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(Continued on Sheet No. 2.06)

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By Steven L. Boeckman
President and Chief Executive Officer



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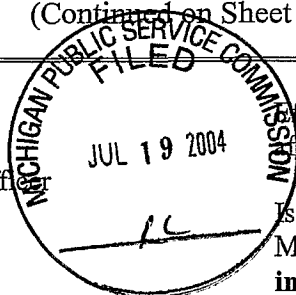
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effective for electric bills rendered on and
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Michigan Public Service
Commission
October 21, 2005
Filed PJ

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President and Chief Executive Officer
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Effective for electric bills rendered
on and after the October 2005
billing month.

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President and Chief Executive Officer

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On and After **May 25, 2005**
Issued under the Authority of M.P.S.C. order
Dated **2/24/05** in Case No. **U-14183**

Michigan Public Service
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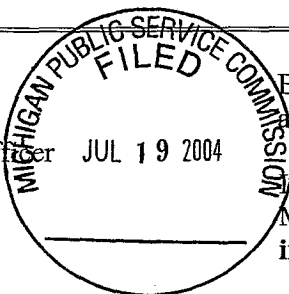
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Michigan Public Service
Commission

January 12, 2005

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DATE 04-07-05

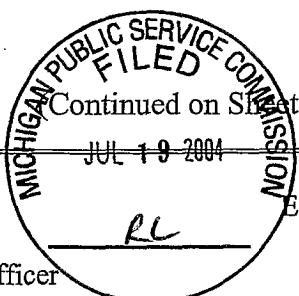
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President and Chief Executive Officer

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President and Chief Executive Officer

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Original Sheet No. 17.03	October 11, 2006

(Continued on Sheet No. 3.04)

Issued: **October 11, 2006**
By: Steven L. Boeckman
President and Chief Executive Officer
Boyer City, Michigan

Effective Date: See above

Michigan Public Service Commission
October 23, 2006
Filed <u>RL</u>

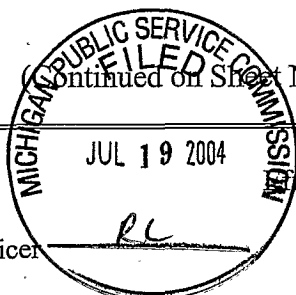
CANCELLED BY <u>U-6300, U-14710-R</u> ORDER _____
REMOVED BY <u>RL</u>
DATE <u>07-17-07</u>

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REMOVED BY	RL
DATE	10-23-06



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By Steven L. Boeckman
President and Chief Executive Officer

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BY _____
ORDER U-14790

REMOVED BY RL
DATE 10-23-06

Michigan Public Service
Commission
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Continued on Sheet No. 3.05)

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Boyne City, Michigan

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CANCELLED BY ORDER _____ U-14573
REMOVED BY _____ BJ
DATE _____ 12-05-05

Michigan Public Service Commission
May 23, 2005
Filed _____ 

(Continued on Sheet No. 3.05)

Issued: **May 20, 2005**
By Steven L. Boeckman
President and Chief Executive Officer

Effective Date: See above

(Continued from Sheet No. 3.03)

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(Continued on Sheet No. 3.05)

Michigan Public Service Commission
May 12, 2005
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Issued: **May 11, 2005**
By Steven L. Boeckman
President and Chief Executive Officer

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CANCELLED BY ORDER <u>U-14270</u>
REMOVED BY <u>RL</u>
DATE <u>05-23-05</u>

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CANCELLED BY ORDER	U-14270
REMOVED BY	RL
DATE	05-12-05

Michigan Public Service Commission
April 7, 2005
Filed <u>PJ</u>

(Continued on Sheet No. 3.05)

Issued: **March 23, 2005**
By Steven L. Boeckman
President and Chief Executive Officer

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Michigan Public Service Commission
January 12, 2005
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Issued: **December 23, 2004**
By Steven L. Boeckman
President and Chief Executive Officer

Effective Date: See above

CANCELLED BY ORDER <u>U-14183</u>
REMOVED BY <u>PJ</u>
DATE <u>04-07-05</u>

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CANCELLED BY
ORDER 4-13-13-R/4-14-270
REMOVED BY JKB
DATE 1-12-05



(Continued on Sheet No. 3.05)

Issued: **March 1, 2004**
By Steven L. Boeckman
President and Chief Executive Officer

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CANCELLED
BY _____
ORDER U-14573

REMOVED BY BJ
DATE 12-05-05

Michigan Public Service
Commission
October 21, 2005
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Issued: **September 26, 2005**
By: Steven L. Boeckman
President and Chief Executive Officer
Boyne City, Michigan

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(Continued from Sheet No. 3.04)

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CANCELLED
BY _____
ORDER U-14346
REMOVED BY PJ
DATE 10-21-05

Issued: March 23, 2005
By Steven L. Boeckman
President and Chief Executive Officer

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Michigan Public Service
Commission
April 7, 2005
Filed PJ

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CANCELLED BY
ORDER U-14183
REMOVED BY PJ
DATE 04-07-05



Issued: **March 1, 2004**
By Steven L. Boeckman
President and Chief Executive Officer

Effective Date: See above

COUNTIES/TOWNSHIPS SERVED
 (Continued)

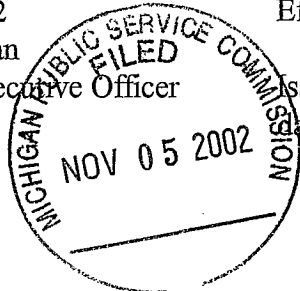
<u>COUNTY</u>	<u>TOWNSHIP</u>	<u>COUNTY</u>	<u>TOWNSHIP</u>	
CHARLEVOIX (con't)	McKinley	Lake (con't)	Sauble	
	Pleasantview		Sweetwater	
	Readmond		Webber	
	Resort		Yates	
	Springvale			
	Wawatam		MANISTEE	Norman
	West Traverse			Filer
			Stronach	
GRAND TRAVERSE	Fife Lake	MASON	Amber	
	Union		Branch	
KALKASKA	Bear Creek		Custer	
	Blue Lake		Eden	
	Boardman		Freesoil	
	Clearwater		Grant	
	Cold Springs		Hamlin	
	Excelsior		Logan	
	Garfield		Meade	
	Kalkaska		Pere Marquette	
	Oliver		Riverton	
	Orange		Sheridan	
	Rapid River		Sherman	
	Springfield		Summit	
			Victory	
KENT	Nelson	MECOSTA	Aetna	
	Oakfield		Austin	
	Solon		Big Rapids	
	Spencer		Chippewa	
	Tyrone		Deerfield	
LAKE	Chase		Grant	
	Cherry Valley		Green	
	Dover	MISSAUKEE	Mecosta	
	Eden		Bloomfield	
	Elk		Clam Union	
	Ellsworth		Pioneer	
	Lake		Norwich	
	Newkirk			
	Peacock			
	Pinora			
Pleasant Plains				

CANCELLED
 BY _____
 ORDER U-14790
 REMOVED BY RL
 DATE 10-23-06

Issued: October 1, 2002
 By: Steven L. Boeckman
 President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
 dated August 20, 2002 in Case No. U-13163



**Consumer Standards and Billing Practices
for Electric Residential Service**

SECTION V – CONSUMER STANDARDS AND BILLING PRACTICES

PART I. GENERAL PROVISIONS

CANCELLED BY ORDER	U-15152
REMOVED BY	NAP
DATE	11-30-07

R 460.2101 Application of rules.

Rule 1. These rules apply to residential utility service that is provided by electric and natural gas utilities that are subject to the jurisdiction of the public service commission.

R 460.2102 Definitions.

Rule 2. As used in these rules:

- (a) "Billing error" means an undercharge or overcharge that is caused by any of the following:
 - (i) An incorrect actual meter read.
 - (ii) An incorrect remote meter read.
 - (iii) An incorrect calculation of the applicable rate.
 - (iv) An incorrect connection of the meter.
 - (v) An incorrect application of the rate schedule.
 - (vi) Another similar act or omission by the utility in determining the amount of a customer's bill. An undercharge or overcharge that is caused by a nonregistering meter, a meter error, or the use of an estimated meter read or a customer read is not a billing error.
- (b) "Billing month" means a utility service consumption period of not less than 26, nor more than 35, days.
- (c) "Charges for tariff service" means the rates for tariff service and other charges authorized by the commission as an integral part of utility service.
- (d) "Commission" means the Michigan public service commission.
- (e) "Complaint" means a matter that requires follow-up action or investigation by the utility or the commission to resolve the matter.
- (f) "Complaint and information officer" means a member of the commission staff who is designated to perform responsibilities in accordance with these rules.
- (g) "Complaint determination" means the written decision of a utility hearing officer with respect to an informal hearing.

(Continued on Sheet No. 5.30)

Issued: **March 2, 2004**
By Steven L. Boeckman
President and Chief Executive Officer



Effective for electric service rendered on and after **March 17, 2000.**

Issued under the Authority of the
M.P.S.C. Order dated **February 9, 2000**
in Case No. U-11397

STANDARD RULES AND REGULATIONS

SECTION V - RESIDENTIAL STANDARDS AND BILLING PRACTICES

Definitions.

Rule 1. As used in these rules:

"*Billing month*" means a utility service consumption period of not less than 26, nor more than 35, days.

"*Complaint and information officer*" means a member of the Commission staff designated to perform responsibilities in accordance with these rules.

"*Complaint determination*" means the written decision of a utility hearing officer with respect to any complaint filed regarding residential utility service.

"*Consumer services division*" means the staff of the Commission designated to perform responsibilities in accordance with these rules.

"*Cooperative service charges*" means the rates for utility service and other charges authorized by the Commission as an integral part of utility service.

"*Cycle billing*" means a system employed by a utility which results in the rendition of bills for utility service to various member-consumer on different days of any 1 calendar month.

"*Delinquent account*" means a bill rendered to a member-consumer for utility service which remains unpaid at least 5 days after the due date of the bill.

"*Discontinuance of service*" means a cessation of utility service not voluntarily requested by a member-consumer.

"*Energy usage*" means the consumption of electricity or gas sold by a public utility.

"*Estimated bill*" means a bill rendered by a utility for energy used which is not calculated or computed by employing an actual reading of a meter or other measuring devices.

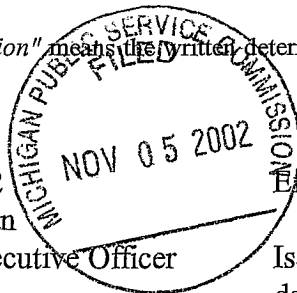
"*Fuel clause*" means the automatic adjustment approved by the Commission to recognize variations in the cost of fuel for electric generation, purchased power, or purchased gas from a base level.

"*In dispute*" means any matter regarding a member-consumer's utility service which is the subject of a pending disagreement, claim, or complaint by a member-consumer.

"*Informal appeal*" means an appeal of a complaint determination of a utility hearing officer made to the consumer services division of the commission.

"*Informal appeal decision*" means the written determination of the consumer services division with respect to an informal appeal.

Issued: October 1, 2002
By: Steven L. Boeckman
President and Chief Executive Officer



Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No.

ORDER	U-11397
REMOVED BY	RL
DATE	7-19-04

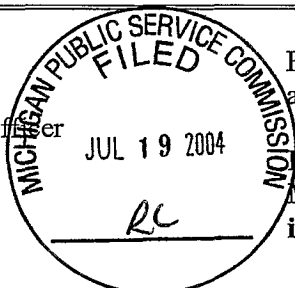
**Consumer Standards and Billing Practices
for Electric Residential Service**

- (h) "Customer" means a purchaser of electricity or natural gas that is supplied by a utility for residential purposes.
- (i) "Cycle billing" means a system that renders bills for utility service to various customers on different days of a calendar month.
- (j) "Delinquent account" means any charges for utility service that remains unpaid at least 5 days after the due date.
- (k) "Energy usage" means the consumption of electricity or natural gas.
- (l) "Estimated bill" means a bill for energy usage that is not calculated by employing an actual reading of a meter or other measuring device.
- (m) "Gas cost recovery" means the adjustment in rates that is approved by the commission to recognize variations in the cost of purchased gas from a base level.
- (n) "In dispute" means that a matter is the subject of an unresolved disagreement, claim, or complaint.
- (o) "Informal appeal" means an appeal of a complaint determination of a utility hearing officer to the commission staff.
- (p) "Informal appeal decision" means the written decision of the complaint and information officer with respect to an informal appeal.
- (q) "Inquiry" means a matter that is resolved upon the initial contact between the customer and the utility or the customer and the commission.
- (r) "Late payment charge" means a finance, service, carrying, or penalty charge that is assessed by a utility because a balance due on a bill is delinquent.
- (s) "New customer" means a customer who has not received the utility's service within the previous 6 years.
- (t) "Positive identification information" means a social security number and an identification containing a photograph.
- (u) "Power supply cost recovery" means the adjustment in rates that is approved by the commission to recognize variations in the cost of purchased power and fuel for electric generation.
- (v) "Previous customer" means a customer who has received the utility's service within the previous 6 years.

CANCELLED BY ORDER	U-15152
REMOVED BY	NAP
DATE	11-30-07

(Continued on Sheet No. 5.31)

Issued: **March 2, 2004**
By Steven L. Boeckman
President and Chief Executive Officer



Effective for electric service rendered on and after **March 17, 2000**.

Issued under the Authority of the
M.P.S.C. Order dated **February 9, 2000**
in Case No. **U-11397**

STANDARD RULES AND REGULATIONS

"Late payment charge" means a finance, service, carrying or penalty charge assessed by a utility upon the bill of a member-consumer for the reason that any balance due and owing upon the bill remains outstanding beyond the period of time established for payment.

"Member-consumer" (may also be referred to as member), means any purchaser of electricity supplied by a utility (may also be referred to as Cooperative), for residential purposes. A utility may request proof that a tenant is renting residential property before extending service to the dwelling. Proof consists of a written or oral confirmation or a copy of the lease submitted by the manager, landlord, or owner of the property.

"Residential service or use" means the provision of or use of electricity or gas for residential purposes.

"Seasonally billed member-consumer" means a residential member-consumer billed on a seasonal basis in accordance with a utility tariff on file with the Commission.

"Settlement agreement" means a written agreement entered into by a member-consumer and a utility which purports to resolve any matter in dispute between the parties or provides for payment of moneys not in dispute over a reasonable period of time.

"Space heating season" means the period between December 1 and March 31.

"Termination" means a cessation of utility service voluntarily requested by the member-consumer.

Discrimination prohibited.

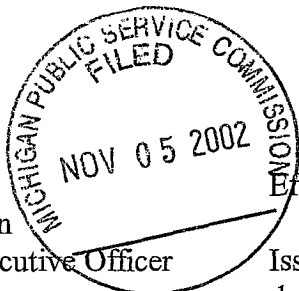
Rule 2. A utility shall not discriminate against nor penalize a member-consumer for exercising any right granted by these rules.

Form proceedings.

Rule 3. The informal procedures required by these rules shall not constitute a contested case as defined by Section 3 of Act No. 306 of the Public Acts of 1969, as amended, being Section 24.203 of the Michigan Compiled Laws.

Billing frequency.

Rule 4. The cooperative shall render a bill once during each billing month to every residential member-consumer in accordance with approved rate schedules. Bills to seasonally billed member-consumers and bills by the Cooperative authorized to use member-consumer read and selfbilling system shall be rendered in accordance with the tariff on file with the Commission.



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President and Chief Executive Officer

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CANCELLED BY	August 20, 2002
ORDER	U-11397
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DATE	7-19-04

**Consumer Standards and Billing Practices
for Electric Residential Service**

- (w) "Residential service or use" means the provision of or use of electricity or natural gas for residential purposes.
- (x) "Seasonally billed customer" means a customer who is billed on a seasonal basis in accordance with a utility tariff that is approved by the commission.
- (y) "Settlement agreement" means a written agreement that is entered into by a customer and a utility and that resolves any matter in dispute or provides for the payment of amounts not in dispute over a reasonable period of time.
- (z) "Shutoff of service" means a discontinuance of utility service that is not voluntarily requested by a customer.
- (aa) "Space heating season" means the period between December 1 and March 31.
- (bb) "Termination of service" means a cessation of utility service that is voluntarily requested by a customer.
- (cc) "Transmit" means to convey or dispatch.
- (dd) "Utility" means a person, firm, corporation, cooperative, association, or other agency that is subject to the jurisdiction of the commission and that distributes and sells electricity or natural gas for residential use.

R 460.2103 Discrimination prohibited.

Rule 3. A utility shall not discriminate against or penalize a customer for exercising any right granted by these rules.

R 460.2104 Form of proceedings.

Rule 4. The informal procedures required by these rules shall not constitute a contested case as defined by section 3 of Act No. 306 of the Public Acts of 1969, as amended, being S24.203 of the Michigan Compiled Laws.

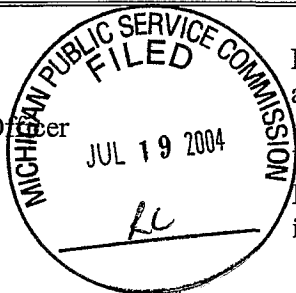
R 460.2105 Additional rules.

Rule 5. A utility may adopt additional rules governing relations with its customers that are reasonable and necessary and that are not inconsistent with these rules. The utility's rules shall be an integral part of its tariffs and shall be subject to approval by the commission. If there is a conflict between these rules and a utility's rules or tariffs, these rules govern.

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(Continued on Sheet No. 5.32)

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in **Case No. U-11397**

STANDARD RULES AND REGULATIONS

Estimated billing.

Rule 5. (1) The Cooperative may estimate the bill of any residential **member-consumer** every other month. The Cooperative may estimate bills upon a different frequency upon a finding by the commission that such procedures assure reasonable billing accuracy. Any bill rendered on an estimated basis shall be clearly and conspicuously identified. The Cooperative shall not render an estimated bill unless the estimating procedure employed by the Cooperative and any substantive changes in those procedures have been approved by the Commission.

(2) The Cooperative may render estimated bills to seasonally billed **member-consumers** in accordance with the tariff on file with the Commission.

(3) Notwithstanding the provisions of sub-rule (1), the Cooperative may estimate the bill of any residential **member-consumer** if extreme weather conditions, emergencies, work stoppages or other circumstances of force majeure prevent actual meter readings.

(4) If the Cooperative is unable to gain access to read a meter, the Cooperative shall undertake reasonable alternative measures to obtain an actual reading including mailing or leaving postpaid pre-addressed postcards upon which the **member-consumer** may note the reading. If the **member-consumer** fails to comply with such alternative measures, or makes reading of the meter unnecessarily difficult, the Cooperative may render an estimated bill notwithstanding sub-rule (1).

When an actual reading cannot be obtained, the Cooperative shall maintain accurate records of the reasons therefore and efforts it has made to secure the actual reading.

When it is necessary to estimate a **member-consumer's** usage for billing purposes in lieu of using an actual meter reading, the estimate will be based on the actual usage for the same period during previous years using average kWh/day figures.

Where computer estimating and billing permits, the above arrived at estimate shall be adjusted to reflect trends in the **member-consumer's** usage during the two previous billing periods and the degree day temperature variation if appropriate.

Where the estimating must be done by hand, as many of the above factors will be reflected as may be reasonably feasible, together with the estimator's knowledge of the **member-consumer's** usage and conditions of service.

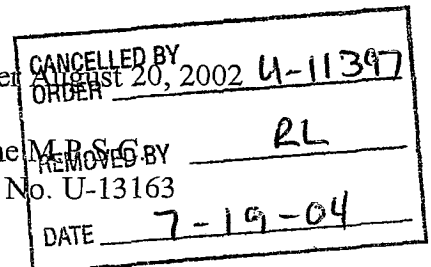
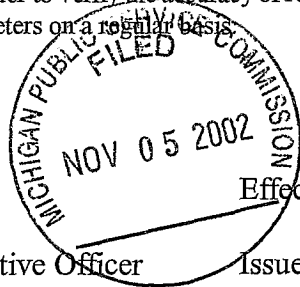
Member-consumer meter reading.

Rule 6. The Cooperative shall provide each **member-consumer** with the opportunity to read and report energy usage as long as energy usage is reported on a regular and accurate basis and shall provide postpaid, pre-addressed postcards for this purpose upon request. At least once every 12 months, the Cooperative shall obtain an actual meter reading of **member-consumer** usage in order to verify the accuracy of readings reported in this manner. This rule shall not prevent the Cooperative from reading meters on a regular basis.

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**Consumer Standards and Billing Practices
for Electric Residential Service**

PART 2. BILLING AND PAYMENT STANDARDS

R 460.2111 Billing frequency; method of delivery.

Rule 11. A utility shall transmit a bill each billing month to its customers in accordance with approved rate schedules. A utility shall transmit a bill to customers by mail unless the utility and the customer agree in writing to another method of delivery. A utility that is authorized to seasonally bill customers or to use a customer read system shall transmit a bill in accordance with the tariffs approved by the commission.

R 460.2112 Estimated billing.

Rule 12. (1) A utility may estimate the bill of a residential customer every other billing month. A utility may estimate the bills more or less often upon a finding by the commission that those procedures assure reasonable billing accuracy. A bill that is rendered on an estimated basis shall be clearly and conspicuously identified as such. A utility shall not render an estimated bill unless the estimating procedures employed by the utility and any substantive changes to those procedures have been approved by the commission.

(2) A utility may render estimated bills to seasonally billed customers in accordance with the tariffs approved by the commission.

(3) Notwithstanding the provisions of subrule (1) of this rule, a utility may estimate the bill of a customer if extreme weather conditions, emergencies, work stoppages, or other circumstances beyond the control of the utility prevent an actual meter reading.

(4) If the utility is unable to gain access to read a meter, then the utility shall use reasonable alternative measures to obtain an actual reading, including mailing or leaving postage-paid, pre-addressed postcards upon which the customer may note the reading. If the customer fails to comply with those alternative measures or makes reading the meter unnecessarily difficult, then the utility may transmit an estimated bill notwithstanding the provisions of subrule (1) of this rule. If a utility cannot obtain an actual reading under this subrule, then the utility shall maintain records of the reasons and its efforts to secure an accurate reading.

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(Continued on Sheet No. 5.33)

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STANDARD RULES AND REGULATIONS

Equal monthly billing or budget billing.

Rule 7. Notwithstanding Rule 5, the Cooperative may bill its member-consumers in accordance with equal monthly billing programs at the election of the Cooperative member-consumer upon a finding by the commission that such programs assure reasonable billing accuracy.

Budget billing is available to member-consumers with permanently installed heating and/or air conditioning equipment.

The amount of the equal payments bills will be based on estimated usage in order that the account will be paid up once each year. Any difference between the sum of the equal monthly payments and the amount due based on the actual monthly usage for the period will be corrected by a credit or debit, as appropriate, to the account once each year.

The amount of the equal monthly payment will be adjusted from time to time to reflect rate changes approved by the Michigan Public Service Commission, changes in usage of the service by the member-consumer, and corrections to the estimate of the member-consumer's annual usage.

Cycle billing.

Rule 8. The Cooperative may bill its member-consumers on a cyclical basis if the individual member-consumer receives each billing on or about the same day of each billing month. If the Cooperative changes meter reading routes or schedules, billing cycles may be altered upon 10 days written notice to the affected member-consumer.

Payment of bills.

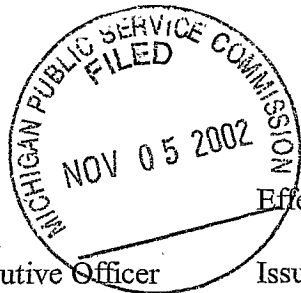
Rule 9. The Cooperative shall permit each residential member-consumer at least 21 calendar days from the date of rendition of each bill for payment in full.

Computation of payment period.

Rule 10. The date of rendition of the Cooperative bill for residential service shall be the date of physical mailing of the bill by the Cooperative. If the last calendar day for remittance falls upon a Sunday, legal holiday or any other day when the offices of the Cooperative regularly used for the payment of member-consumer bills are not open to the general public, the final payment date shall be extended through the next business day. The date of payment for remittance by mail is 2 days prior to receipt of the remittance.

Discounts and late payment charges.

Rule 11. (1) The Cooperative shall bill each member-consumer for the amount of volumetric energy consumed and any other approved charges in accordance with the new rates in the tariffs and schedules approved by, and on file with, the Commission.



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**Consumer Standards and Billing Practices
for Electric Residential Service**

R 460.2113 Customer meter reading.

Rule 13. A utility shall provide each customer with the opportunity to read and report energy usage as long as the customer reports energy usage on a regular and accurate basis. A utility shall provide postage-paid, pre-addressed postcards for this purpose upon request. At least once every 12 months, a utility shall obtain an actual meter reading of energy usage to verify the accuracy of readings reported in this manner. Notwithstanding the provisions of this rule, a utility may read meters on a regular basis.

R 460.2114 Equal monthly billing.

Rule 14. A utility may bill a customer under an equal monthly billing program, at the choice of the customer, upon a finding by the commission that the program assures reasonable billing accuracy. If a customer has a credit balance of more than \$2.00 at the end of the program year, upon the request of the customer, the utility shall return the credit balance.

R 460.2115 Cycle billing.

Rule 15. A utility may use cycle billing if each customer receives a bill on or about the same day of each billing month. If a utility changes meter reading routes or schedules, it may change billing cycles upon 10 days' written notice to the affected customers.

R 460.2116 Payment of bill.

Rule 16. A utility shall permit each customer a period of not less than 17 days from the date the bill was transmitted to pay in full, unless the customer agrees in writing to a different period.

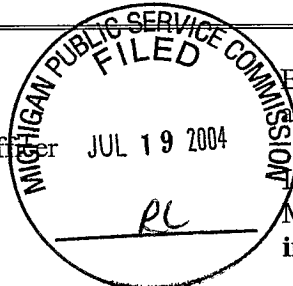
R 460.2117 Payment period.

Rule 17. The date of transmitting a bill is the date the utility mails the bill. For bills that are delivered other than by mail, the date of transmitting a bill is the date that the utility conveys or dispatches the billing information to the customer in accordance with the method of delivery that the customer and the utility agreed to use. If the last day for payments falls on a Sunday, legal holiday, or other day when the offices of the utility regularly used for the payment of customers' bills are not open to the general public, the payment date shall be extended through the next business day.

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STANDARD RULES AND REGULATIONS

(2) The Cooperative may assess a late payment charge not in excess of 2% for each month delinquent, not compounded, of the bill, net of taxes, in determining the amount of any bill of a residential member-consumer, or a portion thereof, which is delinquent. A late payment charge shall not be assessed against member-consumers who are participating in the winter protection plan described in Rule 38.

Billing information.

Rule 12. Every bill rendered by the Cooperative for residential utility service shall state clearly:

(1) The beginning and ending meter readings of the billing period and the dates thereof. Utilities authorized to use a member-consumer read and selfbilling system need not provide this information.

(2) The due date.

(3) Any previous balance.

(4) The amount due for energy usage.

(5) The amount due for other authorized charges.

(6) The total amount due.

(7) The statement that rate schedules, an explanation of how to calculate the accuracy of the bill and an explanation of the fuel clause, if any, is available and will be mailed upon request.

(8) The statement, "register any inquiry or complaint about this bill prior to the due date."

(9) The address and telephone number of the Cooperative designating where the member-consumer may initiate an inquiry or complaint regarding the bill as rendered or the service provided by the Cooperative.

(10) The statement that, "this Cooperative is regulated by the Michigan Public Service Commission, Lansing, Michigan."

Separate Bills.

Rule 13. The Cooperative shall render a separate billing as required by Rule 12 for service provided at each residence or location and shall not combine 2 or more accounts without written authorization of the member-consumer.

Special services.

Rule 14. The Cooperative may include charges for special services together with charges for utility service on the same monthly bill if the charges for special services are designated clearly and separately from the service account. If partial payment is made, the Cooperative shall first credit all payments to the balance outstanding for utility service.

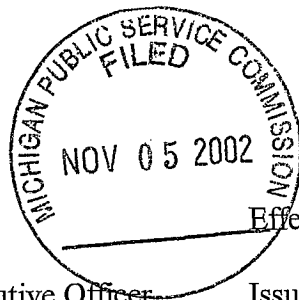
Listing of energy assistance programs.

Rule 15. The Commission shall provide a listing of all existing Federal and State energy assistance programs and the eligibility requirements thereof to all electric and gas utilities regulated by the Commission.

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By: Steven L. Boeckman

President and Chief Executive Officer



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DATE <u>7-19-04</u>

**Consumer Standards and Billing Practices
for Electric Residential Service**

R 460.2118 Allowable charges.

Rule 18. (1) Except as otherwise provided by statute, a utility shall bill each customer for the amount of natural gas or electricity consumed and any other approved charges in accordance with the rates and tariffs approved by the commission.

(2) A utility may assess a late payment charge that is not more than 2%, not compounded, of the portion of the bill, net of taxes, that is delinquent. A utility shall not assess a late payment charge against a customer who is participating in the winter protection plan described in R 460.2174.

R 460.2119 Bill information.

Rule 19. A bill that is transmitted by a utility shall state clearly all of the following information:

- (a) The beginning and ending meter readings and dates for the billing period. A utility that is authorized to use a customer read system need not provide this information.
- (b) The units of energy consumed during the billing period and the units of energy consumed during the comparable period the prior year. A utility may comply with the provisions of this subrule by providing a comparison of energy consumed based on average daily use for the billing period. The commission may exempt a utility from this requirement by order upon a showing by the utility that compliance would be excessively costly or administratively impractical.
- (c) A designation of the rate.
- (d) The due date.
- (e) Any previous balance.
- (f) The amount due for energy usage.
- (g) The amount due for other authorized charges.
- (h) The amount of tax.
- (i) The total amount due.

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STANDARD RULES AND REGULATIONS

Notice of energy assistance programs.

Rule 16. (1) All electric and gas utilities regulated by the Commission shall, within 60 days of the effective date of this Rule and on or before October 15 of each year, inform their residential member-consumers of all of the following:

- (A) Federal and State energy assistance programs and the eligibility requirements of such programs as provided to the utilities by the Commission.
- (B) The winter protection plan described in these rules.
- (C) The medical emergency provisions of Rule 35.

(2) The information required in subrule (1) of this rule shall be disseminated by means of an explanation on the member-consumer's bill, a bill insert, or other mailing. If the information is not disseminated by means of an explanation on the member-consumer's bill, the Cooperative, shall, on the member-consumer's bill, direct the member-consumer to the bill insert or other mailing, unless the Cooperative conducts a selfbilling program.

Additional energy assistance programs.

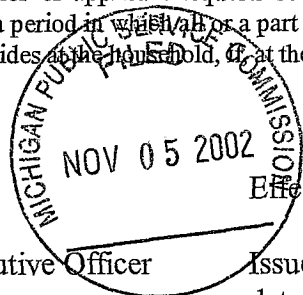
Rule 17. As further information regarding energy assistance programs, both Federal and State, becomes available to the Commission, such information shall be provided to all electric and gas utilities regulated by the Commission. Within 60 days of the receipt of such information from the Commission, all electric and gas utilities regulated by the Commission shall disseminate such information to their residential member-consumers in the same form and manner as provided in Rule 16.

Cash deposits as a new condition of new service.

Rule 18. The Cooperative shall not require a cash deposit or other guarantees a condition of new service, unless an applicant or a member-consumer has an unsatisfactory credit or service standing with the Cooperative due to any of the following:

- (1) The member-consumer has a prior service account which is past due with the Cooperative, which accrued within the last six years, and which, at the time of the request for service, remains unpaid and is not in dispute.
- (2) The applicant or member-consumer misrepresents his/her identity or credit standing at the time of application for new service, thus avoiding disclosure of pertinent credit information.
- (3) The member-consumer has, in an unauthorized manner, interfered with the service of the Cooperative situated or delivered on or about the member-consumer's premises within the last 6 years, if such finding of unauthorized interference or use is made and determined after notice and opportunity for hearing is provided to the member-consumer pursuant to these rules and is not in dispute.
- (4) The member-consumer or applicant requests service at a residence in which he or she does not reside.
- (5) The Cooperative has had 2 or more checks for the member-consumer's account returned from a bank within the past 3 years for insufficient funds or no account, excluding bank error.
- (6) The member-consumer or applicant requests service at a household that was inhabited by the member-consumer or applicant during a period in which all or a part of a prior past due service account was incurred by another household member who still resides at the household, or, at the time of the request for service, the account remains unpaid and is not in dispute.

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**Consumer Standards and Billing Practices
for Electric Residential Service**

- (j) The rate schedules, the explanation of rate schedules, and the explanation of how to verify the accuracy of the bill will be provided upon request.
- (k) That the customer should make any inquiry or complaint about the bill before the due date.
- (l) The address and telephone number of the utility at which the customer may initiate any inquiry or complaint regarding the bill or the service provided by the utility.
- (m) That the utility is regulated by the Michigan public service commission, Lansing, Michigan.

R 460.2120 Separate bills.

Rule 20. (1) A utility shall transmit a separate bill in conformity with the provisions of R 460.2119 for service provided at each location and shall not combine 2 or more accounts without written authorization of the customer.

(2) Notwithstanding the provisions of subrule (1) of this rule, if there is shutoff or termination of service at a separate residential metering point, residence, or location in accordance with these rules, then a utility may transfer an unpaid balance to any other residential service account of the customer.

R 460.2121 Billing for non-tariff services.

Rule 21. A utility may include charges for non-tariff services together with charges for tariff service on the same monthly bill if the charges for non-tariff services are designated clearly and separately from the charges for tariff service. If partial payment is made, the utility shall first credit payment to the balance outstanding for tariff service.

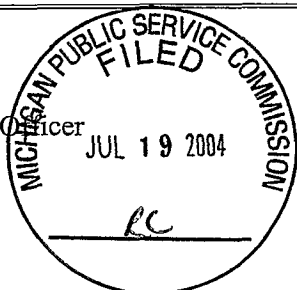
R 460.2122 Listing of energy assistance programs.

Rule 22. The commission shall provide, to all utilities, a listing of all federal and state energy assistance programs and the eligibility requirements.

(Continued on Sheet No. 5.36)

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STANDARD RULES AND REGULATIONS

Cash deposit or other guarantee as a condition of continued service.

Rule 19. The Cooperative shall not require a cash deposit or other guarantee as a condition of continued service, unless a member-consumer has an unsatisfactory credit or service standing with the Cooperative due to 1 of the following:

- (1) The service of the member-consumer has been discontinued for nonpayment of a delinquent account not in dispute.
- (2) In an unauthorized manner, the member-consumer interfered with the service of the Cooperative situated or delivered on or about the member-consumer's premises, if the finding of unauthorized interference or use is made and determined after a notice and opportunity for hearing is provided to the member-consumer pursuant to these rules and is not in dispute.
- (3) The Cooperative has had 2 or more checks for the member-consumer's account returned from a bank within the last 3 years for insufficient funds or no account, excluding bank error.

Other standards prohibited.

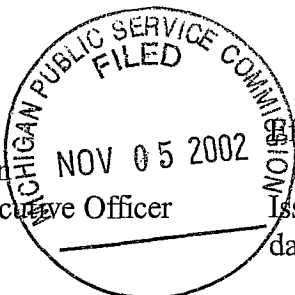
Rule 20. The Cooperative shall not require a cash deposit or other guarantee as a condition of new or continued utility service based upon commercial credit standards, income, home ownership, residential location, race, color, creed, sex, age, national origin, relationship to other member-consumers, or any other criteria not authorized by these rules.

General deposit conditions.

Rule 21. A cash deposit required pursuant to these rules is subject to the following terms and conditions:

- (1) A deposit that is required under these rules due to a prior outstanding account that is not in dispute or a shutoff for nonpayment shall not be more than twice the average peak season monthly bill for the premises or twice the utility's system average peak season monthly bill for residential service if consumption history for the premises is unavailable. The utility may also require payment of the delinquent account as a condition of providing or continuing service if the prior account is in the member-consumer's or applicant's name, is delinquent and owed to the utility, and accrued within the last 6 years.
- (2) A deposit that is required as a condition of providing, restoring, or continuing service due to unauthorized use, diversion, or interference shall not be more than 4 times the average peak season monthly bill for the premises or 4 times the utility's system average peak season monthly bill for residential service if consumption history for the premises is unavailable. The utility may also require payment of the delinquent account and approved charges as a condition of providing, restoring, or continuing service if the prior account is in the member-consumer's or applicant's name, is delinquent and owed to the utility, and accrued within the last 6 years.
- (3) Before requiring a deposit as a condition of continued service, the Cooperative shall have offered the member-consumer, prior to discontinuance for non-payment, the opportunity to enter into a settlement agreement as provided in 37 through 49 of these rules.

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**Consumer Standards and Billing Practices
for Electric Residential Service**

R 460.2123 Notice of energy assistance program.

Rule 23. (1) A utility shall annually inform each customer of the following information:

- (a) The federal and state energy assistance programs that are available and the eligibility requirements of the programs, as provided to the utility by the commission.
- (b) The winter protection plan described in the provisions of R 460.2174.
- (c) The medical emergency provisions of R 460.2153.

(2) The utility shall provide the information required by the provisions of subrule (1) of this rule as an explanation on the customer's bill, a bill insert, or other transmittal. If the utility does not print an explanation on the customer's bill, then the utility shall, on the customer's bill, direct the customer to the bill insert or other transmittal.

R 460.2124 Additional energy assistance programs.

Rule 24. As further information regarding energy assistance programs becomes available, the commission shall provide that information to all utilities. Within 60 days of receiving the information, the utility shall:

- (1) Provide further information regarding new eligibility requirements for energy assistance programs to all of its customers.
- (2) Provide further information regarding new benefit levels energy assistance programs to customers currently enrolled in the programs.

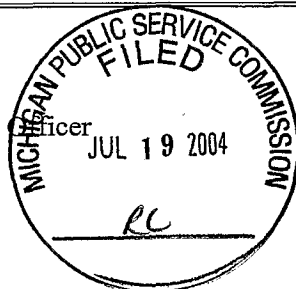
R 460.2125 Billing error.

Rule 25. (1) If a utility overcharges a customer due to a billing error, the utility shall refund or credit the amount of the overcharge. A utility is not required to adjust, refund, or credit an overcharge for more than the 3 years immediately preceding discovery of the billing error, unless the customer is able to establish an earlier date for commencement of the error.

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By Steven L. Boeckman
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Effective for electric service rendered on and after **March 17, 2000.**

Issued under the Authority of the
M.P.S.C. Order dated **February 9, 2000**
in Case No. **U-11397**

STANDARD RULES AND REGULATIONS

(4) Interest at the rate of 9% per annum shall be payable on all deposits. Interest shall be credited semi-annually upon the service account of the member-consumer or paid upon the return of the deposit, whichever occurs first. The Commission, by order, may revise the annual interest rate not later than January 31 of each year after the effective date of these rules, after having given notice of the proposed revision by publication in 3 daily newspapers of general circulation, 1 of which shall be in the Upper Peninsula, and after having afforded all interested parties the opportunity to comment upon the proposed interest rate.

(5) Upon termination of service, the deposit, with accrued interest, shall be credited to the final bill and the balance shall be returned promptly to the member-consumer.

(6) The credit of a member-consumer shall be established and a deposit and accrued interest shall be refunded promptly by the Cooperative upon satisfactory payment by the member-consumer of all proper charges for utility service for a period of nine successive months. For purposes of this subdivision, payment is satisfactory if made prior to the issuance of a notice of discontinuation of service for non-payment not in dispute. The Cooperative may withhold the deposit funds pending the resolution of a discontinuance for nonpayment which is in dispute in accordance with these rules.

(7) The Cooperative shall maintain a detailed record of all deposits received from member-consumers. The record shall show all of the following information:

- (a) The name of the member-consumer.
- (b) The location of the premises occupied by the member-consumer at the time of making the deposit and each successive location while the deposit is retained.
- (c) The date of making and amount of deposit.
- (d) The date and amounts of interest paid.

(8) Each member-consumer posting a cash deposit shall receive, in writing, at the time of tender of deposit funds, a receipt as evidence thereof, which contains the following minimum information:

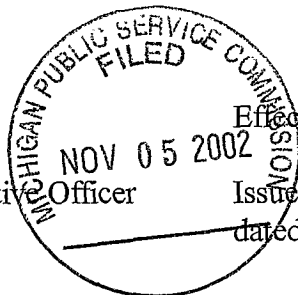
- (a) Name of member-consumer.
- (b) Place of payment.
- (c) Date of payment.
- (d) Amount of payment.
- (e) Identifiable name and signature of the Cooperative employee receiving payment.
- (f) A statement of the terms and conditions governing the receipt, retention, and return of deposit funds.

