

MICHIGAN GAS UTILITIES CORPORATION

RATE BOOK FOR NATURAL GAS SERVICE

These Standard Rules and Regulations and Rate Schedules contained herein have been adopted by the company to govern its relations with customers and have been approved by the Michigan Public Service Commission as an integral part of its Rate Book for natural Gas Service.

Copies of the Company's Rate Book for Natural Gas Service are available on Michigan Gas Utilities Corporation's website at the following website address,
<http://www.michigangasutilities.com>

Or at the Michigan Public Service Commission's website at the following website address,
<https://www.michigan.gov/mpsc>

Territory

This Rate Book for Natural Gas Service applies to the entire territory served with Natural Gas by the Company.

THIS RATE BOOK SUPERSEDED AND CANCELS RATE BOOK

M.P.S.C. No. 1 -GAS

Issued: **February 4, 2020**
By: Theodore Eidukas
VP - Regulatory Affairs
Milwaukee, Wisconsin

Michigan Public Service Commission
February 5, 2020
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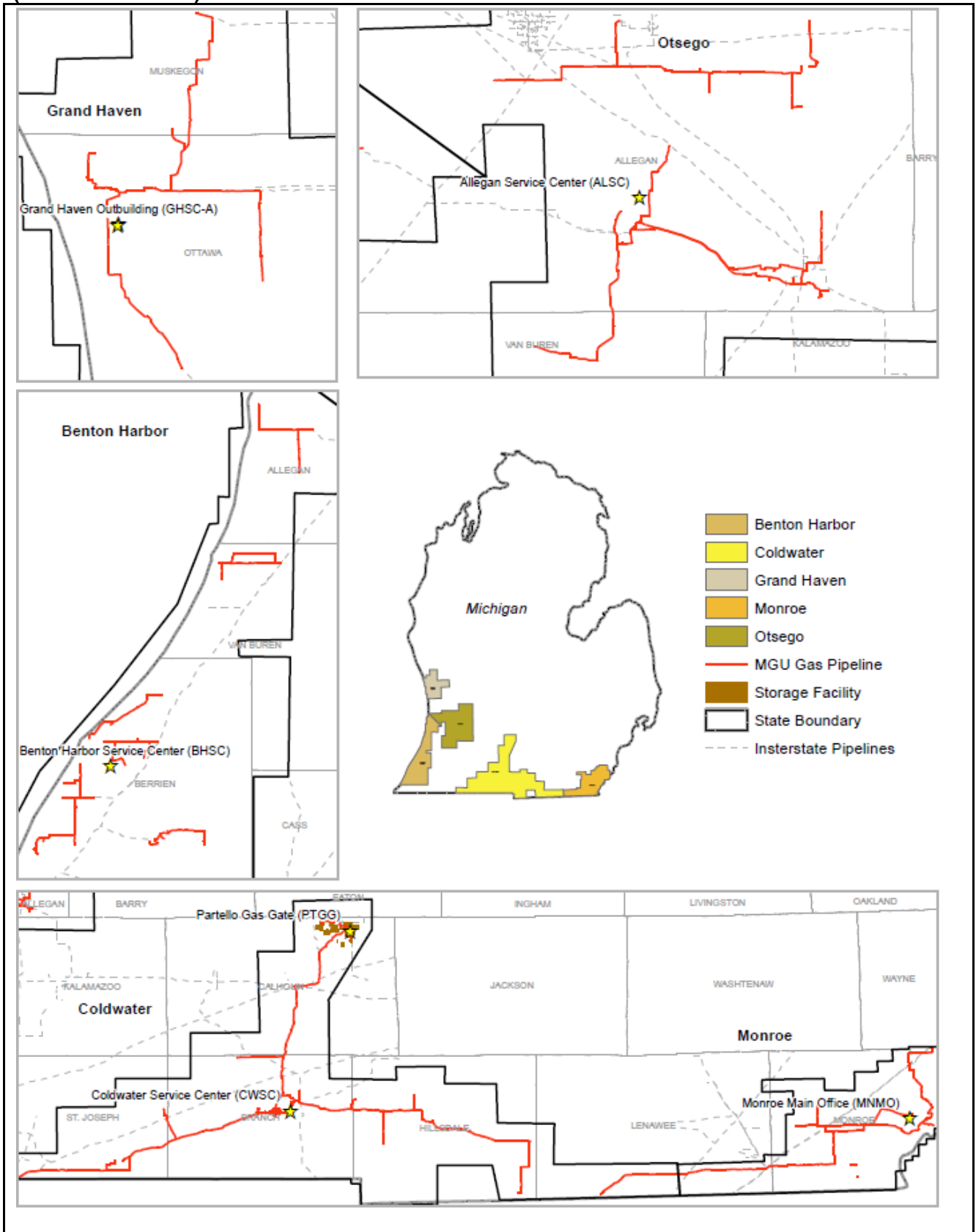
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TERRITORY SERVED

City or Village of:

Township of:

ALLEGAN COUNTY

Allegan	Otsego
Douglas	Plainwell
Fennville	Saugatuck
Hopkins	Wayland
Martin	

Allegan	Manlius
Casco	Martin
<u>Cheshire</u>	Monterey
Clyde	Otsego
Dorr	Overisel
Fillmore	Salem
Ganges	Saugatuck
Gun Plain	Trowbridge
Heath	Valley
Hopkins	Watson
Leighton	Wayland

BARRY COUNTY

Prairieville

BERRIEN COUNTY

Baroda	Eau Claire
Benton Harbor	Shoreham
Berrien Springs	St. Joseph
Bridgman	Stevensville
Coloma	Watervliet

Bainbridge	Lake
Baroda	Lincoln
Benton	Oronoko
Berrien	Pipestone
Chikaming	Royalton
Coloma	St. Joseph
Hagar	Sodus
	Watervliet

BRANCH COUNTY

Bronson	Quincy
Coldwater	Union City

Alganssee	Girard
Batavia	Kinderhook
Bethel	Ovid
Bronson	Quincy
Coldwater	Union

CALHOUN COUNTY

Tekonsha

Burlington	Tekonsha
Fredonia	

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Green Bay, Wisconsin



Continued From Sheet No. A-13.00

TERRITORY SERVED (Contd)

City or Village of:

Township of:

HILLSDALE COUNTY

Allen Montgomery
Camden North Adams
Hillsdale Reading
Jonesville Waldron

Adams Hillsdale
Allen Jefferson
Cambria Pittsford
Camden Reading
Fayette Wright

LENAWEE COUNTY

Hudson Morenci

Fairfield Ogden
Hudson Seneca

MONROE COUNTY

Carleton Maybee
Dundee Monroe
Luna Pier Petersburg

Ash LaSalle
Bedford London
Berlin Milan
Dundee Monroe
Erie Raisinville
Exeter Summerfield
Frenchtown Whiteford
Ida

MUSKEGON COUNTY

Fruitport **Norton Shores**

Fruitport

OTTAWA COUNTY

Coopersville Spring Lake
Ferrysburg
Grand Haven

Crockery Robinson
Grand Haven Spring Lake
Polkton Wright
Port Sheldon

ST. JOSEPH COUNTY

Burr Oak
Colon
Sturgis

Burr Oak Sherman
Colon Sturgis
Fawn River White Pigeon
Nottawa

VAN BUREN COUNTY

Bloomingtondale
Gobles
South Haven

Almena Geneva
Bloomingtondale Pine Grove
Covert South Haven

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TECHNICAL TERMS AND ABBREVIATIONS FOR ALL CUSTOMERS

(The following technical terms are from Rule 1 of the Commission's order in Case No. U-5395,
Gas Technical Standards.)

British Thermal Unit -- The average amount of heat necessary to increase the temperature of one pound of water by 1 degree Fahrenheit in the temperature ranging between 32 degrees Fahrenheit and 212 degrees Fahrenheit at 14.70 pounds-per-square-inch-absolute pressure.

Btu -- British thermal unit.

Ccf -- 100 cubic feet.

Cfh -- Cubic feet per hour.

Commission -- The Michigan Public Service Commission.

Company -- Michigan Gas Utilities

Cubic Foot of Gas:

- (A) If gas is supplied and metered to a customer at the standard delivery pressure of domestic appliances, a cubic foot of gas means that volume of gas which, at the temperature and pressure existing in the meter, occupies one cubic foot, except where a temperature compensating device is built into the meter, in which case a cubic foot of gas means that quantity of gas which, at the pressure existing in the meter and the temperature corrected to 60 degrees Fahrenheit, occupies one cubic foot.
- (B) If gas is supplied to a customer at other than standard delivery pressure, a cubic foot of gas means that volume of gas which, at 60 degrees Fahrenheit and at absolute pressure of 14.65 pounds per square inch, occupies one cubic foot, except in cases where a different absolute pressure base is approved by the Commission.
- (C) The standard cubic foot of gas for testing the gas for heating value, or for other testing purposes, is that volume of gas which, when saturated with water vapor at a temperature of 60 degrees Fahrenheit and under an absolute pressure of 14.70 pounds per square inch, occupies one cubic foot.

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Continued From Sheet No. A-15.00

**TECHNICAL TERMS AND ABBREVIATIONS
FOR ALL CUSTOMERS**

(D) For all reports to the Commission, a cubic foot of gas means that volume of gas which when dry, at 60 degrees Fahrenheit and at absolute pressure of 14.73 pounds per square inch, occupies one cubic foot.

Customer -- Any purchaser of gas supplied by the Company.

Liquefied Petroleum Air Gas -- A gas produced by mixing an appropriate quantity of air with propane vapor, butane vapor, or a mixture of such vapors.

LP - Air - Gas -- Liquefied Petroleum air gas.

LPG -- Liquefied petroleum gas.

Mcf -- 1,000 cubic feet.

Meter -- Unless otherwise qualified, a device of a utility used in measuring a quantity of gas.

Mixed Gas -- A gas produced by mixing natural gas with substitute natural gas, liquefied petroleum gas, or liquefied petroleum air gas.

SNG -- Substitute natural gas.

Substitute Natural Gas -- Gas which is interchangeable and compatible with natural gas, and which is manufactured from carbon and hydrogen-bearing materials.

Therm -- 100,000 British thermal units.

Utility -- A person, firm, corporation, cooperative, association, or agency which is subject to the jurisdiction of the Commission and which delivers or distributes and sells gas to the public for heating, power, or other residential, commercial, or industrial purposes.

Continued on Sheet No. A-17.00

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Continued from Sheet No. A-16.00

**STANDARD TERMS AND ABBREVIATIONS
FOR ALL CUSTOMERS**

(These standard terms and abbreviations are applicable to and made a part of all agreements for gas service furnished by the Company.)

Authorities -- The Michigan Public Service Commission and any governmental authorities legally authorized to regulate or inspect the customer's installation or equipment.

Billing Period -- A period of 25 to 35 days when applied to gas sales.

Cu. Ft. -- Cubic Feet.

Michigan Gas Safety Standards -- Order No. U-6300 of the Michigan Public Service Commission as from time to time amended.

Payment Station -- Any location authorized by Michigan Gas Utilities to accept payment on billed accounts.

Point of Service Termination -- The first fitting on the outlet side of the meter which is the beginning of the customer's piping.

Service Pipe -- Pipes and equipment for delivering gas from the Company's distribution main to the piping system of a building or premise.

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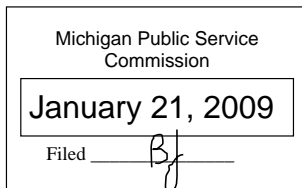
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Supplemental Utility Service Charges

INSTALLATION OF EXCESS FLOW VALVE (SUBSEQUENT TO SERVICE LINE INSTALLATION)

Effective February 3, 1999, the charge for the installation of an excess flow valve, when requested by the customer after the installation of the original service that is not scheduled for replacement or for future maintenance, shall be the cost of labor, equipment and materials for the removal and/or repair of asphalt, concrete, sod, landscaping and piping (whichever are applicable), plus the installation charge.

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**SECTION B
ADMINISTRATIVE RULES INDEX**

- B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 – R 460.2384)**
<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.2301%20to%20R%20460.2384.pdf>

PART 1. GENERAL PROVISIONS

- R 460.2301 Definitions.
R 460.2302 **Application, intention, and interpretation of rules; utility rules and regulations.**
R 460.2303 Rescission.

PART 2 RECORDS, REPORTS, AND OTHER INFORMATION

- R 460.2321 Retention of records.
R 460.2322 Location of records.
R 460.2323 Reports and records generally.
R 460.2324 Security reporting.

R 460.2501 et seq. are the rules pertaining to PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES. Under Additional Administrative Rules B5.

PART 3 SERVICE REQUIREMENTS

- R 460.2331 Sale of gas.
R 460.2332 Service line tariffs.
R 460.2333 Main extension tariffs.
R 460.2334 Temporary service.
R 460.2335 Interruptions of service.

Refer to the Company's approved Rule C11, under Customer Attachment Program.

R 460.101 et seq. are the rules pertaining to CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND NATURAL GAS SERVICE. See Administrative Rule B2.

PART 4 ENGINEERING

- R 460.2341 Gas Facilities; construction and installation.
R 460.2342 Rescinded.
R 460.2343 Rescinded.
R 460.2344 Adoption of standards by reference.
R 460.2345 Security standards.

Continued on Sheet No. B-2.00

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Continued From Sheet No. B-1.00

B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 – R 460.2384) (Contd.)
<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.2301%20to%20R%20460.2384.pdf>

PART 5 METERS METERING EQUIPMENT INSPECTIONS AND TESTS

- R 460.2351 Meters and associated metering devices; inspections; tests; and records.
(WAIVER approved through December 31, 2032)
- R 460.2351a Statistical quality sampling program for diaphragm-type meters.
- R 460.2352 Rescinded.
- R 460.2353 Retirement of meters.
- R 460.2354 Accuracy of metering equipment; tests; standards.
- R 460.2355 Meter shop; design; meter testing system; standards; handling; calibration cards; calibrated orifices.
- R 460.2356 Pressure measurement standards.
- R 460.2357 Records; meter tests.
- R 460.2358 Records; meter and associated metering device data.

PART 6 BILL ADJUSTMENT; METER ACCURACY

- R 460.2361 Rescinded.
- R 460.2362 Determination of adjustment.
- R 460.2363 Refunds.
- R 460.2364 Rescinded.
- R 460.2365 Consumption data records.

