# Retired Electric Utility Rate Book

The entire rate book entitled Edison Sault Electric Company – MPSC No. 8 Electric, with approved rate schedules, rules, regulations, and standard forms, was retired April 1, 2008, in compliance with the Commission's Order in Case No. U-15152 issued on October 9, 2007.

Original Sheet No. 1.00

M.P.S.C. No. 8

### **EDISON SAULT ELECTRIC COMPANY**

Sault Ste. Marie, Michigan

SCHEDULE OF RATES, RULES, AND REGULATIONS
GOVERNING
THE SALE OF ELECTRICITY

This Schedule Applies to the Entire Territory Served by the Company

MARIO SERVEROLE SERVEROLE

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

**Second Revised** Sheet No. 2.00 Replaced First Revised Sheet No. 2.00

M.P.S.C. No. 8

T:41 -

## TABLE OF CONTENTS

ritte												,	Sneet No
Title I	Page	ē					_						1.00
	of Conte	ents											2.00
Chec	k List												3.00
Territ	ory Serve	ed						•					4.00
Territ	ory Serve	d Franc	hise					•	Ē				5.00
Мар	of Territor	y Serve	d						Ē				6.00
Stand	dard Rule	s and R											7.00
I.	Introd	uction											7.00
II.	Terms	and Co	nditions	s of Ser	vice								7.01
	A.	Electri	c Servic	e									7.01
	В.	Owner	ship and	d Resp	onsibili	ty							7.01
	C.		Service										7.03
	D.		and Qu									•	7.05
	E.		ng and <mark>I</mark>		g Equip	oment						•	7.06
	F.		I Charg										7.07
	G.	Other	Condition				•						7.08
		1.	Service				•						7.08
		2.	Rate A	•	on								7.10
		3.	Deposi				•						7.11
III.	Const		Policy				•						7.13
	Α.		al Inforn										7.13
		1.	Reside						•				7.13
		2.				ial, or S							7.14
		3.	Service	e Exten	sions	to Load	ls of Qı	uestior	nable P	ermane	ence	•	7.15
	В.	Under	ground	Servic	e Polic	y							7.17
		1.	Genera	al									7.17
		2.	Reside	ntial S	ervice								7.18
		3.	Non-re	sidenti	al Serv	/ice							7.23
		4.	Other (	Conditi	ons								7.26
	C.	Misce	llaneous	s Gene	ral Cor	nstructi	on Poli	CV					7.28
		1.	Easem										7.28
		2.	Tempo	rarv Se	ervice								7.28
		3.		•		or Equ		· .	_	_	_	_	7.29
		4.	Reloca										7.30
		5.	Constr				_	_	-	-	-	-	7.31
		6.	Design				-	-	•	•	•		7.31
		7.	Billing			_	-	-		-	-		7.32
				-	-	-	-	-	-	-	-		

Issued June 22, 2005, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Michigan Public Service Commission

August 26, 2005

Filed JXB

Original Sheet No. 2.01

M.P.S.C. No. 8

## TABLE OF CONTENTS (continued)

liti	е						Sheet	No.
IV.	Α.	Emergency Electrical Procedures .			•			7.33 7.33
	A. B.	General	hortogo		•	•	•	7.33 7.34
	Б. С.	Sudden or Unanticipated Short-term Capacity Sl Anticipated Capacity or Fuel Shortage .	_		•	•	•	7.34 7.34
	D.	Emergency Procedures of Wholesale Suppliers	•	•	•	•	•	7.34 7.36
V.	υ.	Residential Standards and Billing Practices		•	•	•	•	7.30 7.37
٧.		A. Definitions	•	•	•	•	•	7.37
		B. Discrimination Prohibited	•	•	•	•	•	7.40
		C. Form of Proceedings	•	•	•	•	•	7.40
		D. Additional Rules	•	•	•	•	•	7.40
		E. Billing Frequency	•	•	•	•	•	7.40
		F. Estimated Billing	•	•	•	•	•	7.41
		G. Customer Meter Reading	•	•	•	•	•	7.41
		H. Equal Monthly Billing or Budget Billing	•	•	•	•	•	7.42
		I. Cycle Billing	•	•	•	•	•	7.42
		J. Payment of Bills	•	•	•	•	•	7.42
		K. Payment Period	-	-	-	•	•	7.42
		L. Allowable Charges	-	-	-	-	-	7.42
		M. Bill Information			-			7.43
		N. Separate Bills						7.44
		O. Billing for Non-tariff Services .						7.44
		P. Listing of Energy Assistance Programs						7.44
		Q. Notice of Energy Assistance Programs						7.44
		R. Additional Energy Assistance Programs						7.45
	9	S. Billing Error						7.45
	٦							7.45
	Į	J. Deposit for Previous Customer or Contir	nued Se	ervice				7.47
	1	/. Prohibited Practices						7.48
	\	N. General Deposit Conditions .						7.49
	)	K. Guarantee Terms and Conditions .						7.51
		Y. Applicability	_	_	_	_	_	7.51
		Z. Complaint Procedures	-	-	-	-	-	7.52
		AA. Personnel Procedures	-	-	-	-	-	7.52
	_	BB. Utility Hearing Officers	•	•	-	•	•	7.52
		CC. Publication of Procedures	•	•	-	•	•	7.53
		DD. Access to Rules and Rates	•	•	•	•	•	7.53
		D. Access to Males and Males	•	-	•		•	1.55

Issued June 22, 2005, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Michigan Public Service Commission

August 26, 2005

Filed JX.B

Original Sheet No. 2.02

M.P.S.C. No. 8

## TABLE OF CONTENTS (continued)

Title										She	et No.
	EE.	Reporting Requirem	ents.								7.56
	FF.	Inspection .									7.56
	GG.	<b>Customer Access to</b>	Consu	mption	n Data						7.56
	HH.	<b>Application for Servi</b>	ice	·							7.56
	II.	Time of Shutoff									7.57
	JJ.	Manner of Shutoff.									7.57
	KK.	<b>Medical Emergency</b>	•								7.59
	LL.	Restoration of Service	ce					•			7.59
	MM.	Charges for Meter R	elocatio	on				•			7.60
	NN.	Shutoff Permitted									7.60
	00.	Shutoff Prohibited	•								7.61
	PP.	Notice of Shutoff									7.62
	QQ.	Form of Notice.	•								7.63
	RR.	Disputed Claim									7.64
	SS.	Hearing									7.65
	TT.	<b>Payment of Amount</b>	Not in I	Dispute	е.						7.65
	UU.	Notice of Hearing									7.66
	VV.	<b>Hearing Procedures</b>									7.66
	WW.	Settlement Agreeme									7.68
	XX.	Default of Settlemen	t Agree	ment					•	•	7.69
	YY.	Same Dispute .									7.70
	ZZ.	<b>Emergency Shutoff</b>									7.70
	AAA.	Winter Protection P	lan								7.70
	BBB.	Informal Appeal									7.73
	CCC.	Filing Procedures									7.73
	DDD.	<b>Exhaustion of Remo</b>	edies								7.74
	EEE.	Informal Appeal Pro	ocedure	es							7.74
	FFF.	Interim Determination									7.75
	GGG.	Appeal Review	_	_	_	_	_	_		_	7.75
		Shutoff Pending De	cision	-	-			-	_		7.76
	III.	Informal Appeal De		•	•	•	•	•	•	•	7.76
	JJJ.	Failure to Comply w		ormal	∆nneal	Decis	ion.	•	•	•	7.76
	KKK.	Same Dispute	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Jiiiiai I	пррсаі	DCCIS	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	•	•	•	7.76
	LLL.	Formal Appeal	•	•	•	•	•	•	•	•	7.76
	MMM.		•	•	•	•	•	•	•	•	7.76
	NNN.	Rescission .	•	•	•	•	•	•	•	•	7.76 7.77
	INININ.	V62012210[] .									1.11

Issued June 22, 2005, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 2.03

M.P.S.C. No. 8

## TABLE OF CONTENTS (continued)

Title								Sheet No.
Definitions, Technical Terms, and Abbrevia Standard Rates	ations.							8.00
Residential Service, Rate "R-1" .								9.00
General Service, Rate "G-1"								9.01
Large General Service, Rate "L-G" .								9.02
Resort Hotel Service, Rate "L-M" .								9.03
Heating and Air Conditioning Service, Ra	ite "H-A"							9.04
Street Lighting Service, Rate "S-L" .  Outdoor Protective Lighting Service, Rate	-				•	•		9.05
Outdoor Protective Lighting Service, Rate	e "O-L"							9.06
General Service, Rate "G-4" .				-				9.07
Cogeneration and Small Power Production						•		9.08
Cogeneration and Small Power Production		, .	•					9.09
Company Sales to Qualifying Cogenerati	on							
and Small Power Production Facili								9.10
Pole Contact Rental Rate, Rate "PC-1"								9.11
Rates no Longer in Effect								9.12
Net Metering Program				•				9.13
Power Supply Cost Recovery	-			•			-	10.00
Surcharge Adjustment	-		•	•				11.00
Experimental Renewable Energy Rider	-		•	•	•	•		11.01
Initial Rates Under Price Caps								12.00
Retail Access Service Tariff			•	•		•		13.00
Standard Rates ("Implementing Retail Ope	,							
Residential Service, Rate "R-1-RA" .				•		•		14.00
						•		14.01
Large General, Rate, "L-G-RA" .			•					14.02
Resort Hotel, Rate "L-M-RA" .								14.03
Heating and Air Conditioning, Rate "H-	A-RA"					•		14.04
General, Rate "G-4-RA"						-		14.05

Issued June 22, 2005, by

Donald Sawruk, President

August 26, 2005 Sault Ste. Marie, Michigan 49783

Michigan Public Service Commission

Sixteenth Revised Sheet No. 3.00 Cancels Fifteenth Revised Sheet No. 3.00

M.P.S.C. No. 8

## **CHECK LIST**

		Sheet No.	<b>Effective Date</b>
Title Page	Original Sheet	1.00	1/1/02
Table of Contents	Second Revised Sheet	2.00	7/1/05
Table of Contents	Original Sheet	2.01	7/1/05
Table of Contents	Original Sheet	2.02	7/1/05
Table of Contents	Original Sheet	2.03	7/1/05
Check List	Sixteenth Revised Sheet	3.00	03/15/07
Check List	First Revised Sheet	3.01	7/1/05
Check List	Second Revised Sheet	3.02	7/1/05
Check List	Fifteenth Sheet	3.03	03/15/07
Check List	First Revised Sheet	3.04	7/1/05
Territory Served	Original Sheet	4.00	7/1/80
Territory Served Franchise	Original Sheet	5.00	7/1/80
Map of Territory Served	Original Sheet	6.00	11/17/82
Standard Rules and Regulations	Original Sheet	7.00	7/1/80
Standard Rules and Regulations	Original Sheet	7.01	7/1/80
Standard Rules and Regulations	Original Sheet	7.02	7/1/80
Standard Rules and Regulations	Original Sheet	7.03	7/1/80
Standard Rules and Regulations	Original Sheet	7.04	7/1/80
Standard Rules and Regulations	Original Sheet	7.05	7/1/80
Standard Rules and Regulations	Original Sheet	7.06	7/1/80
Standard Rules and Regulations	Original Sheet	7.07	7/1/80
Standard Rules and Regulations	Original Sheet	7.08	7/1/80
Standard Rules and Regulations	Original Sheet	7.09	7/1/80
Standard Rules and Regulations	Original Sheet	7.10	7/1/80
Standard Rules and Regulations	Original Sheet	7.11	7/1/80
Standard Rules and Regulations	Original Sheet	7.12	7/1/80
Standard Rules and Regulations	Original Sheet	7.13	5/1/96
Standard Rules and Regulations	Original Sheet	7.14	5/1/96
Standard Rules and Regulations	Original Sheet	7.15	6/1/96
Standard Rules and Regulations	Original Sheet	7.16	5/1/96
Standard Rules and Regulations	Original Sheet	7.17	5/1/96
Standard Rules and Regulations	Original Sheet	7.18	5/1/96
Standard Rules and Regulations	Original Sheet	7.19	5/1/96
Standard Rules and Regulations	Original Sheet	7.20	5/1/96
Standard Rules and Regulations	Original Sheet	7.21	5/1/96
Standard Rules and Regulations	Original Sheet	7.22	5/1/96
Standard Rules and Regulations	Original Sheet	7.23	5/1/96
Standard Rules and Regulations	Original Sheet	7.24	5/1/96
Standard Rules and Regulations	Original Sheet	7.25	5/1/96
Cianadia italoo ana itogalallono	3.1g.1.a. 3.100t	0	0, 1, 00

Issued March 15, 2007, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



First Revised Sheet No. 3.01 Cancels Original Sheet No. 3.01

Effective Date: See Above

M.P.S.C. No. 8

## CHECK LIST (continued)

		Sheet No.	<b>Effective Date</b>
Standard Rules and Regulations	Original Sheet	7.26	5/1/96
Standard Rules and Regulations	Original Sheet	7.27	5/1/96
Standard Rules and Regulations	Original Sheet	7.28	5/1/96
Standard Rules and Regulations	Original Sheet	7.29	5/1/96
Standard Rules and Regulations	Original Sheet	7.30	5/1/96
Standard Rules and Regulations	Original Sheet	7.31	5/1/96
Standard Rules and Regulations	Original Sheet	7.32	5/1/96
Standard Rules and Regulations	Original Sheet	7.33	7/1/80
Standard Rules and Regulations	Original Sheet	7.34	7/1/80
Standard Rules and Regulations	Original Sheet	7.35	1/1/02
Standard Rules and Regulations	Original Sheet	7.36	1/1/02
Standard Rules and Regulations	Original Sheet	7.37	3/17/00
Standard Rules and Regulations	Original Sheet	7.38	3/17/00
Standard Rules and Regulations	Original Sheet	7.39	3/17/00
Standard Rules and Regulations	Original Sheet	7.40	3/17/00
Standard Rules and Regulations	Original Sheet	7.41	3/17/00
Standard Rules and Regulations	Original Sheet	7.42	3/17/00
Standard Rules and Regulations	Original Sheet	7.43	3/17/00
Standard Rules and Regulations	Original Sheet	7.44	3/17/00
Standard Rules and Regulations	Original Sheet	7.45	3/17/00
Standard Rules and Regulations	Original Sheet	7.46	3/17/00
Standard Rules and Regulations	Original Sheet	7.47	3/17/00
Standard Rules and Regulations	Original Sheet	7.48	3/17/00
Standard Rules and Regulations	Original Sheet	7.49	3/17/00
Standard Rules and Regulations	Original Sheet	7.50	3/17/00
Standard Rules and Regulations	Original Sheet	7.51	3/17/00
Standard Rules and Regulations	Original Sheet	7.52	3/17/00
Standard Rules and Regulations	Original Sheet	7.53	3/17/00
Standard Rules and Regulations	Original Sheet	7.54	3/17/00
Standard Rules and Regulations	Original Sheet	7.55	3/17/00
Standard Rules and Regulations	Original Sheet	7.56	3/17/00
Standard Rules and Regulations	Original Sheet	7.57	3/17/00

Issued June 22, 2005, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Second Revised Sheet No. 3.02 Cancels First Revised Sheet 3.02

M.P.S.C. No. 8

## CHECK LIST (continued)

		Sheet No.	<b>Effective Date</b>
Standard Rules and Regulations	Original Sheet	7.58	3/17/00
Standard Rules and Regulations	Original Sheet	7.59	3/17/00
Standard Rules and Regulations	Original Sheet	7.60	3/17/00
Standard Rules and Regulations	Original Sheet	7.61	3/17/00
Standard Rules and Regulations	Original Sheet	7.62	3/17/00
Standard Rules and Regulations	Original Sheet	7.63	3/17/00
Standard Rules and Regulations	Original Sheet	7.64	3/17/00
Standard Rules and Regulations	Original Sheet	7.65	3/17/00
Standard Rules and Regulations	Original Sheet	7.66	3/17/00
Standard Rules and Regulations	Original Sheet	7.67	3/17/00
Standard Rules and Regulations	Original Sheet	7.68	3/17/00
Standard Rules and Regulations	Original Sheet	7.69	3/17/00
Standard Rules and Regulations	Original Sheet	7.70	3/17/00
Standard Rules and Regulations	Original Sheet	7.71	3/17/00
Standard Rules and Regulations	Original Sheet	7.72	3/17/00
Standard Rules and Regulations	Original Sheet	7.73	3/17/00
Standard Rules and Regulations	Original Sheet	7.74	3/17/00
Standard Rules and Regulations	Original Sheet	7.75	3/17/00
Standard Rules and Regulations	Original Sheet	7.76	3/17/00
Standard Rules and Regulations	Original Sheet	7.77	3/17/00
Definitions, Technical Terms,			
and Abbreviations	Original Sheet	8.00	7/1/80
Definitions, Technical Terms,			
and Abbreviations	Original Sheet	8.01	11/17/82
Standard Rates	Original Sheet	9.00	1/1/02
Standard Rates	Original Sheet	9.00-1	1/1/02
Standard Rates	Original Sheet	9.01	1/1/02
Standard Rates	Original Sheet	9.01-1	1/1/02
Standard Rates	Original Sheet	9.02	1/1/02
Standard Rates	Original Sheet	9.02-1	1/1/02
Standard Rates	Original Sheet	9.03	1/1/02
Standard Rates	Original Sheet	9.03-1	1/1/02
Standard Rates	Original Sheet	9.04	1/1/02
Standard Rates	Original Sheet	9.04-1	1/1/02
Standard Rates	Original Sheet	9.05	1/1/02
Standard Rates	Original Sheet	9.05-1	1/1/02
Standard Rates	Original Sheet	9.06	1/1/02
Standard Rates	Original Sheet	9.06-1	1/1/02
Standard Rates	Original Sheet	9.06-2	1/1/02
Standard Rate	Original Sheet	9.07	1/1/02
Standard Rate	Original Sheet	9.07-1	1/1/02

Issued June 22, 2005, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Michigan Public Service Commission

August 26, 2005

Filed 926

Fifteenth Revised Sheet No. 3.03 Cancels Fourteenth Sheet No. 3.03

M.P.S.C. No. 8

## CHECK LIST (continued)

		Sheet No.	<b>Effective Date</b>
Rate "1" Cogeneration and Small Power Production	First Revised Sheet	9.08	8/20/02
Rate "1" Cogeneration and Small Power Production Rate "1" Cogeneration and	First Revised Sheet	9.08-1	8/20/02
Small Power Production	First Revised Sheet	9.08-2	8/20/02
Rate "2" Cogeneration and Small Power Production	First Revised Sheet	9.09	8/20/02
Rate "2" Cogeneration and Small Power Production	First Revised Sheet	9.09-1	8/20/02
Rate "2" Cogeneration and Small Power Production	First Revised Sheet	9.09-2	8/20/02
Company Sales to Qualifying Cogeneration and Small	First Davis and Chapt	0.40	0/00/00
Power Production Facilities Company Sales to Qualifying	First Revised Sheet	9.10	8/20/02
Cogeneration and Small Power Production Facilities	First Revised Sheet	9.10-1	8/20/02
Rate "PC-1" Pole Contact Rental Rate	Original Sheet	9.11	4/01/97
Rates No Longer in Force	Original Sheet	9.12	1/1/02
Net Metering Program	Original Sheet	9.13	7/1/05
Net Metering Program	Original Sheet	9.14	7/1/05
Power Supply Cost Recovery	Third Revised Sheet	10.00	12/15/05
Power Supply Cost Recovery		10.01	
Power Supply Cost Recovery	Original Sheet	10.02	3/15/07
Surcharge Adjustment	First Revised Sheet	11.00	5/1/03
Experimental Renewable			
Energy Rider	First Revised Sheet	11.01	5/11/06
Initial Rates (Under Price Caps)	Original Sheet	12.00	12/20/95
Initial Rates (Under Price Caps)	Original Sheet	12.01	12/20/95
Retail Access Tariff	Original Sheet	13.00	1/1/02
Retail Access Tariff -	Original Sheet	13.01	1/1/02
Definitions	original original		
Retail Access Tariff - Definitions	Original Sheet	13.02	1/1/02
Retail Access Tariff - Definitions	Original Sheet	13.03	1/1/02
Retail Access Tariff - Definitions	Original Sheet	13.04	1/1/02
Retail Access Service Tariff - Definitions	Original Sheet	13.05	1/1/02

Issued March 15, 2007, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Michigan Public Service
Commission

March 19, 2007

Filed

First Revised Sheet No. 3.04 Cancels Original Sheet No. 3.04

M.P.S.C. No. 8

## CHECK LIST (continued)

		Sheet No.	Effective Date
Retail Access Service Tariff Retail Access Service Tariff Billing & Payment, Disconnection,	Original Sheet Original Sheet	13.06 13.10	1/1/02 1/1/02
Alternative Supplier Retail Access Service Tariff	Original Sheet	13.11	1/1/02
Switch Requests and Billing Retail Access Service Tariff Terms & Conditions of Service	Original Sheet	13.12	1/1/02
Retail Access Service Tariff Creditworthiness	Original Sheet	13.13	1/1/02
Retail Access Service Tariff Real Power Losses & Settlement	Original Sheet	13.14	1/1/02
Retail Access Service Tariff Settlement	Original Sheet	13.15	1/1/02
Retail Access Service Tariff Dispute Resolution	Original Sheet	13.16	1/1/02
Retail Access Service Tariff Liability	Original Sheet	13.17	1/1/02
Retail Access Service Tariff Supply Default, Rate DS 1	Original Sheet	13.18	1/1/02
Retail Access Service Tariff Supply Default, Rate DS 1	Original Sheet	13.19	1/1/02
Rates (Implementing Retail Open Access) Residential, Rate "R-1-RA"	Original Sheet	14.00	1/1/02
Residential, Rate "R-1-RA"	Original Sheet	14.00-1	1/1/02
General, Rate "G-1-RA" General, Rate "G-1-RA"	Original Sheet Original Sheet	14.01 14.01-1	1/1/02 1/1/02
Large General, Rate "L-G-RA"	Original Sheet	14.02	1/1/02
Large General, Rate "L-G-RA"	Original Sheet	14.02-1	1/1/02
Resort Hotel, Rage "L-M-RA"	Original Sheet	14.03	1/1/02
Resort Hotel, Rage "L-M-RA"	Original Sheet	14.03-1	1/1/02
Heating and Air Conditioning, Rate "H-A-RA"	Original Sheet	14.04	1/1/02
Heating and Air Conditioning, Rate "H-A-RA"	Original Sheet	14.04-1	1/1/02
General, Rate "G-4-RA"	Original Sheet	14.04-1	1/1/02
General, Rate "G-4-RA"	Original Sheet	14.05-1	1/1/02

Issued June 22, 2005, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Michigan Public Service
Commission

August 26, 2005

Filed <u>SX.B.</u>

Original Sheet No. 4.00

M.P.S.C. No. 8

### TERRITORY SERVED

Chippewa County

City of Sault Ste. Marie

Villages (Unincorporated)

Brimley Rudyard
Dafter Trout Lake
Kinross Pickford

Townships

Soo Dafter Superior Kinross Rudyard Pickford Trout Lake Bay Mills

Mackinac County

City of St. Ignace

City of Mackinac Island

Villages (Unincorporated)

Cedarville Gould City Rexton
Curtis Hessel
Engadine Pickford

Townships

Marquette Clark Moran
St. Ignace Hendricks Hudson
Garfield Newton Portage

Schoolcraft County

City of Manistique

Townships

Hiawatha Manistique Doyle Inwood Thompson Mueller

**Delta County** 

Townships

Garden FileD c Fairbanks

MAR 1 3 2002

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 5.00

M.P.S.C. No. 8

#### TERRITORY SERVED FRANCHISE

Rates Applicable

With the exception of those covered by special contracts, the rates are applicable to the territory served by the Company.

Issued December 28, 2001, by

Donald Sawruk, President

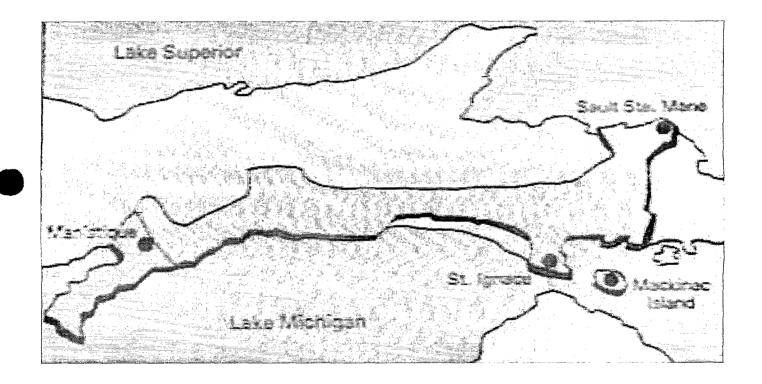
Sault Ste. Marie, Michigan 49783



Original Sheet No. 6.00

M.P.S.C. No. 8

### SERVICE TERRITORY



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.00

M.P.S.C. No. 8

SECTION I

#### STANDARD RULES AND REGULATIONS

### SECTION I-INTRODUCTION

- A. These rules and regulations set forth the terms and conditions under which electric service will be provided by the Company. They shall apply to all classes of service and shall govern the terms of all contracts for such service except that the Company reserves the right to enter into special contracts subject to the general regulations of the Michigan Public Service Commission. Failure of the Company to enforce any of the terms of these rules and regulations shall not be deemed as a waiver of the right to do so.
- B. Any promises or agreements made by agents or employees of the Company which are not in conformance with these rules and regulations, nor with the terms of special contracts executed by authorized representatives of the Company shall not have binding effect on the Company.
- C. No ownership rights in any facilities provided by the Company shall pass to any person as a result of any contribution or deposit made under these rules. No deposits or contributions made by customers shall be refundable unless expressly so provided in these rules.
- D. Copies of the Company's Rules and Regulations and Rate Schedules for electric service, as filed with the Michigan Public Service Commission, are open to public inspection at the Company's offices and are available upon request.



Issued December 28, 2001, by Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.01

M.P.S.C. No. 8

SECTION II

#### STANDARD RULES AND REGULATIONS

#### SECTION II-TERMS AND CONDITIONS OF SERVICE

- A. <u>Electric Service</u>—Each Applicant for electric service may be required to sign an application for electric service. Acceptance of service, with or without a signed application, shall be subject to compliance with the terms of the Standard Rules and Regulations and Rate Schedules as filed with the Commission.
- B. Ownership and Responsibility
  - 1. Company-owned Facilities—The Company will normally install, own, operate, and maintain all distribution facilities on the supply side of the point of attachment as shown on the Company's Standard Drawings, including metering equipment. All Service entrance conductor wiring from a point of connection to the Company's service line at a location satisfactory to the Company shall be the responsibility of the customer. If building modifications hinder access to metering facilities, create a hazardous condition, or cause a violation of code, the customer will be responsible for all costs incurred by the Company to correct these conditions.
    - a. Access to Premises—The customer shall provide, at no expense to the Company, suitable space with provisions for installation and maintenance of the company's facilities on the customer's premises. Authorized agents of the Company shall have access to the premises at all times for construction, operation, maintenance, removal, or inspection of the Company's facilities, or to inspect the customer's facilities or measure the customer's load. Authorized employees and agents shall carry identification furnished by the Company and shall display it upon request. Failure to provide access for any of the above reasons may result in termination of service.
    - b. <u>Use of Facilities</u>—The Company will not allow use of its poles or other facilities by others for installations of attachments of any kind without written authorization from the Company. This includes, but is not limited to, electrical or communication equipment, lights, signs, and fences. The Company assumes no liability for property owned by others attached to its facilities. Unauthorized attachments to Company facilities may be removed by the Company.
    - c. <u>Protection</u>—The customer shall use reasonable diligence to protect the Company's facilities located on the customer's premises, and to prevent tampering or interference with such facilities. The Company may discontinue service in accordance with any applicable rules of the Michigan Public Service Commission, in case the meter



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.02

M.P.S.C. No. 8

SECTION II

#### STANDARD RULES AND REGULATIONS

or wiring on the customer's premises has been tampered with or altered in any manner to allow unmetered or improperly metered energy to be used. In case of such unauthorized use of service, the Company will continue service only after the customer has agreed to pay for the unmetered energy used, pay all costs of discovery and investigation including rewards for discovery, and make provisions and pay charges for an outdoor meter installation or other metering changes as may be required by the Company. Failure to enter into such an agreement or failure to comply with the terms of such an agreement shall be cause to discontinue service in accordance with any applicable rules of the Company or Commission. Restoration of service will be made upon receipt of reasonable assurance of the customer's compliance with the Company's approved Standard Rules and Regulations.