(9) The Cooperative shall provide means whereby a member-consumer entitled to a return of his or her deposit is not deprived of deposit funds even though he or she may be unable to produce the original receipt for the deposit.

(10) The Cooperative shall apply deposit standards uniformly as a condition of utility service to all residential member-consumers.

Guarantee in lieu of deposit.

Rule 22. In lieu of a cash deposit required by these rules, the Cooperative shall accept the written guarantee of a responsible party as surety for a member-consumer service account.



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President and Chief Executive Officer

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**Consumer Standards and Billing Practices
for Electric Residential Service**

(2) If a utility undercharges a customer, the following provisions apply:

- (a) In cases that involve meter tampering or fraud, the utility may backbill the customer for the amount of the undercharge.
- (b) In cases that do not involve meter tampering or fraud, the utility may backbill the customer for the amount of the undercharge during the 12-month period immediately preceding discovery of the error, and the utility shall offer the customer reasonable payment arrangements for the amount of the backbill, taking into account the period of the undercharge.

(3) Overcharges and undercharges due to gas meter errors and electric meter errors shall be reconciled in accordance with the provisions of R 460.2364 of the technical standards for gas service and the provisions of R 460.3403 of the regulations governing service supplied by electric utilities, respectively.

PART 3. DEPOSITS AND GUARANTEES

R 460.2131 Deposit for new customer.

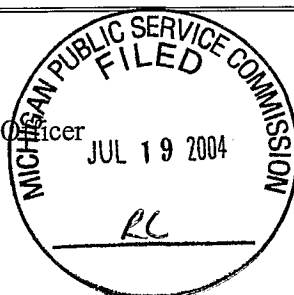
Rule 31. (1) A utility may require a deposit as a condition of providing service to a new customer due to any of the following provisions:

- (a) The applicant has a delinquent bill with any electric or gas provider that accrued within the last 6 years, and that, at the time of the request for service, remains unpaid and is not in dispute.
- (b) The applicant misrepresents his or her identity or credit standing.
- (c) The applicant fails to provide complete positive identification information upon request at the time of applying for new service, to the extent a request for such information is not barred by R 460.2133(3).

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STANDARD RULES AND REGULATIONS

Guarantee terms and conditions.

Rule 23. A guarantee accepted in accordance with these rules is subject to the following terms and conditions:

- (1) It shall be in writing and shall be renewed in a similar manner at least annually.
- (2) It shall state the terms of guarantee, the maximum amount guaranteed and that the Cooperative shall not hold the guarantor liable for sums in excess thereof unless agreed to in a separate written instrument.
- (3) Credit shall be established for the member-consumer and the guarantor shall be released upon satisfactory payment by the member-consumer of all proper charges for utility service for a period of 9 successive months. For purposes of this subrule, payment is satisfactory if made prior to the issuance of a notice of discontinuation of service for nonpayment not in dispute. The Cooperative may withhold the release of the guarantor pending the resolution of a discontinuance for nonpayment in dispute within accordance with these rules.

Deposit refund.

Rule 24. The Cooperative shall refund all cash deposits held as security for residential service currently in its possession and terminate all existing guarantees in lieu of deposits not maintained or executed in compliance with this part. The Cooperative shall notify each member-consumer that any deposit so refunded is pursuant to these rules. Interest on refunded deposits shall accrue in accordance with the interest rate paid by the Cooperative on the effective date of these rules. The Cooperative may apply all deposits subject to refund against existing arrearages not in dispute prior to refund.

Applicability.

Rule 25. These procedures shall be applicable to all member-consumer inquiries and complaints made to the Cooperative regarding residential utility service and charges therefor.

Complaint procedures.

Rule 26. (1) The Cooperative shall establish procedures which will insure the efficient and thorough receipt, investigation and where possible, resolution of all member-consumer inquiries, service requests and complaints regarding residential utility service charges therefor.

(2) The Cooperative shall obtain Commission approval of any substantive changes in the procedures prior to implementation.

Personnel procedures.

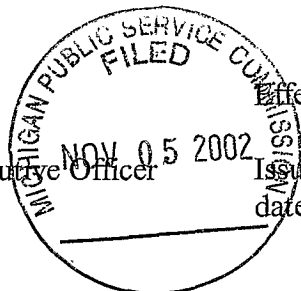
Rule 27. The Cooperative shall establish personnel procedures which as a minimum insure that:

(1) Qualified personnel shall be available and prepared at all times during normal business hours to receive and respond to all member-consumer inquiries, service requests and complaints. The Cooperative shall make necessary arrangements to insure that member-consumers unable to communicate in the English language receive prompt and effective assistance.

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**Consumer Standards and Billing Practices
for Electric Residential Service**

- (d) The applicant, in an unauthorized manner, used, diverted, or interfered with the service of the utility situated or delivered on or about the applicant's premises within the last 6 years, if the finding of unauthorized use, diversion, or interference is made after notice and an opportunity for a hearing under these rules.
- (e) The applicant requests service for a location at which he or she does not reside.
- (f) The applicant was a household member during a period in which all or part of a delinquent service account was accrued by another household member who currently resides with the applicant, if, at the time of the request for service, the account remains unpaid and is not in dispute.
- (g) The applicant is unable to provide prior utility service history information with any regulated or unregulated utility in Michigan or elsewhere during the last 6 years and has an unfavorable commercial credit rating caused by 3 or more delinquent payments of more than 60 days in the last 2 years.
- (h) A receiver has been appointed in a court proceeding within the last 6 years.
- (i) As allowed by federal bankruptcy law, the applicant has sought relief under federal bankruptcy laws within the last 6 years.

(2) A utility shall not require a deposit as a condition of providing service to a new customer if any of the following provisions apply:

- (a) The family independence agency is responsible for making monthly payments to a utility on behalf of the applicant.
- (b) The applicant secures a guarantor who is a customer in good standing with the utility.
- (c) None of the conditions described in subrule (1) of this rule applies to the applicant.
- (d) The applicant is over 65 years of age and has no negative credit history with any gas or electric provider.

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STANDARD RULES AND REGULATIONS

(2) Qualified personnel responsible for and authorized to enter into written settlement agreements on behalf of the Cooperative shall be available at all times during normal business hours to respond to **member-consumer** inquiries and complaints.

(3) Qualified personnel shall be available at all times to receive and initiate response to **member-consumer** contacts regarding any discontinuance of service and emergency conditions occurring within the Cooperative's service area.

(4) Names, addresses and telephone numbers of personnel designated and authorized to receive and respond to the requests and directives of the Commission regarding **member-consumer** inquiries, service requests and complaints are current and on file with the consumer services division.

Utility hearing officers.

Rule 28. (1) The Cooperative shall employ or contract with competent utility hearing officers who shall be notaries public and qualified to administer oaths and other supporting personnel as necessary to comply with rules pertaining to discontinuance of residential service.

(2) Utility hearing officers so employed or contracted to comply with utility hearing officers, sub-section 1, and shall function exclusively in this capacity and shall not engage in any other activities for or on behalf of the Cooperative.

(3) Utility hearing officers and utility hearing procedures shall be subject at all times to investigation and review by the Commission to insure the impartiality and integrity of the hearing process.

Publication of procedures.

Rule 29. (1) The Cooperative shall prepare a pamphlet which in layman's terms summarizes the rights and responsibilities of its **member-consumers** in accordance with these rules and other applicable provisions.

(2) The pamphlet shall be displayed prominently and available at all Cooperative office locations open to the general public and shall be mailed to each residential **member-consumer** of the Cooperative. Thereafter, the pamphlet shall be delivered or mailed to each new **member-consumer** of the Cooperative upon the commencement of service and shall be available at all times upon request.

(3) The pamphlet shall contain information concerning, but not limited to:

- (a) Billing procedures and estimation standards
- (b) Methods for **member-consumers** to verify billing accuracy.
- (c) Explanation of operation of fuel clauses.
- (d) **Member-consumer** payment standards and procedures.
- (e) Security deposit and guarantee standards.
- (f) Discontinuance and reconnection of service.
- (g) Inquiry, service and complaint procedures.
- (h) Public service Commission consumer procedures.

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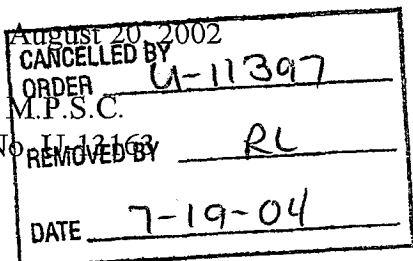
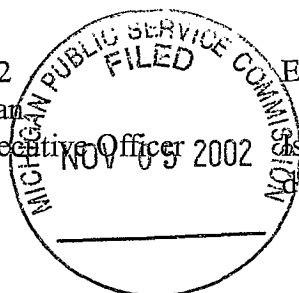
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Dated August 20, 2002 in Case No. H-12163



**Consumer Standards and Billing Practices
for Electric Residential Service**

R 460.2132 Deposit for previous customer or continued service.

Rule 32. (1) A utility may require a deposit as a condition of providing or restoring service to a previous customer or continuing service to a current customer if the customer has an unsatisfactory credit standing with the utility due to any of the following:

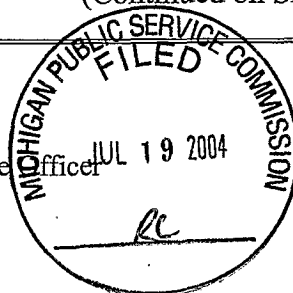
- (a) The customer or applicant has a prior service account that is delinquent, that accrued within the last 6 years, and that, at the time of the request for service, remains unpaid and is not in dispute, or if litigation was required to obtain full payment of a utility account that was not in dispute.
- (b) The customer or applicant misrepresents his or her identity or credit standing.
- (c) The customer or applicant fails to provide complete positive identification information upon request at the time of applying for service, to the extent that a request for such information is not barred by R 460.2133(3).
- (d) The customer or applicant, in an unauthorized manner, used, diverted, or interfered with the service of the utility situated or delivered on or about the customer's or applicant's premises within the last 6 years, if the finding of unauthorized use, diversion, or interference is made after notice and an opportunity for a hearing under these rules and is not in dispute.
- (e) The utility has shut off service to the customer for nonpayment of a delinquent account that is not in dispute.
- (f) The utility has had 1 or more checks for the customer's account returned from a bank within the last 12 months for insufficient funds or no account, excluding bank error.
- (g) A receiver has been appointed in a court proceeding within the last 6 years.
- (h) As allowed by federal bankruptcy law, the applicant has sought relief under federal bankruptcy laws within the last 6 years.

(2) A utility shall not require a deposit as a condition of providing service to a previous customer or continuing service to a current customer if one of the following provisions applies:

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in **Case No. U-11397**

STANDARD RULES AND REGULATIONS

- (4) The cover of each pamphlet shall indicate conspicuously that the pamphlet is being provided in accordance with the rules of the Commission and shall indicate in Spanish that the pamphlet or a translation thereof is available in Spanish. Upon request, the Cooperative shall provide the pamphlet or a translation thereof in the Spanish language.

Public access to rules and rates.

Rule 30. The Cooperative shall keep on file and provide public access to a copy of these rules, all other rules of the Cooperative as filed with the Commission regarding member-consumer service and a schedule of all residential rates and service charges together with an explanation of the operation of any applicable fuel clause at all offices of the Cooperative.

Suitable signs shall be posted conspicuously at each such location calling attention to the public that the rules, regulations and rate schedules are so filed and available for inspection. Upon request, the Cooperative shall provide 1 copy of these rules or schedules to a member-consumer without charge.

Reporting requirement.

Rule 31. The Cooperative shall file a quarterly report within 20 days, after the end of each calendar quarter with the consumer services division, which in detail contains information concerning:

- (1) The payment performance of its member-consumers in relation to established due and payable period.
- (2) The number and general description of all complaints registered with the Cooperative.
- (3) The number of discontinuation notices issued by the Cooperative and the reasons therefor.
- (4) The number of hearings held by the Cooperative, the type of the dispute relating thereto and the number of complaint determinations issued.
- (5) The number of written settlement agreements entered into by the Cooperative and a synopsis of the terms, conditions and standards upon which the settlement agreements were entered into.
- (6) The actual number of discontinuations of service and the number of reconnections.
- (7) A critique of the performance of the consumer services division of the Commission.

Inspection.

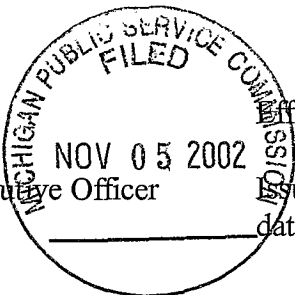
Rule 32. The Cooperative shall permit authorized staff of the Commission to inspect all of the Cooperative's operations relating to member-consumer service.

Time of discontinuation.

Rule 33. (1) Subject to the requirements of these rules, the Cooperative may discontinue service to a residential member-consumer on the date specified in the notice of discontinuation or within a reasonable time thereafter only between the hours of 8 a.m. and 4 p.m.

- (2) Service shall not be discontinued on a day, or a day immediately preceding a day, when the services of the Cooperative are not available to the general public for the purpose of reconnecting discontinued service.
- (3) Service shall not be discontinued pending the resolution of a complaint with the Commission.

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**Consumer Standards and Billing Practices
for Electric Residential Service**

- (a) The family independence agency is responsible for making monthly payments to a utility on behalf of the applicant.
- (b) The customer or applicant secures a guarantor who is a customer in good standing with the utility.
- (c) The customer or applicant has none of the conditions described in subrule (1) of this rule.
- (d) The applicant is over 65 years of age and has no negative credit history with any gas or electric provider.

R 460.2133 Prohibited practices.

Rule 33. (1) A utility shall not require a deposit or other guarantee as a condition of new or continued utility service based upon any of the following:

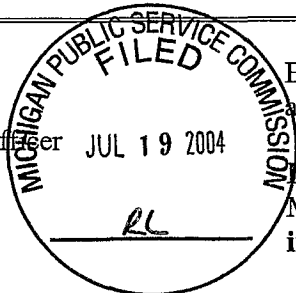
- (a) Commercial credit standards, if the customer or applicant has prior utility service credit history with any electric or gas provider in Michigan or elsewhere during the previous 6 years.
- (b) Income.
- (c) Home ownership.
- (d) Residential location.
- (e) Race.
- (f) Color.
- (g) Creed.
- (h) Sex.
- (i) Age.
- (j) National origin.
- (k) Any other criteria not authorized by these rules.

(2) A utility shall not attempt to recover from any person any outstanding bills or other charges due upon the account of any other person, unless that other person has entered into a lawful guarantee or other agreement to pay those bills and charges.

(Continued on Sheet No. 5.41)

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STANDARD RULES AND REGULATIONS

Manner of discontinuation.

Rule 34. (1) At least 1 day preceding physical discontinuation of service, the Cooperative shall make reasonable efforts to contact the **member-consumer** by telephone to advise the **member-consumer** of the pending action and what steps must be taken to avoid discontinuation.

(2) Immediately preceding the physical disconnection of service, the employee of the Cooperative designated to perform such function shall identify himself or herself to the **member-consumer** or other responsible person then upon the premises and shall announce the purpose of his or her presence.

(3) The employee shall have in his or her possession the past due account of the **member-consumer** and request any available verification that the outstanding claims have been satisfied or are currently in dispute. Upon the presentation of evidence which reasonably indicates that the claim has been satisfied or is currently in dispute, service shall not be discontinued.

(4) The employee may be authorized to accept payment and, in such cases, shall not discontinue service if the **member-consumer** then and there tenders payment in full, together with a reasonable charge for sending the employee to the premises if provided in the Cooperative's schedule of rates and tariffs.

(5) Payment may be made by the **member-consumer** in any reasonable manner, including personal check. Payment by personal check is not reasonable if the **member-consumer** has on a previous occasion within the last 3 years tendered payment in this manner and the check has been returned for insufficient funds or no account.

(6) If prior telephone contact has not been made as provided in subrule (1) of this Rule and the **member-consumer** or other responsible person is not in or upon the premises, the employee shall leave notice, in a manner conspicuous to the **member-consumer**, that service will be discontinued on or after the next business day unless outstanding claims have been satisfied. If the **member-consumer** or other responsible person has been telephonically contacted, service may be discontinued immediately.

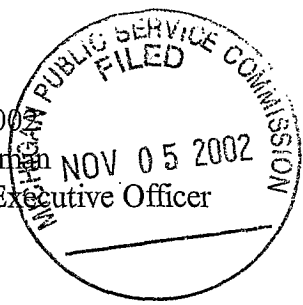
(7) If the **member-consumer** or other responsible person is not in or upon the premises upon the return of the employee, or upon the first visit if the **member-consumer** or other responsible person does not respond when it reasonably appears that the premises are occupied, the employee may discontinue service.

(8) When service is discontinued, the employee shall leave notice upon the premises, in a manner conspicuous to the **member-consumer**, that service has been discontinued and the address and telephone number of the Cooperative where the **member-consumer** may arrange to have service restored.

Medical emergency.

Rule 35. Notwithstanding any other provision of these rules, the Cooperative shall postpone the physical discontinuation of utility service to a residential **member-consumer** for a reasonable time not in excess of 21 days if the **member-consumer** produces a physician's certificate or note from a public health or social services official which states that physical discontinuation will aggravate an existent medical emergency of the **member-consumer**, a member of his/her family or other permanent resident of the premises where service is rendered. The certificate shall identify the medical emergency and specify the period of time during which discontinuation will aggravate the circumstances. The postponement may be extended by renewal of the certificate or note.

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**Consumer Standards and Billing Practices
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(3) A utility shall not require a customer or applicant who has prior utility service history with any electric or gas provider in Michigan or elsewhere during the previous 6 years to provide the utility with his or her social security number as a condition of obtaining or continuing a utility service.

R 460.2134 General deposit conditions.

Rule 34. (1)

(a) A deposit that is required under these rules due to a prior outstanding account that is not in dispute or a shutoff for nonpayment shall not be more than twice the average peak season monthly bill for the premises or twice the utility's system average peak season monthly bill for residential service if consumption history for the premises is unavailable. The utility may also require payment of the delinquent account as a condition of providing or continuing service if the prior account is in the customer's or applicant's name, is delinquent and owed to the utility, and accrued within the last 6 years.

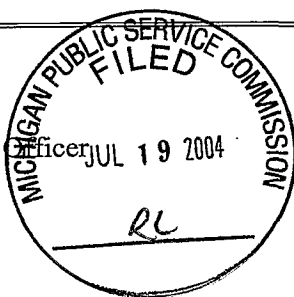
(b) A deposit that is required as a condition of providing, restoring, or continuing service due to unauthorized use, diversion, or interference shall not be more than 4 times the average peak season monthly bill for the premises or 4 times the utility's system average peak season monthly bill for residential service if consumption history for the premises is unavailable. The utility may also require payment of the delinquent account and approved charges as a condition of providing, restoring, or continuing service if the prior account is in the customer's or applicant's name, is delinquent and owed to the utility, and accrued within the last 6 years.

(2) Unless the applicant misrepresents his or her identity or credit standing or fails to provide positive identification, if requested, at the time of applying for service, the utility shall, within 30 days after the applicant applies, decide whether to require a deposit.

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STANDARD RULES AND REGULATIONS

Restoration of service.

Rule 36. (1) After service has been discontinued, the Cooperative shall restore service promptly upon the member-consumer's request when the cause for discontinuation of service has been cured or credit arrangements satisfactory to the Cooperative have been made.

(2) Every effort shall be made to restore service at all times on the day restoration is requested, and, in any event, restoration shall be made no later than the first working day after the day of the request of the member-consumer.

(3) The Cooperative may charge the member-consumer a fee reasonably related to the manner in which service was discontinued for restoration of that service, if such fees are provided in the Cooperative's approved schedule of rates and tariffs.

Discontinuance.

Rule 37. Subject to the requirements of these rules, the Cooperative may discontinue service to a residential member-consumer for 1 or more of the following reasons:

- (1) Nonpayment of a delinquent account.
- (2) Failure to post a cash security deposit or other form of guarantee.
- (3) Unauthorized interference with or diversion or use of the utility service situated or delivered on or about the member-consumer's premises.
- (4) Failure to comply with the terms and conditions of a settlement agreement.
- (5) Refusal to grant access at reasonable times to equipment installed upon the premises of the member-consumer for the purpose of inspection, meter reading, maintenance or replacement.
- (6) Misrepresentation of identity for the purpose of obtaining utility service.
- (7) Violation of any other rules of the Cooperative on file with and approved by the Commission which adversely affects the safety of the member-consumer or other persons or the integrity of the utility's energy delivery system.

Discontinuance of service prohibited.

Rule 38. (1) None of the following shall constitute sufficient cause for the Cooperative to discontinue service:

- (a) The failure of a member-consumer to pay for merchandise, appliances, or services not approved by the Commission as an integral part of the utility service provided by the Cooperative.
- (b) The failure of a member-consumer to pay for concurrent service received at a separate metering point, residence, or location. In the event of discontinuation or termination of service at a separate residential metering point, residence, or location in accordance with these rules, the Cooperative may transfer any unpaid balance to any other residential service account of the member-consumer.
- (c) The failure of a member-consumer to pay for a different class of service received at the same or different location.- The placing of more than 1 meter at the same location for the purpose of billing the usage of specific domestic energy using devices under optional rate schedules or provisions is not construed as a different class of service for the purpose of this rule.
- (d) The failure of a member-consumer, such as a landlord, to pay for service where, service is used by another person, such as a tenant. The Cooperative may discontinue service, however, in any of the following circumstances:

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**Consumer Standards and Billing Practices
for Electric Residential Service**

(3) Except in the case of unauthorized use, diversion, or interference, if the utility shuts off service for nonpayment, then the utility shall not require a deposit as a condition of restoring service unless the utility offered the customer, prior to shutoff for nonpayment, the opportunity to enter into a settlement agreement as provided in part 6 of these rules.

(4) A utility shall pay interest at the rate of 9% per annum on all deposits. A utility shall credit interest semiannually to the service account of the customer or pay it upon the return of the deposit, whichever occurs first.

(5) The customer's credit shall be established and the utility shall return the deposit and accrued interest upon satisfactory payment by the customer of all proper charges for utility service for a period of 12 consecutive months. A utility may retain the deposit because of unauthorized use, diversion, or interference for a period of 24 months and shall refund the deposit upon satisfactory payment of the final 12 months' charges.

(6) For purposes of this rule, payment is satisfactory if it is made before the issuance of the notice of shutoff of service for nonpayment that is not in dispute or within 3 days after the issuance of the next succeeding monthly bill, whichever is sooner.

(7) If the utility has not already returned the deposit, the utility shall credit the deposit, with accrued interest, to the final bill. A utility may apply the deposit against an existing arrearage that is not in dispute. The utility shall promptly return the balance to the customer.

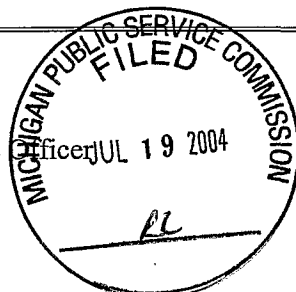
(8) A utility shall maintain a detailed record of all deposits received from customers. The record shall show all of the following information:

- (a) The name of the residential customer.
- (b) The location of the premises occupied by the customer at the time of making the deposit and each successive location while the deposit is retained.
- (c) The date the customer made the deposit and the amount.
- (d) The dates the utility paid interest and the amounts.

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(Continued on Sheet No. 5.43)

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in Case No. **U-11397**

STANDARD RULES AND REGULATIONS

(i) If the member-consumer supplies a written statement under oath that the premises are unoccupied.

(ii) If the premises are occupied, and the occupant agrees in writing to the discontinuation of service.

(iii) If it is not feasible to provide service to the occupant as a member-consumer without a major revision of existing distribution facilities. Where it is feasible to so provide service, the Cooperative, after providing notice as required in these rules, shall offer the occupant the opportunity to subscribe for service in his/her own name. If the occupant then declines to so subscribe, the Cooperative may discontinue service pursuant to these rules. The Cooperative shall not attempt to recover, or condition service upon the payment of, any outstanding bills or other charges due upon the account of any other person.

(2) As used in this rule, the term "eligible member-consumer" means any utility member-consumer who receives supplemental security income, aid to families with dependent children or general assistance if the Family Independence Agency voluntary heating fuel program is unavailable to the recipient, food stamps, or medicaid or whose household income does not exceed the following levels:

<u>Number of Household Members</u>	<u>Maximum Income</u>
1	\$ 6,120.00
2	8,274.00
3	11,361.00
4	14,020.00
5	16,546.00
6	19,350.00
More than 6	Add \$2,804.00 for each additional household member.

The Commission shall annually increase or decrease household income levels by the same percentage increase or decrease in the Bureau of Labor Statistics' lower living standard.

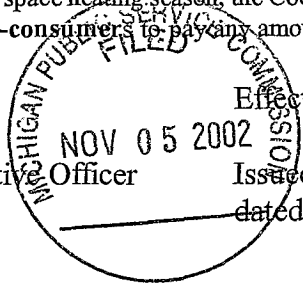
(3) Utility service to an eligible member-consumer shall not be discontinued during the space heating season for nonpayment of a delinquent account if the eligible member-consumer pays to the Cooperative a monthly amount equal to not less than 7% of the estimated annual bill for the eligible member-consumer and the eligible member-consumer demonstrates, within 10 business days of requesting shut-off protection, that he or she has made application for State or Federal heating assistance.

If an arrearage exists at the time an eligible member-consumer applies from discontinuance of service during the space heating season, the Cooperative shall permit the member-consumer to pay the arrearage in not less than 12 equal monthly installments.

(4) The Cooperative may discontinue service to an eligible member-consumer who does not pay the monthly amounts referred to in subrule (3) of this Rule after giving notice in the manner set forth in these rules. The Cooperative is not required to offer a settlement agreement to an eligible member-consumer who fails to make the monthly payments referred to in subrule (3) of this rule.

(5) At the conclusion of the space heating season, the Cooperative shall reconcile the accounts of eligible member-consumers and permit member-consumers to pay any amounts owing in equal monthly installments between March

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**Consumer Standards and Billing Practices
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(9) If a customer makes a deposit, then the utility shall provide, in writing, a receipt that contains all of the following information:

- (a) Name of customer.
- (b) Place of payment.
- (c) Date of payment.
- (d) Amount of payment.
- (e) Identifiable name and signature of the utility employee who receives the deposit.
- (f) The terms and conditions governing the receipt, retention, and return of the deposit.

(10) A utility shall provide a means by which a customer who is entitled to the return of his or her deposit is not deprived of the deposit even though he or she may be unable to produce the original receipt for the deposit.

(11) A utility shall apply deposit standards uniformly to all customers.

(12) For purposes of this rule, both of the following provisions apply:

(a) The premises's average peak season monthly bill is defined as the highest 5 consecutive month period of consumption at the premises within the previous 12-month period, divided by 5, priced at current rates.

(b) The utility's system average peak season monthly bill is defined as the average peak season monthly bill computed for all residential premises on the utility's system.

R 460.2135 Rescinded.

(Continued on Sheet No. 5.44)

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STANDARD RULES AND REGULATIONS

31 and December 1. Service to eligible **member-consumers** who fail to make installment payments on a timely basis may be discontinued in the manner required by this part.

(6) An eligible **member-consumer** whose utility service has been discontinued before applying for winter protection shall not be required to pay any fee for the restoral of service or any security deposit pursuant to Rule 18 during the space heating season.

Notice of discontinuation of service.

Rule 39. (1) The Cooperative shall not discontinue residential service pursuant to Rule 37 unless written notice by first-class mail is sent to the **member-consumer** or personally served not less than 10 days before the date of the proposed discontinuance. Notice shall be sent to the account name and address and to the address where service is provided, if different. Service of notice by mail is complete upon mailing. The Cooperative shall maintain an accurate record of the date of mailing.

(2) The Cooperative shall permit a residential **member-consumer** to designate a consenting individual or agency to receive a copy of any notice of discontinuance sent by the Cooperative to the **member-consumer**.

(3) Not less than 30 days before the proposed discontinuance of service to a single-metered dwelling used as a residence for 5 or more families, the Cooperative shall mail or deliver a notice, if possible, to each dwelling unit which indicates that the **member-consumer** of record, the landlord, has failed to pay an outstanding bill and is subject to termination of service on or after a specified date.

Form of notice.

Rule 40. Notice of discontinuation of service shall contain all of the following information:

- (1) The name and address of the **member-consumer** and the address of the service, if different.
- (2) A clear and concise statement of the reason for the proposed discontinuation of service.
- (3) The date, on or after which service will be discontinued unless the **member-consumer** takes appropriate action.
- (4) The right of the **member-consumer** to enter into a settlement agreement with the Cooperative if the claim is for moneys not in dispute and the **member-consumer** is presently unable to pay in full the amount due the Cooperative.
- (5) The right of the **member-consumer** to file a complaint disputing the claim of the Cooperative before the date of the proposed discontinuation the service.
- (6) The right of the **member-consumer** to request a hearing before a utility hearing officer if the complaint cannot be otherwise resolved and a statement that the **member-consumer** must pay to the Cooperative that portion of the bill not in dispute within 3 days of the date that the hearing is requested.
- (7) The right of the **member-consumer** to represent himself or herself or to be represented by counsel, or to be assisted by other persons of his or her choice in the complaint process.
- (8) A statement that service will not be discontinued pending the resolution of a complaint filed with the Cooperative in accordance with the rules of the Michigan Public Service Commission.
- (9) The telephone number and address of the Cooperative where the **member-consumer** may make inquiry, enter into a settlement agreement, or file a complaint.
- (10) A statement advising the **member-consumer** to contact a social service agency immediately if the **member-consumer** believes he or she might be eligible for emergency economic assistance.
- (11) A statement indicating that discontinuation of service may be postponed if a medical emergency exists in the **member-consumer's** residence.

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**Consumer Standards and Billing Practices
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R 460.2136 Guarantee terms and conditions.

Rule 36. (1) A guarantee that is accepted in accordance with these rules shall be in writing and shall be in effect for not more than 12 months. The written guarantee shall state all of the terms of the guarantee and the maximum amount guaranteed. The utility shall not hold the guarantor liable for a greater amount, unless agreed to in a separate written guarantee.

2) The customer's credit shall be established and the utility shall release the guarantor upon satisfactory payment by the customer of all proper charges for utility service for a period of 12 consecutive months, unless the guarantee was required due to unauthorized use, diversion, or interference.

(3) A utility may retain a guarantee resulting from unauthorized use, diversion, or interference for 24 months and shall release the guarantor upon satisfactory payment of the final 12 months' charges.

(4) For purposes of this rule, payment is satisfactory if it is made before the issuance of a notice of shutoff of service for nonpayment that is not in dispute or within 3 days after the issuance of the next succeeding monthly bill, whichever is sooner.

(5) A utility may withhold the release of a guarantor pending the resolution of a shutoff for nonpayment that is in dispute in accordance with these rules.

R 460.2137 Rescinded.

PART 4. UTILITY PROCEDURES

R 460.2141 Applicability.

Rule 41. These procedures apply to all customer inquiries, service requests, and complaints that are made to a utility regarding residential utility service and charges.

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STANDARD RULES AND REGULATIONS

(12) A statement that a deposit of up to \$150.00 may be required if the member-consumer is disconnected for non-payment of a delinquent account.

Complaints and disputed claims.

Rule 41. (1) When a member-consumer advises a Cooperative prior to the date of the proposed discontinuation of service that all or any part of any billing as rendered is in dispute, the Cooperative shall:

- (a) immediately record the date, time and place the complaint is made and mail postcard verification to the member-consumer.
- (b) Investigate the dispute promptly and completely.
- (c) Advise the member-consumer of the results of the investigation.
- (d) Attempt to resolve the dispute informally in a manner mutually satisfactory to both parties.
- (e) Provide the opportunity for each member-consumer to enter into a reasonable settlement agreement in order to mutually settle the disputed claim or to satisfy any liability not in dispute.

(2) A member-consumer may advise a Cooperative that a claim is in dispute in any reasonable manner, such as, by written notice, in person or by a telephone call directed to the Cooperative.

(3) The Cooperative, in attempting to resolve the dispute in a mutually satisfactory manner, may employ telephone communication, personal meetings, on-site visits or any other technique reasonably conducive to dispute settlement.

Hearings.

Rule 42. If the parties are unable to resolve the dispute in a mutually satisfactory manner, a Cooperative shall afford a member-consumer the opportunity for a hearing before a utility hearing officer. If the member-consumer fails to request a hearing within 3 days from the date that the opportunity for hearing is offered or if the member-consumer fails to pay the amount which represents that part of the bill not in dispute within 3 days of the date that the hearing is requested, the Cooperative may exercise its right pursuant to these rules.

Payment of amount not in dispute.

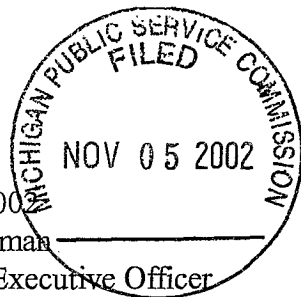
Rule 43. (1) If a member-consumer requests a hearing before a utility hearing officer, he shall pay to the Cooperative an amount equal to that part of the bill not in dispute.

(2) The amount not in dispute shall be mutually determined by the parties. The parties shall consider the member-consumer's prior consumption history, weather variations, the nature of the dispute and any other pertinent factors in determining the amount not in dispute.

(3) If the parties are unable to mutually determine the amount not in dispute, the member-consumer shall pay to the Cooperative 50% of the bill in dispute, not to exceed \$100.00 per billing period which shall represent the amount not in dispute.

(4) The amount not in dispute shall be subject to review at the hearing before the utility hearing officer in accordance with Rule 45.

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**Consumer Standards and Billing Practices
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R 460.2142 Complaint procedures.

Rule 42. (1) A utility shall establish procedures that will ensure the prompt, efficient, and thorough receipt, investigation, and, where possible, resolution of all customer inquiries, service requests, and complaints.

(2) A utility shall obtain commission approval of any substantive changes in its procedures.

R 460.2143 Personnel procedures.

Rule 43. A utility shall establish personnel procedures that, at a minimum, ensure all of the following:

(a) That qualified personnel are available and prepared at all times during normal business hours to receive and respond to all customer inquiries, service requests, and complaints. A utility shall make the necessary arrangements to ensure that customers who are unable to communicate in the English language receive prompt and effective assistance.

(b) That qualified personnel who are responsible for, and authorized to enter into, written settlement agreements on behalf of the utility are available at all times during normal business hours to respond to customer inquiries and complaints.

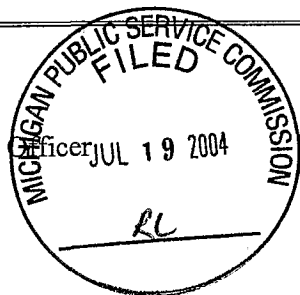
(c) That qualified personnel are available at all times to receive and respond to customer contacts regarding any shutoff of service and emergency conditions that occur within the utility's service area.

(d) That the names, addresses, and telephone numbers of personnel who are designated and authorized to receive and respond to the requests and directives of the commission regarding customer inquiries, service requests, and complaints are current and on file with the commission.

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STANDARD RULES AND REGULATIONS

(5) Failure of the member-consumer to pay to the Cooperative the amount not in dispute within 3 days of the date that the hearing is requested shall constitute a waiver of the member-consumer's right to the hearing, and the Cooperative may then proceed to discontinue service as provided in Discontinuation of Service.

(6) If the dispute is ultimately resolved in favor of the member-consumer in whole or in part, any excess moneys paid by the member-consumer shall be refunded promptly with interest at 6% per annum.

Notice of hearing.

Rule 44.(1) The member-consumer and the Cooperative shall be mailed or personally served written notice of the time, date and place of hearing at least 10 days prior to the hearing.

(2) The notice shall describe the hearing procedures as contained in these rules.

(3) Failure of the member-consumer or the Cooperative to attend the hearing without due cause or prior request for adjournment constitutes a waiver of the right of that party to the hearing.

Hearing procedures.

Rule 45. (1) The Cooperative shall establish a hearing procedure, which, at a minimum, provides that the member-consumer and the Cooperative have all of the following rights:

(a) The right to represent themselves, to be represented by counsel, or to be assisted by a person of their choice.

(b) The right to examine, not less than 2 days prior to a scheduled hearing, a list of all witnesses who will testify and all documents, records, files, account data and similar material which may be relevant to the issues to be raised at the hearing.

(c) The right to present evidence, testimony, and oral and written argument.

(d) The right to confront, question, and cross-examine witnesses appearing on behalf of the other party.

(2) A hearing requested by the member-consumer or his/her authorized representative shall be held at a time during normal business hours. The Cooperative shall take reasonable steps to insure that member-consumers unable to attend hearings due to physical incapacity shall not be denied the right to a hearing.

(3) The burden of proof is upon the Cooperative in all cases.

(4) All witnesses appearing for either party shall testify under oath.

(5) All hearings shall be informal and the proceedings need not be recorded or transcribed. All evidence relevant to the dispute shall be received and the formal rules of evidence shall not apply.

(6) For each hearing held, the utility hearing officer shall compile a hearing record which contains all of the following:



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**Consumer Standards and Billing Practices
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R 460.2144 Utility hearing officers.

Rule 44. (1) A utility shall employ or contract with competent utility hearing officers, who shall be notaries public and qualified to administer oaths, and other supporting personnel as necessary to comply with the provisions of part 6 of these rules.

(2) Utility hearing officers who are employed or contracted to comply with the provisions of part 6 of these rules shall not engage in any other activities for or on behalf of the utility.

(3) Utility hearing officers and utility hearing procedures shall be subject to investigation and review by the commission to ensure the impartiality and integrity of the hearing process.

R 460.2145 Publication of procedures.

Rule 45. (1) A utility shall prepare a pamphlet that, in easily understood terms, summarizes the rights and responsibilities of its customers in accordance with these rules and other applicable provisions of statutes, rules, and tariffs.

(2) A utility shall display the pamphlet prominently and make it available at all utility office locations open to the general public. A utility shall transmit the pamphlet to each new customer upon the commencement of service and shall make it available at all times upon request. Where substantial revisions to or new information required by the provisions of subrule (3) of this rule occur, the utility shall provide the changes to all current customers by a bill insert, revised pamphlet, or a publication that is transmitted to all customers, with a copy to the commission. The form of this transmittal shall be at the discretion of the utility.

(3) The pamphlet shall contain all of the following information:

- (a) Billing procedures and estimation standards.
- (b) Methods for customers to verify billing accuracy.
- (c) An explanation of the power supply cost recovery or gas cost recovery program.

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STANDARD RULES AND REGULATIONS

- (a) A concise statement, in writing, of the position of the Cooperative relative to the dispute.
- (b) A concise statement in writing of the position of the **member-consumer** relative to the dispute. If the **member-consumer** has not reduced, or is unable to reduce, his or her position to writing, the hearing process shall provide a method for accomplishing this with the opportunity for proper acknowledgment by the **member-consumer**.
- (c) Copies of all evidence submitted by the parties.

(7) Upon the closing of the record, the utility hearing officer shall state his or her findings and decision orally and shall issue a complaint determination in a form approved by the Commission which shall contain both of the following:

- (a) A concise summary of the evidence and argument presented by the parties.
- (b) The decision of the utility hearing officer based solely upon the evidence presented and the reasons therefor.

(8) Upon the issuance of a complaint determination, the utility hearing officer shall orally advise the **member-consumer** and the Cooperative of all of the following:

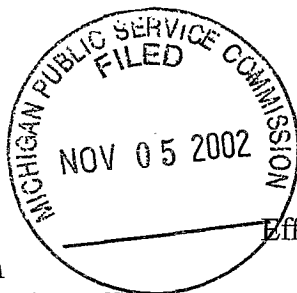
- (a) That each party has a right to file by mail, telephone, or in person, within 5 days after the date of issuance of the complaint determination, an informal appeal with the consumer services division of the Commission.
- (b) That, if appealed, the decision of the utility hearing officer, including a finding that service may be discontinued, is stayed pending review by the consumer services division.
- (c) The address and telephone number where the **member-consumer** may file an informal appeal with the Commission.

(9) Before issuance of a complaint determination, the utility hearing officer may propose to the parties a settlement of all matters in dispute. Acceptance of the proposed settlement by both parties is binding unless the Cooperative fails or refuses to abide by the terms of the settlement. The agreement shall be reduced to writing and signed by both parties in the presence of the utility hearing officer.

(10) If, at the conclusion of the hearing, a utility hearing officer finds that the Cooperative may discontinue service unless the **member-consumer** complies with the complaint determination, he or she shall so notify the **member-consumer** and authorize the Cooperative to immediately issue and serve the **member-consumer** or his or her representative personally with written notice, in a form approved by the Commission, that service will be discontinued after 5 days unless compliance or payment occurs or the determination is appealed in accordance with these rules.