PART 7 SHUTOFF OF SERVICE

- R 460.2371 Conditions for establishing gas service; liability; notice and record of inability to establish service; refusal of service to customer using other gaseous fuel; exception; service quality.
- R 460.2372 Gas facilities hazard.
- R 460.2373 Shutoff of service.
- R 460.2374 Rescinded.

Refer to the Company's approved Rule C5.1, Access to Premises.

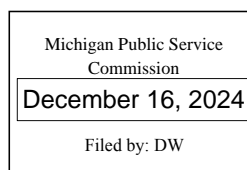
R 460.101 et seq. are the rules pertaining to CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND NATURAL GAS SERVICE. See Administrative Rule B2, PART 8, PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE R 460.136, R 460.137, R 460.138, R 460.139, R 460.140, R 460.141, R 460.142 and R 460.143.

PART 8 GAS QUALITY

- R 460.2381 Gas purity.
- R 460.2382 Heating value; authorized variations.
- R 460.2383 Heating value records; location and accuracy of measuring equipment; frequency of heating value determination.
- R 460.2384 Rescinded.

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B2. CONSUMERS STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND NATURAL GAS SERVICE (R 460.101 – R 460.169)

<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.101%20to%20R%20460.169.pdf>

PART 1 GENERAL PROVISIONS AND DEFINITIONS

- R 460.101 Applicability; purpose.
- R 460.101a Scope of rules.
- R 460.102 Definitions; A to F.
- R 460.102a Definitions; G to P.
- R 460.102b Definitions; Q to Z.
- R 460.103 Discrimination prohibited.
- R 460.104 Conduct of proceedings.
- R 460.105 Additional rules.

PART 2. APPLICATION FOR SERVICE

- R 460.106 Service requests.
- R 460.107 Residential service account requirements.

PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS

- R 460.108 Prohibited practices.
- R 460.109 Deposit for residential customer.
- R 460.110 Rescinded.
- R 460.111 General deposit conditions for residential customers.
- R 460.112 Guarantee terms and conditions for residential customers.

PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS AND METER RELOCATION

- R 460.113 Actual and estimated meter reading.
- R 460.114 Customer meter reading.
- R 460.115 Meter accuracy and errors.
- R 460.116 Meter relocation.

PART 5. BILLING AND PAYMENT STANDARDS

- R 460.117 Bill information.
- R 460.118 Electronic billing requirements.
- R 460.119 Separate bill; consolidation and balance transfers for residential and small nonresidential customers.
- R 460.120 Billing frequency; method of Delivery.
- R 460.121 Equal monthly billing.
- R 460.122 Cycle billing.
- R 460.123 Payment of bill.
- R 460.124 Payment period.
- R 460.125 Late payment charges.

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B2. CONSUMERS STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND NATURAL GAS SERVICE (R 460.101 – R 460.169) (Condt.)

<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.101%20to%20R%20460.169.pdf>

PART 5. BILLING AND PAYMENT STANDARDS (Condt.)

R 460.126 Billing for unregulated non-energy services.

R 460.126a Billing error.

R 460.126b Responsibility for unauthorized use of utility service.

Refer to the Company's approved Rule C5.2, Discontinuance or withholding of service.

R 460.101 et seq. are the rules pertaining to CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND NATURAL GAS SERVICE. See Administrative Rule B2, R 460.102 Definitions; A to F for the definition of a "Billing Error".

PART 6. VOLUNTARY TERMINATION OF SERVICE

R 460.127 Voluntary termination.

PART 7. ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS FOR RESIDENTIAL CUSTOMERS

R 460.128 Listing of energy assistance programs for residential customers.

R 460.129 Notice of energy assistance programs for residential customers.

R 460.130 Medical emergency.

R 460.130a Critical care customer shut off protection.

R 460.131 Winter protection plan for eligible low-income customers.

R 460.132 Winter protection plan for eligible senior citizen customers.

R 460.133 Eligible military customer.

R 460.134 Extreme weather condition policy.

R 460.135 Rescinded.

PART 8. PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE

R 460.136 Emergency shutoff.

R 460.137 Shutoff or denial of service permitted.

R 460.138 Shut off prohibited.

R 460.139 Notice of shut off.

R 460.140 Form of notice.

R 460.141 Time of shut off.

R 460.142 Manner of shutoff.

R 460.143 Manner of shut off for service provided with remote shut off and restoration capability.

R 460.144 Restoration of Service.

R 460.2301 et seq. are the rules pertaining to TECHNICAL STANDARD FOR GAS SERVICE See Administrative Rule B1, R 460.2301, (f) (l) and (n), Definitions for Hazardous condition, and Potentially hazardous condition and Required Access. And R 460.2373, Shutoff of service.

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B2. CONSUMERS STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND NATURAL GAS SERVICE (R 460.101 – R 460.169) (Condt.)

<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.101%20to%20R%20460.169.pdf>

PART 9. CUSTOMER RELATIONS AND UTILITY PROCEDURES

- R 460.145 Applicability.
- R 460.146 Payment plan procedures for residential and small nonresidential customers.
- R 460.147 Personnel procedures
- R 460.148 Publication of procedures for residential and small nonresidential customers.
- R 460.149 Access to rules and rates.
- R 460.150 Complaint procedures.
- R 460.151 Reporting requirements.
- R 460.152 Inspection.
- R 460.153 Customer access to consumption data and confidentiality.

PART 10. DISPUTES, HEARINGS AND SETTLEMENTS

- R 460.154 Disputed matters.
- R 460.155 Customer hearing and hearing officers for residential and small nonresidential customers.
- R 460.156 Notice of hearing.
- R 460.157 Customer hearing procedures.
- R 460.158 Settlement agreement procedures for residential and small nonresidential customers.
- R 460.159 Default of settlement agreement procedures for residential and small nonresidential customers.

PART 11. APPEAL PROCEDURES

- R 460.160 Customer hearing appeal.
- R 460.161 Filing procedures.
- R 460.162 Customer hearing appeal procedures.
- R 460.163 Interim determination.
- R 460.164 Appeal review.
- R 460.165 Customer hearing appeal decision.
- R 460.166 Failure to comply with customer hearing appeal decision.
- R 460.167 Same dispute.
- R 460.168 Formal appeal.
- R 460.169 Other remedies.

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Continued From Sheet No. B-6.01

ADDITIONAL ADMINISTRATIVE RULES

* Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below.

- B3. Code of Conduct (R 460.10101 – R 460.10113)
<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.10101%20to%20R%20460.10113.pdf>
- B4. Filing Procedures for Electric, Wastewater, Steam and Gas Utilities (R 460.2011 – R 460.2031)
https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=832_10798_AdminCode.pdf
- B5. **Preservation of Records of Electric, Gas and Water Utilities (R 460.2501 - R 460.2582)**
<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.2501%20to%20R%20460.2582.pdf>
- B6. Michigan Gas Safety Standards (R 460.20101 - R 460.20606)
<https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=R%20460.20101%20to%20R%20460.20606.pdf>
- B7. Production and Transmission of Natural Gas (R 460.851 - R 460.875)
https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=828_10794_AdminCode.pdf
- B8. Uniform System of Accounts for Major and Nonmajor Gas Utilities (R 460.9021 - R 460.9039)
https://ars.apps.lara.state.mi.us/AdminCode/DownloadAdminCodeFile?FileName=841_10807_AdminCode.pdf
- B9. Rate Case Filing Requirements for Major Gas Utilities
https://www.michigan.gov/documents/mpsc/U-10039_01-17-1992_594855_7.PDF

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**SECTION C PART I
COMPANY RULES AND REGULATIONS FOR ALL CUSTOMERS**

INTENT OF SECTION C – PART 1

These General Rules and Regulations for all customers are not to supersede but are in addition to Rule B1, Technical Standards for Gas Service, Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, and Rule B4, Commercial and Industrial Billing Practices.

C1. CHARACTERISTICS OF SERVICE

C1.1 Character of Service.

Characteristics of service are set forth in the individual rate sheets contained in these Rules, Regulations and Rate Schedules. The Company reserves the right to change its system, the kind of gas supplied and its method of operation from time to time, pursuant to law and the provisions of these Rules, Regulations and Rate Schedules as, in its judgment, is necessary or advisable for economical and proper service to the public, subject to the lawful jurisdiction of the Michigan Public Service Commission.

C1.2 Provisions Hereof Subject to Termination, Change or Modification.

These Rules, Regulations and Rate Schedules, general information, terms and conditions, characteristics of service, forms of application and other provisions contained or referred to herein or in any revised sheet thereof, including agreements for service, are subject to such termination, change or modification, at any time, as may be provided by the lawful orders of the Michigan Public Service Commission. The Company reserves the right, in any manner permitted by law and at any time to terminate, change or modify these Rules, Regulations and Rate Schedules, general information, terms and conditions, characteristics of service, forms of application and other provisions contained herein and in any revised sheet thereof including agreements for service.

C1.3 Inauguration of Service.

An application for gas service by the owner or occupant of a building or premise may be made at any District Office of the Company or to a duly authorized representative of the Company. Written application will be required when an extension of gas mains or connections thereto is required. Application forms will be furnished by the Company on request. An application or agreement for service or for extension of gas mains or connections thereto shall not be modified or affected by any promise, agreement or representation, orally or in writing, by any agent or employee of the Company, except as expressly provided in these Rules, Regulations and Rate Schedules.

Continued on Sheet No. C-2.00

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Continued From Sheet No. C-1.00

C1. CHARACTERISTICS OF SERVICE (Contd.)

C1.4 Permits.

The Company will make, or cause to be made, application for any necessary street permits for installing its facilities and shall not be required to furnish gas service until a reasonable time after such permits are granted. The customer shall obtain, or cause to be obtained by his contractor or representative, and present to the Company for registration, and easements, rights of way, permits (except street permits), consents and certificates necessary to give the Company or its representatives access to his installation and equipment and to enable its service pipe to be connected therewith, or for other purposes in connection with the supply of gas service. No application will be deemed to be complete until all permits (except street permits), easements, rights of way, consents and certificates have been obtained by the customer and presented to the Company for registration.

C2. CONTROLLED SERVICE

C2.1 Scope.

This Controlled Service Rule provides the Company with the authorization to control the attachment of additional firm system supply load and non-system supply load, consistent with changes in gas supply as they occur.

C2.2 Application.

- (a) All customers requesting firm gas service, except those seeking gas for residential use or for single family space heating use, must make written application for such service on a form provided by the utility.
- (b) Existing firm sales customers requesting to attach additional gas burning equipment, or existing transportation customers seeking firm sales service, shall not be given preferential treatment over new customers but shall be considered the same as new customers in accordance with this Controlled Service Rule.

C2.3 Approval.

- (a) As the Company is able to contract for new gas supplies at reasonable and prudent prices, terms, and conditions, applications for firm sales service will be approved.
 - (i) Approval will be on a first-come, first-served basis within each Controlled Service Priority.

Continued on Sheet No. C-3.00

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Continued From Sheet No. C-2.00

C2. CONTROLLED SERVICE (Contd.)

C2.3 Approval. (Contd.)

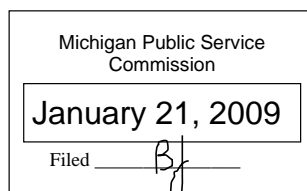
- (ii) The Company will open the highest priority first. If all the applicants within that priority are granted firm gas service, and sufficient supply is available, the next highest priority will be opened.
- (iii) If the available supply is committed before granting all applicants firm gas service, then those applicants who do not receive firm gas service shall have their standing reserved within their priority, but will not receive preference over a later applicant who qualifies for a higher priority, when gas again becomes available and priorities are again opened.
- (b) An applicant whose Controlled Service Priority is open at the time of application may be granted immediate approval provided such applicant demonstrates to the satisfaction of the Company that the construction and installation of the necessary equipment will proceed in a timely manner.
- (c) An applicant whose Controlled Service Priority is closed at the time of application, such that gas service is not initially granted, shall have his application for firm gas service kept on file by Controlled Service Priority and date application is received.
- (d) Notification of approval shall specify the date within which service must be commenced.

C2.4 Forfeiture.

- (a) An applicant who is not initially granted firm gas service, shall notify the Company in writing, within 30 days of date of notification of approval, of his intention to accept firm gas service, otherwise approved application is void.
- (b) A customer shall install the necessary equipment and commence gas service by the date specified in the company's notification of approval, otherwise the customer forfeits his reservation of firm supply.
- (c) The Company reserves the right to discontinue service to any customer who violates any of the provisions of this Rule.

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C2. CONTROLLED SERVICE (Contd.)

C2.5 Impact on Existing Customers.

- (a) The Company may grant firm sales service to new customers, or permit the attachment of additional gas burning equipment by existing customers, when:
 - (i) Current system supplies are sufficient to provide reliable long term service to both the Company's existing firm sales customers and the new firm sales load being attached.
 - (ii) The acquisition of additional long term supplies allows the attachment of new firm sales load. The Company will be held responsible to justify the reasonableness and prudence of such additional gas acquisitions at its GCR Plan and Reconciliation proceedings.
- (b) The Company may not grant firm sales service to new customers or permit the attachment of additional gas burning equipment by existing customers, if:
 - (i) The Company is curtailing any firm customers under the capacity curtailment provisions of Rule C3.
 - (ii) The Company is curtailing any firm customers under the Gas Supply Deficiency provisions of Rule C3; except that the Company may attach new residential customers provided no customers in curtailment Priority Two are being curtailed.

C2.6 Restricted Sales.

- (a) As a result of warmer-than-normal weather, or other factors, the Company may have system-supply volumes in excess of its immediate firm sales load. The Company may sell such excess gas to other than system supply customers. However, the availability of system supply gas to non-system supply customers is conditioned on and subject to:
 - (i) The requirements of present and future firm system supply customers of the utility;
 - (ii) The provision of a net economic benefit to the utility's system supply customers as a result of the sale of excess system supply gas;
 - (iii) Demonstration by the Company at its GCR Reconciliation proceeding that the sale of excess system supply caused no detriment to its system supply.

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C2. CONTROLLED SERVICE (Contd.)