- 2. <u>Customer-owned Facilities</u>—The Company reserves the right to deny or terminate service to any customer whose wiring or equipment shall constitute a hazard to the Company's equipment or its service to others. However, it disclaims any responsibility to inspect the customer's wiring, equipment, or any subsequent wiring changes or modifications and shall not be held liable for any injury or damage or billing errors resulting from the condition thereof.
  - a. The customer shall be responsible for inadequate performance of such facilities. Before purchasing equipment or installing wiring, it shall be the customer's responsibility to check with the Company as to the characteristics of the service available. Any changes required to bring customer's service into compliance with code will be paid for by the customer. The Company reserves the right to make reasonable service charges for work performed by Company personnel resulting from malfunction of the customer's facilities.
  - b. The customer shall be responsible for notifying the Company of any additions to or changes in the customer's equipment which might exceed the capacity of the Company's facilities, or otherwise affect the quality of service. The customer shall also be responsible for the installation of auxiliary or standby equipment and or alarms and protective devices as required to provide reasonable protection in the event of disturbance or interruption of electrical service. The customer shall install and maintain the necessary devices to protect his equipment against service interruptions and other disturbances on the Company's system, as well as the necessary devices to protect the Company's facilities against overload caused by the customer's equipment. Characteristics and installation of all such equipment or devices shall meet the approval of the Company.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.03

M.P.S.C. No. 8

SECTION II

#### STANDARD RULES AND REGULATIONS

#### C. Use of Service

Each customer shall, as soon as electric service becomes available, purchase from the Company practically all electric energy used on the premises, and shall become liable for all charges incurred in the purchase of said electrical energy from the Company. Standby and/or supplemental on-site generation may be utilized only if approved by the Company and properly connected so as to prevent parallel operations with the Company's system.

### 1. Notice of Intent

a. <u>Application</u>—Prior to use of electric service, each customer shall make proper application to the Company and shall furnish all reasonable information required by the Company. Failure to comply with this requirement may result in refusal by the Company to provide service.

Any customer using service without first notifying and enabling the Company to establish a beginning meter reading may be held responsible for any amounts due for service supplied to the premises from time of last reading reported immediately preceding his occupancy.

b. <u>Termination</u>—any customer desiring termination of service shall so notify the Company a minimum of five (5) working days in advance so the service may be discontinued on a mutually agreeable date. Customers failing to give proper notice of intent to vacate the premises may be held responsible for use of service until a meter reading acceptable to the Company is obtained.

#### 2. Conditions of Use

The customer shall not use the service in any way that causes a safety hazard, endangers the Company's facilities, or disturbs service to other customers. Failure to comply with this provision may result in discontinuance of the customer's service.

Customer shall install only such motors or other apparatus or appliances as are suitable for operation with the character of the service supplied by Company, and electric energy must not be used in such a manner as to cause detrimental voltage fluctuations or disturbances in Company's distribution system.

#### Nonstandard Service

Customers shall be liable for the cost of any special installation necessary to meet particular requirements for service at other than standard voltages or for the supply of closer voltage regulation than required by standard practice.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

MAR 1 3 2002 W

Original Sheet No. 7.04

M.P.S.C. No. 8

SECTION II

#### STANDARD RULES AND REGULATIONS

The usual supply of electric service shall be subject to the provisions of MPSC rules, but where special service-supply conditions or problems arise for which provision is not otherwise made, the Company may modify or adapt its supply terms to meet the particular requirements of such case.

The Company reserves the right to make special contractual arrangements as to the provision of necessary service facilities, duration of contract, minimum bills, or other service conditions with respect to customers whose establishments are remote from the Company's existing suitable facilities, or whose service requirements exceed the capabilities of the Company system in the area, or otherwise necessitate unusual investments by the Company in service facilities or where the permanence of the service is questionable.

### 4. Resale of Electric Energy

Customers shall not resell to, or share with, others any electric service furnished by the Company under the terms of its filed rate schedules not applicable to such resale of energy, unless otherwise authorized by the Michigan Public Service Commission.

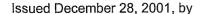
### 5. Service of Single Metering Points

Where resale of electric service exists, the Company will be under no obligation to furnish or maintain meters or other facilities for the resale of service by the reselling customer to the ultimate user.

Electric service will no longer be granted where connection is made to a single metering point for the purpose of resale to the reselling customer's ultimate user. Each user will be metered as an individual unit. For the purposes of this rule, resale will also include sales where the electric service is included in the rent.

#### 6. Point of Attachment

Where suitable service is available, the Company will install service connections from its distribution lines to a suitable point of attachment on the customer's premises designated by the Company. Where the customer requests a point of attachment other than that specified by the Company, and such alternative point of attachment is approved by the Company, the cost of installing additional intermediate supports, wires, or fixtures necessary to reach the point of attachment requested by the customer shall be borne by the customer.





Original Sheet No. 7.05

M.P.S.C. No. 8

SECTION II

### STANDARD RULES AND REGULATIONS

Should it become necessary for any cause beyond the Company's control to change the location of the point of attachment of service connections, the entire cost of any changes in the customer's wiring made necessary thereby shall be borne by the customer.

A service connection will not be made unless the customer has installed his service entrance facilities in compliance with code requirements and specifications set forth by the Company.

The customer may be required to provide, at no expense to the Company, space for Company facilities on the customer's premises.

For overhead service, the location of the point of attachment must be such that the Company's service conductors can be installed without attachment to the building in any other locations.

For underground service, the point of attachment may be on the building, meter pedestal, or other agreed point.

Service will be provided to meter poles for farm service or other service where more than one structure is to be supplied from a single meter. The customer shall be required to install a fused disconnect switch on the pole at his own expense in accordance with Company specifications.

### 7. Service to House Trailers, Vans, Buses Used as Dwelling Units

The Company will make service connection to house trailers, vans, buses, or any other dwelling of a mobile nature without special charges, except as specified herein under Section III, when the customer owns the premises and has installed an approved septic tank and well for his own use.

If the above conditions are not met, such installation and service facilities shall be considered to be Temporary Service as applicable under Rule III, C, 2, (Miscellaneous General Construction Policy—Temporary Service), Sheet 7.28.

#### D. Nature and Quality of Service

The Company will endeavor, but does not guarantee, to furnish a continuous supply of electric energy and to maintain voltage and frequency within reasonable limits.

The Company shall not be liable for interruptions in the service, phase failure or reversal, variations in the service characteristics, or for any loss or damage of any kind or character occasioned thereby, due to causes or conditions beyond the Company's control, and such causes or conditions shall be deemed to specifically include, but not be limited to, the following:

MAR 1 3 2002

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.06

M.P.S.C. No. 8

SECTION II

#### STANDARD RULES AND REGULATIONS

acts or omissions of customers or third parties; operation of safety devices, except when such operation is caused by the negligence of the Company, absence of an alternate supply of service; failure, malfunction, breakage, necessary repairs or inspection of machinery, facilities, or equipment when the Company has carried on a program of maintenance consistent with the general practices prevailing in the industry; act of God, war; action of the elements; storm or flood; fire; riot; labor dispute or disturbances; or the exercise of authority or regulation by governmental or military authorities.

The customer shall be responsible for giving immediate notice to the Company of interruptions or variations in electric service so that appropriate corrective action can be taken.

The Company reserves the right to temporarily interrupt service for construction, repairs, emergency operations, shortages in power supply, safety, and state or national emergencies and shall be under no liability with respect to any such interruption, curtailment, or suspension.

## E. Metering and Metering Equipment

The customer shall provide, free of expense to the Company and close to the point of service entrance, a space suitable to the Company for the installation of the necessary metering equipment. The customer shall permit only authorized agents of the Company or other persons lawfully authorized to do so, to inspect, test, or remove the same. If the meters or metering equipment are damaged or destroyed through the neglect of the customer, the cost of necessary repairs or replacements shall be paid by the customer.

The Company reserves the right to make final decision with respect to methods and equipment used in measurement of loads for billing purposes.

- Meter Testing—All testing of metering equipment will be done by qualified personnel, either Company employees or by independent agents meeting the requirements of both the Company and the Commission. The Company may, at its option, either conduct field tests on the customer's premises or remove metering equipment for shop testing.
  - a. <u>Routine Tests</u>—The Company will, through test procedures established by the Commission, endeavor to maintain its metering equipment within the accuracy limits prescribed by the Commission.
  - b. <u>Tests Requested by Customer</u>—Tests of individual meters will be made upon request of the customer, with payment of a meter test fee in advance of the test. The Company reserves the right to refuse to test any meter upon request more frequently than once in six (6) months. If such test reveals meter registration of more than 102% of that of the test equipment, the charge will be refunded and a billing

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.07

M.P.S.C. No. 8

SECTION II

#### STANDARD RULES AND REGULATIONS

adjustment made. If meter accuracy is found to be within the plus or minus two percent (2%) accuracy range, the charge will not be refunded and a billing adjustment will not be required. When it appears that there may be sufficient reason to question meter accuracy (for example, a marked increase in metered consumption without a corresponding change in a customer's living or working patterns or in the number and kind of appliances or equipment in use on the customer's premises), the Company may waive the meter test charge or it may install a second meter, at no charge to the customer, to provide check readings.

c. <u>Failure to Register</u>—When a meter has stopped, or has failed to register all of the energy used, the Company will make a charge to the customer for the energy estimated to have been used.

#### 2. Location of Meters

Meters for all single family residential service will be installed outdoors. Meters for other services may be installed outdoors if they are located so they are protected from traffic and are readily accessible for reading and testing. Meters which must be protected from inclement weather while being serviced or tested shall be located indoors or in a suitable housing where such work can be performed.

Meters located indoors shall be as near as possible to the service entrance, in a clean, dry place, reasonably secure from injury, not subject to vibration, and readily accessible for reading and testing.

In cases of multiple buildings such as two-family flats or apartment buildings, if the meters are installed indoors, they shall be located within the premises served or at a common location readily accessible to the tenants and the Company.

An authorized representative of the Company will determine the acceptability of the meter location in all cases.

#### F. Special Charges

The Company will make such charges for reasonable special services as necessary to discourage abuse and to minimize subsidy of such services by other customers. The following schedule shall apply where applicable:

Issued December 28, 2001, by
Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



M.P.S.C. No. 8

#### SECTION II

#### STANDARD RULES AND REGULATIONS

Charge for any Special Services at Customer's Request—

During Regular Working Hours	\$ 25
Outside Regular Working Hours	\$ 40
Meter Reading Charge	\$ 10
Meter Test Charge	\$ 20
Reconnect Charge -	
During Regular Working Hours	\$ 10
Outside Regular Working Hours	\$ 40
Disconnect at Pole, During Regular Working Hours	\$ 25
Disconnect at Pole, Outside Regular Working Hours	\$ 40
Collection Charge when Nonpayment Disconnect Order is Written	\$ 10
Bad Check Handling Charge	\$ 5
Connections Outside Regular Working Hours	\$ 40

#### G. Other Conditions of Service

- 1. <u>Service Disconnect</u>—Service to the customer's premises may be disconnected by the Company under the following conditions:
  - a. At Customer's Request
    - (1) Upon Termination—The Company will disconnect service with no charge to the customer upon due notice as provided elsewhere in these rules. However, if restoration of service at the same location is requested by the same customer or property owner(s), a reconnect charge will be applied. The reconnect charge will be increased by the amount of the minimum charge in the applicable rate schedule for the months service was disconnected, provided such reconnect is made during the twelve (12) month period immediately following disconnect.
    - (2) <u>For Repairs</u>—The Company will temporarily disconnect service to facilitate repairs or other work on the customer's equipment or premises. Special service charges as set forth in Section II, F, will be applicable.

b. At Company's Option Commercial and Industrial (Also see Rule 11, D)

MAR 1 3 2002

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.09

M.P.S.C. No. 8

SECTION II

#### STANDARD RULES AND REGULATIONS

- (1) <u>With Due Notice</u>—The Company may disconnect service upon due notice for any of the following reasons:
  - (a) For violation of these rules and regulations.
  - (b) For failure to fulfill contractual obligations.
  - (c) For failure to provide reasonable access to the customer's premises.
  - (d) For failure to pay any bill within the established collection period.
  - (e) For failure to provide deposits as provided elsewhere in these rules.
  - (f) Upon written notice from governmental inspection authorities of condemnation of the customer's facilities or premises.
  - (g) For fraudulent representation as to the use of service.
- (2) <u>Without Notice</u>—The Company reserves the right to disconnect service without notice for any of the following reasons:
  - (a) Where hazardous conditions exist in the customer's facilities.
  - (b) Where the customer's use of services adversely affects the Company's facilities or service to other customers.
  - (c) For unauthorized reconnection after disconnection with due notice.
  - (d) For unauthorized use of or tampering with the Company's service or facilities.
- (3) Reconnect—After service has been discontinued at the Company's option for any of the above reasons, service will be reconnected only after the customer has taken necessary corrective action and made satisfactory arrangement for payment of all fees and charges, including any applicable reconnect fees and deposits to guarantee payment for service.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.10

M.P.S.C. No. 8

SECTION II

#### STANDARD RULES AND REGULATIONS

Rate Application—The rates specified in this schedule are predicated upon the delivery of 2. each class of service to a single metering point for the total requirements of each separate premises of the customer, unless otherwise provided for in these rules and regulations. In no case may service be shared with another or transmitted off the premises at which it is delivered. Service at different points and at different premises shall be separately metered and separately billed.

#### Selection of Rates a.

In some cases the customer is eligible to take service under any one, two, or more rates. Upon request, the Company will advise the customer in the selection of the rate which will give him the lowest cost of service based on the information provided the company, but the responsibility for the selection of the rate lies with the customer.

After the customer has selected the rate under which he elects to take service, the customer will not be permitted to change from that rate to another rate until at least twelve months have elapsed. Neither will the customer be permitted to evade this rule by temporarily terminating service. However, the Company may, at its option, waive the provisions of this paragraph where it appears that an earlier change is requested for permanent rather than for temporary or seasonal advantage. The intent of this rule is to prohibit frequent shifts from rate to rate.

No refund will be made of the difference in charges under different rates applicable to the same class of service.

- b. Apartment Buildings and Multiple Dwellings—An apartment building or multiple dwelling shall be considered as one containing nine or more rooms in which single rooms, suite, or groups of rooms have individual cooking and kitchen sink accommodations. Service supplied through a single meter to an apartment building or multiple dwelling containing less than three apartments may be billed on the residential service rates on a single customer basis. Service supplied through a single meter to an apartment building or multiple dwelling containing three or more apartments shall be billed in accordance with the following provisions:
  - Apartment Building or Multiple Dwellings Containing Three or Four Apart-(1) ments—The customer may have the option of being billed under either the Residential Service Rate or the appropriate General Service or Commercial and Industrial Service Rate. For the purpose of billing under the Residential Service Rate: the initial charge, the kilowatt-hour blocks and the minimum charge shall democrated by the number of apartments served through one mete 25

MAR 1 3 2002

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.11

M.P.S.C. No. 8

SECTION II

#### STANDARD RULES AND REGULATIONS

- (2) Apartment Buildings or Multiple Dwellings Containing Five or More Apartments—The customer shall be billed under the appropriate General Service or Commercial and Industrial Service Rate.
- (3) "Master Metering" will be limited to existing master metered customers.
- c. Homes or Dormitories for Groups Other Than Private Family Units—Service supplied through a single meter to rooming houses, dormitories, nurses' homes, and other similarly occupied buildings containing sleeping accommodations for more than six persons shall be classified as commercial and billed on the appropriate service rate.
- d. <u>Farm Service</u>—Service shall be available to farms for residential use under the Residential Service Rate, and in addition, service may be used through the same meter for any purpose as long as such use is confined to service for the culture, processing, and handling of products grown or used on the customer's farm. Use of service for purposes other than set forth above shall be served and billed on the appropriate General Service Rate.
- e. <u>Year-round Service</u>—Service to residential customers served under residential rates.

### 3. Deposits—Commercial and Industrial

- a. Amount of the deposit will be limited to two (2) times the customer's estimated maximum bill.
- b. Interest on deposits will be accrued at the rate of 7% per year and will be payable annually on request or at the time the deposit is returned.
- c. Deposits will be refunded when the customer has established a satisfactory credit rating with the Company. Payment on time of bills for utility service for two (2) years shall be evidence of satisfactory credit.
- d. The Company may require a new or increased deposit from an existing customer when it determines that the customer's payment record with the Company has become unsatisfactory. An unsatisfactory payment record is one consisting of two or more late payments in any twelve (12) month period or one necessitating the discontinuation of energy service.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.12

M.P.S.C. No. 8

**SECTION II** 

## STANDARD RULES AND REGULATIONS

- e. Failure to make the required deposit as a condition to receiving service shall constitute grounds for discontinuance of service.
- f. Deposits with accrued interest shall be refunded or credited to the final bill after discontinuance of service.

MAR 1 3 2002 SON

Issued December 28, 2001, by
Donald Sawruk, President
Sault Ste. Marie, Michigan 49783

Original Sheet 7.13

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

#### SECTION III—CONSTRUCTION POLICY

#### A. General Information

This section of the Rules and Regulations sets forth the terms and conditions under which the Company will construct and extend its facilities to serve new loads and replace, relocate, or otherwise modify its facilities.

Contributions in aid of construction and other deposits made with the Company under the provisions of this section shall be considered nonrefundable, except where provisions for refunds are specifically stated.

No refunds will be made in excess of the refundable amount deposited and deposits shall not bear interest. Refunds, where applicable, will be made in accordance with the terms stated hereinafter.

Each distribution line extension shall be a separate, distinct unit and any further extension therefrom shall have no effect upon the agreements under which such extension is constructed.

Extension Policy: Overhead and Underground Facilities

Additional requirements for underground facilities set forth in Substation B, Sheet Number 7.17.

#### Residential Service

a. <u>Charges</u> - For each permanent year-around service, the Company will provide a single-phase line extension, excluding service drop, at no additional charge for a distance of 600 feet, of which no more than 200 feet is a lateral extension on the Customer's private property. For each permanent seasonal-type service with a well and septic, the Company will provide at no extra charge a 200-foot extension from a main line distribution feeder. Distribution line extension in excess of the above footages will require an advance deposit in the entire amount of the excess construction costs. There will also be a non-refundable contribution equal to the cost of right-of-way clearing on such excess footage. Three-phase extensions will be



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original No. 7.14

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

on the same basis as Commercial and Industrial. For purposes of this subsection, year-around service means service to a customer at address shown on driver's license and voter registration card at the time of application. Seasonal residential service means service to a customer other than a year-around customer.

- b. Measurement—The length of any main line distribution feeder extension will be measured along the route of the extension from the Company's nearest facilities from which the extension can be made to the customer's property line. The length of any lateral extension on the Customer's property shall be measured from the Customer's property line to the service pole. Should the Company, for its own reasons, choose a longer route, the applicant will not be charged for the additional distance; however, if the customer requests special routing of the line, the Customer will be required to pay the extra cost resulting from the special routing.
- c. Refunds—During the five (5) year period immediately following the date of payment, the Company will make refunds of the charges paid for a financed extension (as opposed to connections) under provisions of Paragraph a, Sheet Numbers 7.13 and 7.14. The amount of any such refund shall be \$500 for each permanent electric service subsequently connected directly to the facilities financed by the Customer. Directly connected customers are those which do not require the construction of more than 300 feet of lateral primary distribution line. Such refunds will be made only to the original contributor. The total refund shall not exceed the refundable portion of the contribution.
- 2. Commercial, Industrial, or Street Lighting Service
  - a. <u>Company Financed Extensions</u>—The Company will finance the construction cost necessary to extend its facilities to serve commercial, industrial, or street lighting customers when such investment does not exceed two (2) times the estimated additional annual revenue anticipated to be collected from customers or street lighting units initially served by the extension or installation.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.15

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

- b. <u>Charges</u>—When the estimated cost of construction of such facilities exceeds the Company's maximum initial investment as defined in Paragraph 2 a above, the applicant shall be required to make a deposit in the entire amount of such excess construction costs.
- c. Refunds—The Company will make refunds on deposits collected under the provisions of Paragraph 2 b, Sheet Number 7.15, in cases where actual experience shows that the electric revenues supplied by the customer are sufficient to warrant a greater initial investment by the Company. Such refunds shall be computed as follows:
  - (1) <u>Original Customer</u>

At the end of the first complete twelve (12) month period immediately following the date of initial service, the Company will compute a revised initial investment based on two (2) times the actual revenue provided by the original customer(s) in the twelve (12) month period. Any amount by which twice the actual annual revenue exceeds the Company's initial investment will be made available for refund to the customer. No such refund shall exceed the amount deposited under provisions of Paragraph 2 b, Sheet Number 7.15.

- (2) Refunds for additional new customers directly connected to the financial extension during the refund period will be governed by Paragraph 2 c, Sheet Number 7.15.
- 3. Service Extensions to Loads of Questionable Permanence

When service is requested for loads of questionable permanence such as, but not limited to, saw mills, mixer plants, gravel pits, oil wells, oil facilities, etc., the Company will install, own, operate, and maintain all distribution facilities up to the point of attachment to the customer's service equipment, subject to the following:



Issued December 28, 2001, by

Donald Sawruk President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.16

M.P.S.C. No. 8

SECTION III

### STANDARD RULES AND REGULATIONS

- a. <u>Charges</u>—Prior to commencement of construction, the customer shall make a deposit with the Company in the amount of the Company's estimated construction and removal costs, less salvage. Such estimates shall include the cost of extending the Company distribution facilities and increasing capacity of its existing facilities to serve the customer's load.
- b. <u>Refunds</u>—At the end of each year the Company will make a refund on the amount deposited from revenues derived from the customer for electric service from the facilities covered by the deposit. The amount of such refund for any given year or part thereof shall be computed as follows:
  - (1) Year-to-year for the first four years of the deposit period.
    - (a) Twenty percent (20%) of the deposit if this amount is equal to or less than 20% of the new annual revenue, excluding fuel adjustment and sales tax revenues.
    - (b) Twenty percent (20%) of the new annual revenue, excluding fuel adjustment and sales tax revenues if this amount is less than 20% of the deposit.
  - (2) The final year of the five-year refund period.
    - (a) If at the end of the five-year period the total revenue for that period, excluding fuel adjustment and sales tax revenues, is equal to or greater than five (5) times the original deposit, the balance of the deposit will be refunded.
    - (b) If at the end of the five-year period, the total revenue, excluding fuel adjustment and sales tax revenues, is less than five (5) times the original deposit, the refund for the fifth year will be applied in accordance with (1) (a) or (b) above.

No refund is to be made in excess of the deposit and the deposit shall bear no interest.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.17

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

### B. Underground Service Policy

#### 1. General

This portion of the rules provides for the extension and/or replacement of underground electric distribution facilities.

The Company, at the request of the developer, will install an underground electric distribution system for all new residential subdivisions, mobile home parks, multiple occupancy building complexes, and commercial subdivisions in cooperation with the developer or owner, evidenced by a signed agreement and in compliance with the following specific conditions:

- a. The developer or owners must provide for recorded easements or rights-of-way acceptable to the Company. The easements are to be coordinated with other utilities and will include easements for street lighting cable.
- b. The developer or owner must provide for grading the easement to finished grade or for clearing the easement of trees, large stumps, and obstructions sufficiently to allow trenching equipment to operate. Survey stakes indicating easements, lot lines, and grade must be in place. The developer or owner must certify to the Company that the easements are graded to within four (4) inches of final grade before the underground distribution facilities are installed.
- c. The developer or owner requesting underground construction must make a non-refundable contribution to the Company for primary switching cabinets. When a switching cabinet is required exclusively for one customer, that customer will contribute the actual installed cost of the switching cabinet. When more than one customer is served from the switching cabinet, each customer's contribution will be prorated to the total installed cost of the switching cabinet based on the number of positions required for each customer.



Original Sheet No. 7.18

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

- d. If trenching is required where practical difficulties exist, such as in rock or in sodden ground or when boring under streets, driveways, patios, or any other paved areas, the contribution in aid of construction shall be in an amount equal to the total construction costs.
- e. The developer or owner will be responsible for any costs of relocating Company facilities to accommodate changes in grade or other changes after underground equipment is installed, and also be responsible for any damage to Company facilities caused by his operations or the operations of his contractors. An amount equal to the total costs involved, including overheads, is required for relocation or rearrangement of facilities, whether specifically requested by the developer or owner or due to the facilities becoming endangered by a change in grade.
- f. An additional amount equal to the actual cost per foot will be charged for practical difficulties associated with winter construction in the period from November 15 to April 30, inclusive. This charge will not apply to jobs which are ready for construction and for which the construction meeting has been held prior to September 30.

### 2. Residential Service

If underground is requested, these provisions will apply to permanent dwellings. Mobile homes will be considered permanent dwellings when meeting the Company's requirements for permanent installations.

## a. New Platted Subdivisions

Distribution facilities in all new residential subdivisions and existing residential subdivisions in which electric distribution facilities have not already been constructed shall be placed underground, except that a lot facing a previously existing street or county road and having an existing overhead distribution line on its side of the street or county road shall be served with an underground service from these facilities and shall be considered a part of the underground service area.



Original Sheet No. 7.19

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

(1) <u>Distribution System</u>—The company shall install an underground distribution system, including primary and secondary cable and all associated equipment, to provide service to the lot line of each lot in the subdivision.

For purposes of definition, all one-family and two-family buildings on individual lots are residential. The Company will furnish, install, own, and maintain the entire underground electric distribution system, including the service lateral cables for new residential subdivisions. The trenches for primary or secondary main cable will be occupied jointly by facilities of the Company and other utilities where satisfactory agreement for reimbursement exists between the Company and other utilities.

The service normally available from the system will be at secondary voltage, single-phase, three-wire, 60 hertz. Three-phase service will be made available for schools, pumping stations, and other special installations only under terms of a separate agreement. Certain related equipment, such as padmounted transformers, switching equipment, and service pedestals may be above grade. The area must be suitable for the direct burial installations of cable.

The use of the lot front foot measurements in these rules shall not be construed to require that the underground electric distribution system be placed at the front of the lot.

Where sewer and/or water lines will parallel Company cables, taps must be extended into each lot for a distance of four (4) feet beyond the route of the cables prior to installation of the cables.

The property owner shall not make any changes in established grade in or near the easement that will interfere with utility facilities already installed. In the event the property owner requests relocation of facilities, or such facilities are endangered by change in grade, the property owner shall pay the cost of the relocation of rearrangement of the facilities.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.20

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

- (a) <u>Charges</u>—Prior to commencement of construction, the owner or developer shall deposit with the Company an amount equal to the estimated cost of construction of the distribution system.
- (b) Refunds—Following completion of its construction work order covering construction of the distribution system, the Company will refund any amount by which its original estimate exceeds the actual construction costs. During the five (5) year period immediately following completion of the construction, the Company will refund \$500 for each permanent residential customer connected within the subdivision. Such refunds will be made only to the original depositor and in total shall not exceed the refundable portion of the deposit. The deposit shall bear no interest. That portion of the deposit related to the difference in the cost of underground construction and the equivalent overhead facilities shall be considered nonrefundable.
- (2) <u>Service Laterals</u>—The Company will install, own, operate, and maintain an underground service lateral from termination of its facilities at the property line to a metering point on each new residence in the subdivision.
  - (a) Maximum Length—The maximum service length is 200 feet. For service over 200 feet, the applicant will be required to make a non-refundable deposit for the entire amount of excess construction costs over 200 feet.
  - (b) <u>Measurement—The</u> "trench feet" shall be determined by measuring from the termination of Company facilities at the property line along the route of the trench to a point directly beneath the electric meter.
- b. Other Residential—Underground Facilities
  - (1) At the option of the applicant(s), the Company will provide underground facilities from existing overhead facilities in unplatted areas or in subdivisions where overhead electric distribution facilities have been installed.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

- (2) The Company reserves the right to refuse to install its facilities underground in cases where, in the Company's opinion, such construction would be impractical or present a potential detriment to the service to other customers. The Company may designate portions of existing subdivisions as "underground service areas" where, in the Company's opinion, such designation would be desirable for aesthetic or technical reasons. All future applicants for service in areas so designated will be provided with underground service subject to the applicable provisions of these rules.
- c. Extension of Existing Distribution Systems in Platted Subdivisions

Any such extension shall be considered a distinct, separate unit, and any subsequent extensions therefrom shall be treated separately.