(11) At the conclusion of the hearing, the utility hearing officer shall serve the parties with all of the following:

- (a) A copy of the complaint determination.
- (b) Appeal information as provided in subrule (8) of this rule.
- (c) Where applicable, the settlement agreement notice or discontinuation of service.



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- (d) Customer payment standards and procedures.
- (e) Security deposit and guarantee standards.
- (f) Shutoff and restoration of service.
- (g) Inquiry, service, and complaint procedures.

(4) Each pamphlet shall indicate conspicuously that the pamphlet is provided in accordance with the rules of the commission.

R 460.2146 Access to rules and rates.

Rule 46. (1) A utility, except for a rural electric cooperative, shall provide to each customer, within 60 days of commencing service, within 60 days after issuance of a new rate case order, and at least once each year, the following information:

- (a) A clear and concise explanation of all rates for which that customer may be eligible.
- (b) A notice that complete rate schedules are available upon request.
- (c) A notice of the availability of company assistance in determining the most appropriate rate if the customer is eligible to receive service under more than 1 rate.

(2) A rural electric cooperative shall provide to each customer, at least annually, the following information:

- (a) A notice that complete rate schedules are available upon request.
- (b) A notice that a clear and concise explanation of all rates for which that customer may be eligible is available upon request.
- (c) A notice of the availability of company assistance in determining the most appropriate rate if the customer is eligible to receive service under more than 1 rate.

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STANDARD RULES AND REGULATIONS

(12) The complaint determination, settlement agreement, or notice of discontinuation of service shall be made part of the hearing record and, together with other documents contained therein, shall be certified by the utility hearing officer.

(13) The complaint determination is binding upon the parties unless appealed as provided in these rules.

Settlement agreement.

Rule 46. (1) If the Cooperative and the member-consumer arrive at a mutually satisfactory settlement of any claim in dispute or the member-consumer does not dispute liability to the Cooperative but claims inability to pay the outstanding bill in full, a Cooperative shall offer the member-consumer the opportunity to enter into a settlement agreement.

(2) A settlement agreement shall be in writing and signed by the member-consumer or his/her representative and a representative of the Cooperative authorized to enter into the agreement. A settlement reached by telephone shall be confirmed by the Cooperative in writing and mailed to the member-consumer with instructions to sign a confirming copy and return it in a prepaid self-addressed return envelope as provided. The original settlement agreement shall be maintained on file by the Cooperative for 2 years.

(3) Every settlement agreement entered into due to the member-consumer's inability to pay the outstanding bill in full shall provide that service will not be discontinued if the member-consumer pays a reasonable amount of the outstanding bill and agrees to pay a reasonable portion of the remaining outstanding balance in installments until the bill is paid.

(4) For purposes of determining reasonableness under these rules the parties shall consider the:

- (a) Size of the delinquent account.
- (b) Member-consumer's ability to pay.
- (c) Member-consumer's payment history.
- (d) Time that the debt has been outstanding.
- (e) Reasons why debt has been outstanding.
- (f) Any other relevant factors concerning the circumstances of the member-consumer.

(5) A settlement agreement offered by a Cooperative shall state immediately preceding the space provided for the member-consumer's signature and in bold face print at least 2 sizes larger than any other used thereon, that "IF YOU ARE NOT SATISFIED WITH THIS AGREEMENT, DO NOT SIGN. YOU MAY FILE AN INFORMAL COMPLAINT AND HAVE A HEARING BEFORE A UTILITY HEARING OFFICER BEFORE YOUR SERVICE MAY BE TERMINATED. IF YOU DO SIGN THIS AGREEMENT, YOU GIVE UP YOUR RIGHT TO AN INFORMAL HEARING BEFORE A UTILITY HEARING OFFICER ON ANY MATTER INVOLVED IN THIS DISPUTE EXCEPT THE COOPERATIVE'S FAILURE OR REFUSAL TO FOLLOW THE TERMS OF THIS AGREEMENT."

Default of settlement agreement.

Rule 47. (1) If a member-consumer fails to comply with the terms and conditions of a settlement agreement, a Cooperative may discontinue service after notifying the member-consumer, in writing, by personal service or first-class mail, of all the following:

- (a) That the member-consumer is in default of the settlement agreement.

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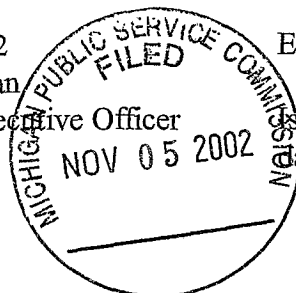
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(3) A utility, except for a rural electric cooperative, shall provide to each customer, within 60 days after the utility has filed a general rate case application with the commission, the following information:

- (a) A notice that the utility has requested that the commission change its rates.
- (b) A notice that copies of the utility's application are available for inspection at all offices of the utility.
- (c) A notice that an explanation of the proposed changes to the utility's rates is available from the utility upon request.

(4) A rural electric cooperative shall provide to each customer, within a reasonable time after it has filed a general rate case application or a times interest earned ratio ratemaking application, the following information:

- (a) A notice that the cooperative has requested that the commission change its rates.
- (b) A notice that copies of the cooperative's application are available for inspection at all offices of the cooperative.
- (c) A notice that an explanation of the proposed changes to the cooperative's rates is available from the cooperative upon request.

(5) A utility, including a rural electric cooperative, shall provide the notice required by the provisions of this rule either through a publication that is transmitted to each of its customers or by a bill insert.

(6) A utility shall keep on file, at all offices of the utility, and shall provide public access to, all of the following documents:

- (a) A copy of these rules.

CANCELLED BY ORDER	U-15152
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(Continued on Sheet No. 5.49)

Issued: **March 2, 2004**
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Effective for electric service rendered on and after **March 17, 2000**.

Issued under the Authority of the
M.P.S.C. Order dated **February 9, 2000**
in Case No. U-11397

STANDARD RULES AND REGULATIONS

- (b) The nature of the default.
- (c) That unless full payment of the claim is made within 10 days from the date of mailing, the Cooperative will discontinue service.
- (d) The date, on, or after, upon which service will be discontinued.
- (e) That the **member-consumer** has a right to request a hearing before a utility hearing officer only if the **member-consumer** alleges that the Cooperative has failed or refused to follow the terms of the settlement agreement.
- (f) The address and telephone number where the **member-consumer** may file the request for hearing with the Cooperative.

(2) Upon determination by the utility hearing officer, a complaint determination and notice of proposed action shall be issued in accordance with Rule 45.

(3) The Cooperative is not required to enter into any subsequent settlement agreement with a **member-consumer** until the terms of any previous settlement agreement have been fully executed.

(4) The Cooperative is not required to enter into any subsequent settlement agreement with a **member-consumer** who defaults upon the terms and conditions of a previous agreement.

(5) If a settlement agreement is reached, following a notice of discontinuance, the failure of the **member-consumer** to abide by the terms of the settlement agreement during the first 60 days after the agreement is made constitutes a waiver of the notice required by Rule 47(1).

Res judicata.

Rule 48. The Cooperative may treat a **member-consumer** complaint or dispute involving the same question or issue based upon the same facts as res judicata and is not required to comply with these rules more than once prior to discontinuance of service.

Emergency discontinuation.

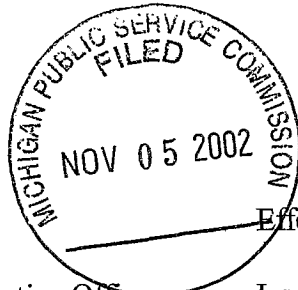
Rule 49. Notwithstanding any other provision of these rules, a Cooperative may discontinue residential service temporarily for reasons of health or safety or in a state or national emergency.

Informal appeal.

Rule 50. Within 5 days from the date of service of a complaint determination of a utility hearing officer, either party may file an informal appeal with the consumer services division of the Commission.

Filing procedures.

Rule 51. (1) An informal appeal may be filed in any reasonable manner. The informal appeal need not be in writing and may be initiated by telephone or in person at the office of the Commission.



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**Consumer Standards and Billing Practices
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- (b) A copy of all other rules of the utility as filed with the commission regarding customer service.
- (c) Schedules of all residential rates and charges.
- (d) Proposed rate schedules.
- (e) Clear and concise explanations of both existing and proposed rate schedules.
- (f) An explanation of its power supply cost recovery or gas cost recovery program.

(7) A utility shall post suitable signs in conspicuous locations at all bill payment offices that are operated by the utility calling attention to the fact that rules, regulations, rate schedules, proposed rate schedules, explanations of rate schedules, and explanations of proposed rate schedules are on file and available for inspection. Upon request, a utility shall provide 1 copy of these rules, explanations, or schedules to a customer without charge.

R 460.2147 Reporting requirements.

Rule 47. Upon request, a utility shall file with the commission, a report that contains detailed information concerning all of the following:

- (a) The payment performance of its customers in relation to established due and payable periods.
- (b) The number and general description of all complaints registered with the utility.
- (c) The number of shutoff notices issued by the utility and the reasons for the notices.
- (d) The number of hearings held by the utility, the types of disputes involved, and the number of complaint determinations issued.
- (e) The number of written settlement agreements entered into by the utility.
- (f) The number of shutoffs of service and the number of reconnections.

(Continued on Sheet No. 5.50)

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STANDARD RULES AND REGULATIONS

- (2) A written appeal need not be verified.
- (3) The appealing party shall provide the following information to the Commission:
 - (a) Name and address of the member-consumer.
 - (b) Name of the Cooperative involved.
 - (c) The nature of the original complaint in a clear and concise manner
 - (d) The relief requested and whether the member-consumer has pursued the remedies available with the Cooperative complained of pursuant to these provisions.

Exhaustion of remedies.

Rule 52. The Commission may require the member-consumer to pursue remedies directly with the Cooperative as provided in these rules prior to the acceptance for filing of an informal appeal. The Commission specifically reserves the right to waive this rule when inequity and good conscience circumstances so require.

Informal appeal procedures.

Rule 53. (1) Upon filing, the appeal shall be assigned to a complaint and information officer of the consumer services division, or other officer or employee of the Commission as the the Commission may designate, who shall reduce the appeal to writing and shall be responsible for:

- (a) Advising the appealing party of the procedures of the Commission by telephone or in writing.
- (b) Advising the other party that an informal appeal has been filed.
- (c) Issuing interim determinations as may be necessary in the proceedings.
- (d) Reviewing or investigating the appeal as provided in these rules.
- (e) Issuing an informal appeal decision.

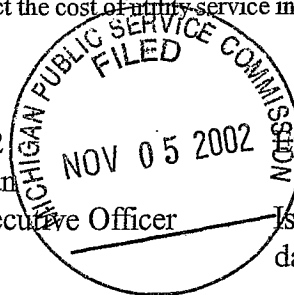
(2) Upon notification by the Commission that an informal appeal has been filed, the utility hearing officer shall forthwith file with the consumer services division the certified hearing record concerning the matter in dispute. The parties shall be bound by the evidence presented at the hearing and contained in the hearing record. The complaint and information officer shall not be required to receive or consider any additional evidence or information submitted by a party in arriving at the informal appeal decision.

- (3) In all appeals filed pursuant to these rules, the Cooperative has the burden of proof.

Interim determinations.

Rule 54. (1) After the receipt of the hearing record and pending the final resolution of an informal appeal, the complaint and information officer may issue an interim determination upon such terms and conditions as he/she deems appropriate. In the case of appeals regarding bills or deposits, the complaint and information officer may require a member-consumer to pay the undisputed portion of a claim in order to continue the prohibition against the discontinuance of service as provided in these rules. The complaint and information officer may consider such amounts as reasonably appear to reflect the cost of utility service in determining the undisputed portion of a claim.

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**Consumer Standards and Billing Practices
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R 460.2148 Inspection.

Rule 48. A utility shall permit authorized staff of the commission to inspect all of the utility's operations that relate to customer service.

R 460.2149 Customer access to consumption data.

Rule 49. A utility shall provide to each customer, upon request, a clear and concise statement of the customer's actual energy usage, or degree-day adjusted energy usage, for each billing period during the last 12 months unless that data is not reasonably ascertainable by the utility. A utility shall notify its customers at least once each year that a customer may request consumption data.

R 460.2150 Application for service.

Rule 50. (1) Unless the applicant has had one or more shutoffs, a utility shall not require other adults who will be residing at the premises for which service is requested to sign an application for service. A utility shall permit more than 1 name on the application if requested by the customer.

(2) If the applicant is renting the premises for which service is requested, a utility may require proof that the applicant is a tenant. Written or oral confirmation by the manager, landlord, or owner of the property or a copy of the lease submitted by the manager, landlord, or owner of the property is sufficient proof.

PART 5. PHYSICAL SHUTOFF OF SERVICE

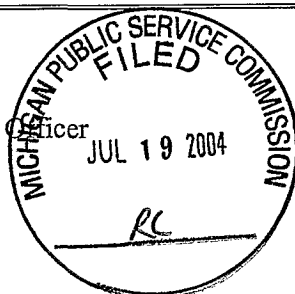
R 460.2151 Time of shutoff.

Rule 51. (1) Subject to the requirements of these rules, a utility may shut off service to a customer on the date specified in the notice of shutoff or at a reasonable time following that date. If a utility does not off service and mails a subsequent notice, then the utility shall not shut off service before the date specified in the subsequent notice. Shutoff shall occur only between the hours of 8 a.m. and 4 p.m.

(Continued on Sheet No. 5.51)

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STANDARD RULES AND REGULATIONS

(2) If a member-consumer fails to abide by the terms and conditions of an interim determination within 10 days of the date of personal service or mailing thereof by first class mail, the Cooperative may discontinue service as provided in these rules.

Appeal review.

Rule 55. The complaint and information officer shall review the informal appeal thoroughly and when necessary, conduct further investigation. New evidence may be offered by any party if the complaint and information officer determines that it is relevant and could not have been offered at the hearing before the utility hearing officer through the exercise of due diligence by the offering party. When further investigation is necessary, the complaint and information officer may request additional evidence or upon his/her own motion, may hold an informal conference with the parties or their representatives at the time and place designated by the officer. If either party fails to appear at the informal conference without good cause shown or prior request for adjournment, the right of the absent party to appear at the conference shall be waived. At any informal conference, each party shall have the right to:

- (a) Represent himself/herself or to be represented by counsel or other person of his/her choice.
- (b) Present oral and documentary evidence.
- (c) Refute in a reasonable manner the evidence of the other party.
- (d) Submit an oral or written statement of position.

Discontinuance pending decision.

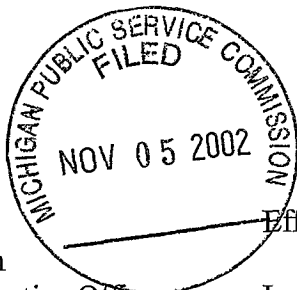
Rule 56. The Cooperative shall not discontinue residential service nor issue a notice of discontinuation relative to the matter in dispute pending the decision of the consumer services division unless pursuant to the terms of an interim determination.

Informal appeal decision.

Rule 57. The complaint and information officer or other employee so designated by the Commission shall, within 30 days after the filing of the certified record, issue a written informal appeal decision affirming, modifying, or reversing the complaint determination. In reversing or modifying the complaint determination, the decision shall set forth the terms and conditions for continued service, discontinuation, or a proposed settlement agreement as required by the facts and circumstances. The decision shall state the relevant findings of fact and the reasons for the decision.

Notice and discontinuation.

Rule 58. A copy of the informal appeal decision shall be served personally or sent by first class mail to the parties. Failure of either party to comply with the decision within 10 days from the date of service of mailing thereof shall permit the action or remedy as provided therein.



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President and Chief Executive Officer

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**Consumer Standards and Billing Practices
for Electric Residential Service**

(2) A utility shall not shut off service on a day, or a day immediately preceding a day, when the services of the utility are not available to the general public for the purpose of restoring service and shall not shut off service on a Friday during the space heating season to a customer who has defaulted on the winter protection plan as defined in these rules.

(3) A utility shall not shut off service for an amount that is in dispute while a customer is awaiting the resolution of a complaint with the commission or the utility in accordance with these rules.

R 460.2152 Manner of shutoff.

Rule 52. (1) At least 1 day preceding shutoff of service, the utility shall make not less than 2 attempts to contact the customer by telephone if a telephone number is accessible to the utility to advise the customer of the pending action and what steps the customer must take to avoid shutoff. The utility shall either document all attempts to contact the customer or shall document that automated procedures are in place that will make at least 2 attempts to contact the customer by telephone.

(2) Immediately preceding the shutoff of service, an employee of the utility who is designated to perform that function shall identify himself or herself to the customer or another responsible person at the premises and shall announce the purpose of his or her presence.

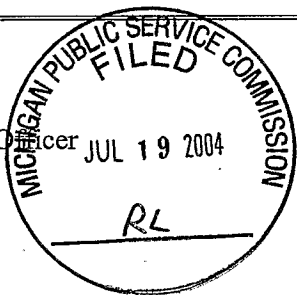
(3) The employee shall have in his or her possession a copy of the delinquent account of the customer and request any available verification that the outstanding claims have been satisfied or are currently in dispute. Unless the customer presents evidence that reasonably indicates that the claim has been satisfied or is currently in dispute, the employee may shut off service.

(4) The employee may be authorized to accept payment and shall not shut off service if the customer offers payment in full, together with a reasonable charge for sending the employee to the premises, if provided in the utility's schedule of rates and tariffs.

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STANDARD RULES AND REGULATIONS

Res judicata.

Rule 59. The consumer services division may treat an informal appeal involving the same question or issue based upon same facts as res judicata and may dismiss without following every procedure set forth in these rules.

Formal appeal.

Rule 60. Either party may appeal the decision of the complaint and information officer by filing a formal complaint in accordance with the rules of practice and procedure before the Commission. A party may proceed in accordance with the terms of the informal appeal decision unless otherwise ordered by the presiding officer assigned to the formal complaint.

Other remedies.

Rule 61. Nothing in these provisions shall be construed to prevent a party from pursuing appropriate legal and equitable remedies at any time prior to or after the issuance of any informal appeal decision.



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**Consumer Standards and Billing Practices
for Electric Residential Service**

(5) The customer may pay in any reasonable manner, including personal check. Payment by personal check is not reasonable if the customer has paid with a personal check within the last 12 months and the check has been returned for insufficient funds or no account, excluding bank error.

(6) If the customer or another responsible person is not at the premises and the utility has not made the prior telephone contact provided in subrule (1) of this rule, the employee shall leave notice, in a manner that is conspicuous to the customer, that service will be shut off on or after the next business day unless the customer satisfies the outstanding claims. If the customer or another responsible person is not at the premises and the utility has made prior telephone contact with the customer or another responsible person, the employee may shut off service immediately.

(7) If the customer or another responsible person is not at the premises upon the return of the employee, or upon the first visit if the customer or another responsible person does not respond when it reasonably appears that he or she is at the premises, the employee may shut off service.

(8) When the employee shuts off service, the employee shall leave a notice in a conspicuous place upon the premises. The notice shall state that service has been shut off, the address and telephone number of the utility where the customer may arrange to have service restored, and, for all forms printed after the effective date of these rules, that efforts by the customer to restore his or her own service are unlawful and dangerous.

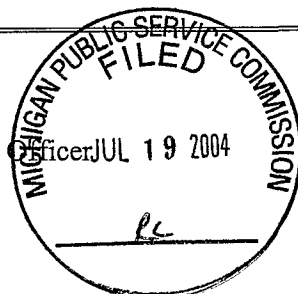
R 460.2153 Medical emergency.

Rule 53. Notwithstanding any other provision of these rules, a utility shall postpone the shutoff of service for a reasonable time, but not for more than 21 days, if the customer produces a physician's certificate or notice from a public health or social services official stating that the shutoff of service will aggravate an existing medical emergency of the customer, a member of his or her family, or another permanent resident of the premises. The certificate shall identify the medical emergency and specify the period of time during which shutoff will aggravate the

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in Case No. **U-11397**

STANDARD RULES AND REGULATIONS

**REQUIREMENTS FOR OPERATION OF
PARALLEL GENERATION FACILITIES**

(COGENERATORS AND SMALL POWER PRODUCERS)

In order to provide for the safety of **member-consumers**, utility personnel, and others, and to assure reliable electric service consistent with the requirements of the Public Utility Regulatory Policies Act of 1978 and the Michigan Public Service Commission's Order in Case No. U-6798, the following requirements are established for connection and/or operation of **member-consumer** generation facilities in parallel with the Cooperatives distribution system:

Availability

These requirements include all **member-consumer** generation facilities under 100 kW. **Member-consumer** generation facilities of 100 kW and over will be handled on an individual basis.

If the **member-consumer** does not meet all of the requirements listed below the Cooperative may require termination of parallel operation and the **member-consumer** shall be liable for any damages or injury resulting from unauthorized or improper connection and/or operation of the **member-consumer's** generation facility. These requirements apply to both existing and proposed installations and are subject to change with approval of the Michigan Public Service Commission from time to time.

Safety and Reliability Requirements

The **member-consumer** shall submit for the Cooperative's review detailed electric diagrams, equipment nameplate data, including the interface device and control system of the **member-consumer's** power source and a site plan.



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**Consumer Standards and Billing Practices
for Electric Residential Service**

emergency. The utility shall extend the postponement for further periods of not more than 21 days, not to exceed a total postponement of shutoff of service of 63 days, only if the customer produces a physician's certificate. If shutoff of service has occurred without any postponement being obtained, the utility shall restore service for a reasonable time, but not for more than 21 days, and shall continue the restoration for further periods of not more than 21 days, not to exceed a total restoration of service of 63 days, only upon the customer providing a physician's certificate.

R 460.2154 Restoration of service.

Rule 54. (1) After a utility has shut off service, it shall restore service promptly upon the customer's request when the cause has been cured or credit arrangements satisfactory to the utility have been made.

(2) When a utility shuts off service at the customer's meter, the utility shall make every effort to restore service on the day the customer requests restoration. Except for reasons beyond its control, the utility shall restore service not later than the first working day after the customer's request.

(3) The utility may assess the customer a charge, including reasonable costs, for restoring service and relocating the customer's meter as specified in the utility's approved schedule of rates and tariffs.

R 460.2155 Charges for meter relocation.

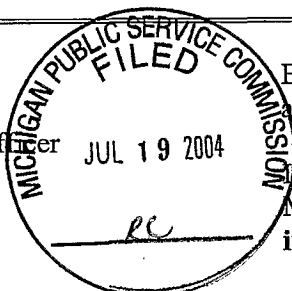
Rule 55. A utility may assess a meter relocation charge pursuant to the provisions of R 460.2154(3) in any of the following situations:

- (a) The utility shut off service by disconnection at the street or pole because the utility could not obtain access to the meter.
- (b) The utility shut off service for nonpayment on 2 prior occasions.
- (c) The customer or another responsible adult refused to permit the utility access to the meter on 5 separate occasions and all of the following provisions apply:

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STANDARD RULES AND REGULATIONS

REQUIREMENTS FOR OPERATION OF PARALLEL GENERATION FACILITIES (con't)

The **member-consumer's** control and protection system and site plan must be acceptable to the Cooperative and in accordance with these safety and reliability standards. This system shall provide for immediate automatic shutdown or separation of the **member-consumer's** generator and the Cooperative system in the event of momentary or extended loss of power from the Cooperative, including loss of one or more phases if the **member-consumer** is generating three phase power. The shutdown or separation must continue until normal utility service is restored. The shutdown or separation shall occur when frequency, voltage, and or current deviate from normal utility standards. The **member-consumer** shall be liable if the **member-consumer's** protection system fails to function.

A disconnecting device suitable for use as a protective tag location may be required so as to be accessible and in reasonably close proximity to the billing meter.

The completed installation must meet all local, state and national codes and regulations and is subject to inspection by proper enforcement authorities before commencement of parallel operation. In addition, the Cooperative may, at its discretion, inspect or test the facility at any time.

The **member-consumer** shall advise the Cooperative prior to making any revisions to the **member-consumer's** generation facility, the control system, or the interface between the two power systems after the installation. Any such revision must be acceptable to the Cooperative.

Should the parallel operation of the **member-consumer's** generation facility cause interference or adversely affect voltage, frequency, harmonic content or power factor in the Cooperative's system or other **member-consumers'** service, the Cooperative may require disconnection of parallel operation until the condition has been corrected.



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**Consumer Standards and Billing Practices
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- (i) The utility can produce documentation of written requests for access.
- (ii) The utility determines that the account is 3 or more months in arrears and is not in dispute.
- (iii) The utility has employed reasonable efforts to secure access to the meter.
- (d) The utility shut off service due to unauthorized use, diversion, or interference, or the customer acknowledges personal responsibility and the utility bills him or her for unauthorized use, diversion, or interference.

PART 6. PROCEDURES FOR SHUTOFF OR TERMINATION OF SERVICE

R 460.2161 Shutoff permitted.

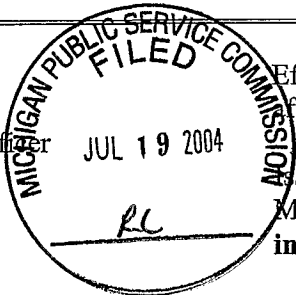
Rule 61. Subject to the requirements of these rules, a utility may shut off or terminate service to a residential customer for any of the following reasons:

- (a) The customer has not paid a delinquent account that accrued within the last 6 years.
- (b) The customer has failed to provide a deposit or guarantee permitted by these rules.
- (c) The customer or others have caused the unauthorized use, diversion, or interference with the utility service situated or delivered on or about the customer's premises.
- (d) The customer has failed to comply with the terms and conditions of a settlement agreement.
- (e) The customer has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance, or the replacement of equipment that is installed upon the premises.
- (f) The customer has misrepresented his or her identity for the purpose of obtaining utility service.

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STANDARD RULES AND REGULATIONS

REQUIREMENTS FOR OPERATION OF PARALLEL GENERATION FACILITIES

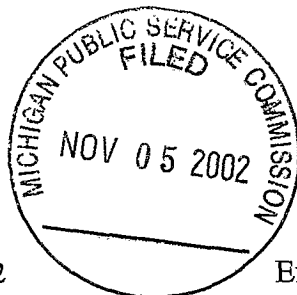
Reimbursement of Costs

The **member-consumer** shall pay for all costs associated with any addition to or alteration of the Cooperative's equipment required for metering and for the safe and reliable operation of the **member-consumer's** generating equipment in parallel with the Cooperative's system. The **member-consumers** shall also pay for costs of changes required due to safety or adverse effects on other **member-consumers** and/or on the Cooperative caused by the connection and/or operation of the **member-consumer's** generation facility.

The Cooperative may require reasonable and adequate insurance coverage by the interconnecting **member-consumer** and the **member-consumers** shall provide proof of liability coverage as may be required by the Cooperative.

Sales to Cooperative

Member-consumers wishing to sell power must arrange to do so with the generation and transmission Cooperative which provides all of the Cooperative's power requirements. Rates for such sales will be subject to the G & T's tariff provisions. **Member-consumers** selling power to the G & T will be charged 1 mill per kWh sold to cover the Cooperative administrative costs.



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**Consumer Standards and Billing Practices
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- (g) The customer has violated any rules of the utility approved by the commission so as to adversely affect the safety of the customer or other persons or the integrity of the utility system.
- (h) A current member of the customer's household has not paid a delinquent account for service that is not in dispute and that is owed by that person, if the customer lived at the same residence served by the utility at the time that all or part of the debt was incurred by the current member of the customer's household. This subdivision shall not apply if the utility holds a deposit pursuant to the provisions of R 460.2131(1)(e).
- (i) The customer has requested the termination of service. The utility shall make reasonable efforts to determine that the customer of record has authorized the termination of service.

R 460.2162 Shutoff prohibited.

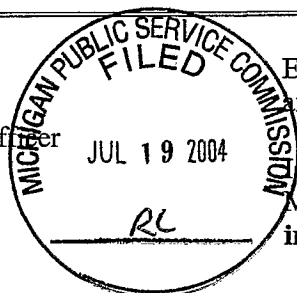
Rule 62. A utility shall not shut off service for any of the following reasons:

- (a) The customer has not paid for items, such as merchandise, appliances, or services, that are not approved by the commission as an integral part of the utility service that is provided by the utility.
- (b) The customer has not paid for concurrent service received at a separate metering point, residence, or location.
- (c) The customer has not paid for a different class of service received at the same or a different location. The placing of more than 1 meter at the same location for the purpose of billing the usage of specific residential energy-using devices under optional rate schedules or provisions is not a different class of service for the purposes of this rule.
- (d) The customer, such as a landlord, has not paid for service used by another person, such as a tenant. A utility may shut off service, however, in any of the following circumstances:

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By **Steven L. Boeckman**
President and Chief Executive Officer



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Issued under the Authority of the
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- (i) If the customer supplies a written statement under oath that the premises are unoccupied.
- (ii) If the premises are occupied and the occupant agrees, in writing, to the shutoff of service.
- (iii) If it is not feasible to provide service to the occupant as a customer without a major revision of existing distribution facilities. Where it is feasible to provide service, the utility, after providing notice as required in these rules, shall offer the occupant the opportunity to subscribe for service in his or her own name. If the occupant refuses, the utility may shut off service pursuant to these rules.

R 460.2163 Notice of shutoff.

Rule 63. (1) A utility shall not shut off service pursuant to the provisions of R 460.2161 unless it transmits a notice, by first-class mail, to the customer or personally serves the notice not less than 10 days before the date of the proposed shut off. The utility shall send notice to the account name and address and to the address where service is provided if the service address is different and the transmittal can be delivered at that address. A utility shall maintain a record of the date of transmittal.

(2) A utility shall permit a customer to designate a consenting individual or agency to receive a copy of a notice of shutoff.

(3) Not less than 30 days before the proposed shutoff of service to a single-metered dwelling that is used as a residence for five or more families, a utility shall transmit a notice to each dwelling unit that indicates that the customer of record, the landlord, has failed to pay an outstanding bill and is subject to shutoff of service on or after a specified date.

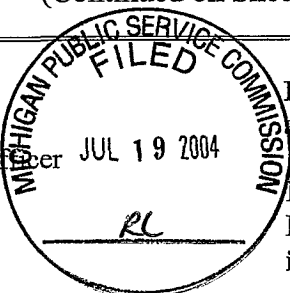
R 460.2164 Form of notice.

Rule 64. A notice of shutoff of service shall contain all of the following information:

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- (a) The name and address of the customer and, if available, the address at which service is provided, if different.
- (b) A clear and concise reason for the proposed shutoff of service.
- (c) The date on or after which the utility may shut off service, unless the customer takes appropriate action.
- (d) That the customer has the right to enter into a settlement agreement with the utility if the claim is for an amount that is not in dispute and the customer is presently unable to pay in full.
- (e) That the customer has the right to file a complaint disputing the claim of the utility before the proposed date of the shutoff of service.
- (f) That the customer has the right to request a hearing before a utility hearing officer if the complaint cannot be otherwise resolved and that the customer must pay to the utility that portion of the bill that is not in dispute within 3 days of the date that the customer requested a hearing.
- (g) That the customer has the right to represent himself or herself, to be represented by counsel, or to be assisted by other persons of his or her choice in the complaint process.
- (h) That the utility will not shut off service pending the resolution of a complaint that is filed with the utility in accordance with these rules.
- (i) The telephone number and address of the utility where the customer may make inquiry, enter into a settlement agreement, or file a complaint.
- (j) That the customer should contact a social services agency immediately if the customer believes he or she might be eligible for emergency economic assistance.
- (k) That the utility will postpone the shutoff of service if a medical emergency exists at the customer's residence.
- (l) That the utility may require a deposit and restoration charge if the utility shuts off service for nonpayment of a delinquent account.
- (m) That the customer should contact the utility for information about the winter protection plan if the date on or after which shutoff of service may occur is between November 15 and March 31.

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R 460.2165 Disputed claim.

Rule 65. (1) If a customer advises a utility, before the date of the proposed shutoff of service, that all or part of a bill is in dispute, then the utility shall do all of the following:

- (a) Immediately record the date, time, and place the customer made the complaint and transmit verification to the customer.
- (b) Investigate the dispute promptly and completely.
- (c) Advise the customer of the results of the investigation.
- (d) Attempt to resolve the dispute informally in a manner that is satisfactory to both parties.
- (e) Provide the opportunity for the customer to settle the disputed claim or to satisfy any liability that is not in dispute.

(2) A customer may advise a utility that a claim is in dispute in any reasonable manner, such as by written notice, in person, or by a telephone call directed to the utility.

(3) A utility, in attempting to resolve the dispute, may employ telephone communication, personal meetings, on-site visits, or any other technique that is reasonably conducive to dispute settlement.

R 460.2166 Hearing.

Rule 66. If the parties are unable to resolve the dispute, the utility shall offer the customer the opportunity for a hearing before a utility hearing officer. If the customer fails to request a hearing within 3 days of the date that the opportunity for hearing is offered, or if the customer fails to pay the part of the bill that is not in dispute within 3 days of the date that he or she requests the hearing, the utility may exercise its right to shut off service pursuant to these rules.

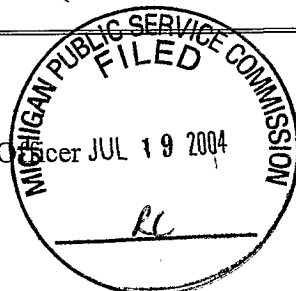
R 460.2167 Payment of amount not in dispute.

Rule 67. (1) If a customer requests a hearing before a utility hearing officer, the customer shall cooperate in the utility's investigation of the complaint and shall pay to the utility the part of the bill that is not in dispute.

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(2) The amount that is not in dispute shall be mutually determined by the parties. The parties shall consider the customer's prior consumption history, weather variations, the nature of the dispute, and any other pertinent factors.

(3) If the parties are unable to mutually determine the amount that is not in dispute, the customer shall pay, to the utility, 50% of the bill in dispute, but not more than \$100.00 per billing period. If the bill in dispute includes usage that has not been previously billed, such as a backbilling, the customer shall pay, to the utility, the amount that is not in dispute for usage not previously billed or 50% of the amount in dispute for usage not previously billed, but not more than \$100.00 for the amount not previously billed.

(4) The amount that is not in dispute shall be subject to review at the hearing before the utility hearing officer in accordance with the provisions of R 460.2169.

(5) If the customer fails to pay the amount that is not in dispute within 3 days of the date that he or she requests a hearing, the customer waives the right to the hearing and the utility may shut off service as provided in part 5 of these rules.

(6) If the dispute is ultimately resolved in favor of the customer, in whole or in part, the utility shall return promptly any excess amount paid by the customer, with interest at the rate specified pursuant to the provisions of R 460.2134(4).

R 460.2168 Notice of hearing.

Rule 68. (1) The utility shall transmit or personally serve the customer with written notice of the time, date, and place of the hearing not less than 10 days before the hearing.

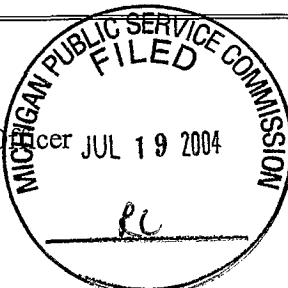
(2) The notice shall describe the hearing procedures as contained in these rules.

(3) Failure of the customer or the utility to attend the hearing without a good reason or without having requested an adjournment constitutes a waiver of the right of that party to the hearing.

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R 460.2169 Hearing procedures.

Rule 69. (1) A utility shall establish hearing procedures that, at a minimum, provide the customer and the utility with all of the following rights:

- (a) The right to represent themselves, to be represented by counsel, or to be assisted by persons of their choice.
- (b) The right to examine, not less than 2 days before a scheduled hearing, a list of all witnesses who will testify and all documents, records, files, account data, and similar material that may be relevant to the issues to be raised at the hearing.
- (c) The right to present evidence, testimony, and oral and written argument.
- (d) The right to confront and question witnesses appearing on behalf of the other party.

(2) A hearing shall be held during normal business hours. A utility shall take reasonable steps to ensure that a customer who is unable to attend a hearing due to physical incapacity is not denied the right to a hearing.

(3) The utility has the burden of proof by a preponderance of the evidence.

(4) All witnesses who appear for either party shall testify under oath.

(5) A hearing shall be informal and the proceedings need not be recorded or transcribed. All relevant evidence shall be received and the formal rules of evidence shall not apply.

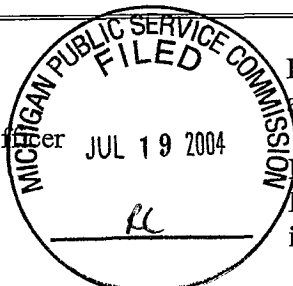
(6) For each hearing, the utility hearing officer shall compile a record that contains all of the following.

- (a) A concise statement, in writing, of the position of the utility.

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- (b) A concise statement, in writing, of the position of the customer. If the customer has not put his or her position in writing, then the hearing process shall provide a method for accomplishing this writing with the opportunity for proper acknowledgment by the customer.
- (c) Copies of all evidence submitted by the parties.

(7) At the conclusion of the hearing, the utility hearing officer may orally state his or her findings and the decision or adjourn the hearing and inform the parties that the decision will be transmitted within seven days. At the request of the customer, the utility hearing officer shall adjourn the hearing and transmit the decision within seven days. In all cases, the utility hearing officer shall issue a complaint determination in a form that is approved by the commission. The complaint determination shall contain both of the following:

- (a) A concise summary of the evidence and arguments presented by the parties.
- (b) The decision, and the reasons for the decision, of the utility hearing officer based solely upon the evidence received.

(8) At the conclusion of the hearing and again upon issuance of the complaint determination, the utility hearing officer shall advise the customer and the utility of all of the following:

- (a) That each party has a right to make an informal appeal to the commission staff, by mail, telephone, or in person, within 7 days of issuance of the complaint determination.
- (b) That, if appealed, the decision of the utility hearing officer, including a finding that service may be shut off, cannot be implemented until review by the commission staff.
- (c) The address and telephone number where the customer or the utility may make an informal appeal to the commission staff.

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(9) Before issuance of a complaint determination, the utility hearing officer may propose a settlement to the parties. If both parties accept the settlement, it shall be reduced to writing and signed by both parties.

(10) Within 7 days of the conclusion of the hearing, the utility hearing officer shall serve the parties with all of the following:

- (a) A copy of the complaint determination.
- (b) Appeal information as provided in subrule (8) of this rule.
- (c) If applicable, a copy of the signed settlement agreement.

(11) The complaint determination and a copy of the signed settlement agreement, if any, shall be made part of the hearing record. The utility hearing officer shall certify the hearing record.

(12) The complaint determination is binding upon the parties unless appealed as provided in these rules.

R 460.2170 Settlement agreement.

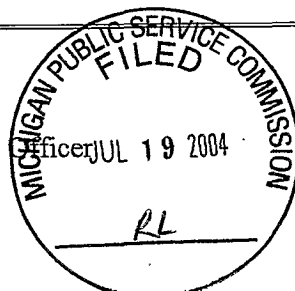
Rule 70. (1) If the utility and the customer arrive at a mutually satisfactory settlement of a claim in dispute or if the customer does not dispute liability to the utility, but claims the inability to pay the outstanding bill in full, then a utility shall offer the customer the opportunity to enter into a settlement agreement.

(2) A settlement agreement shall be in writing and signed by the customer or his or her authorized representative and an authorized representative of the utility. The utility shall confirm, in writing, a settlement reached by telephone and shall transmit the settlement to the customer with instructions to sign a confirming copy and return it in a postage-paid, self-addressed envelope. The utility shall retain the original settlement agreement for 2 years.

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(3) In negotiating a settlement agreement due to the customer's inability to pay an outstanding bill in full, the utility shall not require the customer to pay more than a reasonable amount of the outstanding bill upon signing the agreement and not more than reasonable installments until the remaining balance is paid.

(4) For purposes of determining reasonableness, the parties shall consider all of the following factors:

- (a) The size of the delinquent account.
- (b) The customer's ability to pay.
- (c) The time that the debt has been outstanding.
- (d) The reasons that the customer has not paid the bill.
- (e) The customer's payment history.
- (f) Any other relevant factors concerning the circumstances of the customer.