C2.6 Restricted Sales. (Contd)

- (iv) The designation of all sales of excess system supply as super-interruptible load subject to curtailment Category Five of Rule C3.
- (v) Commission approval of such sales on a special contract basis, limited as to time and volume.
- (b) From time to time the Company may have gas supplies available to it on a short term or best efforts basis, that are not required for, and are incremental to system supply. Such supply may be sold on a special contract basis, limited as to time and volumes, and subject to Commission approval. At its GCR Reconciliation proceeding, the Company must demonstrate that such incremental supplies sold on a special contract basis caused no detriment to its system supply.

C2.7 Priorities.

- (a) For purposes of controlling which new customers seeking firm sales status, if any, may be granted such status, the following categories are hereby established, of which Priority Six constitutes the lowest priority and Priority One the highest priority:

PRIORITY ONE

The use of natural gas by any residential or commercial customer for any purpose except space heating or air conditioning.

PRIORITY TWO

The use of natural gas by any residential customer for space heating or air conditioning and the use of natural gas for services essential for public health and safety.

PRIORITY THREE

The use of natural gas by any industrial customer for industrial processing or in gas fired after burners to limit or abate obnoxious odors or air pollution.

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C2. CONTROLLED SERVICE (Contd.)

C2.7 Priorities. (Contd)

PRIORITY FOUR

The use of natural gas by any non-residential customer for space heating or air conditioning.

PRIORITY FIVE

The use of natural gas for all other purposes not listed in Priority One through Four or Priority Six.

PRIORITY SIX

The use of natural gas for the generation of steam or electricity by utilities, or the firing of kilns which can be fired by other fuels.

- (b) A customer who has a pollution problem which presents a threat to the public health and welfare, where the use of natural gas offers the only feasible solution to the problem, may petition the Commission to assign a priority of use higher than that to which the customer would otherwise be entitled. The matter will be considered by the Commission pursuant to its Rules of Practice relating to petitions or complaints.
- (c) The use of natural gas in boilers which have alternate fuel capability shall not qualify as requirements for services essential for public health and safety without the express authorization of the Michigan Public Service Commission. The matter will be considered by the Commission pursuant to its Rules of Practice relating to petitions or complaints.

Continued on Sheet No. C-7.00

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Continued From Sheet No. C-6.00

C3. CURTAILMENT OF GAS SERVICE

C3.1 Definitions

The following terms used in this rule shall have the meanings hereinafter set forth:

- (a) **Capacity deficiency** shall mean emergency situations whereby anticipated load may temporarily exceed the capacity of the Company's pipeline system to deliver volumes commensurate with such load, but such that the full design capacity of the system is unaffected. See Section C3.2(d)(iii) of this rule.
- (b) **Capacity restriction** shall mean restriction due to force majeure or other damage to the Company's facilities such that the full design capacity of the pipeline system is not available. See Section C3.2(d)(i) of this rule.
- (c) **Commercial gas requirements** shall include all service to customers engaged primarily in the furnishing or sale of goods or services including schools, local, state and federal government agencies and other public or private institutions for use other than those involving manufacturing or electric power generation.
- (d) **Customers**, unless otherwise specified, shall mean sales customers, transportation customers and storage customers.
- (e) **Deliveries** shall mean both transportation and sales volumes.
- (f) **Electric Power Generation shall mean the use of natural gas for the generation of electricity.**
- (g) **End use customer** is a customer under the Company's sales and transportation rate schedules where the gas is used or consumed on the customer's premises to which the gas was delivered.
- (h) **Force majeure** shall mean acts of God, strikes, lockouts, or other industrial disturbances; acts of the public enemy, wars, blockades, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, storms (including but not limited to hurricanes or hurricane warnings), crevasses, floods, washouts, actions of the government restricting use of the Company's facilities or operations, either Federal or State, civil or military disturbances. Force majeure shall also mean shutdowns for purposes of necessary repairs, relocation, or construction of facilities; inability to maintain sufficient pressure;

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Continued From Sheet No. C-7.00

C3. CURTAILMENT OF GAS SERVICE (Condt.)

C3.1 Definitions. (Contd.)

- (i) **Force majeure (contd.)** pressure; failure of electronic data capability; breakage or accident to machinery or lines of pipeline; the necessity of testing (as required by governmental authority or as deemed necessary by the Company for the safe operation thereof), the necessity of making repairs or alterations to machinery or lines of pipe; failure of surface equipment or pipelines; accidents, breakdowns, inability to obtain necessary materials, supplies, rights of way or permits, or labor to perform or comply with any obligation or condition of service; and any other causes, whether of the kind herein enumerated or otherwise which are not reasonably within the control of the Company. It is understood that the settlement of strikes and lockouts or controversies with landowners involving rights of way shall be entirely within the Company's discretion and that the above requirement that any force majeure be remedied with all reasonable dispatch shall not require the settlement of strikes or lockouts or controversies with landowners involving rights of way by acceding to the demands of the opposing party when such course is inadvisable in the discretion of the Company.
- (j) **Industrial gas requirements** shall include all service to customers engaged primarily in a process which creates or changes raw or unfinished materials into another form or product including the generation of electric power.
- (k) **Pipeline system constraint condition** shall mean any situation where a pipeline serving the Company reduces its daily balancing tolerance for transporters (including the Company) delivering gas into the Company's system or increases its imbalance or unauthorized overrun charges temporarily because of capacity limitations or for other reasons.
- (l) **Requirements for plant protection** shall mean such minimum volumes of gas as required to prevent physical harm to the plant facilities or danger to plant personnel when such protection cannot be afforded through the use of an alternate fuel. This includes the protection of such material in process as would otherwise be destroyed, but shall not include deliveries required to maintain plant production.
- (m) **Requirements for services essential for public health and safety** shall mean gas purchased for use by or in connection with hospitals, convalescent homes, nursing homes, medical centers and clinics; water and sewage treatment and waste disposal facilities; civil defense centers and public utility buildings; newspapers, radio and television stations; fire stations, police stations, jails and penal institutions; and such other uses of gas as are found qualified by the Michigan Public Service Commission as requirements for services essential for public health and safety; provided, however, that requirements for boilers which have alternate fuel capability shall not qualify as requirements for services essential for public health and safety without the express authorization of the Michigan Public Service Commission.

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Continued From Sheet No. C-8.00

C3. CURTAILMENT OF GAS SERVICE (Contd.)

C3.1 Definitions. (Contd.)

- (n) **Residential gas requirements** shall include all direct natural gas usage for space heating, cooking, water heating, and other residential uses in a single family dwelling or in an individual flat or apartment; or to two or more households served by a single meter (one customer) in a multiple family dwelling, or portion thereof. A “multiple family dwelling” includes such living facilities as, for example, cooperatives, condominiums and apartments; provided each household within such multiple family dwelling has the normal household facilities such as bathroom, individual cooking and kitchen sink. A “multiple family dwelling” does not include such living facilities as, for example, penal or corrective institutions, motels, hotels, dormitories, nursing homes, tourist homes, military barracks, hospitals, special care facilities or any other facilities primarily associated with the purchase, sale or supplying (for profit or otherwise) of a commodity, product, or service by a public or private person, entity, organization or institution.
- (o) **Supply deficiency** shall mean emergency situations whereby the Company is temporarily unable to procure gas supplies commensurate with its system requirements.
- (p) **System supply customer** shall mean those customers who purchase natural gas requirements from the Company

C3.2 Curtailment of Gas Service.

- (a) Company’s Rights to Curtail

The Company recognizes its primary public service obligation is to maintain gas service to its customers. If, in the event of an emergency arising, for example, out of extreme cold weather, a pipeline system constraint condition, a supply deficiency, a capacity deficiency, a capacity restriction or other causes referred to as force majeure situations, the Company determines that its ability to deliver gas may become inadequate to support continuous service to its customers on its system, the Company shall have the right to partially or completely curtail service to its customers in accordance with the curtailment procedures set forth below, irrespective of the contracts in force. This plan applies to all gas sales, transportation and storage service provided by the Company. The Company will implement this curtailment plan throughout its system to the extent necessary and possible, consistent with its practical operation, considering such factors as system capacity and the extent to which curtailment of customers in a specific portion of the Company’s system may remedy the emergency.

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Continued From Sheet No. C-9.00

C3.2 Curtailment of Gas Service (Contd.)

(b) Steps Prior to Curtailment

When there is adequate time during an emergency situation, and if applicable, the following steps will be implemented by the Company prior to the enforcement of the curtailment plan established by this Rule.

- (i) Curtail deliveries to any customer in excess of volumes allowed under contracts;
- (ii) Implement an Operational Flow Order (OFO) as further described in Section C3.2(c);
- (iii) Implement contingency contracts for emergency gas supply purchases established in advance. Seek to purchase additional gas supplies at prices which shall be regarded as reasonable and prudent under the conditions then existing;
- (iv) Make a public service announcement for voluntarily dial-down actions by system supply customers;
- (v) Ask transportation customers to voluntarily reduce use and/or increase deliveries.

(c) Implementation of an Operational Flow Order (OFO)

(i) Conditions for Implementation of an OFO

An OFO may only be implemented for any gas day during which one or more of the following conditions exist:

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Continued From Sheet No. C-10.00

C3.2 Curtailment of Gas Service. (Contd)

(ii) Conditions for Implementation of an OFO (Contd)

- a) The forecast calls for a 65 Corrected Degree Day Deficiency (CDDD) or more.
- b) One or more of the pipelines serving the Company restricts the availability of authorized overrun service.
- c) One or more of the pipelines serving the Company curtails interruptible deliveries and/or firm transportation via primary or secondary delivery points.
- d) One or more of the pipelines serving the Company declares some form of system constraint condition.
- e) One or more of the pipelines serving the Company issues its own OFO or its equivalent to the Company.
- f) As a preemptive action on the part of the Company to obviate the need to curtail firm gas deliveries due to an emergency on the Company's system.

(iii) Scope of an OFO

The OFO will be issued to those customers whose gas usage or nominating activity can be changed in order to minimize a) the potential of a curtailment on all or a portion of the Company's system or b) the potential imposition of penalties upon the Company.

(iv) Notice of an OFO

- a) Preliminary notification of a possible OFO

To the extent possible or practical, the Company will notify all potentially affected transportation or storage service customers via telephone, facsimile or **email after automated email notifications become technically feasible for the Company** as soon as it believes that an OFO may be required. Notice will indicate the period the OFO may be in effect and the anticipated level of restricted daily tolerance or authorized storage injection/withdrawal levels.

- b) Notification of an OFO

If the decision is made to implement an OFO, the Company will notify all affected transportation customers via telephone, facsimile or **email after automated email notifications become technically feasible for the Company**. It is the customers' responsibility to inform the Company of the correct telephone and facsimile numbers **and email addresses** and,

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C3.2 Curtailment of Gas Service (Contd.)

b) Notification of an OFO (contd.)

If appropriate and available, to monitor the Company's electronic communication system for notice of an OFO. A facsimile or email confirmation sheet to the last facsimile number or email address provided by the customer will be conclusive evidence that the Company provided appropriate notice. The Company will issue notice as soon as possible in advance of the deadline for nominations on the upstream pipelines and in advance of the Company's Gas Track Online nomination deadline as specified on Sheet No. E-5.00. Notice will indicate the period the OFO will be in effect, and the need for nomination changes, if necessary, to balance usage with gas deliveries to the Company. OFOs restricting storage service will indicate the authorized injection/withdrawal level. As soon as the Company determines that it is in a position to cancel the OFO, it will notify all affected transportation customers via telephone or facsimile **or** by email after automated email notifications become technically feasible for the Company as to when the OFO is canceled.

(v) OFO Conditions

a) High Flow Constraint Period

- i). A high flow constraint period can be declared when:
 - 1) The Company determines that distribution capacity limitations will affect the ability to serve customers in a specific geographic area for a specified period; or
 - 2) The Company determines that the expected demand may exceed the expected supply for a specified period.
- ii). When the Company determines that a high flow constraint condition exists, the Company can declare a "High Flow Constraint Period" and customers must limit their consumption.
- iii). The customer shall limit its daily consumption of gas to its total daily delivered supply until notified by the Company that the "High Flow Constraint Period" has ended.
- iv). Any customer consuming more than its daily delivered supply of gas on any given day during a "High Flow Constraint Period" shall be deemed to have "Unauthorized Usage". Unauthorized Usage shall be subject to OFO penalty charges as outlined below. The Unauthorized Usage for gas transportation service shall be determined by using the Company's remote meter reading equipment.

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C3.2 Curtailment of Gas Service (Contd.)

(v) OFO Conditions (Contd.)

a) High Flow Constraint Period (Contd.)

- v). For Transportation customers utilizing the Aggregation of Accounts option outlined in section E-5.3 of MGUC's Transportation Tariff, for purposes of determining "Unauthorized Usage" during a "High Flow Constraint Period" **daily meter reads will be utilized** and OFO penalties will be assessed accordingly.
- vi). For each Third Party Pool and/or Stand-Alone customer, on a daily basis during a High Flow Constraint Period, the undertake difference between the entire pool's and/or customer's Adjusted Scheduled Delivered Quantity and the entire pool's and/or customer's actual usage will be divided into two blocks as defined below. The number of Mcf's in each block will be multiplied by the respective rate for that block in accordance with the following table:

Percent Undertake Difference From Adjusted Scheduled Delivered Quantity	Rate Per Mcf (See Sheet E-13.00 for current effective rates)
>0.0% up to 10.0%	
>10.0%	

b) Low Flow Constraint Period

- i). A low flow constraint period can be declared when:
 - 1) The Company determines that the expected supply delivered to a geographic area may exceed expected demand for a specified period; or
 - 2) The capacity to manage excess city gate supply is inadequate to manage the expected excess supply delivered by the Company and/or customers; or the Company's gas supply plan may not accommodate unplanned storage injections.
- ii). When the Company determines that a low flow constraint condition exists, the Company can declare a "Low Flow Constraint Period" and customers must consume all gas delivered into the Company's system.
- iii). The Company shall require the customer to consume all gas delivered into the Company's system each day until they are notified by the Company that the "Low Flow Constraint Period" is ended.

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Continued From Sheet No. C-12.01

C3.2 Curtailment of Gas Service (Contd.)

b) Low Flow Constraint Period (Contd.)