- (1) <u>Charges</u>—Charges will be in accordance with charges as set forth in Paragraph 1 (a) on Sheet Numbers 7.13 and 7.14.
- (2) Refunds—The Company will make available for refund to the original depositor from amounts contributed in aid of construction by subsequent applicants as provided in Paragraph (c)(1) above the amount included in the original deposit to cover the front footage of the lot(s) owned by the subsequent applicant(s). The total amount refunded shall not exceed the amount of the original deposit, and will be made only to the original depositor. The Company will endeavor to maintain records for such purposes, but the depositor is ultimately responsible to duly notify the Company of refunds due; any refund not claimed within five (5) years after completion of construction shall be forfeited. Refunds made under the provisions of this paragraph shall be in addition to refunds made under the Company's overhead extension policy.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.22

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

- d. <u>Distribution Systems in Unplatted Areas</u>
  - (1) The Company will extend its primary or secondary distribution system from existing overhead or underground facilities. When any such extension is made from an existing overhead system, the property owner may be required to provide an easement(s) for extension of the overhead system to a pole on his property where transition from overhead to underground can be made.
    - (a) <u>Contribution</u>—Prior to commencement of construction, the applicant shall make a contribution in aid of construction as set forth in Paragraph 1 (a), Sheet Numbers 7.13 and 7.14. Refunds will be based on the refund policy as set forth in Paragraph 1 (c), Sheet Number 7.14.
- e. <u>Island Service</u>—The Company will furnish, install, own, and maintain the distribution system to and on the island.
  - (1) <u>Charges</u>—Prior to commencement of construction, the applicant(s) shall deposit with the Company an amount equal to the estimated cost of construction of the distribution system, including switches, cabinets, and transformers.
  - (2) Refunds—The actual cost to construct the initial underground primary cable to the island shall be nonrefundable. Following completion of construction, refunds will be made in accordance with the Company's overhead extension policy, Paragraph 1 (c), Sheet Number 7.14.
  - (3) <u>Service Laterals</u>—Service laterals shall be installed in accordance with the Company's standard policy for underground services.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.23

M.P.S.C. No. 8

SECTION III

# STANDARD RULES AND REGULATIONS

## f. Service Laterals

- (1) The Company will install, own, operate, and maintain an underground service lateral from the termination of its primary or secondary system to a metering point on each new residence to be served. Such underground service laterals may be served either from an underground or overhead system.
  - (a) Maximum Length—The maximum service length is 200 feet. For service over 200 feet, the applicant will be required to make a non-refundable deposit for the entire amount of excess construction costs over 200 feet.
  - (b) Measurement—The "trench length" shall be determined by measuring from the pole or underground secondary terminal to which the service lateral is connected along the route of the lateral trench to a point directly beneath the electric meter.

#### Non-residential Service

a. <u>Commercial Service</u>—Distribution facilities in the vicinity of new commercial loads and built solely to serve such loads will be placed underground (optional for companies serving the Upper Peninsula). This includes service to all buildings used primarily for business purposes, where the major activity is the sale of goods or services at wholesale or retail. This category shall include, but not be limited to, apartment houses, motels, and shopping centers.

It shall not be mandatory that any new commercial or industrial distribution systems or service connections be placed underground where, in the Company's judgment, any of the following conditions exist:

Such facilities would serve commercial or industrial customers having loads of temporary duration; or

Such facilities would serve commercial or industrial customers in areas where little aesthetic improvement would be realized if such facilities were placed underground; or



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.24

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

Such facilities would serve commercial or industrial customers in areas where it is impractical to design and place such facilities underground, because of uncertainty of the size and character of the loads to be ultimately served therefrom.

The Company will furnish, install, own, and maintain the entire underground electric distribution system, including the service laterals cables for new commercial subdivisions. Generally, the trenches will be occupied jointly by facilities of the Company and other utilities where satisfactory agreement for reimbursement exists between the Company and the other utilities.

The service for individual customers within a commercial subdivision will be furnished as provided for in "underground service connections." Certain related equipment, such as pad-mounted transformers, switching equipment, and service pedestals, may be above grade.

In the event the developer(s), owner(s), customer(s), or tenant(s) request relocation of facilities which are endangered by change in grade, the total cost of relocation or rearrangement of the facilities shall be born by the requesting party(ies).

The Company will install "underground service connections" to commercial and industrial customers and other installations within designated underground districts in cooperation with the developer or owner, evidenced by a separate signed agreement, subject to the following specific conditions:

When required, the developer or owner must provide suitable space and the necessary foundations and/or vaults for equipment, and provide trenching, backfilling, conduits, and manholes acceptable to the Company, for installation of cables on his property.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.25

M.P.S.C. No. 8

SECTION III

## STANDARD RULES AND REGULATIONS

- (1) <u>Contribution</u>— Contributions will be in accordance with charges as set forth in Paragraph 2 (b), Sheet Number 7.15.
- (2) Refunds—Refunds will be in accordance with the refund policy set forth in Paragraph 2 (c), Sheet Number 7.15.
- b. <u>Industrial Service</u>—Distribution facilities in the vicinity of new industrial loads and built solely to serve such loads will be placed underground at the option of the applicant. This includes service to all buildings used primarily for the assembly, processing, or manufacturing of goods.
  - (1) <u>Contribution</u>—Contributions will be in accordance with charges as set forth in Paragraph 2 (b), Sheet Number 7.15.
  - (2) Refunds—Refunds will be in accordance with the refund policy set forth in Paragraph 2 (c), Sheet Number 7.15.
- c. <u>Mobile Home Parks</u>—Distribution facilities in new mobile home parks shall be placed underground. Extension from existing overhead systems in mobile home parks will be placed underground at the option of the park owner.

The Company will furnish, install, own, and maintain the entire underground electric distribution system, including the pre-meter portion of the service lateral cables for new mobile home parks. The trenches for primary or secondary main cables will be occupied jointly by facilities of the Company and other utilities where satisfactory agreement for reimbursement exists between the Company and the other utilities.

The service for tenant loads normally available from the system will be at secondary voltage, single-phase, 120/240 volt, three-wire, 60 hertz. Three-phase service will be made available for pumps and service installations only under terms of a separate agreement. Certain related equipment, such as pad-mounted transformers, switching



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.26

SECTION III

#### STANDARD RULES AND REGULATIONS

equipment and service pedestals may be above grade. The area must be suitable for the direct burial installation of cable.

This service is limited to mobile home parks in which the service is metered by the Company at secondary voltage.

Company cables shall be separated by at least five feet from paralleling underground facilities which do not share the same trench. The park owner's cable systems, such as community antenna systems, should be in separate trenches, if possible. Subject to an agreement with the Company, these cable systems may occupy the same trench. The park owner must agree to pay a share of the trenching cost plus the extra cost of the additional backfill, if required, and agree to notify the other using utilities when maintenance of his cables requires digging in the easement.

The park owner must provide for each mobile home lot a meter pedestal of a design acceptable to the Company.

In the event the park owner requests relocation of facilities or such facilities are endangered by change in grade, the park owner shall pay the cost of the relocation or rearrangement of the facilities.

(1) <u>Charges</u>—Owners or developers of mobile home parks shall be required to deposit the entire amount of the estimated cost of construction, subject to the refund provisions of Paragraph 3 (a), Sheet Number 7.16.

#### 4. Other Conditions

a. Obstacles to Construction—Where unusual construction costs are incurred by the Company due to physical obstacles such as, but not limited to: rock, surface water, frost, other utility facilities, heavy concentration of tree roots, or roadway crossing, the applicant(s) shall make a nonrefundable contribution in aid of construction equal to the total construction cost. The Company reserves the right to refuse to place its facilities



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.27

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

under road or railroad rights-of-way in cases where, in the Company's judgment, such construction is impractical.

- b. <u>Contribution</u>—Prior to commencement of construction, the applicants shall make a contribution in aid of construction as required by the extension rules. Refunds will be based on the refund policy as stated in Paragraph 2 (c), Sheet Number 7.15.
- c. Replacement of Overhead Facilities—Existing overhead electric distribution lines shall, at the request of applicant(s), be replaced with underground facilities where, in the opinion of the Company, such replacement will not be detrimental to the electric service to other customers.

Before construction is started, the applicant(s) shall be required to pay the Company the depreciated cost (net cost) of the existing overhead facilities, plus the cost of removal, less the value of materials salvaged, and also make a contribution in aid of construction toward the installation of underground facilities in an amount equal to the estimated cost of the underground facilities.

- d. <u>Underground Installations for Company Convenience</u>—Where the Company, for its own convenience, installs its facilities underground, the differential between estimated overhead construction costs and underground costs of such installation will be borne by the Company. All other costs will be governed by the Company's Extension Policy.
- e. <u>Underground Extensions on Adjacent Lands</u>—When a primary extension to serve an applicant or group of applicants must cross adjacent lands on which underground construction is required by the property owner (such as on state or federal lands) the applicant(s) shall make a contribution equal to the estimated difference in cost between the underground and equivalent overhead facilities. The Company may establish a per foot charge to be considered the difference in cost. Such charge shall be adjusted from time to time to reflect the Company's actual construction cost experience.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.28

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

f. <u>Local Ordinances</u>—The Company reserves the right, where local ordinance requirements are more stringent than these rules, to apply to the Michigan Public Service Commission for such relief as may be necessary.

# C. <u>Miscellaneous General Construction Policy</u>

Except where specifically designated as overhead or underground construction policies, the following general policies will be applied to either overhead or underground construction.

#### 1. Easements and Permits

- a. New Residential Subdivisions—The developer of a new residential subdivision shall cause to be recorded with the plat of the subdivision a public utility easement approved by the Company for the entire plat. Such easement shall include a legal description of areas within the plat which are dedicated for utility purposes, and also other restrictions as shall be determined by the Company for construction, operation, maintenance, and protection of its facilities.
- b. Other Easements and Permits—Where suitable easements do not exist, the Company will provide the necessary easement forms and solicit their execution. The applicant(s), as a condition of service, will be ultimately responsible for obtaining all easements and permits as required by the company for construction, operation, maintenance, and protection of the facilities to be constructed. Where state and federal lands are to be crossed to extend service to an applicant or group of applicants, the additional costs incurred by the Company for rights-of-way and permit fees shall be borne by the applicant(s).

## 2. <u>Temporary Service</u>

Customers desiring temporary service for a short time only, such as for construction jobs, traveling shows, outdoor or indoor entertainments or exhibitions, etc., shall pay the charge per customer per month provided in applicable rate schedules. In addition, such customer shall pay installation and removal charges as follows:



Original Sheet No. 7.29

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

a. When 120/240 volt single-phase service is desired and when such service can be provided at the site without exceeding 100 feet overhead or ten (10) feet underground at the time temporary service is desired, the charge for installation and removal of temporary, single-phase, three-wire, 120/240 volt service shall be:

For Temporary Overhead Service \$125.00 For Temporary Underground Service \$125.00

b. When 120/240 volt single-phase service is desired and requires more than 100 feet overhead or ten (10) feet underground of extension, or if other than 120/240 volt single-phase service is desired, the charge for installation and removal shall be based on the cost thereof.

The customer shall be required to deposit with the Company in advance of construction an amount (in excess of any salvage realized) to cover the cost of installing and removing temporary facilities, plus the estimated cost of service under the terms of applicable rate schedules. Meters may be read daily and the deposit modified as the energy used may justify such modifications.

If service extends for a period in excess of six consecutive months, the customer may qualify for other of the Company's available rates, provided he meets all of the applicable provisions of the filed tariffs.

# 3. Moving of Buildings or Equipment

When the Company is requested to assist in the moving of buildings or equipment through, under, or over the Company's distribution lines, the Company will require a deposit from the mover in advance of providing such assistance. The amount of the deposit required will be based upon the Company's estimate of the probable cost, but in no event will the required deposit be less than \$100. Upon completion of moving assistance, the Company will determine actual costs and will bill or credit the mover.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.30

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

## 4. Relocation of Facilities

- a. The Company will cooperate with political subdivisions in the construction, improvement, or rehabilitation of public streets and highways. It is expected that the Company will receive reasonable notice so that any required relocation work can be properly scheduled.
- b. If the Company's poles, anchors, or other appurtenances are located within the confines of the public right-of-way, the Company will make the necessary relocation at its own expense, with exceptions:
  - (1) The facilities were originally installed within the confines of the public right-of-way at the request of the political entity.
  - (2) Existing facilities being within the confines of a new public right-of-way obtained after the construction of the Company's facilities.
  - (3) The facilities provide public service such as lighting, traffic signals, etc.
- c. If the Company's poles, anchors, or other appurtenances are located on private property, the political subdivision must agree in advance to reimburse the Company for any expenses involved in relocating the facilities.
- d. When the Company is requested to relocate its facilities for reasons other than road improvements, any expense involved will be paid for by the firm, person, or persons requesting the relocation, unless one or more of the following conditions are met:
  - (1) The relocation is made for the convenience of the Company.



Original Sheet No. 7.31

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

- (2) The relocation is associated with other regularly scheduled conversion or construction work at the same location and can be done at the same time
- e. Before actual relocation work is performed under Section C, 4, c and d above, the Company will estimate the cost of moving the poles, anchors, or other appurtenances and an advance deposit in the amount of the estimate must be received from the firm, person, or persons requesting such a location. Upon completion of relocation work, the Company will determine the actual costs of the relocation, and the firm, person, or persons requesting the relocation will be billed or credited for the difference between the advance deposit and the actual cost.

### 5. Construction Schedules

Scheduling of construction shall be done on a basis mutually agreeable to the Company and the applicant. The Company reserves the right not to begin construction until the Customer has demonstrated to the Company's satisfaction his intent to proceed in good faith with installation of his facilities by requiring property ownership, obtaining all necessary permits and/or, in the case of mobile homes, meeting the Company's requirements for permanency.

## 6. Design of Facilities

The Company reserves the right to make final determination of selection, application, location, routing, and design of its facilities. Where excessive construction costs are incurred by the Company at the request of the customer, the customer may be required to reimburse the Company for such excess costs.



Original Sheet No. 7.32

M.P.S.C. No. 8

SECTION III

#### STANDARD RULES AND REGULATIONS

# 7. Billing

For customer(s) who fail to take service two (2) months after an extension has been completed to the premises and within the time period requested by the customer(s), the Company shall have the right, after said two (2) month period, to commence billing the Customer under the Company's applicable rates and rules for the type of service requested by the customer(s).



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.33

M.P.S.C. No. 8

SECTION IV

## STANDARD RULES AND REGULATIONS

#### SECTION IV—EMERGENCY ELECTRICAL PROCEDURES

#### A. General

Emergency electrical procedures may be necessary if there is a shortage in the electrical energy supply to meet the demands of customers in the electrical service area. It is recognized that such deficiencies can be short-term (a few hours) or long-term (more than a few hours) in duration; and, in view of the difference in nature between short— and long-term deficiencies, different and appropriate procedures shall be adopted for each.

Essential health and safety customers given special consideration in these procedures shall, insofar as the situation permits, include the following types of customers and such other customers or types of customers which the Commission may subsequently identify:

- 1. "Governmental Detention Institutions" which will be limited to those facilities used for the detention of persons.
- 2. "Fire Stations" which will be limited to attended, publicly-owned facilities housing mobile fire-fighting apparatus.
- 3. "Hospitals" which will be limited to institutions providing medical care to patients and where surgical procedures are performed.
- 4. Life support equipment such as a kidney machine or respirator, used to sustain the life of a person.
- 5. "Water Pumping Plants" which will be limited to publicly-owned facilities essential to the supply of potable water to a community.
- 6. "Sewage Plants" which will be limited to publicly-owned facilities essential to the collection, treatment, or disposal of a community's sewage.
- 7. Radio and television stations utilized for the transmittal of emergency messages and public information broadcasts related to these procedures.

Although these types of customers will be given special consideration from the manual load shedding provisions of this procedure, they are encouraged to install emergency generation equipment if continuity of service is essential. It is known that some of the township fire departments in the more rural parts of Michigan have portable generation equipment available. Maximum use should be made of these facilities. In the case of customers supplied from two utility sources, only one source will be given special consideration. Other customers who, in their opinion, have critical equipment or circumstances, should install emergency battery or portable generating equipment.

MAR 1 3 2002

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.34

M.P.S.C. No. 8

SECTION IV

#### STANDARD RULES AND REGULATIONS

The Commission will be promptly advised of the nature, time, and duration of all implemented emergency conditions and procedures which affect normal service to customers. The Commission may order the implementation of additional procedures or the termination of the procedures previously employed when circumstances so require.

As may be appropriate in accordance with the nature of the occurring or anticipated emergency, the Company will initiate the following procedures.

B. Sudden or Unanticipated Short-term Capacity Shortage

In the event of a sudden decline of the frequency on the system or a sudden breakup which isolates all or parts of the system or power pool from other electric systems with which it is interconnected and which results in the area so isolated being deficient in electric generation, with consequent rapid decline in frequency:

- Every effort will be made to maintain at least partial service to the system by means of predetermined load shedding of selected transmission and/or distribution circuits. The Company will make every reasonable effort to provide continuous service to essential health and safety customers.
- 2. With insufficient generation of its own to meet peak loads and being to a great extent dependent on outside sources for energy, the Short-term, Sudden, Unanticipated Capacity Shortage may result in temporary complete loss of service to the Company. However, the Company will make every effort to resume service to essential customers as soon as practicable.
- C. Anticipated or Predictable Short-term Capacity Shortages in the Company System and Longterm Capacity or Fuel Shortage

In the event an emergency condition of short-term duration or long-term duration, anticipated or predicted, which cannot be relieved by sources of generation within or outside the system serving as the Company source of energy, the following steps will be taken at the appropriate time and in the order appropriate to the situation:

- 1. Supplemental power will be requested from neighboring interconnecting systems (Cloverland Electric Cooperative, Consumers Energy, Upper Peninsula Power Company, and the Village of Newberry) in the maximum capacities available.
- 2. The Company will reduce its own power requirement by such actions as:



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.35

M.P.S.C. No. 8

SECTION IV

#### STANDARD RULES AND REGULATIONS

- a. Reducing lighting to a minimum.
- b. Shutting off all air conditioning in its properties.
- c. Reducing all electric heating to minimum temperatures in its properties.
- 3. In the event these steps do not provide sufficient relief to prevent a major electrical outage, the Company then must initiate, in sequence, the following four steps:
  - a. Request Customers with emergency stand-by power to put units on line, namely:

Manistique Papers, Inc. Corps of Engineers Newberry State Hospital

b. Secure relief through voluntary reduction of usage by wholesale, industrial, and commercial customers, namely:

Cloverland Electric Cooperative Enbridge Energy (Gould City & Manistique) Michigan Limestone Quarry

- c. Request the general public, through radio and TV announcements, to reduce their use of electricity and keep it to a minimum.
- d. As a final protective measure, to save the system from severe damage and thus protect continuing service, "Pull Switches" on circuits and/or substations, as required. Because of the time element involved, this action would have to be taken without prior notice to the customers supplied from these circuits or substations. The power would stay off only as long as absolutely necessary. The four circuits readily available to provide greatest immediate relief are:

Enbridge Energy—Manistique Manistique Papers, Inc. Enbridge Energy—Gould City Michigan Limestone Quarry



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.36

M.P.S.C. No. 8

**SECTION IV** 

### STANDARD RULES AND REGULATIONS

The distribution feeder circuits would be rotated so as to provide interrupted power to all the customers, keeping the interruptions to a minimum.

# D. Emergency Procedures of Wholesale Suppliers

Where appropriate, the emergency procedures will be the same as those placed in effect by the Company's wholesale for resale energy supplier.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.37

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

#### SECTION V—RESIDENTIAL STANDARDS AND BILLING PRACTICES

- A. Definitions as Provided in Order No. U-4240, Affecting Residential Service
  - 1. "Billing error" means an undercharge or overcharge that is caused by any of the following:
    - a. An incorrect actual meter read.
    - b. An incorrect remote meter read.
    - c. An incorrect calculation of the applicable rate.
    - d. An incorrect connection of the meter.
    - e. An incorrect application of the rate schedule.
    - f. Another similar act or omission by the Company in determining the amount of a customer's bill.

An undercharge or overcharge that is caused by a non-registering meter, a meter error, or the use of an estimated meter read or a customer read is not a billing error.

- 2. "Billing month" means a utility service consumption period of not less than 26, nor more than 35, days.
- 3. "Charges for tariff service" means the rates for tariff service and other charges authorized by the commission as an integral part of utility service.
- 4. "Commission" means the Michigan public service commission.
- 5. "Complaint" means a matter that requires follow-up action or investigation by the Company or the commission to resolve the matter.
- 6. "Complaint and information officer" means a member of the commission staff who is designated to perform responsibilities in accordance with these rules.
- 7. "Complaint determination" means the written decision of a utility hearing officer with respect to an informal hearing.
- 8. "Customer" means a purchaser of electricity or natural gas that is supplied by a utility for residential purposes.
- 9. "Cycle billing" means a system that renders bills for utility service to various customers on different days of a calendar month.
- 10. "Delinquent account" means any charges for utility service that remains unpaid at least 5 days after the due date.

11. "Energy usage" means the correction of electricity or natural gas.

MAR 1 3 2002

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.38

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

- 12. "Estimated bill" means a bill for energy usage that is not calculated by employing an actual reading of a meter or other measuring device.
- 13. "Gas cost recovery" means the adjustment in rates that is approved by the commission to recognize variations in the cost of purchased gas from a base level.
- 14. "In dispute" means that a matter is the subject of an unresolved disagreement, claim, or complaint.
- 15. "Informal appeal" means an appeal of a complaint determination of a utility hearing officer to the commission staff.
- 16. "Informal appeal decision" means the written decision of the complaint and information officer with respect to an informal appeal.
- 17. "Inquiry" means a matter that is resolved upon the initial contact between the customer and the Company or the customer and the commission.
- 18. "Late payment charge" means a finance, service, carrying, or penalty charge that is assessed by a utility because a balance due on a bill is delinquent.
- 19. "New customer" means a customer who has not received the Company's service within the previous 6 years.
- 20. "Positive identification information" means a social security number and an identification containing a photograph.
- 21. "Power supply cost recovery" means the adjustment in rates that is approved by the commission to recognize variations in the cost of purchased power and fuel for electric generation.
- 22. "Previous customer" means a customer who has received the Company's service within the previous 6 years.
- 23. "Residential service or use" means the provision of or use of electricity or natural gas for residential purposes.
- 24. "Seasonally billed customer" means a customer who is billed on a seasonal basis in accordance with a utility tariff that is approved by the commission.
- 25. "Settlement agreement" means a written agreement that is entered into by a customer and a utility and that resolves any matter in dispute or provides for the payment of amounts not in dispute over a reasonable period of time

MAR 13 2002

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.39

M.P.S.C. No. 8

SECTION V

## STANDARD RULES AND REGULATIONS

- 26. "Shutoff of service" means a discontinuance of utility service that is not voluntarily requested by a customer.
- 27. "Space heating season" means the period between December 1 and March 31.
- 28. "Termination of service" means a cessation of utility service that is voluntarily requested by a customer.
- 29. "Transmit" means to convey or dispatch.
- 30. "Utility" means a person, firm, corporation, cooperative, association, or other agency that is subject to the jurisdiction of the commission and that distributes and sells electricity or natural gas for residential use.

o783

MAR 1 3 200

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.40

M.P.S.C. No. 8

SECTION V

## STANDARD RULES AND REGULATIONS

#### B. Discrimination Prohibited

The Company shall not discriminate against nor penalize a customer for exercising any right granted by these rules.

#### C. Form of Proceedings

The informal procedures required by these rules shall not constitute a contested case as defined by Section 3 of Act No. 306 of the Public Acts of 1969, as amended, being Section 24.203 of the Michigan Compiled Laws.

#### Additional rules. D.

The Company may adopt additional rules governing relations with its customers that are reasonable and necessary and that are not inconsistent with these rules. The Company's rules shall be an integral part of its tariffs and shall be subject to approval by the commission. If there is a conflict between these rules and a utility's rules or tariffs, these rules govern.

#### Billing Frequency E.

The Company shall transmit a bill each billing month to its customers in accordance with approved rate schedules. The Company shall transmit a bill to customers by mail unless the Company and the customer agree in writing to another method of delivery. The Company that is authorized to seasonally bill customers or to use a customer-read system shall transmit a bill in accordance with the tariffs approved by the commission.

Issued December 28, 2001, by Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.41

M.P.S.C. No. 8

SECTION V

## STANDARD RULES AND REGULATIONS

# F. Estimated Billing

- 1. The Company may estimate the bill of a residential customer every other billing month. The Company may estimate the bills more or less often upon a finding by the Commission that those procedures assure reasonable billing accuracy. A bill that is rendered on an estimated basis shall be clearly and conspicuously identified as such. The Company shall not render an estimated bill unless the estimating procedures employed by the Company and any substantive changes to those procedures have been approved by the Commission.
- 2. The Company may render estimated bills to seasonally billed customers in accordance with the tariffs approved by the Commission.
- 3. Notwithstanding the provisions of subrule (1) of this rule, a utility may estimate the bill of a customer if extreme weather conditions, emergencies, work stoppages, or other circumstances beyond the control of the Company prevent an actual meter reading.
- 4. If the Company is unable to gain access to read a meter, then the Company shall use reasonable alternative measures to obtain an actual reading, including mailing or leaving postage-paid, pre-addressed postcards upon which the customer may note the reading. If the customer fails to comply with those alternative measures or makes reading the meter unnecessarily difficult, then the Company may transmit an estimated bill notwithstanding the provisions of subrule (1) of this rule. If a utility cannot obtain an actual reading under this subrule, then the Company shall maintain records of the reasons and its efforts to secure an accurate reading.

## G. <u>Customer Meter Reading</u>

The Company shall provide each customer with the opportunity to read and report energy usage as long as the customer reports energy usage on a regular and accurate basis. A utility shall provide postage-paid, pre-addressed postcards for this purpose upon request. At least once every 12 months, a utility shall obtain an actual meter reading of energy usage to verify the accuracy of readings reported in this manner. Notwithstanding the provisions of this rule, a utility may read meters on a regular basis.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.42

M.P.S.C. No. 8

SECTION V

## STANDARD RULES AND REGULATIONS

# H. Equal Monthly Billing or Budget Billing

The Company may bill a customer under an equal monthly billing program, at the choice of the customer, upon a finding by the commission that the program assures reasonable billing accuracy. If a customer has a credit balance of more than \$2.00 at the end of the program year, upon the request of the customer, the Company shall return the credit balance.

# I. Cycle Billing

The Company may use cycle billing if each customer receives a bill on or about the same day of each billing month. If a utility changes meter reading routes or schedules, it may change billing cycles upon 10 days' written notice to the affected customers.

## J. Payment of Bills

The Company shall permit each customer a period of not less than 17 days from the date the bill was transmitted to pay in full, unless the customer agrees in writing to a different period.

## K. Payment Period

The date of transmitting a bill is the date the Company mails the bill. For bills that are delivered other than by mail, the date of transmitting a bill is the date that the Company conveys or dispatches the billing information to the customer in accordance with the method of delivery that the customer and the Company agreed to use. If the last day for payments falls on a Sunday, legal holiday, or other day when the offices of the Company regularly used for the payment of customers' bills are not open to the general public, the payment date shall be extended through the next business day.

## L. Allowable Charges

- 1. Except as otherwise provided by statute, the Company shall bill each customer for the amount of electricity consumed and any other approved charges in accordance with the rates and tariffs approved by the commission.
- 2. The Company may assess a late payment charge that is not more than 2%, not compounded, of the portion of the bill, net of taxes, that is delinquent. The Company shall not assess a late payment charge against a customer who is participating in the winter protection plan.

Issued December 28, 2001, by

Donald Sawruk, President

Donaid Cawran, 1 100idoin

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.43

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

## M. Bill Information

A bill that is transmitted by the Company shall state clearly all of the following information:

- 1. The beginning and ending meter readings and dates for the billing period. The Company that is authorized to use a customer read system need not provide this information.
- 2. The units of energy consumed during the billing period and the units of energy consumed during the comparable period the prior year. The Company may comply with the provisions of this subrule by providing a comparison of energy consumed based on average daily use for the billing period. The commission may exempt the Company from this requirement by order upon a showing by the Company that compliance would be excessively costly or administratively impractical.
- 3. A designation of the rate.
- 4. The due date.
- 5. Any previous balance.
- 6. The amount due for energy usage.
- 7. The amount due for other authorized charges.
- 8. The amount of tax.
- 9. The total amount due.
- 10. The rate schedules, the explanation of rate schedules, and the explanation of how to verify the accuracy of the bill will be provided upon request.
- 11. That the customer should make any inquiry or complaint about the bill before the due date.
- 12. The address and telephone number of the Company at which the customer may initiate any inquiry or complaint regarding the bill or the service provided by the Company.
- 13. That the Company is regulated by the Michigan Public Service Commission, Lansing, Michigan.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.44

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

### N. Separate Bills

- A utility shall transmit a separate bill in conformity with the provisions of Bill Information, page 7.43, Section M, for service provided at each location and shall not combine 2 or more accounts without written authorization of the customer.
- Notwithstanding the provisions of subrule 1 of this rule, if there is shutoff or termination of service at a separate residential metering point, residence, or location in accordance with these rules, then a utility may transfer an unpaid balance to any other residential service account of the customer.

## O. Billing for Non-tariff Services

A utility may include charges for non-tariff services together with charges for tariff service on the same monthly bill if the charges for non-tariff services are designated clearly and separately from the charges for tariff service. If partial payment is made, the Company shall first credit payment to the balance outstanding for tariff service.

# P. <u>Listing of Energy Assistance Programs</u>

The commission shall provide, to all utilities, a listing of all federal and state energy assistance programs and the eligibility requirements.