(5) A settlement agreement that is offered by a utility shall state, immediately preceding the space provided for the customer's signature and in bold print that is not less than 2 sizes larger than any other print that is used on the form: "IF YOU ARE NOT SATISFIED WITH THIS AGREEMENT, DO NOT SIGN. YOU MAY FILE AN INFORMAL COMPLAINT AND HAVE A HEARING BEFORE A UTILITY HEARING OFFICER BEFORE YOUR SERVICE MAY BE SHUT OFF. IF YOU DO SIGN THIS AGREEMENT, YOU GIVE UP YOUR RIGHT TO AN INFORMAL HEARING BEFORE A UTILITY HEARING OFFICER ON ANY MATTER INVOLVED IN THIS DISPUTE EXCEPT THE UTILITY'S FAILURE OR REFUSAL TO FOLLOW THE TERMS OF THIS AGREEMENT."

R 460.2171 Default of settlement agreement.

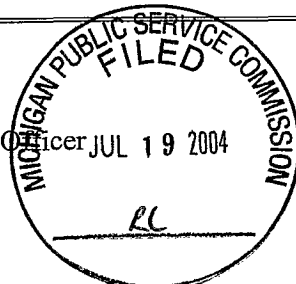
Rule 71. (1) If a customer fails to comply with the terms and conditions of a settlement agreement, a utility may shut off service after giving the customer a notice, by personal service or first-class mail, that contains all of the following information:

- (a) That the customer is in default of the settlement agreement.
- (b) The nature of the default.

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- (c) That unless the customer pays in full within 10 days of the date of mailing, the utility may shut off service.
- (d) The date on or after which the utility may shut off service.
- (e) That the customer has a right to request a hearing before a utility hearing officer only if the customer alleges that the utility has failed or refused to follow the terms of the settlement agreement.
- (f) The address and telephone number where the customer may file the request for a hearing with the utility.

(2) A utility is not required to enter into a subsequent settlement agreement with a customer until he or she has complied fully with the terms of a previous settlement agreement.

(3) A utility is not required to enter into a subsequent settlement agreement with a customer who defaulted on the terms and conditions of an agreement within the last 2 years.

(4) If the customer and utility reach a settlement agreement following a notice of shutoff, the failure of the customer to abide by the terms of the settlement agreement during the first 60 days of the agreement constitutes a waiver of the notice required by subrule (1) of this rule. The utility may shut-off service after notice as described in the provisions of R 460.2152.

R 460.2172 Same dispute.

Rule 72. A utility may disregard a customer complaint or dispute that involves the same question or issue based upon the same facts, and is not required to comply with these rules more than once before shutoff of service.

R 460.2173 Emergency shutoff.

Rule 73. Notwithstanding any other provision of these rules, a utility may shut off service temporarily for reasons of health or safety or in a state or national emergency. When a utility shuts off service for reasons of health or safety, the utility shall leave a notice in accordance with the provisions of R 460.2152(8).

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R 460.2174 Winter protection plan.

Rule 74. (1) As used in this rule:

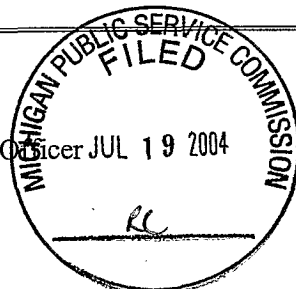
- (a) "Eligible customer" means either an eligible low-income customer or an eligible senior citizen customer.
- (b) "Eligible low-income customer" means a utility customer whose household income does not exceed 150% of the poverty level, as published by the United States department of health and human services, or who receives any of the following:
 - (i) Supplemental security income, aid to families with dependent children, or general assistance.
 - (ii) Food stamps.
 - (iii) Medicaid.
- (c) "Eligible senior citizen customer" means a utility customer who is 65 years of age or older and who advises the utility of his or her eligibility.

(2) A utility shall not shut off service to an eligible customer during the space heating season for nonpayment of a delinquent account if the customer is an eligible senior citizen customer or if the customer pays to the utility a monthly amount equal to 7% of the estimated annual bill for the eligible customer and the eligible customer demonstrates, within 14 days of requesting shutoff protection, that he or she has made application for state or federal heating assistance. If an arrearage exists at the time an eligible customer applies for protection from shutoff of service during the space heating season, the utility shall permit the customer to pay the arrearage in equal monthly installments between the date of application and the start of the subsequent space heating season.

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(3) A utility may shut off service to an eligible low-income customer who does not pay the monthly amounts referred to in subrule (2) of this rule after giving notice in the manner required by these rules. The utility is not required to offer a settlement agreement to an eligible low-income customer who fails to make the monthly payments referred to in subrule (2) of this rule.

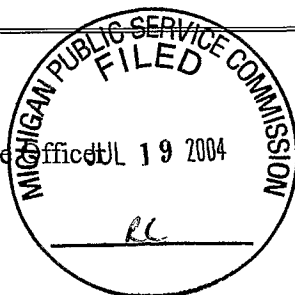
(4) If a customer fails to comply with the terms and conditions of this rule, a utility may shut off service after giving the customer a notice, by personal service or first-class mail, that contains all of the following information:

- (a) That the customer has defaulted on the winter protection plan.
- (b) The nature of the default.
- (c) That unless the customer makes the payments that are past due under this rule within 10 days of the date of mailing, the utility may shut off service.
- (d) The date on or after which the utility may shut off service, unless the customer takes appropriate action.
- (e) That the customer has the right to file a complaint disputing the claim of the utility before the date of the proposed shutoff of service.
- (f) That the customer has the right to request a hearing before a utility hearing officer if the complaint cannot be otherwise resolved and that the customer must pay to the utility that portion of the bill that is not in dispute within 3 days of the date that the customer requests a hearing.
- (g) That the customer has the right to represent himself or herself, to be represented by counsel, or to be assisted by other persons of his or her choice in the complaint process.
- (h) That the utility will not shut off service pending the resolution of a complaint that is filed with the utility in accordance with these rules.
- (i) The telephone number and address of the utility where the customer may make inquiry, enter into a settlement agreement, or file a complaint.
- (j) That the customer should contact a social services agency immediately if the customer believes he or she might be eligible for emergency economic assistance.

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- (k) That the utility will postpone shutoff of service if a medical emergency exists at the customer's residence.
- (l) That the utility may require a deposit and restoration charge if the utility shuts off service for nonpayment of a delinquent account.

(5) At the conclusion of the space heating season, the utility shall reconcile the accounts of eligible customers and permit customers to pay any amounts owing in equal monthly installments between April 1 and December 1. A utility may shut off service to eligible customers who fail to make installment payments on a timely basis in the manner required by these rules. At the option of the customer, between April 1 and November 30, the customer may choose to pay 9% of the estimated annual bill each month together with the monthly installment for any pre-enrollment arrearage instead of the amount otherwise owing for actual and reconciled past due amounts. After November 30, the utility shall reconcile the account of any customer who has chosen and fulfilled the obligations of the 9% option by refunding any net overcollection or adding any net undercollection to the customer's arrearage for the upcoming space heating season. If a customer fails to make all payments that are required pursuant to the 9% option, the utility may immediately reconcile his or her account by refunding any net overcollection or by adding any net undercollection to the customer's current bill.

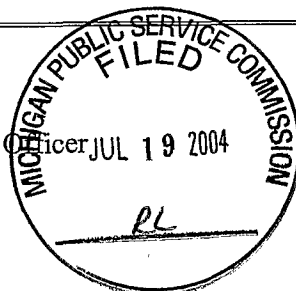
(6) A utility shall not require an eligible low-income customer whose utility service has been shut off before applying for protection under this rule to pay a fee for restoring service or a security deposit pursuant to the provisions of R 460.2132 during the space heating season. A utility may not require an amount greater than one-twelfth of an arrearage owing in order to restore service or initiate participation in the winter protection plan. The 7% payment shall be billed according to normal billing procedures for the utility.

(7) An eligible low-income customer may pre-enroll in the winter protection plan between November 15 and November 30 by paying the current usage plus 1/12 of any arrearage and agreeing to the terms of the winter protection plan for the upcoming space heating season. An eligible senior citizen customer may pre-enroll by advising the utility of his or her eligibility.

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A pre-enrolled customer shall not have his or her service terminated before the commencement of the winter protection plan. A customer who is off service as of November 15 shall be eligible to pre-enroll in the winter protection plan and have service restored immediately after fulfilling the requirements for pre-enrollment. Further, an off service low-income customer who applies during the pre-enrollment period shall be entitled to have all deposits and reconnection fees waived.

PART 7. COMMISSION APPEAL PROCEDURES

R 460.2181 Informal appeal.

Rule 81. Within 7 days after a utility hearing officer issues a written complaint determination, either party may make an informal appeal to the commission staff.

R 460.2182 Filing procedures.

Rule 82. (1) A party may make an informal appeal in any reasonable manner. The informal appeal need not be in writing and may be initiated by telephone or in person at the offices of the commission.

(2) A written appeal need not be verified.

(3) The appealing party shall provide all of the following information:

- (a) Name and address of the customer.
- (b) Name of the utility involved.
- (c) The nature of the original complaint in a clear and concise manner.
- (d) The relief requested.

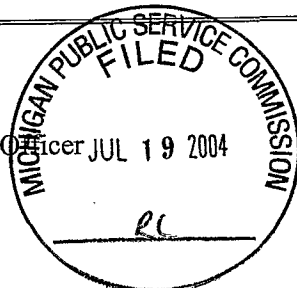
R 460.2183 Exhaustion of remedies.

Rule 83. The commission staff may require a customer to pursue remedies directly with the utility as provided in these rules before accepting an informal appeal. The commission may waive this rule when circumstances require.

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in Case No. U-11397

Consumer Standards and Billing Practices
for Electric Residential Service

R 460.2184 Informal appeal procedures.

Rule 84. (1) The commission staff shall assign the informal appeal to a complaint and information officer or another employee of the commission as the commission may designate. The officer or designated employee shall reduce the appeal to writing and shall have all of the following responsibilities:

- (a) Advising the appealing party of the procedures of the commission by telephone or in writing.
- (b) Advising the other party that an informal appeal has been filed.
- (c) Issuing interim determinations as necessary.
- (d) Reviewing or investigating the appeal as provided in these rules.
- (e) Issuing an informal appeal decision.

(2) Upon notification by the commission staff that an informal appeal has been made, the utility shall promptly file, with the commission staff, the certified hearing record. The parties shall be bound by the evidence presented at the hearing and contained in the hearing record. In arriving at the informal appeal decision, the complaint and information officer or designated employee shall not be required to receive or consider any additional evidence or information.

(3) In all informal appeals, the utility has the burden of proof by a preponderance of the evidence.

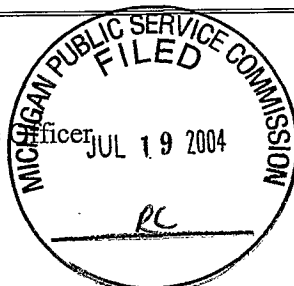
R 460.2185 Interim determination.

Rule 85. (1) After receiving the hearing record and pending the final resolution of an informal appeal, the complaint and information officer or designated employee may issue an interim determination with appropriate terms and conditions. In the case of an appeal regarding a bill or deposit, the complaint and information officer or designated employee may require a customer to pay the undisputed portion of a claim in order to continue the prohibition against the shutoff of service as provided in these rules. The complaint and information officer or designated

CANCELLED BY ORDER	U-15152
REMOVED BY	NAP
DATE	11-30-07

(Continued on Sheet No. 5.70)

Issued: **March 2, 2004**
By Steven L. Boeckman
President and Chief Executive Officer



Effective for electric service rendered on and after **March 17, 2000.**

Issued under the Authority of the
M.P.S.C. Order dated **February 9, 2000**
in Case No. U-11397

Consumer Standards and Billing Practices
for Electric Residential Service

employee may consider the amounts that reasonably appear to reflect the cost of utility service in determining the undisputed portion of a claim.

(2) If a customer fails to abide by the terms and conditions of an interim determination within 10 days of the date of personal service or mailing of the interim determination by first-class mail, the utility may shut off service as provided in these rules.

R 460.2186 Appeal review.

Rule 86. The complaint and information officer or designated employee shall review the informal appeal thoroughly and, when necessary, conduct further investigation. A party may offer new evidence if the complaint and information officer or designated employee determines that it is relevant and could not have been offered at the hearing before the utility hearing officer through the exercise of due diligence by the offering party. When further investigation is necessary, the complaint and information officer or designated employee may request additional evidence or, at his or her own initiative, may hold an informal conference with the parties or their representatives at a time and place designated by the officer or employee. If either party fails to appear at the informal conference without a good reason or without having requested an adjournment, the right of the absent party to appear at the conference shall be waived. At an informal conference, the parties shall have the right to do all of the following:

- (a) Represent themselves, to be represented by counsel, or to be assisted by other persons of their choice.
- (b) Present oral and documentary evidence.
- (c) Refute, in a reasonable manner, the evidence of the other party.
- (d) Submit an oral or written statement of position.

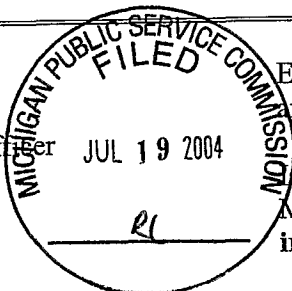
R 460.2187 Shutoff pending decision.

Rule 87. A utility shall not shut off service or issue a notice of shutoff related to the matter in dispute pending the decision of the commission staff, except pursuant to the terms of an interim determination.

CANCELLED BY ORDER	U-15152
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(Continued on Sheet No. 5.71)

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Effective for electric service rendered on and after **March 17, 2000.**

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in Case No. **U-11397**

Consumer Standards and Billing Practices
for Electric Residential Service

R 460.2188 Informal appeal decision.

Rule 88. The complaint and information officer or other employee so designated by the commission shall, within 30 days after the utility files the certified record, issue a written informal appeal decision affirming, modifying, or reversing the complaint determination. In reversing or modifying the complaint determination, the decision shall set forth the terms and conditions for continued service, shutoff, or a proposed settlement agreement as required by the facts and circumstances. The decision shall state the relevant findings of fact and the reasons for the decision.

R 460.2189 Failure to comply with informal appeal decision.

Rule 89. A copy of the informal appeal decision shall be served personally or by first-class mail on the parties. Failure of either party to comply with the decision within 10 days from the date of service by mailing shall permit implementation of the action or remedy provided by the decision.

R 460.2190 Same dispute.

Rule 90. The commission staff may dismiss a subsequent informal appeal that involves the same question or issue based upon the same facts without following every procedure set forth in these rules.

R 460.2191 Formal appeal.

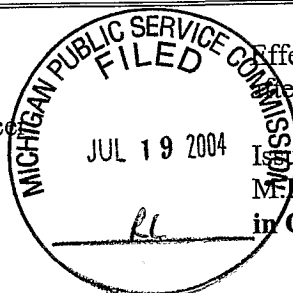
Rule 91. Either party may appeal the decision of the complaint and information officer or designated employee by filing a formal complaint in accordance with the rules of practice and procedure before the commission. A party may proceed in accordance with the terms of the informal appeal decision unless otherwise ordered by the commission or the presiding officer who is assigned to the formal complaint.

R 460.2192 Other remedies.

Rule 92. Nothing in these provisions shall be construed to prevent a party from pursuing appropriate legal and equitable remedies at any time before or after the issuance of any informal appeal decision.

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By Steven L. Boeckman
President and Chief Executive Officer



Effective for electric service rendered on and after **March 17, 2000.**

Issued under the Authority of the
M.P.S.C. Order dated **February 9, 2000**
in Case No. **U-11397**

RESIDENTIAL SERVICE RATE
(Schedule A)

Availability

Available to member-consumers of the Great Lakes Energy Cooperative for service through one meter to individual principal permanent residential units for all usual residential purposes, subject to the Cooperative's established rules and regulations. The member-consumer shall read the meter and be billed monthly.

Apartment houses, multiple dwelling units, and member-consumers having two or more homes or dwelling units on their premises may take service under this schedule through one meter, except that the number of kilowatt-hours in each step of the rate and minimum charge shall be multiplied by the number of apartments or dwelling units; no credit will be given for unoccupied apartments or dwelling units.

This rate is also available to any member-consumer of the Cooperative for residential service to dwellings which are occupied seasonally, as long as consumption for the prior calendar year exceeded 8,000 kWh.

Type of Service

Alternating current, 60 Hertz, single-phase, three-wire, at approximately 120/240 volts. Service under this schedule is limited to individual motors not in excess of 3 H.P., nor the total capacity of 10 H.P., unless special arrangements have been made with the Cooperative.

Monthly Rate

Monthly Charge @ **\$12.00**
Energy Charge @ **\$0.09352** per kWh

St. James and Peaine Townships Monthly Charge

For member-consumers located in St. James and Peaine Townships, Charlevoix County, an additional \$10.25 per month shall be added to the above Monthly Charge.

Minimum Charge

The minimum charge under this schedule shall be the monthly charge, except in the case of apartment houses and member-consumers having two or more dwelling units served through one meter (see "Availability"), and except that the minimum charge may be increased, in accordance with the Cooperative's rules and regulations, in those cases in which a greater than average investment is necessary to serve a member-consumer under this schedule.

Issued: **October 11, 2006**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for **bills rendered** on and after
October 12, 2006
Issued under the authority of the M.P.S.C.
dated **September 12, 2006** in Case No. **U-14790**

CANCELLED
BY
ORDER U-6300, U-14710-R
REMOVED BY RL
DATE 07-17-07

Michigan Public Service
Commission
October 23, 2006
Filed RL

RESIDENTIAL SERVICE RATE
(Schedule A)

Availability:

Available to member-*consumers* of the Great Lakes Energy Cooperative for service through one meter to individual *principal permanent* residential units for all usual residential purposes, subject to the Cooperative's established rules and regulations. The *member-consumer* shall read the meter and be billed monthly.

Apartment houses, multiple dwelling units, and member-consumers having two or more homes or dwelling units on their premises may take service under this schedule through one meter, except that the number of kilowatt-hours in each step of the rate and minimum charge shall be multiplied by the number of apartments or dwelling units; no credit will be given for unoccupied apartments or dwelling units.

This rate is also available to any member-consumer of the Cooperative for residential service to dwellings which are occupied seasonally, as long as consumption for the prior calendar year exceeded 8,000 kWh.

Type of Service:

Alternating current, 60 Hertz, single-phase, three-wire, at approximately 120/240 volts. Service under this schedule is limited to individual motors not in excess of *3 H.P.*, nor the total capacity of 10 H.P., unless special arrangements have been made with the Cooperative.

Monthly Rate:

Monthly Charge @ \$10.00
Energy Charge @ \$0.0835 per kWh

St. James and Peaine Townships Monthly Charge

For member-consumer-consumers located in St. James and Peaine Townships, Charlevoix County, an additional \$10.25 per month shall be added to the above Monthly Charge.

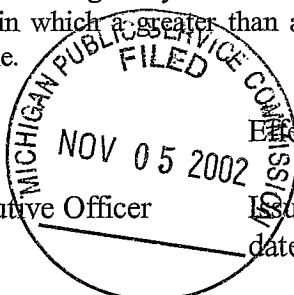
Minimum Charge:

The minimum charge under this schedule shall be the monthly charge, except in the case of apartment houses and member-consumers having two or more dwelling units served through one meter (see "Availability"), and except that the minimum charge may be increased, in accordance with the Cooperative's rules and regulations, in those cases in which a greater than average investment is necessary to serve a member-consumer under this schedule.

Issued: October 1, 2002
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163



CANCELLED BY ORDER	U-14790
REMOVED BY	RL
DATE	10-23-06

RESIDENTIAL SERVICE RATE
(Schedule A)
(con't)

Power Supply Cost Recovery Clause and Factor

This rate schedule is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet Nos. *25.00 and 25.01*.

Terms of Payment

- A. The rates in Schedule A are net. A one-time late payment charge of two percent of the unpaid balance, net of taxes, will be assessed on any bill which is delinquent. This provision is not applicable to residential member-consumers participating in the Winter Protection Plan set forth in Case No. U-4240.
- B. Monthly bills are due and payable on or before the due date listed on the bill.

Michigan State Sales Tax

Michigan State Sales Tax shall be added on all bills, including minimums, where applicable.

Tax Adjustments

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other member-consumers from being compelled to share such local taxes.
- B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric energy.

Rules and Regulations

Service is governed by the Cooperative's Standard Rules and Regulations.

CANCELLED BY ORDER	U-14790
REMOVED BY	RL
DATE	10-23-06

Issued: October 1, 2002
By: Steven L. Boeckman
President and Chief Executive Officer



Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163

ALTERNATIVE RESIDENTIAL SERVICE
(Schedule A-S)

Availability

Subject to any restrictions, this rate is available and mandatory for any member-consumer desiring electric service for any usual residential use at a dwelling which is not a principal permanent year-round residence.

This rate is not available for resale purposes or for any nonresidential use. Any member-consumer who receives service under this rate, consuming more than 8,000 kWh during the prior calendar year, may choose to take service under the Cooperative's Schedule A, Residential Service.

Type of Service

Alternating current, 60 hertz, single-phase, three-wire, at approximately 120/240 volts. Service under this schedule is limited to individual motors not in excess of 3 H.P., nor the total capacity of 10 H.P., unless special arrangements have been made with the Cooperative.

Quarterly Rate

Quarterly Availability Charge @ \$36.00
Energy Charge @ **\$0.12008** per kWh

Monthly Rate - For member-consumers with automatic meter reading

Monthly Availability Charge @ \$12.00
Energy Charge @ **\$0.12008** per kWh

St. James and Peaine Townships Additional Availability Charge

For member-consumers located in St. James and Peaine Townships, Charlevoix County, an additional \$10.25 per month (monthly rate) or \$ 30.75 per quarter (quarterly rate) shall be added to the above Availability Charge.

Minimum Charge

The minimum charge under this schedule shall be any Availability Charges, payable in advance for member-consumers billed quarterly, except in the case of apartment houses and member-consumers having two or more dwelling units served through one meter, and except that the minimum charge may be increased, in accordance with the Cooperative's rules and regulations, in those cases in which a greater than average investment is necessary to serve a member-consumer under this schedule.

Issued: **October 11, 2006**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for **bills rendered** on and after
September 13, 2006
Issued under the authority of the M.P.S.C.
dated **September 12, 2006** in Case No. **U-14790**

CANCELLED
BY
ORDER U-6300, U-14710-R
REMOVED BY RL
DATE 07-17-07

Michigan Public Service
Commission
October 23, 2006
Filed RL

**ALTERNATIVE RESIDENTIAL SERVICE
(Schedule A-S)**

Availability:

Subject to any restrictions, this rate is available and mandatory for any *member-consumer* desiring electric service for any usual residential use at a dwelling which is not a principal *permanent* year-round residence.

This rate is not available for resale purposes, or for any nonresidential use. Any member-consumer who receives service under this rate, consuming more than 8,000 kWh during the prior calendar year may choose to take service under the Cooperative's Schedule A, Residential Service.

Type of Service:

Alternating current, 60 hertz, single-phase, three-wire, at approximately 120/240 volts. Service under this schedule is limited to individual motors not in excess of 3 H.P., nor the total capacity of 10 H.P., unless special arrangements have been made with the Cooperative.

Quarterly Rate

Quarterly Availability Charge @ \$36.00
Energy Charge @ \$0.0941 per kWh

Monthly Rate - For member-consumer with automatic meter reading

Monthly Availability Charge @ \$12.00
Energy Charge @ \$0.0941 per kWh

St. James and Peaine Townships Additional Availability Charge

For member-consumers located in St. James and Peaine Townships, Charlevoix County, an additional \$10.25 per month (*monthly rate*) or \$ 30.75 per quarter (*quarterly rate*) shall be added to the above *Availability* Charge.

Minimum Charge:

The minimum charge under this schedule shall be *any Availability* Charges, *payable in advance for member-consumers billed quarterly*, except in the case of apartment houses and member-consumers having two or more dwelling units served through one meter, and except that the minimum charge may be increased, in accordance with the Cooperative's rules and regulations, in those cases in which a greater than average investment is necessary to serve a *member-consumer* under this schedule.

Issued: October 1, 2002

By: Steven L. Boeckman

President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.

dated August 20, 2002 in Case No. U-13163

CANCELLED BY ORDER U-14790
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DATE 10-23-06



ALTERNATIVE RESIDENTIAL SERVICE
(Schedule A-S - con't)

Meter Reading

Member-*consumers* receiving service under this option may submit a *quarterly* meter reading. If meter readings are not received by the Cooperative by the last day of the reading month, and the cooperative has a 12 month history of actual usage for the *member-consumer*, usage may be estimated for billing purposes. If no 12 month history of actual usage exists for the *member-consumer*, the energy usage will be billed at zero kWh for the reading *period*. The Cooperative *shall* read all meters at least once annually for verification and/or energy billing purposes *per MPSC Rule 306*.

Power Supply Cost Recovery Clause and Factor

This rate schedule is subject to the Cooperative's Power Supply Cost Recovery Clauses set forth on Sheet Nos. *25.00 and 25.01*.

Terms of Payment

- A. The rates in Schedule A-S are net. A one-time late payment charge of two percent of the unpaid balance, net of taxes, will be assessed on any bill which is delinquent. This provision is not applicable to residential member-consumers participating in the Winter Protection Plan set forth in Case No. U-4240.
- B. Bills are due and payable on or before the due date listed on the bill.

Tax Adjustments

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other *member-consumers* from being compelled to share such local taxes.
- B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric energy.

Rules and Regulations:

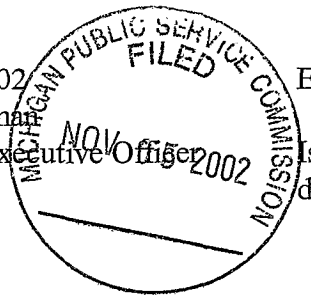
Service is governed by the Cooperative's Standard Rules and Regulations.

Michigan State Sales Tax

Michigan State Sales Tax shall be added on all bills, including minimums, where applicable.

Issued: October 1, 2002
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service on and after August 20, 2002
Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163



CANCELLED BY ORDER	U-14790
REMOVED BY	RL
DATE	10-23-06

CONTROLLED HEATING
Schedule CH

Availability:

Available to members of the Cooperative already taking monthly service concurrently under Rate Schedules A or GS. This rate is for controlled service to space heating loads, storage domestic water heating loads and associated air conditioning loads which are controlled by the Cooperative. Service is subject to the established rules and regulations of the Cooperative. A Member Service Agreement is required for service under this schedule. The Cooperative may charge the member an amount not to exceed the actual cost of the equipment necessary to provide this service.

Type of Service

Alternating current, 60 hertz, at approximately 120/240 volts, single phase, three-wire, separately metered subject to service availability as follows:

Option No. 1 - Storage Heating

This option is available for 240 volt electric space heating loads with sufficient heat storage capacity to withstand extended daily control of the electric supply. This option is also available to domestic storage water heaters. Domestic storage water heaters must have a minimum storage capacity of 100 gallons and a minimum heating capacity of 4,500 watts. Service under this option is available only between the hours of 11:00 PM to 7:00 AM.

Option No. 2 - Dual Fuel Heating

This option is available for 240 volt electric space heating loads when used in conjunction with an alternate fuel heating system. The alternate fuel heating system must be capable of supplying the heating requirements of the member when the electrical supply is controlled. Service under this option is available for all hours except when controlled by the Cooperative. The number of hours when service is controlled shall not exceed 400 hours per heating season or 8 hours per 24 hour period.

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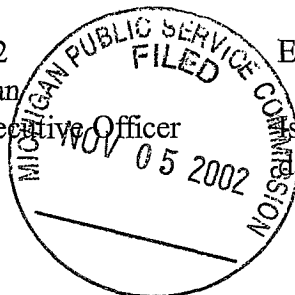
By: Steven L. Boeckman

President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.

dated August 20, 2002 in Case No. U-13163



CONTROLLED HEATING
(Schedule CH - con't)

Option No. 3 - Air Conditioning

This option is available for 240 volt air conditioning loads when used in conjunction with one of the two options of controlled space heating load listed above. Service under this option is available for all hours except when controlled by the Cooperative. The number of hours when service is controlled shall not exceed 200 hours per cooling season.

Monthly Rate

Energy Charge for Controlled Load

As set forth in Schedule A or GS, whichever is applicable, including the power supply cost recovery provision, discounted at 3¢ per kWh.

Terms of Payment

This rate schedule is subject to the terms of payment as set forth on the concurrent rate schedule that qualifies the member for service.

Michigan State Sales Tax

Michigan State Sales Tax shall be added on all bills, including minimums, where applicable.

Tax Adjustments

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other member-consumers from being compelled to share such local taxes.
- B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric energy.

Rules and Regulations

Service is governed by the Cooperative's Standard Rules and Regulations.

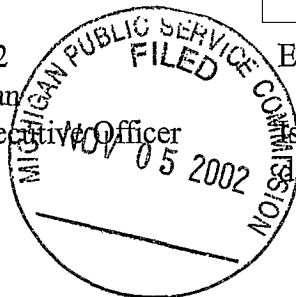
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By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163



PARTIAL CONTROLLED HEATING SERVICES
(Schedule PCH)

Availability

Available to members taking monthly service concurrently under Rate Schedules A or GS. This rate is for controlled service to standard 240 volt electric space heating loads, as determined by the Cooperative, which are controlled by the Cooperative where the amount of control exercised by the Cooperative is limited as described below:

Type of Service

Single-phase, alternating current, 60 hertz, three wire, at approximately 120/240 volts. Service under this schedule will be available at all times except when controlled by the Cooperative during times of peak system demand or system emergencies. The total number of hours that this load will be controlled shall be limited to a maximum of 400 hours per heating season. Air conditioning, which is used in conjunction with controlled space heating, is eligible for service under this rate subject to interruption up to 200 hours per cooling season. In instances where the entire electric heating load is under the control of the Cooperative, the control period is limited to a maximum of 40 minutes out of each hour for a maximum of 6 hours per day. To qualify for service under this rate, the portion of the member-consumer's load subject to control must be either separately metered or sub-metered off the master meter.

Monthly Rate

Energy Charge for Controlled Load

As set forth in Schedule A or GS, whichever is applicable, including the power supply cost recovery provision, discounted @ 1.5¢ per kWh

Tax Adjustments

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other member-consumers from being compelled to share such local increases.

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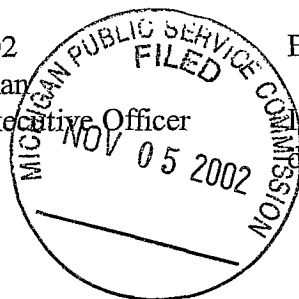
By: Steven L. Boeckman

President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.

dated August 20, 2002 in Case No. U-13163



PARTIAL CONTROLLED HEATING SERVICES
(Schedule PCH - con't)

B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Company's cost of providing electric service.

Terms of Payment

This rate schedule is subject to the terms of payment as set forth on the concurrent rate schedule that qualifies the member for this service.

Rules and Regulations

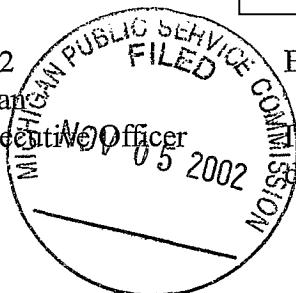
Service is governed by the Company's Standard Rules and Regulations.

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DATE _____ 10-23-06

Issued: October 1, 2002
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163



CONTROLLED WATER HEATER SERVICE
(Schedule CWH)

Availability:

Available to members of the Cooperative already taking monthly service concurrently under Rate Schedules A or GS (single phase service), who desire controlled water heating service. Energy will be metered through the regular service meter. The member-consumer may choose from the three service options as described below. To qualify for this rate, the sole source of water heating must be electricity. The minimum period of service is for one year and requires a signed agreement with the Cooperative. Service is subject to the Cooperative's rules and regulations. This service option is not available to member-consumers using time clocks, remote control or other devices intended to prevent the load from adding to system peak demand.

Type of Service:

Alternating current, 60 hertz, at approximately 240 volts, single phase, three-wire service will be controlled by Cooperative's Load Management System.

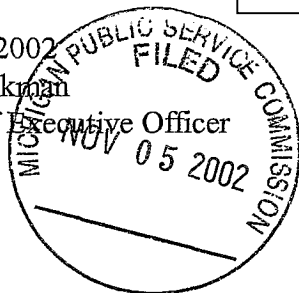
Hours of Service:

Option No. 1: For member-consumers choosing Option No. 1, control of service shall not exceed 3 hours per day. Member-consumers choosing this option must have water heaters with a tank capacity of 30 gallons or more.

Option No. 2: For member-consumers choosing Option No. 2, control of service shall not exceed 4 hours per day. Member-consumers choosing this option must have water heaters with a tank capacity of 50 gallons or more.

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DATE _____ 10-23-06

Issued: October 1, 2002
By: Steven L. Boeckman
President and Chief Executive Officer



Effective for service on and after August 20, 2002

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dated August 20, 2002 in Case No. U-13163

CONTROLLED WATER HEATER SERVICE
(Schedule CWH - con't)

Option No. 3: For member-consumers choosing Option No. 3, control of service shall not exceed 6 hours per day. Member-consumers choosing this option must have water heaters with a tank capacity of 80 gallons or more.

Monthly Rate

For member-consumers choosing Option No. 1, a credit of \$4.50 per month will be applied to the bills of member-consumers who permit the Cooperative to install a remote control device on the member's water heater. No such credit will be allowed until such time as it has been certified to the Commission that the required load management equipment is operational. The member-consumer must use a minimum of 350 kWh per month per water heater before a water heater credit will be given.

For member-consumers choosing Option No. 2, a credit of \$6.00 per month will be applied to the bills of member-consumers who permit the Cooperative to install a remote control device on the member's water heater. The member-consumer must use a minimum of 350 kWh per month per water heater before a water heater credit will be given.

For member-consumers choosing Option No. 3, a credit of \$7.50 per month will be applied to the bills of member-consumers who permit the Cooperative to install a remote control device on the member's water heater. The member-consumer must use a minimum of 350 kWh per month per water heater before a water heater credit will be given.

Energy will be charged the appropriate rate per kWh as specified on Sheet No. 10.00 in conjunction with Schedule A or Sheet No. 16.00 in conjunction with Schedule GS, including applicable Power Supply Cost Recovery adjustments and taxes. The applicable credit is available on a per meter basis such that only one credit per meter will be allowed regardless of the number of water heaters registering on a single meter.

Tax Adjustments:

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other member-consumers from being compelled to share such local taxes.
- B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric energy.

Rules and Regulations:

Service is governed by the Cooperative's Standard Rules and Regulations.

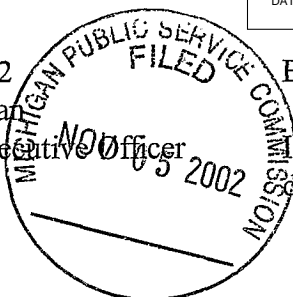
CANCELLED BY ORDER	U-14790
REMOVED BY	RL
DATE	10-23-06

Issued: October 1, 2002

By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163



OUTDOOR LIGHTING SERVICE
(Schedule OL)

Availability

Available to all member-consumers of the Cooperative for outdoor protective lighting service on premises on which the member-consumer is already taking service from the Cooperative under another rate schedule.

Also, available to municipalities, political subdivisions and others for public street lighting with the provision that such users become member-consumers of the Cooperative.

Hours of Service

Dusk to dawn, controlled by photo-sensitive devices, every night and all night for approximately 4,200 hours per year.

Type of Service

The Cooperative will supply the energy and will own, operate and maintain the lighting fixtures. Burned out lamps must be reported by the member-consumer, and the Cooperative will undertake to replace the lamps as soon as possible during regular working hours. Broken lamps or damage to fixtures by accident or vandalism will be repaired at the member-consumer's expense. The Cooperative shall replace or repair, at its cost, streetlight equipment that is out of service.

If, for some reason, the Cooperative is not able to make such restoration within three working days from the day the outage is first reported to the Cooperative, the Cooperative shall make pro rata deductions in the member-consumer's billing for service under this rate schedule. Such pro rata rate reductions will begin three working days after such outage is reported to the Cooperative.

Outages caused by factors beyond the Cooperative's reasonable control as provided for in Section II-D, Nature and Quality of Service, and Section IV, Emergency Electrical Procedures, of the Cooperative's Electric Rate Schedules are not covered by this policy. Such outages would be handled consistent with the particular circumstances and no proration would be made for such outages.

Monthly Rate

Nominal Rating	
175 Watts MV*	\$10.10
250 Watts MV*	\$13.10
400 Watts MV*	\$18.40
100 Watts HPS	\$7.80
150 Watts HPS	\$9.60
250 Watts HPS	\$13.10
400 Watts HPS	\$18.40

*Mercury Vapor Lights are only available at existing installations.

Issued: **October 11, 2006**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for **bills rendered** on and after
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CANCELLED
BY
ORDER U-6300, U-14710-R
REMOVED BY RL
DATE 07-17-07

Michigan Public Service
Commission
October 23, 2006
Filed RL

**OUTDOOR LIGHTING SERVICE
(Schedule OL)**

Availability:

Available to all member-consumers of the Cooperative for outdoor protective lighting service on premises on which the member-consumer is already taking service from the Cooperative under another rate schedule. Also, available to municipalities, political subdivisions and others for public street lighting with the provision that such users become member-consumers of the Cooperative.

Hours of Service:

Dusk to dawn, controlled by photo-sensitive devices, every night and all night for approximately 4,200 hours per year.

Type of Service:

The Cooperative will supply the energy and will own, operate and maintain the lighting fixtures. Burned out lamps must be reported by the member-consumer, and the Cooperative will undertake to replace the lamps as soon as possible during regular working hours. Broken lamps or damage to fixtures by accident or vandalism will be repaired at the member-consumer's expense. The Cooperative shall replace or repair, at its cost, streetlight equipment that is out of service.

If, for some reason, the Cooperative is not able to make such restoration within three working days from the day the outage is first reported to the Cooperative, the Cooperative shall make pro rata deductions in the member-consumer's billing for service under this rate schedule. Such pro rata rate reductions will begin three working days after such outage is reported to the Cooperative.

Outages caused by factors beyond the Cooperative's reasonable control as provided for in Section II- D, Nature and Quality of Service, and Section IV, Emergency Electrical Procedures, of the Cooperative's Electric Rate Schedules are not covered by this policy. Such outages would be handled consistent with the particular circumstances and no proration would be made for such outages.

Monthly Rate

Nominal Rating	
175 Watts MV*	\$ 7.95
250 Watts MV*	\$10.20
400 Watts MV*	\$14.25
100 Watts HPS	\$ 8.00
150 Watts HPS	\$11.35
250 Watts HPS	\$14.25
400 Watts HPS	\$19.00

CANCELLED
BY
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DATE <u>10-23-06</u>

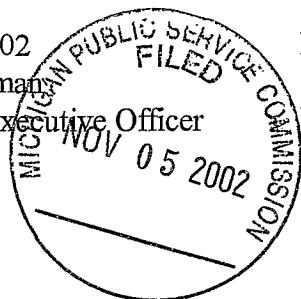
*Mercury Vapor Lights are only available at existing installations.

Issued: October 1, 2002

By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
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OUTDOOR LIGHTING SERVICE
(Schedule OL - con't)

An additional charge of \$0.30 per month per fixture will be made for fixtures suspended between poles.

Quarterly Rate For Member-Consumers Billed Quarterly Under Schedule A-S

The quarterly rate shall be three times the monthly rate. Member-consumers selecting this rate shall be billed for such service in advance during each billing period.

Additional Charges

The above rates are based upon bracket mounted fixtures attached to existing poles owned by the Cooperative. If it is necessary to install a pole and/or other equipment, the cost of labor and material for the additional installation will be charged directly to the member-consumer.

Terms of Payment

In the event the current bill is not paid on or before the due date, a delayed payment charge of 2% will be added to the bill.

Sales Tax:

Michigan State Sales Tax shall be added to all bills, including minimums, whenever applicable.

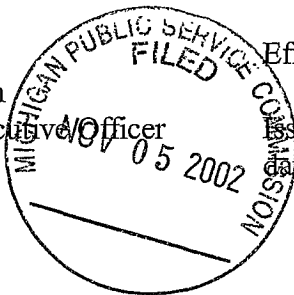
Power Supply Cost Recovery Clause and Factor

This rate schedule is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet Nos. 25.00 and 25.01. For purposes of this adjustment, the following monthly energy usage is assumed:

	<u>kWh</u>
175 Watts MV*	75
250 Watts MV*	100
400 Watts MV*	163
100 Watts HPS	40
150 Watts HPS	60
250 Watts HPS	100
400 Watts HPS	163

CANCELLED	
BY	U-14790
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By: Steven L. Boeckman
President and Chief Executive Officer



Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163

OUTDOOR LIGHTING SERVICE
(Schedule OL - con't)

Rules and Regulations

Service is governed by the Cooperative's Standard Rules and Regulations.