- iv). Any customer consuming less than the amount of gas delivered into the Company's system during a "Low Flow Constraint Period" shall be deemed to have "Excess Deliveries". Excess Deliveries shall be subject to OFO penalty charges as outlined below. The Excess Deliveries for gas transportation service shall be determined using Company remote meter reading equipment.
- v). For Transportation customers utilizing the Aggregation of Accounts option outlined in section E-5.3 of MGUC's Transportation Tariff, for purposes of determining "Excess Deliveries" during a "Low Flow Constraint Period" **daily meter reads will be utilized** and OFO penalties will be assessed accordingly.
- vi). For each Third Party Pool and/or Stand-Alone customer, on a daily basis during a Low Flow Constraint Period, the overtake difference between the entire pool's and/or customer's Adjusted Scheduled Delivered Quantity and the entire pool's and/or customer's actual usage will be divided into two blocks as defined below. The number of Mcf's in each block will be multiplied by the respective rate for that block in accordance with the following table:

Percent Overtake Difference From Adjusted Scheduled Delivered Quantity	Rate Per Mcf
>0.0% up to 10.0%	(See Sheet E-13.00 for current effective rates)
>10.0%	

(vi) Penalties for Violation of an OFO

a) Unauthorized Usage (High Flow Constraint Period):

After the Company has provided actual notice of implementation of an OFO, any gas usage in excess of the volumes authorized (delivered gas volume) during the period when the OFO has been instituted will be subject to unauthorized usage charges. Such charges shall be in addition to those normal charges made under the applicable rate schedules. The charge for any unauthorized usage shall include both the cost of gas purchased plus \$10 per Mcf, regardless if the Company is assessed any penalties. The cost of gas purchased will be reflected as a sale of gas to the customer and will be the highest Common index price reported for MichCon, Consumers Energy or Chicago LDCs as reported by Gas Daily on the day the unauthorized usage occurred. The highest Common index price will be at the 75th percentile for the day of unauthorized usage.

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Continued From Sheet No. C-12.02

C3.2 Curtailment of Gas Service (Contd.)

(vi) Penalties for Violation of an OFO (Contd.)

In the event that Gas Daily discontinues its reporting of such prices, any comparable reporting service plus \$10 per Mcf shall apply. In the event that the Company receives a resulting pipeline penalty, the charge for any unauthorized usage by a transportation customer required to operate under the OFO shall be the higher of the penalty assessed by the pipeline (if a customer utilizes multiple pipelines, penalties shall be assessed to the customers utilizing the effected pipeline based upon their portion of the volumes moved on each pipeline) or the index price plus \$10 per Mcf. The Company will make reasonable efforts to avoid or minimize pipeline penalties by attempting to incur the lower of pipeline penalties or the cost of purchasing additional gas. **The unauthorized usage penalty charge of \$10 per Mcf will be billed as a separate line item from the cash-out (commodity) purchased. The volume of gas sold to the customer shall be accredited to the customer assessed the unauthorized usage charge.**

b) Excess Delivery (Low Flow Constraint Period):

Any gas delivered in excess of the metered consumption volumes during the period when the OFO has been instituted will be subject to "Excess Delivery" charges, with such charges being in addition to those normal charges made under the applicable rate schedules. The charge for any excess deliveries shall be \$10 per Mcf, regardless of whether the Company is assessed any penalties. In the event that the Company receives a resulting pipeline penalty, the charge for any excess deliveries by a transportation customer required to operate under the OFO shall be the higher of the penalty assessed by the pipeline (the largest penalty if multiple pipelines are utilized) or \$10 per Mcf. Excess delivery charges will be billed separately from any cash-outs.

Corrective actions on the part of the customer beyond those identified in the Company's Rate Book, Section E, Gas Transportation, will need to be discussed with, scheduled with and pre-approved by the Company's Gas Supply department, subject to seasonal restrictions and operational constraints of the system; such approval shall not be unreasonably withheld.

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C3.2 Curtailment of Gas Service (Contd.)

(vi) Penalties for Violation of an OFO (Contd.)

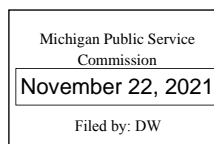
c) Nominations and Waivers:

The Company reserves the right to reject any nomination on a particular pipeline that does not meet its operational requirements. Rejecting or confirming nominations by the Company does not release the transportation customer/supplier from its obligations under the tariff. Failure to pay an unauthorized usage or excess delivery charge when due shall subject the customer to termination of gas service.

The Company reserves the right to waive, on a non-discriminatory basis, any unauthorized usage charge non-pipeline penalty for violating an OFO if such penalty is the result of actions beyond the customer's control. Penalties collected by the Company will be credited to the Company's booked GCR cost of gas sold.

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C3.2 Curtailment of Gas Service. (Contd)

Circumstances in which the Company may elect to waive a non-pipeline penalty for violating an OFO include when a customer violates an OFO due to adjustments made in reliance upon daily volumetric flow data from equipment installed pursuant to Section E5.1 that has been maintained in accordance with manufacturer's recommendations, and such equipment causes the volumetric flow data to be in error.

(d) Notice and Method of Curtailment

If a curtailment becomes necessary, the Company shall provide notice to the Commission and all affected customers of the nature, probable duration and extent of such curtailment. Such notice will be given as far in advance as possible. **The notice will be provided via telephone or facsimile or by email after automated email notifications become technically feasible for the Company.**

(i) If a curtailment becomes necessary due to capacity restrictions, the Company shall determine the amount of firm service capacity that is available (residual firm capacity). The residual firm capacity shall be curtailed in accordance with the curtailment priority categories set forth in subparagraph (f) of this Rule, beginning with Curtailment Priority Five and proceeding to the next highest priority category.

- a) Curtailments may be simultaneously instituted in more than one curtailment priority category provided that gas usage falling within a lower priority category is being completely curtailed.
- b) If system deliverability permits only partial delivery of gas to a given priority category of use, curtailment will be affected on the basis of a pro rata sharing using the base period deliveries to customers for that priority category. If a customer has entered into an arrangement for voluntary reduction of use and/or increase in deliveries pursuant to Paragraph(b)(v) above, the volumes associated with such voluntary reductions of use or increase in deliveries shall be attributed to that customer's pro rata share.
- c) Upon notice of a curtailment, the Company shall give customers with multiple locations the option to select which location will be subject to the curtailment, consistent with the practical and physical operational constraints of the Company's system.

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C3.2 Curtailment of Gas Service. (Contd)

- (ii) If a curtailment becomes necessary due to an emergency situation resulting in a supply deficiency, with no associated capacity deficiency, the Company shall curtail gas service in accordance with Section C3.2(d)(i), subject to the following condition.

For transportation customers, negative daily imbalances incurred shall be curtailed pursuant to priorities determined as in Section E - Base Period and any usage in excess of deliveries (flowing pipeline supplies) will be subject to penalty as described in C3.2(j). Usage in balance with deliveries on a daily basis is exempt from curtailment under this paragraph.

- (iii) If curtailment becomes necessary due to an emergency situation resulting in a capacity deficiency, the Company shall curtail gas service in accordance with Section C3.2(d)(i).

Any usage above the curtailed volume shall be considered unauthorized and is subject to penalty as described in C3.2(j).

(e) Base Period

- (i) For the purpose of determining the customer's volumes within each curtailment priority category, a twelve month base period shall be established. Such base period shall be fixed for the term of the curtailment. The base period volumes shall consist of the twelve consecutive monthly deliveries ending December of each year. In those instances where the customer has encountered strikes, interruption of gas service or unavoidable operational abnormalities, the Company may make reasonable adjustments to normalize the customer's requirements. Base period volumes shall be adjusted for equipment added or deleted and new loads.
- (ii) In determining monthly deliveries, the Company shall determine the gas used during each month of the period described above for all buildings, parts of buildings, and equipment associated with each customer's gas billing in accordance with the Company's Rules and Regulations. Volumes specified in Curtailment Priority One through Five shall apply in the aggregate for all equipment of the same end-use rather than on a unit of equipment basis.
- (iii) The monthly deliveries so determined, with such adjustments as provided above, shall then be used as the monthly requirement specified in the Curtailment Priority Categories. In determining a customer's Curtailment Priority Category, the applicable monthly requirement in the base period shall be used.

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C3.2 Curtailment of Gas Service. (Contd)

(f) Curtailment Priorities

- (i) For the purpose of Curtailment, firm end use sales and transportation customers will be treated equally in accordance with the curtailment priority categories set forth. Five categories are established with Priority Five being the first category to be curtailed and Priority One being the last. The Company will implement this curtailment plan throughout its system to the extent necessary and possible, consistent with its practical operation, considering such factors as system capacity and the extent to which curtailment of customers in a specific portion of the Company's system may remedy the emergency. Specifically, if curtailment of gas deliveries to a customer does not provide any relief to the Company, then the Company may continue to provide gas service for the customer.

PRIORITY FIVE

All non-residential customers having alternate fuel capability for that portion of their load covered by the alternate fuel and all sales of system supply gas to non-system supply customers.

PRIORITY FOUR

Commercial and industrial gas requirements in excess of 20,000 Mcf per the base period month being curtailed.

PRIORITY THREE

Commercial and industrial gas requirements of 8,334 to 20,000 Mcf per the base period month being curtailed.

PRIORITY TWO

Non-residential customers having commercial gas requirements of 1,250 Mcf to 8,333 Mcf per the base period month being curtailed and industrial gas requirements of 8,333 Mcf or less per the base period month being curtailed.

PRIORITY ONE

Residential gas requirements, commercial gas requirements less than 1,250 Mcf per the base period month being curtailed, requirements for plant protection, and requirements for services essential for public health and safety not covered by an alternate fuel.

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C3.2 Curtailment of Gas Service. (Contd)

- (f) Curtailment Priorities (Contd)
- (ii) The volumes of gas destined to end users of other local distribution companies (LDC) shall be classified into the same priority categories as the Company's on-system sales and transportation customers if the LDC provides the Company with the information necessary to make such a classification and an affidavit verifying the accuracy of such information. Such information shall be provided for each priority category in a manner similar to the information regarding the base period volumes of other customers as set forth in Section E above. Any volumes for which the LDC fails to provide such information shall be presumed to be in Priority Five.
 - (iii) During an emergency curtailment of gas service, public utilities that generate and distribute electricity shall be granted Priority One service for that portion of the gas requirements of owned or firm contracted generation necessary to the discharge of the utilities' obligation to provide services.
 - a) Such classification of volumes qualifying for Priority One shall be contingent upon the electric utility exercising due diligence in taking reasonable steps to minimize the use of natural gas during the course of the gas emergency, and consistent with maintenance of electric system integrity. To the extent that certain actions can minimize the use of natural gas, such actions may include, but are not limited to the following:
 - i) Bring on line any non-gas reserve capacity.
 - ii) Switch gas fired dual-fuel generating plants to an alternate fuel.
 - iii) Attempt to procure incremental purchased power
 - iv) Curtail all non-firm off-system electric sales.
 - b) If, after having exhausted all available options to minimize the use of natural gas, conditions are such that curtailment of any portion of the remaining gas service to the electric utility will induce the implementation of the Emergency Electrical Procedures, then Priority One capacity shall be allocated to the electric utility:
 - i) Sufficient to obviate the need to implement short-term Emergency Electrical Procedures during the first week of the gas emergency provided that the company has not invoked curtailment of Priority One customers. If, however, the emergency is of such a severe nature that Priority One customers must be curtailed, then the Company shall provide sufficient gas service to the electric utility to allow it to maintain its system integrity as it implements, to the fullest extent required by the emergency, both its short-term and long-term Emergency Electrical Procedures.

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Continued From Sheet No. C-16.00

C3.2 Curtailment of Gas Service. (Contd)

(f) Curtailment Priorities (Contd)

- ii) Or, if the Company has invoked curtailment priorities to a level no deeper than Priority Two, the Company shall provide the electric utility sufficient Priority One service to enable it to avoid the implementation of short-term Emergency Electrical Procedures during the first week of the gas emergency, and sufficient to avoid implementing long-term Emergency Electrical Procedures requiring public notification.
- iii) Or, if the company has invoked curtailment priorities to a level no deeper than Priority Three, then the Company shall provide sufficient Priority One service to enable the electric utility to avoid the implementation of short-term and long-term Emergency Electrical Procedures.

(g) Diversion of Customer-Owned Gas During Gas Emergencies

If the Company determines that its ability to deliver gas is inadequate to support continuous service to its customers on its system and it enforces the curtailment plan established in the Rule, the Company shall give end use transportation customers the option to 1) have their curtailed deliveries injected into storage with the suspension of any penalties and with no other additional charges; or 2) sell to the Company their flowing pipeline supplies that have been curtailed. The price of the purchased gas will be negotiated between the transportation customer and the Company but be limited to the highest of a) the customer's reasonable costs associated with using alternate fuels during the period of diversion, b) the actual cost of the customer's diverted gas, or c) the highest city gate price of gas for the Company's end users contained in the publication "Gas Daily", delivered into the Company's system during the period of diversion. The Company shall not divert gas from transportation customers who do not have title to the gas being transported unless the owner of such gas voluntarily agrees that its gas may be purchased, borrowed or otherwise diverted by the Company pursuant to Option 1 or 2 above. Nothing in these Rules relieves the Company from its obligation, under Act 304, of demonstrating the reasonableness and prudence of its gas purchases.

(h) Rate Adjustments

A customer shall not be liable for any part of a monthly service charge provided in a rate schedule if such customer's consumption under that rate is completely curtailed for the entire billing period. No other rate adjustments will be permitted unless otherwise provided by contract.

Continued on Sheet No. C-18.00

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C3.2 Curtailment of Gas Service. (Contd)

(i) Enforcement

(i) The Company reserves the right to take special daily meter reads during periods when a curtailment has been instituted pursuant to Part C3.2 of this Rule. The Company reserves the right to inspect the customer's equipment, to install special metering, and to immediately physically interrupt gas service for violations of this Rule. Once gas service is terminated, the Company may withhold such service during the period of the curtailment until it is satisfied that the terms and conditions of this Rule will be observed.

(ii) There is nothing in this Rule that shall prevent a customer from challenging before the Commission the continuation of a curtailment or that shall abridge the customer's right to appeal any such determination to the Commission.