## Q. Notice of Energy Assistance Programs

- 1 A utility shall annually inform each customer of the following information:
  - a. The federal and state energy assistance programs that are available and the eligibility requirements of the programs, as provided to the Company by the commission.
  - b. The winter protection plan described in the provisions on Winter Protection Plan, Pages 7.70—7.73, Section AAA.
  - c. The medical emergency provisions, Emergency Medical, Page 7.59, Section KK.
- 2. The Company shall provide the information required by the provisions of subrule 1 of this rule as an explanation on the customer's bill, a bill insert, or other transmittal. If the Company does not print an explanation on the customer's bill, then the Company shall, on the customer's bill, direct the customer to the bill insert or other transmittal.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.45

M.P.S.C. No. 8

SECTION V

## STANDARD RULES AND REGULATIONS

## R. Additional Energy Assistance Programs

As further information regarding energy assistance programs becomes available, the commission shall provide that information to all utilities. Within 60 days of receiving the information, the utility shall:

- 1. Provide further information regarding new eligibility requirements for energy assistance programs to all of its customers.
- 2. Provide further information regarding new benefit levels for energy assistance programs to customers currently enrolled in the programs.

# S. Billing Error

- 1. If a utility overcharges a customer due to a billing error, the utility shall refund or credit the amount of the overcharge. A utility is not required to adjust, refund, or credit an overcharge for more than the 3 years immediately preceding discovery of the billing error, unless the customer is able to establish an earlier date for commencement of the error.
- 2. If a utility undercharges a customer, the following provisions apply:
  - a. In cases that involve meter tampering or fraud, the utility may backbill the customer for the amount of the undercharge.
  - b. In cases that do not involve meter tampering or fraud, the utility may backbill the customer for the amount of the undercharge during the 12-month period immediately preceding discovery of the error, and the utility shall offer the customer reasonable payment arrangements for the amount of the backbill, taking into account the period of the undercharge.
  - c. Overcharges and undercharges due to gas meter errors and electric meter errors shall be reconciled in accordance with the provisions of R 460.2364 of the technical standards for gas service and the provisions of R 460.3403 of the regulations governing service supplied by electric utilities, respectively.

## T. Deposit for New Customer

1. A utility may require a deposit as a condition of providing service to a new customer due to any of the following provisions:

MAR 1 3 2002

a. The applicant has a delinquent bill with any electric or gas provider that accrued within the last 6 years, and that, at the time of the request for service, remains unpaid and is not in dispute.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.46

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

- b. The applicant misrepresents his or her identity or credit standing.
- c. The applicant fails to provide complete positive identification information upon request at the time of applying for new service, to the extent a request for such information is not barred by Prohibited Practices, Page 7.48, Section V.
- d. The applicant, in an unauthorized manner, used, diverted, or interfered with the service of the Company situated or delivered on or about the applicant's premises within the last 6 years, if the finding of unauthorized use, diversion, or interference is made after notice and an opportunity for a hearing under these rules.
- e. The applicant requests service for a location at which he or she does not reside.
- f. The applicant was a household member during a period in which all or part of a delinquent service account was accrued by another household member who currently resides with the applicant, if, at the time of the request for service, the account remains unpaid and is not in dispute.
- g. The applicant is unable to provide prior utility service history information with any regulated or unregulated utility in Michigan or elsewhere during the last 6 years and has an unfavorable commercial credit rating caused by 3 or more delinquent payments of more than 60 days in the last 2 years.
- h. A receiver has been appointed in a court proceeding within the last 6 years.
  - (1) As allowed by federal bankruptcy law, the applicant has sought relief under federal bankruptcy laws within the last 6 years.
  - (2) A utility shall not require a deposit as a condition of providing service to a new customer if any of the following provisions apply:
    - (a) The family independence agency is responsible for making monthly payments to a utility on behalf of the applicant.
    - (b) The applicant secures a guarantor who is a customer in good standing with the Company.
    - (c) None of the conditions described in subrule (1) of this rule applies to the applicant.
    - (d) The applicant is over 65 years of age and has no negative credit history with any gas or electric provider.



Issued December 28, 2001, by
Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.47

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

### U. Deposit for Previous Customer or Continued Service

- 1. A utility may require a deposit as a condition of providing or restoring service to a previous customer or continuing service to a current customer if the customer has an unsatisfactory credit standing with the Company due to any of the following:
  - a. The customer or applicant has a prior service account that is delinquent, that accrued within the last 6 years, and that, at the time of the request for service, remains unpaid and is not in dispute, or if litigation was required to obtain full payment of a utility account that was not in dispute.
  - b. The customer or applicant misrepresents his or her identity or credit standing.
  - c. The customer or applicant fails to provide complete positive identification information upon request at the time of applying for service, to the extent that a request for such information is not barred by Prohibited Practices, Page 7.48, Section V.
  - d. The customer or applicant, in an unauthorized manner, used, diverted, or interfered with the service of the Company situated or delivered on or about the customer's or applicant's premises within the last 6 years, if the finding of unauthorized use, diversion, or interference is made after notice and an opportunity for a hearing under these rules and is not in dispute.
  - e. The Company has shut off service to the customer for nonpayment of a delinquent account that is not in dispute.
  - f. The Company has had 1 or more checks for the customer's account returned from a bank within the last 12 months for insufficient funds or no account, excluding bank error.
  - g. A receiver has been appointed in a court proceeding within the last 6 years.
  - h. As allowed by federal bankruptcy law, the applicant has sought relief under federal bankruptcy laws within the last 6 years.
- 2. A utility shall not require a deposit as a condition of providing service to a previous customer or continuing service to a current customer if one of the following provisions applies:

a. The family independence agency is responsible for making monthly payments to a utility on behalf of the applicant.

MAR 1 3 2002

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.48

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

- b. The customer or applicant secures a guarantor who is a customer in good standing with the Company.
- c. The customer or applicant has none of the conditions described in subrule (1) of this rule.
- d. The applicant is over 65 years of age and has no negative credit history with any gas or electric provider.

## V. <u>Prohibited Practices</u>

- 1. The Company shall not require a deposit or other guarantee as a condition of new or continued utility service based upon any of the following:
  - a. Commercial credit standards, if the customer or applicant has prior utility service credit history with any electric or gas provider in Michigan or elsewhere during the previous 6 years.
  - b. Income.
  - c. Home ownership.
  - Residential location.
  - e. Race.
  - f. Color.
  - g. Creed.
  - h. Sex.
  - I. Age.
  - j. National origin.
  - k. Any other criteria not authorized by these rules.
- 2. The Company shall not attempt to recover from any person any outstanding bills or other charges due upon the account of any other person, unless that other person has entered into a lawful guarantee or other agreement to pay those bills and charges.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.49

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

3. The Company shall not require a customer or applicant who has prior utility service history with any electric or gas provider in Michigan or elsewhere during the previous 6 years to provide the Company with his or her social security number as a condition of obtaining or continuing a utility service.

# W. General Deposit Conditions

- 1. A deposit that is required under these rules due to a prior outstanding account that is not in dispute or a shutoff for nonpayment shall not be more than twice the average peak season monthly bill for the premises or twice the Company's system average peak season monthly bill for residential service if consumption history for the premises is unavailable. The Company may also require payment of the delinquent account as a condition of providing or continuing service if the prior account is in the customer's or applicant's name, is delinquent and owed to the Company, and accrued within the last 6 years.
- 2. A deposit that is required as a condition of providing, restoring, or continuing service due to unauthorized use, diversion, or interference shall not be more than 4 times the average peak season monthly bill for the premises or 4 times the Company's system average peak season monthly bill for residential service if consumption history for the premises is unavailable. The Company may also require payment of the delinquent account and approved charges as a condition of providing, restoring, or continuing service if the prior account is in the customer's or applicant's name, is delinquent and owed to the Company, and accrued within the last 6 years.
- 3. Unless the applicant misrepresents his or her identity or credit standing or fails to provide positive identification, if requested, at the time of applying for service, the Company shall, within 30 days after the applicant applies, decide whether to require a deposit.
- 4. Except in the case of unauthorized use, diversion, or interference, if the Company shuts off service for nonpayment, then the Company shall not require a deposit as a condition of restoring service unless the Company offered the customer, prior to shutoff for nonpayment, the opportunity to enter into a settlement agreement as provided in part 6 of these rules.
- 5. A utility shall pay interest at the rate of 9% per annum on all deposits. A utility shall credit interest semiannually to the service account of the customer or pay it upon the return of the deposit, whichever occurs first.
- 6. The customer's credit shall be established and the Company shall return the deposit and accrued interest upon satisfactory payment by the customer of all proper charges for utility service for a period of 12 consecutive months. A utility may retain the deposit because of unauthorized use, diversion, or interference for a period of 24 months and shall refund the deposit upon satisfactory payment of the final 12 months' charges.

MAR 1 3 2002

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.50

M.P.S.C. No. 8

SECTION V

## STANDARD RULES AND REGULATIONS

- For purposes of this rule, payment is satisfactory if it is made before the issuance of the 7. notice of shutoff of service for nonpayment that is not in dispute or within 3 days after the issuance of the next succeeding monthly bill, whichever is sooner.
- If the Company has not already returned the deposit, the Company shall credit the deposit, 8. with accrued interest, to the final bill. The Company may apply the deposit against an existing arrearage that is not in dispute. The Company shall promptly return the balance to the customer.
- The Company shall maintain a detailed record of all deposits received from customers. The 9. record shall show all of the following information:
  - The name of the residential customer. a.
  - The location of the premises occupied by the customer at the time of b. making the deposit and each successive location while the deposit is retained.
  - C. The date the customer made the deposit and the amount.
  - d. The dates the Company paid interest and the amounts.
- If a customer makes a deposit, then the Company shall provide, in writing, a receipt that 10. contains all of the following information:
  - Name of customer. a.
  - b. Place of payment.
  - Date of payment. C.
  - d. Amount of payment.
  - Identifiable name and signature of the Company employee who receives e. the deposit.
  - The terms and conditions governing the receipt, retention, and return f. of the deposit.
- The Company shall provide a means by which a customer who is entitled to the return of 11. his or her deposit is not deprived of the deposit even though he or she may be unable to produce the original receipt for the deposit.
- The Company shall apply depositistandards uniformly to all customers. 12.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

MAR 1 3 2002

Original Sheet No. 7.51

M.P.S.C. No. 8

SECTION V

# STANDARD RULES AND REGULATIONS

- 13. For purposes of this rule, both of the following provisions apply:
  - a. The premises's average peak season monthly bill is defined as the highest 5 consecutive month period of consumption at the premises within the previous 12-month period, divided by 5, priced at current rates.
  - b. The Company's system average peak season monthly bill is defined as the average peak season monthly bill computed for all residential premises on the Company's system.

## X. Guarantee Terms and Conditions

- 1. A guarantee that is accepted in accordance with these rules shall be in writing and shall be in effect for not more than 12 months. The written guarantee shall state all of the terms of the guarantee and the maximum amount guaranteed. The Company shall not hold the guarantor liable for a greater amount, unless agreed to in a separate written guarantee.
- 2. The customer's credit shall be established and the Company shall release the guarantor upon satisfactory payment by the customer of all proper charges for utility service for a period of 12 consecutive months, unless the guarantee was required due to unauthorized use, diversion, or interference.
- 3. The Company may retain a guarantee resulting from unauthorized use, diversion, or interference for 24 months and shall release the guarantor upon satisfactory payment of the final 12 months' charges.
- 4. For purposes of this rule, payment is satisfactory if it is made before the issuance of a notice of shutoff of service for nonpayment that is not in dispute or within 3 days after the issuance of the next succeeding monthly bill, whichever is sooner.
- 5. The Company may withhold the release of a guarantor pending the resolution of a shutoff for nonpayment that is in dispute in accordance with these rules.

#### Y. Applicability

These procedures apply to all customer inquiries, service requests, and complaints that are made to the Company regarding residential utility service and charges.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.52

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

## Z. Complaint Procedures

- 1. The Company shall establish procedures that will ensure the prompt, efficient, and thorough receipt, investigation, and, where possible, resolution of all customer inquiries, service requests, and complaints.
- 2. The Company shall obtain commission approval of any substantive changes in its procedures.

#### AA. Personnel Procedures

- 1. The Company shall establish personnel procedures that, at a minimum, ensure all of the following:
  - a. That qualified personnel are available and prepared at all times during normal business hours to receive and respond to all customer inquiries, service requests, and complaints. The Company shall make the necessary arrangements to ensure that customers who are unable to communicate in the English language receive prompt and effective assistance.
  - b. That qualified personnel who are responsible for, and authorized to enter into, written settlement agreements on behalf of the Company are available at all times during normal business hours to respond to customer inquiries and complaints.
  - c. That qualified personnel are available at all times to receive and respond to customer contacts regarding any shutoff of service and emergency conditions that occur within the Company's service area.
  - d. That the names, addresses, and telephone numbers of personnel who are designated and authorized to receive and respond to the requests and directives of the commission regarding customer inquiries, service requests, and complaints are current and on file with the commission.

# BB. <u>Utility Hearing Officers</u>

- 1. The Company shall employ or contract with competent utility hearing officers, who shall be notaries public and qualified to administer oaths, and other supporting personnel as necessary to comply with the provisions of part 6 of these rules.
- 2. Utility hearing officers who are employed or contracted to comply with the provisions of part 6 of these rules shall not engage in any other activities for or on behalf of the Company.
- 3. Utility hearing officers and utility hearing procedures shall be subject to investigation and review by the commission to ensure the impartiality and integrity of the hearing process.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.53

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

## CC. Publication of Procedures

- 1. The Company shall prepare a pamphlet that, in easily understood terms, summarizes the rights and responsibilities of its customers in accordance with these rules and other applicable provisions of statutes, rules, and tariffs.
- 2. The Company shall display the pamphlet prominently and make it available at all utility office locations open to the general public. The Company shall transmit the pamphlet to each new customer upon the commencement of service and shall make it available at all times upon request. Where substantial revisions to or new information required by the provisions of subrule (3) of this rule occur, the Company shall provide the changes to all current customers by a bill insert, revised pamphlet, or a publication that is transmitted to all customers, with a copy to the commission. The form of this transmittal shall be at the discretion of the Company.
- 3. The pamphlet shall contain all of the following information:
  - a. Billing procedures and estimation standards.
  - b. Methods for customers to verify billing accuracy.
  - c. An explanation of the power supply cost recovery or gas cost recovery program.
  - d. Customer payment standards and procedures.
  - e. Security deposit and guarantee standards.
  - f. Shutoff and restoration of service.
  - g. Inquiry, service, and complaint procedures.
- 4. Each pamphlet shall indicate conspicuously that the pamphlet is provided in accordance with the rules of the commission.

## DD. Access to Rules and Rates

- 1. The Company, except for a rural electric cooperative, shall provide to each customer, within 60 days of commencing service, within 60 days after issuance of a new rate case order, and at least once each year, the following information:
  - a. A clear and concise explanation of all rates for which that customer may be eligible.
  - b. A notice that complete rate schedules are available upon request.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.54

M.P.S.C. No. 8

SECTION V

## STANDARD RULES AND REGULATIONS

- c. A notice of the availability of company assistance in determining the most appropriate rate if the customer is eligible to receive service under more than 1 rate.
- 2. A rural electric cooperative shall provide to each customer, at least annually, the following information:
  - a. A notice that complete rate schedules are available upon request.
  - b. A notice that a clear and concise explanation of all rates for which that customer may be eligible is available upon request.
  - c. A notice of the availability of company assistance in determining the most appropriate rate if the customer is eligible to receive service under more than 1 rate.
- 3. The Company, except for a rural electric cooperative, shall provide to each customer, within 60 days after the Company has filed a general rate case application with the commission, the following information:
  - a. A notice that the Company has requested that the commission change its rates.
  - b. A notice that copies of the Company's application are available for inspection at all offices of the Company.
  - c. A notice that an explanation of the proposed changes to the Company's rates is available from the Company upon request.
- 4. A rural electric cooperative shall provide to each customer, within a reasonable time after it has filed a general rate case application or a times interest earned ratio ratemaking application, the following information:
  - a. A notice that the cooperative has requested that the commission change its rates.
  - b. A notice that copies of the cooperative's application are available for inspection at all offices of the cooperative.
  - c. A notice that an explanation of the proposed changes to the cooperative's rates is available from the cooperative upon request.
- 5. The Company, including a rural electric cooperative, shall provide the notice required by the provisions of this rule either through a publication that is transmitted to each of its customers or by a bill insert.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.55

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

- 6. The Company shall keep on file, at all offices of the utility, and shall provide public access to, all of the following documents:
  - a. A copy of these rules.
  - b. A copy of all other rules of the Company as filed with the commission regarding customer service.
  - c. Schedules of all residential rates and charges.
  - d. Proposed rate schedules.
  - e. Clear and concise explanations of both existing and proposed rate schedules.
  - f. An explanation of its power supply cost recovery or gas cost recovery program.
- 7. The Company shall post suitable signs in conspicuous locations at all bill payment offices that are operated by the Company calling attention to the fact that the rules, regulations, rate schedules, proposed rate schedules, explanations of rate schedules, and explanations of proposed rate schedules are on file and available for inspection. Upon request, a utility shall provide 1 copy of these rules, explanations, or schedules to a customer without charge.



Original Sheet No. 7.56

M.P.S.C. No. 8

SECTION V

## STANDARD RULES AND REGULATIONS

## EE. Reporting Requirements

Upon request, the Company shall file with the commission, a report that contains detailed information concerning all of the following:

- 1. The payment performance of its customers in relation to established due and payable periods.
- 2. The number and general description of all complaints registered with the Company.
- 3. The number of shutoff notices issued by the Company and the reasons for the notices.
- 4. The number of hearings held by the Company, the types of disputes involved, and the number of complaint determinations issued.
- 5. The number of written settlement agreements entered into by the Company.
- 6. The number of shutoffs of service and the number of reconnections.

## FF. Inspection

The Company shall permit authorized staff of the commission to inspect all of the Company's operations that relate to customer service.

## GG. Customer Access to Consumption Data

The Company shall provide to each customer, upon request, a clear and concise statement of the customer's actual energy usage, or degree-day adjusted energy usage, for each billing period during the last 12 months unless that data is not reasonably ascertainable by the Company. The Company shall notify its customers at least once each year that a customer may request consumption data.

## HH. Application for Service

 Unless the applicant has had one or more shutoffs, the Company shall not require other adults who will be residing at the premises for which service is requested to sign an application for service. The Company shall permit more than 1 name on the application if requested by the customer.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.57

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

2. If the applicant is renting the premises for which service is requested, the Company may require proof that the applicant is a tenant. Written or oral confirmation by the manager, landlord, or owner of the property or a copy of the lease submitted by the manager, landlord, or owner of the property is sufficient proof.

## II. Time of Shutoff

- 1. Subject to the requirements of these rules, the Company may shut off service to a customer on the date specified in the notice of shutoff or at a reasonable time following that date. If the Company does not shut off service and mails a subsequent notice, then the Company shall not shut off service before the date specified in the subsequent notice. Shutoff shall occur only between the hours of 8 a.m. and 4 p.m.
- 2. The Company shall not shut off service on a day, or a day immediately preceding a day, when the services of the Company are not available to the general public for the purpose of restoring service and shall not shut off service on a Friday during the space heating season to a customer who has defaulted on the winter protection plan as defined in these rules.
- 3. The Company shall not shut off service for an amount that is in dispute while a customer is awaiting the resolution of a complaint with the commission or the Company in accordance with these rules.

#### JJ. Manner of Shutoff

- 1. At least 1 day preceding shutoff of service, the Company shall make not less than 2 attempts to contact the customer by telephone if a telephone number is accessible to the Company to advise the customer of the pending action and what steps the customer must take to avoid shutoff. The Company shall either document all attempts to contact the customer or shall document that automated procedures are in place that will make at least 2 attempts to contact the customer by telephone.
- 2. Immediately preceding the shutoff of service, an employee of the Company who is designated to perform that function shall identify himself or herself to the customer or another responsible person at the premises and shall announce the purpose of his or her presence.
- 3. The employee shall have in his or her possession a copy of the delinquent account of the customer and request any available verification that the outstanding claims have been satisfied or are currently in dispute. Unless the customer presents evidence that reasonably indicates that the claim has been satisfied or is currently in dispute, the employee may shut off service.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.58

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

- 4. The employee may be authorized to accept payment and shall not shut off service if the customer offers payment in full, together with a reasonable charge for sending the employee to the premises, if provided in the Company's schedule of rates and tariffs.
- 5. The customer may pay in any reasonable manner, including personal check. Payment by personal check is not reasonable if the customer has paid with a personal check within the last 12 months and the check has been returned for insufficient funds or no account, excluding bank error.
- 6. If the customer or another responsible person is not at the premises and the Company has not made the prior telephone contact provided in subrule (1) of this rule, the employee shall leave notice, in a manner that is conspicuous to the customer, that service will be shut off on or after the next business day unless the customer satisfies the outstanding claims. If the customer or another responsible person is not at the premises and the Company has made prior telephone contact with the customer or another responsible person, the employee may shut off service immediately.
- 7. If the customer or another responsible person is not at the premises upon the return of the employee, or upon the first visit if the customer or another responsible person does not respond when it reasonably appears that he or she is at the premises, the employee may shut off service.
- 8. When the employee shuts off service, the employee shall leave a notice in a conspicuous place upon the premises. The notice shall state that service has been shut off, the address and telephone number of the Company where the customer may arrange to have service restored, and, for all forms printed after the effective date of these rules, that efforts by the customer to restore his or her own service are unlawful and dangerous.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.59

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

# KK. Medical Emergency

Notwithstanding any other provision of these rules, the Company shall postpone the shutoff of service for a reasonable time, but not for more than 21 days, if the customer produces a physician's certificate or notice from a public health or social services official stating that the shutoff of service will aggravate an existing medical emergency of the customer, a member of his or her family, or another permanent resident of the premises. The certificate shall identify the medical emergency and specify the period of time during which shutoff will aggravate the emergency. The Company shall extend the postponement for further periods of not more than 21 days, not to exceed a total postponement of shutoff of service of 63 days, only if the customer produces a physician's certificate. If shutoff of service has occurred without any postponement being obtained, the Company shall restore service for a reasonable time, but not for more than 21 days, and shall continue the restoration for further periods of not more than 21 days, not to exceed a total restoration of service of 63 days, only upon the customer providing a physician's certificate.

#### LL. Restoration of Service

- 1. After the Company has shut off service, it shall restore service promptly upon the customer's request when the cause has been cured or credit arrangements satisfactory to the Company have been made.
- 2. When the Company shuts off service at the customer's meter, the Company shall make every effort to restore service on the day the customer requests restoration. Except for reasons beyond its control, the Company shall restore service not later than the first working day after the customer's request.
- 3. The Company may assess the customer a charge, including reasonable costs, for restoring service and relocating the customer's meter as specified in the Company's approved schedule of rates and tariffs.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.60

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

# MM. Charges for Meter Relocation

The Company may assess a meter relocation charge pursuant to the provisions of Page 7.59, Section LL, in any of the following situations:

- 1. The Company shut off service by disconnection at the street or pole because the Company could not obtain access to the meter.
- 2. The Company shut off service for nonpayment on 2 prior occasions.
- 3. The customer or another responsible adult refused to permit the Company access to the meter on 5 separate occasions and all of the following provisions apply:
  - a. The Company can produce documentation of written requests for access.
  - b. The Company determines that the account is 3 or more months in arrears and is not in dispute.
  - c. The Company has employed reasonable efforts to secure access to the meter.
- 4. The Company shut off service due to unauthorized use, diversion, or interference, or the customer acknowledges personal responsibility and the Company bills him or her for unauthorized use, diversion, or interference.

#### NN. Shutoff Permitted

Subject to the requirements of these rules, the Company may shut off or terminate service to a residential customer for any of the following reasons:

- 1. The customer has not paid a delinquent account that accrued within the last 6 years.
- 2. The customer has failed to provide a deposit or guarantee permitted by these rules.
- 3. The customer or others have caused the unauthorized use, diversion, or interference with the utility service situated or delivered on or about the customer's premises.
- 4. The customer has failed to comply with the terms and conditions of a settlement agreement.

MAR 1 3 2002

5. The customer has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance, or the replacement of equipment that is installed upon the premises.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.61

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

- 6. The customer has misrepresented his or her identity for the purpose of obtaining utility service.
- The customer has violated any rules of the Company approved by the Commission so as 7. to adversely affect the safety of the customer or other persons or the integrity of the utility system.
- 8. A current member of the customer's household has not paid a delinquent account for service that is not in dispute and that is owed by that person, if the customer lived at the same residence served by the Company at the time that all or part of the debt was incurred by the current member of the customer's household. This provision shall not apply if the Company holds a deposit pursuant to the provisions of Page 7.46, Section T.1.(e).
- 9. The customer has requested the termination of service. The Company shall make reasonable efforts to determine that the customer of record has authorized the termination of service.

#### 00. Shutoff Prohibited

The Company shall not shut off service for any of the following reasons:

- 1. The customer has not paid for items, such as merchandise, appliances, or services, that are not approved by the commission as an integral part of the Company service that is provided by the Company.
- 2. The customer has not paid for concurrent service received at a separate metering point, residence, or location.
- 3. The customer has not paid for a different class of service received at the same or a different location. The placing of more than 1 meter at the same location for the purpose of billing the usage of specific residential energy-using devices under optional rate schedules or provisions is not a different class of service for the purposes of this rule.
- 4. The customer, such as a landlord, has not paid for service used by another person, such as a tenant. The Company may shut off service, however, in any of the following circumstances:
  - If the customer supplies a written statement under oath that the premises are a. unoccupied.

MAR 1 3 2002

If the premises are occupied and the occupant agrees, in writing, to the shutoff of b.

service.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.62

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

c. If it is not feasible to provide service to the occupant as a customer without a major revision of existing distribution facilities. Where it is feasible to provide service, the utility, after providing notice as required in these rules, shall offer the occupant the opportunity to subscribe for service in his or her own name. If the occupant refuses, the Company may shut off service pursuant to these rules.

### PP. Notice of Shutoff

- 1. The Company shall not shut off service pursuant to the provisions of Page 7.60, Section V. Paragraph NN unless it transmits a notice, by first-class mail, to the customer or personally serves the notice not less than 10 days before the date of the proposed shutoff. The Company shall send notice to the account name and address and to the address where service is provided if the service address is different and the transmittal can be delivered at that address. The Company shall maintain a record of the date of transmittal.
- 2. The Company shall permit a customer to designate a consenting individual or agency to receive a copy of a notice of shutoff.
- Not less than 30 days before the proposed shutoff of service to a single-metered dwelling that is used as a residence for five or more families, the Company shall transmit a notice to each dwelling unit that indicates that the customer of record, the landlord, has failed to pay an outstanding bill and is subject to shutoff of service on or after a specified date.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.63

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

#### QQ. Form of Notice

A notice of shutoff of service shall contain all of the following information:

- 1. The name and address of the customer and, if available, the address at which service is provided, if different.
- 2. A clear and concise reason for the proposed shutoff of service.
- 3. The date on or after which the Company may shut off service, unless the customer takes appropriate action.
- 4. That the customer has the right to enter into a settlement agreement with the Company if the claim is for an amount that is not in dispute and the customer is presently unable to pay in full.
- 5. That the customer has the right to file a complaint disputing the claim of the Company before the proposed date of the shutoff of service.
- 6. That the customer has the right to request a hearing before the Company hearing officer if the complaint cannot be otherwise resolved and that the customer must pay to the Company that portion of the bill that is not in dispute within 3 days of the date that the customer requested a hearing.
- 7. That the customer has the right to represent himself or herself, to be represented by counsel, or to be assisted by other persons of his or her choice in the complaint process.
- 8. That the Company will not shut off service pending the resolution of a complaint that is filed with the Company in accordance with these rules.
- 9. The telephone number and address of the Company where the customer may make inquiry, enter into a settlement agreement, or file a complaint.
- 10. That the customer should contact a social services agency immediately if the customer believes he or she might be eligible for emergency economic assistance.



Original Sheet No. 7.64

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

- 11. That the Company will postpone the shutoff of service if a medical emergency exists at the customer's residence.
- 12. That the Company may require a deposit and restoration charge if the Company shuts off service for nonpayment of a delinquent account.
- 13. That the customer should contact the Company for information about the winter protection plan if the date on or after which shutoff of service may occur is between November 15 and March 31.

#### RR. <u>Disputed Claim</u>

- 1. If a customer advises the Company, before the date of the proposed shutoff of service, that all or part of a bill is in dispute, then the Company shall do all of the following:
  - a. Immediately record the date, time, and place the customer made the complaint and transmit verification to the customer.
  - b. Investigate the dispute promptly and completely.
  - c. Advise the customer of the results of the investigation.
  - d. Attempt to resolve the dispute informally in a manner that is satisfactory to both parties.
  - e. Provide the opportunity for the customer to settle the disputed claim or to satisfy any liability that is not in dispute.
- 2. A customer may advise the Company that a claim is in dispute in any reasonable manner, such as by written notice, in person, or by a telephone call directed to the Company.
- 3. The Company, in attempting to resolve the dispute, may employ telephone communication, personal meetings, on-site visits, or any other technique that is reasonably conducive to dispute settlement.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

on and after March 17, 2000, Issued Under Authority of the Michigan Public Service Commission Dated February 9, 2000, in Case U-11397

Effective for Electric Service Rendered

Original Sheet No. 7.65

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

# SS. Hearing

If the parties are unable to resolve the dispute, the Company shall offer the customer the opportunity for a hearing before the Company hearing officer. If the customer fails to request a hearing within 3 days of the date that the opportunity for hearing is offered, or if the customer fails to pay the part of the bill that is not in dispute within 3 days of the date that he or she requests the hearing, the Company may exercise its right to shut off service pursuant to these rules.