Special Terms and Conditions

Initial minimum term for each installation shall be for 24 consecutive months. The Cooperative is not required to change the type of service (from one lamp size to another) during said 24 month period. When more than one new pole and one span of new secondary facilities are required, or where the member-consumer desires other than standard wood poles, underground wiring or other special equipment not covered herein, the Cooperative at its option may provide such facilities. The cost to provide additional facilities will be charged to the member-consumer in advance of construction. Lamps requiring service under this rate schedule will comply with applicable Michigan Department of Transportation Regulations. The Cooperative may require a contract which may include, among other things, provisions as to term or duration of the contract, termination charges, contributions in aid of construction, annual charges, or other special consideration when the member-consumer requests service, equipment or facilities not normally provided under this rate schedule.

Tax Adjustments

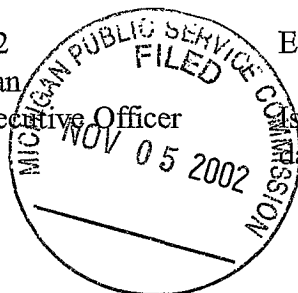
- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other **member-consumers** from being compelled to share such local taxes.
- B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric energy.

CANCELLED
BY _____
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Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163



**GENERAL SERVICE
(Schedule GS)**

Availability:

Available to member-consumers of Great Lakes Energy Cooperative for all uses subjects to the established Rules and Regulations of the Cooperative, when Maximum Demand is less than 200 kW. The Maximum Demand shall be based on the Member-consumer's average kW load during the 15 minute period of maximum use during the billing month.

Nature of Service:

Single or three phase, 60 hz service at available secondary voltages. The nature and level of the service voltage shall be determined in each case by the Cooperative.

Individual motors having a rated capacity in excess of 10 hp must be three phase unless special arrangements have been made with the Cooperative.

Monthly Rate:

Monthly Charge:

Single Phase: **\$15.00**

Three Phase: **\$32.10**

Energy Charge: **\$0.0905 per kWh**

Minimum Charge:

The Minimum Charge shall be the Monthly Charge as stated in the Monthly Rate above.

Conditions for Service from this Schedule:

Available to Member-consumers of Great Lakes Energy Cooperative for all uses subject to the established Rules and Regulations of the Cooperative, when, over the last 12 months, the Maximum Demand has not exceeded 200 kW.

St. James and Peaine Townships Monthly Charge

For member-consumer located in St. James and Peaine Townships, Charlevoix County, an additional \$10.25 per month shall be added to the above Monthly Charge.

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By: Steven L. Boeckman

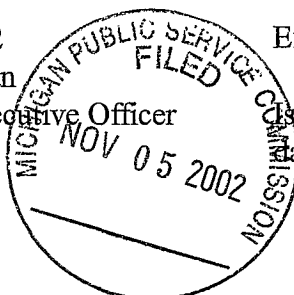
President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.

dated August 20, 2002 in Case No. U-13163

CANCELLED BY ORDER	U-14790
REMOVED BY	RL
DATE	10-23-06



LARGE POWER SERVICE
(Schedule LP)

Availability:

Available for commercial and industrial members that desire secondary voltage service for general use where the Maximum Demand is 15 kW or more.

Nature of Service:

Single or three phase, 60 hz service. The nature and level of the service voltage shall be determined in each case by the Cooperative.

Monthly Rate:

Monthly Charge:	\$80
Demand Charge:	
Maximum:	\$6.71 / kW
Energy Charge:	\$.0579 / kWh
Reactive Charge:	\$0.2975 / kvar

Minimum Charge:

The Minimum Charge shall be the Monthly Charge as stated in the Monthly Rate above except that the minimum charge may be increased, in accordance with the Cooperative's rules and regulations, in those cases in which a greater than average investment is necessary to serve a member-consumer under this schedule.

Billing Demand:

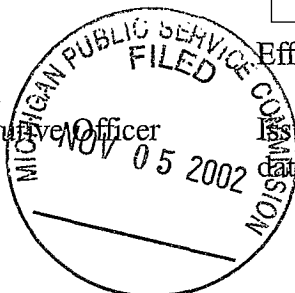
The Maximum Demand shall be based on the Member's average kW load during the 15 minute period of maximum use during the billing month. The Cooperative reserves the right to make special determination of the billing demand and/or minimum charge should circumstances require.

Reactive Charge:

The Reactive Charge for the month shall be the maximum hourly kvar load (leading or lagging) during the billing month. The Cooperative reserves the option to apply Reactive Charges where determined appropriate.

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BY _____
ORDER <u>U-14790</u>
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Issued: October 1, 2002
By: Steven L. Boeckman
President and Chief Executive Officer



Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163

LARGE POWER SERVICE
(Schedule LP)
(cont'd)

Conditions for Service from this Schedule:

Available for commercial and industrial members that desire secondary voltage service for general use where the Maximum Demand is 15 kW or more.

This load will be separately metered with a recording watt-hour demand meter that uses electronic memory for recording data.

St. James and Peaine Townships Monthly Charge

For member-consumers located in St. James and Peaine Townships, Charlevoix County, an additional \$10.25 per month shall be added to the above Monthly Charge.

Power Supply Cost Recovery Clause and Factor

This rate schedule is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet Nos. 25.00 and 25.01.

Terms of Payment:

A one-time late payment charge of 5% of the unpaid balance, excluding sales tax, will be assessed on any bill not paid by the due date.

Tax Adjustments:

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other member-consumers from being compelled to share such local taxes.
- B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric energy.

Primary Service and Metering

When the Cooperative elects to meter the service on the primary side of the distribution transformer(s), 3% will be deducted from the Demand and Energy measurements for billing purposes.

Rules and Regulations:

Service is governed by the Cooperative's Standard Rules and Regulations.

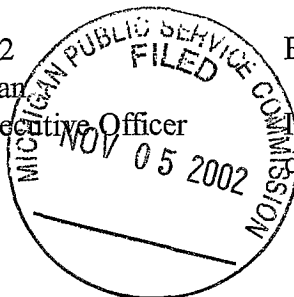
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President and Chief Executive Officer

Effective for service on and after August 20, 2002

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DATE	10-23-06



C - APM

**SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING**

Availability:

Available for commercial and industrial members that desire secondary voltage service for general use where the Maximum Demand is 15 kW or more.

Nature of Service:

Single or three phase, 60 hz service. The nature and level of the service voltage shall be determined in each case by the Cooperative.

The service will be electronically metered with capabilities for monitoring and reporting demand, energy, voltage levels, and power interruptions.

Monthly Rate:

Monthly Charge:	\$80
Demand Charge:	
Maximum:	\$9.08 / kW
Energy Charge:	\$.0479 / kWh
Reactive Charge*:	\$0.2975 / kvar

Minimum Charge:

The Minimum Charge shall be the Monthly Charge as stated in the Monthly Rate above except that the minimum charge may be increased, in accordance with the Cooperative's rules and regulations, in those cases in which a greater than average investment is necessary to serve a member-consumer under this schedule.



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DATE	10-23-06

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President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163

C-APM

**SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING
(cont'd)**

Billing Demand:

The Maximum Demand shall be based on the Member's average kW load during the 15 minute period of maximum use during the billing month. The Cooperative reserves the right to make special determination of the billing demand and/or minimum charge should circumstances require.

*Reactive Charge:

The Reactive Charge for the month shall be the maximum hourly kvar load (leading or lagging) during the billing month. The Cooperative reserves the option to apply Reactive Charges where determined appropriate.

Conditions for Service from this Schedule:

Available for commercial and industrial members that desire secondary voltage service for general use where the Maximum Demand is 15 kW or more.

This load will be separately metered with a recording watt-hour demand meter that uses electronic memory for recording data. The Member must provide a dedicated (non-shared) phone service to the metering location.

Power Supply Cost Recovery Clause and Factor

This rate schedule is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet Nos. 25.00 and 25.01.

Terms of Payment:

A one-time late payment charge of 5% of the unpaid balance, excluding sales tax, will be assessed on any bill not paid by the due date.

Tax Adjustments:

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other member-consumers from being compelled to share such local taxes.



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DATE	10-23-06

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Effective for service on and after August 20, 2002

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dated August 20, 2002 in Case No. U-13163

C-APM

**SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING
(cont'd)**

B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric energy.

Primary Service and Metering

When the Cooperative elects to meter the service on the primary side of the distribution transformer(s), 3% will be deducted from the Demand, Reactive and Energy measurements for billing purposes.

Rules and Regulations:

Service is governed by the Cooperative's Standard Rules and Regulations.

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D-APM

SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING

Availability:

Available for commercial and industrial members that desire primary voltage service for general use where the maximum demand is 200 kW or more.

Nature of Service:

Primary three phase 60 hz service. The nature and level of the service voltage shall be determined in each case by the Cooperative.

Where service is supplied at a nominal voltage of 25,000 volts or less, the member-consumer shall furnish, install and maintain all necessary transforming, controlling and protective equipment.

Where the Cooperative elects to measure the service at a nominal voltage of less than 2,400 volts, 3% shall be added to the Demand, Energy and Reactive quantities for billing purposes.

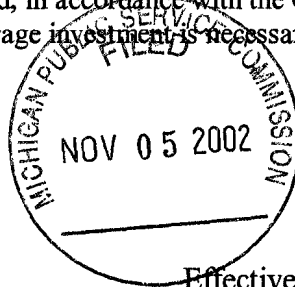
The service will be electronically metered with capabilities for monitoring and reporting demand, energy, voltage levels, and power interruptions.

Monthly Rate:

Monthly Charge:	\$240
Demand Charges:	
Maximum:	\$3.50 / kW
System Coincident:	\$7.16 / kW
Energy Charge:	\$.03855 / kWh
Reactive Charge:	\$0.250 / kvar

Minimum Charges:

The Minimum Charge shall be the Monthly Charge plus 200 kW times the maximum demand charge, plus 200 kW times the system coincident charge as stated in the Monthly Rate above except that the minimum charge may be increased, in accordance with the Cooperative's rules and regulations, in those cases in which a greater than average investment is necessary to serve a member-consumer under this schedule



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dated August 20, 2002 in Case No. U-13163

D-APM

**SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING
(cont'd)**

Billing Demands:

The maximum Demand shall be based on the Member's average kW load during the 15 minute period of maximum use during the billing month. The System Coincident Demand shall be based on the Member's contribution to the highest hourly (clock hour) Coincidental system peak demand of Wolverine Power Supply Cooperative, Inc. for the month. The Cooperative reserves the right to make special determination of the billing demand and/or minimum charge should circumstances require.

Reactive Charge:

The Reactive Charge for the month shall be the maximum hourly kvar load (leading or lagging) during the billing month.

Conditions for Service from this Schedule:

Available for commercial and industrial members that desire primary voltage service for general use where the maximum demand is 200 kW or more. This load will be separately metered with a recording watt-hour demand meter that uses electronic memory for recording data. The Member must provide a dedicated phone service (non-shared) to the metering location.

Power Supply Cost Recovery Clause and Factor

This rate schedule is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet Nos. *25.00 and 25.01*.

Terms of Payment:

A one-time late payment charge of 5% of the unpaid balance, excluding sales tax, will be assessed on any bill not paid by the due date.

Tax Adjustments:

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other member-consumers from being compelled to share such local taxes.



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D-APM

**SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING
(cont'd)**

- B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric energy.

Rules and Regulations:

Service is governed by the Cooperative's Standard Rules and Regulations.



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F-INT-APM

**INTERRUPTIBLE
SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING**

Availability:

Available for commercial and industrial member-consumers that desiring interruptible secondary voltage service for general use where billing demand is 100 kW or more which qualify for service under the conditions set forth in this tariff and participate in the Cooperative's Automatic Power Monitoring Program.. Service under this schedule may be refused or terminated if the Cooperative's wholesale power supplier, Wolverine Power Supply Cooperative, Inc. (Wolverine), believes the member-consumer's load will not provide adequate load reduction when Wolverine desires load reduction or if Wolverine believes the interruptible load may not meet the service conditions set forth in its rate schedule in the future. This rate schedule is not intended for seasonal loads.

Nature of Service:

Interruptible secondary single or three phase 60 hz service. The nature and level of the service voltage shall be determined in each case by the Cooperative.

The service will be electronically metered with capabilities for monitoring and reporting demand, energy, voltage levels, and power interruptions.

Monthly Rate:

Demand Charge	\$9.50/kW
Energy Charge:	3.85¢/kWh
Reactive Charge:	\$0.2975 / kvar

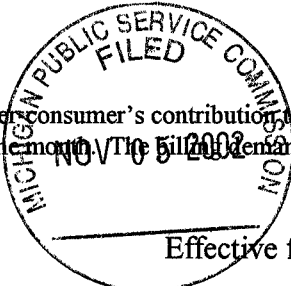
If the member consumer chooses to avoid interruption, an additional billing demand charge of \$55.00/kW for the highest hourly demand recorded during the interruption period. The member consumer shall also pay \$0.12 for all energy used during the interruption period. The member-consumer must reduce or eliminate his load within 1 hour after notification by Wolverine or the Cooperative.

Minimum Charges:

The Minimum Charge shall be 100kW times the Demand Charge as stated in the Monthly Rate above except that the minimum charge may be increased, in accordance with the Cooperative's rules and regulation, in those cases in which a greater than average investment is necessary to serve a member-consumer under this schedule.

Billing Demand:

The Billing Demand shall be the member consumer's contribution to the highest hourly (clock hour) coincidental system peak demand of Wolverine for the month. The Billing Demand shall not be less than 100 kW for any month.



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F-INT-APM

**INTERRUPTIBLE
SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING**
(con't)

Conditions for Service from this Schedule:

This service shall be available for service to interruptible commercial or industrial member-consumer taking service with a load which has a minimum 100 kW or more of Billing Demand. This load will be separately metered with a recording watt-hour demand meter that uses electronic memory for recording data. The member consumer must provide dedicated phone service to the metering location. The interruptible load must be capable of:

- a. Being shed by control or command from Wolverine's System Control Center;
- b. Being shed in one our or less; and
- c. Being shed to give extended load relief over a period of at least eight hours.

Service interruption to interruptible loads served under this schedule shall be at the discretion of Wolverine. Emergency interruptions shall not be limited to specific number of occurrences. Total interruptions excluding emergency interruption will not exceed 400 hours in a calendar year or 8 hours in a 24 hour period.

At the member consumer's request, Wolverine will install at the member consumer's expense equipment necessary for Wolverine to remotely disconnect the member consumer's load.

Power Supply Cost Recovery Clause and Factor

This rate schedule is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet Nos. *25.00 and 25.01*.

Terms of Payment:

A one-time late payment charge of 5% of the unpaid balance, excluding sales tax, will be assessed on any bill not paid by the due date.



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F-INT-APM

**INTERRUPTIBLE
SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING**
(con't)

Tax Adjustments:

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and /or sale of electric energy, to offset such special charges and thereby prevent other member-consumers from being compelled to share such local taxes.
- B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric energy.

Primary Service and Metering:

When the Cooperative elects to meter the service on the primary side of the distribution transformers, 3% will be deducted for billing purposes from the demand, reactive and energy measurements thus made. Meters will be read monthly for billing purposes by the Cooperative.

Rules and Regulations:

Service is governed by the Cooperative's Standard Rules and Regulation.



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Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163

GS-APM

COMMERCIAL & INDUSTRIAL LOADS - ON SITE GENERATION
SUPPLEMENTAL AND STANDBY SERVICE

Availability:

Available for three phase commercial and industrial member-consumers taking service under the Cooperative's Schedules C-APM, D-APM or F-INT-APM, with on site generation requesting utility service for supplemental and standby capacity.

Nature of Service:

Secondary or Primary, three phase 60 hz service. The nature and level of the service voltage shall be determined in each case by the Cooperative.

The member-consumer shall choose any of the following APM rates for supplemental requirements: CAPM, D-APM or F-INT.

The service will be electronically metered with capabilities for monitoring and reporting demand, energy, voltage levels, and power interruptions.

The member-member-consumer shall contract for supplemental and standby capacity.

Monthly Rate:

The monthly supplemental requirements shall be billed in accordance with the tariff sheets for the following optional rates:

Option 1:	C-APM
Option 2:	D-APM
Option 3:	F-INT-APM

Plus:

Standby Capacity:	Primary Service: \$3.25/kw
	Secondary Service: \$3.40/kW



CANCELLED BY _____ ORDER _____ U-14790
REMOVED BY _____ RL
DATE _____ 10-23-06

Issued: October 1, 2002
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163

GS-APM

COMMERCIAL & INDUSTRIAL LOADS - ON SITE GENERATION
SUPPLEMENTAL AND STANDBY SERVICE
(con't)

Adjustment for Power Factor:

Power factor penalties may be assessed in accordance with the selected optional APM rate tariff.

Conditions for Service from this Schedule:

This rate schedule is subject to the Cooperative's Requirements for Operation of Parallel Generation Facilities as set forth on Sheet Nos. _____ and _____

This rate schedule is subject to the appropriate APM rate schedule and all conditions and requirements contained in those tariff sheets.

Power Supply Cost Recovery Clause and Factor

This rate schedule is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet Nos. *25.00 and 25.01*.

Terms of Payment:

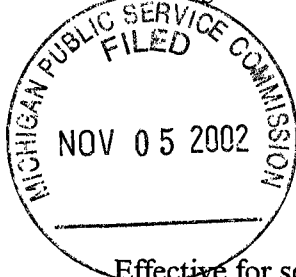
A one-time late payment charge of 5% of the unpaid balance, excluding sales tax, will be assessed on any bill not paid by the due date.

Tax Adjustments:

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other member-consumers from being compelled to share such local taxes.
- B. Bills shall be increased to offset any new or increased specific as or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric energy.

Rules and Regulations:

Service is governed by the Cooperative's Standard Rules and Regulations.



CANCELLED	
BY	U-14790
ORDER	_____
REMOVED BY	RL
DATE	10-23-06

Issued: October 1, 2002
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163

PRIMARY SERVICE RATE
(Schedule PSDS)

Availability:

Available for commercial and industrial Members that desire primary voltage service for general use where the Maximum Demand is 500 kW or more.

Nature of Service:

Primary three phase 60 hz service. The nature and level of the service voltage shall be determined in each case by the Cooperative.

Where service is supplied at a nominal voltage of 25,000 volts or less, the member-consumer shall furnish, install and maintain all necessary transforming, controlling and protective equipment.

The service will be electronically metered with capabilities for monitoring and reporting demand, energy, voltage levels, and power interruptions.

Monthly Rate:

Monthly Charge:	\$240
Demand Charges:	
Maximum:	\$1.50 / kW
System Coincident:	\$7.16 / kW
Energy Charge:	\$.03605 / kWh
Reactive Charge:	\$0.25 / kvar

Minimum Charges:

The Minimum Charge shall be the Monthly Charge plus 500 kW times the maximum demand charge, plus 200 kW times the system coincident charge as stated in the Monthly Rate above except that the minimum charge may be increased, in accordance with the Cooperative's rules and regulations, in those cases in which a greater than average investment is necessary to serve a member-consumer under this schedule



CANCELLED BY ORDER	U-14790
REMOVED BY	RL
DATE	10-23-06

Issued: October 1, 2002
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163

PRIMARY SERVICE RATE
(Schedule PSDS)
(cont'd)

Billing Demands:

The maximum Demand shall be based on the Member's average kW load during the 15 minute period of maximum use during the billing month. The System Coincident Demand shall be based on the Member's contribution to the highest hourly (clock hour) Coincidental system peak demand of Wolverine Power Supply Cooperative, Inc. for the month. The Cooperative reserves the right to make special determination of the billing demand and/or minimum charge should circumstances require.

Reactive Charge:

The Reactive Charge for the month shall be the maximum hourly kvar load (leading or lagging) during the billing month.

Conditions for Service from this Schedule:

Available for commercial and industrial Members that desire primary voltage service for general use where the Maximum Demand is 500 kW or more. This load will be separately metered with a recording watt-hour demand meter that uses electronic memory for recording data. The Member must provide a dedicated phone service (non-shared) to the metering location.

Power Supply Cost Recovery Clause and Factor

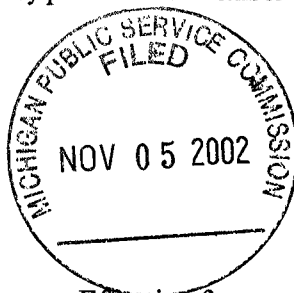
This rate schedule is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet Nos. *25.00 and 25.01*.

Terms of Payment:

A one-time late payment charge of 5% of the unpaid balance, excluding sales tax, will be assessed on any bill not paid by the due date.

Tax Adjustments:

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other member-consumers from being compelled to share such local taxes.



CANCELLED	
BY	U-14790
ORDER	_____
REMOVED BY	RL
DATE	10-23-06

Issued: October 1, 2002
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163

**PRIMARY SERVICE RATE
(Schedule PSDS)
(cont'd)**

- B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric energy.

Rules and Regulations

Service is governed by the Cooperative's Standard Rules and Regulations.



CANCELLED BY ORDER	U-14790
REMOVED BY	RL
DATE	10-23-06

Issued: October 1, 2002
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service on and after August 20, 2002

Issued under the authority of the M.P.S.C.
dated August 20, 2002 in Case No. U-13163

Not less than once a year and not later than 4 months after the end of the 12-month period covered by the Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the twelve (12) months ending December, 2008 the Power Supply Cost Recovery Factor is \$0.01029 per kWh. The allowance for cost of power supply included in base rates is \$0.06527 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2008:

<u>Year</u>	<u>Month</u>	Maximum Authorized 2008 PSCR Factor (per kWh)	Actual Factor Billed (per kWh)
2008	January	\$0.01029	\$0.01029
2008	February	\$0.01029	\$0.01029
2008	March	\$0.01029	\$0.01029
2008	April	\$0.01029	\$0.01029
2008	May	\$0.01029	\$0.01029
2008	June	\$0.01029	\$0.01029
2008	July	\$0.01029	\$0.01029
2008	August	\$0.01029	\$0.01029
2008	September	\$0.01029	\$0.01029
2008	October	\$0.01029	\$0.01029
2008	November	\$0.01029	\$0.01029
2008	December	\$0.01029	\$0.01029

Michigan Public Service
Commission

January 29, 2008

Filed RL

CANCELLED
BY
ORDER U-15411

REMOVED BY RL
DATE 04-14-08

Issued: **January 24, 2008**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered for the 2008
PSCR Plan Year
Issued under the authority of 1982 PA 304,
Section 6j(9) and MPSC in Case No.
U-15411

Not less than once a year and not later than 4 months after the end of the 12-month period covered by the Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the **twelve (12)** months ending December, **2008** the Power Supply Cost Recovery Factor is **\$0.01029** per kWh. The allowance for cost of power supply included in base rates is \$0.06527 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December **2008**:

<u>Year</u>	<u>Month</u>	Maximum Authorized 2008 PSCR <u>Factor</u> (per kWh)	Actual Factor <u>Billed</u> (per kWh)
2008	January	\$0.01029	\$0.01029
2008	February	\$0.01029	
2008	March	\$0.01029	
2008	April	\$0.01029	
2008	May	\$0.01029	
2008	June	\$0.01029	
2008	July	\$0.01029	
2008	August	\$0.01029	
2008	September	\$0.01029	
2008	October	\$0.01029	
2008	November	\$0.01029	
2008	December	\$0.01029	

Issued: **December 19, 2007**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for **bills** rendered for the **2008 PSCR Plan Year**
Issued under the authority of **1982 PA 304, Section 6j(9) and MPSC** in Case No. **U-15411**.

CANCELLED BY ORDER <u>U-15411</u>
REMOVED BY <u>NAP</u>
DATE <u>01-29-08</u>

Michigan Public Service Commission
December 19, 2007
Filed <u>[Signature]</u>

Not less than once a year and not later than 4 months after the end of the 12-month period covered by the Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the six (6) months ending June, 2007 the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06727 per kWh.

For the six (6) months ending December, 2007 the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06527 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2007:

<u>Year</u>	<u>Month</u>	Maximum Authorized 2007 PSCR Factor (per kWh)	Actual Factor Billed (per kWh)
2007	January	\$0.00422	\$0.00422
2007	February	\$0.00422	\$0.00422
2007	March	\$0.00422	\$0.00422
2007	April	\$0.00422	\$0.00422
2007	May	\$0.00422	\$0.00422
2007	June	\$0.00422	\$0.00422
2007	July	\$0.00422	\$0.00422
2007	August	\$0.00422	\$0.00422
2007	September	\$0.00422	\$0.00422
2007	October	\$0.00422	\$0.00422
2007	November	\$0.00422	\$0.00422
2007	December	\$0.00422	\$0.00422

Michigan Public Service
Commission

November 7, 2007

Filed RJ

CANCELLED
BY
ORDER U-15411, U-14710r

REMOVED BY RL

DATE 12-19-07

Issued: **November 6, 2007**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service rendered on and after July 6, 2007

Issued under the authority of the M.P.S.C.
dated July 5, 2007 in Case No. U-14710-R

Not less than once a year and not later than 4 months after the end of the 12-month period covered by the Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the six (6) months ending June, 2007 the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06727 per kWh.

For the six (6) months ending December, 2007 the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06527 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2007:

<u>Year</u>	<u>Month</u>	Maximum Authorized 2007 PSCR <u>Factor</u> (per kWh)	Actual Factor <u>Billed</u> (per kWh)
2007	January	\$0.00422	\$0.00422
2007	February	\$0.00422	\$0.00422
2007	March	\$0.00422	\$0.00422
2007	April	\$0.00422	\$0.00422
2007	May	\$0.00422	\$0.00422
2007	June	\$0.00422	\$0.00422
2007	July	\$0.00422	\$0.00422
2007	August	\$0.00422	\$0.00422
2007	September	\$0.00422	\$0.00422
2007	October	\$0.00422	\$0.00422
2007	November	\$0.00422	\$0.00422
2007	December		

Michigan Public Service
Commission

October 23, 2007

Filed RJ

Issued: **October 22, 2007**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service rendered on and after July 6, 2007

Issued under the authority of the M.P.S.C.
dated July 5, 2007 in Case No. U-14710-R

CANCELLED
BY
ORDER U-14710-R

REMOVED BY NAP

DATE 11-07-07

Not less than once a year and not later than 4 months after the end of the 12-month period covered by the Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the six (6) months ending June, 2007 the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06727 per kWh.

For the six (6) months ending December, 2007 the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06527 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2007:

<u>Year</u>	<u>Month</u>	Maximum Authorized 2007 PSCR <u>Factor</u> (per kWh)	Actual Factor <u>Billed</u> (per kWh)
2007	January	\$0.00422	\$0.00422
2007	February	\$0.00422	\$0.00422
2007	March	\$0.00422	\$0.00422
2007	April	\$0.00422	\$0.00422
2007	May	\$0.00422	\$0.00422
2007	June	\$0.00422	\$0.00422
2007	July	\$0.00422	\$0.00422
2007	August	\$0.00422	\$0.00422
2007	September	\$0.00422	\$0.00422
2007	October	\$0.00422	\$0.00422
2007	November		
2007	December		



Issued: **September 12, 2007**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service rendered on and after July 6, 2007

Issued under the authority of the M.P.S.C.
dated July 5, 2007 in Case No. U-14710-R

CANCELLED BY ORDER	U-14710-R
REMOVED BY	NAP
DATE	10-24-07

Not less than once a year and not later than 4 months after the end of the 12-month period covered by the Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the six (6) months ending June, 2007 the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06727 per kWh.

For the six (6) months ending December, 2007 the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06527 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2007:

<u>Year</u>	<u>Month</u>	Maximum Authorized 2007 PSCR <u>Factor</u> (per kWh)	Actual Factor <u>Billed</u> (per kWh)
2007	January	\$0.00422	\$0.00422
2007	February	\$0.00422	\$0.00422
2007	March	\$0.00422	\$0.00422
2007	April	\$0.00422	\$0.00422
2007	May	\$0.00422	\$0.00422
2007	June	\$0.00422	\$0.00422
2007	July	\$0.00422	\$0.00422
2007	August	\$0.00422	\$0.00422
2007	September	\$0.00422	\$0.00422
2007	October		
2007	November		
2007	December		

Michigan Public Service
Commission

August 20, 2007

Filed RT

Issued: **August 16, 2007**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service rendered on and after July 6, 2007

Issued under the authority of the M.P.S.C.
dated July 5, 2007 in Case No. U-14710-R

CANCELLED
BY _____
ORDER U-14710-R

REMOVED BY NAP

DATE 09-19-07

Not less than once a year and not later than 4 months after the end of the 12-month period covered by the Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the **six (6)** months ending **June, 2007** the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06727 per kWh.

For the six (6) months ending December, 2007 the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06527 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2007:

<u>Year</u>	<u>Month</u>	Maximum Authorized 2007 PSCR <u>Factor</u> (per kWh)	Actual Factor <u>Billed</u> (per kWh)
2007	January	\$0.00422	\$0.00422
2007	February	\$0.00422	\$0.00422
2007	March	\$0.00422	\$0.00422
2007	April	\$0.00422	\$0.00422
2007	May	\$0.00422	\$0.00422
2007	June	\$0.00422	\$0.00422
2007	July	\$0.00422	\$0.00422
2007	August	\$0.00422	\$0.00422
2007	September		
2007	October		
2007	November		
2007	December		

Michigan Public Service
Commission

July 17, 2007

Filed _____


Issued: **July 16, 2007**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service rendered on and after **July 6, 2007**

Issued under the authority of the M.P.S.C.
dated **July 5, 2007** in Case No. **U-14710-R**

CANCELLED
BY ORDER _____ U-14710-R
REMOVED BY NAP
DATE 08-21-07

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative’s most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative’s most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers’ bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the twelve (12) months ending December, 2007 the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06727 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2007:

<u>Year</u>	<u>Month</u>	Maximum Authorized 2007 PSCR <u>Factor</u> (per kWh)	Actual Factor <u>Billed</u> (per kWh)
2007	January	\$0.00422	\$0.00422
2007	February	\$0.00422	\$0.00422
2007	March	\$0.00422	\$0.00422
2007	April	\$0.00422	\$0.00422
2007	May	\$0.00422	\$0.00422
2007	June	\$0.00422	\$0.00422
2007	July	\$0.00422	\$0.00422
2007	August		
2007	September		
2007	October		
2007	November		
2007	December		

Michigan Public Service
Commission

June 22, 2007

Filed RL

CANCELLED
BY
ORDER U-6300, U-14710-R

REMOVED BY RL

DATE 07-17-07

Issued: **June 19, 2007**
By: Steven L. Boeckman
President and CEO

Effective for bills rendered for the
2007 PSCR Plan Year
Issued under the authority of MPSC Order
dated **05/22/07** in Case No. U-15062

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative’s most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative’s most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers’ bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the twelve (12) months ending December, 2007 the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06727 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2007:

<u>Year</u>	<u>Month</u>	<u>2007 Plan Year (per kWh)</u>	<u>*Prior Years Over/Under Recovery (per kWh)</u>	<u>Maximum Authorized 2007 PSCR Factor (per kWh)</u>	<u>Actual Factor Billed (per kWh)</u>
2007	January	\$0.00264	\$0.00158.	\$0.00422	\$0.00422
2007	February	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	March	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	April	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	May	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	June	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	July	\$0.00264			
2007	August	\$0.00264			
2007	September	\$0.00264			
2007	October	\$0.00264			
2007	November	\$0.00264			
2007	December	\$0.00264			

Michigan Public Service
Commission

May 17, 2007

Filed RJ

Issued: **May 15, 2007**
By: Steven L. Boeckman
President and CEO

Effective for bills rendered for the
2007 PSCR Plan Year
Issued under the authority of 1982 PA 304,
Section 6j (9), MPSC Case No. U-15062,
and MPSC Order dated 11/9/06 in Case No.
U-14270-R

CANCELLED
BY _____
ORDER U-15062

REMOVED BY NAP

DATE 06-27-07

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative’s most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative’s most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers’ bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the twelve (12) months ending December, 2007 the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06727 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2007:

<u>Year</u>	<u>Month</u>	<u>2007 Plan Year</u> (per kWh)	<u>*Prior Years Over/Under Recovery</u> (per kWh)	<u>Maximum Authorized 2007 PSCR Factor</u> (per kWh)	<u>Actual Factor Billed</u> (per kWh)
2007	January	\$0.00264	\$0.00158.	\$0.00422	\$0.00422
2007	February	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	March	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	April	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	May	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	June	\$0.00264			
2007	July	\$0.00264			
2007	August	\$0.00264			
2007	September	\$0.00264			
2007	October	\$0.00264			
2007	November	\$0.00264			
2007	December	\$0.00264			

Michigan Public Service
Commission

April 20, 2007

Filed RJ

Issued: **April 17, 2007**
By: Steven L. Boeckman
President and **CEO**

CANCELLED
BY
ORDER U-15062, U-14270R

REMOVED BY NAP

DATE 05-17-07

Effective for bills rendered for the
2007 PSCR Plan Year
Issued under the authority of 1982 PA 304,
Section 6j (9), MPSC Case No. U-15062,
and MPSC Order dated 11/9/06 in Case No.
U-14270-R

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative’s most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative’s most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers’ bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the twelve (12) months ending December, 2007 the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06727 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2007:

<u>Year</u>	<u>Month</u>	<u>2007 Plan Year (per kWh)</u>	<u>*Prior Years Over/Under Recovery (per kWh)</u>	<u>Maximum Authorized 2007 PSCR Factor (per kWh)</u>	<u>Actual Factor Billed (per kWh)</u>
2007	January	\$0.00264	\$0.00158.	\$0.00422	\$0.00422
2007	February	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	March	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	April	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	May	\$0.00264			
2007	June	\$0.00264			
2007	July	\$0.00264			
2007	August	\$0.00264			
2007	September	\$0.00264			
2007	October	\$0.00264			
2007	November	\$0.00264			
2007	December	\$0.00264			

Michigan Public Service
Commission
February 23, 2007
Filed Bj

CANCELLED
BY
ORDER U-15062, U-14270R
REMOVED BY NAP
DATE 04-20-07

Issued: **February 13, 2007**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered for the
2007 PSCR Plan Year
Issued under the authority of 1982 PA 304, Section
6j (9) and MPSC Case No. U-15062

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the twelve (12) months ending December, 2007 the Power Supply Cost Recovery Factor is \$0.00422 per kWh. The allowance for cost of power supply included in base rates is \$0.06727 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2007:

<u>Year</u>	<u>Month</u>	<u>2007 Plan Year</u> (per kWh)	<u>*Prior Years Over/Under Recovery</u> (per kWh)	<u>Maximum Authorized 2007 PSCR Factor</u> (per kWh)	<u>Actual Factor Billed</u> (per kWh)
2007	January	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	February	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	March				
2007	April				
2007	May				
2007	June				
2007	July				
2007	August				
2007	September				
2007	October				
2007	November				
2007	December				

Michigan Public Service
Commission

January 17, 2007

Filed PJ

CANCELLED
BY
ORDER U-15062

REMOVED BY NAP

DATE 02-23-07

Issued: **January 16, 2007**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered for the
2007 PSCR Plan Year
Issued under the authority of 1982 PA 304, Section
6j (9) and MPSC Case No. U-15062

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative’s most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative’s most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers’ bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the **twelve (12)** months ending **December, 2007** the Power Supply Cost Recovery Factor is **\$0.00422** per kWh. The allowance for cost of power supply included in base rates is \$0.06727 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December **2007**:

<u>Year</u>	<u>Month</u>	<u>2007 Plan</u> <u>Year</u> (per kWh)	<u>*Prior Years</u> <u>Over/Under</u> <u>Recovery</u> (per kWh)	<u>Maximum</u> <u>Authorized</u> <u>2007 PSCR</u> <u>Factor</u> (per kWh)	<u>Actual</u> <u>Factor</u> <u>Billed</u> (per kWh)
2007	January	\$0.00264	\$0.00158	\$0.00422	\$0.00422
2007	February				
2007	March				
2007	April				
2007	May				
2007	June				
2007	July				
2007	August				
2007	September				
2007	October				
2007	November				
2007	December				

Michigan Public Service
Commission
December 21, 2006
Filed PJ

Issued: December 20, 2006
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered for the
2007 PSCR Plan Year
Issued under the authority of **1982 PA 304, Section
6j (9) and MPSC Case No. U-15062**

CANCELLED
BY
ORDER U-15062
REMOVED BY NAP
DATE 01-17-07

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the four (4) months ending April, 2006 the Power Supply Cost Recovery Factor is \$0.00716 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

From May 1, 2006 to October 12, 2006, the Power Supply Cost Recovery Factor is \$0.01288 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

From October 13, 2006 to December 31, 2006, the Power Supply Cost Recovery Factor is \$0.00240 per kWh. The allowance for cost of power supply included in base rates is \$0.06727 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2006:

<u>Year</u>	<u>Billing Month</u>	<u>2006 Plan Year</u> (per kWh)	<u>*Prior Years Over/Under Recovery</u> (per kWh)	<u>Maximum Authorized 2006 PSCR Factor</u> (per kWh)	<u>Actual Factor Billed</u> (per kWh)
2006	January	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	February	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	March	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	April	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	May	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	June	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	July	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	August	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	September	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	October 1-12	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	October 13-31**	\$-0.00116	\$0.00356	\$0.00240	\$0.00240
2006	November**	\$-0.00116	\$0.00356	\$0.00240	\$0.00240
2006	December**	\$-0.00116	\$0.00356	\$0.00240	\$0.00240

*Includes prior year PSCR reconciliations for 2003 in Case No. U-13562, 2004 in Case No. U-13913, and 2005 projected under recovery.

** For seasonal customers billed on a quarterly basis the PSCR factor for service rendered prior to September 13, 2006 is \$0.01288.

Issued: **November 10, 2006**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered on and after
October 12, 2006
Issued under the authority of the M.P.S.C.
dated September 12, 2006 in Case No. U-14790

Michigan Public Service Commission
November 13, 2006
Filed <u> PJ </u>

CANCELLED BY ORDER <u> U-15062 </u>
REMOVED BY <u> NAP </u>
DATE <u> 12-21-06 </u>

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the **four (4)** months ending **April**, 2006 the Power Supply Cost Recovery Factor is **\$0.00716** per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

From May 1, 2006 to October 12, 2006, the Power Supply Cost Recovery Factor is \$0.01288 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

From October 13, 2006 to December 31, 2006, the Power Supply Cost Recovery Factor is \$0.00240 per kWh. The allowance for cost of power supply included in base rates is \$0.06727 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2006:

<u>Year</u>	<u>Billing Month</u>	2006 Plan <u>Year</u> (per kWh)	*Prior Years Over/Under <u>Recovery</u> (per kWh)	Maximum Authorized 2006 PSCR <u>Factor</u> (per kWh)	Actual Factor <u>Billed</u> (per kWh)
2006	January	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	February	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	March	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	April	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	May	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	June	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	July	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	August	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	September	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	October 1-12	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	October 13-31**	\$-0.00116	\$0.00356	\$0.00240	\$0.00240
2006	November	\$-0.00116	\$0.00356	\$0.00240	\$0.00240
2006	December**	\$-0.00116	\$0.00356	\$0.00240	\$0.00240

*Includes prior year PSCR reconciliations for 2003 in Case No. U-13562, 2004 in Case No. U-13913, and 2005 projected under recovery.

** For seasonal customers billed on a quarterly basis the PSCR factor for service rendered prior to September 13, 2006 is \$0.01288.

Issued: **October 11, 2006**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered on and after
October 12, 2006
Issued under the authority of the M.P.S.C.
dated **September 12, 2006** in Case No. **U-14790**

Michigan Public Service Commission
October 23, 2006
Filed 

CANCELLED BY ORDER	U-14790
REMOVED BY	NAP
DATE	11-14-06

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the four (4) months ending April, 2006 the Power Supply Cost Recovery Factor is \$0.00716 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

For the eight (8) months ending December, 2006 the Power Supply Cost Recovery Factor is \$0.01288 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2006:

<u>Year</u>	<u>Month</u>	<u>2006 Plan Year (per kWh)</u>	<u>*Prior Years Over/Under Recovery (per kWh)</u>	<u>Maximum Authorized 2006 PSCR Factor (per kWh)</u>	<u>Actual Factor Billed (per kWh)</u>
2006	January	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	February	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	March	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	April	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	May	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	June	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	July	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	August	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	September	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	October	\$0.00932	\$0.00356	\$0.01288	
2006	November	\$0.00932	\$0.00356	\$0.01288	
2006	December	\$0.00932	\$0.00356	\$0.01288	

*Includes prior year PSCR reconciliations for 2003 in Case No. U-13562, 2004 in Case No. U-13913, and 2005 projected underrecovery.