(j) Penalty for Violation of Curtailment of Gas Service

After the Company has provided actual oral or written notice of implementation of a curtailment pursuant to Part C3.2 to the affected end use customer, any gas used by such customer in excess of the volumes authorized pursuant to Part C3.2(d) during the period when a curtailment has been instituted will be subject to unauthorized use charges, with such charges being in addition to those normal charges made under the applicable rate schedules. The charge for such unauthorized usage shall be the highest price reported during the period of curtailment for MichCon, Consumers Energy or Chicago LDCs as reported by Gas Daily plus \$10 per Mcf or, in the event that Gas Daily discontinues its reporting of such prices, any comparable reporting service plus \$10 per Mcf. Gas subject to unauthorized usage charges will be considered a sale of gas. In the event that the Company receives a resulting pipeline penalty because of unauthorized usage, the charge for any unauthorized usage shall be the higher of the penalty assessed by the pipeline (the largest penalty if multiple pipelines) or the index price plus \$10 per Mcf. Failure to pay an unauthorized use charge when due shall subject the customer to termination of gas service. Unauthorized use charges collected by the Company will be credited to the Company's booked GCR cost of gas sold.

C3.3 Limitation of Liability.

The Company shall, when acting reasonably and prudently in accordance with these rules, not be liable for any loss, cost, damage, injury, or expense that may be sustained by customer by reason of partial or complete curtailment of gas service.

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C3.4 Budget Billing

Definition

Budget Billing distributes the estimated annual payments required into equal amounts over a 12-month period to lessen the impact of large bills incurred in a few consecutive months.

An adjustment is applied to the bills due during the first 11 months of the budget year to make the amount due for current service equal to the budget amount. The difference between the actual billing and the budget amount is accumulated as “not due” and is applied to the bill due the last month of the budget year, unless the customer discontinues service before that time or the budget is cancelled for some reason.

Availability

Budget Billing is available to existing residential and commercial customers who receive service for a full 12-month period. A budget payment plan may be established at any time of the year.

Budget Amount and Administration

The monthly budget amount shall be calculated by the utility on the basis of the estimated consumption and estimated applicable rates through the end of the budget year. A budget year begins with the customer's first bill on the budget plan and ends after 12 months.

An applicant for a budget plan shall be informed at the time of application that budget amounts shall be reviewed and changed every six months, if necessary, in order to reflect current circumstances. Adjustments to the budget amount will be made with the objective that the customer's underbilled or overbilled balance in the 12th month of the budget year shall be equal to one month's budget amount.

Customers on Budget Billing shall be notified of adjustments through either a bill insert or message on the bill. When an adjustment is made to a budget payment amount, the customer will be informed of the adjustment at the same time the bill containing the adjustment is rendered.

Customers who have arrearages shall be allowed to establish a budget payment plan by signing a deferred payment agreement for the arrearage. The deferred payment amount is not subject to late payment charges; however, budget payment plans shall be subject to late payment charges. In addition, if a budget payment is not paid, the customer shall be notified with the next billing that if proper payment is not received subsequent to this notification, the next regular billing may effectuate the removal of the customer from the budget plan and reflect the appropriate amount due.

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C3.4 Budget Billing (contd.)

At the end of a budget year, if an underbilled or overbilled balance exists in a customer's account, the balance shall be handled as follows:

- 1) A customer's debit balance will be consolidated into the new budget amount or, at the customer's option, will be paid in full or, on a deferred basis.
- 2) A customer's credit balance will be applied against the customer's account or, at the customer's option, a refund will be made or, it will be consolidated into the new budget amount.

Determination of Budget Amount

The regular budget amount is determined by taking the actual energy related bill amount and dividing this by the number of billing days in the period to get an average cost per day. This average cost per day is then multiplied by 30 to determine a monthly amount. The monthly amount will then be multiplied by a multiplier for rates and a multiplier for weather. The rate multiplier is only added if the costs are going up or down dramatically. The weather multiplier is a 2 digit number based upon degree days.

Billing Method

The difference between actual service used and the budget amount is calculated monthly during the budget year. The adjustment may be a charge or credit to make the amount due for current service equal to the budget amount. The adjustment is printed on all bills during the customer's budget year.

All budget accounts are billed as scheduled each month. The readings are estimated if an actual reading is not obtained. The adjustment to any "late cycle" billing of budget accounts is made equal to the amount of the billing, since the budget amount has already been billed.

The difference between the actual billing and budget amount (the adjustment) is accumulated each month as "not due". The "not due" balance, including the current adjustment, is printed at the bottom of the bill and may be a charge or a credit.

The amount remaining as "not due" is applied to the bill due at the end of the customer's budget year unless the customer discontinues service before that time or the budget is cancelled. If the budget amount is accurate, the weather is normal, and there are no rate or tax changes, the balance should be roughly equal to the budget amount. The "not due" balance is applied to the final bill if the customer discontinues service.

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C4. APPLICATION OF RATES

C4.1 Service to non-permanent structures.

When service is to be used at construction sites, or in other non-permanent structures where the facilities installed to provide service will not be used for permanent supply, the customer will be required to pay in advance to the Company a sum of money, which shall be the estimated non-recoverable cost of furnishing and installing all facilities of the Company necessary to provide such service, and the removal thereof. The customer shall not be relieved from his obligation to fulfill the term and minimum charge provisions of his agreement for service.

C4.2 Limitations Upon Service.

The Company's offer to supply gas service, including extensions of mains and service pipes are subject to the provisions, conditions and limitations from time to time imposed by orders, rules and regulations of governmental agencies having jurisdiction over the Company and are also contingent upon the Company's ability to obtain and use the necessary equipment, materials, facilities and labor.

During those periods of time when the Company is not able to obtain a sufficient supply of natural gas to meet the requirements of its existing customers, and/or to meet requests for natural gas service by new residential, commercial or industrial customers, it will be compelled to decline to attach new customers in order to avoid jeopardizing service to existing customers. In addition, the Company may be compelled, due to an insufficient supply of natural gas, to decline to make available additional loads to existing customers. Also, during a period of insufficient gas supply, the Company shall have the right to institute and maintain curtailments of gas service in accordance with the provisions of Rule B4 of these Rules, Regulations and Rate Schedules.

The Company may restrict existing industrial and commercial customers to that quantity of natural gas used during a twelve (12) month period determined by the Company and may enforce any such restriction by discontinuance of natural gas service to any industrial or commercial customer which violates such restriction until the Company is satisfied that any such industrial or commercial customer will abide by the restriction imposed.

During any such periods as described above, the Company will maintain priority lists which will be utilized to the extent practicable in the allocation of any additional gas supply received by the Company.

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C4. APPLICATION OF RATES (Condt.)

C4.3 Master Metered Systems.

A **master meter system** is one that meets all of the following conditions:

- (a) The **system** is served by a single meter installation: and
- (b) The fuel lines are above or below **ground and extend from the meter to a point at which each fuel line terminates at outside utilization equipment or at the building wall (hereby called “termination points”);** and
- (c) **Three or more said termination points exist on the fuel line system;**
- (d) **The system serves a third party who routinely consumes gas.**

The customer served with a **master meter system** must enter into an inspection and maintenance contract with the Company covering such customer-owned gas distribution system(s). The gas distribution system(s) downstream of the meter shall be paid for and owned by the customer.

The installation of the gas distribution system(s) from the **master meter to each termination point will be** the responsibility of the Company in accordance with the Company's design, installation, operation and maintenance procedures for pipe system(s) and in accordance with the Standards of the Michigan Gas Safety Standards.

Pursuant to R460.20335(3) the charge to the customer for the installation of **or addition to** the underground gas distribution system(s), or any extensions or modifications thereto, will be at the Company's cost plus appropriate overheads.

With respect to customer-owned underground gas distribution system(s), **pursuant to R460.20335(4)** the customer will pay for the cost of inspection and maintenance of such underground gas distribution system(s) downstream of the meter at costs to be determined by the Company under terms agreed to in the Contract for Maintenance of Customer-Owned Underground Gas Distribution Systems as filed with the Michigan Public Service Commission. Extensions or modifications to customer-owned underground gas distribution system(s) shall be made only in accordance with the Contract for Maintenance of Customer-Owned Underground Gas Distribution Systems and shall be made by the Company.

Continued on Sheet No. C-21.00

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Continued From Sheet No. C-20.00

C4.3 Master Metered Systems (Contd.)

Failure of a master metered customer to enter into and comply with the Contract for Maintenance of Customer-Owned Underground Gas Distribution Systems, as above described, shall be cause for cessation of gas service which will not be reinstated or installed until such contract has been executed and complied with.

C4.4 Redistribution of gas service.

Gas will not be supplied to any customer except for the customer's own use or for the use of the customer's tenants in the building or premise supplied with gas under the service agreement between the Company and the customer. Gas will not be supplied under a filed rate of this rate schedule for submetering or resale by or to any owner, tenant or occupant of any premises. A customer shall not submeter, resell or otherwise dispose of any gas supplied to him under any filed rate; except that a customer of the Company may redistribute such gas to his tenants in the premises supplied when the customer is supplied under a filed rate which does not prohibit such redistribution, and provided that no specific charge is made therein.

C4.5 Notice of change in ownership of occupancy of premises.

Immediately upon sale, lease or any other change in occupancy of the premises or any portion thereof supplied under an agreement for service, the customer shall give written notice to the Company of such change.

C5. CUSTOMER RESPONSIBILITIES

C5.1 Access to premises.

The Company shall have the right of access to its meter or appurtenances upon the customer's premises at all reasonable times for the purpose of reading meters, of inspecting or repairing its meters and appurtenances, or of removing its property, or for any other proper purpose. All authorized employees of the Company are provided with proper identification.

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C5. CUSTOMER RESPONSIBILITIES (Contd.)

C5.2 Discontinuance or withholding of service.

The customer is responsible for the payment of bills until service is ordered discontinued and the Company has had reasonable time for securing a final meter reading.

The Company may disconnect service **at any time from any customer, if it shall deem such action necessary in case of an emergency or subject to the provisions of Rule B1, Technical Standards for Gas Service (for all customers), Part 7, Shutoff of Service, and Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, Part 8, Procedures for Shutoff and Restoration of Service, to protect itself against loss, abuse or fraud, or for violation of the terms and conditions of the agreement between the customer and the Company, of which the Rules and Regulations herein set forth are a part.**

If service is terminated due to meter tampering or theft of gas, the customer may be required to bear all associated costs incurred by Michigan Gas Utilities, including, but not limited to, all materials charges, labor charges, investigation and prosecution costs, and such protective equipment as is deemed necessary.

A charge of **\$50.00** will be made to cover the cost of restoring service when it has been discontinued because of theft or meter tampering.

C5.3 Liability.

(a) Continuity of supply.

Except for gas supplied under certain transportation rates and Interruptible sales service, the Company will endeavor at all times to provide a regular and uninterrupted supply of service, but the Company shall not be liable for loss or damage which the customer may sustain by reason of the failure of the service, whether caused by accidents, repairs or otherwise, or incurred by the use of gas or appliances or presence of the Company's property on the customer's premises. Nor shall the Company be held liable for loss or damage occurring under or by virtue of the exercise of authority or regulation by governmental, military or lawfully established civilian agencies, or due to condition or causes beyond the Company's control.

(b) Customer's equipment.

Neither by inspection or non-rejection, nor in any other way does the Company give any warranty expressed or implied as to the adequacy, safety or other characteristics of any structures, equipment, wires, pipes, appliances or devices owned, installed or maintained by the customer or leased by the customer from third parties.

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C5.3 Liability (contd.)

(c) Selection of rate.

The Company will endeavor to assist a customer in the selection of the filed rate which may be most favorable to his requirements, but the responsibility for the selection of the rate lies with the customer and the Company makes no warranty, expressed or implied, as to the rates, classifications or provisions favorable to the future service requirements of the customer.

After the customer has selected the rate under which the customer elects to take service, the customer shall not be permitted to change from that rate to another rate until at least 12 months have elapsed. The customer shall not be permitted to evade this rule by temporarily terminating service. However, the Company may, at its option, waive the provisions of this paragraph where it appears that an earlier change is requested for permanent rather than for temporary or seasonal advantage. The effective date of a rate change under this rule shall be the beginning read date of the next bill issued. The intent of this rule is to prohibit frequent shifts from rate to rate.

If a customer is in arrears with the Company, the customer is not eligible to switch rate classifications until arrearages have been paid in full or the Company grants a waiver.

C5.4 Service Charge for Reconnection of Discontinued Service For Non-Payment of Bills (Other Than Theft or Tampering).

A charge of \$50.00 will be collected by the Company to offset the cost of restoring service during regular working hours to any customer whose previous service has been discontinued for nonpayment of bills or for any other breach by the customer of the Company's Rates, Rules and Regulations. If the customer specifically requests restoration of service after regular working hours and the customer is advised of the increased charge, a restoration charge of \$100.00 shall be collected. This charge shall become part of the customer's arrears and will be subject to the same payment requirements applicable thereto.

C5.5 Deposits.

A reasonable cash deposit may be required of Residential customers according to Rules 9 and 10 (R460.109 and R460.110) and of Commercial customers according to Rule 13 (R460.2083), unless waived by the Company upon evidence of satisfactory credit in the opinion of the Company or if the account is guaranteed by a responsible party in lieu of deposit. Such guarantee must be in writing and specify maximum amount guaranteed by guarantor. If the customer refuses or fails to pay the required deposit or furnish a guarantor, the Company may withhold its service or discontinue its service. Interest on deposits from Residential customers shall accrue at the rate of **five** percent (**5%**) per annum and shall be credited semi-annually or upon return of the deposit, whichever occurs first. Interest on

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C5.5 Deposits. (contd.)

deposits for Commercial customers shall accrue at the rate of **five** percent (**5%**) per annum and shall be credited semi-annually or upon return of the deposit, provided that such deposit is held at least six (6) months.

C5.6 Meter Reading and Billing Periods.

Bills shall be rendered once each month as nearly as is possible on a normal monthly period. The term "month" for billing purposes will mean the period between any two consecutive readings to be taken as nearly practicable every 30 days. Reasonable efforts will be made to read the customer's meter at least once in two months on or about the same day of such meter reading month. When, for any reason, an actual meter reading is not obtained, the bill will be estimated on the basis of past service records, adjusted for seasonal variations. When past records are not available, billing will be based upon whatever other data are available. Each account shall be adjusted as necessary each time an actual meter reading is obtained. Bills rendered for gas service for periods when actual meter readings were not obtained, shall have the same force and effect as those based on actual meter readings.