#### TT. Payment of Amount Not in Dispute

- 1. If a customer requests a hearing before the Company hearing officer, the customer shall cooperate in the Company's investigation of the complaint and shall pay to the Company the part of the bill that is not in dispute.
- 2. The amount that is not in dispute shall be mutually determined by the parties. The parties shall consider the customer's prior consumption history, weather variations, the nature of the dispute, and any other pertinent factors.
- 3. If the parties are unable to mutually determine the amount that is not in dispute, the customer shall pay, to the Company, 50% of the bill in dispute, but not more than \$100.00 per billing period. If the bill in dispute includes usage that has not been previously billed, such as a backbilling, the customer shall pay, to the Company, the amount that is not in dispute for usage not previously billed or 50% of the amount in dispute for usage not previously billed, but not more than \$100.00 for the amount not previously billed.
- 4. The amount that is not in dispute shall be subject to review at the hearing before the Company hearing officer in accordance with the provisions of Hearing Procedures, Page 7.66, Section VV.
- 5. If the customer fails to pay the amount that is not in dispute within 3 days of the date that he or she requests a hearing, the customer waives the right to the hearing and the Company may shut off service as provided in Manner of Shutoff, Page 7.57, Section JJ.
- 6. If the dispute is ultimately resolved in favor of the customer, in whole or in part, the Company shall return promptly any excess amount paid by the customer, with interest at the rate specified pursuant to the provisions of General Deposit Conditions, Page 7.49, Section W.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.66

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

# UU. Notice of Hearing

- 1. The Company shall transmit or personally serve the customer with written notice of the time, date, and place of the hearing not less than 10 days before the hearing.
- 2. The notice shall describe the hearing procedures as contained in these rules.
- 3. Failure of the customer or the Company to attend the hearing without a good reason or without having requested an adjournment constitutes a waiver of the right of that party to the hearing.

# VV. Hearing Procedures

- 1. The Company shall establish hearing procedures that, at a minimum, provide the customer and the utility with all of the following rights:
  - a. The right to represent themselves, to be represented by counsel, or to be assisted by persons of their choice.
  - b. The right to examine, not less than 2 days before a scheduled hearing, a list of all witnesses who will testify and all documents, records, files, account data, and similar material that may be relevant to the issues to be raised at the hearing.
  - c. The right to present evidence, testimony, and oral and written argument.
  - d. The right to confront and question witnesses appearing on behalf of the other party.
- 2. A hearing shall be held during normal business hours. The Company shall take reasonable steps to ensure that a customer who is unable to attend a hearing due to physical incapacity is not denied the right to a hearing.
- 3. The Company has the burden of proof by a preponderance of the evidence.
- 4. All witnesses who appear for either party shall testify under oath.
- 5. A hearing shall be informal and the proceedings need not be recorded or transcribed. All relevant evidence shall be received and the formal rules of evidence shall not apply.



Original Sheet No. 7.67

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

- 6. For each hearing, the Company hearing officer shall compile a record that contains all of the following.
  - a. A concise statement, in writing, of the position of the Company.
  - b. A concise statement, in writing, of the position of the customer. If the customer has not put his or her position in writing, then the hearing process shall provide a method for accomplishing this writing with the opportunity for proper acknowledgment by the customer.
  - c. Copies of all evidence submitted by the parties.
- 7. At the conclusion of the hearing, the Company hearing officer may orally state his or her findings and the decision or adjourn the hearing and inform the parties that the decision will be transmitted within seven days. At the request of the customer, the Company hearing officer shall adjourn the hearing and transmit the decision within seven days. In all cases, the Company hearing officer shall issue a complaint determination in a form that is approved by the commission. The complaint determination shall contain both of the following:
  - a. A concise summary of the evidence and arguments presented by the parties.
  - b. The decision, and the reasons for the decision, of the Company hearing officer based solely upon the evidence received.
- 8. At the conclusion of the hearing and again upon issuance of the complaint determination, the Company hearing officer shall advise the customer and the Company of all of the following:
  - a. That each party has a right to make an informal appeal to the commission staff, by mail, telephone, or in person, within 7 days of issuance of the complaint determination.
  - b. That, if appealed, the decision of the Company hearing officer, including a finding that service may be shut off, cannot be implemented until review by the commission staff.
  - c. The address and telephone number where the customer or the Company may make an informal appeal to the commission staff.



Original Sheet No. 7.68

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

- 9. Before issuance of a complaint determination, the utility hearing officer may propose a settlement to the parties. If both parties accept the settlement, it shall be reduced to writing and signed by both parties.
- 10. Within 7 days of the conclusion of the hearing, the utility hearing officer shall serve the parties with all of the following:
  - a. A copy of the complaint determination.
  - b. Appeal information as provided in subrule (8) of this rule.
  - c. If applicable, a copy of the signed settlement agreement.
- 11. The complaint determination and a copy of the signed settlement agreement, if any, shall be made part of the hearing record. The utility hearing officer shall certify the hearing record.
- 12. The complaint determination is binding upon the parties unless appealed as provided in these rules.

#### WW. Settlement Agreement

- If the Company and the customer arrive at a mutually satisfactory settlement of a claim in dispute or if the customer does not dispute liability to the Company, but claims the inability to pay the outstanding bill in full, then the Company shall offer the customer the opportunity to enter into a settlement agreement.
- 2. A settlement agreement shall be in writing and signed by the customer or his or her authorized representative and an authorized representative of the Company. The Company shall confirm, in writing, a settlement reached by telephone and shall transmit the settlement to the customer with instructions to sign a confirming copy and return it in a postage-paid, self-addressed envelope. The Company shall retain the original settlement agreement for 2 years.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

on and after March 17, 2000, Issued Under Authority of the Michigan Public Service Commission Dated February 9, 2000, in Case U-11397

Effective for Electric Service Rendered

Original Sheet No. 7.69

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

- 3. In negotiating a settlement agreement due to the customer's inability to pay an outstanding bill in full, the Company shall not require the customer to pay more than a reasonable amount of the outstanding bill upon signing the agreement and not more than reasonable installments until the remaining balance is paid.
- 4. For purposes of determining reasonableness, the parties shall consider all of the following factors:
  - a. The size of the delinquent account.
  - b. The customer's ability to pay.
  - c. The time that the debt has been outstanding.
  - d. The reasons that the customer has not paid the bill.
  - e. The customer's payment history.
  - Any other relevant factors concerning the circumstances of the customer.
- 5. A settlement agreement that is offered by the Company shall state, immediately preceding the space provided for the customer's signature and in bold print that is not less than 2 sizes larger than any other print that is used on the form: "IF YOU ARE NOT SATISFIED WITH THIS AGREEMENT, DO NOT SIGN. YOU MAY FILE AN INFORMAL COMPLAINT AND HAVE A HEARING BEFORE THE COMPANY HEARING OFFICER BEFORE YOUR SERVICE MAY BE SHUT OFF. IF YOU DO SIGN THIS AGREEMENT, YOU GIVE UP YOUR RIGHT TO AN INFORMAL HEARING BEFORE THE COMPANY HEARING OFFICER ON ANY MATTER INVOLVED IN THIS DISPUTE EXCEPT THE COMPANY'S FAILURE OR REFUSAL TO FOLLOW THE TERMS OF THIS AGREEMENT."

# XX. Default of Settlement Agreement

- 1. If a customer fails to comply with the terms and conditions of a settlement agreement, the Company may shut off service after giving the customer a notice, by personal service or first-class mail, that contains all of the following information:
  - a. That the customer is in default of the settlement agreement.
  - b. The nature of the default.
  - That unless the customer pays in full within 10 days of the date of mailing, the Company may shut off service.

MAR 1 3 2002

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.70

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

- d. The date on or after which the Company may shut off service.
- e. That the customer has a right to request a hearing before the Company hearing officer only if the customer alleges that the Company has failed or refused to follow the terms of the settlement agreement.
- f. The address and telephone number where the customer may file the request for a hearing with the Company.
- 2. The Company is not required to enter into a subsequent settlement agreement with a customer until he or she has complied fully with the terms of a previous settlement agreement.
- 3. The Company is not required to enter into a subsequent settlement agreement with a customer who defaulted on the terms and conditions of an agreement within the last 2 years.
- 4. If the customer and the Company reach a settlement agreement following a notice of shut-off, the failure of the customer to abide by the terms of the settlement agreement during the first 60 days of the agreement constitutes a waiver of the notice required by subrule (1) of this rule. The Company may shut-off service after notice as described in Manner of Shut-off, Page 7.57, Section JJ.

#### YY. Same Dispute

The Company may disregard a customer complaint or dispute that involves the same question or issue based upon the same facts, and is not required to comply with these rules more than once before shutoff of service.

#### ZZ. Emergency Shutoff

Notwithstanding any other provision of these rules, the Company may shut off service temporarily for reasons of health or safety or in a state or national emergency. When the Company shuts off service for reasons of health or safety, the Company shall leave a notice in accordance with Manner of Shut-off, Page 7.58, Section JJ, 8.

# AAA. Winter Protection Plan

1. As used in this rule:

a. "Eligible customer" means either an eligible low-income customer or an eligible senior citizen customer senior citizen customer of an eligible low-income customer or an eligible senior citizen customer of an eligible low-income customer or an eligible senior citizen customer or an eligible low-income customer or an eligible senior citizen customer or an eligible low-income customer or an eligible senior citizen customer customer or an eligible senior citizen customer customer or an eligible senior citizen customer cu

MAR 1 3 2002

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.71

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

- b. "Eligible low-income customer" means a utility customer whose household income does not exceed 150% of the poverty level, as published by the United States department of health and human services, or who receives any of the following:
  - (i) Supplemental security income, aid to families with dependent children, or general assistance.
  - (ii) Food stamps.
  - (iii) Medicaid.
- c. "Eligible senior citizen customer" means the Company customer who is 65 years of age or older and who advises the Company of his or her eligibility.
- 2. The Company shall not shut off service to an eligible customer during the space heating season for nonpayment of a delinquent account if the customer is an eligible senior citizen customer or if the customer pays to the Company a monthly amount equal to 7% of the estimated annual bill for the eligible customer and the eligible customer demonstrates, within 14 days of requesting shutoff protection, that he or she has made application for state or federal heating assistance. If an arrearage exists at the time an eligible customer applies for protection from shutoff of service during the space heating season, the Company shall permit the customer to pay the arrearage in equal monthly installments between the date of application and the start of the subsequent space heating season.
- 3. The Company may shut off service to an eligible low-income customer who does not pay the monthly amounts referred to in subrule (2) of this rule after giving notice in the manner required by these rules. The Company is not required to offer a settlement agreement to an eligible low-income customer who fails to make the monthly payments referred to in subrule (2) of this rule.
- 4. If a customer fails to comply with the terms and conditions of this rule, the Company may shut off service after giving the customer a notice, by personal service or first-class mail, that contains all of the following information:
  - a. That the customer has defaulted on the winter protection plan.
  - b. The nature of the default.
  - c. That unless the customer makes the payments that are past due under this rule within 10 days of the date of mailing, the Company may shut off service.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.72

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

- d. The date on or after which the Company may shut off service, unless the customer takes appropriate action.
- e. That the customer has the right to file a complaint disputing the claim of the Company before the date of the proposed shutoff of service.
- f. That the customer has the right to request a hearing before the Company hearing officer if the complaint cannot be otherwise resolved and that the customer must pay to the Company that portion of the bill that is not in dispute within 3 days of the date that the customer requests a hearing.
- g. That the customer has the right to represent himself or herself, to be represented by counsel, or to be assisted by other persons of his or her choice in the complaint process.
- h. That the Company will not shut off service pending the resolution of a complaint that is filed with the Company in accordance with these rules.
- i. The telephone number and address of the Company where the customer may make inquiry, enter into a settlement agreement, or file a complaint.
- j. That the customer should contact a social services agency immediately if the customer believes he or she might be eligible for emergency economic assistance.
- k. That the Company will postpone shutoff of service if a medical emergency exists at the customer's residence.
- I. That the Company may require a deposit and restoration charge if the Company shuts off service for nonpayment of a delinquent account.
- 5. At the conclusion of the space heating season, the utility shall reconcile the accounts of eligible customers and permit customers to pay any amounts owing in equal monthly installments between April 1 and December 1. The Company may shut off service to eligible customers who fail to make installment payments on a timely basis in the manner required by these rules. At the option of the customer, between April 1 and November 30, the customer may choose to pay 9% of the estimated annual bill each month together with the monthly installment for any pre-enrollment arrearage instead of the amount otherwise owing for actual and reconciled past due amounts. After November 30, the Company shall reconcile the account of any customer who has chosen and fulfilled the obligations of the 9% option by refunding any net overcollection or adding any net undercollection to the customer's arrearage for the upcoming space heating season. If a customer fails to make all payments that are required parsuant to the 9% option, the Company may immediately reconcile his or her account payer and the 9% option, the Company may immediately reconcile his or her account payer and the 9% option or by adding any net undercollection to the customer's current bill.

MAR 1 3 2002 🛎

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.73

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

- 6. The Company shall not require an eligible low-income customer whose utility service has been shut off before applying for protection under this rule to pay a fee for restoring service or a security deposit pursuant to the provisions of Deposit of Previous Customer or Continued Service, Page 7.47, Section U, during the space heating season. The Company may not require an amount greater than one-twelfth of an arrearage owing in order to restore service or initiate participation in the winter protection plan. The 7% payment shall be billed according to normal billing procedures for the Company.
- 7. An eligible low-income customer may preenroll in the winter protection plan between November 15 and November 30 by paying the current usage plus 1/12 of any arrearage and agreeing to the terms of the winter protection plan for the upcoming space heating season. An eligible senior citizen customer may preenroll by advising the Company of his or her eligibility. A preenrolled customer shall not have his or her service terminated before the commencement of the winter protection plan. A customer who is off service as of November 15 shall be eligible to preenroll in the winter protection plan and have service restored immediately after fulfilling the requirements for preenrollment. Further, an off service low-income customer who applies during the preenrollment period shall be entitled to have all deposits and reconnection fees waived.

# BBB. Informal Appeal

Within 7 days after the Company hearing officer issues a written complaint determination, either party may make an informal appeal to the commission staff.

#### CCC. Filing Procedures

- A party may make an informal appeal in any reasonable manner. The informal appeal need not be in writing and may be initiated by telephone or in person at the offices of the commission.
- 2. A written appeal need not be verified.
- 3. The appealing party shall provide all of the following information:
  - a. Name and address of the customer.
  - b. Name of the Company involved.
  - c. The nature of the original complaint in a clear and concise manner.
  - d. The relief requested.



MAR 1 3 2002

\_ \\

Effective for Electric Service Rendered on and after March 17, 2000, Issued Under Authority of the Michigan Public Service Commission Dated February 9, 2000, in Case U-11397

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.74

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

# DDD. Exhaustion of Remedies

The commission staff may require a customer to pursue remedies directly with the Company as provided in these rules before accepting an informal appeal. The commission may waive this rule when circumstances require.

# EEE. Informal Appeal Procedures

- 1. The commission staff shall assign the informal appeal to a complaint and information officer or another employee of the commission as the commission may designate. The officer or designated employee shall reduce the appeal to writing and shall have all of the following responsibilities:
  - a. Advising the appealing party of the procedures of the commission by telephone or in writing.
  - b. Advising the other party that an informal appeal has been filed.
  - c. Issuing interim determinations as necessary.
  - d. Reviewing or investigating the appeal as provided in these rules.
  - e. Issuing an informal appeal decision.
- 2. Upon notification by the commission staff that an informal appeal has been made, the Company shall promptly file, with the commission staff, the certified hearing record. The parties shall be bound by the evidence presented at the hearing and contained in the hearing record. In arriving at the informal appeal decision, the complaint and information officer or designated employee shall not be required to receive or consider any additional evidence or information.
- 3. In all informal appeals, the Company has the burden of proof by a preponderance of the evidence.



Sault Ste. Marie, Michigan 49783

Effective for Electric Service Rendered

Original Sheet No. 7.75

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

# FFF. Interim Determination

- 1. After receiving the hearing record and pending the final resolution of an informal appeal, the complaint and information officer or designated employee may issue an interim determination with appropriate terms and conditions. In the case of an appeal regarding a bill or deposit, the complaint and information officer or designated employee may require a customer to pay the undisputed portion of a claim in order to continue the prohibition against the shutoff of service as provided in these rules. The complaint and information officer or designated employee may consider the amounts that reasonably appear to reflect the cost of utility service in determining the undisputed portion of a claim.
- 2. If a customer fails to abide by the terms and conditions of an interim determination within 10 days of the date of personal service or mailing of the interim determination by first-class mail, the Company may shut off service as provided in these rules.

# GGG. Appeal Review

The complaint and information officer or designated employee shall review the informal appeal thoroughly and, when necessary, conduct further investigation. A party may offer new evidence if the complaint and information officer or designated employee determines that it is relevant and could not have been offered at the hearing before the Company hearing officer through the exercise of due diligence by the offering party. When further investigation is necessary, the complaint and information officer or designated employee may request additional evidence or, at his or her own initiative, may hold an informal conference with the parties or their representatives at a time and place designated by the officer or employee. If either party fails to appear at the informal conference without a good reason or without having requested an adjournment, the right of the absent party to appear at the conference shall be waived. At an informal conference, the parties shall have the right to do all of the following:

- 1. Represent themselves, to be represented by counsel, or to be assisted by other persons of their choice.
- 2. Present oral and documentary evidence.
- 3. Refute, in a reasonable manner, the evidence of the other party,
- 4. Submit an oral or written statement of position.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 7.76

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

#### HHH. Shutoff Pending Decision

The Company shall not shut off service or issue a notice of shutoff related to the matter in dispute pending the decision of the commission staff, except pursuant to the terms of an interim determination.

# III. Informal Appeal Decision

The complaint and information officer or other employee so designated by the commission shall, within 30 days after the utility files the certified record, issue a written informal appeal decision affirming, modifying, or reversing the complaint determination. In reversing or modifying the complaint determination, the decision shall set forth the terms and conditions for continued service, shutoff, or a proposed settlement agreement as required by the facts and circumstances. The decision shall state the relevant findings of fact and the reasons for the decision.

# JJJ. Failure to Comply with Informal Appeal Decision

A copy of the informal appeal decision shall be served personally or by first-class mail on the parties. Failure of either party to comply with the decision within 10 days from the date of service by mailing shall permit implementation of the action or remedy provided by the decision.

#### KKK. Same Dispute

The commission staff may dismiss a subsequent informal appeal that involves the same question or issue based upon the same facts without following every procedure set forth in these rules.

#### LLL. Formal Appeal

Either party may appeal the decision of the complaint and information officer or designated employee by filing a formal complaint in accordance with the rules of practice and procedure before the commission. A party may proceed in accordance with the terms of the informal appeal decision unless otherwise ordered by the commission or the presiding officer who is assigned to the formal complaint.

# MMM. Other Remedies

Nothing in these provisions shall be construed to prevent a party from pursuing appropriate legal and equitable remedies at any time before or after the issuance of any informal appeal decision.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 7.77

M.P.S.C. No. 8

SECTION V

#### STANDARD RULES AND REGULATIONS

NNN. Rescission

Rules 5, 7, 8, 10, 11, 14 to 17 and 28 of the Rules of Electric Service, being R 460.501, R 460.502 and R 460.504 of the Michigan Administrative Code and appearing on pages 5788 to 5792 of the 1954 volume of the Code, are rescinded insofar as they apply to electrical and gas residential utility service.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

M.P.S.C. No. 8

#### I. DEFINITIONS, TECHNICAL TERMS, AND ABBREVIATIONS

When used in Rates and Standard Rules and Regulations, the following terms shall have the meanings defined below, except those definitions specifically provided in Order U-4240 for residential service and defined below in Section II, page 7.37 through 7.39.

- A. Applicant—any person, firm, or corporation applying for electric service from the Company at one location.
- B. BTU or British Thermal Unit—the amount of heat required to raise the temperature of one (1) pound of water one degree Fahrenheit (1°F) at sixty degrees Fahrenheit (60°F).
- C. Company—Edison Sault Electric Company, acting through its duly authorized officers or employees within the scope of their respective duties.
- D. Connected Load—sum of the ratings of the electric power consuming apparatus connected to the installation or system, or part of either, under consideration.
- E. Demand—the load at the terminals of an installation or system average over a special period of time. Demand is expressed in kilowatts, kilovoltamperes, or other suitable units.
- F Energy—current consumed, expressed in kilowatthours.
- G. HP or Horsepower— the nameplate rating of motors or its equivalent in other apparatus. For conversion purposes, one horsepower shall be considered as equivalent to one (1) kilowatt.
- H. KW or Kilowatt—one thousand (1,000) watts.
- I. KWh or Kilowatt-hour—one thousand (1,000) watthours.
- J. Month—the period between any two (2) regular readings of Company's meter at approximately thirty (30) day intervals. Bi-monthly is the period between any two (2) regular readings at approximately sixty (60) day intervals.
- K. Power Factor—ratio of kilowatts to kilovolt-amperes.
- L. Service Classification
  - 1. Residential Service—service to customer supplied for residential purposes in a single family dwelling or building, or in an individual flat or apartment in a multiple family dwelling or building or portion thereof.
    - a. Rooming houses of less than five (5) rooms for rent.

MAR 1 3 2002

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 8.01

M.P.S.C. No. 8

# I. DEFINITIONS, TECHNICAL TERMS, AND ABBREVIATIONS

- 2. Commercial Service—service to customers engaged in selling, warehousing, or distributing a commodity, in some business activity, or in a profession, or in some form of economic, religious, or special activity (offices, stores, clubs, hotels, etc.) and for purposes that do not come directly under another classification.
- 3. Industrial Service—service to customer engaged in a process which creates or changes raw material or unfinished materials into another form or products (factories, mills, machine shops, refineries, pumping plants, creameries, canning and packing plants, shipyards, etc., l.e., in extra-active, fabricating, or processing activities).
- M. Utility Service Charges—the rates for utility service and other charges authorized by the Commission as an integral part of utility service.



Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Effective for Electric Service Rendered on and after November 17, 1982, Issued Under Authority of the Michigan Public Service Commission Dated November 16, 1982, in Case No. U-7235

Original Sheet No. 9.00

M.P.S.C. No. 8

RATE "R-1" RESIDENTIAL SERVICE (Code: 011, 012, 013)

# Availability

In all areas served by the Company

# **Applicability**

Residential customers for all domestic and general farm purposes.

#### Character of Service

Single-phase alternating current 60 hertz, nominally at 120/240 volts.

# Monthly Rate

# **Distribution Charges**

Customer Charge:

\$3.40 per customer per month, plus

Energy **Delivery** Charge: 2.01¢

2.01¢ per kWh for all kWh used

# **Power Supply Charges**

Energy Charge

3.59¢ per kWh for all kWh used

#### Power Supply Cost Recovery

The monthly rate shall be subject to a power supply cost recovery factor as contained on Sheet No. 10.00.

#### Surcharge Adjustment

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00.

# Minimum Charge

The minimum monthly charge shall be the customer charge.

#### Price Caps

The energy charge shall be subject to Price Caps as described on Sheet No. 12.00.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.00-1

M.P.S.C. No. 8

RATE "R-1" RESIDENTIAL SERVICE (Code: 011, 012, 013) (continued)

# Special Taxes

Bills shall be increased within the limits of municipalities which levy special taxes, license fees, or rentals against the Company's property or its operations, or the production and/or sales of electric energy, to offset such special charges and thereby prevent other customers from being compelled to share such local increases.

#### Terms of Service

Service is governed by the Company's Standard Rules and Regulations.

# Late Payment Charge and Due Date

A late payment charge of two percent, not compounded, of the unpaid balance, net of taxes, shall be added to any bill that is delinquent as defined by Commission rules. The due date of a customer's bill shall be 21 days following the date of mailing. A late payment charge shall not apply to customers participating in the Winter Protection Plan described in R 460.2162.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.01

M.P.S.C. No. 8

RATE "G-1" GENERAL SERVICE (Code: 031, 111)

### Availability

In all areas served by the Company

# **Applicability**

Any customer for all general purposes where the billing demand is under 1,000 kW. Not applicable to standby and/or auxiliary service except as provided in the Company's Standard Rules and Regulations.

#### Character of Service

Single-phase alternating current, 60 hertz at standard available voltages. Three-phase at the option of the Company.

#### Monthly Rate

#### **Distribution Charges**

Customer Charge:

\$7.40 per customer per month, plus

Energy **Delivery** Charge:

3.15¢ per kWh for all kWh used

Power Supply Charges

Energy Charge:

3.75¢ per kWh for all kWh used

#### **Power Supply Cost Recovery**

The monthly rate shall be subject to a power supply cost recovery factor as contained on Sheet No. 10.00.

#### Surcharge Adjustment

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00.

# Minimum Charge

The minimum monthly charge shall be the customer charge.

#### Price Caps

The energy charge shall be subject to Price Caps as described on Sheet No. 12.00.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.01-1

M.P.S.C. No. 8

RATE "G-1" GENERAL SERVICE (Code: 031, 111) (continued)

# **Special Taxes**

Bills shall be increased within the limits of municipalities which levy special taxes, license fees, or rentals against the Company's property or its operations, or the production and/or sales of electric energy, to offset such special charges and thereby prevent other Customers from being compelled to share such local increases.

# Terms of Service

Service is governed by the Company's Standard Rules and Regulations.

# Late Payment Charge and Due Date

A late payment charge of two percent of the unpaid balance shall be added to any bill which is not paid on or before the due date shown thereon. The due date of the customer's bill shall be 21 days following the date of mailing.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.02

M.P.S.C. No. 8

# RATE "L-G" LARGE GENERAL SERVICE (Code: 211)

### Availability

In all areas served by the Company.

# **Applicability**

Any Customer for all general purposes; however, Customers whose capacity requirements exceed 1,000 kW, or whose service requirements involve unusual company investments, may be required to enter into a special contract. Not applicable to standby and/or auxiliary service except as provided in the Company's Standard Rules and Regulations.

#### Character of Service

Single-phase alternating current, 60 hertz at standard available voltages. Three-phase at the option of the Company.

# Monthly Rate

# **Distribution Charge**

Customer Charge	
<b>Distribution</b> Demand	Charge:

First 100 kW of Billing Demand Over 100 kW of Billing demand

**Energy Charge:** 

First 300 kWh per kW of Billing Demand Next 200 kWh per kW of Billing Demand Over 500 kWh per kW of Billing Demand \$110.00 per month

**\$200.00** per month (minimum)

@ **\$2.00** per kW

@ 1.77¢ per kWh

@ 1.37¢ per kWh

@ 1.17¢ per kWh

# Power Supply Charge

Power Supply Demand Charge First 100 kW of Billing Demand Over 100 kW of Billing Demand Energy Charge for All KwH Used

\$290.00 per month (minimum) \$2.90 per kW 3.03¢ per kWh

#### Power Supply Cost Recovery

The monthly rate shall be subject to a power supply cost recovery factor as contained on Sheet No. 10.00.

#### Surcharge Adjustment

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.02-1

M.P.S.C. No. 8

# RATE "L-G" LARGE GENERAL SERVICE (Code: 211) (continued)

# Minimum Charge

The minimum monthly charge shall be the *sum of the Customer charge and the distribution* and power supply demand charges.

# **Determination of Billing Demand**

The maximum demand as shown by a demand indicator, but not less than 60% of the highest billing demand in the immediately preceding eleven months. If the power factor is determined to be less than 85%, the maximum demand shall be adjusted by a factor equal to 85% divided by the indicated power factor.

#### Price Caps

The energy charge shall be subject to Price Caps as described on Sheet No. 12.00.

# **Special Taxes**

Bills shall be increased within the limits of municipalities which levy special taxes, license fees, or rentals against the Company's property or its operations, or the production and/or sales of electric energy, to offset such special charges and thereby prevent other Customers from being compelled to share such local increases.

#### Terms of Service

Service is governed by the Company's Standard Rules and Regulations.

#### Late Payment Charge and Due Date

A late payment charge of two percent of the unpaid balance shall be added to any bill which is not paid on or before the due date shown thereon. The due date of a Customer's bill shall be 21 days following the date of mailing.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

MAR 1 3 2002 O

Original Sheet No. 9.03

M.P.S.C. No. 8

# RATE "L-M" RESORT HOTEL SERVICE (Code: 311)

Availability

Within the City of Mackinac Island, Michigan.

**Applicability** 

Any resort hotel.

Character of Service

Three-phase alternating current, 60 hertz at standard available voltage.