Michigan Public Service Commission
August 23, 2006
Filed <u>PJ</u>

CANCELLED BY ORDER <u>U-14790</u>
REMOVED BY <u>RL</u>
DATE <u>10-23-06</u>

Issued: **August 23, 2006**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered for the
2006 PSCR Plan Year
Issued under the authority of M.P.S.C. order
dated April 25, 2006 in Case No. U-14710.

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative’s most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative’s most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers’ bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the four (4) months ending April, 2006 the Power Supply Cost Recovery Factor is \$0.00716 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

For the eight (8) months ending December, 2006 the Power Supply Cost Recovery Factor is \$0.01288 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2006:

<u>Year</u>	<u>Month</u>	2006 Plan <u>Year</u> (per kWh)	*Prior Years Over/Under <u>Recovery</u> (per kWh)	Maximum Authorized 2006 PSCR <u>Factor</u> (per kWh)	Actual Factor <u>Billed</u> (per kWh)
2006	January	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	February	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	March	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	April	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	May	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	June	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	July	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	August	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	September	\$0.00932	\$0.00356	\$0.01288	
2006	October	\$0.00932	\$0.00356	\$0.01288	
2006	November	\$0.00932	\$0.00356	\$0.01288	
2006	December	\$0.00932	\$0.00356	\$0.01288	

*Includes prior year PSCR reconciliations for 2003 in Case No. U-13562, 2004 in Case No. U-13913, and 2005 projected underrecovery.

Michigan Public Service
Commission
August 3, 2006
Filed PJ

CANCELLED
BY ORDER U-14710
REMOVED BY NAP
DATE 08-25-06

Issued: **July 31, 2006**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered for the
2006 PSCR Plan Year
Issued under the authority of M.P.S.C. order
dated April 25, 2006 in Case No. U-14710.

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative’s most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative’s most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers’ bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the four (4) months ending April, 2006 the Power Supply Cost Recovery Factor is \$0.00716 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

For the eight (8) months ending December, 2006 the Power Supply Cost Recovery Factor is \$0.01288 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2006:

<u>Year</u>	<u>Month</u>	2006 Plan <u>Year</u> (per kWh)	*Prior Years Over/Under <u>Recovery</u> (per kWh)	Maximum Authorized 2006 PSCR <u>Factor</u> (per kWh)	Actual Factor <u>Billed</u> (per kWh)
2006	January	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	February	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	March	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	April	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	May	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	June	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	July	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	August	\$0.00932	\$0.00356	\$0.01288	
2006	September	\$0.00932	\$0.00356	\$0.01288	
2006	October	\$0.00932	\$0.00356	\$0.01288	
2006	November	\$0.00932	\$0.00356	\$0.01288	
2006	December	\$0.00932	\$0.00356	\$0.01288	

*Includes prior year PSCR reconciliations for 2003 in Case No. U-13562, 2004 in Case No. U-13913, and 2005 projected underrecovery.

Michigan Public Service
Commission

June 20, 2006

Filed PJ

CANCELLED
BY ORDER U-14710

REMOVED BY NAP

DATE 08-04-06

Issued: **June 15, 2006**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered for the
2006 PSCR Plan Year
Issued under the authority of M.P.S.C. order
dated April 25, 2006 in Case No. U-14710.

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative’s most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative’s most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers’ bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the **four (4)** months ending **April**, 2006 the Power Supply Cost Recovery Factor is **\$0.00716** per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

For the eight (8) months ending December, 2006 the Power Supply Cost Recovery Factor is \$0.01288 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2006:

<u>Year</u>	<u>Month</u>	2006 Plan <u>Year</u> (per kWh)	*Prior Years Over/Under <u>Recovery</u> (per kWh)	Maximum Authorized 2006 PSCR <u>Factor</u> (per kWh)	Actual Factor <u>Billed</u> (per kWh)
2006	January	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	February	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	March	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	April	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	May	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	June	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	July	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	August	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	September	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	October	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	November	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	December	\$0.00932	\$0.00356	\$0.01288	\$0.01288

*Includes prior year PSCR reconciliations for 2003 in Case No. U-13562, 2004 in Case No. U-13913, and 2005 projected underrecovery.

Michigan Public Service
Commission

May 19, 2006

Filed 

Issued: **May 3, 2006**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered for the
2006 PSCR Plan Year

Issued under the authority of **M.P.S.C. order
dated April 25, 2006** in Case No. U-14710.

CANCELLED BY ORDER	U-14710
REMOVED BY	NAP
DATE	06-20-06

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative’s most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative’s most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers’ bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the **four (4)** months ending **April**, 2006 the Power Supply Cost Recovery Factor is **\$0.00716** per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

For the eight (8) months ending December, 2006 the Power Supply Cost Recovery Factor is \$0.01288 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2006:

<u>Year</u>	<u>Month</u>	2006 Plan <u>Year</u> (per kWh)	*Prior Years Over/Under <u>Recovery</u> (per kWh)	Maximum Authorized 2006 PSCR <u>Factor</u> (per kWh)	Actual Factor <u>Billed</u> (per kWh)
2006	January	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	February	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	March	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	April	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	May	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	June	\$0.00932	\$0.00356	\$0.01288	
2006	July	\$0.00932	\$0.00356	\$0.01288	
2006	August	\$0.00932	\$0.00356	\$0.01288	
2006	September	\$0.00932	\$0.00356	\$0.01288	
2006	October	\$0.00932	\$0.00356	\$0.01288	
2006	November	\$0.00932	\$0.00356	\$0.01288	
2006	December	\$0.00932	\$0.00356	\$0.01288	

*Includes prior year PSCR reconciliations for 2003 in Case No. U-13562, 2004 in Case No. U-13913, and 2005 projected underrecovery.

Michigan Public Service
Commission
May 4, 2006
Filed PJ

CANCELLED
BY
ORDER U-14710

REMOVED BY NAP
DATE 05-19-06

Issued: **May 3, 2006**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered for the
2006 PSCR Plan Year
Issued under the authority of **M.P.S.C. order**
dated April 25, 2006 in Case No. U-14710.

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative’s most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative’s most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers’ bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the twelve (12) months ending December, 2006 the Power Supply Cost Recovery Factor is \$0.00716 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2006:

<u>Year</u>	<u>Month</u>	<u>2006 Plan Year (per kWh)</u>	<u>*Prior Years Over/Under Recovery (per kWh)</u>	<u>Maximum Authorized 2006 PSCR Factor (per kWh)</u>	<u>Actual Factor Billed (per kWh)</u>
2006	January	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	February	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	March	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	April	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	May				
2006	June				
2006	July				
2006	August				
2006	September				
2006	October				
2006	November				
2006	December				

CANCELLED
BY
ORDER U-14710

REMOVED BY PJ
DATE 05-04-06

*Includes prior year PSCR reconciliations for 2003 in Case No. U-13562, 2004 in Case No. U-13913, and 2005 projected underrecovery.

Michigan Public Service
Commission
April 12, 2006
Filed PJ

Issued: **April 11, 2006**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered for the
2006 PSCR Plan Year
Issued under the authority of 1982 PA 304,
Section 6j(9) and Michigan Public Service
Commission in Case No. U-14710.

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative’s most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative’s most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers’ bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the twelve (12) months ending December, **2006** the Power Supply Cost Recovery Factor is **\$0.00716** per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December **2006**:

<u>Year</u>	<u>Month</u>	<u>2006 Plan Year (per kWh)</u>	<u>*Prior Years Over/Under Recovery (per kWh)</u>	<u>Maximum Authorized 2006 PSCR Factor (per kWh)</u>	<u>Actual Factor Billed (per kWh)</u>
2006	January	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	February	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	March	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	April				
2006	May				
2006	June				
2006	July				
2006	August				
2006	September				
2006	October				
2006	November				
2006	December				

CANCELLED
BY _____
ORDER U-14710

REMOVED BY PJ
DATE 04-12-06

***Includes prior year PSCR reconciliations for 2003 in Case No. U-13562, 2004 in Case No. U-13913, and 2005 projected underrecovery.**

Issued: **February 22, 2006**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered for the
2006 PSCR Plan Year
Issued under the authority of **1982 PA 304,**
Section 6j(9) and Michigan Public Service
Commission in Case No. **U-14710.**

Michigan Public Service
Commission
February 23, 2006
Filed PJ

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the twelve (12) months ending December, 2005 the Power Supply Cost Recovery Factor is \$0.00076 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2005:

<u>Month</u>	<u>Authorized Factor</u>	<u>Applied Factor</u>	<u>North 2002 Recon</u>	<u>South 2002 Recon</u>	<u>West 2002 Recon</u>
Jan 05	\$0.00076	\$0.00076	(\$0.010923) (monthly)	(\$0.008964)	\$0.003190
Feb 05	\$0.00076	\$0.00076			\$0.003190
Mar 05	\$0.00076	\$0.00076	(\$0.010923) (seasonal)		\$0.003190
Apr 05	\$0.00076	\$0.00076			
May 05	\$0.00076	\$0.00076			
Jun 05	\$0.00076	\$0.00076			
Jul 05	\$0.00076	\$0.00076			
Aug 05	\$0.00076	\$0.00076			
Sep 05	\$0.00076	\$0.00076			
Oct 05	\$0.00076	\$0.00076			
Nov 05	\$0.00076	\$0.00076			
Dec 05	\$0.00076	\$0.00076			

CANCELLED BY ORDER	U-14710
REMOVED BY	PJ
DATE	02-23-06

Issued: **December 14, 2005**
By: Steven L. Boeckman
President and Chief Executive Officer



Effective for bills rendered for the
2005 PSCR Plan Year

Issued under the authority of the M.P.S.C. order
dated April 28, 2005 in Case No. U-14270

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative’s most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative’s most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers’ bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the twelve (12) months ending December, 2005 the Power Supply Cost Recovery Factor is \$0.00076 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2005:

<u>Month</u>	<u>Authorized Factor</u>	<u>Applied Factor</u>	<u>North 2002 Recon</u>	<u>South 2002 Recon</u>	<u>West 2002 Recon</u>
Jan 05	\$0.00076	\$0.00076	(\$0.010923) (monthly)	(\$0.008964)	\$0.003190
Feb 05	\$0.00076	\$0.00076			\$0.003190
Mar 05	\$0.00076	\$0.00076	(\$0.010923) (seasonal)		\$0.003190
Apr 05	\$0.00076	\$0.00076			
May 05	\$0.00076	\$0.00076			
Jun 05	\$0.00076				
Jul 05	\$0.00076				
Aug 05	\$0.00076				
Sep 05	\$0.00076				
Oct 05	\$0.00076				
Nov 05	\$0.00076				
Dec 05	\$0.00076				

CANCELLED
BY ORDER _____ U-14270

REMOVED BY _____ RL
DATE _____ 12-16-05

Michigan Public Service
Commission
May 23, 2005
Filed _____ 

Issued: **May 20, 2005**
By: Steven L. Boeckman
President and Chief Executive Officer


Effective for bills rendered for the
2005 PSCR Plan Year
Issued under the authority of the M.P.S.C. order
dated April 28, 2005 in Case No. U-14270

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative’s most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative’s most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers’ bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the twelve (12) months ending December, 2005 the Power Supply Cost Recovery Factor is \$0.00076 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2005:

<u>Month</u>	<u>Authorized Factor</u>	<u>Applied Factor</u>	<u>North 2002 Recon</u>	<u>South 2002 Recon</u>	<u>West 2002 Recon</u>
Jan 05	\$0.00076	\$0.00076	(\$0.010923)	(\$0.008964)	\$0.003190
Feb 05	\$0.00076	\$0.00076			\$0.003190
Mar 05	\$0.00076	\$0.00076			\$0.003190
Apr 05	\$0.00076	\$0.00076			
May 05	\$0.00076	\$0.00076			
Jun 05	\$0.00076				
Jul 05	\$0.00076				
Aug 05	\$0.00076				
Sep 05	\$0.00076				
Oct 05	\$0.00076				
Nov 05	\$0.00076				
Dec 05	\$0.00076				

Michigan Public Service Commission	
May 12, 2005	
Filed _____	
CANCELLED BY ORDER _____ U-14270 REMOVED BY _____ RL DATE _____ 05-23-05	

Issued: **May 11, 2005**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered for the
2005 PSCR Plan Year
Issued under the authority of the M.P.S.C. **order**
dated **April 28, 2005** in Case No. U-14270

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the twelve (12) months ending December, 2005 the Power Supply Cost Recovery Factor is \$0.00076 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2005:

<u>Month</u>	<u>Authorized Factor</u>	<u>Applied Factor</u>	<u>North 2002 Recon</u>	<u>South 2002 Recon</u>	<u>West 2002 Recon</u>
Jan 05	\$0.00076	\$0.00076	(\$0.010923)	(\$0.008964)	\$0.003190
Feb 05	\$0.00076				\$0.003190
Mar 05	\$0.00076				\$0.003190
Apr 05	\$0.00076				
May 05	\$0.00076				
Jun 05	\$0.00076				
Jul 05	\$0.00076				
Aug 05	\$0.00076				
Sep 05	\$0.00076				
Oct 05	\$0.00076				
Nov 05	\$0.00076				
Dec 05	\$0.00076				

Michigan Public Service
Commission
January 12, 2005
Filed JKB

CANCELLED
BY ORDER U-14270
REMOVED BY RL
DATE 05-12-05

Issued: **December 23, 2004**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for **bills rendered** on and after
the January 2005 billing month
Issued under the authority of the M.P.S.C. dated
December 2, 2004 in Case No. U-13113-R and
1982 PA 304 for implementing in Case No. U-14270

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the **twelve (12)** months ending **December, 2004** the Power Supply Cost Recovery Factor is **\$0.00074** per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending **December 2004**:

<u>Month</u>	<u>Authorized Factor</u>
Jan 04	\$0.00074
Feb 04	\$0.00074
Mar 04	\$0.00074
Apr 04	\$0.00074
May 04	\$0.00074
Jun 04	\$0.00074
Jul 04	\$0.00074
Aug 04	\$0.00074
Sep 04	\$0.00074
Oct 04	\$0.00074
Nov 04	\$0.00074
Dec 04	\$0.00074

CANCELLED BY ORDER <u>U-13113-R/4-14270</u>
REMOVED BY <u>JKB</u>
DATE <u>1-12-05</u>

MICHIGAN PUBLIC SERVICE COMMISSION
APR 26 2004
FILED <u>JKB</u>

Issued: **April 15, 2004**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service on and after
March 17, 2004
Issued under the authority of the M.P.S.C. dated
March 16, 2004 in Case No. **U-13913**

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the **six (6) months ending June, 2003** the Power Supply Cost Recovery Factor is **\$0.00252 per kWh for January 2003 and \$0.00118 per kWh for February through May 2003**. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

For the six (6) months ending December, 2003 the Power Supply Cost Recovery Factor is \$0.00324 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2003:

<u>Month</u>	<u>Authorized Factor</u>	<u>Applied Factors</u>	<u>* 2001 PSCR Monthly Recon Surcharge</u>
Jan 03	\$0.00252	\$0.00252	\$0.00017388
Feb 03	\$0.00118	\$0.00118	\$0.00017388
Mar 03	\$0.00118	\$0.00118	\$0.00017388
Apr 03	\$0.00118	\$0.00118	\$0.00017388
May 03	\$0.00118	\$0.00118	\$0.00017388
Jun 03	\$0.00118	\$0.00118	\$0.00017388
Jul 03	\$0.00324		\$0.00017388
Aug 03	\$0.00324		\$0.00017388
Sep 03	\$0.00324		\$0.00017388
Oct 03	\$0.00324		\$0.00017388
Nov 03	\$0.00324		\$0.00017388
Dec 03	\$0.00324		\$0.00017388

CANCELLED BY
ORDER U-13913

REMOVED BY JKB

DATE 4-26-04

MICHIGAN PUBLIC SERVICE COMMISSION
SEP 30 2003
FILED PMP

***Applicable to former Boyne City Division member-consumers only**

Issued: **June 30, 2003**
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for service on and after
January 1, 2003
Issued under the authority of the M.P.S.C. dated
6/27/03 in Case No. U-13562

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to customers, or to credit to customers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from customers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the eight (8) months ending December 2002, the Power Supply Cost Recovery Factor is \$0.00377 per kWh. The allowance for cost of power supply included in base rates is \$0.06152 per kWh.

For the four (4) months ending December 2002, *i.e.*, after consolidation of the rates of the three divisions, the Power Supply Cost Recovery Factor is \$0.00252 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Order or 1982 PA 304, the Cooperative will notify the Commission and file a revision of the above factor.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2002:

<u>Month</u>	<u>Authorized Factor</u>	<u>Applied Factors</u>	<u>2001 PSCR Recon Seasonals Surcharge</u>	<u>2001 PSCR Recon Monthly Surcharge</u>
Jan 02	\$0.00377	\$0.00146		
Feb 02	\$0.00377	\$0.00377		
Mar 02	\$0.00377	\$0.00377		
Apr 02	\$0.00377	\$0.00377		
May 02	\$0.00377	\$0.00377		
Jun 02	\$0.00377	\$0.00377		
Jul 02	\$0.00377	\$0.00377		
Aug 02	\$0.00377	\$0.00377		
Sep 02	\$0.00377	*		
Oct 02	\$0.00252		\$0.0020866	
Nov 02	\$0.00252			\$0.00017388**
Dec 02	\$0.00252		\$0.00052	\$0.00017388

*two factors applied because of rate case \$0.00377 from 9/1 through 9/19 and \$0.00252 from 9/20 through 9/30

**to be applied through October 2003

CANCELLED BY
ORDER U-13562 6/27/03
REMOVED BY PMP
DATE 9-30-2003

Issued: November 13, 2002 Effective for service on and after
By: Stephen L. Boeckman November 1, 2002
President & Chief Operating Officer Issued under the authority of the M.P.S.C. dated

MICHIGAN PUBLIC SERVICE COMMISSION
JUL 9 2003
FILED PMP

October 3, 2002 in Case No. U-12610-R

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

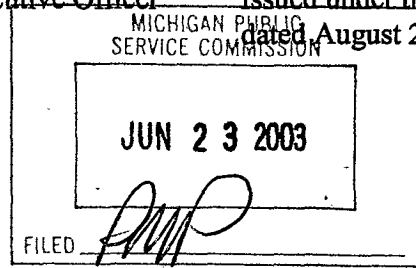
For the eight (8) months ending September 31, 2002, the Power Supply Cost Recovery Factors and allowances for cost of power supply included in base rates are as set forth below:

<u>Division</u>	<u>Power Supply Cost Recovery Factors</u>	<u>Allowances for Cost of Power Supply Included in Base Rates</u>
Boyne City	\$0.00377 per kWh	\$0.06152 per kWh
Newaygo	\$0.00413 per kWh	\$0.06246 per kWh
Scottville	\$0.00679 per kWh	\$0.06027 per kWh

For the four (4) months ending December 2002, *i.e.*, after consolidation of the rates of the three divisions, the Power Supply Cost Recovery Factor is \$0.00252 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Order or 1982 PA 304, the Cooperative will notify the Commission and file a revision of the above factor.

Issued: October 1, 2002 Effective for service on and after August 20, 2002
By: Steven L. Boeckman
President and Chief Executive Officer Issued under the authority of the M.P.S.C.



U-13163
CANCELLED BY 10-3-02
ORDER U-12610-R
REMOVED BY *[Signature]*
DATE 7-9-03

**M.P.S.C. No. 1 - Electric
Great Lakes Energy Cooperative**

Original Sheet No. 25.01-N

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to customers, or to credit to customers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from customers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the eight (8) months ending December 2002, the Power Supply Cost Recovery Factor is \$0.00413 per kWh. The allowance for cost of power supply included in base rates is \$0.06246 per kWh.

For the four (4) months ending December 2002, i.e., after consolidation of the rates of the three divisions, the Power Supply Cost Recovery Factor is \$0.00252 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Order or 1982 PA 304, the Cooperative will notify the Commission and file a revision of the above factor.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2002:

<u>Month</u>	<u>Authorized Factor</u>	<u>Applied Factor</u>	<u>Monthly and Seasonal PSCR Credit Factor</u>
Jan 02	\$0.00413	\$0.00292	
Feb 02	\$0.00413	\$0.00413	
Mar 02	\$0.00413	\$0.00413	
Apr 02	\$0.00413	\$0.00413	
May 02	\$0.00413	\$0.00413	
Jun 02	\$0.00413	\$0.00413	
Jul 02	\$0.00413	\$0.00413	
Aug 02	\$0.00413	\$0.00413	
Sep 02	\$0.00413	*	
Oct 02	\$0.00252		(\$0.003453)
Nov 02	\$0.00252		
Dec 02	\$0.00252		

*two factors applied because of rate case \$0.00413 from 9/1 through 9/19 and \$0.00252 from 9/20 through 9/30

Issued: November 13, 2002
By: Stephen L. Boeckman
President & Chief Operating Officer

MICHIGAN PUBLIC SERVICE COMMISSION

Effective for service on and after November 1, 2002

Issued under the authority of the M.P.S.C. dated October 3, 2002 in Case No. U-12610-R
JUL 9 2003
FILED *[Signature]*

CANCELLED BY ORDER U-13562 6/27/03
REMOVED BY *[Signature]*
9-30-2003

**M.P.S.C. No. 1 - Electric
Great Lakes Energy Cooperative**

Original Sheet No. 25.01-S

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to customers, or to credit to customers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from customers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the eight (8) months ending December 2002, the Power Supply Cost Recovery Factor is \$0.00679 per kWh. The allowance for cost of power supply included in base rates is \$0.06027 per kWh sold.

For the four (4) months ending December 2002, *i.e.*, after consolidation of the rates of the three divisions, the Power Supply Cost Recovery Factor is \$0.00252 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Order or 1982 PA 304, the Cooperative will notify the Commission and file a revision of the above factor.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2002:

<u>Month</u>	<u>Authorized Factor</u>	<u>Applied Factor</u>	<u>2001 PSCR Recon Monthly and Seasonal Surcharge</u>
Jan 02	\$0.00679	\$0.00477	
Feb 02	\$0.00679	\$0.00679	
Mar 02	\$0.00679	\$0.00679	
Apr 02	\$0.00679	\$0.00679	
May 02	\$0.00679	\$0.00679	
Jun 02	\$0.00679	\$0.00679	
Jul 02	\$0.00679	\$0.00679	
Aug 02	\$0.00679	\$0.00679	
Sep 02	\$0.00679	\$0.00679	
Oct 02	\$0.00252		\$0.003640
Nov 02	\$0.00252		
Dec 02	\$0.00252		

CANCELLED BY
ORDER U-13562 4/27/03
REMOVED BY PMP
DATE 9-30-2003

Issued: November 13, 2002 Effective for service on and after
By: Stephen L. Boeckman MICHIGAN PUBLIC SERVICE COMMISSION November 1, 2002
President & Chief Operating Officer Issued under the authority of the M.P.S.C. dated
October 3, 2002 in Case No. U-12610-R

JUL 9 2003
FILED PMP

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expended by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expended by Cooperative for power supply.

For the four (4) months ending April, 2006 the Power Supply Cost Recovery Factor is \$0.00716 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

From May 1, 2006 to October 12, 2006, the Power Supply Cost Recovery Factor is \$0.01288 per kWh. The allowance for cost of power supply included in base rates is \$0.05906 per kWh.

From October 13, 2006 to December 31, 2006, the Power Supply Cost Recovery Factor is \$0.00240 per kWh. The allowance for cost of power supply included in base rates is \$0.06727 per kWh.

The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2006:

<u>Year</u>	<u>Billing Month</u>	<u>2006 Plan Year</u> (per kWh)	<u>*Prior Years Over/Under Recovery</u> (per kWh)	<u>Maximum Authorized 2006 PSCR Factor</u> (per kWh)	<u>Actual Factor Billed</u> (per kWh)
2006	January	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	February	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	March	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	April	\$0.00550	\$0.00166	\$0.00716	\$0.00716
2006	May	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	June	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	July	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	August	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	September	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	October 1-12	\$0.00932	\$0.00356	\$0.01288	\$0.01288
2006	October 13-31**	\$-0.00116	\$0.00356	\$0.00240	\$0.00240
2006	November**	\$-0.00116	\$0.00356	\$0.00240	\$0.00240
2006	December**	\$-0.00116	\$0.00356	\$0.00240	\$0.00240

*Includes prior year PSCR reconciliations for 2003 in Case No. U-13562, 2004 in Case No. U-13913, and 2005 projected under recovery.

** For seasonal customers billed on a quarterly basis the PSCR factor for service rendered prior to September 13, 2006 is \$0.01288.

Issued: March 19, 2007
By: Steven L. Boeckman
President and Chief Executive Officer

Effective for bills rendered for
the 2006 PSCR Plan Year
Issued under the authority of the M.P.S.C.
dated September 12, 2006 in Case No. U-14790

Michigan Public Service
Commission
March 28, 2007
Filed RL

CANCELLED
BY
ORDER U-15411, U-14710r

REMOVED BY RL
DATE 12-19-07

SCHEDULE LPRAS

LARGE POWER RETAIL ACCESS SERVICE

Availability

Subject to the Rules and Regulations of the Cooperative and its *Retail Access Service Tariff*, this schedule is available for multi-phase service to Member-Consumers of the Cooperative for delivery of power from the Point of Distribution Receipt to the Point of Distribution Delivery. Service under this rate is subject to the following conditions:

1. The Member-Consumer must have a Maximum Demand greater than 1,000 kW.
2. The Member-Consumer must enter a Retail Access Service Agreement with the Cooperative.
3. The transmission of power to the Distribution Point of Receipt and all related costs shall be the responsibility of the Member-Consumer and/or Alternative Electric Supplier (AES).
4. The Member-Consumer must agree to purchase any default energy delivered pursuant to Schedule RASS – Retail Access Standby Service.

Type of Service

Service under this rate shall be multi-phase, 60 hertz, at standard primary voltages of the Cooperative.

Service at primary voltage is rendered when the Cooperative delivers power at standard distribution system voltages and the Member-Consumer provides, installs, and maintains all necessary transforming, controlling and protective equipment.

Metering Requirement:

The load under this tariff shall be separately metered by Interval Demand Meters. The Cooperative shall furnish, install, maintain and own such metering equipment.

Subject to the terms and conditions of the *Retail Access Service Tariff*, the Member-Consumer shall be responsible for any associated communication system such as line, other related equipment and any related monthly fees.

<p>CANCELLED BY ORDER <u>U-14183</u></p> <p>REMOVED BY <u>PJ</u></p> <p>DATE <u>04-07-05</u></p>

Monthly Rate

Each Member-Consumer shall purchase Distribution Delivery Service at the following rates:

Monthly Service Charge.....\$39.00 per Month per Point of Delivery

Demand Charge

Issued: December 11, 2002
By: Steven L. Boeckman
President and CEO
Boyne City, Michigan

<p>MICHIGAN PUBLIC SERVICE COMMISSION</p> <p>APR 30 2003</p> <p>FILED <u>[Signature]</u></p>

Effective for all Open Access Service rendered
On and After December 6, 2002

Issued under the authority of M.P.S.C. order
Dated December 6, 2002 in Case No. U-12659

SCHEDULE LPRAS

LARGE POWER RETAIL ACCESS SERVICE

For Service at Primary Voltages \$2.17 per Billing kW
Transition Surcharge \$0.010041 per Billing kWh

Determination of Billing Demand

The Billing Demand shall be the greater of the maximum kilowatt (kW) demand established by the Member-Consumer for any period of fifteen (15) consecutive minutes during the month for which billing is rendered, as indicated or recorded by the demand meter or 1,000 kW. The Cooperative reserves the right to make special determination of the billing demand and/or minimum charge should circumstances require.

Determination of Billing Energy

The Billing energy shall be the total kilowatt-hours (kWh) used by the Member-Consumer during the month for which billing is rendered.

Line Loss Responsibility

The Member-Consumer's AES is responsible for providing losses associated with the distribution of power from the Distribution Point of Receipt to the Distribution Point of Delivery. The following loss adjustment factors shall be applied to the Member-Consumer's metered usage to determine the Demand and Energy that must be received by the Cooperative for delivery to the Member-Consumer.

<u>Delivery Type</u>	<u>Multiplier</u>
Primary Service	102.8 %

Minimum Charge

The Minimum Charge shall be as specified in the Retail Access Service Agreement. If the Agreement does not specify a Minimum Charge, then the Minimum Charge shall be the sum of the Monthly Service Charge and Demand Charge.

Terms of Payment

1. Monthly bills for Distribution Delivery Service rendered by the Cooperative are due and payable on or before the due date listed on the bill.
2. The above rates are net. A one-time late payment charge of five (5%) percent of the unpaid balance, excluding sales tax, will be assessed on any bill for Distribution Delivery Service not paid by the due date.

Issued: December 11, 2002
By: Steven L. Boeckman
President and CEO
Boyer City, Michigan

Effective for all Open Access Service rendered
On and After December 6, 2002

MICHIGAN PUBLIC SERVICE COMMISSION

APR 30 2003

FILED *pmp*

Issued under the authority of M.P.S.C. order
Dated December 6, 2002 in Case No. U-12659

CANCELLED BY
ORDER U-14183

REMOVED BY *PJ*

DATE *04-07-05*

SCHEDULE LPRAS

LARGE POWER RETAIL ACCESS SERVICE

3. The Cooperative will not collect any monies on behalf of any AES, retailer, or other third party without a written agreement between the Cooperative, the Member-Consumer, and the third party.

Third Party Disputes

The Cooperative will not intervene, mediate or participate in contractual disputes between the Member-Consumer and its AES or other third parties. Further, the Cooperative will not shut off service or otherwise enforce any provision of a contract between the Member-Consumer and any third party.

Tax Adjustment

1. Bills shall be increased or decreased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other Member-Consumers from being compelled to share such local increases or decreases.
2. Bills shall be adjusted to offset any new, increased or decreased specific tax or excise imposed by any governmental authority, which increases or decreases the Cooperative's cost of providing electric service.

CANCELLED BY
ORDER <u>U-14183</u>
REMOVED BY <u>PJ</u>
DATE <u>04-07-05</u>

Issued: December 11, 2002
By: Steven L. Boeckman
President and CEO
Boyne City, Michigan

MICHIGAN PUBLIC SERVICE COMMISSION
APR 30 2003
FILED <u>JMP</u>

Effective for all Open Access Service rendered
On and After December 6, 2002

Issued under the authority of M.P.S.C. order
Dated December 6, 2002 in Case No. U-12659

SCHEDULE RASS

RETAIL ACCESS STANDBY SERVICE

Availability

This schedule is available on a best efforts basis only to Member-Consumers of the Cooperative receiving service under the Cooperative's Large Power Service Rate-Choice (Schedule LP-C), Service for Commercial & Industrial Automated Power Monitoring Rate-Choice (Schedule C-APM-C), Service for Commercial & Industrial Automated Power Monitoring Rate-Choice (Schedule D-APM-C), or Primary Service Rate-Choice (Schedule PSDS-C). This is in addition to the Member-Consumer's applicable Choice tariff.

Nature of Service

Service under this schedule is only available on a best efforts basis to the Member-Consumer when an Alternative Electric Supplier (AES) has ceased service to the Member-Consumer. The Member-Consumer may arrange to return to Full Requirements Service by following the procedures detailed in the Cooperative's *Retail Access Service Tariff*, subject to the terms and conditions set forth in said tariff.

Standby Service under this schedule does not include net under- or over- deliveries of Energy that result when Energy is delivered on behalf of a Member-Consumer but deviates from the Member-Consumer's scheduled Energy requirements plus applicable provisions for line losses. Any change in the Member-Consumer's Energy schedule must be reported to the Transmission Service Provider according to the provisions in the applicable Open Access Transmission Tariff (OATT). These charges represent Schedule 4 ancillary services and will be summarized each month with payment to the Member-Consumer or due from the Member-Consumer per the calculation.

Charges for Service

The charges for this service shall be equal to the Cooperative's out-of-pocket cost of standby power delivered to the Member-Consumer, plus a service fee of one-cent (\$0.01) per kWh delivered to the Member-Consumer. The Cooperative's out-of-pocket cost shall be equal to the amount it is billed by its wholesale supplier for Standby Service delivered to the Member-Consumer.

CANCELLED BY ORDER	U-14573
REMOVED BY	BJ
DATE	12-05-05

(Continued on Sheet No. 27.01)

Michigan Public Service Commission
April 7, 2005
Filed <u>PJ</u>

Issued: **March 23, 2005**
By Steven L. Boeckman
President and Chief Executive Officer

Effective for all **Open Access Service** rendered
On and After **May 25, 2005**
Issued under the Authority of M.P.S.C. order
Dated **2/24/05** in Case No. **U-14183**

SCHEDULE RASS

RETAIL ACCESS STANDBY SERVICE

Availability

This schedule is available on a best efforts basis only to Member-Consumers of the Cooperative receiving service under Schedule LPRAS – Large Power Retail Access Service.

Nature of Service

Service under this schedule is only available on a best efforts basis to the Member-Consumer when an Alternative Electric Supplier (AES) has ceased service to the Member-Consumer. The Member-Consumer may arrange to return to Full Requirements Service by following the procedures detailed in the Cooperative's *Retail Access Service Tariff*, subject to the terms and conditions set forth in said tariff.

Standby Service under this schedule does not include net under- or over- deliveries of Energy that result when Energy is delivered on behalf of a Member-Consumer but deviates from the Member-Consumer's scheduled Energy requirements plus applicable provisions for line losses. Any change in the Member-Consumer's Energy schedule must be reported to the Transmission Service Provider according to the provisions in the applicable Open Access Transmission Tariff (OATT). These charges represent Schedule 4 ancillary services and will be summarized each month with payment to the Member-Consumer or due from the Member-Consumer per the calculation.

Charges for Service

The charges for this service shall be equal to the Cooperative's out-of-pocket cost of standby power delivered to the Member-Consumer, plus a service fee of one-cent (\$0.01) per kWh delivered to the Member-Consumer.

The Cooperative's out-of-pocket cost shall be equal to the amount it is billed by its wholesale supplier for Standby Service delivered to the Member-Consumer. Pursuant to the applicable wholesale rate, for each hour in which Standby Service is delivered, the cost is determined by multiplying the kW delivered during the hour times the wholesale supplier's incremental cost of power during the same hour.

Terms of Payment

1. Monthly bills for Standby Service rendered by the Cooperative are due and payable on or before the due date listed on the bill.
2. The above rates are net. A one-time late payment charge of five (5%) percent of the unpaid balance, excluding sales tax, will be assessed on any bill for Standby Service not paid by the due date.

Issued: December 11, 2002
By Steven L. Boeckman
President and Chief Executive Officer
Boyerne City, Michigan

MICHIGAN PUBLIC
SERVICE COMMISSION

APR 30 2003

FILED _____

Effective for all Retail Access Service rendered
On and After December 6, 2002

Issued under the authority of M.P.S.C. Order
Dated December 6, 2002 in Case No. U-12659

CANCELLED BY
ORDER 12-14183

REMOVED BY PJ

DATE 04-07-05

SCHEDULE RASS

RETAIL ACCESS STANDBY SERVICE

(Continued from Sheet No. 27.00)

Terms of Payment

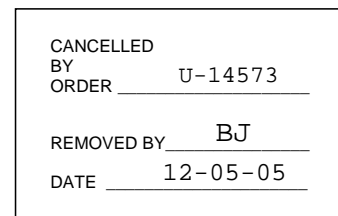
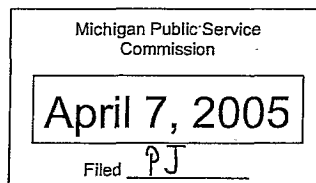
1. Monthly bills for Standby Service rendered by the Cooperative are due and payable on or before the due date listed on the bill.
2. The above rates are net. A one-time late payment charge of five (5%) percent of the unpaid balance, excluding sales tax, will be assessed on any bill for Standby Service not paid by the due date.
3. The Cooperative will not collect any monies on behalf of any AES, retailer or other third party without a written agreement between the Cooperative, the Member-Consumer and the third party.

Third Party Disputes

The Cooperative has no obligation or duty to intervene, mediate or participate in contractual disputes between the Member Consumer and its AES Supplier or third parties. Further, the Cooperative will not shut off service or otherwise enforce any provision of a contract between the Member Consumer and any third party.

Tax Adjustment

1. Bills shall be increased or decreased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other Member-Consumers from being compelled to share such local increases or decreases.
2. Bills shall be adjusted to offset any new, increased or decreased specific tax or excise imposed by any governmental authority, which increases or decreases the Cooperative's cost of providing electric service.



Issued: **March 23, 2005**
By Steven L. Boeckman
President and Chief Executive Officer

Effective for **all Open Access Service** rendered
On and After **May 25, 2005**
Issued under the Authority of M.P.S.C. order
Dated **2/24/05** in Case No. **U-14183**

SCHEDULE RASS

RETAIL ACCESS STANDBY SERVICE

3. The Cooperative will not collect any monies on behalf of any AES, retailer or other third party without a written agreement between the Cooperative, the Member-Consumer and the third party.

Third Party Disputes

The Cooperative will not intervene, mediate or participate in contractual disputes between the Member-Consumer and its AES or other third parties. Further, the Cooperative will not shut off service or otherwise enforce any provision of a contract between the Member-Consumer and any third party.

Tax Adjustment

1. Bills shall be increased or decreased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other Member-Consumers from being compelled to share such local increases or decreases.
2. Bills shall be adjusted to offset any new, increased or decreased specific tax or excise imposed by any governmental authority, which increases or decreases the Cooperative's cost of providing electric service.

CANCELLED BY
ORDER <u>U-14183</u>
REMOVED BY <u>PJ</u>
DATE <u>04-07-05</u>

Issued: December 11, 2002
By Steven L. Boeckman
President and Chief Executive Officer
Boyne City, Michigan

MICHIGAN PUBLIC SERVICE COMMISSION
APR 30 2003
FILED _____

Effective for all Retail Access Service rendered
On and After December 6, 2002

Issued under the authority of M.P.S.C. Order
Dated December 6, 2002 in Case No. U-12659

RETAIL ACCESS SERVICE TARIFF

1.0 INTRODUCTION AND DEFINITIONS

This tariff expresses the terms and conditions associated with Retail Access Service and provides information regarding the roles of the various market participants. This tariff includes the following sections:

Introduction and Definitions	Section 1.0
Member-Consumer Section	Section 2.0
Alternative Electric Supplier Section	Section 3.0
Dispute Resolution	Section 4.0
Liability and Exclusions	Section 5.0

When a Member-Consumer participates in Retail Access Service and obtains Generation Services from an Alternative Electric Supplier (AES), the Cooperative will maintain a relationship and interact with the separate participants – including the Member-Consumer, the Transmission Service Provider, and the AES.

1.1 The Member-Consumer Role

The Member-Consumer is the end-user of Power in the State of Michigan who has facilities connected to the Cooperative's Distribution System. Under Retail Access Service, the Member-Consumer will conduct transactions with at least two participants – including the Cooperative and an AES. The Member-Consumer is responsible for choosing an AES. Member-Consumers may receive transmission service directly from the Transmission Service Provider or the AES may make such arrangements as part of its service to the Member-Consumer.

The Cooperative's principal requirement is that the Member-Consumer must be eligible to be taking service under the Cooperative's Schedule LP, C-APM, D-APM, and PSDS and have a Maximum Demand of at least 200 kW. An Individual Member-Consumer currently demand metered and who is eligible to be taking service under the Cooperative's Schedule LP, C-APM, D-APM, and PSDS may achieve the 200 kW Maximum Demand threshold by aggregating or summing the Maximum Demands for each demand metering point occurring during a single month. All charges or fees specified herein and all related rate schedules apply to aggregated demand metering points on an individual account basis.

CANCELLED BY ORDER <u>U-14573</u>
REMOVED BY <u>BJ</u>
DATE <u>12-05-05</u>

Michigan Public Service Commission
April 7, 2005
Filed <u>PJ</u>

(Continued on Sheet No. 28.01)

Issued: **March 23, 2005**
By Steven L. Boeckman
President and Chief Executive Officer

Effective for **all Open Access Service** rendered
On and After **May 25, 2005**
Issued under the Authority of M.P.S.C. order
Dated **2/24/05** in Case No. **U-14183**

CANCELLED BY
ORDER U-14183
REMOVED BY PJ
DATE 04-07-05

RETAIL ACCESS SERVICE TARIFF

1.0 INTRODUCTION AND DEFINITIONS

This tariff expresses the terms and conditions associated with Retail Access Service and provides information regarding the roles of the various market participants. This tariff includes the following sections:

Introduction and Definitions	Section 1.0
Member-Consumer Section	Section 2.0
Alternative Electric Supplier Section	Section 3.0
Dispute Resolution	Section 4.0
Liability and Exclusions	Section 5.0

When a Member-Consumer participates in Retail Access Service and obtains Generation Services from an Alternative Electric Supplier (AES), the Cooperative will maintain a relationship and interact with the separate participants – including the Member-Consumer, the Transmission Service Provider, and the AES.