Where the Company renders a bill for an elapsed period other than a regular billing period, the rates and charges will be prorated except that a customer who terminates service less than 28 days after the commencement of service will be billed for a month.

C5.7 Payment of Bills.

Bills for gas service furnished by the Company are due 21 days for residential customers and 21 days for non-residential customers from the date the bill is mailed (otherwise specified). Bills of the Company for service are payable at any District Customer Service Office or to a duly authorized "Payment Station" of the Company. Payment Stations are authorized to collect a fee from the customer for accepting payments.

C5.8 Delinquent Bills.

If any bill for gas service remains unpaid for a period of 26 days after it is rendered the Company shall have the right to discontinue such service upon ten days' notice in writing of its intentions to so discontinue, and such discontinuance of service may be in effect until such bill has been paid.

C5.9 Charge for Nonsufficient Funds (NSF) Check.

A charge of \$25.00 will be levied upon a customer for each check the customer issues the Company in payment for a gas bill when the check is returned to the Company marked NSF or closed account by the financial institution upon which the check is drawn. This charge will become part of the customer's arrears and will be subject to the same requirements applicable thereto.

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C6. CUSTOMER PROTECTIONS [DATA PRIVACY TARIFF]

C6.1 DATA PRIVACY DEFINITIONS

- A. “Aggregate Data” means any Customer Account Information from which all identifying information has been removed so that the individual data or information of a customer cannot be associated with that customer without extraordinary effort.**
- B. “Anonymized Data” means any Customer Data, from which all identifying information has been removed so that the individual data or information of a customer cannot be associated with that customer without extraordinary effort.**
- C. “Contractor” or “Company Agent” means an entity or person performing a function or service under contract with or on behalf of the Company, including, but not limited to customer service, energy management, energy efficiency programs, payment assistance, payroll services, bill collection, or other functions related to providing natural gas service.**
- D. “Customer” means a purchaser of natural gas that is supplied or distributed by a utility for residential or nonresidential purposes.**
- E. “Customer Account Information” means individually identifiable information including Personal Data and Customer Usage Data. Customer Account Information also includes information received by the Company from the customer for purposes of participating in regulated utility programs, including, but not limited to bill payment assistance, shutoff protection, renewable energy, load management, or energy efficiency.**
- F. “Customer Usage Data” [or “Consumption Data”] means customer specific gas usage data, or weather adjusted data, including but not limited to Ccf, Mcf, Therms, Dth, and other information that is recorded by the gas meter for the Company and stored in its systems.**
- G. “Informed Customer Consent” means, in the case where consent is required: the customer is advised of the (1) data or information to be collected and allowable uses of that data or information by the party seeking consent; (2) the frequency of data or information release and the duration of time for which the consent is valid; and (3) process by which the customer may revoke consent. In no case shall silence by the customer ever be construed to mean Informed Customer Consent. Customer consent must be documented and may be in writing, electronically, or through recording of an oral communication and shall remain in effect until withdrawn by the customer.**
- H. “Personal Data” [or “Personally Identifiable Information”] means specific pieces of information collected or known by the Company that can be used to identify or trace to a specific individual and that merit special protection including, but not limited to, the standard types of positive identification information used to**

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C6.1 DATA PRIVACY DEFINITIONS (contd.)

H. "Personal Data" (contd.)

establish an account. Personal Data [Personally Identifiable Information] includes, but is not limited to, name, address, birth date, telephone number, electronic mail address, Social Security Number, financial account numbers, driver's license number, credit reporting information, bankruptcy or probate information, health information, network, or Internet protocol address.

I. "Primary Purpose" means the collection, use, or disclosure of information collected by the company or supplied by the customer where there is an authorized business need or emergency response in order to: (1) provide, bill, or collect for, regulated natural gas service; (2) provide for system, or operational needs; (3) provide services as required by state or federal law or as specifically authorized in the Company's approved tariff or; (4) plan, implement, or evaluate, energy assistance, energy management, renewable energy or energy efficiency programs by the Company or under contract with the Company, under contract with the Commission, or as part of a Commission-authorized program conducted by an entity under the supervision of the Commission, or pursuant to state or federal statutes governing energy assistance.

J. "Secondary Purpose" means any purpose that is not a Primary Purpose.

K. "Standard Usage Information" means the usage data that is made available by the gas utility to all similarly situated customers on a regular basis, delivered by the gas utility in a standard format.

L. "Third-party" means a person or entity that has no contractual relationship with the Company to perform services or act on behalf of the Company.

M. "Weather Adjusted Data" means consumption data for a given period that has been normalized using stated period's heating degree days.

N. "Written Consent" means a signed form with the customer's signature received by the Company through mail, facsimile, or email.

C6.2 COLLECTION AND USE OF DATA AND INFORMATION

A. The Company, its Contractor or Company Agent collects Customer Account Information as necessary to accomplish Primary Purposes only. Informed Customer Consent is NOT necessary for Primary Purposes.

B. Informed Customer Consent is necessary before collection or use of Customer Account Information for a Secondary Purpose.

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C6.2 COLLECTION AND USE OF DATA AND INFORMATION (contd.)

- C. The Company will not sell Customer Account Information, except in connection with sales of certain aged receivables to collection firms for purposes of removing this liability from its accounts, unless it receives Informed Customer Consent.

C6.3 DISCLOSURE WITHOUT CUSTOMER CONSENT

- A. The Company shall disclose Customer Account Information when required by law or Commission requests or rules. This includes law enforcement requests supported by warrants or court orders specifically naming the customers whose information is sought, and judicially enforceable subpoenas. The provision of such information will be reasonably limited to the amount authorized by law or reasonably necessary to fulfill a request compelled by law.
- B. Informed Customer Consent is not required for the disclosure of customer name and address to a provider of a value-added program or service, regardless of whether that provider is a utility affiliate or other entity within the corporate structure, or to a value-added program or service competitor, in compliance with MCL 460.10ee(10)(a) and Mich Admin Code, R 460.10109(2). Shared information (beyond a customer list) will remain encrypted during both transfer and storage. Customer list information will be password protected at no charge. The Commission will not be receiving or retaining any shared information on its website.
- C. Informed Customer Consent is not required for the disclosure of **aggregated data**.

C6.4 DISCLOSURE TO COMPANY AGENTS AND CONTRACTORS

- A. The Company shall disclose only the necessary Customer Account Information to Company Agents and Contractors working on behalf of the company for Primary Purposes and any other function relating to providing natural gas services without obtaining Informed Customer Consent.
- B. Contracts between the Company and its Company Agents or Contractors specify that all Company Agents and Contractors are held to the same confidentiality and privacy standards as the Company, its employees, and its operations. These contracts also prohibit Company Agents or Contractors from using any information supplied by the Company for any purpose not defined in the applicable contract.
- C. The Company requires its Company Agents and Contractors who maintain Customer Account Information to implement and maintain reasonable data security procedures and practices appropriate to the private nature of the information received. These data security procedures and practices shall be designed to protect the Customer Account Information from unauthorized access, destruction, use, modification, or disclosure. The data security procedures and practices adopted by the Contactor or Company Agent shall meet or exceed the data privacy and security policies and procedures used by the Company to protect Customer Account Information.

Continued on Sheet No. C-27.01

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In Case No: **U-18485**

Continued From Sheet No. C-27.00

C6.4 DISCLOSURE TO COMPANY AGENTS AND CONTRACTORS (contd.)

- D. The Company requires Company Agents and Contractors to return or destroy any Customer Account Information that it maintained and that is no longer necessary for the purpose for which it was transferred.
- E. The Company maintains records of the disclosure of customer data to Company Agents and Contractors in accordance with Company record retention policies and Commission rules. These records include all contracts with the Company Agent or Contractor and all executed non-disclosure agreements.

C6.5 CUSTOMER ACCESS TO DATA

- A. The Customer has a right to know what Customer Account Information the Company maintains about the Customer. The Company shall not provide data to a customer which the Company considers proprietary or used for internal Company business. The Company will make a reasonable effort to respond to requests for this information within 30 business days of being contacted by the Customer.
- B. The Company will provide to customers upon request, a clear and concise statement of the customer's actual energy usage, or weather adjusted consumption data for each billing period during the last twelve months, or both. The Company will notify customers at least once each year that customers may request energy usage, or weather adjusted consumption data or both.
- C. A Customer may request their consumption data by simply calling Customer Service at 1-800-401-6402 or by requesting such information online at the Company's website at <https://accel.michigangasutilities.com>. Upon positive verification, the information will be provided by the end of the following business day.
- D. Customers have the opportunity to request corrections or amendments to Customer Account Information that the Company maintains.
- E. Customers have the right to share their own Customer Account Information with third parties of their choice to obtain services or products provided by those third parties. These services or products may include, but are not limited to, in-home displays, or energy audits.
- F. A Customer may request that his or her Customer Account Information be released to a third party of the Customer's choice. Such requests may be obtained by calling Customer Service at 1-800-401-6402, or by requesting such online at the Company's website <https://accel.michigangasutilities.com>. Once the Company obtains Informed Customer Consent from the Customer, the Company shall release the requested customer account data to the third party by the end of the following business day. The Company will provide the requested data in a **readily accessible format, including but not limited to Excel, PDF, or Word.**

Continued on Sheet No. C-27.02

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Continued From Sheet No. C-27.01

C6.5 CUSTOMER ACCESS TO DATA (contd.)

The Company is not responsible for loss, theft, alteration, or misuse of the data by third parties or customers after the information has been transferred to the customer or the Customer's designated third party.

- G. Fulfilling certain requests for data in accordance with the provisions of this tariff is consistent with the provision of normal utility service to Customers. When the data requested is Standard Usage Information, the request will be fulfilled without charge. Some requests for information extend beyond Standard Usage Information. Fulfilling these requests requires special data processing that is not a part of normal utility service and results in expenses that would not otherwise be incurred. Such requests are fulfilled at the discretion of the Company within the parameters of this Customer Data Privacy tariff. The costs of fulfilling any special requests shall be borne solely by the Customer, or third party if deemed appropriate, and be based on the specifics of the data request and the associated costs of developing, processing, and transmitting the requested data.

C6.6 CUSTOMER NOTICE OF PRIVACY POLICIES

- A. New Customers receive a copy of the privacy policy upon the initiation of utility service from the Company. Existing Customers receive a copy of the privacy policy once per year by whatever method is used to transmit the bill and whenever the privacy policy is amended.
- B. Notice of the Company's privacy policies will be made available and is prominently posted on the Company's website. The notice includes a customer service phone number and Internet address where Customers can direct additional questions or obtain additional information.

C6.7 LIMITATION OF LIABILITY

The Company and each of its directors, officers, affiliates, and employees that disclose Customer Information, Customer Usage Data, Personal Data or Aggregated Data to Customers, Company Agents, or Contractors, as provided in this tariff, shall not be liable or responsible for any claims for loss or damages resulting from such disclosure.

Continued on Sheet No. C-27.03

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Continued From Sheet No. C-27.02

C7. EXTREME WEATHER CONDITIONS POLICY

If the temperature is forecasted by the National Weather Service (“NWS”) to be 15 degrees or colder at any time during a given day for the stations located within the Company’s service territory, the Company will suspend working disconnections for residential customers. Disconnections will be suspended, regardless of the temperature, when the local road authority closes the roads or issues winter weather advisories and/or restrictions for the Company’s designated service territory. The Company’s declaration of suspension of disconnection shall be region specific. However, in accordance with Rule R460.136 “Emergency Shutoff”, it is understood that the Company may shut off service temporarily for reasons of health or safety or in a state of national emergency.

The Company shall monitor the daily weather forecast and notice will be provided to the Company’s Collections group two business days in advance of the declared suspension timeframe whenever possible. Adjustments to the two day weather forecast will be provided on the same day to the Collections group, as necessary. Once a suspension is declared, it will not be rescinded, even if the revised forecast changes and temperatures are anticipated to be above 15 degrees.

During a suspension, exceptions may be granted, on a case-by-case basis, which would further postpone disconnection for a customer whose disconnection has been temporarily suspended. Such holds may permit a customer to provide payment up to a specific, identified date. If the customer does not respond by the date specified, the Company will complete the disconnection at the next possible opportunity.

Continued on Sheet No. C-28.00

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Continued From Sheet No. C-27.00

C8. METERING CUSTOMER EQUIPMENT AND BILLING

C8.1 General provisions.

The customer shall furnish and maintain all piping and equipment beyond the point of service termination at **their** own expense, except as expressly provided under Rule C4.3, "**Master Meter System**".

C8.2 Adequacy and safety of installation.

The Company shall not be required to supply gas service until the customer's installation shall have been approved by the authorities, **in accordance with all applicable codes and standards**, having jurisdiction over the same; and the Company further reserves the right to withhold its service, or discontinue service, whenever such installation or part thereof is deemed by the Company to be unsafe, inadequate or unsuitable for receiving the Company's service.

C8.3 Repairs - leakage of gas.

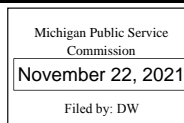
All repairs to the customer's piping and equipment shall be made by the customer, and **the customer** shall maintain the piping and equipment in the condition required by the authorities having jurisdiction and by the Company. The customer shall give immediate notice to the Company of the indication of any gas leakage.

C8.4 Back pressure and suction.

When the nature of the customer's utilization equipment is such that it may induce back-pressure or suction in the piping system carrying the Company's gas, suitable protective devices, subject to inspection and approval by the Company, shall be furnished, installed and maintained by the customer to protect the customer and the Company's facilities therefrom.

Continued on Sheet No. C-29.00

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Continued From Sheet No. C-28.00

C8. METERING CUSTOMER EQUIPMENT AND BILLING (Condt.)

C8.5 Inspection of installation.

The Company will not establish gas service to any customer until a representative of the Company has made a test of all gas appliances by observing the meter(s) when all appliances are shut off and gas pressure is on such piping and appliances and finds that no gas passes the meter(s) under such conditions.

If all appliances are shut off and gas passes through the meter(s), the Company will notify the customer of that fact and gas service will not be established until such defect is repaired or corrected.

The Company may require an authorized representative of the customer to perform an "Air Test" on the meter in accordance with the National Fuel Gas Code Rule 4.1.4 - "Air Testing of Customer Lines".