Monthly Rate

# **Distribution Charges**

Customer Charge \$12.00 per month per Customer, plus Summer Season (Period between dates when hotel begins and ends season, as communicated to the Company by the hotel):

\* **Distribution** Demand Charge:

\$1.65 per kW of Billing Demand, plus

Energy Charge:

2.27¢ per kWh for all kWh used

\* Prorated for any portion of a normal billing cycle not in summer season.

Balance of Year (or if hotel does not operate):

Energy Charge:

4.07¢ per kWh for all kWh used.

**Power Supply Charges** 

Power Supply Demand Charge

**Energy Charge** 

\$2.90 per kW of Billing Demand 3.03¢ per kWh for all kWh used

Power Supply Cost Recovery

The monthly rate shall be subject to a power supply cost recovery factor as contained on Sheet No. 10.00.

Surcharge Adjustment

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.03-1

M.P.S.C. No. 8

# RATE "L-M" RESORT HOTEL SERVICE (Code: 311) (continued)

# Minimum Charge

There shall be a minimum summer demand charge of \$2,000 if the hotel is operated during the summer season. There shall be a monthly minimum charge of \$12 per month during any year that the hotel is not operated.

# **Determination of Billing Demand**

The maximum demand as shown by a demand indicator during the billing period.

# Price Caps

The energy charge shall be subject to Price Caps as described on Sheet No. 12.00.

#### **Special Taxes**

Bills shall be increased within the limits of municipalities which levy special taxes, license fees, or rentals against the Company's property or its operations of the production and/or sales of electric energy, to offset such special charges and thereby prevent other Customers from being compelled to share such local increases.

#### Terms of Service

Service is governed by the Company's Standard Rules and Regulations.

#### Late Payment Charge and Due Date

A late payment charge of two percent of the unpaid balance shall be added to any bill which is not paid on or before the due date shown thereon. The due date of a customer's bill shall be 21 days following the date of mailing.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.04

M.P.S.C. No. 8

# RATE "H-A" HEATING AND AIR CONDITIONING SERVICE (Code: 411)

#### Availability

In all areas served by the Company.

#### **Applicability**

Any commercial or industrial Customer for separately metered heating and air conditioning service where the principal source of energy for comfort heating of the premises is electricity supplied in accordance with this rate schedule.

#### Character of Service

Single-phase alternating current, 60 hertz at standard available voltages. Three-phase at the option of the Company.

# Monthly Rate

# **Distribution Charges**

Customer Charge:

\$4.65 per Customer per month, plus

Energy **Delivery** Charge:

2.17¢ per kWh for all kWh used.

**Power Supply Charges** 

Energy Charge:

3.93¢ per kWh for all kWh used

Power Supply Cost Recovery

The monthly rate shall be subject to a power supply cost recovery factor as contained on Sheet No. 10.00.

Surcharge Adjustment

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00.

# Minimum Charge

The minimum monthly charge shall be the customer charge.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.04-1

M.P.S.C. No. 8

# RATE "H-A" HEATING AND AIR CONDITIONING SERVICE (Code: 411) (continued)

# Price Caps

The energy charge shall be subject to Price Caps as described on Sheet No. 12.00.

# **Special Taxes**

Bills shall be increased within the limits of municipalities which levy special taxes, license fees, or rentals against the Company's property or its operations, or the production and/or sales of electric energy, to offset such special charges and thereby prevent other Customers from being compelled to share such local increases.

#### Terms of Service

Service is governed by the Company's Standard Rules and Regulations.

# Late Payment Charge and Due Date

A late payment charge of two percent of the unpaid balance shall be added to any bill which is not paid on or before the due date shown thereon. The due date of the Customer's bill shall be 21 days following the date of mailing.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.05

M.P.S.C. No. 8

RATE "S-L" STREET LIGHTING SERVICE (Code: 511, 512, 513, 514, 515, 516, 517, and 518)

#### Availability

In all areas served by the Company, to include any city, town, fire district, or political subdivision hereinafter referred to as the Customer, in accordance with the specifications hereinafter set forth.

# **Applicability**

Street lighting service along streets, roads, and areas where Company has an existing distribution system.

#### Character of Service

The Company furnishes, installs, and owns all equipment, including poles, overhead lines, and luminaries suspended from wood poles. Also, the Company supplies all energy, replaces lamps, and maintains the installation. All equipment shall be standard design and construction.

# **Facilities Policy**

At the Customer's request, the Company will install new lights, replace existing lights to increase the level of illumination, or replace existing lights with sodium vapor lights at its own expense, provided the cost does not exceed four times the increase in revenue. If the cost exceeds four times the increase in revenue, the Customer will be required to make a non-refundable contribution in the amount of the excess.

#### Hours of Service

Street lights shall be burning at all times when the natural general level of illumination is lower than 3/4 foot candle. (Under normal conditions, this is about one-half hour after sunset until approximately one-half hour before sunrise.)

#### Rate

Existing equipment no longer available to Customer:

1,000 Lumen Incandescent	\$3.89 per month
2,500 Lumen Incandescent	\$4.98 per month
4,000 Lumen Incandescent	\$5.98 per month

250 Watt Mercury Vapor—10,000 Lumens \$7.91 per month 175 Watt Mercury Vapor—7,500 Lumens \$6.23 per month

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.05-1

M.P.S.C. No. 8

RATE "S-L" STREET LIGHTING SERVICE (Code: 511, 512, 513, 514, 515, 516, 517, and 518) (continued)

New equipment or equipment in service:

400 Watt Mercury Vapor—20,000 Lumens	\$10.80 per month
400 Watt Sodium Vapor—45,000 Lumens	\$16.17 per month
250 Watt Sodium Vapor—24,000 Lumens	\$11.89 per month
150 Watt Sodium Vapor—14,000 Lumens	\$7.34 per month
100 Watt Sodium Vapor—8,500 Lumens	\$6.07 per month

The prices above are for street lights supplied with electricity through overhead conductors on wooden poles. The annual price for each size of street light supplied with electricity through overhead conductors on other than wooden poles will be the same as the above, plus \$20 per pole annually for fifteen (15) years. Underground feed can be supplied by the Company at the rate of \$15 per unit per year for the first ten (10) years of service and \$5 per year thereafter, provided the Customer provides or stands the initial expense of any necessary excavating, backfilling, and paving.

# Monthly Rate

# **Power Supply Cost Recovery**

The monthly rate shall be subject to a power supply cost recovery factor as contained on Sheet No. 10.00.

#### Surcharge Adjustment

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00.

# Late Payment Charge and Due Date

A late payment charge of two percent of the unpaid balance shall be added to any bill which is not paid on or before the due date shown thereon. The due date of a customer's bill shall be 21 days following the date of mailing.

#### Price Caps

The energy charge shall be subject to Price Caps as described on Sheet No. 12.00.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.06

M.P.S.C. No. 8

# RATE "O-L" OUTDOOR PROTECTIVE LIGHTING SERVICE Applying to Entire Territory Served (Code: 531, 532, 533, 534, 535, 536, 537, 538)

# Availability of Service

Customers desiring controlled service for outdoor protective lighting on premises where the Customer is presently taking electric service under a standard rate schedule.

#### House of Service

Dusk to dawn service controlled by photo-sensitive devices which provide service every night and all night for approximately 4,200 hours per year.

#### Kind of Service

Multiple lighting from overhead lines. For Customers initiating service under this rate prior to January 1, 1992, service will consist of an open bottom luminary with a 175 or 400 watt mercury vapor lamp mounted on a mast arm. For Customers initiating service under this rate on or after January 1, 1992, service will consist of an open bottom luminary with a 100 or 250 watt sodium vapor lamp mounted on a mast arm. The Company will own, operate, and maintain the lights. Burned out lights must be reported by the Customer, and the Company will undertake to replace the lights as soon as possible during regular working hours. Broken lamps or damage to fixture by accident or vandalism will be replaced at the Customer's expense.

# Monthly Rates

Existing pole and existing secondary facilities 175 watt mercury vapor lamp	\$5.96 per month
New pole and single span of new secondary facilities 175 watt mercury vapor lamp	\$7.24 per month
Existing pole and existing secondary facilities 400 watt mercury vapor lamp	\$11.40 per month
New pole and single span of new secondary facilities 400 watt mercury vapor lamp	\$12.60 per month

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.06-1

M.P.S.C. No. 8

# RATE "O-L" OUTDOOR PROTECTIVE LIGHTING SERVICE Applying to Entire Territory Served (Code: 531, 532, 533, 534, 535, 536, 537, 538) (continued)

Existing pole and existing secondary facilities

100 watt sodium vapor lamp \$5.77 per month

New pole and single span of new secondary facilities

100 watt sodium vapor lamp \$7.05 per month

Existing pole and existing secondary facilities

250 watt sodium vapor lamp \$11.04 per month

New pole and single span of new secondary facilities

250 watt sodium vapor lamp \$12.24 per month

Bills are rendered in equal monthly installments without provision for partial or seasonal service.

#### Power Supply Cost Recovery

The monthly rate shall be subject to a power supply cost recovery factor as contained on Sheet No. 10.00.

# Surcharge Adjustment

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00.

## **Payment**

Bills are due and payable at the main or branch office of the Company within 21 days of the mailing date.

#### Contract Term

Contracts will be taken for a minimum of one year. Where more than two lights are installed or special purpose facilities are required, the contract term may be extended up to five years.

#### Special terms and Conditions

Outdoor protective lighting is primarily intended for installation on existing poles and served from existing secondary facilities. All lights will be installed on new or existing poles set at points satisfactory to the Customer and the Company.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.06-2

M.P.S.C. No. 8

RATE "O-L" OUTDOOR PROTECTIVE LIGHTING SERVICE Applying to Entire Territory Served (Code: 531, 532, 533, 534, 535, 536, 537, 538) (continued)

Special purpose facilities are considered to be line extensions, transformers, and any additional poles without lights, excluding facilities provided under stated charges above. Where special purpose facilities are required, the Customer shall pay in advance material and installation cost of such additional facilities. In the event the Customer discontinues service before the end of the contract term, the established rate for the remaining portion of the contract shall immediately become due and payable.

#### Late Payment Charge and Due Date

A late payment charge of two percent of the unpaid balance shall be added to any bill which is not paid on or before the due date shown thereon. The due date of the Customer's bill shall be 21 days following the date of mailing.

#### Price Caps

The energy charge shall be subject to Price Caps as described on Sheet No. 12.00.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.07

M.P.S.C. No. 8

# RATE "G-4" GENERAL SERVICE (Code: 087, 187)

#### Availability

To all Customers in the following townships served by the Company through facilities acquired from Wisconsin Electric Power Company or any extension of such facilities: Doyle, Inwood, Manistique, Mueller, and Thompson townships in Schoolcraft County and Garden and Fairbanks Townships in Delta County.

## **Applicability**

Any Customer who was served under the Rate Cg-2 of Wisconsin Electric Power Company in 1988 and whose energy consumption in 1988 exceeded 500,000 kWh.

#### Character of Service

Single-phase 60 hertz at standard available voltages. Three-phase at the option of the Company.

#### Monthly Rate

# **Distribution Charges**

Customer Charge:

\$4.65 per Customer per month, plus

Energy **Delivery** Charge:

2.17¢ per kWh for all kWh used

**Power Supply Charges** 

3.93¢ kWh for all kWh used

#### Power Supply Cost Recovery

The monthly rate shall be subject to a power supply cost recovery factor as contained on Sheet No. 10.00.

## Surcharge Adjustment

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00.

#### Minimum Charge

The minimum monthly charge shall be the customer charge.

#### Price Caps

The energy charge shall be subject to Price Caps as described on Sheet No. 12.00.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.07-1

M.P.S.C. No. 8

# RATE "G-4" GENERAL SERVICE (Code: 087, 187)

## Special Taxes

Bills shall be increased within the limits of municipalities which levy special taxes, license fees, or rentals against the Company's property or its operations, or the production and/or sales of electric energy, to offset such special charges and thereby prevent other Customers from being compelled to share such local increases.

#### Terms of Service

Service is governed by the Company's Standard Rules and Regulations.

# Late Payment Charge and Due Date

A late payment charge of two percent of the unpaid balance shall be added to any bill which is not paid on or before the due date shown thereon. The due date of a customer's bill shall be 21 days following the date of mailing.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



First Revised Sheet No. 9.08 Cancels Original Sheet No. 9.08

M.P.S.C. No. 8

#### RATE "1" COGENERATION AND SMALL POWER PRODUCTION

#### Availability

Available to any generating installation with a capacity of 100 kw or less which employs cogeneration or other small power production technology utilizing biomass, waste, renewable resources, or geothermal energy as fuel and which meets the Federal Energy Regulatory Commission's criteria for a Qualifying Facility. Purchases shall be covered by contract.

The terms and conditions under this schedule are controlled by the Michigan Public Service Commission's order in Case No. U-6798 dated August 21, 1984, and by the Code of Federal Regulations, Title 18, Part 292.

#### Terms and Conditions of Service

#### Interconnection Costs

1. Obligation to Pay

Each qualified facility shall be obligated to pay all in interconnection costs (as defined in Subpart A, Sub-section 18, CFR 292.101 (b) (7) of the FERC Rule) which the Company may assess against the facility on a nondiscriminatory basis with respect to other customers with similar size and load characteristics. Payment of these costs should be in accordance with the reimbursement procedure outlined below.

2. Reimbursement of Interconnection Costs

The qualified facility shall reimburse the electric utility for interconnection costs in the following manner:

- a. The customer shall install, at **the customer's** expense, the necessary controlling, additional metering, and protective equipment according to specifications of the utility.
- b. Domestic customers desiring electric service as an auxiliary source of power for wind or solar powered generating equipment shall pay all direct costs of controlling and protective equipment necessitated by the presence of a source of power on **the customer's** premises.

Issued September 16, 2002, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



First Revised Sheet No. 9.08-1 Cancels Original Sheet No. 9.08-1

M.P.S.C. No. 8

# RATE "1" COGENERATION AND SMALL POWER PRODUCTION (continued)

c. Additional charges to cover the cost of safety equipment and other local facilities installed by the Company, including design costs, shall be determined by the Company for each case and collected from the customer. The customer shall make a one-time payment for such charges on the required additional facilities in accordance with Section III.A.3.a of the Company's Construction Policy, Original Sheet No. 7.16, but without provision for refund per Section III.A.3.b of the Company's Construction Policy, Original Sheet No. 7.16. Other local facilities include primary and secondary line extensions, service drops, transformers, conversion from single-phase to three-phase, refusing, etc.

## 3. Detent Only

For qualifying facilities interested in producing electricity for their own use not wishing to sell energy or capacity to the Company (thereby avoiding the expense of additional metering) the Company will install a detent on the energy meter to prevent reverse rotation during times when the customer's generation may exceed load. The cost of the installation of the detent will be treated as part of the interconnection cost, and no separate additional monthly metering charge will be required.

#### Monthly Purchase Price

The operator may elect to sell energy to the Company under one of the following options:

- 1. The average avoided energy cost, or
- 2. The qualifying facility may enter into an agreement, with a duration of at least four years, for the sale of both capacity and energy. Such an agreement shall provide for a rate consisting of both an energy component and a capacity component for energy delivered to the Company during "on-peak hours" and a rate consisting of only an energy component for energy delivered during all other hours. The energy component shall be the "average avoided energy cost" in either case. "On-peak hours" means the hours from 8 AM through 8 PM weekdays. The capacity component shall be equal to the capacity charge per kilowatt of the then effective Joint Operating Agreement with Wisconsin Electric Power Company divided by the number of "on-peak hours" in the month in which such energy is delivered. The qualifying facility must agree to the installation, at its expense, of a dual register time-of-day meter.

#### Administrative Cost Charge

0.10¢ per kwh purchased.

Issued September 16, 2002, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

SEP 1 9 2002 000

First Revised Sheet No. 9.08-2 Cancels Original Sheet No. 9.08-2

M.P.S.C. No. 8

# RATE "1" COGENERATION AND SMALL POWER PRODUCTION (continued)

#### Average Avoided Energy Cost

Average Avoided Energy Cost is the weighted average energy cost incurred by the Company under the Joint Operating Agreement with Wisconsin Electric Power Company.

The Company shall make available, upon request, to co-generators and small power producers, data concerning the present and anticipated future avoided cost on the utility's system. Personnel will be available to explain how to obtain the avoided costs for any particular month.

Notwithstanding anything hereinabove or hereinafter to the contrary, the total rate to be paid a qualifying facility for any kwh of energy delivered to the Company shall not exceed the then applicable total rate per kwh (as calculated on Appendix "C" to the Settlement Agreement in Case No. U-6798) of diesel-generated energy available from Cloverland Electric Cooperative, Inc., under a contract with the Company dated July 1, 1980, as amended, supplemented, or superseded from time to time.

Issued September 16, 2002, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



First Revised Sheet No. 9.09 Cancels Original Sheet No. 9.09

M.P.S.C. No. 8

#### RATE "2" COGENERATION AND SMALL POWER PRODUCTION

#### Availability

Available to any generating installation with a capacity of over 100 kw which employs cogeneration or other small power production technology utilizing biomass, waste, renewable resources, or geothermal energy as fuel and which meets the Federal Energy Regulatory Commission's criteria for a Qualifying Facility. Purchases shall be covered by contract.

The terms and conditions applicable under this schedule are controlled by the Michigan Public Service Commission's order in Case No. U-6798 dated August 21, 1984, and by the Code of Federal Regulations, Title 18, Part 292.

#### Terms and Conditions of Service

#### Interconnection Costs

1. Obligation to Pay

Each qualified facility shall be obligated to pay all interconnection costs (as defined in Sub-part A, Sub-section 18 CFR 292.101 (b) (7) of the FERC Rule) which the Company may assess against the facility on a nondiscriminatory basis with respect to other customers with similar size and load characteristics. Payment of these costs should be in accordance with the reimbursement procedure outlined below.

2. Reimbursement of Interconnection Costs

The qualified facility shall reimburse the electric utility for interconnection costs in the following manner:

- a. The customer shall install, at **the customer's** expense, the necessary controlling, additional metering, and protective equipment according to specifications of the utility.
- b. Domestic customers desiring electric service as an auxiliary source of power for wind or solar powered generating equipment shall pay all direct costs of controlling and protective equipment necessitated by the presence of a source of power on **the customer's** premises.

Issued September 16, 2002, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



First Revised Sheet No. 9.09-1 Cancels Original Sheet No. 9.09-1

M.P.S.C. No. 8

# RATE "2" COGENERATION AND SMALL POWER PRODUCTION (continued)

c. Additional charges to cover the cost of safety equipment and other local facilities installed by the Company, including design costs, shall be determined by the Company for each case and collected from the customer. The customer shall make a one-time payment for such charges on the required additional facilities in accordance with Section III.A.3.a of the Company's Construction Policy, Original Sheet No. 7.16, but without provision for refund per Section III.A.3.b of the Company's Construction Policy, Original Sheet No. 7.16. Other local facilities include primary and secondary line extensions, service drops, transformers, conversion from single-phase to three-phase, refusing, etc.

#### 3. Detent Only

For qualifying facilities interested in producing electricity for their own use not wishing to sell energy or capacity to the Company (thereby avoiding the expense of additional metering) the Company will install a detent on the energy meter to prevent reverse rotation during times when the customer's generation may exceed load. The cost of installation of the detent will be treated as part of the interconnection cost and no separate additional monthly metering charge will be required.

#### Monthly Purchase Price

1. Obligation to Purchase

The Company will purchase energy and capacity made available from a qualifying facility under the conditions set forth in 18 CFR 292.303 (a) and 292.304 (d) as described below:

2. Capacity and Energy Rates

Payments for purchases from and rates associated with sales of energy and capacity between the utility and qualifying facilities having a capacity of over 100 kw will be made under negotiated agreements. The capacity rate and energy rates (defined in Appendix B to the Settlement Agreement in Case No. U-6798) will be calculated using the average demand component and energy charges of the then effective **Joint Operating Agreement with Wisconsin Electric Power Company.** For long-term contracts (contracts exceeding 10 years), the Company and the qualifying facility may negotiate rates based on avoided costs associated with building a new power facility or building new transmission lines to obtain additional sources for purchased power. These methodologies and avoided cost data, so established, will be filed with the Commission.

Issued September 16, 2002, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



First Revised Sheet No. 9.09-2 Cancels Original Sheet No. 9.09-2

M.P.S.C. No. 8

# RATE "2" COGENERATION AND SMALL POWER PRODUCTION (continued)

# 3. Capacity Purchase Limitations

Capacity purchased from each qualifying facility over 100 kw will be subject to the Company's ability, during any year, to (i) avoid capacity payments from the Company's firm power purchases of (ii) defer capacity additions from planned generation facilities. In the event the Company can no longer avoid capacity from the above sources, the Company may, with the qualifying facility's consent, wheel the qualifying facility's power under a cost plus arrangement (subject to FERC approval and limitations) to other utilities.

Capacity rates for purchases from facilities' construction which commenced prior to November 9, 1978, shall be governed by 18 CFR 292.304 (b) (3). No capacity component will be included in any payments made to qualifying facilities classified as "old facilities" (see 18 CFR Section 292.304 (b) unless (i) substantial proof is shown that the generator and protective equipment have been installed since November 9, 1978, or (ii) substantial proof is shown that (a) the remaining life of the qualifying facilities' equipment is equivalent to "new capacity" and (b) the qualifying facility requires a capacity component to be included in payments made to it for power in order for it to be economically viable or to increase its output.

Issued September 16, 2002, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



First Revised Sheet No. 9.10 Cancels Original Sheet No. 9.10

M.P.S.C. No. 8

# COMPANY SALES TO QUALIFYING COGENERATION AND SMALL POWER PRODUCTION FACILITIES

#### 1. Obligation to Sell

Sub-part C, Sub-section 18 CFR 292.303 (b) and the Michigan Public Service Commission's order in Case No. U-6798, dated August 21, 1984, shall govern the obligation on the part of the Company to sell energy and capacity to qualifying facilities within its service area upon request. Qualifying facilities selling only excess energy or capacity to the utility shall compensate the utility under appropriate rates for: 1) supplementary power, 2) back-up power, and 3) maintenance power where such service is requested of the Company.

#### 2. Rates for Sales

The qualifying facility may elect any of the following options regarding sales made by the Company to such qualifying facility. The election must be made at the time the contract is entered into.

#### a. Supplemental Power

An operator may contract to purchase power from the Company to supplement **the operator's** generation. The qualifying facility may receive service under any of the applicable rate schedules currently in effect. A "contract demand" shall be established for such service by mutual agreement between the Company and the operator. The onpeak billing demand shall be the highest 15-minute demand during the on-peak hours, but shall not be less than 60% of the "contract demand" and shall in no case be less than 100 kw. Any on-peak billing demand above the "contract demand" shall be considered as standby service.

#### b. Original Standby Rate

The qualifying facility may make a monthly payment of \$.60 per kw per day for the highest on-peak demand occurring each day in which standby service is utilized in addition to the otherwise applicable monthly demand charge of the Rate L-G, Large General Service Capacity Charge specified in Company's rate schedule. A maximum demand in kilowatts shall be initially established by mutual agreement for electrical capacity sufficient to meet the maximum standby requirements which the Company is expected to supply. Whenever the standby capacity so established is exceeded by the creation of a greater actual maximum demand, then such greater demand becomes the new standby capacity. The energy charge applicable under this option will be the rate shown for energy charge in Edison **Sault** Electric Company's Standard Rate Schedule "L-G."

Issued September 16, 2002, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



First Revised Sheet No. 9.10-1 Cancels Original Sheet No. 9.10-1

M.P.S.C. No. 8

# COMPANY SALES TO QUALIFYING COGENERATION AND SMALL POWER PRODUCTION FACILITIES (continued)

#### c. Maintenance Power

Standby power for maintenance shall be available to an operator for a maximum of 30 consecutive days once per calendar year upon 90 days' written request by the operator and agreement by the Company as to when the maintenance power will be supplied within the calendar year. At least 60 days prior to the commencement date of the requested period of maintenance power, the Company will notify the operator as to whether it is in agreement with the period of maintenance power. During the period of maintenance power, the charge of \$.60 per kw per day under the Optional Standby Rate shall be waived. The operator will pay the demand charge provided for in Edison Sault Electric Company's Standard Rate Schedule "L-G." The energy charge per kwh applicable under this option shall equal the maximum per kwh charge for any kwh in the "L-G" rate.

d. "On-peak hours" means the hours from 8 AM through 8 PM weekdays.

Issued September 16, 2002, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.11

M.P.S.C. No. 8

#### RATE "PC-1" POLE CONTACT RENTAL RATE

#### Who May Take Service

All attaching parties as defined in 1980 PA 470, MCLA 460.6g.

#### Territory Applicable

All territory served in the Company's existing system.

#### Character of Service

Permission for attachment of cables, wires, and appurtenances to the Company's facilities, where reasonably available and where such use will not interfere with the Company's own service requirements or the use of its facilities by others, including considerations of economy and safety, and where such use is permitted by law.

#### Rate

Attachment Fee:

\$3.74 per pole per annum.

## Rules Applying

Utility pole attachments are governed by 1980 PA 470, MCLA 460.6g and any rules promulgated by the MPSC applicable thereto.

#### Special Terms and Conditions

All attaching parties are required to enter into an agreement governing pole attachments which will be substantively identical to an existing agreement known as the Jack Kent Cooke, Inc., Agreement unless subsequent specific MPSC approval is obtained. Service under this rate schedule will be governed by the terms of that contract, except for any such terms that are inconsistent with the regulatory jurisdiction and authority of the MPSC and except for the provisions of this rate schedule delineated above.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Effective for Electric Service Rendered on and after April 1, 1997, Issued Under Authority of the Michigan Public Service Commission Dated February 11, 1997, in Case No. U-10831

Original Sheet No. 9.12

M.P.S.C. No. 8

The following rates are no longer in force:

Rate "X-TOD" - Residential Experimental Time-of-Day

Rate "R-2" - Residential Service
Rate "L-G-2" - General Service

Rate "H-A-2" - Heating and Air Conditioning Service
Rate "O-L-2" - Outdoor Protective Lighting Service

Rate "S-L-2" - Street Lighting Service

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 9.13

M.P.S.C. No. 8

#### **NET METERING PROGRAM**

#### **Definition:**

Net Metering is an accounting mechanism whereby retail electric utility customers who generate a portion or all of their own retail electricity needs are billed for generation (or energy) by their electric utility for only their net energy consumption during each billing period.

## **Program Availability:**

The Company's Net Metering Program is available for electrical generating facilities that have a total rated capacity of less than 30 KW on a first come, first served basis until the nameplate capacity of all participating generators is equal to the maximum program limit of 0.1% of the Company's previous year's peak demand. The Company's Net Metering Program will be open for customer enrollments through July 1, 2010. Upon enrolling in the Net Metering Program customers shall be eligible to continue participation for a minimum period of ten years. A participating customer may terminate participation in the Company's Net Metering Program at any time for any reason.

#### **Customer Eligibility:**

In order to be eligible to participate in the Net Metering Program, customers must (1) generate a portion or all of their own retail electricity requirements using a renewable energy source, specifically solar, wind, geothermal, biomass, including waste-to-energy and land fill gas, or hydroelectric, as set forth in Public Act 141 and (2) be Full Service customers. Biomass systems are allowed to blend up to 25% fossil-fuel as needed to ensure safe, environmentally sound operation of the renewable energy system. A customer using biomass blended with fossil-fuel as their renewable energy source must submit proof to the Company substantiating the percentage of the fossil fuel blend either by (1) separately metering the fossil fuel, or (2) providing other documentation that will allow the Company to correctly apply a generation credit to the output associated with the customer's renewable fuel only.

The generation equipment must be located on the customer's premises, serving only the customer's premises and must be intended primarily to offset a portion or all of the customer's requirements for electricity. For dispatchable generators, the nameplate rating of the generator shall not be sized to exceed the customer's capacity needs. For non-dispatchable generators, the system shall not exceed the customer's annual energy needs, measured in kWh. The customer is required to provide the Company with a capacity rating in kW of the generating unit and a projected monthly and annual kilowatt-hour output of the generating unit when completing the Company's Net Metering Application. The requirements for interconnecting a generator with the Company's facilities are contained in the Michigan Public Service Commission's Electric Interconnection Standards Rules (R 460.481-460.489) and the Company's Michigan Electric Utility Generator Interconnection Requirements, copies of which will be provided to customers upon request. All requirements must be met prior to commencing Net Metering service.

A customer that is enrolled in the Net Metering Program will continue to take electric service under the Company's applicable service tariff.

Issued June 22, 2005, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Michigan Public Service
Commission

August 26, 2005

Filed 9 & &

Original Sheet No. 9.14

M.P.S.C. No. 8

## **NET METERING PROGRAM** (continued)

## Metering:

Participation in the Net Metering Program requires metering equipment capable of measuring the energy that is supplied by the Company to the customer separately from the energy generated by the customer and delivered to the Company. If the existing electrical meter installed at the customer's facility is not capable of separately measuring the flow of electricity in both directions, the customer shall be responsible for all expenses for the purchase and installation of an appropriate meter or meters with such capability.