1.1 The Member-Consumer Role

The Member-Consumer is the end-user of Power in the State of Michigan who has facilities connected to the Cooperative's Distribution System. Under Retail Access Service, the Member-Consumer will conduct transactions with at least two participants – including the Cooperative and an AES. The Member-Consumer is responsible for choosing an AES. Member-Consumers may receive transmission service directly from the Transmission Service Provider or the AES may make such arrangements as part of its service to the Member-Consumer.

The Cooperative's principal requirement is that the Member-Consumer must already be connected to the Cooperative's Distribution System or meet the requirements for a new Member-Consumer connecting to the Cooperative's Distribution System as defined in the Cooperative's applicable tariffs and service rules. The Member-Consumer must have a Maximum Demand of 1,000 kW or more at each Distribution Point of Delivery.

The Member-Consumer is ultimately responsible for the purchase and delivery of power to the Cooperative's distribution system that is sufficient to meet the Member-Consumer's electrical requirements for each hour of each day. If for any reason, including but not limited to the failure or default of the AES, the failure of its generation resources and/or transmission system constraints, power is delivered to a retail open access Member-Consumer by the Cooperative then the Member-Consumer shall purchase said power from the Cooperative pursuant to the Default Service provisions of this tariff.

Issued: December 11, 2002
By: Steven L. Boeckman
President & Chief Executive Officer
Boyer City, Michigan

Effective for all Open Access Service rendered
On and After December 6, 2002

MICHIGAN PUBLIC
SERVICE COMMISSION
APR 30 2003
FILED

Issued under the authority of M.P.S.C. order
Dated December 6, 2002 in Case No. U-12659

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.00)

The Member-Consumer is ultimately responsible for the purchase and delivery of power to the Cooperative's distribution system that is sufficient to meet the Member-Consumer's electrical requirements for each hour of each day. If for any reason, including but not limited to the failure or default of the AES, the failure of its generation resources and/or transmission system constraints, power is delivered to a retail open access Member-Consumer by the Cooperative then the Member-Consumer shall purchase said power from the Cooperative pursuant to the Default Service provisions of this tariff.

1.2 The Alternative Electric Supplier Role

An Alternative Electric Supplier (AES) is a Person that has been licensed by the Michigan Public Service Commission to sell electric generation service to retail consumers in this state. The AES takes title to Power and sells Power in Michigan's retail electric market.

An AES makes necessary arrangements to provide Power to Member-Consumers, assembles products and/or services, and sells the products and/or services to Member-Consumers. An AES must meet all applicable statutory and regulatory requirements of Michigan and federal law.

Market participation responsibilities of the AES or Member-Consumer include: scheduling energy, obtaining and paying for transmission and ancillary services (including energy imbalance charges), and payment or provision of energy for losses incurred on the Transmission System and the Distribution System to deliver Power. The AES is responsible for assuring power supply, arranging deliveries to the Cooperative's Distribution System, and managing its own retail sales.

1.3 Transmission Service Provider Role

The Transmission Service Provider delivers electrical energy to the Cooperative's distribution system. To obtain retail access service, the Member-Consumer or the AES on behalf of the Member-Consumer must arrange for transmission service from the Transmission Service Provider. The Transmission Service Provider provides services to transmission consumers, whether an AES or a Member-Consumer as defined herein, pursuant to its Open Access Transmission Tariff (OATT) rules and regulations as approved by the Federal Energy Regulatory Commission or pursuant to a Transmission Tariff approved by another appropriate regulatory authority.

CANCELLED BY ORDER <u>U-14573</u>
REMOVED BY <u>BJ</u>
DATE <u>12-05-05</u>

Michigan Public Service Commission
April 7, 2005
Filed: <u>PJ</u>

(Continued on Sheet No. 28.02)

Issued: **March 23, 2005**
By Steven L. Boeckman
President and Chief Executive Officer

Effective for **all Open Access Service** rendered
On and After **May 25, 2005**
Issued under the Authority of M.P.S.C. order
Dated **2/24/05** in Case No. **U-14183**

1.2 The Alternative Electric Supplier Role

An Alternative Electric Supplier (AES) is a Person that has been licensed to sell electric generation service to retail consumers in this state. AESs take title to Power and sell Power in Michigan's retail electric market.

An AES makes necessary arrangements to provide Power to Member-Consumers, assembles products and/or services, and sells the products and/or services to Member-Consumers. AESs must meet all applicable statutory and regulatory requirements of Michigan and federal law.

Market participation responsibilities of the AES or Member-Consumer include: scheduling energy, obtaining and paying for transmission and ancillary services (including energy imbalance charges), and payment or provision of energy for losses incurred on the Transmission System and the Distribution System to deliver Power. The AES is responsible for assuring power supply, arranging deliveries to the Cooperative's Distribution System, and managing its own retail sales.

1.3 Transmission Service Provider Role

The Transmission Service Provider delivers electrical energy to the Cooperative's distribution system. To obtain retail access service, the Member-Consumer or the AES on behalf of the Member-Consumer must arrange for transmission service from the Transmission Service Provider. The Transmission Service Provider provides services to transmission consumers, whether an AES or a Member-Consumer as defined herein, pursuant to its Open Access Transmission Tariff (OATT) rules and regulations as approved by the Federal Energy Regulatory Commission or pursuant to a Transmission Tariff approved by another appropriate regulatory authority.

1.4 Cooperative Role

The Cooperative provides facilities and related services for the distribution of electricity and is the Member-Consumer's primary contact for electric service. Under Retail Access, the Cooperative arranges for the physical connection of the Member-Consumer's facilities to the Distribution system and provides system maintenance, outage restoration, metering equipment, meter data processing, bill processing for distribution services and other consumer support services.

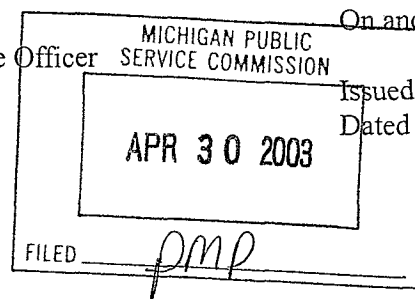
The Cooperative's Generation Services (Default Service and Full Requirements Service) offered herein are supplied by purchases for resale from the Cooperative's wholesale power supplier. Such purchases are made pursuant to tariffs that are established by the wholesale power supplier and approved by the Federal Energy Regulatory Commission or other appropriate regulatory authority.

1.5 Definitions

"Alternative Electric Supplier" or "AES" means a Person properly licensed by the Commission to sell electric Generation Service to retail consumers in the state of Michigan. AES does not include a Person who physically delivers electricity from the AES directly to retail consumers in Michigan.

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Boyne City, Michigan

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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.01)

1.4 Cooperative Role

The Cooperative provides facilities and related services for the distribution of electricity and is the Member-Consumer's primary contact for electric service. Under Retail Access, the Cooperative arranges for the physical connection of the Member-Consumer's facilities to the Distribution system and provides system maintenance, outage restoration, metering equipment, meter data processing, bill processing for distribution services and other consumer support services.

The Cooperative's Generation Services (Default Service and Full Requirements Service) offered herein are supplied by purchases for resale from the Cooperative's wholesale power supplier. Such purchases are made pursuant to tariffs that are established by the wholesale power supplier and approved by the Federal Energy Regulatory Commission or other appropriate regulatory authority.

1.5 Definitions

"Aggregate" or *"Aggregation"* means to combine or the combination of multiple metering points serving an individual Member-Consumer for the purpose of qualifying for Retail Access Service.

"Alternative Electric Supplier" or *"AES"* means a Person properly licensed by the Michigan Public Service Commission to sell electric Generation Service to retail consumers in the state of Michigan. AES does not include a Person who physically delivers electricity from the AES directly to retail consumers in Michigan.

"Commission" means the Michigan Public Service Commission.

"Cooperative" means Great Lakes Energy Cooperative or its agent.

"Default Service" means Generation Service provided by the Cooperative. Default Service shall be purchased under the rates, terms, and conditions in the applicable Retail Access Standby Service tariff approved by the Commission.

"Demand" means the amount of Power required to meet the Member-Consumer's load averaged over a designated interval of time, expressed in kilowatts or megawatts.

"Distribution Point of Delivery" means the point of interconnection between the Cooperative's Distribution System and the Member-Consumer's service Location.

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"*Commission*" means the Michigan Public Service Commission.

"*Cooperative*" means Great Lakes Energy Cooperative or its agent.

"*Default Service*" means Generation Service provided by the Cooperative. Default Service shall be purchased under the rates, terms, and conditions in the applicable Retail Access Standby Service tariff approved by the Commission.

"*Demand*" means the amount of Power required to meet the Member-Consumer's load averaged over any designated interval of time, expressed in kilowatts or megawatts.

"*Distribution Point of Delivery*" means the point of interconnection between the Cooperative's Distribution System and the Member-Consumer's service Location.

"*Distribution Point of Receipt*" means the point of interconnection between the Cooperative's Distribution System and the Transmission System or other facilities where electric Energy is received for delivery to a Member-Consumer.

"*Distribution System*" means facilities operated by the Cooperative for the purpose of distributing electric power within the Cooperative's electric service territory, which are subject to the jurisdiction of the Commission.

"*Drop Request*" means a request by an AES to terminate Generation Service to a Member-Consumer.

"*Drop Response*" means a response sent by the Cooperative to an AES which submitted a Drop Request that confirms the requested Member-Consumer drop as pending and provides certain Member-Consumer information or, if the Drop Request is denied, provides a reason or invalidation code explaining why the request was denied.

"*Energy*" refers to "electrical energy." Energy is usually measured in kilowatt-hours (kWh) or megawatt-hours (MWh).

"*Full Requirements Service*" means the provision of retail Regulated Electric Service including generation, transmission, distribution, and ancillary services all provided by the Cooperative.

"*Generation Service*" means the provision of electric Power and related ancillary services.

"*Interval Demand Meter*" means a meter capable of measuring and recording kW demands and kVAR demands on a sub-hour time interval and hourly integrated basis and measuring energy in kWh on a cumulative basis.

"*Load*" means any end-use device drawing energy from the electric system.

"*Location*" means each Member-Consumer facility, whether owned or leased, where power is delivered by the Cooperative.

"*Maximum Demand*" (also known as "Peak Demand") means the highest 15-minute integrated demand created during the current and previous 11 billing months at each voltage level, whether the Member-Consumer received service under this tariff or another Cooperative retail tariff. For Member-Consumers that do not have an Interval Demand Meter installed, the Cooperative will determine the Maximum Demand utilizing the average load factor of the rate class of the Member-Consumer.

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Boyer City, Michigan

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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.02)

"Distribution Point of Receipt" means the point of interconnection between the Cooperative's Distribution System and the Transmission System or other facilities where electric Energy is received for delivery to a Member-Consumer.

"Distribution Service" means the provision of retail Regulated Electric Service including delivery of Generation over the Distribution System, and ancillary services all provided by the Cooperative pursuant to its rates for Retail Access Service.

"Distribution System" means facilities operated by the Cooperative for the purpose of distributing electric power within the Cooperative's electric service territory, which are subject to the jurisdiction of the Commission.

"Drop Request" means a request by an AES to terminate Generation Service to a Member-Consumer.

"Drop Response" means a response sent by the Cooperative to an AES which submitted a Drop Request that confirms the requested Member-Consumer drop as pending and provides certain Member-Consumer information or, if the Drop Request is denied, provides a reason or invalidation code explaining why the request was denied.

"Energy" refers to "electrical energy." Energy is usually measured in kilowatt-hours (kWh) or megawatt-hours (MWh).

"Full Requirements Service" means the provision of retail Regulated Electric Service including generation, transmission, distribution, and ancillary services all provided by the Cooperative pursuant to its rates for standard electric service.

"Generation Service" means the provision of electric Power, transmission, and related ancillary services.

"Interval Demand Meter" means a meter capable of measuring and recording kW demands and kVAR demands on a sub-hour time interval and hourly integrated basis and measuring energy in kWh on a cumulative basis.

"Load" means any end-use device drawing energy from the electric system.

"Location" means each Member-Consumer facility, whether owned or leased, where power is delivered by the Cooperative.

"Maximum Demand" (also known as "Peak Demand") means the highest 15-minute integrated demand created during the current and previous eleven (11) billing months at each voltage level, whether the Member-Consumer received service under this tariff or another Cooperative retail tariff.

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"Member-Consumer" means, for purposes of Retail Access Service, a Person with electrical load facilities connected to the Cooperative's Distribution System and to whom Power is delivered to its Location pursuant to this tariff. All Member-Consumers, regardless of the voltage level of the service, are considered to be connected to the Cooperative's Distribution System.

"Open Access Transmission Tariff (OATT)" means Open Access Transmission Tariff of a Person owning or controlling the Transmission System, on file with the Federal Energy Regulatory Commission, as may be amended from time to time.

"Person" means an individual, governmental body, corporation, partnership, association, or other legal entity.

"Power" means a combination of the electric Demand and Energy requirements of the Member-Consumer.

"Retail Access Service" means the service offered by the Cooperative under applicable laws, regulations, tariffs and agreements, which allows the Member-Consumer to purchase Generation Service from a licensed AES, with Power delivered through the Cooperative's Distribution System.

"Regulated Electric Service" means the services offered by the Cooperative under terms and conditions approved by the Commission.

"Relevant Market" means either the Upper Peninsula or the Lower Peninsula of this state.

"Slamming" means the act of changing the Member-Consumer's chosen AES, or changing the Member-Consumer from Full Requirements Service to Generation Service from an AES, without the Member-Consumer's consent.

"Switch" means a Member-Consumer move from one provider of Generation Service to another.

"Switch Date" means the date on which the Member-Consumer is actually assigned to a new Generation Service provider for purposes of Energy supply responsibility.

"Switch Request" means a request by an AES to switch the Member-Consumer from the Cooperative or another AES to the requesting AES, for Generation Service.

"Switch Response" means a response sent by the Cooperative to an AES which submitted a Switch Request that confirms the requested Member-Consumer switch as pending and provides certain Member-Consumer information or, if the Switch Request is denied, provides a reason or invalidation code explaining why the request was denied.

"Transition Charge" means a surcharge for the recovery of costs associated with the implementation of Retail Access Service and/or the Cooperative's stranded costs arising from the implementation of Retail Access Service, as determined by the Commission.

"Transmission Service Provider" means a Person that owns, controls and/or operates transmission facilities and provides transmission and related services to the Cooperative including scheduling of power supply resources into the transmission system on behalf of the Cooperative.

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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.03)

"Member-Consumer" means, for purposes of Retail Access Service, a Person with electrical load facilities connected to the Cooperative's Distribution System and to whom Power is delivered to its Location pursuant to this tariff. All Member-Consumers, regardless of the voltage level of the service, are considered to be connected to the Cooperative's Distribution System.

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"Person" means an individual, governmental body, corporation, partnership, association, or other legal entity.

"Power" means a combination of the electric Demand and Energy requirements of the Member-Consumer.

"Retail Access Service" means the service offered by the Cooperative under applicable laws, regulations, tariffs and agreements, which allows the Member-Consumer to purchase Generation Service from a licensed AES, with Power delivered through the Cooperative's Distribution System.

"Regulated Electric Service" means the services offered by the Cooperative under terms and conditions approved by the Commission.

"Relevant Market" means either the Upper Peninsula or the Lower Peninsula of this state.

"Slamming" means the act of changing the Member-Consumer's chosen AES, or changing the Member-Consumer from Full Requirements Service to Generation Service from an AES, without the Member-Consumer's consent.

"Switch" means a Member-Consumer move from one provider of Generation Service to another.

"Switch Date" means the date on which the Member-Consumer is actually assigned to a new Generation Service provider for purposes of Energy supply responsibility.

"Switch Request" means a request by an AES to switch the Member-Consumer from the Cooperative or another AES to the requesting AES, for Generation Service.

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"Transmission System" means facilities operated by a Person used for transmitting electric Power to the Distribution Point of Receipt, and subject to the jurisdiction of the Federal Energy Regulatory Commission.

"Uniform Data Transaction" means specific technical arrangements for trading information, initiating business requests and executing other common transactions. These arrangements may encompass a number of electronic media and use specified transport protocols.

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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.04)

"Switch Response" means a response sent by the Cooperative to an AES which submitted a Switch Request that confirms the requested Member-Consumer switch as pending and provides certain Member-Consumer information or, if the Switch Request is denied, provides a reason or invalidation code explaining why the request was denied.

"Transmission Service Provider" means a Person that owns, controls and/or operates transmission facilities and provides transmission and related services to the Cooperative including scheduling of power supply resources into the transmission system on behalf of the Cooperative.

"Transmission System" means facilities operated by a Person used for transmitting electric Power to the Distribution Point of Receipt, and subject to the jurisdiction of the Federal Energy Regulatory Commission.

"Uniform Data Transaction" means specific technical arrangements for trading information, initiating business requests and executing other common transactions. These arrangements may encompass a number of electronic media and use specified transport protocols.

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2.0 MEMBER-CONSUMER SECTION

2.1 Availability

Retail Access Service is available on and after January 1, 2002 to all existing or new Member-Consumers that meet the terms and conditions of this Retail Access Service tariff and other applicable Cooperative tariffs, subject to contracting with an AES. The Cooperative will begin to accept and process Switch Requests on and after January 1, 2002.

2.2 Eligibility

- 2.2.1 A Member-Consumer's eligibility to take Retail Access Service is subject to the full satisfaction of any terms or conditions imposed by pre-existing contracts with or tariffs of the Cooperative. Member-Consumers must have satisfied any past due amounts for Regulated Electric Service owed to the Cooperative under any other arrangements or provisions for Regulated Electric Service before taking service under this tariff.
- 2.2.2 Any Member-Consumer with a Maximum Demand of 1 megawatt or greater at a single Distribution Point of Delivery is eligible to take service under this tariff.

2.3 Member-Consumer Information

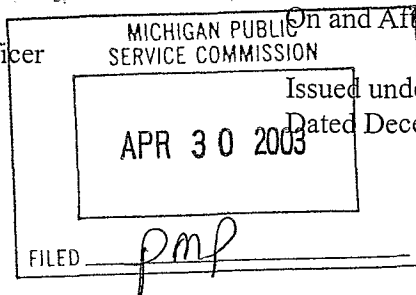
Member-Consumers will be provided their own usage and billing information including interval demand data upon request. No fee shall be charged for the first request per calendar year related to a specific Member-Consumer account. An AES must obtain written authorization from the Member-Consumer before the Cooperative will provide an AES with a Member-Consumer's currently available usage and billing information. Subsequent requests by the Member-Consumer or the AES will require a fee of \$30.00 per account that will be billed to the Member-Consumer.

2.4 Member-Consumer Enrollment and Switching

- 2.4.1 A Member-Consumer will specify only one AES at any given time for the supply of Power to each Member-Consumer account or Member-Consumer Location.
- 2.4.2 A Member-Consumer shall be permitted to change AESs. Assuming all other requirements are met, the changes will become effective at the completion of their normal billing cycle. Member-Consumers will be assessed a fee of \$15.00 per Member-Consumer account for each change beyond one (1) within a calendar year. The change will be submitted to the Cooperative by the Member-Consumer's newly chosen AES as a Switch Request.
- 2.4.3 The AES shall submit to the Cooperative a Switch Request via a Uniform Data Transaction after a required ten (10) day consumer rescission period.
- 2.4.4 The Cooperative will process one (1) valid Switch Request per Member-Consumer per meter reading cycle. Where multiple Switch Requests for the same Member-Consumer are received during the same meter reading cycle, the Cooperative will process the first valid

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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.05)

2.0 MEMBER-CONSUMER SECTION

2.1 Availability

Retail Access Service is available to all existing or new Member-Consumers that meet the terms and conditions of this Retail Access Service tariff and other applicable Cooperative tariffs, subject to contracting with an AES.

2.2 Eligibility

2.2.1 A Member-Consumer's eligibility to take Retail Access Service is subject to the full satisfaction of any terms or conditions imposed by pre-existing contracts with or tariffs of the Cooperative. Member-Consumers must have satisfied any past due amounts for Regulated Electric Service owed to the Cooperative under any other arrangements or provisions for Regulated Electric Service before taking service under this tariff.

2.2.2 An Individual Member-Consumer who is eligible to be taking service under the Cooperative's Schedule LP, C-APM, D-APM, or PSDS and having a demand meter with a Maximum Demand of at least 200 kW is eligible to take service under this tariff. An Individual Member-Consumer receiving demand metered service at multiple metering points and who is eligible to be taking service under the Cooperative's Schedule LP, C-APM, D-APM, or PSDS may achieve the 200 kW Maximum Demand threshold by aggregating or summing the Maximum Demands for each metering point occurring during a single month. All charges or fees specified herein and all related rate schedules apply to all aggregated metering points on an individual account basis.

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2.3 Member-Consumer Information

Member-Consumers will be provided their own usage and billing information upon request. No fee shall be charged for the first request per calendar year related to a specific Member-Consumer account. An AES must obtain written authorization from the Member-Consumer before the Cooperative will provide an AES with a Member-Consumer's currently available usage and billing information. Subsequent requests by the Member-Consumer or the AES will require a fee of \$30.00 per account that will be billed to the Member-Consumer.

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Switch Request received during a meter read cycle. A Switch Response for each rejected Switch Request will be sent to the appropriate AES via a Uniform Data Transaction within three (3) business days.

The Cooperative will normally validate a Switch Request within three (3) business days of the receipt of the Switch Request and will transmit a Switch Response to the AES. As part of the validation process, the Cooperative shall notify the Member-Consumer in writing that a Switch Request has been received and is being processed.

For valid Switch Requests from one AES to another, the Cooperative will at the same time send to the AES currently serving the Member-Consumer, via the appropriate Uniform Data Transaction, notice that the AES's service is to be terminated, including the scheduled Member-Consumer Switch Date. In the event that the Member-Consumer or the new AES cancels the Switch before the Switch Date, the Cooperative will send to the current AES, via appropriate Uniform Data Transaction, notice reinstating the current AES's service unless the current AES has submitted a valid Drop Request.

Cut-off time for the receipt of Switch Requests is eight (8) business days in advance of the Member-Consumer's Switch Date. In the case of errors or omissions in Switch Requests received by the Cooperative, final disposition of exceptions may take up to five (5) business days.

- 2.4.5 Other than in situations where Member-Consumers require new meter installations as part of a Switch, Member-Consumer Switches will be scheduled to take place on the scheduled meter reading date, and will be effective on the actual meter reading date or the date of an estimated meter reading for billing purposes. The Switch Date shall be effective on the next scheduled meter read date that is not less than eight (8) business days after the Switch Request has been confirmed as pending. The AES change shall occur at midnight (00:00) local time at the beginning of the effective date.
- 2.4.6 The Cooperative shall process Drop Requests submitted by AESs in the same manner as it processes Switch Requests, including Member-Consumer notification. AESs shall be subject to the same timing, validation and Uniform Data Transaction requirements for Drop Requests as for Switch Requests. An AES shall inform the Member-Consumer in writing of the submission of a Drop Request.

2.5 Metering

- 2.5.1 Metering equipment for Member-Consumers taking Retail Access Service shall be furnished, installed, read, maintained, and owned by the Cooperative.
- 2.5.2 Member-Consumers shall be required to have an Interval Demand Meter.
- 2.5.3 If a new Interval Demand Meter is required, time and material costs to install it will be assessed to the Member-Consumer.
- 2.5.4 The Cooperative may require that the meter be read via telephone. In such cases, Member-Consumers will be required to provide a telephone connection for purposes of meter

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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.06)

2.4 Member-Consumer Enrollment and Switching

- 2.4.1 A Member-Consumer which switches to an AES cannot return to the Cooperative's Full Requirements Service for two years after the switch to the AES has been effectuated. See Return to Service Provision in Section 2.6.
- 2.4.2 A Member-Consumer that is receiving Retail Access Service through aggregated Locations will specify the same AES for all accounts or Locations at any given time. Member-Consumers that are receiving Retail Access Service through aggregated Locations will specify the same AES for all accounts or locations at any given time.
- 2.4.3 A Member-Consumer shall be permitted to change its AES. Assuming all other requirements are met, the change will become effective at the completion of the normal billing cycle. Member-Consumers will be assessed a fee of \$15.00 per Member-Consumer account for each change beyond one (1) within a calendar year. The change will be submitted to the Cooperative by the Member-Consumer's newly chosen AES as a Switch Request.
- 2.4.4 The AES shall submit to the Cooperative a Switch Request via a Uniform Data Transaction after a required ten (10) day consumer rescission period.
- 2.4.5 The Cooperative will process one (1) valid Switch Request per Member-Consumer per meter reading cycle. Where multiple Switch Requests for the same Member-Consumer are received during the same meter reading cycle, the Cooperative will process the first valid Switch Request received during a meter read cycle. A Switch Response for each rejected Switch Request will be sent to the appropriate AES via a Uniform Data Transaction within three (3) business days.

The Cooperative will normally validate a Switch Request within three (3) business days of the receipt of the Switch Request and will transmit a Switch Response to the AES. As part of the validation process, the Cooperative shall notify the Member-Consumer in writing that a Switch Request has been received and is being processed.

For valid Switch Requests from one AES to another, the Cooperative will at the same time send to the AES currently serving the Member-Consumer, via the appropriate Uniform Data Transaction, notice that the AES's service is to be terminated, including the scheduled Member-Consumer Switch Date. In the event that the Member-Consumer or the new AES cancels the Switch before the Switch Date, the Cooperative will send to the current AES, via appropriate Uniform Data Transaction, notice reinstating the current AES's service unless the current AES has submitted a valid Drop Request.

(Continued on Sheet No. 28.08)

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interrogation by the Cooperative. If a Member-Consumer is not able to allow sharing of a telephone connection, the Member-Consumer may be required to obtain a separate telephone connection for such purposes. The Member-Consumer is responsible for assuring the performance of the telephone connection. The Member-Consumer shall be responsible for all costs of the required telephone connection.

- 2.5.5 In cases where a telephone connection used by the Cooperative for meter interrogation is out of service, the Cooperative may retrieve the data manually for a nominal monthly fee of \$40.00 payable by the Member-Consumer. In the event that the telephone connection is out for three consecutive billing months, the Member-Consumer's Retail Access Service may be terminated and the Member-Consumer will be returned to service under the Cooperative's Full Requirements Service tariffs subject to the provisions of Section 2.6, unless said outage is due to non-performance by the telecommunications service provider.
- 2.5.6 Energy consumption and Demand for settlement purposes shall be based on the data from the Interval Demand Meters.
- 2.5.7 Where monthly metered Energy data is not available due to metering errors, malfunctions, or otherwise, the billing quantities will be estimated by the Cooperative using the available historical data and other relevant information for the Member-Consumer.

2.6 Return to Full Requirements Service

- 2.6.1 A Member-Consumer can return to Full Requirements Service by providing the Cooperative written notice of their intent to do so. The Cooperative will return the Member-Consumer to Full Requirements Service following a 60-day notice period. Said notice period commences with the beginning of the Member-Consumer's billing cycle following receipt of the Member-Consumer's written notice of intent to return to Full Requirements Service.
- 2.6.2 A Member-Consumer, having given notice of its intent to return to Full Requirements Service under Section 2.6.1, may choose Cooperative Default Service during the maximum 60-day notice period.
- 2.6.3 A Member-Consumer taking Default Service under the provisions of Section 2.6.2 may switch to another AES as provided in Section 2.4 at any point during the period that they are on Default Service.
- 2.6.4 The AES shall transmit a Member-Consumer Drop Request to the Cooperative via a Uniform Data Transaction when the Member-Consumer requests return to Full Requirements Service or when AES service is not being continued for any reason. The AES shall inform the Member-Consumer of the Drop Request in writing.
- 2.6.5 The Cooperative will normally validate a Drop Request within three (3) business days of the receipt of the Drop Request and will transmit a Drop Response to the AES. As part of the validation process, the Cooperative will notify the Member-Consumer in writing that a Drop Request has been received and is being processed.

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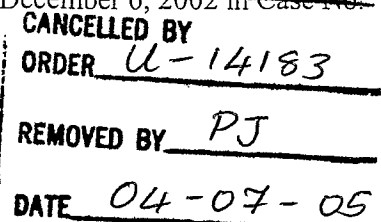
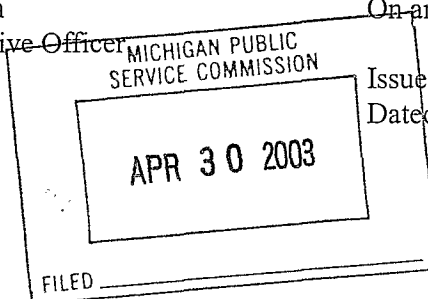
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Boyer City, Michigan

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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.07)

Cut-off time for the receipt of Switch Requests is eight (8) business days in advance of the Member-Consumer's Switch Date. In the case of errors or omissions in Switch Requests received by the Cooperative, final disposition of exceptions may take up to five (5) business days.

- 2.4.6 Other than in situations where Member-Consumers require new meter installations as part of a Switch, Member-Consumer Switches will be scheduled to take place on the scheduled meter reading date, and will be effective on the actual meter reading date or the date of an estimated meter reading for billing purposes. The Switch Date shall be effective on the next scheduled meter read date that is not less than eight (8) business days after the Switch Request has been confirmed as pending. The AES change shall occur at midnight (00:00) local time at the beginning of the effective date.
- 2.4.7 The Cooperative shall process Drop Requests submitted by AESs in the same manner as it processes Switch Requests, including Member-Consumer notification. AESs shall be subject to the same timing, validation and Uniform Data Transaction requirements for Drop Requests as for Switch Requests. An AES shall inform the Member-Consumer in writing of the submission of a Drop Request.

2.5 Metering

- 2.5.1 Metering equipment for Member-Consumers taking Retail Access Service shall be furnished, installed, read, maintained, and owned by the Cooperative.
- 2.5.2 Member-Consumers shall be required to have an Interval Demand Meter at each metering point.
- 2.5.3 If a new Interval Demand Meter is required, time and material costs to install it will be assessed to the Member-Consumer.
- 2.5.4 The Cooperative may require that the meter be read via telephone. In such cases, Member-Consumers will be required to provide a telephone connection for purposes of meter interrogation by the Cooperative. If a Member-Consumer is not able to allow sharing of a telephone connection, the Member-Consumer may be required to obtain a separate telephone connection for such purposes. The Member-Consumer is responsible for assuring the performance of the telephone connection. The Member-Consumer shall be responsible for all costs of the required telephone connection.

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BY
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(Continued on Sheet No. 28.09)

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- 2.6.6 The Switch from AES to Full Requirements Service will be processed on the next meter read date after the AES submits the necessary Drop Request to the Cooperative, provided that the requirements of section 2.6.1 are met. If the requirements of section 2.6.1 are not met, then the Member-Consumer will be switched to Cooperative Default Service until said requirements are met. The Switch shall occur at midnight (00:00) local time at the beginning of the effective date.
- 2.6.7 A Member-Consumer returning to Full Requirements Service must remain on such service for the minimum term stated in the applicable Full Requirements Service tariff, but not less than twelve (12) months.
- 2.6.8 In the event of Slamming from Full Requirements Service, a Member-Consumer who desires to return to Full Requirements Service may do so. The Cooperative will waive the 60-day notice and twelve (12) month minimum term requirements. The Cooperative's Default Service does not apply to such Member-Consumers.
- 2.6.9 In the event a Member-Consumer is dropped by the AES due to the bankruptcy of the AES or upon the AES's complete withdrawal from the Relevant Market, the Member-Consumer may receive Default Service from the Cooperative for not more than three full billing cycles. By the end of that time period, the Member-Consumer must either have a Switch Request completed on their behalf as provided in Section 2.4, or give notice of its intent to return to Full Requirements Service as provided in Section 2.6.1. A Member-Consumer that does not arrange for Generation Service from a different AES or give notice of its intent to return to Full Requirements Service within 3 months shall be disconnected.

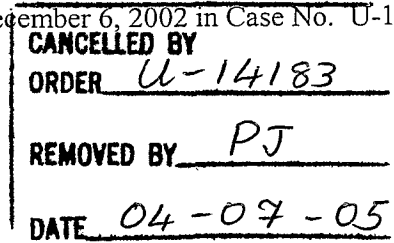
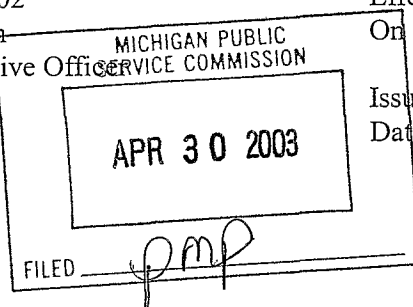
2.7 Billing and Payment

- 2.7.1 The Cooperative will bill the Member-Consumer for Retail Access Service as outlined in section 3.3 of this tariff.
- 2.7.2 The Member-Consumer shall pay the Cooperative the amount billed by the Cooperative on or before a due date established by Member-Consumer billing rules approved by the Commission in accordance with the Commission's consumer standards and billing practices, R 460.3901 et seq., as amended, for nonresidential consumers.
- 2.7.3 Where incorrect billing results from an error discovered by either the Cooperative, the AES or the Member-Consumer, the error will be corrected and revised bills, as appropriate for the Member-Consumer and/or AES, will be calculated and settled on the next billing period after the error is discovered. Billing errors discovered by the Cooperative shall be adjusted as provided for in the Commission's applicable billing rules.

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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.08)

- 2.5.5 In cases where a telephone connection used by the Cooperative for meter interrogation is out of service, the Cooperative may retrieve the data manually for a nominal monthly fee of \$40.00 payable by the Member-Consumer. In the event that the telephone connection is out for three consecutive billing months, the Member-Consumer's Retail Access Service may be terminated and the Member-Consumer will be returned to service under the Cooperative's Full Requirements Service tariffs subject to the provisions of Section 2.6, unless said outage is due to non-performance by the telecommunications service provider.
- 2.5.6 Energy consumption and Demand for settlement purposes shall be based on the data from the Interval Demand Meters.
- 2.5.7 Where monthly metered Energy data is not available due to metering errors, malfunctions, or otherwise, the billing quantities will be estimated by the Cooperative using the available historical data and other relevant information for the Member-Consumer.

2.6 Return to Full Requirements Service

- 2.6.1 A Member-Consumer which switches to an AES cannot return to the Cooperative's Full Requirements Service for two (2) years after the switch to the AES has been effectuated. After such two (2) year period, a Member-Consumer may return to full service after giving the Cooperative at least 30 days written notice, unless the Member-Consumer wants to take service during the summer months of June through September, in which case the Member-Consumer must give the Cooperative notice no later than the preceding December 1. The Cooperative will return the Member-Consumer to Full Requirements Service following the notice period. Said notice period commences with the beginning of the Member-Consumer's billing cycle following receipt of the Member-Consumer's written notice of intent to return to Full Requirements Service. If the Member-Consumer returns to the Cooperative's Full Requirements Service for any reason prior to such two (2) year period or prior to the expiration of the notice period, the Member-Consumer's rate will be determined as the greater of:

- A. The charges for Default Service plus the applicable Retail Access Service rate, or
- B. 110% of the applicable Full Requirements Service Rate.

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2.8 Disconnection of Service

The Cooperative is the only Person allowed to physically disconnect service to a Member-Consumer. Disconnection of service to a Member-Consumer for non-payment of the Cooperative's bill or for any violation of the Cooperative's tariffs shall be in accordance with applicable Commission rules and Cooperative tariffs. The Cooperative shall notify the AES in writing of the intent to disconnect and the date and time of actual disconnection. The Cooperative shall not be liable for any losses to the AES due to disconnection.

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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.09)

- 2.6.2 A Member-Consumer, having given notice of its intent to return to Full Requirements Service under Section 2.6.1, will receive Cooperative Default Service if, at any time during the notice period, it discontinues purchasing Generation Service from an AES.
- 2.6.3 A Member-Consumer taking Default Service under the provisions of Section 2.6.2 may switch to another AES as provided in Section 2.4 at any point during the period that they are on Default Service.
- 2.6.4 The AES shall transmit a Member-Consumer Drop Request to the Cooperative via a Uniform Data Transaction when the Member-Consumer requests return to Full Requirements Service or when AES service is not being continued for any reason. The AES shall inform the Member-Consumer of the Drop Request in writing.
- 2.6.5 The Cooperative will normally validate a Drop Request within three (3) business days of the receipt of the Drop Request and will transmit a Drop Response to the AES. As part of the validation process, the Cooperative will notify the Member-Consumer in writing that a Drop Request has been received and is being processed.
- 2.6.6 The Switch from AES to Full Requirements Service will be processed on the next meter read date after the AES submits the necessary Drop Request to the Cooperative, provided that the requirements of section 2.6.1 are met. If the requirements of section 2.6.1 are not met, then the Member-Consumer will be switched to Cooperative Default Service until said requirements are met. The Switch shall occur at midnight (00:00) local time at the beginning of the effective date.
- 2.6.7 A Member-Consumer returning to Full Requirements Service must remain on such service for the minimum term stated in the applicable Full Requirements Service tariff, but not less than twelve (12) months.
- 2.6.8 In the event of Slamming from Full Requirements Service, a Member-Consumer who desires to return to Full Requirements Service may do so. The Cooperative will waive the twelve (12) month minimum term requirements. The Cooperative's Default Service does not apply to such Member-Consumers.

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3.0 ALTERNATIVE ELECTRIC SUPPLIER SECTION

3.1 Availability

The AES will not be eligible to enroll Member-Consumers unless and until the following conditions have been satisfied and continue to be satisfied. The AES has sole responsibility for conditions 3.1.1, 3.1.2, and 3.1.3. The Cooperative will check and verify conditions 3.1.4 and 3.1.5.

- 3.1.1 The AES has been granted a license by the Commission.
- 3.1.2 The AES has obtained and maintains a Member-Consumer-signed Enrollment indicating that the Member-Consumer has chosen to switch its Generation Service to the AES.
- 3.1.3 The AES has executed agreements with the appropriate Transmission Service Provider(s).
- 3.1.4 The AES has demonstrated its capability to meet the Cooperative's defined standards and protocols for Uniform Data Transactions.
- 3.1.5 The AES has executed a Retail Access Service agreement (which may include, but is not limited to, a portfolio of Member-Consumers, negotiated services, etc.) with the Cooperative and complied with the Cooperative's Member-Consumer enrollment requirements to prevent Slamming.

3.2 Switch and Drop Requests

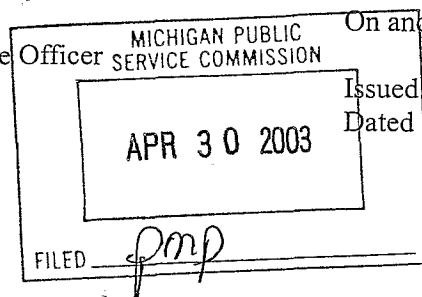
- 3.2.1 Switch Requests and Drop Requests will be handled in accordance with Section 2.4 of this tariff and will be accepted for processing by the Cooperative on or after January 1, 2002.
- 3.2.2 When a Member-Consumer requests to discontinue receiving Generation Service from the AES or when the AES's service is being discontinued for any reason, the AES shall transmit a Member-Consumer Drop Request to the Cooperative via a Uniform Data Transaction within no more than three (3) business days.

3.3 Billing

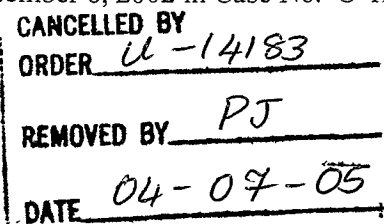
- 3.3.1 Unless otherwise agreed, the Cooperative and the AES will separately bill the Member-Consumer for the respective services provided by each. The Member-Consumer will receive separate bills for services provided and is responsible for making payments to the Cooperative for service provided in accordance with requirements of the Cooperative as set forth in the applicable billing rules and Commission approved tariffs.
- 3.3.2 The Cooperative may elect to offer a service where it bills the Member-Consumer for services that the Cooperative provides as well as services provided by the AES. If the Cooperative bills for AES charges, the following conditions will apply:
 - A) The Cooperative and the AES must have entered into a billing agreement that specifies the terms and conditions under which such billing will occur.

