of applicants must cross adjacent lands on which underground construction is required by the property owner (such as on state or federal lands) the applicant(s) shall make a contribution equal to the estimated cost of the underground facilities.

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- f. Local Ordinances - The Cooperative reserves the right, where local ordinance requirements are more stringent than these rules, to apply to the Michigan Public Service Commission for such relief as may be necessary.

C. Miscellaneous General Construction Policy

Except where specifically designated as overhead or underground construction policies, the following general policies will be applied to either overhead or underground construction:

1. Easements and Permits

- a. New Residential Subdivisions - The developer of a new residential subdivision shall cause to be recorded with the plat of the subdivision a public utility easement approved by the Cooperative for the entire plat. Such easement shall include a legal description of areas within the plat which are dedicated for utility purposes, and also other restrictions as shall be determined by the Cooperative for construction, operation, maintenance and protection of its facilities.
- b. Other Easements and Permits - Where suitable easements do not exist, the Cooperative will provide the necessary easement forms and solicit their execution. The applicant(s), as a condition of service, will be ultimately responsible for obtaining all easements and permits as required by the Cooperative for construction, operation, maintenance and protection of the facilities to be constructed. Where State or Federal lands are to be crossed to extend service to an applicant or group of applicants, the additional costs incurred by the Cooperative for rights-of-way and permit fees shall be borne by the applicants. **A non-refundable \$500.00 deposit is required to initiate required permit application.**

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2. Temporary Service

Member-consumers desiring temporary service for a short time only, such as for construction jobs, traveling shows, outdoor or indoor entertainments or exhibitions, etc., shall pay the charge per **member-consumer** per month provided in applicable rate schedules. In addition, such **member-consumers** shall pay installation and removal charges as follows:

- (1) When 120/240 volt single phase service is desired and when such service can be provided at the site **on an existing Cloverland Electric pole or** without exceeding 10 feet of underground at the time temporary service is desired, the charge for installation and removal of **the** temporary, single-phase, three wire 120/240 volt service shall be:
 - (a) For temporary overhead service \$125.00
 - (b) For temporary underground service \$125.00
- (2) When 120/240 volt single phase service is desired, and requires more than **service on an existing Cloverland Electric pole or more than** 10 feet of underground extension, or if other than 120/240 volt single-phase service is desired, the charge for installation and removal shall be based on the cost thereof.

The **member-consumer** shall be required to deposit in advance of construction with the Cooperative an amount (in excess of any salvage realized) to cover the cost of installing and removing temporary facilities plus the estimated cost of service under the terms of applicable rate schedules. Meters may be read daily and the deposit modified as the energy used may justify such modifications.

If service extends for a period in excess of six consecutive months, the **member-consumer** may qualify for other of the Cooperative's available rates, provided he meets all of the applicable provisions of the filed tariffs.

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3. Moving of Buildings or Equipment

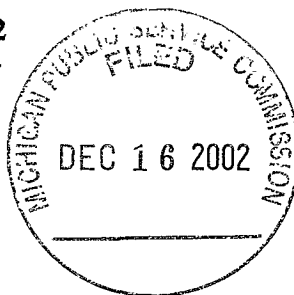
When the Cooperative is requested to assist in the moving of buildings or equipment through, under or over the Cooperative's distribution lines, the Cooperative will require a deposit from the mover in advance of providing such assistance. The amount of the deposit required will be based upon the Cooperative's estimate of the probable cost, but in no event will the required deposit be less than \$100. Upon completion of moving assistance, the Cooperative will determine actual costs and will bill or credit the mover according to the difference between actual costs and the deposit, except that the minimum actual cost will not be less than \$100. Actual costs will be determined in accordance with the following:

- a. Within regular working hours:
 - (1) Average individual wage rate applicable to employee(s) involved.
 - (2) Actual material used.
 - (3) Appropriate overhead charges.
- b. Outside regular working hours:
 - (1) Overtime wage rate applicable to employee(s) involved.
 - (2) Actual materials used.
 - (3) Appropriate overhead charges.
- c. The minimum billing for moving assistance shall not be less than \$100.00.

4. Relocation of Facilities

- a. The Cooperative will **cooperate** with political subdivisions in the construction, improvement or rehabilitation of public streets and highways. It is expected that the Cooperative will receive reasonable notice so that any required relocation work can be properly scheduled.
- b. If the Cooperative's poles, anchors or other appurtenances are located within the confines of the public right-of-way, the Cooperative will make the necessary relocation of its own expense with exceptions:

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- (1) The facilities were originally installed within the confines of the public right-of-way at the request of the political entity.
 - (2) Existing facilities being within the confines of a new public right-of-way obtained after the construction of the Cooperative's facilities.
 - (3) The facilities provide public services such as lighting, traffic signals, etc.
- c. If the Cooperative's poles, anchors or other appurtenances are located on private property, the political subdivision must agree in advance to reimburse the Cooperative for any expenses involved in relocating its facilities.
- d. When the Cooperative is requested to relocate its facilities for reasons other than road improvements, any expense involved will be paid for by the firm, person or persons requesting the relocation, unless one or more of the following conditions are met:
- (1) The relocation is made for the convenience of the Cooperative.
 - (2) The relocation is associated with other regularly scheduled conversion or construction work at the same location and can be done at the same time.
- e. Before actual relocation work is performed under Section III, C, 4, c and d above, the Cooperative will estimate the cost of moving the poles, anchors or other appurtenances and an advance deposit in the amount of the estimate must be received from the firm, person or persons requesting such relocation. Upon completion of relocation work, the Cooperative will determine the actual costs of the relocation, and the firm, person or persons requesting the relocation will be billed or credited for the difference between the advance deposit and the actual cost.

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5. Construction Schedule

Scheduling of construction shall be done on a basis mutually agreeable to the Cooperative and the applicant. The Cooperative reserves the right not to begin construction until the **member-consumer** has demonstrated to the Cooperative's satisfaction his intent to proceed in good faith with installation of his facilities by acquiring property ownership, obtaining all necessary permits and/or, in the case of mobile homes, meeting the Cooperative's requirements for permanency.

6. Design of Facilities

The Cooperative reserves the right to make final determination of selection, application, location, routing and design of its facilities. Where excessive construction costs are incurred by the Cooperative at the request of the **member-consumer**, the **member-consumer** may be required to reimburse the Cooperative for such excess costs.

7. Billing

For **member-consumer(s)** who fail to take service two (2) months after an extension has been completed to the premises and within the time period requested by the **member-consumer(s)**, the Cooperative shall have the right, after said (2) month period, to commence billing the **member-consumer** under the Cooperative's applicable rates and rules for the type of service requested by the **member-consumer(s)**.

D. Underwater Cable Service to Island

1. The Cooperative will determine the most practical and economical route to the island with considerations to future development.
2. An estimate of the cost of the cable, the installation and terminations, including permits and easements, will be made by cooperative personnel. This estimated cost shall be paid by the **member-consumer** before the construction begins.
3. Any difference between the actual cost of the cable installation and the estimated cost will be charged or refunded to the **member-consumer** when construction is completed.
4. A **nonrefundable \$1000.00** deposit is required to initiate required permit applications. **The deposit shall be applied to construction costs.**
5. The **member-consumer** will be charged a one-time maintenance fee of \$.25 per lineal foot of underwater cable.
6. The Cooperative will own and maintain the underwater cable.

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