#### **Monthly Charges:**

**Distribution Charges** -- A customer enrolled in the Net Metering Program shall pay the Distribution Charges associated with the Company's standard service tariff applicable to the customer. Such charges shall be computed based upon the energy delivered by the Company to the customer without reduction for the energy, if any, delivered by the customer to the Company.

Power Supply Charges -- A customer enrolled in the Net Metering Program shall pay the Power Supply Charges associated with the Company's standard service tariff applicable to the customer. Such charges shall be computed based upon the net energy delivered by the Company to the customer, calculated by subtracting the energy, if any, delivered by the customer to the Company from the energy delivered by the Company to the customer. However, if the Power Supply Charge is negative, the negative Power Supply Charge shall not be used to reduce the customer's current monthly bill, instead, the negative Power Supply Charge shall be allowed to accumulate as a credit to offset Power Supply Charges in the next billing period. Such credits, if any, will be carried over from month to month until the December billing period. At the end of the December billing period, cumulative credits, if any, will be retained by the Company (to offset costs associated with the Net Metering Program) and the customer's credit balance shall be reset to zero.

Issued June 22, 2005, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Michigan Public Service
Commission

August 26, 2005

Filed 32 6

Third Revised Sheet No. 10.00 Cancels **Second** Revised Sheet No. 10.00

M.P.S.C. No. 8

#### POWER SUPPLY COST RECOVERY

#### A. PSCR Factors:

All rates for metered and unmetered electric service shall include an amount up to the Power Supply Cost uRecovery Factor (the PSCR Factor) for the specified billing period as set below. The PSCR Factor for a given month shall consist of an increase or decrease of .01057 mills per kWh for each full .01 mill increase or decrease in projected power supply costs for that month above or below a cost base of 30.4 mills per kWh, rounded to the nearest one-hundredth of a mill per kWh. The projected power supply costs per kWh shall equal the total projected net power cost in that month divided by the sum of that month's projected net kWh generation and net kWh purchased and interchanged.

### B. Monthly Reports:

Not more than 45 days following the last day of each billing month in which a PSCR Factor has been applied to customers' bills, the Company shall file with the Commission a detailed statement for that month of the revenues recorded pursuant to the PSCR Factor and the allowance for the cost of power supply included in the base rates established in the latest Commission Order for the Company and the cost of power supply.

#### C. Annual Reconciliation:

All fuel cost and purchased and net interchanged power revenues received by the Company, whether included in base rates or collected pursuant to a fuel and purchased power cost adjustment clause or a power supply recovery clause, shall be subject to annual reconciliation with the cost of fuel ad purchased and net interchange power. Such annual reconciliation shall be conducted in accordance with the reconciliation procedures described in section 6j(12) to (18) of 1939 PA 3, as amended, including the provision for refunds, additional charges, deferral and recovery, and shall include consideration by the Commission of the reasonableness and prudence of expenditures charged pursuant to any fuel and purchased power cost adjustment clause in existence during the period being reconciled.

Should the Company apply a lesser factor than above, or if the factor is later revised pursuant to Commission Order or 1982 PA 304, the Company will notify the Commission if necessary and file a revision.

Michigan Public Service
Commission

December 19, 2005

Filed

Issued December 15, 2005, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Effective for Electric Service Rendered For the 2006 Plan Year Issued Under Authority of 1982 PA 304, Section 6j (9) and Michigan Public Service Commission In Case No. U-14703

Thirty-eighth Revised Sheet No. 10.01 Cancels Thirty-seventh Revised Sheet No. 10.01

M.P.S.C. No. 8

#### POWER SUPPLY COST RECOVERY

The following Power Supply Cost Recovery factors have been applied pursuant to 1982 PA 304.

Billing Month	2008 Authorized PSCR Plan Factor \$/kWh	Authorized PSCR Reconciliation Factor \$/kWh	Total Applied PSCR Factor \$/kWh	Actual Factor Billed \$/kWh
January 2008 February 2008 March 2008 <b>April 2008</b>	.03572 .03572 .03572 <b>.03572</b>	.00675 <sup>(1</sup> .00675 <sup>(1</sup> .00675 <sup>(1</sup>	.04247 .04247 .04247 <b>.04247</b>	.03034 .03034 .03034 <b>.03034</b>

Issued **March 19, 2008,** by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Effective for Electric Bills Rendered For the 2008 Plan Year Issued Under Authority of the Michigan Public Service Commission Dated **February 12, 2008**, in Case No. U-15414

<sup>&</sup>lt;sup>1)</sup> Consists of a Reconciliation Factor of \$.00588/kWh (\$.00572 for Enbridge) for the 2005 PSCR Reconciliation and a Reconciliation Factor of \$.00087/kWh for the 2006 PSCR Reconciliation.

First Revised Sheet No. 10.02 Cancels Original Sheet No. 10.02

M.P.S.C. No. 8

#### POWER SUPPLY COST RECOVERY

The following Power Supply Cost Recovery factors have been applied pursuant to 1982 PA 304.

Billing Month	2007 Authorized PSCR Plan Factor \$/kWh	Authorized PSCR Reconciliation Factor \$/kWh	Total Applied PSCR Factor \$/kWh	Actual Factor Billed \$/kWh
January 2007 February 2007 March 2007 April 2007 May 2007 June 2007 July 2007 August 2007 September 2007 October 2007 November 2007 December 2007	.01763 .01763 .01763 .01763 .01679 .01679 .01679 .01679 .01679 .01679	.00588 <sup>1)</sup> .00588 <sup>1)</sup> .00588 <sup>1)</sup> .00588 <sup>1)</sup> .00675 <sup>2)</sup> .00675 <sup>2)</sup> .00675 <sup>2)</sup>	.01763 .01763 .01763 .01763 .02267 .02267 .02267 .02354 .02354 .02354	.01763 .01763 .01763 .01763 .02267 .02267 .02267 .02354 .02354 .02354

Issued December 19, 2007, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Michigan Public Service
Commission

December 21, 2007

Filed

Effective for Electric Bills Rendered For the 2007 Plan Year Issued Under Authority of 1982 PA 304, Section 6j (9) and Michigan Public Service Commission in Case No. U-15003

<sup>&</sup>lt;sup>1)</sup> A PSCR Reconciliation Factor of \$0.00572/kWh will apply to the special contract with Enbridge Energy, Limited Partnership.

<sup>&</sup>lt;sup>2)</sup> Consists of a Reconciliation Factor of \$.00588/kWh (\$.00572 for Enbridge) for the 2005 PSCR Reconciliation and a Reconciliation Factor of \$.00087/kWh for the 2006 PSCR Reconciliation.

First Revised Sheet No. 11.00 Cancels Original Sheet No. 11.00

M.P.S.C. No. 8

#### SURCHARGE ADJUSTMENT

Surcharges, as approved by the Commission, shall be applied to the monthly bills of jurisdictional electric customers. The following surcharges are in effect:

DescriptionAmountApplicableMichigan Customer\$.00/meterto all metered ratesEducation Chargeper month(see note)

NOTE: The Michigan Customer Education Charge has been suspended by Order of the Commission.

Issued April 29, 2003, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

MAY 1 5 2003

MICHIGAN PUBLIC

First Revised Sheet No. 11.01 Cancels Original Sheet No. 11.01

M.P.S.C. No. 8

#### EXPERIMENTAL RENEWABLE ENERGY RIDER

#### <u>Availability</u>

Available to all customers who elect to pay a premium on their electric usage for the company to obtain electricity from generating sources that are fueled by renewable resources. Customers must enroll to be served under this Rider. Once a customer has enrolled, service will continue under this Rider until the customer terminates the enrollment.

#### Rate

In addition to the customer's normal energy charge as indicated in the rate schedule under which the customer is served, there will be a renewable adder per kWh based on the level of participation selected by the customer as follows:

Participation	Renewable		
Level	Percentage	Maximum Adder	Implemented Adder
Hydro Base *	40%	0.00 cents per kWh	0.00 cents per kWh
Hydro Base, plus Renewable Energy	60%	0.41 cents per kWh	0.27 cents per kWh
Hydro Base, plus Renewable Energy	80%	0.82 cents per kWh	0.55 cents per kWh
Hydro Base, plus Renewable Energy	100%	1.22 cents per kWh	0.82 cents per kWh

<sup>\*</sup>The hydro base represents the electricity generated from hydroelectric sources that comprise approximately 40% of total generation resources that the Company already obtains to meet the power supply requirements of its customers. This rider is for customers who desire to have a greater percentage of their electricity generated from renewable resources, such as wind, solar, water, biomass and geothermal.

#### **Maximum and Implemented Adder**

The Company may charge less than the maximum renewable adder upon 30 days' written notice to the Michigan Public Service Commission by submitting a revised tariff sheet to the Michigan Public Service Commission.

#### Conditions of Delivery

In addition to the rate above, all rates and conditions of delivery of the respective rate schedule under which the customer is served are applicable.

Issued May 11, 2006, by

Donald Sawruk, President

Michigan Public Service Commission

May 16, 2006

Filed

Effective for Electric Service Rendered On and after May 11, 2006 Issued Under Authority of the Michigan Public Service Commission Dated May 10, 2006, in Case No. U-14734

Sault Ste. Marie, Michigan 49783

Original Sheet No. 12.00

M.P.S.C. No. 8

## INITIAL RATES Under Price Caps

Per the Commission's September 21, 1995, Order in Case No. U-10923, the Company is entitled to increase or decrease its energy charges, upon thirty days' written notice to the Commission, as long as said energy charges do not exceed the Company's initial rates. Initial rates for each rate class are set forth below:

Sheet No. 9.00. Rate "R-1" Residential Service 5.60¢ per	· kW!	'n.
--	-------	-----

Sheet No. 9.01, Rate "G-1" General Service: 6.90¢ per kWh

Sheet No. 9.02, Rate "L-G" Large General Service:

First 300 kWh per kW of billing demand	4.80¢ per kWh
Next 200 kWh per kW of billing demand	4.40¢ per kWh
Over 500 kWh per kW of billing demand	4.20¢ per kWh

Shee No. 9.03, Rate "L-M" Resort Hotel Service:

When hotel operates	5.30¢ per kWh
When hotel does not operate	7.10¢ per kWh

Sheet No. 9.05, Rate "S-L" Street Lighting Service:

#### Existing Equipment - No Longer Available

1,000 Lumen Incandescent	\$3.89 per month
2,500 Lumen Incandescent	\$4.98 per month
4,000 Lumen Incandescent	\$5.98 per month
250 Watt Mercury Vapor	\$7.91 per month
175 Watt Mercury Vapor	\$6.23 per month

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Effective for Electric Service Rendered on and after December 20, 1995, Issued Under Authority of the Michigan Public Service Commission Dated December 20, 1995, in Case No. U-10923

Original Sheet No. 12.01

M.P.S.C. No. 8

# INITIAL RATES Under Price Caps (continued)

## New Equipment or Equipment in Service

400 Watt Mercury Vapor	\$10.80 per month
400 Watt Sodium Vapor	\$16.17 per month
250 Watt Sodium Vapor	\$11.69 per month
150 Watt Sodium Vapor	\$ 7.34 per month
100 Watt Sodium Vapor	\$ 6.07 per month

# Sheet No. 9.06, Rate "O-L" Outdoor Protective Lighting Service:

175 Watt Mercury Vapor - existing pole	\$ 5.96 per month
175 Watt Mercury Vapor - new pole	\$ 7.24 per month
400 Watt Mercury Vapor - existing pole	\$11.40 per month
400 Watt Mercury Vapor - new pole	\$12.60 per month
100 Watt Mercury Vapor - existing pole	\$ 5.77 per month
100 Watt Sodium Vapor - new pole	\$ 7.05 per month
250 Watt Sodium Vapor - existing pole	\$11.04 per month
250 Watt Sodium Vapor - new pole	\$12.24 per month

Sheet No. 9.07, Rate "G-4" General Service 6.10¢ per month

Issued December 28, 2001, by
Donald Sawruk, President
Sault Ste. Marie, Michigan 49783



Effective for Electric Service Rendered on and after December 20, 1995, Issued Under Authority of the Michigan Public Service Commission Dated December 20, 1995, in Case No. U-10923

Original Sheet No. 13.00

M.P.S.C. No. 8
(Implementing Retail Open Access)

# **RETAIL ACCESS SERVICE TARIFF**

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.01

M.P.S.C. No. 8 (Implementing Retail Open Access)

#### RETAIL ACCESS SERVICE TARIFF

#### 1.0 Introduction and Definitions

This tariff is intended to provide the terms and conditions associated with Retail Access Service as well as provide information regarding the roles of the various market participants. This tariff includes the following sections:

Introduction and Definitions	Section 1.0
Customer	Section 2.0
Alternative Electric Supplier (AES)	Section 3.0
Dispute Resolution	Section 4.0
Liability	Section 5.0

In cases where a customer chooses to participate in Retail Access Service and obtain Generation Service from an Alternative Electric Supplier (AES), the Company will maintain a relationship and interact with two separate participants — the customer and the AES.

#### 1.1 The Customer Role

The customer is the end-user of Power at one or more locations in the State of Michigan who has facilities connected to the Company's Distribution System. Under Retail Access Service, the customer will conduct transactions with at least two participants—the Company and an AES. The decision to choose an AES or to remain on Company service will be made by the customer.

The customer must already be connected to the Company's Distribution System as a Full Requirements Service customer or meet the requirements for new customers connecting to the Company's Distribution System as defined in the Company's applicable tariffs and service rules.

#### 1.2 The Supplier Role

An Alternative Electric Supplier (AES) is a Person that has been licensed to sell retail electricity in Michigan. AESs take title to Power and sell Power in Michigan's retail electric market.

An AES makes necessary arrangements to provide Power to customers, assembles products and/or services, and sells the products and/or services to customers. AESs must meet all applicable statutory and regulatory requirements of Michigan and federal law.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.02

M.P.S.C. No. 8 (Implementing Retail Open Access)

> Market participation responsibilities of the AES include: scheduling energy, obtaining and paying for transmission and ancillary services (including energy imbalance charges), and payment or provision of energy for losses incurred on the Transmission System and the Distribution System to deliver Power. The AES is responsible for assuring power supply, arranging deliveries to the Company's Distribution System and managing its own retail sales.

#### 1.3 Definitions

"Alternative Electric Supplier" or "AES" means a Person properly licensed by the Commission to sell electric Generation Service to retail customers in the state of Michigan. AES does not include the Person who physically delivers electricity from the AES directly to retail customers in Michigan.

"Commission" means the Michigan Public Service Commission.

"Company" means Edison Sault Electric Company or its agent.

"Customer" means, for purposes of Retail Access Service, a Person with electrical load facilities connected to the Company's Distribution System and to whom Power is delivered to its Location(s) pursuant to this tariff. All customers, regardless of the voltage level of the service, are considered to be connected to the Company's Distribution System.

"Default Service" means Generation Service provided by the Company to customers who are no longer being served by an AES for any number of reasons, in situations where the customer is not eligible for Full Requirements Service.

"Demand" means the amount of Power required to meet the customer's load at a given instant or averaged over any designated interval of time, expressed in kilowatts or megawatts.

"Distribution Point of Delivery" means the point of interconnection between the Company's Distribution System and the customer's service Location.

"Distribution Point of Receipt" means the point of interconnection between the Company's Distribution System and the Transmission System or other facilities where electric Energy is received for delivery to a customer.

"Distribution System" means facilities operated by the Company for the purpose of distributing electric power within the Company's electric service territory, which are subject to the jurisdiction of the Commission.

Issued December 28, 2001, by

Sault Ste. Marie, Michigan 49783

Effective for Electric Service Rendered on and after January 1, 2002, Spated Under Authority of the Michigan Public Service Commission Spated October 11, 2001, in Case No. U-12649

MAR 1 3 2002

Original Sheet No. 13.03

# M.P.S.C. No. 8 (Implementing Retail Open Access)

"Drop Request" means a request by an AES to terminate Generation Service to a customer.

"Energy" means the capacity for doing work. In the context of this tariff the word energy refers to "electrical energy". Energy is usually measured in kilowatt-hours (kWh).

"Energy Meter" means a meter capable of measuring and recording energy on a kWh basis.

"Enrollment" means a transaction between an AES and a customer whereby a customer accepts electric service from the AES according to the terms of the AES's offer.

"Full Requirements Service" means the provision of retail regulated electric service including generation, transmission, distribution and ancillary services all provided by the Company.

"Generation Service" means the provision of electric Power and related ancillary services.

"Interval Demand Meter" means a meter capable of measuring and recording kW demands and kVAR demands on a sub-hour time interval and hourly integrated basis and measuring energy in kWh on a cumulative basis.

"Load" means any end-use device drawing energy from the electric system.

"Load Profile" means an allocation of a customer's electricity usage to discrete time intervals over a period of time, based on individual customer data or class averages, used to estimate electric supply requirements and to determine cost of service to the customer.

"Location" means each customer facility whether owned or leased.

"Maximum Demand" means the highest 30-minute integrated demand created during the current and previous 11 billing months at each voltage level, whether the customer received service under this tariff or another Company retail tariff. For customers that do not have an Interval Demand Meter installed, the Company will determine the Maximum Demand utilizing the average load factor of the rate class of the customer.

"Open Access Transmission Tariff (OATT)" means Open Access Transmission Tariff of a Person owning or controlling the Transmission System, on file with the Federal Energy Regulatory Commission, as amended from time to time.

"Person" means an individual, governmental body, corporation, partnership, association, or other legal entity.

"Power" means a combination of the electric Demand and Energy requirements of the customer.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.04

# M.P.S.C. No. 8 (Implementing Retail Open Access)

"Retail Access Service" means the service offered by the Company under applicable laws, regulations, tariffs and agreements, which allows the customer to purchase Generation Service and transmission service from a licensed AES, with Power delivered through the Company's Distribution System.

"Regulated Electric Service" means the services offered by the Company under terms and conditions approved by the Commission.

"Settlement Invoice" means a detailed bill of all energy and ancillary services provided to an AES by the transmission service provider, control area operator, or the Company, as appropriate.

"Settlement Statement" means a reconciliation of the energy and ancillary services scheduled by the AES with those actually consumed or used by the AES and its Retail Access Service customers. The energy and ancillary services will be quantified in units generally accepted by the utility industry, e.g., energy will be measured in kilowatt-hours or megawatt-hours. Contents of the Settlement Statement will be suitable for the preparation of the Settlement Invoice, i.e., energy and ancillary services scheduled and used will be presented for discrete time periods such as hourly or 15-minute intervals.

"Slamming" means the act of changing the customer's chosen AES, or changing the customer from Full Requirements Service to Generation Service from an AES, without the customer's consent.

"Switch" means a customer move from one provider of Generation Service and transmission service to another.

"Switch Date" means the date on which the customer is actually assigned to a new AES for purposes of Energy supply responsibility.

"Switch Request" means a request by an AES to switch a customer from the Company or another AES to the requesting AES, for Generation Service.

"Switch Response" means a response sent by the Company to an AES which submitted a Switch Request that confirms the requested customer switch as pending and provides certain customer information or, if the Switch Request is denied, provides a reason or invalidation code explaining why the request was denied.

"Transition Charge" is a surcharge for the recovery of costs associated with the implementation of Retail Access Service and/or the Company's stranded costs arising from implementation of Retail Access Service.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.05

M.P.S.C. No. 8 (Implementing Retail Open Access)

"Transmission System" means facilities operated by a Person used for transmitting electric Power to the Distribution Point of Receipt, and subject to the jurisdiction of the Federal Energy Regulatory Commission.

"Uniform Data Transaction" means specific technical arrangements for trading information, initiating business requests and executing other common transactions. These arrangements may encompass a number of electronic media and use specified transport protocols.

#### 2.0 <u>Customer Section</u>

#### 2.1 Availability

Retail Access Service is available on and after January 1, 2002 to all existing or new customers that meet the terms and conditions of this Retail Access Service tariff and other applicable Company tariffs, subject to contracting with an AES. The Company will begin to accept and process Switch Requests on and after January 1, 2002.

### 2.2 Eligibility

A customer's eligibility to take Retail Access Service is subject to the full satisfaction of any terms or conditions imposed by pre-existing contracts with or tariffs of the Company. customers must have satisfied any past due amounts for Regulated Electric Service owed to the Company under any other arrangements or provisions for Regulated Electric Service before taking service under this tariff.

#### 2.3 Customer Information

An AES must obtain written authorization from the customer before the Company will provide an AES with a customer's currently available usage and billing information. Customers will be provided their own usage and billing information upon request. No fee shall be charged for the first request per calendar year related to a specific customer account. Subsequent requests will require a fee of \$15/account that will be billed to the customer.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.06

M.P.S.C. No. 8 (Implementing Retail Open Access)

- 2.4 Customer Enrollment and Switching
- 2.4.1 A customer will specify only one AES at any given time for the supply of Power to each customer account or customer Location.
- 2.4.2 The AES shall submit to the Company a Switch Request via a Uniform Data Transaction after a required 10-day customer rescission period. The Company's processing will not start until the legal rescission period is over.
- 2.4.3 The Company will process one (1) valid Switch Request per customer per meter reading cycle. Where multiple Switch Requests for the same customer are received during the same meter reading cycle, the Company will process the first valid switch request received during a meter read cycle. A Switch Response for each rejected Switch Request will be sent to the appropriate AES via a Uniform Data Transaction within three (3) business days.
- 2.4.4 The Company will normally validate a Switch Request within three (3) business days of the receipt of the Switch Request and will transmit a Switch Response to the AES. As part of validation process, the Company shall notify the customer in writing that a Switch Request has been received and is being processed. For valid Switch Requests, the Company will at the same time send to the AES currently serving the customer, via the appropriate Uniform Data Transaction, notice that the AES's service is to be terminated, including the scheduled customer Switch Date. In the event that the customer or the new AES cancels the Switch before the Switch Date, the Company will send to the current AES, via appropriate Uniform Data Transaction, notice reinstating the current AES's service unless the current AES has submitted a valid Drop Request.
- 2.4.5 Customers shall be permitted to change AESs. Customers will be assessed a fee of \$15 processing charge per customer account for each change beyond one (1) within a calendar year. The change will be submitted to the Company by the customer's newly chosen AES as a Switch Request.
- 2.4.6 Other than in situations where customers require new meter installations as part of a Switch, the Switch Date shall be effective on the next scheduled meter read date that is not less than eight (8) business days after a Switch Request has been validated by the Company. The AES change shall occur at midnight (00:00) local time at the beginning of the effective date.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.07

M.P.S.C. No. 8 (Implementing Retail Open Access)

2.4.7 For customers required to have Interval Demand Meters, Retail Access Service will be subject to the Company installing an Interval Demand Meter at the customer's expense and at the service location(s) designated for Retail Access Service. If the customer is not required to have an Interval Data Meter, Retail Access Service is contingent upon the customer agreeing to be subject to the load profiling method used by the Company to determine the customer's interval load data or having the Company install an Interval Demand Meter at the customer's expense.

# 2.5 <u>Metering and Load Profiling</u>

2.5.1 Metering equipment for customers taking Retail Access Service shall be furnished, installed, read, maintained and owned by the Company. Customer accounts with a threshold of 30,000 KWH for three consecutive months or more that receive service under Retail Access Service shall be required to have an Interval Demand Meter and time and material costs to install the Interval Demand Meter will be assessed to the customers unless the charges are otherwise stated in the applicable distribution service tariff.

The Company reserves the right to require the installation of an Interval Demand Meter for a customer not meeting the criteria in Section 2.5.1 of this tariff at the Company's expense, for the purpose of determining the customer's hourly load for settlement. The customer will not be subject to a fee for this service unless the growth in the customer's load reaches or surpasses the criteria in Section 2.5.1 of this tariff.

2.5.2 For customers required or who elect to have an Interval Demand Meter, the Company may require that the meter be read via telephone. In such cases, customers may be required to provide telephone connection for purposes of meter interrogation by the Company. The customer shall be responsible for all costs of the telephone connection.

If a customer is not able to allow sharing of a telephone connection, the customer may be required to obtain a separate telephone connection for such purposes and customer shall pay all charges therewith. The customer is responsible for assuring the performance of the telephone connection.

2.5.3 In cases where a telephone connection used by the Company for meter interrogation is out of service, the Company may retrieve the data manually for a nominal monthly fee of \$15 payable by the customer. In the event that the telephone connection is out for three consecutive billing months, the customer's Retail Access Service may be terminated and the customer will be returned to service under the Company's Full Requirements Service tariffs subject to the provisions of Section 2.6, unless said outage is due to non-performance by the telecommunication service provider.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.08

M.P.S.C. No. 8 (Implementing Retail Open Access)

- For customers not required to have an Interval Demand Meter installed, i.e., subject to Load Profiling per section 2.5.7, when monthly metered Energy data is not available due to metering errors, malfunctions, or otherwise, the usage will be estimated by the Company using the procedure approved by the Commission under applicable rules and practices.
- For customers with Interval Demand Meters installed, i.e., not subject to Load Profiling requirements, where monthly metered Energy data is not available due to metering errors, malfunctions, or otherwise, the billing quantities will be estimated by the Company using the available historical data and other relevant information for the customer.
- 2.5.6 Customers who choose Retail Access Service and who have Interval Demand Meters will have their Energy consumption and Demand for settlement purposes based on the data from the Interval Demand Meters. This method to calculate Energy consumption and Demand does not apply to those customers who have an Interval Demand Meter installed by the Company solely for load research purposes.
- 2.5.7 Customers who choose Retail Access Service but do not meet the criteria in Section 2.5.1 of this tariff, will have, unless the Company has exercised its right to require an Interval Demand Meter under Section 2.5.1, the option to use a calculated Load Profile to estimate Energy consumption patterns. If a customer chooses to install an Interval Demand Meter, that customer will be assessed time and material costs to install the Interval Demand Meter unless charges are otherwise stated in the applicable distribution service tariff.
- 2.5.7.1 The Company will determine the Load Profiles utilizing the system residual method. The Company reserves the right to modify or change the Load Profiling method after proper review and consideration by the Commission.
- 2,5.7.2 The system residual Load is calculated for each one (1) hour interval as the difference between the total measured or estimated system Load and the sum of the Interval Demand Metered Loads including losses and the deemed Loads including losses.
- 2.5.7.3 The Company may apply a deemed profile to some Loads with simple predictable use patterns, such as street lighting or irrigation. Deemed profiles are calculated by assuming on- and off-times each day and assuming constant Load when on.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.09

M.P.S.C. No. 8 (Implementing Retail Open Access)

- 2.6 Return to Full Requirements Service
- 2.6.1 The AES shall transmit a customer Drop Request to the Company via a Uniform Data transaction when the customer requests return to Full Requirements Service or when AES service is not being continued for any reason. The AES shall inform the customer of the Drop Request in writing.
- 2.6.2 The Company will normally validate a Drop Request within three (3) business days of the receipt of the Drop Request and will transmit a Drop Response to the AES. As part of the validation process the Company will notify the customer in writing that a Drop Request has been received and is being processed.
- 2.6.3 The actual switch of the customer from AES service to Full Requirements Service shall be effective on the next scheduled meter read date that is not less than eight (8) business days after the Drop Request has been validated by the Company. The return to Full Requirements Service (or Default Service for customers meeting criteria of 2.6.5) shall occur at midnight (00:00) local time at the beginning of the effective date.
- 2.6.4 All customers whose total load is less than 4 MW Maximum Demand shall return to Full Requirements Service on the same terms as any new customer applying for Full Requirements Service. Any such customers returning to Full Requirements Service shall be ineligible to switch to an AES for a period of twelve (12) months thereafter.
- 2.6.5 Customers whose total load is greater than or equal to 4 MW Maximum Demand ("large load customers" as used herein) shall return to the Company's Default Service tariff initially and will not be eligible for Full Requirements Service until after a notice period, not to exceed 12 months, to allow the Company to secure incremental generating capacity to serve the returning large load customer without adversely impacting customers who have chosen to remain with the Company. The Company will return the large load customer to Full Requirements Service from Default Service no later than 12 months after the customer has returned to utility service. Customers may switch to another AES at any point during the period that they are on Default Service.
- 2.6.6 In the event that a customer is slammed by an AES from Full Requirements Service and desires to return to Full Requirements Service, the Company will waive the notice period not to exceed twelve months. The Company's Default Service does not apply to such customers.
- 2.6.7 In the event a customer is returned to Company service after being dropped by the AES or due to the bankruptcy of the AES, or upon the AES's complete withdrawal from the market, the customer will be served under the Company's Default Service tariff. The customer may return to Full Requirements Service under the provisions of 2.6.1 to 2.6.3 above.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.10

# M.P.S.C. No. 8 (Implementing Retail Open Access)

- 2.7 Billing and Payment
- 2.7.1 The Company will bill the customer for Retail Access Service as outlined in section 3.3 of this tariff.
- 2.7.2 The customer shall pay the Company the amount billed by the Company on or before a due date established by customer billing rules approved by the Commission in accordance with the Commission's consumer standards and billing practices, MAC R 460.2101 et seq., as amended, for residential customers, and MAC R 460.3901 et seq., as amended, for nonresidential customers.
- 2.7.3 Where incorrect billing results from a calculation error discovered by either the Company, the AES or the customer, the error will be corrected and revised bills for the customer and the AES will be calculated and settled on the next billing period after the error is discovered. Billing errors discovered by the Company shall be adjusted as provided for in the residential and commercial and industrial billing rules.
- 2.8 Disconnection of Service
- 2.8.1 The Company is the only Person allowed to physically shut off service to a customer.
  - 2.8.2 Disconnection of service to a customer for nonpayment of the Company's bill or for any violation of the Company's tariffs shall be in accordance with applicable Commission rules and Company tariffs. The Company will provide notice to the AES of the date/time of actual disconnection. The Company shall not be liable for any losses to the AES due to disconnection.
- 3.0 Alternate Electric Supplier Section
- 3.1 Availability

  The Company will not process any switch Request from an AES unless and until:
- 3.1.1 The AES has been granted a license as an electric Power provider by the Commission.
- 3.1.2 The AES has demonstrated creditworthiness as described in Section 3.5.
- 3.1.3 AES has complied with all applicable statutory and administrative requirements.
- 3.1.4 The AES has demonstrated Uniform Data Transaction capability, which meets the Company's defined standards and protocols.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.11

# M.P.S.C. No. 8 (Implementing Retail Open Access)

- 3.1.5 The AES has executed a Retail Access Service agreement (which may include, but is not limited to, a portfolio of customers, negotiated services, etc.) with the Company and complied with the Company's customer enrollment requirements to prevent Slamming of customers.
- 3.1.6 The AES has obtained a valid agreement form the customer, indicating that the customer has chosen to Switch to the AES for Generation Service.
- 3.1.7 The AES has executed agreements with the appropriate transmission provider(s), control area(s) and ancillary services provider(s) as applicable.