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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.10)

2.6.9 In the event a Member-Consumer is dropped by the AES due to the bankruptcy of the AES or upon the complete withdrawal of the AES from the Relevant Market, the Member-Consumer may receive Default Service from the Cooperative for not more than three (3) full billing cycles. By the end of that time period, the Member-Consumer must either have a Switch Request completed on their behalf as provided in Section 2.4, or give notice of its intent to return to Full Requirements Service as provided in Section 2.6.1. A Member-Consumer that does not arrange for Generation Service from a different AES or give notice of its intent to return to Full Requirements Service within three (3) months shall be disconnected.

2.7 Billing and Payment

- 2.7.1 The Cooperative will bill the Member-Consumer for Retail Access Service as outlined in section 3.3 of this tariff.
- 2.7.2 The Member-Consumer shall pay the Cooperative the amount billed by the Cooperative on or before a due date established by Member-Consumer billing rules approved by the Commission in accordance with the Commission's consumer standards and billing practices, R 460.3901 et seq., as amended, for nonresidential consumers.
- 2.7.3 Where incorrect billing results from an error discovered by either the Cooperative, the AES or the Member-Consumer, the error will be corrected and revised bills, as appropriate for the Member-Consumer and/or AES, will be calculated and settled on the next billing period after the error is discovered. Billing errors discovered by the Cooperative shall be adjusted as provided for in the Commission's applicable billing rules.

2.8 Disconnection of Service

The Cooperative is the only Person allowed to physically disconnect service to a Member-Consumer. Disconnection of service to a Member-Consumer for non-payment of the Cooperative's bill or for any violation of the Cooperative's tariffs shall be in accordance with applicable Commission rules and Cooperative tariffs. The Cooperative shall notify the AES in writing of the intent to disconnect and the date and time of actual disconnection. The Cooperative shall not be liable for any losses to the AES due to disconnection.

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- B) Any discrepancies in charges collected and remitted will be corrected and reflected in the subsequent billing cycles.
 - C) Payments received from or on behalf of a Member-Consumer shall be applied in the following order:
 - 1. To the Member-Consumer's past due balance owed the Cooperative,
 - 2. To current balances due the Cooperative,
 - 3. To current balances due the Cooperative for other charges such as facilities or loan agreements, and
 - 4. To the AES for all balances due for services provided.
 - D) Optional Services (i.e., billing and remittance processing, credit and collections, meter read information, Member-Consumer information, etc.) may be provided by the Cooperative pursuant to terms negotiated with the AES, and shall be offered on a non-discriminatory basis.
 - E) Amounts owed to the Cooperative by an AES may be deducted from the AES's Member-Consumer payments received by the Cooperative prior to remittance to the AES.
 - F) The Cooperative will not pursue collections action for any AES.
- 3.3.3 Unless otherwise specified by the Cooperative, all payments made to the Cooperative by the AES will be made by electronic funds transfer to the Cooperative's account.

3.4 Terms and Conditions of Service

- 3.4.1 The AES is responsible for providing Power to be transmitted by the appropriate Transmission Service Provider(s) to the Cooperative's Distribution Point of Receipt. The AES shall meet all obligations necessary to schedule Power to match the Member-Consumer's Load, subject to energy imbalance charges and penalties in accordance with the terms of the OATT of the Transmission Service Provider(s).
- 3.4.2 Retail Access Service may not commence until metering has been installed as specified in this Tariff as outlined in Section 2.5.
- 3.4.3 The AES will provide to the Cooperative or the Cooperative's designated recipient daily energy schedules for all services including losses associated with use of the Distribution System. The AES will provide verification that it has arranged for and scheduled transmission service to deliver Energy, the energy schedule has been approved by the Transmission Service Provider(s), and the AES has covered losses on the Transmission System(s).
- 3.4.4 The AES will pay the Cooperative under applicable tariffs for all applicable ancillary services, emergency energy services, standby and backup services provided by the

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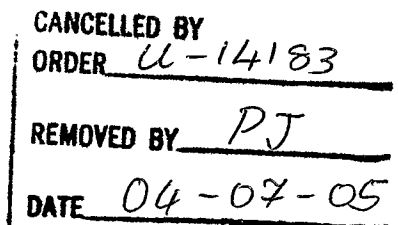
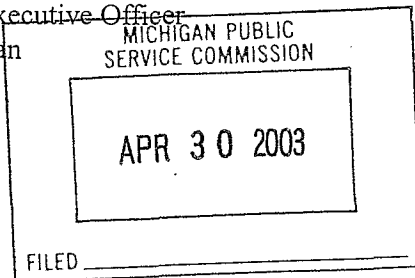
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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.11)

3.0 ALTERNATIVE ELECTRIC SUPPLIER SECTION

3.1 Availability

The AES will not be eligible to enroll Member-Consumers unless and until the following conditions have been satisfied and continue to be satisfied. The AES has sole responsibility for conditions 3.1.1, 3.1.2, and 3.1.3. The Cooperative will check and verify conditions 3.1.4 and 3.1.5.

- 3.1.1 The AES has been granted a license by the Commission.
- 3.1.2 The AES has obtained and maintains a Member-Consumer-signed Enrollment indicating that the Member-Consumer has chosen to switch its Generation Service to the AES.
- 3.1.3 The AES has executed agreements with the appropriate Transmission Service Provider(s).
- 3.1.4 The AES has demonstrated its capability to meet the Cooperative's defined standards and protocols for Uniform Data Transactions.
- 3.1.5 The AES has executed a Retail Access Service agreement (which may include, but is not limited to, a portfolio of Member-Consumers, negotiated services, etc.) with the Cooperative and complied with the Cooperative's Member-Consumer enrollment requirements to prevent Slamming.

3.2 Switch and Drop Requests

- 3.2.1 Switch Requests and Drop Requests will be handled in accordance with Section 2.4 of this tariff and will be accepted for processing by the Cooperative.
- 3.2.2 When a Member-Consumer requests to discontinue receiving Generation Service from the AES or when the AES's service is being discontinued for any reason, the AES shall transmit a Member-Consumer Drop Request to the Cooperative via a Uniform Data Transaction within no more than three (3) business days.

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Cooperative to the AES for the AES's Member-Consumer(s) from the service commencement date to the service termination date.

- 3.4.5 The Cooperative shall bill the AES for all associated switching fees incurred as a result of Slamming by the AES plus the actual administrative cost incurred for switching a slammed Member-Consumer from one rate service to another.
- 3.4.6 An AES shall not resell Member-Consumer account information or transfer it to other parties for any other purpose. The Cooperative will only release Member-Consumer data to the Member-Consumer or its authorized representative, which may be the AES.

3.5 Real Power Losses

The Alternative Electric Supplier is responsible for replacing losses associated with the delivery of Power to the Member-Consumer's meter. The amount that the AES shall cause to be delivered to the Cooperative's Distribution System will be the amount of Power delivered at the Member-Consumer meter plus an amount to reflect loss factors as set forth below.

Primary Service

102.8%

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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.12)

3.3 Billing

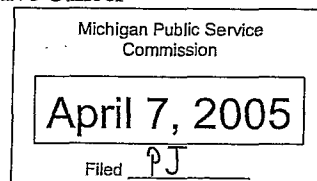
- 3.3.1 Unless otherwise agreed, the Cooperative and the AES will separately bill the Member-Consumer for the respective services provided by each. The Member-Consumer will receive separate bills for services provided and is responsible for making payments to the Cooperative for service provided in accordance with requirements of the Cooperative as set forth in the applicable billing rules and Commission approved tariffs.
- 3.3.2 The Cooperative may elect to offer a service where it bills the Member-Consumer for services that the Cooperative provides as well as services provided by the AES. If the Cooperative bills for AES charges, the following conditions will apply:
- A) The Cooperative and the AES must have entered into a billing agreement that specifies the terms and conditions under which such billing will occur.
 - B) Any discrepancies in charges collected and remitted will be corrected and reflected in the subsequent billing cycles.
 - C) Payments received from or on behalf of a Member-Consumer shall be applied in the following order:
 - 1. To the Member-Consumer's past due balance owed the Cooperative,
 - 2. To current balances due the Cooperative,
 - 3. To current balances due the Cooperative for other charges such as facilities or loan agreements, and
 - 4. To the AES for all balances due for services provided.
 - D) Optional Services (i.e., billing and remittance processing, credit and collections, meter read information, Member-Consumer information, etc.) may be provided by the Cooperative pursuant to terms negotiated with the AES, and shall be offered on a non-discriminatory basis.
 - E) Amounts owed to the Cooperative by an AES may be deducted from the AES's Member-Consumer payments received by the Cooperative prior to remittance to the AES.
 - F) The Cooperative will not pursue collections action for any AES.

(Continued on Sheet No. 28.14)

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4.0 DISPUTE RESOLUTION

- 4.1 The Cooperative shall have no duty or obligation to resolve any complaints or disputes between AESs and Member-Consumers.
- 4.2 The Cooperative shall have no duty or obligation to resolve any complaints or disputes between AESs or Member-Consumers and their Transmission Service Provider(s). Disputes involving a Transmission Service Provider's OATT shall be resolved using the dispute resolution procedures as described in the OATT.
- 4.3 In the event the AES has a dispute over the implementation of the Cooperative's Retail Access Service, then the AES shall provide the Cooperative with a statement of the dispute and the proposed resolution to the designated Cooperative contact. Upon receipt of the statement of dispute, the Cooperative shall attempt to resolve the dispute according to the following process:
 - 4.3.1 The Cooperative will investigate the dispute and attempt to resolve the dispute informally in a manner that is satisfactory to both parties within five (5) business days of initial receipt of the statement of dispute.
 - 4.3.2 If the dispute is not resolved in five (5) business days, the parties shall attempt to resolve the dispute by promptly appointing a senior representative of each party to attempt to mutually agree upon a resolution. The two senior representatives shall meet within ten (10) business days. If the two senior representatives cannot reach a resolution within a 30-day period, the dispute may, on demand of either party, be submitted to arbitration as provided in this section.
 - 4.3.3 The dispute, if mutually agreed by the parties, may be submitted for resolution in accordance with the American Arbitration Association ("AAA") commercial arbitration rules. The judgment rendered by the arbitrator may be enforced in any court having jurisdiction of the subject matter and the parties.
 - 4.3.4 The arbitrator may be determined by AAA.
 - 4.3.5 The findings and award of the arbitrator shall be final and conclusive and shall be binding upon the parties, except as otherwise provided by law. Any award shall specify the manner and extent of the division of the costs between the parties.
- 4.4 Nothing in this section shall restrict the rights of any party to seek resolution of the dispute with the appropriate regulatory agency with jurisdiction.

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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.13)

3.3.3 Unless otherwise specified by the Cooperative, all payments made to the Cooperative by the AES will be made by electronic funds transfer to the Cooperative's account.

3.4 Terms and Conditions of Service

- 3.4.1 The AES is responsible for providing Power to be transmitted by the appropriate Transmission Service Provider(s) to the Cooperative's Distribution Point of Receipt. The AES shall meet all obligations necessary to schedule Power to match the Member-Consumer's Load, subject to energy imbalance charges and penalties in accordance with the terms of the OATT of the Transmission Service Provider(s).
- 3.4.2 Retail Access Service may not commence until metering has been installed as specified in this Tariff as outlined in Section 2.5.
- 3.4.3 The AES will provide to the Cooperative or the Cooperative's designated recipient daily energy schedules for all services including losses associated with use of the Distribution System. The AES will provide verification that it has arranged for and scheduled transmission service to deliver Energy, the energy schedule has been approved by the Transmission Service Provider(s), and the AES has covered losses on the Transmission System(s).
- 3.4.4 The AES will pay the Cooperative under applicable tariffs for all applicable ancillary services, emergency energy services, standby and backup services provided by the Cooperative to the AES for the AES's Member-Consumer(s) from the service commencement date to the service termination date.
- 3.4.5 The Cooperative shall bill the AES for all associated switching fees incurred as a result of Slamming by the AES plus the actual administrative cost incurred for switching a slammed Member-Consumer from one rate service to another.
- 3.4.6 An AES shall not resell Member-Consumer account information or transfer it to other parties for any other purpose. The Cooperative will only release Member-Consumer data to the Member-Consumer or its authorized representative, which may be the AES.

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Dated **2/24/05** in Case No. **U-14183**

5.0 LIABILITY AND EXCLUSIONS

- 5.1 In no event will the Cooperative or its suppliers be liable under any cause of action relating to the subject matter of this tariff, whether based on contract, warranty, tort (including negligence), strict liability, indemnity or otherwise for any incidental or consequential damages including but not limited to loss of use, interest charges, inability to operate full capacity, lost profits or claims of AESs or Member-Consumers.
- 5.2 The Cooperative will not be liable to an AES or Member-Consumer for damages caused by interruption of service, voltage or frequency variations, single-phase supply to three-phase lines, reversal of phase rotation, or carrier-current frequencies imposed by the Cooperative for system operations or equipment control, except such as result from the failure of the Cooperative to exercise reasonable care and skill in furnishing the service.
- 5.3 In no event will Cooperative be liable to an AES or Member-Consumer for loss of revenue or other losses due to meter or calculation errors or malfunctions. The Cooperative's sole obligation and the AES's or Member-Consumer's sole remedy will be for the Cooperative to repair or replace the meter and prepare revised bills as described in Section 2.7.3.

CANCELLED BY ORDER <u>U-14183</u>
REMOVED BY <u>PJ</u>
DATE <u>04-07-05</u>

Issued: December 11, 2002

By: Steven L. Boeckman
President & Chief Executive Officer
Boyne City, Michigan

MICHIGAN PUBLIC SERVICE COMMISSION
APR 30 2003
FILED _____

Effective for all Open Access Service rendered
On and After December 6, 2002

Issued under the authority of M.P.S.C. order
Dated December 6, 2002 in Case No. U-12659

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.14)

3.5 Distribution Power Losses

The AES is responsible for replacing losses associated with the delivery of Power to the Member-Consumer's meter. The amount that the AES shall cause to be delivered to the Cooperative's Distribution System will be the amount of Power delivered at the Member-Consumer's meter plus an amount to reflect loss factors. For calendar year 2004, the loss factors were as follows:

Primary Service	3.6%
Secondary Service	6.6%

Please contact the Cooperative to obtain the applicable loss factors for the current billing period.

CANCELLED
BY
ORDER U-14573

REMOVED BY BJ
DATE 12-05-05

Michigan Public Service
Commission

April 7, 2005

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(Continued on Sheet No. 28.16)

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President and Chief Executive Officer

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Dated **2/24/05** in Case No. **U-14183**

RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.15)

4.0 DISPUTE RESOLUTION

- 4.1 The Cooperative shall have no duty or obligation to resolve any complaints or disputes between AESs and Member-Consumers.
- 4.2 The Cooperative shall have no duty or obligation to resolve any complaints or disputes between AESs or Member-Consumers and their Transmission Service Provider(s). Disputes involving a Transmission Service Provider's OATT shall be resolved using the dispute resolution procedures as described in the OATT.
- 4.3 In the event the AES has a dispute over the implementation of the Cooperative's Retail Access Service, then the AES shall provide the Cooperative with a statement of the dispute and the proposed resolution to the designated Cooperative contact. Upon receipt of the statement of dispute, the Cooperative shall attempt to resolve the dispute according to the following process:
- 4.3.1 The Cooperative will investigate the dispute and attempt to resolve the dispute informally in a manner that is satisfactory to both parties within five (5) business days of initial receipt of the statement of dispute.
- 4.3.2 If the dispute is not resolved in five (5) business days, the parties shall attempt to resolve the dispute by promptly appointing a senior representative of each party to attempt to mutually agree upon a resolution. The two senior representatives shall meet within ten (10) business days. If the two senior representatives cannot reach a resolution within a 30-day period, the dispute may, on demand of either party, be submitted to arbitration as provided in this section.
- 4.3.3 The dispute, if mutually agreed by the parties, may be submitted for resolution in accordance with the American Arbitration Association ("AAA") commercial arbitration rules. The judgment rendered by the arbitrator may be enforced in any court having jurisdiction of the subject matter and the parties.
- 4.3.4 The arbitrator may be determined by AAA.
- 4.3.5 The findings and award of the arbitrator shall be final and conclusive and shall be binding upon the parties, except as otherwise provided by law. Any award shall specify the manner and extent of the division of the costs between the parties.
- 4.4 Nothing in this section shall restrict the rights of any party to seek resolution of the dispute with the appropriate regulatory agency with jurisdiction.

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(Continued on Sheet No. 28.17)

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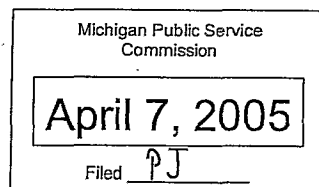
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RETAIL ACCESS SERVICE TARIFF
(Continued from Sheet No. 28.16)

5.0 LIABILITY AND EXCLUSIONS

- 5.1 In no event will the Cooperative or its suppliers be liable under any cause of action relating to the subject matter of this tariff, whether based on contract, warranty, tort (including negligence), strict liability, indemnity or otherwise for any incidental or consequential damages including but not limited to loss of use, interest charges, inability to operate full capacity, lost profits or claims of AESs or Member-Consumers.
- 5.2 The Cooperative will not be liable to an AES or Member-Consumer for damages caused by interruption of service, voltage or frequency variations, single-phase supply to three-phase lines, reversal of phase rotation, or carrier-current frequencies imposed by the Cooperative for system operations or equipment control, except such as result from the failure of the Cooperative to exercise reasonable care and skill in furnishing the service.
- 5.3 In no event will Cooperative be liable to an AES or Member-Consumer for loss of revenue or other losses due to meter or calculation errors or malfunctions. The Cooperative's sole obligation and the AES's or Member-Consumer's sole remedy will be for the Cooperative to repair or replace the meter and prepare revised bills as described in Section 2.7.3



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Dated **2/24/05** in Case No. **U-14183**

LARGE POWER SERVICE RATE - CHOICE
(Schedule LP-C)

Availability:

Subject to the Rules and Regulations of the Cooperative and its *Retail Access Service Tariff*, this schedule is available to Member-Consumers eligible to be taking service under the Cooperative's Large Power Service Rate, Schedule LP. Service under this rate is for delivery of power from the Point of Distribution Receipt to the Point of Distribution Delivery and is subject to the following conditions:

1. The Member-Consumer must have a Maximum Demand of at least 200 kW. Individual Member-Consumers receiving demand metered service and eligible to be taking service under the Cooperative's Schedule LP, Schedule C-APM, Schedule D-APM, or Schedule PSDS may achieve the 200 kW Maximum Demand threshold by aggregating or summing the Maximum Demands for each metering point occurring during a single month. The applicable rate schedule will apply to all aggregated metering points on an individual account basis.
2. The Member-Consumer must enter a Retail Access Service Agreement with the Cooperative.
3. The transmission of power to the Distribution Point of Receipt and all related costs shall be the responsibility of the Member-Consumer and/or Alternative Electric Supplier (AES).
4. The Member-Consumer must agree to purchase any default energy delivered pursuant to Schedule RASS- Retail Access Standby Service in addition to the service specified herein.

Nature of Service:

Single or three phase, 60 hz service. The nature and level of the service voltage shall be determined in each case by the Cooperative.

Service at primary voltage is rendered when the Cooperative delivers power at standard distribution system voltages and the Member-Consumer provides, installs, and maintains all necessary transforming, controlling and protective equipment.

This load will be separately metered with a recording watt-hour demand meter that uses electronic memory for recording data.

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(Continued on Sheet No. 29.01)

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Dated **2/24/05** in Case No. **U-14183**

LARGE POWER SERVICE RATE- CHOICE
(Schedule LP-C)
(Continued from Sheet No. 29.00)

Monthly Rate:

Monthly Charge:	\$80
Demand Charge: Maximum:	\$1.20 / kW
Variable Distribution Charge	\$.0150 / kWh
PSDF Charge	\$.0050 / kWh

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DATE	12-05-05

Minimum Charge:

The Minimum Charge shall be the Monthly Charge plus 200 kW times the maximum Demand Charge, except that the minimum charge may be increased, in accordance with the Cooperative's rules and regulations, in those cases in which a greater than average investment is necessary to serve a Member-Consumer under this schedule.

Billing Demand:

The Maximum Demand shall be the highest 15-minute integrated demand created during the current and previous 11 billing months at each voltage level, whether the Member-Consumer received service under this tariff or another Cooperative retail tariff. The Cooperative reserves the right to make special determination of the billing demand and/or minimum charge should circumstances require.

St. James and Peaine Townships Monthly Charge:

For Member-Consumers located in St. James and Peaine Townships, Charlevoix County, an additional \$10.25 per month shall be added to the above Monthly Charge.

Terms of Payment:

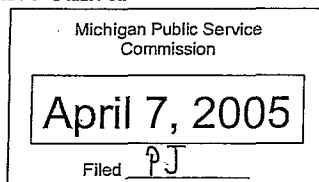
A one-time late payment charge of 5% of the unpaid balance, excluding sales tax, will be assessed on any bill not paid by the due date.

The Cooperative will not collect any monies on behalf of any alternate power supplier, retailer, or other third party without a written agreement between the Cooperative, the Member-Consumer, and the third party.

(Continued on Sheet No. 29.02)

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Dated **2/24/05** in Case No. **U-14183**



LARGE POWER SERVICE RATE- CHOICE
(Schedule LP-C)
(Continued from Sheet No. 29.01)

Tax Adjustments:

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other Member-Consumers from being compelled to share such local taxes.
- B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric service.

Power Supply Development Fund:

In accordance with Federal Energy Regulatory Commission Order in Docket Nos. ER04-132 and ER04-38, the Cooperative is required to pay its power supplier a Power Supply Development Fund (PSDF) Charge for the limited purpose of providing necessary cash reserves to allow the funding of future power supply options. Such future power supply options are to be available to a Member-Consumer which returns to the Cooperative's Full Requirements Service as described in Section 2.6 of the Cooperative's Retail Access Service Tariff, Original Sheet No. 28.09. To ensure that any PSDF funds collected through rates but ultimately unused for the limited purpose are returned to the Member-Consumer in a timely fashion, all such unused funds shall be returned to the Member-Consumer in the form of a capital credit retirement, which will be accomplished within twelve months of the date unused PSDF funds are received by the Cooperative from the Cooperative's power supplier. In such event, the capital credit retirement shall be sufficient to return all PSDF charges paid by the Member-Consumer

Primary Service and Metering:

When the Cooperative elects to meter the service on the primary side of the distribution transformer(s), 3% will be deducted from the Demand and Energy measurements for billing purposes.

Subject to the terms and conditions of the *Retail Access Service Tariff*, the Member-Consumer shall be responsible for any associated communication systems such as telephone line or other related equipment between the Cooperative, the Member-Consumer, and the third party.

Third Party Disputes:

The Cooperative has no obligation or duty to intervene, mediate or participate in contractual disputes between the Member-Consumer and its AES Supplier or third parties. Further, the Cooperative will not shut off service or otherwise enforce any provision of a contract between the Member-Consumer and any third party.

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LARGE POWER SERVICE RATE - CHOICE
(Schedule LP-C)
(Continued from Sheet No. 29.02)

Rules and Regulations:

Service is governed by the Cooperative's Standard Rules and Regulations and the Cooperative's *Retail Access Service Tariff*.

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Dated **2/24/05** in Case No. **U-14183**

**SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING RATE - CHOICE
(Schedule C-APM-C)**

Availability:

Subject to the Rules and Regulations of the Cooperative and its *Retail Access Service Tariff*, this schedule is available to Member-Consumers eligible to be taking service under the Cooperative's Service for Commercial & Industrial Loads Automated Power Monitoring Rate, Schedule C-APM. Service under this rate is for delivery of power from the Point of Distribution Receipt to the Point of Distribution Delivery and is subject to the following conditions:

1. The Member-Consumer must have a Maximum Demand of at least 200 kW. Individual Member-Consumers receiving demand metered service at multiple metering points and eligible to be taking service under the Cooperative's Schedule LP, Schedule C-APM, Schedule D-APM, or Schedule PSDS may achieve the 200 kW Maximum Demand threshold by aggregating or summing the Maximum Demands for each metering point occurring during a single month. The applicable rate schedule will apply to all aggregated metering points on an individual account basis.
2. The Member-Consumer must enter a Retail Access Service Agreement with the Cooperative.
3. The transmission of power to the Distribution Point of Receipt and all related costs shall be the responsibility of the Member-Consumer and/or Alternative Electric Supplier (AES).
4. The Member-Consumer must agree to purchase any default energy delivered pursuant to Schedule RASS-Retail Access Standby Service.

Nature of Service:

Single or three phase, 60 hz service. The nature and level of the service voltage shall be determined in each case by the Cooperative.

The service will be electronically metered with capabilities for monitoring and reporting demand, energy, voltage levels, and power interruptions.

This load will be separately metered with a recording watt-hour demand meter that uses electronic memory for recording data.

Service at primary voltage is rendered when the Cooperative delivers power at standard distribution system voltages and the Member-Consumer provides, installs, and maintains all necessary transforming, controlling and protective equipment.

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Dated **2/24/05** in Case No. **U-14183**

**SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING RATE - CHOICE**
(Schedule C-APM-C)
(Continued from Sheet No. 30.00)

Monthly Rate:

Monthly Charge:	\$80
Demand Charge:	
Maximum:	\$3.58 / kW
Variable Distribution Charge:	\$0.0050 / kWh
PSDF Charge	\$0.0050 / kWh

Minimum Charge:

The Minimum Charge shall be the Monthly Charge plus 200 kW times the maximum Demand Charge, except that the minimum charge may be increased, in accordance with the Cooperative's rules and regulations, in those cases in which a greater than average investment is necessary to serve a Member-Consumer under this schedule.

Billing Demand:

The Maximum Demand shall be the highest 15-minute integrated demand created during the current and previous 11 billing months at each voltage level, whether the Member-Consumer received service under this tariff or another Cooperative retail tariff. The Cooperative reserves the right to make special determination of the billing demand and/or minimum charge should circumstances require.

Terms of Payment:

A one-time late payment charge of 5% of the unpaid balance, excluding sales tax, will be assessed on any bill not paid by the due date.

The Cooperative will not collect any monies on behalf of any alternate power supplier, retailer, or other third party without a written agreement between the Cooperative, the Member-Consumer, and the third party.

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By Steven L. Boeckman
President and Chief Executive Officer

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Dated **2/24/05** in Case No. **U-14183**

**SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING RATE- CHOICE
(Schedule C-APM-C)**

(Continued from Sheet No. 30.01)

Tax Adjustments:

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other Member-Consumers from being compelled to share such local taxes.
- B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric service.

Power Supply Development Fund:

In accordance with Federal Energy Regulatory Commission Order in Docket Nos. ER04-132 and ER04-38, the Cooperative is required to pay its power supplier a Power Supply Development Fund (PSDF) Charge for the limited purpose of providing necessary cash reserves to allow the funding of future power supply options. Such future power supply options are to be available to a Member-Consumer which returns to the Cooperative's Full Requirements Service as described in Section 2.6 of the Cooperative's Retail Access Service Tariff, Original Sheet No. 28.09. To ensure that any PSDF funds collected through rates but ultimately unused for the limited purpose are returned to the Member-Consumer in a timely fashion, all such unused funds shall be returned to the Member-Consumer in the form of a capital credit retirement, which will be accomplished within twelve months of the date unused PSDF funds are received by the Cooperative from the Cooperative's power supplier. In such event, the capital credit retirement shall be sufficient to return all PSDF charges paid by the Member-Consumer

Primary Service and Metering:

When the Cooperative elects to meter the service on the primary side of the distribution transformer(s), 3% will be deducted from the Demand and Energy measurements for billing purposes.

Subject to the terms and conditions of the *Retail Access Service Tariff*, the Member-Consumer shall be responsible for any associated communication systems such as telephone line, other related equipment between the Cooperative, the Member-Consumer, and the third party.

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Issued: **March 23, 2005**
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Dated **2/24/05** in Case No. **U-14183**

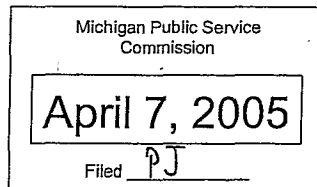
**SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING RATE - CHOICE
(Schedule C-APM-C)
(Continued from Sheet No. 30.02)**

Third Party Disputes:

The Cooperative has no obligation or duty to intervene, mediate or participate in contractual disputes between the Member-Consumer and its AES Supplier or third parties. Further, the Cooperative will not shut off service or otherwise enforce any provision of a contract between the Member-Consumer and any third party.

Rules and Regulations:

Service is governed by the Cooperative's Standard Rules and Regulations and the Cooperative's *Retail Access Service Tariff*.



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Dated **2/24/05** in Case No. **U-14183**

**SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING RATE - CHOICE
(Schedule D-APM-C)**

Availability:

Subject to the Rules and Regulations of the Cooperative and its *Retail Access Service Tariff*, this schedule is available to Member-Consumers eligible to be taking service under the Cooperative's Service for Commercial & Industrial Loads Automated Power Monitoring Rate, Schedule D-APM. Service under this rate is for delivery of power from the Point of Distribution Receipt to the Point of Distribution Delivery and is subject to the following conditions:

1. The Member-Consumer must have a Maximum Demand of at least 200 kW. Individual Member-Consumers receiving demand metered service at multiple metering points and eligible to be taking service under the Cooperative's Schedule LP, Schedule C-APM, Schedule D-APM, or Schedule PSDS may achieve the 200 kW Maximum Demand threshold by aggregating or summing the Maximum Demands for each metering point occurring during a single month. The applicable rate schedule will apply to all aggregated metering points on an individual account basis.
2. The Member-Consumer must enter a Retail Access Service Agreement with the Cooperative.
3. The transmission of power to the Distribution Point of Receipt and all related costs shall be the responsibility of the Member-Consumer and/or Alternative Electric Supplier (AES).
4. The Member-Consumer must agree to purchase any default energy delivered pursuant to Schedule RASS-Retail Access Standby Service.

Nature of Service:

Primary three phase 60 hz service. The nature and level of the service voltage shall be determined in each case by the Cooperative.

Where service is supplied at a nominal voltage of 25,000 volts or less, the Member-Consumer shall furnish, install and maintain all necessary transforming, controlling and protective equipment.

Where the Cooperative elects to measure the service at a nominal voltage of less than 2,400 volts, 3% shall be added to the Demand and Energy quantities for billing purposes.

The service will be electronically metered with capabilities for monitoring and reporting demand, energy, voltage levels, and power interruptions.

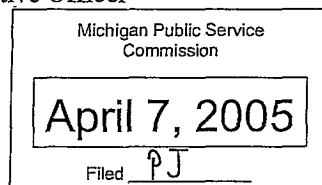
This load will be separately metered with a recording watt-hour demand meter that uses electronic memory for recording data.

(Continued on Sheet No. 31.01)

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**SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING RATE - CHOICE
(Schedule D-APM-C)
(Continued from Sheet No. 31.00)**

Service at primary voltage is rendered when the Cooperative delivers power at standard distribution system voltages and the Member-Consumer provides, installs, and maintains all necessary transforming, controlling and protective equipment.

Monthly Rate:

Monthly Charge:	\$240
Demand Charges: Maximum:	\$3.50 / kW
Variable Distribution Charge:	\$.00521 / kWh
PSDF Charge	\$.0050 / kWh

Minimum Charges:

The Minimum Charge shall be the Monthly Charge plus 200 kW times the maximum Demand Charge as stated in the Monthly Rate above except that the minimum charge may be increased, in accordance with the Cooperative's rules and regulations, in those cases in which a greater than average investment is necessary to serve a Member-Consumer under this schedule.

Billing Demands:

The Maximum Demand shall be the highest 15-minute integrated demand created during the current and previous 11 billing months at each voltage level, whether the Member-Consumer received service under this tariff or another Cooperative retail tariff. The Cooperative reserves the right to make special determination of the billing demand and/or minimum charge should circumstances require.

Terms of Payment:

A one-time late payment charge of 5% of the unpaid balance, excluding sales tax, will be assessed on any bill not paid by the due date.

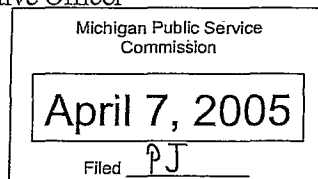
The Cooperative will not collect any monies on behalf of any alternate power supplier, retailer, or other third party without a written agreement between the Cooperative, the Member-Consumer, and the third party.

(Continued on Sheet No. 31.02)

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**SERVICE FOR COMMERCIAL & INDUSTRIAL LOADS
AUTOMATED POWER MONITORING RATE- CHOICE
(Schedule D-APM-C)
(Continued from Sheet No. 31.01)**

CANCELLED BY ORDER	U-14573
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Tax Adjustments:

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other Member-Consumers from being compelled to share such local taxes.
- B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric service.

Power Supply Development Fund:

In accordance with Federal Energy Regulatory Commission Order in Docket Nos. ER04-132 and ER04-38, the Cooperative is required to pay its power supplier a Power Supply Development Fund (PSDF) Charge for the limited purpose of providing necessary cash reserves to allow the funding of future power supply options. Such future power supply options are to be available to a Member-Consumer which returns to the Cooperative's Full Requirements Service as described in Section 2.6 of the Cooperative's Retail Access Service Tariff, Original Sheet No. 28.09. To ensure that any PSDF funds collected through rates but ultimately unused for the limited purpose are returned to the Member-Consumer in a timely fashion, all such unused funds shall be returned to the Member-Consumer in the form of a capital credit retirement, which will be accomplished within twelve months of the date unused PSDF funds are received by the Cooperative from the Cooperative's power supplier. In such event, the capital credit retirement shall be sufficient to return all PSDF charges paid by the Member-Consumer.

Metering:

Subject to the terms and conditions of the *Retail Access Service Tariff*, the Member-Consumer shall be responsible for any associated communication systems such as telephone lines, other related equipment between the Cooperative, the Member-Consumer, and the third party.

Third Party Disputes:

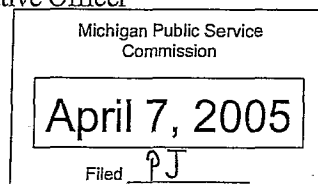
The Cooperative has no obligation or duty to intervene, mediate or participate in contractual disputes between the Member-Consumer and its AES Supplier or third parties. Further, the Cooperative will not shut off service or otherwise enforce any provision of a contract between the Member-Consumer and any third party.

Rules and Regulations:

Service is governed by the Cooperative's Standard Rules and Regulations and the Cooperative's *Retail Access Service Tariff*.

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On and After **May 25, 2005**
Issued under the Authority of M.P.S.C. order
Dated **2/24/05** in Case No. **U-14183**



PRIMARY SERVICE RATE - CHOICE
(Schedule PSDS-C)

Availability:

Subject to the Rules and Regulations of the Cooperative and its *Retail Access Service Tariff*, this schedule is available to Member-Consumers eligible to be taking service under the Cooperative's Primary Service Rate, Schedule PSDS. Service under this rate is for delivery of power from the Point of Distribution Receipt to the Point of Distribution Delivery and is subject to the following conditions:

1. The Member-Consumer must have a Maximum Demand of at least 500 kW. Individual Member-Consumers receiving demand metered service at multiple metering points and eligible to be taking service under the Cooperative's Schedule LP, Schedule C-APM, Schedule D-APM, or Schedule PSDS may achieve the 500 kW Maximum Demand threshold by aggregating or summing the Maximum Demands for each metering point occurring during a single month. The applicable rate schedule will apply to all aggregated metering points on an individual account basis.
2. The Member-Consumer must enter a Retail Access Service Agreement with the Cooperative.
3. The transmission of power to the Distribution Point of Receipt and all related costs shall be the responsibility of the Member-Consumer and/or Alternative Electric Supplier (AES).
4. The Member-Consumer must agree to purchase any default energy delivered pursuant to Schedule RASS-Retail Access Standby Service.

Nature of Service:

Primary three phase 60 hz service. The nature and level of the service voltage shall be determined in each case by the Cooperative.

Where service is supplied at a nominal voltage of 25,000 volts or less, the Member-Consumer shall furnish, install and maintain all necessary transforming, controlling and protective equipment.

The service will be electronically metered with capabilities for monitoring and reporting demand, energy, voltage levels, and power interruptions.

This load will be separately metered with a recording watt-hour demand meter that uses electronic memory for recording data.

CANCELLED BY ORDER	U-14573
REMOVED BY	BJ
DATE	12-05-05

(Continued on Sheet No. 32.01)

Michigan Public Service Commission
April 7, 2005
Filed <u>PJ</u>

Issued: **March 23, 2005**
By Steven L. Boeckman
President and Chief Executive Officer

Effective for **all Open Access Service** rendered
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Dated **2/24/05** in Case No. **U-14183**

PRIMARY SERVICE RATE - CHOICE
(Schedule PSDS-C)
(Continued from Sheet No. 32.00)

Monthly Rate:

Monthly Charge: \$240
Demand Charges:
Maximum: \$1.50 / kW
Variable Distribution Charge: \$.00271 / kWh
PSDF Charge \$0.0050 / kWh

CANCELLED
BY
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Minimum Charges:

The Minimum Charge shall be the Monthly Charge plus 500 kW times the maximum Demand Charge as stated in the Monthly Rate above except that the minimum charge may be increased, in accordance with the Cooperative's rules and regulations, in those cases in which a greater than average investment is necessary to serve a Member-Consumer under this schedule.

Billing Demands:

The Maximum Demand shall be the highest 15-minute integrated demand created during the current and previous 11 billing months at each voltage level, whether the Member-Consumer received service under this tariff or another Cooperative retail tariff. The Cooperative reserves the right to make special determination of the billing demand and/or minimum charge should circumstances require.

Terms of Payment:

A one-time late payment charge of 5% of the unpaid balance, excluding sales tax, will be assessed on any bill not paid by the due date.

The Cooperative will not collect any monies on behalf of any alternate power supplier, retailer, or other third party without a written agreement between the Cooperative, the Member-Consumer, and the third party.

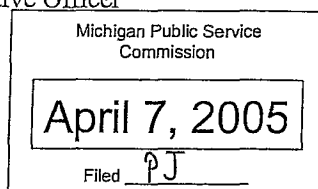
Tax Adjustments:

- A. Bills shall be increased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other Member-Consumers from being compelled to share such local taxes.

(Continued on Sheet No. 32.01)

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PRIMARY SERVICE RATE - CHOICE
(Schedule PSDS-C)
(Continued from Sheet No. 32.01)

- B. Bills shall be increased to offset any new or increased specific tax or excise imposed by any governmental authority which increases the Cooperative's cost of providing electric service.

Power Supply Development Fund:

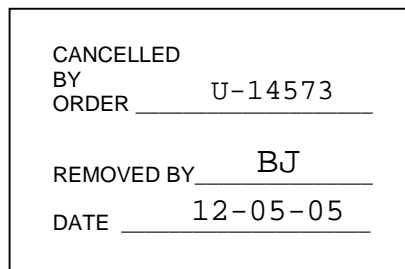
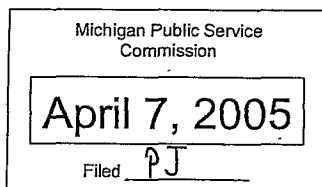
In accordance with Federal Energy Regulatory Commission Order in Docket Nos. ER04-132 and ER04-38, the Cooperative is required to pay its power supplier a Power Supply Development Fund (PSDF) Charge for the limited purpose of providing necessary cash reserves to allow the funding of future power supply options. Such future power supply options are to be available to a Member-Consumer which returns to the Cooperative's Full Requirements Service as described in Section 2.6 of the Cooperative's Retail Access Service Tariff, Original Sheet No. _____. To ensure that any PSDF funds collected through rates but ultimately unused for the limited purpose are returned to the Member-Consumer in a timely fashion, all such unused funds shall be returned to the Member-Consumer in the form of a capital credit retirement, which will be accomplished within twelve months of the date unused PSDF funds are received by the Cooperative from the Cooperative's power supplier. In such event, the capital credit retirement shall be sufficient to return all PSDF charges paid by the Member-Consumer.

Metering:

Subject to the terms and conditions of the *Retail Access Service Tariff*, the Member-Consumer shall be responsible for any associated communication systems such as telephone lines, other related equipment between the Cooperative, the Member-Consumer, and the third party.

Third Party Disputes:

The Cooperative has no obligation or duty to intervene, mediate or participate in contractual disputes between the Member-Consumer and its AES Supplier or third parties. Further, the Cooperative will not shut off service or otherwise enforce any provision of a contract between the Member-Consumer and any third party.



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