Nothing in this rule shall be construed to make the Company liable for the installation, maintenance or use of piping or appliances owned by the customer beyond the making of the test above required; nor shall the Company be held liable for any continuing duty of inspection of piping or appliances, except as expressly provided under Rule C4.3, "**Master Metered Systems**".

C8.6 Changes in customer's requirements.

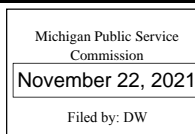
The customer shall give the Company reasonable advance notice in writing of intention to increase materially his load so that adequate facilities may be provided.

When there is a change in the customer's requirements for gas supply or a change by the customer from one filed rate to another, or when the customer includes in his requirements any service theretofore supplied to him or to others under another agreement or agreements for service, the customer shall make such changes and alterations in the piping, service equipment, meter equipment and appurtenances and other parts of the customer's installation as may be necessary to enable the Company to furnish safe and adequate service and to measure the gas thereafter to be supplied through a single meter or through the number of meters which the Company may elect to install.

Such changes and alterations shall be governed by the requirements applying to new installations.

Continued on Sheet No. C-30.00

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Continued From Sheet No. C-29.00

C8.7 Measurement of gas service.

Bills will be based upon the registration of the Company's meters except as otherwise provided in these Rules, Regulations and Rate Schedules.

The rates contained in these Rules, Regulations and Rate Schedules apply to the quantities of gas registered by each individual meter for the billing period for which the meter may be read. A single meter shall not supply more than one customer. When the Company installs two or more meters on the same premises to serve a single customer, the consumption registered by such meters shall be consolidated and the rates under which service is taken applied to the total consumption.

C9. GAS COST RECOVERY CLAUSE

C9.1 Applicability of clause.

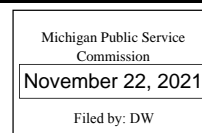
All rates for gas service, unless otherwise provided in the applicable rate schedule, shall include a Gas Cost Recovery Factor to allow the Company to recover the booked costs of gas sold by the Company if incurred under reasonable and prudent policies and practice.

C9.2 Booked cost of gas sold.

- (a) Booked cost of gas sold as used in this rule includes the following as expensed on the books of the Company:
- (i) Interstate Purchases: Cost for gas service.
 - (ii) Intrastate Purchases: Costs for gas service incurred pursuant to all contracts on file with the Michigan Public Service Commission.
 - (iii) Company Produced Natural Gas: Costs which vary with volume produced.
 - (iv) Company Produced Substitute Natural Gas: Costs for feedstock used to produce substitute natural gas.
 - (v) Liquefied Petroleum Air Gas: Costs for propane used to produce a propane-air gas mixture.
 - (vi) Storage Gas: Net costs of gas injected and withdrawn from underground storage facilities.
 - (vii) Purchases From Other Michigan Utilities: Costs for gas service pursuant to contracts approved by the appropriate regulatory body.
 - (viii) Supplier Refunds and Credits: Refunds and credits from suppliers in the period realized.
 - (ix) Hedging costs.
 - (x) OFO penalties and Choice Supplier Failure Fees.

Continued on Sheet No. C-31.00

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Continued From Sheet No. C-30.00

C9. GAS COST RECOVERY CLAUSE (Contd)

C9.2 Booked cost of gas sold. (Contd)

- (b) Booked cost of gas sold as used in this rule specifically excludes the following items:
 - (i) Gas used by the Company, at the annual average booked cost of gas sold.
 - (ii) Lost and unaccounted for gas, at the annual average booked cost of gas sold.
 - (iii) Gas sold at a price which does not include a gas cost recovery factor, at the incremental cost from the Company's suppliers.
 - (iv) Contract, tariff and other penalties, unless the customers of the Company benefit as a result of payment of such penalties.

C9.3 Billing.

- (a) In applying the Gas Cost Recovery Factor, per Mcf or dekatherm, any fraction of \$0.01 cent shall be rounded to the nearest \$0.01 cent.
- (b) Each month the Company shall include in its rates a Gas Cost Recovery Factor up to the maximum authorized by the Commission as shown on Sheet No. D-2.00. For months in which the Michigan Public Service Commission has not approved a specific Gas Cost Recovery Factor, the Company may include an appropriate Gas Cost Recovery Factor in its rates if authorized by law to do so.
- (c) The Gas Cost Recovery Factor shall be the same per Mcf or Ccf for each billed customer. The factor shall be placed into effect in the first billing cycle of each monthly billing period and shall continue in effect throughout all cycles in each monthly billing period.
- (d) The Gas Cost Recovery Factor shall appear on all customer bills.

C9.4 General conditions.

- (a) At least fifteen days prior to each billing month, the Company will notify the Public Service Commission Staff as to the actual factor or factors to be billed to its customers in the subsequent month.
- (b) This Gas Cost Recovery Clause is authorized by the provisions of 1982 PA 304. A copy of that act is available for public inspection at each business office of the Company. The Company will provide a copy of the act to any customer upon request.

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Continued from Sheet No. C-31.00

C10. REFUND PROCEDURES

C10.1 Identification of Supplier Refunds.

Contained within Michigan Gas Utilities' annual GCR reconciliation shall be a standard exhibit which identifies all pipeline or other supplier refunds received (in the form of a check, bill credit, or wire transfer) during the year covered in the GCR reconciliation. The exhibit shall include:

- (i) The amount of each refund, including interest.
- (ii) Date received.
- (iii) Explanation of the reason for each refund.
- (iv) Period covered by each refund (historical refund period).

Additionally, if any portion of the refund is properly allocable to non-GCR customers, this allocation and amount, along with calculations of deductions therefrom for company use and lost-and-unaccounted-for volumes, shall also be included in the exhibit.

Failure of Michigan Gas Utilities to identify a refund within its GCR reconciliation shall result in an interest penalty of 50% over the normal authorized rate of return on common equity for the period of time that Michigan Gas Utilities fails to comply with the refund identification requirement.

C10.2 GCR Customer Refunds.

- (a) Supplier refunds.

A supplier refunds allocable to GCR customers shall be reflected as reductions to the GCR cost of Gas Sold in the month received, included in the Cost of Purchased and Produced Gas. No deductions will be necessary for Company Use and Lost and Unaccounted For Gas.

- (b) GCR Reconciliation.

Prior year GCR over/under-recoveries due to reconciliation provisions of Michigan Gas Utilities' GCR Clause shall be computed annually according to provisions of 1982 PA 304. Such over/under-recoveries and any Commission-ordered adjustments associated with the prior GCR year shall be reflected separately below the GCR Cost of Gas Sold line on the GCR Over/Under-Recovery Reconciliation report.

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Continued from Sheet No. C-32.00

C10. REFUND PROCEDURES (Contd)

C10.2 GCR Customer Refunds (Contd)

- (c) Other Refunds.

All other gas cost-related refunds shall be reflected in the month the refund is received and shall be included on a separate line so that such refunds are readily identifiable.

C10.3 Non-GCR Customer Refunds.

- (a) All supplier refunds allocable to non-GCR customers shall be allocated on the basis of actual consumption during the historical refund period. Deductions for company use and lost and unaccounted for volumes shall be made from the non-GCR portion of the refund based upon the actual percentages for company use and lost and unaccounted for during the historical refund period.
- (b) Refunds may be implemented as soon as practicable by including a bill credit on the on-system non-GCR customers' bills and by issuing checks to the last known address of all past non-GCR customers which had consumption during the historical refund period. Refunds made to non-GCR customers pursuant to these procedures will be applied against any past due amounts owing to Michigan Gas Utilities. The amount, if any, in excess of the amount owed will be refunded in accordance with these procedures. Michigan Gas Utilities is not required to issue checks to customers for whom checks were returned as undeliverable in previous refunds nor to issue checks for less than \$5.00. After 90 days, any returned or uncashed checks shall be transferred to the refund liability account. Rights to any portion of a refund shall not vest until a refund check has been negotiated.
- (c) Refund completion reports for non-GCR refunds shall be submitted to the Michigan Public Service Commission Staff six months following completion of a non-GCR customer refund. Reports should, at a minimum, include the amount authorized for refund compared to the amount actually refunded and the date the refund was completed. Any undistributed amounts shall be recorded in a non-GCR refund liability account and distributed with interest to non-GCR customers in the next refund.

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C11. CUSTOMER ATTACHMENT PROGRAM

(1) Purpose

The Company proposes to make extension of its gas mains and/or service lines from time to time, at its own cost, to serve applicants whose requirements will not disturb or impair the service to prior users or will not require an expenditure out of proportion to the revenue obtainable there from.

The Company reserves the right to delay or deny a request for service under this rule, if fulfilling such a request could, in the Company's opinion, create conditions potentially adverse to the Company or its customers. Such conditions may include, but are not limited to, safety issues, system operating requirements or capital constraints. The provisions under this Rule are in addition to the existing rules and tariffs for customer gas service.

(2) Customer Contribution

A Customer Contribution shall be required equal to the Connection Fee plus any applicable Fixed Monthly Surcharge plus any Excessive Service Line Fee. The Connection Fee is not considered in the CAP model when calculating the Fixed Monthly Surcharge or Excessive Service Line Fee.

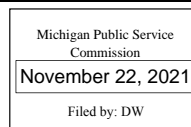
(3) Payment of Customer Contribution

For customers other than land developers, builders, Transportation customers, and those designated as **Small General Service, Medium General Service and Large General Service**, the Customer Contribution shall be paid as follows:

The Connection Fee and the Excessive Service Line Fee are payable in lump sum at the time the service agreement is executed by the customer. The Connection Fee is non-refundable. The Excessive Service Line Fee is refundable if the service line has not been installed. If the service line has been installed, the Excessive Service Line Fee is non-refundable. The Fixed Monthly Surcharge shall be payable monthly throughout the surcharge period. The Fixed Monthly Surcharge will commence on the date that the Company installs the meter. The customer may at any time elect to pay off the remaining Fixed Monthly Surcharge balance with a lump sum payment equal to the present value of the remaining monthly payments. If the present value of the Fixed Monthly Surcharge is less than \$200.00, the Company may require the customer to make a lump sum payment. The Fixed Monthly Surcharge is assessed to the property served such that any subsequent customer requesting gas service at the property address, once notified by the Company of the amount and duration of such surcharge, shall be liable for the Fixed Monthly Surcharge. Such notification may be verbal, written or in the form of a bill which includes the Fixed Monthly Surcharge. Failure of sellers, agents, lessors or other non-company parties to notify a customer of the Fixed Monthly Surcharge shall not relieve the customer's obligation to pay the Fixed Monthly Surcharge. Failure by the customer to timely pay the Fixed Monthly Surcharge shall result in the discontinuation, termination or denial of natural gas service.

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Continued from Sheet No. C-34.00

C11. Customer Attachment Program (Contd)

(3) Payment of Customer Contribution (Contd)

For land developers, builders, Transportation customers, those customers designated as **Small General Service, Medium General Service and Large General Service**, the Customer Contribution shall be required in a non-refundable lump sum payment in advance of the facility expansion.

(4) Connection Fee

The Connection Fee is equal to \$200.00. The Connection Fee is not considered in the CAP Model when calculating the Fixed Monthly Surcharge or Excessive Service Line Fee.

For customers requesting a multiple metered installation, the Connection Fee shall be \$100 for each additional account.

(5) Excessive Service Line Fee

The Excessive Service Line Fee will be assessed to a customer whose service line requirement is in excess of the Service Line Limit. The Service Line Limit for an individual service line shall be equal to the point at which the cost of the customer's service requirements are greater than the allowance based on the Cost Of Service Model. The Company reserves the right to use a different Service Line Limit for different categories of customers. In calculating the average service line length for a project containing more than one customer, the maximum length of each service line to be included in the calculation is the Service Line Limit for a primary residential home.

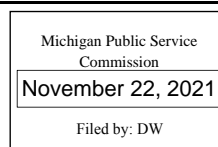
The Company, in its sole discretion, may waive the excessive service line fee or extend the service line limit for all attaching parties based on the economics of a proposed project. Any such waiver or extension shall not be effective unless provided in writing by the Company.

(6) Fixed Monthly Surcharge

A Fixed Monthly Surcharge (Surcharge) will be calculated for each Customer Attachment Project (Project). The Surcharge will recover the Revenue Deficiency anticipated from the proposed Project. The Surcharge is calculated such that the present value of the anticipated Surcharges collected from the Project will equal the net present value Revenue Deficiency. The Surcharge will be recoverable over a predetermined time period, not to exceed ten years. The Company will be responsible for determining the appropriate Surcharge time period. The Surcharge will be a fixed dollar amount for all customers within the Project and will expire on the same date for all customers within the Project, regardless of when the surcharge was initially assessed to the customer. The Surcharge and lump sum payment referenced in C-11.(3) will not be subject to adjustment, reconciliation or refund. A customer who attaches to a Project after the surcharge period has expired or a customer whose proposed attachment was beyond the scope of the original a Project, will be treated as a separate Project.

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C11. Customer Attachment Program (Contd.)

(7) Customer Attachment Project

A Project may consist of a single customer, requiring only the installation of a service line and meter, or may consist of numerous customers requiring the installation of mains, service lines and meters. A Project will generally be defined as a customer or group of customers that may be served from the contiguous expansion of new distribution facilities.

(8) Revenue Deficiency

A discounted Cost of Service Model (Model) will be used to calculate the Net Present Value (NPV) Revenue Deficiency anticipated from a Project. The Model will use the expected incremental revenues and incremental costs associated with the Project for each year of a twenty year period. From this information an annual net revenue excess or deficiency will be calculated. The annual net revenue excess or deficiency will be discounted and summed to determine the NPV revenue deficiency of the Project. If the NPV revenue deficiency is negative, the discounted revenues exceed the discounted costs, then a NPV revenue deficiency of zero will be used.

(9) Model Assumptions:

Incremental Revenues:

The Incremental Revenues will be calculated based on current rates and a forecast of the timing and number of customer attachments as well as the customers' annual consumption levels.

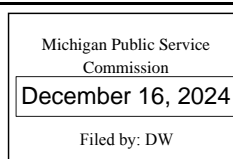
Incremental Costs:

(i) Carrying Cost Rate

The Carrying Cost Rate will be based on the weighted rate of debt, equity and associated taxes. The cost will be equal to and weighted in proportion to those authorized in the Company's most recent rate order. The Carrying Cost Rate is equal to **8.70%**.