# 3.2 Switch Requests

Service availability shall be on and after January 1, 2002 for all eligible customers. All Switch Requests will be handled in accordance with Section 2.4 of this tariff, and will be accepted for processing by the Company on or after January 1, 2002.

# 3.3 Billing

- 3.3.1 Unless otherwise agreed, the Company and the AES will separately bill the customer for the respective services provided by each. The customer will receive two separate bills and is responsible for making payments to the Company for service provided in accordance with requirements of the Company as set forth in the applicable billing rules and Commission approved tariffs.
- 3.3.2 The Company may elect to offer a service where it bills the customer for services that the Company provides as well as the services provided by an AES. When the Company bills for charges on behalf of an AES, the following conditions will apply:
  - A. The Company and the AES must have entered into a billing agreement, which specifies the terms, conditions and charges under which such billing will occur.
  - B. Any discrepancies in charges collected and remitted will be corrected and reflected in the subsequent billing cycles.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.12

# M.P.S.C. No. 8 (Implementing Retail Open Access)

- C. Payments received from or on behalf of a customer shall be applied in the following order:
  - 1. To the Company's past due and current distribution and distribution related charges,
  - 2. To the AES's past due and current Generation Service and transmission supply charges,
  - 3. To the Company's other charges, and
  - 4. To the AES's other charges.
- D. Optional Services (i.e., billing and remittance processing, credit and collections, meter read information, customer information, etc.) may be provided by the Company pursuant to terms negotiated with the AES, and shall be offered on a non-discriminatory basis.
- E. Amounts owed to the Company by an AES may be deducted from the AES's customer payments received by the Company prior to remittance to the AES.
- F. The Company will not pursue collections action for any AES.
- 3.3.3 Unless otherwise specified by the Company, all payments made to the Company by the AES will be made by electronic funds transfer to the Company's account.
- 3.4 Terms and Conditions of Service
- 3.4.1 The AES is responsible for providing Power to be transmitted by the appropriate transmission provider(s) to the Company's Distribution Point of Receipt. The AES shall meet all obligations necessary to schedule Power to match the customer's Load, subject to energy imbalance charges and penalties in accordance with the terms of the OATT of the transmission provider(s). The AES shall comply with all applicable requirements of NERC and any regional reliability council or their successor organization(s) associated with the AES's deliveries to the Company's facilities and will meet all applicable requirements according to the transmission provider(s)' OATT.
- 3.4.2 An AES must obtain and maintain a minimum aggregate load of 1,000 kW of Maximum Demand of customers in Company's service territory to provide Retail Access Service to customers.
- 3.4.3 Retail Access Service may not commence until metering has been installed as specified in this Tariff as outlined in section 2.5.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.13

# M.P.S.C. No. 8 (Implementing Retail Open Access)

- 3.4.4 The AES will provide the Company daily energy schedules for all services, including losses associated with use of the Distribution System. The AES will provide verification that it has arranged for and scheduled transmission service to deliver Energy and that the energy schedule has been approved by the transmission provider(s), and that the AES has covered energy losses on the Transmission System(s).
- 3.4.5 The AES will pay the Company for all applicable ancillary services, emergency energy services and backup services provided by the Company to the AES for the AES's customer(s) from the service commencement date to the service termination date under applicable tariffs.
- 3.4.6 The Company shall bill the AES for all associated switching fees incurred as a result of slamming by the AES plus the actual administrative cost incurred for switching a slammed customer from one rate service to another.
- 3.4.7 An AES shall not resell customer account information or transfer it to other parties for any purpose.
- 3.5 <u>Creditworthiness</u>
- 3.5.1 Except as otherwise provided in Sections 3.5.2 and 3.5.3 below, an AES must provide security for performance of its obligations to the Company in the form of cash deposit, surety bond, letter of credit, acceptable affiliate guarantee or a combination of these methods. The total amount of the security shall be equal to one third of the estimated total annual amount to be billed under this tariff by Company to the AES, to be revised as needed to account for AES customer additions during the year. The Company shall be a named beneficiary of any bond or letter of credit, and providers of such instruments shall have an acceptable credit rating. Interest earned on security deposits held by the Company shall be payable to the AES and deposits shall be returned when no longer required. Absent previous interactions between the AES and the Company, or where the business interactions span a time period of less than two (2) years, the AES shall provide to Company a historical record of up to two (2) years, documenting prompt and timely payment for all charges previously incurred with other business entities involved in the delivery of Power to customers whether in Michigan or another jurisdiction, if available. The AES shall provide copies of its financial statements and credit bureau rating(s) to Company on request.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.14

# M.P.S.C. No. 8 (Implementing Retail Open Access)

- 3.5.2 The security deposit under Subsection 3.5.1 shall no longer be required after the AES has made timely payments of all amounts due under this tariff and has not otherwise defaulted on any obligations to Company for a period of twenty four (24) consecutive months. If the AES fails to make a timely payment or otherwise defaults on its obligations to Company following removal of the security deposit requirement under this subsection, then the security deposit obligation under Subsection 3.5.1 applies and continues in the same manner as provided above for an AES with no established payment and compliance history.
- 3.5.3 In order to avoid duplication of effort, if the Company has another electric tariff approved by the Commission or FERC that includes creditworthiness standards applicable to AESs, the AES may demonstrate and maintain creditworthiness under those standards.
- 3.5.4 The AES will notify the Company immediately of any material adverse change in the AES's financial condition that prevents the AES from meeting the creditworthiness conditions of this tariff.

## 3.6 Real Power (Distribution) Losses

The AES is responsible for replacing losses associated with the delivery of Power to the customer's meter. The amount of Power to be delivered by the AES to the Company's Distribution System will be the amount of power to be delivered at the customer meter plus an amount to reflect the Distribution System loss factors as set forth in the table below:

Voltage Level	Distribution Loss Factor
Secondary (residential and general secondary)	3.7%
Primary (< 69 kV)	3.7%
Transmission (> 69 kV)	0.0%

### 3.7 Settlement

- 3.7.1 The Company may produce a periodic preliminary Settlement Statement for the transmission service provider or control area operator, as appropriate, and each AES operating in the Company's distribution service territory. Periodic preliminary Settlement Statements may be issued every one (1) to seven (7) days.
- 3.7.2 The Company shall produce a final monthly Settlement Statement for the transmission service provider or control area operator, as appropriate, and each AES operating in the Company's distribution service territory.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.15

M.P.S.C. No. 8 (Implementing Retail Open Access)

- 3.7.3 Final monthly Settlement Statements will be issued fifteen (15) calendar days following the completion of all scheduled meter reads for each billing cycle that begins in the calendar month of the settlement. In the event the fifteenth (15th) calendar day falls on a weekend or holiday, the final monthly Settlement Statement will be issued on the following business day.
- 3.7.4 The periodic and final monthly Settlement Statements may be issued in paper format or electronically.
- 3.7.5 The transmission service provider, control area operator, or Company, as appropriate, shall prepare a monthly Settlement Invoice for each AES operating in the Company's distribution service territory based on items listed in the final monthly Settlement Statement and other services that may be provided by the transmission service provider, control area operator, or the Company.
- 3.7.6 Payment process for the Settlement Invoice shall be comprised of the following two-step process.
  - A. All Settlement Invoices with net funds owed by the AES are paid to the transmission service provider, control area operator, or the Company, as appropriate, by 1000 Eastern Prevailing Time (PT) on the payment date, and
  - B. All Settlement Invoices with net funds owed to an AES shall be paid by 1400 Eastern PT on the payment date.
- 3.7.7 In the event the AES does not remit full payment for the monthly Settlement Invoice, the transmission service provider, control area operator, or the Company, as appropriate, will initiate the following procedure:
- 3.7.7.1 The transmission service provider, control area operator, or the Company, as appropriate, will draw on any available line of credit or security posted by the AES to cover payment shortages.
- 3.7.7.2 The transmission service provider, control area operator or the Company, as appropriate, may cease scheduling additional energy deliveries for the AES and petition the Commission to de-certify the AES if, after executing any available line of credit or security posted, there is still insufficient funds available to pay in full the monthly Settlement Invoice.
- 3.7.8 Disputes between the transmission service provider, the control area operator, or the Company, where appropriate, and the AES regarding the final monthly Settlement Statement or the Settlement Invoice shall be resolved utilizing the procedure outlined in section 4.0 of this document.

Issued December 28, 2001, by
Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.16

# M.P.S.C. No. 8 (Implementing Retail Open Access)

A revised final monthly Settlement Statement and/or a revised Settlement Invoice will be issued when disputes are resolved or when data errors are corrected that result in a two (2) percent change or greater from the initial final Settlement Statement or initial Settlement Invoice. Resolved disputes or data errors that result in a change to the final monthly Settlement Statement or Settlement Invoice of less than two (2) percent shall be addressed in the next monthly Settlement Statement.

# 4.0 <u>Dispute Resolution</u>

- 4.1 The Company shall have no duty or obligation to resolve any complaints or disputes between AESs and their customers.
- 4.2 In the event the customer or AES has a dispute over the implementation service provided under the transmission service provider's OATT, the dispute shall be resolved using the dispute resolution procedures as described in the appropriate transmission service provider's OATT section.
- 4.3 In the event a dispute arises between an AES and the Company regarding the Company's Retail Access Service, then the party seeking resolution shall provide the other party with a statement of the dispute and the proposed resolution, delivered to the designated contact person. Upon receipt of a statement of dispute, the Company and/or AES shall attempt to resolve the dispute according to the following process:
- 4.3.1 The party receiving the statement will investigate the dispute and attempt to resolve the dispute informally in a manner that is satisfactory to both parties within 5 business days of initial receipt of the statement.
- 4.3.2 If the dispute is not resolved in five business days, the parties shall attempt to resolve the dispute by promptly appointing a senior representative of each party to attempt to mutually agree upon a resolution. The two senior representatives shall meet within ten (10) business days. If the two senior representatives cannot reach a resolution within a 30-day period, either party may then request arbitration or pursue other means of dispute resolution.
- 4.3.3 The dispute, if mutually agreed by the parties, may be submitted for resolution in accordance with the American Arbitration Association ("AAA") commercial arbitration rules. The judgment rendered by the arbitrator may be enforced in any court having jurisdiction of the subject matter and the parties.
- 4.3.4 The arbitrator may be determined by AAA.
- 4.3.5 The findings and award of the arbitrator shall be final and conclusive and shall be binding upon the parties, except as otherwise provided by law. Any award shall specify the manner and extent of the division of the costs between the parties.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.17

M.P.S.C. No. 8 (Implementing Retail Open Access)

4.3.6 Nothing in this section shall restrict the rights of any party to seek resolution of the dispute with the appropriate regulatory agency with jurisdiction.

# 5.0 Liability

- In no event will the Company, its affiliates, or its suppliers be liable under any cause of action relating to the subject matter of this tariff, whether based on contract, warranty, tort (including negligence), strict liability, indemnity or otherwise for any incidental or consequential damages including but not limited to loss of use, interest charges, inability to operate full capacity, lost profits or claims of AES or customers.
- 5.2 The Company will not be liable to an AES or Customer for damages caused by interruption of service, voltage or frequency variations, single-phase supply to three-phase lines, reversal of phase rotation, or carrier-current frequencies imposed by the Company for system operations or equipment control except such as result from the failure of the Company to exercise reasonable care and skill in furnishing the service.
- In no event will the Company be liable to the AES or customer for loss of revenue or other losses due to meter or calculation errors or malfunctions. The Company's sole obligation and the AES and customer's sole remedy will be for the Company to repair or replace the meter and prepare revised bills as described above.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 13.18

M.P.S.C. No. 8 (Implementing Retail Open Access)

# CLASS OF SERVICE: SUPPLY DEFAULT – RATE DS 1 EFFECTIVE IN ALL AREAS SERVED IN MICHIGAN

## Availability and Prior Notice Requirements

To customers in all areas served. This service is available, on a best-efforts basis, to a customer greater than or equal to 4 MW Maximum Demand requesting power supply service with less than twelve months prior notice given to the company when returning from supply from an AES (Alternative Electric Supplier). The company is not required to build or purchase new capacity or interrupt firm customers to provide service under this schedule.

### Hours of Service

Twenty-four.

# Conditions for Mandatory Default Service

The company will, on a best-efforts basis, provide power supply service to the customer. The customer is obligated to pay the company for all costs associated with the company providing the customer with Default Service.

#### Rate

### Distribution Charges

The distribution charges shall be the distribution charge of the retail access rate that the customer was on prior to this supply default service rate.

### Power Supply Charges

The price for each hour of usage under this schedule shall be the greater of:

- 1. The charges for power supply service under the company's corresponding full requirements service rate for the customer, including the Power Supply Cost Recovery factor, or
- 2. The customer's proportional share of 110% of the company's cost of obtaining supply for default service customers, including losses and any applicable charges.

### Surcharge Adjustment

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00.

Issued December 28, 2001, by

Donald Sawruk, President



Effective for Electric Service Rendered on and after January 1, 2002, Issued Under Authority of the Michigan Public Service Commission

Original Sheet No. 13.19

M.P.S.C. No. 8 (Implementing Retail Open Access)

# CLASS OF SERVICE: SUPPLY DEFAULT – RATE DS 1 EFFECTIVE IN ALL AREAS SERVED IN MICHIGAN

# Minimum Charge

The monthly minimum charge shall be the *minimum charge of the retail access rate that the customer was on prior to this supply default.* 

# **Payment**

This rate is net.

## Late Payment Charge

The late payment charge is 1.5%, not compounded, of the portion of the bill, net of taxes, that is delinquent. The late payment charge shall not apply to customers participating in the winter protection plan described in R 460.2174.

# Conditions of Delivery

The conditions of delivery shall be the *conditions of delivery of the retail access rate that the customer was on prior to this supply default service rate.* 

Customers taking service under this rate schedule are also subject to the Terms and Conditions contained in the Retail Access Service Tariff rate schedule FAS-1.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 14.00

M.P.S.C. No. 8 (Implementing Retail Open Access)

RATE "R-1-RA" RESIDENTIAL RETAIL ACCESS SERVICE (Code: 021, 022, 023)

# Availability

In all areas served by the Company. "Retail Access Service" means the service offered by the company under applicable laws, regulations, tariffs, and agreements which allows the customer to purchase generation service and transmission service from a licensed AES (Alternative Energy Supplier), with power delivered through the company's distribution system.

### **Applicability**

Residential customers for all domestic and general farm purposes.

### Character of Service

Single-phase alternating current 60 hertz, nominally at 120/240 volts.

### Monthly Rate

### **Distribution Charges**

Customer Charge:

\$3.40 per customer per month, plus

Energy *Delivery* Charge:

2.01¢ per kWh for all kWh used

### Surcharge Adjustment:

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00.

### Minimum Charge

The minimum monthly charge shall be the customer charge.

### Price Caps

The energy charge shall be subject to Price Caps as described on Sheet No. 12.00.

# Special Taxes

Bills shall be increased within the limits of municipalities which levy special taxes, license fees, or rentals against the Company's property or its operations, or the production and/or sales of electric energy, to offset such special charges and thereby prevent other customers from being compelled to share such local increases.

### Terms of Service

Service is governed by the Company state and Regulations.

MAR 1 3 2002

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

Original Sheet No. 14.00-1

M.P.S.C. No. 8 (Implementing Retail Open Access)

RATE "*R-1-RA*" RESIDENTIAL *RETAIL ACCESS* SERVICE (Code: **021**, **022**, **023**) (continued)

# Late Payment Charge and Due Date

A late payment charge of two percent, not compounded, of the unpaid balance, net of taxes, shall be added to any bill that is delinquent as defined by Commission rules. The due date of a customer's bill shall be 21 days following the date of mailing. A late payment charge shall not apply to customers participating in the Winter Protection Plan described in R 460.2162.

# Conditions of Delivery

Customers taking service under this rate schedule are also subject to the Terms and Conditions contained in the Retail Access Service Tariff Rate Schedule RAS-1.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 14.01

M.P.S.C. No. 8 (Implementing Retail Open Access)

RATE "G-1-RA" GENERAL RETAIL ACCESS SERVICE (Code: 041, 121)

# Availability

In all areas served by the Company. "Retail Access Service" means the service offered by the company under applicable laws, regulations, tariffs, and agreements which allows the customer to purchase generation service and transmission service from a licensed AES (Alternative Energy Supplier), with power delivered through the company's distribution system.

# **Applicability**

Any customer for all general purposes where the billing demand is under 1,000 kW. Not applicable to standby and/or auxiliary service except as provided in the Company's Standard Rules and Regulations.

### Character of Service

Single-phase alternating current, 60 hertz at standard available voltages. Three-phase at the option of the Company.

# Monthly Rate

### **Distribution Charges**

Customer Charge:

\$7.40 per customer per month, plus

Energy **Delivery** Charge:

3.15¢ per kWh for all kWh used

# Surcharge Adjustment:

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00

### Minimum Charge

The minimum monthly charge shall be the customer charge.

#### Price Caps

The energy charge shall be subject to Price Caps as described on Sheet No. 12.00.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 14.01-1

M.P.S.C. No. 8 (Implementing Retail Open Access)

RATE "G-1-RA" GENERAL RETAIL ACCESS SERVICE (Code: 041, 121) (continued)

# **Special Taxes**

Bills shall be increased within the limits of municipalities which levy special taxes, license fees, or rentals against the Company's property or its operations, or the production and/or sales of electric energy, to offset such special charges and thereby prevent other Customers from being compelled to share such local increases.

### Terms of Service

Service is governed by the Company's Standard Rules and Regulations.

# Late Payment Charge and Due Date

A late payment charge of two percent of the unpaid balance shall be added to any bill which is not paid on or before the due date shown thereon. The due date of the customer's bill shall be 21 days following the date of mailing.

# **Conditions of Delivery**

Customers taking service under this rate schedule are also subject to the Terms and conditions contained in the Retail Access Service Tariff Rate Schedule RAS-1.

Issued December 28, 2001, by Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 14.02

M.P.S.C. No. 8 (Implementing Retail Open Access)

RATE "L-G-RA" LARGE GENERAL RETAIL ACCESS SERVICE (Code: 221)

## Availability

In all areas served by the Company. "Retail Access Service" means the service offered by the company under applicable laws, regulations, tariffs, and agreements which allows the customer to purchase generation service and transmission service from a licensed AES (Alternative Energy Supplier), with power delivered through the company's distribution system.

# Applicability

Any customer for all general purposes; however, customers whose capacity requirements exceed 1,000 kW, or whose service requirements involve unusual company investments, may be required to enter into a special contract. Not applicable to standby and/or auxiliary service except as provided in the Company's Standard Rules and Regulations.

### Character of Service

Single-phase alternating current, 60 hertz at standard available voltages.

Three-phase at the option of the Company.

### Monthly Rate

### **Distribution Charges**

Customer Charge		
Distribution Demand Charge:		
First 100 kW of Billing Demand		
Over 100 kW of Billing demand		

\$110.00 per month

\$200.00 per month (minimum)

@ **\$2.00** per kW

Energy Charge:

First 300 kWh per kW of Billing Demand Next 200 kWh per kW of Billing Demand Over 500 kWh per kW of Billing Demand @ 1.77¢ per kWh

@ 1.37¢ per kWh

@ 1.17¢ per kWh

### Surcharge Adjustment:

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 14.02-1

M.P.S.C. No. 8 (Implementing Retail Open Access)

# RATE "L-G-RA" LARGE GENERAL RETAIL ACCESS SERVICE (Code: 221) (continued)

# Minimum Charge

The minimum monthly charge shall be the *sum of the customer charge and the distribution* demand charge.

# Determination of Billing Demand

The maximum demand as shown by a demand indicator, but not less than 60% of the highest billing demand in the immediately preceding eleven months. If the power factor is determined to be less than 85%, the maximum demand shall be adjusted by a factor equal to 85% divided by the indicated power factor.

### Price Caps

The energy charge shall be subject to Price Caps as described on Sheet No. 12.00.

# **Special Taxes**

Bills shall be increased within the limits of municipalities which levy special taxes, license fees, or rentals against the Company's property or its operations, or the production and/or sales of electric energy, to offset such special charges and thereby prevent other customers from being compelled to share such local increases.

### Terms of Service

Service is governed by the Company's Standard Rules and Regulations.

### Late Payment Charge and Due Date

A late payment charge of two percent of the unpaid balance shall be added to any bill which is not paid on or before the due date shown thereon. The due date of a customer's bill shall be 21 days following the date of mailing.

# **Conditions of Delivery**

Customers taking service under this rate schedule are also subject to the Terms and Conditions contained in the Retail Access Service Tariff Rate Schedule RAS-1.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 14.03

M.P.S.C. No. 8 (Implementing Retail Open Access)

RATE "L-M-RA" RESORT HOTEL RETAIL ACCESS SERVICE (Code: 321)

# Availability

Within the City of Mackinac Island, Michigan. "Retail Access Service" means the service offered by the company under applicable laws, regulations, tariffs, and agreements which allows the customer to purchase generation service and transmission service from a licensed AES (Alternative Energy Supplier), with power delivered through the company's distribution system.

**Applicability** 

Any resort hotel.

Character of Service

Three-phase alternating current, 60 hertz at standard available voltage.

# Monthly Rate

# **Distribution Charge**

Customer Charge \$12.00 per month per customer, plus Summer Season (Period between dates when hotel begins and ends season, as communicated to the Company by the hotel):

\* **Distribution** Demand Charge:

**\$1.65** per kW of Billing Demand, plus

Energy Charge:

2.27¢ per kWh for all kWh used

\* Prorated for any portion of a normal billing cycle not in summer season.

Balance of Year (or if hotel does not operate):

Energy Charge:

4.07¢ per kWh for all kWh used.

### Surcharge Adjustment:

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00.

### Minimum Charge

There shall be a minimum summer demand charge of \$2,000 if the hotel is operated during the summer season. There shall be a monthly minimum charge of \$12 per month during any year that the hotel is not operated.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 14.03-1

M.P.S.C. No. 8 (Implementing Retail Open Access)

RATE "L-M-RA" RESORT HOTEL RETAIL ACCESS SERVICE (Code: 321) (continued)

# **Determination of Billing Demand**

The maximum demand as shown by a demand indicator during the billing period.

# Price Caps

The energy charge shall be subject to Price Caps as described on Sheet No. 12.00.

# Special Taxes

Bills shall be increased within the limits of municipalities which levy special taxes, license fees, or rentals against the Company's property or its operations of the production and/or sales of electric energy, to offset such special charges and thereby prevent other customers from being compelled to share such local increases.

### Terms of Service

Service is governed by the Company's Standard Rules and Regulations.

### Late Payment Charge and Due Date

A late payment charge of two percent of the unpaid balance shall be added to any bill which is not paid on or before the due date shown thereon. The due date of a customer's bill shall be 21 days following the date of mailing.

## Conditions of Delivery

Customers taking service under this rate schedule are also subject to the Terms and Conditions contained in the Retail Access Service Tariff Rate Schedule RAS-1.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

MAR 1 3 2002 ON THE STORY

Original Sheet No. 14.04

M.P.S.C. No. 8 (Implementing Retail Open Access)

RATE "H-A-RA" HEATING AND AIR CONDITIONING RETAIL ACCESS SERVICE (Code: 421)

## Availability

In all areas served by the Company. "Retail Access Service" means the service offered by the company under applicable laws, regulations, tariffs, and agreements which allows the customer to purchase generation service and transmission service from a licensed AES (Alternative Energy Supplier), with power delivered through the company's distribution system.

## **Applicability**

Any commercial or industrial customer for separately metered heating and air conditioning service where the principal source of energy for comfort heating of the premises is electricity supplied in accordance with this rate schedule.

### Character of Service

Single-phase alternating current, 60 hertz at standard available voltages. Three-phase at the option of the Company.

### Monthly Rate

### **Distribution Charge**

Customer Charge: \$4.65 per customer per month, plus

Energy Delivery Charge: 2.17¢ per kWh

### Surcharge Adjustment:

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00.

# Minimum Charge

The minimum monthly charge shall be the customer charge.

### Price Caps

The energy charge shall be subject to Price Caps as described on Sheet No. 12.00.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 14.04-1

M.P.S.C. No. 8 (Implementing Retail Open Access)

RATE "H-A-RA" HEATING AND AIR CONDITIONING *RETAIL ACCESS* SERVICE (Code: *421*) (continued)

# Special Taxes

Bills shall be increased within the limits of municipalities which levy special taxes, license fees, or rentals against the Company's property or its operations, or the production and/or sales of electric energy, to offset such special charges and thereby prevent other customers from being compelled to share such local increases.

### Terms of Service

Service is governed by the Company's Standard Rules and Regulations.

# Late Payment Charge and Due Date

A late payment charge of two percent of the unpaid balance shall be added to any bill which is not paid on or before the due date shown thereon. The due date of the customer's bill shall be 21 days following the date of mailing.

# **Conditions of Delivery**

Customers taking service under this rate schedule are also subject to the Terms and Conditions contained in the Retail Access Service Tariff Rate Schedule RAS-1.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 14.05

M.P.S.C. No. 8 (Implementing Retail Open Access)

# RATE "G-4-RA" GENERAL RETAIL ACCESS SERVICE (Code: 097 - 197)

### Availability

To all customers in the following townships served by the Company through facilities acquired from Wisconsin Electric Power Company or any extension of such facilities: Doyle, Inwood, Manistique, Mueller, and Thompson townships in Schoolcraft County and Garden and Fairbanks Townships in Delta County. "Retail Access Service" means the service offered by the company under applicable laws, regulations, tariffs, and agreements which allows the customer to purchase generation service and transmission service from a licensed AES (Alternative Energy Supplier), with power delivered through the company's distribution system.

# **Applicability**

Any customer who was served under the Rate Cg-2 of Wisconsin Electric Power Company in 1988 and whose energy consumption in 1988 exceeded 500,000 kWh.

### Character of Service

Single-phase 60 hertz at standard available voltages. Three-phase at the option of the Company.

## Monthly Rate

### Distribution Charge

**Customer Charge:** 

\$4.65 per customer per month, plus

Energy **Delivery** Charge:

2.17¢ per kWh for all kWh used

# Surcharge Adjustment:

The monthly rate shall be subject to surcharge as contained on Sheet No. 11.00.

## Minimum Charge

The minimum monthly charge shall be the customer charge.

### Price Caps

The energy charge shall be subject to Price Caps as described on Sheet No. 12.00.

Issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783



Original Sheet No. 14.05-1

M.P.S.C. No. 8 (Implementing Retail Open Access)

# RATE "G-4-RA" GENERAL RETAIL ACCESS SERVICE (Code: 097 - 197) (continued)

# **Special Taxes**

Bills shall be increased within the limits of municipalities which levy special taxes, license fees, or rentals against the Company's property or its operations, or the production and/or sales of electric energy, to offset such special charges and thereby prevent other customers from being compelled to share such local increases.

### Terms of Service

Service is governed by the Company's Standard Rules and Regulations.

### Late Payment Charge and Due Date

A late payment charge of two percent of the unpaid balance shall be added to any bill which is not paid on or before the due date shown thereon. The due date of a customer's bill shall be 21 days following the date of mailing.

# **Conditions of Delivery**

Customers taking service under this rate schedule are also subject to the Terms and Conditions contained in the Retail Access Service Tariff Rate Schedule RAS-1.

issued December 28, 2001, by

Donald Sawruk, President

Sault Ste. Marie, Michigan 49783