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Continued from Sheet No. C-36.00

C11. Customer Attachment Program (Contd.)

(ii) Plant in Service

Plant in Service shall reflect the Company's estimated cost to construct distribution mains, customer service lines, meters and pressure regulators or regulating facilities for the Project. The timing of the facility investment, primarily service lines, will correspond with the projected timing of the customer attachments.

The facility investment for an individual customer service line will be limited to the greater of 400 feet or 150% of the average length of all service lines within the Project.

(iii) Carrying Costs

The Carrying Costs will be the product of the average of beginning and end-of-year net plant, Plant in Service minus accumulated depreciation minus deferred taxes, multiplied by the Carrying Cost Rate, noted in paragraph 1 above.

(iv) Depreciation

Depreciation expense will be the product of Plant in Service multiplied by the appropriate prescribed depreciation rates approved for the Company.

(v) Property Taxes and Other Operating Expenses

Property taxes will be the product of Plant in Service multiplied by the Company's average property tax rate. All other incremental operating expenses will be included as identified. Incremental O&M will at a minimum include a proportional cost for monthly meter reading, billing and mailing.

(vi) Discount Rate

The Discount Rate will be a weighted rate of long-term debt and common equity. The cost will be equal to and weighted in proportion to those authorized in the Company's most recent rate order. Based on the Company's rate order in Case No. **U-21540** dated **September 26, 2024**, the Discount Rate is equal to **7.14%**.

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C11. Customer Attachment Program (Contd.)

(10) Customer Attachment Project Areas

All gas sold in any area specifically listed below is subject to the following Customer Attachment Project (CAP) charges. CAP areas and charges shall be added to or removed from the list from time to time by the Company.

CAP No.	CAP Name	CAP Charge Per Month	Last Billing Month For Surcharge
X393	Lake Allegan North	\$26.64	June 2025
X399	112th & Brielle	\$32.75	March 2025
X410	Benton Center	\$19.60	November 2025
X413	Coloma Road II	\$24.15	January 2026
X414	Kay Drive	\$14.15	December 2025
X416	Chabot/Off Riverside	\$18.11	March 2025
X425	Lake Chapin	\$25.01	January 2025
X426	Hull Rd.	\$35.65	May 2025
X427	War, Buhl, Mentel	\$46.15	October 2025
X428	Stanley Dr	\$21.51	June 2025
X429	68th St	\$19.55	July 2025
X430	58th St	\$18.94	July 2025
X431	Taylor Street	\$15.68	August 2025
X432	Pershing Drive	\$25.39	July 2025
X433	Black River Rd	\$22.27	August 2025
X434	Waldron	\$15.99	December 2025
X435	CR380/69th	\$24.76	August 2025
X436	Territorial #2	\$16.57	December 2025
X437	Tudor Rd	\$24.45	September 2025
X440	S Fremont Rd	\$14.72	May 2025
X441	Onway Dr (E of Whiteford Rd.)	\$20.10	May 2025
X442	Chabot/Off Broderick	\$29.38	August 2025
X443	E. Beach	\$20.73	December 2025
X444	Walnut	\$21.23	August 2025
X446	Ida Center (W of Lewis Ave)	\$41.88	June 2025
X447	106th Ave & 6th St	\$5.85	September 2025
X448	Ida West W of Summerfield	\$38.70	June 2025

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<u>CAP No.</u>	<u>CAP Name</u>	<u>CAP Charge Per Month</u>	<u>Last Billing Month For Surcharge</u>
X449	Ida West E of Gloff	\$12.81	July 2025
X450	E Substation Rd	\$49.48	June 2025
X451	Brewer Rd	\$9.01	June 2025
X453	Long Lake Road	\$51.28	January 2026
X455	Consear Rd	\$35.39	April 2026
X456	Lincoln St Pvt Drive	\$38.51	November 2025
X457	Tudor Rd. #2	\$37.22	November 2025
X459	73rd 1/2 Street	\$18.85	March 2026
X460	Erie	\$21.10	September 2026
X461	Lime Lake	\$18.53	October 2026
X462	Edgewood Rd-W of M125	\$35.80	April 2026
X463	Handy Dr -W of Spaulding	\$18.30	July 2026
X465	Samaria Rd-W of Whiteford	\$40.09	April 2026
X466	Secor and Todd-S of Ida Cntr	\$45.12	August 2026
X467	Summerfield Rd-N of Cortz	\$39.51	May 2026
X468	Whiteford-W of Temperance	\$48.42	June 2026
X470	Lincoln at Carolyn	\$26.74	April 2026
X471	Hillandale	\$22.26	May 2026
X473	Rich St & 128th Ave	\$30.25	June 2026
X474	Grand Mere	\$41.74	July 2026
X475	TULIP	\$22.29	September 2027
X477	Fox Hollow Dr	\$12.21	June 2026
X478	Tantre Drive	\$25.32	August 2026
X479	Garfield Rd	\$19.39	September 2026
X480	Stumpmier Road	\$24.10	November 2026
X481	Blue Star @ Private Dr	\$19.02	June 2027
X482	Briar Hill Road	\$19.88	May 2027
X483	1167 102nd	\$5.94	October 2026
X484	11360 168th	\$95.62	November 2026
X485	13th & 130th	\$20.00	March 2027

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<u>CAP No.</u>	<u>CAP Name</u>	<u>CAP Charge Per Month</u>	<u>Last Billing Month For Surcharge</u>
X486	129th Ave	\$20.00	March 2027
X487	Maxwell Rd.	\$97.23	November 2026
X488	Jakes Alley	\$60.09	November 2026
X489	136th Ave and 14th Ave	\$30.00	March 2027
X490	Kruse Rd	\$26.49	July 2027
X492	Suder Rd, Lotus Dr.	\$49.99	September 2027
X493	Victory Road	\$39.22	August 2027
X494	Hallett Rd	\$28.20	October 2027
X495	Melvin & 44th	\$40.35	October 2027
X496	N Hillsdale Rd. at Moore	\$19.05	October 2027
X497	Laplaisance & Lavigne Rd	\$49.45	August 2027
X498	Lake Forest Path	\$24.91	November 2027
X499	Whisper Ln & CT	\$29.53	October 2027
X500	Dale Ct.	\$20.93	October 2027
X501	Niebles Landing	\$9.07	October 2027
X502	Ida West Road	\$48.38	December 2027
X503	Burr Oak Rd. Bronson	\$21.42	January 2028
X504	26th Street - Monterey Twp.	\$20.00	May 2028
X505	Morocco Rd	\$32.12	May 2028
X506	Baseline at 71 1/2 St.	\$19.52	July 2028
X507	Whiteford Center Rd.	\$31.52	July 2028
X508	Swartz Rd	\$36.98	July 2028
X509	Donnell & Bennett	\$11.58	July 2028
X510	7th Street	\$32.76	August 2028
X511	13th St off 102nd	\$19.41	July 2028
X512	Pierce @ Carolyn	\$29.38	August 2028
X513	Farr Rd. W	\$57.52	August 2028
X514	Carter/Anabell Roads	\$64.39	September 2028
X515	137th E of 30th	\$51.74	September 2028
X516	Holden Rd	\$24.94	September 2028

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C11. Customer Attachment Program (Contd.)

<u>CAP No.</u>	<u>CAP Name</u>	<u>CAP Charge Per Month</u>	<u>Last Billing Month For Surcharge</u>
X517	Browntown Rd	\$27.46	October 2028
X518	Euclid Street	\$13.70	October 2028
X520	E. Creek	\$47.83	November 2028
X521	Rich St W of M231	\$39.24	November 2028
X522	N Telegraph - Newport/I275	\$58.81	December 2028
X523	Bercaw - 8 Mile	\$19.95	November 2028
X524	Post Rd	\$20.00	February 2029
X525	Stutzman Farms	\$20.85	April 2029
X526	Olnhausen	\$18.26	April 2029
X527	Meanwell Rd	\$38.21	May 2029
X528	Edgewood Rd	\$21.28	May 2029
X530	Lost Peninsula Phase 2	\$31.82	July 2029
X531	Wood Rd/Minx Rd	\$30.37	July 2029
X532	Blatchford & Paw Paw Rd.	\$35.00	August 2029
X533	8th st n of 146th	\$59.51	July 2029
X534	Stadler & Doty Rd.	\$35.22	August 2029
X535	Johnson Rd	\$36.43	September 2029
X536	Pier Rd	\$35.33	August 2029
X537	South Stoney Creek Rd.	\$40.75	September 2029
X538	California @ Ott	\$35.01	September 2029
X539	S. Telegraph Rd.	\$34.58	September 2029
X540	E. Stein Rd.	\$50.76	October 2029
X541	Carter Rd	\$40.86	October 2029
X542	Orchard Trail	\$44.47	December 2029
X543	Rockey Weed @ Ann Ct	\$35.40	January 2030
X544	Browntown Phase 2	\$36.16	January 2030
X545	Niles Rd	\$35.00	March 2030
X546	Dunks Rd	\$35.22	March 2030
X547	50TH ST CAP	\$65.44	June 2030
X548	Kelly Rd	\$45.05	April 2030

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<u>CAP No.</u>	<u>CAP Name</u>	<u>CAP Charge Per Month</u>	<u>Last Billing Month For Surcharge</u>
X549	EGGERT RD	\$50.55	May 2030
X550	Rosehill Rd	\$31.90	June 2030
X551	Reinhardt Rd	\$36.30	June 2030
X552	Maxwell Rd	\$48.85	June 2030
X553	463 & 467 6TH STREET	\$31.70	July 2030
X555	M86 Main	\$32.21	July 2030
X556	Meanwell/Ida West Rd	\$27.72	July 2030
X557	Tulip Street	\$18.02	August 2030
X558	Lavign/S Otter Creek	\$35.00	September 2030
X559	CR 384	\$25.11	September 2030
X560	Port Creek	\$57.83	September 2030
X561	120th/27th/Haas Dr	\$36.76	October 2030
X562	1934 Lincoln Rd	\$106.15	August 2030
X563	LULU/Wells/Ida Center	\$41.15	October 2030
X564	Cherry @ Plum	\$18.51	November 2030
X565	810 N 16th St Main Ext	\$56.92	September 2030
X566	Carter Rd	\$43.17	November 2030
X567	Ruggles Rd	\$20.31	November 2030
X568	2760 Half Moon Lake Rd	\$33.66	November 2030
X569	Woods of Lochaven Condos	\$34.50	December 2030
X570	Mckinley	\$17.22	December 2030
X571	PAW PAW LAKE @ HAGAR SHORE	\$27.88	December 2030
X572	MARRS @ 2170	\$34.09	December 2030
X573	HOLDEN @ LEMON CREEK	\$50.14	February 2031
X574	LEMON CREEK @ JERICHO	\$29.28	March 2031
X575	Gast @ Browntown	\$28.76	March 2031
X576	Wildlife Rd	\$29.94	August 2030
X577	Brockelbank	\$30.00	September 2030
X578	Homer Rd	\$31.32	September 2030

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C11. Customer Attachment Program (Contd.)

CAP No.	CAP Name	CAP Charge Per Month	Last Billing Month For Surcharge
X579	Blue Star S of 20th	\$22.01	March 2031
X580	Scottdale #2	\$45.00	May 2031
X581	Rocky Weed-Linco Grain Dryers	\$35.00	May 2031
X582	Morocco Rd	\$72.32	May 2031
X583	East Gateway Dr	\$34.87	March 2031
X584	Kline St.	\$33.47	June 2031
X585	Secor Rd	\$97.37	July 2031
X586	Marrs Rd GD	\$35.25	September 2031
X587	AMY @ BOYER	\$30.42	October 2031
X588	8TH ST NORTH	\$70.81	October 2031
X589	37TH ST S OF 140TH	\$84.72	November 2031
X590	Telegraph Rd	\$40.83	August 2031
X591	Telegraph (N of Labo)	\$39.96	November 2031
X592	Long Lake Rd	\$42.40	August 2031
X593	Niles @ John Beers	\$35.00	November 2031
X594	Maple St @ 11910	\$24.93	July 2031
X595	Driftboat Ln	\$68.55	January 2032
X596	Atlantic Ave @ Blue Star	\$32.36	February 2032
X597	442 Riverview Dr Main Ext	\$48.42	August 2032
X598	CHERRY @ TULIP	\$22.44	August 2032
X599	Ready Rd	\$24.28	August 2032
X600	Sylvania-Petersburg Rd	\$68.73	July 2032
X601	GEIGER RD	\$53.91	September 2032
X602	909 Burr Oak Rd Main Ext.	\$32.78	September 2032
X603	Maxwell Rd	\$59.86	September 2032
X604	S Angola & E Pearl	\$35.00	October 2032
X605	Riverside @ Dogwood	\$9.81	October 2032
X606	N. Stoney Creek	\$88.88	July 2032
X607	LAKE FOREST PATH	\$34.57	December 2032

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C11. Customer Attachment Program (Contd.)

CAP No.	CAP Name	CAP Charge Per Month	Last Billing Month For Surcharge
X608	Stevensville Baroda-Hinchman BH	\$47.60	December 2032
X609	Lost Peninsula Phase 3A	\$43.62	December 2032
X610	12th & 102nd	\$35.04	October 2032
X611	10271 Buchanan Main Ext	\$81.99	January 2033
X612	142nd	\$35.00	January 2033
X613	Russell Rd	\$23.55	June 2033
X614	Suder Road	\$48.49	May 2033
X615	5th St Main Ext	\$15.86	March 2033
X616	PINE CT	\$22.20	August 2033
X617	132nd West of 47th	\$182.87	August 2032
X618	W ERIE	\$78.81	July 2033
X619	M40 EASMENT, SOUTH OF 134TH	\$128.84	November 2032
X620	DIXON	\$67.03	September 2033
X621	Osner Dr. Main Ext	\$55.40	July 2032
X622	S HIGHLAND DR EASEMENT MAIN EXT	\$50.93	May 2032
X623	Lincoln St RR Main Ext	\$35.63	September 2032
X624	Leisure Ln Main Ext	\$94.59	September 2032
X625	Johnson W of Osner	\$35.00	June 2032
X626	TUNNICLIFFE	\$86.95	November 2033
X627	CONSEAR	\$65.99	December 2033
X628	KIESS	\$33.46	November 2033
X629	LOST PENNISULA PHASE 3B	\$43.26	January 2034

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